test

Based on Nursing Home Compare - Complaint Deficiency

Provider Number	Nursing Home Name	Street
525009	MANORCARE HEALTH SERVICES-EAST	600 S WEBSTER AVE
525009	MANORCARE HEALTH SERVICES-EAST	600 S WEBSTER AVE
525009	MANORCARE HEALTH SERVICES-EAST	600 S WEBSTER AVE
525009	MANORCARE HEALTH SERVICES-EAST	600 S WEBSTER AVE
525009	MANORCARE HEALTH SERVICES-EAST	600 S WEBSTER AVE
525009	MANORCARE HEALTH SERVICES-EAST	600 S WEBSTER AVE
525009	MANORCARE HEALTH SERVICES-EAST	600 S WEBSTER AVE
525009	MANORCARE HEALTH SERVICES-EAST	600 S WEBSTER AVE

test

Based on Nursing Home Compare - Complaint Deficiency

City	State	Zip Code	Phone
GREEN BAY	WI	54301	9204323213
GREEN BAY	WI	54301	9204323213
GREEN BAY	WI	54301	9204323213
GREEN BAY	WI	54301	9204323213
GREEN BAY	WI	54301	9204323213
GREEN BAY	WI	54301	9204323213
GREEN BAY	WI	54301	9204323213
GREEN BAY	WI	54301	9204323213

test

Based on Nursing Home Compare - Complaint Deficiency

Survey Date	Date of Correction
07/29/2010	08/20/2010
07/29/2010	08/20/2010
07/29/2010	08/20/2010
07/29/2010	08/20/2010
07/29/2010	08/20/2010
07/29/2010	08/20/2010
07/29/2010	08/20/2010
07/29/2010	08/20/2010
07/29/2010	08/20/2010

test

Based on Nursing Home Compare - Complaint Deficiency

Deficiency Type	Deficiency Category
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

Deficiency	Scope	Level of Harm
Keep each resident free from physical restraints, unless needed for medical treatment.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Provide care by qualified persons according to each resident's written plan of care.	Some	2
Assist those residents who need total help with eating/drinking, grooming and personal and oral hygiene.	Few	2
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Few	2
Make sure that each resident who	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525009	MANORCARE HEALTH SERVICES-EAST	600 S WEBSTER AVE
525009	MANORCARE HEALTH SERVICES-EAST	600 S WEBSTER AVE
525009	MANORCARE HEALTH SERVICES-EAST	600 S WEBSTER AVE
525009	MANORCARE HEALTH SERVICES-EAST	600 S WEBSTER AVE
525019	DEERFIELD CARE CENTER, LLC	575 HOSPITAL RD
525019	DEERFIELD CARE CENTER, LLC	575 HOSPITAL RD

test

Based on Nursing Home Compare - Complaint Deficiency

GREEN BAY	WI	54301	9204323213
GREEN BAY	WI	54301	9204323213
GREEN BAY	WI	54301	9204323213
GREEN BAY	WI	54301	9204323213
NEW RICHMOND	WI	54017	7152433930
NEW RICHMOND	WI	54017	7152433930

test

Based on Nursing Home Compare - Complaint Deficiency

07/29/2010	08/20/2010
07/29/2010	08/20/2010
07/29/2010	08/20/2010
04/27/2011	05/18/2011
03/24/2010	04/09/2010
07/01/2010	05/18/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Environmental Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Mistreatment Deficiencies

enters the nursing home without a catheter is not given a catheter, and receive proper services to prevent urinary tract infections and restore normal bladder function.		
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Have a program that investigates, controls and keeps infection from spreading.	Some	2
Make sure that nurse aides show they have the skills and techniques to be able to care for residents' needs.	Some	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Protect each resident from all abuse, physical punishment, and being separated from others.	Some	4

test

Based on Nursing Home Compare - Complaint Deficiency

525019	DEERFIELD CARE CENTER, LLC	575 HOSPITAL RD
525019	DEERFIELD CARE CENTER, LLC	575 HOSPITAL RD
525040	RIVER HILLS WEST HCC	321 RIVERSIDE DR
525040	RIVER HILLS WEST HCC	321 RIVERSIDE DR
525041	SUNNY HILL HEALTH CARE CTR	4325 NAKOMA RD
525041	SUNNY HILL HEALTH CARE CTR	4325 NAKOMA RD
525041	SUNNY HILL HEALTH CARE CTR	4325 NAKOMA RD

test

Based on Nursing Home Compare - Complaint Deficiency

NEW RICHMOND	WI	54017	7152433930
NEW RICHMOND	WI	54017	7152433930
PEWAUKEE	WI	53072	2626912300
PEWAUKEE	WI	53072	2626912300
MADISON	WI	53711	6082717321
MADISON	WI	53711	6082717321
MADISON	WI	53711	6082717321

test

Based on Nursing Home Compare - Complaint Deficiency

07/01/2010	05/18/2010
07/01/2010	05/18/2010
08/24/2009	09/18/2009
08/14/2012	09/14/2012
11/10/2009	12/17/2009
12/17/2009	01/08/2010
03/03/2010	04/03/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Resident Rights Deficiencies

separated from others.		
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Some	4
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Some	4
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, and receive proper services to prevent urinary tract infections and restore normal bladder function.	Few	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Some	2
Give each resident enough fluids to keep them healthy and prevent dehydration.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Some	2
Let the resident refuse treatment or	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525041	SUNNY HILL HEALTH CARE CTR	4325 NAKOMA RD
525041	SUNNY HILL HEALTH CARE CTR	4325 NAKOMA RD
525041	SUNNY HILL HEALTH CARE CTR	4325 NAKOMA RD
525041	SUNNY HILL HEALTH CARE CTR	4325 NAKOMA RD
525041	SUNNY HILL HEALTH CARE CTR	4325 NAKOMA RD
525041	SUNNY HILL HEALTH CARE CTR	4325 NAKOMA RD
525041	SUNNY HILL HEALTH CARE CTR	4325 NAKOMA RD
525041	SUNNY HILL HEALTH CARE CTR	4325 NAKOMA RD

test

Based on Nursing Home Compare - Complaint Deficiency

MADISON	WI	53711	6082717321
MADISON	WI	53711	6082717321
MADISON	WI	53711	6082717321
MADISON	WI	53711	6082717321
MADISON	WI	53711	6082717321
MADISON	WI	53711	6082717321
MADISON	WI	53711	6082717321
MADISON	WI	53711	6082717321
MADISON	WI	53711	6082717321

test

Based on Nursing Home Compare - Complaint Deficiency

03/03/2010	04/03/2010
03/03/2010	04/03/2010
03/03/2010	04/03/2010
03/03/2010	04/03/2010
03/03/2010	04/03/2010
03/03/2010	04/03/2010
05/06/2010	05/21/2010
05/06/2010	05/21/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Quality Care Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Nutrition and Dietary Deficiencies
HEALTH	Nutrition and Dietary Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies

refuse to take part in an experiment and formulate advance directives.		
Provide medically-related social services to help each resident achieve the highest possible quality of life.	Few	2
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Provide care by qualified persons according to each resident's written plan of care.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	3
Provide food in a way that meets a resident's needs.	Some	2
Make sure that special or therapeutic diets are ordered by the attending doctor.	Few	2
Protect each resident from all abuse, physical punishment, and being separated from others.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525041	SUNNY HILL HEALTH CARE CTR	4325 NAKOMA RD
525041	SUNNY HILL HEALTH CARE CTR	4325 NAKOMA RD
525041	SUNNY HILL HEALTH CARE CTR	4325 NAKOMA RD
525041	SUNNY HILL HEALTH CARE CTR	4325 NAKOMA RD
525041	SUNNY HILL HEALTH CARE CTR	4325 NAKOMA RD
525041	SUNNY HILL HEALTH CARE CTR	4325 NAKOMA RD

test

Based on Nursing Home Compare - Complaint Deficiency

MADISON	WI	53711	6082717321
MADISON	WI	53711	6082717321
MADISON	WI	53711	6082717321
MADISON	WI	53711	6082717321
MADISON	WI	53711	6082717321
MADISON	WI	53711	6082717321

test

Based on Nursing Home Compare - Complaint Deficiency

05/06/2010	05/21/2010
07/28/2010	08/15/2010
07/28/2010	08/15/2010
11/03/2010	12/12/2010
11/03/2010	12/12/2010
11/03/2010	12/12/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Mistreatment Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Resident Rights Deficiencies

residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.		
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Some	2
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Many	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Many	2
Provide care for residents in a way that keeps or builds each resident's dignity and respect of individuality.	Some	2

test

Based on Nursing Home Compare - Complaint Deficiency

525041	SUNNY HILL HEALTH CARE CTR	4325 NAKOMA RD
525041	SUNNY HILL HEALTH CARE CTR	4325 NAKOMA RD
525041	SUNNY HILL HEALTH CARE CTR	4325 NAKOMA RD
525041	SUNNY HILL HEALTH CARE CTR	4325 NAKOMA RD
525041	SUNNY HILL HEALTH CARE CTR	4325 NAKOMA RD
525041	SUNNY HILL HEALTH CARE CTR	4325 NAKOMA RD
525041	SUNNY HILL HEALTH CARE CTR	4325 NAKOMA RD
525041	SUNNY HILL HEALTH CARE CTR	4325 NAKOMA RD

test

Based on Nursing Home Compare - Complaint Deficiency

MADISON	WI	53711	6082717321
MADISON	WI	53711	6082717321
MADISON	WI	53711	6082717321
MADISON	WI	53711	6082717321
MADISON	WI	53711	6082717321
MADISON	WI	53711	6082717321
MADISON	WI	53711	6082717321
MADISON	WI	53711	6082717321
MADISON	WI	53711	6082717321

test

Based on Nursing Home Compare - Complaint Deficiency

11/03/2010	12/12/2010
11/03/2010	12/12/2010
02/28/2011	02/28/2011
10/24/2011	11/02/2011
04/04/2012	05/23/2012
04/04/2012	05/23/2012
04/04/2012	05/23/2012
04/04/2012	05/23/2012

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Quality Care Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Environmental Deficiencies

and respect of individuality.		
Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Some	2
Make sure medically necessary lab services/tests are ordered by the attending physician.	Few	2
Tell the resident or the resident's representative in writing how long the nursing home will hold the resident's bed.	Some	1
Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Make sure each resident has the right to have a choice over activities, their schedules and health care according to his or her interests, assessment, and plan of care.	Few	2
Provide a safe, clean, comfortable and homelike environment.	Few	2
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Make sure that the nursing home area is	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525041	SUNNY HILL HEALTH CARE CTR	4325 NAKOMA RD
525041	SUNNY HILL HEALTH CARE CTR	4325 NAKOMA RD
525061	LINCOLN VILLAGE CONV CTR	1700 C A BECKER DR
525061	LINCOLN VILLAGE CONV CTR	1700 C A BECKER DR
525061	LINCOLN VILLAGE CONV CTR	1700 C A BECKER DR

test

Based on Nursing Home Compare - Complaint Deficiency

MADISON	WI	53711	6082717321
MADISON	WI	53711	6082717321
RACINE	WI	53406	2626379751
RACINE	WI	53406	2626379751
RACINE	WI	53406	2626379751

test

Based on Nursing Home Compare - Complaint Deficiency

05/07/2012	05/23/2012
05/07/2012	05/23/2012
08/27/2009	09/11/2009
08/27/2009	09/11/2009
08/27/2009	09/11/2009

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Resident Rights Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

free from accident hazards and risks and provides supervision to prevent avoidable accidents.		
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	4
1) Make sure that each resident's drug regimen is free from unnecessary drugs; 2) Each resident's entire drug/medication is managed and monitored to achieve highest well being.	Few	4
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, and receive proper services to prevent urinary tract infections and restore normal bladder function.	Some	3

test

Based on Nursing Home Compare - Complaint Deficiency

525061	LINCOLN VILLAGE CONV CTR	1700 C A BECKER DR
525061	LINCOLN VILLAGE CONV CTR	1700 C A BECKER DR
525061	LINCOLN VILLAGE CONV CTR	1700 C A BECKER DR
525061	LINCOLN VILLAGE CONV CTR	1700 C A BECKER DR
525061	LINCOLN VILLAGE CONV CTR	1700 C A BECKER DR
525061	LINCOLN VILLAGE CONV CTR	1700 C A BECKER DR
525061	LINCOLN VILLAGE CONV CTR	1700 C A BECKER DR

test

Based on Nursing Home Compare - Complaint Deficiency

RACINE	WI	53406	2626379751
RACINE	WI	53406	2626379751
RACINE	WI	53406	2626379751
RACINE	WI	53406	2626379751
RACINE	WI	53406	2626379751
RACINE	WI	53406	2626379751
RACINE	WI	53406	2626379751
RACINE	WI	53406	2626379751

test

Based on Nursing Home Compare - Complaint Deficiency

08/27/2009	09/11/2009
10/30/2009	11/30/2009
10/28/2010	12/09/2010
10/28/2010	12/09/2010
11/08/2011	12/12/2011
11/08/2011	12/12/2011
11/08/2011	12/12/2011

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Nutrition and Dietary Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Quality Care Deficiencies

normal bladder function.		
Store, cook, and serve food in a safe and clean way.	Many	2
Try to resolve each resident's complaints quickly.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Some	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Some	2
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Provide necessary care and services to maintain the highest well being of each resident .	Few	2

525061	LINCOLN VILLAGE CONV CTR	1700 C A BECKER DR
525061	LINCOLN VILLAGE CONV CTR	1700 C A BECKER DR
525061	LINCOLN VILLAGE CONV CTR	1700 C A BECKER DR
525061	LINCOLN VILLAGE CONV CTR	1700 C A BECKER DR
525061	LINCOLN VILLAGE CONV CTR	1700 C A BECKER DR
525061	LINCOLN VILLAGE CONV CTR	1700 C A BECKER DR
525061	LINCOLN VILLAGE CONV CTR	1700 C A BECKER DR
525064	LINDENGROVE NEW BERLIN	13755 W FIELDPOINTE DR
525064	LINDENGROVE NEW BERLIN	13755 W FIELDPOINTE DR

test

Based on Nursing Home Compare - Complaint Deficiency

RACINE	WI	53406	2626379751
RACINE	WI	53406	2626379751
RACINE	WI	53406	2626379751
RACINE	WI	53406	2626379751
RACINE	WI	53406	2626379751
RACINE	WI	53406	2626379751
RACINE	WI	53406	2626379751
RACINE	WI	53406	2626379751
NEW BERLIN	WI	53151	2627963660
NEW BERLIN	WI	53151	2627963660

test

Based on Nursing Home Compare - Complaint Deficiency

11/08/2011	12/12/2011
11/08/2011	12/12/2011
11/08/2011	12/12/2011
12/20/2011	01/20/2012
07/05/2012	08/05/2012
09/24/2012	10/24/2012
09/24/2012	10/24/2012
10/20/2009	11/15/2009
10/20/2009	11/15/2009

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Quality Care Deficiencies
HEALTH	Nutrition and Dietary Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Few	2
Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Some	2
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Safely provide drugs and other similar products available, which are needed every day and in emergencies, by a licensed pharmacist.	Few	2
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Keep each resident's personal and medical records private and confidential.	Few	2
Assist those residents who need total help with eating/drinking, grooming and personal and oral hygiene.	Few	2
Provide medically-related social services to help each resident achieve the highest possible quality of life.	Few	2
Provide necessary care and services to maintain the highest well being of each	Few	3

test

Based on Nursing Home Compare - Complaint Deficiency

525064	LINDENGROVE NEW BERLIN	13755 W FIELDPOINTE DR
525069	MAPLEWOOD CENTER	8615 W BELOIT RD
525069	MAPLEWOOD CENTER	8615 W BELOIT RD
525069	MAPLEWOOD CENTER	8615 W BELOIT RD
525069	MAPLEWOOD CENTER	8615 W BELOIT RD
525069	MAPLEWOOD CENTER	8615 W BELOIT RD
525069	MAPLEWOOD CENTER	8615 W BELOIT RD
525069	MAPLEWOOD CENTER	8615 W BELOIT RD

test

Based on Nursing Home Compare - Complaint Deficiency

NEW BERLIN	WI	53151	2627963660
WEST ALLIS	WI	53227	4146074100
WEST ALLIS	WI	53227	4146074100
WEST ALLIS	WI	53227	4146074100
WEST ALLIS	WI	53227	4146074100
WEST ALLIS	WI	53227	4146074100
WEST ALLIS	WI	53227	4146074100

test

Based on Nursing Home Compare - Complaint Deficiency

10/20/2009	11/15/2009
07/28/2010	08/28/2010
07/28/2010	08/28/2010
07/28/2010	08/28/2010
07/28/2010	08/28/2010
05/05/2011	06/03/2011
05/05/2011	06/03/2011

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Quality Care Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

maintain the highest well being of each resident .		
Give each resident enough fluids to keep them healthy and prevent dehydration.	Few	3
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Conduct initial and periodic assessments of each resident's functional capacity.	Few	2
Make sure each resident receives an accurate assessment by a qualified health professional.	Few	2
Make sure that each resident gets a nutritional and well balanced diet, unless it is not possible to do so.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525069	MAPLEWOOD CENTER	8615 W BELOIT RD
525069	MAPLEWOOD CENTER	8615 W BELOIT RD
525072	KARMENTA CENTER	4502 MILWAUKEE ST
525072	KARMENTA CENTER	4502 MILWAUKEE ST
525072	KARMENTA CENTER	4502 MILWAUKEE ST
525072	KARMENTA CENTER	4502 MILWAUKEE ST
525072	KARMENTA CENTER	4502 MILWAUKEE ST
525072	KARMENTA CENTER	4502 MILWAUKEE ST

test

Based on Nursing Home Compare - Complaint Deficiency

WEST ALLIS	WI	53227	4146074100
WEST ALLIS	WI	53227	4146074100
MADISON	WI	53714	6082492137
MADISON	WI	53714	6082492137
MADISON	WI	53714	6082492137
MADISON	WI	53714	6082492137
MADISON	WI	53714	6082492137
MADISON	WI	53714	6082492137

test

Based on Nursing Home Compare - Complaint Deficiency

05/05/2011	06/03/2011
05/05/2011	06/03/2011
07/22/2009	08/22/2009
09/30/2009	10/30/2009
09/30/2009	10/30/2009
09/30/2009	10/30/2009
08/18/2010	09/16/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Environmental Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Resident Rights Deficiencies

residents or theft of resident property.		
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	3
Have a program that investigates, controls and keeps infection from spreading.	Some	2
Provide necessary care and services to maintain the highest well being of each resident .	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Provide care by qualified persons according to each resident's written plan of care.	Few	2
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the	Few	4

test

Based on Nursing Home Compare - Complaint Deficiency

525072	KARMENTA CENTER	4502 MILWAUKEE ST
525072	KARMENTA CENTER	4502 MILWAUKEE ST
525072	KARMENTA CENTER	4502 MILWAUKEE ST
525072	KARMENTA CENTER	4502 MILWAUKEE ST
525072	KARMENTA CENTER	4502 MILWAUKEE ST
525072	KARMENTA CENTER	4502 MILWAUKEE ST
525072	KARMENTA CENTER	4502 MILWAUKEE ST
525072	KARMENTA CENTER	4502 MILWAUKEE ST
525072	KARMENTA CENTER	4502 MILWAUKEE ST
525072	KARMENTA CENTER	4502 MILWAUKEE ST

MADISON	WI	53714	6082492137
MADISON	WI	53714	6082492137
MADISON	WI	53714	6082492137
MADISON	WI	53714	6082492137
MADISON	WI	53714	6082492137
MADISON	WI	53714	6082492137
MADISON	WI	53714	6082492137
MADISON	WI	53714	6082492137
MADISON	WI	53714	6082492137

test

Based on Nursing Home Compare - Complaint Deficiency

08/18/2010	09/16/2010
08/18/2010	09/16/2010
08/18/2010	09/16/2010
08/18/2010	09/16/2010
08/18/2010	09/16/2010
08/18/2010	09/16/2010
08/18/2010	09/16/2010
08/18/2010	09/16/2010
08/18/2010	09/16/2010
10/19/2010	10/19/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Resident Rights Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Resident Rights Deficiencies

resident.		
Try to resolve each resident's complaints quickly.	Few	2
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Some	2
Provide necessary care and services to maintain the highest well being of each resident .	Few	4
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Have a program that investigates, controls and keeps infection from spreading.	Many	2
Give or get quality lab services/tests in a timely manner to meet the needs of residents.	Few	2
Quickly tell the resident's doctor the results of lab tests.	Few	2
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Allow residents to easily view the results	Many	1

test

Based on Nursing Home Compare - Complaint Deficiency

525072	KARMENTA CENTER	4502 MILWAUKEE ST
525072	KARMENTA CENTER	4502 MILWAUKEE ST
525072	KARMENTA CENTER	4502 MILWAUKEE ST
525072	KARMENTA CENTER	4502 MILWAUKEE ST
525072	KARMENTA CENTER	4502 MILWAUKEE ST
525072	KARMENTA CENTER	4502 MILWAUKEE ST
525072	KARMENTA CENTER	4502 MILWAUKEE ST
525072	KARMENTA CENTER	4502 MILWAUKEE ST

test

Based on Nursing Home Compare - Complaint Deficiency

MADISON	WI	53714	6082492137
MADISON	WI	53714	6082492137
MADISON	WI	53714	6082492137
MADISON	WI	53714	6082492137
MADISON	WI	53714	6082492137
MADISON	WI	53714	6082492137
MADISON	WI	53714	6082492137
MADISON	WI	53714	6082492137

test

Based on Nursing Home Compare - Complaint Deficiency

10/19/2010	11/19/2010
10/19/2010	11/19/2010
10/19/2010	11/19/2010
10/19/2010	11/19/2010
12/13/2011	01/13/2012
12/13/2011	01/13/2012
12/13/2011	01/13/2012

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Resident Assessment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Nutrition and Dietary Deficiencies

of the nursing home's most recent survey.		
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Conduct initial and periodic assessments of each resident's functional capacity.	Few	2
Store, cook, and serve food in a safe and clean way.	Many	2

test

Based on Nursing Home Compare - Complaint Deficiency

525072	KARMENTA CENTER	4502 MILWAUKEE ST
525072	KARMENTA CENTER	4502 MILWAUKEE ST
525072	KARMENTA CENTER	4502 MILWAUKEE ST
525072	KARMENTA CENTER	4502 MILWAUKEE ST
525072	KARMENTA CENTER	4502 MILWAUKEE ST
525074	BELMONT NUR REHAB CTR	110 BELMONT RD
525074	BELMONT NUR REHAB CTR	110 BELMONT RD

test

Based on Nursing Home Compare - Complaint Deficiency

MADISON	WI	53714	6082492137
MADISON	WI	53714	6082492137
MADISON	WI	53714	6082492137
MADISON	WI	53714	6082492137
MADISON	WI	53714	6082492137
MADISON	WI	53714	6082497391
MADISON	WI	53714	6082497391

test

Based on Nursing Home Compare - Complaint Deficiency

12/13/2011	01/13/2012
12/13/2011	01/13/2012
02/15/2012	03/15/2012
02/15/2012	03/15/2012
02/15/2012	03/15/2012
09/16/2009	10/16/2009
09/16/2009	10/16/2009

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Pharmacy Service Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Resident Assessment Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

Safely provide drugs and other similar products available, which are needed every day and in emergencies, by a licensed pharmacist.	Few	2
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525074	BELMONT NUR REHAB CTR	110 BELMONT RD
525074	BELMONT NUR REHAB CTR	110 BELMONT RD
525074	BELMONT NUR REHAB CTR	110 BELMONT RD
525074	BELMONT NUR REHAB CTR	110 BELMONT RD
525074	BELMONT NUR REHAB CTR	110 BELMONT RD
525074	BELMONT NUR REHAB CTR	110 BELMONT RD
525074	BELMONT NUR REHAB CTR	110 BELMONT RD
525074	BELMONT NUR REHAB CTR	110 BELMONT RD

test

Based on Nursing Home Compare - Complaint Deficiency

MADISON	WI	53714	6082497391
MADISON	WI	53714	6082497391
MADISON	WI	53714	6082497391
MADISON	WI	53714	6082497391
MADISON	WI	53714	6082497391
MADISON	WI	53714	6082497391
MADISON	WI	53714	6082497391
MADISON	WI	53714	6082497391

test

Based on Nursing Home Compare - Complaint Deficiency

09/16/2009	10/16/2009
09/16/2009	10/16/2009
07/01/2010	07/21/2010
07/01/2010	07/21/2010
01/19/2011	02/16/2011
01/19/2011	02/16/2011
01/19/2011	02/16/2011

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies

timetables and actions that can be measured.		
Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Provide care by qualified persons according to each resident's written plan of care.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Safely provide drugs and other similar products available, which are needed every day and in emergencies, by a licensed pharmacist.	Few	2
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Make sure that each resident gets a nutritional and well balanced diet, unless it is not possible to do so.	Few	3
Give each resident enough fluids to keep them healthy and prevent	Few	3

test

Based on Nursing Home Compare - Complaint Deficiency

525074	BELMONT NUR REHAB CTR	110 BELMONT RD
525074	BELMONT NUR REHAB CTR	110 BELMONT RD
525074	BELMONT NUR REHAB CTR	110 BELMONT RD
525074	BELMONT NUR REHAB CTR	110 BELMONT RD
525074	BELMONT NUR REHAB CTR	110 BELMONT RD
525074	BELMONT NUR REHAB CTR	110 BELMONT RD
525074	BELMONT NUR REHAB CTR	110 BELMONT RD
525074	BELMONT NUR REHAB CTR	110 BELMONT RD
525074	BELMONT NUR REHAB CTR	110 BELMONT RD
525074	BELMONT NUR REHAB CTR	110 BELMONT RD

test

Based on Nursing Home Compare - Complaint Deficiency

MADISON	WI	53714	6082497391
MADISON	WI	53714	6082497391
MADISON	WI	53714	6082497391
MADISON	WI	53714	6082497391
MADISON	WI	53714	6082497391
MADISON	WI	53714	6082497391
MADISON	WI	53714	6082497391
MADISON	WI	53714	6082497391
MADISON	WI	53714	6082497391
MADISON	WI	53714	6082497391

test

Based on Nursing Home Compare - Complaint Deficiency

08/03/2011	08/31/2011
08/03/2011	08/31/2011
08/03/2011	08/31/2011
08/03/2011	08/31/2011
08/03/2011	08/31/2011
11/02/2011	11/21/2011
11/02/2011	11/21/2011
05/30/2012	06/25/2012
08/14/2012	09/14/2012

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Nutrition and Dietary Deficiencies
HEALTH	Nutrition and Dietary Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Resident Rights Deficiencies

keep them healthy and prevent dehydration.		
Provide activities to meet the interests and needs of each resident.	Some	2
Provide care by qualified persons according to each resident's written plan of care.	Some	2
Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Some	2
Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Some	2
Store, cook, and serve food in a safe and clean way.	Many	2
Make sure that residents receive proper treatment and assistive devices to maintain their vision and hearing.	Few	2
Give or get quality lab services/tests in a timely manner to meet the needs of residents.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Some	2
Provide care for residents in a way that keeps or builds each resident's dignity	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525074	BELMONT NUR REHAB CTR	110 BELMONT RD
525074	BELMONT NUR REHAB CTR	110 BELMONT RD
525074	BELMONT NUR REHAB CTR	110 BELMONT RD
525074	BELMONT NUR REHAB CTR	110 BELMONT RD
525085	EASTCASTLE PL BRADFORD TER CONV CTR	2505 E BRADFORD AVE
525085	EASTCASTLE PL BRADFORD TER CONV CTR	2505 E BRADFORD AVE
525085	EASTCASTLE PL BRADFORD TER CONV CTR	2505 E BRADFORD AVE

test

Based on Nursing Home Compare - Complaint Deficiency

MADISON	WI	53714	6082497391
MADISON	WI	53714	6082497391
MADISON	WI	53714	6082497391
MADISON	WI	53714	6082497391
MILWAUKEE	WI	53211	4149636151
MILWAUKEE	WI	53211	4149636151
MILWAUKEE	WI	53211	4149636151

test

Based on Nursing Home Compare - Complaint Deficiency

08/14/2012	09/14/2012
08/14/2012	09/14/2012
08/14/2012	09/14/2012
09/10/2012	09/14/2012
10/20/2009	11/19/2009
10/20/2009	11/19/2009
10/20/2009	11/09/2009

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Environmental Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Resident Assessment Deficiencies

keeps or builds each resident's dignity and respect of individuality.		
Have a program that investigates, controls and keeps infection from spreading.	Few	2
Make sure that the nursing home area is safe, easy to use, clean and comfortable for residents, staff and the public.	Many	2
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Some	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Make sure that doctors see a resident's plan of care at every visit and make notes about progress and orders in	Some	1

525085	EASTCASTLE PL BRADFORD TER CONV CTR	2505 E BRADFORD AVE
525088	EDGEWATER HAVEN NUR HOME	1351 WISCONSIN RIVER DR
525088	EDGEWATER HAVEN NUR HOME	1351 WISCONSIN RIVER DR
525088	EDGEWATER HAVEN NUR HOME	1351 WISCONSIN RIVER DR
525108	ALLIS CARE CENTER	9047 W GREENFIELD AVE
525108	ALLIS CARE CENTER	9047 W GREENFIELD AVE

MILWAUKEE	WI	53211	4149636151
PORT EDWARDS	WI	54469	7158858300
PORT EDWARDS	WI	54469	7158858300
PORT EDWARDS	WI	54469	7158858300
WEST ALLIS	WI	53214	4144539290
WEST ALLIS	WI	53214	4144539290

08/01/2011	09/04/2011
03/09/2010	03/29/2010
08/23/2011	09/25/2011
08/23/2011	09/25/2011
11/09/2009	12/09/2009
11/09/2009	12/09/2009

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Environmental Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies

notes about progress and orders in writing.		
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Provide necessary care and services to maintain the highest well being of each resident .	Few	4
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Make sure each resident has the right to have a choice over activities, their schedules and health care according to his or her interests, assessment, and plan of care.	Few	3
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525108	ALLIS CARE CENTER	9047 W GREENFIELD AVE
525108	ALLIS CARE CENTER	9047 W GREENFIELD AVE
525108	ALLIS CARE CENTER	9047 W GREENFIELD AVE
525108	ALLIS CARE CENTER	9047 W GREENFIELD AVE
525108	ALLIS CARE CENTER	9047 W GREENFIELD AVE
525108	ALLIS CARE CENTER	9047 W GREENFIELD AVE
525125	KENOSHA ESTATES LIVING AND CARE CENTER	1703 60TH ST
525125	KENOSHA ESTATES LIVING AND CARE CENTER	1703 60TH ST
525125	KENOSHA ESTATES LIVING AND CARE CENTER	1703 60TH ST

test

Based on Nursing Home Compare - Complaint Deficiency

WEST ALLIS	WI	53214	4144539290
WEST ALLIS	WI	53214	4144539290
WEST ALLIS	WI	53214	4144539290
WEST ALLIS	WI	53214	4144539290
WEST ALLIS	WI	53214	4144539290
WEST ALLIS	WI	53214	4144539290
KENOSHA	WI	53140	2626584125
KENOSHA	WI	53140	2626584125
KENOSHA	WI	53140	2626584125

test

Based on Nursing Home Compare - Complaint Deficiency

02/09/2011	03/11/2011
02/09/2011	03/11/2011
02/09/2011	03/11/2011
02/09/2011	03/11/2011
02/09/2011	03/16/2011
03/16/2011	03/16/2011
10/28/2009	Not Available
10/28/2009	Not Available
10/28/2009	Not Available

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies

residents or theft of resident property.		
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Provide care for residents in a way that keeps or builds each resident's dignity and respect of individuality.	Some	2
Provide housekeeping and maintenance services.	Some	2
Have a program that investigates, controls and keeps infection from spreading.	Some	2
Have a program that investigates, controls and keeps infection from spreading.	Some	2
Provide care for residents in a way that keeps or builds each resident's dignity and respect of individuality.	Some	2
Provide activities to meet the interests and needs of each resident.	Some	2
Provide medically-related social	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525125	KENOSHA ESTATES LIVING AND CARE CENTER	1703 60TH ST
525125	KENOSHA ESTATES LIVING AND CARE CENTER	1703 60TH ST
525125	KENOSHA ESTATES LIVING AND CARE CENTER	1703 60TH ST
525125	KENOSHA ESTATES LIVING AND CARE CENTER	1703 60TH ST
525125	KENOSHA ESTATES LIVING AND CARE CENTER	1703 60TH ST
525125	KENOSHA ESTATES LIVING AND CARE CENTER	1703 60TH ST
525125	KENOSHA ESTATES LIVING AND CARE CENTER	1703 60TH ST
525125	KENOSHA ESTATES LIVING AND CARE CENTER	1703 60TH ST

test

Based on Nursing Home Compare - Complaint Deficiency

KENOSHA	WI	53140	2626584125
KENOSHA	WI	53140	2626584125
KENOSHA	WI	53140	2626584125
KENOSHA	WI	53140	2626584125
KENOSHA	WI	53140	2626584125
KENOSHA	WI	53140	2626584125
KENOSHA	WI	53140	2626584125

10/28/2009	Not Available
10/28/2009	Not Available
10/28/2009	Not Available
07/08/2010	08/08/2010
10/28/2010	11/28/2010
10/28/2010	11/28/2010
05/23/2011	06/23/2011

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Resident Assessment Deficiencies

services to help each resident achieve the highest possible quality of life.		
Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	3
Develop policies and procedures for influenza and pneumococcal immunizations.	Some	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Give each resident enough fluids to keep them healthy and prevent dehydration.	Some	2
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525125	KENOSHA ESTATES LIVING AND CARE CENTER	1703 60TH ST
525125	KENOSHA ESTATES LIVING AND CARE CENTER	1703 60TH ST
525125	KENOSHA ESTATES LIVING AND CARE CENTER	1703 60TH ST
525125	KENOSHA ESTATES LIVING AND CARE CENTER	1703 60TH ST
525125	KENOSHA ESTATES LIVING AND CARE CENTER	1703 60TH ST
525125	KENOSHA ESTATES LIVING AND CARE CENTER	1703 60TH ST
525125	KENOSHA ESTATES LIVING AND CARE CENTER	1703 60TH ST

test

Based on Nursing Home Compare - Complaint Deficiency

KENOSHA	WI	53140	2626584125
KENOSHA	WI	53140	2626584125
KENOSHA	WI	53140	2626584125
KENOSHA	WI	53140	2626584125
KENOSHA	WI	53140	2626584125
KENOSHA	WI	53140	2626584125
KENOSHA	WI	53140	2626584125

test

Based on Nursing Home Compare - Complaint Deficiency

05/23/2011	06/23/2011
10/04/2011	11/04/2011
01/18/2012	02/15/2012
03/06/2012	04/03/2012
03/06/2012	04/03/2012
03/06/2012	04/03/2012
03/06/2012	04/03/2012

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Environmental Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Environmental Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Provide care for residents in a way that keeps or builds each resident's dignity and respect of individuality.	Few	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Many	1
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	4
Safely provide drugs and other similar products available, which are needed every day and in emergencies, by a licensed pharmacist.	Few	2
Have a program that investigates, controls and keeps infection from spreading.	Many	2

test

Based on Nursing Home Compare - Complaint Deficiency

525125	KENOSHA ESTATES LIVING AND CARE CENTER	1703 60TH ST
525125	KENOSHA ESTATES LIVING AND CARE CENTER	1703 60TH ST
525125	KENOSHA ESTATES LIVING AND CARE CENTER	1703 60TH ST
525125	KENOSHA ESTATES LIVING AND CARE CENTER	1703 60TH ST
525132	NORTH CENTRAL HLTH CARE	1100 LAKE VIEW DR
525165	SAMARITAN HEALTH CENTER	531 E WASHINGTON ST
525165	SAMARITAN HEALTH CENTER	531 E WASHINGTON ST
525165	SAMARITAN HEALTH CENTER	531 E WASHINGTON ST

KENOSHA	WI	53140	2626584125
KENOSHA	WI	53140	2626584125
KENOSHA	WI	53140	2626584125
KENOSHA	WI	53140	2626584125
WAUSAU	WI	54403	7158484600
WEST BEND	WI	53095	2623354500
WEST BEND	WI	53095	2623354500
WEST BEND	WI	53095	2623354500

test

Based on Nursing Home Compare - Complaint Deficiency

03/06/2012	04/03/2012
04/03/2012	04/03/2012
04/03/2012	04/03/2012
04/03/2012	04/03/2012
05/13/2010	05/25/2010
01/20/2010	02/20/2010
01/20/2010	02/20/2010
01/11/2012	02/11/2012

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Administration Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies

1) Review the work of each nurse aide every year; and 2) give regular in-service training based upon these reviews.	Many	2
Provide housekeeping and maintenance services.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Have a program that investigates, controls and keeps infection from spreading.	Few	2
Provide routine and 24-hour emergency dental care for each resident.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525165	SAMARITAN HEALTH CENTER	531 E WASHINGTON ST
525172	JEWISH HOME AND CARE CTR	1414 N PROSPECT AVE
525172	JEWISH HOME AND CARE CTR	1414 N PROSPECT AVE
525172	JEWISH HOME AND CARE CTR	1414 N PROSPECT AVE
525179	MANORCARE HEALTH SERVICES-KENOSHA	3100 WASHINGTON RD
525179	MANORCARE HEALTH SERVICES-KENOSHA	3100 WASHINGTON RD
525179	MANORCARE HEALTH SERVICES-KENOSHA	3100 WASHINGTON RD

WEST BEND	WI	53095	2623354500
MILWAUKEE	WI	53202	4142762627
MILWAUKEE	WI	53202	4142762627
MILWAUKEE	WI	53202	4142762627
KENOSHA	WI	53144	2626584622
KENOSHA	WI	53144	2626584622
KENOSHA	WI	53144	2626584622

test

Based on Nursing Home Compare - Complaint Deficiency

09/20/2012	10/20/2012
10/27/2009	11/27/2009
12/14/2010	01/14/2011
07/18/2012	08/20/2012
10/15/2009	11/15/2009
10/15/2009	11/15/2009
10/15/2009	11/15/2009

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Mistreatment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies

any acts or reports of abuse, neglect or mistreatment of residents.		
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Keep each resident free from physical restraints, unless needed for medical treatment.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Make sure that residents receive treatment/services to not only continue, but improve the ability to care for themselves.	Few	2
Have a program that investigates, controls and keeps infection from	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525179	MANORCARE HEALTH SERVICES-KENOSHA	3100 WASHINGTON RD
525179	MANORCARE HEALTH SERVICES-KENOSHA	3100 WASHINGTON RD
525179	MANORCARE HEALTH SERVICES-KENOSHA	3100 WASHINGTON RD
525179	MANORCARE HEALTH SERVICES-KENOSHA	3100 WASHINGTON RD
525179	MANORCARE HEALTH SERVICES-KENOSHA	3100 WASHINGTON RD
525179	MANORCARE HEALTH SERVICES-KENOSHA	3100 WASHINGTON RD

test

Based on Nursing Home Compare - Complaint Deficiency

KENOSHA	WI	53144	2626584622
KENOSHA	WI	53144	2626584622
KENOSHA	WI	53144	2626584622
KENOSHA	WI	53144	2626584622
KENOSHA	WI	53144	2626584622
KENOSHA	WI	53144	2626584622

02/10/2010	03/10/2010
03/15/2010	03/16/2010
07/01/2010	08/03/2010
07/01/2010	08/03/2010
07/01/2010	08/03/2010
07/01/2010	08/03/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Mistreatment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Mistreatment Deficiencies

controls and keeps infection from spreading.		
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Some	2
Provide medically-related social services to help each resident achieve the highest possible quality of life.	Few	2
Give each resident a notice of rights, rules, services and charges. Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for.	Few	2
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	4
Help and prepare each resident for a safe and easy discharge and transfer from the nursing home.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525179	MANORCARE HEALTH SERVICES-KENOSHA	3100 WASHINGTON RD
525179	MANORCARE HEALTH SERVICES-KENOSHA	3100 WASHINGTON RD
525179	MANORCARE HEALTH SERVICES-KENOSHA	3100 WASHINGTON RD
525179	MANORCARE HEALTH SERVICES-KENOSHA	3100 WASHINGTON RD
525179	MANORCARE HEALTH SERVICES-KENOSHA	3100 WASHINGTON RD
525179	MANORCARE HEALTH SERVICES-KENOSHA	3100 WASHINGTON RD
525179	MANORCARE HEALTH SERVICES-KENOSHA	3100 WASHINGTON RD

test

Based on Nursing Home Compare - Complaint Deficiency

KENOSHA	WI	53144	2626584622
KENOSHA	WI	53144	2626584622
KENOSHA	WI	53144	2626584622
KENOSHA	WI	53144	2626584622
KENOSHA	WI	53144	2626584622
KENOSHA	WI	53144	2626584622
KENOSHA	WI	53144	2626584622

test

Based on Nursing Home Compare - Complaint Deficiency

07/01/2010	08/03/2010
07/01/2010	08/03/2010
07/01/2010	08/03/2010
01/05/2011	01/25/2011
01/05/2011	01/25/2011
01/05/2011	01/25/2011
01/05/2011	01/25/2011

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Mistreatment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Pharmacy Service Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.		
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Provide necessary care and services to maintain the highest well being of each resident .	Few	4
Give each resident enough fluids to keep them healthy and prevent dehydration.	Few	4
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Make sure that residents are safe from serious medication errors.	Few	2

525179	MANORCARE HEALTH SERVICES-KENOSHA	3100 WASHINGTON RD
525179	MANORCARE HEALTH SERVICES-KENOSHA	3100 WASHINGTON RD
525179	MANORCARE HEALTH SERVICES-KENOSHA	3100 WASHINGTON RD
525179	MANORCARE HEALTH SERVICES-KENOSHA	3100 WASHINGTON RD
525209	MULDER HEALTH CARE FACILITY	713 N LEONARD ST PO BOX 850
525212	WISCONSIN RAPIDS NURSING AND REHABILITATION CENTER	1350 RIVER RUN DR

test

Based on Nursing Home Compare - Complaint Deficiency

KENOSHA	WI	53144	2626584622
KENOSHA	WI	53144	2626584622
KENOSHA	WI	53144	2626584622
KENOSHA	WI	53144	2626584622
WEST SALEM	WI	54669	6087861600
WISCONSIN RAPIDS	WI	54494	7154213140

test

Based on Nursing Home Compare - Complaint Deficiency

04/14/2011	05/12/2011
08/16/2011	09/15/2011
08/16/2011	09/15/2011
05/08/2012	06/08/2012
07/23/2009	08/14/2009
08/19/2010	09/01/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Resident Rights Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Mistreatment Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2

525212	WISCONSIN RAPIDS NURSING AND REHABILITATION CENTER	1350 RIVER RUN DR
525212	WISCONSIN RAPIDS NURSING AND REHABILITATION CENTER	1350 RIVER RUN DR
525212	WISCONSIN RAPIDS NURSING AND REHABILITATION CENTER	1350 RIVER RUN DR
525212	WISCONSIN RAPIDS NURSING AND REHABILITATION CENTER	1350 RIVER RUN DR
525212	WISCONSIN RAPIDS NURSING AND REHABILITATION CENTER	1350 RIVER RUN DR
525219	MANORCARE HEALTH SERVICES-PLATTEVILLE	1300 N WATER ST
525219	MANORCARE HEALTH SERVICES-PLATTEVILLE	1300 N WATER ST
525219	MANORCARE HEALTH SERVICES-PLATTEVILLE	1300 N WATER ST
525219	MANORCARE HEALTH SERVICES-PLATTEVILLE	1300 N WATER ST

WISCONSIN RAPIDS	WI	54494	7154213140
WISCONSIN RAPIDS	WI	54494	7154213140
WISCONSIN RAPIDS	WI	54494	7154213140
WISCONSIN RAPIDS	WI	54494	7154213140
WISCONSIN RAPIDS	WI	54494	7154213140
PLATTEVILLE	WI	53818	6083482453
PLATTEVILLE	WI	53818	6083482453
PLATTEVILLE	WI	53818	6083482453
PLATTEVILLE	WI	53818	6083482453

test

Based on Nursing Home Compare - Complaint Deficiency

08/19/2010	09/01/2010
08/19/2010	Not Available
08/19/2010	09/01/2010
01/06/2011	01/22/2011
09/27/2011	10/14/2011
08/24/2009	09/24/2009
02/04/2010	03/04/2010
02/04/2010	03/04/2010
11/10/2010	12/10/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Mistreatment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Mistreatment Deficiencies

mistreatment of residents.		
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Provide necessary care and services to maintain the highest well being of each resident .	Few	4
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Provide necessary care and services to maintain the highest well being of each resident .	Few	3
Try to resolve each resident's complaints quickly.	Few	2
Make sure each resident receives an accurate assessment by a qualified health professional.	Some	2
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Some	2
1) Hire only people with no legal history of abusing, neglecting or mistreating	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525219	MANORCARE HEALTH SERVICES-PLATTEVILLE	1300 N WATER ST
525219	MANORCARE HEALTH SERVICES-PLATTEVILLE	1300 N WATER ST
525219	MANORCARE HEALTH SERVICES-PLATTEVILLE	1300 N WATER ST
525219	MANORCARE HEALTH SERVICES-PLATTEVILLE	1300 N WATER ST
525219	MANORCARE HEALTH SERVICES-PLATTEVILLE	1300 N WATER ST
525219	MANORCARE HEALTH SERVICES-PLATTEVILLE	1300 N WATER ST
525219	MANORCARE HEALTH SERVICES-PLATTEVILLE	1300 N WATER ST

PLATTEVILLE	WI	53818	6083482453
PLATTEVILLE	WI	53818	6083482453
PLATTEVILLE	WI	53818	6083482453
PLATTEVILLE	WI	53818	6083482453
PLATTEVILLE	WI	53818	6083482453
PLATTEVILLE	WI	53818	6083482453
PLATTEVILLE	WI	53818	6083482453

test

Based on Nursing Home Compare - Complaint Deficiency

11/10/2010	12/10/2010
11/10/2010	12/10/2010
11/10/2010	12/10/2010
01/13/2011	02/09/2011
01/13/2011	02/09/2011
04/11/2011	05/15/2011

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Mistreatment Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Resident Rights Deficiencies

residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.		
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Make sure each resident has the right to have a choice over activities, their schedules and health care according to his or her interests, assessment, and plan of care.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Make sure each resident has the right to have a choice over activities, their schedules and health care according to his or her interests, assessment, and plan of care.	Few	2
Make sure that doctors see a resident's plan of care at every visit and make notes about progress and orders in writing.	Few	2
Give each resident a notice of rights, rules, services and charges. Tell each resident who can get Medicaid benefits	Many	1

test

Based on Nursing Home Compare - Complaint Deficiency

525219	MANORCARE HEALTH SERVICES-PLATTEVILLE	1300 N WATER ST
525219	MANORCARE HEALTH SERVICES-PLATTEVILLE	1300 N WATER ST
525219	MANORCARE HEALTH SERVICES-PLATTEVILLE	1300 N WATER ST
525219	MANORCARE HEALTH SERVICES-PLATTEVILLE	1300 N WATER ST
525219	MANORCARE HEALTH SERVICES-PLATTEVILLE	1300 N WATER ST
525219	MANORCARE HEALTH SERVICES-PLATTEVILLE	1300 N WATER ST

test

Based on Nursing Home Compare - Complaint Deficiency

PLATTEVILLE	WI	53818	6083482453
PLATTEVILLE	WI	53818	6083482453
PLATTEVILLE	WI	53818	6083482453
PLATTEVILLE	WI	53818	6083482453
PLATTEVILLE	WI	53818	6083482453
PLATTEVILLE	WI	53818	6083482453

test

Based on Nursing Home Compare - Complaint Deficiency

04/11/2011	05/15/2011
04/11/2011	05/15/2011
11/01/2011	11/28/2011
06/21/2012	07/20/2012
06/21/2012	07/20/2012
06/21/2012	07/20/2012

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Resident Assessment Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Administration Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for.		
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Some	2
Make sure that the nursing home area is safe, easy to use, clean and comfortable for residents, staff and the public.	Many	1
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Some	2
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525232	MANORCARE HEALTH SERVICES-WEST	1760 SHAWANO AVE
525232	MANORCARE HEALTH SERVICES-WEST	1760 SHAWANO AVE
525232	MANORCARE HEALTH SERVICES-WEST	1760 SHAWANO AVE
525241	EDGERTON CARE CENTER, INC	313 STOUGHTON RD
525242	WAUKESHA SPRINGS HLTH REHAB	1810 KENSINGTON DR
525242	WAUKESHA SPRINGS HLTH REHAB	1810 KENSINGTON DR
525242	WAUKESHA SPRINGS HLTH REHAB	1810 KENSINGTON DR
525242	WAUKESHA SPRINGS HLTH REHAB	1810 KENSINGTON DR

GREEN BAY	WI	54303	9204995191
GREEN BAY	WI	54303	9204995191
GREEN BAY	WI	54303	9204995191
EDGERTON	WI	53534	6088841330
WAUKESHA	WI	53188	2625481400
WAUKESHA	WI	53188	2625481400
WAUKESHA	WI	53188	2625481400
WAUKESHA	WI	53188	2625481400

test

Based on Nursing Home Compare - Complaint Deficiency

11/19/2009	12/18/2009
05/13/2010	06/04/2010
08/23/2010	09/20/2010
06/20/2011	07/05/2011
09/22/2009	10/22/2009
09/22/2009	10/22/2009
01/06/2010	02/06/2010
01/06/2010	02/06/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Nutrition and Dietary Deficiencies
HEALTH	Nutrition and Dietary Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Resident Assessment Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

Store, cook, and serve food in a safe and clean way.	Some	2
Store, cook, and serve food in a safe and clean way.	Few	2
Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Make sure that the nursing home area is safe, easy to use, clean and comfortable for residents, staff and the public.	Few	2
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, and receive proper services to prevent urinary tract infections and restore normal bladder function.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Some	2
Keep each resident's personal and medical records private and confidential.	Few	2
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525242	WAUKESHA SPRINGS HLTH REHAB	1810 KENSINGTON DR
525242	WAUKESHA SPRINGS HLTH REHAB	1810 KENSINGTON DR
525242	WAUKESHA SPRINGS HLTH REHAB	1810 KENSINGTON DR
525242	WAUKESHA SPRINGS HLTH REHAB	1810 KENSINGTON DR
525242	WAUKESHA SPRINGS HLTH REHAB	1810 KENSINGTON DR
525242	WAUKESHA SPRINGS HLTH REHAB	1810 KENSINGTON DR
525242	WAUKESHA SPRINGS HLTH REHAB	1810 KENSINGTON DR

WAUKESHA	WI	53188	2625481400
WAUKESHA	WI	53188	2625481400
WAUKESHA	WI	53188	2625481400
WAUKESHA	WI	53188	2625481400
WAUKESHA	WI	53188	2625481400
WAUKESHA	WI	53188	2625481400
WAUKESHA	WI	53188	2625481400
WAUKESHA	WI	53188	2625481400

test

Based on Nursing Home Compare - Complaint Deficiency

01/06/2010	02/06/2010
01/19/2011	02/19/2011
01/19/2011	02/19/2011
01/19/2011	02/19/2011
04/02/2012	05/31/2012
04/02/2012	05/31/2012
04/02/2012	05/31/2012

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Quality Care Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Environmental Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

Make sure that each resident who enters the nursing home without a catheter is not given a catheter, and receive proper services to prevent urinary tract infections and restore normal bladder function.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Have a program that investigates, controls and keeps infection from spreading.	Some	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Provide care for residents in a way that keeps or builds each resident's dignity and respect of individuality.	Some	2
Provide a safe, clean, comfortable and homelike environment.	Some	2

test

Based on Nursing Home Compare - Complaint Deficiency

525242	WAUKESHA SPRINGS HLTH REHAB	1810 KENSINGTON DR
525242	WAUKESHA SPRINGS HLTH REHAB	1810 KENSINGTON DR
525242	WAUKESHA SPRINGS HLTH REHAB	1810 KENSINGTON DR
525242	WAUKESHA SPRINGS HLTH REHAB	1810 KENSINGTON DR
525242	WAUKESHA SPRINGS HLTH REHAB	1810 KENSINGTON DR
525242	WAUKESHA SPRINGS HLTH REHAB	1810 KENSINGTON DR
525242	WAUKESHA SPRINGS HLTH REHAB	1810 KENSINGTON DR
525242	WAUKESHA SPRINGS HLTH REHAB	1810 KENSINGTON DR

test

Based on Nursing Home Compare - Complaint Deficiency

WAUKESHA	WI	53188	2625481400
WAUKESHA	WI	53188	2625481400
WAUKESHA	WI	53188	2625481400
WAUKESHA	WI	53188	2625481400
WAUKESHA	WI	53188	2625481400
WAUKESHA	WI	53188	2625481400
WAUKESHA	WI	53188	2625481400
WAUKESHA	WI	53188	2625481400

test

Based on Nursing Home Compare - Complaint Deficiency

04/02/2012	05/31/2012
04/02/2012	05/31/2012
04/02/2012	05/31/2012
04/02/2012	05/31/2012
04/02/2012	05/31/2012
04/02/2012	05/31/2012
04/02/2012	05/31/2012
04/02/2012	05/31/2012
08/16/2012	09/16/2012

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Environmental Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Resident Rights Deficiencies

homelike environment.		
Provide housekeeping and maintenance services.	Some	2
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Some	2
Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Assist those residents who need total help with eating/drinking, grooming and personal and oral hygiene.	Few	2
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Few	2
Have a program that investigates, controls and keeps infection from spreading.	Some	2
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Some	2
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525242	WAUKESHA SPRINGS HLTH REHAB	1810 KENSINGTON DR
525242	WAUKESHA SPRINGS HLTH REHAB	1810 KENSINGTON DR
525242	WAUKESHA SPRINGS HLTH REHAB	1810 KENSINGTON DR
525242	WAUKESHA SPRINGS HLTH REHAB	1810 KENSINGTON DR
525262	GOLDEN LIVINGCENTER-FORT ATKINSON	430 WILCOX ST
525262	GOLDEN LIVINGCENTER-FORT ATKINSON	430 WILCOX ST
525262	GOLDEN LIVINGCENTER-FORT ATKINSON	430 WILCOX ST
525262	GOLDEN LIVINGCENTER-FORT ATKINSON	430 WILCOX ST

test

Based on Nursing Home Compare - Complaint Deficiency

WAUKESHA	WI	53188	2625481400
WAUKESHA	WI	53188	2625481400
WAUKESHA	WI	53188	2625481400
WAUKESHA	WI	53188	2625481400
FORT ATKINSON	WI	53538	9205635533
FORT ATKINSON	WI	53538	9205635533
FORT ATKINSON	WI	53538	9205635533
FORT ATKINSON	WI	53538	9205635533

test

Based on Nursing Home Compare - Complaint Deficiency

08/16/2012	09/16/2012
08/16/2012	09/16/2012
08/16/2012	09/12/2012
08/16/2012	09/16/2012
08/10/2009	09/10/2009
08/10/2009	09/10/2009
05/27/2010	06/27/2010
05/27/2010	06/27/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Resident Assessment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Environmental Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

resident.		
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	3
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Determine if it is safe for the resident to self-administer drugs.	Few	2
Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Try to resolve each resident's complaints quickly.	Some	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Some	2

525262	GOLDEN LIVINGCENTER-FORT ATKINSON	430 WILCOX ST
525262	GOLDEN LIVINGCENTER-FORT ATKINSON	430 WILCOX ST
525264	MANORCARE HEALTH SERVICES	1335 S ONEIDA ST
525264	MANORCARE HEALTH SERVICES	1335 S ONEIDA ST
525264	MANORCARE HEALTH SERVICES	1335 S ONEIDA ST
525264	MANORCARE HEALTH SERVICES	1335 S ONEIDA ST
525264	MANORCARE HEALTH SERVICES	1335 S ONEIDA ST
525264	MANORCARE HEALTH SERVICES	1335 S ONEIDA ST
525264	MANORCARE HEALTH SERVICES	1335 S ONEIDA ST

FORT ATKINSON	WI	53538	9205635533
FORT ATKINSON	WI	53538	9205635533
APPLETON	WI	54915	9207316646
APPLETON	WI	54915	9207316646
APPLETON	WI	54915	9207316646
APPLETON	WI	54915	9207316646
APPLETON	WI	54915	9207316646
APPLETON	WI	54915	9207316646
APPLETON	WI	54915	9207316646

test

Based on Nursing Home Compare - Complaint Deficiency

05/27/2010	06/27/2010
07/21/2011	08/20/2011
02/09/2010	02/22/2010
02/09/2010	02/22/2010
05/24/2010	06/24/2010
05/24/2010	06/24/2010
10/28/2010	Not Available
04/20/2011	05/06/2011

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Pharmacy Service Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Quality Care Deficiencies

Safely provide drugs and other similar products available, which are needed every day and in emergencies, by a licensed pharmacist.	Few	2
Try to resolve each resident's complaints quickly.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Safely provide drugs and other similar products available, which are needed every day and in emergencies, by a licensed pharmacist.	Few	2
Maintain drug records and properly mark/label drugs and other similar products according to accepted professional standards.	Few	2
Allow residents to easily view the results of the nursing home's most recent survey.	Many	1
Provide care by qualified persons according to each resident's written plan	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525264	MANORCARE HEALTH SERVICES	1335 S ONEIDA ST
525264	MANORCARE HEALTH SERVICES	1335 S ONEIDA ST
525264	MANORCARE HEALTH SERVICES	1335 S ONEIDA ST
525264	MANORCARE HEALTH SERVICES	1335 S ONEIDA ST
525264	MANORCARE HEALTH SERVICES	1335 S ONEIDA ST
525264	MANORCARE HEALTH SERVICES	1335 S ONEIDA ST
525264	MANORCARE HEALTH SERVICES	1335 S ONEIDA ST
525264	MANORCARE HEALTH SERVICES	1335 S ONEIDA ST

test

Based on Nursing Home Compare - Complaint Deficiency

APPLETON	WI	54915	9207316646
APPLETON	WI	54915	9207316646
APPLETON	WI	54915	9207316646
APPLETON	WI	54915	9207316646
APPLETON	WI	54915	9207316646
APPLETON	WI	54915	9207316646
APPLETON	WI	54915	9207316646
APPLETON	WI	54915	9207316646

test

Based on Nursing Home Compare - Complaint Deficiency

04/20/2011	05/06/2011
04/20/2011	05/06/2011
04/20/2011	05/06/2011
04/20/2011	05/06/2011
04/20/2011	05/06/2011
11/14/2011	12/09/2011
03/07/2012	03/23/2012

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Resident Rights Deficiencies

according to each resident's written plan of care.		
Assist those residents who need total help with eating/drinking, grooming and personal and oral hygiene.	Few	2
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Few	2
1) Make sure that each resident's drug regimen is free from unnecessary drugs; 2) Each resident's entire drug/medication is managed and monitored to achieve highest well being.	Some	2
Have a program that investigates, controls and keeps infection from spreading.	Some	2
Make sure that nurse aides show they have the skills and techniques to be able to care for residents' needs.	Few	2
Give or get x-rays and other tests in a timely manner to meet the needs of residents.	Few	2
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2

525264	MANORCARE HEALTH SERVICES	1335 S ONEIDA ST
525265	BETHANY ST JOSEPH CARE CTR	2501 SHELBY RD
525265	BETHANY ST JOSEPH CARE CTR	2501 SHELBY RD
525265	BETHANY ST JOSEPH CARE CTR	2501 SHELBY RD
525266	OAK PARK NURSING AND REHAB CTR	718 JUPITER DRIVE
525266	OAK PARK NURSING AND REHAB CTR	718 JUPITER DRIVE
525266	OAK PARK NURSING AND REHAB CTR	718 JUPITER DRIVE
525266	OAK PARK NURSING AND REHAB CTR	718 JUPITER DRIVE

test

Based on Nursing Home Compare - Complaint Deficiency

APPLETON	WI	54915	9207316646
LA CROSSE	WI	54601	6087885700
LA CROSSE	WI	54601	6087885700
LA CROSSE	WI	54601	6087885700
MADISON	WI	53718	6086638600
MADISON	WI	53718	6086638600
MADISON	WI	53718	6086638600
MADISON	WI	53718	6086638600

03/07/2012	03/23/2012
10/08/2009	11/08/2009
01/12/2011	01/31/2011
05/17/2012	06/17/2012
01/06/2010	01/07/2010
09/30/2010	10/30/2010
12/07/2010	01/06/2011
12/07/2010	01/06/2011

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Pharmacy Service Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Quality Care Deficiencies

resident.		
1) Make sure that each resident's drug regimen is free from unnecessary drugs; 2) Each resident's entire drug/medication is managed and monitored to achieve highest well being.	Few	2
Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Provide enough notice before discharging or transferring a resident.	Few	2
Make sure each resident receives an accurate assessment by a qualified health professional.	Some	2
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Few	3
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Conduct initial and periodic assessments of each resident's functional capacity.	Few	2
Provide necessary care and services to maintain the highest well being of each	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525266	OAK PARK NURSING AND REHAB CTR	718 JUPITER DRIVE
525266	OAK PARK NURSING AND REHAB CTR	718 JUPITER DRIVE
525266	OAK PARK NURSING AND REHAB CTR	718 JUPITER DRIVE
525266	OAK PARK NURSING AND REHAB CTR	718 JUPITER DRIVE
525266	OAK PARK NURSING AND REHAB CTR	718 JUPITER DRIVE
525266	OAK PARK NURSING AND REHAB CTR	718 JUPITER DRIVE

test

Based on Nursing Home Compare - Complaint Deficiency

MADISON	WI	53718	6086638600
MADISON	WI	53718	6086638600
MADISON	WI	53718	6086638600
MADISON	WI	53718	6086638600
MADISON	WI	53718	6086638600
MADISON	WI	53718	6086638600

test

Based on Nursing Home Compare - Complaint Deficiency

01/25/2011	03/18/2011
01/25/2011	03/18/2011
01/25/2011	02/24/2011
01/25/2011	03/18/2011
01/25/2011	02/24/2011
01/25/2011	02/24/2011

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Mistreatment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Pharmacy Service Deficiencies

resident .		
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.	Few	2
Safely provide drugs and other similar products available, which are needed every day and in emergencies, by a licensed pharmacist.	Few	2

525266	OAK PARK NURSING AND REHAB CTR	718 JUPITER DRIVE
525266	OAK PARK NURSING AND REHAB CTR	718 JUPITER DRIVE
525266	OAK PARK NURSING AND REHAB CTR	718 JUPITER DRIVE
525266	OAK PARK NURSING AND REHAB CTR	718 JUPITER DRIVE
525266	OAK PARK NURSING AND REHAB CTR	718 JUPITER DRIVE
525266	OAK PARK NURSING AND REHAB CTR	718 JUPITER DRIVE
525266	OAK PARK NURSING AND REHAB CTR	718 JUPITER DRIVE
525266	OAK PARK NURSING AND REHAB CTR	718 JUPITER DRIVE

MADISON	WI	53718	6086638600
MADISON	WI	53718	6086638600
MADISON	WI	53718	6086638600
MADISON	WI	53718	6086638600
MADISON	WI	53718	6086638600
MADISON	WI	53718	6086638600
MADISON	WI	53718	6086638600
MADISON	WI	53718	6086638600

test

Based on Nursing Home Compare - Complaint Deficiency

01/25/2011	02/24/2011
02/23/2011	03/18/2011
02/23/2011	03/18/2011
02/23/2011	03/18/2011
02/23/2011	03/18/2011
02/23/2011	03/18/2011
09/13/2011	10/12/2011
09/13/2011	10/12/2011
05/07/2012	06/07/2012

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Administration Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Resident Rights Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Give each resident enough fluids to keep them healthy and prevent dehydration.	Few	3
Post nurse staffing information/data on a daily basis.	Many	1
Safely provide drugs and other similar products available, which are needed every day and in emergencies, by a licensed pharmacist.	Few	2
Immediately tell the resident, the resident's doctor and a family member of the resident of situations	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525266	OAK PARK NURSING AND REHAB CTR	718 JUPITER DRIVE
525266	OAK PARK NURSING AND REHAB CTR	718 JUPITER DRIVE
525270	ALL ABOUT LIFE REHAB CTR	115 E ARNDT ST
525270	ALL ABOUT LIFE REHAB CTR	115 E ARNDT ST
525270	ALL ABOUT LIFE REHAB CTR	115 E ARNDT ST
525270	ALL ABOUT LIFE REHAB CTR	115 E ARNDT ST
525270	ALL ABOUT LIFE REHAB CTR	115 E ARNDT ST

test

Based on Nursing Home Compare - Complaint Deficiency

MADISON	WI	53718	6086638600
MADISON	WI	53718	6086638600
FOND DU LAC	WI	54935	9209237040
FOND DU LAC	WI	54935	9209237040
FOND DU LAC	WI	54935	9209237040
FOND DU LAC	WI	54935	9209237040
FOND DU LAC	WI	54935	9209237040
FOND DU LAC	WI	54935	9209237040

test

Based on Nursing Home Compare - Complaint Deficiency

05/07/2012	06/07/2012
05/07/2012	06/07/2012
08/06/2009	09/06/2009
08/06/2009	09/06/2009
10/21/2009	11/21/2009
10/21/2009	11/21/2009
01/26/2011	02/26/2011

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Quality Care Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Environmental Deficiencies

of the resident of situations (injury/decline/room, etc.) that affect the resident.		
Make sure that each resident gets a nutritional and well balanced diet, unless it is not possible to do so.	Few	2
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Provide care by qualified persons according to each resident's written plan of care.	Few	2
Make sure that each resident gets a nutritional and well balanced diet, unless it is not possible to do so.	Few	2
Provide care by qualified persons according to each resident's written plan of care.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525270	ALL ABOUT LIFE REHAB CTR	115 E ARNDT ST
525270	ALL ABOUT LIFE REHAB CTR	115 E ARNDT ST
525270	ALL ABOUT LIFE REHAB CTR	115 E ARNDT ST
525271	ALDEN ESTATES OF COUNTRYSIDE, INC	1130 COLLINS ROAD
525271	ALDEN ESTATES OF COUNTRYSIDE, INC	1130 COLLINS ROAD
525271	ALDEN ESTATES OF COUNTRYSIDE, INC	1130 COLLINS ROAD
525271	ALDEN ESTATES OF COUNTRYSIDE, INC	1130 COLLINS ROAD
525271	ALDEN ESTATES OF COUNTRYSIDE, INC	1130 COLLINS ROAD
525273	BELOIT HEALTH AND REHAB CTR	1905 W HART RD

test

Based on Nursing Home Compare - Complaint Deficiency

FOND DU LAC	WI	54935	9209237040
FOND DU LAC	WI	54935	9209237040
FOND DU LAC	WI	54935	9209237040
JEFFERSON	WI	53549	9206743170
JEFFERSON	WI	53549	9206743170
JEFFERSON	WI	53549	9206743170
JEFFERSON	WI	53549	9206743170
JEFFERSON	WI	53549	9206743170
JEFFERSON	WI	53549	9206743170
BELOIT	WI	53511	6083652554

test

Based on Nursing Home Compare - Complaint Deficiency

10/13/2011	11/13/2011
03/20/2012	04/20/2012
05/14/2012	06/14/2012
01/26/2010	02/19/2010
03/28/2011	04/20/2011
03/28/2011	04/20/2011
03/28/2011	04/20/2011
06/28/2012	07/28/2012
07/08/2009	08/04/2009

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Administration Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Quality Care Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Provide routine and 24-hour emergency dental care for each resident.	Few	2
Make sure that residents are safe from serious medication errors.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Some	2
Keep each resident's personal and medical records private and confidential.	Few	2
Allow residents to easily view the results of the nursing home's most recent survey.	Many	1
Have a program that investigates, controls and keeps infection from spreading.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Give each resident enough fluids to keep them healthy and prevent dehydration.	Few	3

test

Based on Nursing Home Compare - Complaint Deficiency

525273	BELOIT HEALTH AND REHAB CTR	1905 W HART RD
525273	BELOIT HEALTH AND REHAB CTR	1905 W HART RD
525273	BELOIT HEALTH AND REHAB CTR	1905 W HART RD
525273	BELOIT HEALTH AND REHAB CTR	1905 W HART RD
525273	BELOIT HEALTH AND REHAB CTR	1905 W HART RD
525273	BELOIT HEALTH AND REHAB CTR	1905 W HART RD

test

Based on Nursing Home Compare - Complaint Deficiency

BELOIT	WI	53511	6083652554
BELOIT	WI	53511	6083652554
BELOIT	WI	53511	6083652554
BELOIT	WI	53511	6083652554
BELOIT	WI	53511	6083652554
BELOIT	WI	53511	6083652554

test

Based on Nursing Home Compare - Complaint Deficiency

07/08/2009	08/04/2009
03/31/2010	04/30/2010
07/13/2010	08/13/2010
03/29/2011	03/29/2011
03/29/2011	03/29/2011
03/29/2011	03/29/2011

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Administration Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies

dehydration.		
Give or get quality lab services/tests in a timely manner to meet the needs of residents.	Few	3
Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.	Few	2
Safely provide drugs and other similar products available, which are needed every day and in emergencies, by a licensed pharmacist.	Some	2
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	4
Protect each resident from all abuse, physical punishment, and being separated from others.	Few	4
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Some	4

test

Based on Nursing Home Compare - Complaint Deficiency

525273	BELOIT HEALTH AND REHAB CTR	1905 W HART RD
525273	BELOIT HEALTH AND REHAB CTR	1905 W HART RD
525273	BELOIT HEALTH AND REHAB CTR	1905 W HART RD
525273	BELOIT HEALTH AND REHAB CTR	1905 W HART RD
525273	BELOIT HEALTH AND REHAB CTR	1905 W HART RD
525273	BELOIT HEALTH AND REHAB CTR	1905 W HART RD
525273	BELOIT HEALTH AND REHAB CTR	1905 W HART RD
525273	BELOIT HEALTH AND REHAB CTR	1905 W HART RD

test

Based on Nursing Home Compare - Complaint Deficiency

BELOIT	WI	53511	6083652554
BELOIT	WI	53511	6083652554
BELOIT	WI	53511	6083652554
BELOIT	WI	53511	6083652554
BELOIT	WI	53511	6083652554
BELOIT	WI	53511	6083652554
BELOIT	WI	53511	6083652554
BELOIT	WI	53511	6083652554

test

Based on Nursing Home Compare - Complaint Deficiency

03/29/2011	03/29/2011
03/29/2011	04/27/2011
03/29/2011	04/27/2011
08/18/2011	09/15/2011
08/18/2011	09/15/2011
08/18/2011	09/15/2011
06/27/2012	07/27/2012
06/27/2012	07/27/2012

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Mistreatment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Administration Deficiencies

mistreatment of residents.		
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Some	4
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Few	4
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Some	2
Conduct initial and periodic assessments of each resident's functional capacity.	Some	2
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Few	3
Safely provide drugs and other similar products available, which are needed every day and in emergencies, by a licensed pharmacist.	Few	2
Make sure each resident has the right to have a choice over activities, their schedules and health care according to his or her interests, assessment, and plan of care.	Few	2
Keep accurate, complete and organized	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525274	MANORCARE HEALTH SERVICES	265 S NATIONAL AVE
525274	MANORCARE HEALTH SERVICES	265 S NATIONAL AVE
525274	MANORCARE HEALTH SERVICES	265 S NATIONAL AVE
525276	ST MARYS CARE CTR	3401 MAPLE GROVE DR
525276	ST MARYS CARE CTR	3401 MAPLE GROVE DR
525276	ST MARYS CARE CTR	3401 MAPLE GROVE DR
525276	ST MARYS CARE CTR	3401 MAPLE GROVE DR

test

Based on Nursing Home Compare - Complaint Deficiency

FOND DU LAC	WI	54935	9209227342
FOND DU LAC	WI	54935	9209227342
FOND DU LAC	WI	54935	9209227342
MADISON	WI	53719	6088451000
MADISON	WI	53719	6088451000
MADISON	WI	53719	6088451000
MADISON	WI	53719	6088451000

test

Based on Nursing Home Compare - Complaint Deficiency

02/08/2010	03/08/2010
02/08/2010	03/08/2010
01/11/2012	01/30/2012
04/14/2010	05/30/2010
07/18/2011	08/18/2011
07/18/2011	08/18/2011
07/18/2011	08/18/2011

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Resident Assessment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies

clinical records on each resident that meet professional standards.		
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Few	2
Have a program that investigates, controls and keeps infection from spreading.	Many	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Some	2
Determine if it is safe for the resident to self-administer drugs.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Some	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Some	2

test

Based on Nursing Home Compare - Complaint Deficiency

525276	ST MARYS CARE CTR	3401 MAPLE GROVE DR
525276	ST MARYS CARE CTR	3401 MAPLE GROVE DR
525276	ST MARYS CARE CTR	3401 MAPLE GROVE DR
525276	ST MARYS CARE CTR	3401 MAPLE GROVE DR
525276	ST MARYS CARE CTR	3401 MAPLE GROVE DR
525279	TUDOR OAKS HEALTH CENTER	S77 W12929 MCSHANE DR
525279	TUDOR OAKS HEALTH CENTER	S77 W12929 MCSHANE DR

test

Based on Nursing Home Compare - Complaint Deficiency

MADISON	WI	53719	6088451000
MADISON	WI	53719	6088451000
MADISON	WI	53719	6088451000
MADISON	WI	53719	6088451000
MADISON	WI	53719	6088451000
MUSKEGO	WI	53150	4145290100
MUSKEGO	WI	53150	4145290100

test

Based on Nursing Home Compare - Complaint Deficiency

07/18/2011	08/18/2011
11/21/2011	12/21/2011
11/21/2011	12/21/2011
11/21/2011	12/21/2011
07/30/2012	08/30/2012
08/12/2009	09/10/2009
05/25/2010	06/14/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Pharmacy Service Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Mistreatment Deficiencies

residents or theft of resident property.		
Safely provide drugs and other similar products available, which are needed every day and in emergencies, by a licensed pharmacist.	Few	2
Conduct initial and periodic assessments of each resident's functional capacity.	Few	2
Provide care by qualified persons according to each resident's written plan of care.	Some	2
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	3
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525279	TUDOR OAKS HEALTH CENTER	S77 W12929 MCSHANE DR
525279	TUDOR OAKS HEALTH CENTER	S77 W12929 MCSHANE DR
525279	TUDOR OAKS HEALTH CENTER	S77 W12929 MCSHANE DR
525279	TUDOR OAKS HEALTH CENTER	S77 W12929 MCSHANE DR
525279	TUDOR OAKS HEALTH CENTER	S77 W12929 MCSHANE DR
525281	KINDRED NURSING AND REHAB-KENOSHA NORTH	3415 N SHERIDAN RD
525281	KINDRED NURSING AND REHAB-KENOSHA NORTH	3415 N SHERIDAN RD

MUSKEGO	WI	53150	4145290100
MUSKEGO	WI	53150	4145290100
MUSKEGO	WI	53150	4145290100
MUSKEGO	WI	53150	4145290100
MUSKEGO	WI	53150	4145290100
KENOSHA	WI	53140	2626576175
KENOSHA	WI	53140	2626576175

test

Based on Nursing Home Compare - Complaint Deficiency

05/25/2010	06/14/2010
05/06/2011	06/06/2011
05/06/2011	06/06/2011
05/06/2011	06/06/2011
05/06/2011	06/06/2011
09/21/2009	10/21/2009
09/21/2009	10/21/2009

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Mistreatment Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Quality Care Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Some	2
Give each resident a notice of rights, rules, services and charges. Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for.	Many	1
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Post nurse staffing information/data on a daily basis.	Many	1
Reasonably accommodate the needs and preferences of each resident.	Few	2
Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525281	KINDRED NURSING AND REHAB-KENOSHA NORTH	3415 N SHERIDAN RD
525281	KINDRED NURSING AND REHAB-KENOSHA NORTH	3415 N SHERIDAN RD
525281	KINDRED NURSING AND REHAB-KENOSHA NORTH	3415 N SHERIDAN RD
525281	KINDRED NURSING AND REHAB-KENOSHA NORTH	3415 N SHERIDAN RD
525281	KINDRED NURSING AND REHAB-KENOSHA NORTH	3415 N SHERIDAN RD
525281	KINDRED NURSING AND REHAB-KENOSHA NORTH	3415 N SHERIDAN RD
525281	KINDRED NURSING AND REHAB-KENOSHA NORTH	3415 N SHERIDAN RD
525281	KINDRED NURSING AND REHAB-KENOSHA NORTH	3415 N SHERIDAN RD

test

Based on Nursing Home Compare - Complaint Deficiency

KENOSHA	WI	53140	2626576175
KENOSHA	WI	53140	2626576175
KENOSHA	WI	53140	2626576175
KENOSHA	WI	53140	2626576175
KENOSHA	WI	53140	2626576175
KENOSHA	WI	53140	2626576175
KENOSHA	WI	53140	2626576175

test

Based on Nursing Home Compare - Complaint Deficiency

09/21/2009	10/21/2009
12/10/2009	01/11/2010
12/10/2009	01/11/2010
12/10/2009	01/11/2010
12/10/2009	01/11/2010
12/10/2009	01/11/2010
12/10/2009	01/11/2010
12/10/2009	01/11/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Nutrition and Dietary Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Pharmacy Service Deficiencies

prostheses.		
Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Few	2
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	4
Provide necessary care and services to maintain the highest well being of each resident .	Few	4
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Few	2
Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Some	2
1) Make sure that each resident's drug regimen is free from unnecessary drugs; 2) Each resident's entire	Some	2

test

Based on Nursing Home Compare - Complaint Deficiency

525281	KINDRED NURSING AND REHAB-KENOSHA NORTH	3415 N SHERIDAN RD
525281	KINDRED NURSING AND REHAB-KENOSHA NORTH	3415 N SHERIDAN RD
525281	KINDRED NURSING AND REHAB-KENOSHA NORTH	3415 N SHERIDAN RD
525281	KINDRED NURSING AND REHAB-KENOSHA NORTH	3415 N SHERIDAN RD
525281	KINDRED NURSING AND REHAB-KENOSHA NORTH	3415 N SHERIDAN RD
525281	KINDRED NURSING AND REHAB-KENOSHA NORTH	3415 N SHERIDAN RD

test

Based on Nursing Home Compare - Complaint Deficiency

KENOSHA	WI	53140	2626576175
KENOSHA	WI	53140	2626576175
KENOSHA	WI	53140	2626576175
KENOSHA	WI	53140	2626576175
KENOSHA	WI	53140	2626576175
KENOSHA	WI	53140	2626576175

test

Based on Nursing Home Compare - Complaint Deficiency

12/10/2009	01/11/2010
04/29/2010	06/03/2010
04/29/2010	06/03/2010
04/29/2010	06/03/2010
06/03/2010	06/11/2010
12/07/2010	10/14/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Pharmacy Service Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Resident Rights Deficiencies

drug/medication is managed and monitored to achieve highest well being.		
Maintain drug records and properly mark/label drugs and other similar products according to accepted professional standards.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	4
Safely provide drugs and other similar products available, which are needed every day and in emergencies, by a licensed pharmacist.	Few	2
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	4

test

Based on Nursing Home Compare - Complaint Deficiency

525281	KINDRED NURSING AND REHAB-KENOSHA NORTH	3415 N SHERIDAN RD
525281	KINDRED NURSING AND REHAB-KENOSHA NORTH	3415 N SHERIDAN RD
525281	KINDRED NURSING AND REHAB-KENOSHA NORTH	3415 N SHERIDAN RD
525281	KINDRED NURSING AND REHAB-KENOSHA NORTH	3415 N SHERIDAN RD
525281	KINDRED NURSING AND REHAB-KENOSHA NORTH	3415 N SHERIDAN RD
525282	HOSPITALITY NUR REHAB CTR	8633 32ND AVE
525282	HOSPITALITY NUR REHAB CTR	8633 32ND AVE

test

Based on Nursing Home Compare - Complaint Deficiency

KENOSHA	WI	53140	2626576175
KENOSHA	WI	53140	2626576175
KENOSHA	WI	53140	2626576175
KENOSHA	WI	53140	2626576175
KENOSHA	WI	53140	2626576175
KENOSHA	WI	53142	2626948300
KENOSHA	WI	53142	2626948300

test

Based on Nursing Home Compare - Complaint Deficiency

12/07/2010	10/14/2010
01/19/2012	02/10/2012
01/19/2012	02/10/2012
01/19/2012	02/10/2012
05/31/2012	06/15/2012
09/28/2009	10/28/2009
06/15/2010	07/07/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Quality Care Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Resident Rights Deficiencies

resident.		
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Few	4
Keep each resident free from physical restraints, unless needed for medical treatment.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
1) Make sure that each resident's drug regimen is free from unnecessary drugs; 2) Each resident's entire drug/medication is managed and monitored to achieve highest well being.	Few	2
Safely provide drugs and other similar products available, which are needed every day and in emergencies, by a licensed pharmacist.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Immediately tell the resident, the	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525282	HOSPITALITY NUR REHAB CTR	8633 32ND AVE
525282	HOSPITALITY NUR REHAB CTR	8633 32ND AVE
525282	HOSPITALITY NUR REHAB CTR	8633 32ND AVE
525282	HOSPITALITY NUR REHAB CTR	8633 32ND AVE
525282	HOSPITALITY NUR REHAB CTR	8633 32ND AVE
525282	HOSPITALITY NUR REHAB CTR	8633 32ND AVE

test

Based on Nursing Home Compare - Complaint Deficiency

KENOSHA	WI	53142	2626948300
KENOSHA	WI	53142	2626948300
KENOSHA	WI	53142	2626948300
KENOSHA	WI	53142	2626948300
KENOSHA	WI	53142	2626948300
KENOSHA	WI	53142	2626948300

test

Based on Nursing Home Compare - Complaint Deficiency

06/15/2010	07/07/2010
09/27/2010	10/22/2010
04/14/2011	05/14/2011
04/14/2011	05/14/2011
04/14/2011	05/14/2011
08/08/2011	08/31/2011

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Resident Rights Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies

resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.		
Tell the resident or the resident's representative in writing how long the nursing home will hold the resident's bed.	Few	2
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Assist those residents who need total help with eating/drinking, grooming and personal and oral hygiene.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	4

525282	HOSPITALITY NUR REHAB CTR	8633 32ND AVE
525282	HOSPITALITY NUR REHAB CTR	8633 32ND AVE
525286	JULIETTE MANOR	169 E HURON ST
525286	JULIETTE MANOR	169 E HURON ST
525286	JULIETTE MANOR	169 E HURON ST
525286	JULIETTE MANOR	169 E HURON ST

test

Based on Nursing Home Compare - Complaint Deficiency

KENOSHA	WI	53142	2626948300
KENOSHA	WI	53142	2626948300
BERLIN	WI	54923	9203613092
BERLIN	WI	54923	9203613092
BERLIN	WI	54923	9203613092
BERLIN	WI	54923	9203613092

test

Based on Nursing Home Compare - Complaint Deficiency

05/23/2012	06/14/2012
05/23/2012	06/14/2012
08/26/2009	09/26/2009
08/26/2009	09/26/2009
08/26/2009	09/26/2009
02/20/2012	03/20/2012

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Quality Care Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Resident Rights Deficiencies

Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Safely provide drugs and other similar products available, which are needed every day and in emergencies, by a licensed pharmacist.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.	Few	2
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525286	JULIETTE MANOR	169 E HURON ST
525286	JULIETTE MANOR	169 E HURON ST
525286	JULIETTE MANOR	169 E HURON ST
525286	JULIETTE MANOR	169 E HURON ST
525290	ORCHARD MANOR	8800 HWY 61
525290	ORCHARD MANOR	8800 HWY 61
525290	ORCHARD MANOR	8800 HWY 61

test

Based on Nursing Home Compare - Complaint Deficiency

BERLIN	WI	54923	9203613092
BERLIN	WI	54923	9203613092
BERLIN	WI	54923	9203613092
BERLIN	WI	54923	9203613092
LANCASTER	WI	53813	6087232113
LANCASTER	WI	53813	6087232113
LANCASTER	WI	53813	6087232113

test

Based on Nursing Home Compare - Complaint Deficiency

02/20/2012	03/20/2012
02/20/2012	03/20/2012
02/20/2012	03/20/2012
02/20/2012	03/20/2012
08/23/2010	09/20/2010
08/23/2010	09/20/2010
07/05/2012	07/24/2012

