IL

Based on Nursing Home Compare - Survey Deficiency

Nursing Home Name	City	Zip Code	Phone
WASHINGTON CHRISTIAN VILLAGE	WASHINGTON	61571	(309) 444-3161
WASHINGTON CHRISTIAN VILLAGE	WASHINGTON	61571	(309) 444-3161
WASHINGTON CHRISTIAN VILLAGE	WASHINGTON	61571	(309) 444-3161
MANORCARE OF ELGIN	ELGIN	60123	(847) 742-3110
MANORCARE OF ELGIN	ELGIN	60123	(847) 742-3110
MANORCARE OF ELGIN	ELGIN	60123	(847) 742-3110
MANORCARE OF ELGIN	ELGIN	60123	(847) 742-3110
MANORCARE OF ELGIN	ELGIN	60123	(847) 742-3110

IL

Based on Nursing Home Compare - Survey Deficiency

Survey Date	Date of Correction	Deficiency Type
11/18/2010	12/10/2010	Health
11/18/2010	12/10/2010	Health
11/18/2010	12/10/2010	Health
10/14/2010	11/12/2010	Health
10/14/2010	11/12/2010	Health
10/14/2010	11/12/2010	Health
10/14/2010	11/12/2010	Health
10/14/2010	11/12/2010	Health
10/14/2010	11/12/2010	Health

IL

Based on Nursing Home Compare - Survey Deficiency

Deficiency Category	State	Deficiency
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Resident Rights Deficiencies	IL	Properly hold, secure and manage each resident's personal money which is deposited with the nursing home.
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the

IL

Based on Nursing Home Compare - Survey Deficiency

Scope	Level of Harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Potential for minimal harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

MANORCARE OF ELGIN	ELGIN	60123	(847) 742-3110
MANORCARE OF ELGIN	ELGIN	60123	(847) 742-3110
MANORCARE OF ELGIN	ELGIN	60123	(847) 742-3110
MANORCARE OF ELGIN	ELGIN	60123	(847) 742-3110
MANORCARE OF ELGIN	ELGIN	60123	(847) 742-3110
MANORCARE OF ELGIN	ELGIN	60123	(847) 742-3110
MANORCARE OF ELGIN	ELGIN	60123	(847) 742-3110
MANORCARE OF ELGIN	ELGIN	60123	(847) 742-3110
AURORA REHAB & LIVING CENTER	AURORA	60505	(630) 898-1180
AURORA REHAB & LIVING CENTER	AURORA	60505	(630) 898-1180

10/14/2010	11/12/2010	Health
10/14/2010	11/12/2010	Health
10/14/2010	11/12/2010	Health
10/14/2010	11/12/2010	Health
10/14/2010	11/12/2010	Health
10/14/2010	11/12/2010	Health
10/14/2010	11/12/2010	Health
10/14/2010	11/12/2010	Health
02/15/2011	03/29/2011	Health
02/15/2011	03/29/2011	Health

		highest quality of life possible.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.
Quality Care Deficiencies	IL	Have enough nurses to care for every resident in a way that maximizes the resident's well being.
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Environmental Deficiencies	IL	Get rid of garbage properly.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Administration Deficiencies	IL	Keep accurate and appropriate medical records.
Resident Rights Deficiencies	IL	Try to resolve each resident's complaints quickly.
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity

Isolated	Minimal harm or potential for actual harm
Isolated	Actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Potential for minimal harm
Widespread	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Pattern	Minimal harm or potential for actual harm
Pattern	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm

AURORA REHAB & LIVING CENTER	AURORA	60505	(630) 898-1180
AURORA REHAB & LIVING CENTER	AURORA	60505	(630) 898-1180
AURORA REHAB & LIVING CENTER	AURORA	60505	(630) 898-1180
AURORA REHAB & LIVING CENTER	AURORA	60505	(630) 898-1180
AURORA REHAB & LIVING CENTER	AURORA	60505	(630) 898-1180
AURORA REHAB & LIVING CENTER	AURORA	60505	(630) 898-1180
AURORA REHAB & LIVING CENTER	AURORA	60505	(630) 898-1180
AURORA REHAB & LIVING CENTER	AURORA	60505	(630) 898-1180

02/15/2011	03/29/2011	Health
02/15/2011	03/29/2011	Health
02/15/2011	03/29/2011	Health
02/15/2011	03/29/2011	Health
02/15/2011	03/29/2011	Health
02/15/2011	03/29/2011	Health
02/15/2011	03/29/2011	Health
02/15/2011	03/29/2011	Health

		and self respect.
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.
Environmental Deficiencies	IL	Keep safe, clean and homelike surroundings.
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Quality Care Deficiencies	IL	Make sure that residents receive treatment/services to continue to be able to care for themselves, unless a change is unavoidable.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.

Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

AURORA REHAB & LIVING CENTER	AURORA	60505	(630) 898-1180
AURORA REHAB & LIVING CENTER	AURORA	60505	(630) 898-1180
AURORA REHAB & LIVING CENTER	AURORA	60505	(630) 898-1180
AURORA REHAB & LIVING CENTER	AURORA	60505	(630) 898-1180
AURORA REHAB & LIVING CENTER	AURORA	60505	(630) 898-1180
FAIR ACRES NURSING HOME	DU QUOIN	62832	(618) 542-4731

02/15/2011	03/29/2011	Health
02/15/2011	03/29/2011	Health
02/15/2011	03/29/2011	Health
02/15/2011	03/29/2011	Health
02/15/2011	03/29/2011	Health
07/22/2010	08/13/2010	Health

		sores or heal existing bed sores.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Environmental Deficiencies	IL	Make sure each resident has 1) at least one window to the outside in a room; 2) a room at or above ground level; 3) an adequate bed; 4) furniture that meets the resident's needs; or 5) enough closet space.
Administration Deficiencies	IL	Make sure that nurse aides show they have the skills to be able to care for residents.
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of

Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

FAIR ACRES NURSING HOME	DU QUOIN	62832	(618) 542-4731
FAIR ACRES NURSING HOME	DU QUOIN	62832	(618) 542-4731
FAIR ACRES NURSING HOME	DU QUOIN	62832	(618) 542-4731
FAIR ACRES NURSING HOME	DU QUOIN	62832	(618) 542-4731
FAIR ACRES NURSING HOME	DU QUOIN	62832	(618) 542-4731
FAIR ACRES NURSING HOME	DU QUOIN	62832	(618) 542-4731
GROVE OF EVANSTON	EVANSTON	60202	(847) 316-3320
GROVE OF EVANSTON	EVANSTON	60202	(847) 316-3320
GROVE OF EVANSTON	EVANSTON	60202	(847) 316-3320

07/22/2010	08/13/2010	Health
07/22/2010	08/19/2010	Health
07/22/2010	08/13/2010	Health
07/22/2010	08/13/2010	Health
07/22/2010	08/13/2010	Health
07/22/2010	09/16/2010	Health
03/07/2011	03/13/2011	Health
03/07/2011	03/09/2011	Health
03/07/2011	03/08/2011	Health

		residents.
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Quality Care Deficiencies	IL	Give each resident enough fluids to keep them healthy and prevent dehydration.
Quality Care Deficiencies	IL	Use a registered nurse at least 8 hours a day, 7 days a week.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking,

Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Actual harm
Widespread	Potential for minimal harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm

GROVE OF EVANSTON	EVANSTON	60202	(847) 316-3320
GROVE OF EVANSTON	EVANSTON	60202	(847) 316-3320
GROVE OF EVANSTON	EVANSTON	60202	(847) 316-3320
HEARTLAND OF GALESBURG	GALESBURG	61401	(309) 343-2166
HEARTLAND OF GALESBURG	GALESBURG	61401	(309) 343-2166

03/07/2011	03/09/2011	Health
03/07/2011	03/09/2011	Health
03/07/2011	03/09/2011	Health
12/30/2010	01/13/2011	Health
12/30/2010	01/13/2011	Health

		receive help with eating/drinking, grooming and hygiene.
Quality Care Deficiencies	IL	Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too

Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

HEARTLAND OF MACOMB	MACOMB	61455	(309) 833-5555
PINECREST MANOR	MOUNT MORRIS	61054	(815) 734-4103
PINECREST MANOR	MOUNT MORRIS	61054	(815) 734-4103
PINECREST MANOR	MOUNT MORRIS	61054	(815) 734-4103
PINECREST MANOR	MOUNT MORRIS	61054	(815) 734-4103
WESTMINSTER PLACE	EVANSTON	60201	(847) 492-4800

12/16/2010	01/14/2011	Health
05/26/2010	06/24/2010	Health
05/26/2010	06/23/2010	Health
05/26/2010	06/24/2010	Health
05/26/2010	06/23/2010	Health
08/19/2010	09/09/2010	Health

		many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.
Administration Deficiencies	IL	Make sure that nurse aides show they have the skills to be able to care for residents.
Resident Rights Deficiencies	IL	Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.

Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm

WESTMINSTER PLACE	EVANSTON	60201	(847) 492-4800
WESTMINSTER PLACE	EVANSTON	60201	(847) 492-4800
WESTMINSTER PLACE	EVANSTON	60201	(847) 492-4800
HEARTLAND OF MOLINE	MOLINE	61265	(309) 764-6744
HEARTLAND OF MOLINE	MOLINE	61265	(309) 764-6744
HEARTLAND OF MOLINE	MOLINE	61265	(309) 764-6744
PROVENA VILLA FRANCISCAN	JOLIET	60435	(815) 725-3400

08/19/2010	09/09/2010	Health
08/19/2010	09/08/2010	Health
08/19/2010	09/08/2010	Health
01/27/2011	02/24/2011	Health
01/27/2011	02/07/2011	Health
01/27/2011	02/24/2011	Health
10/20/2010	11/22/2010	Health

IL

Based on Nursing Home Compare - Survey Deficiency

Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of

Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

PROVENA VILLA FRANCISCAN	JOLIET	60435	(815) 725-3400
PROVENA VILLA FRANCISCAN	JOLIET	60435	(815) 725-3400
PROVENA VILLA FRANCISCAN	JOLIET	60435	(815) 725-3400
PROVENA VILLA FRANCISCAN	JOLIET	60435	(815) 725-3400
PROVENA VILLA FRANCISCAN	JOLIET	60435	(815) 725-3400
PROVENA VILLA FRANCISCAN	JOLIET	60435	(815) 725-3400
PROVENA VILLA FRANCISCAN	JOLIET	60435	(815) 725-3400

10/20/2010	11/22/2010	Health
10/20/2010	11/22/2010	Health
10/20/2010	11/22/2010	Health
10/20/2010	11/22/2010	Health
10/20/2010	11/22/2010	Health
10/20/2010	11/22/2010	Health
10/20/2010	11/22/2010	Health

		abuse, neglect or mistreatment of residents.
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Make sure that residents receive treatment/services to continue to be able to care for themselves, unless a change is unavoidable.
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home

Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Actual harm

PROVENA VILLA FRANCISCAN	JOLIET	60435	(815) 725-3400
PROVENA VILLA FRANCISCAN	JOLIET	60435	(815) 725-3400
PROVENA VILLA FRANCISCAN	JOLIET	60435	(815) 725-3400
HEARTLAND OF NORMAL	NORMAL	61761	(309) 452-4406
HEARTLAND OF NORMAL	NORMAL	61761	(309) 452-4406
HEARTLAND OF NORMAL	NORMAL	61761	(309) 452-4406
HEARTLAND OF NORMAL	NORMAL	61761	(309) 452-4406

10/20/2010	11/22/2010	Health
10/20/2010	11/22/2010	Health
10/20/2010	11/22/2010	Health
12/03/2010	12/17/2010	Health
12/03/2010	12/17/2010	Health
12/03/2010	12/17/2010	Health
12/03/2010	12/17/2010	Health
12/03/2010	12/17/2010	Health

		without a catheter is not given a catheter, unless it is necessary.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Nutrition and Dietary Deficiencies	IL	Provide special eating equipment and utensils for each resident who needs them.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Resident Rights Deficiencies	IL	Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.
Resident Assessment Deficiencies	IL	Develop a plan with the resident and family for the resident's care after leaving the nursing home.
Pharmacy Service Deficiencies	IL	Make sure that residents are safe

Isolated	Actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual

TERRACE NH, THE	WAUKEGAN	60087	(847) 244-6700
TERRACE NH, THE	WAUKEGAN	60087	(847) 244-6700
TERRACE NH, THE	WAUKEGAN	60087	(847) 244-6700
TERRACE NH, THE	WAUKEGAN	60087	(847) 244-6700
HEARTLAND OF DECATUR	DECATUR	62526	(217) 877-7333
HEARTLAND OF DECATUR	DECATUR	62526	(217) 877-7333
HEARTLAND OF DECATUR	DECATUR	62526	(217) 877-7333
HEARTLAND OF DECATUR	DECATUR	62526	(217) 877-7333
HEARTLAND OF DECATUR	DECATUR	62526	(217) 877-7333

04/08/2010	04/26/2010	Health
04/08/2010	04/26/2010	Health
04/08/2010	04/26/2010	Health
04/08/2010	04/26/2010	Health
09/01/2010	12/01/2010	Health
09/01/2010	12/01/2010	Health
09/01/2010	12/01/2010	Health
09/01/2010	10/01/2010	Health
09/01/2010	12/01/2010	Health

		from serious medication errors.
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.
Resident Rights Deficiencies	IL	Listen to the resident or family groups or act on their complaints or suggestions.
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's

	harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm

HEARTLAND OF DECATUR	DECATUR	62526	(217) 877-7333
HEARTLAND OF DECATUR	DECATUR	62526	(217) 877-7333
HEARTLAND OF DECATUR	DECATUR	62526	(217) 877-7333
HEARTLAND OF DECATUR	DECATUR	62526	(217) 877-7333
HEARTLAND OF DECATUR	DECATUR	62526	(217) 877-7333

09/01/2010	12/01/2010	Health
09/01/2010	12/01/2010	Health
09/01/2010	12/01/2010	Health
09/01/2010	12/01/2010	Health
09/01/2010	12/01/2010	Health

		within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.
Quality Care Deficiencies	IL	Make sure that residents receive treatment/services to continue to be able to care for themselves, unless a change is unavoidable.
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.

	harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Actual harm
Isolated	Actual harm
Isolated	Minimal harm or potential for actual harm

HEARTLAND OF DECATUR	DECATUR	62526	(217) 877-7333
HEARTLAND OF DECATUR	DECATUR	62526	(217) 877-7333
HEARTLAND OF DECATUR	DECATUR	62526	(217) 877-7333
HEARTLAND OF DECATUR	DECATUR	62526	(217) 877-7333
HEARTLAND OF DECATUR	DECATUR	62526	(217) 877-7333
HEARTLAND OF DECATUR	DECATUR	62526	(217) 877-7333
HEARTLAND OF PEORIA	PEORIA	61614	(309) 693-8777

IL

Based on Nursing Home Compare - Survey Deficiency

09/01/2010	12/15/2010	Health
09/01/2010	12/01/2010	Health
09/01/2010	12/01/2010	Health
09/01/2010	12/01/2010	Health
09/01/2010	10/01/2010	Health
09/01/2010	12/01/2010	Health
11/18/2010	12/17/2010	Health

IL

Based on Nursing Home Compare - Survey Deficiency

Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.
Quality Care Deficiencies	IL	Have enough nurses to care for every resident in a way that maximizes the resident's well being.
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.

IL

Based on Nursing Home Compare - Survey Deficiency

Isolated	Actual harm
Isolated	Actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

HEARTLAND OF PEORIA	PEORIA	61614	(309) 693-8777
MANORCARE OF KANKAKEE	KANKAKEE	60901	(815) 933-1711
MANORCARE OF KANKAKEE	KANKAKEE	60901	(815) 933-1711
MANORCARE OF KANKAKEE	KANKAKEE	60901	(815) 933-1711
MANORCARE OF KANKAKEE	KANKAKEE	60901	(815) 933-1711
MANORCARE OF KANKAKEE	KANKAKEE	60901	(815) 933-1711
MANORCARE OF KANKAKEE	KANKAKEE	60901	(815) 933-1711
MANORCARE OF NAPERVILLE	NAPERVILLE	60540	(630) 355-4111

11/18/2010	12/17/2010	Health
11/24/2010	01/03/2011	Health
11/24/2010	01/03/2011	Health
11/24/2010	01/03/2011	Health
11/24/2010	01/03/2011	Health
11/24/2010	01/03/2011	Health
11/24/2010	01/03/2011	Health
11/24/2010	01/03/2011	Health
12/10/2010	01/04/2011	Health

Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Quality Care Deficiencies	IL	Make sure that residents who

Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual

MANORCARE OF NAPERVILLE	NAPERVILLE	60540	(630) 355-4111
MANORCARE OF NAPERVILLE	NAPERVILLE	60540	(630) 355-4111
MANORCARE OF NAPERVILLE	NAPERVILLE	60540	(630) 355-4111
MANORCARE OF NAPERVILLE	NAPERVILLE	60540	(630) 355-4111
DU PAGE CONVALESCENT CENTER	WHEATON	60187	(630) 665-6400
DU PAGE CONVALESCENT CENTER	WHEATON	60187	(630) 665-6400
DU PAGE CONVALESCENT CENTER	WHEATON	60187	(630) 665-6400
DU PAGE CONVALESCENT CENTER	WHEATON	60187	(630) 665-6400

12/10/2010	01/06/2011	Health
12/10/2010	01/06/2011	Health
12/10/2010	01/04/2011	Health
12/10/2010	01/05/2011	Health
08/27/2010	09/17/2010	Health
08/27/2010	09/17/2010	Health
08/27/2010	09/17/2010	Health
08/27/2010	09/17/2010	Health

		cannot care for themselves receive help with eating/drinking, grooming and hygiene.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.
Environmental Deficiencies	IL	Keep safe, clean and homelike surroundings.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.

	harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

COURTYARD HEATLHCARE CENTER	BERWYN	60402	(708) 749-4160
COURTYARD HEATLHCARE CENTER	BERWYN	60402	(708) 749-4160
COURTYARD HEATLHCARE CENTER	BERWYN	60402	(708) 749-4160
COURTYARD HEATLHCARE CENTER	BERWYN	60402	(708) 749-4160
COURTYARD HEATLHCARE CENTER	BERWYN	60402	(708) 749-4160
COURTYARD HEATLHCARE CENTER	BERWYN	60402	(708) 749-4160
COURTYARD HEATLHCARE CENTER	BERWYN	60402	(708) 749-4160

01/14/2011	02/07/2011	Health
01/14/2011	02/07/2011	Health
01/14/2011	02/07/2011	Health
01/14/2011	02/04/2011	Health
01/14/2011	02/09/2011	Health
01/14/2011	02/04/2011	Health
01/14/2011	02/01/2011	Health

		from spreading.
Resident Rights Deficiencies	IL	Properly hold, secure and manage each resident's personal money which is deposited with the nursing home.
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.
Resident Assessment Deficiencies	IL	Screen residents when they are first admitted to send them to an area with special care for people with developmental disabilities or mental illness, if needed.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.

	harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm

COURTYARD HEATLHCARE CENTER	BERWYN	60402	(708) 749-4160
COURTYARD HEATLHCARE CENTER	BERWYN	60402	(708) 749-4160
COURTYARD HEATLHCARE CENTER	BERWYN	60402	(708) 749-4160
COURTYARD HEATLHCARE CENTER	BERWYN	60402	(708) 749-4160
COURTYARD HEATLHCARE CENTER	BERWYN	60402	(708) 749-4160
MENARD CONVALESCENT CENTER	PETERSBURG	62675	(217) 632-2249
MENARD CONVALESCENT CENTER	PETERSBURG	62675	(217) 632-2249
MENARD CONVALESCENT CENTER	PETERSBURG	62675	(217) 632-2249
MENARD CONVALESCENT CENTER	PETERSBURG	62675	(217) 632-2249
MENARD CONVALESCENT CENTER	PETERSBURG	62675	(217) 632-2249
MANORCARE OF OAK LAWN WEST	OAK LAWN	60453	(708) 599-8800

IL

Based on Nursing Home Compare - Survey Deficiency

01/14/2011	02/07/2011	Health
01/14/2011	02/01/2011	Health
01/14/2011	02/07/2011	Health
01/14/2011	02/01/2011	Health
01/14/2011	02/28/2011	Health
11/05/2010	11/20/2010	Health
11/05/2010	11/20/2010	Health
11/05/2010	11/27/2010	Health
11/05/2010	11/27/2010	Health
11/05/2010	11/05/2010	Health
10/22/2010	11/29/2010	Health

IL

Based on Nursing Home Compare - Survey Deficiency

Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.
Resident Rights Deficiencies	IL	Let the resident refuse treatment or refuse to take part in an experiment.
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.
Administration Deficiencies	IL	Follow all laws and professional standards.
Resident Rights Deficiencies	IL	Let residents talk to and get information from agencies acting

Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Potential for minimal harm
Widespread	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm

MANORCARE OF OAK LAWN WEST	OAK LAWN	60453	(708) 599-8800
MANORCARE OF OAK LAWN WEST	OAK LAWN	60453	(708) 599-8800
MANORCARE OF OAK LAWN WEST	OAK LAWN	60453	(708) 599-8800
MANORCARE OF OAK LAWN WEST	OAK LAWN	60453	(708) 599-8800
MANORCARE OF OAK LAWN WEST	OAK LAWN	60453	(708) 599-8800
MANORCARE OF OAK LAWN WEST	OAK LAWN	60453	(708) 599-8800
MANORCARE OF OAK LAWN WEST	OAK LAWN	60453	(708) 599-8800
MANORCARE OF OAK LAWN WEST	OAK LAWN	60453	(708) 599-8800

10/22/2010	11/17/2010	Health
10/22/2010	11/17/2010	Health
10/22/2010	11/17/2010	Health
10/22/2010	11/17/2010	Health
10/22/2010	11/17/2010	Health
10/22/2010	11/17/2010	Health
10/22/2010	11/17/2010	Health
10/22/2010	11/17/2010	Health

		on their behalf.
Resident Rights Deficiencies	IL	Provide written records when a resident is transferred or discharged.
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.
Environmental Deficiencies	IL	Keep safe, clean and homelike surroundings.
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Give professional services that follow each resident's written care plan.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.

Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

MANORCARE OF OAK LAWN WEST	OAK LAWN	60453	(708) 599-8800
MANORCARE OF OAK LAWN WEST	OAK LAWN	60453	(708) 599-8800
MANORCARE OF OAK LAWN WEST	OAK LAWN	60453	(708) 599-8800
MANORCARE OF OAK LAWN WEST	OAK LAWN	60453	(708) 599-8800
MANORCARE OF OAK LAWN WEST	OAK LAWN	60453	(708) 599-8800
MANORCARE OF OAK LAWN WEST	OAK LAWN	60453	(708) 599-8800
MANORCARE OF OAK LAWN WEST	OAK LAWN	60453	(708) 599-8800
MANORCARE OF OAK LAWN WEST	OAK LAWN	60453	(708) 599-8800
MANORCARE OF OAK LAWN WEST	OAK LAWN	60453	(708) 599-8800
HOLY FAMILY NURSING & REHAB CENTER	DES PLAINES	60016	(847) 296-3335

10/22/2010	11/17/2010	Health
10/22/2010	11/17/2010	Health
10/22/2010	11/17/2010	Health
10/22/2010	11/29/2010	Health
10/22/2010	11/17/2010	Health
10/22/2010	11/17/2010	Health
10/22/2010	11/17/2010	Health
10/22/2010	11/17/2010	Health
10/22/2010	11/17/2010	Health
11/18/2010	12/30/2010	Health

Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.
Administration Deficiencies	IL	post nurse staffing information.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Environmental Deficiencies	IL	Get rid of garbage properly.
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Environmental Deficiencies	IL	Make sure there is a program to prevent/deal with mice, insects, or other pests.
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.

Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

HOLY FAMILY NURSING & REHAB CENTER	DES PLAINES	60016	(847) 296-3335
HOLY FAMILY NURSING & REHAB CENTER	DES PLAINES	60016	(847) 296-3335
HOLY FAMILY NURSING & REHAB CENTER	DES PLAINES	60016	(847) 296-3335
EUNICE C SMITH NURSING HOME	ALTON	62002	(618) 463-7330
EUNICE C SMITH NURSING HOME	ALTON	62002	(618) 463-7330
EUNICE C SMITH NURSING HOME	ALTON	62002	(618) 463-7330
EUNICE C SMITH NURSING HOME	ALTON	62002	(618) 463-7330
ALDEN LINCOLN REHAB & H C CTR	CHICAGO	60657	(773) 281-6200
ALDEN LINCOLN REHAB & H C CTR	CHICAGO	60657	(773) 281-6200

IL

Based on Nursing Home Compare - Survey Deficiency

11/18/2010	12/30/2010	Health
11/18/2010	12/30/2010	Health
11/18/2010	12/30/2010	Health
08/19/2010	12/01/2010	Health
08/19/2010	12/01/2010	Health
08/19/2010	12/01/2010	Health
08/19/2010	12/01/2010	Health
09/23/2010	01/01/1900	Health
09/23/2010	10/11/2010	Health

IL

Based on Nursing Home Compare - Survey Deficiency

Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.
Administration Deficiencies	IL	post nurse staffing information.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of

Isolated	Minimal harm or potential for actual harm
Pattern	Potential for minimal harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Isolated	Actual harm

ALDEN LINCOLN REHAB & H C CTR	CHICAGO	60657	(773) 281-6200
ALDEN LINCOLN REHAB & H C CTR	CHICAGO	60657	(773) 281-6200
ALDEN LINCOLN REHAB & H C CTR	CHICAGO	60657	(773) 281-6200
ALDEN LINCOLN REHAB & H C CTR	CHICAGO	60657	(773) 281-6200
ALDEN LINCOLN REHAB & H C CTR	CHICAGO	60657	(773) 281-6200
ALDEN LINCOLN REHAB & H C CTR	CHICAGO	60657	(773) 281-6200
ALDEN LINCOLN REHAB & H C CTR	CHICAGO	60657	(773) 281-6200

IL

Based on Nursing Home Compare - Survey Deficiency

09/23/2010	10/11/2010	Health
09/23/2010	10/11/2010	Health
09/23/2010	10/11/2010	Health
09/23/2010	10/11/2010	Health
09/23/2010	10/11/2010	Health
09/23/2010	10/11/2010	Health
09/23/2010	10/11/2010	Health
09/23/2010	10/11/2010	Health

		investigate any acts or reports of abuse, neglect or mistreatment of residents.
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.
Quality Care Deficiencies	IL	Give the right treatment and services to residents who have

Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

ALDEN LINCOLN REHAB & H C CTR	CHICAGO	60657	(773) 281-6200
ALDEN LINCOLN REHAB & H C CTR	CHICAGO	60657	(773) 281-6200
ALDEN LINCOLN REHAB & H C CTR	CHICAGO	60657	(773) 281-6200
BURGIN MANOR OF OLNEY, INC.	OLNEY	62450	(618) 395-1000
ALDEN ALMA NELSON MANOR	ROCKFORD	61108	(815) 484-1002
ALDEN ALMA NELSON MANOR	ROCKFORD	61108	(815) 484-1002
ALDEN ALMA NELSON MANOR	ROCKFORD	61108	(815) 484-1002

09/23/2010	10/11/2010	Health
09/23/2010	10/11/2010	Health
09/23/2010	10/11/2010	Health
12/14/2010	01/03/2011	Health
07/15/2010	07/28/2010	Health
07/15/2010	07/28/2010	Health
07/15/2010	07/28/2010	Health

		mental or social problems adjusting.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Mistreatment Deficiencies	IL	Protect each resident from all abuse, physical punishment, and being separated from others.
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan

Isolated	Actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

IL

Based on Nursing Home Compare - Survey Deficiency

ALDEN ALMA NELSON MANOR	ROCKFORD	61108	(815) 484-1002
ALDEN ALMA NELSON MANOR	ROCKFORD	61108	(815) 484-1002
CAPITOL CARE CENTER	SPRINGFIELD	62702	(217) 525-1880
CAPITOL CARE CENTER	SPRINGFIELD	62702	(217) 525-1880
CAPITOL CARE CENTER	SPRINGFIELD	62702	(217) 525-1880
CAPITOL CARE CENTER	SPRINGFIELD	62702	(217) 525-1880
CAPITOL CARE CENTER	SPRINGFIELD	62702	(217) 525-1880
CAPITOL CARE CENTER	SPRINGFIELD	62702	(217) 525-1880

07/15/2010	07/28/2010	Health
07/15/2010	07/28/2010	Health
10/29/2010	12/15/2010	Health
10/29/2010	12/15/2010	Health
10/29/2010	12/15/2010	Health
10/29/2010	12/15/2010	Health
10/29/2010	12/15/2010	Health
10/29/2010	12/15/2010	Health

		with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Environmental Deficiencies	IL	Provide enough emergency electricity.
Resident Rights Deficiencies	IL	Properly hold, secure and manage each resident's personal money which is deposited with the nursing home.
Resident Rights Deficiencies	IL	Try to resolve each resident's complaints quickly.
Resident Rights Deficiencies	IL	Make sure each resident has the right to choose activities, schedules and health care according to his or her interests, assessment, and plan of care.
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.

Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

CAPITOL CARE CENTER	SPRINGFIELD	62702	(217) 525-1880
CAPITOL CARE CENTER	SPRINGFIELD	62702	(217) 525-1880
CAPITOL CARE CENTER	SPRINGFIELD	62702	(217) 525-1880
CAPITOL CARE CENTER	SPRINGFIELD	62702	(217) 525-1880
CAPITOL CARE CENTER	SPRINGFIELD	62702	(217) 525-1880
CAPITOL CARE CENTER	SPRINGFIELD	62702	(217) 525-1880
CAPITOL CARE CENTER	SPRINGFIELD	62702	(217) 525-1880
CAPITOL CARE CENTER	SPRINGFIELD	62702	(217) 525-1880
CAPITOL CARE CENTER	SPRINGFIELD	62702	(217) 525-1880

10/29/2010	12/15/2010	Health
10/29/2010	12/06/2010	Health
10/29/2010	12/06/2010	Health
10/29/2010	12/06/2010	Health
10/29/2010	12/15/2010	Health
10/29/2010	12/06/2010	Health
10/29/2010	12/06/2010	Health
10/29/2010	12/15/2010	Health
10/29/2010	12/15/2010	Health

Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.
Nutrition and Dietary Deficiencies	IL	Offer other nutritional food to each resident who will not eat the food served.
Environmental Deficiencies	IL	Have a program to keep infection

Isolated	Minimal harm or potential for actual harm
Pattern	Actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual

CAPITOL CARE CENTER	SPRINGFIELD	62702	(217) 525-1880
CAPITOL CARE CENTER	SPRINGFIELD	62702	(217) 525-1880
GLEN OAKS NRSG & REHAB CTR	NORTHBROOK	60062	(847) 498-9320
GLEN OAKS NRSG & REHAB CTR	NORTHBROOK	60062	(847) 498-9320
GLEN OAKS NRSG & REHAB CTR	NORTHBROOK	60062	(847) 498-9320
GLEN OAKS NRSG & REHAB CTR	NORTHBROOK	60062	(847) 498-9320
GLEN OAKS NRSG & REHAB CTR	NORTHBROOK	60062	(847) 498-9320
GLEN OAKS NRSG & REHAB CTR	NORTHBROOK	60062	(847) 498-9320
GLEN OAKS NRSG & REHAB CTR	NORTHBROOK	60062	(847) 498-9320

		Health
10/29/2010	12/06/2010	Health
08/20/2010	09/07/2010	Health
08/20/2010	09/07/2010	Health
08/20/2010	09/07/2010	Health
08/20/2010	09/07/2010	Health
08/20/2010	09/07/2010	Health
08/20/2010	09/07/2010	Health
08/20/2010	09/07/2010	Health

IL

Based on Nursing Home Compare - Survey Deficiency

Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.
Environmental Deficiencies	IL	Keep safe, clean and homelike surroundings.
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Resident Assessment Deficiencies	IL	Screen residents when they are first admitted to send them to an area with special care for people with developmental disabilities or mental illness, if needed.
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.

Pattern	Minimal harm or potential for actual harm
Pattern	Potential for minimal harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm

GLEN OAKS NRSG & REHAB CTR	NORTHBROOK	60062	(847) 498-9320
HEATHER HEALTH CARE CENTER	HARVEY	60426	(708) 333-9550
HEATHER HEALTH CARE CENTER	HARVEY	60426	(708) 333-9550
HEATHER HEALTH CARE CENTER	HARVEY	60426	(708) 333-9550
HEATHER HEALTH CARE CENTER	HARVEY	60426	(708) 333-9550
HEATHER HEALTH CARE CENTER	HARVEY	60426	(708) 333-9550
HEATHER HEALTH CARE CENTER	HARVEY	60426	(708) 333-9550
HEATHER HEALTH CARE CENTER	HARVEY	60426	(708) 333-9550
HEATHER HEALTH CARE CENTER	HARVEY	60426	(708) 333-9550

08/20/2010	09/07/2010	Health
03/08/2011	03/25/2011	Health
03/08/2011	03/25/2011	Health
03/08/2011	03/25/2011	Health
03/08/2011	03/25/2011	Health
03/08/2011	03/25/2011	Health
03/08/2011	03/25/2011	Health
03/08/2011	03/25/2011	Health
03/08/2011	03/25/2011	Health

Administration Deficiencies	IL	Keep accurate and appropriate medical records.
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.
Environmental Deficiencies	IL	Keep safe, clean and homelike surroundings.
Resident Assessment Deficiencies	IL	Do a new assessment after any major change in a resident's physical or mental health.
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.
Quality Care Deficiencies	IL	Give professional services that

Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Immediate jeopardy to resident health or safety
Isolated	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual

HEATHER HEALTH CARE CENTER	HARVEY	60426	(708) 333-9550
HEATHER HEALTH CARE CENTER	HARVEY	60426	(708) 333-9550
CONCORD NURSING & REHAB CENTER	OAK LAWN	60453	(708) 599-6700
CONCORD NURSING & REHAB CENTER	OAK LAWN	60453	(708) 599-6700
BETHANY TERRACE NURSING CENTRE	MORTON GROVE	60053	(847) 965-8100
MANORCARE OF ARLINGTON HEIGHTS	ARLINGTON HTS	60005	(847) 392-2020
MANORCARE OF ARLINGTON HEIGHTS	ARLINGTON HTS	60005	(847) 392-2020
MANORCARE OF ARLINGTON HEIGHTS	ARLINGTON HTS	60005	(847) 392-2020

03/08/2011	03/25/2011	Health
03/08/2011	03/25/2011	Health
10/07/2010	01/07/2011	Health
10/07/2010	10/27/2010	Health
04/09/2010	04/23/2010	Health
09/24/2010	10/24/2010	Health
09/24/2010	10/24/2010	Health
09/24/2010	10/24/2010	Health

		meet a professional standard of quality.
Pharmacy Service Deficiencies	IL	At least once a month, have a licensed pharmacist check the drugs that each resident takes.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.
Resident Assessment Deficiencies	IL	Make sure all assessments are accurate, coordinated by an RN, done by the right professional, and are signed by the person completing them.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.

	harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Actual harm
Widespread	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

IL

Based on Nursing Home Compare - Survey Deficiency

MANORCARE OF ARLINGTON HEIGHTS	ARLINGTON HTS	60005	(847) 392-2020
MANORCARE OF ARLINGTON HEIGHTS	ARLINGTON HTS	60005	(847) 392-2020
FRANKLIN GROVE NURSING CENTER	FRANKLIN GROVE	61031	(815) 456-2374
BRIDGEVIEW HEALTH CARE CENTER	BRIDGEVIEW	60455	(708) 594-5440
BRIDGEVIEW HEALTH CARE CENTER	BRIDGEVIEW	60455	(708) 594-5440
BRIDGEVIEW HEALTH CARE CENTER	BRIDGEVIEW	60455	(708) 594-5440
BRIDGEVIEW HEALTH CARE CENTER	BRIDGEVIEW	60455	(708) 594-5440
BRIDGEVIEW HEALTH CARE CENTER	BRIDGEVIEW	60455	(708) 594-5440
BRIDGEVIEW HEALTH CARE CENTER	BRIDGEVIEW	60455	(708) 594-5440

IL

Based on Nursing Home Compare - Survey Deficiency

09/24/2010	10/24/2010	Health
09/24/2010	10/24/2010	Health
02/16/2011	03/11/2011	Health
05/04/2010	05/21/2010	Health
05/04/2010	05/14/2010	Health
05/04/2010	05/28/2010	Health
05/04/2010	06/02/2010	Health
05/04/2010	06/03/2010	Health
05/04/2010	05/27/2010	Health

		quality.
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.

Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm

BRIDGEVIEW HEALTH CARE CENTER	BRIDGEVIEW	60455	(708) 594-5440
BRIDGEVIEW HEALTH CARE CENTER	BRIDGEVIEW	60455	(708) 594-5440
BRIDGEVIEW HEALTH CARE CENTER	BRIDGEVIEW	60455	(708) 594-5440
BRIDGEVIEW HEALTH CARE CENTER	BRIDGEVIEW	60455	(708) 594-5440
BRIDGEVIEW HEALTH CARE CENTER	BRIDGEVIEW	60455	(708) 594-5440
BRENTWOOD SUB-ACUTE HEALTHCARE CENTER	BURBANK	60459	(708) 423-1200
BRENTWOOD SUB-ACUTE HEALTHCARE CENTER	BURBANK	60459	(708) 423-1200
BRENTWOOD SUB-ACUTE HEALTHCARE CENTER	BURBANK	60459	(708) 423-1200

IL

Based on Nursing Home Compare - Survey Deficiency

05/04/2010	05/27/2010	Health
05/04/2010	05/25/2010	Health
05/04/2010	06/02/2010	Health
05/04/2010	05/20/2010	Health
05/04/2010	05/18/2010	Health
06/25/2010	07/25/2010	Health
06/25/2010	07/14/2010	Health
06/25/2010	07/25/2010	Health

IL

Based on Nursing Home Compare - Survey Deficiency

Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Pharmacy Service Deficiencies	IL	At least once a month, have a licensed pharmacist check the drugs that each resident takes.
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.

Widespread	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

BRENTWOOD SUB-ACUTE HEALTHCARE CENTER	BURBANK	60459	(708) 423-1200
BRENTWOOD SUB-ACUTE HEALTHCARE CENTER	BURBANK	60459	(708) 423-1200
BRENTWOOD SUB-ACUTE HEALTHCARE CENTER	BURBANK	60459	(708) 423-1200
WYNSCAPE	WHEATON	60187	(630) 665-4330
LAKE FOREST HOSPITAL SNU	LAKE FOREST	60045	(847) 234-5600
LAKE FOREST HOSPITAL SNU	LAKE FOREST	60045	(847) 234-5600
LAKE FOREST HOSPITAL SNU	LAKE FOREST	60045	(847) 234-5600
LAKE FOREST HOSPITAL SNU	LAKE FOREST	60045	(847) 234-5600

IL

Based on Nursing Home Compare - Survey Deficiency

06/25/2010	07/25/2010	Health
06/25/2010	07/25/2010	Health
06/25/2010	07/25/2010	Health
06/23/2010	07/13/2010	Health
06/15/2010	07/09/2010	Health
06/15/2010	07/30/2010	Health
06/15/2010	07/30/2010	Health
06/15/2010	07/07/2010	Health

IL

Based on Nursing Home Compare - Survey Deficiency

Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.
Resident Rights Deficiencies	IL	Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.
Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.

IL

Based on Nursing Home Compare - Survey Deficiency

Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Potential for minimal harm
Pattern	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Widespread	Potential for minimal harm

LAKE FOREST HOSPITAL SNU	LAKE FOREST	60045	(847) 234-5600
LAKE FOREST HOSPITAL SNU	LAKE FOREST	60045	(847) 234-5600
LAKE FOREST HOSPITAL SNU	LAKE FOREST	60045	(847) 234-5600
LAKE FOREST HOSPITAL SNU	LAKE FOREST	60045	(847) 234-5600
LAKE FOREST HOSPITAL SNU	LAKE FOREST	60045	(847) 234-5600
LAKE FOREST HOSPITAL SNU	LAKE FOREST	60045	(847) 234-5600
LAKE FOREST HOSPITAL SNU	LAKE FOREST	60045	(847) 234-5600

IL

Based on Nursing Home Compare - Survey Deficiency

06/15/2010	07/30/2010	Health
06/15/2010	07/30/2010	Health
06/15/2010	07/30/2010	Health
06/15/2010	07/30/2010	Health
06/15/2010	07/30/2010	Health
06/15/2010	07/30/2010	Health
06/15/2010	07/30/2010	Health

IL

Based on Nursing Home Compare - Survey Deficiency

Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.
Environmental Deficiencies	IL	Keep safe, clean and homelike surroundings.
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.
Quality Care Deficiencies	IL	Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating

IL

Based on Nursing Home Compare - Survey Deficiency

Pattern	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

LAKE FOREST HOSPITAL SNU	LAKE FOREST	60045	(847) 234-5600
LAKE FOREST HOSPITAL SNU	LAKE FOREST	60045	(847) 234-5600
LAKE FOREST HOSPITAL SNU	LAKE FOREST	60045	(847) 234-5600
LAKE FOREST HOSPITAL SNU	LAKE FOREST	60045	(847) 234-5600
LAKE FOREST HOSPITAL SNU	LAKE FOREST	60045	(847) 234-5600
LAKE FOREST HOSPITAL SNU	LAKE FOREST	60045	(847) 234-5600
LAKE FOREST HOSPITAL SNU	LAKE FOREST	60045	(847) 234-5600
LAKE FOREST HOSPITAL SNU	LAKE FOREST	60045	(847) 234-5600
BURGESS SQUARE HEALTHCARE CTR	WESTMONT	60559	(630) 971-2645
BURGESS SQUARE HEALTHCARE CTR	WESTMONT	60559	(630) 971-2645

06/15/2010	07/30/2010	Health
06/15/2010	07/09/2010	Health
06/15/2010	07/01/2010	Health
06/15/2010	07/30/2010	Health
06/15/2010	07/01/2010	Health
06/15/2010	07/01/2010	Health
06/15/2010	07/30/2010	Health
10/29/2010	11/23/2010	Health
10/29/2010	11/23/2010	Health

		skills, if possible.
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.
Administration Deficiencies	IL	post nurse staffing information.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Environmental Deficiencies	IL	Keep all essential equipment working safely.
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.
Administration Deficiencies	IL	Choose a doctor to be the medical director.
Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves

Isolated	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Widespread	Minimal harm or potential for actual harm
Pattern	Immediate jeopardy to resident health or safety
Widespread	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

BURGESS SQUARE HEALTHCARE CTR	WESTMONT	60559	(630) 971-2645
BURGESS SQUARE HEALTHCARE CTR	WESTMONT	60559	(630) 971-2645
PINE CREST HEALTH CARE	HAZEL CREST	60429	(708) 335-2400
PINE CREST HEALTH CARE	HAZEL CREST	60429	(708) 335-2400
PINE CREST HEALTH CARE	HAZEL CREST	60429	(708) 335-2400
PINE CREST HEALTH CARE	HAZEL CREST	60429	(708) 335-2400
PINE CREST HEALTH CARE	HAZEL CREST	60429	(708) 335-2400
PINE CREST HEALTH CARE	HAZEL CREST	60429	(708) 335-2400

10/29/2010	11/23/2010	Health
10/29/2010	11/23/2010	Health
09/24/2010	11/23/2010	Health
09/24/2010	11/23/2010	Health
09/24/2010	11/23/2010	Health
09/24/2010	11/23/2010	Health
09/24/2010	11/23/2010	Health
09/24/2010	11/23/2010	Health

		receive help with eating/drinking, grooming and hygiene.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.
Resident Rights Deficiencies	IL	Try to resolve each resident's complaints quickly.
Resident Rights Deficiencies	IL	Provide enough notice before discharging or transferring a resident.
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest

Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

PINE CREST HEALTH CARE	HAZEL CREST	60429	(708) 335-2400
PINE CREST HEALTH CARE	HAZEL CREST	60429	(708) 335-2400
PINE CREST HEALTH CARE	HAZEL CREST	60429	(708) 335-2400
PINE CREST HEALTH CARE	HAZEL CREST	60429	(708) 335-2400
PINE CREST HEALTH CARE	HAZEL CREST	60429	(708) 335-2400
PINE CREST HEALTH CARE	HAZEL CREST	60429	(708) 335-2400
PINE CREST HEALTH CARE	HAZEL CREST	60429	(708) 335-2400
FAIRVIEW CARE CENTER OF JOLIET	JOLIET	60435	(815) 725-0443

09/24/2010	10/15/2010	Health
09/24/2010	11/23/2010	Health
09/24/2010	11/23/2010	Health
09/24/2010	11/23/2010	Health
09/24/2010	10/15/2010	Health
09/24/2010	12/14/2010	Health
09/24/2010	11/23/2010	Health
10/21/2010	11/22/2010	Health

		resident achieve the highest possible quality of life.
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Environmental Deficiencies	IL	Get rid of garbage properly.
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.
Environmental Deficiencies	IL	Make sure there is a program to prevent/deal with mice, insects, or other pests.
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.

Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Isolated	Actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

FAIRVIEW CARE CENTER OF JOLIET	JOLIET	60435	(815) 725-0443
FAIRVIEW CARE CENTER OF JOLIET	JOLIET	60435	(815) 725-0443
FAIRVIEW CARE CENTER OF JOLIET	JOLIET	60435	(815) 725-0443
FAIRVIEW CARE CENTER OF JOLIET	JOLIET	60435	(815) 725-0443
FAIRVIEW CARE CENTER OF JOLIET	JOLIET	60435	(815) 725-0443
FAIRVIEW CARE CENTER OF JOLIET	JOLIET	60435	(815) 725-0443
FAIRVIEW CARE CENTER OF JOLIET	JOLIET	60435	(815) 725-0443
FAIRVIEW CARE CENTER OF JOLIET	JOLIET	60435	(815) 725-0443

10/21/2010	11/22/2010	Health
10/21/2010	11/22/2010	Health
10/21/2010	02/22/2011	Health
10/21/2010	02/22/2011	Health
10/21/2010	11/22/2010	Health
10/21/2010	11/22/2010	Health
10/21/2010	11/22/2010	Health
10/21/2010	02/22/2011	Health

		residents.
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.
Environmental Deficiencies	IL	Keep safe, clean and homelike surroundings.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.
Nutrition and Dietary Deficiencies	IL	Hire a qualified dietician.
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.

Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm

FAIRVIEW CARE CENTER OF JOLIET	JOLIET	60435	(815) 725-0443
FAIRVIEW CARE CENTER OF JOLIET	JOLIET	60435	(815) 725-0443
FAIRVIEW CARE CENTER OF JOLIET	JOLIET	60435	(815) 725-0443
FAIRVIEW CARE CENTER OF JOLIET	JOLIET	60435	(815) 725-0443
WOODSTOCK RESIDENCE	WOODSTOCK	60098	(815) 338-1700
WOODSTOCK RESIDENCE	WOODSTOCK	60098	(815) 338-1700
WOODSTOCK RESIDENCE	WOODSTOCK	60098	(815) 338-1700
WOODSTOCK RESIDENCE	WOODSTOCK	60098	(815) 338-1700
WOODSTOCK RESIDENCE	WOODSTOCK	60098	(815) 338-1700
WOODSTOCK RESIDENCE	WOODSTOCK	60098	(815) 338-1700
ST JOHN HOSPITAL LTC UNIT	SPRINGFIELD	62702	(217) 544-6464

10/21/2010	02/22/2011	Health
10/21/2010	11/22/2010	Health
10/21/2010	02/22/2011	Health
10/21/2010	02/22/2011	Health
03/03/2011	03/25/2011	Health
03/03/2011	03/25/2011	Health
03/03/2011	03/25/2011	Health
03/03/2011	03/25/2011	Health
03/03/2011	03/25/2011	Health
03/03/2011	03/25/2011	Health
03/03/2011	03/25/2011	Health
04/15/2010	05/30/2010	Health

Nutrition and Dietary Deficiencies	IL	Offer other nutritional food to each resident who will not eat the food served.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Resident Rights Deficiencies	IL	Give the resident's legal representative the same rights as the resident.
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Quality Care Deficiencies	IL	Give each resident care and

Pattern	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual

ST JOHN HOSPITAL LTC UNIT	SPRINGFIELD	62702	(217) 544-6464
ST JOHN HOSPITAL LTC UNIT	SPRINGFIELD	62702	(217) 544-6464
ST JOHN HOSPITAL LTC UNIT	SPRINGFIELD	62702	(217) 544-6464
ST JOHN HOSPITAL LTC UNIT	SPRINGFIELD	62702	(217) 544-6464
HERITAGE MANOR-SPRINGFIELD	SPRINGFIELD	62702	(217) 789-0930
HERITAGE MANOR-SPRINGFIELD	SPRINGFIELD	62702	(217) 789-0930
HERITAGE MANOR-SPRINGFIELD	SPRINGFIELD	62702	(217) 789-0930
HERITAGE MANOR-SPRINGFIELD	SPRINGFIELD	62702	(217) 789-0930

IL

Based on Nursing Home Compare - Survey Deficiency

04/15/2010	05/30/2010	Health
04/15/2010	05/30/2010	Health
04/15/2010	05/30/2010	Health
03/03/2011	04/02/2011	Health
05/20/2010	06/08/2010	Health
05/20/2010	06/07/2010	Health
05/20/2010	06/06/2010	Health
05/20/2010	06/05/2010	Health

		services to get or keep the highest quality of life possible.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.

	harm
Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm

HERITAGE MANOR-SPRINGFIELD	SPRINGFIELD	62702	(217) 789-0930
FREEPORT REHAB & HEALTH CARE CENTER	FREEPORT	61032	(815) 235-6196
FREEPORT REHAB & HEALTH CARE CENTER	FREEPORT	61032	(815) 235-6196
FREEPORT REHAB & HEALTH CARE CENTER	FREEPORT	61032	(815) 235-6196
FREEPORT REHAB & HEALTH CARE CENTER	FREEPORT	61032	(815) 235-6196
FREEPORT REHAB & HEALTH CARE CENTER	FREEPORT	61032	(815) 235-6196
FREEPORT REHAB & HEALTH CARE CENTER	FREEPORT	61032	(815) 235-6196
FREEPORT REHAB & HEALTH CARE CENTER	FREEPORT	61032	(815) 235-6196
FREEPORT REHAB & HEALTH CARE CENTER	FREEPORT	61032	(815) 235-6196

05/20/2010	06/06/2010	Health
12/14/2010	12/17/2010	Health
12/14/2010	12/15/2010	Health
12/14/2010	12/15/2010	Health
12/14/2010	12/15/2010	Health
12/14/2010	12/15/2010	Health
12/14/2010	12/15/2010	Health
12/14/2010	12/15/2010	Health

IL

Based on Nursing Home Compare - Survey Deficiency

Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.
Environmental Deficiencies	IL	Keep safe, clean and homelike surroundings.
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.

Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Actual harm
Isolated	Minimal harm or potential for actual harm

FREEPORT REHAB & HEALTH CARE CENTER	FREEPORT	61032	(815) 235-6196
FREEPORT REHAB & HEALTH CARE CENTER	FREEPORT	61032	(815) 235-6196
FREEPORT REHAB & HEALTH CARE CENTER	FREEPORT	61032	(815) 235-6196
FREEPORT REHAB & HEALTH CARE CENTER	FREEPORT	61032	(815) 235-6196
FREEPORT REHAB & HEALTH CARE CENTER	FREEPORT	61032	(815) 235-6196
LAKEFRONT NSG & REHAB CTR	CHICAGO	60626	(773) 743-7711
LAKEFRONT NSG & REHAB CTR	CHICAGO	60626	(773) 743-7711
LAKEFRONT NSG & REHAB CTR	CHICAGO	60626	(773) 743-7711
LAKEFRONT NSG & REHAB CTR	CHICAGO	60626	(773) 743-7711

IL

Based on Nursing Home Compare - Survey Deficiency

12/14/2010	12/15/2010	Health
12/14/2010	12/15/2010	Health
12/14/2010	12/15/2010	Health
12/14/2010	12/15/2010	Health
12/14/2010	12/15/2010	Health
04/23/2010	05/01/2010	Health
04/23/2010	04/26/2010	Health
04/23/2010	05/06/2010	Health
04/23/2010	04/26/2010	Health

IL

Based on Nursing Home Compare - Survey Deficiency

Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.
Quality Care Deficiencies	IL	Have enough nurses to care for every resident in a way that maximizes the resident's well being.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.

Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Isolated	Actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm

LAKEFRONT NSG & REHAB CTR	CHICAGO	60626	(773) 743-7711
LAKEFRONT NSG & REHAB CTR	CHICAGO	60626	(773) 743-7711
LAKEFRONT NSG & REHAB CTR	CHICAGO	60626	(773) 743-7711
LAKEFRONT NSG & REHAB CTR	CHICAGO	60626	(773) 743-7711
LAKEFRONT NSG & REHAB CTR	CHICAGO	60626	(773) 743-7711
LAKEFRONT NSG & REHAB CTR	CHICAGO	60626	(773) 743-7711
LAKEFRONT NSG & REHAB CTR	CHICAGO	60626	(773) 743-7711
LAKEFRONT NSG & REHAB CTR	CHICAGO	60626	(773) 743-7711
REGENCY REHABILITATION CENTER	NILES	60714	(847) 647-7444

IL

Based on Nursing Home Compare - Survey Deficiency

04/23/2010	04/26/2010	Health
04/23/2010	05/05/2010	Health
04/23/2010	05/04/2010	Health
04/23/2010	04/26/2010	Health
04/23/2010	04/26/2010	Health
04/23/2010	04/26/2010	Health
04/23/2010	05/03/2010	Health
04/23/2010	04/28/2010	Health
02/25/2011	03/18/2011	Health

		and maintenance.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Administration Deficiencies	IL	Get proof that a nurse aide has the training and skills that the State requires.
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.

	harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm

REGENCY REHABILITATION CENTER	NILES	60714	(847) 647-7444
REGENCY REHABILITATION CENTER	NILES	60714	(847) 647-7444
REGENCY REHABILITATION CENTER	NILES	60714	(847) 647-7444
REGENCY REHABILITATION CENTER	NILES	60714	(847) 647-7444
REGENCY REHABILITATION CENTER	NILES	60714	(847) 647-7444
REGENCY REHABILITATION CENTER	NILES	60714	(847) 647-7444
REGENCY REHABILITATION CENTER	NILES	60714	(847) 647-7444

02/25/2011	03/18/2011	Health
02/25/2011	03/18/2011	Health
02/25/2011	03/18/2011	Health
02/25/2011	03/18/2011	Health
02/25/2011	03/18/2011	Health
02/25/2011	03/18/2011	Health
02/25/2011	03/18/2011	Health

Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose,

Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

REGENCY REHABILITATION CENTER	NILES	60714	(847) 647-7444
REGENCY REHABILITATION CENTER	NILES	60714	(847) 647-7444
SAINT CLARE HOME	PEORIA HEIGHTS	61614	(309) 682-5428
SAINT CLARE HOME	PEORIA HEIGHTS	61614	(309) 682-5428
SAINT CLARE HOME	PEORIA HEIGHTS	61614	(309) 682-5428
SAINT CLARE HOME	PEORIA HEIGHTS	61614	(309) 682-5428

02/25/2011	03/18/2011	Health
02/25/2011	03/18/2011	Health
08/05/2010	08/24/2010	Health
08/05/2010	09/10/2010	Health
08/05/2010	08/31/2010	Health
08/05/2010	08/27/2010	Health

		wrong time) to less than 5%.
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Resident Rights Deficiencies	IL	Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.

Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

SAINT CLARE HOME	PEORIA HEIGHTS	61614	(309) 682-5428
SAINT CLARE HOME	PEORIA HEIGHTS	61614	(309) 682-5428
SAINT CLARE HOME	PEORIA HEIGHTS	61614	(309) 682-5428
SAINT CLARE HOME	PEORIA HEIGHTS	61614	(309) 682-5428
SAINT CLARE HOME	PEORIA HEIGHTS	61614	(309) 682-5428
SAINT CLARE HOME	PEORIA HEIGHTS	61614	(309) 682-5428

08/05/2010	08/26/2010	Health
08/05/2010	09/03/2010	Health
08/05/2010	08/18/2010	Health
08/05/2010	08/24/2010	Health
08/05/2010	09/17/2010	Health
08/05/2010	08/25/2010	Health

Resident Assessment Deficiencies	IL	Make sure all assessments are accurate, coordinated by an RN, done by the right professional, and are signed by the person completing them.
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.

Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm

SAINT CLARE HOME	PEORIA HEIGHTS	61614	(309) 682-5428
SAINT CLARE HOME	PEORIA HEIGHTS	61614	(309) 682-5428
SAINT CLARE HOME	PEORIA HEIGHTS	61614	(309) 682-5428
SAINT CLARE HOME	PEORIA HEIGHTS	61614	(309) 682-5428
SAINT CLARE HOME	PEORIA HEIGHTS	61614	(309) 682-5428
HELIA SOUTHBELT HEALTHCARE	BELLEVILLE	62220	(618) 277-7700
HELIA SOUTHBELT HEALTHCARE	BELLEVILLE	62220	(618) 277-7700

IL

Based on Nursing Home Compare - Survey Deficiency

08/05/2010	09/03/2010	Health
08/05/2010	09/01/2010	Health
08/05/2010	08/26/2010	Health
08/05/2010	08/27/2010	Health
08/05/2010	09/10/2010	Health
07/01/2010	08/13/2010	Health
07/01/2010	08/13/2010	Health

IL

Based on Nursing Home Compare - Survey Deficiency

Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.
Resident Assessment Deficiencies	IL	Make sure that doctors visit residents regularly, as required.
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Administration Deficiencies	IL	Be administered in a way that leads to the highest possible level of well being for each resident.
Resident Rights Deficiencies	IL	Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity

Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Immediate jeopardy to resident health or safety
Widespread	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm

HELIA SOUTHBELT HEALTHCARE	BELLEVILLE	62220	(618) 277-7700
HELIA SOUTHBELT HEALTHCARE	BELLEVILLE	62220	(618) 277-7700
HELIA SOUTHBELT HEALTHCARE	BELLEVILLE	62220	(618) 277-7700
HELIA SOUTHBELT HEALTHCARE	BELLEVILLE	62220	(618) 277-7700
HELIA SOUTHBELT HEALTHCARE	BELLEVILLE	62220	(618) 277-7700
HELIA SOUTHBELT HEALTHCARE	BELLEVILLE	62220	(618) 277-7700
HELIA SOUTHBELT HEALTHCARE	BELLEVILLE	62220	(618) 277-7700
HELIA SOUTHBELT HEALTHCARE	BELLEVILLE	62220	(618) 277-7700

07/01/2010	08/13/2010	Health
07/01/2010	08/13/2010	Health
07/01/2010	08/13/2010	Health
07/01/2010	08/13/2010	Health
07/01/2010	08/13/2010	Health
07/01/2010	08/13/2010	Health
07/01/2010	08/13/2010	Health
07/01/2010	08/13/2010	Health
07/01/2010	08/13/2010	Health

		and self respect.
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Quality Care Deficiencies	IL	Make sure that residents receive treatment/services to continue to be able to care for themselves, unless a change is unavoidable.
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.

Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

HELIA SOUTHBELT HEALTHCARE	BELLEVILLE	62220	(618) 277-7700
HELIA SOUTHBELT HEALTHCARE	BELLEVILLE	62220	(618) 277-7700
HELIA SOUTHBELT HEALTHCARE	BELLEVILLE	62220	(618) 277-7700
HELIA SOUTHBELT HEALTHCARE	BELLEVILLE	62220	(618) 277-7700
HELIA SOUTHBELT HEALTHCARE	BELLEVILLE	62220	(618) 277-7700
NORTH LOGAN HEALTHCARE CENTER	DANVILLE	61832	(217) 443-3106
NORTH LOGAN HEALTHCARE CENTER	DANVILLE	61832	(217) 443-3106

07/01/2010	08/13/2010	Health
07/01/2010	08/13/2010	Health
07/01/2010	08/13/2010	Health
07/01/2010	08/13/2010	Health
07/01/2010	08/13/2010	Health
06/04/2010	06/24/2010	Health
06/04/2010	06/24/2010	Health

		nutritional needs were met.
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Environmental Deficiencies	IL	Provide at least one room to use as a dining room and for activities, that is a good size, with good lighting, airflow and furniture.
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.

	harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Potential for minimal harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm

LAKE SHORE HLTHCARE &REHAB CTR	CHICAGO	60626	(773) 973-7200
LAKE SHORE HLTHCARE &REHAB CTR	CHICAGO	60626	(773) 973-7200
LAKE SHORE HLTHCARE &REHAB CTR	CHICAGO	60626	(773) 973-7200
LAKE SHORE HLTHCARE &REHAB CTR	CHICAGO	60626	(773) 973-7200
LAKE SHORE HLTHCARE &REHAB CTR	CHICAGO	60626	(773) 973-7200
LAKE SHORE HLTHCARE &REHAB CTR	CHICAGO	60626	(773) 973-7200
LAKE SHORE HLTHCARE &REHAB CTR	CHICAGO	60626	(773) 973-7200
LAKE SHORE HLTHCARE &REHAB CTR	CHICAGO	60626	(773) 973-7200
MANORCARE OF HINSDALE	HINSDALE	60521	(630) 325-9630

10/28/2010	12/12/2010	Health
10/28/2010	12/12/2010	Health
10/28/2010	12/12/2010	Health
10/28/2010	12/12/2010	Health
10/28/2010	12/12/2010	Health
10/28/2010	12/12/2010	Health
10/28/2010	12/12/2010	Health
10/28/2010	12/12/2010	Health
10/28/2010	12/12/2010	Health
10/15/2010	11/19/2010	Health

IL

Based on Nursing Home Compare - Survey Deficiency

Resident Rights Deficiencies	IL	Tell the resident completely about his or her health status.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and

Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

MANORCARE OF HINSDALE	HINSDALE	60521	(630) 325-9630
MANORCARE OF HINSDALE	HINSDALE	60521	(630) 325-9630
MANORCARE OF HINSDALE	HINSDALE	60521	(630) 325-9630
MANORCARE OF HINSDALE	HINSDALE	60521	(630) 325-9630
MANORCARE OF HINSDALE	HINSDALE	60521	(630) 325-9630
MANORCARE OF HINSDALE	HINSDALE	60521	(630) 325-9630
MANORCARE OF HINSDALE	HINSDALE	60521	(630) 325-9630

10/15/2010	11/19/2010	Health
10/15/2010	11/19/2010	Health
10/15/2010	11/19/2010	Health
10/15/2010	11/19/2010	Health
10/15/2010	11/19/2010	Health
10/15/2010	11/19/2010	Health
10/15/2010	11/19/2010	Health

		and medical records private and confidential.
Resident Rights Deficiencies	IL	Make sure each resident has the right to choose activities, schedules and health care according to his or her interests, assessment, and plan of care.
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.
Nutrition and Dietary Deficiencies	IL	1) Provide 3 meals daily at regular times; or 2) serve breakfast within 14 hours after dinner; or 3) offer a snack at bedtime each day.
Environmental Deficiencies	IL	Have a program to keep infection

	harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Pattern	Minimal harm or potential for actual

MORTON VILLA CARE CENTER	MORTON	61550	(309) 266-9741
MORTON VILLA CARE CENTER	MORTON	61550	(309) 266-9741
MORTON VILLA CARE CENTER	MORTON	61550	(309) 266-9741
MORTON VILLA CARE CENTER	MORTON	61550	(309) 266-9741
MORTON VILLA CARE CENTER	MORTON	61550	(309) 266-9741
MORTON VILLA CARE CENTER	MORTON	61550	(309) 266-9741
LAKELAND REHAB & HEALTHCARE CENTER	EFFINGHAM	62401	(217) 342-2171
LAKELAND REHAB & HEALTHCARE CENTER	EFFINGHAM	62401	(217) 342-2171

02/25/2011	02/25/2011	Health
02/25/2011	03/16/2011	Health
02/25/2011	03/02/2011	Health
02/25/2011	03/16/2011	Health
02/25/2011	02/25/2011	Health
02/25/2011	02/25/2011	Health
04/19/2010	05/06/2010	Health
04/19/2010	05/06/2010	Health

		from spreading.
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Environmental Deficiencies	IL	Get rid of garbage properly.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or

	harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

LAKELAND REHAB & HEALTHCARE CENTER	EFFINGHAM	62401	(217) 342-2171
LAKELAND REHAB & HEALTHCARE CENTER	EFFINGHAM	62401	(217) 342-2171
LAKELAND REHAB & HEALTHCARE CENTER	EFFINGHAM	62401	(217) 342-2171
LAKELAND REHAB & HEALTHCARE CENTER	EFFINGHAM	62401	(217) 342-2171
LAKELAND REHAB & HEALTHCARE CENTER	EFFINGHAM	62401	(217) 342-2171
LAKELAND REHAB & HEALTHCARE CENTER	EFFINGHAM	62401	(217) 342-2171
LAKELAND REHAB & HEALTHCARE CENTER	EFFINGHAM	62401	(217) 342-2171
LAKELAND REHAB & HEALTHCARE CENTER	EFFINGHAM	62401	(217) 342-2171

IL

Based on Nursing Home Compare - Survey Deficiency

04/19/2010	05/06/2010	Health
04/19/2010	05/06/2010	Health
04/19/2010	05/06/2010	Health
04/19/2010	05/06/2010	Health
03/14/2011	03/25/2011	Health
03/14/2011	03/25/2011	Health
03/14/2011	03/25/2011	Health
03/14/2011	03/25/2011	Health

		is carefully watched; or 3) stop or change drugs that cause unwanted effects.
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.

Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Actual harm

LAKELAND REHAB & HEALTHCARE CENTER	EFFINGHAM	62401	(217) 342-2171
LAKELAND REHAB & HEALTHCARE CENTER	EFFINGHAM	62401	(217) 342-2171
LAKELAND REHAB & HEALTHCARE CENTER	EFFINGHAM	62401	(217) 342-2171
LAKELAND REHAB & HEALTHCARE CENTER	EFFINGHAM	62401	(217) 342-2171
LAKELAND REHAB & HEALTHCARE CENTER	EFFINGHAM	62401	(217) 342-2171
CRYSTAL PINES REHAB & HCC	CRYSTAL LAKE	60014	(815) 459-7791
CRYSTAL PINES REHAB & HCC	CRYSTAL LAKE	60014	(815) 459-7791
CRYSTAL PINES REHAB & HCC	CRYSTAL LAKE	60014	(815) 459-7791

03/14/2011	03/25/2011	Health
03/14/2011	03/25/2011	Health
03/14/2011	03/25/2011	Health
03/14/2011	03/25/2011	Health
03/14/2011	03/25/2011	Health
07/28/2010	08/17/2010	Health
07/28/2010	08/17/2010	Health
07/28/2010	08/17/2010	Health

		accidents.
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.
Quality Care Deficiencies	IL	Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of

Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm

CRYSTAL PINES REHAB & HCC	CRYSTAL LAKE	60014	(815) 459-7791
CRYSTAL PINES REHAB & HCC	CRYSTAL LAKE	60014	(815) 459-7791
ALDEN PARK STRATHMOOR	ROCKFORD	61107	(815) 229-5200
ALDEN PARK STRATHMOOR	ROCKFORD	61107	(815) 229-5200
ALDEN PARK STRATHMOOR	ROCKFORD	61107	(815) 229-5200
ALDEN PARK STRATHMOOR	ROCKFORD	61107	(815) 229-5200
ALDEN PARK STRATHMOOR	ROCKFORD	61107	(815) 229-5200
ALDEN PARK STRATHMOOR	ROCKFORD	61107	(815) 229-5200

IL

Based on Nursing Home Compare - Survey Deficiency

07/28/2010	08/17/2010	Health
07/28/2010	08/17/2010	Health
05/07/2010	05/28/2010	Health
05/07/2010	05/28/2010	Health
05/07/2010	05/28/2010	Health
05/07/2010	05/28/2010	Health
05/07/2010	05/28/2010	Health
05/07/2010	05/28/2010	Health

		meet a professional standard of quality.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.
Administration Deficiencies	IL	Hire a qualified social worker; or in homes with more than 120 beds, hire a qualified full-time social worker.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.

	harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm

ALDEN PARK STRATHMOOR	ROCKFORD	61107	(815) 229-5200
ALDEN PARK STRATHMOOR	ROCKFORD	61107	(815) 229-5200
ALDEN PARK STRATHMOOR	ROCKFORD	61107	(815) 229-5200
ALDEN PARK STRATHMOOR	ROCKFORD	61107	(815) 229-5200
PINE ACRES REHAB & LIVING CTR	DEKALB	60115	(815) 758-8151
PINE ACRES REHAB & LIVING CTR	DEKALB	60115	(815) 758-8151
PINE ACRES REHAB & LIVING CTR	DEKALB	60115	(815) 758-8151

IL

Based on Nursing Home Compare - Survey Deficiency

05/07/2010	05/28/2010	Health
05/07/2010	05/28/2010	Health
05/07/2010	05/28/2010	Health
05/07/2010	05/28/2010	Health
09/15/2010	10/10/2010	Health
09/15/2010	10/10/2010	Health
09/15/2010	10/10/2010	Health

		highest quality of life possible.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.

IL

Based on Nursing Home Compare - Survey Deficiency

Isolated	Actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

PINE ACRES REHAB & LIVING CTR	DEKALB	60115	(815) 758-8151
PINE ACRES REHAB & LIVING CTR	DEKALB	60115	(815) 758-8151
FONDULAC REHABILITATION & HCC	EAST PEORIA	61611	(309) 694-6446
FONDULAC REHABILITATION & HCC	EAST PEORIA	61611	(309) 694-6446
GLENVIEW TERRACE NURSING CTR	GLENVIEW	60025	(847) 729-9090
GLENVIEW TERRACE NURSING CTR	GLENVIEW	60025	(847) 729-9090
GLENVIEW TERRACE NURSING CTR	GLENVIEW	60025	(847) 729-9090
GLENVIEW TERRACE NURSING CTR	GLENVIEW	60025	(847) 729-9090
GLENVIEW TERRACE NURSING CTR	GLENVIEW	60025	(847) 729-9090
GLENVIEW TERRACE NURSING CTR	GLENVIEW	60025	(847) 729-9090

IL

Based on Nursing Home Compare - Survey Deficiency

09/15/2010	10/10/2010	Health
09/15/2010	10/10/2010	Health
07/16/2010	08/25/2010	Health
07/16/2010	08/25/2010	Health
01/28/2011	02/17/2011	Health
01/28/2011	02/17/2011	Health
01/28/2011	02/15/2011	Health
01/28/2011	02/17/2011	Health
01/28/2011	02/15/2011	Health
01/28/2011	02/17/2011	Health

IL

Based on Nursing Home Compare - Survey Deficiency

Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Administration Deficiencies	IL	Keep accurate and appropriate medical records.
Resident Rights Deficiencies	IL	Let the appropriate people see and talk to each resident.
Resident Rights Deficiencies	IL	Have a private telephone available for use.
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.

Widespread	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

GLENVIEW TERRACE NURSING CTR	GLENVIEW	60025	(847) 729-9090
GLENVIEW TERRACE NURSING CTR	GLENVIEW	60025	(847) 729-9090
GLENVIEW TERRACE NURSING CTR	GLENVIEW	60025	(847) 729-9090
GLENVIEW TERRACE NURSING CTR	GLENVIEW	60025	(847) 729-9090
GLENVIEW TERRACE NURSING CTR	GLENVIEW	60025	(847) 729-9090
GLENVIEW TERRACE NURSING CTR	GLENVIEW	60025	(847) 729-9090
GLENVIEW TERRACE NURSING CTR	GLENVIEW	60025	(847) 729-9090
HOPE CREEK CARE CENTER	EAST MOLINE	61244	(309) 796-6600
HOPE CREEK CARE CENTER	EAST MOLINE	61244	(309) 796-6600

01/28/2011	02/17/2011	Health
01/28/2011	02/17/2011	Health
01/28/2011	02/17/2011	Health
01/28/2011	02/17/2011	Health
01/28/2011	02/17/2011	Health
01/28/2011	02/17/2011	Health
01/28/2011	02/17/2011	Health
08/18/2010	09/19/2010	Health
08/18/2010	09/19/2010	Health

		highest quality of life possible.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.
Administration Deficiencies	IL	post nurse staffing information.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Environmental Deficiencies	IL	Put firmly secured handrails on each side of hallways.
Mistreatment Deficiencies	IL	Protect each resident from all abuse, physical punishment, and being separated from others.
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.

Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Widespread	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Immediate jeopardy to resident health or safety
Isolated	Immediate jeopardy to resident health or safety

HOPE CREEK CARE CENTER	EAST MOLINE	61244	(309) 796-6600
HOPE CREEK CARE CENTER	EAST MOLINE	61244	(309) 796-6600
HOPE CREEK CARE CENTER	EAST MOLINE	61244	(309) 796-6600
HOPE CREEK CARE CENTER	EAST MOLINE	61244	(309) 796-6600
HOPE CREEK CARE CENTER	EAST MOLINE	61244	(309) 796-6600
JACKSONVILLE CNV CENTER	JACKSONVILLE	62650	(217) 243-6451
JACKSONVILLE CNV CENTER	JACKSONVILLE	62650	(217) 243-6451
FOUR SEASONS LIVING CENTER	MORRISON	61270	(815) 772-4003
FOUR SEASONS LIVING CENTER	MORRISON	61270	(815) 772-4003

IL

Based on Nursing Home Compare - Survey Deficiency

08/18/2010	09/19/2010	Health
08/18/2010	09/19/2010	Health
08/18/2010	09/19/2010	Health
08/18/2010	09/19/2010	Health
08/18/2010	09/19/2010	Health
05/27/2010	06/11/2010	Health
05/27/2010	06/11/2010	Health
03/04/2011	03/22/2011	Health
03/04/2011	03/22/2011	Health

IL

Based on Nursing Home Compare - Survey Deficiency

Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.
Nutrition and Dietary Deficiencies	IL	Offer other nutritional food to each resident who will not eat the food served.
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents'

IL

Based on Nursing Home Compare - Survey Deficiency

Isolated	Actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm

FOUR SEASONS LIVING CENTER	MORRISON	61270	(815) 772-4003
FOUR SEASONS LIVING CENTER	MORRISON	61270	(815) 772-4003
FOUR SEASONS LIVING CENTER	MORRISON	61270	(815) 772-4003
FOUR SEASONS LIVING CENTER	MORRISON	61270	(815) 772-4003
FOUR SEASONS LIVING CENTER	MORRISON	61270	(815) 772-4003
FOUR SEASONS LIVING CENTER	MORRISON	61270	(815) 772-4003
FOUR SEASONS LIVING CENTER	MORRISON	61270	(815) 772-4003
FOUR SEASONS LIVING CENTER	MORRISON	61270	(815) 772-4003

IL

Based on Nursing Home Compare - Survey Deficiency

03/04/2011	03/22/2011	Health
03/04/2011	03/22/2011	Health
03/04/2011	03/22/2011	Health
03/04/2011	03/22/2011	Health
03/04/2011	03/22/2011	Health
03/04/2011	03/22/2011	Health
03/04/2011	03/22/2011	Health
03/04/2011	03/22/2011	Health

		of residents and theft of residents' property.
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.
Quality Care Deficiencies	IL	Use a registered nurse at least 8 hours a day, 7 days a week.
Nutrition and Dietary Deficiencies	IL	Provide food in a way that meets a resident's needs.
Nutrition and Dietary Deficiencies	IL	1) Provide 3 meals daily at regular times; or 2) serve breakfast within 14 hours after dinner; or 3) offer a snack at bedtime each day.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Resident Assessment Deficiencies	IL	Make sure that doctors visit residents regularly, as required.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.

Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Widespread	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm

FOUR SEASONS LIVING CENTER	MORRISON	61270	(815) 772-4003
FOUR SEASONS LIVING CENTER	MORRISON	61270	(815) 772-4003
TIMBERCREEK REHAB & HEALTHCARE CENTER	PEKIN	61554	(309) 347-1110
TIMBERCREEK REHAB & HEALTHCARE CENTER	PEKIN	61554	(309) 347-1110
TIMBERCREEK REHAB & HEALTHCARE CENTER	PEKIN	61554	(309) 347-1110
TIMBERCREEK REHAB & HEALTHCARE CENTER	PEKIN	61554	(309) 347-1110
TIMBERCREEK REHAB & HEALTHCARE CENTER	PEKIN	61554	(309) 347-1110
STERLING PAVILION	STERLING	61081	(815) 626-4264

03/04/2011	03/22/2011	Health
03/04/2011	03/22/2011	Health
11/10/2010	12/23/2010	Health
11/10/2010	12/23/2010	Health
11/10/2010	12/23/2010	Health
11/10/2010	12/23/2010	Health
11/10/2010	12/23/2010	Health
11/10/2010	12/23/2010	Health
06/17/2010	07/07/2010	Health

Environmental Deficiencies	IL	Provide bedrooms that don't allow residents to see each other when privacy is needed.
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.
Resident Rights Deficiencies	IL	Honor all of the resident's rights as a resident of the nursing home and as a citizen or resident of the United States.
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Environmental Deficiencies	IL	Keep all essential equipment working safely.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in

Pattern	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Pattern	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual

BUCKINGHAM PAVILION	CHICAGO	60645	(773) 973-5333
BUCKINGHAM PAVILION	CHICAGO	60645	(773) 973-5333
BUCKINGHAM PAVILION	CHICAGO	60645	(773) 973-5333
HELIA HEALTHCARE OF BELLEVILLE	BELLEVILLE	62223	(618) 397-8400
HELIA HEALTHCARE OF BELLEVILLE	BELLEVILLE	62223	(618) 397-8400
HELIA HEALTHCARE OF BELLEVILLE	BELLEVILLE	62223	(618) 397-8400
HELIA HEALTHCARE OF BELLEVILLE	BELLEVILLE	62223	(618) 397-8400

12/23/2010	01/22/2011	Health
12/23/2010	01/22/2011	Health
12/23/2010	01/22/2011	Health
05/25/2010	06/11/2010	Health
05/25/2010	06/25/2010	Health
05/25/2010	06/17/2010	Health
05/25/2010	06/11/2010	Health

		a safe and clean way.
Administration Deficiencies	IL	Hire a qualified social worker; or in homes with more than 120 beds, hire a qualified full-time social worker.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.
Resident Rights Deficiencies	IL	Make sure each resident has the right to choose activities, schedules and health care according to his or her interests, assessment, and plan of care.
Environmental Deficiencies	IL	Keep safe, clean and homelike surroundings.
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.

	harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

IL

Based on Nursing Home Compare - Survey Deficiency

HELIA HEALTHCARE OF BELLEVILLE	BELLEVILLE	62223	(618) 397-8400
HELIA HEALTHCARE OF BELLEVILLE	BELLEVILLE	62223	(618) 397-8400
HELIA HEALTHCARE OF BELLEVILLE	BELLEVILLE	62223	(618) 397-8400
HELIA HEALTHCARE OF BELLEVILLE	BELLEVILLE	62223	(618) 397-8400
HELIA HEALTHCARE OF BELLEVILLE	BELLEVILLE	62223	(618) 397-8400
HELIA HEALTHCARE OF BELLEVILLE	BELLEVILLE	62223	(618) 397-8400

IL

Based on Nursing Home Compare - Survey Deficiency

05/25/2010	06/11/2010	Health
05/25/2010	06/21/2010	Health
05/25/2010	06/17/2010	Health
05/25/2010	06/17/2010	Health
05/25/2010	06/17/2010	Health
05/25/2010	06/11/2010	Health

Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.
Quality Care Deficiencies	IL	Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea,

Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

HELIA HEALTHCARE OF BELLEVILLE	BELLEVILLE	62223	(618) 397-8400
HELIA HEALTHCARE OF BELLEVILLE	BELLEVILLE	62223	(618) 397-8400
HELIA HEALTHCARE OF BELLEVILLE	BELLEVILLE	62223	(618) 397-8400
HELIA HEALTHCARE OF BELLEVILLE	BELLEVILLE	62223	(618) 397-8400

05/25/2010	05/26/2010	Health
05/25/2010	06/15/2010	Health
05/25/2010	06/02/2010	Health
05/25/2010	06/11/2010	Health

		vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.
Quality Care Deficiencies	IL	Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.
Pharmacy Service Deficiencies	IL	Have drugs and other similar products available, which are needed every day and in emergencies, and give them out

Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

IL

Based on Nursing Home Compare - Survey Deficiency

HELIA HEALTHCARE OF BELLEVILLE	BELLEVILLE	62223	(618) 397-8400
HELIA HEALTHCARE OF BELLEVILLE	BELLEVILLE	62223	(618) 397-8400
PRAIRIE VILLAGE HEALTHCARE CTR	JACKSONVILLE	62650	(217) 245-5175
PRAIRIE VILLAGE HEALTHCARE CTR	JACKSONVILLE	62650	(217) 245-5175
PRAIRIE VILLAGE HEALTHCARE CTR	JACKSONVILLE	62650	(217) 245-5175
PRAIRIE VILLAGE HEALTHCARE CTR	JACKSONVILLE	62650	(217) 245-5175
PRAIRIE VILLAGE HEALTHCARE CTR	JACKSONVILLE	62650	(217) 245-5175
PRAIRIE VILLAGE HEALTHCARE CTR	JACKSONVILLE	62650	(217) 245-5175

IL

Based on Nursing Home Compare - Survey Deficiency

05/25/2010	06/11/2010	Health
05/25/2010	06/11/2010	Health
06/04/2010	06/30/2010	Health
06/04/2010	06/21/2010	Health
06/04/2010	06/30/2010	Health
06/04/2010	06/30/2010	Health
06/04/2010	06/30/2010	Health

		properly.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.

Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

PRAIRIE VILLAGE HEALTHCARE CTR	JACKSONVILLE	62650	(217) 245-5175
PRAIRIE VILLAGE HEALTHCARE CTR	JACKSONVILLE	62650	(217) 245-5175
PRAIRIE VILLAGE HEALTHCARE CTR	JACKSONVILLE	62650	(217) 245-5175
BRENTWOOD NORTH HC &REHAB CTR	RIVERWOODS	60015	(847) 947-9000
BRENTWOOD NORTH HC &REHAB CTR	RIVERWOODS	60015	(847) 947-9000
BRENTWOOD NORTH HC &REHAB CTR	RIVERWOODS	60015	(847) 947-9000
BRENTWOOD NORTH HC &REHAB CTR	RIVERWOODS	60015	(847) 947-9000
BRENTWOOD NORTH HC &REHAB CTR	RIVERWOODS	60015	(847) 947-9000
GROVE OF LA GRANGE PARK	LA GRANGE PARK	60526	(708) 354-7300

IL

Based on Nursing Home Compare - Survey Deficiency

06/04/2010	06/15/2010	Health
06/04/2010	06/15/2010	Health
06/04/2010	06/15/2010	Health
05/28/2010	06/08/2010	Health
05/28/2010	06/08/2010	Health
05/28/2010	06/08/2010	Health
05/28/2010	06/08/2010	Health
05/28/2010	06/08/2010	Health
08/27/2010	09/27/2010	Health

IL

Based on Nursing Home Compare - Survey Deficiency

Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.

IL

Based on Nursing Home Compare - Survey Deficiency

Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Actual harm
Isolated	Minimal harm or potential for actual harm

GROVE OF LA GRANGE PARK	LA GRANGE PARK	60526	(708) 354-7300
GROVE OF LA GRANGE PARK	LA GRANGE PARK	60526	(708) 354-7300
GROVE OF LA GRANGE PARK	LA GRANGE PARK	60526	(708) 354-7300
MAPLEWOOD CARE	ELGIN	60123	(847) 697-3750
MAPLEWOOD CARE	ELGIN	60123	(847) 697-3750
MAPLEWOOD CARE	ELGIN	60123	(847) 697-3750
MAPLEWOOD CARE	ELGIN	60123	(847) 697-3750
MAPLEWOOD CARE	ELGIN	60123	(847) 697-3750

IL

Based on Nursing Home Compare - Survey Deficiency

08/27/2010	09/27/2010	Health
08/27/2010	09/27/2010	Health
08/27/2010	09/27/2010	Health
09/16/2010	11/04/2010	Health
09/16/2010	11/04/2010	Health
09/16/2010	11/04/2010	Health
09/16/2010	11/04/2010	Health
09/16/2010	11/04/2010	Health
09/16/2010	11/04/2010	Health

IL

Based on Nursing Home Compare - Survey Deficiency

Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Mistreatment Deficiencies	IL	Protect each resident from all abuse, physical punishment, and being separated from others.
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and

Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm

MAPLEWOOD CARE	ELGIN	60123	(847) 697-3750
MAPLEWOOD CARE	ELGIN	60123	(847) 697-3750
MAPLEWOOD CARE	ELGIN	60123	(847) 697-3750
MAPLEWOOD CARE	ELGIN	60123	(847) 697-3750
MAPLEWOOD CARE	ELGIN	60123	(847) 697-3750
MAPLEWOOD CARE	ELGIN	60123	(847) 697-3750
RED BUD NURSING HOME	RED BUD	62278	(618) 282-3891

09/16/2010	11/04/2010	Health
09/16/2010	11/04/2010	Health
09/16/2010	11/04/2010	Health
09/16/2010	11/04/2010	Health
09/16/2010	11/04/2010	Health
09/16/2010	11/04/2010	Health
09/16/2010	11/04/2010	Health
02/22/2011	03/01/2011	Health

		actions that can be measured.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Quality Care Deficiencies	IL	Make sure that residents receive treatment/services to continue to be able to care for themselves, unless a change is unavoidable.
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.
Resident Rights Deficiencies	IL	Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a

Isolated	Actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

RED BUD NURSING HOME	RED BUD	62278	(618) 282-3891
RED BUD NURSING HOME	RED BUD	62278	(618) 282-3891
RED BUD NURSING HOME	RED BUD	62278	(618) 282-3891
RED BUD NURSING HOME	RED BUD	62278	(618) 282-3891
RED BUD NURSING HOME	RED BUD	62278	(618) 282-3891

02/22/2011	03/03/2011	Health
02/22/2011	03/17/2011	Health
02/22/2011	03/02/2011	Health
02/22/2011	03/17/2011	Health
02/22/2011	03/17/2011	Health

		need to alter treatment significantly, or the resident must be transferred or discharged.
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.
Environmental Deficiencies	IL	Have a program to keep infection

Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual

HILLCREST NURSING & REHAB CTR	JOLIET	60432	(815) 727-4794
HILLCREST NURSING & REHAB CTR	JOLIET	60432	(815) 727-4794
HILLCREST NURSING & REHAB CTR	JOLIET	60432	(815) 727-4794
HILLCREST NURSING & REHAB CTR	JOLIET	60432	(815) 727-4794
HILLCREST NURSING & REHAB CTR	JOLIET	60432	(815) 727-4794
HILLCREST NURSING & REHAB CTR	JOLIET	60432	(815) 727-4794
HILLCREST NURSING & REHAB CTR	JOLIET	60432	(815) 727-4794
HILLCREST NURSING & REHAB CTR	JOLIET	60432	(815) 727-4794
HILLCREST NURSING & REHAB CTR	JOLIET	60432	(815) 727-4794

11/24/2010	01/07/2011	Health
11/24/2010	01/07/2011	Health
11/24/2010	01/07/2011	Health
11/24/2010	01/07/2011	Health
11/24/2010	01/07/2011	Health
11/24/2010	01/08/2011	Health
11/24/2010	01/07/2011	Health
11/24/2010	01/07/2011	Health

		from spreading.
Resident Rights Deficiencies	IL	Properly hold, secure and manage each resident's personal money which is deposited with the nursing home.
Resident Rights Deficiencies	IL	Try to resolve each resident's complaints quickly.
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.
Resident Rights Deficiencies	IL	Make sure each resident has the right to choose activities, schedules and health care according to his or her interests, assessment, and plan of care.
Resident Rights Deficiencies	IL	Make sure that each resident has the right to join in social, religious, and community activities.
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Resident Assessment Deficiencies	IL	Screen residents when they are first admitted to send them to an

	harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

HILLCREST NURSING & REHAB CTR	JOLIET	60432	(815) 727-4794
HILLCREST NURSING & REHAB CTR	JOLIET	60432	(815) 727-4794
HILLCREST NURSING & REHAB CTR	JOLIET	60432	(815) 727-4794
HILLCREST NURSING & REHAB CTR	JOLIET	60432	(815) 727-4794
HILLCREST NURSING & REHAB CTR	JOLIET	60432	(815) 727-4794
NORTHWOODS CARE CENTRE	BELVIDERE	61008	(815) 544-0358
NORTHWOODS CARE CENTRE	BELVIDERE	61008	(815) 544-0358
NORTHWOODS CARE CENTRE	BELVIDERE	61008	(815) 544-0358

11/24/2010	01/07/2011	Health
11/24/2010	01/07/2011	Health
11/24/2010	01/07/2011	Health
11/24/2010	01/07/2011	Health
11/24/2010	01/07/2011	Health
12/14/2010	12/29/2010	Health
12/14/2010	12/22/2010	Health
12/14/2010	12/21/2010	Health

		first admitted to send them to an area with special care for people with developmental disabilities or mental illness, if needed.
Quality Care Deficiencies	IL	Make sure that residents receive treatment/services to continue to be able to care for themselves, unless a change is unavoidable.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.
Environmental Deficiencies	IL	Provide needed housekeeping

	harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual

NORTHWOODS CARE CENTRE	BELVIDERE	61008	(815) 544-0358
NORTHWOODS CARE CENTRE	BELVIDERE	61008	(815) 544-0358
NORTHWOODS CARE CENTRE	BELVIDERE	61008	(815) 544-0358
NORTHWOODS CARE CENTRE	BELVIDERE	61008	(815) 544-0358
NORTHWOODS CARE CENTRE	BELVIDERE	61008	(815) 544-0358
NORTHWOODS CARE CENTRE	BELVIDERE	61008	(815) 544-0358
NORTHWOODS CARE CENTRE	BELVIDERE	61008	(815) 544-0358
NORTHWOODS CARE CENTRE	BELVIDERE	61008	(815) 544-0358
NORTHWOODS CARE CENTRE	BELVIDERE	61008	(815) 544-0358

		Health
12/14/2010	12/16/2010	Health
12/14/2010	12/17/2010	Health
12/14/2010	12/21/2010	Health
12/14/2010	12/21/2010	Health
12/14/2010	12/17/2010	Health
12/14/2010	12/29/2010	Health
12/14/2010	12/18/2010	Health

Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Quality Care Deficiencies	IL	Properly care for residents needing special services,

IL

Based on Nursing Home Compare - Survey Deficiency

Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Immediate jeopardy to resident health or safety
Isolated	Minimal harm or potential for actual harm

NORTHWOODS CARE CENTRE	BELVIDERE	61008	(815) 544-0358
NORTHWOODS CARE CENTRE	BELVIDERE	61008	(815) 544-0358
NORTHWOODS CARE CENTRE	BELVIDERE	61008	(815) 544-0358
NORTHWOODS CARE CENTRE	BELVIDERE	61008	(815) 544-0358
NORTHWOODS CARE CENTRE	BELVIDERE	61008	(815) 544-0358
NORTHWOODS CARE CENTRE	BELVIDERE	61008	(815) 544-0358
EMBASSY HEALTH CARE CENTER	WILMINGTON	60481	(815) 476-2200
EMBASSY HEALTH CARE CENTER	WILMINGTON	60481	(815) 476-2200

12/14/2010	12/14/2010	Health
12/14/2010	12/14/2010	Health
12/14/2010	12/14/2010	Health
12/14/2010	12/14/2010	Health
12/14/2010	12/21/2010	Health
12/14/2010	12/23/2010	Health
06/10/2010	06/26/2010	Health
06/10/2010	08/16/2010	Health

		including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Nutrition and Dietary Deficiencies	IL	Use properly trained paid feeding assistants, provide licensed nursing supervision of the feeding assistants, or properly monitor the feeding of its residents.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Environmental Deficiencies	IL	Keep all essential equipment working safely.
Environmental Deficiencies	IL	Keep safe, clean and homelike surroundings.
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.

Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Isolated	Immediate jeopardy to resident health or safety
Pattern	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm

EMBASSY HEALTH CARE CENTER	WILMINGTON	60481	(815) 476-2200
EMBASSY HEALTH CARE CENTER	WILMINGTON	60481	(815) 476-2200
EMBASSY HEALTH CARE CENTER	WILMINGTON	60481	(815) 476-2200
EMBASSY HEALTH CARE CENTER	WILMINGTON	60481	(815) 476-2200
EMBASSY HEALTH CARE CENTER	WILMINGTON	60481	(815) 476-2200
EMBASSY HEALTH CARE CENTER	WILMINGTON	60481	(815) 476-2200
EMBASSY HEALTH CARE CENTER	WILMINGTON	60481	(815) 476-2200
EMBASSY HEALTH CARE CENTER	WILMINGTON	60481	(815) 476-2200

06/10/2010	06/26/2010	Health
06/10/2010	06/26/2010	Health
06/10/2010	08/16/2010	Health
06/10/2010	06/26/2010	Health
06/10/2010	08/16/2010	Health
06/10/2010	06/26/2010	Health
06/10/2010	06/26/2010	Health
06/10/2010	06/26/2010	Health

		and maintenance.
Resident Assessment Deficiencies	IL	Make sure all assessments are accurate, coordinated by an RN, done by the right professional, and are signed by the person completing them.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose,

	harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Actual harm
Isolated	Actual harm
Isolated	Actual harm
Pattern	Minimal harm or potential for actual harm

EMBASSY HEALTH CARE CENTER	WILMINGTON	60481	(815) 476-2200
EMBASSY HEALTH CARE CENTER	WILMINGTON	60481	(815) 476-2200
EMBASSY HEALTH CARE CENTER	WILMINGTON	60481	(815) 476-2200
EMBASSY HEALTH CARE CENTER	WILMINGTON	60481	(815) 476-2200
EMBASSY HEALTH CARE CENTER	WILMINGTON	60481	(815) 476-2200
EMBASSY HEALTH CARE CENTER	WILMINGTON	60481	(815) 476-2200
EMBASSY HEALTH CARE CENTER	WILMINGTON	60481	(815) 476-2200

IL

Based on Nursing Home Compare - Survey Deficiency

06/10/2010	06/26/2010	Health
06/10/2010	06/26/2010	Health
11/19/2010	12/21/2010	Health
11/19/2010	12/21/2010	Health
11/19/2010	12/21/2010	Health
11/19/2010	12/21/2010	Health
11/19/2010	12/21/2010	Health

		errors (wrong drug, wrong dose, wrong time) to less than 5%.
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Make sure that residents receive treatment/services to continue to be able to care for themselves, unless a change is unavoidable.

	harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

IL

Based on Nursing Home Compare - Survey Deficiency

EMBASSY HEALTH CARE CENTER	WILMINGTON	60481	(815) 476-2200
EMBASSY HEALTH CARE CENTER	WILMINGTON	60481	(815) 476-2200
HERITAGE MANOR-EL PASO	EL PASO	61738	(309) 527-6240
CARRIER MILLS NURSING & REHAB CENTER	CARRIER MILLS	62917	(618) 994-2323
CARRIER MILLS NURSING & REHAB CENTER	CARRIER MILLS	62917	(618) 994-2323
CARRIER MILLS NURSING & REHAB CENTER	CARRIER MILLS	62917	(618) 994-2323
CARRIER MILLS NURSING & REHAB CENTER	CARRIER MILLS	62917	(618) 994-2323

IL

Based on Nursing Home Compare - Survey Deficiency

11/19/2010	12/21/2010	Health
11/19/2010	12/21/2010	Health
01/21/2011	02/25/2011	Health
09/23/2010	10/19/2010	Health
09/23/2010	10/19/2010	Health
09/23/2010	10/19/2010	Health
09/23/2010	10/19/2010	Health

IL

Based on Nursing Home Compare - Survey Deficiency

Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Resident Rights Deficiencies	IL	Let the resident refuse treatment or refuse to take part in an experiment.
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.
Quality Care Deficiencies	IL	Give professional services that follow each resident's written care plan.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.

IL

Based on Nursing Home Compare - Survey Deficiency

Widespread	Potential for minimal harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm

WEST SUBURBAN NURSING & REHAB CENTER	BLOOMINGDALE	60108	(630) 894-7400
WEST SUBURBAN NURSING & REHAB CENTER	BLOOMINGDALE	60108	(630) 894-7400
WEST SUBURBAN NURSING & REHAB CENTER	BLOOMINGDALE	60108	(630) 894-7400
WEST SUBURBAN NURSING & REHAB CENTER	BLOOMINGDALE	60108	(630) 894-7400
WEST SUBURBAN NURSING & REHAB CENTER	BLOOMINGDALE	60108	(630) 894-7400
BALLARD NURSING CENTER	DES PLAINES	60016	(847) 294-2300
BALLARD NURSING CENTER	DES PLAINES	60016	(847) 294-2300
BALLARD NURSING CENTER	DES PLAINES	60016	(847) 294-2300
WARREN BARR PAVILION	CHICAGO	60610	(312) 705-5100
WARREN BARR PAVILION	CHICAGO	60610	(312) 705-5100

12/23/2010	01/20/2011	Health
12/23/2010	01/20/2011	Health
12/23/2010	01/20/2011	Health
12/23/2010	01/20/2011	Health
12/23/2010	01/20/2011	Health
09/30/2010	10/21/2010	Health
09/30/2010	10/30/2010	Health
09/30/2010	10/21/2010	Health
04/28/2010	05/19/2010	Health
04/28/2010	05/19/2010	Health

IL

Based on Nursing Home Compare - Survey Deficiency

Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Environmental Deficiencies	IL	Get rid of garbage properly.
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.
Environmental Deficiencies	IL	Keep safe, clean and homelike surroundings.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.

Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

WARREN BARR PAVILION	CHICAGO	60610	(312) 705-5100
WARREN BARR PAVILION	CHICAGO	60610	(312) 705-5100
WARREN BARR PAVILION	CHICAGO	60610	(312) 705-5100
BRONZEVILLE PARK NSG & LVG CTR	CHICAGO	60616	(312) 842-5000
BRONZEVILLE PARK NSG & LVG CTR	CHICAGO	60616	(312) 842-5000
BRONZEVILLE PARK NSG & LVG CTR	CHICAGO	60616	(312) 842-5000
BRONZEVILLE PARK NSG & LVG CTR	CHICAGO	60616	(312) 842-5000
BRONZEVILLE PARK NSG & LVG CTR	CHICAGO	60616	(312) 842-5000
BRONZEVILLE PARK NSG & LVG CTR	CHICAGO	60616	(312) 842-5000

04/28/2010	05/19/2010	Health
04/28/2010	05/19/2010	Health
04/28/2010	05/19/2010	Health
09/10/2010	10/27/2010	Health
09/10/2010	10/27/2010	Health
09/10/2010	10/27/2010	Health
09/10/2010	10/27/2010	Health
09/10/2010	10/27/2010	Health
09/10/2010	10/27/2010	Health
09/10/2010	09/30/2010	Health

		quality.
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.
Pharmacy Service Deficiencies	IL	Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the

Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Actual harm

BRONZEVILLE PARK NSG & LVG CTR	CHICAGO	60616	(312) 842-5000
BRONZEVILLE PARK NSG & LVG CTR	CHICAGO	60616	(312) 842-5000
MANORCARE OF WESTMONT	WESTMONT	60559	(630) 323-4400
MANORCARE OF WESTMONT	WESTMONT	60559	(630) 323-4400
MANORCARE OF WESTMONT	WESTMONT	60559	(630) 323-4400
MANORCARE OF WESTMONT	WESTMONT	60559	(630) 323-4400
ELM BROOK HLTH C & REHAB CTRE	ELMHURST	60126	(630) 530-5225
ELM BROOK HLTH C & REHAB CTRE	ELMHURST	60126	(630) 530-5225

09/10/2010	10/27/2010	Health
09/10/2010	10/27/2010	Health
01/14/2011	01/24/2011	Health
01/14/2011	01/20/2011	Health
01/14/2011	01/18/2011	Health
01/14/2011	02/04/2011	Health
07/22/2010	08/09/2010	Health
07/22/2010	08/09/2010	Health

		services to get or keep the highest quality of life possible.
Quality Care Deficiencies	IL	Give the right treatment and services to residents who have mental or social problems adjusting.
Pharmacy Service Deficiencies	IL	At least once a month, have a licensed pharmacist check the drugs that each resident takes.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Administration Deficiencies	IL	Make sure that nurse aides show they have the skills to be able to care for residents.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the

Isolated	Actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm

ELM BROOK HLTH C & REHAB CTRE	ELMHURST	60126	(630) 530-5225
ELM BROOK HLTH C & REHAB CTRE	ELMHURST	60126	(630) 530-5225
FRIENDSHIP VILLAGE-SCHAUMBURG	SCHAUMBURG	60194	(847) 884-5000
FRIENDSHIP VILLAGE-SCHAUMBURG	SCHAUMBURG	60194	(847) 884-5000
AMBASSADOR NURSING & REHAB CENTER	CHICAGO	60625	(773) 583-7130
AMBASSADOR NURSING & REHAB CENTER	CHICAGO	60625	(773) 583-7130
AMBASSADOR NURSING & REHAB CENTER	CHICAGO	60625	(773) 583-7130
AMBASSADOR NURSING & REHAB CENTER	CHICAGO	60625	(773) 583-7130

IL

Based on Nursing Home Compare - Survey Deficiency

07/22/2010	08/09/2010	Health
07/22/2010	08/09/2010	Health
03/10/2011	03/31/2011	Health
03/10/2011	03/27/2011	Health
08/13/2010	09/20/2010	Health
08/13/2010	09/20/2010	Health
08/13/2010	09/20/2010	Health
08/13/2010	09/20/2010	Health

		services to get or keep the highest quality of life possible.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Administration Deficiencies	IL	Make sure that nurse aides show they have the skills to be able to care for residents.
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.
Resident Rights Deficiencies	IL	Let the appropriate people see and talk to each resident.
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.

	harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

AMBASSADOR NURSING & REHAB CENTER	CHICAGO	60625	(773) 583-7130
AMBASSADOR NURSING & REHAB CENTER	CHICAGO	60625	(773) 583-7130
AMBASSADOR NURSING & REHAB CENTER	CHICAGO	60625	(773) 583-7130
AMBASSADOR NURSING & REHAB CENTER	CHICAGO	60625	(773) 583-7130
AMBASSADOR NURSING & REHAB CENTER	CHICAGO	60625	(773) 583-7130
AMBASSADOR NURSING & REHAB CENTER	CHICAGO	60625	(773) 583-7130
LIBERTYVILLE MANOR EXT CARE	LIBERTYVILLE	60048	(847) 367-6100
LIBERTYVILLE MANOR EXT CARE	LIBERTYVILLE	60048	(847) 367-6100
LIBERTYVILLE MANOR EXT CARE	LIBERTYVILLE	60048	(847) 367-6100

08/13/2010	09/20/2010	Health
08/13/2010	09/20/2010	Health
08/13/2010	09/20/2010	Health
08/13/2010	09/20/2010	Health
08/13/2010	09/20/2010	Health
08/13/2010	09/20/2010	Health
01/06/2011	02/18/2011	Health
01/06/2011	02/18/2011	Health
01/06/2011	02/18/2011	Health

IL

Based on Nursing Home Compare - Survey Deficiency

Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.
Quality Care Deficiencies	IL	Give professional services that follow each resident's written care plan.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.

Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

LIBERTYVILLE MANOR EXT CARE	LIBERTYVILLE	60048	(847) 367-6100
LIBERTYVILLE MANOR EXT CARE	LIBERTYVILLE	60048	(847) 367-6100
GILMAN HEALTHCARE CENTER	GILMAN	60938	(815) 265-7208
GILMAN HEALTHCARE CENTER	GILMAN	60938	(815) 265-7208
GILMAN HEALTHCARE CENTER	GILMAN	60938	(815) 265-7208
GILMAN HEALTHCARE CENTER	GILMAN	60938	(815) 265-7208
GILMAN HEALTHCARE CENTER	GILMAN	60938	(815) 265-7208
MANORCARE OF ROLLING MEADOWS	ROLLING MEADOWS	60008	(847) 397-2400

IL

Based on Nursing Home Compare - Survey Deficiency

01/06/2011	02/18/2011	Health
01/06/2011	02/18/2011	Health
07/15/2010	09/09/2010	Health
07/15/2010	09/09/2010	Health
07/15/2010	09/09/2010	Health
07/15/2010	09/09/2010	Health
07/15/2010	09/21/2010	Health
04/28/2010	05/26/2010	Health

		sores or heal existing bed sores.
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.

Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

MANORCARE OF ROLLING MEADOWS	ROLLING MEADOWS	60008	(847) 397-2400
MANORCARE OF ROLLING MEADOWS	ROLLING MEADOWS	60008	(847) 397-2400
MANORCARE OF ROLLING MEADOWS	ROLLING MEADOWS	60008	(847) 397-2400
MANORCARE OF ROLLING MEADOWS	ROLLING MEADOWS	60008	(847) 397-2400
MANORCARE OF OAK LAWN EAST	OAK LAWN	60453	(708) 423-7882
MANORCARE OF OAK LAWN EAST	OAK LAWN	60453	(708) 423-7882
MANORCARE OF OAK LAWN EAST	OAK LAWN	60453	(708) 423-7882
MANORCARE OF OAK LAWN EAST	OAK LAWN	60453	(708) 423-7882

04/28/2010	05/21/2010	Health
04/28/2010	05/24/2010	Health
04/28/2010	05/26/2010	Health
04/28/2010	05/25/2010	Health
09/16/2010	10/15/2010	Health
09/16/2010	10/15/2010	Health
09/16/2010	10/07/2010	Health
09/16/2010	10/13/2010	Health

		quality.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.
Nutrition and Dietary Deficiencies	IL	1) Provide 3 meals daily at regular times; or 2) serve breakfast within 14 hours after dinner; or 3) offer a snack at bedtime each day.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get

Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm

IL

Based on Nursing Home Compare - Survey Deficiency

MANORCARE OF OAK LAWN EAST	OAK LAWN	60453	(708) 423-7882
CHAMPAIGN COUNTY NURSING HOME	URBANA	61802	(217) 384-3784
CHAMPAIGN COUNTY NURSING HOME	URBANA	61802	(217) 384-3784
CHAMPAIGN COUNTY NURSING HOME	URBANA	61802	(217) 384-3784
CHAMPAIGN COUNTY NURSING HOME	URBANA	61802	(217) 384-3784
HERITAGE MANOR-GILLESPIE	GILLESPIE	62033	(217) 839-2171
HERITAGE MANOR-GILLESPIE	GILLESPIE	62033	(217) 839-2171

IL

Based on Nursing Home Compare - Survey Deficiency

09/16/2010	10/15/2010	Health
11/18/2010	11/21/2010	Health
11/18/2010	11/21/2010	Health
11/18/2010	11/21/2010	Health
11/18/2010	11/21/2010	Health
05/14/2010	05/16/2010	Health
05/14/2010	05/16/2010	Health

		reduced range of motion get proper treatment and services to increase range of motion.
Administration Deficiencies	IL	post nurse staffing information.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2)

	harm
Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm

SULLIVAN REHAB & HLTH CARE CTR	SULLIVAN	61951	(217) 728-4327
SULLIVAN REHAB & HLTH CARE CTR	SULLIVAN	61951	(217) 728-4327
SULLIVAN REHAB & HLTH CARE CTR	SULLIVAN	61951	(217) 728-4327
SULLIVAN REHAB & HLTH CARE CTR	SULLIVAN	61951	(217) 728-4327
SULLIVAN REHAB & HLTH CARE CTR	SULLIVAN	61951	(217) 728-4327
ASTA CARE CENTER OF BLOOMINGTN	BLOOMINGTON	61701	(309) 827-6046
ASTA CARE CENTER OF BLOOMINGTN	BLOOMINGTON	61701	(309) 827-6046
ASTA CARE CENTER OF BLOOMINGTN	BLOOMINGTON	61701	(309) 827-6046

10/15/2010	11/06/2010	Health
10/15/2010	11/06/2010	Health
10/15/2010	11/06/2010	Health
10/15/2010	11/06/2010	Health
10/15/2010	11/06/2010	Health
04/13/2010	05/07/2010	Health
04/13/2010	05/07/2010	Health
04/13/2010	05/07/2010	Health

		make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Nutrition and Dietary Deficiencies	IL	Provide food in a way that meets a resident's needs.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Resident Rights Deficiencies	IL	Properly hold, secure and manage each resident's personal money which is deposited with the nursing home.
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.
Resident Assessment Deficiencies	IL	Develop a complete care plan

Isolated	Minimal harm or potential for actual harm
Isolated	Actual harm
Isolated	Actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual

ASTA CARE CENTER OF BLOOMINGTN	BLOOMINGTON	61701	(309) 827-6046
ASTA CARE CENTER OF BLOOMINGTN	BLOOMINGTON	61701	(309) 827-6046
ASTA CARE CENTER OF BLOOMINGTN	BLOOMINGTON	61701	(309) 827-6046
ASTA CARE CENTER OF BLOOMINGTN	BLOOMINGTON	61701	(309) 827-6046
ASTA CARE CENTER OF BLOOMINGTN	BLOOMINGTON	61701	(309) 827-6046
ASTA CARE CENTER OF BLOOMINGTN	BLOOMINGTON	61701	(309) 827-6046
ASTA CARE CENTER OF BLOOMINGTN	BLOOMINGTON	61701	(309) 827-6046
ASTA CARE CENTER OF BLOOMINGTN	BLOOMINGTON	61701	(309) 827-6046
DEERBROOK CARE CENTRE	JOLIET	60435	(815) 744-5560

		Health
04/13/2010	05/07/2010	Health
04/13/2010	05/25/2010	Health
04/13/2010	05/07/2010	Health
04/13/2010	05/07/2010	Health
04/13/2010	05/07/2010	Health
04/13/2010	05/07/2010	Health
04/13/2010	05/07/2010	Health
04/13/2010	05/07/2010	Health
06/17/2010	07/20/2010	Health

IL

Based on Nursing Home Compare - Survey Deficiency

Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.
Quality Care Deficiencies	IL	Give professional services that follow each resident's written care plan.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Resident Rights Deficiencies	IL	Properly hold, secure and manage each resident's personal

Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm

DEERBROOK CARE CENTRE	JOLIET	60435	(815) 744-5560
DEERBROOK CARE CENTRE	JOLIET	60435	(815) 744-5560
DEERBROOK CARE CENTRE	JOLIET	60435	(815) 744-5560
DEERBROOK CARE CENTRE	JOLIET	60435	(815) 744-5560
DEERBROOK CARE CENTRE	JOLIET	60435	(815) 744-5560
DEERBROOK CARE CENTRE	JOLIET	60435	(815) 744-5560
DEERBROOK CARE CENTRE	JOLIET	60435	(815) 744-5560
DEERBROOK CARE CENTRE	JOLIET	60435	(815) 744-5560

06/17/2010	07/20/2010	Health
06/17/2010	07/20/2010	Health
06/17/2010	07/20/2010	Health
06/17/2010	07/20/2010	Health
06/17/2010	07/20/2010	Health
06/17/2010	07/20/2010	Health
06/17/2010	07/20/2010	Health
06/17/2010	07/20/2010	Health

		manage each resident's personal money which is deposited with the nursing home.
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Quality Care Deficiencies	IL	Make sure that residents receive treatment/services to continue to be able to care for themselves, unless a change is unavoidable.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in

	harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual

DEERBROOK CARE CENTRE	JOLIET	60435	(815) 744-5560
DEERBROOK CARE CENTRE	JOLIET	60435	(815) 744-5560
ALDEN VALLEY RIDGE REHAB & HCC	BLOOMINGDALE	60108	(630) 893-9616
ALDEN VALLEY RIDGE REHAB & HCC	BLOOMINGDALE	60108	(630) 893-9616
ALDEN VALLEY RIDGE REHAB & HCC	BLOOMINGDALE	60108	(630) 893-9616
ALDEN VALLEY RIDGE REHAB & HCC	BLOOMINGDALE	60108	(630) 893-9616
ALDEN VALLEY RIDGE REHAB & HCC	BLOOMINGDALE	60108	(630) 893-9616
LUTHERAN CARE CENTER	ALTAMONT	62411	(618) 483-6136
LUTHERAN CARE CENTER	ALTAMONT	62411	(618) 483-6136

		Health
06/17/2010	07/20/2010	Health
07/16/2010	08/06/2010	Health
07/16/2010	08/06/2010	Health
07/16/2010	08/06/2010	Health
07/16/2010	08/06/2010	Health
07/16/2010	08/06/2010	Health
07/16/2010	08/06/2010	Health
06/21/2010	06/21/2010	Health
06/21/2010	07/07/2010	Health

IL

Based on Nursing Home Compare - Survey Deficiency

Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Administration Deficiencies	IL	Make sure that nurse aides show they have the skills to be able to care for residents.
Resident Rights Deficiencies	IL	Make sure each resident has the right to choose activities, schedules and health care according to his or her interests, assessment, and plan of care.
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.
Administration Deficiencies	IL	Hire a qualified social worker; or in homes with more than 120 beds, hire a qualified full-time social worker.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.
Environmental Deficiencies	IL	Have enough backup water

Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Potential for minimal harm
Widespread	Potential for minimal harm

LUTHERAN CARE CENTER	ALTAMONT	62411	(618) 483-6136
CLARK-LINDSEY VILLAGE	URBANA	61801	(217) 344-2144
CLARK-LINDSEY VILLAGE	URBANA	61801	(217) 344-2144
CLARK-LINDSEY VILLAGE	URBANA	61801	(217) 344-2144
CLARK-LINDSEY VILLAGE	URBANA	61801	(217) 344-2144

		Health
02/10/2011	02/28/2011	Health
02/10/2011	02/28/2011	Health
02/10/2011	02/28/2011	Health
02/10/2011	03/10/2011	Health

IL

Based on Nursing Home Compare - Survey Deficiency

Environmental Deficiencies	IL	Have enough backup water supply for important areas of the nursing home.
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.
Resident Assessment Deficiencies	IL	Make sure all assessments are accurate, coordinated by an RN, done by the right professional, and are signed by the person completing them.
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.

Widespread	Potential for minimal harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Actual harm

CLARK-LINDSEY VILLAGE	URBANA	61801	(217) 344-2144
CLARK-LINDSEY VILLAGE	URBANA	61801	(217) 344-2144
CLARK-LINDSEY VILLAGE	URBANA	61801	(217) 344-2144
CLARK-LINDSEY VILLAGE	URBANA	61801	(217) 344-2144
CLARK-LINDSEY VILLAGE	URBANA	61801	(217) 344-2144
LEE MANOR	DES PLAINES	60018	(847) 635-4000
LEE MANOR	DES PLAINES	60018	(847) 635-4000
LEE MANOR	DES PLAINES	60018	(847) 635-4000
LEE MANOR	DES PLAINES	60018	(847) 635-4000

02/10/2011	03/02/2011	Health
02/10/2011	03/10/2011	Health
02/10/2011	03/10/2011	Health
02/10/2011	03/11/2011	Health
02/10/2011	03/11/2011	Health
04/29/2010	05/21/2010	Health
04/29/2010	05/14/2010	Health
04/29/2010	05/14/2010	Health
04/29/2010	05/14/2010	Health

Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Environmental Deficiencies	IL	Make sure that a working call system is available in each resident's room or bathroom and bathing area.
Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.

Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm

IL

Based on Nursing Home Compare - Survey Deficiency

LEE MANOR	DES PLAINES	60018	(847) 635-4000
LEE MANOR	DES PLAINES	60018	(847) 635-4000
SOUTHGATE HEALTH CARE CENTER	METROPOLIS	62960	(618) 524-2683
SOUTHGATE HEALTH CARE CENTER	METROPOLIS	62960	(618) 524-2683
SOUTHGATE HEALTH CARE CENTER	METROPOLIS	62960	(618) 524-2683
SOUTHGATE HEALTH CARE CENTER	METROPOLIS	62960	(618) 524-2683
SOUTHGATE HEALTH CARE CENTER	METROPOLIS	62960	(618) 524-2683

IL

Based on Nursing Home Compare - Survey Deficiency

04/29/2010	05/19/2010	Health
04/29/2010	05/17/2010	Health
05/18/2010	07/14/2010	Health
05/18/2010	06/10/2010	Health
05/18/2010	07/20/2010	Health
05/18/2010	07/20/2010	Health
05/18/2010	06/30/2010	Health

		a safe and clean way.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Environmental Deficiencies	IL	Make sure that a working call system is available in each resident's room or bathroom and bathing area.
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.

	harm
Widespread	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Pattern	Potential for minimal harm

ST ANTHONY'S NRSG & REHAB CENTER	ROCK ISLAND	61201	(309) 788-7631
ST ANTHONY'S NRSG & REHAB CENTER	ROCK ISLAND	61201	(309) 788-7631
ST ANTHONY'S NRSG & REHAB CENTER	ROCK ISLAND	61201	(309) 788-7631
RICHLAND CARE & REHAB	OLNEY	62450	(618) 395-7421
RICHLAND CARE & REHAB	OLNEY	62450	(618) 395-7421
RICHLAND CARE & REHAB	OLNEY	62450	(618) 395-7421
RICHLAND CARE & REHAB	OLNEY	62450	(618) 395-7421
RICHLAND CARE & REHAB	OLNEY	62450	(618) 395-7421
RICHLAND CARE & REHAB	OLNEY	62450	(618) 395-7421

IL

Based on Nursing Home Compare - Survey Deficiency

12/09/2010	01/06/2011	Health
12/09/2010	01/07/2011	Health
12/09/2010	01/07/2011	Health
07/01/2010	07/23/2010	Health
07/01/2010	07/23/2010	Health
07/01/2010	07/23/2010	Health
07/01/2010	07/23/2010	Health
07/01/2010	07/23/2010	Health
07/01/2010	07/23/2010	Health
07/01/2010	07/23/2010	Health

IL

Based on Nursing Home Compare - Survey Deficiency

Resident Rights Deficiencies	IL	Have a private telephone available for use.
Resident Assessment Deficiencies	IL	Provide a final summary of the resident's health status and a summary of the resident's stay, when the resident is ready to leave the nursing home.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Environmental Deficiencies	IL	Make sure there is a program to prevent/deal with mice, insects,

Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm

WATSEKA REHAB & HLTH CARE CTR	WATSEKA	60970	(815) 432-5476
WATSEKA REHAB & HLTH CARE CTR	WATSEKA	60970	(815) 432-5476
WATSEKA REHAB & HLTH CARE CTR	WATSEKA	60970	(815) 432-5476
WATSEKA REHAB & HLTH CARE CTR	WATSEKA	60970	(815) 432-5476
WATSEKA REHAB & HLTH CARE CTR	WATSEKA	60970	(815) 432-5476
REHAB & CARE CTR - JACKSON CO	MURPHYSBORO	62966	(618) 684-2136
REHAB & CARE CTR - JACKSON CO	MURPHYSBORO	62966	(618) 684-2136

IL

Based on Nursing Home Compare - Survey Deficiency

09/15/2010	10/15/2010	Health
09/15/2010	10/15/2010	Health
09/15/2010	10/15/2010	Health
09/15/2010	10/15/2010	Health
09/15/2010	10/15/2010	Health
08/26/2010	09/13/2010	Health
08/26/2010	09/13/2010	Health

		prevent/deal with mice, insects, or other pests.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.
Nutrition and Dietary Deficiencies	IL	Provide food in a way that meets a resident's needs.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Resident Rights Deficiencies	IL	Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.

	harm
Isolated	Minimal harm or potential for actual harm
Isolated	Actual harm
Widespread	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

REHAB & CARE CTR - JACKSON CO	MURPHYSBORO	62966	(618) 684-2136
REHAB & CARE CTR - JACKSON CO	MURPHYSBORO	62966	(618) 684-2136
REHAB & CARE CTR - JACKSON CO	MURPHYSBORO	62966	(618) 684-2136
REHAB & CARE CTR - JACKSON CO	MURPHYSBORO	62966	(618) 684-2136
REHAB & CARE CTR - JACKSON CO	MURPHYSBORO	62966	(618) 684-2136
WESTMINSTER VILLAGE	BLOOMINGTON	61701	(309) 663-6474
ALDEN POPLAR CREEK REHAB & HCC	HOFFMAN ESTATES	60194	(847) 884-0011
ALDEN POPLAR CREEK REHAB & HCC	HOFFMAN ESTATES	60194	(847) 884-0011
ALDEN POPLAR CREEK REHAB & HCC	HOFFMAN ESTATES	60194	(847) 884-0011
ALDEN POPLAR CREEK REHAB & HCC	HOFFMAN ESTATES	60194	(847) 884-0011

IL

Based on Nursing Home Compare - Survey Deficiency

08/26/2010	09/13/2010	Health
08/26/2010	09/13/2010	Health
08/26/2010	09/13/2010	Health
08/26/2010	09/13/2010	Health
08/26/2010	09/13/2010	Health
04/21/2010	04/23/2010	Health
10/29/2010	11/22/2010	Health
10/29/2010	11/22/2010	Health
10/29/2010	11/22/2010	Health
10/29/2010	11/22/2010	Health

IL

Based on Nursing Home Compare - Survey Deficiency

Quality Care Deficiencies	IL	Give professional services that follow each resident's written care plan.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Quality Care Deficiencies	IL	Give each resident enough fluids to keep them healthy and prevent dehydration.
Nutrition and Dietary Deficiencies	IL	Make sure that the attending doctor orders special diets.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.
Resident Rights Deficiencies	IL	Let the appropriate people see and talk to each resident.
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking,

IL

Based on Nursing Home Compare - Survey Deficiency

Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

ALDEN POPLAR CREEK REHAB & HCC	HOFFMAN ESTATES	60194	(847) 884-0011
ALDEN POPLAR CREEK REHAB & HCC	HOFFMAN ESTATES	60194	(847) 884-0011
FARMINGTON COUNTRY MANOR	FARMINGTON	61531	(309) 245-2407
FARMINGTON COUNTRY MANOR	FARMINGTON	61531	(309) 245-2407
FARMINGTON COUNTRY MANOR	FARMINGTON	61531	(309) 245-2407
FARMINGTON COUNTRY MANOR	FARMINGTON	61531	(309) 245-2407
FARMINGTON COUNTRY MANOR	FARMINGTON	61531	(309) 245-2407

10/29/2010	11/22/2010	Health
10/29/2010	11/22/2010	Health
07/01/2010	07/28/2010	Health
07/01/2010	07/28/2010	Health
07/01/2010	07/28/2010	Health
07/01/2010	07/28/2010	Health
07/01/2010	07/28/2010	Health
07/01/2010	07/28/2010	Health

		receive help with eating/drinking, grooming and hygiene.
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Resident Assessment Deficiencies	IL	Make sure all assessments are accurate, coordinated by an RN, done by the right professional, and are signed by the person completing them.
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Pharmacy Service Deficiencies	IL	Make sure that residents are safe

Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual

FARMINGTON COUNTRY MANOR	FARMINGTON	61531	(309) 245-2407
FARMINGTON COUNTRY MANOR	FARMINGTON	61531	(309) 245-2407
WESTMONT NURSING AND REHAB CENTER	WESTMONT	60559	(630) 960-2026
WESTMONT NURSING AND REHAB CENTER	WESTMONT	60559	(630) 960-2026
WESTMONT NURSING AND REHAB CENTER	WESTMONT	60559	(630) 960-2026
WESTMONT NURSING AND REHAB CENTER	WESTMONT	60559	(630) 960-2026
WESTMONT NURSING AND REHAB CENTER	WESTMONT	60559	(630) 960-2026

07/01/2010	07/28/2010	Health
07/01/2010	07/28/2010	Health
09/23/2010	10/14/2010	Health
09/23/2010	10/14/2010	Health
09/23/2010	10/14/2010	Health
09/23/2010	10/14/2010	Health
09/23/2010	10/14/2010	Health
09/23/2010	10/14/2010	Health

		from serious medication errors.
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.
Resident Rights Deficiencies	IL	Properly hold, secure and manage each resident's personal money which is deposited with the nursing home.
Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official

	harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm

WESTMONT NURSING AND REHAB CENTER	WESTMONT	60559	(630) 960-2026
WESTMONT NURSING AND REHAB CENTER	WESTMONT	60559	(630) 960-2026
WESTMONT NURSING AND REHAB CENTER	WESTMONT	60559	(630) 960-2026
WESTMONT NURSING AND REHAB CENTER	WESTMONT	60559	(630) 960-2026
WESTMONT NURSING AND REHAB CENTER	WESTMONT	60559	(630) 960-2026
WESTMONT NURSING AND REHAB CENTER	WESTMONT	60559	(630) 960-2026
WESTMONT NURSING AND REHAB CENTER	WESTMONT	60559	(630) 960-2026
WESTMONT NURSING AND REHAB CENTER	WESTMONT	60559	(630) 960-2026

09/23/2010	10/14/2010	Health
09/23/2010	10/14/2010	Health
09/23/2010	10/14/2010	Health
09/23/2010	10/14/2010	Health
09/23/2010	10/14/2010	Health
09/23/2010	10/14/2010	Health
09/23/2010	10/14/2010	Health
09/23/2010	10/14/2010	Health

		regulations.
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.
Quality Care Deficiencies	IL	Make sure that residents receive treatment/services to continue to be able to care for themselves, unless a change is unavoidable.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Nutrition and Dietary Deficiencies	IL	Provide special eating equipment and utensils for each resident who needs them.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Environmental Deficiencies	IL	Make sure each resident has 1) at least one window to the outside in a room; 2) a room at or above ground level; 3) an adequate bed; 4) furniture that

Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm

WESTMONT NURSING AND REHAB CENTER	WESTMONT	60559	(630) 960-2026
RANDOLPH COUNTY CARE CENTER	SPARTA	62286	(618) 443-4351
RANDOLPH COUNTY CARE CENTER	SPARTA	62286	(618) 443-4351
RANDOLPH COUNTY CARE CENTER	SPARTA	62286	(618) 443-4351
COVENANT HLTH CR CTR-BATAVIA	BATAVIA	60510	(630) 879-4300
COVENANT HLTH CR CTR-BATAVIA	BATAVIA	60510	(630) 879-4300
COVENANT HLTH CR CTR-BATAVIA	BATAVIA	60510	(630) 879-4300
COVENANT HLTH CR CTR-BATAVIA	BATAVIA	60510	(630) 879-4300
COVENANT HLTH CR CTR-BATAVIA	BATAVIA	60510	(630) 879-4300

09/23/2010	10/14/2010	Health
04/01/2010	05/15/2010	Health
04/01/2010	04/28/2010	Health
04/01/2010	04/28/2010	Health
04/29/2010	05/28/2010	Health
03/08/2011	04/01/2011	Health
03/08/2011	04/01/2011	Health
03/08/2011	04/01/2011	Health
03/08/2011	04/01/2011	Health

		meets the resident's needs; or 5) enough closet space.
Administration Deficiencies	IL	Be administered in a way that leads to the highest possible level of well being for each resident.
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.
Quality Care Deficiencies	IL	Give professional services that follow each resident's written care plan.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Environmental Deficiencies	IL	Provide bedrooms that don't allow residents to see each other

Pattern	Minimal harm or potential for actual harm
Pattern	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Actual harm
Isolated	Minimal harm or potential for actual harm

COVENANT HLTH CR CTR-BATAVIA	BATAVIA	60510	(630) 879-4300
BREESE NURSING HOME	BREESE	62230	(618) 526-4521
BREESE NURSING HOME	BREESE	62230	(618) 526-4521
BREESE NURSING HOME	BREESE	62230	(618) 526-4521
BREESE NURSING HOME	BREESE	62230	(618) 526-4521
BREESE NURSING HOME	BREESE	62230	(618) 526-4521

03/08/2011	04/01/2011	Health
12/03/2010	01/14/2011	Health
12/03/2010	01/14/2011	Health
12/03/2010	01/14/2011	Health
12/03/2010	01/14/2011	Health
12/03/2010	01/14/2011	Health
12/03/2010	01/14/2011	Health

		allow residents to see each other when privacy is needed.
Environmental Deficiencies	IL	Have enough outside airflow.
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Pharmacy Service Deficiencies	IL	Make sure that residents are safe

	harm
Widespread	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Actual harm
Isolated	Minimal harm or potential for actual

IL

Based on Nursing Home Compare - Survey Deficiency

BREESE NURSING HOME	BREESE	62230	(618) 526-4521
BREESE NURSING HOME	BREESE	62230	(618) 526-4521
PRAIRIE ROSE HEALTH CARE CTR	PANA	62557	(217) 562-3996
PRAIRIE ROSE HEALTH CARE CTR	PANA	62557	(217) 562-3996
PRAIRIE ROSE HEALTH CARE CTR	PANA	62557	(217) 562-3996

12/03/2010	01/14/2011	Health
12/03/2010	01/14/2011	Health
11/10/2010	12/29/2010	Health
11/10/2010	12/29/2010	Health
11/10/2010	01/06/2011	Health

		from serious medication errors.
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.
Administration Deficiencies	IL	1) Set up a group that is legally responsible for writing and setting up policies for leading and running the nursing home; or 2) hire a properly licensed administrator.
Resident Rights Deficiencies	IL	Let the resident refuse treatment or refuse to take part in an experiment.
Resident Rights Deficiencies	IL	Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or

	harm
Pattern	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

PRAIRIE ROSE HEALTH CARE CTR	PANA	62557	(217) 562-3996
PRAIRIE ROSE HEALTH CARE CTR	PANA	62557	(217) 562-3996
PRAIRIE ROSE HEALTH CARE CTR	PANA	62557	(217) 562-3996
ASTA CARE CENTER OF TOLUCA	TOLUCA	61369	(815) 452-2367
SHABBONA HEALTHCARE CENTER	SHABBONA	60550	(815) 824-2194
SHABBONA HEALTHCARE CENTER	SHABBONA	60550	(815) 824-2194
ELSTON NURSING & REHAB CENTRE	CHICAGO	60641	(773) 545-8700
ELSTON NURSING & REHAB CENTRE	CHICAGO	60641	(773) 545-8700
ELSTON NURSING & REHAB CENTRE	CHICAGO	60641	(773) 545-8700

11/10/2010	12/29/2010	Health
11/10/2010	01/06/2011	Health
11/10/2010	12/29/2010	Health
05/14/2010	05/23/2010	Health
03/02/2011	03/14/2011	Health
03/02/2011	03/14/2011	Health
11/12/2010	12/12/2010	Health
11/12/2010	12/12/2010	Health
11/12/2010	12/12/2010	Health

		resident's family or representative; or 3) check and update the care plan.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Administration Deficiencies	IL	Keep accurate and appropriate medical records.
Environmental Deficiencies	IL	Keep sound levels comfortable.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2)

Isolated	Actual harm
Isolated	Actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm

ELSTON NURSING & REHAB CENTRE	CHICAGO	60641	(773) 545-8700
ELSTON NURSING & REHAB CENTRE	CHICAGO	60641	(773) 545-8700
ELSTON NURSING & REHAB CENTRE	CHICAGO	60641	(773) 545-8700
ELSTON NURSING & REHAB CENTRE	CHICAGO	60641	(773) 545-8700
ELSTON NURSING & REHAB CENTRE	CHICAGO	60641	(773) 545-8700
UNITED METHODIST VILLAGE, THE	LAWRENCEVILLE	62439	(618) 943-3347
UNITED METHODIST VILLAGE, THE	LAWRENCEVILLE	62439	(618) 943-3347

11/12/2010	12/12/2010	Health
11/12/2010	12/12/2010	Health
11/12/2010	12/12/2010	Health
11/12/2010	12/12/2010	Health
11/12/2010	12/12/2010	Health
01/18/2011	01/24/2011	Health
01/18/2011	01/26/2011	Health

		many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Resident Rights Deficiencies	IL	Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse

Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

UNITED METHODIST VILLAGE, THE	LAWRENCEVILLE	62439	(618) 943-3347
UNITED METHODIST VILLAGE, THE	LAWRENCEVILLE	62439	(618) 943-3347
UNITED METHODIST VILLAGE, THE	LAWRENCEVILLE	62439	(618) 943-3347
UNITED METHODIST VILLAGE, THE	LAWRENCEVILLE	62439	(618) 943-3347
ROYAL OAKS CARE CENTER	KEWANEE	61443	(309) 852-3389
ROYAL OAKS CARE CENTER	KEWANEE	61443	(309) 852-3389
ROYAL OAKS CARE CENTER	KEWANEE	61443	(309) 852-3389
ROYAL OAKS CARE CENTER	KEWANEE	61443	(309) 852-3389

01/18/2011	01/26/2011	Health
01/18/2011	01/19/2011	Health
01/18/2011	01/19/2011	Health
01/18/2011	01/19/2011	Health
09/22/2010	10/06/2010	Health
09/22/2010	10/06/2010	Health
09/22/2010	10/06/2010	Health
09/22/2010	10/06/2010	Health

		of residents and theft of residents' property.
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.
Quality Care Deficiencies	IL	Give professional services that follow each resident's written care plan.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.
Quality Care Deficiencies	IL	Give each resident enough fluids to keep them healthy and prevent dehydration.
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.

Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm

ROYAL OAKS CARE CENTER	KEWANEE	61443	(309) 852-3389
BRIDGEWAY CHRISTIAN VILLAGE REHAB & SNF	BENSENVILLE	60106	(630) 766-5800
BRIDGEWAY CHRISTIAN VILLAGE REHAB & SNF	BENSENVILLE	60106	(630) 766-5800
BRIDGEWAY CHRISTIAN VILLAGE REHAB & SNF	BENSENVILLE	60106	(630) 766-5800
BRIDGEWAY CHRISTIAN VILLAGE REHAB & SNF	BENSENVILLE	60106	(630) 766-5800
FAIR HAVENS CHRISTIAN HOME	DECATUR	62521	(217) 429-2551
FAIR HAVENS CHRISTIAN HOME	DECATUR	62521	(217) 429-2551
ALDEN WENTWORTH REHAB & HCC	CHICAGO	60621	(773) 487-1200
ALDEN WENTWORTH REHAB & HCC	CHICAGO	60621	(773) 487-1200

09/22/2010	10/06/2010	Health
12/23/2010	02/22/2011	Health
12/23/2010	02/22/2011	Health
12/23/2010	02/25/2011	Health
12/23/2010	02/25/2011	Health
11/10/2010	12/15/2010	Health
11/10/2010	12/15/2010	Health
06/10/2010	06/29/2010	Health
06/10/2010	06/29/2010	Health

Environmental Deficiencies	IL	Keep all essential equipment working safely.
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Quality Care Deficiencies	IL	Give professional services that follow each resident's written care plan.
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.
Mistreatment Deficiencies	IL	Write and use policies that forbid

Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Immediate jeopardy to resident health or

ALDEN WENTWORTH REHAB & HCC	CHICAGO	60621	(773) 487-1200
ALDEN WENTWORTH REHAB & HCC	CHICAGO	60621	(773) 487-1200
ALDEN WENTWORTH REHAB & HCC	CHICAGO	60621	(773) 487-1200
ALDEN WENTWORTH REHAB & HCC	CHICAGO	60621	(773) 487-1200
ALDEN WENTWORTH REHAB & HCC	CHICAGO	60621	(773) 487-1200
ALDEN WENTWORTH REHAB & HCC	CHICAGO	60621	(773) 487-1200
ALDEN WENTWORTH REHAB & HCC	CHICAGO	60621	(773) 487-1200
ALDEN WENTWORTH REHAB & HCC	CHICAGO	60621	(773) 487-1200
ALDEN WENTWORTH REHAB & HCC	CHICAGO	60621	(773) 487-1200

		Health
06/10/2010	06/29/2010	Health
06/10/2010	06/29/2010	Health
06/10/2010	06/29/2010	Health
06/10/2010	06/29/2010	Health
06/10/2010	06/29/2010	Health
06/10/2010	06/29/2010	Health
11/19/2010	12/22/2010	Health

Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.
Resident Rights Deficiencies	IL	Immediately tell the resident,

Pattern	Immediate jeopardy to resident health or safety
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual

ALDEN WENTWORTH REHAB & HCC	CHICAGO	60621	(773) 487-1200
ALDEN WENTWORTH REHAB & HCC	CHICAGO	60621	(773) 487-1200
ALDEN WENTWORTH REHAB & HCC	CHICAGO	60621	(773) 487-1200
ALDEN WENTWORTH REHAB & HCC	CHICAGO	60621	(773) 487-1200
ALDEN WENTWORTH REHAB & HCC	CHICAGO	60621	(773) 487-1200
ALDEN WENTWORTH REHAB & HCC	CHICAGO	60621	(773) 487-1200
ALDEN WENTWORTH REHAB & HCC	CHICAGO	60621	(773) 487-1200

11/19/2010	12/22/2010	Health
11/19/2010	12/22/2010	Health
11/19/2010	12/22/2010	Health
11/19/2010	12/22/2010	Health
11/19/2010	12/22/2010	Health
11/19/2010	12/22/2010	Health
11/19/2010	12/22/2010	Health
11/19/2010	12/22/2010	Health

		doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Environmental Deficiencies	IL	Have a program to keep infection

	harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual

IL

Based on Nursing Home Compare - Survey Deficiency

CHRISTIAN NURSING HOME	LINCOLN	62656	(217) 732-2189
MAPLE LAWN HEALTH CENTER	EUREKA	61530	(309) 467-2337
PROVENA PINE VIEW CARE CENTER	ST CHARLES	60174	(630) 377-2211
PROVENA PINE VIEW CARE CENTER	ST CHARLES	60174	(630) 377-2211
CLARIDGE HEALTHCARE CENTER	LAKE BLUFF	60044	(847) 295-3900
CLARIDGE HEALTHCARE CENTER	LAKE BLUFF	60044	(847) 295-3900
CLARIDGE HEALTHCARE CENTER	LAKE BLUFF	60044	(847) 295-3900

IL

Based on Nursing Home Compare - Survey Deficiency

01/28/2011	02/17/2011	Health
07/15/2010	07/19/2010	Health
10/12/2010	10/14/2010	Health
10/12/2010	10/14/2010	Health
07/15/2010	08/15/2010	Health
07/15/2010	08/15/2010	Health
07/15/2010	08/15/2010	Health

		from spreading.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.

	harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm

CLARIDGE HEALTHCARE CENTER	LAKE BLUFF	60044	(847) 295-3900
CLARIDGE HEALTHCARE CENTER	LAKE BLUFF	60044	(847) 295-3900
CLARIDGE HEALTHCARE CENTER	LAKE BLUFF	60044	(847) 295-3900
CLARIDGE HEALTHCARE CENTER	LAKE BLUFF	60044	(847) 295-3900
CLARIDGE HEALTHCARE CENTER	LAKE BLUFF	60044	(847) 295-3900
CLARIDGE HEALTHCARE CENTER	LAKE BLUFF	60044	(847) 295-3900
CLARIDGE HEALTHCARE CENTER	LAKE BLUFF	60044	(847) 295-3900
CLARIDGE HEALTHCARE CENTER	LAKE BLUFF	60044	(847) 295-3900
CLARIDGE HEALTHCARE CENTER	LAKE BLUFF	60044	(847) 295-3900

IL

Based on Nursing Home Compare - Survey Deficiency

07/15/2010	08/15/2010	Health
07/15/2010	08/15/2010	Health
07/15/2010	08/15/2010	Health
07/15/2010	08/15/2010	Health
07/15/2010	08/15/2010	Health
07/15/2010	08/15/2010	Health
07/15/2010	08/15/2010	Health
07/15/2010	08/15/2010	Health
07/15/2010	08/15/2010	Health

IL

Based on Nursing Home Compare - Survey Deficiency

Resident Rights Deficiencies	IL	Listen to the resident or family groups or act on their complaints or suggestions.
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.
Administration Deficiencies	IL	Hire a qualified social worker; or in homes with more than 120 beds, hire a qualified full-time social worker.
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure)

Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Actual harm

CLARIDGE HEALTHCARE CENTER	LAKE BLUFF	60044	(847) 295-3900
CLARIDGE HEALTHCARE CENTER	LAKE BLUFF	60044	(847) 295-3900
CLARIDGE HEALTHCARE CENTER	LAKE BLUFF	60044	(847) 295-3900
CLARIDGE HEALTHCARE CENTER	LAKE BLUFF	60044	(847) 295-3900
CLARIDGE HEALTHCARE CENTER	LAKE BLUFF	60044	(847) 295-3900
CLARIDGE HEALTHCARE CENTER	LAKE BLUFF	60044	(847) 295-3900
CLARIDGE HEALTHCARE CENTER	LAKE BLUFF	60044	(847) 295-3900
CLARIDGE HEALTHCARE CENTER	LAKE BLUFF	60044	(847) 295-3900
APOSTOLIC CHRISTIAN RESTMOR	MORTON	61550	(309) 284-1400

IL

Based on Nursing Home Compare - Survey Deficiency

07/15/2010	08/15/2010	Health
07/15/2010	08/15/2010	Health
07/15/2010	08/15/2010	Health
07/15/2010	08/15/2010	Health
07/15/2010	08/15/2010	Health
07/15/2010	08/15/2010	Health
07/15/2010	08/15/2010	Health
07/15/2010	08/15/2010	Health
03/17/2011	04/01/2011	Health

		to prevent new bed (pressure) sores or heal existing bed sores.
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.
Quality Care Deficiencies	IL	Have enough nurses to care for every resident in a way that maximizes the resident's well being.
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.
Administration Deficiencies	IL	Be administered in a way that leads to the highest possible level of well being for each resident.
Administration Deficiencies	IL	1) Review the work of each nurse aide every year; or 2) give regular training for the nurse aides.
Administration Deficiencies	IL	Make sure that nurse aides show they have the skills to be able to care for residents.
Administration Deficiencies	IL	Choose a doctor to be the medical director.
Administration Deficiencies	IL	Set up or keep a group of people to review and ensure quality.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.

IL

Based on Nursing Home Compare - Survey Deficiency

Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm

COLONIAL HALL CARE CENTER	PRINCETON	61356	(815) 875-3347
COLONIAL HALL CARE CENTER	PRINCETON	61356	(815) 875-3347
COLONIAL HALL CARE CENTER	PRINCETON	61356	(815) 875-3347
COLONIAL HALL CARE CENTER	PRINCETON	61356	(815) 875-3347
COLONIAL HALL CARE CENTER	PRINCETON	61356	(815) 875-3347
COLONIAL HALL CARE CENTER	PRINCETON	61356	(815) 875-3347

04/09/2010	04/28/2010	Health
04/09/2010	05/09/2010	Health
04/09/2010	05/09/2010	Health
04/09/2010	04/28/2010	Health
04/09/2010	04/19/2010	Health
04/09/2010	04/29/2010	Health

		highest quality of life possible.
Resident Rights Deficiencies	IL	Tell the resident completely about his or her health status.
Resident Rights Deficiencies	IL	Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.
Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause

Isolated	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm

IL

Based on Nursing Home Compare - Survey Deficiency

COLONIAL HALL CARE CENTER	PRINCETON	61356	(815) 875-3347
COLLINSVILLE REHABILITATION & HEALTH CARE CENTER	COLLINSVILLE	62234	(618) 344-8476
COLLINSVILLE REHABILITATION & HEALTH CARE CENTER	COLLINSVILLE	62234	(618) 344-8476
COLLINSVILLE REHABILITATION & HEALTH CARE CENTER	COLLINSVILLE	62234	(618) 344-8476
CHAMPAIGN URBANA REG REHAB CENTER	SAVOY	61874	(217) 402-9700
CHAMPAIGN URBANA REG REHAB CENTER	SAVOY	61874	(217) 402-9700
CHAMPAIGN URBANA REG REHAB CENTER	SAVOY	61874	(217) 402-9700

IL

Based on Nursing Home Compare - Survey Deficiency

04/09/2010	04/26/2010	Health
09/22/2010	10/25/2010	Health
09/22/2010	09/24/2010	Health
09/22/2010	09/23/2010	Health
08/19/2010	09/08/2010	Health
08/19/2010	08/30/2010	Health
08/19/2010	09/08/2010	Health

		unwanted effects.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.
Resident Rights Deficiencies	IL	Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.
Resident Rights Deficiencies	IL	Make sure each resident has the right to choose activities, schedules and health care according to his or her interests, assessment, and plan of care.

Widespread	Minimal harm or potential for actual harm
Pattern	Potential for minimal harm
Widespread	Potential for minimal harm
Pattern	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

CHAMPAIGN URBANA REG REHAB CENTER	SAVOY	61874	(217) 402-9700
CHAMPAIGN URBANA REG REHAB CENTER	SAVOY	61874	(217) 402-9700
CHAMPAIGN URBANA REG REHAB CENTER	SAVOY	61874	(217) 402-9700
CHAMPAIGN URBANA REG REHAB CENTER	SAVOY	61874	(217) 402-9700
CHAMPAIGN URBANA REG REHAB CENTER	SAVOY	61874	(217) 402-9700
NEIGHBORS REHABILITATION CENTER, LLC	BYRON	61010	(815) 234-2511
NEIGHBORS REHABILITATION CENTER, LLC	BYRON	61010	(815) 234-2511
NEIGHBORS REHABILITATION CENTER, LLC	BYRON	61010	(815) 234-2511
NEIGHBORS REHABILITATION CENTER, LLC	BYRON	61010	(815) 234-2511

IL

Based on Nursing Home Compare - Survey Deficiency

08/19/2010	09/08/2010	Health
08/19/2010	09/08/2010	Health
08/19/2010	09/08/2010	Health
08/19/2010	09/08/2010	Health
08/19/2010	09/08/2010	Health
10/22/2010	11/08/2010	Health
10/22/2010	11/08/2010	Health
10/22/2010	11/08/2010	Health
10/22/2010	11/08/2010	Health

IL

Based on Nursing Home Compare - Survey Deficiency

Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.
Environmental Deficiencies	IL	Keep safe, clean and homelike surroundings.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.

IL

Based on Nursing Home Compare - Survey Deficiency

Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm

NEIGHBORS REHABILITATION CENTER, LLC	BYRON	61010	(815) 234-2511
NEIGHBORS REHABILITATION CENTER, LLC	BYRON	61010	(815) 234-2511
NEIGHBORS REHABILITATION CENTER, LLC	BYRON	61010	(815) 234-2511
NEIGHBORS REHABILITATION CENTER, LLC	BYRON	61010	(815) 234-2511
SHELBYVILLE MANOR	SHELBYVILLE	62565	(217) 774-2111
SHELBYVILLE MANOR	SHELBYVILLE	62565	(217) 774-2111

10/22/2010	11/08/2010	Health
10/22/2010	11/08/2010	Health
10/22/2010	11/08/2010	Health
10/22/2010	11/08/2010	Health
06/22/2010	06/28/2010	Health
06/22/2010	06/28/2010	Health

		grooming and hygiene.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Resident Rights Deficiencies	IL	Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.

Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Actual harm
Isolated	Actual harm

SHELBYVILLE MANOR	SHELBYVILLE	62565	(217) 774-2111
SHELBYVILLE MANOR	SHELBYVILLE	62565	(217) 774-2111
SHELBYVILLE MANOR	SHELBYVILLE	62565	(217) 774-2111
SHELBYVILLE MANOR	SHELBYVILLE	62565	(217) 774-2111
TOULON REHAB & HEALTH CARE CENTER	TOULON	61483	(309) 286-2631
TOULON REHAB & HEALTH CARE CENTER	TOULON	61483	(309) 286-2631
TOULON REHAB & HEALTH CARE CENTER	TOULON	61483	(309) 286-2631
ROLLING HILLS MANOR	ZION	60099	(847) 746-8382
ROLLING HILLS MANOR	ZION	60099	(847) 746-8382

06/22/2010	06/28/2010	Health
06/22/2010	07/08/2010	Health
06/22/2010	06/29/2010	Health
06/22/2010	07/08/2010	Health
10/20/2010	10/25/2010	Health
10/20/2010	10/25/2010	Health
10/20/2010	10/25/2010	Health
02/10/2011	03/03/2011	Health
02/10/2011	03/03/2011	Health

Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.
Resident Rights Deficiencies	IL	Make sure each resident has the

Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual

ROLLING HILLS MANOR	ZION	60099	(847) 746-8382
ROLLING HILLS MANOR	ZION	60099	(847) 746-8382
ROLLING HILLS MANOR	ZION	60099	(847) 746-8382
ROLLING HILLS MANOR	ZION	60099	(847) 746-8382
ROLLING HILLS MANOR	ZION	60099	(847) 746-8382
ROLLING HILLS MANOR	ZION	60099	(847) 746-8382
OAK HILL	WATERLOO	62298	(618) 939-3488
OAK HILL	WATERLOO	62298	(618) 939-3488

		Health
02/10/2011	03/01/2011	Health
02/10/2011	03/01/2011	Health
02/10/2011	03/01/2011	Health
02/10/2011	03/01/2011	Health
02/10/2011	02/25/2011	Health
09/14/2010	11/16/2010	Health
09/14/2010	11/16/2010	Health

IL

Based on Nursing Home Compare - Survey Deficiency

Resident Rights Deficiencies	IL	Make sure each resident has the right to choose activities, schedules and health care according to his or her interests, assessment, and plan of care.
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.
Quality Care Deficiencies	IL	Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.
Mistreatment Deficiencies	IL	Protect each resident from all abuse, physical punishment, and being separated from others.
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating

Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Potential for minimal harm
Pattern	Immediate jeopardy to resident health or safety
Pattern	Immediate jeopardy to resident health or safety

OAK HILL	WATERLOO	62298	(618) 939-3488
OAK HILL	WATERLOO	62298	(618) 939-3488
OAK HILL	WATERLOO	62298	(618) 939-3488
OAK HILL	WATERLOO	62298	(618) 939-3488
MARIGOLD REHAB & HCC	GALESBURG	61401	(309) 344-1151
HERITAGE MANOR-ELGIN	ELGIN	60120	(847) 697-6636
HERITAGE MANOR-ELGIN	ELGIN	60120	(847) 697-6636

09/14/2010	11/16/2010	Health
09/14/2010	10/20/2010	Health
09/14/2010	10/20/2010	Health
09/14/2010	10/20/2010	Health
07/15/2010	08/10/2010	Health
12/17/2010	01/10/2011	Health
12/17/2010	01/10/2011	Health

		residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and

Pattern	Immediate jeopardy to resident health or safety
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

HERITAGE MANOR-ELGIN	ELGIN	60120	(847) 697-6636
ILLINOIS KNIGHTS TEMPLAR HA	PAXTON	60957	(217) 379-2116
ILLINOIS KNIGHTS TEMPLAR HA	PAXTON	60957	(217) 379-2116
ALDEN LAKELAND REHAB & HCC	CHICAGO	60640	(773) 769-2570
ALDEN LAKELAND REHAB & HCC	CHICAGO	60640	(773) 769-2570
ALDEN LAKELAND REHAB & HCC	CHICAGO	60640	(773) 769-2570
ALDEN LAKELAND REHAB & HCC	CHICAGO	60640	(773) 769-2570

12/17/2010	01/10/2011	Health
02/09/2011	02/16/2011	Health
02/09/2011	02/22/2011	Health
06/17/2010	07/02/2010	Health
06/17/2010	07/02/2010	Health
06/17/2010	07/02/2010	Health
06/17/2010	07/02/2010	Health

		actions that can be measured.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.
Quality Care Deficiencies	IL	Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.

Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

HERITAGE MANOR-DWIGHT	DWIGHT	60420	(815) 584-1240
HERITAGE MANOR-DWIGHT	DWIGHT	60420	(815) 584-1240
HERITAGE MANOR-DWIGHT	DWIGHT	60420	(815) 584-1240
HERITAGE MANOR-DWIGHT	DWIGHT	60420	(815) 584-1240
ALDEN TERRACE OF MCHENRY REHAB	MCHENRY	60050	(815) 344-2600
ALDEN TERRACE OF MCHENRY REHAB	MCHENRY	60050	(815) 344-2600

04/29/2010	06/13/2010	Health
04/29/2010	06/13/2010	Health
04/29/2010	06/13/2010	Health
04/29/2010	06/13/2010	Health
04/27/2010	05/08/2010	Health
04/27/2010	05/08/2010	Health

Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.
Quality Care Deficiencies	IL	Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.
Resident Rights Deficiencies	IL	Try to resolve each resident's complaints quickly.
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing,

Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm

ALDEN TERRACE OF MCHENRY REHAB	MCHENRY	60050	(815) 344-2600
ALDEN TERRACE OF MCHENRY REHAB	MCHENRY	60050	(815) 344-2600
ALDEN TERRACE OF MCHENRY REHAB	MCHENRY	60050	(815) 344-2600
ALDEN TERRACE OF MCHENRY REHAB	MCHENRY	60050	(815) 344-2600
ALDEN TERRACE OF MCHENRY REHAB	MCHENRY	60050	(815) 344-2600
ALDEN TERRACE OF MCHENRY REHAB	MCHENRY	60050	(815) 344-2600
ALDEN TERRACE OF MCHENRY REHAB	MCHENRY	60050	(815) 344-2600

04/27/2010	05/08/2010	Health
04/27/2010	05/08/2010	Health
04/27/2010	05/08/2010	Health
04/27/2010	05/08/2010	Health
04/27/2010	05/08/2010	Health
04/27/2010	05/08/2010	Health
04/27/2010	05/08/2010	Health

		neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.
Resident Rights Deficiencies	IL	Make sure each resident has the right to choose activities, schedules and health care according to his or her interests, assessment, and plan of care.
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.
Environmental Deficiencies	IL	Keep safe, clean and homelike surroundings.
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.

Widespread	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm

ALDEN TERRACE OF MCHENRY REHAB	MCHENRY	60050	(815) 344-2600
ALDEN TERRACE OF MCHENRY REHAB	MCHENRY	60050	(815) 344-2600
ALDEN TERRACE OF MCHENRY REHAB	MCHENRY	60050	(815) 344-2600
ALDEN TERRACE OF MCHENRY REHAB	MCHENRY	60050	(815) 344-2600
ALDEN TERRACE OF MCHENRY REHAB	MCHENRY	60050	(815) 344-2600
ALDEN TERRACE OF MCHENRY REHAB	MCHENRY	60050	(815) 344-2600
ALDEN TERRACE OF MCHENRY REHAB	MCHENRY	60050	(815) 344-2600
ALDEN TERRACE OF MCHENRY REHAB	MCHENRY	60050	(815) 344-2600
ALDEN TERRACE OF MCHENRY REHAB	MCHENRY	60050	(815) 344-2600
ALDEN TERRACE OF MCHENRY REHAB	MCHENRY	60050	(815) 344-2600

IL

Based on Nursing Home Compare - Survey Deficiency

04/27/2010	07/21/2010	Health
04/27/2010	05/08/2010	Health
04/27/2010	05/08/2010	Health
04/27/2010	05/08/2010	Health
04/27/2010	05/08/2010	Health
04/27/2010	07/19/2010	Health
04/27/2010	05/08/2010	Health
04/27/2010	05/08/2010	Health
04/27/2010	05/08/2010	Health
04/27/2010	05/08/2010	Health

Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Environmental Deficiencies	IL	Keep all essential equipment working safely.
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean

Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Widespread	Immediate jeopardy to resident health or safety
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm

IL

Based on Nursing Home Compare - Survey Deficiency

ALDEN TERRACE OF MCHENRY REHAB	MCHENRY	60050	(815) 344-2600
CARLINVILLE REHAB & HCC	CARLINVILLE	62626	(217) 854-2511
CARLINVILLE REHAB & HCC	CARLINVILLE	62626	(217) 854-2511
ST VINCENT'S HOME	QUINCY	62301	(217) 224-3780
ST VINCENT'S HOME	QUINCY	62301	(217) 224-3780
ST VINCENT'S HOME	QUINCY	62301	(217) 224-3780
ST VINCENT'S HOME	QUINCY	62301	(217) 224-3780

04/27/2010	05/08/2010	Health
07/29/2010	08/17/2010	Health
07/29/2010	08/17/2010	Health
09/16/2010	10/07/2010	Health
09/16/2010	10/07/2010	Health
09/16/2010	10/06/2010	Health
09/16/2010	09/17/2010	Health

		area is safe, easy to use, clean and comfortable.
Administration Deficiencies	IL	Keep clinical information safe, so that it will not be lost, destroyed or used by the wrong person.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Administration Deficiencies	IL	Get proof that a nurse aide has

	harm
Pattern	Minimal harm or potential for actual harm
Isolated	Actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual

WINCHESTER HOUSE	LIBERTYVILLE	60048	(847) 377-7200
WINCHESTER HOUSE	LIBERTYVILLE	60048	(847) 377-7200
WINCHESTER HOUSE	LIBERTYVILLE	60048	(847) 377-7200
WINCHESTER HOUSE	LIBERTYVILLE	60048	(847) 377-7200
TWIN LAKES REHAB & HEALTH CARE	PARIS	61944	(217) 465-5395
TWIN LAKES REHAB & HEALTH CARE	PARIS	61944	(217) 465-5395
TWIN LAKES REHAB & HEALTH CARE	PARIS	61944	(217) 465-5395
CAMBRIDGE NURSING & REHAB CENTER	SKOKIE	60076	(847) 679-4161
CAMBRIDGE NURSING & REHAB CENTER	SKOKIE	60076	(847) 679-4161

12/09/2010	01/10/2011	Health
12/09/2010	01/10/2011	Health
12/09/2010	01/10/2011	Health
12/09/2010	01/10/2011	Health
08/12/2010	08/25/2010	Health
08/12/2010	08/25/2010	Health
08/12/2010	08/25/2010	Health
11/24/2010	01/07/2011	Health
11/24/2010	01/07/2011	Health

		the training and skills that the State requires.
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.

	harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Actual harm
Pattern	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

CAMBRIDGE NURSING & REHAB CENTER	SKOKIE	60076	(847) 679-4161
CAMBRIDGE NURSING & REHAB CENTER	SKOKIE	60076	(847) 679-4161
PARIS HEALTH CARE CENTER	PARIS	61944	(217) 465-5376
PARIS HEALTH CARE CENTER	PARIS	61944	(217) 465-5376
PARIS HEALTH CARE CENTER	PARIS	61944	(217) 465-5376
PARIS HEALTH CARE CENTER	PARIS	61944	(217) 465-5376
PARIS HEALTH CARE CENTER	PARIS	61944	(217) 465-5376

11/24/2010	01/07/2011	Health
11/24/2010	01/01/1900	Health
07/16/2010	07/30/2010	Health
07/16/2010	08/05/2010	Health
07/16/2010	08/04/2010	Health
07/16/2010	07/30/2010	Health
07/16/2010	07/28/2010	Health

		if in the patient's plan of care.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Administration Deficiencies	IL	1) Set up a group that is legally responsible for writing and setting up policies for leading and running the nursing home; or 2) hire a properly licensed administrator.
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Quality Care Deficiencies	IL	Have enough nurses to care for every resident in a way that

	harm
Isolated	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm

PARIS HEALTH CARE CENTER	PARIS	61944	(217) 465-5376
PARIS HEALTH CARE CENTER	PARIS	61944	(217) 465-5376
PARIS HEALTH CARE CENTER	PARIS	61944	(217) 465-5376
MONTEBELLO HEALTHCARE CENTER	HAMILTON	62341	(217) 847-3931
MONTEBELLO HEALTHCARE CENTER	HAMILTON	62341	(217) 847-3931
MONTEBELLO HEALTHCARE CENTER	HAMILTON	62341	(217) 847-3931
MONTEBELLO HEALTHCARE CENTER	HAMILTON	62341	(217) 847-3931

07/16/2010	08/09/2010	Health
07/16/2010	08/02/2010	Health
07/16/2010	08/04/2010	Health
08/31/2010	10/01/2010	Health
08/31/2010	10/01/2010	Health
08/31/2010	11/15/2010	Health
08/31/2010	10/01/2010	Health

		maximizes the resident's well being.
Administration Deficiencies	IL	post nurse staffing information.
Nutrition and Dietary Deficiencies	IL	Provide food in a way that meets a resident's needs.
Administration Deficiencies	IL	Set up or keep a group of people to review and ensure quality.
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.

Widespread	Potential for minimal harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Immediate jeopardy to resident health or safety
Widespread	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

MONTEBELLO HEALTHCARE CENTER	HAMILTON	62341	(217) 847-3931
MONTEBELLO HEALTHCARE CENTER	HAMILTON	62341	(217) 847-3931
COUNTRYSIDE CARE CENTRE	AURORA	60506	(630) 896-4686
COUNTRYSIDE CARE CENTRE	AURORA	60506	(630) 896-4686
COUNTRYSIDE CARE CENTRE	AURORA	60506	(630) 896-4686
ST ANN'S HEALTHCARE CENTER	CHESTER	62233	(618) 826-2314
ST ANN'S HEALTHCARE CENTER	CHESTER	62233	(618) 826-2314
ST ANN'S HEALTHCARE CENTER	CHESTER	62233	(618) 826-2314
ST ANN'S HEALTHCARE CENTER	CHESTER	62233	(618) 826-2314

IL

Based on Nursing Home Compare - Survey Deficiency

08/31/2010	10/01/2010	Health
08/31/2010	10/01/2010	Health
09/17/2010	10/12/2010	Health
09/17/2010	09/28/2010	Health
09/17/2010	10/17/2010	Health
01/06/2011	02/15/2011	Health
01/06/2011	02/15/2011	Health
01/06/2011	02/15/2011	Health
01/06/2011	02/15/2011	Health

IL

Based on Nursing Home Compare - Survey Deficiency

Quality Care Deficiencies	IL	Use a registered nurse at least 8 hours a day, 7 days a week.
Administration Deficiencies	IL	Get proof that a nurse aide has the training and skills that the State requires.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Administration Deficiencies	IL	Hire nurse aides who have shown that they are skilled and care for residents safely on-the-job.
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.
Quality Care Deficiencies	IL	Provide social services for related

Widespread	Potential for minimal harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual

ST ANN'S HEALTHCARE CENTER	CHESTER	62233	(618) 826-2314
ST ANN'S HEALTHCARE CENTER	CHESTER	62233	(618) 826-2314
ST ANN'S HEALTHCARE CENTER	CHESTER	62233	(618) 826-2314
ST ANN'S HEALTHCARE CENTER	CHESTER	62233	(618) 826-2314
ST ANN'S HEALTHCARE CENTER	CHESTER	62233	(618) 826-2314
ST ANN'S HEALTHCARE CENTER	CHESTER	62233	(618) 826-2314
ST ANN'S HEALTHCARE CENTER	CHESTER	62233	(618) 826-2314

		Health
01/06/2011	02/15/2011	Health
01/06/2011	02/15/2011	Health
01/06/2011	02/15/2011	Health
01/06/2011	02/15/2011	Health
01/06/2011	02/15/2011	Health
01/06/2011	02/15/2011	Health

IL

Based on Nursing Home Compare - Survey Deficiency

Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.
Quality Care Deficiencies	IL	Give residents proper treatment

Isolated	Minimal harm or potential for actual harm
Pattern	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual

ST ANN'S HEALTHCARE CENTER	CHESTER	62233	(618) 826-2314
ST ANN'S HEALTHCARE CENTER	CHESTER	62233	(618) 826-2314
ST ANN'S HEALTHCARE CENTER	CHESTER	62233	(618) 826-2314
ST ANN'S HEALTHCARE CENTER	CHESTER	62233	(618) 826-2314
ST ANN'S HEALTHCARE CENTER	CHESTER	62233	(618) 826-2314

IL

Based on Nursing Home Compare - Survey Deficiency

01/06/2011	02/15/2011	Health
01/06/2011	02/15/2011	Health
01/06/2011	02/15/2011	Health
01/06/2011	02/15/2011	Health
01/06/2011	02/15/2011	Health

		to prevent new bed (pressure) sores or heal existing bed sores.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.
Quality Care Deficiencies	IL	Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Quality Care Deficiencies	IL	Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal

	harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Actual harm
Pattern	Minimal harm or potential for actual harm

ST ANN'S HEALTHCARE CENTER	CHESTER	62233	(618) 826-2314
ST ANN'S HEALTHCARE CENTER	CHESTER	62233	(618) 826-2314
ST ANN'S HEALTHCARE CENTER	CHESTER	62233	(618) 826-2314
ST ANN'S HEALTHCARE CENTER	CHESTER	62233	(618) 826-2314
ST ANN'S HEALTHCARE CENTER	CHESTER	62233	(618) 826-2314
ST ANN'S HEALTHCARE CENTER	CHESTER	62233	(618) 826-2314
ST ANN'S HEALTHCARE CENTER	CHESTER	62233	(618) 826-2314
ST ANN'S HEALTHCARE CENTER	CHESTER	62233	(618) 826-2314

01/06/2011	02/15/2011	Health
01/06/2011	02/15/2011	Health
01/06/2011	02/15/2011	Health
01/06/2011	02/15/2011	Health
01/06/2011	02/15/2011	Health
01/06/2011	02/15/2011	Health
01/06/2011	02/15/2011	Health
01/06/2011	02/15/2011	Health

		suctioning, respiratory care, foot care, and prostheses.
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.
Quality Care Deficiencies	IL	Use a registered nurse at least 8 hours a day, 7 days a week.
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Pharmacy Service Deficiencies	IL	Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.
Pharmacy Service Deficiencies	IL	At least once a month, have a licensed pharmacist check the drugs that each resident takes.
Pharmacy Service Deficiencies	IL	Properly mark drugs and other

Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual

ST ANN'S HEALTHCARE CENTER	CHESTER	62233	(618) 826-2314
ST ANN'S HEALTHCARE CENTER	CHESTER	62233	(618) 826-2314
ST ANN'S HEALTHCARE CENTER	CHESTER	62233	(618) 826-2314
ST ANN'S HEALTHCARE CENTER	CHESTER	62233	(618) 826-2314
ST ANN'S HEALTHCARE CENTER	CHESTER	62233	(618) 826-2314
ST ANN'S HEALTHCARE CENTER	CHESTER	62233	(618) 826-2314
ST ANN'S HEALTHCARE CENTER	CHESTER	62233	(618) 826-2314
ST ANN'S HEALTHCARE CENTER	CHESTER	62233	(618) 826-2314
OREGON HEALTHCARE CENTER	OREGON	61061	(815) 732-7994

01/06/2011	02/15/2011	Health
01/06/2011	02/15/2011	Health
01/06/2011	02/15/2011	Health
01/06/2011	02/15/2011	Health
01/06/2011	02/15/2011	Health
01/06/2011	02/15/2011	Health
01/06/2011	02/15/2011	Health
01/06/2011	02/15/2011	Health
01/06/2011	02/15/2011	Health
09/01/2010	10/06/2010	Health

		similar products.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Environmental Deficiencies	IL	Be designed, built, equipped, or well kept to protect the health and safety of residents, workers, and the public.
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.
Environmental Deficiencies	IL	Make sure that a working call system is available in each resident's room or bathroom and bathing area.
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.
Administration Deficiencies	IL	1) Review the work of each nurse aide every year; or 2) give regular training for the nurse aides.
Administration Deficiencies	IL	Quickly tell the resident's doctor the results of lab tests.
Administration Deficiencies	IL	Set up or keep a group of people to review and ensure quality.
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.

	harm
Widespread	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Potential for minimal harm
Pattern	Immediate jeopardy to resident health or safety
Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

OREGON HEALTHCARE CENTER	OREGON	61061	(815) 732-7994
OREGON HEALTHCARE CENTER	OREGON	61061	(815) 732-7994
OREGON HEALTHCARE CENTER	OREGON	61061	(815) 732-7994
OREGON HEALTHCARE CENTER	OREGON	61061	(815) 732-7994
OREGON HEALTHCARE CENTER	OREGON	61061	(815) 732-7994
OREGON HEALTHCARE CENTER	OREGON	61061	(815) 732-7994
OREGON HEALTHCARE CENTER	OREGON	61061	(815) 732-7994
OREGON HEALTHCARE CENTER	OREGON	61061	(815) 732-7994

09/01/2010	10/06/2010	Health
09/01/2010	10/06/2010	Health
09/01/2010	10/06/2010	Health
09/01/2010	10/06/2010	Health
09/01/2010	10/06/2010	Health
09/01/2010	10/06/2010	Health
09/01/2010	10/06/2010	Health
09/01/2010	10/06/2010	Health
09/01/2010	10/06/2010	Health

		confidential.
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.
Administration Deficiencies	IL	Hire a qualified activities director.
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.

Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

OREGON HEALTHCARE CENTER	OREGON	61061	(815) 732-7994
OREGON HEALTHCARE CENTER	OREGON	61061	(815) 732-7994
OREGON HEALTHCARE CENTER	OREGON	61061	(815) 732-7994
OREGON HEALTHCARE CENTER	OREGON	61061	(815) 732-7994
OREGON HEALTHCARE CENTER	OREGON	61061	(815) 732-7994
OREGON HEALTHCARE CENTER	OREGON	61061	(815) 732-7994
OREGON HEALTHCARE CENTER	OREGON	61061	(815) 732-7994

09/01/2010	10/06/2010	Health
09/01/2010	10/06/2010	Health
09/01/2010	10/06/2010	Health
09/01/2010	10/06/2010	Health
09/01/2010	10/06/2010	Health
09/01/2010	10/06/2010	Health
09/01/2010	10/06/2010	Health

IL

Based on Nursing Home Compare - Survey Deficiency

Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.
Quality Care Deficiencies	IL	Give each resident enough fluids to keep them healthy and prevent dehydration.
Quality Care Deficiencies	IL	Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.
Quality Care Deficiencies	IL	Have enough nurses to care for every resident in a way that maximizes the resident's well being.

Isolated	Minimal harm or potential for actual harm
Isolated	Actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm

OREGON HEALTHCARE CENTER	OREGON	61061	(815) 732-7994
OREGON HEALTHCARE CENTER	OREGON	61061	(815) 732-7994
NOKOMIS REHAB & HEALTH CARE CENTER	NOKOMIS	62075	(217) 563-7725
NOKOMIS REHAB & HEALTH CARE CENTER	NOKOMIS	62075	(217) 563-7725
NOKOMIS REHAB & HEALTH CARE CENTER	NOKOMIS	62075	(217) 563-7725
NOKOMIS REHAB & HEALTH CARE CENTER	NOKOMIS	62075	(217) 563-7725
ATRIUM HEALTH CARE CENTER	CHICAGO	60626	(773) 973-4780
ATRIUM HEALTH CARE CENTER	CHICAGO	60626	(773) 973-4780
ATRIUM HEALTH CARE CENTER	CHICAGO	60626	(773) 973-4780

IL

Based on Nursing Home Compare - Survey Deficiency

09/01/2010	10/06/2010	Health
09/01/2010	10/06/2010	Health
10/21/2010	10/21/2010	Health
10/21/2010	10/29/2010	Health
10/21/2010	11/10/2010	Health
10/21/2010	10/25/2010	Health
02/18/2011	03/17/2011	Health
02/18/2011	03/17/2011	Health
02/18/2011	03/17/2011	Health

IL

Based on Nursing Home Compare - Survey Deficiency

Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.