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Resident Assessment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Pharmacy Service Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Provide care by qualified persons according to each resident's written plan of care.	Few	2
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, and receive proper services to prevent urinary tract infections and restore normal bladder function.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	3
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Provide necessary care and services to maintain the highest well being of each resident .	Few	3
Safely provide drugs and other similar products available, which are needed	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525292	MONROE MNR NUR REHAB	516 26TH AVE
525292	MONROE MNR NUR REHAB	516 26TH AVE
525292	MONROE MNR NUR REHAB	516 26TH AVE
525292	MONROE MNR NUR REHAB	516 26TH AVE
525292	MONROE MNR NUR REHAB	516 26TH AVE
525292	MONROE MNR NUR REHAB	516 26TH AVE

test

Based on Nursing Home Compare - Complaint Deficiency

MONROE	WI	53566	6083259141
MONROE	WI	53566	6083259141
MONROE	WI	53566	6083259141
MONROE	WI	53566	6083259141
MONROE	WI	53566	6083259141
MONROE	WI	53566	6083259141

test

Based on Nursing Home Compare - Complaint Deficiency

08/12/2009	09/16/2009
08/12/2009	09/16/2009
08/12/2009	09/16/2009
01/14/2010	02/14/2010
01/14/2010	02/14/2010
01/14/2010	02/14/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Resident Rights Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies

products available, which are needed every day and in emergencies, by a licensed pharmacist.		
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	3
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Give each resident enough fluids to keep them healthy and prevent dehydration.	Few	3
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	3

test

Based on Nursing Home Compare - Complaint Deficiency

525292	MONROE MNR NUR REHAB	516 26TH AVE
525292	MONROE MNR NUR REHAB	516 26TH AVE
525292	MONROE MNR NUR REHAB	516 26TH AVE
525292	MONROE MNR NUR REHAB	516 26TH AVE
525292	MONROE MNR NUR REHAB	516 26TH AVE
525292	MONROE MNR NUR REHAB	516 26TH AVE
525292	MONROE MNR NUR REHAB	516 26TH AVE

test

Based on Nursing Home Compare - Complaint Deficiency

MONROE	WI	53566	6083259141
MONROE	WI	53566	6083259141
MONROE	WI	53566	6083259141
MONROE	WI	53566	6083259141
MONROE	WI	53566	6083259141
MONROE	WI	53566	6083259141
MONROE	WI	53566	6083259141

test

Based on Nursing Home Compare - Complaint Deficiency

09/15/2010	10/15/2010
09/15/2010	10/15/2010
09/15/2010	10/15/2010
09/15/2010	10/15/2010
09/15/2010	10/15/2010
09/15/2010	10/15/2010
09/15/2010	10/15/2010
12/07/2010	01/07/2011

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Mistreatment Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Resident Rights Deficiencies

avoidable accidents.		
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Have a program that investigates, controls and keeps infection from spreading.	Few	2
Quickly tell the resident's doctor the results of lab tests.	Few	2
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525292	MONROE MNR NUR REHAB	516 26TH AVE
525292	MONROE MNR NUR REHAB	516 26TH AVE
525292	MONROE MNR NUR REHAB	516 26TH AVE
525292	MONROE MNR NUR REHAB	516 26TH AVE
525292	MONROE MNR NUR REHAB	516 26TH AVE
525292	MONROE MNR NUR REHAB	516 26TH AVE
525292	MONROE MNR NUR REHAB	516 26TH AVE

MONROE	WI	53566	6083259141
MONROE	WI	53566	6083259141
MONROE	WI	53566	6083259141
MONROE	WI	53566	6083259141
MONROE	WI	53566	6083259141
MONROE	WI	53566	6083259141
MONROE	WI	53566	6083259141

test

Based on Nursing Home Compare - Complaint Deficiency

12/07/2010	01/07/2011
12/07/2010	01/07/2011
06/27/2011	07/27/2011
06/27/2011	07/27/2011
09/29/2011	10/29/2011
09/29/2011	10/29/2011
09/29/2011	10/29/2011

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Resident Assessment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Pharmacy Service Deficiencies

resident.		
Conduct initial and periodic assessments of each resident's functional capacity.	Few	2
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, and receive proper services to prevent urinary tract infections and restore normal bladder function.	Few	2
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Some	2
Keep each resident's personal and medical records private and confidential.	Some	2
Provide care by qualified persons according to each resident's written plan of care.	Few	2
Safely provide drugs and other similar products available, which are needed every day and in emergencies, by a	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525292	MONROE MNR NUR REHAB	516 26TH AVE
525299	NORTHPOINT MED AND REHAB CTR	1850 BOWEN ST
525299	NORTHPOINT MED AND REHAB CTR	1850 BOWEN ST
525299	NORTHPOINT MED AND REHAB CTR	1850 BOWEN ST
525299	NORTHPOINT MED AND REHAB CTR	1850 BOWEN ST
525299	NORTHPOINT MED AND REHAB CTR	1850 BOWEN ST
525299	NORTHPOINT MED AND REHAB CTR	1850 BOWEN ST
525299	NORTHPOINT MED AND REHAB CTR	1850 BOWEN ST

MONROE	WI	53566	6083259141
OSHKOSH	WI	54901	9202334011
OSHKOSH	WI	54901	9202334011
OSHKOSH	WI	54901	9202334011
OSHKOSH	WI	54901	9202334011
OSHKOSH	WI	54901	9202334011
OSHKOSH	WI	54901	9202334011
OSHKOSH	WI	54901	9202334011

test

Based on Nursing Home Compare - Complaint Deficiency

09/29/2011	10/29/2011
09/23/2009	10/23/2009
01/08/2010	02/07/2010
01/08/2010	02/07/2010
01/08/2010	02/07/2010
01/08/2010	02/07/2010
01/08/2010	02/07/2010
07/06/2010	07/23/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Administration Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Resident Rights Deficiencies

licensed pharmacist.		
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Try to resolve each resident's complaints quickly.	Few	2
Provide care by qualified persons according to each resident's written plan of care.	Few	2
Make sure that residents receive treatment/services to not only continue, but improve the ability to care for themselves.	Few	2
Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Few	2
Make sure that the nursing home area is safe, easy to use, clean and comfortable for residents, staff and the public.	Some	1
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the	Few	4

test

Based on Nursing Home Compare - Complaint Deficiency

525299	NORTHPOINT MED AND REHAB CTR	1850 BOWEN ST
525299	NORTHPOINT MED AND REHAB CTR	1850 BOWEN ST
525299	NORTHPOINT MED AND REHAB CTR	1850 BOWEN ST
525299	NORTHPOINT MED AND REHAB CTR	1850 BOWEN ST
525299	NORTHPOINT MED AND REHAB CTR	1850 BOWEN ST
525299	NORTHPOINT MED AND REHAB CTR	1850 BOWEN ST
525299	NORTHPOINT MED AND REHAB CTR	1850 BOWEN ST

test

Based on Nursing Home Compare - Complaint Deficiency

OSHKOSH	WI	54901	9202334011
OSHKOSH	WI	54901	9202334011
OSHKOSH	WI	54901	9202334011
OSHKOSH	WI	54901	9202334011
OSHKOSH	WI	54901	9202334011
OSHKOSH	WI	54901	9202334011
OSHKOSH	WI	54901	9202334011

test

Based on Nursing Home Compare - Complaint Deficiency

07/06/2010	07/23/2010
07/06/2010	07/23/2010
07/06/2010	07/23/2010
10/18/2010	11/18/2010
10/18/2010	11/18/2010
02/16/2011	03/09/2011
02/16/2011	03/09/2011

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Resident Assessment Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Quality Care Deficiencies

resident.		
Conduct initial and periodic assessments of each resident's functional capacity.	Few	2
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Provide necessary care and services to maintain the highest well being of each resident .	Few	4
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Some	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Some	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Provide care by qualified persons according to each resident's written plan	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525299	NORTHPOINT MED AND REHAB CTR	1850 BOWEN ST
525299	NORTHPOINT MED AND REHAB CTR	1850 BOWEN ST
525299	NORTHPOINT MED AND REHAB CTR	1850 BOWEN ST
525299	NORTHPOINT MED AND REHAB CTR	1850 BOWEN ST
525299	NORTHPOINT MED AND REHAB CTR	1850 BOWEN ST
525299	NORTHPOINT MED AND REHAB CTR	1850 BOWEN ST
525299	NORTHPOINT MED AND REHAB CTR	1850 BOWEN ST
525299	NORTHPOINT MED AND REHAB CTR	1850 BOWEN ST

OSHKOSH	WI	54901	9202334011
OSHKOSH	WI	54901	9202334011
OSHKOSH	WI	54901	9202334011
OSHKOSH	WI	54901	9202334011
OSHKOSH	WI	54901	9202334011
OSHKOSH	WI	54901	9202334011
OSHKOSH	WI	54901	9202334011

test

Based on Nursing Home Compare - Complaint Deficiency

02/16/2011	03/09/2011
08/10/2011	08/26/2011
08/10/2011	08/26/2011
10/07/2011	10/21/2011
01/03/2012	02/03/2012
01/03/2012	02/03/2012
02/01/2012	02/17/2012

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Environmental Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Resident Rights Deficiencies

of care.		
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Some	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Many	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Safely provide drugs and other similar products available, which are needed every day and in emergencies, by a licensed pharmacist.	Few	2
Immediately tell the resident, the resident's doctor and a family member	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525299	NORTHPOINT MED AND REHAB CTR	1850 BOWEN ST
525299	NORTHPOINT MED AND REHAB CTR	1850 BOWEN ST
525299	NORTHPOINT MED AND REHAB CTR	1850 BOWEN ST
525299	NORTHPOINT MED AND REHAB CTR	1850 BOWEN ST
525304	MARSHFIELD CARE CENTER	814 W 14TH ST
525304	MARSHFIELD CARE CENTER	814 W 14TH ST
525304	MARSHFIELD CARE CENTER	814 W 14TH ST

test

Based on Nursing Home Compare - Complaint Deficiency

OSHKOSH	WI	54901	9202334011
OSHKOSH	WI	54901	9202334011
OSHKOSH	WI	54901	9202334011
OSHKOSH	WI	54901	9202334011
MARSHFIELD	WI	54449	7153871188
MARSHFIELD	WI	54449	7153871188
MARSHFIELD	WI	54449	7153871188

test

Based on Nursing Home Compare - Complaint Deficiency

02/01/2012	02/17/2012
02/01/2012	02/17/2012
02/01/2012	02/17/2012
02/01/2012	02/17/2012
07/25/2012	08/24/2012
09/13/2012	10/12/2012
09/13/2012	10/12/2012

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Environmental Deficiencies

of the resident of situations (injury/decline/room, etc.) that affect the resident.		
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Have a program that investigates, controls and keeps infection from spreading.	Few	2
Safely provide drugs and other similar products available, which are needed every day and in emergencies, by a licensed pharmacist.	Few	2
Tell the resident or the resident's representative in writing how long the nursing home will hold the resident's bed.	Few	2
Make sure that the nursing home area is free from accident hazards and risks	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525305	CAPITOL LAKES HEALTH CENTER	333 W MAIN ST
525305	CAPITOL LAKES HEALTH CENTER	333 W MAIN ST
525305	CAPITOL LAKES HEALTH CENTER	333 W MAIN ST
525305	CAPITOL LAKES HEALTH CENTER	333 W MAIN ST
525305	CAPITOL LAKES HEALTH CENTER	333 W MAIN ST
525305	CAPITOL LAKES HEALTH CENTER	333 W MAIN ST
525305	CAPITOL LAKES HEALTH CENTER	333 W MAIN ST
525305	CAPITOL LAKES HEALTH CENTER	333 W MAIN ST
525305	CAPITOL LAKES HEALTH CENTER	333 W MAIN ST

MADISON	WI	53703	6082832100
MADISON	WI	53703	6082832100
MADISON	WI	53703	6082832100
MADISON	WI	53703	6082832100
MADISON	WI	53703	6082832100
MADISON	WI	53703	6082832100
MADISON	WI	53703	6082832100
MADISON	WI	53703	6082832100
MADISON	WI	53703	6082832100

10/06/2010	11/05/2010
10/06/2010	11/05/2010
10/06/2010	11/05/2010
10/06/2010	11/05/2010
05/10/2011	05/31/2011
05/10/2011	05/31/2011
05/10/2011	Not Available
01/24/2012	02/21/2012

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Resident Assessment Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Environmental Deficiencies

free from accident hazards and risks and provides supervision to prevent avoidable accidents.		
Conduct initial and periodic assessments of each resident's functional capacity.	Few	2
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Provide care by qualified persons according to each resident's written plan of care.	Few	2
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Some	2
Provide necessary care and services to maintain the highest well being of each resident .	Few	3
Make sure that residents are safe from serious medication errors.	Few	4
Maintain drug records and properly mark/label drugs and other similar products according to accepted professional standards.	Many	1
Make sure that the nursing home area is free from accident hazards and risks	Few	3

test

Based on Nursing Home Compare - Complaint Deficiency

525305	CAPITOL LAKES HEALTH CENTER	333 W MAIN ST
525305	CAPITOL LAKES HEALTH CENTER	333 W MAIN ST
525306	GOLDEN LIVINGCENTER-DORCHESTER	200 N SEVENTH AVE
525306	GOLDEN LIVINGCENTER-DORCHESTER	200 N SEVENTH AVE
525306	GOLDEN LIVINGCENTER-DORCHESTER	200 N SEVENTH AVE
525306	GOLDEN LIVINGCENTER-DORCHESTER	200 N SEVENTH AVE
525306	GOLDEN LIVINGCENTER-DORCHESTER	200 N SEVENTH AVE
525306	GOLDEN LIVINGCENTER-DORCHESTER	200 N SEVENTH AVE

test

Based on Nursing Home Compare - Complaint Deficiency

MADISON	WI	53703	6082832100
MADISON	WI	53703	6082832100
STURGEON BAY	WI	54235	9207436274
STURGEON BAY	WI	54235	9207436274
STURGEON BAY	WI	54235	9207436274
STURGEON BAY	WI	54235	9207436274
STURGEON BAY	WI	54235	9207436274

test

Based on Nursing Home Compare - Complaint Deficiency

01/24/2012	02/21/2012
08/02/2012	09/04/2012
09/04/2009	10/01/2009
06/04/2010	07/04/2010
06/04/2010	07/04/2010
06/04/2010	07/04/2010
06/07/2012	06/13/2012

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Environmental Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Resident Rights Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

free from accident hazards and risks and provides supervision to prevent avoidable accidents.		
Have a program that investigates, controls and keeps infection from spreading.	Many	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Give each resident a notice of rights, rules, services and charges. Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for.	Few	2
Assist those residents who need total help with eating/drinking, grooming and personal and oral hygiene.	Few	2
Make sure that the nursing home area is safe, easy to use, clean and comfortable for residents, staff and the public.	Many	1
Reasonably accommodate the needs and preferences of each resident.	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525307	PARKVIEW MNR HLTH REHAB CTR	2961 ST ANTHONY DR
525307	PARKVIEW MNR HLTH REHAB CTR	2961 ST ANTHONY DR
525307	PARKVIEW MNR HLTH REHAB CTR	2961 ST ANTHONY DR
525307	PARKVIEW MNR HLTH REHAB CTR	2961 ST ANTHONY DR
525307	PARKVIEW MNR HLTH REHAB CTR	2961 ST ANTHONY DR
525307	PARKVIEW MNR HLTH REHAB CTR	2961 ST ANTHONY DR
525307	PARKVIEW MNR HLTH REHAB CTR	2961 ST ANTHONY DR

GREEN BAY	WI	54311	9204680861
GREEN BAY	WI	54311	9204680861
GREEN BAY	WI	54311	9204680861
GREEN BAY	WI	54311	9204680861
GREEN BAY	WI	54311	9204680861
GREEN BAY	WI	54311	9204680861

test

Based on Nursing Home Compare - Complaint Deficiency

01/11/2011	02/04/2011
01/12/2012	02/12/2012
01/12/2012	02/12/2012
01/12/2012	02/12/2012
03/12/2012	04/01/2012
03/12/2012	04/01/2012

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Resident Rights Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Quality Care Deficiencies

and preferences of each resident.		
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Provide care by qualified persons according to each resident's written plan	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525307	PARKVIEW MNR HLTH REHAB CTR	2961 ST ANTHONY DR
525307	PARKVIEW MNR HLTH REHAB CTR	2961 ST ANTHONY DR
525307	PARKVIEW MNR HLTH REHAB CTR	2961 ST ANTHONY DR
525307	PARKVIEW MNR HLTH REHAB CTR	2961 ST ANTHONY DR
525307	PARKVIEW MNR HLTH REHAB CTR	2961 ST ANTHONY DR
525307	PARKVIEW MNR HLTH REHAB CTR	2961 ST ANTHONY DR
525309	GOLDEN LIVINGCENTER-COLONIAL MNR	1616 W BENDER RD
525309	GOLDEN LIVINGCENTER-COLONIAL MNR	1616 W BENDER RD

GREEN BAY	WI	54311	9204680861
GREEN BAY	WI	54311	9204680861
GREEN BAY	WI	54311	9204680861
GREEN BAY	WI	54311	9204680861
GREEN BAY	WI	54311	9204680861
GREEN BAY	WI	54311	9204680861
GLENDALE	WI	53209	4142288700
GLENDALE	WI	53209	4142288700

test

Based on Nursing Home Compare - Complaint Deficiency

03/12/2012	04/01/2012
05/14/2012	06/09/2012
05/14/2012	06/09/2012
07/24/2012	08/24/2012
07/24/2012	08/24/2012
07/24/2012	08/24/2012
10/26/2009	11/15/2009
12/10/2009	01/07/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Environmental Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Mistreatment Deficiencies

according to each resident's written plan of care.		
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Provide care by qualified persons according to each resident's written plan of care.	Few	2
Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Try to resolve each resident's complaints quickly.	Few	2
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Few	3
Provide necessary care and services to maintain the highest well being of each resident .	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating	Some	2

test

Based on Nursing Home Compare - Complaint Deficiency

525309	GOLDEN LIVINGCENTER-COLONIAL MNR	1616 W BENDER RD
525309	GOLDEN LIVINGCENTER-COLONIAL MNR	1616 W BENDER RD
525309	GOLDEN LIVINGCENTER-COLONIAL MNR	1616 W BENDER RD
525309	GOLDEN LIVINGCENTER-COLONIAL MNR	1616 W BENDER RD
525309	GOLDEN LIVINGCENTER-COLONIAL MNR	1616 W BENDER RD
525309	GOLDEN LIVINGCENTER-COLONIAL MNR	1616 W BENDER RD

test

Based on Nursing Home Compare - Complaint Deficiency

GLENDALE	WI	53209	4142288700
GLENDALE	WI	53209	4142288700
GLENDALE	WI	53209	4142288700
GLENDALE	WI	53209	4142288700
GLENDALE	WI	53209	4142288700
GLENDALE	WI	53209	4142288700

test

Based on Nursing Home Compare - Complaint Deficiency

12/10/2009	01/07/2010
12/10/2009	01/07/2010
12/10/2009	01/07/2010
12/10/2009	01/07/2010
12/10/2009	01/07/2010
04/29/2010	06/16/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Mistreatment Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Resident Rights Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.		
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Some	2
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Provide care by qualified persons according to each resident's written plan of care.	Some	2
Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	4
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2

525309	GOLDEN LIVINGCENTER-COLONIAL MNR	1616 W BENDER RD
525309	GOLDEN LIVINGCENTER-COLONIAL MNR	1616 W BENDER RD
525309	GOLDEN LIVINGCENTER-COLONIAL MNR	1616 W BENDER RD
525309	GOLDEN LIVINGCENTER-COLONIAL MNR	1616 W BENDER RD
525309	GOLDEN LIVINGCENTER-COLONIAL MNR	1616 W BENDER RD
525309	GOLDEN LIVINGCENTER-COLONIAL MNR	1616 W BENDER RD
525309	GOLDEN LIVINGCENTER-COLONIAL MNR	1616 W BENDER RD

test

Based on Nursing Home Compare - Complaint Deficiency

GLENDALE	WI	53209	4142288700
GLENDALE	WI	53209	4142288700
GLENDALE	WI	53209	4142288700
GLENDALE	WI	53209	4142288700
GLENDALE	WI	53209	4142288700
GLENDALE	WI	53209	4142288700
GLENDALE	WI	53209	4142288700

test

Based on Nursing Home Compare - Complaint Deficiency

04/29/2010	06/16/2010
04/29/2010	06/16/2010
04/29/2010	06/23/2010
04/29/2010	06/16/2010
04/29/2010	06/16/2010
06/16/2010	06/23/2010
06/16/2010	06/23/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Resident Assessment Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

Provide care by qualified persons according to each resident's written plan of care.	Few	2
Provide necessary care and services to maintain the highest well being of each resident .	Few	3
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, and receive proper services to prevent urinary tract infections and restore normal bladder function.	Few	2
Safely provide drugs and other similar products available, which are needed every day and in emergencies, by a licensed pharmacist.	Few	2
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Conduct initial and periodic assessments of each resident's functional capacity.	Some	2
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Some	2

525309	GOLDEN LIVINGCENTER-COLONIAL MNR	1616 W BENDER RD
525309	GOLDEN LIVINGCENTER-COLONIAL MNR	1616 W BENDER RD
525309	GOLDEN LIVINGCENTER-COLONIAL MNR	1616 W BENDER RD
525309	GOLDEN LIVINGCENTER-COLONIAL MNR	1616 W BENDER RD
525309	GOLDEN LIVINGCENTER-COLONIAL MNR	1616 W BENDER RD
525309	GOLDEN LIVINGCENTER-COLONIAL MNR	1616 W BENDER RD
525309	GOLDEN LIVINGCENTER-COLONIAL MNR	1616 W BENDER RD
525309	GOLDEN LIVINGCENTER-COLONIAL MNR	1616 W BENDER RD
525309	GOLDEN LIVINGCENTER-COLONIAL MNR	1616 W BENDER RD

GLENDALE	WI	53209	4142288700
GLENDALE	WI	53209	4142288700
GLENDALE	WI	53209	4142288700
GLENDALE	WI	53209	4142288700
GLENDALE	WI	53209	4142288700
GLENDALE	WI	53209	4142288700
GLENDALE	WI	53209	4142288700
GLENDALE	WI	53209	4142288700
GLENDALE	WI	53209	4142288700
GLENDALE	WI	53209	4142288700

test

Based on Nursing Home Compare - Complaint Deficiency

06/16/2010	06/23/2010
01/12/2011	02/15/2011
01/12/2011	02/15/2011
01/12/2011	02/15/2011
01/12/2011	02/15/2011
01/12/2011	02/15/2011
01/12/2011	02/15/2011
01/12/2011	02/15/2011
01/12/2011	02/15/2011

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Quality Care Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Pharmacy Service Deficiencies

Make sure that each resident who enters the nursing home without a catheter is not given a catheter, and receive proper services to prevent urinary tract infections and restore normal bladder function.	Some	2
Try to resolve each resident's complaints quickly.	Few	2
Provide a safe, clean, comfortable and homelike environment.	Some	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	3
1) Make sure that each resident's drug regimen is free from unnecessary drugs; 2) Each resident's entire drug/medication is managed and monitored to achieve highest well being.	Few	2
Make sure that residents are safe from serious medication errors.	Few	3
Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Some	2
Safely provide drugs and other similar products available, which are needed every day and in emergencies, by a	Some	2

test

Based on Nursing Home Compare - Complaint Deficiency

525309	GOLDEN LIVINGCENTER-COLONIAL MNR	1616 W BENDER RD
525309	GOLDEN LIVINGCENTER-COLONIAL MNR	1616 W BENDER RD
525309	GOLDEN LIVINGCENTER-COLONIAL MNR	1616 W BENDER RD
525309	GOLDEN LIVINGCENTER-COLONIAL MNR	1616 W BENDER RD
525309	GOLDEN LIVINGCENTER-COLONIAL MNR	1616 W BENDER RD
525309	GOLDEN LIVINGCENTER-COLONIAL MNR	1616 W BENDER RD
525309	GOLDEN LIVINGCENTER-COLONIAL MNR	1616 W BENDER RD
525309	GOLDEN LIVINGCENTER-COLONIAL MNR	1616 W BENDER RD

test

Based on Nursing Home Compare - Complaint Deficiency

GLENDALE	WI	53209	4142288700
GLENDALE	WI	53209	4142288700
GLENDALE	WI	53209	4142288700
GLENDALE	WI	53209	4142288700
GLENDALE	WI	53209	4142288700
GLENDALE	WI	53209	4142288700
GLENDALE	WI	53209	4142288700
GLENDALE	WI	53209	4142288700

test

Based on Nursing Home Compare - Complaint Deficiency

01/12/2011	02/15/2011
05/05/2011	06/05/2011
01/09/2012	02/09/2012
04/05/2012	05/01/2012
07/12/2012	07/31/2012
07/12/2012	Not Available
09/10/2012	09/24/2012

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Administration Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Environmental Deficiencies

every day and in emergencies, by a licensed pharmacist.		
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Some	2
Safely provide drugs and other similar products available, which are needed every day and in emergencies, by a licensed pharmacist.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Provide a safe, clean, comfortable and homelike environment.	Some	1
Provide clean bed and bath linens that are in good condition.	Some	2

test

Based on Nursing Home Compare - Complaint Deficiency

525311	TAYLOR PARK NURSING AND REHAB CTR	903 BOYCE DR
525311	TAYLOR PARK NURSING AND REHAB CTR	903 BOYCE DR
525311	TAYLOR PARK NURSING AND REHAB CTR	903 BOYCE DR
525311	TAYLOR PARK NURSING AND REHAB CTR	903 BOYCE DR
525311	TAYLOR PARK NURSING AND REHAB CTR	903 BOYCE DR
525311	TAYLOR PARK NURSING AND REHAB CTR	903 BOYCE DR
525311	TAYLOR PARK NURSING AND REHAB CTR	903 BOYCE DR

test

Based on Nursing Home Compare - Complaint Deficiency

RHINELANDER	WI	54501	7153656816
RHINELANDER	WI	54501	7153656816
RHINELANDER	WI	54501	7153656816
RHINELANDER	WI	54501	7153656816
RHINELANDER	WI	54501	7153656816
RHINELANDER	WI	54501	7153656816
RHINELANDER	WI	54501	7153656816

test

Based on Nursing Home Compare - Complaint Deficiency

02/24/2010	03/19/2010
04/14/2010	05/12/2010
07/19/2010	08/05/2010
07/19/2010	09/10/2010
01/25/2011	02/25/2011
01/25/2011	02/25/2011
02/24/2011	03/16/2011

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Mistreatment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Quality Care Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Few	2
Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Some	4
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Some	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Some	2
Provide necessary care and services to maintain the highest well being of each resident .	Few	3

test

Based on Nursing Home Compare - Complaint Deficiency

525311	TAYLOR PARK NURSING AND REHAB CTR	903 BOYCE DR
525311	TAYLOR PARK NURSING AND REHAB CTR	903 BOYCE DR
525311	TAYLOR PARK NURSING AND REHAB CTR	903 BOYCE DR
525311	TAYLOR PARK NURSING AND REHAB CTR	903 BOYCE DR
525311	TAYLOR PARK NURSING AND REHAB CTR	903 BOYCE DR
525311	TAYLOR PARK NURSING AND REHAB CTR	903 BOYCE DR
525311	TAYLOR PARK NURSING AND REHAB CTR	903 BOYCE DR
525313	THE WILLOWS NURSING AND REHAB	41 RICKEL RD

test

Based on Nursing Home Compare - Complaint Deficiency

RHINELANDER	WI	54501	7153656816
RHINELANDER	WI	54501	7153656816
RHINELANDER	WI	54501	7153656816
RHINELANDER	WI	54501	7153656816
RHINELANDER	WI	54501	7153656816
RHINELANDER	WI	54501	7153656816
RHINELANDER	WI	54501	7153656816
SUN PRAIRIE	WI	53590	6088378529

test

Based on Nursing Home Compare - Complaint Deficiency

06/29/2011	07/01/2011
06/29/2011	07/01/2011
09/29/2011	10/14/2011
09/29/2011	10/14/2011
09/29/2011	10/14/2011
09/29/2011	10/14/2011
10/21/2011	11/10/2011
01/05/2010	02/01/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Pharmacy Service Deficiencies

resident .		
Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Assist those residents who need total help with eating/drinking, grooming and personal and oral hygiene.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Make sure that residents are safe from serious medication errors.	Few	2
Give or get quality lab services/tests in a timely manner to meet the needs of residents.	Few	2
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Safely provide drugs and other similar products available, which are needed every day and in emergencies, by a	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525313	THE WILLOWS NURSING AND REHAB	41 RICKEL RD
525313	THE WILLOWS NURSING AND REHAB	41 RICKEL RD
525313	THE WILLOWS NURSING AND REHAB	41 RICKEL RD
525313	THE WILLOWS NURSING AND REHAB	41 RICKEL RD
525313	THE WILLOWS NURSING AND REHAB	41 RICKEL RD
525313	THE WILLOWS NURSING AND REHAB	41 RICKEL RD
525313	THE WILLOWS NURSING AND REHAB	41 RICKEL RD
525313	THE WILLOWS NURSING AND REHAB	41 RICKEL RD
525313	THE WILLOWS NURSING AND REHAB	41 RICKEL RD
525313	THE WILLOWS NURSING AND REHAB	41 RICKEL RD

test

Based on Nursing Home Compare - Complaint Deficiency

SUN PRAIRIE	WI	53590	6088378529
SUN PRAIRIE	WI	53590	6088378529
SUN PRAIRIE	WI	53590	6088378529
SUN PRAIRIE	WI	53590	6088378529
SUN PRAIRIE	WI	53590	6088378529
SUN PRAIRIE	WI	53590	6088378529
SUN PRAIRIE	WI	53590	6088378529
SUN PRAIRIE	WI	53590	6088378529
SUN PRAIRIE	WI	53590	6088378529
SUN PRAIRIE	WI	53590	6088378529

test

Based on Nursing Home Compare - Complaint Deficiency

01/05/2010	02/01/2010
02/18/2010	03/18/2010
02/18/2010	03/18/2010
01/12/2011	02/12/2011
01/12/2011	02/12/2011
01/12/2011	02/12/2011
04/10/2012	05/10/2012
04/10/2012	05/10/2012
07/26/2012	08/26/2012

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Administration Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Nutrition and Dietary Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Pharmacy Service Deficiencies

licensed pharmacist.		
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Provide housekeeping and maintenance services.	Few	2
Store, cook, and serve food in a safe and clean way.	Many	2
Reasonably accommodate the needs and preferences of each resident.	Few	2
Provide a safe, clean, comfortable and homelike environment.	Some	2
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Safely provide drugs and other similar	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525314	WILLOWBROOK NURSING AND REHAB	901 MULBERRY ST
525314	WILLOWBROOK NURSING AND REHAB	901 MULBERRY ST
525314	WILLOWBROOK NURSING AND REHAB	901 MULBERRY ST
525314	WILLOWBROOK NURSING AND REHAB	901 MULBERRY ST
525314	WILLOWBROOK NURSING AND REHAB	901 MULBERRY ST
525314	WILLOWBROOK NURSING AND REHAB	901 MULBERRY ST
525314	WILLOWBROOK NURSING AND REHAB	901 MULBERRY ST

test

Based on Nursing Home Compare - Complaint Deficiency

LAKE MILLS	WI	53551	9206488344
LAKE MILLS	WI	53551	9206488344
LAKE MILLS	WI	53551	9206488344
LAKE MILLS	WI	53551	9206488344
LAKE MILLS	WI	53551	9206488344
LAKE MILLS	WI	53551	9206488344
LAKE MILLS	WI	53551	9206488344

test

Based on Nursing Home Compare - Complaint Deficiency

07/30/2009	08/30/2009
07/30/2009	08/30/2009
03/03/2010	04/03/2010
03/03/2010	04/03/2010
03/03/2010	04/03/2010
10/19/2010	11/16/2010
10/19/2010	11/16/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Quality Care Deficiencies

products available, which are needed every day and in emergencies, by a licensed pharmacist.		
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Few	2
Provide bedrooms that don't allow residents to see each other when privacy is needed.	Few	2
Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Assist those residents who need total help with eating/drinking, grooming and personal and oral hygiene.	Some	2
Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Some	2
Give each resident a notice of rights, rules, services and charges. Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for.	Many	1
Assist those residents who need total help with eating/drinking, grooming and personal and oral hygiene.	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525314	WILLOWBROOK NURSING AND REHAB	901 MULBERRY ST
525314	WILLOWBROOK NURSING AND REHAB	901 MULBERRY ST
525314	WILLOWBROOK NURSING AND REHAB	901 MULBERRY ST
525314	WILLOWBROOK NURSING AND REHAB	901 MULBERRY ST
525314	WILLOWBROOK NURSING AND REHAB	901 MULBERRY ST
525314	WILLOWBROOK NURSING AND REHAB	901 MULBERRY ST
525314	WILLOWBROOK NURSING AND REHAB	901 MULBERRY ST
525314	WILLOWBROOK NURSING AND REHAB	901 MULBERRY ST

test

Based on Nursing Home Compare - Complaint Deficiency

LAKE MILLS	WI	53551	9206488344
LAKE MILLS	WI	53551	9206488344
LAKE MILLS	WI	53551	9206488344
LAKE MILLS	WI	53551	9206488344
LAKE MILLS	WI	53551	9206488344
LAKE MILLS	WI	53551	9206488344
LAKE MILLS	WI	53551	9206488344
LAKE MILLS	WI	53551	9206488344

test

Based on Nursing Home Compare - Complaint Deficiency

03/31/2011	05/01/2011
03/31/2011	05/01/2011
10/13/2011	11/13/2011
02/06/2012	02/06/2012
09/07/2012	09/20/2012
09/07/2012	09/21/2012
09/07/2012	09/28/2012

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Mistreatment Deficiencies

personal and oral hygiene.		
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Some	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Some	2
Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Few	2
Provide necessary care and services to maintain the highest well being of each resident .	Few	4
Give each resident a notice of rights, rules, services and charges. Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for.	Few	2
Try to resolve each resident's complaints quickly.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate	Some	2

test

Based on Nursing Home Compare - Complaint Deficiency

525314	WILLOWBROOK NURSING AND REHAB	901 MULBERRY ST
525314	WILLOWBROOK NURSING AND REHAB	901 MULBERRY ST
525314	WILLOWBROOK NURSING AND REHAB	901 MULBERRY ST
525314	WILLOWBROOK NURSING AND REHAB	901 MULBERRY ST
525314	WILLOWBROOK NURSING AND REHAB	901 MULBERRY ST
525314	WILLOWBROOK NURSING AND REHAB	901 MULBERRY ST
525314	WILLOWBROOK NURSING AND REHAB	901 MULBERRY ST
525316	MANAWA COM NUR CTR	400 EAST 4TH ST

test

Based on Nursing Home Compare - Complaint Deficiency

LAKE MILLS	WI	53551	9206488344
LAKE MILLS	WI	53551	9206488344
LAKE MILLS	WI	53551	9206488344
LAKE MILLS	WI	53551	9206488344
LAKE MILLS	WI	53551	9206488344
LAKE MILLS	WI	53551	9206488344
LAKE MILLS	WI	53551	9206488344
MANAWA	WI	54949	9205962566

test

Based on Nursing Home Compare - Complaint Deficiency

09/07/2012	09/28/2012
09/07/2012	09/28/2012
09/07/2012	09/30/2012
09/07/2012	09/28/2012
09/07/2012	09/28/2012
09/07/2012	09/28/2012
09/07/2012	09/28/2012
02/09/2011	03/09/2011

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Mistreatment Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Mistreatment Deficiencies

any acts or reports of abuse, neglect or mistreatment of residents.		
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Make sure each resident has the right to have a choice over activities, their schedules and health care according to his or her interests, assessment, and plan of care.	Few	2
Provide medically-related social services to help each resident achieve the highest possible quality of life.	Few	2
Allow the resident the right to participate in the planning or revision of the resident's care plan.	Few	2
Provide care by qualified persons according to each resident's written plan of care.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or	Some	2

test

Based on Nursing Home Compare - Complaint Deficiency

525316	MANAWA COM NUR CTR	400 EAST 4TH ST
525316	MANAWA COM NUR CTR	400 EAST 4TH ST
525316	MANAWA COM NUR CTR	400 EAST 4TH ST
525316	MANAWA COM NUR CTR	400 EAST 4TH ST
525316	MANAWA COM NUR CTR	400 EAST 4TH ST
525316	MANAWA COM NUR CTR	400 EAST 4TH ST
525316	MANAWA COM NUR CTR	400 EAST 4TH ST
525316	MANAWA COM NUR CTR	400 EAST 4TH ST

MANAWA	WI	54949	9205962566
MANAWA	WI	54949	9205962566
MANAWA	WI	54949	9205962566
MANAWA	WI	54949	9205962566
MANAWA	WI	54949	9205962566
MANAWA	WI	54949	9205962566
MANAWA	WI	54949	9205962566
MANAWA	WI	54949	9205962566

test

Based on Nursing Home Compare - Complaint Deficiency

02/09/2011	03/09/2011
12/06/2011	01/06/2012
12/06/2011	01/06/2012
12/06/2011	01/06/2012
05/03/2012	06/03/2012
05/03/2012	06/03/2012
05/03/2012	06/03/2012

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Mistreatment Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Resident Rights Deficiencies

any acts or reports of abuse, neglect or mistreatment of residents.		
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Some	2
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Make sure that the nursing home area is safe, easy to use, clean and comfortable for residents, staff and the public.	Few	2
Give each resident a notice of rights, rules, services and charges. Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for.	Few	2
Allow residents to easily view the results of the nursing home's most recent survey.	Few	2
Reasonably accommodate the needs and preferences of each resident.	Few	2

525316	MANAWA COM NUR CTR	400 EAST 4TH ST
525316	MANAWA COM NUR CTR	400 EAST 4TH ST
525316	MANAWA COM NUR CTR	400 EAST 4TH ST
525316	MANAWA COM NUR CTR	400 EAST 4TH ST
525316	MANAWA COM NUR CTR	400 EAST 4TH ST
525316	MANAWA COM NUR CTR	400 EAST 4TH ST
525316	MANAWA COM NUR CTR	400 EAST 4TH ST
525316	MANAWA COM NUR CTR	400 EAST 4TH ST
525316	MANAWA COM NUR CTR	400 EAST 4TH ST
525316	MANAWA COM NUR CTR	400 EAST 4TH ST
525317	ST CLARE MEADOWS CARE CTR	1414 JEFFERSON ST

test

Based on Nursing Home Compare - Complaint Deficiency

MANAWA	WI	54949	9205962566
MANAWA	WI	54949	9205962566
MANAWA	WI	54949	9205962566
MANAWA	WI	54949	9205962566
MANAWA	WI	54949	9205962566
MANAWA	WI	54949	9205962566
MANAWA	WI	54949	9205962566
MANAWA	WI	54949	9205962566
MANAWA	WI	54949	9205962566
MANAWA	WI	54949	9205962566
BARABOO	WI	53913	6083564838

test

Based on Nursing Home Compare - Complaint Deficiency

05/03/2012	06/03/2012
05/03/2012	06/03/2012
05/03/2012	06/03/2012
05/03/2012	06/03/2012
05/03/2012	06/03/2012
05/03/2012	06/03/2012
08/02/2012	08/23/2012
08/02/2012	08/23/2012
08/02/2012	08/23/2012
01/13/2010	01/29/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Environmental Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Nutrition and Dietary Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Nutrition and Dietary Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Quality Care Deficiencies

and preferences of each resident.		
Provide a safe, clean, comfortable and homelike environment.	Few	2
Develop policies and procedures for influenza and pneumococcal immunizations.	Some	2
Post nurse staffing information/data on a daily basis.	Few	2
Store, cook, and serve food in a safe and clean way.	Many	2
Safely provide drugs and other similar products available, which are needed every day and in emergencies, by a licensed pharmacist.	Few	2
Have a program that investigates, controls and keeps infection from spreading.	Few	2
Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Store, cook, and serve food in a safe and clean way.	Many	2
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Provide care by qualified persons	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525317	ST CLARE MEADOWS CARE CTR	1414 JEFFERSON ST
525317	ST CLARE MEADOWS CARE CTR	1414 JEFFERSON ST
525317	ST CLARE MEADOWS CARE CTR	1414 JEFFERSON ST
525317	ST CLARE MEADOWS CARE CTR	1414 JEFFERSON ST
525317	ST CLARE MEADOWS CARE CTR	1414 JEFFERSON ST
525317	ST CLARE MEADOWS CARE CTR	1414 JEFFERSON ST
525317	ST CLARE MEADOWS CARE CTR	1414 JEFFERSON ST

test

Based on Nursing Home Compare - Complaint Deficiency

BARABOO	WI	53913	6083564838
BARABOO	WI	53913	6083564838
BARABOO	WI	53913	6083564838
BARABOO	WI	53913	6083564838
BARABOO	WI	53913	6083564838
BARABOO	WI	53913	6083564838
BARABOO	WI	53913	6083564838

test

Based on Nursing Home Compare - Complaint Deficiency

10/25/2010	11/12/2010
09/27/2011	10/21/2011
12/08/2011	02/08/2012
12/08/2011	02/27/2012
12/08/2011	02/27/2012
12/08/2011	02/27/2012
06/27/2012	07/20/2012

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Resident Rights Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Mistreatment Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

according to each resident's written plan of care.		
Tell the resident or the resident's representative in writing how long the nursing home will hold the resident's bed.	Few	2
Have a program that investigates, controls and keeps infection from spreading.	Many	2
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Provide care by qualified persons according to each resident's written plan of care.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	3
1) Hire only people with no legal history of abusing, neglecting or mistreating	Some	2

525317	ST CLARE MEADOWS CARE CTR	1414 JEFFERSON ST
525318	KINDRED NURSING AND REHAB-KENOSHA SOUTH	8400 SHERIDAN RD
525318	KINDRED NURSING AND REHAB-KENOSHA SOUTH	8400 SHERIDAN RD
525319	LAKE TERRACE HEALTH AND REHABILITATION CENTER	2115 E WOODSTOCK PL
525319	LAKE TERRACE HEALTH AND REHABILITATION CENTER	2115 E WOODSTOCK PL
525319	LAKE TERRACE HEALTH AND REHABILITATION CENTER	2115 E WOODSTOCK PL

test

Based on Nursing Home Compare - Complaint Deficiency

BARABOO	WI	53913	6083564838
KENOSHA	WI	53143	2626584141
KENOSHA	WI	53143	2626584141
MILWAUKEE	WI	53202	4142711020
MILWAUKEE	WI	53202	4142711020
MILWAUKEE	WI	53202	4142711020

test

Based on Nursing Home Compare - Complaint Deficiency

06/27/2012	07/20/2012
10/08/2009	11/08/2009
10/08/2009	11/08/2009
01/05/2010	03/01/2010
01/05/2010	03/01/2010
01/05/2010	03/01/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Environmental Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies

of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.		
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
1) Make sure that each resident's drug regimen is free from unnecessary drugs; 2) Each resident's entire drug/medication is managed and monitored to achieve highest well being.	Some	2
Make sure that residents are safe from serious medication errors.	Few	2
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Some	4
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Some	4
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Many	4

test

Based on Nursing Home Compare - Complaint Deficiency

525319	LAKE TERRACE HEALTH AND REHABILITATION CENTER	2115 E WOODSTOCK PL
525319	LAKE TERRACE HEALTH AND REHABILITATION CENTER	2115 E WOODSTOCK PL
525319	LAKE TERRACE HEALTH AND REHABILITATION CENTER	2115 E WOODSTOCK PL
525319	LAKE TERRACE HEALTH AND REHABILITATION CENTER	2115 E WOODSTOCK PL
525319	LAKE TERRACE HEALTH AND REHABILITATION CENTER	2115 E WOODSTOCK PL
525319	LAKE TERRACE HEALTH AND REHABILITATION CENTER	2115 E WOODSTOCK PL
525319	LAKE TERRACE HEALTH AND REHABILITATION CENTER	2115 E WOODSTOCK PL
525319	LAKE TERRACE HEALTH AND REHABILITATION CENTER	2115 E WOODSTOCK PL

test

Based on Nursing Home Compare - Complaint Deficiency

MILWAUKEE	WI	53202	4142711020
MILWAUKEE	WI	53202	4142711020
MILWAUKEE	WI	53202	4142711020
MILWAUKEE	WI	53202	4142711020
MILWAUKEE	WI	53202	4142711020
MILWAUKEE	WI	53202	4142711020
MILWAUKEE	WI	53202	4142711020
MILWAUKEE	WI	53202	4142711020

test

Based on Nursing Home Compare - Complaint Deficiency

01/05/2010	03/01/2010
01/05/2010	02/08/2010
01/05/2010	03/01/2010
01/05/2010	03/01/2010
01/05/2010	03/01/2010
01/05/2010	02/08/2010
01/05/2010	03/01/2010
01/05/2010	02/08/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Resident Rights Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies

residents or theft of resident property.		
Provide care for each resident in a way that keeps or builds the resident's quality of life.	Some	2
Provide care for residents in a way that keeps or builds each resident's dignity and respect of individuality.	Some	2
Reasonably accommodate the needs and preferences of each resident.	Few	2
Provide medically-related social services to help each resident achieve the highest possible quality of life.	Many	2
Provide a safe, clean, comfortable and homelike environment.	Few	2
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Some	2
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, and receive proper services to prevent urinary tract infections and restore normal bladder function.	Few	2
Make sure that the nursing home area is free from accident hazards and risks	Some	2

test

Based on Nursing Home Compare - Complaint Deficiency

525319	LAKE TERRACE HEALTH AND REHABILITATION CENTER	2115 E WOODSTOCK PL
525319	LAKE TERRACE HEALTH AND REHABILITATION CENTER	2115 E WOODSTOCK PL
525319	LAKE TERRACE HEALTH AND REHABILITATION CENTER	2115 E WOODSTOCK PL
525319	LAKE TERRACE HEALTH AND REHABILITATION CENTER	2115 E WOODSTOCK PL
525319	LAKE TERRACE HEALTH AND REHABILITATION CENTER	2115 E WOODSTOCK PL
525319	LAKE TERRACE HEALTH AND REHABILITATION CENTER	2115 E WOODSTOCK PL
525319	LAKE TERRACE HEALTH AND REHABILITATION CENTER	2115 E WOODSTOCK PL
525319	LAKE TERRACE HEALTH AND REHABILITATION CENTER	2115 E WOODSTOCK PL

test

Based on Nursing Home Compare - Complaint Deficiency

MILWAUKEE	WI	53202	4142711020
MILWAUKEE	WI	53202	4142711020
MILWAUKEE	WI	53202	4142711020
MILWAUKEE	WI	53202	4142711020
MILWAUKEE	WI	53202	4142711020
MILWAUKEE	WI	53202	4142711020
MILWAUKEE	WI	53202	4142711020
MILWAUKEE	WI	53202	4142711020

test

Based on Nursing Home Compare - Complaint Deficiency

01/05/2010	03/01/2010
01/05/2010	03/01/2010
01/05/2010	03/01/2010
01/05/2010	03/01/2010
01/05/2010	03/01/2010
03/01/2010	04/26/2010
03/01/2010	04/14/2010
03/01/2010	04/14/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Quality Care Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

and provides supervision to prevent avoidable accidents.		
Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Some	2
Post nurse staffing information/data on a daily basis.	Many	1
Give or get specialized rehabilitative services per the patient's assessment or plan of care.	Few	2
At least once a month, have a licensed pharmacist review each resident's medication(s) and report any irregularities to the attending doctor.	Few	2
1) Review the work of each nurse aide every year; and 2) give regular in-service training based upon these reviews.	Many	2
Provide necessary care and services to maintain the highest well being of each resident .	Few	4
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Few	2
Make sure that residents with reduced range of motion get proper treatment and services to increase range of	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525319	LAKE TERRACE HEALTH AND REHABILITATION CENTER	2115 E WOODSTOCK PL
525319	LAKE TERRACE HEALTH AND REHABILITATION CENTER	2115 E WOODSTOCK PL
525319	LAKE TERRACE HEALTH AND REHABILITATION CENTER	2115 E WOODSTOCK PL
525319	LAKE TERRACE HEALTH AND REHABILITATION CENTER	2115 E WOODSTOCK PL
525319	LAKE TERRACE HEALTH AND REHABILITATION CENTER	2115 E WOODSTOCK PL
525319	LAKE TERRACE HEALTH AND REHABILITATION CENTER	2115 E WOODSTOCK PL
525319	LAKE TERRACE HEALTH AND REHABILITATION CENTER	2115 E WOODSTOCK PL

test

Based on Nursing Home Compare - Complaint Deficiency

MILWAUKEE	WI	53202	4142711020
MILWAUKEE	WI	53202	4142711020
MILWAUKEE	WI	53202	4142711020
MILWAUKEE	WI	53202	4142711020
MILWAUKEE	WI	53202	4142711020
MILWAUKEE	WI	53202	4142711020
MILWAUKEE	WI	53202	4142711020

test

Based on Nursing Home Compare - Complaint Deficiency

03/01/2010	04/26/2010
03/01/2010	04/26/2010
04/14/2010	04/26/2010
07/01/2010	07/22/2010
07/01/2010	07/22/2010
12/14/2010	01/13/2011
12/14/2010	01/13/2011

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Environmental Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies

and services to increase range of motion.		
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	3
Make sure that the nursing home area is safe, easy to use, clean and comfortable for residents, staff and the public.	Some	2
Give each resident enough fluids to keep them healthy and prevent dehydration.	Some	2
Reasonably accommodate the needs and preferences of each resident.	Few	2
Make sure that residents receive treatment/services to not only continue, but improve the ability to care for themselves.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2

525319	LAKE TERRACE HEALTH AND REHABILITATION CENTER	2115 E WOODSTOCK PL
525319	LAKE TERRACE HEALTH AND REHABILITATION CENTER	2115 E WOODSTOCK PL
525319	LAKE TERRACE HEALTH AND REHABILITATION CENTER	2115 E WOODSTOCK PL
525319	LAKE TERRACE HEALTH AND REHABILITATION CENTER	2115 E WOODSTOCK PL
525319	LAKE TERRACE HEALTH AND REHABILITATION CENTER	2115 E WOODSTOCK PL
525319	LAKE TERRACE HEALTH AND REHABILITATION CENTER	2115 E WOODSTOCK PL
525319	LAKE TERRACE HEALTH AND REHABILITATION CENTER	2115 E WOODSTOCK PL

test

Based on Nursing Home Compare - Complaint Deficiency

MILWAUKEE	WI	53202	4142711020
MILWAUKEE	WI	53202	4142711020
MILWAUKEE	WI	53202	4142711020
MILWAUKEE	WI	53202	4142711020
MILWAUKEE	WI	53202	4142711020
MILWAUKEE	WI	53202	4142711020
MILWAUKEE	WI	53202	4142711020

test

Based on Nursing Home Compare - Complaint Deficiency

12/14/2010	01/13/2011
04/06/2011	05/03/2011
04/06/2011	05/03/2011
04/06/2011	05/03/2011
04/06/2011	05/03/2011
04/06/2011	05/03/2011
04/06/2011	05/03/2011
04/06/2011	05/03/2011

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Pharmacy Service Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

1) Make sure that each resident's drug regimen is free from unnecessary drugs; 2) Each resident's entire drug/medication is managed and monitored to achieve highest well being.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Conduct initial and periodic assessments of each resident's functional capacity.	Few	2
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Some	2
Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Few	3

525319	LAKE TERRACE HEALTH AND REHABILITATION CENTER	2115 E WOODSTOCK PL
525319	LAKE TERRACE HEALTH AND REHABILITATION CENTER	2115 E WOODSTOCK PL
525319	LAKE TERRACE HEALTH AND REHABILITATION CENTER	2115 E WOODSTOCK PL
525319	LAKE TERRACE HEALTH AND REHABILITATION CENTER	2115 E WOODSTOCK PL
525319	LAKE TERRACE HEALTH AND REHABILITATION CENTER	2115 E WOODSTOCK PL
525319	LAKE TERRACE HEALTH AND REHABILITATION CENTER	2115 E WOODSTOCK PL
525319	LAKE TERRACE HEALTH AND REHABILITATION CENTER	2115 E WOODSTOCK PL
525319	LAKE TERRACE HEALTH AND REHABILITATION CENTER	2115 E WOODSTOCK PL

MILWAUKEE	WI	53202	4142711020
MILWAUKEE	WI	53202	4142711020
MILWAUKEE	WI	53202	4142711020
MILWAUKEE	WI	53202	4142711020
MILWAUKEE	WI	53202	4142711020
MILWAUKEE	WI	53202	4142711020
MILWAUKEE	WI	53202	4142711020
MILWAUKEE	WI	53202	4142711020

test

Based on Nursing Home Compare - Complaint Deficiency

04/06/2011	05/03/2011
04/06/2011	05/03/2011
04/06/2011	05/03/2011
06/09/2011	07/08/2011
08/19/2011	09/18/2011
08/19/2011	09/18/2011
08/19/2011	09/18/2011

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Environmental Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Make sure that residents are safe from serious medication errors.	Few	2
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Safely provide drugs and other similar products available, which are needed every day and in emergencies, by a licensed pharmacist.	Some	2
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	3
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2

525319	LAKE TERRACE HEALTH AND REHABILITATION CENTER	2115 E WOODSTOCK PL
525319	LAKE TERRACE HEALTH AND REHABILITATION CENTER	2115 E WOODSTOCK PL
525319	LAKE TERRACE HEALTH AND REHABILITATION CENTER	2115 E WOODSTOCK PL
525319	LAKE TERRACE HEALTH AND REHABILITATION CENTER	2115 E WOODSTOCK PL
525319	LAKE TERRACE HEALTH AND REHABILITATION CENTER	2115 E WOODSTOCK PL
525319	LAKE TERRACE HEALTH AND REHABILITATION CENTER	2115 E WOODSTOCK PL
525319	LAKE TERRACE HEALTH AND REHABILITATION CENTER	2115 E WOODSTOCK PL
525319	LAKE TERRACE HEALTH AND REHABILITATION CENTER	2115 E WOODSTOCK PL

MILWAUKEE	WI	53202	4142711020
MILWAUKEE	WI	53202	4142711020
MILWAUKEE	WI	53202	4142711020
MILWAUKEE	WI	53202	4142711020
MILWAUKEE	WI	53202	4142711020
MILWAUKEE	WI	53202	4142711020
MILWAUKEE	WI	53202	4142711020
MILWAUKEE	WI	53202	4142711020

test

Based on Nursing Home Compare - Complaint Deficiency

08/19/2011	09/18/2011
08/19/2011	09/18/2011
08/19/2011	09/18/2011
08/19/2011	09/18/2011
08/19/2011	09/18/2011
01/04/2012	02/08/2012
01/05/2012	02/08/2012
01/05/2012	02/08/2012

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Resident Assessment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Administration Deficiencies
FIRE SAFETY	Miscellaneous Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Resident Rights Deficiencies

Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Some	2
Make sure services provided by the nursing facility meet professional standards of quality.	Some	4
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Few	4
Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.	Some	2
Be administered in an acceptable way that maintains the well-being of each resident .	Some	4
other fire safety features required by fire safety codes.	Many	4
Try to resolve each resident's complaints quickly.	Some	2
Provide care for residents in a way that keeps or builds each resident's dignity and respect of individuality.	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525319	LAKE TERRACE HEALTH AND REHABILITATION CENTER	2115 E WOODSTOCK PL
525319	LAKE TERRACE HEALTH AND REHABILITATION CENTER	2115 E WOODSTOCK PL
525319	LAKE TERRACE HEALTH AND REHABILITATION CENTER	2115 E WOODSTOCK PL
525319	LAKE TERRACE HEALTH AND REHABILITATION CENTER	2115 E WOODSTOCK PL
525319	LAKE TERRACE HEALTH AND REHABILITATION CENTER	2115 E WOODSTOCK PL
525319	LAKE TERRACE HEALTH AND REHABILITATION CENTER	2115 E WOODSTOCK PL
525319	LAKE TERRACE HEALTH AND REHABILITATION CENTER	2115 E WOODSTOCK PL
525319	LAKE TERRACE HEALTH AND REHABILITATION CENTER	2115 E WOODSTOCK PL
525319	LAKE TERRACE HEALTH AND REHABILITATION CENTER	2115 E WOODSTOCK PL
525319	LAKE TERRACE HEALTH AND REHABILITATION CENTER	2115 E WOODSTOCK PL

MILWAUKEE	WI	53202	4142711020
MILWAUKEE	WI	53202	4142711020
MILWAUKEE	WI	53202	4142711020
MILWAUKEE	WI	53202	4142711020
MILWAUKEE	WI	53202	4142711020
MILWAUKEE	WI	53202	4142711020
MILWAUKEE	WI	53202	4142711020
MILWAUKEE	WI	53202	4142711020
MILWAUKEE	WI	53202	4142711020
MILWAUKEE	WI	53202	4142711020

test

Based on Nursing Home Compare - Complaint Deficiency

01/05/2012	02/08/2012
01/05/2012	02/08/2012
01/05/2012	02/08/2012
01/05/2012	02/08/2012
01/05/2012	02/08/2012
01/05/2012	02/08/2012
01/05/2012	02/08/2012
01/05/2012	02/08/2012
01/05/2012	02/08/2012
01/05/2012	02/08/2012

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Environmental Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Nutrition and Dietary Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

Provide housekeeping and maintenance services.	Some	2
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Some	2
Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Provide necessary care and services to maintain the highest well being of each resident .	Few	4
Assist those residents who need total help with eating/drinking, grooming and personal and oral hygiene.	Few	2
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Some	4
Develop policies and procedures for influenza and pneumococcal immunizations.	Some	2
Make sure menus meet the resident's nutritional needs and that there is a	Few	2

	CENTER	
525319	LAKE TERRACE HEALTH AND REHABILITATION CENTER	2115 E WOODSTOCK PL
525319	LAKE TERRACE HEALTH AND REHABILITATION CENTER	2115 E WOODSTOCK PL
525319	LAKE TERRACE HEALTH AND REHABILITATION CENTER	2115 E WOODSTOCK PL
525319	LAKE TERRACE HEALTH AND REHABILITATION CENTER	2115 E WOODSTOCK PL
525319	LAKE TERRACE HEALTH AND REHABILITATION CENTER	2115 E WOODSTOCK PL
525321	GOLDEN LIVINGCENTER-RIVERDALE	1000 N WISCONSIN AVE
525321	GOLDEN LIVINGCENTER-RIVERDALE	1000 N WISCONSIN AVE

test

Based on Nursing Home Compare - Complaint Deficiency

MILWAUKEE	WI	53202	4142711020
MILWAUKEE	WI	53202	4142711020
MILWAUKEE	WI	53202	4142711020
MILWAUKEE	WI	53202	4142711020
MILWAUKEE	WI	53202	4142711020
MUSCODA	WI	53573	6087393186
MUSCODA	WI	53573	6087393186

test

Based on Nursing Home Compare - Complaint Deficiency

01/05/2012	02/08/2012
01/05/2012	02/08/2012
01/05/2012	02/08/2012
01/05/2012	02/08/2012
06/07/2012	07/07/2012
08/31/2009	09/30/2009
08/31/2009	09/30/2009

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Nutrition and Dietary Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

nutritional needs and that there is a prepared menu by which nutritious meals have been planned for the resident and followed.		
Store, cook, and serve food in a safe and clean way.	Some	2
Dispose of garbage and refuse properly.	Many	1
Have a program that investigates, controls and keeps infection from spreading.	Many	4
Make sure that the nursing home area is safe, easy to use, clean and comfortable for residents, staff and the public.	Some	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525321	GOLDEN LIVINGCENTER-RIVERDALE	1000 N WISCONSIN AVE
525321	GOLDEN LIVINGCENTER-RIVERDALE	1000 N WISCONSIN AVE
525321	GOLDEN LIVINGCENTER-RIVERDALE	1000 N WISCONSIN AVE
525324	WILLOWFIELD NURSING AND REHAB	905 E GENEVA ST
525324	WILLOWFIELD NURSING AND REHAB	905 E GENEVA ST
525325	VILLA AT BRADLEY ESTATES (THE)	6735 W BRADLEY RD
525325	VILLA AT BRADLEY ESTATES (THE)	6735 W BRADLEY RD
525325	VILLA AT BRADLEY ESTATES (THE)	6735 W BRADLEY RD

test

Based on Nursing Home Compare - Complaint Deficiency

MUSCODA	WI	53573	6087393186
MUSCODA	WI	53573	6087393186
MUSCODA	WI	53573	6087393186
DELAVAN	WI	53115	2627286319
DELAVAN	WI	53115	2627286319
MILWAUKEE	WI	53223	4143543300
MILWAUKEE	WI	53223	4143543300
MILWAUKEE	WI	53223	4143543300

test

Based on Nursing Home Compare - Complaint Deficiency

08/31/2009	09/30/2009
08/31/2009	09/30/2009
06/22/2010	07/22/2010
04/22/2010	05/20/2010
05/21/2012	06/21/2012
01/25/2010	01/31/2010
01/25/2010	01/31/2010
04/14/2010	04/30/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Quality Care Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Mistreatment Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

Provide care by qualified persons according to each resident's written plan of care.	Few	2
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Safely provide drugs and other similar products available, which are needed every day and in emergencies, by a licensed pharmacist.	Few	2
Provide care for residents in a way that keeps or builds each resident's dignity and respect of individuality.	Few	2
Provide necessary care and services to maintain the highest well being of each resident .	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525325	VILLA AT BRADLEY ESTATES (THE)	6735 W BRADLEY RD
525325	VILLA AT BRADLEY ESTATES (THE)	6735 W BRADLEY RD
525325	VILLA AT BRADLEY ESTATES (THE)	6735 W BRADLEY RD
525325	VILLA AT BRADLEY ESTATES (THE)	6735 W BRADLEY RD
525325	VILLA AT BRADLEY ESTATES (THE)	6735 W BRADLEY RD
525325	VILLA AT BRADLEY ESTATES (THE)	6735 W BRADLEY RD
525325	VILLA AT BRADLEY ESTATES (THE)	6735 W BRADLEY RD
525325	VILLA AT BRADLEY ESTATES (THE)	6735 W BRADLEY RD

test

Based on Nursing Home Compare - Complaint Deficiency

MILWAUKEE	WI	53223	4143543300
MILWAUKEE	WI	53223	4143543300
MILWAUKEE	WI	53223	4143543300
MILWAUKEE	WI	53223	4143543300
MILWAUKEE	WI	53223	4143543300
MILWAUKEE	WI	53223	4143543300
MILWAUKEE	WI	53223	4143543300

test

Based on Nursing Home Compare - Complaint Deficiency

08/16/2010	09/15/2010
08/16/2010	09/15/2010
08/16/2010	09/15/2010
08/16/2010	09/15/2010
08/16/2010	09/16/2010
08/16/2010	09/15/2010
02/10/2011	02/21/2011

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Resident Rights Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Resident Rights Deficiencies

any acts or reports of abuse, neglect or mistreatment of residents.		
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Some	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Some	2
Provide housekeeping and maintenance services.	Few	2
Make sure services provided by the nursing facility meet professional standards of quality.	Some	2
Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Provide care for residents in a way that keeps or builds each resident's dignity and respect of individuality.	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525325	VILLA AT BRADLEY ESTATES (THE)	6735 W BRADLEY RD
525325	VILLA AT BRADLEY ESTATES (THE)	6735 W BRADLEY RD
525325	VILLA AT BRADLEY ESTATES (THE)	6735 W BRADLEY RD
525325	VILLA AT BRADLEY ESTATES (THE)	6735 W BRADLEY RD
525325	VILLA AT BRADLEY ESTATES (THE)	6735 W BRADLEY RD
525325	VILLA AT BRADLEY ESTATES (THE)	6735 W BRADLEY RD
525325	VILLA AT BRADLEY ESTATES (THE)	6735 W BRADLEY RD
525325	VILLA AT BRADLEY ESTATES (THE)	6735 W BRADLEY RD
525325	VILLA AT BRADLEY ESTATES (THE)	6735 W BRADLEY RD

test

Based on Nursing Home Compare - Complaint Deficiency

MILWAUKEE	WI	53223	4143543300
MILWAUKEE	WI	53223	4143543300
MILWAUKEE	WI	53223	4143543300
MILWAUKEE	WI	53223	4143543300
MILWAUKEE	WI	53223	4143543300
MILWAUKEE	WI	53223	4143543300
MILWAUKEE	WI	53223	4143543300
MILWAUKEE	WI	53223	4143543300
MILWAUKEE	WI	53223	4143543300

test

Based on Nursing Home Compare - Complaint Deficiency

02/10/2011	02/11/2011
02/10/2011	02/11/2011
02/10/2011	02/21/2011
07/11/2011	08/18/2011
08/18/2011	09/14/2011
08/18/2011	09/14/2011
08/18/2011	09/14/2011
08/18/2011	09/14/2011
03/05/2012	04/05/2012

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Environmental Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Environmental Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

Provide a safe, clean, comfortable and homelike environment.	Some	1
Provide housekeeping and maintenance services.	Some	1
Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	3
Provide care for residents in a way that keeps or builds each resident's dignity and respect of individuality.	Few	2
Provide a safe, clean, comfortable and homelike environment.	Few	2
Make sure services provided by the nursing facility meet professional standards of quality.	Some	2
Make sure that residents are safe from serious medication errors.	Few	2
Provide a safe, clean, comfortable and homelike environment.	Few	2

525325	VILLA AT BRADLEY ESTATES (THE)	6735 W BRADLEY RD
525325	VILLA AT BRADLEY ESTATES (THE)	6735 W BRADLEY RD
525326	PINE CREST NUR HOME	2100 E SIXTH ST
525326	PINE CREST NUR HOME	2100 E SIXTH ST
525328	GOLDEN LIVINGCENTER-COURT MANOR	911 3RD ST WEST
525328	GOLDEN LIVINGCENTER-COURT MANOR	911 3RD ST WEST
525329	GOLDEN LIVINGCENTER-RIB LAKE	650 PEARL ST PO BOX 308

MILWAUKEE	WI	53223	4143543300
MILWAUKEE	WI	53223	4143543300
MERRILL	WI	54452	7155360355
MERRILL	WI	54452	7155360355
ASHLAND	WI	54806	7156828172
ASHLAND	WI	54806	7156828172
RIB LAKE	WI	54470	7154275291

test

Based on Nursing Home Compare - Complaint Deficiency

08/30/2012	09/30/2012
08/30/2012	09/30/2012
11/18/2009	12/17/2009
01/31/2011	02/18/2011
03/24/2010	04/25/2010
08/25/2011	09/23/2011
11/09/2010	11/18/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Mistreatment Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Environmental Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	4
Maintain drug records and properly mark/label drugs and other similar products according to accepted professional standards.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	3
Make sure that the nursing home area is free from accident hazards and risks	Some	4

test

Based on Nursing Home Compare - Complaint Deficiency

525329	GOLDEN LIVINGCENTER-RIB LAKE	650 PEARL ST PO BOX 308
525329	GOLDEN LIVINGCENTER-RIB LAKE	650 PEARL ST PO BOX 308
525329	GOLDEN LIVINGCENTER-RIB LAKE	650 PEARL ST PO BOX 308
525329	GOLDEN LIVINGCENTER-RIB LAKE	650 PEARL ST PO BOX 308
525329	GOLDEN LIVINGCENTER-RIB LAKE	650 PEARL ST PO BOX 308
525330	KINDRED NURSING AND REHAB-MIDDLETON VILLAGE	6201 ELMWOOD AVE
525330	KINDRED NURSING AND REHAB-MIDDLETON VILLAGE	6201 ELMWOOD AVE
525330	KINDRED NURSING AND REHAB-MIDDLETON VILLAGE	6201 ELMWOOD AVE

test

Based on Nursing Home Compare - Complaint Deficiency

RIB LAKE	WI	54470	7154275291
RIB LAKE	WI	54470	7154275291
RIB LAKE	WI	54470	7154275291
RIB LAKE	WI	54470	7154275291
RIB LAKE	WI	54470	7154275291
MIDDLETON	WI	53562	6088318300
MIDDLETON	WI	53562	6088318300
MIDDLETON	WI	53562	6088318300

test

Based on Nursing Home Compare - Complaint Deficiency

04/05/2011	05/05/2011
04/05/2011	05/05/2011
07/25/2012	08/23/2012
07/25/2012	08/23/2012
07/25/2012	08/23/2012
07/07/2009	08/06/2009
07/07/2009	08/06/2009
07/07/2009	08/06/2009

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Environmental Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

free from accident hazards and risks and provides supervision to prevent avoidable accidents.		
Provide housekeeping and maintenance services.	Many	1
Give or get quality lab services/tests in a timely manner to meet the needs of residents.	Few	2
Reasonably accommodate the needs and preferences of each resident.	Some	2
Assist those residents who need total help with eating/drinking, grooming and personal and oral hygiene.	Few	2
Have a program that investigates, controls and keeps infection from spreading.	Few	2
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	3
Provide necessary care and services to maintain the highest well being of each resident .	Few	3
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525330	KINDRED NURSING AND REHAB-MIDDLETON VILLAGE	6201 ELMWOOD AVE
525330	KINDRED NURSING AND REHAB-MIDDLETON VILLAGE	6201 ELMWOOD AVE
525330	KINDRED NURSING AND REHAB-MIDDLETON VILLAGE	6201 ELMWOOD AVE
525330	KINDRED NURSING AND REHAB-MIDDLETON VILLAGE	6201 ELMWOOD AVE
525330	KINDRED NURSING AND REHAB-MIDDLETON VILLAGE	6201 ELMWOOD AVE
525330	KINDRED NURSING AND REHAB-MIDDLETON VILLAGE	6201 ELMWOOD AVE
525330	KINDRED NURSING AND REHAB-MIDDLETON VILLAGE	6201 ELMWOOD AVE

test

Based on Nursing Home Compare - Complaint Deficiency

MIDDLETON	WI	53562	6088318300
MIDDLETON	WI	53562	6088318300
MIDDLETON	WI	53562	6088318300
MIDDLETON	WI	53562	6088318300
MIDDLETON	WI	53562	6088318300
MIDDLETON	WI	53562	6088318300
MIDDLETON	WI	53562	6088318300

test

Based on Nursing Home Compare - Complaint Deficiency

07/07/2009	08/06/2009
10/08/2009	11/09/2009
10/08/2009	11/09/2009
10/08/2009	11/09/2009
10/08/2009	11/09/2009
04/14/2010	05/12/2010
04/14/2010	05/12/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Pharmacy Service Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies

and provides supervision to prevent avoidable accidents.		
Make sure that residents are safe from serious medication errors.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Some	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Some	2
Provide necessary care and services to maintain the highest well being of each resident .	Few	3
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	3
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Many	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Many	2

525330	KINDRED NURSING AND REHAB-MIDDLETON VILLAGE	6201 ELMWOOD AVE
525330	KINDRED NURSING AND REHAB-MIDDLETON VILLAGE	6201 ELMWOOD AVE
525330	KINDRED NURSING AND REHAB-MIDDLETON VILLAGE	6201 ELMWOOD AVE
525330	KINDRED NURSING AND REHAB-MIDDLETON VILLAGE	6201 ELMWOOD AVE
525330	KINDRED NURSING AND REHAB-MIDDLETON VILLAGE	6201 ELMWOOD AVE
525330	KINDRED NURSING AND REHAB-MIDDLETON VILLAGE	6201 ELMWOOD AVE
525330	KINDRED NURSING AND REHAB-MIDDLETON VILLAGE	6201 ELMWOOD AVE
525330	KINDRED NURSING AND REHAB-MIDDLETON VILLAGE	6201 ELMWOOD AVE
525330	KINDRED NURSING AND REHAB-MIDDLETON VILLAGE	6201 ELMWOOD AVE

MIDDLETON	WI	53562	6088318300
MIDDLETON	WI	53562	6088318300
MIDDLETON	WI	53562	6088318300
MIDDLETON	WI	53562	6088318300
MIDDLETON	WI	53562	6088318300
MIDDLETON	WI	53562	6088318300
MIDDLETON	WI	53562	6088318300
MIDDLETON	WI	53562	6088318300
MIDDLETON	WI	53562	6088318300

test

Based on Nursing Home Compare - Complaint Deficiency

04/14/2010	05/12/2010
09/09/2010	10/27/2010
09/09/2010	10/27/2010
09/09/2010	10/27/2010
09/09/2010	10/27/2010
09/09/2010	10/27/2010
09/09/2010	10/27/2010
09/09/2010	11/30/2010
09/09/2010	10/27/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Environmental Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Nutrition and Dietary Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Administration Deficiencies

residents or theft of resident property.		
Have a program that investigates, controls and keeps infection from spreading.	Few	2
Try to resolve each resident's complaints quickly.	Some	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Some	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Some	2
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, and receive proper services to prevent urinary tract infections and restore normal bladder function.	Few	2
Store, cook, and serve food in a safe and clean way.	Many	2
Have a program that investigates, controls and keeps infection from spreading.	Few	2
Keep accurate, complete and organized	Some	2

525330	KINDRED NURSING AND REHAB-MIDDLETON VILLAGE	6201 ELMWOOD AVE
525330	KINDRED NURSING AND REHAB-MIDDLETON VILLAGE	6201 ELMWOOD AVE
525330	KINDRED NURSING AND REHAB-MIDDLETON VILLAGE	6201 ELMWOOD AVE
525330	KINDRED NURSING AND REHAB-MIDDLETON VILLAGE	6201 ELMWOOD AVE
525330	KINDRED NURSING AND REHAB-MIDDLETON VILLAGE	6201 ELMWOOD AVE
525330	KINDRED NURSING AND REHAB-MIDDLETON VILLAGE	6201 ELMWOOD AVE
525330	KINDRED NURSING AND REHAB-MIDDLETON VILLAGE	6201 ELMWOOD AVE
525330	KINDRED NURSING AND REHAB-MIDDLETON VILLAGE	6201 ELMWOOD AVE

test

Based on Nursing Home Compare - Complaint Deficiency

MIDDLETON	WI	53562	6088318300
MIDDLETON	WI	53562	6088318300
MIDDLETON	WI	53562	6088318300
MIDDLETON	WI	53562	6088318300
MIDDLETON	WI	53562	6088318300
MIDDLETON	WI	53562	6088318300
MIDDLETON	WI	53562	6088318300
MIDDLETON	WI	53562	6088318300
MIDDLETON	WI	53562	6088318300

test

Based on Nursing Home Compare - Complaint Deficiency

10/27/2010	11/30/2010
10/27/2010	11/30/2010
10/27/2010	11/30/2010
10/27/2010	11/30/2010
10/27/2010	11/30/2010
10/27/2010	11/30/2010
10/27/2010	11/30/2010
10/27/2010	11/30/2010
10/27/2010	11/30/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Resident Rights Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Nutrition and Dietary Deficiencies
HEALTH	Pharmacy Service Deficiencies

clinical records on each resident that meet professional standards.		
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Provide a safe, clean, comfortable and homelike environment.	Few	2
Conduct initial and periodic assessments of each resident's functional capacity.	Few	2
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Provide food in a way that meets a resident's needs.	Few	2
Safely provide drugs and other similar products available, which are needed	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525330	KINDRED NURSING AND REHAB-MIDDLETON VILLAGE	6201 ELMWOOD AVE
525330	KINDRED NURSING AND REHAB-MIDDLETON VILLAGE	6201 ELMWOOD AVE
525330	KINDRED NURSING AND REHAB-MIDDLETON VILLAGE	6201 ELMWOOD AVE
525330	KINDRED NURSING AND REHAB-MIDDLETON VILLAGE	6201 ELMWOOD AVE
525330	KINDRED NURSING AND REHAB-MIDDLETON VILLAGE	6201 ELMWOOD AVE
525330	KINDRED NURSING AND REHAB-MIDDLETON VILLAGE	6201 ELMWOOD AVE
525332	GOLDEN LIVINGCENTER-RIVERVIEW	428 N 6TH ST
525332	GOLDEN LIVINGCENTER-RIVERVIEW	428 N 6TH ST

test

Based on Nursing Home Compare - Complaint Deficiency

MIDDLETON	WI	53562	6088318300
MIDDLETON	WI	53562	6088318300
MIDDLETON	WI	53562	6088318300
MIDDLETON	WI	53562	6088318300
MIDDLETON	WI	53562	6088318300
MIDDLETON	WI	53562	6088318300
TOMAHAWK	WI	54487	7154532511
TOMAHAWK	WI	54487	7154532511

test

Based on Nursing Home Compare - Complaint Deficiency

10/27/2010	11/30/2010
01/20/2011	01/21/2011
04/13/2011	05/02/2011
04/13/2011	05/02/2011
07/18/2011	08/12/2011
07/18/2011	08/12/2011
08/25/2010	09/22/2010
05/09/2012	06/06/2012

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Environmental Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Resident Rights Deficiencies

products available, which are needed every day and in emergencies, by a licensed pharmacist.		
Have a program that investigates, controls and keeps infection from spreading.	Few	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Make sure services provided by the nursing facility meet professional standards of quality.	Some	2
Provide housekeeping and maintenance services.	Few	2
Provide care by qualified persons according to each resident's written plan of care.	Few	2
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Few	2
Immediately tell the resident, the resident's doctor and a family member	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525332	GOLDEN LIVINGCENTER-RIVERVIEW	428 N 6TH ST
525332	GOLDEN LIVINGCENTER-RIVERVIEW	428 N 6TH ST
525333	GOLDEN LIVINGCENTER-WATERTOWN	121 HOSPITAL DR
525333	GOLDEN LIVINGCENTER-WATERTOWN	121 HOSPITAL DR
525333	GOLDEN LIVINGCENTER-WATERTOWN	121 HOSPITAL DR
525333	GOLDEN LIVINGCENTER-WATERTOWN	121 HOSPITAL DR
525333	GOLDEN LIVINGCENTER-WATERTOWN	121 HOSPITAL DR
525333	GOLDEN LIVINGCENTER-WATERTOWN	121 HOSPITAL DR

test

Based on Nursing Home Compare - Complaint Deficiency

TOMAHAWK	WI	54487	7154532511
TOMAHAWK	WI	54487	7154532511
WATERTOWN	WI	53098	9202619220
WATERTOWN	WI	53098	9202619220
WATERTOWN	WI	53098	9202619220
WATERTOWN	WI	53098	9202619220
WATERTOWN	WI	53098	9202619220
WATERTOWN	WI	53098	9202619220

test

Based on Nursing Home Compare - Complaint Deficiency

05/09/2012	06/06/2012
07/23/2012	08/23/2012
02/01/2010	03/01/2010
02/01/2010	03/01/2010
02/01/2010	03/01/2010
02/01/2010	03/01/2010
02/01/2010	03/01/2010
02/01/2010	03/01/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Resident Assessment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Administration Deficiencies

resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.		
Allow the resident the right to participate in the planning or revision of the resident's care plan.	Few	2
Provide necessary care and services to maintain the highest well being of each resident .	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Provide care by qualified persons according to each resident's written plan of care.	Few	2
Keep accurate, complete and organized clinical records on each resident that	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525333	GOLDEN LIVINGCENTER-WATERTOWN	121 HOSPITAL DR
525333	GOLDEN LIVINGCENTER-WATERTOWN	121 HOSPITAL DR
525333	GOLDEN LIVINGCENTER-WATERTOWN	121 HOSPITAL DR
525333	GOLDEN LIVINGCENTER-WATERTOWN	121 HOSPITAL DR
525333	GOLDEN LIVINGCENTER-WATERTOWN	121 HOSPITAL DR
525333	GOLDEN LIVINGCENTER-WATERTOWN	121 HOSPITAL DR
525333	GOLDEN LIVINGCENTER-WATERTOWN	121 HOSPITAL DR
525333	GOLDEN LIVINGCENTER-WATERTOWN	121 HOSPITAL DR

WATERTOWN	WI	53098	9202619220
WATERTOWN	WI	53098	9202619220
WATERTOWN	WI	53098	9202619220
WATERTOWN	WI	53098	9202619220
WATERTOWN	WI	53098	9202619220
WATERTOWN	WI	53098	9202619220
WATERTOWN	WI	53098	9202619220
WATERTOWN	WI	53098	9202619220

test

Based on Nursing Home Compare - Complaint Deficiency

06/01/2011	07/20/2011
06/01/2011	07/20/2011
06/01/2011	07/20/2011
06/01/2011	07/20/2011
06/01/2011	07/22/2011
06/01/2011	07/20/2011
06/01/2011	07/20/2011
06/01/2011	07/20/2011

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Resident Rights Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Administration Deficiencies

clinical records on each resident that meet professional standards.		
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Try to resolve each resident's complaints quickly.	Few	2
Make sure services provided by the nursing facility meet professional standards of quality.	Few	4
Provide necessary care and services to maintain the highest well being of each resident .	Few	4
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	3
1) Review the work of each nurse aide every year; and 2) give regular in-service training based upon these reviews.	Some	2
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525333	GOLDEN LIVINGCENTER-WATERTOWN	121 HOSPITAL DR
525333	GOLDEN LIVINGCENTER-WATERTOWN	121 HOSPITAL DR
525333	GOLDEN LIVINGCENTER-WATERTOWN	121 HOSPITAL DR
525333	GOLDEN LIVINGCENTER-WATERTOWN	121 HOSPITAL DR
525333	GOLDEN LIVINGCENTER-WATERTOWN	121 HOSPITAL DR
525334	GOLDEN LIVINGCENTER-GOLDEN AGE	720 E KINGS RD
525335	MANORCARE HEALTH SERVICES-SHAWANO	1436 S LINCOLN ST

test

Based on Nursing Home Compare - Complaint Deficiency

WATERTOWN	WI	53098	9202619220
WATERTOWN	WI	53098	9202619220
WATERTOWN	WI	53098	9202619220
WATERTOWN	WI	53098	9202619220
WATERTOWN	WI	53098	9202619220
TOMAHAWK	WI	54487	7154532164
SHAWANO	WI	54166	7155266111

test

Based on Nursing Home Compare - Complaint Deficiency

10/18/2011	11/18/2011
10/18/2011	11/18/2011
02/06/2012	03/06/2012
02/06/2012	03/06/2012
02/06/2012	03/06/2012
06/21/2011	07/21/2011
09/22/2009	10/22/2009

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Resident Assessment Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Quality Care Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Some	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	3
1) Make sure that each resident's drug regimen is free from unnecessary drugs; 2) Each resident's entire drug/medication is managed and monitored to achieve highest well being.	Few	2
Safely provide drugs and other similar products available, which are needed every day and in emergencies, by a licensed pharmacist.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Assist those residents who need total help with eating/drinking, grooming and personal and oral hygiene.	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525335	MANORCARE HEALTH SERVICES-SHAWANO	1436 S LINCOLN ST
525335	MANORCARE HEALTH SERVICES-SHAWANO	1436 S LINCOLN ST
525335	MANORCARE HEALTH SERVICES-SHAWANO	1436 S LINCOLN ST
525335	MANORCARE HEALTH SERVICES-SHAWANO	1436 S LINCOLN ST
525335	MANORCARE HEALTH SERVICES-SHAWANO	1436 S LINCOLN ST
525335	MANORCARE HEALTH SERVICES-SHAWANO	1436 S LINCOLN ST
525336	CHILTON CARE CTR	810 MEMORIAL DR

test

Based on Nursing Home Compare - Complaint Deficiency

SHAWANO	WI	54166	7155266111
SHAWANO	WI	54166	7155266111
SHAWANO	WI	54166	7155266111
SHAWANO	WI	54166	7155266111
SHAWANO	WI	54166	7155266111
SHAWANO	WI	54166	7155266111
CHILTON	WI	53014	9208492308

test

Based on Nursing Home Compare - Complaint Deficiency

09/22/2009	10/22/2009
09/22/2009	10/22/2009
09/22/2009	10/22/2009
10/21/2010	11/21/2010
10/21/2010	11/21/2010
10/21/2010	11/21/2010
08/20/2009	09/20/2009