Widespread	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Pattern	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

ATRIUM HEALTH CARE CENTER	CHICAGO	60626	(773) 973-4780
ATRIUM HEALTH CARE CENTER	CHICAGO	60626	(773) 973-4780
ATRIUM HEALTH CARE CENTER	CHICAGO	60626	(773) 973-4780
ATRIUM HEALTH CARE CENTER	CHICAGO	60626	(773) 973-4780
ATRIUM HEALTH CARE CENTER	CHICAGO	60626	(773) 973-4780
ATRIUM HEALTH CARE CENTER	CHICAGO	60626	(773) 973-4780
MATTOON HEALTHCARE AND REHAB CTR	MATTOON	61938	(217) 235-7138
MATTOON HEALTHCARE AND REHAB CTR	MATTOON	61938	(217) 235-7138
MATTOON HEALTHCARE AND REHAB CTR	MATTOON	61938	(217) 235-7138
SHERIDAN SHORES CR & REHAB CTR	CHICAGO	60660	(773) 769-2230
SHERIDAN SHORES CR & REHAB CTR	CHICAGO	60660	(773) 769-2230

02/18/2011	03/17/2011	Health
02/18/2011	03/17/2011	Health
02/18/2011	03/21/2011	Health
02/18/2011	03/21/2011	Health
02/18/2011	03/17/2011	Health
02/18/2011	03/21/2011	Health
10/01/2010	10/30/2010	Health
10/01/2010	10/30/2010	Health
10/01/2010	10/30/2010	Health
06/24/2010	07/18/2010	Health
06/24/2010	07/18/2010	Health

IL

Based on Nursing Home Compare - Survey Deficiency

Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.
Administration Deficiencies	IL	post nurse staffing information.
Environmental Deficiencies	IL	Get rid of garbage properly.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Environmental Deficiencies	IL	Have enough backup water supply for important areas of the nursing home.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.
Nutrition and Dietary Deficiencies	IL	Provide food in a way that meets a resident's needs.
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.
Resident Assessment Deficiencies	IL	1) Develop a complete care plan

Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Widespread	Potential for minimal harm
Pattern	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Pattern	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Pattern	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Pattern	Minimal harm or potential for actual

SHERIDAN SHORES CR & REHAB CTR	CHICAGO	60660	(773) 769-2230
SHERIDAN SHORES CR & REHAB CTR	CHICAGO	60660	(773) 769-2230
SHERIDAN SHORES CR & REHAB CTR	CHICAGO	60660	(773) 769-2230
SHERIDAN SHORES CR & REHAB CTR	CHICAGO	60660	(773) 769-2230
SHERIDAN SHORES CR & REHAB CTR	CHICAGO	60660	(773) 769-2230
SHERIDAN SHORES CR & REHAB CTR	CHICAGO	60660	(773) 769-2230
SHERIDAN SHORES CR & REHAB CTR	CHICAGO	60660	(773) 769-2230

06/24/2010	07/18/2010	Health
06/24/2010	07/18/2010	Health
06/24/2010	07/18/2010	Health
06/24/2010	07/18/2010	Health
06/24/2010	07/18/2010	Health
06/24/2010	07/18/2010	Health
06/24/2010	07/18/2010	Health

		within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Resident Assessment Deficiencies	IL	Keep assessments completed in the preceding 15 months in the resident's active record.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well

	harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual

SHERIDAN SHORES CR & REHAB CTR	CHICAGO	60660	(773) 769-2230
SHERIDAN SHORES CR & REHAB CTR	CHICAGO	60660	(773) 769-2230
SHERIDAN SHORES CR & REHAB CTR	CHICAGO	60660	(773) 769-2230
GLENCREST HEALTHCR & REHAB CTR	CHICAGO	60645	(773) 338-6800
GLENCREST HEALTHCR & REHAB CTR	CHICAGO	60645	(773) 338-6800
GLENCREST HEALTHCR & REHAB CTR	CHICAGO	60645	(773) 338-6800
GLENCREST HEALTHCR & REHAB CTR	CHICAGO	60645	(773) 338-6800
GLENCREST HEALTHCR & REHAB CTR	CHICAGO	60645	(773) 338-6800
GLENCREST HEALTHCR & REHAB CTR	CHICAGO	60645	(773) 338-6800

06/24/2010	07/18/2010	Health
06/24/2010	07/18/2010	Health
06/24/2010	07/18/2010	Health
05/14/2010	05/27/2010	Health
05/14/2010	05/27/2010	Health
05/14/2010	05/27/2010	Health
05/14/2010	05/27/2010	Health
05/14/2010	05/27/2010	Health
05/14/2010	05/27/2010	Health

		nourished.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.
Environmental Deficiencies	IL	Have enough backup water supply for important areas of the nursing home.
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.
Quality Care Deficiencies	IL	Give or get dental care for each resident.

	harm
Widespread	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

GLENCREST HEALTHCR & REHAB CTR	CHICAGO	60645	(773) 338-6800
GLENCREST HEALTHCR & REHAB CTR	CHICAGO	60645	(773) 338-6800
SPRING VALLEY NURSING	SPRING VALLEY	61362	(815) 664-4708
SPRING VALLEY NURSING	SPRING VALLEY	61362	(815) 664-4708
SPRING VALLEY NURSING	SPRING VALLEY	61362	(815) 664-4708
SPRING VALLEY NURSING	SPRING VALLEY	61362	(815) 664-4708
SPRING VALLEY NURSING	SPRING VALLEY	61362	(815) 664-4708
SPRING VALLEY NURSING	SPRING VALLEY	61362	(815) 664-4708

05/14/2010	05/27/2010	Health
05/14/2010	05/27/2010	Health
01/13/2011	02/07/2011	Health
01/13/2011	02/22/2011	Health
01/13/2011	02/07/2011	Health
01/13/2011	02/07/2011	Health
01/13/2011	01/13/2011	Health
01/13/2011	02/07/2011	Health

		resident.
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Quality Care Deficiencies	IL	Give or get dental care for each resident.
Administration Deficiencies	IL	1) Set up a group that is legally responsible for writing and setting up policies for leading and running the nursing home; or 2) hire a properly licensed administrator.

	harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm

SNYDERS-VAUGHN HAVEN	RUSHVILLE	62681	(217) 322-3201
SNYDERS-VAUGHN HAVEN	RUSHVILLE	62681	(217) 322-3201
SNYDERS-VAUGHN HAVEN	RUSHVILLE	62681	(217) 322-3201
SNYDERS-VAUGHN HAVEN	RUSHVILLE	62681	(217) 322-3201
SNYDERS-VAUGHN HAVEN	RUSHVILLE	62681	(217) 322-3201
SNYDERS-VAUGHN HAVEN	RUSHVILLE	62681	(217) 322-3201
SNYDERS-VAUGHN HAVEN	RUSHVILLE	62681	(217) 322-3201
SNYDERS-VAUGHN HAVEN	RUSHVILLE	62681	(217) 322-3201
SNYDERS-VAUGHN HAVEN	RUSHVILLE	62681	(217) 322-3201

04/22/2010	06/04/2010	Health
04/22/2010	06/04/2010	Health
04/22/2010	06/04/2010	Health
04/22/2010	06/04/2010	Health
04/22/2010	06/04/2010	Health
04/22/2010	06/04/2010	Health
03/18/2011	04/06/2011	Health
03/18/2011	04/06/2011	Health

Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.
Environmental Deficiencies	IL	Keep all essential equipment working safely.
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.
Resident Assessment Deficiencies	IL	Make sure all assessments are accurate, coordinated by an RN,

Pattern	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

SNYDERS-VAUGHN HAVEN	RUSHVILLE	62681	(217) 322-3201
SNYDERS-VAUGHN HAVEN	RUSHVILLE	62681	(217) 322-3201
SNYDERS-VAUGHN HAVEN	RUSHVILLE	62681	(217) 322-3201
SNYDERS-VAUGHN HAVEN	RUSHVILLE	62681	(217) 322-3201
SNYDERS-VAUGHN HAVEN	RUSHVILLE	62681	(217) 322-3201
SNYDERS-VAUGHN HAVEN	RUSHVILLE	62681	(217) 322-3201

03/18/2011	04/06/2011	Health
03/18/2011	04/06/2011	Health
03/18/2011	04/06/2011	Health
03/18/2011	04/06/2011	Health
03/18/2011	04/06/2011	Health

		done by the right professional, and are signed by the person completing them.
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Quality Care Deficiencies	IL	Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.
Administration Deficiencies	IL	Keep accurate and appropriate medical records.

Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

PIPER CITY REHAB & LIVING CENTER	PIPER CITY	60959	(815) 686-2277
PIPER CITY REHAB & LIVING CENTER	PIPER CITY	60959	(815) 686-2277
MCLEAN COUNTY NURSING HOME	NORMAL	61761	(309) 888-5380
MCLEAN COUNTY NURSING HOME	NORMAL	61761	(309) 888-5380
MCLEAN COUNTY NURSING HOME	NORMAL	61761	(309) 888-5380
MEDINA NURSING CENTER	DURAND	61024	(815) 248-2151
MEDINA NURSING CENTER	DURAND	61024	(815) 248-2151
MEDINA NURSING CENTER	DURAND	61024	(815) 248-2151

IL

Based on Nursing Home Compare - Survey Deficiency

09/23/2010	10/22/2010	Health
09/23/2010	10/22/2010	Health
08/05/2010	08/16/2010	Health
08/05/2010	08/16/2010	Health
08/05/2010	08/16/2010	Health
04/15/2010	05/12/2010	Health
04/15/2010	05/12/2010	Health
04/15/2010	05/12/2010	Health

IL

Based on Nursing Home Compare - Survey Deficiency

Quality Care Deficiencies	IL	Give professional services that follow each resident's written care plan.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.

Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

MEDINA NURSING CENTER	DURAND	61024	(815) 248-2151
MEDINA NURSING CENTER	DURAND	61024	(815) 248-2151
THREE SPRINGS LODGE NURSING H	CHESTER	62233	(618) 826-3210
THREE SPRINGS LODGE NURSING H	CHESTER	62233	(618) 826-3210
THREE SPRINGS LODGE NURSING H	CHESTER	62233	(618) 826-3210
THREE SPRINGS LODGE NURSING H	CHESTER	62233	(618) 826-3210

IL

Based on Nursing Home Compare - Survey Deficiency

04/15/2010	04/15/2010	Health
04/15/2010	05/12/2010	Health
11/05/2010	12/22/2010	Health
11/05/2010	12/22/2010	Health
11/05/2010	12/28/2010	Health
11/05/2010	12/28/2010	Health

IL

Based on Nursing Home Compare - Survey Deficiency

Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Administration Deficiencies	IL	Make sure that nurse aides show they have the skills to be able to care for residents.
Resident Rights Deficiencies	IL	Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.
Mistreatment Deficiencies	IL	Protect each resident from all abuse, physical punishment, and being separated from others.
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.

Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Immediate jeopardy to resident health or safety
Isolated	Immediate jeopardy to resident health or safety

THREE SPRINGS LODGE NURSING H	CHESTER	62233	(618) 826-3210
THREE SPRINGS LODGE NURSING H	CHESTER	62233	(618) 826-3210
THREE SPRINGS LODGE NURSING H	CHESTER	62233	(618) 826-3210
THREE SPRINGS LODGE NURSING H	CHESTER	62233	(618) 826-3210
THREE SPRINGS LODGE NURSING H	CHESTER	62233	(618) 826-3210
FAYETTE COUNTY HOSPITAL	VANDALIA	62471	(618) 283-1231
FAYETTE COUNTY HOSPITAL	VANDALIA	62471	(618) 283-1231
FAYETTE COUNTY HOSPITAL	VANDALIA	62471	(618) 283-1231
FAYETTE COUNTY HOSPITAL	VANDALIA	62471	(618) 283-1231

IL

Based on Nursing Home Compare - Survey Deficiency

11/05/2010	12/28/2010	Health
11/05/2010	12/22/2010	Health
11/05/2010	12/22/2010	Health
11/05/2010	12/22/2010	Health
11/05/2010	11/05/2010	Health
08/05/2010	10/01/2010	Health
08/05/2010	10/01/2010	Health
08/05/2010	09/21/2010	Health
08/05/2010	09/21/2010	Health

IL

Based on Nursing Home Compare - Survey Deficiency

Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.
Resident Assessment Deficiencies	IL	Do an assessment of the resident every year.
Resident Assessment Deficiencies	IL	Check and update (if needed) each resident's assessment every 3 months.

Isolated	Immediate jeopardy to resident health or safety
Pattern	Minimal harm or potential for actual harm
Isolated	Actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Potential for minimal harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

FAYETTE COUNTY HOSPITAL	VANDALIA	62471	(618) 283-1231
FAYETTE COUNTY HOSPITAL	VANDALIA	62471	(618) 283-1231
FAYETTE COUNTY HOSPITAL	VANDALIA	62471	(618) 283-1231
FAYETTE COUNTY HOSPITAL	VANDALIA	62471	(618) 283-1231
FAYETTE COUNTY HOSPITAL	VANDALIA	62471	(618) 283-1231
FAYETTE COUNTY HOSPITAL	VANDALIA	62471	(618) 283-1231

08/05/2010	09/21/2010	Health
08/05/2010	09/21/2010	Health
08/05/2010	09/21/2010	Health
08/05/2010	09/21/2010	Health
08/05/2010	09/21/2010	Health
08/05/2010	09/21/2010	Health

		every 3 months.
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.
Quality Care Deficiencies	IL	Have enough nurses to care for every resident in a way that maximizes the resident's well being.

Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Actual harm
Isolated	Actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm

FAYETTE COUNTY HOSPITAL	VANDALIA	62471	(618) 283-1231
HILLSBORO REHAB & HCC	HILLSBORO	62049	(217) 532-6191
HILLSBORO REHAB & HCC	HILLSBORO	62049	(217) 532-6191
HILLSBORO REHAB & HCC	HILLSBORO	62049	(217) 532-6191
HILLSBORO REHAB & HCC	HILLSBORO	62049	(217) 532-6191
HILLSBORO REHAB & HCC	HILLSBORO	62049	(217) 532-6191

08/05/2010	09/21/2010	Health
08/20/2010	09/18/2010	Health
08/20/2010	09/18/2010	Health
08/20/2010	09/18/2010	Health
08/20/2010	09/18/2010	Health
08/20/2010	09/18/2010	Health

Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Resident Rights Deficiencies	IL	Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.

Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

HILLSBORO REHAB & HCC	HILLSBORO	62049	(217) 532-6191
HILLSBORO REHAB & HCC	HILLSBORO	62049	(217) 532-6191
HILLSBORO REHAB & HCC	HILLSBORO	62049	(217) 532-6191
HILLSBORO REHAB & HCC	HILLSBORO	62049	(217) 532-6191
HILLSBORO REHAB & HCC	HILLSBORO	62049	(217) 532-6191
HILLSBORO REHAB & HCC	HILLSBORO	62049	(217) 532-6191
TAYLORVILLE CARE CENTER	TAYLORVILLE	62568	(217) 824-9636

IL

Based on Nursing Home Compare - Survey Deficiency

08/20/2010	09/18/2010	Health
08/20/2010	09/18/2010	Health
08/20/2010	09/18/2010	Health
08/20/2010	09/18/2010	Health
08/20/2010	09/18/2010	Health
08/20/2010	09/18/2010	Health
07/02/2010	08/16/2010	Health

IL

Based on Nursing Home Compare - Survey Deficiency

Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Quality Care Deficiencies	IL	Give each resident enough fluids to keep them healthy and prevent dehydration.
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.

IL

Based on Nursing Home Compare - Survey Deficiency

Isolated	Actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm

TAYLORVILLE CARE CENTER	TAYLORVILLE	62568	(217) 824-9636
TAYLORVILLE CARE CENTER	TAYLORVILLE	62568	(217) 824-9636
TAYLORVILLE CARE CENTER	TAYLORVILLE	62568	(217) 824-9636
TAYLORVILLE CARE CENTER	TAYLORVILLE	62568	(217) 824-9636
TAYLORVILLE CARE CENTER	TAYLORVILLE	62568	(217) 824-9636
TAYLORVILLE CARE CENTER	TAYLORVILLE	62568	(217) 824-9636
TAYLORVILLE CARE CENTER	TAYLORVILLE	62568	(217) 824-9636
TAYLORVILLE CARE CENTER	TAYLORVILLE	62568	(217) 824-9636
TAYLORVILLE CARE CENTER	TAYLORVILLE	62568	(217) 824-9636

07/02/2010	08/16/2010	Health
07/02/2010	08/16/2010	Health
07/02/2010	08/16/2010	Health
07/02/2010	08/16/2010	Health
07/02/2010	08/16/2010	Health
07/02/2010	08/16/2010	Health
07/02/2010	08/16/2010	Health
07/02/2010	08/16/2010	Health
07/02/2010	08/16/2010	Health

Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.
Resident Assessment Deficiencies	IL	Screen residents when they are first admitted to send them to an area with special care for people with developmental disabilities or mental illness, if needed.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.
Quality Care Deficiencies	IL	Give proper treatment to

Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual

TAYLORVILLE CARE CENTER	TAYLORVILLE	62568	(217) 824-9636
TAYLORVILLE CARE CENTER	TAYLORVILLE	62568	(217) 824-9636
TAYLORVILLE CARE CENTER	TAYLORVILLE	62568	(217) 824-9636
TAYLORVILLE CARE CENTER	TAYLORVILLE	62568	(217) 824-9636
TAYLORVILLE CARE CENTER	TAYLORVILLE	62568	(217) 824-9636
DOUGLAS REHABILITATION & CARE CENTER	MATTOON	61938	(217) 234-6401

07/02/2010	08/16/2010	Health
07/02/2010	08/16/2010	Health
07/02/2010	08/16/2010	Health
07/02/2010	07/21/2010	Health
07/02/2010	08/16/2010	Health
05/28/2010	09/17/2010	Health

		residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Quality Care Deficiencies	IL	Give each resident enough fluids to keep them healthy and prevent dehydration.
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing,

	harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Potential for minimal harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

IL

Based on Nursing Home Compare - Survey Deficiency

DOUGLAS REHABILITATION & CARE CENTER	MATTOON	61938	(217) 234-6401
DOUGLAS REHABILITATION & CARE CENTER	MATTOON	61938	(217) 234-6401
DOUGLAS REHABILITATION & CARE CENTER	MATTOON	61938	(217) 234-6401
DOUGLAS REHABILITATION & CARE CENTER	MATTOON	61938	(217) 234-6401
CLARK MANOR CNV CENTER	CHICAGO	60626	(773) 338-8778
CLARK MANOR CNV CENTER	CHICAGO	60626	(773) 338-8778
CLARK MANOR CNV CENTER	CHICAGO	60626	(773) 338-8778

IL

Based on Nursing Home Compare - Survey Deficiency

05/28/2010	09/17/2010	Health
05/28/2010	09/17/2010	Health
05/28/2010	09/17/2010	Health
05/28/2010	09/17/2010	Health
05/14/2010	06/16/2010	Health
05/14/2010	06/11/2010	Health
05/14/2010	06/28/2010	Health

		neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Resident Assessment Deficiencies	IL	Screen residents when they are first admitted to send them to an

Isolated	Minimal harm or potential for actual harm
Isolated	Actual harm
Isolated	Actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Potential for minimal harm

CLARK MANOR CNV CENTER	CHICAGO	60626	(773) 338-8778
CLARK MANOR CNV CENTER	CHICAGO	60626	(773) 338-8778
CLARK MANOR CNV CENTER	CHICAGO	60626	(773) 338-8778
CLARK MANOR CNV CENTER	CHICAGO	60626	(773) 338-8778
CLARK MANOR CNV CENTER	CHICAGO	60626	(773) 338-8778
CLARK MANOR CNV CENTER	CHICAGO	60626	(773) 338-8778
HIGHLAND HEALTH CARE CENTER	HIGHLAND	62249	(618) 654-2368

05/14/2010	06/11/2010	Health
05/14/2010	06/11/2010	Health
05/14/2010	06/28/2010	Health
05/14/2010	06/28/2010	Health
05/14/2010	06/11/2010	Health
05/14/2010	06/08/2010	Health
11/24/2010	01/20/2011	Health

		area with special care for people with developmental disabilities or mental illness, if needed.
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.
Resident Rights Deficiencies	IL	Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment

Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

HIGHLAND HEALTH CARE CENTER	HIGHLAND	62249	(618) 654-2368
HIGHLAND HEALTH CARE CENTER	HIGHLAND	62249	(618) 654-2368
HIGHLAND HEALTH CARE CENTER	HIGHLAND	62249	(618) 654-2368
HIGHLAND HEALTH CARE CENTER	HIGHLAND	62249	(618) 654-2368
HIGHLAND HEALTH CARE CENTER	HIGHLAND	62249	(618) 654-2368
HIGHLAND HEALTH CARE CENTER	HIGHLAND	62249	(618) 654-2368

11/24/2010	01/20/2011	Health
11/24/2010	01/20/2011	Health
11/24/2010	01/20/2011	Health
11/24/2010	01/20/2011	Health
11/24/2010	01/20/2011	Health
11/24/2010	01/20/2011	Health

		significantly, or the resident must be transferred or discharged.
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the

Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Actual harm

HIGHLAND HEALTH CARE CENTER	HIGHLAND	62249	(618) 654-2368
HIGHLAND HEALTH CARE CENTER	HIGHLAND	62249	(618) 654-2368
HIGHLAND HEALTH CARE CENTER	HIGHLAND	62249	(618) 654-2368
HIGHLAND HEALTH CARE CENTER	HIGHLAND	62249	(618) 654-2368
HIGHLAND HEALTH CARE CENTER	HIGHLAND	62249	(618) 654-2368
HIGHLAND HEALTH CARE CENTER	HIGHLAND	62249	(618) 654-2368
IMPERIAL GROVE PAVILION, THE	CHICAGO	60614	(773) 248-9300
IMPERIAL GROVE PAVILION, THE	CHICAGO	60614	(773) 248-9300

11/24/2010	01/20/2011	Health
11/24/2010	01/20/2011	Health
11/24/2010	01/20/2011	Health
11/24/2010	01/20/2011	Health
11/24/2010	01/20/2011	Health
11/24/2010	01/20/2011	Health
05/18/2010	06/09/2010	Health
05/18/2010	06/09/2010	Health

		highest quality of life possible.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.
Pharmacy Service Deficiencies	IL	Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.

Isolated	Minimal harm or potential for actual harm
Isolated	Actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Potential for minimal harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm

IMPERIAL GROVE PAVILION, THE	CHICAGO	60614	(773) 248-9300
IMPERIAL GROVE PAVILION, THE	CHICAGO	60614	(773) 248-9300
LEXINGTON HLTH CR CTR-LOMBARD	LOMBARD	60148	(630) 495-4000
LEXINGTON HLTH CR CTR-LOMBARD	LOMBARD	60148	(630) 495-4000
LEXINGTON HLTH CR CTR-LOMBARD	LOMBARD	60148	(630) 495-4000
LEXINGTON HLTH CR CTR-LOMBARD	LOMBARD	60148	(630) 495-4000
LEXINGTON HLTH CR CTR-LOMBARD	LOMBARD	60148	(630) 495-4000
LEXINGTON HLTH CR CTR-LOMBARD	LOMBARD	60148	(630) 495-4000

05/18/2010	06/09/2010	Health
05/18/2010	06/09/2010	Health
07/16/2010	08/10/2010	Health
07/16/2010	08/10/2010	Health
07/16/2010	08/10/2010	Health
07/16/2010	08/10/2010	Health
07/16/2010	08/10/2010	Health
07/16/2010	08/10/2010	Health
07/16/2010	08/10/2010	Health

Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Resident Rights Deficiencies	IL	Quickly give a resident's personal money to the heads of his or her estate after the resident's death.
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.
Resident Rights Deficiencies	IL	Make sure each resident has the right to choose activities, schedules and health care according to his or her interests, assessment, and plan of care.
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.

Pattern	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Pattern	Potential for minimal harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Actual harm

LEXINGTON HLTH CR CTR-LOMBARD	LOMBARD	60148	(630) 495-4000
LEXINGTON HLTH CR CTR-LOMBARD	LOMBARD	60148	(630) 495-4000
LEXINGTON HLTH CR CTR-LOMBARD	LOMBARD	60148	(630) 495-4000
LEXINGTON HLTH CR CTR-LOMBARD	LOMBARD	60148	(630) 495-4000
LEXINGTON HLTH CR CTR-LOMBARD	LOMBARD	60148	(630) 495-4000
LEXINGTON HLTH CR CTR-LOMBARD	LOMBARD	60148	(630) 495-4000

IL

Based on Nursing Home Compare - Survey Deficiency

07/16/2010	08/10/2010	Health
07/16/2010	08/10/2010	Health
07/16/2010	08/10/2010	Health
07/16/2010	08/10/2010	Health
07/16/2010	08/10/2010	Health
07/16/2010	08/10/2010	Health

Quality Care Deficiencies	IL	Make sure that residents receive treatment/services to continue to be able to care for themselves, unless a change is unavoidable.
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.
Quality Care Deficiencies	IL	Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.

Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Actual harm

LEXINGTON HLTH CR CTR-LOMBARD	LOMBARD	60148	(630) 495-4000
LEXINGTON HLTH CR CTR-LOMBARD	LOMBARD	60148	(630) 495-4000
LEXINGTON HLTH CR CTR-LOMBARD	LOMBARD	60148	(630) 495-4000
EFFINGHAM REHAB & HEALTH CARE CTR	EFFINGHAM	62401	(217) 347-7781
EFFINGHAM REHAB & HEALTH CARE CTR	EFFINGHAM	62401	(217) 347-7781
EFFINGHAM REHAB & HEALTH CARE CTR	EFFINGHAM	62401	(217) 347-7781
EFFINGHAM REHAB & HEALTH CARE CTR	EFFINGHAM	62401	(217) 347-7781
EFFINGHAM REHAB & HEALTH CARE CTR	EFFINGHAM	62401	(217) 347-7781
EFFINGHAM REHAB & HEALTH CARE CTR	EFFINGHAM	62401	(217) 347-7781
EFFINGHAM REHAB & HEALTH CARE CTR	EFFINGHAM	62401	(217) 347-7781

IL

Based on Nursing Home Compare - Survey Deficiency

07/16/2010	08/10/2010	Health
07/16/2010	08/10/2010	Health
07/16/2010	08/10/2010	Health
10/28/2010	11/19/2010	Health
10/28/2010	11/17/2010	Health
10/28/2010	11/19/2010	Health
10/28/2010	11/15/2010	Health
10/28/2010	11/19/2010	Health
10/28/2010	11/17/2010	Health

IL

Based on Nursing Home Compare - Survey Deficiency

Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Administration Deficiencies	IL	Make sure that nurse aides show they have the skills to be able to care for residents.
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.

IL

Based on Nursing Home Compare - Survey Deficiency

Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

EFFINGHAM REHAB & HEALTH CARE CTR	EFFINGHAM	62401	(217) 347-7781
WHITE OAK REHABILITATION & HCC	MOUNT VERNON	62864	(618) 242-4075
WHITE OAK REHABILITATION & HCC	MOUNT VERNON	62864	(618) 242-4075
WHITE OAK REHABILITATION & HCC	MOUNT VERNON	62864	(618) 242-4075
WHITE OAK REHABILITATION & HCC	MOUNT VERNON	62864	(618) 242-4075
WHITE OAK REHABILITATION & HCC	MOUNT VERNON	62864	(618) 242-4075
WHITE OAK REHABILITATION & HCC	MOUNT VERNON	62864	(618) 242-4075

10/28/2010	11/19/2010	Health
11/05/2010	11/08/2010	Health
11/05/2010	11/08/2010	Health
11/05/2010	11/12/2010	Health
11/05/2010	11/17/2010	Health
11/05/2010	11/18/2010	Health
11/05/2010	11/18/2010	Health

Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.
Resident Rights Deficiencies	IL	Tell the resident completely about his or her health status.
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.
Resident Rights Deficiencies	IL	Make sure each resident has the right to choose activities, schedules and health care according to his or her interests, assessment, and plan of care.
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.
Resident Assessment Deficiencies	IL	Screen residents when they are

Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual

WHITE OAK REHABILITATION & HCC	MOUNT VERNON	62864	(618) 242-4075
WHITE OAK REHABILITATION & HCC	MOUNT VERNON	62864	(618) 242-4075
WHITE OAK REHABILITATION & HCC	MOUNT VERNON	62864	(618) 242-4075
WHITE OAK REHABILITATION & HCC	MOUNT VERNON	62864	(618) 242-4075
MAR KA NURSING HOME	MASCOUTAH	62258	(618) 566-8000
MAR KA NURSING HOME	MASCOUTAH	62258	(618) 566-8000

11/05/2010	11/19/2010	Health
11/05/2010	11/15/2010	Health
11/05/2010	11/19/2010	Health
11/05/2010	11/12/2010	Health
07/30/2010	10/19/2010	Health
07/30/2010	10/19/2010	Health

		first admitted to send them to an area with special care for people with developmental disabilities or mental illness, if needed.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.
Resident Rights Deficiencies	IL	Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless

	harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Pattern	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

MAR KA NURSING HOME	MASCOUTAH	62258	(618) 566-8000
MAR KA NURSING HOME	MASCOUTAH	62258	(618) 566-8000
MAR KA NURSING HOME	MASCOUTAH	62258	(618) 566-8000
MAR KA NURSING HOME	MASCOUTAH	62258	(618) 566-8000
MAR KA NURSING HOME	MASCOUTAH	62258	(618) 566-8000

07/30/2010	10/19/2010	Health
07/30/2010	10/19/2010	Health
07/30/2010	10/19/2010	Health
07/30/2010	10/19/2010	Health
07/30/2010	10/19/2010	Health

		needed for medical treatment.
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure)

Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

MAR KA NURSING HOME	MASCOUTAH	62258	(618) 566-8000
MAR KA NURSING HOME	MASCOUTAH	62258	(618) 566-8000
MAR KA NURSING HOME	MASCOUTAH	62258	(618) 566-8000
WHITE HALL NURSING & REHAB CENTER	WHITE HALL	62092	(217) 374-2144
WHITE HALL NURSING & REHAB CENTER	WHITE HALL	62092	(217) 374-2144
BEACON HILL	LOMBARD	60148	(630) 691-4088
BEACON HILL	LOMBARD	60148	(630) 691-4088

07/30/2010	10/19/2010	Health
07/30/2010	10/19/2010	Health
07/30/2010	10/19/2010	Health
11/01/2010	11/19/2010	Health
11/01/2010	11/19/2010	Health
08/19/2010	09/07/2010	Health
08/19/2010	08/31/2010	Health

		sores or heal existing bed sores.
Quality Care Deficiencies	IL	Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.
Pharmacy Service Deficiencies	IL	Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration

Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm

BEACON HILL	LOMBARD	60148	(630) 691-4088
BEACON HILL	LOMBARD	60148	(630) 691-4088
AMBOY NURSING ACQUISITION	AMBOY	61310	(815) 857-2550
AMBOY NURSING ACQUISITION	AMBOY	61310	(815) 857-2550
AMBOY NURSING ACQUISITION	AMBOY	61310	(815) 857-2550
AMBOY NURSING ACQUISITION	AMBOY	61310	(815) 857-2550
AMBOY NURSING ACQUISITION	AMBOY	61310	(815) 857-2550
AMBOY NURSING ACQUISITION	AMBOY	61310	(815) 857-2550
AMBOY NURSING ACQUISITION	AMBOY	61310	(815) 857-2550

08/19/2010	09/10/2010	Health
08/19/2010	09/07/2010	Health
06/04/2010	06/24/2010	Health
06/04/2010	06/15/2010	Health
06/04/2010	06/09/2010	Health
06/04/2010	06/09/2010	Health
06/04/2010	06/15/2010	Health
06/04/2010	06/09/2010	Health
06/04/2010	06/09/2010	Health

		of immunizations.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.
Nutrition and Dietary Deficiencies	IL	1) Provide 3 meals daily at regular times; or 2) serve breakfast within 14 hours after dinner; or 3) offer a snack at

Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

AMBOY NURSING ACQUISITION	AMBOY	61310	(815) 857-2550
AMBOY NURSING ACQUISITION	AMBOY	61310	(815) 857-2550
AMBOY NURSING ACQUISITION	AMBOY	61310	(815) 857-2550
HEARTLAND OF RIVERVIEW	EAST PEORIA	61611	(309) 694-9865
GOTTLIEB MEMORIAL HOSPITAL	MELROSE PARK	60160	(708) 450-4908
GOTTLIEB MEMORIAL HOSPITAL	MELROSE PARK	60160	(708) 450-4908
GOTTLIEB MEMORIAL HOSPITAL	MELROSE PARK	60160	(708) 450-4908
COVENANT HLTH CR CTR-NORTHBRK	NORTHBROOK	60062	(847) 480-6350

06/04/2010	06/09/2010	Health
06/04/2010	06/09/2010	Health
06/04/2010	06/09/2010	Health
09/22/2010	09/29/2010	Health
10/12/2010	11/12/2010	Health
10/12/2010	11/12/2010	Health
10/12/2010	11/12/2010	Health
04/16/2010	05/10/2010	Health

		dinner; or 3) offer a snack at bedtime each day.
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Environmental Deficiencies	IL	Keep all essential equipment working safely.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Quality Care Deficiencies	IL	Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.
Resident Rights Deficiencies	IL	Tell each resident who can get Medicaid benefits about 1) which

Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm

COVENANT HLTH CR CTR-NORTHBRK	NORTHBROOK	60062	(847) 480-6350
COVENANT HLTH CR CTR-NORTHBRK	NORTHBROOK	60062	(847) 480-6350
PROVENA OUR LADY OF VICTORY	BOURBONNAIS	60914	(815) 937-2022
PROVENA OUR LADY OF VICTORY	BOURBONNAIS	60914	(815) 937-2022
PROVENA OUR LADY OF VICTORY	BOURBONNAIS	60914	(815) 937-2022
PROVENA OUR LADY OF VICTORY	BOURBONNAIS	60914	(815) 937-2022

IL

Based on Nursing Home Compare - Survey Deficiency

04/16/2010	05/21/2010	Health
04/16/2010	05/21/2010	Health
09/03/2010	10/08/2010	Health
09/03/2010	10/08/2010	Health
09/03/2010	10/08/2010	Health
09/03/2010	10/08/2010	Health

		Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.

Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

PROVENA OUR LADY OF VICTORY	BOURBONNAIS	60914	(815) 937-2022
PROVENA OUR LADY OF VICTORY	BOURBONNAIS	60914	(815) 937-2022
BEECHER MANOR NRSG & REHAB CTR	BEECHER	60401	(708) 946-2600
BEECHER MANOR NRSG & REHAB CTR	BEECHER	60401	(708) 946-2600
BEECHER MANOR NRSG & REHAB CTR	BEECHER	60401	(708) 946-2600
SAINTS MARY & ELIZABETH MEDICAL CENTER	CHICAGO	60622	(312) 633-5828
SAINTS MARY & ELIZABETH MEDICAL CENTER	CHICAGO	60622	(312) 633-5828
DEKALB COUNTY REHAB & NURSING	DEKALB	60115	(815) 758-2477
DEKALB COUNTY REHAB & NURSING	DEKALB	60115	(815) 758-2477

09/03/2010	10/08/2010	Health
09/03/2010	10/08/2010	Health
04/23/2010	06/01/2010	Health
04/23/2010	06/01/2010	Health
04/23/2010	06/01/2010	Health
04/28/2010	05/18/2010	Health
04/28/2010	05/18/2010	Health
04/09/2010	05/09/2010	Health
04/09/2010	05/09/2010	Health

Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Pharmacy Service Deficiencies	IL	Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Resident Rights Deficiencies	IL	Make sure each resident has the right to choose activities, schedules and health care according to his or her interests, assessment, and plan of care.
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.

Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

DEKALB COUNTY REHAB & NURSING	DEKALB	60115	(815) 758-2477
DEKALB COUNTY REHAB & NURSING	DEKALB	60115	(815) 758-2477
DEKALB COUNTY REHAB & NURSING	DEKALB	60115	(815) 758-2477
DEKALB COUNTY REHAB & NURSING	DEKALB	60115	(815) 758-2477
DEKALB COUNTY REHAB & NURSING	DEKALB	60115	(815) 758-2477
DEKALB COUNTY REHAB & NURSING	DEKALB	60115	(815) 758-2477
DEKALB COUNTY REHAB & NURSING	DEKALB	60115	(815) 758-2477
DEKALB COUNTY REHAB & NURSING	DEKALB	60115	(815) 758-2477

04/09/2010	05/09/2010	Health
04/09/2010	05/09/2010	Health
04/09/2010	05/09/2010	Health
04/09/2010	05/09/2010	Health
04/09/2010	05/09/2010	Health
04/09/2010	05/09/2010	Health
03/09/2011	04/05/2011	Health
03/09/2011	04/05/2011	Health

		and maintenance.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.
Resident Assessment Deficiencies	IL	Make sure that doctors visit residents regularly, as required.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.

	harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

OUR LADY OF THE RESURRECTION	CHICAGO	60634	(773) 282-7000
OUR LADY OF THE RESURRECTION	CHICAGO	60634	(773) 282-7000
OUR LADY OF THE RESURRECTION	CHICAGO	60634	(773) 282-7000
OUR LADY OF THE RESURRECTION	CHICAGO	60634	(773) 282-7000
OUR LADY OF THE RESURRECTION	CHICAGO	60634	(773) 282-7000
OUR LADY OF THE RESURRECTION	CHICAGO	60634	(773) 282-7000
OUR LADY OF THE RESURRECTION	CHICAGO	60634	(773) 282-7000
OUR LADY OF THE RESURRECTION	CHICAGO	60634	(773) 282-7000
OUR LADY OF THE RESURRECTION	CHICAGO	60634	(773) 282-7000

07/22/2010	10/06/2010	Health
07/22/2010	10/06/2010	Health
07/22/2010	10/06/2010	Health
07/22/2010	10/06/2010	Health
07/22/2010	10/06/2010	Health
07/22/2010	10/06/2010	Health
07/22/2010	10/06/2010	Health
07/22/2010	10/06/2010	Health
07/22/2010	10/06/2010	Health

Resident Rights Deficiencies	IL	Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Administration Deficiencies	IL	post nurse staffing information.
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right

Widespread	Potential for minimal harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Widespread	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm

OUR LADY OF THE RESURRECTION	CHICAGO	60634	(773) 282-7000
OUR LADY OF THE RESURRECTION	CHICAGO	60634	(773) 282-7000
OUR LADY OF THE RESURRECTION	CHICAGO	60634	(773) 282-7000
OUR LADY OF THE RESURRECTION	CHICAGO	60634	(773) 282-7000
BELHAVEN NURSING & REHAB CENTER	CHICAGO	60643	(773) 233-6311
BELHAVEN NURSING & REHAB CENTER	CHICAGO	60643	(773) 233-6311
BELHAVEN NURSING & REHAB CENTER	CHICAGO	60643	(773) 233-6311
BELHAVEN NURSING & REHAB CENTER	CHICAGO	60643	(773) 233-6311
BELHAVEN NURSING & REHAB CENTER	CHICAGO	60643	(773) 233-6311

07/22/2010	10/06/2010	Health
07/22/2010	10/06/2010	Health
07/22/2010	10/06/2010	Health
07/22/2010	10/06/2010	Health
10/28/2010	11/24/2010	Health
10/28/2010	11/22/2010	Health
10/28/2010	11/22/2010	Health
10/28/2010	11/22/2010	Health
10/28/2010	11/22/2010	Health

		temperature.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Pharmacy Service Deficiencies	IL	Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Environmental Deficiencies	IL	Make sure there is a program to prevent/deal with mice, insects, or other pests.
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.
Nutrition and Dietary Deficiencies	IL	1) Provide 3 meals daily at regular times; or 2) serve breakfast within 14 hours after

Widespread	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Pattern	Minimal harm or potential for actual harm
Pattern	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm

ST MARY'S HOSPITAL--DECATUR	DECATUR	62525	(217) 464-7000
ST MARY'S HOSPITAL--DECATUR	DECATUR	62525	(217) 464-7000
ST MARY'S HOSPITAL--DECATUR	DECATUR	62525	(217) 464-7000
ST MARY'S HOSPITAL--DECATUR	DECATUR	62525	(217) 464-7000
ST MARY'S HOSPITAL--DECATUR	DECATUR	62525	(217) 464-7000
ST MARY'S HOSPITAL--DECATUR	DECATUR	62525	(217) 464-7000
ST MARY'S HOSPITAL--DECATUR	DECATUR	62525	(217) 464-7000
FAIRFIELD MEMORIAL HOSPITAL	FAIRFIELD	62837	(618) 842-2611

05/05/2010	05/19/2010	Health
05/05/2010	05/05/2010	Health
05/05/2010	05/24/2010	Health
05/05/2010	05/24/2010	Health
05/05/2010	05/05/2010	Health
05/05/2010	05/18/2010	Health
11/24/2010	12/01/2010	Health

		breakfast within 14 hours after dinner; or 3) offer a snack at bedtime each day.
Resident Rights Deficiencies	IL	Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.
Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Administration Deficiencies	IL	post nurse staffing information.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.

Widespread	Potential for minimal harm
Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm

IL

Based on Nursing Home Compare - Survey Deficiency

WINNING WHEELS	PROPHETSTOWN	61277	(815) 537-5168
GATEWAY REGIONAL MED CTR SNF	GRANITE CITY	62040	(618) 798-3175
GATEWAY REGIONAL MED CTR SNF	GRANITE CITY	62040	(618) 798-3175
GATEWAY REGIONAL MED CTR SNF	GRANITE CITY	62040	(618) 798-3175
GATEWAY REGIONAL MED CTR SNF	GRANITE CITY	62040	(618) 798-3175
GATEWAY REGIONAL MED CTR SNF	GRANITE CITY	62040	(618) 798-3175
GATEWAY REGIONAL MED CTR SNF	GRANITE CITY	62040	(618) 798-3175
GATEWAY REGIONAL MED CTR SNF	GRANITE CITY	62040	(618) 798-3175
PROVENA ST ANNE CENTER	ROCKFORD	61107	(815) 229-1999

IL

Based on Nursing Home Compare - Survey Deficiency

07/07/2010	07/24/2010	Health
03/04/2011	04/07/2011	Health
03/04/2011	04/07/2011	Health
03/04/2011	04/07/2011	Health
03/04/2011	03/04/2011	Health
03/04/2011	04/07/2011	Health
03/04/2011	03/21/2011	Health
03/04/2011	04/04/2011	Health
08/09/2010	08/19/2010	Health

IL

Based on Nursing Home Compare - Survey Deficiency

Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Quality Care Deficiencies	IL	Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Environmental Deficiencies	IL	Keep all essential equipment working safely.
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and

Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm

PROVENA ST ANNE CENTER	ROCKFORD	61107	(815) 229-1999
PROVENA ST ANNE CENTER	ROCKFORD	61107	(815) 229-1999
PROVENA ST ANNE CENTER	ROCKFORD	61107	(815) 229-1999
PROVENA ST ANNE CENTER	ROCKFORD	61107	(815) 229-1999
PROVENA ST ANNE CENTER	ROCKFORD	61107	(815) 229-1999
PROVENA ST ANNE CENTER	ROCKFORD	61107	(815) 229-1999
PROVENA ST ANNE CENTER	ROCKFORD	61107	(815) 229-1999
PROVENA ST ANNE CENTER	ROCKFORD	61107	(815) 229-1999
PROVENA ST ANNE CENTER	ROCKFORD	61107	(815) 229-1999

IL

Based on Nursing Home Compare - Survey Deficiency

08/09/2010	08/19/2010	Health
08/09/2010	08/19/2010	Health
08/09/2010	08/19/2010	Health
08/09/2010	08/19/2010	Health
08/09/2010	08/19/2010	Health
08/09/2010	08/19/2010	Health
08/09/2010	08/19/2010	Health
08/09/2010	08/19/2010	Health
08/09/2010	08/19/2010	Health

		and medical records private and confidential.
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.
Environmental Deficiencies	IL	Make sure that the nursing home

	harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Actual harm

PROVENA ST ANNE CENTER	ROCKFORD	61107	(815) 229-1999
PROVENA ST ANNE CENTER	ROCKFORD	61107	(815) 229-1999
PROVENA ST ANNE CENTER	ROCKFORD	61107	(815) 229-1999
PROVENA ST ANNE CENTER	ROCKFORD	61107	(815) 229-1999
ALTON MEM HSP HATCH SK N W	ALTON	62002	(618) 463-7140
ALTON MEM HSP HATCH SK N W	ALTON	62002	(618) 463-7140
ALTON MEM HSP HATCH SK N W	ALTON	62002	(618) 463-7140
ALTON MEM HSP HATCH SK N W	ALTON	62002	(618) 463-7140
CARE CENTER OF ABINGDON	ABINGDON	61410	(309) 462-2356

		Health
08/09/2010	08/19/2010	Health
08/09/2010	08/19/2010	Health
08/09/2010	08/19/2010	Health
12/10/2010	01/24/2011	Health
12/10/2010	01/24/2011	Health
12/10/2010	01/24/2011	Health
12/10/2010	01/24/2011	Health
02/16/2011	02/16/2011	Health

IL

Based on Nursing Home Compare - Survey Deficiency

Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Nutrition and Dietary Deficiencies	IL	Provide food in a way that meets a resident's needs.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.