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Quality Care Deficiencies
HEALTH	Nutrition and Dietary Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Administration Deficiencies

personal and oral hygiene.		
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, and receive proper services to prevent urinary tract infections and restore normal bladder function.	Few	2
Store, cook, and serve food in a safe and clean way.	Many	2
Make sure that nurse aides show they have the skills and techniques to be able to care for residents' needs.	Few	2
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Provide care by qualified persons according to each resident's written plan of care.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	3
Make sure that nurse aides show they have the skills and techniques to be able to care for residents' needs.	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525336	CHILTON CARE CTR	810 MEMORIAL DR
525336	CHILTON CARE CTR	810 MEMORIAL DR
525336	CHILTON CARE CTR	810 MEMORIAL DR
525336	CHILTON CARE CTR	810 MEMORIAL DR
525336	CHILTON CARE CTR	810 MEMORIAL DR
525336	CHILTON CARE CTR	810 MEMORIAL DR
525336	CHILTON CARE CTR	810 MEMORIAL DR

test

Based on Nursing Home Compare - Complaint Deficiency

CHILTON	WI	53014	9208492308
CHILTON	WI	53014	9208492308
CHILTON	WI	53014	9208492308
CHILTON	WI	53014	9208492308
CHILTON	WI	53014	9208492308
CHILTON	WI	53014	9208492308
CHILTON	WI	53014	9208492308

test

Based on Nursing Home Compare - Complaint Deficiency

04/09/2010	05/09/2010
04/09/2010	05/09/2010
08/16/2010	09/20/2010
08/16/2010	09/20/2010
08/16/2010	09/20/2010
08/16/2010	09/20/2010
08/16/2010	09/20/2010
08/16/2010	09/20/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Administration Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Allow the resident the right to participate in the planning or revision of the resident's care plan.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	4
Make sure that doctors see a resident's plan of care at every visit and make notes about progress and orders in writing.	Few	2
1) Review the work of each nurse aide every year; and 2) give regular in-service training based upon these reviews.	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525337	ROCKY KNOLL HLTH CARE	N7135 ROCKY KNOLL PARKWAY
525337	ROCKY KNOLL HLTH CARE	N7135 ROCKY KNOLL PARKWAY
525337	ROCKY KNOLL HLTH CARE	N7135 ROCKY KNOLL PARKWAY
525337	ROCKY KNOLL HLTH CARE	N7135 ROCKY KNOLL PARKWAY
525337	ROCKY KNOLL HLTH CARE	N7135 ROCKY KNOLL PARKWAY
525337	ROCKY KNOLL HLTH CARE	N7135 ROCKY KNOLL PARKWAY
525337	ROCKY KNOLL HLTH CARE	N7135 ROCKY KNOLL PARKWAY

test

Based on Nursing Home Compare - Complaint Deficiency

PLYMOUTH	WI	53073	9208936441
PLYMOUTH	WI	53073	9208936441
PLYMOUTH	WI	53073	9208936441
PLYMOUTH	WI	53073	9208936441
PLYMOUTH	WI	53073	9208936441
PLYMOUTH	WI	53073	9208936441
PLYMOUTH	WI	53073	9208936441

test

Based on Nursing Home Compare - Complaint Deficiency

04/15/2010	05/14/2010
04/15/2010	05/14/2010
04/15/2010	05/14/2010
06/22/2010	07/09/2010
11/30/2010	12/17/2010
11/30/2010	12/17/2010
11/30/2010	12/17/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Pharmacy Service Deficiencies

reviews.		
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
1) Review the work of each nurse aide every year; and 2) give regular in-service training based upon these reviews.	Few	2
Have a program that investigates, controls and keeps infection from spreading.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Some	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Some	2
Safely provide drugs and other similar products available, which are needed	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525337	ROCKY KNOLL HLTH CARE	N7135 ROCKY KNOLL PARKWAY
525337	ROCKY KNOLL HLTH CARE	N7135 ROCKY KNOLL PARKWAY
525337	ROCKY KNOLL HLTH CARE	N7135 ROCKY KNOLL PARKWAY
525337	ROCKY KNOLL HLTH CARE	N7135 ROCKY KNOLL PARKWAY
525337	ROCKY KNOLL HLTH CARE	N7135 ROCKY KNOLL PARKWAY
525337	ROCKY KNOLL HLTH CARE	N7135 ROCKY KNOLL PARKWAY

PLYMOUTH	WI	53073	9208936441
PLYMOUTH	WI	53073	9208936441
PLYMOUTH	WI	53073	9208936441
PLYMOUTH	WI	53073	9208936441
PLYMOUTH	WI	53073	9208936441
PLYMOUTH	WI	53073	9208936441

test

Based on Nursing Home Compare - Complaint Deficiency

01/25/2011	02/25/2011
01/25/2011	02/25/2011
01/18/2012	02/15/2012
01/18/2012	02/15/2012
01/18/2012	02/15/2012
01/18/2012	02/15/2012

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Quality Care Deficiencies

every day and in emergencies, by a licensed pharmacist.		
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Some	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Some	2
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Some	2
Provide care by qualified persons according to each resident's written plan of care.	Few	2

525337	ROCKY KNOLL HLTH CARE	N7135 ROCKY KNOLL PARKWAY
525337	ROCKY KNOLL HLTH CARE	N7135 ROCKY KNOLL PARKWAY
525337	ROCKY KNOLL HLTH CARE	N7135 ROCKY KNOLL PARKWAY
525337	ROCKY KNOLL HLTH CARE	N7135 ROCKY KNOLL PARKWAY
525338	GOLDEN LIVINGCENTER-BEAVER DAM	410 ROEDL CT
525339	CRYSTAL RIVER NUR REHAB	1401 CHURCHILL ST
525339	CRYSTAL RIVER NUR REHAB	1401 CHURCHILL ST
525339	CRYSTAL RIVER NUR REHAB	1401 CHURCHILL ST

PLYMOUTH	WI	53073	9208936441
PLYMOUTH	WI	53073	9208936441
PLYMOUTH	WI	53073	9208936441
PLYMOUTH	WI	53073	9208936441
BEAVER DAM	WI	53916	9208877191
WAUPACA	WI	54981	7152588131
WAUPACA	WI	54981	7152588131
WAUPACA	WI	54981	7152588131

test

Based on Nursing Home Compare - Complaint Deficiency

01/18/2012	02/15/2012
02/28/2012	04/05/2012
02/28/2012	04/05/2012
02/28/2012	04/05/2012
09/14/2010	09/25/2010
09/15/2009	10/09/2009
11/10/2011	12/09/2011
05/07/2012	04/23/2012

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Environmental Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Pharmacy Service Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Provide care by qualified persons according to each resident's written plan of care.	Some	2
Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	4
Determine if it is safe for the resident to self-administer drugs.	Few	2
1) Review the work of each nurse aide every year; and 2) give regular in-service training based upon these reviews.	Some	2
Make sure that residents are safe from serious medication errors.	Few	4

525342	GOLDEN LIVINGCENTER-VILLAGE GARDENS	1640 SHAWANO AVE
525342	GOLDEN LIVINGCENTER-VILLAGE GARDENS	1640 SHAWANO AVE
525342	GOLDEN LIVINGCENTER-VILLAGE GARDENS	1640 SHAWANO AVE
525342	GOLDEN LIVINGCENTER-VILLAGE GARDENS	1640 SHAWANO AVE
525342	GOLDEN LIVINGCENTER-VILLAGE GARDENS	1640 SHAWANO AVE
525342	GOLDEN LIVINGCENTER-VILLAGE GARDENS	1640 SHAWANO AVE
525342	GOLDEN LIVINGCENTER-VILLAGE GARDENS	1640 SHAWANO AVE
525342	GOLDEN LIVINGCENTER-VILLAGE GARDENS	1640 SHAWANO AVE

GREEN BAY	WI	54303	9204995177
GREEN BAY	WI	54303	9204995177
GREEN BAY	WI	54303	9204995177
GREEN BAY	WI	54303	9204995177
GREEN BAY	WI	54303	9204995177
GREEN BAY	WI	54303	9204995177
GREEN BAY	WI	54303	9204995177
GREEN BAY	WI	54303	9204995177
GREEN BAY	WI	54303	9204995177

test

Based on Nursing Home Compare - Complaint Deficiency

03/10/2011	04/10/2011
03/10/2011	04/10/2011
03/10/2011	04/10/2011
03/10/2011	04/10/2011
03/10/2011	04/10/2011
03/10/2011	04/10/2011
05/25/2011	06/25/2011
05/25/2011	06/25/2011
08/04/2011	08/28/2011

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Mistreatment Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Resident Rights Deficiencies

serious medication errors.		
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Provide care by qualified persons according to each resident's written plan of care.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	3
Make sure that the nursing home area is safe, easy to use, clean and comfortable for residents, staff and the public.	Some	1
Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Make sure that doctors visit residents regularly, as required.	Few	2
Give each resident a notice of rights,	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525342	GOLDEN LIVINGCENTER-VILLAGE GARDENS	1640 SHAWANO AVE
525342	GOLDEN LIVINGCENTER-VILLAGE GARDENS	1640 SHAWANO AVE
525342	GOLDEN LIVINGCENTER-VILLAGE GARDENS	1640 SHAWANO AVE
525342	GOLDEN LIVINGCENTER-VILLAGE GARDENS	1640 SHAWANO AVE
525343	EVERGREEN CARE CTR	1250 EVERGREEN ST
525343	EVERGREEN CARE CTR	1250 EVERGREEN ST

test

Based on Nursing Home Compare - Complaint Deficiency

GREEN BAY	WI	54303	9204995177
GREEN BAY	WI	54303	9204995177
GREEN BAY	WI	54303	9204995177
GREEN BAY	WI	54303	9204995177
SHAWANO	WI	54166	7155263107
SHAWANO	WI	54166	7155263107

test

Based on Nursing Home Compare - Complaint Deficiency

08/04/2011	08/28/2011
08/04/2011	08/28/2011
08/04/2011	08/28/2011
09/06/2011	10/06/2011
02/12/2010	03/10/2010
02/12/2010	03/10/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Resident Rights Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies

rules, services and charges. Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for.		
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	3
Make sure that the nursing home area is safe, easy to use, clean and comfortable for residents, staff and the public.	Some	1
Provide care by qualified persons according to each resident's written plan of care.	Few	2
Make sure that residents receive treatment/services to not only continue, but improve the ability to care for	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525343	EVERGREEN CARE CTR	1250 EVERGREEN ST
525344	KINDRED TRANSITIONAL CARE AND REHAB-MILWAUKEE	5700 W LAYTON AVE
525344	KINDRED TRANSITIONAL CARE AND REHAB-MILWAUKEE	5700 W LAYTON AVE
525344	KINDRED TRANSITIONAL CARE AND REHAB-MILWAUKEE	5700 W LAYTON AVE
525344	KINDRED TRANSITIONAL CARE AND REHAB-MILWAUKEE	5700 W LAYTON AVE
525344	KINDRED TRANSITIONAL CARE AND REHAB-MILWAUKEE	5700 W LAYTON AVE

test

Based on Nursing Home Compare - Complaint Deficiency

SHAWANO	WI	54166	7155263107
MILWAUKEE	WI	53220	4142817200
MILWAUKEE	WI	53220	4142817200
MILWAUKEE	WI	53220	4142817200
MILWAUKEE	WI	53220	4142817200
MILWAUKEE	WI	53220	4142817200

test

Based on Nursing Home Compare - Complaint Deficiency

10/21/2010	11/12/2010
07/16/2009	Not Available
07/16/2009	08/20/2009
07/16/2009	08/20/2009
07/16/2009	08/20/2009
07/16/2009	Not Available

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Quality Care Deficiencies

but improve the ability to care for themselves.		
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Provide care for residents in a way that keeps or builds each resident's dignity and respect of individuality.	Some	2
Coordinate assessments with the pre-admission screening and resident review program for mentally-ill and mentally-retarded patients.	Some	2
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, and receive proper services to prevent urinary tract infections and restore	Few	3

test

Based on Nursing Home Compare - Complaint Deficiency

525344	KINDRED TRANSITIONAL CARE AND REHAB-MILWAUKEE	5700 W LAYTON AVE
525344	KINDRED TRANSITIONAL CARE AND REHAB-MILWAUKEE	5700 W LAYTON AVE
525344	KINDRED TRANSITIONAL CARE AND REHAB-MILWAUKEE	5700 W LAYTON AVE
525344	KINDRED TRANSITIONAL CARE AND REHAB-MILWAUKEE	5700 W LAYTON AVE
525344	KINDRED TRANSITIONAL CARE AND REHAB-MILWAUKEE	5700 W LAYTON AVE
525344	KINDRED TRANSITIONAL CARE AND REHAB-MILWAUKEE	5700 W LAYTON AVE
525344	KINDRED TRANSITIONAL CARE AND REHAB-MILWAUKEE	5700 W LAYTON AVE
525344	KINDRED TRANSITIONAL CARE AND REHAB-MILWAUKEE	5700 W LAYTON AVE

test

Based on Nursing Home Compare - Complaint Deficiency

MILWAUKEE	WI	53220	4142817200
MILWAUKEE	WI	53220	4142817200
MILWAUKEE	WI	53220	4142817200
MILWAUKEE	WI	53220	4142817200
MILWAUKEE	WI	53220	4142817200
MILWAUKEE	WI	53220	4142817200
MILWAUKEE	WI	53220	4142817200
MILWAUKEE	WI	53220	4142817200

test

Based on Nursing Home Compare - Complaint Deficiency

07/16/2009	08/20/2009
07/16/2009	08/20/2009
08/20/2009	09/28/2009
08/20/2009	09/28/2009
08/20/2009	09/28/2009
08/20/2009	09/28/2009
09/28/2009	09/28/2009
09/28/2009	09/28/2009

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Resident Assessment Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Quality Care Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

urinary tract infections and restore normal bladder function.		
Make sure that doctors visit residents regularly, as required.	Few	2
Make sure that the nursing home area is safe, easy to use, clean and comfortable for residents, staff and the public.	Few	2
Try to resolve each resident's complaints quickly.	Some	2
Provide a safe, clean, comfortable and homelike environment.	Few	2
Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.	Few	2
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Provide necessary care and services to maintain the highest well being of each resident .	Few	2

525344	KINDRED TRANSITIONAL CARE AND REHAB-MILWAUKEE	5700 W LAYTON AVE
525344	KINDRED TRANSITIONAL CARE AND REHAB-MILWAUKEE	5700 W LAYTON AVE
525344	KINDRED TRANSITIONAL CARE AND REHAB-MILWAUKEE	5700 W LAYTON AVE
525344	KINDRED TRANSITIONAL CARE AND REHAB-MILWAUKEE	5700 W LAYTON AVE
525344	KINDRED TRANSITIONAL CARE AND REHAB-MILWAUKEE	5700 W LAYTON AVE
525344	KINDRED TRANSITIONAL CARE AND REHAB-MILWAUKEE	5700 W LAYTON AVE
525344	KINDRED TRANSITIONAL CARE AND REHAB-MILWAUKEE	5700 W LAYTON AVE
525344	KINDRED TRANSITIONAL CARE AND REHAB-MILWAUKEE	5700 W LAYTON AVE
525344	KINDRED TRANSITIONAL CARE AND REHAB-MILWAUKEE	5700 W LAYTON AVE

MILWAUKEE	WI	53220	4142817200
MILWAUKEE	WI	53220	4142817200
MILWAUKEE	WI	53220	4142817200
MILWAUKEE	WI	53220	4142817200
MILWAUKEE	WI	53220	4142817200
MILWAUKEE	WI	53220	4142817200
MILWAUKEE	WI	53220	4142817200
MILWAUKEE	WI	53220	4142817200
MILWAUKEE	WI	53220	4142817200

11/03/2009	Not Available
11/03/2009	Not Available
11/03/2009	Not Available
01/27/2010	Not Available
01/27/2010	Not Available
01/27/2010	Not Available
01/27/2010	Not Available
01/27/2010	Not Available
01/27/2010	Not Available

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Environmental Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Quality Care Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

Provide housekeeping and maintenance services.	Some	1
Assist those residents who need total help with eating/drinking, grooming and personal and oral hygiene.	Few	2
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Some	1
Try to resolve each resident's complaints quickly.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Reasonably accommodate the needs and preferences of each resident.	Few	2
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Provide necessary care and services to maintain the highest well being of each resident .	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525344	KINDRED TRANSITIONAL CARE AND REHAB-MILWAUKEE	5700 W LAYTON AVE
525344	KINDRED TRANSITIONAL CARE AND REHAB-MILWAUKEE	5700 W LAYTON AVE
525344	KINDRED TRANSITIONAL CARE AND REHAB-MILWAUKEE	5700 W LAYTON AVE
525344	KINDRED TRANSITIONAL CARE AND REHAB-MILWAUKEE	5700 W LAYTON AVE
525344	KINDRED TRANSITIONAL CARE AND REHAB-MILWAUKEE	5700 W LAYTON AVE
525344	KINDRED TRANSITIONAL CARE AND REHAB-MILWAUKEE	5700 W LAYTON AVE
525344	KINDRED TRANSITIONAL CARE AND REHAB-MILWAUKEE	5700 W LAYTON AVE

test

Based on Nursing Home Compare - Complaint Deficiency

MILWAUKEE	WI	53220	4142817200
MILWAUKEE	WI	53220	4142817200
MILWAUKEE	WI	53220	4142817200
MILWAUKEE	WI	53220	4142817200
MILWAUKEE	WI	53220	4142817200
MILWAUKEE	WI	53220	4142817200
MILWAUKEE	WI	53220	4142817200

test

Based on Nursing Home Compare - Complaint Deficiency

01/27/2010	Not Available
01/27/2010	Not Available
01/27/2010	Not Available
01/27/2010	Not Available
01/27/2010	Not Available
01/27/2010	Not Available
03/15/2010	04/12/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Resident Rights Deficiencies

resident .		
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Few	3
Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Some	2
Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.	Few	2
Give or get quality lab services/tests in a timely manner to meet the needs of residents.	Few	2
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Some	2
Tell the resident completely about his or her health status, care and treatments.	Few	2

525344	KINDRED TRANSITIONAL CARE AND REHAB-MILWAUKEE	5700 W LAYTON AVE
525344	KINDRED TRANSITIONAL CARE AND REHAB-MILWAUKEE	5700 W LAYTON AVE
525344	KINDRED TRANSITIONAL CARE AND REHAB-MILWAUKEE	5700 W LAYTON AVE
525344	KINDRED TRANSITIONAL CARE AND REHAB-MILWAUKEE	5700 W LAYTON AVE
525344	KINDRED TRANSITIONAL CARE AND REHAB-MILWAUKEE	5700 W LAYTON AVE
525344	KINDRED TRANSITIONAL CARE AND REHAB-MILWAUKEE	5700 W LAYTON AVE
525344	KINDRED TRANSITIONAL CARE AND REHAB-MILWAUKEE	5700 W LAYTON AVE

test

Based on Nursing Home Compare - Complaint Deficiency

MILWAUKEE	WI	53220	4142817200
MILWAUKEE	WI	53220	4142817200
MILWAUKEE	WI	53220	4142817200
MILWAUKEE	WI	53220	4142817200
MILWAUKEE	WI	53220	4142817200
MILWAUKEE	WI	53220	4142817200
MILWAUKEE	WI	53220	4142817200

test

Based on Nursing Home Compare - Complaint Deficiency

03/15/2010	04/12/2010
03/15/2010	04/12/2010
03/15/2010	04/12/2010
03/15/2010	04/12/2010
03/15/2010	04/12/2010
05/26/2010	06/21/2010
05/26/2010	06/21/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Resident Rights Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Nutrition and Dietary Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

Provide care for residents in a way that keeps or builds each resident's dignity and respect of individuality.	Some	2
Provide medically-related social services to help each resident achieve the highest possible quality of life.	Few	2
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, and receive proper services to prevent urinary tract infections and restore normal bladder function.	Few	3
1) Make sure that each resident's drug regimen is free from unnecessary drugs; 2) Each resident's entire drug/medication is managed and monitored to achieve highest well being.	Few	2
Make sure that special or therapeutic diets are ordered by the attending doctor.	Some	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Develop policies that prevent mistreatment, neglect, or abuse of	Few	2

	MILWAUKEE	
525344	KINDRED TRANSITIONAL CARE AND REHAB-MILWAUKEE	5700 W LAYTON AVE
525344	KINDRED TRANSITIONAL CARE AND REHAB-MILWAUKEE	5700 W LAYTON AVE
525344	KINDRED TRANSITIONAL CARE AND REHAB-MILWAUKEE	5700 W LAYTON AVE
525344	KINDRED TRANSITIONAL CARE AND REHAB-MILWAUKEE	5700 W LAYTON AVE
525344	KINDRED TRANSITIONAL CARE AND REHAB-MILWAUKEE	5700 W LAYTON AVE
525344	KINDRED TRANSITIONAL CARE AND REHAB-MILWAUKEE	5700 W LAYTON AVE
525344	KINDRED TRANSITIONAL CARE AND REHAB-MILWAUKEE	5700 W LAYTON AVE

test

Based on Nursing Home Compare - Complaint Deficiency

MILWAUKEE	WI	53220	4142817200
MILWAUKEE	WI	53220	4142817200
MILWAUKEE	WI	53220	4142817200
MILWAUKEE	WI	53220	4142817200
MILWAUKEE	WI	53220	4142817200
MILWAUKEE	WI	53220	4142817200
MILWAUKEE	WI	53220	4142817200

test

Based on Nursing Home Compare - Complaint Deficiency

05/26/2010	06/23/2010
05/26/2010	06/23/2010
05/26/2010	06/21/2010
05/26/2010	06/21/2010
06/21/2010	06/23/2010
06/21/2010	06/23/2010
06/21/2010	06/23/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

mistreatment, neglect, or abuse of residents or theft of resident property.		
Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	4
Have a program that investigates, controls and keeps infection from spreading.	Few	2
1) Review the work of each nurse aide every year; and 2) give regular in-service training based upon these reviews.	Many	1
Try to resolve each resident's complaints quickly.	Few	2
Provide necessary care and services to maintain the highest well being of each resident .	Some	2
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, and receive proper services to prevent urinary tract infections and restore normal bladder function.	Few	2

525344	KINDRED TRANSITIONAL CARE AND REHAB-MILWAUKEE	5700 W LAYTON AVE
525344	KINDRED TRANSITIONAL CARE AND REHAB-MILWAUKEE	5700 W LAYTON AVE
525344	KINDRED TRANSITIONAL CARE AND REHAB-MILWAUKEE	5700 W LAYTON AVE
525344	KINDRED TRANSITIONAL CARE AND REHAB-MILWAUKEE	5700 W LAYTON AVE
525344	KINDRED TRANSITIONAL CARE AND REHAB-MILWAUKEE	5700 W LAYTON AVE
525344	KINDRED TRANSITIONAL CARE AND REHAB-MILWAUKEE	5700 W LAYTON AVE
525344	KINDRED TRANSITIONAL CARE AND REHAB-MILWAUKEE	5700 W LAYTON AVE

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MILWAUKEE	WI	53220	4142817200
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MILWAUKEE	WI	53220	4142817200
MILWAUKEE	WI	53220	4142817200
MILWAUKEE	WI	53220	4142817200

test

Based on Nursing Home Compare - Complaint Deficiency

06/21/2010	06/23/2010
06/21/2010	06/23/2010
06/21/2010	06/23/2010
07/28/2010	08/18/2010
07/28/2010	08/18/2010
07/28/2010	08/18/2010
07/28/2010	08/18/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Environmental Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Resident Assessment Deficiencies

normal bladder function.		
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Some	2
Safely provide drugs and other similar products available, which are needed every day and in emergencies, by a licensed pharmacist.	Some	2
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Provide medically-related social services to help each resident achieve the highest possible quality of life.	Few	2
Provide doctors orders for the resident's immediate care, at the time the resident was admitted.	Few	2
Develop a post-discharge plan with the resident and family for the resident's care after leaving the nursing home.	Few	2

525344	KINDRED TRANSITIONAL CARE AND REHAB-MILWAUKEE	5700 W LAYTON AVE
525344	KINDRED TRANSITIONAL CARE AND REHAB-MILWAUKEE	5700 W LAYTON AVE
525344	KINDRED TRANSITIONAL CARE AND REHAB-MILWAUKEE	5700 W LAYTON AVE
525344	KINDRED TRANSITIONAL CARE AND REHAB-MILWAUKEE	5700 W LAYTON AVE
525344	KINDRED TRANSITIONAL CARE AND REHAB-MILWAUKEE	5700 W LAYTON AVE
525344	KINDRED TRANSITIONAL CARE AND REHAB-MILWAUKEE	5700 W LAYTON AVE
525344	KINDRED TRANSITIONAL CARE AND REHAB-MILWAUKEE	5700 W LAYTON AVE

test

Based on Nursing Home Compare - Complaint Deficiency

MILWAUKEE	WI	53220	4142817200
MILWAUKEE	WI	53220	4142817200
MILWAUKEE	WI	53220	4142817200
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MILWAUKEE	WI	53220	4142817200
MILWAUKEE	WI	53220	4142817200

test

Based on Nursing Home Compare - Complaint Deficiency

07/28/2010	08/18/2010
07/28/2010	08/18/2010
07/28/2010	08/18/2010
07/28/2010	08/18/2010
01/20/2011	02/14/2011
01/20/2011	02/14/2011
01/20/2011	02/14/2011

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Some	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Safely provide drugs and other similar products available, which are needed every day and in emergencies, by a licensed pharmacist.	Some	2
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or	Few	2

525344	KINDRED TRANSITIONAL CARE AND REHAB-MILWAUKEE	5700 W LAYTON AVE
525344	KINDRED TRANSITIONAL CARE AND REHAB-MILWAUKEE	5700 W LAYTON AVE
525344	KINDRED TRANSITIONAL CARE AND REHAB-MILWAUKEE	5700 W LAYTON AVE
525344	KINDRED TRANSITIONAL CARE AND REHAB-MILWAUKEE	5700 W LAYTON AVE
525344	KINDRED TRANSITIONAL CARE AND REHAB-MILWAUKEE	5700 W LAYTON AVE
525344	KINDRED TRANSITIONAL CARE AND REHAB-MILWAUKEE	5700 W LAYTON AVE
525344	KINDRED TRANSITIONAL CARE AND REHAB-MILWAUKEE	5700 W LAYTON AVE

test

Based on Nursing Home Compare - Complaint Deficiency

MILWAUKEE	WI	53220	4142817200
MILWAUKEE	WI	53220	4142817200
MILWAUKEE	WI	53220	4142817200
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MILWAUKEE	WI	53220	4142817200
MILWAUKEE	WI	53220	4142817200

test

Based on Nursing Home Compare - Complaint Deficiency

01/20/2011	02/14/2011
01/20/2011	02/14/2011
01/20/2011	02/14/2011
01/20/2011	02/14/2011
01/20/2011	02/14/2011
01/20/2011	02/14/2011
01/20/2011	02/14/2011
01/20/2011	02/14/2011

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Mistreatment Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Pharmacy Service Deficiencies

any acts or reports of abuse, neglect or mistreatment of residents.		
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Make sure each resident has the right to have a choice over activities, their schedules and health care according to his or her interests, assessment, and plan of care.	Few	2
Provide housekeeping and maintenance services.	Few	2
Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Some	2
Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.	Few	2
Make sure that residents are safe from serious medication errors.	Few	2

	MILWAUKEE	
525344	KINDRED TRANSITIONAL CARE AND REHAB-MILWAUKEE	5700 W LAYTON AVE
525344	KINDRED TRANSITIONAL CARE AND REHAB-MILWAUKEE	5700 W LAYTON AVE
525344	KINDRED TRANSITIONAL CARE AND REHAB-MILWAUKEE	5700 W LAYTON AVE
525344	KINDRED TRANSITIONAL CARE AND REHAB-MILWAUKEE	5700 W LAYTON AVE
525344	KINDRED TRANSITIONAL CARE AND REHAB-MILWAUKEE	5700 W LAYTON AVE
525344	KINDRED TRANSITIONAL CARE AND REHAB-MILWAUKEE	5700 W LAYTON AVE
525344	KINDRED TRANSITIONAL CARE AND REHAB-MILWAUKEE	5700 W LAYTON AVE
525344	KINDRED TRANSITIONAL CARE AND REHAB-MILWAUKEE	5700 W LAYTON AVE

MILWAUKEE	WI	53220	4142817200
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MILWAUKEE	WI	53220	4142817200
MILWAUKEE	WI	53220	4142817200
MILWAUKEE	WI	53220	4142817200

test

Based on Nursing Home Compare - Complaint Deficiency

01/20/2011	02/14/2011
01/20/2011	02/14/2011
01/20/2011	02/14/2011
01/20/2011	02/14/2011
03/03/2011	03/10/2011
03/24/2011	04/04/2011
04/12/2011	04/25/2011
04/12/2011	04/25/2011

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Pharmacy Service Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Quality Care Deficiencies

serious medication errors.		
Safely provide drugs and other similar products available, which are needed every day and in emergencies, by a licensed pharmacist.	Some	2
Have a program that investigates, controls and keeps infection from spreading.	Few	2
Make sure that the nursing home area is safe, easy to use, clean and comfortable for residents, staff and the public.	Some	2
Tell the attending physician the results of x-rays and other tests, in a timely manner.	Few	2
Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Reasonably accommodate the needs and preferences of each resident.	Few	2
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, and	Few	2

525344	KINDRED TRANSITIONAL CARE AND REHAB-MILWAUKEE	5700 W LAYTON AVE
525344	KINDRED TRANSITIONAL CARE AND REHAB-MILWAUKEE	5700 W LAYTON AVE
525344	KINDRED TRANSITIONAL CARE AND REHAB-MILWAUKEE	5700 W LAYTON AVE
525344	KINDRED TRANSITIONAL CARE AND REHAB-MILWAUKEE	5700 W LAYTON AVE
525344	KINDRED TRANSITIONAL CARE AND REHAB-MILWAUKEE	5700 W LAYTON AVE
525344	KINDRED TRANSITIONAL CARE AND REHAB-MILWAUKEE	5700 W LAYTON AVE
525344	KINDRED TRANSITIONAL CARE AND REHAB-MILWAUKEE	5700 W LAYTON AVE
525344	KINDRED TRANSITIONAL CARE AND REHAB-MILWAUKEE	5700 W LAYTON AVE
525344	KINDRED TRANSITIONAL CARE AND REHAB-MILWAUKEE	5700 W LAYTON AVE

test

Based on Nursing Home Compare - Complaint Deficiency

MILWAUKEE	WI	53220	4142817200
MILWAUKEE	WI	53220	4142817200
MILWAUKEE	WI	53220	4142817200
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MILWAUKEE	WI	53220	4142817200
MILWAUKEE	WI	53220	4142817200
MILWAUKEE	WI	53220	4142817200

test

Based on Nursing Home Compare - Complaint Deficiency

07/21/2011	07/29/2011
07/21/2011	07/29/2011
07/21/2011	07/29/2011
07/21/2011	07/29/2011
07/21/2011	07/29/2011
07/21/2011	07/29/2011
07/21/2011	07/29/2011
07/21/2011	07/29/2011
10/31/2011	11/14/2011

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Resident Rights Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Resident Rights Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

receive proper services to prevent urinary tract infections and restore normal bladder function.		
Provide care for residents in a way that keeps or builds each resident's dignity and respect of individuality.	Some	2
Provide housekeeping and maintenance services.	Some	2
Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Make sure that residents receive treatment/services to not only continue, but improve the ability to care for themselves.	Some	2
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Some	2
Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Some	2
Immediately tell the resident, the resident's doctor and a family member	Few	4

	MILWAUKEE	
525344	KINDRED TRANSITIONAL CARE AND REHAB-MILWAUKEE	5700 W LAYTON AVE
525344	KINDRED TRANSITIONAL CARE AND REHAB-MILWAUKEE	5700 W LAYTON AVE
525344	KINDRED TRANSITIONAL CARE AND REHAB-MILWAUKEE	5700 W LAYTON AVE
525344	KINDRED TRANSITIONAL CARE AND REHAB-MILWAUKEE	5700 W LAYTON AVE
525344	KINDRED TRANSITIONAL CARE AND REHAB-MILWAUKEE	5700 W LAYTON AVE
525344	KINDRED TRANSITIONAL CARE AND REHAB-MILWAUKEE	5700 W LAYTON AVE

test

Based on Nursing Home Compare - Complaint Deficiency

MILWAUKEE	WI	53220	4142817200
MILWAUKEE	WI	53220	4142817200
MILWAUKEE	WI	53220	4142817200
MILWAUKEE	WI	53220	4142817200
MILWAUKEE	WI	53220	4142817200
MILWAUKEE	WI	53220	4142817200

test

Based on Nursing Home Compare - Complaint Deficiency

10/31/2011	11/14/2011
10/31/2011	11/14/2011
10/31/2011	11/14/2011
10/31/2011	09/05/2011
10/31/2011	11/14/2011
10/31/2011	11/14/2011

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Resident Rights Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.		
Tell the resident or the resident's representative in writing how long the nursing home will hold the resident's bed.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Make sure services provided by the nursing facility meet professional standards of quality.	Few	4
Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Assist those residents who need total help with eating/drinking, grooming and personal and oral hygiene.	Few	2

525344	KINDRED TRANSITIONAL CARE AND REHAB-MILWAUKEE	5700 W LAYTON AVE
525344	KINDRED TRANSITIONAL CARE AND REHAB-MILWAUKEE	5700 W LAYTON AVE
525344	KINDRED TRANSITIONAL CARE AND REHAB-MILWAUKEE	5700 W LAYTON AVE
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525344	KINDRED TRANSITIONAL CARE AND REHAB-MILWAUKEE	5700 W LAYTON AVE
525344	KINDRED TRANSITIONAL CARE AND REHAB-MILWAUKEE	5700 W LAYTON AVE
525344	KINDRED TRANSITIONAL CARE AND REHAB-MILWAUKEE	5700 W LAYTON AVE

MILWAUKEE	WI	53220	4142817200
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MILWAUKEE	WI	53220	4142817200
MILWAUKEE	WI	53220	4142817200

test

Based on Nursing Home Compare - Complaint Deficiency

10/31/2011	11/14/2011
10/31/2011	11/14/2011
10/31/2011	11/14/2011
02/14/2012	02/20/2012
02/14/2012	02/20/2012
02/14/2012	02/20/2012
02/14/2012	02/20/2012
02/14/2012	02/20/2012

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Quality Care Deficiencies
HEALTH	Nutrition and Dietary Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Quality Care Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

Make sure that each resident gets a nutritional and well balanced diet, unless it is not possible to do so.	Few	2
Provide food in a way that meets a resident's needs.	Few	2
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Provide care for residents in a way that keeps or builds each resident's dignity and respect of individuality.	Few	2
Conduct initial and periodic assessments of each resident's functional capacity.	Some	2
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Some	2
Make sure services provided by the nursing facility meet professional standards of quality.	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525344	KINDRED TRANSITIONAL CARE AND REHAB-MILWAUKEE	5700 W LAYTON AVE
525344	KINDRED TRANSITIONAL CARE AND REHAB-MILWAUKEE	5700 W LAYTON AVE
525344	KINDRED TRANSITIONAL CARE AND REHAB-MILWAUKEE	5700 W LAYTON AVE
525344	KINDRED TRANSITIONAL CARE AND REHAB-MILWAUKEE	5700 W LAYTON AVE
525344	KINDRED TRANSITIONAL CARE AND REHAB-MILWAUKEE	5700 W LAYTON AVE
525344	KINDRED TRANSITIONAL CARE AND REHAB-MILWAUKEE	5700 W LAYTON AVE
525344	KINDRED TRANSITIONAL CARE AND REHAB-MILWAUKEE	5700 W LAYTON AVE
525344	KINDRED TRANSITIONAL CARE AND REHAB-MILWAUKEE	5700 W LAYTON AVE

test

Based on Nursing Home Compare - Complaint Deficiency

MILWAUKEE	WI	53220	4142817200
MILWAUKEE	WI	53220	4142817200
MILWAUKEE	WI	53220	4142817200
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MILWAUKEE	WI	53220	4142817200
MILWAUKEE	WI	53220	4142817200
MILWAUKEE	WI	53220	4142817200

test

Based on Nursing Home Compare - Complaint Deficiency

02/14/2012	02/20/2012
04/04/2012	04/16/2012
06/07/2012	08/07/2012
06/07/2012	07/18/2012
06/07/2012	07/18/2012
06/07/2012	07/18/2012
06/07/2012	07/18/2012
06/07/2012	08/07/2012

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Pharmacy Service Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

Make sure that residents are safe from serious medication errors.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Try to resolve each resident's complaints quickly.	Some	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Provide care for residents in a way that keeps or builds each resident's dignity and respect of individuality.	Some	2
Assist those residents who need total help with eating/drinking, grooming and personal and oral hygiene.	Few	2
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Some	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525344	KINDRED TRANSITIONAL CARE AND REHAB-MILWAUKEE	5700 W LAYTON AVE
525344	KINDRED TRANSITIONAL CARE AND REHAB-MILWAUKEE	5700 W LAYTON AVE
525344	KINDRED TRANSITIONAL CARE AND REHAB-MILWAUKEE	5700 W LAYTON AVE
525344	KINDRED TRANSITIONAL CARE AND REHAB-MILWAUKEE	5700 W LAYTON AVE
525344	KINDRED TRANSITIONAL CARE AND REHAB-MILWAUKEE	5700 W LAYTON AVE
525346	WILLIAMS BAY CARE CENTER	146 CLOVER ST
525346	WILLIAMS BAY CARE CENTER	146 CLOVER ST
525346	WILLIAMS BAY CARE CENTER	146 CLOVER ST

test

Based on Nursing Home Compare - Complaint Deficiency

MILWAUKEE	WI	53220	4142817200
MILWAUKEE	WI	53220	4142817200
MILWAUKEE	WI	53220	4142817200
MILWAUKEE	WI	53220	4142817200
MILWAUKEE	WI	53220	4142817200
WILLIAMS BAY	WI	53191	2622456400
WILLIAMS BAY	WI	53191	2622456400
WILLIAMS BAY	WI	53191	2622456400

test

Based on Nursing Home Compare - Complaint Deficiency

06/07/2012	07/18/2012
06/07/2012	07/18/2012
07/18/2012	08/07/2012
07/18/2012	08/07/2012
07/18/2012	08/07/2012
06/30/2011	07/28/2011
07/26/2011	08/15/2011
07/26/2011	08/15/2011

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Resident Assessment Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Some	2
Have a program that investigates, controls and keeps infection from spreading.	Some	2
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Try to resolve each resident's complaints quickly.	Some	2
Reasonably accommodate the needs and preferences of each resident.	Some	2
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Conduct initial and periodic assessments of each resident's functional capacity.	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525346	WILLIAMS BAY CARE CENTER	146 CLOVER ST
525346	WILLIAMS BAY CARE CENTER	146 CLOVER ST
525346	WILLIAMS BAY CARE CENTER	146 CLOVER ST
525348	GREENTREE HEALTH AND REHAB CTR	70 GREENTREE RD
525348	GREENTREE HEALTH AND REHAB CTR	70 GREENTREE RD
525348	GREENTREE HEALTH AND REHAB CTR	70 GREENTREE RD
525348	GREENTREE HEALTH AND REHAB CTR	70 GREENTREE RD

test

Based on Nursing Home Compare - Complaint Deficiency

WILLIAMS BAY	WI	53191	2622456400
WILLIAMS BAY	WI	53191	2622456400
WILLIAMS BAY	WI	53191	2622456400
CLINTONVILLE	WI	54929	7158232194
CLINTONVILLE	WI	54929	7158232194
CLINTONVILLE	WI	54929	7158232194
CLINTONVILLE	WI	54929	7158232194

test

Based on Nursing Home Compare - Complaint Deficiency

07/26/2011	08/15/2011
08/09/2012	09/09/2012
08/09/2012	09/09/2012
03/30/2010	04/30/2010
03/30/2010	04/30/2010
03/30/2010	04/30/2010
03/30/2010	04/30/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Resident Assessment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Provide necessary care and services to maintain the highest well being of each resident .	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Provide care by qualified persons according to each resident's written plan of care.	Few	2
Provide necessary care and services to maintain the highest well being of each resident .	Few	2

525348	GREENTREE HEALTH AND REHAB CTR	70 GREENTREE RD
525348	GREENTREE HEALTH AND REHAB CTR	70 GREENTREE RD
525348	GREENTREE HEALTH AND REHAB CTR	70 GREENTREE RD
525348	GREENTREE HEALTH AND REHAB CTR	70 GREENTREE RD
525348	GREENTREE HEALTH AND REHAB CTR	70 GREENTREE RD
525348	GREENTREE HEALTH AND REHAB CTR	70 GREENTREE RD
525352	LANCASTER CARE CTR	1350 S MADISON ST
525352	LANCASTER CARE CTR	1350 S MADISON ST

CLINTONVILLE	WI	54929	7158232194
CLINTONVILLE	WI	54929	7158232194
CLINTONVILLE	WI	54929	7158232194
CLINTONVILLE	WI	54929	7158232194
CLINTONVILLE	WI	54929	7158232194
CLINTONVILLE	WI	54929	7158232194
LANCASTER	WI	53813	6087234143
LANCASTER	WI	53813	6087234143

test

Based on Nursing Home Compare - Complaint Deficiency

03/30/2010	04/30/2010
03/30/2010	04/30/2010
03/30/2010	04/30/2010
12/10/2010	12/29/2010
09/13/2011	10/07/2011
09/13/2011	10/07/2011
03/30/2010	04/24/2010
03/30/2010	04/24/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Environmental Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Have a program that investigates, controls and keeps infection from spreading.	Few	2
Make sure that nurse aides show they have the skills and techniques to be able to care for residents' needs.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Provide care by qualified persons according to each resident's written plan of care.	Few	2
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Few	2
Protect each resident from all abuse, physical punishment, and being separated from others.	Few	4
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate	Some	4

test

Based on Nursing Home Compare - Complaint Deficiency

525352	LANCASTER CARE CTR	1350 S MADISON ST
525352	LANCASTER CARE CTR	1350 S MADISON ST
525352	LANCASTER CARE CTR	1350 S MADISON ST
525352	LANCASTER CARE CTR	1350 S MADISON ST
525352	LANCASTER CARE CTR	1350 S MADISON ST
525353	STEVENS POINT CARE CENTER	1800 SHERMAN AVE
525353	STEVENS POINT CARE CENTER	1800 SHERMAN AVE

test

Based on Nursing Home Compare - Complaint Deficiency

LANCASTER	WI	53813	6087234143
LANCASTER	WI	53813	6087234143
LANCASTER	WI	53813	6087234143
LANCASTER	WI	53813	6087234143
LANCASTER	WI	53813	6087234143
STEVENS POINT	WI	54481	7153441800
STEVENS POINT	WI	54481	7153441800

test

Based on Nursing Home Compare - Complaint Deficiency

03/30/2010	04/24/2010
03/30/2010	04/24/2010
06/28/2010	07/28/2010
06/28/2010	07/28/2010
06/28/2010	07/28/2010
09/03/2009	10/21/2009
09/03/2009	10/21/2009

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Mistreatment Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Quality Care Deficiencies

residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.		
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Some	4
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Conduct initial and periodic assessments of each resident's functional capacity.	Few	2
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Few	3
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Provide necessary care and services to maintain the highest well being of each resident .	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525353	STEVENS POINT CARE CENTER	1800 SHERMAN AVE
525353	STEVENS POINT CARE CENTER	1800 SHERMAN AVE
525353	STEVENS POINT CARE CENTER	1800 SHERMAN AVE
525353	STEVENS POINT CARE CENTER	1800 SHERMAN AVE
525353	STEVENS POINT CARE CENTER	1800 SHERMAN AVE
525353	STEVENS POINT CARE CENTER	1800 SHERMAN AVE
525353	STEVENS POINT CARE CENTER	1800 SHERMAN AVE
525353	STEVENS POINT CARE CENTER	1800 SHERMAN AVE

test

Based on Nursing Home Compare - Complaint Deficiency

STEVENS POINT	WI	54481	7153441800
STEVENS POINT	WI	54481	7153441800
STEVENS POINT	WI	54481	7153441800
STEVENS POINT	WI	54481	7153441800
STEVENS POINT	WI	54481	7153441800
STEVENS POINT	WI	54481	7153441800
STEVENS POINT	WI	54481	7153441800
STEVENS POINT	WI	54481	7153441800

test

Based on Nursing Home Compare - Complaint Deficiency

10/21/2009	11/15/2009
10/21/2009	11/15/2009
10/21/2009	11/15/2009
03/15/2010	04/15/2010
03/15/2010	04/15/2010
12/14/2010	01/17/2011
01/31/2011	03/03/2011

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Mistreatment Deficiencies

resident .		
Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Maintain drug records and properly mark/label drugs and other similar products according to accepted professional standards.	Few	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Make sure services provided by the nursing facility meet professional standards of quality.	Some	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Some	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525353	STEVENS POINT CARE CENTER	1800 SHERMAN AVE
525353	STEVENS POINT CARE CENTER	1800 SHERMAN AVE
525353	STEVENS POINT CARE CENTER	1800 SHERMAN AVE
525353	STEVENS POINT CARE CENTER	1800 SHERMAN AVE
525353	STEVENS POINT CARE CENTER	1800 SHERMAN AVE
525353	STEVENS POINT CARE CENTER	1800 SHERMAN AVE
525353	STEVENS POINT CARE CENTER	1800 SHERMAN AVE
525353	STEVENS POINT CARE CENTER	1800 SHERMAN AVE

test

Based on Nursing Home Compare - Complaint Deficiency

STEVENS POINT	WI	54481	7153441800
STEVENS POINT	WI	54481	7153441800
STEVENS POINT	WI	54481	7153441800
STEVENS POINT	WI	54481	7153441800
STEVENS POINT	WI	54481	7153441800
STEVENS POINT	WI	54481	7153441800
STEVENS POINT	WI	54481	7153441800
STEVENS POINT	WI	54481	7153441800

test

Based on Nursing Home Compare - Complaint Deficiency

01/31/2011	03/03/2011
04/13/2011	05/06/2011
04/13/2011	05/06/2011
04/13/2011	05/06/2011
04/13/2011	05/06/2011
04/13/2011	05/06/2011
04/13/2011	05/20/2011

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Mistreatment Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies

mistreatment of residents.		
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Some	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Some	2
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Provide care by qualified persons according to each resident's written plan of care.	Few	2
Provide necessary care and services to maintain the highest well being of each	Few	3

test

Based on Nursing Home Compare - Complaint Deficiency

525353	STEVENS POINT CARE CENTER	1800 SHERMAN AVE
525353	STEVENS POINT CARE CENTER	1800 SHERMAN AVE
525353	STEVENS POINT CARE CENTER	1800 SHERMAN AVE
525353	STEVENS POINT CARE CENTER	1800 SHERMAN AVE
525353	STEVENS POINT CARE CENTER	1800 SHERMAN AVE
525353	STEVENS POINT CARE CENTER	1800 SHERMAN AVE

STEVENS POINT	WI	54481	7153441800
STEVENS POINT	WI	54481	7153441800
STEVENS POINT	WI	54481	7153441800
STEVENS POINT	WI	54481	7153441800
STEVENS POINT	WI	54481	7153441800
STEVENS POINT	WI	54481	7153441800

test

Based on Nursing Home Compare - Complaint Deficiency

04/13/2011	05/06/2011
04/13/2011	05/06/2011
04/13/2011	05/06/2011
04/13/2011	05/06/2011
04/13/2011	05/06/2011
04/13/2011	05/06/2011

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Administration Deficiencies

resident .		
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Some	3
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, and receive proper services to prevent urinary tract infections and restore normal bladder function.	Few	3
Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.	Few	2
1) Make sure that each resident's drug regimen is free from unnecessary drugs; 2) Each resident's entire drug/medication is managed and monitored to achieve highest well being.	Few	2
Have a program that investigates, controls and keeps infection from spreading.	Few	2
1) Review the work of each nurse aide every year; and 2) give regular in-service training based upon these	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525353	STEVENS POINT CARE CENTER	1800 SHERMAN AVE
525353	STEVENS POINT CARE CENTER	1800 SHERMAN AVE
525353	STEVENS POINT CARE CENTER	1800 SHERMAN AVE
525353	STEVENS POINT CARE CENTER	1800 SHERMAN AVE
525353	STEVENS POINT CARE CENTER	1800 SHERMAN AVE
525353	STEVENS POINT CARE CENTER	1800 SHERMAN AVE
525353	STEVENS POINT CARE CENTER	1800 SHERMAN AVE
525353	STEVENS POINT CARE CENTER	1800 SHERMAN AVE

test

Based on Nursing Home Compare - Complaint Deficiency

STEVENS POINT	WI	54481	7153441800
STEVENS POINT	WI	54481	7153441800
STEVENS POINT	WI	54481	7153441800
STEVENS POINT	WI	54481	7153441800
STEVENS POINT	WI	54481	7153441800
STEVENS POINT	WI	54481	7153441800
STEVENS POINT	WI	54481	7153441800
STEVENS POINT	WI	54481	7153441800

test

Based on Nursing Home Compare - Complaint Deficiency

04/13/2011	05/06/2011
12/14/2011	01/13/2012
12/14/2011	02/16/2012
12/14/2011	01/13/2012
12/14/2011	01/13/2012
12/14/2011	01/13/2012
12/14/2011	01/13/2012
12/14/2011	01/13/2012

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Administration Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

service training based upon these reviews.		
Give or get quality lab services/tests in a timely manner to meet the needs of residents.	Few	2
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Keep each resident's personal and medical records private and confidential.	Few	2
Try to resolve each resident's complaints quickly.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Provide care by qualified persons according to each resident's written plan	Some	2

test

Based on Nursing Home Compare - Complaint Deficiency

525353	STEVENS POINT CARE CENTER	1800 SHERMAN AVE
525353	STEVENS POINT CARE CENTER	1800 SHERMAN AVE
525353	STEVENS POINT CARE CENTER	1800 SHERMAN AVE
525353	STEVENS POINT CARE CENTER	1800 SHERMAN AVE
525353	STEVENS POINT CARE CENTER	1800 SHERMAN AVE
525353	STEVENS POINT CARE CENTER	1800 SHERMAN AVE

test

Based on Nursing Home Compare - Complaint Deficiency

STEVENS POINT	WI	54481	7153441800
STEVENS POINT	WI	54481	7153441800
STEVENS POINT	WI	54481	7153441800
STEVENS POINT	WI	54481	7153441800
STEVENS POINT	WI	54481	7153441800
STEVENS POINT	WI	54481	7153441800

test

Based on Nursing Home Compare - Complaint Deficiency

12/14/2011	01/13/2012
12/14/2011	01/13/2012
12/14/2011	01/13/2012
12/14/2011	02/24/2012
12/14/2011	01/13/2012
12/14/2011	01/13/2012

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies

according to each resident's written plan of care.		
Provide necessary care and services to maintain the highest well being of each resident .	Few	3
Assist those residents who need total help with eating/drinking, grooming and personal and oral hygiene.	Few	2
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Few	2
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, and receive proper services to prevent urinary tract infections and restore normal bladder function.	Few	3
Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525353	STEVENS POINT CARE CENTER	1800 SHERMAN AVE
525353	STEVENS POINT CARE CENTER	1800 SHERMAN AVE
525353	STEVENS POINT CARE CENTER	1800 SHERMAN AVE
525353	STEVENS POINT CARE CENTER	1800 SHERMAN AVE
525353	STEVENS POINT CARE CENTER	1800 SHERMAN AVE
525353	STEVENS POINT CARE CENTER	1800 SHERMAN AVE
525353	STEVENS POINT CARE CENTER	1800 SHERMAN AVE
525353	STEVENS POINT CARE CENTER	1800 SHERMAN AVE

test

Based on Nursing Home Compare - Complaint Deficiency

STEVENS POINT	WI	54481	7153441800
STEVENS POINT	WI	54481	7153441800
STEVENS POINT	WI	54481	7153441800
STEVENS POINT	WI	54481	7153441800
STEVENS POINT	WI	54481	7153441800
STEVENS POINT	WI	54481	7153441800
STEVENS POINT	WI	54481	7153441800
STEVENS POINT	WI	54481	7153441800

test

Based on Nursing Home Compare - Complaint Deficiency

12/14/2011	01/13/2012
12/14/2011	01/13/2012
12/14/2011	01/13/2012
12/14/2011	01/13/2012
12/14/2011	02/24/2012
12/14/2011	01/13/2012
12/14/2011	02/24/2012
12/14/2011	01/13/2012

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Administration Deficiencies

avoidable accidents.		
Make sure that each resident gets a nutritional and well balanced diet, unless it is not possible to do so.	Few	2
Give each resident enough fluids to keep them healthy and prevent dehydration.	Few	2
Make sure that residents are safe from serious medication errors.	Few	2
Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Some	2
Make sure that doctors see a resident's plan of care at every visit and make notes about progress and orders in writing.	Some	1
Safely provide drugs and other similar products available, which are needed every day and in emergencies, by a licensed pharmacist.	Few	2
Have a program that investigates, controls and keeps infection from spreading.	Many	2
Employ or obtain outside professional resources providing services in the nursing home that meet professional	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525353	STEVENS POINT CARE CENTER	1800 SHERMAN AVE
525353	STEVENS POINT CARE CENTER	1800 SHERMAN AVE
525353	STEVENS POINT CARE CENTER	1800 SHERMAN AVE
525353	STEVENS POINT CARE CENTER	1800 SHERMAN AVE
525353	STEVENS POINT CARE CENTER	1800 SHERMAN AVE
525354	MINERAL POINT CARE CTR	109 N IOWA ST

test

Based on Nursing Home Compare - Complaint Deficiency

STEVENS POINT	WI	54481	7153441800
STEVENS POINT	WI	54481	7153441800
STEVENS POINT	WI	54481	7153441800
STEVENS POINT	WI	54481	7153441800
STEVENS POINT	WI	54481	7153441800
MINERAL POINT	WI	53565	6089872381

test

Based on Nursing Home Compare - Complaint Deficiency

12/14/2011	01/13/2012
05/03/2012	06/01/2012
05/03/2012	06/01/2012
08/29/2012	09/28/2012
08/29/2012	09/28/2012
08/24/2010	09/24/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Administration Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Environmental Deficiencies

standards.		
1) Ensure lab services, blood blanks and transfusion services provided on site meet requirements for certified laboratories; or 2) Have an agreement to obtain services from an offsite laboratory, that meets the same requirements.	Few	2
Provide care for residents in a way that keeps or builds each resident's dignity and respect of individuality.	Few	2
Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Make sure that the nursing home area is free from accident hazards and risks	Few	3

test

Based on Nursing Home Compare - Complaint Deficiency

525354	MINERAL POINT CARE CTR	109 N IOWA ST
525354	MINERAL POINT CARE CTR	109 N IOWA ST
525354	MINERAL POINT CARE CTR	109 N IOWA ST
525354	MINERAL POINT CARE CTR	109 N IOWA ST
525354	MINERAL POINT CARE CTR	109 N IOWA ST
525354	MINERAL POINT CARE CTR	109 N IOWA ST

test

Based on Nursing Home Compare - Complaint Deficiency

MINERAL POINT	WI	53565	6089872381
MINERAL POINT	WI	53565	6089872381
MINERAL POINT	WI	53565	6089872381
MINERAL POINT	WI	53565	6089872381
MINERAL POINT	WI	53565	6089872381
MINERAL POINT	WI	53565	6089872381

test

Based on Nursing Home Compare - Complaint Deficiency

08/24/2010	09/24/2010
03/02/2011	04/19/2011
03/02/2011	04/19/2011
03/02/2011	04/19/2011
03/02/2011	04/19/2011
10/18/2011	11/04/2011

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Administration Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Resident Rights Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

free from accident hazards and risks and provides supervision to prevent avoidable accidents.		
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	3
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Some	2
Provide medically-related social services to help each resident achieve the highest possible quality of life.	Few	2
Make sure that residents are safe from serious medication errors.	Few	3
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2

525354	MINERAL POINT CARE CTR	109 N IOWA ST
525354	MINERAL POINT CARE CTR	109 N IOWA ST
525354	MINERAL POINT CARE CTR	109 N IOWA ST
525354	MINERAL POINT CARE CTR	109 N IOWA ST
525354	MINERAL POINT CARE CTR	109 N IOWA ST
525354	MINERAL POINT CARE CTR	109 N IOWA ST
525355	GOLDEN LIVINGCENTER-CONTINENTAL MANOR OF RANDOLPH	502 S HIGH ST
525357	KEWAUNEE CARE CTR	1308 LINCOLN ST

MINERAL POINT	WI	53565	6089872381
MINERAL POINT	WI	53565	6089872381
MINERAL POINT	WI	53565	6089872381
MINERAL POINT	WI	53565	6089872381
MINERAL POINT	WI	53565	6089872381
MINERAL POINT	WI	53565	6089872381
RANDOLPH	WI	53956	9203263171
KEWAUNEE	WI	54216	9203884111

test

Based on Nursing Home Compare - Complaint Deficiency

10/18/2011	11/04/2011
10/18/2011	11/07/2011
10/18/2011	11/04/2011
10/18/2011	11/04/2011
04/17/2012	05/11/2012
04/17/2012	05/11/2012
03/02/2011	04/01/2011
07/01/2009	07/30/2009

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Resident Rights Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Mistreatment Deficiencies

Try to resolve each resident's complaints quickly.	Few	2
1) Make sure that each resident's drug regimen is free from unnecessary drugs; 2) Each resident's entire drug/medication is managed and monitored to achieve highest well being.	Few	2
Give or get quality lab services/tests in a timely manner to meet the needs of residents.	Few	2
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Conduct initial and periodic assessments of each resident's functional capacity.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525357	KEWAUNEE CARE CTR	1308 LINCOLN ST
525357	KEWAUNEE CARE CTR	1308 LINCOLN ST
525357	KEWAUNEE CARE CTR	1308 LINCOLN ST
525357	KEWAUNEE CARE CTR	1308 LINCOLN ST
525357	KEWAUNEE CARE CTR	1308 LINCOLN ST
525357	KEWAUNEE CARE CTR	1308 LINCOLN ST

KEWAUNEE	WI	54216	9203884111
KEWAUNEE	WI	54216	9203884111
KEWAUNEE	WI	54216	9203884111
KEWAUNEE	WI	54216	9203884111
KEWAUNEE	WI	54216	9203884111
KEWAUNEE	WI	54216	9203884111

test

Based on Nursing Home Compare - Complaint Deficiency

07/01/2009	07/30/2009
04/04/2011	04/15/2011
04/04/2011	04/15/2011
04/04/2011	04/15/2011
04/04/2011	04/15/2011
04/04/2011	04/28/2011

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Mistreatment Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies

of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.		
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Make sure services provided by the nursing facility meet professional standards of quality.	Few	4
Provide necessary care and services to maintain the highest well being of each resident .	Few	4
Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	4

test

Based on Nursing Home Compare - Complaint Deficiency

525357	KEWAUNEE CARE CTR	1308 LINCOLN ST
525357	KEWAUNEE CARE CTR	1308 LINCOLN ST
525358	GOLDEN LIVINGCENTER-FLORENCE	5778 CHAPIN ST
525358	GOLDEN LIVINGCENTER-FLORENCE	5778 CHAPIN ST
525358	GOLDEN LIVINGCENTER-FLORENCE	5778 CHAPIN ST
525358	GOLDEN LIVINGCENTER-FLORENCE	5778 CHAPIN ST
525358	GOLDEN LIVINGCENTER-FLORENCE	5778 CHAPIN ST
525359	MAPLE RIDGE HEALTH AND REHABILITATION CENTER	2730 W RAMSEY AVE
525359	MAPLE RIDGE HEALTH AND REHABILITATION CENTER	2730 W RAMSEY AVE

test

Based on Nursing Home Compare - Complaint Deficiency

KEWAUNEE	WI	54216	9203884111
KEWAUNEE	WI	54216	9203884111
FLORENCE	WI	54121	7155284833
FLORENCE	WI	54121	7155284833
FLORENCE	WI	54121	7155284833
FLORENCE	WI	54121	7155284833
FLORENCE	WI	54121	7155284833
MILWAUKEE	WI	53221	4142822600
MILWAUKEE	WI	53221	4142822600

test

Based on Nursing Home Compare - Complaint Deficiency

05/31/2011	06/17/2011
05/31/2011	06/17/2011
12/02/2009	01/02/2010
12/02/2009	01/02/2010
12/02/2009	01/02/2010
12/02/2009	01/02/2010
12/02/2009	01/02/2010
11/17/2009	12/17/2009
11/02/2010	12/02/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Environmental Deficiencies

avoidable accidents.		
Make sure that each resident gets a nutritional and well balanced diet, unless it is not possible to do so.	Few	2
Give each resident enough fluids to keep them healthy and prevent dehydration.	Few	2
Keep each resident's personal and medical records private and confidential.	Many	1
Determine if it is safe for the resident to self-administer drugs.	Few	2
Provide care for residents in a way that keeps or builds each resident's dignity and respect of individuality.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Some	2
Safely provide drugs and other similar products available, which are needed every day and in emergencies, by a licensed pharmacist.	Some	2
Make sure that the nursing home area is	Few	4

test

Based on Nursing Home Compare - Complaint Deficiency

525359	MAPLE RIDGE HEALTH AND REHABILITATION CENTER	2730 W RAMSEY AVE
525360	BETHEL CENTER	8014 BETHEL RD
525360	BETHEL CENTER	8014 BETHEL RD
525360	BETHEL CENTER	8014 BETHEL RD
525360	BETHEL CENTER	8014 BETHEL RD
525360	BETHEL CENTER	8014 BETHEL RD
525360	BETHEL CENTER	8014 BETHEL RD

MILWAUKEE	WI	53221	4142822600
ARPIN	WI	54410	7156522103
ARPIN	WI	54410	7156522103
ARPIN	WI	54410	7156522103
ARPIN	WI	54410	7156522103
ARPIN	WI	54410	7156522103
ARPIN	WI	54410	7156522103

test

Based on Nursing Home Compare - Complaint Deficiency

11/02/2010	12/02/2010
04/06/2010	05/05/2010
04/06/2010	05/05/2010
06/08/2010	07/08/2010
10/04/2010	11/03/2010
10/04/2010	11/03/2010
05/23/2012	06/23/2012

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Administration Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Quality Care Deficiencies

free from accident hazards and risks and provides supervision to prevent avoidable accidents.		
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Some	2
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Few	2
Post nurse staffing information/data on a daily basis.	Many	1
Provide necessary care and services to maintain the highest well being of each resident .	Some	2

test

Based on Nursing Home Compare - Complaint Deficiency

525362	LAFAYETTE MANOR	719 E CATHERINE ST BOX 167
525362	LAFAYETTE MANOR	719 E CATHERINE ST BOX 167
525362	LAFAYETTE MANOR	719 E CATHERINE ST BOX 167
525362	LAFAYETTE MANOR	719 E CATHERINE ST BOX 167
525362	LAFAYETTE MANOR	719 E CATHERINE ST BOX 167
525362	LAFAYETTE MANOR	719 E CATHERINE ST BOX 167
525362	LAFAYETTE MANOR	719 E CATHERINE ST BOX 167
525362	LAFAYETTE MANOR	719 E CATHERINE ST BOX

DARLINGTON	WI	53530	6087764472
DARLINGTON	WI	53530	6087764472
DARLINGTON	WI	53530	6087764472
DARLINGTON	WI	53530	6087764472
DARLINGTON	WI	53530	6087764472
DARLINGTON	WI	53530	6087764472
DARLINGTON	WI	53530	6087764472
DARLINGTON	WI	53530	6087764472

03/23/2010	03/23/2010
03/23/2010	03/23/2010
03/23/2010	03/23/2010
03/23/2010	03/23/2010
03/23/2010	03/23/2010
03/23/2010	03/23/2010
03/23/2010	03/23/2010
02/10/2011	03/09/2011
02/10/2011	03/18/2011

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Resident Rights Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Mistreatment Deficiencies

resident .		
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	3
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Provide necessary care and services to maintain the highest well being of each resident .	Few	4
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Try to resolve each resident's complaints quickly.	Few	2
1) Hire only people with no legal history	Some	2

test

Based on Nursing Home Compare - Complaint Deficiency

		167
525362	LAFAYETTE MANOR	719 E CATHERINE ST BOX 167
525362	LAFAYETTE MANOR	719 E CATHERINE ST BOX 167
525362	LAFAYETTE MANOR	719 E CATHERINE ST BOX 167
525362	LAFAYETTE MANOR	719 E CATHERINE ST BOX 167
525362	LAFAYETTE MANOR	719 E CATHERINE ST BOX 167
525362	LAFAYETTE MANOR	719 E CATHERINE ST BOX 167
525362	LAFAYETTE MANOR	719 E CATHERINE ST BOX 167

test

Based on Nursing Home Compare - Complaint Deficiency

DARLINGTON	WI	53530	6087764472
DARLINGTON	WI	53530	6087764472
DARLINGTON	WI	53530	6087764472
DARLINGTON	WI	53530	6087764472
DARLINGTON	WI	53530	6087764472
DARLINGTON	WI	53530	6087764472
DARLINGTON	WI	53530	6087764472

test

Based on Nursing Home Compare - Complaint Deficiency

02/10/2011	03/18/2011
02/10/2011	03/09/2011
02/10/2011	03/09/2011
02/10/2011	03/09/2011
02/10/2011	03/09/2011
03/01/2011	03/18/2011
03/01/2011	03/18/2011

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Mistreatment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Mistreatment Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.		
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Some	2
Make sure services provided by the nursing facility meet professional standards of quality.	Few	4
Provide care by qualified persons according to each resident's written plan of care.	Few	2
Provide necessary care and services to maintain the highest well being of each resident .	Few	4
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Let the resident refuse treatment or refuse to take part in an experiment and formulate advance directives.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525362	LAFAYETTE MANOR	719 E CATHERINE ST BOX 167
525362	LAFAYETTE MANOR	719 E CATHERINE ST BOX 167
525362	LAFAYETTE MANOR	719 E CATHERINE ST BOX 167
525362	LAFAYETTE MANOR	719 E CATHERINE ST BOX 167
525362	LAFAYETTE MANOR	719 E CATHERINE ST BOX 167
525362	LAFAYETTE MANOR	719 E CATHERINE ST BOX 167
525362	LAFAYETTE MANOR	719 E CATHERINE ST BOX 167
525362	LAFAYETTE MANOR	719 E CATHERINE ST BOX 167

DARLINGTON	WI	53530	6087764472
DARLINGTON	WI	53530	6087764472
DARLINGTON	WI	53530	6087764472
DARLINGTON	WI	53530	6087764472
DARLINGTON	WI	53530	6087764472
DARLINGTON	WI	53530	6087764472
DARLINGTON	WI	53530	6087764472
DARLINGTON	WI	53530	6087764472

test

Based on Nursing Home Compare - Complaint Deficiency

03/01/2011	03/18/2011
03/01/2011	03/18/2011
03/01/2011	03/18/2011
06/27/2012	Not Available
06/27/2012	Not Available
07/18/2012	10/22/2012
07/18/2012	10/22/2012
07/18/2012	10/22/2012

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Mistreatment Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Resident Rights Deficiencies

mistreatment of residents.		
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	3
Make sure that residents are safe from serious medication errors.	Few	2
Provide necessary care and services to maintain the highest well being of each resident .	Few	4
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	3
Try to resolve each resident's complaints quickly.	Few	2
Make sure each resident has the right to have a choice over activities, their schedules and health care according to	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525362	LAFAYETTE MANOR	719 E CATHERINE ST BOX 167
525362	LAFAYETTE MANOR	719 E CATHERINE ST BOX 167
525362	LAFAYETTE MANOR	719 E CATHERINE ST BOX 167
525362	LAFAYETTE MANOR	719 E CATHERINE ST BOX 167
525362	LAFAYETTE MANOR	719 E CATHERINE ST BOX 167
525362	LAFAYETTE MANOR	719 E CATHERINE ST BOX 167
525362	LAFAYETTE MANOR	719 E CATHERINE ST BOX 167

test

Based on Nursing Home Compare - Complaint Deficiency

DARLINGTON	WI	53530	6087764472
DARLINGTON	WI	53530	6087764472
DARLINGTON	WI	53530	6087764472
DARLINGTON	WI	53530	6087764472
DARLINGTON	WI	53530	6087764472
DARLINGTON	WI	53530	6087764472
DARLINGTON	WI	53530	6087764472

test

Based on Nursing Home Compare - Complaint Deficiency

07/18/2012	10/22/2012
09/04/2012	10/22/2012
09/04/2012	10/22/2012
09/04/2012	10/22/2012
09/04/2012	10/22/2012
09/04/2012	10/22/2012
09/04/2012	10/22/2012
09/04/2012	10/22/2012

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Administration Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Pharmacy Service Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

his or her interests, assessment, and plan of care.		
Keep clinical record information safe, so that it will not be lost, destroyed or used by the wrong person.	Some	2
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	3
Provide medically-related social services to help each resident achieve the highest possible quality of life.	Few	2
Allow the resident the right to participate in the planning or revision of the resident's care plan.	Few	2
Provide necessary care and services to maintain the highest well being of each resident .	Few	4
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, and receive proper services to prevent urinary tract infections and restore normal bladder function.	Few	2
Make sure that residents are safe from serious medication errors.	Few	3

		167
525362	LAFAYETTE MANOR	719 E CATHERINE ST BOX 167
525362	LAFAYETTE MANOR	719 E CATHERINE ST BOX 167
525362	LAFAYETTE MANOR	719 E CATHERINE ST BOX 167
525364	CLAIREMONT NURSING AND REHAB	2120 HEIGHTS DR
525364	CLAIREMONT NURSING AND REHAB	2120 HEIGHTS DR
525364	CLAIREMONT NURSING AND REHAB	2120 HEIGHTS DR
525364	CLAIREMONT NURSING AND REHAB	2120 HEIGHTS DR
525364	CLAIREMONT NURSING AND REHAB	2120 HEIGHTS DR

DARLINGTON	WI	53530	6087764472
DARLINGTON	WI	53530	6087764472
DARLINGTON	WI	53530	6087764472
EAU CLAIRE	WI	54701	7158321681
EAU CLAIRE	WI	54701	7158321681
EAU CLAIRE	WI	54701	7158321681
EAU CLAIRE	WI	54701	7158321681
EAU CLAIRE	WI	54701	7158321681

test

Based on Nursing Home Compare - Complaint Deficiency

09/04/2012	10/22/2012
09/04/2012	10/22/2012
09/04/2012	10/22/2012
12/09/2009	01/10/2010
12/09/2009	01/10/2010
03/21/2012	04/23/2012
03/21/2012	04/23/2012
03/21/2012	04/23/2012

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Pharmacy Service Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Quality Care Deficiencies

serious medication errors.		
Safely provide drugs and other similar products available, which are needed every day and in emergencies, by a licensed pharmacist.	Few	2
1) Review the work of each nurse aide every year; and 2) give regular in-service training based upon these reviews.	Few	2
Tell the attending physician the results of x-rays and other tests, in a timely manner.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Some	2
Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Some	2
Properly hold, secure and manage each resident's personal money which is deposited with the nursing home.	Many	1
Review or revise the resident's care plan after any major change in a resident's physical or mental health.	Few	2
Provide necessary care and services to	Few	3

test

Based on Nursing Home Compare - Complaint Deficiency

525364	CLAIREMONT NURSING AND REHAB	2120 HEIGHTS DR
525364	CLAIREMONT NURSING AND REHAB	2120 HEIGHTS DR
525364	CLAIREMONT NURSING AND REHAB	2120 HEIGHTS DR
525364	CLAIREMONT NURSING AND REHAB	2120 HEIGHTS DR
525364	CLAIREMONT NURSING AND REHAB	2120 HEIGHTS DR
525364	CLAIREMONT NURSING AND REHAB	2120 HEIGHTS DR
525367	WELLSPRING OF MILWAUKEE	9350 W FOND DU LAC AVE

test

Based on Nursing Home Compare - Complaint Deficiency

EAU CLAIRE	WI	54701	7158321681
EAU CLAIRE	WI	54701	7158321681
EAU CLAIRE	WI	54701	7158321681
EAU CLAIRE	WI	54701	7158321681
EAU CLAIRE	WI	54701	7158321681
EAU CLAIRE	WI	54701	7158321681
MILWAUKEE	WI	53225	4144384360

test

Based on Nursing Home Compare - Complaint Deficiency

03/21/2012	04/23/2012
03/21/2012	04/23/2012
03/21/2012	04/23/2012
03/21/2012	04/23/2012
03/21/2012	04/23/2012
03/21/2012	04/23/2012
03/21/2012	04/23/2012
07/28/2009	08/21/2009

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Environmental Deficiencies
HEALTH	Nutrition and Dietary Deficiencies
HEALTH	Nutrition and Dietary Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Mistreatment Deficiencies

maintain the highest well being of each resident .		
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	3
Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Some	2
1) Provide 3 meals at regular times; 2) serve breakfast within 14 hours after dinner; or 3) offer a snack at bedtime each day.	Few	2
Safely provide drugs and other similar products available, which are needed every day and in emergencies, by a licensed pharmacist.	Few	2
Maintain drug records and properly mark/label drugs and other similar products according to accepted professional standards.	Some	2
Have a program that investigates, controls and keeps infection from spreading.	Some	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate	Some	2

test

Based on Nursing Home Compare - Complaint Deficiency

525367	WELLSPRING OF MILWAUKEE	9350 W FOND DU LAC AVE
525367	WELLSPRING OF MILWAUKEE	9350 W FOND DU LAC AVE
525367	WELLSPRING OF MILWAUKEE	9350 W FOND DU LAC AVE
525367	WELLSPRING OF MILWAUKEE	9350 W FOND DU LAC AVE
525367	WELLSPRING OF MILWAUKEE	9350 W FOND DU LAC AVE
525367	WELLSPRING OF MILWAUKEE	9350 W FOND DU LAC AVE
525367	WELLSPRING OF MILWAUKEE	9350 W FOND DU LAC AVE
525367	WELLSPRING OF MILWAUKEE	9350 W FOND DU LAC AVE

test

Based on Nursing Home Compare - Complaint Deficiency

MILWAUKEE	WI	53225	4144384360
MILWAUKEE	WI	53225	4144384360
MILWAUKEE	WI	53225	4144384360
MILWAUKEE	WI	53225	4144384360
MILWAUKEE	WI	53225	4144384360
MILWAUKEE	WI	53225	4144384360
MILWAUKEE	WI	53225	4144384360
MILWAUKEE	WI	53225	4144384360

test

Based on Nursing Home Compare - Complaint Deficiency

07/28/2009	08/21/2009
07/28/2009	08/21/2009
07/28/2009	08/21/2009
07/28/2009	08/21/2009
07/28/2009	08/21/2009
10/14/2009	11/04/2009
06/03/2010	07/03/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Mistreatment Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Resident Rights Deficiencies

residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.		
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Some	2
Provide care for residents in a way that keeps or builds each resident's dignity and respect of individuality.	Some	2
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Some	2
Safely provide drugs and other similar products available, which are needed every day and in emergencies, by a licensed pharmacist.	Few	2
Make sure that the nursing home area is safe, easy to use, clean and comfortable for residents, staff and the public.	Some	2
Tell the resident or the resident's representative in writing how long the nursing home will hold the resident's bed.	Few	2
Immediately tell the resident, the resident's doctor and a family member of the resident of situations	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525367	WELLSPRING OF MILWAUKEE	9350 W FOND DU LAC AVE
525367	WELLSPRING OF MILWAUKEE	9350 W FOND DU LAC AVE
525367	WELLSPRING OF MILWAUKEE	9350 W FOND DU LAC AVE
525367	WELLSPRING OF MILWAUKEE	9350 W FOND DU LAC AVE
525367	WELLSPRING OF MILWAUKEE	9350 W FOND DU LAC AVE
525367	WELLSPRING OF MILWAUKEE	9350 W FOND DU LAC AVE
525367	WELLSPRING OF MILWAUKEE	9350 W FOND DU LAC AVE

MILWAUKEE	WI	53225	4144384360
MILWAUKEE	WI	53225	4144384360
MILWAUKEE	WI	53225	4144384360
MILWAUKEE	WI	53225	4144384360
MILWAUKEE	WI	53225	4144384360
MILWAUKEE	WI	53225	4144384360
MILWAUKEE	WI	53225	4144384360

06/03/2010	07/03/2010
06/03/2010	07/03/2010
06/03/2010	07/03/2010
09/08/2010	10/14/2010
09/08/2010	10/14/2010
04/21/2011	05/13/2011

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Resident Assessment Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Mistreatment Deficiencies

of the resident of situations (injury/decline/room, etc.) that affect the resident.		
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
1) Make sure that each resident's drug regimen is free from unnecessary drugs; 2) Each resident's entire drug/medication is managed and monitored to achieve highest well being.	Few	2
Coordinate assessments with the pre-admission screening and resident review program for mentally-ill and mentally-retarded patients.	Few	2
Safely provide drugs and other similar products available, which are needed every day and in emergencies, by a licensed pharmacist.	Some	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525367	WELLSPRING OF MILWAUKEE	9350 W FOND DU LAC AVE
525367	WELLSPRING OF MILWAUKEE	9350 W FOND DU LAC AVE
525367	WELLSPRING OF MILWAUKEE	9350 W FOND DU LAC AVE
525367	WELLSPRING OF MILWAUKEE	9350 W FOND DU LAC AVE
525367	WELLSPRING OF MILWAUKEE	9350 W FOND DU LAC AVE
525367	WELLSPRING OF MILWAUKEE	9350 W FOND DU LAC AVE
525367	WELLSPRING OF MILWAUKEE	9350 W FOND DU LAC AVE
525367	WELLSPRING OF MILWAUKEE	9350 W FOND DU LAC AVE

test

Based on Nursing Home Compare - Complaint Deficiency

MILWAUKEE	WI	53225	4144384360
MILWAUKEE	WI	53225	4144384360
MILWAUKEE	WI	53225	4144384360
MILWAUKEE	WI	53225	4144384360
MILWAUKEE	WI	53225	4144384360
MILWAUKEE	WI	53225	4144384360
MILWAUKEE	WI	53225	4144384360
MILWAUKEE	WI	53225	4144384360

test

Based on Nursing Home Compare - Complaint Deficiency

04/21/2011	05/13/2011
04/21/2011	05/13/2011
04/21/2011	05/13/2011
04/21/2011	04/21/2011
04/21/2011	05/13/2011
04/21/2011	05/13/2011
09/07/2011	10/06/2011

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Mistreatment Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Mistreatment Deficiencies

residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.		
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Provide a safe, clean, comfortable and homelike environment.	Some	2
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Some	2
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Few	3
Safely provide drugs and other similar products available, which are needed every day and in emergencies, by a licensed pharmacist.	Few	2
Make sure that the nursing home area is safe, easy to use, clean and comfortable for residents, staff and the public.	Some	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525367	WELLSPRING OF MILWAUKEE	9350 W FOND DU LAC AVE
525367	WELLSPRING OF MILWAUKEE	9350 W FOND DU LAC AVE
525367	WELLSPRING OF MILWAUKEE	9350 W FOND DU LAC AVE
525367	WELLSPRING OF MILWAUKEE	9350 W FOND DU LAC AVE
525367	WELLSPRING OF MILWAUKEE	9350 W FOND DU LAC AVE
525367	WELLSPRING OF MILWAUKEE	9350 W FOND DU LAC AVE
525367	WELLSPRING OF MILWAUKEE	9350 W FOND DU LAC AVE
525367	WELLSPRING OF MILWAUKEE	9350 W FOND DU LAC AVE
525367	WELLSPRING OF MILWAUKEE	9350 W FOND DU LAC AVE

MILWAUKEE	WI	53225	4144384360
MILWAUKEE	WI	53225	4144384360
MILWAUKEE	WI	53225	4144384360
MILWAUKEE	WI	53225	4144384360
MILWAUKEE	WI	53225	4144384360
MILWAUKEE	WI	53225	4144384360
MILWAUKEE	WI	53225	4144384360
MILWAUKEE	WI	53225	4144384360
MILWAUKEE	WI	53225	4144384360

test

Based on Nursing Home Compare - Complaint Deficiency

09/07/2011	10/06/2011
09/07/2011	10/06/2011
09/07/2011	10/06/2011
09/07/2011	10/06/2011
09/29/2011	10/06/2011
09/29/2011	10/06/2011
09/29/2011	10/06/2011
09/29/2011	10/06/2011

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Mistreatment Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Quality Care Deficiencies

mistreatment of residents.		
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Provide a safe, clean, comfortable and homelike environment.	Some	2
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Provide necessary care and services to maintain the highest well being of each resident .	Few	3
Protect each resident from all abuse, physical punishment, and being separated from others.	Few	4
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Some	4
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Some	4
Provide care by qualified persons according to each resident's written plan	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525367	WELLSPRING OF MILWAUKEE	9350 W FOND DU LAC AVE
525367	WELLSPRING OF MILWAUKEE	9350 W FOND DU LAC AVE
525367	WELLSPRING OF MILWAUKEE	9350 W FOND DU LAC AVE
525367	WELLSPRING OF MILWAUKEE	9350 W FOND DU LAC AVE
525367	WELLSPRING OF MILWAUKEE	9350 W FOND DU LAC AVE
525367	WELLSPRING OF MILWAUKEE	9350 W FOND DU LAC AVE
525367	WELLSPRING OF MILWAUKEE	9350 W FOND DU LAC AVE
525367	WELLSPRING OF MILWAUKEE	9350 W FOND DU LAC AVE
525367	WELLSPRING OF MILWAUKEE	9350 W FOND DU LAC AVE
525367	WELLSPRING OF MILWAUKEE	9350 W FOND DU LAC AVE

test

Based on Nursing Home Compare - Complaint Deficiency

MILWAUKEE	WI	53225	4144384360
MILWAUKEE	WI	53225	4144384360
MILWAUKEE	WI	53225	4144384360
MILWAUKEE	WI	53225	4144384360
MILWAUKEE	WI	53225	4144384360
MILWAUKEE	WI	53225	4144384360
MILWAUKEE	WI	53225	4144384360
MILWAUKEE	WI	53225	4144384360
MILWAUKEE	WI	53225	4144384360
MILWAUKEE	WI	53225	4144384360

test

Based on Nursing Home Compare - Complaint Deficiency

02/08/2012	03/13/2012
02/08/2012	03/22/2012
02/08/2012	03/22/2012
02/08/2012	03/13/2012
02/08/2012	03/22/2012
02/08/2012	03/13/2012
02/08/2012	03/22/2012
03/13/2012	03/22/2012
03/13/2012	03/22/2012

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Resident Rights Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies

of care.		
Notify the resident or provide reasons for a transfer or discharge.	Few	2
Provide clean bed and bath linens that are in good condition.	Some	2
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Make sure services provided by the nursing facility meet professional standards of quality.	Few	3
Provide necessary care and services to maintain the highest well being of each resident .	Few	3
Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Some	2
Safely provide drugs and other similar products available, which are needed every day and in emergencies, by a licensed pharmacist.	Few	2
Provide medically-related social services to help each resident achieve the highest possible quality of life.	Few	2
Make sure that the nursing home area is	Few	3

test

Based on Nursing Home Compare - Complaint Deficiency

525367	WELLSPRING OF MILWAUKEE	9350 W FOND DU LAC AVE
525367	WELLSPRING OF MILWAUKEE	9350 W FOND DU LAC AVE
525369	WAUSAU MANOR	3107 WESTHILL DR
525369	WAUSAU MANOR	3107 WESTHILL DR
525369	WAUSAU MANOR	3107 WESTHILL DR
525370	GOLDEN LIVINGCENTER-SUPERIOR	1612 N 37TH ST
525370	GOLDEN LIVINGCENTER-SUPERIOR	1612 N 37TH ST
525370	GOLDEN LIVINGCENTER-SUPERIOR	1612 N 37TH ST

test

Based on Nursing Home Compare - Complaint Deficiency

MILWAUKEE	WI	53225	4144384360
MILWAUKEE	WI	53225	4144384360
WAUSAU	WI	54401	7158420575
WAUSAU	WI	54401	7158420575
WAUSAU	WI	54401	7158420575
SUPERIOR	WI	54880	7153925144
SUPERIOR	WI	54880	7153925144
SUPERIOR	WI	54880	7153925144

test

Based on Nursing Home Compare - Complaint Deficiency

03/13/2012	03/22/2012
03/13/2012	03/22/2012
02/09/2011	03/09/2011
02/01/2012	02/28/2012
05/16/2012	06/15/2012
07/28/2009	10/07/2009
07/28/2009	08/28/2009
07/28/2009	08/28/2009

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Administration Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Nutrition and Dietary Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Resident Rights Deficiencies

free from accident hazards and risks and provides supervision to prevent avoidable accidents.		
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Train all employees on what to do in an emergency, and carry out announced staff drills.	Some	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	3
Store, cook, and serve food in a safe and clean way.	Some	2
Give each resident enough fluids to keep them healthy and prevent dehydration.	Few	2
Notify the resident or provide reasons for a transfer or discharge.	Some	2
Provide enough notice before discharging or transferring a resident.	Some	1
Tell the resident or the resident's representative in writing how long the nursing home will hold the resident's bed.	Some	1

525371	GOLDEN LIVINGCENTER-SILVER SPRING	1300 WEST SILVER SPRING DR
525371	GOLDEN LIVINGCENTER-SILVER SPRING	1300 WEST SILVER SPRING DR
525371	GOLDEN LIVINGCENTER-SILVER SPRING	1300 WEST SILVER SPRING DR
525371	GOLDEN LIVINGCENTER-SILVER SPRING	1300 WEST SILVER SPRING DR
525371	GOLDEN LIVINGCENTER-SILVER SPRING	1300 WEST SILVER SPRING DR
525371	GOLDEN LIVINGCENTER-SILVER SPRING	1300 WEST SILVER SPRING DR
525371	GOLDEN LIVINGCENTER-SILVER SPRING	1300 WEST SILVER SPRING DR
525371	GOLDEN LIVINGCENTER-SILVER SPRING	1300 WEST SILVER SPRING DR
525371	GOLDEN LIVINGCENTER-SILVER SPRING	1300 WEST SILVER SPRING DR
525371	GOLDEN LIVINGCENTER-SILVER SPRING	1300 WEST SILVER SPRING DR

GLENDALE	WI	53209	4142288120
GLENDALE	WI	53209	4142288120
GLENDALE	WI	53209	4142288120
GLENDALE	WI	53209	4142288120
GLENDALE	WI	53209	4142288120
GLENDALE	WI	53209	4142288120
GLENDALE	WI	53209	4142288120
GLENDALE	WI	53209	4142288120
GLENDALE	WI	53209	4142288120
GLENDALE	WI	53209	4142288120

test

Based on Nursing Home Compare - Complaint Deficiency

10/29/2009	11/29/2009
10/29/2009	11/29/2009
10/29/2009	11/29/2009
10/29/2009	11/29/2009
10/29/2009	11/29/2009
10/29/2009	11/29/2009
10/29/2009	11/29/2009
10/29/2009	11/29/2009
10/29/2009	11/29/2009
10/29/2009	11/29/2009

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Environmental Deficiencies

1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Provide housekeeping and maintenance services.	Some	2
Review or revise the resident's care plan after any major change in a resident's physical or mental health.	Few	2
Check and assess each resident's assessment at least every 3 months.	Few	2
Make sure each resident receives an accurate assessment by a qualified health professional.	Some	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Have a program that investigates, controls and keeps infection from spreading.	Few	2
Make sure that the nursing home area is safe, easy to use, clean and comfortable	Some	2

		SPRING DR
525371	GOLDEN LIVINGCENTER-SILVER SPRING	1300 WEST SILVER SPRING DR
525371	GOLDEN LIVINGCENTER-SILVER SPRING	1300 WEST SILVER SPRING DR
525371	GOLDEN LIVINGCENTER-SILVER SPRING	1300 WEST SILVER SPRING DR
525371	GOLDEN LIVINGCENTER-SILVER SPRING	1300 WEST SILVER SPRING DR
525371	GOLDEN LIVINGCENTER-SILVER SPRING	1300 WEST SILVER SPRING DR
525371	GOLDEN LIVINGCENTER-SILVER SPRING	1300 WEST SILVER SPRING DR
525371	GOLDEN LIVINGCENTER-SILVER SPRING	1300 WEST SILVER SPRING DR
525371	GOLDEN LIVINGCENTER-SILVER SPRING	1300 WEST SILVER SPRING DR

test

Based on Nursing Home Compare - Complaint Deficiency

GLENDALE	WI	53209	4142288120
GLENDALE	WI	53209	4142288120
GLENDALE	WI	53209	4142288120
GLENDALE	WI	53209	4142288120
GLENDALE	WI	53209	4142288120
GLENDALE	WI	53209	4142288120
GLENDALE	WI	53209	4142288120
GLENDALE	WI	53209	4142288120

test

Based on Nursing Home Compare - Complaint Deficiency

02/10/2010	03/10/2010
02/10/2010	03/10/2010
02/10/2010	03/10/2010
09/23/2010	10/25/2010
09/23/2010	10/25/2010
02/08/2011	03/14/2011
02/08/2011	03/14/2011
02/08/2011	03/14/2011

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Quality Care Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

safe, easy to use, clean and comfortable for residents, staff and the public.		
Provide necessary care and services to maintain the highest well being of each resident .	Few	3
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Few	3
Safely provide drugs and other similar products available, which are needed every day and in emergencies, by a licensed pharmacist.	Few	2
Provide necessary care and services to maintain the highest well being of each resident .	Few	3
Make sure that the nursing home area is safe, easy to use, clean and comfortable for residents, staff and the public.	Some	2
Provide medically-related social services to help each resident achieve the highest possible quality of life.	Some	2
Allow the resident the right to participate in the planning or revision of the resident's care plan.	Some	2
Make sure services provided by the nursing facility meet professional standards of quality.	Few	3

test

Based on Nursing Home Compare - Complaint Deficiency

525371	GOLDEN LIVINGCENTER-SILVER SPRING	1300 WEST SILVER SPRING DR
525371	GOLDEN LIVINGCENTER-SILVER SPRING	1300 WEST SILVER SPRING DR
525371	GOLDEN LIVINGCENTER-SILVER SPRING	1300 WEST SILVER SPRING DR
525371	GOLDEN LIVINGCENTER-SILVER SPRING	1300 WEST SILVER SPRING DR
525371	GOLDEN LIVINGCENTER-SILVER SPRING	1300 WEST SILVER SPRING DR
525371	GOLDEN LIVINGCENTER-SILVER SPRING	1300 WEST SILVER SPRING DR
525371	GOLDEN LIVINGCENTER-SILVER SPRING	1300 WEST SILVER SPRING DR

test

Based on Nursing Home Compare - Complaint Deficiency

GLENDALE	WI	53209	4142288120
GLENDALE	WI	53209	4142288120
GLENDALE	WI	53209	4142288120
GLENDALE	WI	53209	4142288120
GLENDALE	WI	53209	4142288120
GLENDALE	WI	53209	4142288120
GLENDALE	WI	53209	4142288120

test

Based on Nursing Home Compare - Complaint Deficiency

02/08/2011	03/14/2011
02/08/2011	03/14/2011
06/02/2011	07/01/2011
06/02/2011	07/01/2011
07/21/2011	08/01/2011
10/06/2011	11/04/2011
02/06/2012	03/01/2012

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Environmental Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Quality Care Deficiencies

standards of quality.		
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Allow the resident the right to participate in the planning or revision of the resident's care plan.	Some	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Give residents proper treatment to prevent new bed (pressure) sores or	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525371	GOLDEN LIVINGCENTER-SILVER SPRING	1300 WEST SILVER SPRING DR
525371	GOLDEN LIVINGCENTER-SILVER SPRING	1300 WEST SILVER SPRING DR
525371	GOLDEN LIVINGCENTER-SILVER SPRING	1300 WEST SILVER SPRING DR
525371	GOLDEN LIVINGCENTER-SILVER SPRING	1300 WEST SILVER SPRING DR
525373	BOSCOBEL CARE AND REHAB	207 PARKER ST
525375	OAKWOOD LUTHERAN HOMES ASSOC	6201 MINERAL POINT RD
525375	OAKWOOD LUTHERAN HOMES ASSOC	6201 MINERAL POINT RD
525375	OAKWOOD LUTHERAN HOMES ASSOC	6201 MINERAL POINT RD

GLENDALE	WI	53209	4142288120
GLENDALE	WI	53209	4142288120
GLENDALE	WI	53209	4142288120
GLENDALE	WI	53209	4142288120
BOSCOBEL	WI	53805	6083756342
MADISON	WI	53705	6082304677
MADISON	WI	53705	6082304677
MADISON	WI	53705	6082304677

test

Based on Nursing Home Compare - Complaint Deficiency

04/04/2012	05/04/2012
05/31/2012	07/02/2012
05/31/2012	07/02/2012
09/06/2012	09/11/2012
05/30/2012	06/12/2012
04/21/2010	05/15/2010
12/01/2010	01/01/2011
02/03/2011	02/16/2011

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Pharmacy Service Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies

heal existing bed sores.		
Safely provide drugs and other similar products available, which are needed every day and in emergencies, by a licensed pharmacist.	Some	2
Conduct initial and periodic assessments of each resident's functional capacity.	Few	2
Provide necessary care and services to maintain the highest well being of each resident .	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Provide care by qualified persons according to each resident's written plan of care.	Few	2
Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Provide necessary care and services to maintain the highest well being of each resident .	Few	3
Make sure that each resident gets a	Few	3

test

Based on Nursing Home Compare - Complaint Deficiency

525375	OAKWOOD LUTHERAN HOMES ASSOC	6201 MINERAL POINT RD
525375	OAKWOOD LUTHERAN HOMES ASSOC	6201 MINERAL POINT RD
525375	OAKWOOD LUTHERAN HOMES ASSOC	6201 MINERAL POINT RD
525375	OAKWOOD LUTHERAN HOMES ASSOC	6201 MINERAL POINT RD
525375	OAKWOOD LUTHERAN HOMES ASSOC	6201 MINERAL POINT RD
525375	OAKWOOD LUTHERAN HOMES ASSOC	6201 MINERAL POINT RD
525375	OAKWOOD LUTHERAN HOMES ASSOC	6201 MINERAL POINT RD
525377	DOOR CTY MEM HSPTL SNF	323 S 18TH AVE

test

Based on Nursing Home Compare - Complaint Deficiency

MADISON	WI	53705	6082304677
MADISON	WI	53705	6082304677
MADISON	WI	53705	6082304677
MADISON	WI	53705	6082304677
MADISON	WI	53705	6082304677
MADISON	WI	53705	6082304677
MADISON	WI	53705	6082304677
STURGEON BAY	WI	54235	9207435566

test

Based on Nursing Home Compare - Complaint Deficiency

02/03/2011	02/16/2011
02/03/2011	02/16/2011
06/09/2011	06/24/2011
06/09/2011	06/24/2011
06/09/2011	06/24/2011
04/12/2012	05/12/2012
04/12/2012	05/12/2012
11/15/2010	12/15/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Pharmacy Service Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Mistreatment Deficiencies

nutritional and well balanced diet, unless it is not possible to do so.		
Make sure that residents are safe from serious medication errors.	Few	3
Safely provide drugs and other similar products available, which are needed every day and in emergencies, by a licensed pharmacist.	Few	2
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Make sure that doctors visit residents regularly, as required.	Few	2
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525377	DOOR CTY MEM HSPTL SNF	323 S 18TH AVE
525382	ST CAMILLUS HEALTH CENTER	10101 W WISCONSIN AVE
525382	ST CAMILLUS HEALTH CENTER	10101 W WISCONSIN AVE
525382	ST CAMILLUS HEALTH CENTER	10101 W WISCONSIN AVE
525382	ST CAMILLUS HEALTH CENTER	10101 W WISCONSIN AVE
525382	ST CAMILLUS HEALTH CENTER	10101 W WISCONSIN AVE

test

Based on Nursing Home Compare - Complaint Deficiency

STURGEON BAY	WI	54235	9207435566
WAUWATOSA	WI	53226	4142581814
WAUWATOSA	WI	53226	4142581814
WAUWATOSA	WI	53226	4142581814
WAUWATOSA	WI	53226	4142581814
WAUWATOSA	WI	53226	4142581814

test

Based on Nursing Home Compare - Complaint Deficiency

11/15/2010	12/29/2010
12/22/2010	01/22/2011
12/22/2010	01/22/2011
12/22/2010	01/22/2011
12/22/2010	01/22/2011
04/15/2011	05/15/2011

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Mistreatment Deficiencies

of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.		
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Many	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Some	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Some	2
Conduct initial and periodic assessments of each resident's functional capacity.	Few	2
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525382	ST CAMILLUS HEALTH CENTER	10101 W WISCONSIN AVE
525385	LUTHERAN HOME RIVER FALLS	640 N MAIN ST
525386	ASHLAND HEALTH AND REHAB CTR	1319 BEASER AVE
525386	ASHLAND HEALTH AND REHAB CTR	1319 BEASER AVE
525387	DOVE HEALTHCARE-WEST	1405 TRUAX BLVD
525387	DOVE HEALTHCARE-WEST	1405 TRUAX BLVD

test

Based on Nursing Home Compare - Complaint Deficiency

WAUWATOSA	WI	53226	4142581814
RIVER FALLS	WI	54022	7154255353
ASHLAND	WI	54806	7156823468
ASHLAND	WI	54806	7156823468
EAU CLAIRE	WI	54703	7155521030
EAU CLAIRE	WI	54703	7155521030

test

Based on Nursing Home Compare - Complaint Deficiency

04/15/2011	05/15/2011
01/04/2011	02/01/2011
11/23/2009	12/11/2009
11/23/2009	12/11/2009
03/01/2010	03/25/2010
06/30/2010	07/06/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Mistreatment Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Resident Rights Deficiencies

mistreatment of residents.		
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	4
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	3
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2

525387	DOVE HEALTHCARE-WEST	1405 TRUAX BLVD
525387	DOVE HEALTHCARE-WEST	1405 TRUAX BLVD
525387	DOVE HEALTHCARE-WEST	1405 TRUAX BLVD
525389	KINDRED NURSING AND REHABILITATION-NORTH RIDGE	1445 N 7TH ST
525389	KINDRED NURSING AND REHABILITATION-NORTH RIDGE	1445 N 7TH ST
525389	KINDRED NURSING AND REHABILITATION-NORTH RIDGE	1445 N 7TH ST
525390	ROCK HAVEN	3418 N CTY TRK HWY F PO BOX 920

EAU CLAIRE	WI	54703	7155521030
EAU CLAIRE	WI	54703	7155521030
EAU CLAIRE	WI	54703	7155521030
MANITOWOC	WI	54220	9206820314
MANITOWOC	WI	54220	9206820314
MANITOWOC	WI	54220	9206820314
JANESVILLE	WI	53547	6087575000

test

Based on Nursing Home Compare - Complaint Deficiency

06/30/2010	07/06/2010
06/30/2010	07/06/2010
06/30/2010	07/06/2010
08/16/2010	09/17/2010
06/05/2012	06/30/2012
06/05/2012	06/30/2012
07/29/2009	08/10/2009

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Mistreatment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Resident Rights Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	4
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Few	3
Allow the resident the right to participate in the planning or revision of the resident's care plan.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the	Few	4

test

Based on Nursing Home Compare - Complaint Deficiency

525390	ROCK HAVEN	3418 N CTY TRK HWY F PO BOX 920
525390	ROCK HAVEN	3418 N CTY TRK HWY F PO BOX 920
525390	ROCK HAVEN	3418 N CTY TRK HWY F PO BOX 920
525390	ROCK HAVEN	3418 N CTY TRK HWY F PO BOX 920
525390	ROCK HAVEN	3418 N CTY TRK HWY F PO BOX 920
525390	ROCK HAVEN	3418 N CTY TRK HWY F PO BOX 920

test

Based on Nursing Home Compare - Complaint Deficiency

JANESVILLE	WI	53547	6087575000
JANESVILLE	WI	53547	6087575000
JANESVILLE	WI	53547	6087575000
JANESVILLE	WI	53547	6087575000
JANESVILLE	WI	53547	6087575000
JANESVILLE	WI	53547	6087575000

test

Based on Nursing Home Compare - Complaint Deficiency

03/30/2010	04/20/2010
03/30/2010	04/20/2010
10/25/2011	11/14/2011
10/25/2011	11/14/2011
02/14/2012	02/22/2012
02/14/2012	02/22/2012

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Resident Rights Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Mistreatment Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

(injury/decline/room, etc.) that affect the resident.		
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Provide activities to meet the interests and needs of each resident.	Some	2
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	3
Provide necessary care and services to maintain the highest well being of each resident .	Few	3
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525390	ROCK HAVEN	3418 N CTY TRK HWY F PO BOX 920
525391	GOLDEN LIVINGCENTER-WISCONSIN DELLS	300 RACE ST
525391	GOLDEN LIVINGCENTER-WISCONSIN DELLS	300 RACE ST
525391	GOLDEN LIVINGCENTER-WISCONSIN DELLS	300 RACE ST
525391	GOLDEN LIVINGCENTER-WISCONSIN DELLS	300 RACE ST
525391	GOLDEN LIVINGCENTER-WISCONSIN DELLS	300 RACE ST
525391	GOLDEN LIVINGCENTER-WISCONSIN DELLS	300 RACE ST
525391	GOLDEN LIVINGCENTER-WISCONSIN DELLS	300 RACE ST

test

Based on Nursing Home Compare - Complaint Deficiency

JANESVILLE	WI	53547	6087575000
WISCONSIN DELLS	WI	53965	6082542574
WISCONSIN DELLS	WI	53965	6082542574
WISCONSIN DELLS	WI	53965	6082542574
WISCONSIN DELLS	WI	53965	6082542574
WISCONSIN DELLS	WI	53965	6082542574
WISCONSIN DELLS	WI	53965	6082542574
WISCONSIN DELLS	WI	53965	6082542574

test

Based on Nursing Home Compare - Complaint Deficiency

02/14/2012	02/22/2012
02/09/2011	03/07/2011
02/09/2011	03/07/2011
03/10/2011	Not Available
03/10/2011	Not Available
05/10/2011	05/10/2011
05/10/2011	06/09/2011

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Pharmacy Service Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Administration Deficiencies

mistreatment of residents.		
Safely provide drugs and other similar products available, which are needed every day and in emergencies, by a licensed pharmacist.	Few	2
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Keep clinical record information safe, so that it will not be lost, destroyed or used by the wrong person.	Few	2
Properly hold, secure and manage each resident's personal money which is deposited with the nursing home.	Some	1
Follow policies and procedures to convey the resident's personal funds to the appropriate party responsible after the resident's death.	Many	1
Protect each resident from all abuse, physical punishment, and being separated from others.	Few	4
1) Review the work of each nurse aide every year; and 2) give regular in-service training based upon these	Some	2

test

Based on Nursing Home Compare - Complaint Deficiency

525391	GOLDEN LIVINGCENTER-WISCONSIN DELLS	300 RACE ST
525391	GOLDEN LIVINGCENTER-WISCONSIN DELLS	300 RACE ST
525397	ST FRANCIS IN THE PARK HLTH REHAB	1800 NEW YORK AVE
525397	ST FRANCIS IN THE PARK HLTH REHAB	1800 NEW YORK AVE
525397	ST FRANCIS IN THE PARK HLTH REHAB	1800 NEW YORK AVE
525397	ST FRANCIS IN THE PARK HLTH REHAB	1800 NEW YORK AVE
525397	ST FRANCIS IN THE PARK HLTH REHAB	1800 NEW YORK AVE
525397	ST FRANCIS IN THE PARK HLTH REHAB	1800 NEW YORK AVE

WISCONSIN DELLS	WI	53965	6082542574
WISCONSIN DELLS	WI	53965	6082542574
SUPERIOR	WI	54880	7153945591
SUPERIOR	WI	54880	7153945591
SUPERIOR	WI	54880	7153945591
SUPERIOR	WI	54880	7153945591
SUPERIOR	WI	54880	7153945591
SUPERIOR	WI	54880	7153945591
SUPERIOR	WI	54880	7153945591

06/26/2012	07/19/2012
08/14/2012	08/28/2012
08/11/2009	12/18/2009
08/11/2009	12/18/2009
08/11/2009	12/18/2009
08/11/2009	12/18/2009
08/11/2009	11/17/2009
08/11/2009	11/17/2009

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Mistreatment Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies

reviews.		
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Give the resident the right to receive visitors.	Few	2
Provide care for residents in a way that keeps or builds each resident's dignity and respect of individuality.	Some	2
Provide care by qualified persons according to each resident's written plan of care.	Few	2
Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Assist those residents who need total help with eating/drinking, grooming and personal and oral hygiene.	Few	2
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Few	3
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent	Few	3

test

Based on Nursing Home Compare - Complaint Deficiency

525397	ST FRANCIS IN THE PARK HLTH REHAB	1800 NEW YORK AVE
525397	ST FRANCIS IN THE PARK HLTH REHAB	1800 NEW YORK AVE
525397	ST FRANCIS IN THE PARK HLTH REHAB	1800 NEW YORK AVE
525397	ST FRANCIS IN THE PARK HLTH REHAB	1800 NEW YORK AVE
525397	ST FRANCIS IN THE PARK HLTH REHAB	1800 NEW YORK AVE
525397	ST FRANCIS IN THE PARK HLTH REHAB	1800 NEW YORK AVE
525397	ST FRANCIS IN THE PARK HLTH REHAB	1800 NEW YORK AVE
525397	ST FRANCIS IN THE PARK HLTH REHAB	1800 NEW YORK AVE

test

Based on Nursing Home Compare - Complaint Deficiency

SUPERIOR	WI	54880	7153945591
SUPERIOR	WI	54880	7153945591
SUPERIOR	WI	54880	7153945591
SUPERIOR	WI	54880	7153945591
SUPERIOR	WI	54880	7153945591
SUPERIOR	WI	54880	7153945591
SUPERIOR	WI	54880	7153945591
SUPERIOR	WI	54880	7153945591

test

Based on Nursing Home Compare - Complaint Deficiency

08/11/2009	11/17/2009
08/11/2009	12/18/2009
08/11/2009	12/18/2009
08/11/2009	12/18/2009
09/03/2009	11/17/2009
09/03/2009	12/18/2009
09/03/2009	11/17/2009
11/17/2009	12/18/2009

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Quality Care Deficiencies
HEALTH	Nutrition and Dietary Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Mistreatment Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

avoidable accidents.		
Make sure that each resident gets a nutritional and well balanced diet, unless it is not possible to do so.	Few	3
Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Some	2
Safely provide drugs and other similar products available, which are needed every day and in emergencies, by a licensed pharmacist.	Few	2
Have a program that investigates, controls and keeps infection from spreading.	Few	2
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Some	2
Provide necessary care and services to maintain the highest well being of each resident .	Some	4
Give or get quality lab services/tests in a timely manner to meet the needs of residents.	Few	4
Develop policies that prevent mistreatment, neglect, or abuse of	Some	2

test

Based on Nursing Home Compare - Complaint Deficiency

525397	ST FRANCIS IN THE PARK HLTH REHAB	1800 NEW YORK AVE
525397	ST FRANCIS IN THE PARK HLTH REHAB	1800 NEW YORK AVE
525397	ST FRANCIS IN THE PARK HLTH REHAB	1800 NEW YORK AVE
525397	ST FRANCIS IN THE PARK HLTH REHAB	1800 NEW YORK AVE
525397	ST FRANCIS IN THE PARK HLTH REHAB	1800 NEW YORK AVE
525397	ST FRANCIS IN THE PARK HLTH REHAB	1800 NEW YORK AVE
525397	ST FRANCIS IN THE PARK HLTH REHAB	1800 NEW YORK AVE
525397	ST FRANCIS IN THE PARK HLTH REHAB	1800 NEW YORK AVE

test

Based on Nursing Home Compare - Complaint Deficiency

SUPERIOR	WI	54880	7153945591
SUPERIOR	WI	54880	7153945591
SUPERIOR	WI	54880	7153945591
SUPERIOR	WI	54880	7153945591
SUPERIOR	WI	54880	7153945591
SUPERIOR	WI	54880	7153945591
SUPERIOR	WI	54880	7153945591
SUPERIOR	WI	54880	7153945591

test

Based on Nursing Home Compare - Complaint Deficiency

05/04/2010	05/14/2010
05/04/2010	05/14/2010
07/08/2010	08/12/2010
07/08/2010	08/12/2010
08/12/2010	08/25/2010
09/21/2010	12/17/2010
12/03/2010	12/17/2010
12/03/2010	12/17/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Resident Rights Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies

residents or theft of resident property.		
Determine if it is safe for the resident to self-administer drugs.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Some	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	3
Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Some	2
Make sure services provided by the nursing facility meet professional standards of quality.	Some	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	3
Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Properly care for residents needing special services, including: injections,	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525397	ST FRANCIS IN THE PARK HLTH REHAB	1800 NEW YORK AVE
525397	ST FRANCIS IN THE PARK HLTH REHAB	1800 NEW YORK AVE
525397	ST FRANCIS IN THE PARK HLTH REHAB	1800 NEW YORK AVE
525398	PRESCOTT NURSING AND REHAB COMMUNITY	1505 ORRIN RD
525398	PRESCOTT NURSING AND REHAB COMMUNITY	1505 ORRIN RD
525398	PRESCOTT NURSING AND REHAB COMMUNITY	1505 ORRIN RD
525398	PRESCOTT NURSING AND REHAB COMMUNITY	1505 ORRIN RD

test

Based on Nursing Home Compare - Complaint Deficiency

SUPERIOR	WI	54880	7153945591
SUPERIOR	WI	54880	7153945591
SUPERIOR	WI	54880	7153945591
PRESCOTT	WI	54021	7152625661
PRESCOTT	WI	54021	7152625661
PRESCOTT	WI	54021	7152625661
PRESCOTT	WI	54021	7152625661

test

Based on Nursing Home Compare - Complaint Deficiency

12/03/2010	12/17/2010
12/03/2010	12/17/2010
08/30/2012	10/03/2012
12/22/2010	12/31/2010
05/21/2012	06/18/2012
05/21/2012	06/18/2012
05/21/2012	06/18/2012

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Environmental Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Nutrition and Dietary Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Environmental Deficiencies

colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.		
Have a program that investigates, controls and keeps infection from spreading.	Few	2
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Store, cook, and serve food in a safe and clean way.	Many	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	3
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	3
Have a program that investigates, controls and keeps infection from	Many	2

test

Based on Nursing Home Compare - Complaint Deficiency

525398	PRESCOTT NURSING AND REHAB COMMUNITY	1505 ORRIN RD
525402	WILLOW RIDGE HEALTHCARE	400 DERONDA ST
525402	WILLOW RIDGE HEALTHCARE	400 DERONDA ST
525402	WILLOW RIDGE HEALTHCARE	400 DERONDA ST
525402	WILLOW RIDGE HEALTHCARE	400 DERONDA ST
525402	WILLOW RIDGE HEALTHCARE	400 DERONDA ST
525402	WILLOW RIDGE HEALTHCARE	400 DERONDA ST
525402	WILLOW RIDGE HEALTHCARE	400 DERONDA ST

test

Based on Nursing Home Compare - Complaint Deficiency

PRESCOTT	WI	54021	7152625661
AMERY	WI	54001	7152688171
AMERY	WI	54001	7152688171
AMERY	WI	54001	7152688171
AMERY	WI	54001	7152688171
AMERY	WI	54001	7152688171
AMERY	WI	54001	7152688171
AMERY	WI	54001	7152688171
AMERY	WI	54001	7152688171

test

Based on Nursing Home Compare - Complaint Deficiency

05/21/2012	06/18/2012
08/20/2010	09/17/2010
08/20/2010	09/17/2010
08/20/2010	09/17/2010
08/20/2010	09/17/2010
09/09/2010	10/08/2010
09/09/2010	10/08/2010
09/09/2010	10/08/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Administration Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Quality Care Deficiencies

controls and keeps infection from spreading.		
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Reasonably accommodate the needs and preferences of each resident.	Few	2
Allow the resident the right to participate in the planning or revision of the resident's care plan.	Few	2
Provide care by qualified persons according to each resident's written plan of care.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Conduct initial and periodic assessments of each resident's functional capacity.	Few	2
Provide necessary care and services to maintain the highest well being of each	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525402	WILLOW RIDGE HEALTHCARE	400 DERONDA ST
525403	CLARK CTY HCC	W4266 STATE HWY 29
525403	CLARK CTY HCC	W4266 STATE HWY 29
525403	CLARK CTY HCC	W4266 STATE HWY 29
525403	CLARK CTY HCC	W4266 STATE HWY 29
525403	CLARK CTY HCC	W4266 STATE HWY 29
525403	CLARK CTY HCC	W4266 STATE HWY 29

test

Based on Nursing Home Compare - Complaint Deficiency

AMERY	WI	54001	7152688171
OWEN	WI	54460	7152292172
OWEN	WI	54460	7152292172
OWEN	WI	54460	7152292172
OWEN	WI	54460	7152292172
OWEN	WI	54460	7152292172
OWEN	WI	54460	7152292172

test

Based on Nursing Home Compare - Complaint Deficiency

09/09/2010	10/08/2010
03/30/2010	04/30/2010
03/30/2010	04/30/2010
03/30/2010	04/30/2010
03/30/2010	04/30/2010
03/30/2010	04/30/2010
07/27/2010	09/02/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Administration Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Environmental Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

maintain the highest well being of each resident .		
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Some	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Some	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Many	2
Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	3

525403	CLARK CTY HCC	W4266 STATE HWY 29
525403	CLARK CTY HCC	W4266 STATE HWY 29
525403	CLARK CTY HCC	W4266 STATE HWY 29
525405	KINDRED TRANSITIONAL CARE AND REHAB-COLONIAL	1010 E WAUSAU AVE
525405	KINDRED TRANSITIONAL CARE AND REHAB-COLONIAL	1010 E WAUSAU AVE
525405	KINDRED TRANSITIONAL CARE AND REHAB-COLONIAL	1010 E WAUSAU AVE
525405	KINDRED TRANSITIONAL CARE AND REHAB-COLONIAL	1010 E WAUSAU AVE
525405	KINDRED TRANSITIONAL CARE AND REHAB-COLONIAL	1010 E WAUSAU AVE

test

Based on Nursing Home Compare - Complaint Deficiency

OWEN	WI	54460	7152292172
OWEN	WI	54460	7152292172
OWEN	WI	54460	7152292172
WAUSAU	WI	54403	7158422028
WAUSAU	WI	54403	7158422028
WAUSAU	WI	54403	7158422028
WAUSAU	WI	54403	7158422028
WAUSAU	WI	54403	7158422028

07/27/2010	09/02/2010
10/25/2011	11/28/2011
10/25/2011	11/28/2011
07/20/2009	08/19/2009
01/07/2010	01/25/2010
10/05/2011	11/05/2011
12/21/2011	Not Available
02/28/2012	03/26/2012

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Administration Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Quality Care Deficiencies

avoidable accidents.		
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Some	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Some	2
Provide care for residents in a way that keeps or builds each resident's dignity and respect of individuality.	Some	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Have a program that investigates, controls and keeps infection from spreading.	Many	2
Allow residents to easily view the results of the nursing home's most recent survey.	Many	1
Make sure that each resident gets a nutritional and well balanced diet, unless	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525405	KINDRED TRANSITIONAL CARE AND REHAB-COLONIAL	1010 E WAUSAU AVE
525406	OMRO CARE CTR	500 GRANT AVE
525406	OMRO CARE CTR	500 GRANT AVE
525406	OMRO CARE CTR	500 GRANT AVE
525406	OMRO CARE CTR	500 GRANT AVE
525406	OMRO CARE CTR	500 GRANT AVE
525406	OMRO CARE CTR	500 GRANT AVE

test

Based on Nursing Home Compare - Complaint Deficiency

WAUSAU	WI	54403	7158422028
OMRO	WI	54963	9206852755
OMRO	WI	54963	9206852755
OMRO	WI	54963	9206852755
OMRO	WI	54963	9206852755
OMRO	WI	54963	9206852755
OMRO	WI	54963	9206852755

test

Based on Nursing Home Compare - Complaint Deficiency

07/25/2012	08/24/2012
09/17/2009	10/17/2009
09/17/2009	10/17/2009
09/17/2009	10/17/2009
11/02/2010	12/01/2010
11/02/2010	12/01/2010
11/02/2010	12/01/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Environmental Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

it is not possible to do so.		
Have a program that investigates, controls and keeps infection from spreading.	Some	2
Make sure that the nursing home area is safe, easy to use, clean and comfortable for residents, staff and the public.	Few	2
Make sure there is a pest control program to prevent/deal with mice, insects, or other pests.	Many	1
Give or get quality lab services/tests in a timely manner to meet the needs of residents.	Few	2
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Some	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Some	2

test

Based on Nursing Home Compare - Complaint Deficiency

525406	OMRO CARE CTR	500 GRANT AVE
525406	OMRO CARE CTR	500 GRANT AVE
525406	OMRO CARE CTR	500 GRANT AVE
525406	OMRO CARE CTR	500 GRANT AVE
525406	OMRO CARE CTR	500 GRANT AVE
525406	OMRO CARE CTR	500 GRANT AVE
525406	OMRO CARE CTR	500 GRANT AVE
525406	OMRO CARE CTR	500 GRANT AVE
525406	OMRO CARE CTR	500 GRANT AVE

test

Based on Nursing Home Compare - Complaint Deficiency

OMRO	WI	54963	9206852755
OMRO	WI	54963	9206852755
OMRO	WI	54963	9206852755
OMRO	WI	54963	9206852755
OMRO	WI	54963	9206852755
OMRO	WI	54963	9206852755
OMRO	WI	54963	9206852755
OMRO	WI	54963	9206852755

test

Based on Nursing Home Compare - Complaint Deficiency

11/02/2010	12/01/2010
11/02/2010	12/01/2010
11/02/2010	12/01/2010
11/02/2010	12/01/2010
11/02/2010	12/01/2010
03/30/2011	04/26/2011
03/30/2011	04/26/2011
03/30/2011	04/26/2011

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Resident Assessment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Provide care by qualified persons according to each resident's written plan of care.	Few	2
Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Few	3
Safely provide drugs and other similar products available, which are needed every day and in emergencies, by a licensed pharmacist.	Few	2
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Some	2
Provide care by qualified persons according to each resident's written plan of care.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent	Few	3

525406	OMRO CARE CTR	500 GRANT AVE
525406	OMRO CARE CTR	500 GRANT AVE
525406	OMRO CARE CTR	500 GRANT AVE
525406	OMRO CARE CTR	500 GRANT AVE
525406	OMRO CARE CTR	500 GRANT AVE
525407	COLONY OAKS CARE CTR	601 N BRIARCLIFF DR
525407	COLONY OAKS CARE CTR	601 N BRIARCLIFF DR

test

Based on Nursing Home Compare - Complaint Deficiency

OMRO	WI	54963	9206852755
OMRO	WI	54963	9206852755
OMRO	WI	54963	9206852755
OMRO	WI	54963	9206852755
OMRO	WI	54963	9206852755
APPLETON	WI	54915	9207394466
APPLETON	WI	54915	9207394466

09/22/2011	09/30/2011
02/21/2012	03/21/2012
05/24/2012	06/24/2012
05/24/2012	06/24/2012
05/24/2012	06/24/2012
08/17/2009	Not Available
08/17/2009	Not Available

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Mistreatment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Resident Assessment Deficiencies

and provides supervision to prevent avoidable accidents.		
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Few	2
Provide care by qualified persons according to each resident's written plan of care.	Few	2
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Few	2
Safely provide drugs and other similar products available, which are needed every day and in emergencies, by a licensed pharmacist.	Few	2
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	3
Make sure each resident receives an accurate assessment by a qualified	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525407	COLONY OAKS CARE CTR	601 N BRIARCLIFF DR
525407	COLONY OAKS CARE CTR	601 N BRIARCLIFF DR
525407	COLONY OAKS CARE CTR	601 N BRIARCLIFF DR
525407	COLONY OAKS CARE CTR	601 N BRIARCLIFF DR
525407	COLONY OAKS CARE CTR	601 N BRIARCLIFF DR
525407	COLONY OAKS CARE CTR	601 N BRIARCLIFF DR
525407	COLONY OAKS CARE CTR	601 N BRIARCLIFF DR
525407	COLONY OAKS CARE CTR	601 N BRIARCLIFF DR

test

Based on Nursing Home Compare - Complaint Deficiency

APPLETON	WI	54915	9207394466
APPLETON	WI	54915	9207394466
APPLETON	WI	54915	9207394466
APPLETON	WI	54915	9207394466
APPLETON	WI	54915	9207394466
APPLETON	WI	54915	9207394466
APPLETON	WI	54915	9207394466
APPLETON	WI	54915	9207394466

08/17/2009	Not Available
08/17/2009	Not Available
08/17/2009	Not Available
10/27/2009	11/25/2009
01/11/2010	02/11/2010
01/11/2010	02/11/2010
01/11/2010	02/11/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Environmental Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies

accurate assessment by a qualified health professional.		
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	4
Give each resident enough fluids to keep them healthy and prevent dehydration.	Few	4
Be administered in an acceptable way that maintains the well-being of each resident .	Many	2
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Few	3
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Some	2
Develop policies that prevent mistreatment, neglect, or abuse of	Some	2

test

Based on Nursing Home Compare - Complaint Deficiency

525407	COLONY OAKS CARE CTR	601 N BRIARCLIFF DR
525407	COLONY OAKS CARE CTR	601 N BRIARCLIFF DR
525407	COLONY OAKS CARE CTR	601 N BRIARCLIFF DR
525407	COLONY OAKS CARE CTR	601 N BRIARCLIFF DR
525407	COLONY OAKS CARE CTR	601 N BRIARCLIFF DR
525407	COLONY OAKS CARE CTR	601 N BRIARCLIFF DR
525407	COLONY OAKS CARE CTR	601 N BRIARCLIFF DR
525407	COLONY OAKS CARE CTR	601 N BRIARCLIFF DR
525407	COLONY OAKS CARE CTR	601 N BRIARCLIFF DR

test

Based on Nursing Home Compare - Complaint Deficiency

APPLETON	WI	54915	9207394466
APPLETON	WI	54915	9207394466
APPLETON	WI	54915	9207394466
APPLETON	WI	54915	9207394466
APPLETON	WI	54915	9207394466
APPLETON	WI	54915	9207394466
APPLETON	WI	54915	9207394466
APPLETON	WI	54915	9207394466
APPLETON	WI	54915	9207394466

test

Based on Nursing Home Compare - Complaint Deficiency

01/11/2010	02/11/2010
01/11/2010	02/11/2010
01/11/2010	02/11/2010
01/11/2010	02/11/2010
01/11/2010	02/11/2010
01/11/2010	02/11/2010
01/11/2010	02/11/2010
01/11/2010	02/11/2010
01/11/2010	02/11/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Resident Rights Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Nutrition and Dietary Deficiencies
HEALTH	Pharmacy Service Deficiencies

mistreatment, neglect, or abuse of residents or theft of resident property.		
Reasonably accommodate the needs and preferences of each resident.	Few	2
Provide care by qualified persons according to each resident's written plan of care.	Few	2
Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Develop policies and procedures for influenza and pneumococcal immunizations.	Some	2
Store, cook, and serve food in a safe and clean way.	Some	2
Safely provide drugs and other similar products available, which are needed	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525407	COLONY OAKS CARE CTR	601 N BRIARCLIFF DR
525407	COLONY OAKS CARE CTR	601 N BRIARCLIFF DR
525407	COLONY OAKS CARE CTR	601 N BRIARCLIFF DR
525407	COLONY OAKS CARE CTR	601 N BRIARCLIFF DR
525407	COLONY OAKS CARE CTR	601 N BRIARCLIFF DR
525407	COLONY OAKS CARE CTR	601 N BRIARCLIFF DR
525407	COLONY OAKS CARE CTR	601 N BRIARCLIFF DR

test

Based on Nursing Home Compare - Complaint Deficiency

APPLETON	WI	54915	9207394466
APPLETON	WI	54915	9207394466
APPLETON	WI	54915	9207394466
APPLETON	WI	54915	9207394466
APPLETON	WI	54915	9207394466
APPLETON	WI	54915	9207394466
APPLETON	WI	54915	9207394466

test

Based on Nursing Home Compare - Complaint Deficiency

01/11/2010	02/11/2010
01/11/2010	02/11/2010
02/24/2010	03/18/2010
02/24/2010	03/18/2010
02/24/2010	03/18/2010
05/05/2010	05/21/2010
05/05/2010	05/21/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Pharmacy Service Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Pharmacy Service Deficiencies

products available, which are needed every day and in emergencies, by a licensed pharmacist.		
Maintain drug records and properly mark/label drugs and other similar products according to accepted professional standards.	Few	2
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Some	1
Provide care by qualified persons according to each resident's written plan of care.	Few	2
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, and receive proper services to prevent urinary tract infections and restore normal bladder function.	Few	2
Make sure that nurse aides show they have the skills and techniques to be able to care for residents' needs.	Few	2
Provide care by qualified persons according to each resident's written plan of care.	Few	2
Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525407	COLONY OAKS CARE CTR	601 N BRIARCLIFF DR
525407	COLONY OAKS CARE CTR	601 N BRIARCLIFF DR
525407	COLONY OAKS CARE CTR	601 N BRIARCLIFF DR
525407	COLONY OAKS CARE CTR	601 N BRIARCLIFF DR
525407	COLONY OAKS CARE CTR	601 N BRIARCLIFF DR
525407	COLONY OAKS CARE CTR	601 N BRIARCLIFF DR
525407	COLONY OAKS CARE CTR	601 N BRIARCLIFF DR
525407	COLONY OAKS CARE CTR	601 N BRIARCLIFF DR
525407	COLONY OAKS CARE CTR	601 N BRIARCLIFF DR
525407	COLONY OAKS CARE CTR	601 N BRIARCLIFF DR

test

Based on Nursing Home Compare - Complaint Deficiency

APPLETON	WI	54915	9207394466
APPLETON	WI	54915	9207394466
APPLETON	WI	54915	9207394466
APPLETON	WI	54915	9207394466
APPLETON	WI	54915	9207394466
APPLETON	WI	54915	9207394466
APPLETON	WI	54915	9207394466
APPLETON	WI	54915	9207394466
APPLETON	WI	54915	9207394466
APPLETON	WI	54915	9207394466

test

Based on Nursing Home Compare - Complaint Deficiency

07/28/2010	08/25/2010
07/28/2010	08/25/2010
07/28/2010	08/25/2010
07/28/2010	08/25/2010
07/28/2010	08/25/2010
07/28/2010	08/25/2010
07/28/2010	08/25/2010
07/28/2010	08/25/2010
10/13/2010	11/22/2010
10/13/2010	11/22/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Resident Rights Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Environmental Deficiencies

(wrong drug, wrong dose, wrong time) to less than 5%.		
Determine if it is safe for the resident to self-administer drugs.	Few	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Some	2
Make sure services provided by the nursing facility meet professional standards of quality.	Some	2
Provide necessary care and services to maintain the highest well being of each resident .	Few	3
Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Few	2
Make sure that residents are safe from serious medication errors.	Few	2
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Tell the resident or the resident's representative in writing how long the nursing home will hold the resident's bed.	Few	2
Have a program that investigates, controls and keeps infection from	Many	2

test

Based on Nursing Home Compare - Complaint Deficiency

525407	COLONY OAKS CARE CTR	601 N BRIARCLIFF DR
525407	COLONY OAKS CARE CTR	601 N BRIARCLIFF DR
525407	COLONY OAKS CARE CTR	601 N BRIARCLIFF DR
525407	COLONY OAKS CARE CTR	601 N BRIARCLIFF DR
525407	COLONY OAKS CARE CTR	601 N BRIARCLIFF DR
525407	COLONY OAKS CARE CTR	601 N BRIARCLIFF DR
525408	MIDDLE RIVER HCC	8274 E SAN RD

test

Based on Nursing Home Compare - Complaint Deficiency

APPLETON	WI	54915	9207394466
APPLETON	WI	54915	9207394466
APPLETON	WI	54915	9207394466
APPLETON	WI	54915	9207394466
APPLETON	WI	54915	9207394466
APPLETON	WI	54915	9207394466
SOUTH RANGE	WI	54874	7153983523

test

Based on Nursing Home Compare - Complaint Deficiency

11/22/2010	12/07/2010
02/16/2011	03/16/2011
02/16/2011	03/16/2011
03/30/2011	04/29/2011
09/20/2011	10/07/2011
08/07/2012	09/07/2012
08/19/2009	08/20/2009

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Environmental Deficiencies
HEALTH	Nutrition and Dietary Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Mistreatment Deficiencies

controls and keeps infection from spreading.		
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Some	2
Make sure that the nursing home area is safe, easy to use, clean and comfortable for residents, staff and the public.	Many	1
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Make sure that the nursing home area is safe, easy to use, clean and comfortable for residents, staff and the public.	Few	2
Make sure that the nursing home area is safe, easy to use, clean and comfortable for residents, staff and the public.	Some	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525408	MIDDLE RIVER HCC	8274 E SAN RD
525408	MIDDLE RIVER HCC	8274 E SAN RD
525408	MIDDLE RIVER HCC	8274 E SAN RD
525408	MIDDLE RIVER HCC	8274 E SAN RD
525409	PINE VIEW CARE CTR	400 COUNTY RD R
525409	PINE VIEW CARE CTR	400 COUNTY RD R
525409	PINE VIEW CARE CTR	400 COUNTY RD R

test

Based on Nursing Home Compare - Complaint Deficiency

SOUTH RANGE	WI	54874	7153983523
SOUTH RANGE	WI	54874	7153983523
SOUTH RANGE	WI	54874	7153983523
SOUTH RANGE	WI	54874	7153983523
BLACK RIVER FALLS	WI	54615	7152845396
BLACK RIVER FALLS	WI	54615	7152845396
BLACK RIVER FALLS	WI	54615	7152845396

test

Based on Nursing Home Compare - Complaint Deficiency

04/13/2010	05/13/2010
04/13/2010	05/13/2010
04/13/2010	05/13/2010
04/13/2010	05/13/2010
08/19/2009	09/18/2009
08/19/2009	09/18/2009
08/19/2009	09/18/2009

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Environmental Deficiencies

any acts or reports of abuse, neglect or mistreatment of residents.		
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Few	3
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Some	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Some	2
Make sure each resident has the right to have a choice over activities, their schedules and health care according to his or her interests, assessment, and plan of care.	Few	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Allow the resident the right to participate in the planning or revision of the resident's care plan.	Few	2
Make sure that the nursing home area is free from accident hazards and risks	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525409	PINE VIEW CARE CTR	400 COUNTY RD R
525409	PINE VIEW CARE CTR	400 COUNTY RD R
525409	PINE VIEW CARE CTR	400 COUNTY RD R
525409	PINE VIEW CARE CTR	400 COUNTY RD R
525409	PINE VIEW CARE CTR	400 COUNTY RD R
525409	PINE VIEW CARE CTR	400 COUNTY RD R
525409	PINE VIEW CARE CTR	400 COUNTY RD R
525409	PINE VIEW CARE CTR	400 COUNTY RD R

test

Based on Nursing Home Compare - Complaint Deficiency

BLACK RIVER FALLS	WI	54615	7152845396
BLACK RIVER FALLS	WI	54615	7152845396
BLACK RIVER FALLS	WI	54615	7152845396
BLACK RIVER FALLS	WI	54615	7152845396
BLACK RIVER FALLS	WI	54615	7152845396
BLACK RIVER FALLS	WI	54615	7152845396
BLACK RIVER FALLS	WI	54615	7152845396
BLACK RIVER FALLS	WI	54615	7152845396

test

Based on Nursing Home Compare - Complaint Deficiency

04/16/2010	05/12/2010
04/16/2010	05/12/2010
04/16/2010	05/12/2010
04/16/2010	05/12/2010
04/16/2010	05/12/2010
04/16/2010	05/12/2010
04/16/2010	05/12/2010
04/16/2010	05/12/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Resident Rights Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Nutrition and Dietary Deficiencies

free from accident hazards and risks and provides supervision to prevent avoidable accidents.		
Try to resolve each resident's complaints quickly.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Some	2
Provide medically-related social services to help each resident achieve the highest possible quality of life.	Few	2
Conduct initial and periodic assessments of each resident's functional capacity.	Few	2
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Make sure that special or therapeutic diets are ordered by the attending doctor.	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525409	PINE VIEW CARE CTR	400 COUNTY RD R
525409	PINE VIEW CARE CTR	400 COUNTY RD R
525409	PINE VIEW CARE CTR	400 COUNTY RD R
525409	PINE VIEW CARE CTR	400 COUNTY RD R
525409	PINE VIEW CARE CTR	400 COUNTY RD R
525409	PINE VIEW CARE CTR	400 COUNTY RD R
525409	PINE VIEW CARE CTR	400 COUNTY RD R

test

Based on Nursing Home Compare - Complaint Deficiency

BLACK RIVER FALLS	WI	54615	7152845396
BLACK RIVER FALLS	WI	54615	7152845396
BLACK RIVER FALLS	WI	54615	7152845396
BLACK RIVER FALLS	WI	54615	7152845396
BLACK RIVER FALLS	WI	54615	7152845396
BLACK RIVER FALLS	WI	54615	7152845396
BLACK RIVER FALLS	WI	54615	7152845396
BLACK RIVER FALLS	WI	54615	7152845396

test

Based on Nursing Home Compare - Complaint Deficiency

04/16/2010	05/12/2010
04/16/2010	05/12/2010
09/02/2010	12/01/2010
09/02/2010	11/10/2010
10/10/2011	10/18/2011
10/10/2011	10/18/2011
10/10/2011	10/18/2011

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Pharmacy Service Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Administration Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

Safely provide drugs and other similar products available, which are needed every day and in emergencies, by a licensed pharmacist.	Few	2
Have a program that investigates, controls and keeps infection from spreading.	Some	2
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	3
Provide necessary care and services to maintain the highest well being of each resident .	Few	3
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Few	2
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2

525409	PINE VIEW CARE CTR	400 COUNTY RD R
525410	KINDRED TRANSITIONAL CARE AND REHAB-EASTVIEW	729 PARK ST
525410	KINDRED TRANSITIONAL CARE AND REHAB-EASTVIEW	729 PARK ST
525410	KINDRED TRANSITIONAL CARE AND REHAB-EASTVIEW	729 PARK ST
525410	KINDRED TRANSITIONAL CARE AND REHAB-EASTVIEW	729 PARK ST
525410	KINDRED TRANSITIONAL CARE AND REHAB-EASTVIEW	729 PARK ST
525410	KINDRED TRANSITIONAL CARE AND REHAB-EASTVIEW	729 PARK ST
525411	WILLOWDALE NURSING AND REHAB	1610 HOOVER ST
525411	WILLOWDALE NURSING AND REHAB	1610 HOOVER ST

BLACK RIVER FALLS	WI	54615	7152845396
ANTIGO	WI	54409	7156232356
ANTIGO	WI	54409	7156232356
ANTIGO	WI	54409	7156232356
ANTIGO	WI	54409	7156232356
ANTIGO	WI	54409	7156232356
ANTIGO	WI	54409	7156232356
NEW HOLSTEIN	WI	53061	9208985706
NEW HOLSTEIN	WI	53061	9208985706

test

Based on Nursing Home Compare - Complaint Deficiency

01/25/2012	02/24/2012
09/22/2009	Not Available
09/22/2009	Not Available
02/17/2012	03/16/2012
02/17/2012	03/16/2012
02/17/2012	03/16/2012
02/17/2012	03/16/2012
09/01/2009	09/28/2009
09/01/2009	09/28/2009

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Administration Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Quality Care Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Provide care for residents in a way that keeps or builds each resident's dignity and respect of individuality.	Many	1
Reasonably accommodate the needs and preferences of each resident.	Many	1
Provide care by qualified persons according to each resident's written plan of care.	Few	2
Provide necessary care and services to maintain the highest well being of each resident .	Few	3
Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Few	2
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Provide care by qualified persons according to each resident's written plan	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525411	WILLOWDALE NURSING AND REHAB	1610 HOOVER ST
525411	WILLOWDALE NURSING AND REHAB	1610 HOOVER ST
525412	BIRCH HILL CARE CENTER	1475 BIRCH HILL LANE
525413	WILLOWCREST CARE CENTER	3821 S CHICAGO AVE
525413	WILLOWCREST CARE CENTER	3821 S CHICAGO AVE
525413	WILLOWCREST CARE CENTER	3821 S CHICAGO AVE
525413	WILLOWCREST CARE CENTER	3821 S CHICAGO AVE
525413	WILLOWCREST CARE CENTER	3821 S CHICAGO AVE

test

Based on Nursing Home Compare - Complaint Deficiency

NEW HOLSTEIN	WI	53061	9208985706
NEW HOLSTEIN	WI	53061	9208985706
SHAWANO	WI	54166	7155263161
SOUTH MILWAUKEE	WI	53172	4147627336
SOUTH MILWAUKEE	WI	53172	4147627336
SOUTH MILWAUKEE	WI	53172	4147627336
SOUTH MILWAUKEE	WI	53172	4147627336
SOUTH MILWAUKEE	WI	53172	4147627336

test

Based on Nursing Home Compare - Complaint Deficiency

09/01/2009	09/28/2009
09/01/2009	09/28/2009
11/09/2011	12/09/2011
09/10/2009	10/10/2009
09/10/2009	10/10/2009
01/06/2010	02/06/2010
03/27/2012	04/27/2012
03/27/2012	04/27/2012

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Quality Care Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Pharmacy Service Deficiencies

according to each resident's written plan of care.		
Provide necessary care and services to maintain the highest well being of each resident .	Few	4
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Make sure that doctors visit residents regularly, as required.	Few	2
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Tell the resident or the resident's representative in writing how long the nursing home will hold the resident's bed.	Few	2
Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Few	2
Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525414	MERCY RES AND REHAB CTR	2727 W MITCHELL ST
525414	MERCY RES AND REHAB CTR	2727 W MITCHELL ST
525414	MERCY RES AND REHAB CTR	2727 W MITCHELL ST
525414	MERCY RES AND REHAB CTR	2727 W MITCHELL ST
525414	MERCY RES AND REHAB CTR	2727 W MITCHELL ST
525414	MERCY RES AND REHAB CTR	2727 W MITCHELL ST
525415	MENOMONEE FALLS HCC	N84 W17049 MENOMONEE AVE

test

Based on Nursing Home Compare - Complaint Deficiency

MILWAUKEE	WI	53215	4143833699
MILWAUKEE	WI	53215	4143833699
MILWAUKEE	WI	53215	4143833699
MILWAUKEE	WI	53215	4143833699
MILWAUKEE	WI	53215	4143833699
MILWAUKEE	WI	53215	4143833699
MENOMONEE FALLS	WI	53051	2622551180

test

Based on Nursing Home Compare - Complaint Deficiency

02/14/2011	03/14/2011
02/14/2011	03/14/2011
04/21/2011	05/21/2011
03/05/2012	04/05/2012
03/05/2012	04/05/2012
05/07/2012	05/07/2012
09/16/2010	10/08/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Resident Rights Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Quality Care Deficiencies

(wrong drug, wrong dose, wrong time) to less than 5%.		
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Give each resident enough fluids to keep them healthy and prevent dehydration.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Make sure that each resident gets a nutritional and well balanced diet, unless	Few	3

test
Based on Nursing Home Compare - Complaint Deficiency

		AVE
525415	MENOMONEE FALLS HCC	N84 W17049 MENOMONEE AVE
525415	MENOMONEE FALLS HCC	N84 W17049 MENOMONEE AVE
525415	MENOMONEE FALLS HCC	N84 W17049 MENOMONEE AVE
525415	MENOMONEE FALLS HCC	N84 W17049 MENOMONEE AVE
525415	MENOMONEE FALLS HCC	N84 W17049 MENOMONEE AVE
525415	MENOMONEE FALLS HCC	N84 W17049 MENOMONEE AVE
525415	MENOMONEE FALLS HCC	N84 W17049 MENOMONEE AVE
525415	MENOMONEE FALLS HCC	N84 W17049 MENOMONEE AVE
525416	RUSK CTY MEM HSPTL NH	900 COLLEGE AVE W

MENOMONEE FALLS	WI	53051	2622551180
MENOMONEE FALLS	WI	53051	2622551180
MENOMONEE FALLS	WI	53051	2622551180
MENOMONEE FALLS	WI	53051	2622551180
MENOMONEE FALLS	WI	53051	2622551180
MENOMONEE FALLS	WI	53051	2622551180
MENOMONEE FALLS	WI	53051	2622551180
MENOMONEE FALLS	WI	53051	2622551180
LADYSMITH	WI	54848	7155325561

test

Based on Nursing Home Compare - Complaint Deficiency

09/16/2010	10/08/2010
02/03/2011	02/22/2011
02/03/2011	02/03/2011
05/13/2011	05/17/2011
08/16/2012	09/15/2012
08/16/2012	09/15/2012
08/16/2012	09/15/2012
08/17/2009	09/09/2009

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Administration Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Resident Rights Deficiencies

nutritional and well balanced diet, unless it is not possible to do so.		
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Provide a safe, clean, comfortable and homelike environment.	Some	1
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Some	2
Provide care by qualified persons according to each resident's written plan of care.	Few	2
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Few	3
Employ qualified full-time, part-time or consultant professionals that must be licensed, certified, or registered staff to give needed services.	Few	2
Immediately tell the resident, the resident's doctor and a family member of the resident of situations	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525416	RUSK CTY MEM HSPTL NH	900 COLLEGE AVE W
525416	RUSK CTY MEM HSPTL NH	900 COLLEGE AVE W
525416	RUSK CTY MEM HSPTL NH	900 COLLEGE AVE W
525416	RUSK CTY MEM HSPTL NH	900 COLLEGE AVE W
525416	RUSK CTY MEM HSPTL NH	900 COLLEGE AVE W
525416	RUSK CTY MEM HSPTL NH	900 COLLEGE AVE W
525416	RUSK CTY MEM HSPTL NH	900 COLLEGE AVE W
525417	HIGHLAND HEIGHTS HEALTHCARE CTR	3216 W HIGHLAND BLVD

test

Based on Nursing Home Compare - Complaint Deficiency

LADYSMITH	WI	54848	7155325561
LADYSMITH	WI	54848	7155325561
LADYSMITH	WI	54848	7155325561
LADYSMITH	WI	54848	7155325561
LADYSMITH	WI	54848	7155325561
LADYSMITH	WI	54848	7155325561
MILWAUKEE	WI	53208	4143446515

test

Based on Nursing Home Compare - Complaint Deficiency

08/17/2009	09/22/2009
08/17/2009	09/22/2009
08/17/2009	09/09/2009
08/17/2009	09/09/2009
01/05/2010	01/20/2010
01/05/2010	01/20/2010
08/04/2009	Not Available

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Mistreatment Deficiencies

of the resident of situations (injury/decline/room, etc.) that affect the resident.		
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	4
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Many	2
Provide medically-related social services to help each resident achieve the highest possible quality of life.	Few	2
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Provide care for residents in a way that keeps or builds each resident's dignity and respect of individuality.	Few	2
Give each resident enough fluids to keep them healthy and prevent dehydration.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525417	HIGHLAND HEIGHTS HEALTHCARE CTR	3216 W HIGHLAND BLVD
525417	HIGHLAND HEIGHTS HEALTHCARE CTR	3216 W HIGHLAND BLVD
525417	HIGHLAND HEIGHTS HEALTHCARE CTR	3216 W HIGHLAND BLVD
525417	HIGHLAND HEIGHTS HEALTHCARE CTR	3216 W HIGHLAND BLVD
525417	HIGHLAND HEIGHTS HEALTHCARE CTR	3216 W HIGHLAND BLVD
525417	HIGHLAND HEIGHTS HEALTHCARE CTR	3216 W HIGHLAND BLVD
525417	HIGHLAND HEIGHTS HEALTHCARE CTR	3216 W HIGHLAND BLVD
525417	HIGHLAND HEIGHTS HEALTHCARE CTR	3216 W HIGHLAND BLVD

test

Based on Nursing Home Compare - Complaint Deficiency

MILWAUKEE	WI	53208	4143446515
MILWAUKEE	WI	53208	4143446515
MILWAUKEE	WI	53208	4143446515
MILWAUKEE	WI	53208	4143446515
MILWAUKEE	WI	53208	4143446515
MILWAUKEE	WI	53208	4143446515
MILWAUKEE	WI	53208	4143446515
MILWAUKEE	WI	53208	4143446515

test

Based on Nursing Home Compare - Complaint Deficiency

10/21/2010	10/21/2010
10/21/2010	10/21/2010
12/13/2010	12/15/2010
03/09/2011	03/25/2011
03/09/2011	03/25/2011
03/09/2011	03/25/2011
03/09/2011	03/25/2011

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies

any acts or reports of abuse, neglect or mistreatment of residents.		
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Conduct initial and periodic assessments of each resident's functional capacity.	Few	2
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Provide necessary care and services to maintain the highest well being of each resident .	Few	3

525417	HIGHLAND HEIGHTS HEALTHCARE CTR	3216 W HIGHLAND BLVD
525417	HIGHLAND HEIGHTS HEALTHCARE CTR	3216 W HIGHLAND BLVD
525417	HIGHLAND HEIGHTS HEALTHCARE CTR	3216 W HIGHLAND BLVD
525417	HIGHLAND HEIGHTS HEALTHCARE CTR	3216 W HIGHLAND BLVD
525417	HIGHLAND HEIGHTS HEALTHCARE CTR	3216 W HIGHLAND BLVD
525417	HIGHLAND HEIGHTS HEALTHCARE CTR	3216 W HIGHLAND BLVD

MILWAUKEE	WI	53208	4143446515
MILWAUKEE	WI	53208	4143446515
MILWAUKEE	WI	53208	4143446515
MILWAUKEE	WI	53208	4143446515
MILWAUKEE	WI	53208	4143446515
MILWAUKEE	WI	53208	4143446515
MILWAUKEE	WI	53208	4143446515

test

Based on Nursing Home Compare - Complaint Deficiency

03/09/2011	03/25/2011
03/09/2011	03/25/2011
05/25/2011	05/25/2011
05/25/2011	05/25/2011
07/22/2011	08/20/2011
07/22/2011	08/20/2011

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Quality Care Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies

resident .		
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, and receive proper services to prevent urinary tract infections and restore normal bladder function.	Few	2
1) Make sure that each resident's drug regimen is free from unnecessary drugs; 2) Each resident's entire drug/medication is managed and monitored to achieve highest well being.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Some	2
Develop policies that prevent mistreatment, neglect, or abuse of	Some	2

test

Based on Nursing Home Compare - Complaint Deficiency

525417	HIGHLAND HEIGHTS HEALTHCARE CTR	3216 W HIGHLAND BLVD
525417	HIGHLAND HEIGHTS HEALTHCARE CTR	3216 W HIGHLAND BLVD
525417	HIGHLAND HEIGHTS HEALTHCARE CTR	3216 W HIGHLAND BLVD
525417	HIGHLAND HEIGHTS HEALTHCARE CTR	3216 W HIGHLAND BLVD
525417	HIGHLAND HEIGHTS HEALTHCARE CTR	3216 W HIGHLAND BLVD
525417	HIGHLAND HEIGHTS HEALTHCARE CTR	3216 W HIGHLAND BLVD
525417	HIGHLAND HEIGHTS HEALTHCARE CTR	3216 W HIGHLAND BLVD
525417	HIGHLAND HEIGHTS HEALTHCARE CTR	3216 W HIGHLAND BLVD

test

Based on Nursing Home Compare - Complaint Deficiency

MILWAUKEE	WI	53208	4143446515
MILWAUKEE	WI	53208	4143446515
MILWAUKEE	WI	53208	4143446515
MILWAUKEE	WI	53208	4143446515
MILWAUKEE	WI	53208	4143446515
MILWAUKEE	WI	53208	4143446515
MILWAUKEE	WI	53208	4143446515
MILWAUKEE	WI	53208	4143446515
MILWAUKEE	WI	53208	4143446515

test

Based on Nursing Home Compare - Complaint Deficiency

07/22/2011	08/20/2011
07/22/2011	08/20/2011
07/22/2011	08/20/2011
07/22/2011	08/20/2011
07/22/2011	08/20/2011
07/22/2011	08/20/2011
07/22/2011	08/20/2011
04/09/2012	04/20/2012
06/26/2012	07/15/2012

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Resident Rights Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Mistreatment Deficiencies

mistreatment, neglect, or abuse of residents or theft of resident property.		
Reasonably accommodate the needs and preferences of each resident.	Few	2
Provide housekeeping and maintenance services.	Some	2
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Few	2
Make sure that the nursing home area is safe, easy to use, clean and comfortable for residents, staff and the public.	Some	2
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Assist those residents who need total help with eating/drinking, grooming and personal and oral hygiene.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525417	HIGHLAND HEIGHTS HEALTHCARE CTR	3216 W HIGHLAND BLVD
525419	CHIPPEWA MANOR NURSING HOME	222 CHAPMAN RD
525420	KINDRED TRANSITIONAL CARE AND REHAB-KENNEDY PARK	6001 ALDERSON ST
525420	KINDRED TRANSITIONAL CARE AND REHAB-KENNEDY PARK	6001 ALDERSON ST
525420	KINDRED TRANSITIONAL CARE AND REHAB-KENNEDY PARK	6001 ALDERSON ST
525420	KINDRED TRANSITIONAL CARE AND REHAB-KENNEDY PARK	6001 ALDERSON ST
525420	KINDRED TRANSITIONAL CARE AND REHAB-KENNEDY PARK	6001 ALDERSON ST

test

Based on Nursing Home Compare - Complaint Deficiency

MILWAUKEE	WI	53208	4143446515
CHIPPEWA FALLS	WI	54729	7157234437
SCHOFIELD	WI	54476	7153594257
SCHOFIELD	WI	54476	7153594257
SCHOFIELD	WI	54476	7153594257
SCHOFIELD	WI	54476	7153594257
SCHOFIELD	WI	54476	7153594257

test

Based on Nursing Home Compare - Complaint Deficiency

08/30/2012	09/27/2012
02/03/2010	03/01/2010
08/17/2009	08/23/2009
11/11/2009	11/20/2009
07/07/2010	Not Available
07/07/2010	08/06/2010
12/28/2010	01/07/2011

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Mistreatment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Resident Rights Deficiencies

mistreatment of residents.		
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Have a program that investigates, controls and keeps infection from spreading.	Many	2
1) Review the work of each nurse aide every year; and 2) give regular in-service training based upon these reviews.	Some	1
Post nurse staffing information/data on a daily basis.	Many	1
Have a program that investigates, controls and keeps infection from spreading.	Some	2
Give each resident a notice of rights, rules, services and charges. Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525420	KINDRED TRANSITIONAL CARE AND REHAB-KENNEDY PARK	6001 ALDERSON ST
525420	KINDRED TRANSITIONAL CARE AND REHAB-KENNEDY PARK	6001 ALDERSON ST
525420	KINDRED TRANSITIONAL CARE AND REHAB-KENNEDY PARK	6001 ALDERSON ST
525420	KINDRED TRANSITIONAL CARE AND REHAB-KENNEDY PARK	6001 ALDERSON ST
525420	KINDRED TRANSITIONAL CARE AND REHAB-KENNEDY PARK	6001 ALDERSON ST
525420	KINDRED TRANSITIONAL CARE AND REHAB-KENNEDY PARK	6001 ALDERSON ST
525420	KINDRED TRANSITIONAL CARE AND REHAB-KENNEDY PARK	6001 ALDERSON ST

test

Based on Nursing Home Compare - Complaint Deficiency

SCHOFIELD	WI	54476	7153594257
SCHOFIELD	WI	54476	7153594257
SCHOFIELD	WI	54476	7153594257
SCHOFIELD	WI	54476	7153594257
SCHOFIELD	WI	54476	7153594257
SCHOFIELD	WI	54476	7153594257
SCHOFIELD	WI	54476	7153594257
SCHOFIELD	WI	54476	7153594257

test

Based on Nursing Home Compare - Complaint Deficiency

12/28/2010	01/07/2011
12/28/2010	01/07/2011
12/28/2010	01/07/2011
01/13/2011	02/13/2011
10/19/2011	11/15/2011
02/28/2012	03/28/2012
02/28/2012	03/28/2012

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Resident Rights Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies

must pay for.		
Notify the resident or provide reasons for a transfer or discharge.	Few	2
Have a program that investigates, controls and keeps infection from spreading.	Some	2
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Safely provide drugs and other similar products available, which are needed every day and in emergencies, by a licensed pharmacist.	Some	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525420	KINDRED TRANSITIONAL CARE AND REHAB-KENNEDY PARK	6001 ALDERSON ST
525420	KINDRED TRANSITIONAL CARE AND REHAB-KENNEDY PARK	6001 ALDERSON ST
525420	KINDRED TRANSITIONAL CARE AND REHAB-KENNEDY PARK	6001 ALDERSON ST
525420	KINDRED TRANSITIONAL CARE AND REHAB-KENNEDY PARK	6001 ALDERSON ST
525422	LINDENGROVE WAUKESHA	425 N UNIVERSITY DR
525424	BROOKFIELD REHAB AND SPECIALTY CARE CTR	18740 W BLUEMOUND RD
525424	BROOKFIELD REHAB AND SPECIALTY CARE CTR	18740 W BLUEMOUND RD

test

Based on Nursing Home Compare - Complaint Deficiency

SCHOFIELD	WI	54476	7153594257
SCHOFIELD	WI	54476	7153594257
SCHOFIELD	WI	54476	7153594257
SCHOFIELD	WI	54476	7153594257
WAUKESHA	WI	53188	2625246400
BROOKFIELD	WI	53045	2627820230
BROOKFIELD	WI	53045	2627820230

test

Based on Nursing Home Compare - Complaint Deficiency

02/28/2012	03/28/2012
02/28/2012	03/28/2012
02/28/2012	03/28/2012
07/18/2012	08/01/2012
07/31/2012	08/31/2012
08/31/2009	10/01/2009
08/31/2009	10/01/2009

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Quality Care Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

Make sure that each resident who enters the nursing home without a catheter is not given a catheter, and receive proper services to prevent urinary tract infections and restore normal bladder function.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Some	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	3
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Try to resolve each resident's complaints quickly.	Few	2
Provide medically-related social services to help each resident achieve the highest possible quality of life.	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525424	BROOKFIELD REHAB AND SPECIALTY CARE CTR	18740 W BLUEMOUND RD
525424	BROOKFIELD REHAB AND SPECIALTY CARE CTR	18740 W BLUEMOUND RD
525424	BROOKFIELD REHAB AND SPECIALTY CARE CTR	18740 W BLUEMOUND RD
525424	BROOKFIELD REHAB AND SPECIALTY CARE CTR	18740 W BLUEMOUND RD
525424	BROOKFIELD REHAB AND SPECIALTY CARE CTR	18740 W BLUEMOUND RD
525424	BROOKFIELD REHAB AND SPECIALTY CARE CTR	18740 W BLUEMOUND RD
525424	BROOKFIELD REHAB AND SPECIALTY CARE CTR	18740 W BLUEMOUND RD

test

Based on Nursing Home Compare - Complaint Deficiency

BROOKFIELD	WI	53045	2627820230
BROOKFIELD	WI	53045	2627820230
BROOKFIELD	WI	53045	2627820230
BROOKFIELD	WI	53045	2627820230
BROOKFIELD	WI	53045	2627820230
BROOKFIELD	WI	53045	2627820230
BROOKFIELD	WI	53045	2627820230

test

Based on Nursing Home Compare - Complaint Deficiency

08/31/2009	10/01/2009
12/02/2009	12/24/2009
12/02/2009	12/24/2009
12/02/2009	12/24/2009
12/02/2009	12/24/2009
12/02/2009	12/24/2009
12/02/2009	12/24/2009
12/02/2009	12/24/2009

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Environmental Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Environmental Deficiencies

the highest possible quality of life.		
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Provide medically-related social services to help each resident achieve the highest possible quality of life.	Few	2
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Coordinate assessments with the pre-admission screening and resident review program for mentally-ill and mentally-retarded patients.	Few	2
Make sure that the nursing home area is free from accident hazards and risks	Few	2

525424	BROOKFIELD REHAB AND SPECIALTY CARE CTR	18740 W BLUEMOUND RD
525424	BROOKFIELD REHAB AND SPECIALTY CARE CTR	18740 W BLUEMOUND RD
525424	BROOKFIELD REHAB AND SPECIALTY CARE CTR	18740 W BLUEMOUND RD
525424	BROOKFIELD REHAB AND SPECIALTY CARE CTR	18740 W BLUEMOUND RD
525424	BROOKFIELD REHAB AND SPECIALTY CARE CTR	18740 W BLUEMOUND RD
525424	BROOKFIELD REHAB AND SPECIALTY CARE CTR	18740 W BLUEMOUND RD

test

Based on Nursing Home Compare - Complaint Deficiency

BROOKFIELD	WI	53045	2627820230
BROOKFIELD	WI	53045	2627820230
BROOKFIELD	WI	53045	2627820230
BROOKFIELD	WI	53045	2627820230
BROOKFIELD	WI	53045	2627820230
BROOKFIELD	WI	53045	2627820230

test

Based on Nursing Home Compare - Complaint Deficiency

03/10/2010	03/22/2010
03/10/2010	03/22/2010
03/10/2010	03/22/2010
03/10/2010	03/22/2010
03/10/2010	03/22/2010
03/10/2010	03/22/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Resident Rights Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Pharmacy Service Deficiencies

and provides supervision to prevent avoidable accidents.		
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Some	2
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Few	3
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, and receive proper services to prevent urinary tract infections and restore normal bladder function.	Few	3
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Some	2
1) Make sure that each resident's drug regimen is free from unnecessary drugs; 2) Each resident's entire	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525424	BROOKFIELD REHAB AND SPECIALTY CARE CTR	18740 W BLUEMOUND RD
525424	BROOKFIELD REHAB AND SPECIALTY CARE CTR	18740 W BLUEMOUND RD
525424	BROOKFIELD REHAB AND SPECIALTY CARE CTR	18740 W BLUEMOUND RD
525424	BROOKFIELD REHAB AND SPECIALTY CARE CTR	18740 W BLUEMOUND RD
525424	BROOKFIELD REHAB AND SPECIALTY CARE CTR	18740 W BLUEMOUND RD
525424	BROOKFIELD REHAB AND SPECIALTY CARE CTR	18740 W BLUEMOUND RD
525424	BROOKFIELD REHAB AND SPECIALTY CARE CTR	18740 W BLUEMOUND RD
525424	BROOKFIELD REHAB AND SPECIALTY CARE CTR	18740 W BLUEMOUND RD

test

Based on Nursing Home Compare - Complaint Deficiency

BROOKFIELD	WI	53045	2627820230
BROOKFIELD	WI	53045	2627820230
BROOKFIELD	WI	53045	2627820230
BROOKFIELD	WI	53045	2627820230
BROOKFIELD	WI	53045	2627820230
BROOKFIELD	WI	53045	2627820230
BROOKFIELD	WI	53045	2627820230
BROOKFIELD	WI	53045	2627820230

test

Based on Nursing Home Compare - Complaint Deficiency

03/10/2010	03/22/2010
03/10/2010	03/22/2010
07/12/2010	08/12/2010
10/13/2010	11/12/2010
10/13/2010	11/12/2010
10/13/2010	11/12/2010
10/13/2010	11/12/2010
10/13/2010	11/12/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Pharmacy Service Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

2) Each resident's entire drug/medication is managed and monitored to achieve highest well being.		
Make sure that residents are safe from serious medication errors.	Few	2
Give or get quality lab services/tests in a timely manner to meet the needs of residents.	Few	2
Determine if it is safe for the resident to self-administer drugs.	Few	2
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Keep each resident's personal and medical records private and confidential.	Some	1
Keep each resident free from physical restraints, unless needed for medical treatment.	Few	2
Provide care by qualified persons according to each resident's written plan of care.	Few	2
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Few	2

525424	BROOKFIELD REHAB AND SPECIALTY CARE CTR	18740 W BLUEMOUND RD
525424	BROOKFIELD REHAB AND SPECIALTY CARE CTR	18740 W BLUEMOUND RD
525424	BROOKFIELD REHAB AND SPECIALTY CARE CTR	18740 W BLUEMOUND RD
525424	BROOKFIELD REHAB AND SPECIALTY CARE CTR	18740 W BLUEMOUND RD
525424	BROOKFIELD REHAB AND SPECIALTY CARE CTR	18740 W BLUEMOUND RD
525424	BROOKFIELD REHAB AND SPECIALTY CARE CTR	18740 W BLUEMOUND RD
525424	BROOKFIELD REHAB AND SPECIALTY CARE CTR	18740 W BLUEMOUND RD

BROOKFIELD	WI	53045	2627820230
BROOKFIELD	WI	53045	2627820230
BROOKFIELD	WI	53045	2627820230
BROOKFIELD	WI	53045	2627820230
BROOKFIELD	WI	53045	2627820230
BROOKFIELD	WI	53045	2627820230
BROOKFIELD	WI	53045	2627820230

test

Based on Nursing Home Compare - Complaint Deficiency

10/13/2010	11/12/2010
10/13/2010	11/12/2010
10/13/2010	11/12/2010
03/09/2011	04/06/2011
03/09/2011	04/06/2011
03/09/2011	04/06/2011
03/09/2011	04/06/2011

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Pharmacy Service Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Quality Care Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

1) Make sure that each resident's drug regimen is free from unnecessary drugs; 2) Each resident's entire drug/medication is managed and monitored to achieve highest well being.	Few	2
Safely provide drugs and other similar products available, which are needed every day and in emergencies, by a licensed pharmacist.	Some	2
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Provide care for residents in a way that keeps or builds each resident's dignity and respect of individuality.	Few	2
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525424	BROOKFIELD REHAB AND SPECIALTY CARE CTR	18740 W BLUEMOUND RD
525424	BROOKFIELD REHAB AND SPECIALTY CARE CTR	18740 W BLUEMOUND RD
525424	BROOKFIELD REHAB AND SPECIALTY CARE CTR	18740 W BLUEMOUND RD
525424	BROOKFIELD REHAB AND SPECIALTY CARE CTR	18740 W BLUEMOUND RD
525424	BROOKFIELD REHAB AND SPECIALTY CARE CTR	18740 W BLUEMOUND RD
525424	BROOKFIELD REHAB AND SPECIALTY CARE CTR	18740 W BLUEMOUND RD
525424	BROOKFIELD REHAB AND SPECIALTY CARE CTR	18740 W BLUEMOUND RD

test

Based on Nursing Home Compare - Complaint Deficiency

BROOKFIELD	WI	53045	2627820230
BROOKFIELD	WI	53045	2627820230
BROOKFIELD	WI	53045	2627820230
BROOKFIELD	WI	53045	2627820230
BROOKFIELD	WI	53045	2627820230
BROOKFIELD	WI	53045	2627820230
BROOKFIELD	WI	53045	2627820230

test

Based on Nursing Home Compare - Complaint Deficiency

03/09/2011	04/06/2011
11/03/2011	11/18/2011
02/16/2012	03/09/2012
02/16/2012	03/09/2012
02/16/2012	03/09/2012
02/16/2012	03/09/2012
07/12/2012	07/27/2012

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Environmental Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Quality Care Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

heal existing bed sores.		
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	3
Safely provide drugs and other similar products available, which are needed every day and in emergencies, by a licensed pharmacist.	Few	2
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Provide necessary care and services to maintain the highest well being of each resident .	Some	2
Safely provide drugs and other similar products available, which are needed every day and in emergencies, by a licensed pharmacist.	Few	2
Make sure services provided by the nursing facility meet professional	Some	2

test

Based on Nursing Home Compare - Complaint Deficiency

525424	BROOKFIELD REHAB AND SPECIALTY CARE CTR	18740 W BLUEMOUND RD
525426	HILLVIEW HEALTH CARE CTR	3501 PARK LANE DR
525426	HILLVIEW HEALTH CARE CTR	3501 PARK LANE DR
525426	HILLVIEW HEALTH CARE CTR	3501 PARK LANE DR
525426	HILLVIEW HEALTH CARE CTR	3501 PARK LANE DR
525426	HILLVIEW HEALTH CARE CTR	3501 PARK LANE DR
525426	HILLVIEW HEALTH CARE CTR	3501 PARK LANE DR
525426	HILLVIEW HEALTH CARE CTR	3501 PARK LANE DR

test

Based on Nursing Home Compare - Complaint Deficiency

BROOKFIELD	WI	53045	2627820230
LA CROSSE	WI	54601	6087894800
LA CROSSE	WI	54601	6087894800
LA CROSSE	WI	54601	6087894800
LA CROSSE	WI	54601	6087894800
LA CROSSE	WI	54601	6087894800
LA CROSSE	WI	54601	6087894800
LA CROSSE	WI	54601	6087894800

test

Based on Nursing Home Compare - Complaint Deficiency

07/12/2012	07/27/2012
09/02/2009	10/02/2009
09/02/2009	10/02/2009
09/02/2009	10/02/2009
09/02/2009	10/02/2009
09/02/2009	10/02/2009
09/02/2009	10/02/2009
09/02/2009	10/02/2009

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Quality Care Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies

standards of quality.		
Provide necessary care and services to maintain the highest well being of each resident .	Some	2
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525426	HILLVIEW HEALTH CARE CTR	3501 PARK LANE DR
525426	HILLVIEW HEALTH CARE CTR	3501 PARK LANE DR
525426	HILLVIEW HEALTH CARE CTR	3501 PARK LANE DR
525426	HILLVIEW HEALTH CARE CTR	3501 PARK LANE DR
525426	HILLVIEW HEALTH CARE CTR	3501 PARK LANE DR
525426	HILLVIEW HEALTH CARE CTR	3501 PARK LANE DR
525426	HILLVIEW HEALTH CARE CTR	3501 PARK LANE DR

LA CROSSE	WI	54601	6087894800
LA CROSSE	WI	54601	6087894800
LA CROSSE	WI	54601	6087894800
LA CROSSE	WI	54601	6087894800
LA CROSSE	WI	54601	6087894800
LA CROSSE	WI	54601	6087894800
LA CROSSE	WI	54601	6087894800
LA CROSSE	WI	54601	6087894800

test

Based on Nursing Home Compare - Complaint Deficiency

09/02/2009	10/02/2009
11/18/2009	01/18/2010
11/18/2009	01/18/2010
11/18/2009	01/18/2010
11/18/2009	01/18/2010
10/21/2010	11/25/2010
10/21/2010	11/25/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Environmental Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Mistreatment Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