IL

Based on Nursing Home Compare - Survey Deficiency

Isolated	Actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm

IL

Based on Nursing Home Compare - Survey Deficiency

CARE CENTER OF ABINGDON	ABINGDON	61410	(309) 462-2356
CARE CENTER OF ABINGDON	ABINGDON	61410	(309) 462-2356
CARE CENTER OF ABINGDON	ABINGDON	61410	(309) 462-2356
CARE CENTER OF ABINGDON	ABINGDON	61410	(309) 462-2356
ST JOSEPH HOSPITAL-CHICAGO	CHICAGO	60657	(773) 665-3317
ST JOSEPH HOSPITAL-CHICAGO	CHICAGO	60657	(773) 665-3317
ST JOSEPH HOSPITAL-CHICAGO	CHICAGO	60657	(773) 665-3317
CEDAR RIDGE HEALTH REHAB CENTER	LEBANON	62254	(618) 537-6165

IL

Based on Nursing Home Compare - Survey Deficiency

02/16/2011	02/28/2011	Health
02/16/2011	02/28/2011	Health
02/16/2011	02/25/2011	Health
02/16/2011	02/16/2011	Health
08/05/2010	09/10/2010	Health
08/05/2010	09/10/2010	Health
08/05/2010	09/10/2010	Health
02/10/2011	03/11/2011	Health

		residents.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.
Administration Deficiencies	IL	post nurse staffing information.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.

Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

CEDAR RIDGE HEALTH REHAB CENTER	LEBANON	62254	(618) 537-6165
CEDAR RIDGE HEALTH REHAB CENTER	LEBANON	62254	(618) 537-6165
CEDAR RIDGE HEALTH REHAB CENTER	LEBANON	62254	(618) 537-6165
CEDAR RIDGE HEALTH REHAB CENTER	LEBANON	62254	(618) 537-6165
CEDAR RIDGE HEALTH REHAB CENTER	LEBANON	62254	(618) 537-6165
PROCTOR COM HSP SK N CENTER	PEORIA	61614	(309) 691-1000
PROCTOR COM HSP SK N CENTER	PEORIA	61614	(309) 691-1000

02/10/2011	03/11/2011	Health
02/10/2011	03/11/2011	Health
02/10/2011	03/11/2011	Health
02/10/2011	03/11/2011	Health
02/10/2011	03/11/2011	Health
07/22/2010	08/06/2010	Health
07/22/2010	08/06/2010	Health

Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Pharmacy Service Deficiencies	IL	Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Quality Care Deficiencies	IL	Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy,

Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

PROCTOR COM HSP SK N CENTER	PEORIA	61614	(309) 691-1000
RICHLAND MEMORIAL HSP SK N FAC	OLNEY	62450	(618) 395-2131
RICHLAND MEMORIAL HSP SK N FAC	OLNEY	62450	(618) 395-2131
RICHLAND MEMORIAL HSP SK N FAC	OLNEY	62450	(618) 395-2131
RICHLAND MEMORIAL HSP SK N FAC	OLNEY	62450	(618) 395-2131
RICHLAND MEMORIAL HSP SK N FAC	OLNEY	62450	(618) 395-2131

IL

Based on Nursing Home Compare - Survey Deficiency

07/22/2010	08/06/2010	Health
06/03/2010	07/14/2010	Health
06/03/2010	07/14/2010	Health
06/03/2010	07/14/2010	Health
06/03/2010	07/14/2010	Health
06/03/2010	07/14/2010	Health
06/03/2010	07/14/2010	Health

		tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Resident Rights Deficiencies	IL	Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.
Resident Assessment Deficiencies	IL	Make sure all assessments are accurate, coordinated by an RN, done by the right professional, and are signed by the person completing them.
Quality Care Deficiencies	IL	Give professional services that follow each resident's written care plan.
Administration Deficiencies	IL	post nurse staffing information.

Pattern	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm

RICHLAND MEMORIAL HSP SK N FAC	OLNEY	62450	(618) 395-2131
CAHOKIA NURSING & REHAB CENTER	CAHOKIA	62206	(618) 332-0114
CAHOKIA NURSING & REHAB CENTER	CAHOKIA	62206	(618) 332-0114
CAHOKIA NURSING & REHAB CENTER	CAHOKIA	62206	(618) 332-0114
CAHOKIA NURSING & REHAB CENTER	CAHOKIA	62206	(618) 332-0114
CAHOKIA NURSING & REHAB CENTER	CAHOKIA	62206	(618) 332-0114
CAHOKIA NURSING & REHAB CENTER	CAHOKIA	62206	(618) 332-0114
CAHOKIA NURSING & REHAB CENTER	CAHOKIA	62206	(618) 332-0114
CAHOKIA NURSING & REHAB CENTER	CAHOKIA	62206	(618) 332-0114

06/03/2010	07/14/2010	Health
05/04/2010	06/02/2010	Health
05/04/2010	06/02/2010	Health
05/04/2010	06/02/2010	Health
05/04/2010	06/02/2010	Health
05/04/2010	06/02/2010	Health
05/04/2010	06/02/2010	Health
05/04/2010	06/02/2010	Health
05/04/2010	05/04/2010	Health

Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Resident Rights Deficiencies	IL	Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.
Environmental Deficiencies	IL	Keep safe, clean and homelike surroundings.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.

Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm

CAHOKIA NURSING & REHAB CENTER	CAHOKIA	62206	(618) 332-0114
ALDEN ESTATES OF NAPERVILLE	NAPERVILLE	60565	(630) 983-0300
ALDEN ESTATES OF NAPERVILLE	NAPERVILLE	60565	(630) 983-0300
ALDEN ESTATES OF NAPERVILLE	NAPERVILLE	60565	(630) 983-0300
ALDEN ESTATES OF NAPERVILLE	NAPERVILLE	60565	(630) 983-0300
ALDEN ESTATES OF NAPERVILLE	NAPERVILLE	60565	(630) 983-0300
ALDEN ESTATES OF NAPERVILLE	NAPERVILLE	60565	(630) 983-0300
ALDEN ESTATES OF NAPERVILLE	NAPERVILLE	60565	(630) 983-0300
PALM TERRACE OF MATTOON	MATTOON	61938	(217) 234-7403

05/04/2010	06/02/2010	Health
07/09/2010	07/23/2010	Health
07/09/2010	07/23/2010	Health
07/09/2010	07/23/2010	Health
07/09/2010	07/23/2010	Health
07/09/2010	07/23/2010	Health
07/09/2010	07/23/2010	Health
07/09/2010	07/23/2010	Health
04/16/2010	05/10/2010	Health

IL

Based on Nursing Home Compare - Survey Deficiency

Resident Assessment Deficiencies	IL	Make sure that doctors visit residents regularly, as required.
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.
Quality Care Deficiencies	IL	Make sure that residents receive treatment/services to continue to be able to care for themselves, unless a change is unavoidable.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Administration Deficiencies	IL	Make sure that nurse aides show they have the skills to be able to care for residents.
Quality Care Deficiencies	IL	Give residents proper treatment

Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Actual harm
Isolated	Actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Actual harm

PALM TERRACE OF MATTOON	MATTOON	61938	(217) 234-7403
PALM TERRACE OF MATTOON	MATTOON	61938	(217) 234-7403
PALM TERRACE OF MATTOON	MATTOON	61938	(217) 234-7403
CASEYVILLE NURSING & REHAB CTR	CASEYVILLE	62232	(618) 345-3072
CASEYVILLE NURSING & REHAB CTR	CASEYVILLE	62232	(618) 345-3072
CASEYVILLE NURSING & REHAB CTR	CASEYVILLE	62232	(618) 345-3072

04/16/2010	05/10/2010	Health
04/16/2010	05/10/2010	Health
04/16/2010	05/10/2010	Health
04/22/2010	07/08/2010	Health
04/22/2010	06/17/2010	Health
04/22/2010	06/17/2010	Health

		to prevent new bed (pressure) sores or heal existing bed sores.
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Resident Rights Deficiencies	IL	Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.

Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

CASEYVILLE NURSING & REHAB CTR	CASEYVILLE	62232	(618) 345-3072
CASEYVILLE NURSING & REHAB CTR	CASEYVILLE	62232	(618) 345-3072
CASEYVILLE NURSING & REHAB CTR	CASEYVILLE	62232	(618) 345-3072
CASEYVILLE NURSING & REHAB CTR	CASEYVILLE	62232	(618) 345-3072
CASEYVILLE NURSING & REHAB CTR	CASEYVILLE	62232	(618) 345-3072
CASEYVILLE NURSING & REHAB CTR	CASEYVILLE	62232	(618) 345-3072
CASEYVILLE NURSING & REHAB CTR	CASEYVILLE	62232	(618) 345-3072

04/22/2010	06/17/2010	Health
04/22/2010	06/17/2010	Health
04/22/2010	06/17/2010	Health
04/22/2010	06/17/2010	Health
04/22/2010	07/08/2010	Health
04/22/2010	07/08/2010	Health
04/22/2010	06/17/2010	Health

Mistreatment Deficiencies	IL	Protect residents from mistreatment, neglect, and/or theft of personal property.
Resident Rights Deficiencies	IL	Listen to the resident or family groups or act on their complaints or suggestions.
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.
Environmental Deficiencies	IL	Keep safe, clean and homelike surroundings.
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.

Isolated	Actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Potential for minimal harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

CASEYVILLE NURSING & REHAB CTR	CASEYVILLE	62232	(618) 345-3072
CASEYVILLE NURSING & REHAB CTR	CASEYVILLE	62232	(618) 345-3072
CASEYVILLE NURSING & REHAB CTR	CASEYVILLE	62232	(618) 345-3072
CASEYVILLE NURSING & REHAB CTR	CASEYVILLE	62232	(618) 345-3072
CASEYVILLE NURSING & REHAB CTR	CASEYVILLE	62232	(618) 345-3072
CASEYVILLE NURSING & REHAB CTR	CASEYVILLE	62232	(618) 345-3072
CASEYVILLE NURSING & REHAB CTR	CASEYVILLE	62232	(618) 345-3072
CASEYVILLE NURSING & REHAB CTR	CASEYVILLE	62232	(618) 345-3072
CASEYVILLE NURSING & REHAB CTR	CASEYVILLE	62232	(618) 345-3072

04/22/2010	06/17/2010	Health
04/22/2010	07/08/2010	Health
04/22/2010	06/17/2010	Health
04/22/2010	06/17/2010	Health
04/22/2010	07/08/2010	Health
04/22/2010	06/17/2010	Health
04/22/2010	06/17/2010	Health
04/22/2010	06/17/2010	Health
04/22/2010	06/17/2010	Health

Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.
Quality Care Deficiencies	IL	Give each resident enough fluids to keep them healthy and prevent dehydration.
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.
Resident Assessment Deficiencies	IL	Make sure that doctors visit residents regularly, as required.
Pharmacy Service Deficiencies	IL	Properly mark drugs and other

Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Actual harm
Isolated	Actual harm
Isolated	Actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Potential for minimal harm

CASEYVILLE NURSING & REHAB CTR	CASEYVILLE	62232	(618) 345-3072
CASEYVILLE NURSING & REHAB CTR	CASEYVILLE	62232	(618) 345-3072
MANORCARE OF LIBERTYVILLE	LIBERTYVILLE	60048	(847) 816-3200
MANORCARE OF LIBERTYVILLE	LIBERTYVILLE	60048	(847) 816-3200
MANORCARE OF LIBERTYVILLE	LIBERTYVILLE	60048	(847) 816-3200
MANORCARE OF LIBERTYVILLE	LIBERTYVILLE	60048	(847) 816-3200
MANORCARE OF LIBERTYVILLE	LIBERTYVILLE	60048	(847) 816-3200
MANORCARE OF LIBERTYVILLE	LIBERTYVILLE	60048	(847) 816-3200

		Health
04/22/2010	06/17/2010	Health
01/19/2011	03/24/2011	Health
01/19/2011	03/24/2011	Health
01/19/2011	03/24/2011	Health
01/19/2011	03/24/2011	Health
01/19/2011	03/30/2011	Health
01/19/2011	03/24/2011	Health

IL

Based on Nursing Home Compare - Survey Deficiency

Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Resident Rights Deficiencies	IL	Properly hold, secure and manage each resident's personal money which is deposited with the nursing home.
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Give each resident care and

IL

Based on Nursing Home Compare - Survey Deficiency

Pattern	Potential for minimal harm
Pattern	Minimal harm or potential for actual harm
Pattern	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Actual harm

MANORCARE OF LIBERTYVILLE	LIBERTYVILLE	60048	(847) 816-3200
MANORCARE OF LIBERTYVILLE	LIBERTYVILLE	60048	(847) 816-3200
MANORCARE OF LIBERTYVILLE	LIBERTYVILLE	60048	(847) 816-3200
MANORCARE OF LIBERTYVILLE	LIBERTYVILLE	60048	(847) 816-3200
MANORCARE OF LIBERTYVILLE	LIBERTYVILLE	60048	(847) 816-3200
PEKIN MANOR	PEKIN	61554	(309) 353-1099
SEMINARY MANOR	GALESBURG	61401	(309) 344-1300
SEMINARY MANOR	GALESBURG	61401	(309) 344-1300

01/19/2011	03/24/2011	Health
01/19/2011	03/24/2011	Health
01/19/2011	03/24/2011	Health
01/19/2011	03/24/2011	Health
01/19/2011	03/24/2011	Health
08/20/2010	10/04/2010	Health
04/15/2010	05/30/2010	Health
04/15/2010	04/21/2010	Health

		services to get or keep the highest quality of life possible.
Quality Care Deficiencies	IL	Make sure that residents receive treatment/services to continue to be able to care for themselves, unless a change is unavoidable.
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.
Resident Assessment Deficiencies	IL	Make sure that doctors see a resident's plan of care at every visit and make notes about progress and orders in writing.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.

Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Actual harm
Isolated	Actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm

SEMINARY MANOR	GALESBURG	61401	(309) 344-1300
HEARTLAND OF CANTON	CANTON	61520	(309) 647-6135
AVISTON COUNTRYSIDE MANOR	AVISTON	62216	(618) 228-7615
AVISTON COUNTRYSIDE MANOR	AVISTON	62216	(618) 228-7615
AVISTON COUNTRYSIDE MANOR	AVISTON	62216	(618) 228-7615

04/15/2010	05/14/2010	Health
07/28/2010	09/10/2010	Health
07/22/2010	08/05/2010	Health
07/22/2010	08/05/2010	Health
07/22/2010	08/05/2010	Health

		a safe and clean way.
Environmental Deficiencies	IL	Make sure that a working call system is available in each resident's room or bathroom and bathing area.
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.

	harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Actual harm

AVISTON COUNTRYSIDE MANOR	AVISTON	62216	(618) 228-7615
HEARTLAND OF PAXTON	PAXTON	60957	(217) 379-4361
HEARTLAND OF HENRY	HENRY	61537	(309) 364-3905
WINDSOR PARK MANOR	CAROL STREAM	60188	(630) 510-5200
WINDSOR PARK MANOR	CAROL STREAM	60188	(630) 510-5200
WINDSOR PARK MANOR	CAROL STREAM	60188	(630) 510-5200
WINDSOR PARK MANOR	CAROL STREAM	60188	(630) 510-5200
WINDSOR PARK MANOR	CAROL STREAM	60188	(630) 510-5200
MANORCARE OF SOUTH HOLLAND	SOUTH HOLLAND	60473	(708) 895-3255

IL

Based on Nursing Home Compare - Survey Deficiency

07/22/2010	08/05/2010	Health
02/01/2011	02/24/2011	Health
08/26/2010	09/24/2010	Health
02/09/2011	02/28/2011	Health
02/09/2011	02/28/2011	Health
02/09/2011	02/28/2011	Health
02/09/2011	02/28/2011	Health
02/09/2011	02/28/2011	Health
02/09/2011	02/28/2011	Health
09/24/2010	10/14/2010	Health

IL

Based on Nursing Home Compare - Survey Deficiency

Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Administration Deficiencies	IL	post nurse staffing information.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.

Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Widespread	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

MANORCARE OF SOUTH HOLLAND	SOUTH HOLLAND	60473	(708) 895-3255
BLOOMINGTON REHABILITATION & HCC	BLOOMINGTON	61701	(309) 829-4348
BLOOMINGTON REHABILITATION & HCC	BLOOMINGTON	61701	(309) 829-4348
BLOOMINGTON REHABILITATION & HCC	BLOOMINGTON	61701	(309) 829-4348
BLOOMINGTON REHABILITATION & HCC	BLOOMINGTON	61701	(309) 829-4348
BLOOMINGTON REHABILITATION & HCC	BLOOMINGTON	61701	(309) 829-4348
BLOOMINGTON REHABILITATION & HCC	BLOOMINGTON	61701	(309) 829-4348

09/24/2010	10/14/2010	Health
08/18/2010	09/09/2010	Health
08/18/2010	09/12/2010	Health
08/18/2010	09/12/2010	Health
08/18/2010	09/12/2010	Health
08/18/2010	09/12/2010	Health
08/18/2010	09/12/2010	Health

		wrong time) to less than 5%.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Mistreatment Deficiencies	IL	Protect residents from mistreatment, neglect, and/or theft of personal property.
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.
Resident Assessment Deficiencies	IL	Check and update (if needed) each resident's assessment every 3 months.
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.
Quality Care Deficiencies	IL	Give professional services that follow each resident's written care plan.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure)

Isolated	Minimal harm or potential for actual harm
Isolated	Immediate jeopardy to resident health or safety
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

BLOOMINGTON REHABILITATION & HCC	BLOOMINGTON	61701	(309) 829-4348
BLOOMINGTON REHABILITATION & HCC	BLOOMINGTON	61701	(309) 829-4348
BLOOMINGTON REHABILITATION & HCC	BLOOMINGTON	61701	(309) 829-4348
BLOOMINGTON REHABILITATION & HCC	BLOOMINGTON	61701	(309) 829-4348
BLOOMINGTON REHABILITATION & HCC	BLOOMINGTON	61701	(309) 829-4348
BLOOMINGTON REHABILITATION & HCC	BLOOMINGTON	61701	(309) 829-4348
ST JAMES MANOR & VILLA	CRETE	60417	(708) 367-4401
ST JAMES MANOR & VILLA	CRETE	60417	(708) 367-4401
ST JAMES MANOR & VILLA	CRETE	60417	(708) 367-4401
SPRINGS AT CRYSTAL LAKE	CRYSTAL LAKE	60012	(815) 477-6569

08/18/2010	09/12/2010	Health
08/18/2010	10/20/2010	Health
08/18/2010	09/12/2010	Health
08/18/2010	09/12/2010	Health
08/18/2010	01/01/1900	Health
12/17/2010	01/13/2011	Health
12/17/2010	01/13/2011	Health
12/17/2010	01/13/2011	Health
06/01/2010	06/25/2010	Health

		sores or heal existing bed sores.
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's

Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Immediate jeopardy to resident health or safety
Pattern	Minimal harm or potential for actual harm
Pattern	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm

SPRINGS AT CRYSTAL LAKE	CRYSTAL LAKE	60012	(815) 477-6569
SPRINGS AT CRYSTAL LAKE	CRYSTAL LAKE	60012	(815) 477-6569
SPRINGS AT CRYSTAL LAKE	CRYSTAL LAKE	60012	(815) 477-6569
SPRINGS AT CRYSTAL LAKE	CRYSTAL LAKE	60012	(815) 477-6569
SPRINGS AT CRYSTAL LAKE	CRYSTAL LAKE	60012	(815) 477-6569
ATRIUM HC & REHAB CTR OF CAHOKIA	CAHOKIA	62206	(618) 337-9400
ATRIUM HC & REHAB CTR OF CAHOKIA	CAHOKIA	62206	(618) 337-9400
ATRIUM HC & REHAB CTR OF CAHOKIA	CAHOKIA	62206	(618) 337-9400

06/01/2010	06/25/2010	Health
06/01/2010	06/25/2010	Health
06/01/2010	06/25/2010	Health
06/01/2010	06/25/2010	Health
06/01/2010	06/25/2010	Health
05/04/2010	05/25/2010	Health
05/04/2010	05/24/2010	Health
05/04/2010	05/25/2010	Health

		that meets all of a resident's needs, with timetables and actions that can be measured.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.

	harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Actual harm
Widespread	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm

ATRIUM HC & REHAB CTR OF CAHOKIA	CAHOKIA	62206	(618) 337-9400
ATRIUM HC & REHAB CTR OF CAHOKIA	CAHOKIA	62206	(618) 337-9400
ATRIUM HC & REHAB CTR OF CAHOKIA	CAHOKIA	62206	(618) 337-9400
ATRIUM HC & REHAB CTR OF CAHOKIA	CAHOKIA	62206	(618) 337-9400
CHATEAU NRSG & REHAB CENTER	WILLOWBROOK	60521	(630) 323-6380
CHATEAU NRSG & REHAB CENTER	WILLOWBROOK	60521	(630) 323-6380
CHATEAU NRSG & REHAB CENTER	WILLOWBROOK	60521	(630) 323-6380
CHATEAU NRSG & REHAB CENTER	WILLOWBROOK	60521	(630) 323-6380
CHATEAU NRSG & REHAB CENTER	WILLOWBROOK	60521	(630) 323-6380

05/04/2010	05/24/2010	Health
05/04/2010	05/24/2010	Health
05/04/2010	05/24/2010	Health
05/04/2010	05/24/2010	Health
08/20/2010	09/16/2010	Health
08/20/2010	09/16/2010	Health
08/20/2010	09/16/2010	Health
08/20/2010	09/16/2010	Health
08/20/2010	09/16/2010	Health

Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.
Resident Rights Deficiencies	IL	Try to resolve each resident's complaints quickly.
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.
Resident Rights Deficiencies	IL	Listen to the resident or family groups or act on their complaints or suggestions.
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.

Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Potential for minimal harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm

CHATEAU NRSG & REHAB CENTER	WILLOWBROOK	60521	(630) 323-6380
CHATEAU NRSG & REHAB CENTER	WILLOWBROOK	60521	(630) 323-6380
CHATEAU NRSG & REHAB CENTER	WILLOWBROOK	60521	(630) 323-6380
CHATEAU NRSG & REHAB CENTER	WILLOWBROOK	60521	(630) 323-6380
CHATEAU NRSG & REHAB CENTER	WILLOWBROOK	60521	(630) 323-6380
CHATEAU NRSG & REHAB CENTER	WILLOWBROOK	60521	(630) 323-6380
CHATEAU NRSG & REHAB CENTER	WILLOWBROOK	60521	(630) 323-6380
CHATEAU NRSG & REHAB CENTER	WILLOWBROOK	60521	(630) 323-6380

08/20/2010	09/16/2010	Health
08/20/2010	09/16/2010	Health
08/20/2010	09/16/2010	Health
08/20/2010	09/16/2010	Health
08/20/2010	09/16/2010	Health
08/20/2010	09/16/2010	Health
08/20/2010	09/16/2010	Health
08/20/2010	09/16/2010	Health

		resident.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Make sure that residents receive treatment/services to continue to be able to care for themselves, unless a change is unavoidable.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.
Quality Care Deficiencies	IL	Have enough nurses to care for every resident in a way that maximizes the resident's well being.
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.

Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Actual harm
Isolated	Actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm

CHATEAU NRSG & REHAB CENTER	WILLOWBROOK	60521	(630) 323-6380
CHATEAU NRSG & REHAB CENTER	WILLOWBROOK	60521	(630) 323-6380
CHATEAU NRSG & REHAB CENTER	WILLOWBROOK	60521	(630) 323-6380
CHATEAU NRSG & REHAB CENTER	WILLOWBROOK	60521	(630) 323-6380
CHATEAU NRSG & REHAB CENTER	WILLOWBROOK	60521	(630) 323-6380
COVENTRY LIVING CENTER	STERLING	61081	(815) 626-9020
COVENTRY LIVING CENTER	STERLING	61081	(815) 626-9020
COVENTRY LIVING CENTER	STERLING	61081	(815) 626-9020
COVENTRY LIVING CENTER	STERLING	61081	(815) 626-9020

08/20/2010	09/16/2010	Health
08/20/2010	09/16/2010	Health
08/20/2010	09/16/2010	Health
08/20/2010	09/16/2010	Health
08/20/2010	09/16/2010	Health
01/26/2011	03/01/2011	Health
01/26/2011	03/01/2011	Health
01/26/2011	03/01/2011	Health
01/26/2011	03/01/2011	Health

		nourished.
Nutrition and Dietary Deficiencies	IL	1) Provide 3 meals daily at regular times; or 2) serve breakfast within 14 hours after dinner; or 3) offer a snack at bedtime each day.
Nutrition and Dietary Deficiencies	IL	Provide special eating equipment and utensils for each resident who needs them.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Environmental Deficiencies	IL	Make sure there is a program to prevent/deal with mice, insects, or other pests.
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.
Resident Rights Deficiencies	IL	Have a private telephone available for use.
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.
Resident Rights Deficiencies	IL	Listen to the resident or family groups or act on their complaints

	harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Immediate jeopardy to resident health or safety
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm

COVENTRY LIVING CENTER	STERLING	61081	(815) 626-9020
COVENTRY LIVING CENTER	STERLING	61081	(815) 626-9020
COVENTRY LIVING CENTER	STERLING	61081	(815) 626-9020
COVENTRY LIVING CENTER	STERLING	61081	(815) 626-9020
COVENTRY LIVING CENTER	STERLING	61081	(815) 626-9020
COVENTRY LIVING CENTER	STERLING	61081	(815) 626-9020
COVENTRY LIVING CENTER	STERLING	61081	(815) 626-9020
COVENTRY LIVING CENTER	STERLING	61081	(815) 626-9020

01/26/2011	03/01/2011	Health
01/26/2011	03/01/2011	Health
01/26/2011	03/01/2011	Health
01/26/2011	03/01/2011	Health
01/26/2011	03/01/2011	Health
01/26/2011	03/01/2011	Health
01/26/2011	03/01/2011	Health
01/26/2011	03/01/2011	Health

		groups or act on their complaints or suggestions.
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.
Environmental Deficiencies	IL	Keep temperature levels comfortable and safe.
Environmental Deficiencies	IL	Keep sound levels comfortable.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Resident Assessment Deficiencies	IL	Develop a plan with the resident and family for the resident's care after leaving the nursing home.
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.
Quality Care Deficiencies	IL	Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic

	harm
Isolated	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

COVENTRY LIVING CENTER	STERLING	61081	(815) 626-9020
COVENTRY LIVING CENTER	STERLING	61081	(815) 626-9020
COVENTRY LIVING CENTER	STERLING	61081	(815) 626-9020
COVENTRY LIVING CENTER	STERLING	61081	(815) 626-9020
COVENTRY LIVING CENTER	STERLING	61081	(815) 626-9020
COVENTRY LIVING CENTER	STERLING	61081	(815) 626-9020
SALEM VILLAGE NURSING & REHAB	JOLIET	60433	(815) 727-5451

IL

Based on Nursing Home Compare - Survey Deficiency

01/26/2011	03/01/2011	Health
01/26/2011	03/01/2011	Health
01/26/2011	03/01/2011	Health
01/26/2011	03/01/2011	Health
01/26/2011	03/01/2011	Health
01/26/2011	03/01/2011	Health
06/23/2010	07/22/2010	Health

		vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Quality Care Deficiencies	IL	Give each resident enough fluids to keep them healthy and prevent dehydration.
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.
Nutrition and Dietary Deficiencies	IL	1) Provide 3 meals daily at regular times; or 2) serve breakfast within 14 hours after dinner; or 3) offer a snack at bedtime each day.
Resident Assessment Deficiencies	IL	Make sure that doctors visit residents regularly, as required.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Resident Rights Deficiencies	IL	Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid

Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

SALEM VILLAGE NURSING & REHAB	JOLIET	60433	(815) 727-5451
SALEM VILLAGE NURSING & REHAB	JOLIET	60433	(815) 727-5451
SALEM VILLAGE NURSING & REHAB	JOLIET	60433	(815) 727-5451
SALEM VILLAGE NURSING & REHAB	JOLIET	60433	(815) 727-5451
SALEM VILLAGE NURSING & REHAB	JOLIET	60433	(815) 727-5451
SALEM VILLAGE NURSING & REHAB	JOLIET	60433	(815) 727-5451

06/23/2010	07/22/2010	Health
06/23/2010	07/22/2010	Health
06/23/2010	07/22/2010	Health
06/23/2010	07/22/2010	Health
06/23/2010	07/22/2010	Health
06/23/2010	07/22/2010	Health

		covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of

Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm

SALEM VILLAGE NURSING & REHAB	JOLIET	60433	(815) 727-5451
SALEM VILLAGE NURSING & REHAB	JOLIET	60433	(815) 727-5451
SALEM VILLAGE NURSING & REHAB	JOLIET	60433	(815) 727-5451
SALEM VILLAGE NURSING & REHAB	JOLIET	60433	(815) 727-5451
ROSEWOOD CARE CENTER OF SWANSEA	SWANSEA	62220	(618) 236-1391
ROSEWOOD CARE CENTER OF SWANSEA	SWANSEA	62220	(618) 236-1391
ROSEWOOD CARE CENTER OF SWANSEA	SWANSEA	62220	(618) 236-1391

06/23/2010	07/22/2010	Health
06/23/2010	07/22/2010	Health
06/23/2010	07/22/2010	Health
06/23/2010	07/22/2010	Health
06/18/2010	07/16/2010	Health
06/18/2010	07/16/2010	Health
06/18/2010	07/16/2010	Health

		quality.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Quality Care Deficiencies	IL	Have enough nurses to care for every resident in a way that maximizes the resident's well being.
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.

Pattern	Minimal harm or potential for actual harm
Isolated	Actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

ROSEWOOD CARE CENTER OF SWANSEA	SWANSEA	62220	(618) 236-1391
PAVILION OF WAUKEGAN	WAUKEGAN	60085	(847) 244-4100
PAVILION OF WAUKEGAN	WAUKEGAN	60085	(847) 244-4100
WALNUT GROVE VILLAGE	MORRIS	60450	(815) 942-5108
WALNUT GROVE VILLAGE	MORRIS	60450	(815) 942-5108
WALNUT GROVE VILLAGE	MORRIS	60450	(815) 942-5108
WALNUT GROVE VILLAGE	MORRIS	60450	(815) 942-5108
WALNUT GROVE VILLAGE	MORRIS	60450	(815) 942-5108
WALNUT GROVE VILLAGE	MORRIS	60450	(815) 942-5108

06/18/2010	07/16/2010	Health
07/29/2010	08/20/2010	Health
07/29/2010	08/19/2010	Health
12/03/2010	01/03/2011	Health
12/03/2010	01/03/2011	Health
12/03/2010	01/03/2011	Health
12/03/2010	01/03/2011	Health
12/03/2010	01/03/2011	Health
12/03/2010	01/03/2011	Health

IL

Based on Nursing Home Compare - Survey Deficiency

Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.
Environmental Deficiencies	IL	Keep temperature levels comfortable and safe.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.
Nutrition and Dietary Deficiencies	IL	1) Provide 3 meals daily at

Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual

WALNUT GROVE VILLAGE	MORRIS	60450	(815) 942-5108
WALNUT GROVE VILLAGE	MORRIS	60450	(815) 942-5108
FLORA GARDENS CARE CENTER	FLORA	62839	(618) 662-8361
FLORA GARDENS CARE CENTER	FLORA	62839	(618) 662-8361
CALIFORNIA GARDENS N & REHAB C	CHICAGO	60608	(773) 847-8061
CALIFORNIA GARDENS N & REHAB C	CHICAGO	60608	(773) 847-8061
CALIFORNIA GARDENS N & REHAB C	CHICAGO	60608	(773) 847-8061

		Health
12/03/2010	01/03/2011	Health
10/21/2010	11/16/2010	Health
10/21/2010	11/16/2010	Health
09/16/2010	10/08/2010	Health
09/16/2010	10/08/2010	Health
09/16/2010	10/08/2010	Health

Nutrition and Dietary Deficiencies	IL	1) Provide 3 meals daily at regular times; or 2) serve breakfast within 14 hours after dinner; or 3) offer a snack at bedtime each day.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Quality Care Deficiencies	IL	Make sure that residents receive treatment/services to continue to be able to care for themselves, unless a change is unavoidable.
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause

Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

CALIFORNIA GARDENS N & REHAB C	CHICAGO	60608	(773) 847-8061
CALIFORNIA GARDENS N & REHAB C	CHICAGO	60608	(773) 847-8061
CALIFORNIA GARDENS N & REHAB C	CHICAGO	60608	(773) 847-8061
OAKTON PAVILLION	DES PLAINES	60018	(847) 299-5588
OAKTON PAVILLION	DES PLAINES	60018	(847) 299-5588
OAKTON PAVILLION	DES PLAINES	60018	(847) 299-5588
OAKTON PAVILLION	DES PLAINES	60018	(847) 299-5588
OAKTON PAVILLION	DES PLAINES	60018	(847) 299-5588
OAKTON PAVILLION	DES PLAINES	60018	(847) 299-5588

09/16/2010	10/08/2010	Health
09/16/2010	10/08/2010	Health
09/16/2010	10/08/2010	Health
06/09/2010	07/30/2010	Health
06/09/2010	07/30/2010	Health
06/09/2010	08/06/2010	Health
06/09/2010	08/06/2010	Health
06/09/2010	07/30/2010	Health
06/09/2010	07/30/2010	Health

		accidents.
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Quality Care Deficiencies	IL	Give or get dental care for each resident.
Resident Rights Deficiencies	IL	Send and promptly deliver unopened mail to residents.
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.
Environmental Deficiencies	IL	Keep safe, clean and homelike surroundings.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.

Pattern	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm

OAKTON PAVILLION	DES PLAINES	60018	(847) 299-5588
OAKTON PAVILLION	DES PLAINES	60018	(847) 299-5588
OAKTON PAVILLION	DES PLAINES	60018	(847) 299-5588
OAKTON PAVILLION	DES PLAINES	60018	(847) 299-5588
OAKTON PAVILLION	DES PLAINES	60018	(847) 299-5588
OAKTON PAVILLION	DES PLAINES	60018	(847) 299-5588
OAKTON PAVILLION	DES PLAINES	60018	(847) 299-5588
OAKTON PAVILLION	DES PLAINES	60018	(847) 299-5588

06/09/2010	08/06/2010	Health
06/09/2010	08/06/2010	Health
06/09/2010	08/06/2010	Health
06/09/2010	07/30/2010	Health
06/09/2010	08/06/2010	Health
06/09/2010	07/30/2010	Health
06/09/2010	08/06/2010	Health
06/09/2010	07/30/2010	Health

		grooming and hygiene.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.
Nutrition and Dietary Deficiencies	IL	Provide food in a way that meets a resident's needs.
Nutrition and Dietary Deficiencies	IL	1) Provide 3 meals daily at regular times; or 2) serve breakfast within 14 hours after dinner; or 3) offer a snack at bedtime each day.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Pharmacy Service Deficiencies	IL	Have drugs and other similar products available, which are needed every day and in emergencies, and give them out

Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

OAKTON PAVILLION	DES PLAINES	60018	(847) 299-5588
OAKTON PAVILLION	DES PLAINES	60018	(847) 299-5588
OAKTON PAVILLION	DES PLAINES	60018	(847) 299-5588
EVERGREEN NURSING & REHAB CENTER	EFFINGHAM	62401	(217) 347-7121
PRAIRIE MANOR NRSG & REHAB CTR	CHICAGO HEIGHTS	60411	(708) 754-7601
PRAIRIE MANOR NRSG & REHAB CTR	CHICAGO HEIGHTS	60411	(708) 754-7601
PRAIRIE MANOR NRSG & REHAB CTR	CHICAGO HEIGHTS	60411	(708) 754-7601
PRAIRIE MANOR NRSG & REHAB CTR	CHICAGO HEIGHTS	60411	(708) 754-7601
PRAIRIE MANOR NRSG & REHAB CTR	CHICAGO HEIGHTS	60411	(708) 754-7601

IL

Based on Nursing Home Compare - Survey Deficiency

06/09/2010	08/06/2010	Health
06/09/2010	07/30/2010	Health
06/09/2010	07/30/2010	Health
09/02/2010	09/18/2010	Health
06/25/2010	07/12/2010	Health
06/25/2010	07/13/2010	Health
06/25/2010	07/12/2010	Health
06/25/2010	07/08/2010	Health
06/25/2010	07/09/2010	Health

		emergencies, and give them out properly.
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Administration Deficiencies	IL	Keep accurate and appropriate medical records.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Resident Rights Deficiencies	IL	Protect the resident from a transfer or discharge that is not wanted or needed.
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's

Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

	HEIGHTS		
PRAIRIE MANOR NRSG & REHAB CTR	CHICAGO HEIGHTS	60411	(708) 754-7601
PRAIRIE MANOR NRSG & REHAB CTR	CHICAGO HEIGHTS	60411	(708) 754-7601
PRAIRIE MANOR NRSG & REHAB CTR	CHICAGO HEIGHTS	60411	(708) 754-7601
PRAIRIE MANOR NRSG & REHAB CTR	CHICAGO HEIGHTS	60411	(708) 754-7601
PRAIRIE MANOR NRSG & REHAB CTR	CHICAGO HEIGHTS	60411	(708) 754-7601
PRAIRIE MANOR NRSG & REHAB CTR	CHICAGO HEIGHTS	60411	(708) 754-7601
FOREST VILLA NSG & REHAB, LLC	NILES	60714	(847) 647-6400
FOREST VILLA NSG & REHAB, LLC	NILES	60714	(847) 647-6400

06/25/2010	07/14/2010	Health
06/25/2010	07/14/2010	Health
06/25/2010	07/14/2010	Health
06/25/2010	07/14/2010	Health
06/25/2010	07/16/2010	Health
06/25/2010	07/14/2010	Health
03/10/2011	03/30/2011	Health
03/10/2011	03/30/2011	Health

		within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.
Resident Rights Deficiencies	IL	Give enough notice to the

	harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual

FOREST VILLA NSG & REHAB, LLC	NILES	60714	(847) 647-6400
FOREST VILLA NSG & REHAB, LLC	NILES	60714	(847) 647-6400
FOREST VILLA NSG & REHAB, LLC	NILES	60714	(847) 647-6400
FOREST VILLA NSG & REHAB, LLC	NILES	60714	(847) 647-6400
NEWMAN REHABILITATION & HCC	NEWMAN	61942	(217) 837-2421
NEWMAN REHABILITATION & HCC	NEWMAN	61942	(217) 837-2421
NEWMAN REHABILITATION & HCC	NEWMAN	61942	(217) 837-2421
NEWMAN REHABILITATION & HCC	NEWMAN	61942	(217) 837-2421
NEWMAN REHABILITATION & HCC	NEWMAN	61942	(217) 837-2421

		Health
03/10/2011	03/30/2011	Health
03/10/2011	03/30/2011	Health
03/10/2011	03/30/2011	Health
08/06/2010	10/07/2010	Health
08/06/2010	10/07/2010	Health
08/06/2010	10/07/2010	Health
08/06/2010	10/07/2010	Health
08/06/2010	10/07/2010	Health
08/06/2010	10/07/2010	Health

IL

Based on Nursing Home Compare - Survey Deficiency

Resident Rights Deficiencies	IL	Give enough notice to the resident before changing the resident's room or roommate.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Administration Deficiencies	IL	post nurse staffing information.
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.

Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

IL

Based on Nursing Home Compare - Survey Deficiency

NEWMAN REHABILITATION & HCC	NEWMAN	61942	(217) 837-2421
NEWMAN REHABILITATION & HCC	NEWMAN	61942	(217) 837-2421
ASTORIA PLACE LIVING & REHAB	CHICAGO	60659	(773) 973-1900
ASTORIA PLACE LIVING & REHAB	CHICAGO	60659	(773) 973-1900
ASTORIA PLACE LIVING & REHAB	CHICAGO	60659	(773) 973-1900
ASTORIA PLACE LIVING & REHAB	CHICAGO	60659	(773) 973-1900
ASTORIA PLACE LIVING & REHAB	CHICAGO	60659	(773) 973-1900

IL

Based on Nursing Home Compare - Survey Deficiency

08/06/2010	10/07/2010	Health
08/06/2010	10/07/2010	Health
10/15/2010	10/25/2010	Health
10/15/2010	10/25/2010	Health
10/15/2010	10/25/2010	Health
10/15/2010	10/25/2010	Health
10/15/2010	10/25/2010	Health
10/15/2010	10/25/2010	Health

		sores or heal existing bed sores.
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.
Administration Deficiencies	IL	Be administered in a way that leads to the highest possible level of well being for each resident.

Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Isolated	Immediate jeopardy to resident health or safety
Isolated	Immediate jeopardy to resident health or safety
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Immediate jeopardy to resident health or safety

CHARLESTON REHAB & HEALTH CARE CENTER	CHARLESTON	61920	(217) 345-7054
CHARLESTON REHAB & HEALTH CARE CENTER	CHARLESTON	61920	(217) 345-7054
CHARLESTON REHAB & HEALTH CARE CENTER	CHARLESTON	61920	(217) 345-7054
CHARLESTON REHAB & HEALTH CARE CENTER	CHARLESTON	61920	(217) 345-7054
CHARLESTON REHAB & HEALTH CARE CENTER	CHARLESTON	61920	(217) 345-7054
CHARLESTON REHAB & HEALTH CARE CENTER	CHARLESTON	61920	(217) 345-7054

IL

Based on Nursing Home Compare - Survey Deficiency

10/07/2010	12/29/2010	Health
10/07/2010	12/29/2010	Health
10/07/2010	12/29/2010	Health
10/07/2010	12/29/2010	Health
10/07/2010	12/29/2010	Health
10/07/2010	12/29/2010	Health

Resident Rights Deficiencies	IL	Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.
Resident Rights Deficiencies	IL	Quickly give a resident's personal money to the heads of his or her estate after the resident's death.
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Quality Care Deficiencies	IL	Give proper treatment to residents with feeding tubes to

IL

Based on Nursing Home Compare - Survey Deficiency

Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

CHARLESTON REHAB & HEALTH CARE CENTER	CHARLESTON	61920	(217) 345-7054
CHARLESTON REHAB & HEALTH CARE CENTER	CHARLESTON	61920	(217) 345-7054
CHARLESTON REHAB & HEALTH CARE CENTER	CHARLESTON	61920	(217) 345-7054
CHICAGO RIDGE NURSING CENTER	CHICAGO RIDGE	60415	(708) 448-1540
CHICAGO RIDGE NURSING CENTER	CHICAGO RIDGE	60415	(708) 448-1540
CHICAGO RIDGE NURSING CENTER	CHICAGO RIDGE	60415	(708) 448-1540
CHICAGO RIDGE NURSING CENTER	CHICAGO RIDGE	60415	(708) 448-1540

10/07/2010	12/29/2010	Health
10/07/2010	12/29/2010	Health
10/07/2010	12/30/2010	Health
10/15/2010	11/14/2010	Health
10/15/2010	11/14/2010	Health
10/15/2010	11/14/2010	Health
10/15/2010	11/14/2010	Health

		prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Environmental Deficiencies	IL	Make sure that a working call system is available in each resident's room or bathroom and bathing area.
Resident Rights Deficiencies	IL	Honor all of the resident's rights as a resident of the nursing home and as a citizen or resident of the United States.
Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.
Resident Rights Deficiencies	IL	Have a private telephone available for use.
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity

Isolated	Actual harm
Widespread	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm

CHICAGO RIDGE NURSING CENTER	CHICAGO RIDGE	60415	(708) 448-1540
CHICAGO RIDGE NURSING CENTER	CHICAGO RIDGE	60415	(708) 448-1540
CHICAGO RIDGE NURSING CENTER	CHICAGO RIDGE	60415	(708) 448-1540
CHICAGO RIDGE NURSING CENTER	CHICAGO RIDGE	60415	(708) 448-1540
CHICAGO RIDGE NURSING CENTER	CHICAGO RIDGE	60415	(708) 448-1540
CHICAGO RIDGE NURSING CENTER	CHICAGO RIDGE	60415	(708) 448-1540
CHICAGO RIDGE NURSING CENTER	CHICAGO RIDGE	60415	(708) 448-1540
CHICAGO RIDGE NURSING CENTER	CHICAGO RIDGE	60415	(708) 448-1540

10/15/2010	11/14/2010	Health
10/15/2010	11/14/2010	Health
10/15/2010	11/14/2010	Health
10/15/2010	11/14/2010	Health
10/15/2010	11/14/2010	Health
10/15/2010	11/14/2010	Health
10/15/2010	11/14/2010	Health

		and self respect.
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Quality Care Deficiencies	IL	Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too

Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

CHICAGO RIDGE NURSING CENTER	CHICAGO RIDGE	60415	(708) 448-1540
CHICAGO RIDGE NURSING CENTER	CHICAGO RIDGE	60415	(708) 448-1540
CHURCH CREEK	ARLINGTON HTS	60005	(847) 506-3223
CHURCH CREEK	ARLINGTON HTS	60005	(847) 506-3223
CHURCH CREEK	ARLINGTON HTS	60005	(847) 506-3223
CHURCH CREEK	ARLINGTON HTS	60005	(847) 506-3223
CHURCH CREEK	ARLINGTON HTS	60005	(847) 506-3223
CHURCH CREEK	ARLINGTON HTS	60005	(847) 506-3223

10/15/2010	11/14/2010	Health
10/15/2010	11/14/2010	Health
07/22/2010	08/30/2010	Health
07/22/2010	08/20/2010	Health
07/22/2010	08/20/2010	Health
07/22/2010	08/20/2010	Health
07/22/2010	08/20/2010	Health
07/22/2010	08/20/2010	Health

		many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.
Environmental Deficiencies	IL	Put firmly secured handrails on each side of hallways.
Resident Rights Deficiencies	IL	Send and promptly deliver unopened mail to residents.
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.

Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

IL

Based on Nursing Home Compare - Survey Deficiency

CHURCH CREEK	ARLINGTON HTS	60005	(847) 506-3223
CHURCH CREEK	ARLINGTON HTS	60005	(847) 506-3223
CHURCH CREEK	ARLINGTON HTS	60005	(847) 506-3223
CHURCH CREEK	ARLINGTON HTS	60005	(847) 506-3223
CHURCH CREEK	ARLINGTON HTS	60005	(847) 506-3223
BLESSING HOSPITAL SNU	QUINCY	62301	(217) 223-8400
FOREST HILL HEALTH AND REHAB	EAST MOLINE	61244	(309) 796-0922

IL

Based on Nursing Home Compare - Survey Deficiency

07/22/2010	08/20/2010	Health
07/22/2010	08/20/2010	Health
07/22/2010	08/30/2010	Health
07/22/2010	08/20/2010	Health
07/22/2010	08/20/2010	Health
07/09/2010	07/23/2010	Health
12/21/2010	12/21/2010	Health

		of immunizations.
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.
Nutrition and Dietary Deficiencies	IL	Offer other nutritional food to each resident who will not eat the food served.
Nutrition and Dietary Deficiencies	IL	1) Provide 3 meals daily at regular times; or 2) serve breakfast within 14 hours after dinner; or 3) offer a snack at bedtime each day.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Administration Deficiencies	IL	Get proof that a nurse aide has the training and skills that the State requires.
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.

Widespread	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

FOREST HILL HEALTH AND REHAB	EAST MOLINE	61244	(309) 796-0922
FOREST HILL HEALTH AND REHAB	EAST MOLINE	61244	(309) 796-0922
FOREST HILL HEALTH AND REHAB	EAST MOLINE	61244	(309) 796-0922
FOREST HILL HEALTH AND REHAB	EAST MOLINE	61244	(309) 796-0922
FOREST HILL HEALTH AND REHAB	EAST MOLINE	61244	(309) 796-0922
FOREST HILL HEALTH AND REHAB	EAST MOLINE	61244	(309) 796-0922
ROSEWOOD CARE CENTER OF PEORIA	PEORIA	61614	(309) 691-2200
CENTRAL NURSING & REHAB CENTER	CHICAGO	60639	(773) 889-1333
CENTRAL NURSING & REHAB CENTER	CHICAGO	60639	(773) 889-1333

IL

Based on Nursing Home Compare - Survey Deficiency

12/21/2010	12/21/2010	Health
12/21/2010	12/21/2010	Health
12/21/2010	12/21/2010	Health
12/21/2010	12/21/2010	Health
12/21/2010	12/21/2010	Health
12/21/2010	12/21/2010	Health
03/09/2011	03/15/2011	Health
07/27/2010	08/16/2010	Health
07/27/2010	08/16/2010	Health

IL

Based on Nursing Home Compare - Survey Deficiency

Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.
Administration Deficiencies	IL	Set up or keep a group of people to review and ensure quality.
Resident Rights Deficiencies	IL	Allow married couples to share a room.
Resident Rights Deficiencies	IL	Provide services to meet the

Isolated	Minimal harm or potential for actual harm
Isolated	Actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual

CENTRAL NURSING & REHAB CENTER	CHICAGO	60639	(773) 889-1333
CENTRAL NURSING & REHAB CENTER	CHICAGO	60639	(773) 889-1333
CENTRAL NURSING & REHAB CENTER	CHICAGO	60639	(773) 889-1333
CENTRAL NURSING & REHAB CENTER	CHICAGO	60639	(773) 889-1333
CENTRAL NURSING & REHAB CENTER	CHICAGO	60639	(773) 889-1333
CENTRAL NURSING & REHAB CENTER	CHICAGO	60639	(773) 889-1333
CENTRAL NURSING & REHAB CENTER	CHICAGO	60639	(773) 889-1333
CENTRAL NURSING & REHAB CENTER	CHICAGO	60639	(773) 889-1333
CENTRAL NURSING & REHAB CENTER	CHICAGO	60639	(773) 889-1333

		Health
07/27/2010	08/16/2010	Health
07/27/2010	08/16/2010	Health
07/27/2010	08/16/2010	Health
07/27/2010	08/16/2010	Health
07/27/2010	08/16/2010	Health
07/27/2010	08/16/2010	Health
07/27/2010	08/16/2010	Health
07/27/2010	08/16/2010	Health

IL

Based on Nursing Home Compare - Survey Deficiency

Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.
Environmental Deficiencies	IL	Provide clean bed and bath linens that are in good condition.
Resident Assessment Deficiencies	IL	Screen residents when they are first admitted to send them to an area with special care for people with developmental disabilities or mental illness, if needed.
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.
Nutrition and Dietary Deficiencies	IL	Offer other nutritional food to each resident who will not eat the food served.
Nutrition and Dietary Deficiencies	IL	Make sure that the attending doctor orders special diets.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.

Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Widespread	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm

IL

Based on Nursing Home Compare - Survey Deficiency

CENTRAL NURSING & REHAB CENTER	CHICAGO	60639	(773) 889-1333
CENTRAL NURSING & REHAB CENTER	CHICAGO	60639	(773) 889-1333
CENTRAL NURSING & REHAB CENTER	CHICAGO	60639	(773) 889-1333
CENTRAL NURSING & REHAB CENTER	CHICAGO	60639	(773) 889-1333
CENTRAL NURSING & REHAB CENTER	CHICAGO	60639	(773) 889-1333
CENTRAL NURSING & REHAB CENTER	CHICAGO	60639	(773) 889-1333
CENTRAL NURSING & REHAB CENTER	CHICAGO	60639	(773) 889-1333
ODIN HEALTH CARE CENTER	ODIN	62870	(618) 775-6444

07/27/2010	08/16/2010	Health
07/27/2010	08/16/2010	Health
07/27/2010	08/16/2010	Health
07/27/2010	08/16/2010	Health
07/27/2010	08/16/2010	Health
07/27/2010	08/16/2010	Health
07/27/2010	08/16/2010	Health
04/23/2010	05/23/2010	Health

		a safe and clean way.
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.
Pharmacy Service Deficiencies	IL	Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Environmental Deficiencies	IL	Keep all essential equipment working safely.
Environmental Deficiencies	IL	Put firmly secured handrails on each side of hallways.
Environmental Deficiencies	IL	Make sure there is a program to prevent/deal with mice, insects, or other pests.
Administration Deficiencies	IL	Follow all laws and professional standards.
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and

	harm
Widespread	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

ODIN HEALTH CARE CENTER	ODIN	62870	(618) 775-6444
ODIN HEALTH CARE CENTER	ODIN	62870	(618) 775-6444
PALOS HILLS HEALTHCARE	PALOS HILLS	60465	(708) 598-3460
PALOS HILLS HEALTHCARE	PALOS HILLS	60465	(708) 598-3460
PALOS HILLS HEALTHCARE	PALOS HILLS	60465	(708) 598-3460
PALOS HILLS HEALTHCARE	PALOS HILLS	60465	(708) 598-3460
PALOS HILLS HEALTHCARE	PALOS HILLS	60465	(708) 598-3460

IL

Based on Nursing Home Compare - Survey Deficiency

04/23/2010	05/12/2010	Health
04/23/2010	05/23/2010	Health
09/02/2010	09/02/2010	Health
09/02/2010	09/05/2010	Health
09/02/2010	09/06/2010	Health
09/02/2010	09/05/2010	Health
09/02/2010	09/02/2010	Health

		representative; or 3) check and update the care plan.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.
Environmental Deficiencies	IL	Provide needed housekeeping

Isolated	Minimal harm or potential for actual harm
Isolated	Actual harm
Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm

PALOS HILLS HEALTHCARE	PALOS HILLS	60465	(708) 598-3460
PALOS HILLS HEALTHCARE	PALOS HILLS	60465	(708) 598-3460
PALOS HILLS HEALTHCARE	PALOS HILLS	60465	(708) 598-3460
PALOS HILLS HEALTHCARE	PALOS HILLS	60465	(708) 598-3460
PALOS HILLS HEALTHCARE	PALOS HILLS	60465	(708) 598-3460
PALOS HILLS HEALTHCARE	PALOS HILLS	60465	(708) 598-3460
PALOS HILLS HEALTHCARE	PALOS HILLS	60465	(708) 598-3460
PALOS HILLS HEALTHCARE	PALOS HILLS	60465	(708) 598-3460
PALOS HILLS HEALTHCARE	PALOS HILLS	60465	(708) 598-3460
ROSEWOOD CARE CENTER OF ALTON	ALTON	62002	(618) 465-2626

09/02/2010	10/01/2010	Health
09/02/2010	09/06/2010	Health
09/02/2010	09/05/2010	Health
09/02/2010	09/10/2010	Health
09/02/2010	09/05/2010	Health
09/02/2010	09/05/2010	Health
09/02/2010	09/08/2010	Health
09/02/2010	01/01/1900	Health
04/01/2010	04/13/2010	Health

		and maintenance.
Resident Assessment Deficiencies	IL	Make sure all assessments are accurate, coordinated by an RN, done by the right professional, and are signed by the person completing them.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Environmental Deficiencies	IL	Get rid of garbage properly.
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the

Widespread	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm

ROSEWOOD CARE CENTER OF ALTON	ALTON	62002	(618) 465-2626
ROSEWOOD CARE CENTER OF ALTON	ALTON	62002	(618) 465-2626
ROSEWOOD CARE CENTER OF ALTON	ALTON	62002	(618) 465-2626
VALLEY HI NURSING HOME	WOODSTOCK	60098	(815) 338-0312
VALLEY HI NURSING HOME	WOODSTOCK	60098	(815) 338-0312
VALLEY HI NURSING HOME	WOODSTOCK	60098	(815) 338-0312
VALLEY HI NURSING HOME	WOODSTOCK	60098	(815) 338-0312

04/01/2010	04/13/2010	Health
04/01/2010	04/13/2010	Health
04/01/2010	04/13/2010	Health
04/15/2010	05/27/2010	Health
04/15/2010	05/27/2010	Health
04/15/2010	05/27/2010	Health
04/15/2010	05/27/2010	Health

		with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Nutrition and Dietary Deficiencies	IL	1) Provide 3 meals daily at regular times; or 2) serve breakfast within 14 hours after dinner; or 3) offer a snack at bedtime each day.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Quality Care Deficiencies	IL	Make sure that residents with

Isolated	Minimal harm or potential for actual harm
Pattern	Potential for minimal harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual

VALLEY HI NURSING HOME	WOODSTOCK	60098	(815) 338-0312
VALLEY HI NURSING HOME	WOODSTOCK	60098	(815) 338-0312
LAKEVIEW NURSING & REHAB CTRE	CHICAGO	60614	(773) 348-4055
LAKEVIEW NURSING & REHAB CTRE	CHICAGO	60614	(773) 348-4055
LAKEVIEW NURSING & REHAB CTRE	CHICAGO	60614	(773) 348-4055
LAKEVIEW NURSING & REHAB CTRE	CHICAGO	60614	(773) 348-4055
LAKEVIEW NURSING & REHAB CTRE	CHICAGO	60614	(773) 348-4055

04/15/2010	05/27/2010	Health
04/15/2010	05/27/2010	Health
08/20/2010	10/13/2010	Health
08/20/2010	10/13/2010	Health
08/20/2010	10/13/2010	Health
08/20/2010	10/13/2010	Health
08/20/2010	10/13/2010	Health

		reduced range of motion get proper treatment and services to increase range of motion.
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.

	harm
Pattern	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Actual harm

LAKEVIEW NURSING & REHAB CTRE	CHICAGO	60614	(773) 348-4055
LAKEVIEW NURSING & REHAB CTRE	CHICAGO	60614	(773) 348-4055
LAKEVIEW NURSING & REHAB CTRE	CHICAGO	60614	(773) 348-4055
LAKEVIEW NURSING & REHAB CTRE	CHICAGO	60614	(773) 348-4055
LAKEVIEW NURSING & REHAB CTRE	CHICAGO	60614	(773) 348-4055
LAKEVIEW NURSING & REHAB CTRE	CHICAGO	60614	(773) 348-4055
BLU-FOUNTAIN MANOR	GODFREY	62035	(618) 466-0443
PLUM GROVE NURSING & REHAB CENTER	PALATINE	60067	(847) 358-0311
PLUM GROVE NURSING & REHAB CENTER	PALATINE	60067	(847) 358-0311

IL

Based on Nursing Home Compare - Survey Deficiency

08/20/2010	10/13/2010	Health
08/20/2010	10/13/2010	Health
08/20/2010	10/13/2010	Health
08/20/2010	10/13/2010	Health
08/20/2010	10/13/2010	Health
08/20/2010	10/13/2010	Health
10/22/2010	12/08/2010	Health
06/16/2010	07/09/2010	Health
06/16/2010	07/10/2010	Health

IL

Based on Nursing Home Compare - Survey Deficiency

Quality Care Deficiencies	IL	Make sure that residents receive treatment/services to continue to be able to care for themselves, unless a change is unavoidable.
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.
Resident Rights Deficiencies	IL	Let the appropriate people see and talk to each resident.
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.

Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Pattern	Minimal harm or potential for actual harm

PLUM GROVE NURSING & REHAB CENTER	PALATINE	60067	(847) 358-0311
PLUM GROVE NURSING & REHAB CENTER	PALATINE	60067	(847) 358-0311
PLUM GROVE NURSING & REHAB CENTER	PALATINE	60067	(847) 358-0311
PLUM GROVE NURSING & REHAB CENTER	PALATINE	60067	(847) 358-0311
PLUM GROVE NURSING & REHAB CENTER	PALATINE	60067	(847) 358-0311
PLUM GROVE NURSING & REHAB CENTER	PALATINE	60067	(847) 358-0311
WESTCHESTER HEALTH & REHABILITATION	WESTCHESTER	60154	(708) 531-1441
WESTCHESTER HEALTH & REHABILITATION	WESTCHESTER	60154	(708) 531-1441
WESTCHESTER HEALTH & REHABILITATION	WESTCHESTER	60154	(708) 531-1441
WESTCHESTER HEALTH & REHABILITATION	WESTCHESTER	60154	(708) 531-1441
JACKSON SQUARE N & REHAB CTR	CHICAGO	60644	(773) 921-8000

06/16/2010	07/10/2010	Health
06/16/2010	07/09/2010	Health
06/16/2010	07/09/2010	Health
06/16/2010	07/09/2010	Health
06/16/2010	07/09/2010	Health
06/16/2010	07/10/2010	Health
07/30/2010	08/20/2010	Health
07/30/2010	08/18/2010	Health
07/30/2010	08/18/2010	Health
07/30/2010	08/18/2010	Health
07/09/2010	07/12/2010	Health

		and self respect.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Administration Deficiencies	IL	post nurse staffing information.
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.
Nutrition and Dietary Deficiencies	IL	Provide food in a way that meets a resident's needs.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Resident Rights Deficiencies	IL	Let the resident refuse treatment or refuse to take part in an experiment.
Environmental Deficiencies	IL	Keep safe, clean and homelike surroundings.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Environmental Deficiencies	IL	Keep all essential equipment working safely.
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity

Isolated	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

JACKSON SQUARE N & REHAB CTR	CHICAGO	60644	(773) 921-8000
JACKSON SQUARE N & REHAB CTR	CHICAGO	60644	(773) 921-8000
JACKSON SQUARE N & REHAB CTR	CHICAGO	60644	(773) 921-8000
JACKSON SQUARE N & REHAB CTR	CHICAGO	60644	(773) 921-8000
JACKSON SQUARE N & REHAB CTR	CHICAGO	60644	(773) 921-8000
JACKSON SQUARE N & REHAB CTR	CHICAGO	60644	(773) 921-8000
JACKSON SQUARE N & REHAB CTR	CHICAGO	60644	(773) 921-8000
JACKSON SQUARE N & REHAB CTR	CHICAGO	60644	(773) 921-8000
GLEN BRIDGE N & REHAB CENTRE	NILES	60714	(847) 966-9190

07/09/2010	07/12/2010	Health
07/09/2010	07/12/2010	Health
07/09/2010	07/12/2010	Health
07/09/2010	07/12/2010	Health
07/09/2010	07/12/2010	Health
07/09/2010	07/12/2010	Health
07/09/2010	07/12/2010	Health
07/09/2010	07/12/2010	Health
12/30/2010	01/23/2011	Health

		and self respect.
Environmental Deficiencies	IL	Keep safe, clean and homelike surroundings.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.
Nutrition and Dietary Deficiencies	IL	Provide food in a way that meets a resident's needs.
Nutrition and Dietary Deficiencies	IL	Offer other nutritional food to each resident who will not eat the food served.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Quality Care Deficiencies	IL	Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating

Pattern	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Pattern	Potential for minimal harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

GLEN BRIDGE N & REHAB CENTRE	NILES	60714	(847) 966-9190
GLEN BRIDGE N & REHAB CENTRE	NILES	60714	(847) 966-9190
GLEN BRIDGE N & REHAB CENTRE	NILES	60714	(847) 966-9190
GLEN BRIDGE N & REHAB CENTRE	NILES	60714	(847) 966-9190
GLEN BRIDGE N & REHAB CENTRE	NILES	60714	(847) 966-9190
GLEN BRIDGE N & REHAB CENTRE	NILES	60714	(847) 966-9190
ELMWOOD TERRACE HEALTHCARE CTR	AURORA	60506	(630) 897-3100
ELMWOOD TERRACE HEALTHCARE CTR	AURORA	60506	(630) 897-3100
ELMWOOD TERRACE HEALTHCARE CTR	AURORA	60506	(630) 897-3100

12/30/2010	01/23/2011	Health
12/30/2010	01/23/2011	Health
12/30/2010	01/23/2011	Health
12/30/2010	01/06/2011	Health
12/30/2010	01/23/2011	Health
12/30/2010	01/23/2011	Health
06/30/2010	07/21/2010	Health
06/30/2010	07/19/2010	Health
06/30/2010	07/14/2010	Health

		ulcers) and help restore eating skills, if possible.
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.
Resident Assessment Deficiencies	IL	Provide a final summary of the resident's health status and a summary of the resident's stay, when the resident is ready to leave the nursing home.
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.

Isolated	Actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm

ELMWOOD TERRACE HEALTHCARE CTR	AURORA	60506	(630) 897-3100
WESTSIDE REHAB & CARE CENTER	WEST FRANKFORT	62896	(618) 932-2109
WESTSIDE REHAB & CARE CENTER	WEST FRANKFORT	62896	(618) 932-2109
WESTSIDE REHAB & CARE CENTER	WEST FRANKFORT	62896	(618) 932-2109
WESTSIDE REHAB & CARE CENTER	WEST FRANKFORT	62896	(618) 932-2109
WESTSIDE REHAB & CARE CENTER	WEST FRANKFORT	62896	(618) 932-2109
WESTSIDE REHAB & CARE CENTER	WEST FRANKFORT	62896	(618) 932-2109

06/30/2010	07/21/2010	Health
04/08/2010	04/09/2010	Health
04/08/2010	04/09/2010	Health
04/08/2010	04/29/2010	Health
04/08/2010	04/09/2010	Health
04/08/2010	04/09/2010	Health
04/08/2010	04/09/2010	Health

		if in the patient's plan of care.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.

	harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm

WESTSIDE REHAB & CARE CENTER	WEST FRANKFORT	62896	(618) 932-2109
SHERIDAN HEALTH CARE CENTER	ZION	60099	(847) 746-8435
SHERIDAN HEALTH CARE CENTER	ZION	60099	(847) 746-8435
SHERIDAN HEALTH CARE CENTER	ZION	60099	(847) 746-8435
SHERIDAN HEALTH CARE CENTER	ZION	60099	(847) 746-8435
SHERIDAN HEALTH CARE CENTER	ZION	60099	(847) 746-8435
SHERIDAN HEALTH CARE CENTER	ZION	60099	(847) 746-8435
SHERIDAN HEALTH CARE CENTER	ZION	60099	(847) 746-8435
SHERIDAN HEALTH CARE CENTER	ZION	60099	(847) 746-8435
CENTRALIA MANOR	CENTRALIA	62801	(618) 533-1200

IL

Based on Nursing Home Compare - Survey Deficiency

04/08/2010	04/09/2010	Health
08/30/2010	09/10/2010	Health
08/30/2010	09/13/2010	Health
08/30/2010	09/13/2010	Health
08/30/2010	09/13/2010	Health
08/30/2010	09/01/2010	Health
08/30/2010	09/13/2010	Health
08/30/2010	09/13/2010	Health
08/30/2010	09/13/2010	Health
08/12/2010	09/10/2010	Health

IL

Based on Nursing Home Compare - Survey Deficiency

Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Environmental Deficiencies	IL	Get rid of garbage properly.
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.

Pattern	Minimal harm or potential for actual harm
Pattern	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm

CENTRALIA MANOR	CENTRALIA	62801	(618) 533-1200
CENTRALIA MANOR	CENTRALIA	62801	(618) 533-1200
CENTRALIA MANOR	CENTRALIA	62801	(618) 533-1200
CENTRALIA MANOR	CENTRALIA	62801	(618) 533-1200
CENTRALIA MANOR	CENTRALIA	62801	(618) 533-1200
CENTRALIA MANOR	CENTRALIA	62801	(618) 533-1200

08/12/2010	09/10/2010	Health
08/12/2010	09/10/2010	Health
08/12/2010	09/10/2010	Health
08/12/2010	09/10/2010	Health
08/12/2010	09/10/2010	Health
08/12/2010	09/10/2010	Health

		needed for medical treatment.
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause

Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Actual harm
Isolated	Minimal harm or potential for actual harm

CENTRALIA MANOR	CENTRALIA	62801	(618) 533-1200
CENTRALIA MANOR	CENTRALIA	62801	(618) 533-1200
ST MATTHEW CENTER FOR HEALTH	PARK RIDGE	60068	(847) 825-5531
ST MATTHEW CENTER FOR HEALTH	PARK RIDGE	60068	(847) 825-5531
ST MATTHEW CENTER FOR HEALTH	PARK RIDGE	60068	(847) 825-5531
ST MATTHEW CENTER FOR HEALTH	PARK RIDGE	60068	(847) 825-5531
ST MATTHEW CENTER FOR HEALTH	PARK RIDGE	60068	(847) 825-5531
ST MATTHEW CENTER FOR HEALTH	PARK RIDGE	60068	(847) 825-5531
ST MATTHEW CENTER FOR HEALTH	PARK RIDGE	60068	(847) 825-5531

08/12/2010	09/10/2010	Health
08/12/2010	09/10/2010	Health
07/16/2010	10/08/2010	Health
07/16/2010	10/08/2010	Health
07/16/2010	10/08/2010	Health
07/16/2010	10/08/2010	Health
07/16/2010	10/08/2010	Health
07/16/2010	10/08/2010	Health
07/16/2010	10/08/2010	Health

		unwanted effects.
Resident Assessment Deficiencies	IL	Make sure that doctors visit residents regularly, as required.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Resident Rights Deficiencies	IL	Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.
Environmental Deficiencies	IL	Keep safe, clean and homelike surroundings.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.

Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Pattern	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm

ST MATTHEW CENTER FOR HEALTH	PARK RIDGE	60068	(847) 825-5531
LINCOLN HOME, THE	BELLEVILLE	62226	(618) 235-6600
LINCOLN HOME, THE	BELLEVILLE	62226	(618) 235-6600
LINCOLN HOME, THE	BELLEVILLE	62226	(618) 235-6600
LINCOLN HOME, THE	BELLEVILLE	62226	(618) 235-6600
LINCOLN HOME, THE	BELLEVILLE	62226	(618) 235-6600
LINCOLN HOME, THE	BELLEVILLE	62226	(618) 235-6600

IL

Based on Nursing Home Compare - Survey Deficiency

07/16/2010	10/08/2010	Health
06/08/2010	08/09/2010	Health
06/08/2010	08/09/2010	Health
06/08/2010	08/09/2010	Health
06/08/2010	08/09/2010	Health
06/08/2010	08/30/2010	Health
06/08/2010	08/30/2010	Health

		similar products.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Resident Rights Deficiencies	IL	Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.
Environmental Deficiencies	IL	Provide clean bed and bath linens that are in good condition.
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of

	harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

PROVIDENCE SOUTH HOLLAND	SOUTH HOLLAND	60473	(708) 596-5500
PROVIDENCE SOUTH HOLLAND	SOUTH HOLLAND	60473	(708) 596-5500
PROVIDENCE SOUTH HOLLAND	SOUTH HOLLAND	60473	(708) 596-5500
PROVIDENCE SOUTH HOLLAND	SOUTH HOLLAND	60473	(708) 596-5500
PROVIDENCE SOUTH HOLLAND	SOUTH HOLLAND	60473	(708) 596-5500
PROVIDENCE SOUTH HOLLAND	SOUTH HOLLAND	60473	(708) 596-5500
PROVIDENCE SOUTH HOLLAND	SOUTH HOLLAND	60473	(708) 596-5500
PROVIDENCE SOUTH HOLLAND	SOUTH HOLLAND	60473	(708) 596-5500

10/22/2010	10/22/2010	Health
10/22/2010	10/22/2010	Health
10/22/2010	11/19/2010	Health
10/22/2010	01/13/2011	Health
10/22/2010	11/19/2010	Health
10/22/2010	11/19/2010	Health
10/22/2010	11/19/2010	Health

		quality.
Resident Rights Deficiencies	IL	Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.
Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.
Environmental Deficiencies	IL	Keep safe, clean and homelike surroundings.
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.
Resident Assessment Deficiencies	IL	Make sure all assessments are accurate, coordinated by an RN, done by the right professional, and are signed by the person completing them.

Widespread	Potential for minimal harm
Widespread	Potential for minimal harm
Pattern	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Pattern	Minimal harm or potential for actual harm

IL

Based on Nursing Home Compare - Survey Deficiency

PROVIDENCE SOUTH HOLLAND	SOUTH HOLLAND	60473	(708) 596-5500
PROVIDENCE SOUTH HOLLAND	SOUTH HOLLAND	60473	(708) 596-5500
PROVIDENCE SOUTH HOLLAND	SOUTH HOLLAND	60473	(708) 596-5500
PROVIDENCE SOUTH HOLLAND	SOUTH HOLLAND	60473	(708) 596-5500
PROVIDENCE SOUTH HOLLAND	SOUTH HOLLAND	60473	(708) 596-5500
PROVIDENCE SOUTH HOLLAND	SOUTH HOLLAND	60473	(708) 596-5500
PROVIDENCE SOUTH HOLLAND	SOUTH HOLLAND	60473	(708) 596-5500
APOSTOLIC CHR HOME OF EUREKA	EUREKA	61530	(309) 467-2311
LEROY MANOR	LE ROY	61752	(309) 962-5000

IL

Based on Nursing Home Compare - Survey Deficiency

10/22/2010	11/19/2010	Health
10/22/2010	11/19/2010	Health
10/22/2010	11/19/2010	Health
10/22/2010	11/19/2010	Health
10/22/2010	11/19/2010	Health
10/22/2010	11/19/2010	Health
12/10/2010	01/06/2011	Health
07/22/2010	08/13/2010	Health

Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and

Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

LEROY MANOR	LE ROY	61752	(309) 962-5000
LEROY MANOR	LE ROY	61752	(309) 962-5000
LEROY MANOR	LE ROY	61752	(309) 962-5000
LEROY MANOR	LE ROY	61752	(309) 962-5000
LEXINGTON OF SCHAUMBURG	SCHAUMBURG	60193	(847) 352-5500
LEXINGTON OF SCHAUMBURG	SCHAUMBURG	60193	(847) 352-5500

07/22/2010	08/13/2010	Health
07/22/2010	08/13/2010	Health
07/22/2010	08/13/2010	Health
07/22/2010	08/13/2010	Health
11/19/2010	12/14/2010	Health
11/19/2010	12/18/2010	Health

		investigate any acts or reports of abuse, neglect or mistreatment of residents.
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.
Quality Care Deficiencies	IL	Give professional services that follow each resident's written care plan.
Quality Care Deficiencies	IL	Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.

Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

LEXINGTON OF SCHAUMBURG	SCHAUMBURG	60193	(847) 352-5500
LEXINGTON OF SCHAUMBURG	SCHAUMBURG	60193	(847) 352-5500
LEXINGTON OF SCHAUMBURG	SCHAUMBURG	60193	(847) 352-5500
LEXINGTON OF SCHAUMBURG	SCHAUMBURG	60193	(847) 352-5500
LEXINGTON OF SCHAUMBURG	SCHAUMBURG	60193	(847) 352-5500
LEXINGTON OF SCHAUMBURG	SCHAUMBURG	60193	(847) 352-5500
CARLTON AT THE LAKE, THE	CHICAGO	60613	(773) 929-1700
CARLTON AT THE LAKE, THE	CHICAGO	60613	(773) 929-1700
CARLTON AT THE LAKE, THE	CHICAGO	60613	(773) 929-1700

11/19/2010	12/20/2010	Health
11/19/2010	12/20/2010	Health
11/19/2010	12/20/2010	Health
11/19/2010	12/20/2010	Health
11/19/2010	12/20/2010	Health
11/19/2010	12/14/2010	Health
04/30/2010	05/14/2010	Health
04/30/2010	05/14/2010	Health
04/30/2010	05/14/2010	Health

IL

Based on Nursing Home Compare - Survey Deficiency

Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Administration Deficiencies	IL	Get proof that a nurse aide has the training and skills that the State requires.
Resident Assessment Deficiencies	IL	Do a new assessment after any major change in a resident's physical or mental health.
Resident Assessment Deficiencies	IL	Make sure all assessments are accurate, coordinated by an RN, done by the right professional, and are signed by the person completing them.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.

Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

ROSEWOOD CARE CENTER OF MOLINE	MOLINE	61265	(309) 792-5940
ROSEWOOD CARE CENTER OF MOLINE	MOLINE	61265	(309) 792-5940
ROSEWOOD CARE CENTER OF MOLINE	MOLINE	61265	(309) 792-5940
PROVIDENCE PALOS HEIGHTS	PALOS HEIGHTS	60463	(708) 597-1000
PROVIDENCE PALOS HEIGHTS	PALOS HEIGHTS	60463	(708) 597-1000
PROVIDENCE PALOS HEIGHTS	PALOS HEIGHTS	60463	(708) 597-1000
PROVIDENCE PALOS HEIGHTS	PALOS HEIGHTS	60463	(708) 597-1000

01/06/2011	01/21/2011	Health
01/06/2011	01/26/2011	Health
01/06/2011	01/06/2011	Health
04/22/2010	05/26/2010	Health
04/22/2010	08/05/2010	Health
04/22/2010	08/05/2010	Health
04/22/2010	08/05/2010	Health

		quality.
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.
Quality Care Deficiencies	IL	Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in

Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Isolated	Actual harm
Isolated	Actual harm
Widespread	Minimal harm or potential for actual

MANORCARE OF HOMEWOOD	HOMEWOOD	60430	(708) 799-0244
MANORCARE OF HOMEWOOD	HOMEWOOD	60430	(708) 799-0244
MANORCARE OF HOMEWOOD	HOMEWOOD	60430	(708) 799-0244
MANORCARE OF HOMEWOOD	HOMEWOOD	60430	(708) 799-0244
MANORCARE OF HOMEWOOD	HOMEWOOD	60430	(708) 799-0244
MOUNT VERNON COUNTRYSIDE MANOR	MOUNT VERNON	62864	(618) 242-1800
MOUNT VERNON COUNTRYSIDE MANOR	MOUNT VERNON	62864	(618) 242-1800

04/23/2010	05/23/2010	Health
04/23/2010	05/23/2010	Health
04/23/2010	05/23/2010	Health
04/23/2010	05/23/2010	Health
04/23/2010	05/23/2010	Health
01/11/2011	03/09/2011	Health
01/11/2011	02/10/2011	Health

		a safe and clean way.
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Resident Rights Deficiencies	IL	Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the

	harm
Pattern	Potential for minimal harm
Pattern	Minimal harm or potential for actual harm
Isolated	Actual harm
Widespread	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

MOUNT VERNON COUNTRYSIDE MANOR	MOUNT VERNON	62864	(618) 242-1800
MOUNT VERNON COUNTRYSIDE MANOR	MOUNT VERNON	62864	(618) 242-1800
MOUNT VERNON COUNTRYSIDE MANOR	MOUNT VERNON	62864	(618) 242-1800
MORTON TERRACE CARE CENTER	MORTON	61550	(309) 266-5331
MORTON TERRACE CARE CENTER	MORTON	61550	(309) 266-5331
MORTON TERRACE CARE CENTER	MORTON	61550	(309) 266-5331

01/11/2011	02/10/2011	Health
01/11/2011	02/10/2011	Health
01/11/2011	02/10/2011	Health
06/09/2010	06/18/2010	Health
06/09/2010	06/17/2010	Health
06/09/2010	06/17/2010	Health

		primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Pharmacy Service Deficiencies	IL	At least once a month, have a licensed pharmacist check the drugs that each resident takes.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.

Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

MORTON TERRACE CARE CENTER	MORTON	61550	(309) 266-5331
MORTON TERRACE CARE CENTER	MORTON	61550	(309) 266-5331
MORTON TERRACE CARE CENTER	MORTON	61550	(309) 266-5331
MORTON TERRACE CARE CENTER	MORTON	61550	(309) 266-5331
MORTON TERRACE CARE CENTER	MORTON	61550	(309) 266-5331
MORTON TERRACE CARE CENTER	MORTON	61550	(309) 266-5331
MORTON TERRACE CARE CENTER	MORTON	61550	(309) 266-5331

06/09/2010	06/17/2010	Health
06/09/2010	06/18/2010	Health
06/09/2010	06/18/2010	Health
06/09/2010	06/22/2010	Health
06/09/2010	06/18/2010	Health
06/09/2010	06/18/2010	Health
06/09/2010	06/25/2010	Health

Resident Assessment Deficiencies	IL	Check and update (if needed) each resident's assessment every 3 months.
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Give professional services that follow each resident's written care plan.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.

Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm

MORTON TERRACE CARE CENTER	MORTON	61550	(309) 266-5331
MORTON TERRACE CARE CENTER	MORTON	61550	(309) 266-5331
MORTON TERRACE CARE CENTER	MORTON	61550	(309) 266-5331
ALDEN PRINCETON REHAB & HCC	CHICAGO	60621	(773) 224-5900
ALDEN PRINCETON REHAB & HCC	CHICAGO	60621	(773) 224-5900
ALDEN PRINCETON REHAB & HCC	CHICAGO	60621	(773) 224-5900
ALDEN PRINCETON REHAB & HCC	CHICAGO	60621	(773) 224-5900

06/09/2010	06/17/2010	Health
06/09/2010	06/18/2010	Health
06/09/2010	06/21/2010	Health
04/23/2010	05/05/2010	Health
04/23/2010	05/05/2010	Health
04/23/2010	05/05/2010	Health
04/23/2010	05/05/2010	Health

Pharmacy Service Deficiencies	IL	At least once a month, have a licensed pharmacist check the drugs that each resident takes.
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Resident Rights Deficiencies	IL	Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.
Environmental Deficiencies	IL	Keep safe, clean and homelike surroundings.
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or

Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

ALDEN PRINCETON REHAB & HCC	CHICAGO	60621	(773) 224-5900
ALDEN PRINCETON REHAB & HCC	CHICAGO	60621	(773) 224-5900
ALDEN PRINCETON REHAB & HCC	CHICAGO	60621	(773) 224-5900
MANORCARE OF ELK GROVE VILLAGE	ELK GROVE VILLAGE	60007	(847) 301-0550
MANORCARE OF ELK GROVE VILLAGE	ELK GROVE VILLAGE	60007	(847) 301-0550
MANORCARE OF ELK GROVE VILLAGE	ELK GROVE VILLAGE	60007	(847) 301-0550
HALLMARK HOUSE NURSING CENTER	PEKIN	61554	(309) 347-3121
HALLMARK HOUSE NURSING CENTER	PEKIN	61554	(309) 347-3121

04/23/2010	05/05/2010	Health
04/23/2010	05/05/2010	Health
04/23/2010	05/05/2010	Health
06/01/2010	06/21/2010	Health
06/01/2010	06/21/2010	Health
06/01/2010	06/21/2010	Health
09/29/2010	10/01/2010	Health
09/29/2010	10/15/2010	Health

		resident's family or representative; or 3) check and update the care plan.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Administration Deficiencies	IL	Keep accurate and appropriate medical records.
Resident Rights Deficiencies	IL	Make sure each resident has the right to choose activities, schedules and health care according to his or her interests, assessment, and plan of care.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Quality Care Deficiencies	IL	Properly care for residents

Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual

IL

Based on Nursing Home Compare - Survey Deficiency

HALLMARK HOUSE NURSING CENTER	PEKIN	61554	(309) 347-3121
HALLMARK HOUSE NURSING CENTER	PEKIN	61554	(309) 347-3121
FLORA REHAB & HEALTH CARE CTR	FLORA	62839	(618) 662-8381
FLORA REHAB & HEALTH CARE CTR	FLORA	62839	(618) 662-8381
FLORA REHAB & HEALTH CARE CTR	FLORA	62839	(618) 662-8381
FLORA REHAB & HEALTH CARE CTR	FLORA	62839	(618) 662-8381

		Health
09/29/2010	10/15/2010	Health
10/21/2010	11/10/2010	Health
10/21/2010	11/10/2010	Health
10/21/2010	11/10/2010	Health
10/21/2010	11/10/2010	Health

IL

Based on Nursing Home Compare - Survey Deficiency

Quality Care Deficiencies	IL	Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.
Environmental Deficiencies	IL	Have enough backup water supply for important areas of the nursing home.
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Environmental Deficiencies	IL	Make sure there is a program to prevent/deal with mice, insects, or other pests.

Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm

NILES NSG & REHAB CTR	NILES	60714	(847) 967-7000
NILES NSG & REHAB CTR	NILES	60714	(847) 967-7000
NILES NSG & REHAB CTR	NILES	60714	(847) 967-7000
NILES NSG & REHAB CTR	NILES	60714	(847) 967-7000
NILES NSG & REHAB CTR	NILES	60714	(847) 967-7000
NILES NSG & REHAB CTR	NILES	60714	(847) 967-7000
NILES NSG & REHAB CTR	NILES	60714	(847) 967-7000
NILES NSG & REHAB CTR	NILES	60714	(847) 967-7000
NILES NSG & REHAB CTR	NILES	60714	(847) 967-7000

IL

Based on Nursing Home Compare - Survey Deficiency

11/05/2010	12/05/2010	Health
11/05/2010	12/05/2010	Health
11/05/2010	12/05/2010	Health
11/05/2010	12/05/2010	Health
11/05/2010	12/05/2010	Health
11/05/2010	12/05/2010	Health
11/05/2010	12/05/2010	Health
11/05/2010	12/05/2010	Health
11/05/2010	12/05/2010	Health

IL

Based on Nursing Home Compare - Survey Deficiency

Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Administration Deficiencies	IL	Get proof that a nurse aide has the training and skills that the State requires.

Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm

KNOX COUNTY NURSING HOME	KNOXVILLE	61448	(309) 289-2338
KNOX COUNTY NURSING HOME	KNOXVILLE	61448	(309) 289-2338
KNOX COUNTY NURSING HOME	KNOXVILLE	61448	(309) 289-2338
SHERMAN WEST COURT	ELGIN	60123	(847) 429-5200
SHERMAN WEST COURT	ELGIN	60123	(847) 429-5200
SHERMAN WEST COURT	ELGIN	60123	(847) 429-5200
SHERMAN WEST COURT	ELGIN	60123	(847) 429-5200
SHERMAN WEST COURT	ELGIN	60123	(847) 429-5200
SHERMAN WEST COURT	ELGIN	60123	(847) 429-5200
LEXINGTON OF CHICAGO RIDGE	CHICAGO RIDGE	60415	(708) 425-1100

05/20/2010	06/23/2010	Health
05/20/2010	06/04/2010	Health
05/20/2010	05/20/2010	Health
08/19/2010	10/08/2010	Health
08/19/2010	10/08/2010	Health
08/19/2010	10/08/2010	Health
08/19/2010	10/08/2010	Health
08/19/2010	10/08/2010	Health
08/19/2010	10/08/2010	Health
02/17/2011	03/10/2011	Health

IL

Based on Nursing Home Compare - Survey Deficiency

Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.