Have a program that investigates, controls and keeps infection from spreading.	Few	2
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Have a program that investigates, controls and keeps infection from spreading.	Few	2
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Some	2

test

Based on Nursing Home Compare - Complaint Deficiency

525426	HILLVIEW HEALTH CARE CTR	3501 PARK LANE DR
525426	HILLVIEW HEALTH CARE CTR	3501 PARK LANE DR
525426	HILLVIEW HEALTH CARE CTR	3501 PARK LANE DR
525426	HILLVIEW HEALTH CARE CTR	3501 PARK LANE DR
525426	HILLVIEW HEALTH CARE CTR	3501 PARK LANE DR
525426	HILLVIEW HEALTH CARE CTR	3501 PARK LANE DR
525426	HILLVIEW HEALTH CARE CTR	3501 PARK LANE DR
525427	KINDRED TRANSITIONAL CARE AND REHAB-SAN LUIS	2305 SAN LUIS PL
525427	KINDRED TRANSITIONAL CARE AND REHAB-SAN LUIS	2305 SAN LUIS PL

test

Based on Nursing Home Compare - Complaint Deficiency

LA CROSSE	WI	54601	6087894800
LA CROSSE	WI	54601	6087894800
LA CROSSE	WI	54601	6087894800
LA CROSSE	WI	54601	6087894800
LA CROSSE	WI	54601	6087894800
LA CROSSE	WI	54601	6087894800
LA CROSSE	WI	54601	6087894800
LA CROSSE	WI	54601	6087894800
GREEN BAY	WI	54304	9204945231
GREEN BAY	WI	54304	9204945231

test

Based on Nursing Home Compare - Complaint Deficiency

10/21/2010	11/25/2010
10/21/2010	11/25/2010
10/21/2010	11/25/2010
10/21/2010	11/25/2010
10/21/2010	11/25/2010
10/21/2010	11/25/2010
10/21/2010	11/25/2010
09/14/2009	10/18/2009
01/07/2010	01/25/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Mistreatment Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Resident Assessment Deficiencies

mistreatment of residents.		
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Provide a safe, clean, comfortable and homelike environment.	Many	2
Make sure services provided by the nursing facility meet professional standards of quality.	Few	3
Provide necessary care and services to maintain the highest well being of each resident .	Few	3
Make sure that a working call system is available in each resident's room or bathroom and bathing area.	Many	4
Make sure that the nursing home area is safe, easy to use, clean and comfortable for residents, staff and the public.	Many	2
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Some	2
Provide medically-related social services to help each resident achieve the highest possible quality of life.	Few	3
Develop a complete care plan that meets all of a resident's needs, with	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525427	KINDRED TRANSITIONAL CARE AND REHAB-SAN LUIS	2305 SAN LUIS PL
525427	KINDRED TRANSITIONAL CARE AND REHAB-SAN LUIS	2305 SAN LUIS PL
525427	KINDRED TRANSITIONAL CARE AND REHAB-SAN LUIS	2305 SAN LUIS PL
525427	KINDRED TRANSITIONAL CARE AND REHAB-SAN LUIS	2305 SAN LUIS PL
525427	KINDRED TRANSITIONAL CARE AND REHAB-SAN LUIS	2305 SAN LUIS PL
525427	KINDRED TRANSITIONAL CARE AND REHAB-SAN LUIS	2305 SAN LUIS PL
525427	KINDRED TRANSITIONAL CARE AND REHAB-SAN LUIS	2305 SAN LUIS PL

test

Based on Nursing Home Compare - Complaint Deficiency

GREEN BAY	WI	54304	9204945231
GREEN BAY	WI	54304	9204945231
GREEN BAY	WI	54304	9204945231
GREEN BAY	WI	54304	9204945231
GREEN BAY	WI	54304	9204945231
GREEN BAY	WI	54304	9204945231
GREEN BAY	WI	54304	9204945231

test

Based on Nursing Home Compare - Complaint Deficiency

01/07/2010	01/25/2010
01/07/2010	01/29/2010
01/22/2010	02/04/2010
01/22/2010	02/04/2010
02/17/2010	02/18/2010
03/15/2010	04/14/2010
03/15/2010	04/14/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Quality Care Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Quality Care Deficiencies

timetables and actions that can be measured.		
Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Some	1
Give each resident enough fluids to keep them healthy and prevent dehydration.	Few	2
Have a program that investigates, controls and keeps infection from spreading.	Many	4
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Provide necessary care and services to maintain the highest well being of each resident .	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525427	KINDRED TRANSITIONAL CARE AND REHAB-SAN LUIS	2305 SAN LUIS PL
525427	KINDRED TRANSITIONAL CARE AND REHAB-SAN LUIS	2305 SAN LUIS PL
525427	KINDRED TRANSITIONAL CARE AND REHAB-SAN LUIS	2305 SAN LUIS PL
525427	KINDRED TRANSITIONAL CARE AND REHAB-SAN LUIS	2305 SAN LUIS PL
525427	KINDRED TRANSITIONAL CARE AND REHAB-SAN LUIS	2305 SAN LUIS PL
525427	KINDRED TRANSITIONAL CARE AND REHAB-SAN LUIS	2305 SAN LUIS PL
525427	KINDRED TRANSITIONAL CARE AND REHAB-SAN LUIS	2305 SAN LUIS PL
525427	KINDRED TRANSITIONAL CARE AND REHAB-SAN LUIS	2305 SAN LUIS PL

test

Based on Nursing Home Compare - Complaint Deficiency

GREEN BAY	WI	54304	9204945231
GREEN BAY	WI	54304	9204945231
GREEN BAY	WI	54304	9204945231
GREEN BAY	WI	54304	9204945231
GREEN BAY	WI	54304	9204945231
GREEN BAY	WI	54304	9204945231
GREEN BAY	WI	54304	9204945231
GREEN BAY	WI	54304	9204945231

test

Based on Nursing Home Compare - Complaint Deficiency

03/15/2010	04/14/2010
03/29/2010	04/29/2010
03/29/2010	04/29/2010
03/29/2010	04/29/2010
03/29/2010	04/29/2010
03/29/2010	04/29/2010
09/20/2010	10/05/2010
09/20/2010	10/04/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Administration Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Administration Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Make sure that each resident has the right to join in social, religious, and community activities.	Few	2
Provide housekeeping and maintenance services.	Few	2
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	4
Give or get quality lab services/tests in a timely manner to meet the needs of residents.	Few	2

525427	KINDRED TRANSITIONAL CARE AND REHAB-SAN LUIS	2305 SAN LUIS PL
525427	KINDRED TRANSITIONAL CARE AND REHAB-SAN LUIS	2305 SAN LUIS PL
525427	KINDRED TRANSITIONAL CARE AND REHAB-SAN LUIS	2305 SAN LUIS PL
525427	KINDRED TRANSITIONAL CARE AND REHAB-SAN LUIS	2305 SAN LUIS PL
525427	KINDRED TRANSITIONAL CARE AND REHAB-SAN LUIS	2305 SAN LUIS PL
525429	STRAWBERRY LANE MEDICAL AND REHAB	130 STRAWBERRY LN
525429	STRAWBERRY LANE MEDICAL AND REHAB	130 STRAWBERRY LN

test

Based on Nursing Home Compare - Complaint Deficiency

GREEN BAY	WI	54304	9204945231
GREEN BAY	WI	54304	9204945231
GREEN BAY	WI	54304	9204945231
GREEN BAY	WI	54304	9204945231
GREEN BAY	WI	54304	9204945231
WISCONSIN RAPIDS	WI	54494	7154241600
WISCONSIN RAPIDS	WI	54494	7154241600

test

Based on Nursing Home Compare - Complaint Deficiency

10/19/2010	11/11/2010
10/19/2010	11/11/2010
11/24/2010	12/15/2010
04/12/2011	05/05/2011
04/12/2011	05/05/2011
07/08/2009	07/20/2009
07/08/2009	07/20/2009

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Resident Assessment Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Resident Assessment Deficiencies

residents.		
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Some	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Few	2
Provide housekeeping and maintenance services.	Few	2
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525429	STRAWBERRY LANE MEDICAL AND REHAB	130 STRAWBERRY LN
525429	STRAWBERRY LANE MEDICAL AND REHAB	130 STRAWBERRY LN
525429	STRAWBERRY LANE MEDICAL AND REHAB	130 STRAWBERRY LN
525429	STRAWBERRY LANE MEDICAL AND REHAB	130 STRAWBERRY LN
525429	STRAWBERRY LANE MEDICAL AND REHAB	130 STRAWBERRY LN
525429	STRAWBERRY LANE MEDICAL AND REHAB	130 STRAWBERRY LN
525429	STRAWBERRY LANE MEDICAL AND REHAB	130 STRAWBERRY LN
525429	STRAWBERRY LANE MEDICAL AND REHAB	130 STRAWBERRY LN
525429	STRAWBERRY LANE MEDICAL AND REHAB	130 STRAWBERRY LN

WISCONSIN RAPIDS	WI	54494	7154241600
WISCONSIN RAPIDS	WI	54494	7154241600
WISCONSIN RAPIDS	WI	54494	7154241600
WISCONSIN RAPIDS	WI	54494	7154241600
WISCONSIN RAPIDS	WI	54494	7154241600
WISCONSIN RAPIDS	WI	54494	7154241600
WISCONSIN RAPIDS	WI	54494	7154241600
WISCONSIN RAPIDS	WI	54494	7154241600

test

Based on Nursing Home Compare - Complaint Deficiency

07/08/2009	07/20/2009
07/08/2009	07/20/2009
07/08/2009	07/20/2009
11/30/2009	12/16/2009
11/30/2009	12/16/2009
03/09/2010	03/27/2010
03/09/2010	03/27/2010
05/20/2010	06/11/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Resident Rights Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

Provide care by qualified persons according to each resident's written plan of care.	Few	2
Assist those residents who need total help with eating/drinking, grooming and personal and oral hygiene.	Few	2
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Provide care for residents in a way that keeps or builds each resident's dignity	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525429	STRAWBERRY LANE MEDICAL AND REHAB	130 STRAWBERRY LN
525429	STRAWBERRY LANE MEDICAL AND REHAB	130 STRAWBERRY LN
525429	STRAWBERRY LANE MEDICAL AND REHAB	130 STRAWBERRY LN
525429	STRAWBERRY LANE MEDICAL AND REHAB	130 STRAWBERRY LN
525429	STRAWBERRY LANE MEDICAL AND REHAB	130 STRAWBERRY LN
525429	STRAWBERRY LANE MEDICAL AND REHAB	130 STRAWBERRY LN
525429	STRAWBERRY LANE MEDICAL AND REHAB	130 STRAWBERRY LN
525429	STRAWBERRY LANE MEDICAL AND REHAB	130 STRAWBERRY LN

test

Based on Nursing Home Compare - Complaint Deficiency

WISCONSIN RAPIDS	WI	54494	7154241600
WISCONSIN RAPIDS	WI	54494	7154241600
WISCONSIN RAPIDS	WI	54494	7154241600
WISCONSIN RAPIDS	WI	54494	7154241600
WISCONSIN RAPIDS	WI	54494	7154241600
WISCONSIN RAPIDS	WI	54494	7154241600
WISCONSIN RAPIDS	WI	54494	7154241600
WISCONSIN RAPIDS	WI	54494	7154241600

test

Based on Nursing Home Compare - Complaint Deficiency

05/20/2010	06/11/2010
05/20/2010	06/11/2010
06/21/2010	07/16/2010
09/10/2010	09/24/2010
12/16/2010	01/03/2011
03/30/2011	04/15/2011
03/30/2011	04/15/2011

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Resident Assessment Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies

keeps or builds each resident's dignity and respect of individuality.		
Make sure each resident receives an accurate assessment by a qualified health professional.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Provide housekeeping and maintenance services.	Some	2
Give or get specialized rehabilitative services per the patient's assessment or plan of care.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525429	STRAWBERRY LANE MEDICAL AND REHAB	130 STRAWBERRY LN
525429	STRAWBERRY LANE MEDICAL AND REHAB	130 STRAWBERRY LN
525429	STRAWBERRY LANE MEDICAL AND REHAB	130 STRAWBERRY LN
525429	STRAWBERRY LANE MEDICAL AND REHAB	130 STRAWBERRY LN
525429	STRAWBERRY LANE MEDICAL AND REHAB	130 STRAWBERRY LN
525429	STRAWBERRY LANE MEDICAL AND REHAB	130 STRAWBERRY LN
525429	STRAWBERRY LANE MEDICAL AND REHAB	130 STRAWBERRY LN
525429	STRAWBERRY LANE MEDICAL AND REHAB	130 STRAWBERRY LN

WISCONSIN RAPIDS	WI	54494	7154241600
WISCONSIN RAPIDS	WI	54494	7154241600
WISCONSIN RAPIDS	WI	54494	7154241600
WISCONSIN RAPIDS	WI	54494	7154241600
WISCONSIN RAPIDS	WI	54494	7154241600
WISCONSIN RAPIDS	WI	54494	7154241600
WISCONSIN RAPIDS	WI	54494	7154241600
WISCONSIN RAPIDS	WI	54494	7154241600

test

Based on Nursing Home Compare - Complaint Deficiency

09/21/2011	10/14/2011
09/21/2011	10/14/2011
09/21/2011	10/14/2011
09/21/2011	10/14/2011
02/14/2012	03/12/2012
02/14/2012	03/12/2012
02/14/2012	03/12/2012

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies

residents or theft of resident property.		
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Some	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Some	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Some	2
1) Review the work of each nurse aide every year; and 2) give regular in-service training based upon these reviews.	Many	1
Let the resident refuse treatment or refuse to take part in an experiment and formulate advance directives.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Develop policies that prevent	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525429	STRAWBERRY LANE MEDICAL AND REHAB	130 STRAWBERRY LN
525429	STRAWBERRY LANE MEDICAL AND REHAB	130 STRAWBERRY LN
525429	STRAWBERRY LANE MEDICAL AND REHAB	130 STRAWBERRY LN
525429	STRAWBERRY LANE MEDICAL AND REHAB	130 STRAWBERRY LN
525429	STRAWBERRY LANE MEDICAL AND REHAB	130 STRAWBERRY LN
525429	STRAWBERRY LANE MEDICAL AND REHAB	130 STRAWBERRY LN
525429	STRAWBERRY LANE MEDICAL AND REHAB	130 STRAWBERRY LN
525429	STRAWBERRY LANE MEDICAL AND REHAB	130 STRAWBERRY LN

WISCONSIN RAPIDS	WI	54494	7154241600
WISCONSIN RAPIDS	WI	54494	7154241600
WISCONSIN RAPIDS	WI	54494	7154241600
WISCONSIN RAPIDS	WI	54494	7154241600
WISCONSIN RAPIDS	WI	54494	7154241600
WISCONSIN RAPIDS	WI	54494	7154241600
WISCONSIN RAPIDS	WI	54494	7154241600
WISCONSIN RAPIDS	WI	54494	7154241600

test

Based on Nursing Home Compare - Complaint Deficiency

02/14/2012	03/12/2012
02/14/2012	03/12/2012
02/14/2012	03/12/2012
02/14/2012	03/12/2012
08/14/2012	09/11/2012
08/14/2012	09/11/2012
08/14/2012	09/19/2012

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Resident Assessment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Quality Care Deficiencies

mistreatment, neglect, or abuse of residents or theft of resident property.		
Conduct initial and periodic assessments of each resident's functional capacity.	Few	2
Provide care by qualified persons according to each resident's written plan of care.	Few	2
Make sure that doctors see a resident's plan of care at every visit and make notes about progress and orders in writing.	Few	2
Set up an ongoing quality assessment and assurance group to review quality deficiencies quarterly, and develop corrective plans of action.	Many	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Few	3

test

Based on Nursing Home Compare - Complaint Deficiency

525429	STRAWBERRY LANE MEDICAL AND REHAB	130 STRAWBERRY LN
525429	STRAWBERRY LANE MEDICAL AND REHAB	130 STRAWBERRY LN
525430	ROLLING HILLS REHAB CTR	14345 CTY HWY B
525430	ROLLING HILLS REHAB CTR	14345 CTY HWY B
525430	ROLLING HILLS REHAB CTR	14345 CTY HWY B
525430	ROLLING HILLS REHAB CTR	14345 CTY HWY B
525431	CLAIRIDGE HOUSE	1519 60TH ST

test

Based on Nursing Home Compare - Complaint Deficiency

WISCONSIN RAPIDS	WI	54494	7154241600
WISCONSIN RAPIDS	WI	54494	7154241600
SPARTA	WI	54656	6082698800
SPARTA	WI	54656	6082698800
SPARTA	WI	54656	6082698800
SPARTA	WI	54656	6082698800
KENOSHA	WI	53140	2626567500

test

Based on Nursing Home Compare - Complaint Deficiency

08/14/2012	09/11/2012
08/14/2012	09/11/2012
01/21/2010	02/21/2010
07/29/2011	10/06/2011
07/29/2011	10/06/2011
10/06/2011	10/14/2011
10/18/2010	11/18/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Quality Care Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Pharmacy Service Deficiencies

heal existing bed sores.		
Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Some	2
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Some	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Some	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
1) Make sure that each resident's drug regimen is free from unnecessary drugs; 2) Each resident's entire drug/medication is managed and	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525431	CLAIRIDGE HOUSE	1519 60TH ST
525431	CLAIRIDGE HOUSE	1519 60TH ST
525432	MARY JUDE NURSING HOME	9806 W LINCOLN AVE
525432	MARY JUDE NURSING HOME	9806 W LINCOLN AVE
525432	MARY JUDE NURSING HOME	9806 W LINCOLN AVE
525432	MARY JUDE NURSING HOME	9806 W LINCOLN AVE
525432	MARY JUDE NURSING HOME	9806 W LINCOLN AVE

test

Based on Nursing Home Compare - Complaint Deficiency

KENOSHA	WI	53140	2626567500
KENOSHA	WI	53140	2626567500
WEST ALLIS	WI	53227	4145435330
WEST ALLIS	WI	53227	4145435330
WEST ALLIS	WI	53227	4145435330
WEST ALLIS	WI	53227	4145435330
WEST ALLIS	WI	53227	4145435330

test

Based on Nursing Home Compare - Complaint Deficiency

09/18/2012	10/18/2012
09/18/2012	10/18/2012
09/29/2009	10/29/2009
08/02/2010	09/02/2010
08/02/2010	09/02/2010
03/15/2011	04/15/2011
03/15/2011	04/15/2011

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Mistreatment Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Administration Deficiencies

monitored to achieve highest well being.		
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Have a program that investigates, controls and keeps infection from spreading.	Few	2
Protect each resident from all abuse, physical punishment, and being separated from others.	Few	3
Provide medically-related social services to help each resident achieve the highest possible quality of life.	Few	2
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Keep accurate, complete and organized clinical records on each resident that	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525432	MARY JUDE NURSING HOME	9806 W LINCOLN AVE
525432	MARY JUDE NURSING HOME	9806 W LINCOLN AVE
525432	MARY JUDE NURSING HOME	9806 W LINCOLN AVE
525432	MARY JUDE NURSING HOME	9806 W LINCOLN AVE
525433	DUNN CTY HLTH CARE CTR	3001 US HWY 12 EAST
525433	DUNN CTY HLTH CARE CTR	3001 US HWY 12 EAST
525433	DUNN CTY HLTH CARE CTR	3001 US HWY 12 EAST

test

Based on Nursing Home Compare - Complaint Deficiency

WEST ALLIS	WI	53227	4145435330
WEST ALLIS	WI	53227	4145435330
WEST ALLIS	WI	53227	4145435330
WEST ALLIS	WI	53227	4145435330
MENOMONIE	WI	54751	7152322661
MENOMONIE	WI	54751	7152322661
MENOMONIE	WI	54751	7152322661

test

Based on Nursing Home Compare - Complaint Deficiency

11/01/2011	12/02/2011
05/16/2012	06/16/2012
08/02/2012	09/02/2012
08/02/2012	09/02/2012
08/18/2009	11/06/2009
08/18/2009	10/07/2009
08/18/2009	10/07/2009

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Nutrition and Dietary Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies

meet professional standards.		
Store, cook, and serve food in a safe and clean way.	Few	2
Have a program that investigates, controls and keeps infection from spreading.	Few	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
1) Make sure that each resident's drug regimen is free from unnecessary drugs; 2) Each resident's entire drug/medication is managed and monitored to achieve highest well being.	Few	2
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Few	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525433	DUNN CTY HLTH CARE CTR	3001 US HWY 12 EAST
525433	DUNN CTY HLTH CARE CTR	3001 US HWY 12 EAST
525433	DUNN CTY HLTH CARE CTR	3001 US HWY 12 EAST
525433	DUNN CTY HLTH CARE CTR	3001 US HWY 12 EAST
525433	DUNN CTY HLTH CARE CTR	3001 US HWY 12 EAST
525433	DUNN CTY HLTH CARE CTR	3001 US HWY 12 EAST
525433	DUNN CTY HLTH CARE CTR	3001 US HWY 12 EAST
525433	DUNN CTY HLTH CARE CTR	3001 US HWY 12 EAST
525433	DUNN CTY HLTH CARE CTR	3001 US HWY 12 EAST

test

Based on Nursing Home Compare - Complaint Deficiency

MENOMONIE	WI	54751	7152322661
MENOMONIE	WI	54751	7152322661
MENOMONIE	WI	54751	7152322661
MENOMONIE	WI	54751	7152322661
MENOMONIE	WI	54751	7152322661
MENOMONIE	WI	54751	7152322661
MENOMONIE	WI	54751	7152322661
MENOMONIE	WI	54751	7152322661
MENOMONIE	WI	54751	7152322661

test

Based on Nursing Home Compare - Complaint Deficiency

08/18/2009	11/06/2009
08/18/2009	10/07/2009
08/18/2009	10/07/2009
01/19/2010	02/19/2010
01/19/2010	02/19/2010
01/19/2010	02/19/2010
01/04/2011	02/04/2011
01/04/2011	02/04/2011
01/04/2011	02/04/2011

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Environmental Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Make sure that residents are safe from serious medication errors.	Few	2
Provide necessary care and services to maintain the highest well being of each resident .	Few	3
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Few	3
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Provide care for residents in a way that keeps or builds each resident's dignity and respect of individuality.	Few	2
Allow the resident the right to participate in the planning or revision of the resident's care plan.	Few	2
Make sure that the nursing home area is free from accident hazards and risks	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525434	GOLDEN LIVINGCENTER-VALLEY OF HAYWARD	10775 NYMAN AVE
525435	GOLDEN LIVINGCENTER-CONTINENTAL MANOR	600 E ELM ST
525437	FAIR VIEW NURSING HOME	1050 DIVISION ST
525437	FAIR VIEW NURSING HOME	1050 DIVISION ST
525437	FAIR VIEW NURSING HOME	1050 DIVISION ST
525437	FAIR VIEW NURSING HOME	1050 DIVISION ST

test

Based on Nursing Home Compare - Complaint Deficiency

HAYWARD	WI	54843	7156342202
ABBOTSFORD	WI	54405	7152232359
MAUSTON	WI	53948	6088476161
MAUSTON	WI	53948	6088476161
MAUSTON	WI	53948	6088476161
MAUSTON	WI	53948	6088476161

test

Based on Nursing Home Compare - Complaint Deficiency

06/29/2011	07/29/2011
06/30/2010	07/30/2010
09/23/2009	10/27/2009
09/23/2009	10/27/2009
09/23/2009	10/27/2009
02/10/2010	03/22/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Quality Care Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Resident Rights Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

free from accident hazards and risks and provides supervision to prevent avoidable accidents.		
Provide medically-related social services to help each resident achieve the highest possible quality of life.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Few	3
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, and receive proper services to prevent urinary tract infections and restore normal bladder function.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Keep each resident's personal and medical records private and confidential.	Some	2

test

Based on Nursing Home Compare - Complaint Deficiency

525437	FAIR VIEW NURSING HOME	1050 DIVISION ST
525437	FAIR VIEW NURSING HOME	1050 DIVISION ST
525437	FAIR VIEW NURSING HOME	1050 DIVISION ST
525437	FAIR VIEW NURSING HOME	1050 DIVISION ST
525437	FAIR VIEW NURSING HOME	1050 DIVISION ST
525437	FAIR VIEW NURSING HOME	1050 DIVISION ST
525438	ST JOSEPHS REHABILITATION CENTER	2902 E AVENUE SOUTH

MAUSTON	WI	53948	6088476161
MAUSTON	WI	53948	6088476161
MAUSTON	WI	53948	6088476161
MAUSTON	WI	53948	6088476161
MAUSTON	WI	53948	6088476161
MAUSTON	WI	53948	6088476161
LA CROSSE	WI	54601	6087889870

test

Based on Nursing Home Compare - Complaint Deficiency

02/10/2010	03/22/2010
02/10/2010	03/22/2010
02/10/2010	03/22/2010
02/10/2010	03/22/2010
02/10/2010	03/22/2010
06/09/2010	07/01/2010
02/17/2010	05/26/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Mistreatment Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Resident Rights Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Make sure each resident receives an accurate assessment by a qualified health professional.	Some	2
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, and receive proper services to prevent urinary tract infections and restore normal bladder function.	Some	3
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	4
Make sure that doctors visit residents regularly, as required.	Some	2
Let the resident refuse treatment or refuse to take part in an experiment and formulate advance directives.	Few	2
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	4

test

Based on Nursing Home Compare - Complaint Deficiency

525438	ST JOSEPHS REHABILITATION CENTER	2902 E AVENUE SOUTH
525438	ST JOSEPHS REHABILITATION CENTER	2902 E AVENUE SOUTH
525438	ST JOSEPHS REHABILITATION CENTER	2902 E AVENUE SOUTH
525438	ST JOSEPHS REHABILITATION CENTER	2902 E AVENUE SOUTH
525438	ST JOSEPHS REHABILITATION CENTER	2902 E AVENUE SOUTH
525438	ST JOSEPHS REHABILITATION CENTER	2902 E AVENUE SOUTH
525438	ST JOSEPHS REHABILITATION CENTER	2902 E AVENUE SOUTH
525438	ST JOSEPHS REHABILITATION CENTER	2902 E AVENUE SOUTH
525438	ST JOSEPHS REHABILITATION CENTER	2902 E AVENUE SOUTH

test

Based on Nursing Home Compare - Complaint Deficiency

LA CROSSE	WI	54601	6087889870
LA CROSSE	WI	54601	6087889870
LA CROSSE	WI	54601	6087889870
LA CROSSE	WI	54601	6087889870
LA CROSSE	WI	54601	6087889870
LA CROSSE	WI	54601	6087889870
LA CROSSE	WI	54601	6087889870
LA CROSSE	WI	54601	6087889870

test

Based on Nursing Home Compare - Complaint Deficiency

02/17/2010	05/05/2010
02/17/2010	05/05/2010
02/17/2010	05/05/2010
02/17/2010	05/26/2010
02/17/2010	05/05/2010
02/17/2010	05/05/2010
05/05/2010	05/26/2010
05/05/2010	05/26/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Resident Rights Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

Try to resolve each resident's complaints quickly.	Few	2
Conduct initial and periodic assessments of each resident's functional capacity.	Some	2
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Some	2
Provide necessary care and services to maintain the highest well being of each resident .	Few	4
Give each resident enough fluids to keep them healthy and prevent dehydration.	Few	2
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Some	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525438	ST JOSEPHS REHABILITATION CENTER	2902 E AVENUE SOUTH
525438	ST JOSEPHS REHABILITATION CENTER	2902 E AVENUE SOUTH
525441	MANITOWOC HEALTH CARE CENTER	2021 S ALVERNO RD
525441	MANITOWOC HEALTH CARE CENTER	2021 S ALVERNO RD
525441	MANITOWOC HEALTH CARE CENTER	2021 S ALVERNO RD
525441	MANITOWOC HEALTH CARE CENTER	2021 S ALVERNO RD

test

Based on Nursing Home Compare - Complaint Deficiency

LA CROSSE	WI	54601	6087889870
LA CROSSE	WI	54601	6087889870
MANITOWOC	WI	54220	9206834100
MANITOWOC	WI	54220	9206834100
MANITOWOC	WI	54220	9206834100
MANITOWOC	WI	54220	9206834100

test

Based on Nursing Home Compare - Complaint Deficiency

05/05/2010	05/26/2010
05/05/2010	05/26/2010
09/01/2010	09/25/2010
09/13/2010	Not Available
08/03/2011	08/19/2011
01/18/2012	02/18/2012

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Resident Rights Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

Make sure each resident has the right to have a choice over activities, their schedules and health care according to his or her interests, assessment, and plan of care.	Few	3
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	3
Operate and provide services according to Federal, State, and local laws and professional standards.	Few	2
Give each resident a notice of rights, rules, services and charges. Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for.	Many	1
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525441	MANITOWOC HEALTH CARE CENTER	2021 S ALVERNO RD
525441	MANITOWOC HEALTH CARE CENTER	2021 S ALVERNO RD
525442	TOMAH NURSING AND REHAB	1505 BUTTS AVE
525442	TOMAH NURSING AND REHAB	1505 BUTTS AVE
525442	TOMAH NURSING AND REHAB	1505 BUTTS AVE
525442	TOMAH NURSING AND REHAB	1505 BUTTS AVE
525442	TOMAH NURSING AND REHAB	1505 BUTTS AVE
525442	TOMAH NURSING AND REHAB	1505 BUTTS AVE

test

Based on Nursing Home Compare - Complaint Deficiency

MANITOWOC	WI	54220	9206834100
MANITOWOC	WI	54220	9206834100
TOMAH	WI	54660	6083723241
TOMAH	WI	54660	6083723241
TOMAH	WI	54660	6083723241
TOMAH	WI	54660	6083723241
TOMAH	WI	54660	6083723241
TOMAH	WI	54660	6083723241

test

Based on Nursing Home Compare - Complaint Deficiency

01/18/2012	02/18/2012
01/18/2012	02/18/2012
07/01/2009	08/06/2009
07/01/2009	08/06/2009
07/01/2009	08/06/2009
07/01/2009	08/06/2009
07/01/2009	08/07/2009

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Pharmacy Service Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies

any acts or reports of abuse, neglect or mistreatment of residents.		
1) Make sure that each resident's drug regimen is free from unnecessary drugs; 2) Each resident's entire drug/medication is managed and monitored to achieve highest well being.	Some	2
Have a program that investigates, controls and keeps infection from spreading.	Many	2
Protect each resident from all abuse, physical punishment, and being separated from others.	Few	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Provide medically-related social services to help each resident achieve the highest possible quality of life.	Few	2
Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	4

test

Based on Nursing Home Compare - Complaint Deficiency

525442	TOMAH NURSING AND REHAB	1505 BUTTS AVE
525442	TOMAH NURSING AND REHAB	1505 BUTTS AVE
525442	TOMAH NURSING AND REHAB	1505 BUTTS AVE
525442	TOMAH NURSING AND REHAB	1505 BUTTS AVE
525442	TOMAH NURSING AND REHAB	1505 BUTTS AVE
525442	TOMAH NURSING AND REHAB	1505 BUTTS AVE
525442	TOMAH NURSING AND REHAB	1505 BUTTS AVE
525442	TOMAH NURSING AND REHAB	1505 BUTTS AVE
525442	TOMAH NURSING AND REHAB	1505 BUTTS AVE

test

Based on Nursing Home Compare - Complaint Deficiency

TOMAH	WI	54660	6083723241
TOMAH	WI	54660	6083723241
TOMAH	WI	54660	6083723241
TOMAH	WI	54660	6083723241
TOMAH	WI	54660	6083723241
TOMAH	WI	54660	6083723241
TOMAH	WI	54660	6083723241
TOMAH	WI	54660	6083723241
TOMAH	WI	54660	6083723241

test

Based on Nursing Home Compare - Complaint Deficiency

07/01/2009	08/06/2009
07/01/2009	08/07/2009
10/07/2010	11/01/2010
10/07/2010	11/01/2010
10/07/2010	11/01/2010
10/07/2010	11/01/2010
06/02/2011	07/02/2011
06/02/2011	07/02/2011

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Quality Care Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Mistreatment Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Some	2
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Provide necessary care and services to maintain the highest well being of each resident .	Few	3
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Some	2
Try to resolve each resident's complaints quickly.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525442	TOMAH NURSING AND REHAB	1505 BUTTS AVE
525442	TOMAH NURSING AND REHAB	1505 BUTTS AVE
525442	TOMAH NURSING AND REHAB	1505 BUTTS AVE
525442	TOMAH NURSING AND REHAB	1505 BUTTS AVE
525443	ONALASKA CARE CTR	1600 MAIN ST
525443	ONALASKA CARE CTR	1600 MAIN ST
525443	ONALASKA CARE CTR	1600 MAIN ST
525443	ONALASKA CARE CTR	1600 MAIN ST

test

Based on Nursing Home Compare - Complaint Deficiency

TOMAH	WI	54660	6083723241
TOMAH	WI	54660	6083723241
TOMAH	WI	54660	6083723241
TOMAH	WI	54660	6083723241
ONALASKA	WI	54650	6087834681
ONALASKA	WI	54650	6087834681
ONALASKA	WI	54650	6087834681
ONALASKA	WI	54650	6087834681

test

Based on Nursing Home Compare - Complaint Deficiency

06/02/2011	07/02/2011
06/02/2011	07/02/2011
06/02/2011	07/02/2011
10/12/2011	11/08/2011
09/14/2010	10/14/2010
09/14/2010	10/14/2010
09/14/2010	10/14/2010
09/14/2010	10/14/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Mistreatment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Pharmacy Service Deficiencies

any acts or reports of abuse, neglect or mistreatment of residents.		
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Provide care by qualified persons according to each resident's written plan of care.	Few	2
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Conduct initial and periodic assessments of each resident's functional capacity.	Few	2
Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Safely provide drugs and other similar products available, which are needed	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525445	COLUMBUS NURSING & REHAB CTR	825 WESTERN AVE
525445	COLUMBUS NURSING & REHAB CTR	825 WESTERN AVE
525445	COLUMBUS NURSING & REHAB CTR	825 WESTERN AVE
525445	COLUMBUS NURSING & REHAB CTR	825 WESTERN AVE
525445	COLUMBUS NURSING & REHAB CTR	825 WESTERN AVE
525445	COLUMBUS NURSING & REHAB CTR	825 WESTERN AVE

test

Based on Nursing Home Compare - Complaint Deficiency

COLUMBUS	WI	53925	9206232520
COLUMBUS	WI	53925	9206232520
COLUMBUS	WI	53925	9206232520
COLUMBUS	WI	53925	9206232520
COLUMBUS	WI	53925	9206232520
COLUMBUS	WI	53925	9206232520

test

Based on Nursing Home Compare - Complaint Deficiency

05/24/2010	06/24/2010
05/24/2010	06/24/2010
05/24/2010	06/24/2010
05/24/2010	06/24/2010
08/31/2010	10/01/2010
08/31/2010	10/01/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Mistreatment Deficiencies

products available, which are needed every day and in emergencies, by a licensed pharmacist.		
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Protect each resident from all abuse, physical punishment, and being separated from others.	Few	2

525445	COLUMBUS NURSING & REHAB CTR	825 WESTERN AVE
525445	COLUMBUS NURSING & REHAB CTR	825 WESTERN AVE
525445	COLUMBUS NURSING & REHAB CTR	825 WESTERN AVE
525447	HILLSIDE MANOR	803 S UNIVERSITY AVE
525447	HILLSIDE MANOR	803 S UNIVERSITY AVE
525447	HILLSIDE MANOR	803 S UNIVERSITY AVE
525449	SHARPE CARE NURSING & REHABILITATION CENTER, LLC	100 E HIGHLAND DR

COLUMBUS	WI	53925	9206232520
COLUMBUS	WI	53925	9206232520
COLUMBUS	WI	53925	9206232520
BEAVER DAM	WI	53916	9208875902
BEAVER DAM	WI	53916	9208875902
BEAVER DAM	WI	53916	9208875902
OCONTO FALLS	WI	54154	9208483272

test

Based on Nursing Home Compare - Complaint Deficiency

08/31/2010	10/01/2010
08/31/2010	10/01/2010
08/31/2010	10/01/2010
10/12/2011	11/11/2011
10/12/2011	11/11/2011
10/12/2011	11/11/2011
06/07/2010	07/07/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Mistreatment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Some	2
Assist those residents who need total help with eating/drinking, grooming and personal and oral hygiene.	Few	2
Make sure that the nursing home area is safe, easy to use, clean and comfortable for residents, staff and the public.	Some	2
Protect each resident from all abuse, physical punishment, and being separated from others.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525449	SHARPE CARE NURSING & REHABILITATION CENTER, LLC	100 E HIGHLAND DR
525452	HERITAGE MANOR	307 ROYALL AVE PO BOX 167
525452	HERITAGE MANOR	307 ROYALL AVE PO BOX 167
525452	HERITAGE MANOR	307 ROYALL AVE PO BOX 167
525452	HERITAGE MANOR	307 ROYALL AVE PO BOX 167
525452	HERITAGE MANOR	307 ROYALL AVE PO BOX 167
525452	HERITAGE MANOR	307 ROYALL AVE PO BOX 167
525454	OAKWOOD VILLA	2512 NEW PINE DR

test

Based on Nursing Home Compare - Complaint Deficiency

OCONTO FALLS	WI	54154	9208483272
ELROY	WI	53929	6084628491
ELROY	WI	53929	6084628491
ELROY	WI	53929	6084628491
ELROY	WI	53929	6084628491
ELROY	WI	53929	6084628491
ELROY	WI	53929	6084628491
ALTOONA	WI	54720	7158330400

test

Based on Nursing Home Compare - Complaint Deficiency

06/07/2010	07/07/2010
11/24/2009	11/24/2009
11/24/2009	12/11/2009
11/24/2009	12/11/2009
11/24/2009	11/24/2009
02/16/2010	02/25/2010
02/16/2010	02/25/2010
04/13/2011	05/13/2011

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Mistreatment Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies

mistreatment of residents.		
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	4
Try to resolve each resident's complaints quickly.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Provide necessary care and services to maintain the highest well being of each resident .	Few	4
Protect each resident from all abuse, physical punishment, and being separated from others.	Few	3
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Some	2
1) Hire only people with no legal history	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525454	OAKWOOD VILLA	2512 NEW PINE DR
525454	OAKWOOD VILLA	2512 NEW PINE DR
525454	OAKWOOD VILLA	2512 NEW PINE DR
525454	OAKWOOD VILLA	2512 NEW PINE DR
525454	OAKWOOD VILLA	2512 NEW PINE DR
525454	OAKWOOD VILLA	2512 NEW PINE DR
525458	PARK VIEW HOME	220 LOCKWOOD ST

test

Based on Nursing Home Compare - Complaint Deficiency

ALTOONA	WI	54720	7158330400
ALTOONA	WI	54720	7158330400
ALTOONA	WI	54720	7158330400
ALTOONA	WI	54720	7158330400
ALTOONA	WI	54720	7158330400
ALTOONA	WI	54720	7158330400
WOODVILLE	WI	54028	7156982451

test

Based on Nursing Home Compare - Complaint Deficiency

04/13/2011	05/13/2011
04/13/2011	05/13/2011
04/13/2011	05/13/2011
04/19/2012	05/14/2012
04/19/2012	05/14/2012
04/19/2012	05/14/2012
10/20/2009	01/20/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Resident Assessment Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Nutrition and Dietary Deficiencies
HEALTH	Environmental Deficiencies

of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.		
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Store, cook, and serve food in a safe and clean way.	Some	2
Make sure that the nursing home area is free from accident hazards and risks	Few	3

test

Based on Nursing Home Compare - Complaint Deficiency

525459	FRIENDLY VILLAGE NURSING AND REHAB CENTER	900 BOYCE DR
525459	FRIENDLY VILLAGE NURSING AND REHAB CENTER	900 BOYCE DR
525459	FRIENDLY VILLAGE NURSING AND REHAB CENTER	900 BOYCE DR
525459	FRIENDLY VILLAGE NURSING AND REHAB CENTER	900 BOYCE DR
525459	FRIENDLY VILLAGE NURSING AND REHAB CENTER	900 BOYCE DR
525459	FRIENDLY VILLAGE NURSING AND REHAB CENTER	900 BOYCE DR

test

Based on Nursing Home Compare - Complaint Deficiency

RHINELANDER	WI	54501	7153656832
RHINELANDER	WI	54501	7153656832
RHINELANDER	WI	54501	7153656832
RHINELANDER	WI	54501	7153656832
RHINELANDER	WI	54501	7153656832
RHINELANDER	WI	54501	7153656832

test

Based on Nursing Home Compare - Complaint Deficiency

09/01/2009	10/01/2009
09/01/2009	10/01/2009
09/01/2009	10/01/2009
09/01/2009	10/01/2009
11/30/2010	12/13/2010
11/30/2010	12/13/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Resident Rights Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Quality Care Deficiencies

free from accident hazards and risks and provides supervision to prevent avoidable accidents.		
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Tell the resident or the resident's representative in writing how long the nursing home will hold the resident's bed.	Some	2
Provide care for residents in a way that keeps or builds each resident's dignity and respect of individuality.	Some	2
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Assist those residents who need total help with eating/drinking, grooming and personal and oral hygiene.	Some	2

test

Based on Nursing Home Compare - Complaint Deficiency

525459	FRIENDLY VILLAGE NURSING AND REHAB CENTER	900 BOYCE DR
525459	FRIENDLY VILLAGE NURSING AND REHAB CENTER	900 BOYCE DR
525459	FRIENDLY VILLAGE NURSING AND REHAB CENTER	900 BOYCE DR
525459	FRIENDLY VILLAGE NURSING AND REHAB CENTER	900 BOYCE DR
525459	FRIENDLY VILLAGE NURSING AND REHAB CENTER	900 BOYCE DR
525459	FRIENDLY VILLAGE NURSING AND REHAB CENTER	900 BOYCE DR
525459	FRIENDLY VILLAGE NURSING AND REHAB CENTER	900 BOYCE DR
525459	FRIENDLY VILLAGE NURSING AND REHAB CENTER	900 BOYCE DR
525459	FRIENDLY VILLAGE NURSING AND REHAB CENTER	900 BOYCE DR

RHINELANDER	WI	54501	7153656832
RHINELANDER	WI	54501	7153656832
RHINELANDER	WI	54501	7153656832
RHINELANDER	WI	54501	7153656832
RHINELANDER	WI	54501	7153656832
RHINELANDER	WI	54501	7153656832
RHINELANDER	WI	54501	7153656832
RHINELANDER	WI	54501	7153656832
RHINELANDER	WI	54501	7153656832

test

Based on Nursing Home Compare - Complaint Deficiency

02/17/2011	03/19/2011
02/17/2011	03/19/2011
02/17/2011	03/19/2011
02/17/2011	03/19/2011
02/17/2011	03/19/2011
02/17/2011	03/19/2011
04/12/2011	04/26/2011
04/12/2011	04/26/2011

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Nutrition and Dietary Deficiencies

1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Provide care for residents in a way that keeps or builds each resident's dignity and respect of individuality.	Few	2
Make sure each resident receives an accurate assessment by a qualified health professional.	Some	2
Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Some	2
Operate and provide services according to Federal, State, and local laws and professional standards.	Few	2
Provide care by qualified persons according to each resident's written plan of care.	Few	2
Make sure that special or therapeutic diets are ordered by the attending doctor.	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525459	FRIENDLY VILLAGE NURSING AND REHAB CENTER	900 BOYCE DR
525459	FRIENDLY VILLAGE NURSING AND REHAB CENTER	900 BOYCE DR
525459	FRIENDLY VILLAGE NURSING AND REHAB CENTER	900 BOYCE DR
525459	FRIENDLY VILLAGE NURSING AND REHAB CENTER	900 BOYCE DR
525459	FRIENDLY VILLAGE NURSING AND REHAB CENTER	900 BOYCE DR
525459	FRIENDLY VILLAGE NURSING AND REHAB CENTER	900 BOYCE DR
525459	FRIENDLY VILLAGE NURSING AND REHAB CENTER	900 BOYCE DR
525459	FRIENDLY VILLAGE NURSING AND REHAB CENTER	900 BOYCE DR
525459	FRIENDLY VILLAGE NURSING AND REHAB CENTER	900 BOYCE DR

RHINELANDER	WI	54501	7153656832
RHINELANDER	WI	54501	7153656832
RHINELANDER	WI	54501	7153656832
RHINELANDER	WI	54501	7153656832
RHINELANDER	WI	54501	7153656832
RHINELANDER	WI	54501	7153656832
RHINELANDER	WI	54501	7153656832
RHINELANDER	WI	54501	7153656832
RHINELANDER	WI	54501	7153656832

test

Based on Nursing Home Compare - Complaint Deficiency

04/12/2011	04/26/2011
12/15/2011	01/03/2012
04/16/2012	05/14/2012
04/16/2012	05/14/2012
04/16/2012	05/14/2012
04/16/2012	05/14/2012
04/16/2012	05/14/2012
04/16/2012	05/14/2012
04/16/2012	05/14/2012
04/16/2012	05/14/2012

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Administration Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Administration Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

Make sure that nurse aides show they have the skills and techniques to be able to care for residents' needs.	Few	2
Provide necessary care and services to maintain the highest well being of each resident .	Few	3
Provide care for residents in a way that keeps or builds each resident's dignity and respect of individuality.	Some	2
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Some	2
Provide necessary care and services to maintain the highest well being of each resident .	Few	3
Assist those residents who need total help with eating/drinking, grooming and personal and oral hygiene.	Some	2
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Few	4
Have a program that investigates, controls and keeps infection from spreading.	Few	2
Keep accurate, complete and organized clinical records on each resident that	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525459	FRIENDLY VILLAGE NURSING AND REHAB CENTER	900 BOYCE DR
525463	OAKRIDGE GARDENS NUR CTR, INC	1700 MIDWAY RD
525463	OAKRIDGE GARDENS NUR CTR, INC	1700 MIDWAY RD
525463	OAKRIDGE GARDENS NUR CTR, INC	1700 MIDWAY RD
525463	OAKRIDGE GARDENS NUR CTR, INC	1700 MIDWAY RD
525463	OAKRIDGE GARDENS NUR CTR, INC	1700 MIDWAY RD
525465	CEDAR LAKE HEALTH AND REHAB CENTER	5595 CTY RD Z

test

Based on Nursing Home Compare - Complaint Deficiency

RHINELANDER	WI	54501	7153656832
MENASHA	WI	54952	9207390111
MENASHA	WI	54952	9207390111
MENASHA	WI	54952	9207390111
MENASHA	WI	54952	9207390111
MENASHA	WI	54952	9207390111
WEST BEND	WI	53095	2623062100

test

Based on Nursing Home Compare - Complaint Deficiency

08/21/2012	09/06/2012
06/22/2010	07/22/2010
10/25/2011	11/25/2011
02/27/2012	03/27/2012
02/27/2012	03/27/2012
02/27/2012	03/27/2012
02/04/2010	Not Available

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Quality Care Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Mistreatment Deficiencies

clinical records on each resident that meet professional standards.		
Make sure that each resident gets a nutritional and well balanced diet, unless it is not possible to do so.	Few	2
1) Review the work of each nurse aide every year; and 2) give regular in-service training based upon these reviews.	Many	1
Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, and receive proper services to prevent urinary tract infections and restore normal bladder function.	Few	2
Safely provide drugs and other similar products available, which are needed every day and in emergencies, by a licensed pharmacist.	Few	2
Have a program that investigates, controls and keeps infection from spreading.	Many	2
1) Hire only people with no legal history of abusing, neglecting or mistreating	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525465	CEDAR LAKE HEALTH AND REHAB CENTER	5595 CTY RD Z
525465	CEDAR LAKE HEALTH AND REHAB CENTER	5595 CTY RD Z
525465	CEDAR LAKE HEALTH AND REHAB CENTER	5595 CTY RD Z
525465	CEDAR LAKE HEALTH AND REHAB CENTER	5595 CTY RD Z
525465	CEDAR LAKE HEALTH AND REHAB CENTER	5595 CTY RD Z
525465	CEDAR LAKE HEALTH AND REHAB CENTER	5595 CTY RD Z

test

Based on Nursing Home Compare - Complaint Deficiency

WEST BEND	WI	53095	2623062100
WEST BEND	WI	53095	2623062100
WEST BEND	WI	53095	2623062100
WEST BEND	WI	53095	2623062100
WEST BEND	WI	53095	2623062100
WEST BEND	WI	53095	2623062100
WEST BEND	WI	53095	2623062100

02/04/2010	Not Available
02/04/2010	Not Available
02/04/2010	Not Available
02/04/2010	Not Available
04/22/2011	05/03/2011
04/22/2011	05/03/2011

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Mistreatment Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies

of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.		
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Safely provide drugs and other similar products available, which are needed every day and in emergencies, by a licensed pharmacist.	Few	2
Have a program that investigates, controls and keeps infection from spreading.	Some	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525465	CEDAR LAKE HEALTH AND REHAB CENTER	5595 CTY RD Z
525465	CEDAR LAKE HEALTH AND REHAB CENTER	5595 CTY RD Z
525465	CEDAR LAKE HEALTH AND REHAB CENTER	5595 CTY RD Z
525465	CEDAR LAKE HEALTH AND REHAB CENTER	5595 CTY RD Z
525467	MARYHILL MANOR	501 MADISON AVE
525467	MARYHILL MANOR	501 MADISON AVE
525467	MARYHILL MANOR	501 MADISON AVE
525467	MARYHILL MANOR	501 MADISON AVE

WEST BEND	WI	53095	2623062100
WEST BEND	WI	53095	2623062100
WEST BEND	WI	53095	2623062100
WEST BEND	WI	53095	2623062100
NIAGARA	WI	54151	7152513172
NIAGARA	WI	54151	7152513172
NIAGARA	WI	54151	7152513172
NIAGARA	WI	54151	7152513172

test

Based on Nursing Home Compare - Complaint Deficiency

04/22/2011	05/22/2011
05/08/2012	05/27/2012
05/08/2012	05/27/2012
05/08/2012	06/04/2012
06/29/2010	07/29/2010
06/29/2010	07/29/2010
06/29/2010	07/29/2010
12/07/2011	12/14/2011

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Environmental Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Quality Care Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

Have a program that investigates, controls and keeps infection from spreading.	Few	2
Conduct initial and periodic assessments of each resident's functional capacity.	Few	2
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	4
Provide care by qualified persons according to each resident's written plan of care.	Few	2
Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Provide care by qualified persons according to each resident's written plan of care.	Few	2

525467	MARYHILL MANOR	501 MADISON AVE
525467	MARYHILL MANOR	501 MADISON AVE
525467	MARYHILL MANOR	501 MADISON AVE
525468	ST CROIX HEALTH CENTER	1445 N FOURTH ST
525471	WHISPERING OAKS CARE CTR	620 HARPER AVE
525471	WHISPERING OAKS CARE CTR	620 HARPER AVE
525471	WHISPERING OAKS CARE CTR	620 HARPER AVE

test

Based on Nursing Home Compare - Complaint Deficiency

NIAGARA	WI	54151	7152513172
NIAGARA	WI	54151	7152513172
NIAGARA	WI	54151	7152513172
NEW RICHMOND	WI	54017	7152466991
PESHTIGO	WI	54157	7155824148
PESHTIGO	WI	54157	7155824148
PESHTIGO	WI	54157	7155824148

test

Based on Nursing Home Compare - Complaint Deficiency

12/07/2011	12/14/2011
12/07/2011	12/14/2011
02/27/2012	03/23/2012
05/23/2012	06/18/2012
10/14/2009	11/23/2009
10/14/2009	11/23/2009
10/14/2009	11/23/2009

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Environmental Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies

of care.		
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Some	4
1) Review the work of each nurse aide every year; and 2) give regular in-service training based upon these reviews.	Some	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	3
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Keep each resident's personal and medical records private and confidential.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Some	2
Develop policies that prevent mistreatment, neglect, or abuse of	Some	2

525471	WHISPERING OAKS CARE CTR	620 HARPER AVE
525471	WHISPERING OAKS CARE CTR	620 HARPER AVE
525471	WHISPERING OAKS CARE CTR	620 HARPER AVE
525471	WHISPERING OAKS CARE CTR	620 HARPER AVE
525471	WHISPERING OAKS CARE CTR	620 HARPER AVE
525471	WHISPERING OAKS CARE CTR	620 HARPER AVE
525471	WHISPERING OAKS CARE CTR	620 HARPER AVE
525471	WHISPERING OAKS CARE CTR	620 HARPER AVE
525471	WHISPERING OAKS CARE CTR	620 HARPER AVE

PESHTIGO	WI	54157	7155824148
PESHTIGO	WI	54157	7155824148
PESHTIGO	WI	54157	7155824148
PESHTIGO	WI	54157	7155824148
PESHTIGO	WI	54157	7155824148
PESHTIGO	WI	54157	7155824148
PESHTIGO	WI	54157	7155824148
PESHTIGO	WI	54157	7155824148

test

Based on Nursing Home Compare - Complaint Deficiency

10/14/2009	11/23/2009
10/14/2009	11/23/2009
10/14/2009	11/23/2009
12/02/2009	01/02/2010
12/02/2009	01/02/2010
12/02/2009	01/02/2010
12/02/2009	01/02/2010
12/02/2009	01/02/2010
12/02/2009	01/02/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Environmental Deficiencies

residents or theft of resident property.		
Provide care by qualified persons according to each resident's written plan of care.	Few	2
Assist those residents who need total help with eating/drinking, grooming and personal and oral hygiene.	Few	2
Have a program that investigates, controls and keeps infection from spreading.	Few	2
Keep each resident's personal and medical records private and confidential.	Few	2
Provide necessary care and services to maintain the highest well being of each resident .	Few	3
1) Make sure that each resident's drug regimen is free from unnecessary drugs; 2) Each resident's entire drug/medication is managed and monitored to achieve highest well being.	Some	2
Safely provide drugs and other similar products available, which are needed every day and in emergencies, by a licensed pharmacist.	Few	2
Have a program that investigates, controls and keeps infection from	Many	2

test

Based on Nursing Home Compare - Complaint Deficiency

525471	WHISPERING OAKS CARE CTR	620 HARPER AVE
525471	WHISPERING OAKS CARE CTR	620 HARPER AVE
525471	WHISPERING OAKS CARE CTR	620 HARPER AVE
525471	WHISPERING OAKS CARE CTR	620 HARPER AVE
525471	WHISPERING OAKS CARE CTR	620 HARPER AVE
525471	WHISPERING OAKS CARE CTR	620 HARPER AVE
525471	WHISPERING OAKS CARE CTR	620 HARPER AVE
525474	BLOOMFIELD HEALTHCARE AND REHAB CENTER	3151 CTY RD CH

test

Based on Nursing Home Compare - Complaint Deficiency

PESHTIGO	WI	54157	7155824148
PESHTIGO	WI	54157	7155824148
PESHTIGO	WI	54157	7155824148
PESHTIGO	WI	54157	7155824148
PESHTIGO	WI	54157	7155824148
PESHTIGO	WI	54157	7155824148
DODGEVILLE	WI	53533	6089353321

test

Based on Nursing Home Compare - Complaint Deficiency

12/02/2009	01/02/2010
12/02/2009	01/02/2010
06/03/2010	06/17/2010
08/30/2011	09/16/2011
06/28/2012	07/06/2012
06/28/2012	07/06/2012
06/25/2012	07/25/2012

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Administration Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Mistreatment Deficiencies

spreading.		
Make sure that nurse aides show they have the skills and techniques to be able to care for residents' needs.	Some	2
Choose a doctor to serve as the medical director to create resident care policies and coordinate medical care in the facility.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Few	3
1) Hire only people with no legal history of abusing, neglecting or mistreating	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525474	BLOOMFIELD HEALTHCARE AND REHAB CENTER	3151 CTY RD CH
525474	BLOOMFIELD HEALTHCARE AND REHAB CENTER	3151 CTY RD CH
525474	BLOOMFIELD HEALTHCARE AND REHAB CENTER	3151 CTY RD CH
525475	RIVERS BEND HLTH REHAB	960 S RAPIDS RD
525475	RIVERS BEND HLTH REHAB	960 S RAPIDS RD
525475	RIVERS BEND HLTH REHAB	960 S RAPIDS RD
525475	RIVERS BEND HLTH REHAB	960 S RAPIDS RD

test

Based on Nursing Home Compare - Complaint Deficiency

DODGEVILLE	WI	53533	6089353321
DODGEVILLE	WI	53533	6089353321
DODGEVILLE	WI	53533	6089353321
MANITOWOC	WI	54220	9206841144
MANITOWOC	WI	54220	9206841144
MANITOWOC	WI	54220	9206841144
MANITOWOC	WI	54220	9206841144

test

Based on Nursing Home Compare - Complaint Deficiency

06/25/2012	07/25/2012
06/25/2012	07/25/2012
06/25/2012	07/25/2012
09/30/2009	10/30/2009
01/27/2011	02/27/2011
04/21/2011	05/21/2011
04/29/2012	05/28/2012

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Quality Care Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Quality Care Deficiencies

residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.		
Provide medically-related social services to help each resident achieve the highest possible quality of life.	Few	2
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Have a program that investigates, controls and keeps infection from spreading.	Some	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Provide care by qualified persons according to each resident's written plan	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525475	RIVERS BEND HLTH REHAB	960 S RAPIDS RD
525475	RIVERS BEND HLTH REHAB	960 S RAPIDS RD
525476	LUTHER HOME	831 PINE BEACH RD
525476	LUTHER HOME	831 PINE BEACH RD
525476	LUTHER HOME	831 PINE BEACH RD
525476	LUTHER HOME	831 PINE BEACH RD

test

Based on Nursing Home Compare - Complaint Deficiency

MANITOWOC	WI	54220	9206841144
MANITOWOC	WI	54220	9206841144
MARINETTE	WI	54143	7157320155
MARINETTE	WI	54143	7157320155
MARINETTE	WI	54143	7157320155
MARINETTE	WI	54143	7157320155

test

Based on Nursing Home Compare - Complaint Deficiency

04/29/2012	05/28/2012
08/07/2012	08/24/2012
04/28/2010	05/21/2010
02/03/2011	03/11/2011
10/07/2011	11/11/2011
11/28/2011	12/16/2011

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Environmental Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Nutrition and Dietary Deficiencies
HEALTH	Resident Rights Deficiencies

according to each resident's written plan of care.		
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Few	2
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Make sure that special or therapeutic diets are ordered by the attending doctor.	Few	2
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	4

test

Based on Nursing Home Compare - Complaint Deficiency

525476	LUTHER HOME	831 PINE BEACH RD
525476	LUTHER HOME	831 PINE BEACH RD
525476	LUTHER HOME	831 PINE BEACH RD
525479	MAYO CLINIC HLTH SYSTEM CHIPPEWA VALLEY-MAPLEWOOD	1501 THOMPSON ST
525479	MAYO CLINIC HLTH SYSTEM CHIPPEWA VALLEY-MAPLEWOOD	1501 THOMPSON ST
525479	MAYO CLINIC HLTH SYSTEM CHIPPEWA VALLEY-MAPLEWOOD	1501 THOMPSON ST
525479	MAYO CLINIC HLTH SYSTEM CHIPPEWA VALLEY-MAPLEWOOD	1501 THOMPSON ST
525479	MAYO CLINIC HLTH SYSTEM CHIPPEWA VALLEY-	1501 THOMPSON ST

test

Based on Nursing Home Compare - Complaint Deficiency

MARINETTE	WI	54143	7157320155
MARINETTE	WI	54143	7157320155
MARINETTE	WI	54143	7157320155
BLOOMER	WI	54724	7155686157
BLOOMER	WI	54724	7155686157
BLOOMER	WI	54724	7155686157
BLOOMER	WI	54724	7155686157
BLOOMER	WI	54724	7155686157

test

Based on Nursing Home Compare - Complaint Deficiency

11/28/2011	12/16/2011
11/28/2011	12/16/2011
11/28/2011	12/16/2011
07/22/2009	08/22/2009
07/22/2009	08/22/2009
11/10/2011	12/08/2011
08/23/2012	09/21/2012
08/23/2012	09/21/2012

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Quality Care Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies

resident.		
Make sure services provided by the nursing facility meet professional standards of quality.	Few	4
1) Make sure that each resident's drug regimen is free from unnecessary drugs; 2) Each resident's entire drug/medication is managed and monitored to achieve highest well being.	Few	4
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Protect each resident from all abuse, physical punishment, and being separated from others.	Few	2
1) Hire only people with no legal history	Few	2

	MAPLEWOOD	
525480	AMERICAN LUTHERAN HOME MENOMONIE	915 ELM AVE
525481	KINDRED TRANSITIONAL CARE AND REHAB-VALLHAVEN	125 BYRD AVE
525481	KINDRED TRANSITIONAL CARE AND REHAB-VALLHAVEN	125 BYRD AVE
525481	KINDRED TRANSITIONAL CARE AND REHAB-VALLHAVEN	125 BYRD AVE
525481	KINDRED TRANSITIONAL CARE AND REHAB-VALLHAVEN	125 BYRD AVE
525481	KINDRED TRANSITIONAL CARE AND REHAB-VALLHAVEN	125 BYRD AVE

test

Based on Nursing Home Compare - Complaint Deficiency

MENOMONIE	WI	54751	7152359041
NEENAH	WI	54956	9207252714
NEENAH	WI	54956	9207252714
NEENAH	WI	54956	9207252714
NEENAH	WI	54956	9207252714
NEENAH	WI	54956	9207252714

test

Based on Nursing Home Compare - Complaint Deficiency

09/20/2012	10/19/2012
02/18/2010	03/18/2010
02/18/2010	03/18/2010
02/18/2010	03/18/2010
02/18/2010	03/18/2010
02/18/2010	03/18/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Environmental Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Environmental Deficiencies

of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.		
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Some	2
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Some	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Many	2
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Make sure that the nursing home area is free from accident hazards and risks	Few	2

	VALLHAVEN	
525481	KINDRED TRANSITIONAL CARE AND REHAB-VALLHAVEN	125 BYRD AVE
525481	KINDRED TRANSITIONAL CARE AND REHAB-VALLHAVEN	125 BYRD AVE
525481	KINDRED TRANSITIONAL CARE AND REHAB-VALLHAVEN	125 BYRD AVE
525481	KINDRED TRANSITIONAL CARE AND REHAB-VALLHAVEN	125 BYRD AVE
525481	KINDRED TRANSITIONAL CARE AND REHAB-VALLHAVEN	125 BYRD AVE
525481	KINDRED TRANSITIONAL CARE AND REHAB-VALLHAVEN	125 BYRD AVE
525482	KINDRED NURSING AND REHAB-BURLINGTON	677 E STATE ST

test

Based on Nursing Home Compare - Complaint Deficiency

NEENAH	WI	54956	9207252714
NEENAH	WI	54956	9207252714
NEENAH	WI	54956	9207252714
NEENAH	WI	54956	9207252714
NEENAH	WI	54956	9207252714
NEENAH	WI	54956	9207252714
BURLINGTON	WI	53105	2627639531

test

Based on Nursing Home Compare - Complaint Deficiency

02/18/2010	03/18/2010
03/09/2010	03/18/2010
05/18/2010	06/18/2010
05/18/2010	06/18/2010
05/18/2010	06/18/2010
05/18/2010	06/18/2010
08/06/2009	Not Available

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Administration Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Resident Assessment Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

free from accident hazards and risks and provides supervision to prevent avoidable accidents.		
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Provide care by qualified persons according to each resident's written plan of care.	Few	2
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, and receive proper services to prevent urinary tract infections and restore normal bladder function.	Few	2
Have a program that investigates, controls and keeps infection from spreading.	Few	2
Make sure that nurse aides show they have the skills and techniques to be able to care for residents' needs.	Few	2
Conduct initial and periodic assessments of each resident's functional capacity.	Few	2

525482	KINDRED NURSING AND REHAB-BURLINGTON	677 E STATE ST
525482	KINDRED NURSING AND REHAB-BURLINGTON	677 E STATE ST
525482	KINDRED NURSING AND REHAB-BURLINGTON	677 E STATE ST
525482	KINDRED NURSING AND REHAB-BURLINGTON	677 E STATE ST
525482	KINDRED NURSING AND REHAB-BURLINGTON	677 E STATE ST
525482	KINDRED NURSING AND REHAB-BURLINGTON	677 E STATE ST

BURLINGTON	WI	53105	2627639531
BURLINGTON	WI	53105	2627639531
BURLINGTON	WI	53105	2627639531
BURLINGTON	WI	53105	2627639531
BURLINGTON	WI	53105	2627639531
BURLINGTON	WI	53105	2627639531

08/06/2009	Not Available
08/06/2009	Not Available
08/06/2009	Not Available
08/06/2009	Not Available
05/27/2010	06/26/2010
09/29/2010	10/28/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Mistreatment Deficiencies

functional capacity.		
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, and receive proper services to prevent urinary tract infections and restore normal bladder function.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	3
Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Few	2
Maintain drug records and properly mark/label drugs and other similar products according to accepted professional standards.	Few	2
Safely provide drugs and other similar products available, which are needed every day and in emergencies, by a licensed pharmacist.	Some	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Some	2

test

Based on Nursing Home Compare - Complaint Deficiency

525482	KINDRED NURSING AND REHAB-BURLINGTON	677 E STATE ST
525482	KINDRED NURSING AND REHAB-BURLINGTON	677 E STATE ST
525482	KINDRED NURSING AND REHAB-BURLINGTON	677 E STATE ST
525482	KINDRED NURSING AND REHAB-BURLINGTON	677 E STATE ST
525482	KINDRED NURSING AND REHAB-BURLINGTON	677 E STATE ST
525482	KINDRED NURSING AND REHAB-BURLINGTON	677 E STATE ST
525482	KINDRED NURSING AND REHAB-BURLINGTON	677 E STATE ST

test

Based on Nursing Home Compare - Complaint Deficiency

BURLINGTON	WI	53105	2627639531
BURLINGTON	WI	53105	2627639531
BURLINGTON	WI	53105	2627639531
BURLINGTON	WI	53105	2627639531
BURLINGTON	WI	53105	2627639531
BURLINGTON	WI	53105	2627639531
BURLINGTON	WI	53105	2627639531

test

Based on Nursing Home Compare - Complaint Deficiency

09/29/2010	10/28/2010
09/29/2010	10/28/2010
09/29/2010	10/28/2010
02/28/2011	03/28/2011
02/28/2011	03/28/2011
02/28/2011	03/28/2011
02/28/2011	03/28/2011

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Mistreatment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Environmental Deficiencies

mistreatment of residents.		
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Some	2
Assist those residents who need total help with eating/drinking, grooming and personal and oral hygiene.	Few	2
1) Make sure that each resident's drug regimen is free from unnecessary drugs; 2) Each resident's entire drug/medication is managed and monitored to achieve highest well being.	Some	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Safely provide drugs and other similar products available, which are needed every day and in emergencies, by a licensed pharmacist.	Few	2
Have a program that investigates, controls and keeps infection from	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525482	KINDRED NURSING AND REHAB-BURLINGTON	677 E STATE ST
525482	KINDRED NURSING AND REHAB-BURLINGTON	677 E STATE ST
525482	KINDRED NURSING AND REHAB-BURLINGTON	677 E STATE ST
525482	KINDRED NURSING AND REHAB-BURLINGTON	677 E STATE ST
525482	KINDRED NURSING AND REHAB-BURLINGTON	677 E STATE ST
525482	KINDRED NURSING AND REHAB-BURLINGTON	677 E STATE ST
525482	KINDRED NURSING AND REHAB-BURLINGTON	677 E STATE ST
525482	KINDRED NURSING AND REHAB-BURLINGTON	677 E STATE ST

test

Based on Nursing Home Compare - Complaint Deficiency

BURLINGTON	WI	53105	2627639531
BURLINGTON	WI	53105	2627639531
BURLINGTON	WI	53105	2627639531
BURLINGTON	WI	53105	2627639531
BURLINGTON	WI	53105	2627639531
BURLINGTON	WI	53105	2627639531
BURLINGTON	WI	53105	2627639531
BURLINGTON	WI	53105	2627639531

test

Based on Nursing Home Compare - Complaint Deficiency

05/18/2011	06/07/2011
09/16/2011	10/15/2011
09/16/2011	10/15/2011
09/16/2011	10/15/2011
09/16/2011	10/15/2011
04/03/2012	05/03/2012
04/03/2012	05/03/2012

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Environmental Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Quality Care Deficiencies

spreading.		
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Some	2
Employ qualified full-time, part-time or consultant professionals that must be licensed, certified, or registered staff to give needed services.	Some	2
Allow the resident the right to participate in the planning or revision of the resident's care plan.	Few	2
Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Some	2

525482	KINDRED NURSING AND REHAB-BURLINGTON	677 E STATE ST
525482	KINDRED NURSING AND REHAB-BURLINGTON	677 E STATE ST
525482	KINDRED NURSING AND REHAB-BURLINGTON	677 E STATE ST
525482	KINDRED NURSING AND REHAB-BURLINGTON	677 E STATE ST
525482	KINDRED NURSING AND REHAB-BURLINGTON	677 E STATE ST
525482	KINDRED NURSING AND REHAB-BURLINGTON	677 E STATE ST
525482	KINDRED NURSING AND REHAB-BURLINGTON	677 E STATE ST
525482	KINDRED NURSING AND REHAB-BURLINGTON	677 E STATE ST
525482	KINDRED NURSING AND REHAB-BURLINGTON	677 E STATE ST

test

Based on Nursing Home Compare - Complaint Deficiency

BURLINGTON	WI	53105	2627639531
BURLINGTON	WI	53105	2627639531
BURLINGTON	WI	53105	2627639531
BURLINGTON	WI	53105	2627639531
BURLINGTON	WI	53105	2627639531
BURLINGTON	WI	53105	2627639531
BURLINGTON	WI	53105	2627639531
BURLINGTON	WI	53105	2627639531
BURLINGTON	WI	53105	2627639531
BURLINGTON	WI	53105	2627639531

test

Based on Nursing Home Compare - Complaint Deficiency

04/03/2012	05/03/2012
06/27/2012	08/16/2012
06/27/2012	08/31/2012
06/27/2012	08/16/2012
06/27/2012	08/31/2012
06/27/2012	08/16/2012
06/27/2012	08/16/2012
06/27/2012	08/16/2012
06/27/2012	08/16/2012

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Administration Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Provide housekeeping and maintenance services.	Some	1
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Provide necessary care and services to maintain the highest well being of each resident .	Few	3
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Few	3
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	3
Make sure that residents are safe from serious medication errors.	Few	2
Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Some	2
Make sure that the nursing home area is safe, easy to use, clean and comfortable for residents, staff and the public.	Many	2

test

Based on Nursing Home Compare - Complaint Deficiency

525482	KINDRED NURSING AND REHAB-BURLINGTON	677 E STATE ST
525482	KINDRED NURSING AND REHAB-BURLINGTON	677 E STATE ST
525483	ELLSWORTH CARE CTR	403 N MAPLE ST
525483	ELLSWORTH CARE CTR	403 N MAPLE ST
525483	ELLSWORTH CARE CTR	403 N MAPLE ST
525484	APPLETON HEALTH CARE CENTER	2915 N MEADE ST
525484	APPLETON HEALTH CARE CENTER	2915 N MEADE ST

test

Based on Nursing Home Compare - Complaint Deficiency

BURLINGTON	WI	53105	2627639531
BURLINGTON	WI	53105	2627639531
ELLSWORTH	WI	54011	7152735821
ELLSWORTH	WI	54011	7152735821
ELLSWORTH	WI	54011	7152735821
APPLETON	WI	54911	9209936800
APPLETON	WI	54911	9209936800

test

Based on Nursing Home Compare - Complaint Deficiency

06/27/2012	08/16/2012
06/27/2012	08/16/2012
06/28/2010	07/28/2010
06/28/2010	07/28/2010
06/28/2010	07/28/2010
09/09/2009	10/09/2009
03/03/2010	04/03/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Administration Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Resident Rights Deficiencies

for residents, staff and the public.		
Be administered in an acceptable way that maintains the well-being of each resident .	Many	2
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Some	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Immediately tell the resident, the resident's doctor and a family member of the resident of situations	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525484	APPLETON HEALTH CARE CENTER	2915 N MEADE ST
525484	APPLETON HEALTH CARE CENTER	2915 N MEADE ST
525484	APPLETON HEALTH CARE CENTER	2915 N MEADE ST
525484	APPLETON HEALTH CARE CENTER	2915 N MEADE ST
525484	APPLETON HEALTH CARE CENTER	2915 N MEADE ST
525484	APPLETON HEALTH CARE CENTER	2915 N MEADE ST
525484	APPLETON HEALTH CARE CENTER	2915 N MEADE ST
525484	APPLETON HEALTH CARE CENTER	2915 N MEADE ST
525484	APPLETON HEALTH CARE CENTER	2915 N MEADE ST

test

Based on Nursing Home Compare - Complaint Deficiency

APPLETON	WI	54911	9209936800
APPLETON	WI	54911	9209936800
APPLETON	WI	54911	9209936800
APPLETON	WI	54911	9209936800
APPLETON	WI	54911	9209936800
APPLETON	WI	54911	9209936800
APPLETON	WI	54911	9209936800
APPLETON	WI	54911	9209936800
APPLETON	WI	54911	9209936800

test

Based on Nursing Home Compare - Complaint Deficiency

03/03/2010	04/03/2010
03/03/2010	04/03/2010
03/03/2010	04/03/2010
03/03/2010	04/03/2010
03/03/2010	04/03/2010
03/03/2010	04/03/2010
03/03/2010	04/03/2010
04/26/2010	05/20/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Resident Assessment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Resident Rights Deficiencies

(injury/decline/room, etc.) that affect the resident.		
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Provide care by qualified persons according to each resident's written plan of care.	Some	2
Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Develop policies and procedures for influenza and pneumococcal immunizations.	Some	1
Make sure that doctors visit residents regularly, as required.	Few	2
Immediately tell the resident, the resident's doctor and a family member of the resident of situations	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525484	APPLETON HEALTH CARE CENTER	2915 N MEADE ST
525484	APPLETON HEALTH CARE CENTER	2915 N MEADE ST
525484	APPLETON HEALTH CARE CENTER	2915 N MEADE ST
525484	APPLETON HEALTH CARE CENTER	2915 N MEADE ST
525484	APPLETON HEALTH CARE CENTER	2915 N MEADE ST
525484	APPLETON HEALTH CARE CENTER	2915 N MEADE ST
525484	APPLETON HEALTH CARE CENTER	2915 N MEADE ST
525484	APPLETON HEALTH CARE CENTER	2915 N MEADE ST
525484	APPLETON HEALTH CARE CENTER	2915 N MEADE ST
525484	APPLETON HEALTH CARE CENTER	2915 N MEADE ST

test

Based on Nursing Home Compare - Complaint Deficiency

APPLETON	WI	54911	9209936800
APPLETON	WI	54911	9209936800
APPLETON	WI	54911	9209936800
APPLETON	WI	54911	9209936800
APPLETON	WI	54911	9209936800
APPLETON	WI	54911	9209936800
APPLETON	WI	54911	9209936800
APPLETON	WI	54911	9209936800
APPLETON	WI	54911	9209936800

test

Based on Nursing Home Compare - Complaint Deficiency

04/26/2010	05/20/2010
04/26/2010	05/20/2010
04/26/2010	05/20/2010
04/26/2010	05/20/2010
04/26/2010	05/20/2010
04/26/2010	05/20/2010
04/26/2010	05/20/2010
04/26/2010	05/20/2010
04/26/2010	05/20/2010
04/26/2010	05/20/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Resident Rights Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies

of the resident of situations (injury/decline/room, etc.) that affect the resident.		
Keep each resident's personal and medical records private and confidential.	Some	2
Determine if it is safe for the resident to self-administer drugs.	Few	2
Notify the resident or provide reasons for a transfer or discharge.	Few	2
1) Protect current or future residents from giving up their Medicaid or Medicare benefits; or 2) follow federal rules for admissions.	Some	2
Provide medically-related social services to help each resident achieve the highest possible quality of life.	Few	2
Conduct initial and periodic assessments of each resident's functional capacity.	Few	2
Provide care by qualified persons according to each resident's written plan of care.	Some	2
Make sure that each residents' abilities in activities of daily living do not decline, unless unavoidable.	Few	2
Assist those residents who need total help with eating/drinking, grooming and	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525484	APPLETON HEALTH CARE CENTER	2915 N MEADE ST
525484	APPLETON HEALTH CARE CENTER	2915 N MEADE ST
525484	APPLETON HEALTH CARE CENTER	2915 N MEADE ST
525484	APPLETON HEALTH CARE CENTER	2915 N MEADE ST
525484	APPLETON HEALTH CARE CENTER	2915 N MEADE ST
525484	APPLETON HEALTH CARE CENTER	2915 N MEADE ST
525484	APPLETON HEALTH CARE CENTER	2915 N MEADE ST

APPLETON	WI	54911	9209936800
APPLETON	WI	54911	9209936800
APPLETON	WI	54911	9209936800
APPLETON	WI	54911	9209936800
APPLETON	WI	54911	9209936800
APPLETON	WI	54911	9209936800

test

Based on Nursing Home Compare - Complaint Deficiency

04/26/2010	05/20/2010
04/26/2010	05/20/2010
04/26/2010	05/20/2010
04/26/2010	05/20/2010
04/26/2010	05/20/2010
04/26/2010	05/20/2010
04/26/2010	05/20/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Quality Care Deficiencies

help with eating/drinking, grooming and personal and oral hygiene.		
Make sure that residents receive proper treatment and assistive devices to maintain their vision and hearing.	Few	2
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, and receive proper services to prevent urinary tract infections and restore normal bladder function.	Some	2
Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.	Some	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
1) Make sure that each resident's drug regimen is free from unnecessary drugs; 2) Each resident's entire drug/medication is managed and monitored to achieve highest well being.	Few	2
Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525484	APPLETON HEALTH CARE CENTER	2915 N MEADE ST
525484	APPLETON HEALTH CARE CENTER	2915 N MEADE ST
525484	APPLETON HEALTH CARE CENTER	2915 N MEADE ST
525484	APPLETON HEALTH CARE CENTER	2915 N MEADE ST
525484	APPLETON HEALTH CARE CENTER	2915 N MEADE ST
525484	APPLETON HEALTH CARE CENTER	2915 N MEADE ST
525484	APPLETON HEALTH CARE CENTER	2915 N MEADE ST
525484	APPLETON HEALTH CARE CENTER	2915 N MEADE ST

test

Based on Nursing Home Compare - Complaint Deficiency

APPLETON	WI	54911	9209936800
APPLETON	WI	54911	9209936800
APPLETON	WI	54911	9209936800
APPLETON	WI	54911	9209936800
APPLETON	WI	54911	9209936800
APPLETON	WI	54911	9209936800
APPLETON	WI	54911	9209936800
APPLETON	WI	54911	9209936800
APPLETON	WI	54911	9209936800

test

Based on Nursing Home Compare - Complaint Deficiency

04/26/2010	05/20/2010
04/26/2010	05/20/2010
04/26/2010	05/20/2010
04/26/2010	05/20/2010
04/18/2011	05/10/2011
04/18/2011	05/10/2011
04/27/2011	05/19/2011
04/27/2011	05/19/2011

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Nutrition and Dietary Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Quality Care Deficiencies

resident's well being.		
Store, cook, and serve food in a safe and clean way.	Few	2
Have a program that investigates, controls and keeps infection from spreading.	Some	2
Make sure that nurse aides show they have the skills and techniques to be able to care for residents' needs.	Some	2
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Some	1
1) Make sure that each resident's drug regimen is free from unnecessary drugs; 2) Each resident's entire drug/medication is managed and monitored to achieve highest well being.	Few	2
Have a program that investigates, controls and keeps infection from spreading.	Some	2
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Give residents proper treatment to prevent new bed (pressure) sores or	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525484	APPLETON HEALTH CARE CENTER	2915 N MEADE ST
525484	APPLETON HEALTH CARE CENTER	2915 N MEADE ST
525484	APPLETON HEALTH CARE CENTER	2915 N MEADE ST
525484	APPLETON HEALTH CARE CENTER	2915 N MEADE ST
525484	APPLETON HEALTH CARE CENTER	2915 N MEADE ST
525484	APPLETON HEALTH CARE CENTER	2915 N MEADE ST
525486	GRANCARE NURSING CENTER	1555 DOUSMAN ST

test

Based on Nursing Home Compare - Complaint Deficiency

APPLETON	WI	54911	9209936800
APPLETON	WI	54911	9209936800
APPLETON	WI	54911	9209936800
APPLETON	WI	54911	9209936800
APPLETON	WI	54911	9209936800
APPLETON	WI	54911	9209936800
GREEN BAY	WI	54303	9204944525

test

Based on Nursing Home Compare - Complaint Deficiency

04/27/2011	05/19/2011
04/25/2012	05/25/2012
04/25/2012	05/25/2012
04/25/2012	05/25/2012
04/25/2012	05/25/2012
04/25/2012	05/25/2012
11/10/2010	12/10/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Environmental Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Resident Rights Deficiencies

heal existing bed sores.		
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Provide medically-related social services to help each resident achieve the highest possible quality of life.	Few	3
Prevent a loss in range of motion among residents who entered the nursing home with a full range of motion unless it was unavoidable.	Few	3
Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.	Many	2
Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Many	2
Be administered in an acceptable way that maintains the well-being of each resident .	Many	2
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the	Few	2

525487	IOLA LIVING ASSISTANCE, INC	185 CHET KRAUSE DR PO BOX 237
525487	IOLA LIVING ASSISTANCE, INC	185 CHET KRAUSE DR PO BOX 237
525487	IOLA LIVING ASSISTANCE, INC	185 CHET KRAUSE DR PO BOX 237
525487	IOLA LIVING ASSISTANCE, INC	185 CHET KRAUSE DR PO BOX 237
525488	FAMILY HERITAGE NURSING & REHABILITATION CENTER	1311 TYLER ST
525488	FAMILY HERITAGE NURSING & REHABILITATION CENTER	1311 TYLER ST

IOLA	WI	54945	7154452412
IOLA	WI	54945	7154452412
IOLA	WI	54945	7154452412
IOLA	WI	54945	7154452412
BLACK RIVER FALLS	WI	54615	7152844396
BLACK RIVER FALLS	WI	54615	7152844396

test

Based on Nursing Home Compare - Complaint Deficiency

11/05/2010	12/05/2010
11/05/2010	12/05/2010
11/05/2010	12/05/2010
11/05/2010	12/05/2010
11/02/2011	01/04/2012
11/02/2011	01/04/2012

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Resident Rights Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies

resident.		
Give each resident a notice of rights, rules, services and charges. Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for.	Few	2
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, and receive proper services to prevent urinary tract infections and restore normal bladder function.	Few	2
Have a program that investigates, controls and keeps infection from spreading.	Few	2
Make sure that nurse aides show they have the skills and techniques to be able to care for residents' needs.	Few	2
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Few	4
Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.	Some	2

525488	FAMILY HERITAGE NURSING & REHABILITATION CENTER	1311 TYLER ST
525489	NEWCARE	903 MAIN AVE PO BOX 460
525489	NEWCARE	903 MAIN AVE PO BOX 460
525489	NEWCARE	903 MAIN AVE PO BOX 460
525489	NEWCARE	903 MAIN AVE PO BOX 460
525489	NEWCARE	903 MAIN AVE PO BOX 460
525489	NEWCARE	903 MAIN AVE PO BOX 460

BLACK RIVER FALLS	WI	54615	7152844396
CRIVITZ	WI	54114	7158542717
CRIVITZ	WI	54114	7158542717
CRIVITZ	WI	54114	7158542717
CRIVITZ	WI	54114	7158542717
CRIVITZ	WI	54114	7158542717
CRIVITZ	WI	54114	7158542717
CRIVITZ	WI	54114	7158542717

test

Based on Nursing Home Compare - Complaint Deficiency

01/04/2012	02/03/2012
04/25/2012	04/26/2012
04/25/2012	04/26/2012
04/25/2012	04/26/2012
05/21/2012	05/25/2012
05/21/2012	06/04/2012
05/21/2012	06/06/2012

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Environmental Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Resident Assessment Deficiencies

Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	3
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Few	2
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Allow the resident the right to participate in the planning or revision of the	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525490	VIRGINIA HEALTH AND REHAB CTR	1451 CLEVELAND AVE
525490	VIRGINIA HEALTH AND REHAB CTR	1451 CLEVELAND AVE
525490	VIRGINIA HEALTH AND REHAB CTR	1451 CLEVELAND AVE
525490	VIRGINIA HEALTH AND REHAB CTR	1451 CLEVELAND AVE
525490	VIRGINIA HEALTH AND REHAB CTR	1451 CLEVELAND AVE
525490	VIRGINIA HEALTH AND REHAB CTR	1451 CLEVELAND AVE
525490	VIRGINIA HEALTH AND REHAB CTR	1451 CLEVELAND AVE
525493	SUNRISE CARE CENTER	3540 S 43RD ST

test

Based on Nursing Home Compare - Complaint Deficiency

WAUKESHA	WI	53186	2625472123
WAUKESHA	WI	53186	2625472123
WAUKESHA	WI	53186	2625472123
WAUKESHA	WI	53186	2625472123
WAUKESHA	WI	53186	2625472123
WAUKESHA	WI	53186	2625472123
WAUKESHA	WI	53186	2625472123
MILWAUKEE	WI	53220	4145411000

test

Based on Nursing Home Compare - Complaint Deficiency

09/22/2009	10/22/2009
09/22/2009	10/22/2009
09/22/2009	10/22/2009
09/22/2009	10/22/2009
05/25/2011	06/25/2011
05/25/2011	06/25/2011
05/25/2011	06/25/2011
11/23/2009	12/23/2009

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Resident Rights Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Resident Rights Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

in the planning or revision of the resident's care plan.		
Let the resident refuse treatment or refuse to take part in an experiment and formulate advance directives.	Few	2
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Provide care by qualified persons according to each resident's written plan of care.	Few	2
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Determine if it is safe for the resident to self-administer drugs.	Few	2
Provide care by qualified persons according to each resident's written plan of care.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Try to resolve each resident's complaints quickly.	Some	2

test

Based on Nursing Home Compare - Complaint Deficiency

525493	SUNRISE CARE CENTER	3540 S 43RD ST
525493	SUNRISE CARE CENTER	3540 S 43RD ST
525493	SUNRISE CARE CENTER	3540 S 43RD ST
525493	SUNRISE CARE CENTER	3540 S 43RD ST
525493	SUNRISE CARE CENTER	3540 S 43RD ST
525493	SUNRISE CARE CENTER	3540 S 43RD ST

test

Based on Nursing Home Compare - Complaint Deficiency

MILWAUKEE	WI	53220	4145411000
MILWAUKEE	WI	53220	4145411000
MILWAUKEE	WI	53220	4145411000
MILWAUKEE	WI	53220	4145411000
MILWAUKEE	WI	53220	4145411000
MILWAUKEE	WI	53220	4145411000

test

Based on Nursing Home Compare - Complaint Deficiency

11/23/2009	12/23/2009
11/23/2009	12/23/2009
11/23/2009	12/23/2009
08/26/2010	09/26/2010
08/26/2010	09/26/2010
08/26/2010	09/26/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Resident Assessment Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies

complaints quickly.		
Conduct initial and periodic assessments of each resident's functional capacity.	Few	2
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, and receive proper services to prevent urinary tract infections and restore normal bladder function.	Few	3
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525493	SUNRISE CARE CENTER	3540 S 43RD ST
525493	SUNRISE CARE CENTER	3540 S 43RD ST
525493	SUNRISE CARE CENTER	3540 S 43RD ST
525493	SUNRISE CARE CENTER	3540 S 43RD ST
525493	SUNRISE CARE CENTER	3540 S 43RD ST
525493	SUNRISE CARE CENTER	3540 S 43RD ST

test

Based on Nursing Home Compare - Complaint Deficiency

MILWAUKEE	WI	53220	4145411000
MILWAUKEE	WI	53220	4145411000
MILWAUKEE	WI	53220	4145411000
MILWAUKEE	WI	53220	4145411000
MILWAUKEE	WI	53220	4145411000
MILWAUKEE	WI	53220	4145411000

test

Based on Nursing Home Compare - Complaint Deficiency

08/26/2010	09/26/2010
08/26/2010	09/26/2010
08/26/2010	09/26/2010
08/26/2010	09/26/2010
06/13/2011	07/21/2011
06/13/2011	07/11/2011

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Resident Assessment Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies

residents or theft of resident property.		
Conduct initial and periodic assessments of each resident's functional capacity.	Some	2
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Some	2
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, and receive proper services to prevent urinary tract infections and restore normal bladder function.	Few	3
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Few	4
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Some	2

test

Based on Nursing Home Compare - Complaint Deficiency

525493	SUNRISE CARE CENTER	3540 S 43RD ST
525493	SUNRISE CARE CENTER	3540 S 43RD ST
525493	SUNRISE CARE CENTER	3540 S 43RD ST
525493	SUNRISE CARE CENTER	3540 S 43RD ST
525493	SUNRISE CARE CENTER	3540 S 43RD ST
525493	SUNRISE CARE CENTER	3540 S 43RD ST
525493	SUNRISE CARE CENTER	3540 S 43RD ST
525493	SUNRISE CARE CENTER	3540 S 43RD ST

MILWAUKEE	WI	53220	4145411000
MILWAUKEE	WI	53220	4145411000
MILWAUKEE	WI	53220	4145411000
MILWAUKEE	WI	53220	4145411000
MILWAUKEE	WI	53220	4145411000
MILWAUKEE	WI	53220	4145411000
MILWAUKEE	WI	53220	4145411000
MILWAUKEE	WI	53220	4145411000
MILWAUKEE	WI	53220	4145411000

test

Based on Nursing Home Compare - Complaint Deficiency

06/13/2011	07/11/2011
06/13/2011	07/11/2011
06/13/2011	07/11/2011
06/13/2011	Not Available
06/13/2011	07/11/2011
07/21/2011	07/21/2011
07/21/2011	08/03/2011
07/21/2011	08/03/2011

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Mistreatment Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Pharmacy Service Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Some	2
Provide housekeeping and maintenance services.	Few	2
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	4
1) Review the work of each nurse aide every year; and 2) give regular in-service training based upon these reviews.	Some	2
Provide necessary care and services to maintain the highest well being of each resident .	Few	4
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	3
Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525493	SUNRISE CARE CENTER	3540 S 43RD ST
525493	SUNRISE CARE CENTER	3540 S 43RD ST
525493	SUNRISE CARE CENTER	3540 S 43RD ST
525493	SUNRISE CARE CENTER	3540 S 43RD ST
525493	SUNRISE CARE CENTER	3540 S 43RD ST
525493	SUNRISE CARE CENTER	3540 S 43RD ST
525493	SUNRISE CARE CENTER	3540 S 43RD ST
525493	SUNRISE CARE CENTER	3540 S 43RD ST

MILWAUKEE	WI	53220	4145411000
MILWAUKEE	WI	53220	4145411000
MILWAUKEE	WI	53220	4145411000
MILWAUKEE	WI	53220	4145411000
MILWAUKEE	WI	53220	4145411000
MILWAUKEE	WI	53220	4145411000
MILWAUKEE	WI	53220	4145411000
MILWAUKEE	WI	53220	4145411000

test

Based on Nursing Home Compare - Complaint Deficiency

10/17/2011	11/17/2011
10/17/2011	11/17/2011
01/31/2012	03/02/2012
01/31/2012	03/02/2012
01/31/2012	03/02/2012
01/31/2012	03/02/2012
01/31/2012	03/02/2012
07/11/2012	08/10/2012

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Environmental Deficiencies

less than 5%.		
Make sure services provided by the nursing facility meet professional standards of quality.	Some	2
Have a program that investigates, controls and keeps infection from spreading.	Few	2
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Operate and provide services according to Federal, State, and local laws and professional standards.	Few	2
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525493	SUNRISE CARE CENTER	3540 S 43RD ST
525494	GOOD SAMARITAN SOCIETY-SCANDIA VILLAGE	10560 APPLEWOOD RD
525494	GOOD SAMARITAN SOCIETY-SCANDIA VILLAGE	10560 APPLEWOOD RD
525495	WHEATON FRANCISCAN HC - LAKESHORE MANOR	1320 WISCONSIN AVE
525496	WILD ROSE MANOR	425 SUMMIT ST
525496	WILD ROSE MANOR	425 SUMMIT ST
525496	WILD ROSE MANOR	425 SUMMIT ST

test

Based on Nursing Home Compare - Complaint Deficiency

MILWAUKEE	WI	53220	4145411000
SISTER BAY	WI	54234	9208542317
SISTER BAY	WI	54234	9208542317
RACINE	WI	53403	2626872241
WILD ROSE	WI	54984	9206224342
WILD ROSE	WI	54984	9206224342
WILD ROSE	WI	54984	9206224342

test

Based on Nursing Home Compare - Complaint Deficiency

07/11/2012	08/10/2012
03/03/2011	04/01/2011
03/03/2011	04/01/2011
09/07/2012	09/17/2012
07/28/2009	08/13/2009
07/28/2009	08/13/2009
05/03/2010	05/31/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Pharmacy Service Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Environmental Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

Safely provide drugs and other similar products available, which are needed every day and in emergencies, by a licensed pharmacist.	Few	3
Provide care by qualified persons according to each resident's written plan of care.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	3
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Provide care by qualified persons according to each resident's written plan of care.	Few	2
Safely provide drugs and other similar products available, which are needed every day and in emergencies, by a licensed pharmacist.	Few	2
Have a program that investigates, controls and keeps infection from spreading.	Many	2

test

Based on Nursing Home Compare - Complaint Deficiency

525496	WILD ROSE MANOR	425 SUMMIT ST
525496	WILD ROSE MANOR	425 SUMMIT ST
525496	WILD ROSE MANOR	425 SUMMIT ST
525496	WILD ROSE MANOR	425 SUMMIT ST
525496	WILD ROSE MANOR	425 SUMMIT ST
525496	WILD ROSE MANOR	425 SUMMIT ST
525496	WILD ROSE MANOR	425 SUMMIT ST
525496	WILD ROSE MANOR	425 SUMMIT ST
525496	WILD ROSE MANOR	425 SUMMIT ST
525496	WILD ROSE MANOR	425 SUMMIT ST

WILD ROSE	WI	54984	9206224342
WILD ROSE	WI	54984	9206224342
WILD ROSE	WI	54984	9206224342
WILD ROSE	WI	54984	9206224342
WILD ROSE	WI	54984	9206224342
WILD ROSE	WI	54984	9206224342
WILD ROSE	WI	54984	9206224342
WILD ROSE	WI	54984	9206224342
WILD ROSE	WI	54984	9206224342
WILD ROSE	WI	54984	9206224342

test

Based on Nursing Home Compare - Complaint Deficiency

07/19/2010	08/18/2010
07/19/2010	08/18/2010
07/19/2010	08/18/2010
07/19/2010	08/18/2010
07/19/2010	08/18/2010
07/19/2010	08/18/2010
10/14/2010	11/16/2010
10/14/2010	11/16/2010
10/14/2010	11/16/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Resident Rights Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Nutrition and Dietary Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

Provide care for residents in a way that keeps or builds each resident's dignity and respect of individuality.	Few	2
Assist those residents who need total help with eating/drinking, grooming and personal and oral hygiene.	Few	2
Store, cook, and serve food in a safe and clean way.	Many	2
Have a program that investigates, controls and keeps infection from spreading.	Some	2
Operate and provide services according to Federal, State, and local laws and professional standards.	Few	2
Make sure that nurse aides show they have the skills and techniques to be able to care for residents' needs.	Some	2
Protect each resident from all abuse, physical punishment, and being separated from others.	Few	4
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Some	4
Develop policies that prevent mistreatment, neglect, or abuse of	Some	4

test

Based on Nursing Home Compare - Complaint Deficiency

525496	WILD ROSE MANOR	425 SUMMIT ST
525496	WILD ROSE MANOR	425 SUMMIT ST
525496	WILD ROSE MANOR	425 SUMMIT ST
525496	WILD ROSE MANOR	425 SUMMIT ST
525496	WILD ROSE MANOR	425 SUMMIT ST
525496	WILD ROSE MANOR	425 SUMMIT ST
525496	WILD ROSE MANOR	425 SUMMIT ST
525496	WILD ROSE MANOR	425 SUMMIT ST

test

Based on Nursing Home Compare - Complaint Deficiency

WILD ROSE	WI	54984	9206224342
WILD ROSE	WI	54984	9206224342
WILD ROSE	WI	54984	9206224342
WILD ROSE	WI	54984	9206224342
WILD ROSE	WI	54984	9206224342
WILD ROSE	WI	54984	9206224342
WILD ROSE	WI	54984	9206224342
WILD ROSE	WI	54984	9206224342

test

Based on Nursing Home Compare - Complaint Deficiency

10/14/2010	11/16/2010
10/14/2010	11/16/2010
12/08/2010	01/08/2011
12/08/2010	01/08/2011
12/08/2010	01/08/2011
12/08/2010	01/08/2011
12/08/2010	01/08/2011
08/05/2011	09/05/2011

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Resident Assessment Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Mistreatment Deficiencies

mistreatment, neglect, or abuse of residents or theft of resident property.		
Make sure that doctors visit residents regularly, as required.	Few	2
Make sure medically necessary lab services/tests are ordered by the attending physician.	Few	2
Properly hold, secure and manage each resident's personal money which is deposited with the nursing home.	Few	2
Send and promptly deliver unopened mail to residents.	Few	2
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Provide care by qualified persons according to each resident's written plan of care.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525496	WILD ROSE MANOR	425 SUMMIT ST
525496	WILD ROSE MANOR	425 SUMMIT ST
525496	WILD ROSE MANOR	425 SUMMIT ST
525496	WILD ROSE MANOR	425 SUMMIT ST
525496	WILD ROSE MANOR	425 SUMMIT ST
525496	WILD ROSE MANOR	425 SUMMIT ST
525497	PINE MANOR HEALTH CARE CENTER	1625 E MAIN ST

test

Based on Nursing Home Compare - Complaint Deficiency

WILD ROSE	WI	54984	9206224342
WILD ROSE	WI	54984	9206224342
WILD ROSE	WI	54984	9206224342
WILD ROSE	WI	54984	9206224342
WILD ROSE	WI	54984	9206224342
WILD ROSE	WI	54984	9206224342
CLINTONVILLE	WI	54929	7158233135

test

Based on Nursing Home Compare - Complaint Deficiency

08/05/2011	08/22/2011
08/05/2011	08/22/2011
08/05/2011	08/22/2011
08/05/2011	08/22/2011
02/14/2012	03/06/2012
02/14/2012	03/06/2012
02/10/2010	03/10/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Resident Assessment Deficiencies

any acts or reports of abuse, neglect or mistreatment of residents.		
Provide care by qualified persons according to each resident's written plan of care.	Few	2
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Few	2
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, and receive proper services to prevent urinary tract infections and restore normal bladder function.	Few	2
Have a program that investigates, controls and keeps infection from spreading.	Some	2
Provide care by qualified persons according to each resident's written plan of care.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	3
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525497	PINE MANOR HEALTH CARE CENTER	1625 E MAIN ST
525497	PINE MANOR HEALTH CARE CENTER	1625 E MAIN ST
525497	PINE MANOR HEALTH CARE CENTER	1625 E MAIN ST
525497	PINE MANOR HEALTH CARE CENTER	1625 E MAIN ST
525497	PINE MANOR HEALTH CARE CENTER	1625 E MAIN ST
525497	PINE MANOR HEALTH CARE CENTER	1625 E MAIN ST
525498	TRINITY VILLAGE	7500 W DEAN RD

test

Based on Nursing Home Compare - Complaint Deficiency

CLINTONVILLE	WI	54929	7158233135
CLINTONVILLE	WI	54929	7158233135
CLINTONVILLE	WI	54929	7158233135
CLINTONVILLE	WI	54929	7158233135
CLINTONVILLE	WI	54929	7158233135
CLINTONVILLE	WI	54929	7158233135
CLINTONVILLE	WI	54929	7158233135
MILWAUKEE	WI	53223	4143717300

test

Based on Nursing Home Compare - Complaint Deficiency

02/10/2010	03/10/2010
08/17/2010	09/03/2010
08/17/2010	09/03/2010
08/17/2010	09/03/2010
08/17/2010	09/03/2010
10/07/2010	11/07/2010
05/18/2010	06/11/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Environmental Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Mistreatment Deficiencies

timetables and actions that can be measured.		
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Some	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Some	2
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Provide care by qualified persons according to each resident's written plan of care.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525498	TRINITY VILLAGE	7500 W DEAN RD
525498	TRINITY VILLAGE	7500 W DEAN RD
525498	TRINITY VILLAGE	7500 W DEAN RD
525498	TRINITY VILLAGE	7500 W DEAN RD
525498	TRINITY VILLAGE	7500 W DEAN RD
525498	TRINITY VILLAGE	7500 W DEAN RD
525498	TRINITY VILLAGE	7500 W DEAN RD
525499	AMERICAN HERITAGE CARE CTR	425 DAVIS ST

MILWAUKEE	WI	53223	4143717300
MILWAUKEE	WI	53223	4143717300
MILWAUKEE	WI	53223	4143717300
MILWAUKEE	WI	53223	4143717300
MILWAUKEE	WI	53223	4143717300
MILWAUKEE	WI	53223	4143717300
HAMMOND	WI	54015	7157962218

test

Based on Nursing Home Compare - Complaint Deficiency

05/18/2010	06/11/2010
02/16/2011	03/16/2011
05/20/2011	06/20/2011
05/20/2011	06/20/2011
05/17/2012	07/03/2012
07/03/2012	07/10/2012
12/10/2009	01/08/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Mistreatment Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Mistreatment Deficiencies

of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.		
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Reasonably accommodate the needs and preferences of each resident.	Few	2
Have a program that investigates, controls and keeps infection from spreading.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Develop policies that prevent mistreatment, neglect, or abuse of	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525499	AMERICAN HERITAGE CARE CTR	425 DAVIS ST
525499	AMERICAN HERITAGE CARE CTR	425 DAVIS ST
525502	BALDWIN CARE CENTER	640 ELM ST
525503	MARYWOOD CONV CTR	1821 N 4TH AVE
525503	MARYWOOD CONV CTR	1821 N 4TH AVE
525503	MARYWOOD CONV CTR	1821 N 4TH AVE

test

Based on Nursing Home Compare - Complaint Deficiency

HAMMOND	WI	54015	7157962218
HAMMOND	WI	54015	7157962218
BALDWIN	WI	54002	7156843231
WAUSAU	WI	54401	7156759451
WAUSAU	WI	54401	7156759451
WAUSAU	WI	54401	7156759451

test

Based on Nursing Home Compare - Complaint Deficiency

12/10/2009	01/08/2010
07/25/2012	08/24/2012
05/10/2011	06/10/2011
08/24/2009	09/24/2009
06/04/2010	07/21/2010
06/04/2010	07/04/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Environmental Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies

mistreatment, neglect, or abuse of residents or theft of resident property.		
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	3
Follow policies and procedures to convey the resident's personal funds to the appropriate party responsible after the resident's death.	Few	2
Provide necessary care and services to maintain the highest well being of each resident .	Few	3
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, and receive proper services to prevent urinary tract infections and restore normal bladder function.	Few	2

525503	MARYWOOD CONV CTR	1821 N 4TH AVE
525503	MARYWOOD CONV CTR	1821 N 4TH AVE
525503	MARYWOOD CONV CTR	1821 N 4TH AVE
525503	MARYWOOD CONV CTR	1821 N 4TH AVE
525503	MARYWOOD CONV CTR	1821 N 4TH AVE
525503	MARYWOOD CONV CTR	1821 N 4TH AVE
525504	CAMEO CARE CTR	5790 S 27TH ST
525504	CAMEO CARE CTR	5790 S 27TH ST

WAUSAU	WI	54401	7156759451
WAUSAU	WI	54401	7156759451
WAUSAU	WI	54401	7156759451
WAUSAU	WI	54401	7156759451
WAUSAU	WI	54401	7156759451
WAUSAU	WI	54401	7156759451
MILWAUKEE	WI	53221	4142821300
MILWAUKEE	WI	53221	4142821300

test

Based on Nursing Home Compare - Complaint Deficiency

06/22/2011	07/14/2011
06/22/2011	07/14/2011
06/22/2011	07/14/2011
06/22/2011	06/22/2011
06/22/2011	07/14/2011
07/17/2012	08/18/2012
10/01/2009	11/01/2009
10/01/2009	11/01/2009

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Resident Rights Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Resident Rights Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Provide necessary care and services to maintain the highest well being of each resident .	Few	4
Have a program that investigates, controls and keeps infection from spreading.	Many	2
1) Review the work of each nurse aide every year; and 2) give regular in-service training based upon these reviews.	Many	1
Give or get quality lab services/tests in a timely manner to meet the needs of residents.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	4
Tell the resident completely about his or her health status, care and treatments.	Few	2
Immediately tell the resident, the resident's doctor and a family member of the resident of situations	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525504	CAMEO CARE CTR	5790 S 27TH ST
525504	CAMEO CARE CTR	5790 S 27TH ST
525504	CAMEO CARE CTR	5790 S 27TH ST
525504	CAMEO CARE CTR	5790 S 27TH ST
525504	CAMEO CARE CTR	5790 S 27TH ST
525504	CAMEO CARE CTR	5790 S 27TH ST
525504	CAMEO CARE CTR	5790 S 27TH ST
525504	CAMEO CARE CTR	5790 S 27TH ST

test

Based on Nursing Home Compare - Complaint Deficiency

MILWAUKEE	WI	53221	4142821300
MILWAUKEE	WI	53221	4142821300
MILWAUKEE	WI	53221	4142821300
MILWAUKEE	WI	53221	4142821300
MILWAUKEE	WI	53221	4142821300
MILWAUKEE	WI	53221	4142821300
MILWAUKEE	WI	53221	4142821300
MILWAUKEE	WI	53221	4142821300

test

Based on Nursing Home Compare - Complaint Deficiency

10/01/2009	11/01/2009
10/01/2009	11/01/2009
10/01/2009	11/01/2009
02/23/2010	04/15/2010
02/23/2010	04/15/2010
02/23/2010	04/29/2010
02/23/2010	04/15/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Resident Rights Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Administration Deficiencies

of the resident of situations (injury/decline/room, etc.) that affect the resident.		
Provide care for residents in a way that keeps or builds each resident's dignity and respect of individuality.	Few	2
Assist those residents who need total help with eating/drinking, grooming and personal and oral hygiene.	Few	2
Have a program that investigates, controls and keeps infection from spreading.	Some	2
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	4
Provide necessary care and services to maintain the highest well being of each resident .	Few	4
Have a program that investigates, controls and keeps infection from spreading.	Some	2
1) Review the work of each nurse aide every year; and 2) give regular in-service training based upon these reviews.	Some	2

test

Based on Nursing Home Compare - Complaint Deficiency

525504	CAMEO CARE CTR	5790 S 27TH ST
525504	CAMEO CARE CTR	5790 S 27TH ST
525504	CAMEO CARE CTR	5790 S 27TH ST
525504	CAMEO CARE CTR	5790 S 27TH ST
525504	CAMEO CARE CTR	5790 S 27TH ST
525504	CAMEO CARE CTR	5790 S 27TH ST
525504	CAMEO CARE CTR	5790 S 27TH ST
525504	CAMEO CARE CTR	5790 S 27TH ST
525504	CAMEO CARE CTR	5790 S 27TH ST

MILWAUKEE	WI	53221	4142821300
MILWAUKEE	WI	53221	4142821300
MILWAUKEE	WI	53221	4142821300
MILWAUKEE	WI	53221	4142821300
MILWAUKEE	WI	53221	4142821300
MILWAUKEE	WI	53221	4142821300
MILWAUKEE	WI	53221	4142821300
MILWAUKEE	WI	53221	4142821300
MILWAUKEE	WI	53221	4142821300

test

Based on Nursing Home Compare - Complaint Deficiency

02/23/2010	04/29/2010
04/15/2010	04/29/2010
04/15/2010	04/29/2010
04/15/2010	04/29/2010
04/15/2010	04/29/2010
04/15/2010	04/29/2010
04/15/2010	04/29/2010
04/15/2010	04/29/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Administration Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies

reviews.		
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Keep each resident's personal and medical records private and confidential.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Make sure each resident receives an accurate assessment by a qualified health professional.	Few	2
Make sure services provided by the nursing facility meet professional standards of quality.	Some	2
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Few	3
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525504	CAMEO CARE CTR	5790 S 27TH ST
525504	CAMEO CARE CTR	5790 S 27TH ST
525504	CAMEO CARE CTR	5790 S 27TH ST
525504	CAMEO CARE CTR	5790 S 27TH ST
525504	CAMEO CARE CTR	5790 S 27TH ST
525504	CAMEO CARE CTR	5790 S 27TH ST
525504	CAMEO CARE CTR	5790 S 27TH ST
525504	CAMEO CARE CTR	5790 S 27TH ST
525504	CAMEO CARE CTR	5790 S 27TH ST

test

Based on Nursing Home Compare - Complaint Deficiency

MILWAUKEE	WI	53221	4142821300
MILWAUKEE	WI	53221	4142821300
MILWAUKEE	WI	53221	4142821300
MILWAUKEE	WI	53221	4142821300
MILWAUKEE	WI	53221	4142821300
MILWAUKEE	WI	53221	4142821300
MILWAUKEE	WI	53221	4142821300
MILWAUKEE	WI	53221	4142821300
MILWAUKEE	WI	53221	4142821300

test

Based on Nursing Home Compare - Complaint Deficiency

04/15/2010	04/29/2010
04/15/2010	04/29/2010
11/15/2010	01/06/2011
11/15/2010	01/13/2011
11/15/2010	01/06/2011
11/15/2010	01/13/2011
01/06/2011	01/13/2011
01/06/2011	01/13/2011

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Pharmacy Service Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Resident Assessment Deficiencies

avoidable accidents.		
Make sure that residents are safe from serious medication errors.	Few	2
Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Some	2
Allow the resident the right to participate in the planning or revision of the resident's care plan.	Some	2
Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Few	3
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	3
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, and receive proper services to prevent urinary tract infections and restore normal bladder function.	Few	2
Make sure that doctors see a resident's	Some	1

test

Based on Nursing Home Compare - Complaint Deficiency

525504	CAMEO CARE CTR	5790 S 27TH ST
525504	CAMEO CARE CTR	5790 S 27TH ST
525504	CAMEO CARE CTR	5790 S 27TH ST
525504	CAMEO CARE CTR	5790 S 27TH ST
525504	CAMEO CARE CTR	5790 S 27TH ST
525504	CAMEO CARE CTR	5790 S 27TH ST
525504	CAMEO CARE CTR	5790 S 27TH ST

test

Based on Nursing Home Compare - Complaint Deficiency

MILWAUKEE	WI	53221	4142821300
MILWAUKEE	WI	53221	4142821300
MILWAUKEE	WI	53221	4142821300
MILWAUKEE	WI	53221	4142821300
MILWAUKEE	WI	53221	4142821300
MILWAUKEE	WI	53221	4142821300
MILWAUKEE	WI	53221	4142821300

test

Based on Nursing Home Compare - Complaint Deficiency

03/30/2011	04/30/2011
07/08/2011	07/26/2011
07/08/2011	07/26/2011
09/15/2011	09/29/2011
09/15/2011	09/29/2011
10/21/2011	11/04/2011
10/21/2011	11/04/2011

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Resident Assessment Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Pharmacy Service Deficiencies

plan of care at every visit and make notes about progress and orders in writing.		
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Some	2
Quickly tell the resident's doctor the results of lab tests.	Few	2
Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Safely provide drugs and other similar products available, which are needed every day and in emergencies, by a licensed pharmacist.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
1) Make sure that each resident's drug regimen is free from unnecessary drugs; 2) Each resident's entire	Few	2

525504	CAMEO CARE CTR	5790 S 27TH ST
525504	CAMEO CARE CTR	5790 S 27TH ST
525504	CAMEO CARE CTR	5790 S 27TH ST
525504	CAMEO CARE CTR	5790 S 27TH ST
525505	SYVERSON LUTHERAN HOME	816 PORTER AVE
525505	SYVERSON LUTHERAN HOME	816 PORTER AVE
525505	SYVERSON LUTHERAN HOME	816 PORTER AVE
525505	SYVERSON LUTHERAN HOME	816 PORTER AVE

MILWAUKEE	WI	53221	4142821300
MILWAUKEE	WI	53221	4142821300
MILWAUKEE	WI	53221	4142821300
MILWAUKEE	WI	53221	4142821300
EAU CLAIRE	WI	54701	7158321644
EAU CLAIRE	WI	54701	7158321644
EAU CLAIRE	WI	54701	7158321644
EAU CLAIRE	WI	54701	7158321644

01/25/2012	02/27/2012
01/25/2012	02/27/2012
01/25/2012	02/27/2012
01/25/2012	02/27/2012
09/15/2010	10/14/2010
09/15/2010	10/14/2010
11/24/2010	01/08/2011
11/24/2010	01/08/2011

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Mistreatment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies

2) Each resident's entire drug/medication is managed and monitored to achieve highest well being.		
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Few	4
Give each resident enough fluids to keep them healthy and prevent dehydration.	Few	2
Have a program that investigates, controls and keeps infection from spreading.	Many	4
Determine if it is safe for the resident to self-administer drugs.	Few	2
Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Some	2
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Few	3
Have a program that investigates, controls and keeps infection from	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525505	SYVERSON LUTHERAN HOME	816 PORTER AVE
525505	SYVERSON LUTHERAN HOME	816 PORTER AVE
525507	GOLDEN AGE MANOR	220 SCHOLL CT
525507	GOLDEN AGE MANOR	220 SCHOLL CT
525507	GOLDEN AGE MANOR	220 SCHOLL CT
525507	GOLDEN AGE MANOR	220 SCHOLL CT
525507	GOLDEN AGE MANOR	220 SCHOLL CT
525507	GOLDEN AGE MANOR	220 SCHOLL CT

test

Based on Nursing Home Compare - Complaint Deficiency

EAU CLAIRE	WI	54701	7158321644
EAU CLAIRE	WI	54701	7158321644
AMERY	WI	54001	7152687107
AMERY	WI	54001	7152687107
AMERY	WI	54001	7152687107
AMERY	WI	54001	7152687107
AMERY	WI	54001	7152687107
AMERY	WI	54001	7152687107

test

Based on Nursing Home Compare - Complaint Deficiency

11/24/2010	01/08/2011
10/06/2011	11/06/2011
01/12/2010	01/27/2010
01/26/2011	02/26/2011
08/18/2011	11/09/2011
10/13/2011	11/09/2011
10/13/2011	11/09/2011

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Administration Deficiencies
HEALTH	Nutrition and Dietary Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies

controls and keeps infection from spreading.		
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Some	2
Store, cook, and serve food in a safe and clean way.	Many	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	3
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Some	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Some	2

525509	GOOD SHEPHERD SERVICES LTD	607 BRONSON RD
525511	SHEBOYGAN PROGRESSIVE CARE CTR	1902 MEAD AVE
525511	SHEBOYGAN PROGRESSIVE CARE CTR	1902 MEAD AVE
525511	SHEBOYGAN PROGRESSIVE CARE CTR	1902 MEAD AVE
525511	SHEBOYGAN PROGRESSIVE CARE CTR	1902 MEAD AVE
525511	SHEBOYGAN PROGRESSIVE CARE CTR	1902 MEAD AVE
525512	SKAALEN NURSING AND REHABILITATION CENTER	400 N MORRIS ST

SEYMOUR	WI	54165	9208336856
SHEBOYGAN	WI	53081	9204588333
SHEBOYGAN	WI	53081	9204588333
SHEBOYGAN	WI	53081	9204588333
SHEBOYGAN	WI	53081	9204588333
SHEBOYGAN	WI	53081	9204588333
STOUGHTON	WI	53589	6088735651

test

Based on Nursing Home Compare - Complaint Deficiency

02/01/2011	02/24/2011
07/01/2010	08/01/2010
07/01/2010	08/01/2010
07/01/2010	08/01/2010
07/01/2010	08/01/2010
11/01/2011	12/01/2011
10/20/2010	11/02/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Resident Rights Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Mistreatment Deficiencies

residents or theft of resident property.		
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Provide care by qualified persons according to each resident's written plan of care.	Few	2
Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Develop policies and procedures for influenza and pneumococcal immunizations.	Some	1
At least once a month, have a licensed pharmacist review each resident's medication(s) and report any irregularities to the attending doctor.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	3
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525512	SKAALEN NURSING AND REHABILITATION CENTER	400 N MORRIS ST
525512	SKAALEN NURSING AND REHABILITATION CENTER	400 N MORRIS ST
525512	SKAALEN NURSING AND REHABILITATION CENTER	400 N MORRIS ST
525512	SKAALEN NURSING AND REHABILITATION CENTER	400 N MORRIS ST
525513	GRACE HEALTHCARE OF RIVER FALLS	1663 E DIVISION ST
525513	GRACE HEALTHCARE OF RIVER FALLS	1663 E DIVISION ST
525513	GRACE HEALTHCARE OF RIVER FALLS	1663 E DIVISION ST
525513	GRACE HEALTHCARE OF RIVER FALLS	1663 E DIVISION ST

STOUGHTON	WI	53589	6088735651
STOUGHTON	WI	53589	6088735651
STOUGHTON	WI	53589	6088735651
STOUGHTON	WI	53589	6088735651
RIVER FALLS	WI	54022	7154266000
RIVER FALLS	WI	54022	7154266000
RIVER FALLS	WI	54022	7154266000
RIVER FALLS	WI	54022	7154266000

test

Based on Nursing Home Compare - Complaint Deficiency

12/14/2010	01/14/2011
12/14/2010	01/14/2011
12/14/2010	01/14/2011
12/08/2011	01/16/2012
02/17/2010	03/19/2010
02/17/2010	03/19/2010
01/11/2011	02/11/2011
12/14/2011	01/13/2012

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Resident Rights Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Nutrition and Dietary Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Environmental Deficiencies

any acts or reports of abuse, neglect or mistreatment of residents.		
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Try to resolve each resident's complaints quickly.	Few	2
Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	3
Keep each resident free from physical restraints, unless needed for medical treatment.	Few	2
Store, cook, and serve food in a safe and clean way.	Some	2
Operate and provide services according to Federal, State, and local laws and professional standards.	Few	2
Make sure that the nursing home area is free from accident hazards and risks	Some	2

test

Based on Nursing Home Compare - Complaint Deficiency

525513	GRACE HEALTHCARE OF RIVER FALLS	1663 E DIVISION ST
525516	BADGER PRAIRIE HCC	1100 E VERONA AVE
525516	BADGER PRAIRIE HCC	1100 E VERONA AVE
525518	TIVOLI AT DIVINE SAVIOR HEALTHCARE	2805 HUNTERS TRAIL
525518	TIVOLI AT DIVINE SAVIOR HEALTHCARE	2805 HUNTERS TRAIL
525518	TIVOLI AT DIVINE SAVIOR HEALTHCARE	2805 HUNTERS TRAIL

test

Based on Nursing Home Compare - Complaint Deficiency

RIVER FALLS	WI	54022	7154266000
VERONA	WI	53593	6088456601
VERONA	WI	53593	6088456601
PORTAGE	WI	53901	6087454306
PORTAGE	WI	53901	6087454306
PORTAGE	WI	53901	6087454306

test

Based on Nursing Home Compare - Complaint Deficiency

12/14/2011	01/13/2012
07/15/2009	08/08/2009
10/21/2010	11/19/2010
09/17/2009	10/17/2009
09/17/2009	10/17/2009
09/17/2009	10/17/2009

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Administration Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

free from accident hazards and risks and provides supervision to prevent avoidable accidents.		
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525518	TIVOLI AT DIVINE SAVIOR HEALTHCARE	2805 HUNTERS TRAIL
525518	TIVOLI AT DIVINE SAVIOR HEALTHCARE	2805 HUNTERS TRAIL
525518	TIVOLI AT DIVINE SAVIOR HEALTHCARE	2805 HUNTERS TRAIL
525518	TIVOLI AT DIVINE SAVIOR HEALTHCARE	2805 HUNTERS TRAIL
525518	TIVOLI AT DIVINE SAVIOR HEALTHCARE	2805 HUNTERS TRAIL
525518	TIVOLI AT DIVINE SAVIOR HEALTHCARE	2805 HUNTERS TRAIL
525518	TIVOLI AT DIVINE SAVIOR HEALTHCARE	2805 HUNTERS TRAIL
525518	TIVOLI AT DIVINE SAVIOR HEALTHCARE	2805 HUNTERS TRAIL

PORTAGE	WI	53901	6087454306
PORTAGE	WI	53901	6087454306
PORTAGE	WI	53901	6087454306
PORTAGE	WI	53901	6087454306
PORTAGE	WI	53901	6087454306
PORTAGE	WI	53901	6087454306
PORTAGE	WI	53901	6087454306
PORTAGE	WI	53901	6087454306

test

Based on Nursing Home Compare - Complaint Deficiency

02/08/2010	03/08/2010
02/08/2010	03/08/2010
02/08/2010	03/08/2010
02/08/2010	03/08/2010
02/08/2010	03/08/2010
02/08/2010	03/08/2010
02/08/2010	03/08/2010
09/15/2010	10/15/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Resident Assessment Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Conduct initial and periodic assessments of each resident's functional capacity.	Few	2
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Few	3
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	3
Quickly tell the resident's doctor the results of lab tests.	Few	2
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Conduct initial and periodic assessments of each resident's functional capacity.	Some	2

test

Based on Nursing Home Compare - Complaint Deficiency

525518	TIVOLI AT DIVINE SAVIOR HEALTHCARE	2805 HUNTERS TRAIL
525518	TIVOLI AT DIVINE SAVIOR HEALTHCARE	2805 HUNTERS TRAIL
525518	TIVOLI AT DIVINE SAVIOR HEALTHCARE	2805 HUNTERS TRAIL
525518	TIVOLI AT DIVINE SAVIOR HEALTHCARE	2805 HUNTERS TRAIL
525518	TIVOLI AT DIVINE SAVIOR HEALTHCARE	2805 HUNTERS TRAIL
525518	TIVOLI AT DIVINE SAVIOR HEALTHCARE	2805 HUNTERS TRAIL
525518	TIVOLI AT DIVINE SAVIOR HEALTHCARE	2805 HUNTERS TRAIL

test

Based on Nursing Home Compare - Complaint Deficiency

PORTAGE	WI	53901	6087454306
PORTAGE	WI	53901	6087454306
PORTAGE	WI	53901	6087454306
PORTAGE	WI	53901	6087454306
PORTAGE	WI	53901	6087454306
PORTAGE	WI	53901	6087454306
PORTAGE	WI	53901	6087454306

test

Based on Nursing Home Compare - Complaint Deficiency

09/15/2010	10/15/2010
01/06/2011	02/10/2011
06/14/2011	07/14/2011
06/14/2011	07/14/2011
06/14/2011	07/14/2011
06/14/2011	07/14/2011
06/14/2011	07/14/2011

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Environmental Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Some	2
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Conduct initial and periodic assessments of each resident's functional capacity.	Few	2
Provide care by qualified persons according to each resident's written plan of care.	Few	2
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, and receive proper services to prevent urinary tract infections and restore normal bladder function.	Few	2
Make sure that each resident gets a nutritional and well balanced diet, unless	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525518	TIVOLI AT DIVINE SAVIOR HEALTHCARE	2805 HUNTERS TRAIL
525518	TIVOLI AT DIVINE SAVIOR HEALTHCARE	2805 HUNTERS TRAIL
525518	TIVOLI AT DIVINE SAVIOR HEALTHCARE	2805 HUNTERS TRAIL
525518	TIVOLI AT DIVINE SAVIOR HEALTHCARE	2805 HUNTERS TRAIL
525518	TIVOLI AT DIVINE SAVIOR HEALTHCARE	2805 HUNTERS TRAIL
525518	TIVOLI AT DIVINE SAVIOR HEALTHCARE	2805 HUNTERS TRAIL
525518	TIVOLI AT DIVINE SAVIOR HEALTHCARE	2805 HUNTERS TRAIL

test

Based on Nursing Home Compare - Complaint Deficiency

PORTAGE	WI	53901	6087454306
PORTAGE	WI	53901	6087454306
PORTAGE	WI	53901	6087454306
PORTAGE	WI	53901	6087454306
PORTAGE	WI	53901	6087454306
PORTAGE	WI	53901	6087454306
PORTAGE	WI	53901	6087454306
PORTAGE	WI	53901	6087454306

test

Based on Nursing Home Compare - Complaint Deficiency

06/14/2011	07/14/2011
06/14/2011	07/14/2011
06/14/2011	07/14/2011
02/15/2012	03/15/2012
02/15/2012	03/15/2012
02/15/2012	03/15/2012
02/15/2012	03/15/2012

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Quality Care Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Pharmacy Service Deficiencies

nutritional and well balanced diet, unless it is not possible to do so.		
Give each resident enough fluids to keep them healthy and prevent dehydration.	Few	2
1) Make sure that each resident's drug regimen is free from unnecessary drugs; 2) Each resident's entire drug/medication is managed and monitored to achieve highest well being.	Few	2
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Make sure each resident receives an accurate assessment by a qualified health professional.	Some	2
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Some	2
Give each resident enough fluids to keep them healthy and prevent dehydration.	Few	2
1) Make sure that each resident's drug regimen is free from unnecessary drugs; 2) Each resident's entire drug/medication is managed and monitored to achieve highest well being.	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525518	TIVOLI AT DIVINE SAVIOR HEALTHCARE	2805 HUNTERS TRAIL
525518	TIVOLI AT DIVINE SAVIOR HEALTHCARE	2805 HUNTERS TRAIL
525518	TIVOLI AT DIVINE SAVIOR HEALTHCARE	2805 HUNTERS TRAIL
525520	GOOD SAMARITAN SOCIETY-LODI	700 CLARK ST
525523	ALEXIAN VILLAGE OF MILWAUKEE	9255 N 76TH ST
525523	ALEXIAN VILLAGE OF MILWAUKEE	9255 N 76TH ST
525524	ST ANNE'S SALVATORIAN CAMPUS	3800 N 92ND ST

test

Based on Nursing Home Compare - Complaint Deficiency

PORTAGE	WI	53901	6087454306
PORTAGE	WI	53901	6087454306
PORTAGE	WI	53901	6087454306
LODI	WI	53555	6085923241
MILWAUKEE	WI	53223	4143559300
MILWAUKEE	WI	53223	4143559300
MILWAUKEE	WI	53222	4144637570

test

Based on Nursing Home Compare - Complaint Deficiency

02/15/2012	03/15/2012
02/15/2012	03/15/2012
02/15/2012	03/15/2012
07/22/2009	07/29/2009
06/07/2010	07/07/2010
06/07/2010	07/07/2010
03/24/2010	04/24/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Nutrition and Dietary Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies

monitored to achieve highest well being.		
Store, cook, and serve food in a safe and clean way.	Many	2
Have a program that investigates, controls and keeps infection from spreading.	Few	2
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, and receive proper services to prevent urinary tract infections and restore normal bladder function.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525524	ST ANNE'S SALVATORIAN CAMPUS	3800 N 92ND ST
525524	ST ANNE'S SALVATORIAN CAMPUS	3800 N 92ND ST
525524	ST ANNE'S SALVATORIAN CAMPUS	3800 N 92ND ST
525524	ST ANNE'S SALVATORIAN CAMPUS	3800 N 92ND ST
525524	ST ANNE'S SALVATORIAN CAMPUS	3800 N 92ND ST
525524	ST ANNE'S SALVATORIAN CAMPUS	3800 N 92ND ST

MILWAUKEE	WI	53222	4144637570
MILWAUKEE	WI	53222	4144637570
MILWAUKEE	WI	53222	4144637570
MILWAUKEE	WI	53222	4144637570
MILWAUKEE	WI	53222	4144637570
MILWAUKEE	WI	53222	4144637570

test

Based on Nursing Home Compare - Complaint Deficiency

03/24/2010	04/24/2010
10/14/2010	11/14/2010
10/14/2010	11/14/2010
07/06/2011	08/06/2011
09/22/2011	10/22/2011
09/22/2011	10/22/2011

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Environmental Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies

any acts or reports of abuse, neglect or mistreatment of residents.		
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Develop policies that prevent mistreatment, neglect, or abuse of	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525525	PRAIRIE MAISON	700 SOUTH FREMONT
525525	PRAIRIE MAISON	700 SOUTH FREMONT
525525	PRAIRIE MAISON	700 SOUTH FREMONT
525526	FRANCISCAN VILLA	3601 S CHICAGO AVE
525526	FRANCISCAN VILLA	3601 S CHICAGO AVE
525526	FRANCISCAN VILLA	3601 S CHICAGO AVE
525526	FRANCISCAN VILLA	3601 S CHICAGO AVE

test

Based on Nursing Home Compare - Complaint Deficiency

PRAIRIE DU CHIEN	WI	53821	6083268471
PRAIRIE DU CHIEN	WI	53821	6083268471
PRAIRIE DU CHIEN	WI	53821	6083268471
SOUTH MILWAUKEE	WI	53172	4147644100
SOUTH MILWAUKEE	WI	53172	4147644100
SOUTH MILWAUKEE	WI	53172	4147644100
SOUTH MILWAUKEE	WI	53172	4147644100

test

Based on Nursing Home Compare - Complaint Deficiency

11/09/2009	12/09/2009
04/13/2011	04/22/2011
04/13/2011	04/22/2011
06/07/2010	07/07/2010
06/07/2010	07/07/2010
04/04/2012	05/04/2012
04/04/2012	05/04/2012

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Administration Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Administration Deficiencies

mistreatment, neglect, or abuse of residents or theft of resident property.		
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Assist those residents who need total help with eating/drinking, grooming and personal and oral hygiene.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Have a program that investigates, controls and keeps infection from spreading.	Few	2
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525527	HOMME HOME FOR THE AGING	604 S WEBB ST
525527	HOMME HOME FOR THE AGING	604 S WEBB ST
525527	HOMME HOME FOR THE AGING	604 S WEBB ST
525527	HOMME HOME FOR THE AGING	604 S WEBB ST
525527	HOMME HOME FOR THE AGING	604 S WEBB ST
525527	HOMME HOME FOR THE AGING	604 S WEBB ST
525527	HOMME HOME FOR THE AGING	604 S WEBB ST

test

Based on Nursing Home Compare - Complaint Deficiency

WITTENBERG	WI	54499	7152532125
WITTENBERG	WI	54499	7152532125
WITTENBERG	WI	54499	7152532125
WITTENBERG	WI	54499	7152532125
WITTENBERG	WI	54499	7152532125
WITTENBERG	WI	54499	7152532125
WITTENBERG	WI	54499	7152532125

test

Based on Nursing Home Compare - Complaint Deficiency

09/09/2011	09/28/2011
05/03/2012	06/03/2012
05/03/2012	06/03/2012
05/03/2012	06/03/2012
05/03/2012	06/03/2012
05/03/2012	06/03/2012
05/03/2012	06/03/2012
05/03/2012	06/03/2012

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Environmental Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	3
Give each resident a notice of rights, rules, services and charges. Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for.	Many	1
Keep each resident free from physical restraints, unless needed for medical treatment.	Few	2
Provide care for residents in a way that keeps or builds each resident's dignity and respect of individuality.	Few	2
Provide care by qualified persons according to each resident's written plan of care.	Few	2
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2

525527	HOMME HOME FOR THE AGING	604 S WEBB ST
525527	HOMME HOME FOR THE AGING	604 S WEBB ST
525527	HOMME HOME FOR THE AGING	604 S WEBB ST
525528	WHEATON FRANCISCAN HC - FRANCISCAN WOODS	19525 W NORTH AVE
525529	MILWAUKEE ESTATES LIVING&CARE CENTER	6800 N 76TH STREET
525529	MILWAUKEE ESTATES LIVING&CARE CENTER	6800 N 76TH STREET
525530	GRAYS NURSING HOME	555 N CHESTNUT ST
525530	GRAYS NURSING HOME	555 N CHESTNUT ST

WITTENBERG	WI	54499	7152532125
WITTENBERG	WI	54499	7152532125
WITTENBERG	WI	54499	7152532125
BROOKFIELD	WI	53045	4147851114
MILWAUKEE	WI	53223	4143535000
MILWAUKEE	WI	53223	4143535000
PLATTEVILLE	WI	53818	6083496741
PLATTEVILLE	WI	53818	6083496741

test

Based on Nursing Home Compare - Complaint Deficiency

05/03/2012	06/03/2012
05/03/2012	06/03/2012
05/03/2012	06/03/2012
11/09/2009	Not Available
05/15/2012	06/14/2012
05/15/2012	06/14/2012
01/13/2010	02/05/2010
01/13/2010	02/05/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Administration Deficiencies
HEALTH	Nutrition and Dietary Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Quality Care Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

Post nurse staffing information/data on a daily basis.	Many	1
Store, cook, and serve food in a safe and clean way.	Many	2
Have a program that investigates, controls and keeps infection from spreading.	Many	2
Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	3
Provide necessary care and services to maintain the highest well being of each	Few	3

test

Based on Nursing Home Compare - Complaint Deficiency

525530	GRAYS NURSING HOME	555 N CHESTNUT ST
525531	CHRISTIAN HOME AND REHAB CTR	331 BLY ST
525532	GOOD SAMARITAN SOCIETY-ST CROIX VALLEY	750 E LOUISIANA ST
525534	HARBOR HAVEN HEALTH & REHABILITATION	459 E FIRST STREET
525534	HARBOR HAVEN HEALTH & REHABILITATION	459 E FIRST STREET
525534	HARBOR HAVEN HEALTH & REHABILITATION	459 E FIRST STREET
525534	HARBOR HAVEN HEALTH & REHABILITATION	459 E FIRST STREET

test

Based on Nursing Home Compare - Complaint Deficiency

PLATTEVILLE	WI	53818	6083496741
WAUPUN	WI	53963	9203249051
ST CROIX FALLS	WI	54024	7154839815
FOND DU LAC	WI	54935	9209293500
FOND DU LAC	WI	54935	9209293500
FOND DU LAC	WI	54935	9209293500
FOND DU LAC	WI	54935	9209293500

test

Based on Nursing Home Compare - Complaint Deficiency

01/13/2010	02/05/2010
03/25/2011	04/22/2011
08/25/2011	10/19/2011
05/19/2010	06/19/2010
05/19/2010	06/19/2010
09/22/2010	10/22/2010
09/30/2010	10/29/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Administration Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Resident Rights Deficiencies

maintain the highest well being of each resident .		
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Tell the resident or the resident's representative in writing how long the nursing home will hold the resident's bed.	Many	1
Have a program that investigates, controls and keeps infection from spreading.	Many	2
Provide care by qualified persons according to each resident's written plan of care.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	3
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Immediately tell the resident, the resident's doctor and a family member of the resident of situations	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525534	HARBOR HAVEN HEALTH & REHABILITATION	459 E FIRST STREET
525534	HARBOR HAVEN HEALTH & REHABILITATION	459 E FIRST STREET
525534	HARBOR HAVEN HEALTH & REHABILITATION	459 E FIRST STREET
525534	HARBOR HAVEN HEALTH & REHABILITATION	459 E FIRST STREET
525534	HARBOR HAVEN HEALTH & REHABILITATION	459 E FIRST STREET
525534	HARBOR HAVEN HEALTH & REHABILITATION	459 E FIRST STREET
525534	HARBOR HAVEN HEALTH & REHABILITATION	459 E FIRST STREET
525534	HARBOR HAVEN HEALTH & REHABILITATION	459 E FIRST STREET

test

Based on Nursing Home Compare - Complaint Deficiency

FOND DU LAC	WI	54935	9209293500
FOND DU LAC	WI	54935	9209293500
FOND DU LAC	WI	54935	9209293500
FOND DU LAC	WI	54935	9209293500
FOND DU LAC	WI	54935	9209293500
FOND DU LAC	WI	54935	9209293500
FOND DU LAC	WI	54935	9209293500
FOND DU LAC	WI	54935	9209293500

test

Based on Nursing Home Compare - Complaint Deficiency

09/30/2010	10/29/2010
09/30/2010	10/29/2010
09/30/2010	10/29/2010
09/30/2010	10/29/2010
03/04/2011	04/01/2011
03/04/2011	04/01/2011
01/10/2012	02/01/2012

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies

of the resident of situations (injury/decline/room, etc.) that affect the resident.		
Provide medically-related social services to help each resident achieve the highest possible quality of life.	Few	2
Provide care by qualified persons according to each resident's written plan of care.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Some	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Some	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate	Few	2

525534	HARBOR HAVEN HEALTH & REHABILITATION	459 E FIRST STREET
525534	HARBOR HAVEN HEALTH & REHABILITATION	459 E FIRST STREET
525534	HARBOR HAVEN HEALTH & REHABILITATION	459 E FIRST STREET
525534	HARBOR HAVEN HEALTH & REHABILITATION	459 E FIRST STREET
525535	AUGUSTA AREA HOME, INC	215 E BROWN ST PO BOX 387
525535	AUGUSTA AREA HOME, INC	215 E BROWN ST PO BOX 387
525535	AUGUSTA AREA HOME, INC	215 E BROWN ST PO BOX 387

test

Based on Nursing Home Compare - Complaint Deficiency

FOND DU LAC	WI	54935	9209293500
FOND DU LAC	WI	54935	9209293500
FOND DU LAC	WI	54935	9209293500
FOND DU LAC	WI	54935	9209293500
AUGUSTA	WI	54722	7152862266
AUGUSTA	WI	54722	7152862266
AUGUSTA	WI	54722	7152862266

test

Based on Nursing Home Compare - Complaint Deficiency

01/10/2012	02/01/2012
01/10/2012	02/01/2012
01/10/2012	02/01/2012
01/10/2012	02/01/2012
01/12/2011	02/12/2011
01/12/2011	02/12/2011
01/12/2011	02/12/2011

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Mistreatment Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Environmental Deficiencies

residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.		
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	3
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Make sure that the nursing home area is free from accident hazards and risks	Some	2

		387
525535	AUGUSTA AREA HOME, INC	215 E BROWN ST PO BOX 387
525536	OREGON MANOR	354 N MAIN ST
525536	OREGON MANOR	354 N MAIN ST
525536	OREGON MANOR	354 N MAIN ST
525536	OREGON MANOR	354 N MAIN ST
525536	OREGON MANOR	354 N MAIN ST
525536	OREGON MANOR	354 N MAIN ST

test

Based on Nursing Home Compare - Complaint Deficiency

AUGUSTA	WI	54722	7152862266
OREGON	WI	53575	6088353535
OREGON	WI	53575	6088353535
OREGON	WI	53575	6088353535
OREGON	WI	53575	6088353535
OREGON	WI	53575	6088353535
OREGON	WI	53575	6088353535
OREGON	WI	53575	6088353535

test

Based on Nursing Home Compare - Complaint Deficiency

01/12/2011	02/12/2011
04/22/2010	06/14/2010
04/22/2010	07/22/2010
04/22/2010	06/14/2010
04/22/2010	07/22/2010
04/22/2010	07/22/2010
04/22/2010	06/14/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Administration Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Environmental Deficiencies

free from accident hazards and risks and provides supervision to prevent avoidable accidents.		
Train all employees on what to do in an emergency, and carry out announced staff drills.	Some	2
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	3
Determine if it is safe for the resident to self-administer drugs.	Few	2
Help and prepare each resident for a safe and easy discharge and transfer from the nursing home.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Make sure that the nursing home area is free from accident hazards and risks	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525536	OREGON MANOR	354 N MAIN ST
525536	OREGON MANOR	354 N MAIN ST
525537	LASATA CARE CENTER	W76 N677 WAUWATOSA RD
525537	LASATA CARE CENTER	W76 N677 WAUWATOSA RD
525537	LASATA CARE CENTER	W76 N677 WAUWATOSA RD
525537	LASATA CARE CENTER	W76 N677 WAUWATOSA RD
525537	LASATA CARE CENTER	W76 N677 WAUWATOSA RD
525538	BETHANY HOME	1226 BERLIN ST

OREGON	WI	53575	6088353535
OREGON	WI	53575	6088353535
CEDARBURG	WI	53012	2623775060
CEDARBURG	WI	53012	2623775060
CEDARBURG	WI	53012	2623775060
CEDARBURG	WI	53012	2623775060
CEDARBURG	WI	53012	2623775060
CEDARBURG	WI	53012	2623775060
WAUPACA	WI	54981	7152585521

test

Based on Nursing Home Compare - Complaint Deficiency

04/22/2010	06/14/2010
04/22/2010	06/14/2010
07/07/2010	08/07/2010
07/07/2010	08/07/2010
02/25/2011	03/25/2011
02/28/2012	03/20/2012
02/28/2012	02/28/2012
02/08/2011	03/08/2011

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Mistreatment Deficiencies

free from accident hazards and risks and provides supervision to prevent avoidable accidents.		
Make sure that each resident gets a nutritional and well balanced diet, unless it is not possible to do so.	Few	3
Give each resident enough fluids to keep them healthy and prevent dehydration.	Few	3
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Have a program that investigates, controls and keeps infection from spreading.	Many	4
Try to resolve each resident's complaints quickly.	Few	3
Make sure that residents are safe from serious medication errors.	Few	4
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525539	ST JOHNS ON THE LAKE	1840 N PROSPECT AVE
525539	ST JOHNS ON THE LAKE	1840 N PROSPECT AVE
525539	ST JOHNS ON THE LAKE	1840 N PROSPECT AVE
525539	ST JOHNS ON THE LAKE	1840 N PROSPECT AVE
525544	HERITAGE OF ELMWOOD NH	232 E SPRINGER AVE
525544	HERITAGE OF ELMWOOD NH	232 E SPRINGER AVE

test

Based on Nursing Home Compare - Complaint Deficiency

MILWAUKEE	WI	53202	4142722022
MILWAUKEE	WI	53202	4142722022
MILWAUKEE	WI	53202	4142722022
MILWAUKEE	WI	53202	4142722022
ELMWOOD	WI	54740	7156392911
ELMWOOD	WI	54740	7156392911

test

Based on Nursing Home Compare - Complaint Deficiency

07/06/2010	07/23/2010
03/31/2011	04/29/2011
03/31/2011	04/29/2011
03/31/2011	04/30/2011
11/23/2010	01/15/2011
11/23/2010	01/15/2011

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Environmental Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Mistreatment Deficiencies

residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.		
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Safely provide drugs and other similar products available, which are needed every day and in emergencies, by a licensed pharmacist.	Few	2
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents'	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525544	HERITAGE OF ELMWOOD NH	232 E SPRINGER AVE
525544	HERITAGE OF ELMWOOD NH	232 E SPRINGER AVE
525544	HERITAGE OF ELMWOOD NH	232 E SPRINGER AVE
525545	LUTHERAN HOME	7500 W NORTH AVE
525545	LUTHERAN HOME	7500 W NORTH AVE
525546	HOMESTEAD CARE CENTER, LLC	1712 MONROE ST

test

Based on Nursing Home Compare - Complaint Deficiency

ELMWOOD	WI	54740	7156392911
ELMWOOD	WI	54740	7156392911
ELMWOOD	WI	54740	7156392911
WAUWATOSA	WI	53213	4142586170
WAUWATOSA	WI	53213	4142586170
NEW HOLSTEIN	WI	53061	9208984296

test

Based on Nursing Home Compare - Complaint Deficiency

11/23/2010	01/15/2011
11/23/2010	01/15/2011
11/23/2010	01/15/2011
03/09/2011	04/09/2011
08/01/2011	08/31/2011
02/22/2012	03/20/2012

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Resident Assessment Deficiencies

residents and theft of residents' property.		
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	3
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525546	HOMESTEAD CARE CENTER, LLC	1712 MONROE ST
525547	SEVEN OAKS	6263 N GREEN BAY AVE
525547	SEVEN OAKS	6263 N GREEN BAY AVE
525547	SEVEN OAKS	6263 N GREEN BAY AVE
525547	SEVEN OAKS	6263 N GREEN BAY AVE
525547	SEVEN OAKS	6263 N GREEN BAY AVE

test

Based on Nursing Home Compare - Complaint Deficiency

NEW HOLSTEIN	WI	53061	9208984296
GLENDALE	WI	53209	4143510543
GLENDALE	WI	53209	4143510543
GLENDALE	WI	53209	4143510543
GLENDALE	WI	53209	4143510543
GLENDALE	WI	53209	4143510543

test

Based on Nursing Home Compare - Complaint Deficiency

02/22/2012	03/20/2012
12/16/2009	01/14/2010
12/16/2009	01/14/2010
12/16/2009	01/04/2010
12/16/2009	01/04/2010
03/16/2011	04/16/2011

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Quality Care Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Mistreatment Deficiencies

measured.		
Give each resident enough fluids to keep them healthy and prevent dehydration.	Few	3
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Few	2
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, and receive proper services to prevent urinary tract infections and restore normal bladder function.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525547	SEVEN OAKS	6263 N GREEN BAY AVE
525547	SEVEN OAKS	6263 N GREEN BAY AVE
525547	SEVEN OAKS	6263 N GREEN BAY AVE
525547	SEVEN OAKS	6263 N GREEN BAY AVE
525547	SEVEN OAKS	6263 N GREEN BAY AVE
525547	SEVEN OAKS	6263 N GREEN BAY AVE
525547	SEVEN OAKS	6263 N GREEN BAY AVE
525547	SEVEN OAKS	6263 N GREEN BAY AVE
525547	SEVEN OAKS	6263 N GREEN BAY AVE

GLENDALE	WI	53209	4143510543
GLENDALE	WI	53209	4143510543
GLENDALE	WI	53209	4143510543
GLENDALE	WI	53209	4143510543
GLENDALE	WI	53209	4143510543
GLENDALE	WI	53209	4143510543
GLENDALE	WI	53209	4143510543
GLENDALE	WI	53209	4143510543
GLENDALE	WI	53209	4143510543

test

Based on Nursing Home Compare - Complaint Deficiency

03/16/2011	04/16/2011
03/16/2011	04/16/2011
03/16/2011	04/16/2011
03/16/2011	04/16/2011
12/05/2011	01/03/2012
12/05/2011	01/03/2012
12/05/2011	12/05/2011
04/11/2012	05/10/2012

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Mistreatment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Nutrition and Dietary Deficiencies
HEALTH	Mistreatment Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Safely provide drugs and other similar products available, which are needed every day and in emergencies, by a licensed pharmacist.	Few	2
Give or get quality lab services/tests in a timely manner to meet the needs of residents.	Few	2
Make sure services provided by the nursing facility meet professional standards of quality.	Some	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Provide food in a way that meets a resident's needs.	Few	4
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2

525547	SEVEN OAKS	6263 N GREEN BAY AVE
525547	SEVEN OAKS	6263 N GREEN BAY AVE
525547	SEVEN OAKS	6263 N GREEN BAY AVE
525548	PEABODY MANOR	2600 S HERITAGE WOODS DR
525548	PEABODY MANOR	2600 S HERITAGE WOODS DR
525548	PEABODY MANOR	2600 S HERITAGE WOODS DR

GLENDALE	WI	53209	4143510543
GLENDALE	WI	53209	4143510543
GLENDALE	WI	53209	4143510543
APPLETON	WI	54915	9207383000
APPLETON	WI	54915	9207383000
APPLETON	WI	54915	9207383000

test

Based on Nursing Home Compare - Complaint Deficiency

04/11/2012	05/10/2012
04/11/2012	05/10/2012
04/11/2012	05/10/2012
07/29/2009	08/14/2009
07/29/2009	08/14/2009
09/02/2010	09/22/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Resident Assessment Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Mistreatment Deficiencies

mistreatment of residents.		
Conduct initial and periodic assessments of each resident's functional capacity.	Some	2
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Some	2
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, and receive proper services to prevent urinary tract infections and restore normal bladder function.	Few	3
Provide care by qualified persons according to each resident's written plan of care.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	3
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Some	2

test

Based on Nursing Home Compare - Complaint Deficiency

525548	PEABODY MANOR	2600 S HERITAGE WOODS DR
525548	PEABODY MANOR	2600 S HERITAGE WOODS DR
525548	PEABODY MANOR	2600 S HERITAGE WOODS DR
525548	PEABODY MANOR	2600 S HERITAGE WOODS DR
525550	MARKESAN RESIDENT HOME	1130 N MARGARET
525550	MARKESAN RESIDENT HOME	1130 N MARGARET
525550	MARKESAN RESIDENT HOME	1130 N MARGARET

test

Based on Nursing Home Compare - Complaint Deficiency

APPLETON	WI	54915	9207383000
APPLETON	WI	54915	9207383000
APPLETON	WI	54915	9207383000
APPLETON	WI	54915	9207383000
MARKESAN	WI	53946	9203982751
MARKESAN	WI	53946	9203982751
MARKESAN	WI	53946	9203982751

test

Based on Nursing Home Compare - Complaint Deficiency

09/02/2010	09/22/2010
07/26/2011	07/28/2011
07/11/2012	07/27/2012
07/11/2012	07/27/2012
03/04/2010	04/04/2010
03/04/2010	04/04/2010
03/04/2010	04/04/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Mistreatment Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Resident Rights Deficiencies

Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Some	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	3
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Some	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Some	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Some	2
Provide care for residents in a way that keeps or builds each resident's dignity and respect of individuality.	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525550	MARKESAN RESIDENT HOME	1130 N MARGARET
525550	MARKESAN RESIDENT HOME	1130 N MARGARET
525550	MARKESAN RESIDENT HOME	1130 N MARGARET
525551	FOUNTAIN VIEW CARE CTR	50 WOLVERTON AVE
525551	FOUNTAIN VIEW CARE CTR	50 WOLVERTON AVE
525551	FOUNTAIN VIEW CARE CTR	50 WOLVERTON AVE
525551	FOUNTAIN VIEW CARE CTR	50 WOLVERTON AVE

test

Based on Nursing Home Compare - Complaint Deficiency

MARKESAN	WI	53946	9203982751
MARKESAN	WI	53946	9203982751
MARKESAN	WI	53946	9203982751
RIPON	WI	54971	9207485638
RIPON	WI	54971	9207485638
RIPON	WI	54971	9207485638
RIPON	WI	54971	9207485638

test

Based on Nursing Home Compare - Complaint Deficiency

03/04/2010	04/04/2010
03/04/2010	04/04/2010
03/04/2010	04/04/2010
08/05/2010	08/26/2010
08/05/2010	08/26/2010
08/05/2010	08/26/2010
08/05/2010	08/26/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Resident Assessment Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies

Conduct initial and periodic assessments of each resident's functional capacity.	Few	2
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	3
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Provide care by qualified persons according to each resident's written plan of care.	Few	2
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Few	2

525551	FOUNTAIN VIEW CARE CTR	50 WOLVERTON AVE
525551	FOUNTAIN VIEW CARE CTR	50 WOLVERTON AVE
525551	FOUNTAIN VIEW CARE CTR	50 WOLVERTON AVE
525551	FOUNTAIN VIEW CARE CTR	50 WOLVERTON AVE
525551	FOUNTAIN VIEW CARE CTR	50 WOLVERTON AVE
525552	WHEATON FRANCISCAN HC - TERRACE AT ST FRANCIS	3200 S 20TH ST
525552	WHEATON FRANCISCAN HC - TERRACE AT ST FRANCIS	3200 S 20TH ST
525552	WHEATON FRANCISCAN HC - TERRACE AT ST FRANCIS	3200 S 20TH ST
525552	WHEATON FRANCISCAN HC - TERRACE AT ST FRANCIS	3200 S 20TH ST

RIPON	WI	54971	9207485638
RIPON	WI	54971	9207485638
RIPON	WI	54971	9207485638
RIPON	WI	54971	9207485638
RIPON	WI	54971	9207485638
MILWAUKEE	WI	53215	4143893200
MILWAUKEE	WI	53215	4143893200
MILWAUKEE	WI	53215	4143893200
MILWAUKEE	WI	53215	4143893200

test

Based on Nursing Home Compare - Complaint Deficiency

08/05/2010	08/26/2010
11/04/2010	11/24/2010
11/04/2010	11/24/2010
11/04/2010	11/24/2010
03/10/2011	04/08/2011
08/13/2009	09/13/2009
08/13/2009	09/13/2009
08/13/2009	09/13/2009
02/08/2010	03/08/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Environmental Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Nutrition and Dietary Deficiencies
HEALTH	Mistreatment Deficiencies

Have a program that investigates, controls and keeps infection from spreading.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Provide care by qualified persons according to each resident's written plan of care.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Have a program that investigates, controls and keeps infection from spreading.	Few	2
Provide housekeeping and maintenance services.	Some	1
Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Some	2
Store, cook, and serve food in a safe and clean way.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating	Few	2

test
Based on Nursing Home Compare - Complaint Deficiency

	FRANCIS	
525552	WHEATON FRANCISCAN HC - TERRACE AT ST FRANCIS	3200 S 20TH ST
525552	WHEATON FRANCISCAN HC - TERRACE AT ST FRANCIS	3200 S 20TH ST
525554	BETHEL HOME	225 N EAGLE ST
525554	BETHEL HOME	225 N EAGLE ST
525554	BETHEL HOME	225 N EAGLE ST
525554	BETHEL HOME	225 N EAGLE ST

test

Based on Nursing Home Compare - Complaint Deficiency

MILWAUKEE	WI	53215	4143893200
MILWAUKEE	WI	53215	4143893200
OSHKOSH	WI	54901	9202354653
OSHKOSH	WI	54901	9202354653
OSHKOSH	WI	54901	9202354653
OSHKOSH	WI	54901	9202354653

test

Based on Nursing Home Compare - Complaint Deficiency

02/08/2010	03/08/2010
02/08/2010	03/08/2010
01/09/2012	02/09/2012
01/09/2012	02/09/2012
01/09/2012	02/09/2012
01/09/2012	02/09/2012

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Mistreatment Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies

of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.		
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Give each resident a notice of rights, rules, services and charges. Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for.	Few	2
Make sure each resident has the right to have a choice over activities, their schedules and health care according to his or her interests, assessment, and plan of care.	Few	2
Provide care by qualified persons according to each resident's written plan of care.	Few	2
Assist those residents who need total help with eating/drinking, grooming and	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525554	BETHEL HOME	225 N EAGLE ST
525554	BETHEL HOME	225 N EAGLE ST
525554	BETHEL HOME	225 N EAGLE ST
525554	BETHEL HOME	225 N EAGLE ST
525554	BETHEL HOME	225 N EAGLE ST
525557	WOODSIDE LUTHERAN HOME	1040 PILGRIM WAY
525557	WOODSIDE LUTHERAN HOME	1040 PILGRIM WAY

test

Based on Nursing Home Compare - Complaint Deficiency

OSHKOSH	WI	54901	9202354653
OSHKOSH	WI	54901	9202354653
OSHKOSH	WI	54901	9202354653
OSHKOSH	WI	54901	9202354653
OSHKOSH	WI	54901	9202354653
GREEN BAY	WI	54304	9204991481
GREEN BAY	WI	54304	9204991481

test

Based on Nursing Home Compare - Complaint Deficiency

01/09/2012	02/09/2012
01/09/2012	02/09/2012
01/09/2012	02/09/2012
01/09/2012	02/09/2012
01/09/2012	02/09/2012
04/27/2010	05/27/2010
04/27/2010	05/27/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Pharmacy Service Deficiencies
HEALTH	Nutrition and Dietary Deficiencies
HEALTH	Nutrition and Dietary Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

help with eating/drinking, grooming and personal and oral hygiene.		
1) Make sure that each resident's drug regimen is free from unnecessary drugs; 2) Each resident's entire drug/medication is managed and monitored to achieve highest well being.	Few	2
Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Some	2
Store, cook, and serve food in a safe and clean way.	Many	2
Safely provide drugs and other similar products available, which are needed every day and in emergencies, by a licensed pharmacist.	Few	2
Have a program that investigates, controls and keeps infection from spreading.	Many	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Some	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Some	2

test

Based on Nursing Home Compare - Complaint Deficiency

525557	WOODSIDE LUTHERAN HOME	1040 PILGRIM WAY
525557	WOODSIDE LUTHERAN HOME	1040 PILGRIM WAY
525557	WOODSIDE LUTHERAN HOME	1040 PILGRIM WAY
525557	WOODSIDE LUTHERAN HOME	1040 PILGRIM WAY
525557	WOODSIDE LUTHERAN HOME	1040 PILGRIM WAY
525557	WOODSIDE LUTHERAN HOME	1040 PILGRIM WAY
525557	WOODSIDE LUTHERAN HOME	1040 PILGRIM WAY
525557	WOODSIDE LUTHERAN HOME	1040 PILGRIM WAY

GREEN BAY	WI	54304	9204991481
GREEN BAY	WI	54304	9204991481
GREEN BAY	WI	54304	9204991481
GREEN BAY	WI	54304	9204991481
GREEN BAY	WI	54304	9204991481
GREEN BAY	WI	54304	9204991481
GREEN BAY	WI	54304	9204991481

test

Based on Nursing Home Compare - Complaint Deficiency

09/29/2010	10/13/2010
11/01/2010	11/30/2010
11/01/2010	11/30/2010
11/01/2010	11/30/2010
11/01/2010	11/30/2010
02/18/2011	03/18/2011
04/18/2011	05/18/2011

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Mistreatment Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies

residents or theft of resident property.		
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Give each resident enough fluids to keep them healthy and prevent dehydration.	Few	4
Make sure that doctors visit residents regularly, as required.	Few	2
Give or get quality lab services/tests in a timely manner to meet the needs of residents.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525557	WOODSIDE LUTHERAN HOME	1040 PILGRIM WAY
525558	BURNETT MEDICAL CENTER	257 W ST GEORGE AVE
525559	ODD FELLOW HOME	1229 S JACKSON ST
525559	ODD FELLOW HOME	1229 S JACKSON ST
525559	ODD FELLOW HOME	1229 S JACKSON ST
525559	ODD FELLOW HOME	1229 S JACKSON ST
525559	ODD FELLOW HOME	1229 S JACKSON ST

test

Based on Nursing Home Compare - Complaint Deficiency

GREEN BAY	WI	54304	9204991481
GRANTSBURG	WI	54840	7154635355
GREEN BAY	WI	54301	9204376523
GREEN BAY	WI	54301	9204376523
GREEN BAY	WI	54301	9204376523
GREEN BAY	WI	54301	9204376523
GREEN BAY	WI	54301	9204376523

test

Based on Nursing Home Compare - Complaint Deficiency

06/20/2012	07/07/2012
11/19/2009	12/19/2009
02/23/2010	03/24/2010
02/23/2010	03/24/2010
02/23/2010	03/24/2010
08/13/2012	09/13/2012
08/13/2012	09/13/2012

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Environmental Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies

residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.		
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	3
Safely provide drugs and other similar products available, which are needed every day and in emergencies, by a licensed pharmacist.	Few	2
Assist those residents who need total help with eating/drinking, grooming and personal and oral hygiene.	Few	2
Have a program that investigates, controls and keeps infection from spreading.	Few	2
Make sure that nurse aides show they have the skills and techniques to be able to care for residents' needs.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Some	2
Develop policies that prevent mistreatment, neglect, or abuse of	Some	2

test

Based on Nursing Home Compare - Complaint Deficiency

525560	SHOREHAVEN HLTH & REHAB CTR	1305 W WISCONSIN AVE
525560	SHOREHAVEN HLTH & REHAB CTR	1305 W WISCONSIN AVE
525561	EAST TROY MANOR	3271 NORTH ST
525561	EAST TROY MANOR	3271 NORTH ST
525561	EAST TROY MANOR	3271 NORTH ST
525561	EAST TROY MANOR	3271 NORTH ST
525561	EAST TROY MANOR	3271 NORTH ST
525561	EAST TROY MANOR	3271 NORTH ST

test

Based on Nursing Home Compare - Complaint Deficiency

OCONOMOWOC	WI	53066	2625678341
OCONOMOWOC	WI	53066	2625678341
EAST TROY	WI	53120	2626423995
EAST TROY	WI	53120	2626423995
EAST TROY	WI	53120	2626423995
EAST TROY	WI	53120	2626423995
EAST TROY	WI	53120	2626423995
EAST TROY	WI	53120	2626423995

test

Based on Nursing Home Compare - Complaint Deficiency

06/24/2010	07/24/2010
06/24/2010	07/24/2010
08/13/2009	09/13/2009
11/06/2009	12/06/2009
11/06/2009	12/06/2009
11/06/2009	12/06/2009
06/02/2011	06/22/2011

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Resident Assessment Deficiencies

mistreatment, neglect, or abuse of residents or theft of resident property.		
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Maintain drug records and properly mark/label drugs and other similar products according to accepted professional standards.	Few	2
Develop a complete care plan that meets all of a resident's needs, with	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525561	EAST TROY MANOR	3271 NORTH ST
525561	EAST TROY MANOR	3271 NORTH ST
525561	EAST TROY MANOR	3271 NORTH ST
525562	VERNON MANOR	E7404A COUNTY RD BB
525562	VERNON MANOR	E7404A COUNTY RD BB
525562	VERNON MANOR	E7404A COUNTY RD BB

test

Based on Nursing Home Compare - Complaint Deficiency

EAST TROY	WI	53120	2626423995
EAST TROY	WI	53120	2626423995
EAST TROY	WI	53120	2626423995
VIROQUA	WI	54665	6086375400
VIROQUA	WI	54665	6086375400
VIROQUA	WI	54665	6086375400

test

Based on Nursing Home Compare - Complaint Deficiency

06/02/2011	06/10/2011
06/02/2011	06/10/2011
06/02/2011	06/22/2011
04/28/2010	06/22/2010
04/28/2010	06/22/2010
04/28/2010	05/01/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Pharmacy Service Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Quality Care Deficiencies

meets all of a resident's needs, with timetables and actions that can be measured.		
1) Make sure that each resident's drug regimen is free from unnecessary drugs; 2) Each resident's entire drug/medication is managed and monitored to achieve highest well being.	Few	2
Safely provide drugs and other similar products available, which are needed every day and in emergencies, by a licensed pharmacist.	Few	2
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Protect each resident from all abuse, physical punishment, and being separated from others.	Few	4
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	4
Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525562	VERNON MANOR	E7404A COUNTY RD BB
525562	VERNON MANOR	E7404A COUNTY RD BB
525562	VERNON MANOR	E7404A COUNTY RD BB
525562	VERNON MANOR	E7404A COUNTY RD BB
525562	VERNON MANOR	E7404A COUNTY RD BB
525562	VERNON MANOR	E7404A COUNTY RD BB
525562	VERNON MANOR	E7404A COUNTY RD BB
525562	VERNON MANOR	E7404A COUNTY RD BB

test

Based on Nursing Home Compare - Complaint Deficiency

VIROQUA	WI	54665	6086375400
VIROQUA	WI	54665	6086375400
VIROQUA	WI	54665	6086375400
VIROQUA	WI	54665	6086375400
VIROQUA	WI	54665	6086375400
VIROQUA	WI	54665	6086375400
VIROQUA	WI	54665	6086375400

test

Based on Nursing Home Compare - Complaint Deficiency

04/25/2011	06/10/2011
04/25/2011	06/10/2011
04/25/2011	06/10/2011
04/25/2011	06/10/2011
04/25/2011	06/10/2011
04/25/2011	06/10/2011
04/25/2011	06/10/2011
04/25/2011	06/10/2011

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Resident Rights Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Administration Deficiencies

motion.		
Provide enough notice before discharging or transferring a resident.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Make sure each resident has the right to have a choice over activities, their schedules and health care according to his or her interests, assessment, and plan of care.	Few	2
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	4
Keep accurate, complete and organized clinical records on each resident that	Few	2

525562	VERNON MANOR	E7404A COUNTY RD BB
525562	VERNON MANOR	E7404A COUNTY RD BB
525564	PEPIN MANOR	1110 SECOND ST
525564	PEPIN MANOR	1110 SECOND ST
525564	PEPIN MANOR	1110 SECOND ST
525564	PEPIN MANOR	1110 SECOND ST
525564	PEPIN MANOR	1110 SECOND ST

test

Based on Nursing Home Compare - Complaint Deficiency

VIROQUA	WI	54665	6086375400
VIROQUA	WI	54665	6086375400
PEPIN	WI	54759	7154424811
PEPIN	WI	54759	7154424811
PEPIN	WI	54759	7154424811
PEPIN	WI	54759	7154424811
PEPIN	WI	54759	7154424811

test

Based on Nursing Home Compare - Complaint Deficiency

11/18/2011	12/19/2011
11/18/2011	12/19/2011
12/16/2009	01/15/2010
12/16/2009	01/15/2010
12/16/2009	01/15/2010
12/16/2009	01/15/2010
12/15/2010	01/14/2011

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Mistreatment Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Environmental Deficiencies

meet professional standards.		
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Make sure each resident has the right to have a choice over activities, their schedules and health care according to his or her interests, assessment, and plan of care.	Few	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Provide care by qualified persons according to each resident's written plan of care.	Few	2
Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Make sure that the nursing home area is free from accident hazards and risks	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525564	PEPIN MANOR	1110 SECOND ST
525564	PEPIN MANOR	1110 SECOND ST
525564	PEPIN MANOR	1110 SECOND ST
525564	PEPIN MANOR	1110 SECOND ST
525565	GENEVA LAKE MANOR	211 S CURTIS ST
525565	GENEVA LAKE MANOR	211 S CURTIS ST
525565	GENEVA LAKE MANOR	211 S CURTIS ST
525568	SUNNY RIDGE HEALTH AND REHAB CENTER	3014 ERIE AVE

test

Based on Nursing Home Compare - Complaint Deficiency

PEPIN	WI	54759	7154424811
PEPIN	WI	54759	7154424811
PEPIN	WI	54759	7154424811
PEPIN	WI	54759	7154424811
LAKE GENEVA	WI	53147	2622483145
LAKE GENEVA	WI	53147	2622483145
LAKE GENEVA	WI	53147	2622483145
SHEBOYGAN	WI	53081	9204593028

test

Based on Nursing Home Compare - Complaint Deficiency

04/06/2011	05/06/2011
04/06/2011	05/06/2011
04/06/2011	05/06/2011
04/06/2011	05/06/2011
10/07/2009	11/07/2009
02/16/2010	03/16/2010
02/16/2010	03/16/2010
08/20/2009	09/20/2009

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Resident Rights Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Nutrition and Dietary Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Environmental Deficiencies

and provides supervision to prevent avoidable accidents.		
Send and promptly deliver unopened mail to residents.	Few	2
Provide enough notice before discharging or transferring a resident.	Some	2
Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Some	1
Operate and provide services according to Federal, State, and local laws and professional standards.	Few	2
1) Make sure that each resident's drug regimen is free from unnecessary drugs; 2) Each resident's entire drug/medication is managed and monitored to achieve highest well being.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Make sure that the nursing home area is free from accident hazards and risks	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525568	SUNNY RIDGE HEALTH AND REHAB CENTER	3014 ERIE AVE
525568	SUNNY RIDGE HEALTH AND REHAB CENTER	3014 ERIE AVE
525568	SUNNY RIDGE HEALTH AND REHAB CENTER	3014 ERIE AVE
525568	SUNNY RIDGE HEALTH AND REHAB CENTER	3014 ERIE AVE
525568	SUNNY RIDGE HEALTH AND REHAB CENTER	3014 ERIE AVE
525568	SUNNY RIDGE HEALTH AND REHAB CENTER	3014 ERIE AVE
525568	SUNNY RIDGE HEALTH AND REHAB CENTER	3014 ERIE AVE
525568	SUNNY RIDGE HEALTH AND REHAB CENTER	3014 ERIE AVE

test

Based on Nursing Home Compare - Complaint Deficiency

SHEBOYGAN	WI	53081	9204593028
SHEBOYGAN	WI	53081	9204593028
SHEBOYGAN	WI	53081	9204593028
SHEBOYGAN	WI	53081	9204593028
SHEBOYGAN	WI	53081	9204593028
SHEBOYGAN	WI	53081	9204593028
SHEBOYGAN	WI	53081	9204593028
SHEBOYGAN	WI	53081	9204593028

test

Based on Nursing Home Compare - Complaint Deficiency

01/20/2010	02/20/2010
01/20/2010	02/20/2010
01/20/2010	02/20/2010
01/20/2010	02/20/2010
02/24/2010	03/03/2010
02/24/2010	03/03/2010
06/21/2010	07/21/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Resident Rights Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

free from accident hazards and risks and provides supervision to prevent avoidable accidents.		
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Few	3
Give each resident enough fluids to keep them healthy and prevent dehydration.	Few	3
Develop policies and procedures for influenza and pneumococcal immunizations.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Some	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Some	2
1) Hire only people with no legal history of abusing, neglecting or mistreating	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525568	SUNNY RIDGE HEALTH AND REHAB CENTER	3014 ERIE AVE
525568	SUNNY RIDGE HEALTH AND REHAB CENTER	3014 ERIE AVE
525568	SUNNY RIDGE HEALTH AND REHAB CENTER	3014 ERIE AVE
525568	SUNNY RIDGE HEALTH AND REHAB CENTER	3014 ERIE AVE
525568	SUNNY RIDGE HEALTH AND REHAB CENTER	3014 ERIE AVE
525568	SUNNY RIDGE HEALTH AND REHAB CENTER	3014 ERIE AVE

test

Based on Nursing Home Compare - Complaint Deficiency

SHEBOYGAN	WI	53081	9204593028
SHEBOYGAN	WI	53081	9204593028
SHEBOYGAN	WI	53081	9204593028
SHEBOYGAN	WI	53081	9204593028
SHEBOYGAN	WI	53081	9204593028
SHEBOYGAN	WI	53081	9204593028

test

Based on Nursing Home Compare - Complaint Deficiency

06/21/2010	07/21/2010
11/07/2010	11/24/2010
01/07/2011	02/07/2011
01/07/2011	02/07/2011
07/26/2012	08/25/2012
07/26/2012	08/25/2012

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Administration Deficiencies

of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.		
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Protect each resident from all abuse, physical punishment, and being separated from others.	Few	2
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Few	3
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Some	4
1) Review the work of each nurse aide every year; and 2) give regular in-service training based upon these reviews.	Many	2

test

Based on Nursing Home Compare - Complaint Deficiency

525571	BORNEMANN NURSING HOME	226 BORNEMANN ST
525571	BORNEMANN NURSING HOME	226 BORNEMANN ST
525571	BORNEMANN NURSING HOME	226 BORNEMANN ST
525571	BORNEMANN NURSING HOME	226 BORNEMANN ST
525571	BORNEMANN NURSING HOME	226 BORNEMANN ST
525571	BORNEMANN NURSING HOME	226 BORNEMANN ST
525571	BORNEMANN NURSING HOME	226 BORNEMANN ST
525571	BORNEMANN NURSING HOME	226 BORNEMANN ST

test

Based on Nursing Home Compare - Complaint Deficiency

GREEN BAY	WI	54302	9204688675
GREEN BAY	WI	54302	9204688675
GREEN BAY	WI	54302	9204688675
GREEN BAY	WI	54302	9204688675
GREEN BAY	WI	54302	9204688675
GREEN BAY	WI	54302	9204688675
GREEN BAY	WI	54302	9204688675
GREEN BAY	WI	54302	9204688675
GREEN BAY	WI	54302	9204688675

test

Based on Nursing Home Compare - Complaint Deficiency

06/18/2010	07/18/2010
06/18/2010	07/18/2010
06/18/2010	07/18/2010
06/18/2010	07/18/2010
06/18/2010	07/18/2010
06/18/2010	07/18/2010
06/18/2010	07/18/2010
06/18/2010	07/18/2010
06/18/2010	07/18/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Resident Rights Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Nutrition and Dietary Deficiencies

reviews.		
Allow residents to easily view the results of the nursing home's most recent survey.	Many	1
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Some	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Some	2
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Provide care by qualified persons according to each resident's written plan of care.	Few	2
Assist those residents who need total help with eating/drinking, grooming and personal and oral hygiene.	Few	2
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Few	3
Store, cook, and serve food in a safe	Many	2

test

Based on Nursing Home Compare - Complaint Deficiency

525571	BORNEMANN NURSING HOME	226 BORNEMANN ST
525571	BORNEMANN NURSING HOME	226 BORNEMANN ST
525573	RENNES HEALTH AND REHAB CENTER-DEPERE	200 S NINTH ST
525573	RENNES HEALTH AND REHAB CENTER-DEPERE	200 S NINTH ST
525573	RENNES HEALTH AND REHAB CENTER-DEPERE	200 S NINTH ST
525573	RENNES HEALTH AND REHAB CENTER-DEPERE	200 S NINTH ST
525574	BREWSTER VILLAGE	3300 W BREWSTER ST

test

Based on Nursing Home Compare - Complaint Deficiency

GREEN BAY	WI	54302	9204688675
GREEN BAY	WI	54302	9204688675
DE PERE	WI	54115	9203365680
DE PERE	WI	54115	9203365680
DE PERE	WI	54115	9203365680
DE PERE	WI	54115	9203365680
APPLETON	WI	54914	9208325400

test

Based on Nursing Home Compare - Complaint Deficiency

06/18/2010	07/18/2010
06/18/2010	07/18/2010
12/09/2009	01/08/2010
02/04/2011	03/03/2011
03/06/2012	03/23/2012
03/06/2012	03/23/2012
01/27/2010	02/19/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Environmental Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Mistreatment Deficiencies

and clean way.		
Have a program that investigates, controls and keeps infection from spreading.	Few	2
Make sure that nurse aides show they have the skills and techniques to be able to care for residents' needs.	Few	2
Tell the resident or the resident's representative in writing how long the nursing home will hold the resident's bed.	Few	2
Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Safely provide drugs and other similar products available, which are needed every day and in emergencies, by a licensed pharmacist.	Few	2
Have a program that investigates, controls and keeps infection from spreading.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525574	BREWSTER VILLAGE	3300 W BREWSTER ST
525575	SHADY LANE NURSING CARE CENTER	1235 S 24TH ST
525575	SHADY LANE NURSING CARE CENTER	1235 S 24TH ST
525575	SHADY LANE NURSING CARE CENTER	1235 S 24TH ST
525575	SHADY LANE NURSING CARE CENTER	1235 S 24TH ST
525578	CEDAR SPRINGS HLTH REHAB CTR	N27 W5707 LINCOLN BLVD
525578	CEDAR SPRINGS HLTH REHAB CTR	N27 W5707 LINCOLN BLVD
525578	CEDAR SPRINGS HLTH REHAB CTR	N27 W5707 LINCOLN BLVD
525579	PARKSIDE CARE CENTER, LLC	1201 GARFIELD AVE

test

Based on Nursing Home Compare - Complaint Deficiency

APPLETON	WI	54914	9208325400
MANITOWOC	WI	54220	9206828254
MANITOWOC	WI	54220	9206828254
MANITOWOC	WI	54220	9206828254
MANITOWOC	WI	54220	9206828254
CEDARBURG	WI	53012	2623767676
CEDARBURG	WI	53012	2623767676
CEDARBURG	WI	53012	2623767676
LITTLE CHUTE	WI	54140	9207885806

test

Based on Nursing Home Compare - Complaint Deficiency

01/27/2010	02/19/2010
10/27/2010	10/28/2010
03/16/2011	03/16/2011
02/22/2012	02/22/2012
02/22/2012	02/22/2012
01/14/2010	02/14/2010
01/14/2010	02/14/2010
02/23/2010	03/23/2010
04/15/2010	05/13/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Mistreatment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Quality Care Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Make sure services provided by the nursing facility meet professional standards of quality.	Some	2
Provide necessary care and services to maintain the highest well being of each resident .	Few	4
Make sure that residents are safe from serious medication errors.	Few	4
Safely provide drugs and other similar products available, which are needed every day and in emergencies, by a licensed pharmacist.	Few	4
Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.	Few	2
Have a program that investigates, controls and keeps infection from spreading.	Few	2
Let each resident choose a personal doctor.	Few	2
Provide care by qualified persons according to each resident's written plan of care.	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525579	PARKSIDE CARE CENTER, LLC	1201 GARFIELD AVE
525579	PARKSIDE CARE CENTER, LLC	1201 GARFIELD AVE
525579	PARKSIDE CARE CENTER, LLC	1201 GARFIELD AVE
525581	CREST VIEW NURSING HOME	612 VIEW ST
525581	CREST VIEW NURSING HOME	612 VIEW ST
525581	CREST VIEW NURSING HOME	612 VIEW ST
525583	RENNES HEALTH AND REHAB CENTER- APPLETON	325 E FLORIDA AVE

test

Based on Nursing Home Compare - Complaint Deficiency

LITTLE CHUTE	WI	54140	9207885806
LITTLE CHUTE	WI	54140	9207885806
LITTLE CHUTE	WI	54140	9207885806
NEW LISBON	WI	53950	6085623667
NEW LISBON	WI	53950	6085623667
NEW LISBON	WI	53950	6085623667
APPLETON	WI	54911	9207317310

test

Based on Nursing Home Compare - Complaint Deficiency

04/15/2010	05/13/2010
09/09/2010	10/09/2010
03/24/2011	03/25/2011
09/30/2009	10/30/2009
09/30/2009	10/30/2009
07/14/2010	08/06/2010
09/18/2009	10/18/2009

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Environmental Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Quality Care Deficiencies

of care.		
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
1) Review the work of each nurse aide every year; and 2) give regular in-service training based upon these reviews.	Few	2
Have a program that investigates, controls and keeps infection from spreading.	Many	4
Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Assist those residents who need total help with eating/drinking, grooming and personal and oral hygiene.	Some	2

test

Based on Nursing Home Compare - Complaint Deficiency

525583	RENNES HEALTH AND REHAB CENTER- APPLETON	325 E FLORIDA AVE
525583	RENNES HEALTH AND REHAB CENTER- APPLETON	325 E FLORIDA AVE
525583	RENNES HEALTH AND REHAB CENTER- APPLETON	325 E FLORIDA AVE
525586	HERITAGE NURSING AND REHAB CTR	1119 N WISCONSIN ST
525586	HERITAGE NURSING AND REHAB CTR	1119 N WISCONSIN ST
525586	HERITAGE NURSING AND REHAB CTR	1119 N WISCONSIN ST
525587	FAIRHAVEN CORP	435 W STARIN RD

test

Based on Nursing Home Compare - Complaint Deficiency

APPLETON	WI	54911	9207317310
APPLETON	WI	54911	9207317310
APPLETON	WI	54911	9207317310
PORT WASHINGTON	WI	53074	2622845892
PORT WASHINGTON	WI	53074	2622845892
PORT WASHINGTON	WI	53074	2622845892
WHITEWATER	WI	53190	2624732140

test

Based on Nursing Home Compare - Complaint Deficiency

01/18/2011	01/24/2011
01/18/2011	01/24/2011
03/07/2011	04/04/2011
08/16/2010	09/16/2010
08/14/2012	08/28/2012
08/14/2012	08/28/2012
10/11/2011	11/11/2011

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Mistreatment Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

Provide care by qualified persons according to each resident's written plan of care.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	3
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Some	2
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Provide care by qualified persons according to each resident's written plan of care.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Some	2

test

Based on Nursing Home Compare - Complaint Deficiency

525587	FAIRHAVEN CORP	435 W STARIN RD
525588	LUTHER MANOR	4545 N 92ND ST
525589	LILLIAN KERR HEALTHCARE CENTER	2383 STATE HWY 17
525589	LILLIAN KERR HEALTHCARE CENTER	2383 STATE HWY 17
525589	LILLIAN KERR HEALTHCARE CENTER	2383 STATE HWY 17
525589	LILLIAN KERR HEALTHCARE CENTER	2383 STATE HWY 17

test

Based on Nursing Home Compare - Complaint Deficiency

WHITEWATER	WI	53190	2624732140
MILWAUKEE	WI	53225	4144643880
PHELPS	WI	54554	7155452589
PHELPS	WI	54554	7155452589
PHELPS	WI	54554	7155452589
PHELPS	WI	54554	7155452589

test

Based on Nursing Home Compare - Complaint Deficiency

10/11/2011	11/11/2011
06/26/2012	07/26/2012
12/08/2010	12/23/2010
12/08/2010	12/23/2010
12/08/2010	12/23/2010
12/08/2010	12/23/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Mistreatment Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies

mistreatment of residents.		
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Some	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Some	2
Give each resident a notice of rights, rules, services and charges. Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for.	Some	1
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, and receive proper services to prevent urinary tract infections and restore normal bladder function.	Few	3
Give each resident enough fluids to keep them healthy and prevent	Few	3

test

Based on Nursing Home Compare - Complaint Deficiency

525589	LILLIAN KERR HEALTHCARE CENTER	2383 STATE HWY 17
525589	LILLIAN KERR HEALTHCARE CENTER	2383 STATE HWY 17
525589	LILLIAN KERR HEALTHCARE CENTER	2383 STATE HWY 17
525589	LILLIAN KERR HEALTHCARE CENTER	2383 STATE HWY 17
525589	LILLIAN KERR HEALTHCARE CENTER	2383 STATE HWY 17
525590	SANTA MARIA NURSING HOME	430 S CLAY ST
525590	SANTA MARIA NURSING HOME	430 S CLAY ST

test

Based on Nursing Home Compare - Complaint Deficiency

PHELPS	WI	54554	7155452589
PHELPS	WI	54554	7155452589
PHELPS	WI	54554	7155452589
PHELPS	WI	54554	7155452589
PHELPS	WI	54554	7155452589
GREEN BAY	WI	54301	9204325231
GREEN BAY	WI	54301	9204325231

test

Based on Nursing Home Compare - Complaint Deficiency

12/08/2010	12/23/2010
12/08/2010	12/23/2010
07/05/2011	07/20/2011
07/05/2011	07/06/2011
01/06/2012	01/27/2012
03/04/2010	04/01/2010
11/03/2011	11/04/2011

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Environmental Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Quality Care Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

keep them healthy and prevent dehydration.		
Have a program that investigates, controls and keeps infection from spreading.	Many	4
Keep all essential equipment working safely.	Few	2
Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.	Few	2
Make sure that residents are safe from serious medication errors.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Provide care by qualified persons according to each resident's written plan of care.	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525590	SANTA MARIA NURSING HOME	430 S CLAY ST
525592	LADYSMITH NURSING HOME	1001 E 11TH ST N
525592	LADYSMITH NURSING HOME	1001 E 11TH ST N
525592	LADYSMITH NURSING HOME	1001 E 11TH ST N
525592	LADYSMITH NURSING HOME	1001 E 11TH ST N
525592	LADYSMITH NURSING HOME	1001 E 11TH ST N
525592	LADYSMITH NURSING HOME	1001 E 11TH ST N
525592	LADYSMITH NURSING HOME	1001 E 11TH ST N

GREEN BAY	WI	54301	9204325231
LADYSMITH	WI	54848	7155325546
LADYSMITH	WI	54848	7155325546
LADYSMITH	WI	54848	7155325546
LADYSMITH	WI	54848	7155325546
LADYSMITH	WI	54848	7155325546
LADYSMITH	WI	54848	7155325546
LADYSMITH	WI	54848	7155325546

test

Based on Nursing Home Compare - Complaint Deficiency

11/03/2011	11/04/2011
08/05/2009	08/26/2009
08/05/2009	08/26/2009
10/04/2010	11/09/2010
10/04/2010	11/09/2010
10/04/2010	11/09/2010
10/04/2010	11/09/2010
10/04/2010	11/09/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Environmental Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies

of care.		
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Reasonably accommodate the needs and preferences of each resident.	Some	2
Provide housekeeping and maintenance services.	Some	1
Give each resident a notice of rights, rules, services and charges. Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for.	Some	1
Limit the charges against the personal funds of a resident for items or services for which payment is made under Medicare or Medicaid.	Few	2
Provide care by qualified persons according to each resident's written plan of care.	Few	2
Assist those residents who need total help with eating/drinking, grooming and personal and oral hygiene.	Few	2
Make sure that each resident who	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525592	LADYSMITH NURSING HOME	1001 E 11TH ST N
525592	LADYSMITH NURSING HOME	1001 E 11TH ST N
525592	LADYSMITH NURSING HOME	1001 E 11TH ST N
525593	ARCADIA NURSING HOME	464 SOUTH ST JOSEPH AVE
525593	ARCADIA NURSING HOME	464 SOUTH ST JOSEPH AVE
525593	ARCADIA NURSING HOME	464 SOUTH ST JOSEPH AVE

test

Based on Nursing Home Compare - Complaint Deficiency

LADYSMITH	WI	54848	7155325546
LADYSMITH	WI	54848	7155325546
LADYSMITH	WI	54848	7155325546
ARCADIA	WI	54612	6083233341
ARCADIA	WI	54612	6083233341
ARCADIA	WI	54612	6083233341

test

Based on Nursing Home Compare - Complaint Deficiency

10/04/2010	11/09/2010
10/04/2010	11/09/2010
10/04/2010	11/09/2010
09/23/2009	10/23/2009
05/06/2010	05/28/2010
05/06/2010	05/28/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Environmental Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies

enters the nursing home without a catheter is not given a catheter, and receive proper services to prevent urinary tract infections and restore normal bladder function.		
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
1) Make sure that each resident's drug regimen is free from unnecessary drugs; 2) Each resident's entire drug/medication is managed and monitored to achieve highest well being.	Few	2
Have a program that investigates, controls and keeps infection from spreading.	Some	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Provide necessary care and services to maintain the highest well being of each resident .	Few	4
Make sure that the nursing home area is free from accident hazards and risks	Few	3

test

Based on Nursing Home Compare - Complaint Deficiency

		AVE
525595	ST FRANCIS HOME	33 EVERETT ST
525595	ST FRANCIS HOME	33 EVERETT ST
525598	SHEBOYGAN SENIOR COMMUNITY INC	930 N 6TH ST
525598	SHEBOYGAN SENIOR COMMUNITY INC	930 N 6TH ST
525598	SHEBOYGAN SENIOR COMMUNITY INC	930 N 6TH ST
525598	SHEBOYGAN SENIOR COMMUNITY INC	930 N 6TH ST
525598	SHEBOYGAN SENIOR COMMUNITY INC	930 N 6TH ST
525598	SHEBOYGAN SENIOR COMMUNITY INC	930 N 6TH ST

test

Based on Nursing Home Compare - Complaint Deficiency

FOND DU LAC	WI	54935	9209237980
FOND DU LAC	WI	54935	9209237980
SHEBOYGAN	WI	53081	9204582137
SHEBOYGAN	WI	53081	9204582137
SHEBOYGAN	WI	53081	9204582137
SHEBOYGAN	WI	53081	9204582137
SHEBOYGAN	WI	53081	9204582137
SHEBOYGAN	WI	53081	9204582137

test

Based on Nursing Home Compare - Complaint Deficiency

11/06/2009	12/06/2009
11/06/2009	12/06/2009
12/23/2009	01/22/2010
12/23/2009	01/22/2010
12/23/2009	01/22/2010
07/19/2010	08/18/2010
07/19/2010	08/18/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

free from accident hazards and risks and provides supervision to prevent avoidable accidents.		
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Make sure that each resident gets a nutritional and well balanced diet, unless it is not possible to do so.	Few	3
Give each resident enough fluids to keep them healthy and prevent dehydration.	Few	2
Provide care by qualified persons according to each resident's written plan of care.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525598	SHEBOYGAN SENIOR COMMUNITY INC	930 N 6TH ST
525598	SHEBOYGAN SENIOR COMMUNITY INC	930 N 6TH ST
525598	SHEBOYGAN SENIOR COMMUNITY INC	930 N 6TH ST
525598	SHEBOYGAN SENIOR COMMUNITY INC	930 N 6TH ST
525598	SHEBOYGAN SENIOR COMMUNITY INC	930 N 6TH ST
525599	ST JOSEPH RESIDENCE	107 E BECKERT RD

test

Based on Nursing Home Compare - Complaint Deficiency

SHEBOYGAN	WI	53081	9204582137
SHEBOYGAN	WI	53081	9204582137
SHEBOYGAN	WI	53081	9204582137
SHEBOYGAN	WI	53081	9204582137
SHEBOYGAN	WI	53081	9204582137
NEW LONDON	WI	54961	9209825354

test

Based on Nursing Home Compare - Complaint Deficiency

02/03/2011	02/22/2011
06/16/2011	07/06/2011
12/19/2011	01/17/2012
12/19/2011	01/17/2012
12/19/2011	01/17/2012
01/31/2011	03/01/2011

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Mistreatment Deficiencies

and provides supervision to prevent avoidable accidents.		
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Allow the resident the right to participate in the planning or revision of the resident's care plan.	Some	2
Provide care by qualified persons according to each resident's written plan of care.	Some	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Some	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Some	2

test

Based on Nursing Home Compare - Complaint Deficiency

525599	ST JOSEPH RESIDENCE	107 E BECKERT RD
525599	ST JOSEPH RESIDENCE	107 E BECKERT RD
525599	ST JOSEPH RESIDENCE	107 E BECKERT RD
525599	ST JOSEPH RESIDENCE	107 E BECKERT RD
525599	ST JOSEPH RESIDENCE	107 E BECKERT RD
525599	ST JOSEPH RESIDENCE	107 E BECKERT RD
525600	MITCHELL MANOR	5301 W LINCOLN AVE

test

Based on Nursing Home Compare - Complaint Deficiency

NEW LONDON	WI	54961	9209825354
NEW LONDON	WI	54961	9209825354
NEW LONDON	WI	54961	9209825354
NEW LONDON	WI	54961	9209825354
NEW LONDON	WI	54961	9209825354
NEW LONDON	WI	54961	9209825354
WEST ALLIS	WI	53219	4146157200

test

Based on Nursing Home Compare - Complaint Deficiency

01/31/2011	03/01/2011
01/31/2011	03/01/2011
01/31/2011	03/01/2011
04/18/2011	06/03/2011
05/04/2011	07/05/2011
05/04/2011	07/05/2011
08/16/2010	09/16/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Mistreatment Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Mistreatment Deficiencies

mistreatment of residents.		
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Some	2
Conduct initial and periodic assessments of each resident's functional capacity.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	3
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Provide care by qualified persons according to each resident's written plan of care.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	3
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or	Some	2

525600	MITCHELL MANOR	5301 W LINCOLN AVE
525600	MITCHELL MANOR	5301 W LINCOLN AVE
525601	MILLWAY CARE AND REHABILITATION CENTER	8534 W MILL RD
525601	MILLWAY CARE AND REHABILITATION CENTER	8534 W MILL RD
525601	MILLWAY CARE AND REHABILITATION CENTER	8534 W MILL RD
525601	MILLWAY CARE AND REHABILITATION CENTER	8534 W MILL RD
525601	MILLWAY CARE AND REHABILITATION CENTER	8534 W MILL RD
525601	MILLWAY CARE AND REHABILITATION CENTER	8534 W MILL RD

WEST ALLIS	WI	53219	4146157200
WEST ALLIS	WI	53219	4146157200
MILWAUKEE	WI	53226	4143582090
MILWAUKEE	WI	53226	4143582090
MILWAUKEE	WI	53226	4143582090
MILWAUKEE	WI	53226	4143582090
MILWAUKEE	WI	53226	4143582090
MILWAUKEE	WI	53226	4143582090

test

Based on Nursing Home Compare - Complaint Deficiency

08/16/2010	09/16/2010
06/30/2011	07/30/2011
07/08/2009	09/17/2009
07/08/2009	08/19/2009
07/08/2009	08/19/2009
07/08/2009	08/19/2009
07/08/2009	08/19/2009
08/24/2010	09/15/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Mistreatment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Resident Rights Deficiencies

mistreatment of residents.		
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Some	2
Provide necessary care and services to maintain the highest well being of each resident .	Some	2
Provide proof that all residents' personal money which is deposited with the nursing home, is secure.	Many	2
Provide care by qualified persons according to each resident's written plan of care.	Some	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	3
Keep all essential equipment working safely.	Few	2
Make sure that the nursing home area is safe, easy to use, clean and comfortable for residents, staff and the public.	Some	2
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525601	MILLWAY CARE AND REHABILITATION CENTER	8534 W MILL RD
525601	MILLWAY CARE AND REHABILITATION CENTER	8534 W MILL RD
525601	MILLWAY CARE AND REHABILITATION CENTER	8534 W MILL RD
525601	MILLWAY CARE AND REHABILITATION CENTER	8534 W MILL RD
525601	MILLWAY CARE AND REHABILITATION CENTER	8534 W MILL RD
525601	MILLWAY CARE AND REHABILITATION CENTER	8534 W MILL RD
525601	MILLWAY CARE AND REHABILITATION CENTER	8534 W MILL RD
525601	MILLWAY CARE AND REHABILITATION CENTER	8534 W MILL RD
525601	MILLWAY CARE AND REHABILITATION CENTER	8534 W MILL RD
525601	MILLWAY CARE AND REHABILITATION CENTER	8534 W MILL RD

test

Based on Nursing Home Compare - Complaint Deficiency

MILWAUKEE	WI	53226	4143582090
MILWAUKEE	WI	53226	4143582090
MILWAUKEE	WI	53226	4143582090
MILWAUKEE	WI	53226	4143582090
MILWAUKEE	WI	53226	4143582090
MILWAUKEE	WI	53226	4143582090
MILWAUKEE	WI	53226	4143582090
MILWAUKEE	WI	53226	4143582090
MILWAUKEE	WI	53226	4143582090

test

Based on Nursing Home Compare - Complaint Deficiency

08/24/2010	09/15/2010
08/24/2010	09/15/2010
08/24/2010	09/15/2010
08/24/2010	09/15/2010
08/24/2010	09/15/2010
09/14/2011	10/14/2011
09/14/2011	10/14/2011
09/14/2011	10/14/2011
09/14/2011	10/14/2011

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Resident Assessment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Quality Care Deficiencies

resident.		
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Provide necessary care and services to maintain the highest well being of each resident .	Few	4
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Few	4
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Develop policies and procedures for influenza and pneumococcal immunizations.	Some	2
Keep each resident's personal and medical records private and confidential.	Some	1
Provide care for residents in a way that keeps or builds each resident's dignity and respect of individuality.	Few	2
Provide housekeeping and maintenance services.	Some	2
Give residents proper treatment to	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525601	MILLWAY CARE AND REHABILITATION CENTER	8534 W MILL RD
525602	GLENHAVEN	612 E OAK ST
525604	SOUTHPOINTE HLTHCARE CTR	4500 W LOOMIS RD
525604	SOUTHPOINTE HLTHCARE CTR	4500 W LOOMIS RD
525604	SOUTHPOINTE HLTHCARE CTR	4500 W LOOMIS RD
525604	SOUTHPOINTE HLTHCARE CTR	4500 W LOOMIS RD
525604	SOUTHPOINTE HLTHCARE CTR	4500 W LOOMIS RD
525604	SOUTHPOINTE HLTHCARE CTR	4500 W LOOMIS RD

test

Based on Nursing Home Compare - Complaint Deficiency

MILWAUKEE	WI	53226	4143582090
GLENWOOD CITY	WI	54013	7152654555
GREENFIELD	WI	53220	4143255300
GREENFIELD	WI	53220	4143255300
GREENFIELD	WI	53220	4143255300
GREENFIELD	WI	53220	4143255300
GREENFIELD	WI	53220	4143255300
GREENFIELD	WI	53220	4143255300

test

Based on Nursing Home Compare - Complaint Deficiency

09/14/2011	10/14/2011
02/03/2011	03/18/2011
10/01/2009	11/01/2009
04/29/2010	05/29/2010
04/29/2010	05/29/2010
01/10/2011	02/09/2011
01/10/2011	02/09/2011
11/29/2011	01/04/2012

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Environmental Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies

prevent new bed (pressure) sores or heal existing bed sores.		
Make sure that the nursing home area is safe, easy to use, clean and comfortable for residents, staff and the public.	Many	2
Have a program that investigates, controls and keeps infection from spreading.	Many	4
Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Reasonably accommodate the needs and preferences of each resident.	Few	2
Have a program that investigates, controls and keeps infection from spreading.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Some	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Some	2
Keep each resident free from physical restraints, unless needed for medical treatment.	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525604	SOUTHPOINTE HLTHCARE CTR	4500 W LOOMIS RD
525604	SOUTHPOINTE HLTHCARE CTR	4500 W LOOMIS RD
525604	SOUTHPOINTE HLTHCARE CTR	4500 W LOOMIS RD
525604	SOUTHPOINTE HLTHCARE CTR	4500 W LOOMIS RD
525606	CRYSTAL LAKE MANOR	208 ELM ST PO BOX 9
525606	CRYSTAL LAKE MANOR	208 ELM ST PO BOX 9
525606	CRYSTAL LAKE MANOR	208 ELM ST PO BOX 9
525606	CRYSTAL LAKE MANOR	208 ELM ST PO BOX 9

test

Based on Nursing Home Compare - Complaint Deficiency

GREENFIELD	WI	53220	4143255300
GREENFIELD	WI	53220	4143255300
GREENFIELD	WI	53220	4143255300
GREENFIELD	WI	53220	4143255300
STRUM	WI	54770	7156952611
STRUM	WI	54770	7156952611
STRUM	WI	54770	7156952611
STRUM	WI	54770	7156952611

test

Based on Nursing Home Compare - Complaint Deficiency

11/29/2011	01/04/2012
11/29/2011	01/04/2012
02/27/2012	03/27/2012
08/22/2012	09/22/2012
05/14/2012	06/12/2012
05/14/2012	06/12/2012
05/14/2012	06/12/2012
05/14/2012	06/12/2012

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Administration Deficiencies

treatment.		
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
1) Make sure that each resident's drug regimen is free from unnecessary drugs; 2) Each resident's entire drug/medication is managed and monitored to achieve highest well being.	Few	2
Keep each resident free from physical restraints, unless needed for medical treatment.	Few	2
Reasonably accommodate the needs and preferences of each resident.	Few	2
Provide activities to meet the interests and needs of each resident.	Some	2
Ensure the activities program is directed by a qualified professional.	Some	2

test

Based on Nursing Home Compare - Complaint Deficiency

525606	CRYSTAL LAKE MANOR	208 ELM ST PO BOX 9
525606	CRYSTAL LAKE MANOR	208 ELM ST PO BOX 9
525606	CRYSTAL LAKE MANOR	208 ELM ST PO BOX 9
525606	CRYSTAL LAKE MANOR	208 ELM ST PO BOX 9
525606	CRYSTAL LAKE MANOR	208 ELM ST PO BOX 9
525606	CRYSTAL LAKE MANOR	208 ELM ST PO BOX 9
525606	CRYSTAL LAKE MANOR	208 ELM ST PO BOX 9
525606	CRYSTAL LAKE MANOR	208 ELM ST PO BOX 9
525606	CRYSTAL LAKE MANOR	208 ELM ST PO BOX 9

test

Based on Nursing Home Compare - Complaint Deficiency

STRUM	WI	54770	7156952611
STRUM	WI	54770	7156952611
STRUM	WI	54770	7156952611
STRUM	WI	54770	7156952611
STRUM	WI	54770	7156952611
STRUM	WI	54770	7156952611
STRUM	WI	54770	7156952611
STRUM	WI	54770	7156952611
STRUM	WI	54770	7156952611
STRUM	WI	54770	7156952611

test

Based on Nursing Home Compare - Complaint Deficiency

05/14/2012	06/12/2012
05/14/2012	06/12/2012
05/14/2012	06/12/2012
05/14/2012	06/12/2012
05/14/2012	06/12/2012
05/14/2012	06/12/2012
05/14/2012	06/12/2012
05/14/2012	06/12/2012
05/14/2012	06/12/2012
05/14/2012	06/12/2012

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Resident Assessment Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Nutrition and Dietary Deficiencies
HEALTH	Nutrition and Dietary Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Administration Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

Make sure each resident receives an accurate assessment by a qualified health professional.	Few	2
Allow the resident the right to participate in the planning or revision of the resident's care plan.	Few	2
Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.	Some	2
Post nurse staffing information/data on a daily basis.	Many	1
Provide special eating equipment and utensils for each resident who needs them.	Few	2
Store, cook, and serve food in a safe and clean way.	Some	2
Have a program that investigates, controls and keeps infection from spreading.	Many	2
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525606	CRYSTAL LAKE MANOR	208 ELM ST PO BOX 9
525606	CRYSTAL LAKE MANOR	208 ELM ST PO BOX 9
525606	CRYSTAL LAKE MANOR	208 ELM ST PO BOX 9
525606	CRYSTAL LAKE MANOR	208 ELM ST PO BOX 9
525606	CRYSTAL LAKE MANOR	208 ELM ST PO BOX 9
525606	CRYSTAL LAKE MANOR	208 ELM ST PO BOX 9
525607	MORNINGSIDE HEALTH CTR	3431 N 13TH ST
525607	MORNINGSIDE HEALTH CTR	3431 N 13TH ST

STRUM	WI	54770	7156952611
STRUM	WI	54770	7156952611
STRUM	WI	54770	7156952611
STRUM	WI	54770	7156952611
STRUM	WI	54770	7156952611
STRUM	WI	54770	7156952611
STRUM	WI	54770	7156952611
SHEBOYGAN	WI	53083	9204575046
SHEBOYGAN	WI	53083	9204575046

test

Based on Nursing Home Compare - Complaint Deficiency

09/20/2012	10/18/2012
09/20/2012	10/18/2012
09/20/2012	10/18/2012
09/20/2012	10/18/2012
09/20/2012	10/18/2012
09/20/2012	10/18/2012
08/24/2009	09/24/2009
08/24/2009	09/24/2009

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Resident Assessment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Resident Rights Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

Allow the resident the right to participate in the planning or revision of the resident's care plan.	Few	2
Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
1) Make sure that each resident's drug regimen is free from unnecessary drugs; 2) Each resident's entire drug/medication is managed and monitored to achieve highest well being.	Few	2
Post nurse staffing information/data on a daily basis.	Many	1
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Keep each resident's personal and medical records private and confidential.	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525607	MORNINGSIDE HEALTH CTR	3431 N 13TH ST
525607	MORNINGSIDE HEALTH CTR	3431 N 13TH ST
525607	MORNINGSIDE HEALTH CTR	3431 N 13TH ST
525607	MORNINGSIDE HEALTH CTR	3431 N 13TH ST
525607	MORNINGSIDE HEALTH CTR	3431 N 13TH ST
525607	MORNINGSIDE HEALTH CTR	3431 N 13TH ST
525607	MORNINGSIDE HEALTH CTR	3431 N 13TH ST
525608	RIDGEWOOD CARE CTR	3205 WOOD RD
525608	RIDGEWOOD CARE CTR	3205 WOOD RD

SHEBOYGAN	WI	53083	9204575046
SHEBOYGAN	WI	53083	9204575046
SHEBOYGAN	WI	53083	9204575046
SHEBOYGAN	WI	53083	9204575046
SHEBOYGAN	WI	53083	9204575046
SHEBOYGAN	WI	53083	9204575046
RACINE	WI	53406	2625546440
RACINE	WI	53406	2625546440

test

Based on Nursing Home Compare - Complaint Deficiency

08/24/2009	09/24/2009
08/24/2009	09/24/2009
01/06/2011	02/06/2011
01/06/2011	02/06/2011
01/06/2011	02/06/2011
11/02/2011	Not Available
08/13/2009	09/13/2009
10/13/2009	11/13/2009

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Environmental Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Quality Care Deficiencies

medical records private and confidential.		
Have a program that investigates, controls and keeps infection from spreading.	Few	2
Make sure that nurse aides show they have the skills and techniques to be able to care for residents' needs.	Few	2
Protect each resident from all abuse, physical punishment, and being separated from others.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Some	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Some	2
Make sure there is a pest control program to prevent/deal with mice, insects, or other pests.	Many	1
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Few	2
Provide activities to meet the interests	Some	2

test

Based on Nursing Home Compare - Complaint Deficiency

525608	RIDGEWOOD CARE CTR	3205 WOOD RD
525608	RIDGEWOOD CARE CTR	3205 WOOD RD
525608	RIDGEWOOD CARE CTR	3205 WOOD RD
525608	RIDGEWOOD CARE CTR	3205 WOOD RD
525608	RIDGEWOOD CARE CTR	3205 WOOD RD
525608	RIDGEWOOD CARE CTR	3205 WOOD RD
525609	ST MARYS HOME FOR THE AGED	1635 S 21ST STREET
525609	ST MARYS HOME FOR THE AGED	1635 S 21ST STREET

test

Based on Nursing Home Compare - Complaint Deficiency

RACINE	WI	53406	2625546440
RACINE	WI	53406	2625546440
RACINE	WI	53406	2625546440
RACINE	WI	53406	2625546440
RACINE	WI	53406	2625546440
RACINE	WI	53406	2625546440
RACINE	WI	53406	2625546440
MANITOWOC	WI	54220	9206847171
MANITOWOC	WI	54220	9206847171

test

Based on Nursing Home Compare - Complaint Deficiency

04/06/2010	04/16/2010
04/06/2010	04/16/2010
08/12/2010	09/03/2010
08/12/2010	09/03/2010
08/12/2010	09/03/2010
01/11/2012	02/10/2012
07/07/2009	07/24/2009
07/07/2009	07/24/2009

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Resident Rights Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Mistreatment Deficiencies

and needs of each resident.		
Try to resolve each resident's complaints quickly.	Few	2
Provide housekeeping and maintenance services.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Some	4
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Some	4
1) Review the work of each nurse aide every year; and 2) give regular in-service training based upon these reviews.	Many	1
Have a program that investigates, controls and keeps infection from spreading.	Few	2
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
1) Hire only people with no legal history	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525609	ST MARYS HOME FOR THE AGED	1635 S 21ST STREET
525609	ST MARYS HOME FOR THE AGED	1635 S 21ST STREET
525609	ST MARYS HOME FOR THE AGED	1635 S 21ST STREET
525609	ST MARYS HOME FOR THE AGED	1635 S 21ST STREET
525609	ST MARYS HOME FOR THE AGED	1635 S 21ST STREET
525609	ST MARYS HOME FOR THE AGED	1635 S 21ST STREET
525609	ST MARYS HOME FOR THE AGED	1635 S 21ST STREET

test

Based on Nursing Home Compare - Complaint Deficiency

MANITOWOC	WI	54220	9206847171
MANITOWOC	WI	54220	9206847171
MANITOWOC	WI	54220	9206847171
MANITOWOC	WI	54220	9206847171
MANITOWOC	WI	54220	9206847171
MANITOWOC	WI	54220	9206847171
MANITOWOC	WI	54220	9206847171

test

Based on Nursing Home Compare - Complaint Deficiency

07/07/2009	07/24/2009
07/07/2009	07/24/2009
07/07/2009	07/24/2009
08/04/2009	08/17/2009
09/14/2009	10/14/2009
09/14/2009	10/19/2009
10/20/2009	11/02/2009

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Mistreatment Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Nutrition and Dietary Deficiencies
HEALTH	Nutrition and Dietary Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Resident Rights Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.		
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Some	2
Store, cook, and serve food in a safe and clean way.	Some	2
Store, cook, and serve food in a safe and clean way.	Some	2
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Few	3
Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Some	2
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	3

test

Based on Nursing Home Compare - Complaint Deficiency

525609	ST MARYS HOME FOR THE AGED	1635 S 21ST STREET
525609	ST MARYS HOME FOR THE AGED	1635 S 21ST STREET
525609	ST MARYS HOME FOR THE AGED	1635 S 21ST STREET
525609	ST MARYS HOME FOR THE AGED	1635 S 21ST STREET
525609	ST MARYS HOME FOR THE AGED	1635 S 21ST STREET
525609	ST MARYS HOME FOR THE AGED	1635 S 21ST STREET
525609	ST MARYS HOME FOR THE AGED	1635 S 21ST STREET

test

Based on Nursing Home Compare - Complaint Deficiency

MANITOWOC	WI	54220	9206847171
MANITOWOC	WI	54220	9206847171
MANITOWOC	WI	54220	9206847171
MANITOWOC	WI	54220	9206847171
MANITOWOC	WI	54220	9206847171
MANITOWOC	WI	54220	9206847171
MANITOWOC	WI	54220	9206847171

test

Based on Nursing Home Compare - Complaint Deficiency

10/20/2009	11/02/2009
10/20/2009	11/02/2009
10/20/2009	11/02/2009
01/15/2010	02/02/2010
01/15/2010	02/02/2010
05/03/2010	05/07/2010
05/03/2010	05/07/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Resident Assessment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

Make sure each resident receives an accurate assessment by a qualified health professional.	Few	2
Give each resident enough fluids to keep them healthy and prevent dehydration.	Few	4
Make sure that doctors see a resident's plan of care at every visit and make notes about progress and orders in writing.	Some	1
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
1) Make sure that each resident's drug regimen is free from unnecessary drugs; 2) Each resident's entire drug/medication is managed and monitored to achieve highest well being.	Few	3
Provide care by qualified persons according to each resident's written plan of care.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	3

test

Based on Nursing Home Compare - Complaint Deficiency

525609	ST MARYS HOME FOR THE AGED	1635 S 21ST STREET
525609	ST MARYS HOME FOR THE AGED	1635 S 21ST STREET
525609	ST MARYS HOME FOR THE AGED	1635 S 21ST STREET
525609	ST MARYS HOME FOR THE AGED	1635 S 21ST STREET
525609	ST MARYS HOME FOR THE AGED	1635 S 21ST STREET
525611	PORTAGE CTY HLTH CARE CTR	825 WHITING AVE
525611	PORTAGE CTY HLTH CARE CTR	825 WHITING AVE

test

Based on Nursing Home Compare - Complaint Deficiency

MANITOWOC	WI	54220	9206847171
MANITOWOC	WI	54220	9206847171
MANITOWOC	WI	54220	9206847171
MANITOWOC	WI	54220	9206847171
MANITOWOC	WI	54220	9206847171
STEVENS POINT	WI	54481	7153461374
STEVENS POINT	WI	54481	7153461374

test

Based on Nursing Home Compare - Complaint Deficiency

04/12/2012	05/04/2012
04/12/2012	05/04/2012
04/12/2012	05/04/2012
07/03/2012	07/27/2012
07/03/2012	07/27/2012
07/23/2009	08/23/2009
11/30/2009	01/19/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Mistreatment Deficiencies

avoidable accidents.		
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Provide care by qualified persons according to each resident's written plan of care.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Protect each resident from all abuse, physical punishment, and being	Few	2

525611	PORTAGE CTY HLTH CARE CTR	825 WHITING AVE
525611	PORTAGE CTY HLTH CARE CTR	825 WHITING AVE
525611	PORTAGE CTY HLTH CARE CTR	825 WHITING AVE
525611	PORTAGE CTY HLTH CARE CTR	825 WHITING AVE
525611	PORTAGE CTY HLTH CARE CTR	825 WHITING AVE
525616	MAYVILLE NUR REHAB CTR	305 S CLARK ST
525616	MAYVILLE NUR REHAB CTR	305 S CLARK ST
525616	MAYVILLE NUR REHAB CTR	305 S CLARK ST
525616	MAYVILLE NUR REHAB CTR	305 S CLARK ST

test

Based on Nursing Home Compare - Complaint Deficiency

STEVENS POINT	WI	54481	7153461374
STEVENS POINT	WI	54481	7153461374
STEVENS POINT	WI	54481	7153461374
STEVENS POINT	WI	54481	7153461374
STEVENS POINT	WI	54481	7153461374
MAYVILLE	WI	53050	9203870354
MAYVILLE	WI	53050	9203870354
MAYVILLE	WI	53050	9203870354
MAYVILLE	WI	53050	9203870354

test

Based on Nursing Home Compare - Complaint Deficiency

11/30/2009	01/19/2010
11/30/2009	01/19/2010
11/30/2009	01/19/2010
11/30/2009	01/19/2010
11/22/2010	12/22/2010
08/13/2009	09/12/2009
10/27/2009	12/22/2009
12/22/2009	01/19/2010
12/22/2009	01/19/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Mistreatment Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Resident Assessment Deficiencies

separated from others.		
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Many	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	3
Keep all essential equipment working safely.	Many	2
Keep clinical record information safe, so that it will not be lost, destroyed or used by the wrong person.	Many	1
Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Few	2
Make sure that each resident gets a nutritional and well balanced diet, unless it is not possible to do so.	Few	3
Make sure that residents are safe from serious medication errors.	Few	4
Make sure that doctors see a resident's plan of care at every visit and make	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525616	MAYVILLE NUR REHAB CTR	305 S CLARK ST
525616	MAYVILLE NUR REHAB CTR	305 S CLARK ST
525616	MAYVILLE NUR REHAB CTR	305 S CLARK ST
525616	MAYVILLE NUR REHAB CTR	305 S CLARK ST
525616	MAYVILLE NUR REHAB CTR	305 S CLARK ST
525616	MAYVILLE NUR REHAB CTR	305 S CLARK ST

MAYVILLE	WI	53050	9203870354
MAYVILLE	WI	53050	9203870354
MAYVILLE	WI	53050	9203870354
MAYVILLE	WI	53050	9203870354
MAYVILLE	WI	53050	9203870354
MAYVILLE	WI	53050	9203870354

test

Based on Nursing Home Compare - Complaint Deficiency

12/22/2009	01/19/2010
06/09/2010	07/14/2010
06/09/2010	08/12/2010
06/09/2010	08/12/2010
12/07/2010	01/10/2011
12/07/2010	01/10/2011

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Pharmacy Service Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Mistreatment Deficiencies

notes about progress and orders in writing.		
Safely provide drugs and other similar products available, which are needed every day and in emergencies, by a licensed pharmacist.	Few	2
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, and receive proper services to prevent urinary tract infections and restore normal bladder function.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	3
Safely provide drugs and other similar products available, which are needed every day and in emergencies, by a licensed pharmacist.	Few	2
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	4
Write and use policies that forbid mistreatment, neglect and abuse of	Few	4

test

Based on Nursing Home Compare - Complaint Deficiency

525616	MAYVILLE NUR REHAB CTR	305 S CLARK ST
525616	MAYVILLE NUR REHAB CTR	305 S CLARK ST
525616	MAYVILLE NUR REHAB CTR	305 S CLARK ST
525616	MAYVILLE NUR REHAB CTR	305 S CLARK ST
525616	MAYVILLE NUR REHAB CTR	305 S CLARK ST
525616	MAYVILLE NUR REHAB CTR	305 S CLARK ST
525616	MAYVILLE NUR REHAB CTR	305 S CLARK ST
525616	MAYVILLE NUR REHAB CTR	305 S CLARK ST

test

Based on Nursing Home Compare - Complaint Deficiency

MAYVILLE	WI	53050	9203870354
MAYVILLE	WI	53050	9203870354
MAYVILLE	WI	53050	9203870354
MAYVILLE	WI	53050	9203870354
MAYVILLE	WI	53050	9203870354
MAYVILLE	WI	53050	9203870354
MAYVILLE	WI	53050	9203870354

test

Based on Nursing Home Compare - Complaint Deficiency

12/07/2010	01/10/2011
12/07/2010	01/10/2011
12/07/2010	01/10/2011
12/07/2010	01/10/2011
12/07/2010	01/10/2011
12/07/2010	01/10/2011
12/07/2010	01/10/2011

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Resident Rights Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Administration Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

mistreatment, neglect and abuse of residents and theft of residents' property.		
Make sure each resident has the right to have a choice over activities, their schedules and health care according to his or her interests, assessment, and plan of care.	Few	4
Conduct initial and periodic assessments of each resident's functional capacity.	Few	2
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Make sure services provided by the nursing facility meet professional standards of quality.	Few	4
Provide necessary care and services to maintain the highest well being of each resident .	Few	4
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	3
1) Review the work of each nurse aide every year; and 2) give regular in-	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525616	MAYVILLE NUR REHAB CTR	305 S CLARK ST
525616	MAYVILLE NUR REHAB CTR	305 S CLARK ST
525616	MAYVILLE NUR REHAB CTR	305 S CLARK ST
525616	MAYVILLE NUR REHAB CTR	305 S CLARK ST
525616	MAYVILLE NUR REHAB CTR	305 S CLARK ST
525616	MAYVILLE NUR REHAB CTR	305 S CLARK ST
525616	MAYVILLE NUR REHAB CTR	305 S CLARK ST
525616	MAYVILLE NUR REHAB CTR	305 S CLARK ST

test

Based on Nursing Home Compare - Complaint Deficiency

MAYVILLE	WI	53050	9203870354
MAYVILLE	WI	53050	9203870354
MAYVILLE	WI	53050	9203870354
MAYVILLE	WI	53050	9203870354
MAYVILLE	WI	53050	9203870354
MAYVILLE	WI	53050	9203870354
MAYVILLE	WI	53050	9203870354
MAYVILLE	WI	53050	9203870354

test

Based on Nursing Home Compare - Complaint Deficiency

12/07/2010	01/10/2011
12/07/2010	01/10/2011
02/24/2011	03/24/2011
02/24/2011	03/24/2011
02/24/2011	03/24/2011
07/08/2011	08/10/2011
07/08/2011	08/10/2011

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Administration Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Mistreatment Deficiencies

every year; and 2) give regular in-service training based upon these reviews.		
Employ qualified full-time, part-time or consultant professionals that must be licensed, certified, or registered staff to give needed services.	Some	2
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Some	2
Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.	Few	2
Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Some	2
Post nurse staffing information/data on a daily basis.	Many	1
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	3
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate	Some	2

test

Based on Nursing Home Compare - Complaint Deficiency

525616	MAYVILLE NUR REHAB CTR	305 S CLARK ST
525616	MAYVILLE NUR REHAB CTR	305 S CLARK ST
525616	MAYVILLE NUR REHAB CTR	305 S CLARK ST
525616	MAYVILLE NUR REHAB CTR	305 S CLARK ST
525616	MAYVILLE NUR REHAB CTR	305 S CLARK ST
525616	MAYVILLE NUR REHAB CTR	305 S CLARK ST
525616	MAYVILLE NUR REHAB CTR	305 S CLARK ST
525616	MAYVILLE NUR REHAB CTR	305 S CLARK ST

test

Based on Nursing Home Compare - Complaint Deficiency

MAYVILLE	WI	53050	9203870354
MAYVILLE	WI	53050	9203870354
MAYVILLE	WI	53050	9203870354
MAYVILLE	WI	53050	9203870354
MAYVILLE	WI	53050	9203870354
MAYVILLE	WI	53050	9203870354
MAYVILLE	WI	53050	9203870354

test

Based on Nursing Home Compare - Complaint Deficiency

07/08/2011	08/10/2011
07/08/2011	08/10/2011
07/08/2011	08/10/2011
07/08/2011	08/10/2011
07/08/2011	08/10/2011
07/08/2011	08/10/2011
07/08/2011	08/10/2011
07/08/2011	08/10/2011

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Mistreatment Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Quality Care Deficiencies

residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.		
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Some	2
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Provide care by qualified persons according to each resident's written plan of care.	Few	2
Provide necessary care and services to maintain the highest well being of each resident .	Few	3
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Few	4
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Develop policies and procedures for influenza and pneumococcal immunizations.	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525616	MAYVILLE NUR REHAB CTR	305 S CLARK ST
525616	MAYVILLE NUR REHAB CTR	305 S CLARK ST
525616	MAYVILLE NUR REHAB CTR	305 S CLARK ST
525616	MAYVILLE NUR REHAB CTR	305 S CLARK ST
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525616	MAYVILLE NUR REHAB CTR	305 S CLARK ST
525616	MAYVILLE NUR REHAB CTR	305 S CLARK ST
525616	MAYVILLE NUR REHAB CTR	305 S CLARK ST

test

Based on Nursing Home Compare - Complaint Deficiency

MAYVILLE	WI	53050	9203870354
MAYVILLE	WI	53050	9203870354
MAYVILLE	WI	53050	9203870354
MAYVILLE	WI	53050	9203870354
MAYVILLE	WI	53050	9203870354
MAYVILLE	WI	53050	9203870354
MAYVILLE	WI	53050	9203870354
MAYVILLE	WI	53050	9203870354
MAYVILLE	WI	53050	9203870354

test

Based on Nursing Home Compare - Complaint Deficiency

07/08/2011	08/10/2011
07/08/2011	08/10/2011
07/08/2011	08/10/2011
07/08/2011	08/10/2011
07/08/2011	08/10/2011
07/08/2011	08/10/2011
07/08/2011	08/10/2011
04/04/2012	07/10/2012
04/04/2012	07/10/2012

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Quality Care Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Environmental Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Some	2
Make sure that doctors visit residents regularly, as required.	Few	2
Safely provide drugs and other similar products available, which are needed every day and in emergencies, by a licensed pharmacist.	Some	2
Have a program that investigates, controls and keeps infection from spreading.	Few	2
Give or get quality lab services/tests in a timely manner to meet the needs of residents.	Few	2
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Have a program that investigates, controls and keeps infection from spreading.	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525616	MAYVILLE NUR REHAB CTR	305 S CLARK ST
525616	MAYVILLE NUR REHAB CTR	305 S CLARK ST
525616	MAYVILLE NUR REHAB CTR	305 S CLARK ST
525616	MAYVILLE NUR REHAB CTR	305 S CLARK ST
525616	MAYVILLE NUR REHAB CTR	305 S CLARK ST
525616	MAYVILLE NUR REHAB CTR	305 S CLARK ST
525616	MAYVILLE NUR REHAB CTR	305 S CLARK ST

test

Based on Nursing Home Compare - Complaint Deficiency

MAYVILLE	WI	53050	9203870354
MAYVILLE	WI	53050	9203870354
MAYVILLE	WI	53050	9203870354
MAYVILLE	WI	53050	9203870354
MAYVILLE	WI	53050	9203870354
MAYVILLE	WI	53050	9203870354
MAYVILLE	WI	53050	9203870354

test

Based on Nursing Home Compare - Complaint Deficiency

04/04/2012	07/10/2012
04/30/2012	07/10/2012
04/30/2012	07/10/2012
06/04/2012	07/10/2012
06/04/2012	07/10/2012
06/04/2012	07/10/2012
06/04/2012	07/10/2012

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Administration Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Resident Rights Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Make sure that residents are safe from serious medication errors.	Few	3
Safely provide drugs and other similar products available, which are needed every day and in emergencies, by a licensed pharmacist.	Some	2
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	4
Determine if it is safe for the resident to self-administer drugs.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Make sure each resident has the right to have a choice over activities, their schedules and health care according to his or her interests, assessment, and plan of care.	Few	4

525616	MAYVILLE NUR REHAB CTR	305 S CLARK ST
525616	MAYVILLE NUR REHAB CTR	305 S CLARK ST
525616	MAYVILLE NUR REHAB CTR	305 S CLARK ST
525616	MAYVILLE NUR REHAB CTR	305 S CLARK ST
525616	MAYVILLE NUR REHAB CTR	305 S CLARK ST
525617	ST PAUL ELDER SERVICES, INC	316 EAST 14TH STREET
525617	ST PAUL ELDER SERVICES, INC	316 EAST 14TH STREET
525617	ST PAUL ELDER SERVICES, INC	316 EAST 14TH STREET

MAYVILLE	WI	53050	9203870354
MAYVILLE	WI	53050	9203870354
MAYVILLE	WI	53050	9203870354
MAYVILLE	WI	53050	9203870354
MAYVILLE	WI	53050	9203870354
KAUKAUNA	WI	54130	9207666020
KAUKAUNA	WI	54130	9207666020
KAUKAUNA	WI	54130	9207666020

test

Based on Nursing Home Compare - Complaint Deficiency

06/04/2012	07/10/2012
06/04/2012	07/10/2012
06/04/2012	07/10/2012
06/04/2012	07/10/2012
06/04/2012	07/10/2012
11/09/2009	11/24/2009
11/09/2009	11/24/2009
05/13/2010	06/13/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Quality Care Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Quality Care Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

Provide necessary care and services to maintain the highest well being of each resident .	Few	4
Make sure that doctors see a resident's plan of care at every visit and make notes about progress and orders in writing.	Some	2
Be administered in an acceptable way that maintains the well-being of each resident .	Many	2
Give or get quality lab services/tests in a timely manner to meet the needs of residents.	Few	2
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Provide care by qualified persons according to each resident's written plan of care.	Some	2

test

Based on Nursing Home Compare - Complaint Deficiency

525617	ST PAUL ELDER SERVICES, INC	316 EAST 14TH STREET
525617	ST PAUL ELDER SERVICES, INC	316 EAST 14TH STREET
525617	ST PAUL ELDER SERVICES, INC	316 EAST 14TH STREET
525617	ST PAUL ELDER SERVICES, INC	316 EAST 14TH STREET
525617	ST PAUL ELDER SERVICES, INC	316 EAST 14TH STREET
525619	NORSELAND NUR HOME	323 BLACK RIVER RD
525619	NORSELAND NUR HOME	323 BLACK RIVER RD

test

Based on Nursing Home Compare - Complaint Deficiency

KAUKAUNA	WI	54130	9207666020
KAUKAUNA	WI	54130	9207666020
KAUKAUNA	WI	54130	9207666020
KAUKAUNA	WI	54130	9207666020
KAUKAUNA	WI	54130	9207666020
WESTBY	WI	54667	6086343747
WESTBY	WI	54667	6086343747

test

Based on Nursing Home Compare - Complaint Deficiency

12/16/2010	01/16/2011
12/16/2010	01/16/2011
01/06/2012	02/06/2012
01/06/2012	02/06/2012
06/07/2012	07/07/2012
07/20/2011	08/19/2011
07/20/2011	08/19/2011

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Mistreatment Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Resident Assessment Deficiencies

of care.		
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Some	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Provide care by qualified persons according to each resident's written plan of care.	Few	2
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Few	2
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Conduct initial and periodic assessments of each resident's functional capacity.	Few	2
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525619	NORSELAND NUR HOME	323 BLACK RIVER RD
525620	ALDEN AT FORT HEALTHCARE, LLC	611 E SHERMAN AVE
525622	SANNES SKOGDALEN HEIM	101 SUNSHINE BLVD PO BOX 177
525622	SANNES SKOGDALEN HEIM	101 SUNSHINE BLVD PO BOX 177
525622	SANNES SKOGDALEN HEIM	101 SUNSHINE BLVD PO BOX 177
525622	SANNES SKOGDALEN HEIM	101 SUNSHINE BLVD PO BOX 177
525622	SANNES SKOGDALEN HEIM	101 SUNSHINE BLVD PO BOX 177
525622	SANNES SKOGDALEN HEIM	101 SUNSHINE BLVD PO BOX 177
525623	NU ROC COMM HLTHCARE	3576A NU ROC LN

WESTBY	WI	54667	6086343747
FORT ATKINSON	WI	53538	9205685200
SOLDIERS GROVE	WI	54655	6086245244
SOLDIERS GROVE	WI	54655	6086245244
SOLDIERS GROVE	WI	54655	6086245244
SOLDIERS GROVE	WI	54655	6086245244
SOLDIERS GROVE	WI	54655	6086245244
SOLDIERS GROVE	WI	54655	6086245244
LAONA	WI	54541	7156744477

test

Based on Nursing Home Compare - Complaint Deficiency

07/20/2011	08/19/2011
04/10/2012	05/10/2012
05/31/2011	06/29/2011
09/07/2011	09/21/2011
08/24/2012	09/21/2012
08/24/2012	09/21/2012
08/24/2012	09/21/2012
07/01/2009	07/15/2009

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Quality Care Deficiencies
HEALTH	Nutrition and Dietary Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Environmental Deficiencies

measured.		
Make sure that each resident gets a nutritional and well balanced diet, unless it is not possible to do so.	Few	3
Store, cook, and serve food in a safe and clean way.	Some	2
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Make sure that residents receive treatment/services to not only continue, but improve the ability to care for themselves.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Make sure that the nursing home area is	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525623	NU ROC COMM HLTHCARE	3576A NU ROC LN
525623	NU ROC COMM HLTHCARE	3576A NU ROC LN
525623	NU ROC COMM HLTHCARE	3576A NU ROC LN
525624	GRAND VIEW CARE CTR	620 GRAND VIEW AVE PO BOX 27
525624	GRAND VIEW CARE CTR	620 GRAND VIEW AVE PO BOX 27
525624	GRAND VIEW CARE CTR	620 GRAND VIEW AVE PO BOX 27
525624	GRAND VIEW CARE CTR	620 GRAND VIEW AVE PO BOX 27

test

Based on Nursing Home Compare - Complaint Deficiency

LAONA	WI	54541	7156744477
LAONA	WI	54541	7156744477
LAONA	WI	54541	7156744477
BLAIR	WI	54616	6089892511
BLAIR	WI	54616	6089892511
BLAIR	WI	54616	6089892511
BLAIR	WI	54616	6089892511

test

Based on Nursing Home Compare - Complaint Deficiency

07/01/2009	07/17/2009
07/27/2010	08/25/2010
01/31/2011	02/08/2011
03/21/2011	04/21/2011
03/21/2011	04/21/2011
03/21/2011	04/21/2011
03/21/2011	04/21/2011

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Nutrition and Dietary Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

free from accident hazards and risks and provides supervision to prevent avoidable accidents.		
Store, cook, and serve food in a safe and clean way.	Some	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Have a program that investigates, controls and keeps infection from spreading.	Some	2
Provide enough notice before discharging or transferring a resident.	Some	2
Tell the resident or the resident's representative in writing how long the nursing home will hold the resident's bed.	Some	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525624	GRAND VIEW CARE CTR	620 GRAND VIEW AVE PO BOX 27
525624	GRAND VIEW CARE CTR	620 GRAND VIEW AVE PO BOX 27
525624	GRAND VIEW CARE CTR	620 GRAND VIEW AVE PO BOX 27
525626	CHRISTIAN COMMUNITY HOME	1320 WISCONSIN ST
525626	CHRISTIAN COMMUNITY HOME	1320 WISCONSIN ST
525627	ASPIRUS PLEASANT VIEW	595 PETERSON DR
525627	ASPIRUS PLEASANT VIEW	595 PETERSON DR
525627	ASPIRUS PLEASANT VIEW	595 PETERSON DR

test

Based on Nursing Home Compare - Complaint Deficiency

BLAIR	WI	54616	6089892511
BLAIR	WI	54616	6089892511
BLAIR	WI	54616	6089892511
HUDSON	WI	54016	7153869303
HUDSON	WI	54016	7153869303
PHILLIPS	WI	54555	7153393113
PHILLIPS	WI	54555	7153393113
PHILLIPS	WI	54555	7153393113

test

Based on Nursing Home Compare - Complaint Deficiency

04/19/2012	05/19/2012
04/19/2012	05/19/2012
04/19/2012	05/19/2012
08/24/2009	09/14/2009
02/24/2010	03/24/2010
08/18/2009	09/17/2009
03/25/2010	05/18/2010
03/25/2010	05/18/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Resident Assessment Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Nutrition and Dietary Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Allow the resident the right to participate in the planning or revision of the resident's care plan.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Make sure that the nursing home area is safe, easy to use, clean and comfortable for residents, staff and the public.	Some	4
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Some	2
Have a program that investigates, controls and keeps infection from spreading.	Few	2
Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Many	2
Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Some	2

test

Based on Nursing Home Compare - Complaint Deficiency

525627	ASPIRUS PLEASANT VIEW	595 PETERSON DR
525627	ASPIRUS PLEASANT VIEW	595 PETERSON DR
525627	ASPIRUS PLEASANT VIEW	595 PETERSON DR
525627	ASPIRUS PLEASANT VIEW	595 PETERSON DR
525627	ASPIRUS PLEASANT VIEW	595 PETERSON DR
525627	ASPIRUS PLEASANT VIEW	595 PETERSON DR
525627	ASPIRUS PLEASANT VIEW	595 PETERSON DR
525629	NEILLSVILLE CARE AND REHAB	216 SUNSET PL

test

Based on Nursing Home Compare - Complaint Deficiency

PHILLIPS	WI	54555	7153393113
PHILLIPS	WI	54555	7153393113
PHILLIPS	WI	54555	7153393113
PHILLIPS	WI	54555	7153393113
PHILLIPS	WI	54555	7153393113
PHILLIPS	WI	54555	7153393113
NEILLSVILLE	WI	54456	7157435444

test

Based on Nursing Home Compare - Complaint Deficiency

03/25/2010	05/18/2010
02/01/2011	03/02/2011
02/01/2011	03/02/2011
02/01/2011	03/02/2011
05/05/2011	06/20/2011
07/02/2012	07/24/2012
04/22/2010	05/22/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Nutrition and Dietary Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Resident Rights Deficiencies

and at the right temperature.		
Store, cook, and serve food in a safe and clean way.	Many	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Some	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Immediately tell the resident, the resident's doctor and a family member of the resident of situations	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525629	NEILLSVILLE CARE AND REHAB	216 SUNSET PL
525629	NEILLSVILLE CARE AND REHAB	216 SUNSET PL
525629	NEILLSVILLE CARE AND REHAB	216 SUNSET PL
525632	WATER'S EDGE	11040 NORTH STATE RD 77
525632	WATER'S EDGE	11040 NORTH STATE RD 77
525632	WATER'S EDGE	11040 NORTH STATE RD 77
525632	WATER'S EDGE	11040 NORTH STATE RD 77
525632	WATER'S EDGE	11040 NORTH STATE RD 77

NEILLSVILLE	WI	54456	7157435444
NEILLSVILLE	WI	54456	7157435444
NEILLSVILLE	WI	54456	7157435444
HAYWARD	WI	54843	7159344321
HAYWARD	WI	54843	7159344321
HAYWARD	WI	54843	7159344321
HAYWARD	WI	54843	7159344321
HAYWARD	WI	54843	7159344321

04/22/2010	05/22/2010
04/22/2010	05/22/2010
04/22/2010	05/22/2010
10/16/2009	11/15/2009
10/16/2009	11/15/2009
10/16/2009	11/15/2009
02/10/2010	03/09/2010
02/10/2010	03/09/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Resident Rights Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Environmental Deficiencies

(injury/decline/room, etc.) that affect the resident.		
Provide enough notice before discharging or transferring a resident.	Some	2
Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Some	2
Follow policies and procedures to convey the resident's personal funds to the appropriate party responsible after the resident's death.	Few	2
Provide access to a telephone for resident to use in private.	Few	2
Conduct initial and periodic assessments of each resident's functional capacity.	Some	2
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525632	WATER'S EDGE	11040 NORTH STATE RD 77
525632	WATER'S EDGE	11040 NORTH STATE RD 77
525635	MILWAUKEE CATHOLIC HOME	2330 N PROSPECT AVE
525635	MILWAUKEE CATHOLIC HOME	2330 N PROSPECT AVE
525635	MILWAUKEE CATHOLIC HOME	2330 N PROSPECT AVE
525637	CORNELL AREA CARE CTR	320 N 7TH ST
525637	CORNELL AREA CARE CTR	320 N 7TH ST

test

Based on Nursing Home Compare - Complaint Deficiency

HAYWARD	WI	54843	7159344321
HAYWARD	WI	54843	7159344321
MILWAUKEE	WI	53211	4142204610
MILWAUKEE	WI	53211	4142204610
MILWAUKEE	WI	53211	4142204610
CORNELL	WI	54732	7152396288
CORNELL	WI	54732	7152396288

test

Based on Nursing Home Compare - Complaint Deficiency

02/10/2010	03/09/2010
01/28/2011	02/07/2011
11/17/2009	12/17/2009
11/17/2009	12/17/2009
11/17/2009	12/17/2009
09/29/2009	11/04/2009
09/29/2009	11/04/2009

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Quality Care Deficiencies
FIRE SAFETY	Medical Gases and Anesthetizing Areas Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Environmental Deficiencies

and provides supervision to prevent avoidable accidents.		
Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Few	2
proper fire barriers, ventilation and signs for the transport of oxygen.	Some	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Some	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, and receive proper services to prevent urinary tract infections and restore normal bladder function.	Few	3
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent	Few	3

test

Based on Nursing Home Compare - Complaint Deficiency

525637	CORNELL AREA CARE CTR	320 N 7TH ST
525637	CORNELL AREA CARE CTR	320 N 7TH ST
525638	PARK VIEW HEALTH CENTER	725 BUTLER AVE
525638	PARK VIEW HEALTH CENTER	725 BUTLER AVE
525638	PARK VIEW HEALTH CENTER	725 BUTLER AVE
525638	PARK VIEW HEALTH CENTER	725 BUTLER AVE
525639	ST ELIZABETH NURSING HOME	109 S ATWOOD AVENUE

test

Based on Nursing Home Compare - Complaint Deficiency

CORNELL	WI	54732	7152396288
CORNELL	WI	54732	7152396288
OSHKOSH	WI	54901	9202376300
OSHKOSH	WI	54901	9202376300
OSHKOSH	WI	54901	9202376300
OSHKOSH	WI	54901	9202376300
JANESVILLE	WI	53545	6087526709

test

Based on Nursing Home Compare - Complaint Deficiency

09/29/2009	11/04/2009
04/14/2010	05/14/2010
09/10/2009	10/10/2009
09/10/2009	10/10/2009
11/10/2009	12/10/2009
11/10/2009	12/10/2009
08/13/2010	09/17/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Administration Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Resident Rights Deficiencies

and provides supervision to prevent avoidable accidents.		
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Provide care by qualified persons according to each resident's written plan of care.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Immediately tell the resident, the resident's doctor and a family member	Few	4

test

Based on Nursing Home Compare - Complaint Deficiency

525639	ST ELIZABETH NURSING HOME	109 S ATWOOD AVENUE
525639	ST ELIZABETH NURSING HOME	109 S ATWOOD AVENUE
525639	ST ELIZABETH NURSING HOME	109 S ATWOOD AVENUE
525639	ST ELIZABETH NURSING HOME	109 S ATWOOD AVENUE
525639	ST ELIZABETH NURSING HOME	109 S ATWOOD AVENUE
525639	ST ELIZABETH NURSING HOME	109 S ATWOOD AVENUE

test

Based on Nursing Home Compare - Complaint Deficiency

JANESVILLE	WI	53545	6087526709
JANESVILLE	WI	53545	6087526709
JANESVILLE	WI	53545	6087526709
JANESVILLE	WI	53545	6087526709
JANESVILLE	WI	53545	6087526709
JANESVILLE	WI	53545	6087526709

test

Based on Nursing Home Compare - Complaint Deficiency

08/13/2010	09/09/2010
08/13/2010	09/17/2010
08/13/2010	09/14/2010
08/13/2010	08/30/2010
04/11/2012	05/11/2012
04/11/2012	05/11/2012

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies

resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.		
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Some	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Some	2
Make sure that residents are safe from serious medication errors.	Few	4
Safely provide drugs and other similar products available, which are needed every day and in emergencies, by a licensed pharmacist.	Few	3
Keep each resident free from physical restraints, unless needed for medical treatment.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2

525639	ST ELIZABETH NURSING HOME	109 S ATWOOD AVENUE
525641	MEMORIAL NURSING AND REHAB CENTER	135 S GIBSON ST
525641	MEMORIAL NURSING AND REHAB CENTER	135 S GIBSON ST
525643	PLEASANT VIEW NUR HOME	N3150 HWY 81 PO BOX 768
525643	PLEASANT VIEW NUR HOME	N3150 HWY 81 PO BOX 768
525643	PLEASANT VIEW NUR HOME	N3150 HWY 81 PO BOX 768
525643	PLEASANT VIEW NUR HOME	N3150 HWY 81 PO BOX 768
525643	PLEASANT VIEW NUR HOME	N3150 HWY 81 PO BOX 768

JANESVILLE	WI	53545	6087526709
MEDFORD	WI	54451	7157488100
MEDFORD	WI	54451	7157488100
MONROE	WI	53566	6083252171
MONROE	WI	53566	6083252171
MONROE	WI	53566	6083252171
MONROE	WI	53566	6083252171
MONROE	WI	53566	6083252171

test

Based on Nursing Home Compare - Complaint Deficiency

04/11/2012	05/11/2012
12/22/2010	01/22/2011
12/22/2010	01/22/2011
04/13/2010	05/04/2010
04/13/2010	05/04/2010
09/22/2010	10/22/2010
08/01/2012	09/01/2012
08/01/2012	09/01/2012

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Resident Assessment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies

Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Keep each resident's personal and medical records private and confidential.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	3
Provide necessary care and services to maintain the highest well being of each resident .	Few	3
Protect each resident from all abuse, physical punishment, and being separated from others.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate	Some	2

test

Based on Nursing Home Compare - Complaint Deficiency

525643	PLEASANT VIEW NUR HOME	N3150 HWY 81 PO BOX 768
525643	PLEASANT VIEW NUR HOME	N3150 HWY 81 PO BOX 768
525643	PLEASANT VIEW NUR HOME	N3150 HWY 81 PO BOX 768
525643	PLEASANT VIEW NUR HOME	N3150 HWY 81 PO BOX 768
525643	PLEASANT VIEW NUR HOME	N3150 HWY 81 PO BOX 768
525646	MANORCARE HEALTH SERVICES-PEWAUKEE	N26 W23977 WATERTOWN RD

test

Based on Nursing Home Compare - Complaint Deficiency

MONROE	WI	53566	6083252171
MONROE	WI	53566	6083252171
MONROE	WI	53566	6083252171
MONROE	WI	53566	6083252171
MONROE	WI	53566	6083252171
WAUKESHA	WI	53188	2625230933

test

Based on Nursing Home Compare - Complaint Deficiency

08/01/2012	09/01/2012
08/01/2012	09/01/2012
08/01/2012	09/01/2012
08/01/2012	09/01/2012
08/01/2012	09/01/2012
08/13/2009	09/13/2009

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Mistreatment Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Resident Rights Deficiencies

residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.		
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Some	2
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Provide care by qualified persons according to each resident's written plan of care.	Few	2
Safely provide drugs and other similar products available, which are needed every day and in emergencies, by a licensed pharmacist.	Few	2
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Give each resident a notice of rights, rules, services and charges. Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for.	Many	1

test

Based on Nursing Home Compare - Complaint Deficiency

525646	MANORCARE HEALTH SERVICES-PEWAUKEE	N26 W23977 WATERTOWN RD
525646	MANORCARE HEALTH SERVICES-PEWAUKEE	N26 W23977 WATERTOWN RD
525646	MANORCARE HEALTH SERVICES-PEWAUKEE	N26 W23977 WATERTOWN RD
525646	MANORCARE HEALTH SERVICES-PEWAUKEE	N26 W23977 WATERTOWN RD
525646	MANORCARE HEALTH SERVICES-PEWAUKEE	N26 W23977 WATERTOWN RD
525646	MANORCARE HEALTH SERVICES-PEWAUKEE	N26 W23977 WATERTOWN RD
525646	MANORCARE HEALTH SERVICES-PEWAUKEE	N26 W23977 WATERTOWN RD
525646	MANORCARE HEALTH SERVICES-PEWAUKEE	N26 W23977 WATERTOWN RD
525646	MANORCARE HEALTH SERVICES-PEWAUKEE	N26 W23977 WATERTOWN RD

test

Based on Nursing Home Compare - Complaint Deficiency

WAUKESHA	WI	53188	2625230933
WAUKESHA	WI	53188	2625230933
WAUKESHA	WI	53188	2625230933
WAUKESHA	WI	53188	2625230933
WAUKESHA	WI	53188	2625230933
WAUKESHA	WI	53188	2625230933
WAUKESHA	WI	53188	2625230933
WAUKESHA	WI	53188	2625230933
WAUKESHA	WI	53188	2625230933
WAUKESHA	WI	53188	2625230933

test

Based on Nursing Home Compare - Complaint Deficiency

08/13/2009	09/13/2009
08/13/2009	09/13/2009
08/13/2009	09/13/2009
08/13/2009	09/13/2009
08/13/2009	09/13/2009
08/13/2009	09/13/2009
08/13/2009	09/13/2009
08/13/2009	09/13/2009
08/13/2009	09/13/2009
11/11/2009	Not Available

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Resident Rights Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Nutrition and Dietary Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Quality Care Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

Listen to the resident or family groups or act on their complaints or suggestions.	Some	2
Provide clean bed and bath linens that are in good condition.	Some	1
Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Make sure that residents receive treatment/services to not only continue, but improve the ability to care for themselves.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Few	2
Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Some	1
Safely provide drugs and other similar products available, which are needed every day and in emergencies, by a licensed pharmacist.	Few	2
Provide necessary care and services to maintain the highest well being of each	Few	2

		RD
525646	MANORCARE HEALTH SERVICES-PEWAUKEE	N26 W23977 WATERTOWN RD
525646	MANORCARE HEALTH SERVICES-PEWAUKEE	N26 W23977 WATERTOWN RD
525646	MANORCARE HEALTH SERVICES-PEWAUKEE	N26 W23977 WATERTOWN RD
525646	MANORCARE HEALTH SERVICES-PEWAUKEE	N26 W23977 WATERTOWN RD
525646	MANORCARE HEALTH SERVICES-PEWAUKEE	N26 W23977 WATERTOWN RD
525646	MANORCARE HEALTH SERVICES-PEWAUKEE	N26 W23977 WATERTOWN RD
525646	MANORCARE HEALTH SERVICES-PEWAUKEE	N26 W23977 WATERTOWN RD

test

Based on Nursing Home Compare - Complaint Deficiency

WAUKESHA	WI	53188	2625230933
WAUKESHA	WI	53188	2625230933
WAUKESHA	WI	53188	2625230933
WAUKESHA	WI	53188	2625230933
WAUKESHA	WI	53188	2625230933
WAUKESHA	WI	53188	2625230933
WAUKESHA	WI	53188	2625230933

test

Based on Nursing Home Compare - Complaint Deficiency

03/23/2010	04/23/2010
03/23/2010	04/23/2010
03/23/2010	04/23/2010
03/23/2010	04/23/2010
03/23/2010	04/23/2010
03/23/2010	04/23/2010
03/23/2010	04/23/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Mistreatment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Pharmacy Service Deficiencies

maintain the highest well being of each resident .		
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Provide activities to meet the interests and needs of each resident.	Some	2
Allow the resident the right to participate in the planning or revision of the resident's care plan.	Few	2
Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Some	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	3
1) Make sure that each resident's drug regimen is free from unnecessary drugs; 2) Each resident's entire drug/medication is managed and monitored to achieve highest well being.	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525646	MANORCARE HEALTH SERVICES-PEWAUKEE	N26 W23977 WATERTOWN RD
525646	MANORCARE HEALTH SERVICES-PEWAUKEE	N26 W23977 WATERTOWN RD
525646	MANORCARE HEALTH SERVICES-PEWAUKEE	N26 W23977 WATERTOWN RD
525646	MANORCARE HEALTH SERVICES-PEWAUKEE	N26 W23977 WATERTOWN RD
525646	MANORCARE HEALTH SERVICES-PEWAUKEE	N26 W23977 WATERTOWN RD
525646	MANORCARE HEALTH SERVICES-PEWAUKEE	N26 W23977 WATERTOWN RD
525646	MANORCARE HEALTH SERVICES-PEWAUKEE	N26 W23977 WATERTOWN RD
525646	MANORCARE HEALTH SERVICES-PEWAUKEE	N26 W23977 WATERTOWN RD

test

Based on Nursing Home Compare - Complaint Deficiency

WAUKESHA	WI	53188	2625230933
WAUKESHA	WI	53188	2625230933
WAUKESHA	WI	53188	2625230933
WAUKESHA	WI	53188	2625230933
WAUKESHA	WI	53188	2625230933
WAUKESHA	WI	53188	2625230933
WAUKESHA	WI	53188	2625230933
WAUKESHA	WI	53188	2625230933

test

Based on Nursing Home Compare - Complaint Deficiency

03/23/2010	04/23/2010
03/23/2010	04/23/2010
03/23/2010	04/23/2010
03/23/2010	04/23/2010
05/06/2010	05/21/2010
05/06/2010	05/21/2010
05/06/2010	05/21/2010
09/20/2010	11/03/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Pharmacy Service Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Resident Rights Deficiencies

monitored to achieve highest well being.		
Safely provide drugs and other similar products available, which are needed every day and in emergencies, by a licensed pharmacist.	Few	2
Have a program that investigates, controls and keeps infection from spreading.	Many	2
Give or get quality lab services/tests in a timely manner to meet the needs of residents.	Few	2
Keep clinical record information safe, so that it will not be lost, destroyed or used by the wrong person.	Some	1
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Post nurse staffing information/data on a daily basis.	Some	1
Immediately tell the resident, the resident's doctor and a family member	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525646	MANORCARE HEALTH SERVICES-PEWAUKEE	N26 W23977 WATERTOWN RD
525646	MANORCARE HEALTH SERVICES-PEWAUKEE	N26 W23977 WATERTOWN RD
525646	MANORCARE HEALTH SERVICES-PEWAUKEE	N26 W23977 WATERTOWN RD
525646	MANORCARE HEALTH SERVICES-PEWAUKEE	N26 W23977 WATERTOWN RD
525646	MANORCARE HEALTH SERVICES-PEWAUKEE	N26 W23977 WATERTOWN RD
525646	MANORCARE HEALTH SERVICES-PEWAUKEE	N26 W23977 WATERTOWN RD
525646	MANORCARE HEALTH SERVICES-PEWAUKEE	N26 W23977 WATERTOWN RD

test

Based on Nursing Home Compare - Complaint Deficiency

WAUKESHA	WI	53188	2625230933
WAUKESHA	WI	53188	2625230933
WAUKESHA	WI	53188	2625230933
WAUKESHA	WI	53188	2625230933
WAUKESHA	WI	53188	2625230933
WAUKESHA	WI	53188	2625230933
WAUKESHA	WI	53188	2625230933

test

Based on Nursing Home Compare - Complaint Deficiency

09/20/2010	11/03/2010
09/20/2010	11/03/2010
09/20/2010	11/03/2010
09/20/2010	11/03/2010
09/20/2010	11/03/2010
09/20/2010	11/03/2010
09/20/2010	11/03/2010
09/20/2010	11/03/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Resident Rights Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies

of the resident of situations (injury/decline/room, etc.) that affect the resident.		
Try to resolve each resident's complaints quickly.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Some	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Some	2
Reasonably accommodate the needs and preferences of each resident.	Few	2
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Some	2
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Some	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	3

test

Based on Nursing Home Compare - Complaint Deficiency

525646	MANORCARE HEALTH SERVICES-PEWAUKEE	N26 W23977 WATERTOWN RD
525647	EVERGREEN HEALTH CENTER	1130 N WESTFIELD ST
525648	BARRON CARE AND REHAB	660 E BIRCH AVE
525648	BARRON CARE AND REHAB	660 E BIRCH AVE
525648	BARRON CARE AND REHAB	660 E BIRCH AVE
525648	BARRON CARE AND REHAB	660 E BIRCH AVE
525648	BARRON CARE AND REHAB	660 E BIRCH AVE
525648	BARRON CARE AND REHAB	660 E BIRCH AVE
525652	PIONEER NURSING HOME	530 RIVER AVE S

test

Based on Nursing Home Compare - Complaint Deficiency

WAUKESHA	WI	53188	2625230933
OSHKOSH	WI	54902	9202332340
BARRON	WI	54812	7155375643
BARRON	WI	54812	7155375643
BARRON	WI	54812	7155375643
BARRON	WI	54812	7155375643
BARRON	WI	54812	7155375643
PRAIRIE FARM	WI	54762	7154551178

test

Based on Nursing Home Compare - Complaint Deficiency

09/20/2010	11/03/2010
10/19/2011	11/07/2011
07/29/2009	08/29/2009
10/10/2011	11/10/2011
10/10/2011	11/10/2011
10/10/2011	11/10/2011
10/10/2011	11/10/2011
07/12/2011	07/29/2011

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Pharmacy Service Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Mistreatment Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

Safely provide drugs and other similar products available, which are needed every day and in emergencies, by a licensed pharmacist.	Few	2
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Some	1
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	3
Conduct initial and periodic assessments of each resident's functional capacity.	Few	2
Review or revise the resident's care plan after any major change in a resident's physical or mental health.	Few	2
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Few	3
Have a program that investigates, controls and keeps infection from spreading.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate	Few	2

525652	PIONEER NURSING HOME	530 RIVER AVE S
525652	PIONEER NURSING HOME	530 RIVER AVE S
525652	PIONEER NURSING HOME	530 RIVER AVE S
525652	PIONEER NURSING HOME	530 RIVER AVE S
525653	VIRGINIA HIGHLANDS HLTH AND REHAB	W173 N10915 BERNIES WAY
525653	VIRGINIA HIGHLANDS HLTH AND REHAB	W173 N10915 BERNIES WAY

test

Based on Nursing Home Compare - Complaint Deficiency

PRAIRIE FARM	WI	54762	7154551178
PRAIRIE FARM	WI	54762	7154551178
PRAIRIE FARM	WI	54762	7154551178
PRAIRIE FARM	WI	54762	7154551178
GERMANTOWN	WI	53022	2625093300
GERMANTOWN	WI	53022	2625093300

test

Based on Nursing Home Compare - Complaint Deficiency

01/05/2012	02/05/2012
01/05/2012	02/05/2012
01/05/2012	02/05/2012
01/05/2012	02/05/2012
07/15/2009	08/18/2009
07/15/2009	08/18/2009

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Resident Rights Deficiencies
HEALTH	Nutrition and Dietary Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Mistreatment Deficiencies

residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.		
Give each resident a notice of rights, rules, services and charges. Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for.	Some	1
Store, cook, and serve food in a safe and clean way.	Some	2
Have a program that investigates, controls and keeps infection from spreading.	Few	2
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Give each resident a notice of rights, rules, services and charges. Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525653	VIRGINIA HIGHLANDS HLTH AND REHAB	W173 N10915 BERNIES WAY
525653	VIRGINIA HIGHLANDS HLTH AND REHAB	W173 N10915 BERNIES WAY
525653	VIRGINIA HIGHLANDS HLTH AND REHAB	W173 N10915 BERNIES WAY
525653	VIRGINIA HIGHLANDS HLTH AND REHAB	W173 N10915 BERNIES WAY
525653	VIRGINIA HIGHLANDS HLTH AND REHAB	W173 N10915 BERNIES WAY
525653	VIRGINIA HIGHLANDS HLTH AND REHAB	W173 N10915 BERNIES WAY

test

Based on Nursing Home Compare - Complaint Deficiency

GERMANTOWN	WI	53022	2625093300
GERMANTOWN	WI	53022	2625093300
GERMANTOWN	WI	53022	2625093300
GERMANTOWN	WI	53022	2625093300
GERMANTOWN	WI	53022	2625093300
GERMANTOWN	WI	53022	2625093300

test

Based on Nursing Home Compare - Complaint Deficiency

07/15/2009	08/18/2009
07/15/2009	08/18/2009
07/15/2009	08/18/2009
07/15/2009	08/18/2009
07/20/2010	08/05/2010
07/20/2010	08/05/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Mistreatment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies

any acts or reports of abuse, neglect or mistreatment of residents.		
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Few	2
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, and receive proper services to prevent urinary tract infections and restore normal bladder function.	Few	3
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2

525653	VIRGINIA HIGHLANDS HLTH AND REHAB	W173 N10915 BERNIES WAY
525653	VIRGINIA HIGHLANDS HLTH AND REHAB	W173 N10915 BERNIES WAY
525653	VIRGINIA HIGHLANDS HLTH AND REHAB	W173 N10915 BERNIES WAY
525653	VIRGINIA HIGHLANDS HLTH AND REHAB	W173 N10915 BERNIES WAY
525653	VIRGINIA HIGHLANDS HLTH AND REHAB	W173 N10915 BERNIES WAY
525653	VIRGINIA HIGHLANDS HLTH AND REHAB	W173 N10915 BERNIES WAY
525653	VIRGINIA HIGHLANDS HLTH AND REHAB	W173 N10915 BERNIES WAY
525653	VIRGINIA HIGHLANDS HLTH AND REHAB	W173 N10915 BERNIES WAY

GERMANTOWN	WI	53022	2625093300
GERMANTOWN	WI	53022	2625093300
GERMANTOWN	WI	53022	2625093300
GERMANTOWN	WI	53022	2625093300
GERMANTOWN	WI	53022	2625093300
GERMANTOWN	WI	53022	2625093300
GERMANTOWN	WI	53022	2625093300

test

Based on Nursing Home Compare - Complaint Deficiency

11/23/2010	12/17/2010
11/23/2010	12/17/2010
06/30/2011	07/28/2011
09/15/2011	10/20/2011
09/15/2011	10/20/2011
09/15/2011	10/20/2011
09/15/2011	10/20/2011

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Resident Rights Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Pharmacy Service Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

Make sure each resident has the right to have a choice over activities, their schedules and health care according to his or her interests, assessment, and plan of care.	Some	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Make sure that residents are safe from serious medication errors.	Few	2
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Some	2
Make sure services provided by the nursing facility meet professional standards of quality.	Few	4
Provide necessary care and services to maintain the highest well being of each resident .	Few	4
1) Make sure that each resident's drug regimen is free from unnecessary drugs; 2) Each resident's entire drug/medication is managed and monitored to achieve highest well being.	Few	2

525653	VIRGINIA HIGHLANDS HLTH AND REHAB	W173 N10915 BERNIES WAY
525653	VIRGINIA HIGHLANDS HLTH AND REHAB	W173 N10915 BERNIES WAY
525653	VIRGINIA HIGHLANDS HLTH AND REHAB	W173 N10915 BERNIES WAY
525653	VIRGINIA HIGHLANDS HLTH AND REHAB	W173 N10915 BERNIES WAY
525653	VIRGINIA HIGHLANDS HLTH AND REHAB	W173 N10915 BERNIES WAY
525653	VIRGINIA HIGHLANDS HLTH AND REHAB	W173 N10915 BERNIES WAY
525653	VIRGINIA HIGHLANDS HLTH AND REHAB	W173 N10915 BERNIES WAY
525653	VIRGINIA HIGHLANDS HLTH AND REHAB	W173 N10915 BERNIES WAY

GERMANTOWN	WI	53022	2625093300
GERMANTOWN	WI	53022	2625093300
GERMANTOWN	WI	53022	2625093300
GERMANTOWN	WI	53022	2625093300
GERMANTOWN	WI	53022	2625093300
GERMANTOWN	WI	53022	2625093300
GERMANTOWN	WI	53022	2625093300
GERMANTOWN	WI	53022	2625093300

test

Based on Nursing Home Compare - Complaint Deficiency

09/15/2011	10/20/2011
09/15/2011	10/20/2011
11/08/2011	12/08/2011
01/19/2012	02/17/2012
01/19/2012	02/17/2012
01/19/2012	02/17/2012
07/10/2012	08/08/2012
07/10/2012	08/08/2012

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Administration Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Nutrition and Dietary Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Quality Care Deficiencies

Employ or obtain outside professional resources providing services in the nursing home that meet professional standards.	Few	2
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Store, cook, and serve food in a safe and clean way.	Many	2
Keep each resident free from physical restraints, unless needed for medical treatment.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Have a program that investigates, controls and keeps infection from spreading.	Many	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Assist those residents who need total help with eating/drinking, grooming and	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

		WAY
525654	RICE LAKE CONV CTR	1016 LAKESHORE DR
525654	RICE LAKE CONV CTR	1016 LAKESHORE DR
525654	RICE LAKE CONV CTR	1016 LAKESHORE DR
525654	RICE LAKE CONV CTR	1016 LAKESHORE DR
525654	RICE LAKE CONV CTR	1016 LAKESHORE DR
525654	RICE LAKE CONV CTR	1016 LAKESHORE DR
525654	RICE LAKE CONV CTR	1016 LAKESHORE DR
525654	RICE LAKE CONV CTR	1016 LAKESHORE DR
525654	RICE LAKE CONV CTR	1016 LAKESHORE DR

test

Based on Nursing Home Compare - Complaint Deficiency

RICE LAKE	WI	54868	7152349101
RICE LAKE	WI	54868	7152349101
RICE LAKE	WI	54868	7152349101
RICE LAKE	WI	54868	7152349101
RICE LAKE	WI	54868	7152349101
RICE LAKE	WI	54868	7152349101
RICE LAKE	WI	54868	7152349101
RICE LAKE	WI	54868	7152349101
RICE LAKE	WI	54868	7152349101

test

Based on Nursing Home Compare - Complaint Deficiency

05/11/2011	06/13/2011
05/11/2011	06/13/2011
05/11/2011	06/13/2011
05/11/2011	06/13/2011
05/11/2011	06/13/2011
12/02/2011	01/12/2012
12/02/2011	01/12/2012
12/02/2011	01/12/2012

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Resident Rights Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Nutrition and Dietary Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Pharmacy Service Deficiencies

help with eating/drinking, grooming and personal and oral hygiene.		
Send and promptly deliver unopened mail to residents.	Many	1
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Some	1
Have a program that investigates, controls and keeps infection from spreading.	Many	2
Operate and provide services according to Federal, State, and local laws and professional standards.	Few	2
Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
1) Make sure that each resident's drug regimen is free from unnecessary drugs; 2) Each resident's entire	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525654	RICE LAKE CONV CTR	1016 LAKESHORE DR
525654	RICE LAKE CONV CTR	1016 LAKESHORE DR
525654	RICE LAKE CONV CTR	1016 LAKESHORE DR
525655	FOND DU LAC LUTH HOME	244 N MACY ST
525655	FOND DU LAC LUTH HOME	244 N MACY ST
525655	FOND DU LAC LUTH HOME	244 N MACY ST

test

Based on Nursing Home Compare - Complaint Deficiency

RICE LAKE	WI	54868	7152349101
RICE LAKE	WI	54868	7152349101
RICE LAKE	WI	54868	7152349101
FOND DU LAC	WI	54935	9209219520
FOND DU LAC	WI	54935	9209219520
FOND DU LAC	WI	54935	9209219520

test

Based on Nursing Home Compare - Complaint Deficiency

12/02/2011	01/12/2012
07/19/2012	08/19/2012
07/19/2012	08/19/2012
08/05/2010	09/05/2010
08/30/2010	09/15/2010
05/19/2011	06/17/2011

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Administration Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Environmental Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

2) Each resident's entire drug/medication is managed and monitored to achieve highest well being.		
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Give each resident a notice of rights, rules, services and charges. Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for.	Many	1
Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Some	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Maintain drug records and properly mark/label drugs and other similar products according to accepted professional standards.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525655	FOND DU LAC LUTH HOME	244 N MACY ST
525655	FOND DU LAC LUTH HOME	244 N MACY ST
525655	FOND DU LAC LUTH HOME	244 N MACY ST
525655	FOND DU LAC LUTH HOME	244 N MACY ST
525655	FOND DU LAC LUTH HOME	244 N MACY ST
525655	FOND DU LAC LUTH HOME	244 N MACY ST
525655	FOND DU LAC LUTH HOME	244 N MACY ST
525655	FOND DU LAC LUTH HOME	244 N MACY ST

test

Based on Nursing Home Compare - Complaint Deficiency

FOND DU LAC	WI	54935	9209219520
FOND DU LAC	WI	54935	9209219520
FOND DU LAC	WI	54935	9209219520
FOND DU LAC	WI	54935	9209219520
FOND DU LAC	WI	54935	9209219520
FOND DU LAC	WI	54935	9209219520
FOND DU LAC	WI	54935	9209219520
FOND DU LAC	WI	54935	9209219520

test

Based on Nursing Home Compare - Complaint Deficiency

08/24/2011	09/23/2011
08/24/2011	09/23/2011
08/24/2011	09/23/2011
10/24/2011	12/13/2011
10/24/2011	01/23/2012
09/26/2012	10/26/2012
09/26/2012	10/26/2012

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Resident Assessment Deficiencies

and provides supervision to prevent avoidable accidents.		
Provide care by qualified persons according to each resident's written plan of care.	Few	2
Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Make sure each resident has the right to have a choice over activities, their schedules and health care according to his or her interests, assessment, and plan of care.	Few	2
Provide care by qualified persons according to each resident's written plan of care.	Few	2
Determine if it is safe for the resident to self-administer drugs.	Few	2
Allow the resident the right to participate in the planning or revision of the resident's care plan.	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525655	FOND DU LAC LUTH HOME	244 N MACY ST
525655	FOND DU LAC LUTH HOME	244 N MACY ST
525655	FOND DU LAC LUTH HOME	244 N MACY ST
525655	FOND DU LAC LUTH HOME	244 N MACY ST
525656	FOUR WINDS MANOR	303 S JEFFERSON ST
525656	FOUR WINDS MANOR	303 S JEFFERSON ST
525656	FOUR WINDS MANOR	303 S JEFFERSON ST
525656	FOUR WINDS MANOR	303 S JEFFERSON ST

test

Based on Nursing Home Compare - Complaint Deficiency

FOND DU LAC	WI	54935	9209219520
FOND DU LAC	WI	54935	9209219520
FOND DU LAC	WI	54935	9209219520
FOND DU LAC	WI	54935	9209219520
VERONA	WI	53593	6088456465
VERONA	WI	53593	6088456465
VERONA	WI	53593	6088456465
VERONA	WI	53593	6088456465

test

Based on Nursing Home Compare - Complaint Deficiency

09/26/2012	10/26/2012
09/26/2012	10/26/2012
09/26/2012	10/26/2012
09/26/2012	10/26/2012
12/07/2009	01/06/2010
12/07/2009	01/06/2010
01/26/2012	02/26/2012
01/26/2012	02/26/2012

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Nutrition and Dietary Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Environmental Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

Provide care by qualified persons according to each resident's written plan of care.	Few	2
Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Some	2
Have a program that investigates, controls and keeps infection from spreading.	Few	2
Provide care for residents in a way that keeps or builds each resident's dignity and respect of individuality.	Some	2
Store, cook, and serve food in a safe and clean way.	Many	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525659	GRANDE PRAIRIE HLTH REHAB CTR	10330 PRAIRIE RIDGE BLVD
525659	GRANDE PRAIRIE HLTH REHAB CTR	10330 PRAIRIE RIDGE BLVD
525659	GRANDE PRAIRIE HLTH REHAB CTR	10330 PRAIRIE RIDGE BLVD
525659	GRANDE PRAIRIE HLTH REHAB CTR	10330 PRAIRIE RIDGE BLVD
525659	GRANDE PRAIRIE HLTH REHAB CTR	10330 PRAIRIE RIDGE BLVD
525659	GRANDE PRAIRIE HLTH REHAB CTR	10330 PRAIRIE RIDGE BLVD
525659	GRANDE PRAIRIE HLTH REHAB CTR	10330 PRAIRIE RIDGE BLVD

test

Based on Nursing Home Compare - Complaint Deficiency

PLEASANT PRAIRIE	WI	53158	2626122800
PLEASANT PRAIRIE	WI	53158	2626122800
PLEASANT PRAIRIE	WI	53158	2626122800
PLEASANT PRAIRIE	WI	53158	2626122800
PLEASANT PRAIRIE	WI	53158	2626122800
PLEASANT PRAIRIE	WI	53158	2626122800
PLEASANT PRAIRIE	WI	53158	2626122800

test

Based on Nursing Home Compare - Complaint Deficiency

09/02/2009	09/08/2009
01/25/2010	01/26/2010
03/25/2010	04/25/2010
06/29/2010	07/02/2010
06/29/2010	07/02/2010
06/29/2010	07/02/2010
06/29/2010	07/02/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Mistreatment Deficiencies
HEALTH	Nutrition and Dietary Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Few	2
Give each resident enough fluids to keep them healthy and prevent dehydration.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2

525659	GRANDE PRAIRIE HLTH REHAB CTR	10330 PRAIRIE RIDGE BLVD
525659	GRANDE PRAIRIE HLTH REHAB CTR	10330 PRAIRIE RIDGE BLVD
525659	GRANDE PRAIRIE HLTH REHAB CTR	10330 PRAIRIE RIDGE BLVD
525659	GRANDE PRAIRIE HLTH REHAB CTR	10330 PRAIRIE RIDGE BLVD
525659	GRANDE PRAIRIE HLTH REHAB CTR	10330 PRAIRIE RIDGE BLVD
525659	GRANDE PRAIRIE HLTH REHAB CTR	10330 PRAIRIE RIDGE BLVD
525659	GRANDE PRAIRIE HLTH REHAB CTR	10330 PRAIRIE RIDGE BLVD
525659	GRANDE PRAIRIE HLTH REHAB CTR	10330 PRAIRIE RIDGE BLVD

PLEASANT PRAIRIE	WI	53158	2626122800
PLEASANT PRAIRIE	WI	53158	2626122800
PLEASANT PRAIRIE	WI	53158	2626122800
PLEASANT PRAIRIE	WI	53158	2626122800
PLEASANT PRAIRIE	WI	53158	2626122800
PLEASANT PRAIRIE	WI	53158	2626122800
PLEASANT PRAIRIE	WI	53158	2626122800
PLEASANT PRAIRIE	WI	53158	2626122800

test

Based on Nursing Home Compare - Complaint Deficiency

11/23/2010	02/17/2011
11/03/2011	11/07/2011
11/03/2011	11/07/2011
06/07/2012	06/22/2012
06/07/2012	06/22/2012
06/07/2012	06/22/2012
06/07/2012	06/14/2012

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Quality Care Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies

Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Few	4
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	3
Conduct initial and periodic assessments of each resident's functional capacity.	Few	2
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, and receive proper services to prevent urinary tract infections and restore normal bladder function.	Few	2
Make sure that the nursing home area is free from accident hazards and risks	Few	2

		BLVD
525659	GRANDE PRAIRIE HLTH REHAB CTR	10330 PRAIRIE RIDGE BLVD
525659	GRANDE PRAIRIE HLTH REHAB CTR	10330 PRAIRIE RIDGE BLVD
525661	WOODLANDS OF GILLETT	330 ROBIN HOOD LN
525661	WOODLANDS OF GILLETT	330 ROBIN HOOD LN
525662	MORROW MEMORIAL HOME	331 S WATER ST
525662	MORROW MEMORIAL HOME	331 S WATER ST
525662	MORROW MEMORIAL HOME	331 S WATER ST

test

Based on Nursing Home Compare - Complaint Deficiency

PLEASANT PRAIRIE	WI	53158	2626122800
PLEASANT PRAIRIE	WI	53158	2626122800
GILLETT	WI	54124	9208552136
GILLETT	WI	54124	9208552136
SPARTA	WI	54656	6082693168
SPARTA	WI	54656	6082693168
SPARTA	WI	54656	6082693168

test

Based on Nursing Home Compare - Complaint Deficiency

06/07/2012	06/13/2012
06/07/2012	06/07/2012
12/08/2009	12/18/2009
12/08/2009	12/18/2009
08/07/2009	08/31/2009
08/07/2009	08/31/2009
08/07/2009	08/31/2009

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Environmental Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Administration Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

free from accident hazards and risks and provides supervision to prevent avoidable accidents.		
Have a program that investigates, controls and keeps infection from spreading.	Few	2
Provide bedrooms that don't allow residents to see each other when privacy is needed.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525662	MORROW MEMORIAL HOME	331 S WATER ST
525662	MORROW MEMORIAL HOME	331 S WATER ST
525662	MORROW MEMORIAL HOME	331 S WATER ST
525662	MORROW MEMORIAL HOME	331 S WATER ST
525662	MORROW MEMORIAL HOME	331 S WATER ST
525662	MORROW MEMORIAL HOME	331 S WATER ST
525662	MORROW MEMORIAL HOME	331 S WATER ST
525662	MORROW MEMORIAL HOME	331 S WATER ST
525662	MORROW MEMORIAL HOME	331 S WATER ST
525662	MORROW MEMORIAL HOME	331 S WATER ST

SPARTA	WI	54656	6082693168
SPARTA	WI	54656	6082693168
SPARTA	WI	54656	6082693168
SPARTA	WI	54656	6082693168
SPARTA	WI	54656	6082693168
SPARTA	WI	54656	6082693168
SPARTA	WI	54656	6082693168
SPARTA	WI	54656	6082693168
SPARTA	WI	54656	6082693168
SPARTA	WI	54656	6082693168

test

Based on Nursing Home Compare - Complaint Deficiency

07/25/2012	08/25/2012
07/25/2012	08/25/2012
07/25/2012	08/25/2012
07/25/2012	08/25/2012
07/25/2012	08/25/2012
07/25/2012	08/25/2012
07/25/2012	08/25/2012
07/25/2012	08/25/2012
07/25/2012	08/25/2012
07/25/2012	08/25/2012

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Resident Rights Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Nutrition and Dietary Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Administration Deficiencies

meet professional standards.		
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Reasonably accommodate the needs and preferences of each resident.	Few	2
Conduct initial and periodic assessments of each resident's functional capacity.	Few	2
Allow the resident the right to participate in the planning or revision of the resident's care plan.	Few	2
Provide necessary care and services to maintain the highest well being of each resident .	Few	3
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Few	2
Store, cook, and serve food in a safe and clean way.	Few	2
Have a program that investigates, controls and keeps infection from spreading.	Some	2
Keep accurate, complete and organized	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525663	PREMIER REHAB AND SKILLED NURSING	2121 PIONEER DR
525663	PREMIER REHAB AND SKILLED NURSING	2121 PIONEER DR
525664	HAMILTON MEMORIAL HOME	1 HAMILTON DR
525664	HAMILTON MEMORIAL HOME	1 HAMILTON DR
525664	HAMILTON MEMORIAL HOME	1 HAMILTON DR
525664	HAMILTON MEMORIAL HOME	1 HAMILTON DR
525664	HAMILTON MEMORIAL HOME	1 HAMILTON DR
525664	HAMILTON MEMORIAL HOME	1 HAMILTON DR

test

Based on Nursing Home Compare - Complaint Deficiency

BELOIT	WI	53511	6083659526
BELOIT	WI	53511	6083659526
TWO RIVERS	WI	54241	9207932261
TWO RIVERS	WI	54241	9207932261
TWO RIVERS	WI	54241	9207932261
TWO RIVERS	WI	54241	9207932261
TWO RIVERS	WI	54241	9207932261
TWO RIVERS	WI	54241	9207932261

test

Based on Nursing Home Compare - Complaint Deficiency

09/01/2009	09/30/2009
06/15/2012	07/15/2012
07/16/2009	08/27/2009
07/16/2009	08/16/2009
07/16/2009	08/16/2009
08/16/2010	09/16/2010
08/16/2010	09/16/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Environmental Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Mistreatment Deficiencies

clinical records on each resident that meet professional standards.		
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	3
Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Protect each resident from all abuse, physical punishment, and being separated from others.	Few	3
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Give each resident a notice of rights, rules, services and charges. Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for.	Some	2
1) Hire only people with no legal history of abusing, neglecting or mistreating	Some	2

525664	HAMILTON MEMORIAL HOME	1 HAMILTON DR
525664	HAMILTON MEMORIAL HOME	1 HAMILTON DR
525664	HAMILTON MEMORIAL HOME	1 HAMILTON DR
525664	HAMILTON MEMORIAL HOME	1 HAMILTON DR
525664	HAMILTON MEMORIAL HOME	1 HAMILTON DR
525668	HIGHLANDS AT NEWCASTLE PL	12600 N PORT WASHINGTON RD #300
525668	HIGHLANDS AT NEWCASTLE PL	12600 N PORT WASHINGTON RD #300

TWO RIVERS	WI	54241	9207932261
TWO RIVERS	WI	54241	9207932261
TWO RIVERS	WI	54241	9207932261
TWO RIVERS	WI	54241	9207932261
TWO RIVERS	WI	54241	9207932261
MEQUON	WI	53092	2623878850
MEQUON	WI	53092	2623878850

test

Based on Nursing Home Compare - Complaint Deficiency

08/16/2010	09/16/2010
08/16/2010	09/16/2010
08/16/2010	09/16/2010
08/16/2010	09/16/2010
08/16/2010	Not Available
10/05/2009	11/05/2009
10/05/2009	11/05/2009

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Mistreatment Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Mistreatment Deficiencies

of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.		
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Some	2
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Provide care by qualified persons according to each resident's written plan of care.	Few	2
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Few	2
Make sure that the nursing home area is safe, easy to use, clean and comfortable for residents, staff and the public.	Some	1
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating	Few	2

		WASHINGTON RD #300
525668	HIGHLANDS AT NEWCASTLE PL	12600 N PORT WASHINGTON RD #300
525668	HIGHLANDS AT NEWCASTLE PL	12600 N PORT WASHINGTON RD #300
525668	HIGHLANDS AT NEWCASTLE PL	12600 N PORT WASHINGTON RD #300
525668	HIGHLANDS AT NEWCASTLE PL	12600 N PORT WASHINGTON RD #300
525668	HIGHLANDS AT NEWCASTLE PL	12600 N PORT WASHINGTON RD #300
525668	HIGHLANDS AT NEWCASTLE PL	12600 N PORT WASHINGTON RD #300

test

Based on Nursing Home Compare - Complaint Deficiency

MEQUON	WI	53092	2623878850
MEQUON	WI	53092	2623878850
MEQUON	WI	53092	2623878850
MEQUON	WI	53092	2623878850
MEQUON	WI	53092	2623878850
MEQUON	WI	53092	2623878850

test

Based on Nursing Home Compare - Complaint Deficiency

10/05/2009	11/05/2009
10/05/2009	11/05/2009
10/05/2009	11/05/2009
07/14/2010	07/26/2010
10/20/2010	11/20/2010
10/20/2010	11/20/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Mistreatment Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies

of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.		
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Many	1

525668	HIGHLANDS AT NEWCASTLE PL	12600 N PORT WASHINGTON RD #300
525668	HIGHLANDS AT NEWCASTLE PL	12600 N PORT WASHINGTON RD #300
525669	BECKER SHOOP CENTER	6101 16TH ST
525669	BECKER SHOOP CENTER	6101 16TH ST
525669	BECKER SHOOP CENTER	6101 16TH ST
525669	BECKER SHOOP CENTER	6101 16TH ST
525669	BECKER SHOOP CENTER	6101 16TH ST

MEQUON	WI	53092	2623878850
MEQUON	WI	53092	2623878850
RACINE	WI	53406	2626377486
RACINE	WI	53406	2626377486
RACINE	WI	53406	2626377486
RACINE	WI	53406	2626377486
RACINE	WI	53406	2626377486

test

Based on Nursing Home Compare - Complaint Deficiency

04/11/2012	05/11/2012
04/11/2012	05/11/2012
07/15/2009	08/15/2009
04/06/2010	05/06/2010
04/06/2010	05/06/2010
04/06/2010	05/06/2010
04/06/2010	05/06/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Environmental Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Environmental Deficiencies

Provide housekeeping and maintenance services.	Few	2
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, and receive proper services to prevent urinary tract infections and restore normal bladder function.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Some	2
Make sure that the nursing home area is safe, easy to use, clean and comfortable	Some	1

test

Based on Nursing Home Compare - Complaint Deficiency

525669	BECKER SHOOP CENTER	6101 16TH ST
525669	BECKER SHOOP CENTER	6101 16TH ST
525669	BECKER SHOOP CENTER	6101 16TH ST
525669	BECKER SHOOP CENTER	6101 16TH ST
525669	BECKER SHOOP CENTER	6101 16TH ST
525669	BECKER SHOOP CENTER	6101 16TH ST

test

Based on Nursing Home Compare - Complaint Deficiency

RACINE	WI	53406	2626377486
RACINE	WI	53406	2626377486
RACINE	WI	53406	2626377486
RACINE	WI	53406	2626377486
RACINE	WI	53406	2626377486
RACINE	WI	53406	2626377486
RACINE	WI	53406	2626377486

test

Based on Nursing Home Compare - Complaint Deficiency

09/15/2010	10/23/2010
09/15/2010	10/23/2010
09/15/2010	10/23/2010
09/15/2010	10/23/2010
06/23/2011	07/23/2011
06/23/2011	06/24/2011

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Environmental Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

safe, easy to use, clean and comfortable for residents, staff and the public.		
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Make sure that residents receive treatment/services to not only continue, but improve the ability to care for themselves.	Few	2
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Make sure that the nursing home area is safe, easy to use, clean and comfortable for residents, staff and the public.	Some	2

test

Based on Nursing Home Compare - Complaint Deficiency

525669	BECKER SHOOP CENTER	6101 16TH ST
525669	BECKER SHOOP CENTER	6101 16TH ST
525669	BECKER SHOOP CENTER	6101 16TH ST
525669	BECKER SHOOP CENTER	6101 16TH ST
525669	BECKER SHOOP CENTER	6101 16TH ST
525669	BECKER SHOOP CENTER	6101 16TH ST
525669	BECKER SHOOP CENTER	6101 16TH ST
525670	WOODLANDS OF OCONTO	101 FIRST ST
525670	WOODLANDS OF OCONTO	101 FIRST ST

RACINE	WI	53406	2626377486
RACINE	WI	53406	2626377486
RACINE	WI	53406	2626377486
RACINE	WI	53406	2626377486
RACINE	WI	53406	2626377486
RACINE	WI	53406	2626377486
OCONTO	WI	54153	9208344575
OCONTO	WI	54153	9208344575

test

Based on Nursing Home Compare - Complaint Deficiency

01/12/2012	02/12/2012
01/12/2012	02/12/2012
07/23/2012	08/23/2012
07/23/2012	08/23/2012
07/23/2012	08/23/2012
07/23/2012	08/23/2012
08/19/2009	08/19/2009
09/21/2009	09/25/2009

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Resident Rights Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Few	2
Keep each resident free from physical restraints, unless needed for medical treatment.	Few	2
Conduct initial and periodic assessments of each resident's functional capacity.	Few	2
Provide care by qualified persons according to each resident's written plan of care.	Some	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	3
Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Provide care by qualified persons according to each resident's written plan of care.	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525670	WOODLANDS OF OCONTO	101 FIRST ST
525670	WOODLANDS OF OCONTO	101 FIRST ST
525670	WOODLANDS OF OCONTO	101 FIRST ST
525670	WOODLANDS OF OCONTO	101 FIRST ST
525670	WOODLANDS OF OCONTO	101 FIRST ST
525670	WOODLANDS OF OCONTO	101 FIRST ST
525670	WOODLANDS OF OCONTO	101 FIRST ST
525673	BENEDICTINE LIVING COMMUNITY OF SPOONER	510 FIRST ST

OCONTO	WI	54153	9208344575
OCONTO	WI	54153	9208344575
OCONTO	WI	54153	9208344575
OCONTO	WI	54153	9208344575
OCONTO	WI	54153	9208344575
OCONTO	WI	54153	9208344575
OCONTO	WI	54153	9208344575
SPOONER	WI	54801	7156351412

test

Based on Nursing Home Compare - Complaint Deficiency

09/21/2009	09/25/2009
09/21/2009	09/25/2009
09/21/2009	09/25/2009
09/21/2009	09/25/2009
09/21/2009	09/25/2009
04/17/2012	05/17/2012
04/17/2012	05/17/2012
06/01/2010	06/24/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Resident Assessment Deficiencies

of care.		
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Some	2
Have a program that investigates, controls and keeps infection from spreading.	Some	2
Make sure that nurse aides show they have the skills and techniques to be able to care for residents' needs.	Few	2
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Provide care by qualified persons according to each resident's written plan of care.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Develop a complete care plan that meets all of a resident's needs, with	Some	2

test

Based on Nursing Home Compare - Complaint Deficiency

525673	BENEDICTINE LIVING COMMUNITY OF SPOONER	510 FIRST ST
525673	BENEDICTINE LIVING COMMUNITY OF SPOONER	510 FIRST ST
525673	BENEDICTINE LIVING COMMUNITY OF SPOONER	510 FIRST ST
525673	BENEDICTINE LIVING COMMUNITY OF SPOONER	510 FIRST ST
525673	BENEDICTINE LIVING COMMUNITY OF SPOONER	510 FIRST ST
525673	BENEDICTINE LIVING COMMUNITY OF SPOONER	510 FIRST ST
525673	BENEDICTINE LIVING COMMUNITY OF SPOONER	510 FIRST ST

test

Based on Nursing Home Compare - Complaint Deficiency

SPOONER	WI	54801	7156351412
SPOONER	WI	54801	7156351412
SPOONER	WI	54801	7156351412
SPOONER	WI	54801	7156351412
SPOONER	WI	54801	7156351412
SPOONER	WI	54801	7156351412
SPOONER	WI	54801	7156351412

test

Based on Nursing Home Compare - Complaint Deficiency

06/01/2010	06/24/2010
06/01/2010	06/24/2010
06/01/2010	06/24/2010
07/28/2010	08/10/2010
01/25/2012	02/25/2012
01/25/2012	02/25/2012
01/25/2012	02/25/2012

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Quality Care Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Quality Care Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

timetables and actions that can be measured.		
Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Some	2
Keep clinical records for 1) The length of time that is required by State law; or 2) Five years from the date of discharge when no requirement in State law.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Determine if it is safe for the resident to self-administer drugs.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Provide care by qualified persons according to each resident's written plan of care.	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525673	BENEDICTINE LIVING COMMUNITY OF SPOONER	510 FIRST ST
525673	BENEDICTINE LIVING COMMUNITY OF SPOONER	510 FIRST ST
525673	BENEDICTINE LIVING COMMUNITY OF SPOONER	510 FIRST ST
525673	BENEDICTINE LIVING COMMUNITY OF SPOONER	510 FIRST ST
525673	BENEDICTINE LIVING COMMUNITY OF SPOONER	510 FIRST ST
525674	GILMAN CARE CENTER, LLC	600 W HICKORY ST
525674	GILMAN CARE CENTER, LLC	600 W HICKORY ST
525674	GILMAN CARE CENTER, LLC	600 W HICKORY ST

test

Based on Nursing Home Compare - Complaint Deficiency

SPOONER	WI	54801	7156351412
SPOONER	WI	54801	7156351412
SPOONER	WI	54801	7156351412
SPOONER	WI	54801	7156351412
SPOONER	WI	54801	7156351412
GILMAN	WI	54433	7154478217
GILMAN	WI	54433	7154478217
GILMAN	WI	54433	7154478217

test

Based on Nursing Home Compare - Complaint Deficiency

01/25/2012	02/25/2012
01/25/2012	02/25/2012
01/25/2012	02/25/2012
01/25/2012	02/25/2012
09/25/2012	10/25/2012
06/03/2010	06/11/2010
10/26/2010	11/11/2010
03/30/2011	04/30/2011

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Quality Care Deficiencies
HEALTH	Nutrition and Dietary Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

Provide necessary care and services to maintain the highest well being of each resident .	Few	3
Store, cook, and serve food in a safe and clean way.	Some	2
Have a program that investigates, controls and keeps infection from spreading.	Many	2
Be administered in an acceptable way that maintains the well-being of each resident .	Many	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	4
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, and receive proper services to prevent urinary tract infections and restore normal bladder function.	Few	2
Assist those residents who need total help with eating/drinking, grooming and	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525674	GILMAN CARE CENTER, LLC	600 W HICKORY ST
525674	GILMAN CARE CENTER, LLC	600 W HICKORY ST
525674	GILMAN CARE CENTER, LLC	600 W HICKORY ST
525674	GILMAN CARE CENTER, LLC	600 W HICKORY ST
525674	GILMAN CARE CENTER, LLC	600 W HICKORY ST
525674	GILMAN CARE CENTER, LLC	600 W HICKORY ST
525674	GILMAN CARE CENTER, LLC	600 W HICKORY ST
525674	GILMAN CARE CENTER, LLC	600 W HICKORY ST
525674	GILMAN CARE CENTER, LLC	600 W HICKORY ST

test

Based on Nursing Home Compare - Complaint Deficiency

GILMAN	WI	54433	7154478217
GILMAN	WI	54433	7154478217
GILMAN	WI	54433	7154478217
GILMAN	WI	54433	7154478217
GILMAN	WI	54433	7154478217
GILMAN	WI	54433	7154478217
GILMAN	WI	54433	7154478217
GILMAN	WI	54433	7154478217
GILMAN	WI	54433	7154478217

test

Based on Nursing Home Compare - Complaint Deficiency

07/19/2011	08/24/2011
07/19/2011	08/18/2011
07/19/2011	08/12/2011
07/19/2011	08/18/2011
07/17/2012	08/14/2012
07/17/2012	08/14/2012
07/17/2012	08/14/2012
07/17/2012	08/14/2012

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Resident Rights Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Resident Assessment Deficiencies

help with eating/drinking, grooming and personal and oral hygiene.		
Properly hold, secure and manage each resident's personal money which is deposited with the nursing home.	Some	1
Assist those residents who need total help with eating/drinking, grooming and personal and oral hygiene.	Few	2
Safely provide drugs and other similar products available, which are needed every day and in emergencies, by a licensed pharmacist.	Few	2
Make sure that a working call system is available in each resident's room or bathroom and bathing area.	Few	2
Protect each resident from all abuse, physical punishment, and being separated from others.	Few	4
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	4
Reasonably accommodate the needs and preferences of each resident.	Few	2
Allow the resident the right to participate in the planning or revision of the resident's care plan.	Few	2

525674	GILMAN CARE CENTER, LLC	600 W HICKORY ST
525674	GILMAN CARE CENTER, LLC	600 W HICKORY ST
525678	AVANTI HEALTH AND REHABILITATION CENTER, LLC	9969 OLD HWY 70 RD
525678	AVANTI HEALTH AND REHABILITATION CENTER, LLC	9969 OLD HWY 70 RD
525678	AVANTI HEALTH AND REHABILITATION CENTER, LLC	9969 OLD HWY 70 RD
525678	AVANTI HEALTH AND REHABILITATION CENTER, LLC	9969 OLD HWY 70 RD
525678	AVANTI HEALTH AND REHABILITATION CENTER, LLC	9969 OLD HWY 70 RD
525678	AVANTI HEALTH AND REHABILITATION CENTER, LLC	9969 OLD HWY 70 RD

GILMAN	WI	54433	7154478217
GILMAN	WI	54433	7154478217
MINOCQUA	WI	54548	7153566016
MINOCQUA	WI	54548	7153566016
MINOCQUA	WI	54548	7153566016
MINOCQUA	WI	54548	7153566016
MINOCQUA	WI	54548	7153566016
MINOCQUA	WI	54548	7153566016

test

Based on Nursing Home Compare - Complaint Deficiency

07/17/2012	08/14/2012
07/17/2012	08/14/2012
08/12/2009	09/16/2009
06/09/2010	06/17/2010
06/09/2010	06/17/2010
09/29/2010	10/13/2010
09/29/2010	10/13/2010
09/29/2010	10/28/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Environmental Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Resident Rights Deficiencies

Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
1) Review the work of each nurse aide every year; and 2) give regular in-service training based upon these reviews.	Few	2
Provide care for residents in a way that keeps or builds each resident's dignity and respect of individuality.	Some	2
Reasonably accommodate the needs and preferences of each resident.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Some	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Some	2
Provide care for residents in a way that keeps or builds each resident's dignity	Some	2

test

Based on Nursing Home Compare - Complaint Deficiency

525678	AVANTI HEALTH AND REHABILITATION CENTER, LLC	9969 OLD HWY 70 RD
525678	AVANTI HEALTH AND REHABILITATION CENTER, LLC	9969 OLD HWY 70 RD
525678	AVANTI HEALTH AND REHABILITATION CENTER, LLC	9969 OLD HWY 70 RD
525678	AVANTI HEALTH AND REHABILITATION CENTER, LLC	9969 OLD HWY 70 RD
525678	AVANTI HEALTH AND REHABILITATION CENTER, LLC	9969 OLD HWY 70 RD
525678	AVANTI HEALTH AND REHABILITATION CENTER, LLC	9969 OLD HWY 70 RD
525678	AVANTI HEALTH AND REHABILITATION CENTER, LLC	9969 OLD HWY 70 RD
525678	AVANTI HEALTH AND REHABILITATION CENTER, LLC	9969 OLD HWY 70 RD

test

Based on Nursing Home Compare - Complaint Deficiency

MINOCQUA	WI	54548	7153566016
MINOCQUA	WI	54548	7153566016
MINOCQUA	WI	54548	7153566016
MINOCQUA	WI	54548	7153566016
MINOCQUA	WI	54548	7153566016
MINOCQUA	WI	54548	7153566016
MINOCQUA	WI	54548	7153566016
MINOCQUA	WI	54548	7153566016

test

Based on Nursing Home Compare - Complaint Deficiency

09/29/2010	10/25/2010
11/03/2010	11/04/2010
11/03/2010	12/05/2010
11/03/2010	12/03/2010
11/03/2010	12/29/2010
12/29/2010	01/17/2011
12/29/2010	01/17/2011
12/29/2010	01/17/2011

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Nutrition and Dietary Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Quality Care Deficiencies

keeps or builds each resident's dignity and respect of individuality.		
Store, cook, and serve food in a safe and clean way.	Some	2
Reasonably accommodate the needs and preferences of each resident.	Some	2
Provide a safe, clean, comfortable and homelike environment.	Some	1
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, and receive proper services to prevent urinary tract infections and restore normal bladder function.	Few	2
Have a program that investigates, controls and keeps infection from spreading.	Many	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Make sure that each resident who enters the nursing home without a	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525678	AVANTI HEALTH AND REHABILITATION CENTER, LLC	9969 OLD HWY 70 RD
525678	AVANTI HEALTH AND REHABILITATION CENTER, LLC	9969 OLD HWY 70 RD
525678	AVANTI HEALTH AND REHABILITATION CENTER, LLC	9969 OLD HWY 70 RD
525678	AVANTI HEALTH AND REHABILITATION CENTER, LLC	9969 OLD HWY 70 RD
525678	AVANTI HEALTH AND REHABILITATION CENTER, LLC	9969 OLD HWY 70 RD
525678	AVANTI HEALTH AND REHABILITATION CENTER, LLC	9969 OLD HWY 70 RD

test

Based on Nursing Home Compare - Complaint Deficiency

MINOCQUA	WI	54548	7153566016
MINOCQUA	WI	54548	7153566016
MINOCQUA	WI	54548	7153566016
MINOCQUA	WI	54548	7153566016
MINOCQUA	WI	54548	7153566016
MINOCQUA	WI	54548	7153566016

test

Based on Nursing Home Compare - Complaint Deficiency

12/29/2010	01/17/2011
06/15/2011	06/29/2011
10/20/2011	11/20/2011
10/20/2011	11/20/2011
10/20/2011	11/20/2011
02/02/2012	02/23/2012

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Environmental Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Mistreatment Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

enters the nursing home without a catheter is not given a catheter, and receive proper services to prevent urinary tract infections and restore normal bladder function.		
Have a program that investigates, controls and keeps infection from spreading.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Have a program that investigates, controls and keeps infection from spreading.	Few	2
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525679	TRI COUNTY MEMORIAL NH	18601 LINCOLN ST PO BOX 65
525679	TRI COUNTY MEMORIAL NH	18601 LINCOLN ST PO BOX 65
525679	TRI COUNTY MEMORIAL NH	18601 LINCOLN ST PO BOX 65
525681	NAZARETH HEALTH AND REHAB CENTER	814 JACKSON ST
525681	NAZARETH HEALTH AND REHAB CENTER	814 JACKSON ST
525681	NAZARETH HEALTH AND REHAB CENTER	814 JACKSON ST
525681	NAZARETH HEALTH AND REHAB CENTER	814 JACKSON ST

WHITEHALL	WI	54773	7155384361
WHITEHALL	WI	54773	7155384361
WHITEHALL	WI	54773	7155384361
STOUGHTON	WI	53589	6088736448
STOUGHTON	WI	53589	6088736448
STOUGHTON	WI	53589	6088736448
STOUGHTON	WI	53589	6088736448

test

Based on Nursing Home Compare - Complaint Deficiency

05/06/2010	05/19/2010
05/06/2010	05/19/2010
07/23/2012	08/22/2012
03/04/2010	03/31/2010
03/04/2010	03/31/2010
05/12/2010	07/08/2010
05/12/2010	06/21/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Administration Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

Provide care by qualified persons according to each resident's written plan of care.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Allow the resident the right to participate in the planning or revision of the resident's care plan.	Some	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	4
Set up an ongoing quality assessment and assurance group to review quality deficiencies quarterly, and develop corrective plans of action.	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525681	NAZARETH HEALTH AND REHAB CENTER	814 JACKSON ST
525681	NAZARETH HEALTH AND REHAB CENTER	814 JACKSON ST
525681	NAZARETH HEALTH AND REHAB CENTER	814 JACKSON ST
525681	NAZARETH HEALTH AND REHAB CENTER	814 JACKSON ST
525681	NAZARETH HEALTH AND REHAB CENTER	814 JACKSON ST
525681	NAZARETH HEALTH AND REHAB CENTER	814 JACKSON ST
525681	NAZARETH HEALTH AND REHAB CENTER	814 JACKSON ST
525681	NAZARETH HEALTH AND REHAB CENTER	814 JACKSON ST

STOUGHTON	WI	53589	6088736448
STOUGHTON	WI	53589	6088736448
STOUGHTON	WI	53589	6088736448
STOUGHTON	WI	53589	6088736448
STOUGHTON	WI	53589	6088736448
STOUGHTON	WI	53589	6088736448
STOUGHTON	WI	53589	6088736448
STOUGHTON	WI	53589	6088736448
STOUGHTON	WI	53589	6088736448

test

Based on Nursing Home Compare - Complaint Deficiency

06/21/2010	07/08/2010
06/21/2010	07/08/2010
12/09/2010	01/07/2011
12/09/2010	01/07/2011
12/09/2010	01/07/2011
06/01/2011	06/20/2011
06/01/2011	06/20/2011
06/01/2011	06/20/2011

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Environmental Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Administration Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	3
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Few	2
Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Some	2
Safely provide drugs and other similar products available, which are needed every day and in emergencies, by a licensed pharmacist.	Some	2
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Provide care by qualified persons according to each resident's written plan of care.	Few	2
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525681	NAZARETH HEALTH AND REHAB CENTER	814 JACKSON ST
525681	NAZARETH HEALTH AND REHAB CENTER	814 JACKSON ST
525681	NAZARETH HEALTH AND REHAB CENTER	814 JACKSON ST
525681	NAZARETH HEALTH AND REHAB CENTER	814 JACKSON ST
525681	NAZARETH HEALTH AND REHAB CENTER	814 JACKSON ST
525681	NAZARETH HEALTH AND REHAB CENTER	814 JACKSON ST
525681	NAZARETH HEALTH AND REHAB CENTER	814 JACKSON ST
525681	NAZARETH HEALTH AND REHAB CENTER	814 JACKSON ST
525682	SARAH CHUDNOW CAMPUS	10995 N MARKET ST

STOUGHTON	WI	53589	6088736448
STOUGHTON	WI	53589	6088736448
STOUGHTON	WI	53589	6088736448
STOUGHTON	WI	53589	6088736448
STOUGHTON	WI	53589	6088736448
STOUGHTON	WI	53589	6088736448
STOUGHTON	WI	53589	6088736448
STOUGHTON	WI	53589	6088736448
MEQUON	WI	53092	2624781501

test

Based on Nursing Home Compare - Complaint Deficiency

11/30/2011	12/30/2011
02/01/2012	02/28/2012
02/01/2012	02/28/2012
02/29/2012	03/29/2012
02/29/2012	03/29/2012
02/29/2012	03/29/2012
02/29/2012	03/29/2012
02/14/2012	03/14/2012

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Quality Care Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Mistreatment Deficiencies

meet professional standards.		
Provide necessary care and services to maintain the highest well being of each resident .	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Keep all essential equipment working safely.	Some	2
Conduct initial and periodic assessments of each resident's functional capacity.	Few	2
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Safely provide drugs and other similar products available, which are needed every day and in emergencies, by a licensed pharmacist.	Some	2
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Some	2
1) Hire only people with no legal history	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525684	GOLDEN LIVINGCENTER-THREE OAKS	209 WILDERNESS VIEW DRIVE
525684	GOLDEN LIVINGCENTER-THREE OAKS	209 WILDERNESS VIEW DRIVE
525684	GOLDEN LIVINGCENTER-THREE OAKS	209 WILDERNESS VIEW DRIVE
525684	GOLDEN LIVINGCENTER-THREE OAKS	209 WILDERNESS VIEW DRIVE
525684	GOLDEN LIVINGCENTER-THREE OAKS	209 WILDERNESS VIEW DRIVE
525684	GOLDEN LIVINGCENTER-THREE OAKS	209 WILDERNESS VIEW DRIVE
525684	GOLDEN LIVINGCENTER-THREE OAKS	209 WILDERNESS VIEW DRIVE

test

Based on Nursing Home Compare - Complaint Deficiency

MARSHFIELD	WI	54449	7153896000
MARSHFIELD	WI	54449	7153896000
MARSHFIELD	WI	54449	7153896000
MARSHFIELD	WI	54449	7153896000
MARSHFIELD	WI	54449	7153896000
MARSHFIELD	WI	54449	7153896000
MARSHFIELD	WI	54449	7153896000

test

Based on Nursing Home Compare - Complaint Deficiency

09/17/2009	10/17/2009
09/17/2009	10/17/2009
09/17/2009	10/17/2009
09/17/2009	10/17/2009
09/17/2009	10/17/2009
09/17/2009	10/17/2009
11/11/2009	12/11/2009

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Pharmacy Service Deficiencies

of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.		
Provide necessary care and services to maintain the highest well being of each resident .	Some	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Few	2
Make sure that residents are safe from serious medication errors.	Few	2
Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Some	2
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Maintain drug records and properly mark/label drugs and other similar products according to accepted professional standards.	Few	2

525684	GOLDEN LIVINGCENTER-THREE OAKS	209 WILDERNESS VIEW DRIVE
525684	GOLDEN LIVINGCENTER-THREE OAKS	209 WILDERNESS VIEW DRIVE
525684	GOLDEN LIVINGCENTER-THREE OAKS	209 WILDERNESS VIEW DRIVE
525684	GOLDEN LIVINGCENTER-THREE OAKS	209 WILDERNESS VIEW DRIVE
525684	GOLDEN LIVINGCENTER-THREE OAKS	209 WILDERNESS VIEW DRIVE
525684	GOLDEN LIVINGCENTER-THREE OAKS	209 WILDERNESS VIEW DRIVE
525684	GOLDEN LIVINGCENTER-THREE OAKS	209 WILDERNESS VIEW DRIVE

test

Based on Nursing Home Compare - Complaint Deficiency

MARSHFIELD	WI	54449	7153896000
MARSHFIELD	WI	54449	7153896000
MARSHFIELD	WI	54449	7153896000
MARSHFIELD	WI	54449	7153896000
MARSHFIELD	WI	54449	7153896000
MARSHFIELD	WI	54449	7153896000
MARSHFIELD	WI	54449	7153896000

test

Based on Nursing Home Compare - Complaint Deficiency

05/05/2010	06/05/2010
11/11/2010	12/15/2010
02/03/2011	03/03/2011
02/03/2011	03/03/2011
01/25/2012	02/25/2012
01/25/2012	02/25/2012
01/25/2012	02/25/2012

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

Provide care by qualified persons according to each resident's written plan of care.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Help and prepare each resident for a safe and easy discharge and transfer from the nursing home.	Few	2
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Few	2
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Some	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2

525684	GOLDEN LIVINGCENTER-THREE OAKS	209 WILDERNESS VIEW DRIVE
525684	GOLDEN LIVINGCENTER-THREE OAKS	209 WILDERNESS VIEW DRIVE
525684	GOLDEN LIVINGCENTER-THREE OAKS	209 WILDERNESS VIEW DRIVE
525684	GOLDEN LIVINGCENTER-THREE OAKS	209 WILDERNESS VIEW DRIVE
525684	GOLDEN LIVINGCENTER-THREE OAKS	209 WILDERNESS VIEW DRIVE
525684	GOLDEN LIVINGCENTER-THREE OAKS	209 WILDERNESS VIEW DRIVE
525684	GOLDEN LIVINGCENTER-THREE OAKS	209 WILDERNESS VIEW DRIVE

MARSHFIELD	WI	54449	7153896000
MARSHFIELD	WI	54449	7153896000
MARSHFIELD	WI	54449	7153896000
MARSHFIELD	WI	54449	7153896000
MARSHFIELD	WI	54449	7153896000
MARSHFIELD	WI	54449	7153896000
MARSHFIELD	WI	54449	7153896000
MARSHFIELD	WI	54449	7153896000

test

Based on Nursing Home Compare - Complaint Deficiency

01/25/2012	02/25/2012
01/25/2012	02/25/2012
01/25/2012	02/25/2012
01/25/2012	02/25/2012
03/20/2012	04/10/2012
03/20/2012	04/10/2012
03/20/2012	04/10/2012

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Quality Care Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Nutrition and Dietary Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

Provide necessary care and services to maintain the highest well being of each resident .	Few	2
1) Make sure that each resident's drug regimen is free from unnecessary drugs; 2) Each resident's entire drug/medication is managed and monitored to achieve highest well being.	Few	2
Safely provide drugs and other similar products available, which are needed every day and in emergencies, by a licensed pharmacist.	Few	2
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	3
Provide necessary care and services to maintain the highest well being of each resident .	Few	3
Make sure that special or therapeutic diets are ordered by the attending doctor.	Few	2

525684	GOLDEN LIVINGCENTER-THREE OAKS	209 WILDERNESS VIEW DRIVE
525685	PLYMOUTH CARE CENTER, LLC	916 E CLIFFORD ST
525685	PLYMOUTH CARE CENTER, LLC	916 E CLIFFORD ST
525685	PLYMOUTH CARE CENTER, LLC	916 E CLIFFORD ST
525685	PLYMOUTH CARE CENTER, LLC	916 E CLIFFORD ST
525685	PLYMOUTH CARE CENTER, LLC	916 E CLIFFORD ST
525685	PLYMOUTH CARE CENTER, LLC	916 E CLIFFORD ST
525685	PLYMOUTH CARE CENTER, LLC	916 E CLIFFORD ST
525685	PLYMOUTH CARE CENTER, LLC	916 E CLIFFORD ST

MARSHFIELD	WI	54449	7153896000
PLYMOUTH	WI	53073	9208934777
PLYMOUTH	WI	53073	9208934777
PLYMOUTH	WI	53073	9208934777
PLYMOUTH	WI	53073	9208934777
PLYMOUTH	WI	53073	9208934777
PLYMOUTH	WI	53073	9208934777
PLYMOUTH	WI	53073	9208934777

test

Based on Nursing Home Compare - Complaint Deficiency

05/09/2012	05/29/2012
09/23/2009	10/22/2009
09/23/2009	10/22/2009
11/11/2010	12/10/2010
11/11/2010	12/10/2010
11/11/2010	12/10/2010
11/11/2010	12/10/2010
05/10/2011	05/25/2011

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Quality Care Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Mistreatment Deficiencies

Provide necessary care and services to maintain the highest well being of each resident .	Some	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Some	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Some	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Safely provide drugs and other similar products available, which are needed every day and in emergencies, by a licensed pharmacist.	Some	2
Quickly tell the resident's doctor the results of lab tests.	Few	2
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Some	1
1) Hire only people with no legal history of abusing, neglecting or mistreating	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525688	WI VETERANS HOME-BOLAND HALL	21425 E SPRING ST
525688	WI VETERANS HOME-BOLAND HALL	21425 E SPRING ST
525688	WI VETERANS HOME-BOLAND HALL	21425 E SPRING ST
525688	WI VETERANS HOME-BOLAND HALL	21425 E SPRING ST
525688	WI VETERANS HOME-BOLAND HALL	21425 E SPRING ST
525688	WI VETERANS HOME-BOLAND HALL	21425 E SPRING ST

test

Based on Nursing Home Compare - Complaint Deficiency

UNION GROVE	WI	53182	2628786702
UNION GROVE	WI	53182	2628786702
UNION GROVE	WI	53182	2628786702
UNION GROVE	WI	53182	2628786702
UNION GROVE	WI	53182	2628786702
UNION GROVE	WI	53182	2628786702

10/29/2009	11/29/2009
10/29/2009	11/29/2009
10/29/2009	11/29/2009
10/29/2009	11/23/2009
05/18/2011	06/03/2011
05/18/2011	06/20/2011

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Resident Rights Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Nutrition and Dietary Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Resident Rights Deficiencies

of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.		
Make sure each resident has the right to have a choice over activities, their schedules and health care according to his or her interests, assessment, and plan of care.	Few	2
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Few	2
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, and receive proper services to prevent urinary tract infections and restore normal bladder function.	Few	2
Offer other nutritional food to each resident who will not eat the food served.	Some	2
Let residents talk to and get information from agencies acting on their behalf.	Many	1
Make sure each resident has the right to have a choice over activities, their schedules and health care according to his or her interests, assessment, and	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525688	WI VETERANS HOME-BOLAND HALL	21425 E SPRING ST
525689	MAPLE LANE HEALTH AND REHAB	N4231 STATE HWY 22
525689	MAPLE LANE HEALTH AND REHAB	N4231 STATE HWY 22
525692	OAKWOOD VILLAGE EAST HEALTH AND REHAB CENTER	5833 AMERICAN PARKWAY
525693	BROWN CTY COMM TREATMENT CTR-BAYSHORE VILLAGE	3150 GERSHWIN DRIVE
525693	BROWN CTY COMM TREATMENT CTR-BAYSHORE VILLAGE	3150 GERSHWIN DRIVE
525693	BROWN CTY COMM TREATMENT CTR-BAYSHORE VILLAGE	3150 GERSHWIN DRIVE
525693	BROWN CTY COMM TREATMENT CTR-BAYSHORE VILLAGE	3150 GERSHWIN DRIVE

test

Based on Nursing Home Compare - Complaint Deficiency

UNION GROVE	WI	53182	2628786702
SHAWANO	WI	54166	7155263158
SHAWANO	WI	54166	7155263158
MADISON	WI	53718	6082304000
GREEN BAY	WI	54311	9203914700
GREEN BAY	WI	54311	9203914700
GREEN BAY	WI	54311	9203914700
GREEN BAY	WI	54311	9203914700

test

Based on Nursing Home Compare - Complaint Deficiency

03/20/2012	04/10/2012
03/29/2011	04/29/2011
09/23/2011	10/23/2011
02/15/2011	03/15/2011
07/15/2009	08/15/2009
07/15/2009	08/15/2009
06/08/2010	07/08/2010
06/08/2010	07/08/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Nutrition and Dietary Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

his or her interests, assessment, and plan of care.		
Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Store, cook, and serve food in a safe and clean way.	Many	2
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Some	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Provide care by qualified persons according to each resident's written plan of care.	Few	2
Assist those residents who need total help with eating/drinking, grooming and personal and oral hygiene.	Few	2

test
Based on Nursing Home Compare - Complaint Deficiency

525693	BROWN CTY COMM TREATMENT CTR-BAYSHORE VILLAGE	3150 GERSHWIN DRIVE
525693	BROWN CTY COMM TREATMENT CTR-BAYSHORE VILLAGE	3150 GERSHWIN DRIVE
525693	BROWN CTY COMM TREATMENT CTR-BAYSHORE VILLAGE	3150 GERSHWIN DRIVE
525693	BROWN CTY COMM TREATMENT CTR-BAYSHORE VILLAGE	3150 GERSHWIN DRIVE
525693	BROWN CTY COMM TREATMENT CTR-BAYSHORE VILLAGE	3150 GERSHWIN DRIVE
525693	BROWN CTY COMM TREATMENT CTR-BAYSHORE VILLAGE	3150 GERSHWIN DRIVE
525694	DALLAS CARE AND REHAB	104 E DALLAS ST BOX 220

test

Based on Nursing Home Compare - Complaint Deficiency

GREEN BAY	WI	54311	9203914700
GREEN BAY	WI	54311	9203914700
GREEN BAY	WI	54311	9203914700
GREEN BAY	WI	54311	9203914700
GREEN BAY	WI	54311	9203914700
GREEN BAY	WI	54311	9203914700
GREEN BAY	WI	54311	9203914700
DALLAS	WI	54733	7158371222

test

Based on Nursing Home Compare - Complaint Deficiency

06/08/2010	07/08/2010
09/15/2010	10/15/2010
12/20/2011	01/20/2012
12/20/2011	01/20/2012
12/20/2011	01/20/2012
01/25/2012	02/16/2012
04/07/2010	06/03/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Mistreatment Deficiencies

personal and oral hygiene.		
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, and receive proper services to prevent urinary tract infections and restore normal bladder function.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Some	2
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Provide care by qualified persons according to each resident's written plan of care.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	3
Make sure services provided by the nursing facility meet professional standards of quality.	Few	2
Protect each resident from all abuse,	Few	3

test

Based on Nursing Home Compare - Complaint Deficiency

525694	DALLAS CARE AND REHAB	104 E DALLAS ST BOX 220
525694	DALLAS CARE AND REHAB	104 E DALLAS ST BOX 220
525694	DALLAS CARE AND REHAB	104 E DALLAS ST BOX 220
525694	DALLAS CARE AND REHAB	104 E DALLAS ST BOX 220
525694	DALLAS CARE AND REHAB	104 E DALLAS ST BOX 220
525694	DALLAS CARE AND REHAB	104 E DALLAS ST BOX 220
525694	DALLAS CARE AND REHAB	104 E DALLAS ST BOX 220
525694	DALLAS CARE AND REHAB	104 E DALLAS ST BOX 220

test

Based on Nursing Home Compare - Complaint Deficiency

DALLAS	WI	54733	7158371222
DALLAS	WI	54733	7158371222
DALLAS	WI	54733	7158371222
DALLAS	WI	54733	7158371222
DALLAS	WI	54733	7158371222
DALLAS	WI	54733	7158371222
DALLAS	WI	54733	7158371222

test

Based on Nursing Home Compare - Complaint Deficiency

04/07/2010	06/03/2010
04/07/2010	06/03/2010
04/07/2010	06/03/2010
04/07/2010	06/03/2010
04/07/2010	06/03/2010
04/07/2010	06/03/2010
04/07/2010	06/03/2010
04/07/2010	06/03/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Administration Deficiencies

physical punishment, and being separated from others.		
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Some	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Many	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Many	2
Allow the resident the right to participate in the planning or revision of the resident's care plan.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	3
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Some	2
Train all employees on what to do in an emergency, and carry out announced staff drills.	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525694	DALLAS CARE AND REHAB	104 E DALLAS ST BOX 220
525694	DALLAS CARE AND REHAB	104 E DALLAS ST BOX 220
525694	DALLAS CARE AND REHAB	104 E DALLAS ST BOX 220
525694	DALLAS CARE AND REHAB	104 E DALLAS ST BOX 220
525694	DALLAS CARE AND REHAB	104 E DALLAS ST BOX 220
525694	DALLAS CARE AND REHAB	104 E DALLAS ST BOX 220
525694	DALLAS CARE AND REHAB	104 E DALLAS ST BOX 220
525694	DALLAS CARE AND REHAB	104 E DALLAS ST BOX 220
525694	DALLAS CARE AND REHAB	104 E DALLAS ST BOX 220

test

Based on Nursing Home Compare - Complaint Deficiency

DALLAS	WI	54733	7158371222
DALLAS	WI	54733	7158371222
DALLAS	WI	54733	7158371222
DALLAS	WI	54733	7158371222
DALLAS	WI	54733	7158371222
DALLAS	WI	54733	7158371222
DALLAS	WI	54733	7158371222
DALLAS	WI	54733	7158371222

test

Based on Nursing Home Compare - Complaint Deficiency

06/03/2010	07/02/2010
06/03/2010	07/02/2010
08/09/2010	09/10/2010
08/09/2010	09/10/2010
08/09/2010	09/10/2010
08/09/2010	09/10/2010
08/09/2010	09/10/2010
05/17/2011	06/17/2011

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Resident Rights Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Environmental Deficiencies

staff drills.		
Provide enough notice before discharging or transferring a resident.	Some	2
Tell the resident or the resident's representative in writing how long the nursing home will hold the resident's bed.	Some	2
Keep each resident free from physical restraints, unless needed for medical treatment.	Few	2
Protect each resident from all abuse, physical punishment, and being separated from others.	Few	3
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Some	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Some	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Some	2
Make sure that the nursing home area is	Few	3

test

Based on Nursing Home Compare - Complaint Deficiency

525696	CUMBERLAND MEM HSPTL ECU	1110 7TH AVE
525696	CUMBERLAND MEM HSPTL ECU	1110 7TH AVE
525696	CUMBERLAND MEM HSPTL ECU	1110 7TH AVE
525697	MELLEN MANOR	450 LAKE DR
525697	MELLEN MANOR	450 LAKE DR
525697	MELLEN MANOR	450 LAKE DR
525697	MELLEN MANOR	450 LAKE DR

test

Based on Nursing Home Compare - Complaint Deficiency

CUMBERLAND	WI	54829	7158226113
CUMBERLAND	WI	54829	7158226113
CUMBERLAND	WI	54829	7158226113
MELLEN	WI	54546	7152745706
MELLEN	WI	54546	7152745706
MELLEN	WI	54546	7152745706
MELLEN	WI	54546	7152745706

test

Based on Nursing Home Compare - Complaint Deficiency

02/18/2011	03/14/2011
02/18/2011	03/14/2011
11/10/2011	12/10/2011
12/21/2009	01/20/2010
12/21/2009	01/20/2010
12/21/2009	01/20/2010
12/21/2009	01/20/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Environmental Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Quality Care Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

free from accident hazards and risks and provides supervision to prevent avoidable accidents.		
Have a program that investigates, controls and keeps infection from spreading.	Many	2
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Some	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Some	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Some	2
Conduct initial and periodic assessments of each resident's functional capacity.	Some	2
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Some	2

test

Based on Nursing Home Compare - Complaint Deficiency

525697	MELLEN MANOR	450 LAKE DR
525697	MELLEN MANOR	450 LAKE DR
525697	MELLEN MANOR	450 LAKE DR
525697	MELLEN MANOR	450 LAKE DR
525697	MELLEN MANOR	450 LAKE DR
525697	MELLEN MANOR	450 LAKE DR

test

Based on Nursing Home Compare - Complaint Deficiency

MELLEN	WI	54546	7152745706
MELLEN	WI	54546	7152745706
MELLEN	WI	54546	7152745706
MELLEN	WI	54546	7152745706
MELLEN	WI	54546	7152745706
MELLEN	WI	54546	7152745706

12/21/2009	01/20/2010
12/21/2009	01/20/2010
09/14/2010	10/13/2010
05/24/2012	06/06/2012
05/24/2012	06/24/2012
05/24/2012	06/24/2012

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Environmental Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies

heal existing bed sores.		
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	3
1) Receive registry verification that a nurse aide has met the required training and skills that the State requires; and 2) ensure nurse aides receive the required retraining after 24 months if nursing related services were not provided for monetary compensation	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Protect each resident from all abuse, physical punishment, and being separated from others.	Few	2
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Few	2
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, and receive proper services to prevent	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525697	MELLEN MANOR	450 LAKE DR
525698	LAKEVIEW MANOR	912 MANOR DRIVE
525699	RENNES HEALTH AND REHAB CENTER-WESTON	4605 VALDRES SPRINGS CT
525702	LAKE COUNTRY HEALTH AND REHAB CENTER	2195 NORTH SUMMIT VILLAGE WAY
525705	BIRCHWOOD HEALTHCARE AND REHAB CENTER	9632 W APPLETON AVE
525705	BIRCHWOOD HEALTHCARE AND REHAB CENTER	9632 W APPLETON AVE
525705	BIRCHWOOD HEALTHCARE AND REHAB CENTER	9632 W APPLETON AVE

test

Based on Nursing Home Compare - Complaint Deficiency

MELLEN	WI	54546	7152745706
WEYAUWEGA	WI	54983	9208672183
WESTON	WI	54476	7153930400
OCONOMOWOC	WI	53066	2625674662
MILWAUKEE	WI	53225	4144618850
MILWAUKEE	WI	53225	4144618850
MILWAUKEE	WI	53225	4144618850

test

Based on Nursing Home Compare - Complaint Deficiency

05/24/2012	06/24/2012
08/02/2011	09/02/2011
06/12/2012	07/08/2012
09/27/2011	10/27/2011
10/31/2011	12/14/2011
10/31/2011	12/14/2011
10/31/2011	12/14/2011

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Quality Care Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

receive proper services to prevent urinary tract infections and restore normal bladder function.		
Give each resident enough fluids to keep them healthy and prevent dehydration.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Tell the resident or the resident's representative in writing how long the nursing home will hold the resident's bed.	Few	2
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Few	2
Keep each resident's personal and medical records private and confidential.	Few	2
Protect each resident from all abuse, physical punishment, and being separated from others.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or	Some	4

test

Based on Nursing Home Compare - Complaint Deficiency

525705	BIRCHWOOD HEALTHCARE AND REHAB CENTER	9632 W APPLETON AVE
525705	BIRCHWOOD HEALTHCARE AND REHAB CENTER	9632 W APPLETON AVE
525705	BIRCHWOOD HEALTHCARE AND REHAB CENTER	9632 W APPLETON AVE
525705	BIRCHWOOD HEALTHCARE AND REHAB CENTER	9632 W APPLETON AVE
525705	BIRCHWOOD HEALTHCARE AND REHAB CENTER	9632 W APPLETON AVE
525705	BIRCHWOOD HEALTHCARE AND REHAB CENTER	9632 W APPLETON AVE
525705	BIRCHWOOD HEALTHCARE AND REHAB CENTER	9632 W APPLETON AVE

test

Based on Nursing Home Compare - Complaint Deficiency

MILWAUKEE	WI	53225	4144618850
MILWAUKEE	WI	53225	4144618850
MILWAUKEE	WI	53225	4144618850
MILWAUKEE	WI	53225	4144618850
MILWAUKEE	WI	53225	4144618850
MILWAUKEE	WI	53225	4144618850
MILWAUKEE	WI	53225	4144618850

test

Based on Nursing Home Compare - Complaint Deficiency

10/31/2011	12/14/2011
10/31/2011	12/19/2011
10/31/2011	12/14/2011
04/19/2012	05/10/2012
04/19/2012	05/10/2012
04/19/2012	05/10/2012
04/19/2012	05/10/2012

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Pharmacy Service Deficiencies

any acts or reports of abuse, neglect or mistreatment of residents.		
Make sure services provided by the nursing facility meet professional standards of quality.	Few	4
Provide necessary care and services to maintain the highest well being of each resident .	Few	2
Have a program that investigates, controls and keeps infection from spreading.	Some	2
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
1) Make sure that each resident's drug regimen is free from unnecessary drugs; 2) Each resident's entire drug/medication is managed and monitored to achieve highest well being.	Some	2
Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

525705	BIRCHWOOD HEALTHCARE AND REHAB CENTER	9632 W APPLETON AVE
525705	BIRCHWOOD HEALTHCARE AND REHAB CENTER	9632 W APPLETON AVE
525705	BIRCHWOOD HEALTHCARE AND REHAB CENTER	9632 W APPLETON AVE
525705	BIRCHWOOD HEALTHCARE AND REHAB CENTER	9632 W APPLETON AVE
525705	BIRCHWOOD HEALTHCARE AND REHAB CENTER	9632 W APPLETON AVE
525705	BIRCHWOOD HEALTHCARE AND REHAB CENTER	9632 W APPLETON AVE
525705	BIRCHWOOD HEALTHCARE AND REHAB CENTER	9632 W APPLETON AVE

test

Based on Nursing Home Compare - Complaint Deficiency

MILWAUKEE	WI	53225	4144618850
MILWAUKEE	WI	53225	4144618850
MILWAUKEE	WI	53225	4144618850
MILWAUKEE	WI	53225	4144618850
MILWAUKEE	WI	53225	4144618850
MILWAUKEE	WI	53225	4144618850
MILWAUKEE	WI	53225	4144618850

test

Based on Nursing Home Compare - Complaint Deficiency

04/19/2012	05/10/2012
04/19/2012	05/10/2012
05/23/2012	06/04/2012
08/21/2012	09/12/2012
08/21/2012	09/12/2012
08/21/2012	09/12/2012
08/21/2012	09/12/2012

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Pharmacy Service Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

Make sure that residents are safe from serious medication errors.	Few	2
Safely provide drugs and other similar products available, which are needed every day and in emergencies, by a licensed pharmacist.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Some	2
Provide necessary care and services to maintain the highest well being of each resident .	Some	2
Assist those residents who need total help with eating/drinking, grooming and personal and oral hygiene.	Few	2

525705	BIRCHWOOD HEALTHCARE AND REHAB CENTER	9632 W APPLETON AVE
52A010	MAYO CLINIC HEALTH SYSTEM-NORTHLAND, INC	1222 E WOODLAND AVE
52A010	MAYO CLINIC HEALTH SYSTEM-NORTHLAND, INC	1222 E WOODLAND AVE
52A010	MAYO CLINIC HEALTH SYSTEM-NORTHLAND, INC	1222 E WOODLAND AVE
52A010	MAYO CLINIC HEALTH SYSTEM-NORTHLAND, INC	1222 E WOODLAND AVE
52A010	MAYO CLINIC HEALTH SYSTEM-NORTHLAND, INC	1222 E WOODLAND AVE
52A142	MAYO CLINIC HEALTH SYSTEM-OAKRIDGE, INC	13025 EIGHTH ST
52A142	MAYO CLINIC HEALTH SYSTEM-OAKRIDGE, INC	13025 EIGHTH ST

MILWAUKEE	WI	53225	4144618850
BARRON	WI	54812	7155375322
BARRON	WI	54812	7155375322
BARRON	WI	54812	7155375322
BARRON	WI	54812	7155375322
BARRON	WI	54812	7155375322
OSSEO	WI	54758	7155973121
OSSEO	WI	54758	7155973121

test

Based on Nursing Home Compare - Complaint Deficiency

08/21/2012	09/12/2012
09/22/2010	10/22/2010
09/22/2010	10/22/2010
09/22/2010	10/22/2010
12/14/2011	01/14/2012
12/14/2011	01/14/2012
09/06/2011	10/06/2011
09/06/2011	10/06/2011

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Environmental Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Administration Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

Make sure that the nursing home area is safe, easy to use, clean and comfortable for residents, staff and the public.	Few	2
Allow the resident the right to participate in the planning or revision of the resident's care plan.	Few	2
Have a program that investigates, controls and keeps infection from spreading.	Some	2
Keep accurate, complete and organized clinical records on each resident that meet professional standards.	Some	1
Develop policies and procedures for influenza and pneumococcal immunizations.	Some	2
Have a program that investigates, controls and keeps infection from spreading.	Many	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Some	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Some	2

test

Based on Nursing Home Compare - Complaint Deficiency

52A142	MAYO CLINIC HEALTH SYSTEM-OAKRIDGE, INC	13025 EIGHTH ST
52A220	WI VETERANS HM MACARTHUR 422	N2665 CTY RD QQ
52A221	WI VETERANS HM AINSWORTH 800	N2665 CTY RD QQ
52A221	WI VETERANS HM AINSWORTH 800	N2665 CTY RD QQ
52A221	WI VETERANS HM AINSWORTH 800	N2665 CTY RD QQ
52A221	WI VETERANS HM AINSWORTH 800	N2665 CTY RD QQ
52A221	WI VETERANS HM AINSWORTH 800	N2665 CTY RD QQ

test

Based on Nursing Home Compare - Complaint Deficiency

OSSEO	WI	54758	7155973121
KING	WI	54946	7152585586
KING	WI	54946	7152585586
KING	WI	54946	7152585586
KING	WI	54946	7152585586
KING	WI	54946	7152585586
KING	WI	54946	7152585586

test

Based on Nursing Home Compare - Complaint Deficiency

09/06/2011	10/06/2011
07/23/2012	08/17/2012
01/12/2011	02/12/2011
01/12/2011	02/12/2011
01/12/2011	02/12/2011
01/12/2011	02/12/2011
07/13/2011	08/13/2011

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Resident Rights Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Resident Assessment Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

Provide care for residents in a way that keeps or builds each resident's dignity and respect of individuality.	Some	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Protect each resident from all abuse, physical punishment, and being separated from others.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

52A221	WI VETERANS HM AINSWORTH 800	N2665 CTY RD QQ
52A221	WI VETERANS HM AINSWORTH 800	N2665 CTY RD QQ
52A221	WI VETERANS HM AINSWORTH 800	N2665 CTY RD QQ
52A221	WI VETERANS HM AINSWORTH 800	N2665 CTY RD QQ
52A221	WI VETERANS HM AINSWORTH 800	N2665 CTY RD QQ
52A221	WI VETERANS HM AINSWORTH 800	N2665 CTY RD QQ
52A221	WI VETERANS HM AINSWORTH 800	N2665 CTY RD QQ

test

Based on Nursing Home Compare - Complaint Deficiency

KING	WI	54946	7152585586
KING	WI	54946	7152585586
KING	WI	54946	7152585586
KING	WI	54946	7152585586
KING	WI	54946	7152585586
KING	WI	54946	7152585586
KING	WI	54946	7152585586

test

Based on Nursing Home Compare - Complaint Deficiency

07/13/2011	08/13/2011
07/13/2011	08/13/2011
06/06/2012	06/29/2012
06/06/2012	06/29/2012
06/06/2012	06/29/2012
06/06/2012	06/29/2012
06/06/2012	06/29/2012

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Environmental Deficiencies

measured.		
Provide care by qualified persons according to each resident's written plan of care.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Allow the resident the right to participate in the planning or revision of the resident's care plan.	Few	2
Make sure that the nursing home area is free from accident hazards and risks	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

52A222	WI VETERANS HM OLSON 600	N2665 CTY RD QQ
52A222	WI VETERANS HM OLSON 600	N2665 CTY RD QQ
52A222	WI VETERANS HM OLSON 600	N2665 CTY RD QQ
52A222	WI VETERANS HM OLSON 600	N2665 CTY RD QQ
52A223	WI VETERANS HM STORDOCK 700	N2665 CTY RD QQ
52A223	WI VETERANS HM STORDOCK 700	N2665 CTY RD QQ

test

Based on Nursing Home Compare - Complaint Deficiency

KING	WI	54946	7152585586
KING	WI	54946	7152585586
KING	WI	54946	7152585586
KING	WI	54946	7152585586
KING	WI	54946	7152585586
KING	WI	54946	7152585586
KING	WI	54946	7152585586

test

Based on Nursing Home Compare - Complaint Deficiency

11/12/2009	12/03/2009
11/12/2009	12/03/2009
01/27/2011	02/18/2011
08/08/2012	08/31/2012
12/27/2010	02/14/2011
01/24/2012	02/06/2012

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Mistreatment Deficiencies

and provides supervision to prevent avoidable accidents.		
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	4
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

52A223	WI VETERANS HM STORDOCK 700	N2665 CTY RD QQ
52A223	WI VETERANS HM STORDOCK 700	N2665 CTY RD QQ
52A223	WI VETERANS HM STORDOCK 700	N2665 CTY RD QQ
52A223	WI VETERANS HM STORDOCK 700	N2665 CTY RD QQ
52A223	WI VETERANS HM STORDOCK 700	N2665 CTY RD QQ
52A223	WI VETERANS HM STORDOCK 700	N2665 CTY RD QQ

test

Based on Nursing Home Compare - Complaint Deficiency

KING	WI	54946	7152585586
KING	WI	54946	7152585586
KING	WI	54946	7152585586
KING	WI	54946	7152585586
KING	WI	54946	7152585586
KING	WI	54946	7152585586
KING	WI	54946	7152585586

test

Based on Nursing Home Compare - Complaint Deficiency

01/24/2012	02/06/2012
01/24/2012	02/06/2012
01/24/2012	02/06/2012
01/24/2012	02/06/2012
01/24/2012	02/06/2012
01/24/2012	02/06/2012

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Resident Rights Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Environmental Deficiencies

any acts or reports of abuse, neglect or mistreatment of residents.		
Make sure each resident has the right to have a choice over activities, their schedules and health care according to his or her interests, assessment, and plan of care.	Few	2
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, and receive proper services to prevent urinary tract infections and restore normal bladder function.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	3
Maintain drug records and properly mark/label drugs and other similar products according to accepted professional standards.	Few	2
Have a program that investigates, controls and keeps infection from	Few	2

test

Based on Nursing Home Compare - Complaint Deficiency

52A223	WI VETERANS HM STORDOCK 700	N2665 CTY RD QQ
52A251	NORWOOD HEALTH CTR-CENTRAL	1600 N CHESTNUT AVE
52A271	MILWAUKEE COUNTY MHC REHAB CEN	9455 WATERTOWN PLANK RD
52A287	LAKEVIEW HEALTH CENTER	902 E GARLAND ST
52A287	LAKEVIEW HEALTH CENTER	902 E GARLAND ST
52A287	LAKEVIEW HEALTH CENTER	902 E GARLAND ST
52A287	LAKEVIEW HEALTH CENTER	902 E GARLAND ST
52A287	LAKEVIEW HEALTH CENTER	902 E GARLAND ST

test

Based on Nursing Home Compare - Complaint Deficiency

KING	WI	54946	7152585586
MARSHFIELD	WI	54449	7153842188
MILWAUKEE	WI	53226	4142576995
WEST SALEM	WI	54669	6087861400
WEST SALEM	WI	54669	6087861400
WEST SALEM	WI	54669	6087861400
WEST SALEM	WI	54669	6087861400
WEST SALEM	WI	54669	6087861400

test

Based on Nursing Home Compare - Complaint Deficiency

01/24/2012	02/06/2012
04/13/2011	05/12/2011
03/29/2011	04/27/2011
01/19/2011	03/03/2011
01/19/2011	03/03/2011
01/19/2011	03/03/2011
01/19/2011	03/03/2011
01/19/2011	03/03/2011

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Environmental Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Resident Rights Deficiencies
HEALTH	Mistreatment Deficiencies

test

Based on Nursing Home Compare - Complaint Deficiency

controls and keeps infection from spreading.		
Make sure that the nursing home area is safe, easy to use, clean and comfortable for residents, staff and the public.	Many	1
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Some	2
Provide necessary care and services to maintain the highest well being of each resident .	Few	3
Tell the resident completely about his or her health status, care and treatments.	Some	2
Immediately tell the resident, the resident's doctor and a family member of the resident of situations (injury/decline/room, etc.) that affect the resident.	Few	2
Try to resolve each resident's complaints quickly.	Some	2
Determine if it is safe for the resident to self-administer drugs.	Few	2
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Some	2

test

Based on Nursing Home Compare - Complaint Deficiency

52A287	LAKEVIEW HEALTH CENTER	902 E GARLAND ST
52A287	LAKEVIEW HEALTH CENTER	902 E GARLAND ST
52A287	LAKEVIEW HEALTH CENTER	902 E GARLAND ST
52A287	LAKEVIEW HEALTH CENTER	902 E GARLAND ST
52A287	LAKEVIEW HEALTH CENTER	902 E GARLAND ST
52A287	LAKEVIEW HEALTH CENTER	902 E GARLAND ST

test

Based on Nursing Home Compare - Complaint Deficiency

WEST SALEM	WI	54669	6087861400
WEST SALEM	WI	54669	6087861400
WEST SALEM	WI	54669	6087861400
WEST SALEM	WI	54669	6087861400
WEST SALEM	WI	54669	6087861400
WEST SALEM	WI	54669	6087861400

test

Based on Nursing Home Compare - Complaint Deficiency

01/19/2011	03/03/2011
01/19/2011	03/03/2011
01/19/2011	03/03/2011
01/19/2011	03/03/2011
01/19/2011	03/03/2011
01/19/2011	03/03/2011

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies

property.		
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Some	4
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Some	4
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Some	2
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, and receive proper services to prevent urinary tract infections and restore normal bladder function.	Few	2
Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.	Some	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	3

test

Based on Nursing Home Compare - Complaint Deficiency

52A287	LAKEVIEW HEALTH CENTER	902 E GARLAND ST
52A287	LAKEVIEW HEALTH CENTER	902 E GARLAND ST
52A287	LAKEVIEW HEALTH CENTER	902 E GARLAND ST
52A287	LAKEVIEW HEALTH CENTER	902 E GARLAND ST
52A429	SKY VIEW NURSING CENTER	309 IRON ST
52A429	SKY VIEW NURSING CENTER	309 IRON ST

test

Based on Nursing Home Compare - Complaint Deficiency

WEST SALEM	WI	54669	6087861400
WEST SALEM	WI	54669	6087861400
WEST SALEM	WI	54669	6087861400
WEST SALEM	WI	54669	6087861400
HURLEY	WI	54534	7155615646
HURLEY	WI	54534	7155615646

test

Based on Nursing Home Compare - Complaint Deficiency

01/19/2011	03/03/2011
01/19/2011	03/03/2011
01/19/2011	03/03/2011
02/16/2012	03/05/2012
09/09/2010	10/07/2010
09/09/2010	09/09/2010

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Quality Care Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Pharmacy Service Deficiencies
HEALTH	Quality Care Deficiencies
HEALTH	Environmental Deficiencies
HEALTH	Administration Deficiencies

avoidable accidents.		
Make sure that each resident gets a nutritional and well balanced diet, unless it is not possible to do so.	Few	2
1) Make sure that each resident's drug regimen is free from unnecessary drugs; 2) Each resident's entire drug/medication is managed and monitored to achieve highest well being.	Some	2
At least once a month, have a licensed pharmacist review each resident's medication(s) and report any irregularities to the attending doctor.	Some	2
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, and receive proper services to prevent urinary tract infections and restore normal bladder function.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Some	4
1) Review the work of each nurse aide every year; and 2) give regular in-service training based upon these reviews.	Many	1

test

Based on Nursing Home Compare - Complaint Deficiency

52A429	SKY VIEW NURSING CENTER	309 IRON ST
52A460	NORWOOD HEALTH CENTER-PATHWAYS	1600 N CHESTNUT AVE
52A460	NORWOOD HEALTH CENTER-PATHWAYS	1600 N CHESTNUT AVE
52A460	NORWOOD HEALTH CENTER-PATHWAYS	1600 N CHESTNUT AVE
52A460	NORWOOD HEALTH CENTER-PATHWAYS	1600 N CHESTNUT AVE

test

Based on Nursing Home Compare - Complaint Deficiency

HURLEY	WI	54534	7155615646
MARSHFIELD	WI	54449	7153842188
MARSHFIELD	WI	54449	7153842188
MARSHFIELD	WI	54449	7153842188
MARSHFIELD	WI	54449	7153842188

test

Based on Nursing Home Compare - Complaint Deficiency

07/25/2012	08/17/2012
01/04/2012	02/04/2012
01/04/2012	02/04/2012
01/04/2012	02/04/2012
01/04/2012	02/04/2012

test

Based on Nursing Home Compare - Complaint Deficiency

HEALTH	Administration Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Mistreatment Deficiencies
HEALTH	Resident Assessment Deficiencies
HEALTH	Environmental Deficiencies

reviews.		
Train all employees on what to do in an emergency, and carry out announced staff drills.	Few	2
1) Hire only people with no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Few	2
Develop policies that prevent mistreatment, neglect, or abuse of residents or theft of resident property.	Few	2
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Few	2
Make sure that the nursing home area is free from accident hazards and risks and provides supervision to prevent avoidable accidents.	Few	4