Pattern	Minimal harm or potential for actual harm
Isolated	Actual harm
Pattern	Immediate jeopardy to resident health or safety
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm

LEXINGTON OF CHICAGO RIDGE	CHICAGO RIDGE	60415	(708) 425-1100
LEXINGTON OF CHICAGO RIDGE	CHICAGO RIDGE	60415	(708) 425-1100
LEXINGTON OF CHICAGO RIDGE	CHICAGO RIDGE	60415	(708) 425-1100
LEXINGTON OF STREAMWOOD	STREAMWOOD	60107	(630) 837-5300
LEXINGTON OF STREAMWOOD	STREAMWOOD	60107	(630) 837-5300
LEXINGTON OF STREAMWOOD	STREAMWOOD	60107	(630) 837-5300
LEXINGTON OF STREAMWOOD	STREAMWOOD	60107	(630) 837-5300
FAIR OAKS REHAB & HEALTHCARE	SOUTH BELOIT	61080	(815) 389-3911
FAIR OAKS REHAB & HEALTHCARE	SOUTH BELOIT	61080	(815) 389-3911

02/17/2011	03/09/2011	Health
02/17/2011	03/09/2011	Health
02/17/2011	03/09/2011	Health
05/28/2010	07/12/2010	Health
05/28/2010	06/15/2010	Health
05/28/2010	06/10/2010	Health
05/28/2010	06/11/2010	Health
09/30/2010	10/22/2010	Health
09/30/2010	10/22/2010	Health

Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.
Resident Rights Deficiencies	IL	Provide written records when a resident is transferred or discharged.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.
Quality Care Deficiencies	IL	Give the right treatment and services to residents who have

Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

FAIR OAKS REHAB & HEALTHCARE	SOUTH BELOIT	61080	(815) 389-3911
FAIR OAKS REHAB & HEALTHCARE	SOUTH BELOIT	61080	(815) 389-3911
FAIR OAKS REHAB & HEALTHCARE	SOUTH BELOIT	61080	(815) 389-3911
NATHAN HEALTH CARE CENTER	EAST SAINT LOUIS	62205	(618) 874-3597
NATHAN HEALTH CARE CENTER	EAST SAINT LOUIS	62205	(618) 874-3597
NATHAN HEALTH CARE CENTER	EAST SAINT LOUIS	62205	(618) 874-3597

09/30/2010	10/22/2010	Health
09/30/2010	10/22/2010	Health
09/30/2010	10/22/2010	Health
07/16/2010	08/25/2010	Health
07/16/2010	08/25/2010	Health
07/16/2010	08/25/2010	Health

		services to residents who have mental or social problems adjusting.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and

	harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Potential for minimal harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

NATHAN HEALTH CARE CENTER	EAST SAINT LOUIS	62205	(618) 874-3597
NATHAN HEALTH CARE CENTER	EAST SAINT LOUIS	62205	(618) 874-3597
NATHAN HEALTH CARE CENTER	EAST SAINT LOUIS	62205	(618) 874-3597
NATHAN HEALTH CARE CENTER	EAST SAINT LOUIS	62205	(618) 874-3597
NATHAN HEALTH CARE CENTER	EAST SAINT LOUIS	62205	(618) 874-3597
NATHAN HEALTH CARE CENTER	EAST SAINT LOUIS	62205	(618) 874-3597
NATHAN HEALTH CARE CENTER	EAST SAINT LOUIS	62205	(618) 874-3597
NATHAN HEALTH CARE CENTER	EAST SAINT LOUIS	62205	(618) 874-3597
NATHAN HEALTH CARE CENTER	EAST SAINT LOUIS	62205	(618) 874-3597

IL

Based on Nursing Home Compare - Survey Deficiency

07/16/2010	08/25/2010	Health
01/18/2011	02/23/2011	Health
01/18/2011	02/23/2011	Health
01/18/2011	02/23/2011	Health
01/18/2011	02/23/2011	Health
01/18/2011	02/23/2011	Health
01/18/2011	02/23/2011	Health
01/18/2011	02/23/2011	Health
01/18/2011	02/23/2011	Health
01/18/2011	02/23/2011	Health

		update the care plan.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.
Environmental Deficiencies	IL	Provide clean bed and bath linens that are in good condition.
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Pharmacy Service Deficiencies	IL	Have drugs and other similar products available, which are

Widespread	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm

	LOUIS		
NATHAN HEALTH CARE CENTER	EAST SAINT LOUIS	62205	(618) 874-3597
NATHAN HEALTH CARE CENTER	EAST SAINT LOUIS	62205	(618) 874-3597
NATHAN HEALTH CARE CENTER	EAST SAINT LOUIS	62205	(618) 874-3597
NATHAN HEALTH CARE CENTER	EAST SAINT LOUIS	62205	(618) 874-3597
WHITEHALL NORTH, THE	DEERFIELD	60015	(847) 580-8486
WHITEHALL NORTH, THE	DEERFIELD	60015	(847) 580-8486
WHITEHALL NORTH, THE	DEERFIELD	60015	(847) 580-8486
WHITEHALL NORTH, THE	DEERFIELD	60015	(847) 580-8486
COUNTRY HEALTH	GIFFORD	61847	(217) 568-7362

01/18/2011	02/23/2011	Health
01/18/2011	02/23/2011	Health
01/18/2011	02/23/2011	Health
01/18/2011	02/23/2011	Health
10/21/2010	10/21/2010	Health
10/21/2010	10/21/2010	Health
10/21/2010	10/21/2010	Health
10/21/2010	10/21/2010	Health
12/15/2010	01/18/2011	Health

		products available, which are needed every day and in emergencies, and give them out properly.
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.
Environmental Deficiencies	IL	Make sure there is a program to prevent/deal with mice, insects, or other pests.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Quality Care Deficiencies	IL	Properly care for residents needing special services,

	harm
Pattern	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Pattern	Potential for minimal harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

MEADOWBROOK MANOR - BOLINGBROOK	BOLINGBROOK	60440	(630) 759-1112
MEADOWBROOK MANOR - BOLINGBROOK	BOLINGBROOK	60440	(630) 759-1112
MEADOWBROOK MANOR - BOLINGBROOK	BOLINGBROOK	60440	(630) 759-1112
MEADOWBROOK MANOR - BOLINGBROOK	BOLINGBROOK	60440	(630) 759-1112
MEADOWBROOK MANOR - BOLINGBROOK	BOLINGBROOK	60440	(630) 759-1112
MEADOWBROOK MANOR - BOLINGBROOK	BOLINGBROOK	60440	(630) 759-1112

06/11/2010	07/05/2010	Health
06/11/2010	07/05/2010	Health
06/11/2010	07/05/2010	Health
06/11/2010	08/13/2010	Health
06/11/2010	07/05/2010	Health
06/11/2010	07/05/2010	Health

		needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.
Resident Rights Deficiencies	IL	Properly hold, secure and manage each resident's personal money which is deposited with the nursing home.
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.
Resident Rights Deficiencies	IL	Try to resolve each resident's complaints quickly.
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.
Mistreatment Deficiencies	IL	Protect residents from mistreatment, neglect, and/or theft of personal property.
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of

	harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Actual harm
Isolated	Minimal harm or potential for actual harm

MEADOWBROOK MANOR - BOLINGBROOK	BOLINGBROOK	60440	(630) 759-1112
MEADOWBROOK MANOR - BOLINGBROOK	BOLINGBROOK	60440	(630) 759-1112
MEADOWBROOK MANOR - BOLINGBROOK	BOLINGBROOK	60440	(630) 759-1112
MEADOWBROOK MANOR - BOLINGBROOK	BOLINGBROOK	60440	(630) 759-1112
MEADOWBROOK MANOR - BOLINGBROOK	BOLINGBROOK	60440	(630) 759-1112
MEADOWBROOK MANOR - BOLINGBROOK	BOLINGBROOK	60440	(630) 759-1112
MEADOWBROOK MANOR - BOLINGBROOK	BOLINGBROOK	60440	(630) 759-1112
MEADOWBROOK MANOR - BOLINGBROOK	BOLINGBROOK	60440	(630) 759-1112

06/11/2010	07/05/2010	Health
06/11/2010	07/05/2010	Health
06/11/2010	08/13/2010	Health
06/11/2010	07/05/2010	Health
06/11/2010	07/05/2010	Health
06/11/2010	07/05/2010	Health
06/11/2010	07/05/2010	Health
06/11/2010	07/05/2010	Health

		abuse, neglect or mistreatment of residents.
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.
Environmental Deficiencies	IL	Keep safe, clean and homelike surroundings.
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.
Resident Assessment Deficiencies	IL	Do a new assessment after any major change in a resident's physical or mental health.
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and

Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm

MEADOWBROOK MANOR - BOLINGBROOK	BOLINGBROOK	60440	(630) 759-1112
MEADOWBROOK MANOR - BOLINGBROOK	BOLINGBROOK	60440	(630) 759-1112
MEADOWBROOK MANOR - BOLINGBROOK	BOLINGBROOK	60440	(630) 759-1112
MEADOWBROOK MANOR - BOLINGBROOK	BOLINGBROOK	60440	(630) 759-1112
MEADOWBROOK MANOR - BOLINGBROOK	BOLINGBROOK	60440	(630) 759-1112

IL

Based on Nursing Home Compare - Survey Deficiency

06/11/2010	07/05/2010	Health
06/11/2010	07/05/2010	Health
06/11/2010	07/05/2010	Health
06/11/2010	07/05/2010	Health
06/11/2010	07/05/2010	Health
06/11/2010	07/05/2010	Health

		needs, with timetables and actions that can be measured.
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Resident Assessment Deficiencies	IL	Screen residents when they are first admitted to send them to an area with special care for people with developmental disabilities or mental illness, if needed.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Quality Care Deficiencies	IL	Make sure that each residents' abilities to take care of themselves does not lessen, unless a change cannot be avoided.

Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Actual harm
Isolated	Minimal harm or potential for actual harm

MEADOWBROOK MANOR - BOLINGBROOK	BOLINGBROOK	60440	(630) 759-1112
MEADOWBROOK MANOR - BOLINGBROOK	BOLINGBROOK	60440	(630) 759-1112
MEADOWBROOK MANOR - BOLINGBROOK	BOLINGBROOK	60440	(630) 759-1112
MEADOWBROOK MANOR - BOLINGBROOK	BOLINGBROOK	60440	(630) 759-1112
MEADOWBROOK MANOR - BOLINGBROOK	BOLINGBROOK	60440	(630) 759-1112
MEADOWBROOK MANOR - BOLINGBROOK	BOLINGBROOK	60440	(630) 759-1112
MEADOWBROOK MANOR - BOLINGBROOK	BOLINGBROOK	60440	(630) 759-1112

IL

Based on Nursing Home Compare - Survey Deficiency

06/11/2010	07/05/2010	Health
06/11/2010	07/05/2010	Health
06/11/2010	08/13/2010	Health
06/11/2010	08/13/2010	Health
06/11/2010	07/05/2010	Health
06/11/2010	07/05/2010	Health
06/11/2010	07/05/2010	Health

Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.
Quality Care Deficiencies	IL	Make sure that each resident gets help to keep vision and hearing.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.
Quality Care Deficiencies	IL	Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Quality Care Deficiencies	IL	Develop/implement required

Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Actual harm
Isolated	Actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Actual harm
Pattern	Minimal harm or potential for actual

MEADOWBROOK MANOR - BOLINGBROOK	BOLINGBROOK	60440	(630) 759-1112
MEADOWBROOK MANOR - BOLINGBROOK	BOLINGBROOK	60440	(630) 759-1112
MEADOWBROOK MANOR - BOLINGBROOK	BOLINGBROOK	60440	(630) 759-1112
MEADOWBROOK MANOR - BOLINGBROOK	BOLINGBROOK	60440	(630) 759-1112
MEADOWBROOK MANOR - BOLINGBROOK	BOLINGBROOK	60440	(630) 759-1112
MEADOWBROOK MANOR - BOLINGBROOK	BOLINGBROOK	60440	(630) 759-1112
MEADOWBROOK MANOR - BOLINGBROOK	BOLINGBROOK	60440	(630) 759-1112

IL

Based on Nursing Home Compare - Survey Deficiency

06/11/2010	08/13/2010	Health
06/11/2010	07/05/2010	Health
06/11/2010	07/05/2010	Health
06/11/2010	08/13/2010	Health
06/11/2010	07/05/2010	Health
06/11/2010	07/05/2010	Health
06/11/2010	07/05/2010	Health

		procedures for the administration of immunizations.
Quality Care Deficiencies	IL	Have enough nurses to care for every resident in a way that maximizes the resident's well being.
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Environmental Deficiencies	IL	Make sure each resident has 1) at least one window to the outside in a room; 2) a room at or above ground level; 3) an adequate bed; 4) furniture that meets the resident's needs; or 5) enough closet space.
Environmental Deficiencies	IL	Have enough outside airflow.
Administration Deficiencies	IL	1) Review the work of each nurse aide every year; or 2) give regular training for the nurse aides.

	harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm

MEADOWBROOK MANOR - BOLINGBROOK	BOLINGBROOK	60440	(630) 759-1112
LEXINGTON OF ELMHURST	ELMHURST	60126	(630) 832-2300
LEXINGTON OF ELMHURST	ELMHURST	60126	(630) 832-2300
LEXINGTON OF ELMHURST	ELMHURST	60126	(630) 832-2300
LEXINGTON OF ELMHURST	ELMHURST	60126	(630) 832-2300
LEXINGTON OF ELMHURST	ELMHURST	60126	(630) 832-2300
LEXINGTON OF ELMHURST	ELMHURST	60126	(630) 832-2300
LEXINGTON OF ELMHURST	ELMHURST	60126	(630) 832-2300

IL

Based on Nursing Home Compare - Survey Deficiency

06/11/2010	07/05/2010	Health
08/12/2010	09/07/2010	Health
08/12/2010	09/07/2010	Health
08/12/2010	09/07/2010	Health
08/12/2010	09/07/2010	Health
08/12/2010	09/07/2010	Health
08/12/2010	09/07/2010	Health
08/12/2010	09/07/2010	Health

IL

Based on Nursing Home Compare - Survey Deficiency

Administration Deficiencies	IL	Make sure that nurse aides show they have the skills to be able to care for residents.
Resident Rights Deficiencies	IL	Make sure each resident has the right to choose activities, schedules and health care according to his or her interests, assessment, and plan of care.
Environmental Deficiencies	IL	Keep safe, clean and homelike surroundings.
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.
Resident Assessment Deficiencies	IL	Do a new assessment after any major change in a resident's physical or mental health.
Resident Assessment Deficiencies	IL	Check and update (if needed) each resident's assessment every 3 months.
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of

Widespread	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm

LEXINGTON OF ELMHURST	ELMHURST	60126	(630) 832-2300
LEXINGTON OF ELMHURST	ELMHURST	60126	(630) 832-2300
LEXINGTON OF ELMHURST	ELMHURST	60126	(630) 832-2300
WILLOW CREST NURSING PAVILION	SANDWICH	60548	(815) 786-8426
WILLOW CREST NURSING PAVILION	SANDWICH	60548	(815) 786-8426
WILLOW CREST NURSING PAVILION	SANDWICH	60548	(815) 786-8426

08/12/2010	09/07/2010	Health
08/12/2010	09/07/2010	Health
08/12/2010	09/07/2010	Health
05/03/2010	06/21/2010	Health
05/03/2010	06/21/2010	Health
05/03/2010	06/21/2010	Health

		quality.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.
Quality Care Deficiencies	IL	Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.

Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

WILLOW CREST NURSING PAVILION	SANDWICH	60548	(815) 786-8426
WILLOW CREST NURSING PAVILION	SANDWICH	60548	(815) 786-8426
WILLOW CREST NURSING PAVILION	SANDWICH	60548	(815) 786-8426
WILLOW CREST NURSING PAVILION	SANDWICH	60548	(815) 786-8426
MOMENCE MEADOWS NURSING & REHAB	MOMENCE	60954	(815) 472-2423
MOMENCE MEADOWS NURSING & REHAB	MOMENCE	60954	(815) 472-2423
MOMENCE MEADOWS NURSING & REHAB	MOMENCE	60954	(815) 472-2423
MOMENCE MEADOWS NURSING & REHAB	MOMENCE	60954	(815) 472-2423

05/03/2010	06/21/2010	Health
05/03/2010	06/21/2010	Health
05/03/2010	06/21/2010	Health
05/03/2010	06/21/2010	Health
11/16/2010	12/08/2010	Health
11/16/2010	12/07/2010	Health
11/16/2010	12/10/2010	Health
11/16/2010	12/10/2010	Health

Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Quality Care Deficiencies	IL	Use a registered nurse at least 8 hours a day, 7 days a week.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Administration Deficiencies	IL	Keep clinical information safe, so that it will not be lost, destroyed or used by the wrong person.
Resident Rights Deficiencies	IL	Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.
Resident Rights Deficiencies	IL	Have a private telephone available for use.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Make sure that residents receive treatment/services to continue to be able to care for themselves,

Pattern	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

MOMENCE MEADOWS NURSING & REHAB	MOMENCE	60954	(815) 472-2423
MOMENCE MEADOWS NURSING & REHAB	MOMENCE	60954	(815) 472-2423
MOMENCE MEADOWS NURSING & REHAB	MOMENCE	60954	(815) 472-2423
WHEATON CARE CENTER	WHEATON	60187	(630) 668-2500
WHEATON CARE CENTER	WHEATON	60187	(630) 668-2500
WHEATON CARE CENTER	WHEATON	60187	(630) 668-2500
WHEATON CARE CENTER	WHEATON	60187	(630) 668-2500
WHEATON CARE CENTER	WHEATON	60187	(630) 668-2500

11/16/2010	12/10/2010	Health
11/16/2010	11/30/2010	Health
11/16/2010	12/12/2010	Health
11/18/2010	12/06/2010	Health
11/18/2010	12/06/2010	Health
11/18/2010	11/18/2010	Health
11/18/2010	12/06/2010	Health
11/18/2010	12/06/2010	Health

		unless a change is unavoidable.
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.
Environmental Deficiencies	IL	Keep safe, clean and homelike surroundings.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.

Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm

WHEATON CARE CENTER	WHEATON	60187	(630) 668-2500
WHEATON CARE CENTER	WHEATON	60187	(630) 668-2500
COLUMBIA REHAB & NURSING CENTER	COLUMBIA	62236	(618) 281-6800
COLUMBIA REHAB & NURSING CENTER	COLUMBIA	62236	(618) 281-6800
COLUMBIA REHAB & NURSING CENTER	COLUMBIA	62236	(618) 281-6800
COLUMBIA REHAB & NURSING CENTER	COLUMBIA	62236	(618) 281-6800

11/18/2010	12/06/2010	Health
11/18/2010	11/18/2010	Health
09/21/2010	09/21/2010	Health
09/21/2010	09/21/2010	Health
09/21/2010	09/21/2010	Health
09/21/2010	09/21/2010	Health

Environmental Deficiencies	IL	Get rid of garbage properly.
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.
Resident Rights Deficiencies	IL	Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the

Widespread	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

COLUMBIA REHAB & NURSING CENTER	COLUMBIA	62236	(618) 281-6800
COLUMBIA REHAB & NURSING CENTER	COLUMBIA	62236	(618) 281-6800
CRESTWOOD CARE CENTRE	CRESTWOOD	60445	(708) 371-0400
CRESTWOOD CARE CENTRE	CRESTWOOD	60445	(708) 371-0400
CRESTWOOD CARE CENTRE	CRESTWOOD	60445	(708) 371-0400
CRESTWOOD CARE CENTRE	CRESTWOOD	60445	(708) 371-0400
CRESTWOOD CARE CENTRE	CRESTWOOD	60445	(708) 371-0400

09/21/2010	09/21/2010	Health
09/21/2010	09/21/2010	Health
10/22/2010	11/17/2010	Health
10/22/2010	11/17/2010	Health
10/22/2010	11/17/2010	Health
10/22/2010	11/17/2010	Health
10/22/2010	11/17/2010	Health

		highest quality of life possible.
Quality Care Deficiencies	IL	Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home

Isolated	Actual harm
Isolated	Actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

CRESTWOOD CARE CENTRE	CRESTWOOD	60445	(708) 371-0400
CRESTWOOD CARE CENTRE	CRESTWOOD	60445	(708) 371-0400
ST CLARA'S MANOR	LINCOLN	62656	(217) 735-1507
ST CLARA'S MANOR	LINCOLN	62656	(217) 735-1507
ST CLARA'S MANOR	LINCOLN	62656	(217) 735-1507
VILLA HEALTH CARE EAST	SHERMAN	62684	(217) 744-2299
VILLA HEALTH CARE EAST	SHERMAN	62684	(217) 744-2299

10/22/2010	11/17/2010	Health
10/22/2010	11/17/2010	Health
10/08/2010	10/21/2010	Health
10/08/2010	10/21/2010	Health
10/08/2010	10/21/2010	Health
07/21/2010	08/18/2010	Health
07/21/2010	08/18/2010	Health

		without a catheter is not given a catheter, unless it is necessary.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Environmental Deficiencies	IL	Get rid of garbage properly.
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Resident Rights Deficiencies	IL	Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.
Resident Rights Deficiencies	IL	Properly hold, secure and manage each resident's personal

Widespread	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Potential for minimal harm

VILLA HEALTH CARE EAST	SHERMAN	62684	(217) 744-2299
VILLA HEALTH CARE EAST	SHERMAN	62684	(217) 744-2299
VILLA HEALTH CARE EAST	SHERMAN	62684	(217) 744-2299
VILLA HEALTH CARE EAST	SHERMAN	62684	(217) 744-2299
VILLA HEALTH CARE EAST	SHERMAN	62684	(217) 744-2299
VILLA HEALTH CARE EAST	SHERMAN	62684	(217) 744-2299
VILLA HEALTH CARE EAST	SHERMAN	62684	(217) 744-2299

07/21/2010	08/18/2010	Health
07/21/2010	08/18/2010	Health
07/21/2010	08/18/2010	Health
07/21/2010	08/18/2010	Health
07/21/2010	08/18/2010	Health
07/21/2010	08/18/2010	Health
07/21/2010	08/18/2010	Health

		money which is deposited with the nursing home.
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.
Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.
Resident Rights Deficiencies	IL	Make sure each resident has the right to choose activities, schedules and health care according to his or her interests, assessment, and plan of care.
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.
Resident Assessment Deficiencies	IL	Make sure all assessments are accurate, coordinated by an RN, done by the right professional, and are signed by the person completing them.
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan

Isolated	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm

VILLA HEALTH CARE EAST	SHERMAN	62684	(217) 744-2299
VILLA HEALTH CARE EAST	SHERMAN	62684	(217) 744-2299
VILLA HEALTH CARE EAST	SHERMAN	62684	(217) 744-2299
VILLA HEALTH CARE EAST	SHERMAN	62684	(217) 744-2299
VILLA HEALTH CARE EAST	SHERMAN	62684	(217) 744-2299
VILLA HEALTH CARE EAST	SHERMAN	62684	(217) 744-2299
VILLA HEALTH CARE EAST	SHERMAN	62684	(217) 744-2299
VILLA HEALTH CARE EAST	SHERMAN	62684	(217) 744-2299

07/21/2010	08/18/2010	Health
07/21/2010	08/18/2010	Health
07/21/2010	08/18/2010	Health
07/21/2010	08/18/2010	Health
07/21/2010	08/18/2010	Health
07/21/2010	08/18/2010	Health
07/21/2010	08/18/2010	Health
07/21/2010	08/18/2010	Health

		with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Quality Care Deficiencies	IL	Give each resident enough fluids

Isolated	Minimal harm or potential for actual harm
Isolated	Actual harm
Isolated	Actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Actual harm
Isolated	Actual harm
Pattern	Minimal harm or potential for actual

VILLA HEALTH CARE EAST	SHERMAN	62684	(217) 744-2299
VILLA HEALTH CARE EAST	SHERMAN	62684	(217) 744-2299
VILLA HEALTH CARE EAST	SHERMAN	62684	(217) 744-2299
VILLA HEALTH CARE EAST	SHERMAN	62684	(217) 744-2299
UNITED METHODIST VILLAGE, NORTH CAMPUS	LAWRENCEVILLE	62439	(618) 943-3444
UNITED METHODIST VILLAGE, NORTH CAMPUS	LAWRENCEVILLE	62439	(618) 943-3444

07/21/2010	08/18/2010	Health
07/21/2010	08/18/2010	Health
07/21/2010	08/18/2010	Health
07/21/2010	08/18/2010	Health
08/09/2010	09/08/2010	Health
08/09/2010	09/08/2010	Health

		to keep them healthy and prevent dehydration.
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Environmental Deficiencies	IL	Keep all essential equipment working safely.
Administration Deficiencies	IL	Keep clinical information safe, so that it will not be lost, destroyed or used by the wrong person.
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or

	harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

UNITED METHODIST VILLAGE, NORTH CAMPUS	LAWRENCEVILLE	62439	(618) 943-3444
UNITED METHODIST VILLAGE, NORTH CAMPUS	LAWRENCEVILLE	62439	(618) 943-3444
UNITED METHODIST VILLAGE, NORTH CAMPUS	LAWRENCEVILLE	62439	(618) 943-3444
UNITED METHODIST VILLAGE, NORTH CAMPUS	LAWRENCEVILLE	62439	(618) 943-3444
TIMBER POINT HEALTHCARE CENTER	CAMP POINT	62320	(217) 593-7734
TIMBER POINT HEALTHCARE CENTER	CAMP POINT	62320	(217) 593-7734
TIMBER POINT HEALTHCARE CENTER	CAMP POINT	62320	(217) 593-7734
TIMBER POINT HEALTHCARE CENTER	CAMP POINT	62320	(217) 593-7734

IL

Based on Nursing Home Compare - Survey Deficiency

08/09/2010	09/08/2010	Health
08/09/2010	09/08/2010	Health
08/09/2010	09/08/2010	Health
08/09/2010	09/08/2010	Health
08/20/2010	09/17/2010	Health
08/20/2010	09/17/2010	Health
08/20/2010	09/17/2010	Health
08/20/2010	09/17/2010	Health

		representative; or 3) check and update the care plan.
Quality Care Deficiencies	IL	Give professional services that follow each resident's written care plan.
Administration Deficiencies	IL	post nurse staffing information.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Environmental Deficiencies	IL	Make sure there is a program to prevent/deal with mice, insects, or other pests.
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.
Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of

Isolated	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Widespread	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

TIMBER POINT HEALTHCARE CENTER	CAMP POINT	62320	(217) 593-7734
TIMBER POINT HEALTHCARE CENTER	CAMP POINT	62320	(217) 593-7734
TIMBER POINT HEALTHCARE CENTER	CAMP POINT	62320	(217) 593-7734
TIMBER POINT HEALTHCARE CENTER	CAMP POINT	62320	(217) 593-7734
TIMBER POINT HEALTHCARE CENTER	CAMP POINT	62320	(217) 593-7734
TIMBER POINT HEALTHCARE CENTER	CAMP POINT	62320	(217) 593-7734

08/20/2010	09/17/2010	Health
08/20/2010	09/17/2010	Health
08/20/2010	09/17/2010	Health
08/20/2010	09/17/2010	Health
08/20/2010	09/17/2010	Health
08/20/2010	09/17/2010	Health

		investigate any acts or reports of abuse, neglect or mistreatment of residents.
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.
Resident Assessment Deficiencies	IL	Make sure all assessments are accurate, coordinated by an RN, done by the right professional, and are signed by the person completing them.
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan

Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm

IL

Based on Nursing Home Compare - Survey Deficiency

TIMBER POINT HEALTHCARE CENTER	CAMP POINT	62320	(217) 593-7734
TIMBER POINT HEALTHCARE CENTER	CAMP POINT	62320	(217) 593-7734
TIMBER POINT HEALTHCARE CENTER	CAMP POINT	62320	(217) 593-7734
TIMBER POINT HEALTHCARE CENTER	CAMP POINT	62320	(217) 593-7734
TIMBER POINT HEALTHCARE CENTER	CAMP POINT	62320	(217) 593-7734
TIMBER POINT HEALTHCARE CENTER	CAMP POINT	62320	(217) 593-7734

08/20/2010	09/17/2010	Health
08/20/2010	09/17/2010	Health
08/20/2010	09/17/2010	Health
08/20/2010	09/17/2010	Health
08/20/2010	09/17/2010	Health
08/20/2010	09/17/2010	Health

		with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Give professional services that follow each resident's written care plan.
Resident Assessment Deficiencies	IL	Screen residents when they are first admitted to send them to an area with special care for people with developmental disabilities or mental illness, if needed.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs

Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Immediate jeopardy to resident health or safety
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

TIMBER POINT HEALTHCARE CENTER	CAMP POINT	62320	(217) 593-7734
TIMBER POINT HEALTHCARE CENTER	CAMP POINT	62320	(217) 593-7734
TIMBER POINT HEALTHCARE CENTER	CAMP POINT	62320	(217) 593-7734
TIMBER POINT HEALTHCARE CENTER	CAMP POINT	62320	(217) 593-7734
TIMBER POINT HEALTHCARE CENTER	CAMP POINT	62320	(217) 593-7734
TIMBER POINT HEALTHCARE CENTER	CAMP POINT	62320	(217) 593-7734
TIMBER POINT HEALTHCARE CENTER	CAMP POINT	62320	(217) 593-7734
TIMBER POINT HEALTHCARE CENTER	CAMP POINT	62320	(217) 593-7734
TIMBER POINT HEALTHCARE CENTER	CAMP POINT	62320	(217) 593-7734

IL

Based on Nursing Home Compare - Survey Deficiency

08/20/2010	09/17/2010	Health
08/20/2010	09/17/2010	Health
08/20/2010	09/17/2010	Health
08/20/2010	09/17/2010	Health
08/20/2010	09/17/2010	Health
08/20/2010	09/17/2010	Health
08/20/2010	09/17/2010	Health
08/20/2010	09/17/2010	Health
08/20/2010	09/17/2010	Health

		is carefully watched; or 3) stop or change drugs that cause unwanted effects.
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.
Quality Care Deficiencies	IL	Use a registered nurse at least 8 hours a day, 7 days a week.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Environmental Deficiencies	IL	Make sure there is a program to prevent/deal with mice, insects, or other pests.
Administration Deficiencies	IL	Be administered in a way that leads to the highest possible level of well being for each resident.
Administration Deficiencies	IL	1) Review the work of each nurse aide every year; or 2) give regular training for the nurse aides.

IL

Based on Nursing Home Compare - Survey Deficiency

Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Widespread	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Immediate jeopardy to resident health or safety
Pattern	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm

POLO REHAB & HCC	POLO	61064	(815) 946-2203
POLO REHAB & HCC	POLO	61064	(815) 946-2203
MANOR COURT OF MARYVILLE	MARYVILLE	62062	(618) 288-5999
MANOR COURT OF MARYVILLE	MARYVILLE	62062	(618) 288-5999
MANOR COURT OF MARYVILLE	MARYVILLE	62062	(618) 288-5999
MANOR COURT OF MARYVILLE	MARYVILLE	62062	(618) 288-5999
CARLYLE HEALTHCARE CENTER	CARLYLE	62231	(618) 594-3112

IL

Based on Nursing Home Compare - Survey Deficiency

11/18/2010	01/02/2011	Health
11/18/2010	01/02/2011	Health
09/17/2010	10/01/2010	Health
09/17/2010	10/01/2010	Health
09/17/2010	10/01/2010	Health
09/17/2010	10/01/2010	Health
05/28/2010	06/04/2010	Health

IL

Based on Nursing Home Compare - Survey Deficiency

Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas

Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

CARLYLE HEALTHCARE CENTER	CARLYLE	62231	(618) 594-3112
CARLYLE HEALTHCARE CENTER	CARLYLE	62231	(618) 594-3112
CARLYLE HEALTHCARE CENTER	CARLYLE	62231	(618) 594-3112
CARLYLE HEALTHCARE CENTER	CARLYLE	62231	(618) 594-3112
CARLYLE HEALTHCARE CENTER	CARLYLE	62231	(618) 594-3112
CARLYLE HEALTHCARE CENTER	CARLYLE	62231	(618) 594-3112
ST BENEDICT NURSING & REHAB	NILES	60714	(847) 647-0003
ST BENEDICT NURSING & REHAB	NILES	60714	(847) 647-0003

05/28/2010	06/14/2010	Health
05/28/2010	06/04/2010	Health
05/28/2010	06/04/2010	Health
05/28/2010	06/04/2010	Health
05/28/2010	06/07/2010	Health
05/07/2010	05/28/2010	Health
05/07/2010	05/28/2010	Health

		that are listed in official regulations.
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.
Resident Rights Deficiencies	IL	Provide services to meet the

Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

ST BENEDICT NURSING & REHAB	NILES	60714	(847) 647-0003
ST BENEDICT NURSING & REHAB	NILES	60714	(847) 647-0003
JERSEYVILLE MANOR	JERSEYVILLE	62052	(618) 498-6441
JERSEYVILLE MANOR	JERSEYVILLE	62052	(618) 498-6441
JERSEYVILLE MANOR	JERSEYVILLE	62052	(618) 498-6441
JERSEYVILLE MANOR	JERSEYVILLE	62052	(618) 498-6441
JERSEYVILLE MANOR	JERSEYVILLE	62052	(618) 498-6441

05/07/2010	05/28/2010	Health
05/07/2010	05/28/2010	Health
11/19/2010	11/23/2010	Health
11/19/2010	12/13/2010	Health
11/19/2010	12/13/2010	Health
11/19/2010	12/13/2010	Health
11/19/2010	12/13/2010	Health

		needs and preferences of each resident.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.
Resident Rights Deficiencies	IL	Provide enough notice before discharging or transferring a resident.
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a

	harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Actual harm
Isolated	Actual harm
Pattern	Minimal harm or potential for actual harm

JERSEYVILLE MANOR	JERSEYVILLE	62052	(618) 498-6441
JERSEYVILLE MANOR	JERSEYVILLE	62052	(618) 498-6441
EVERGREEN HEALTH CARE CENTER	EVERGREEN PARK	60805	(708) 907-7000
EVERGREEN HEALTH CARE CENTER	EVERGREEN PARK	60805	(708) 907-7000
EVERGREEN HEALTH CARE CENTER	EVERGREEN PARK	60805	(708) 907-7000
BURNHAM HEALTHCARE	BURNHAM	60633	(708) 862-1260
BURNHAM HEALTHCARE	BURNHAM	60633	(708) 862-1260

11/19/2010	12/13/2010	Health
11/19/2010	12/13/2010	Health
09/17/2010	09/17/2010	Health
09/17/2010	09/17/2010	Health
09/17/2010	09/17/2010	Health
06/24/2010	06/24/2010	Health
06/24/2010	07/02/2010	Health

		catheter, unless it is necessary.
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.
Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.
Resident Rights Deficiencies	IL	Tell the resident completely about his or her health status.
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity

Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm

BURNHAM HEALTHCARE	BURNHAM	60633	(708) 862-1260
BURNHAM HEALTHCARE	BURNHAM	60633	(708) 862-1260
BURNHAM HEALTHCARE	BURNHAM	60633	(708) 862-1260
BURNHAM HEALTHCARE	BURNHAM	60633	(708) 862-1260
BURNHAM HEALTHCARE	BURNHAM	60633	(708) 862-1260
BURNHAM HEALTHCARE	BURNHAM	60633	(708) 862-1260
ALDEN TOWN MANOR REHAB & HCC	CICERO	60804	(708) 863-0500
ALDEN TOWN MANOR REHAB & HCC	CICERO	60804	(708) 863-0500
ALDEN TOWN MANOR REHAB & HCC	CICERO	60804	(708) 863-0500

06/24/2010	07/20/2010	Health
06/24/2010	07/01/2010	Health
06/24/2010	07/01/2010	Health
06/24/2010	07/20/2010	Health
06/24/2010	07/21/2010	Health
06/24/2010	07/01/2010	Health
02/15/2011	03/29/2011	Health
02/15/2011	03/29/2011	Health
02/15/2011	03/29/2011	Health

		and self respect.
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.
Environmental Deficiencies	IL	Keep sound levels comfortable.
Quality Care Deficiencies	IL	Make sure that each resident gets help to keep vision and hearing.
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.
Environmental Deficiencies	IL	Put firmly secured handrails on each side of hallways.
Resident Rights Deficiencies	IL	Provide enough notice before discharging or transferring a resident.
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.

Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

ALDEN TOWN MANOR REHAB & HCC	CICERO	60804	(708) 863-0500
ALDEN TOWN MANOR REHAB & HCC	CICERO	60804	(708) 863-0500
ALDEN TOWN MANOR REHAB & HCC	CICERO	60804	(708) 863-0500
ALDEN TOWN MANOR REHAB & HCC	CICERO	60804	(708) 863-0500
ALDEN TOWN MANOR REHAB & HCC	CICERO	60804	(708) 863-0500
ALDEN TOWN MANOR REHAB & HCC	CICERO	60804	(708) 863-0500
ALDEN TOWN MANOR REHAB & HCC	CICERO	60804	(708) 863-0500
LEXINGTON OF LAGRANGE	LA GRANGE	60525	(630) 327-5814

02/15/2011	03/29/2011	Health
02/15/2011	03/29/2011	Health
02/15/2011	03/29/2011	Health
02/15/2011	03/29/2011	Health
02/15/2011	03/29/2011	Health
02/15/2011	03/29/2011	Health
02/15/2011	03/31/2011	Health
05/07/2010	05/28/2010	Health

Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.
Nutrition and Dietary Deficiencies	IL	Offer other nutritional food to each resident who will not eat the food served.
Nutrition and Dietary Deficiencies	IL	Make sure that the attending doctor orders special diets.
Nutrition and Dietary Deficiencies	IL	1) Provide 3 meals daily at regular times; or 2) serve breakfast within 14 hours after dinner; or 3) offer a snack at bedtime each day.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration

Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm

LEXINGTON OF LAGRANGE	LA GRANGE	60525	(630) 327-5814
LUTHERAN HOME FOR THE AGED	ARLINGTON HTS	60004	(847) 253-3710
LUTHERAN HOME FOR THE AGED	ARLINGTON HTS	60004	(847) 253-3710
LUTHERAN HOME FOR THE AGED	ARLINGTON HTS	60004	(847) 253-3710
LUTHERAN HOME FOR THE AGED	ARLINGTON HTS	60004	(847) 253-3710
MARYHAVEN NSG & REHABILITATION	GLENVIEW	60025	(847) 729-1300
MARYHAVEN NSG & REHABILITATION	GLENVIEW	60025	(847) 729-1300
MARYHAVEN NSG & REHABILITATION	GLENVIEW	60025	(847) 729-1300
MARYHAVEN NSG & REHABILITATION	GLENVIEW	60025	(847) 729-1300

05/07/2010	05/28/2010	Health
01/13/2011	02/23/2011	Health
01/13/2011	02/23/2011	Health
01/13/2011	02/23/2011	Health
01/13/2011	02/23/2011	Health
05/11/2010	06/04/2010	Health
05/11/2010	06/04/2010	Health
05/11/2010	06/04/2010	Health
05/11/2010	06/04/2010	Health

		of immunizations.
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Nutrition and Dietary Deficiencies	IL	1) Provide 3 meals daily at regular times; or 2) serve breakfast within 14 hours after dinner; or 3) offer a snack at bedtime each day.

Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm

MONTGOMERY PLACE	CHICAGO	60637	(773) 753-4100
MONTGOMERY PLACE	CHICAGO	60637	(773) 753-4100
MONTGOMERY PLACE	CHICAGO	60637	(773) 753-4100
MONTGOMERY PLACE	CHICAGO	60637	(773) 753-4100
P A PETERSON CENTER FOR HEALTH	ROCKFORD	61107	(815) 399-8832
P A PETERSON CENTER FOR HEALTH	ROCKFORD	61107	(815) 399-8832
P A PETERSON CENTER FOR HEALTH	ROCKFORD	61107	(815) 399-8832
P A PETERSON CENTER FOR HEALTH	ROCKFORD	61107	(815) 399-8832
ARBOR, THE	ITASCA	60143	(630) 773-9416

IL

Based on Nursing Home Compare - Survey Deficiency

10/08/2010	10/29/2010	Health
10/08/2010	10/29/2010	Health
10/08/2010	10/29/2010	Health
10/08/2010	10/29/2010	Health
06/16/2010	07/31/2010	Health
06/16/2010	07/31/2010	Health
06/16/2010	07/31/2010	Health
06/16/2010	07/31/2010	Health
04/30/2010	05/21/2010	Health

IL

Based on Nursing Home Compare - Survey Deficiency

Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.
Mistreatment Deficiencies	IL	Keep each resident free from

Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual

ARBOR, THE	ITASCA	60143	(630) 773-9416
ARBOR, THE	ITASCA	60143	(630) 773-9416
ARBOR, THE	ITASCA	60143	(630) 773-9416
ARBOR, THE	ITASCA	60143	(630) 773-9416
ARBOR, THE	ITASCA	60143	(630) 773-9416
DANVILLE CARE CENTER	DANVILLE	61832	(217) 443-2955
DANVILLE CARE CENTER	DANVILLE	61832	(217) 443-2955
DANVILLE CARE CENTER	DANVILLE	61832	(217) 443-2955

		Health
04/30/2010	05/21/2010	Health
04/30/2010	05/21/2010	Health
04/30/2010	05/21/2010	Health
04/30/2010	05/21/2010	Health
05/18/2010	06/23/2010	Health
05/18/2010	06/23/2010	Health
05/18/2010	05/27/2010	Health

Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Administration Deficiencies	IL	1) Review the work of each nurse aide every year; or 2) give regular training for the nurse aides.
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional,

Pattern	Minimal harm or potential for actual harm
Isolated	Actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Actual harm
Widespread	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Actual harm
Widespread	Potential for minimal harm

IL

Based on Nursing Home Compare - Survey Deficiency

DANVILLE CARE CENTER	DANVILLE	61832	(217) 443-2955
SNOW VALLEY NRSG & REHAB CTR	LISLE	60532	(630) 852-5100
CARBONDALE REHAB & NURSING CENTER	CARBONDALE	62901	(618) 549-3355
CARBONDALE REHAB & NURSING CENTER	CARBONDALE	62901	(618) 549-3355
CARBONDALE REHAB & NURSING CENTER	CARBONDALE	62901	(618) 549-3355
CARBONDALE REHAB & NURSING CENTER	CARBONDALE	62901	(618) 549-3355
CARBONDALE REHAB & NURSING CENTER	CARBONDALE	62901	(618) 549-3355
CARBONDALE REHAB & NURSING CENTER	CARBONDALE	62901	(618) 549-3355

05/18/2010	09/10/2010	Health
04/08/2010	04/23/2010	Health
09/30/2010	10/04/2010	Health
09/30/2010	10/04/2010	Health
09/30/2010	10/06/2010	Health
09/30/2010	10/04/2010	Health
09/30/2010	10/11/2010	Health
09/30/2010	10/04/2010	Health

		appetizing, tasty, attractive, well-cooked, and at the right temperature.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Give professional services that follow each resident's written care plan.
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home

Pattern	Immediate jeopardy to resident health or safety
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm

CARBONDALE REHAB & NURSING CENTER	CARBONDALE	62901	(618) 549-3355
CARBONDALE REHAB & NURSING CENTER	CARBONDALE	62901	(618) 549-3355
CARBONDALE REHAB & NURSING CENTER	CARBONDALE	62901	(618) 549-3355
CARBONDALE REHAB & NURSING CENTER	CARBONDALE	62901	(618) 549-3355
CARBONDALE REHAB & NURSING CENTER	CARBONDALE	62901	(618) 549-3355
CARBONDALE REHAB & NURSING CENTER	CARBONDALE	62901	(618) 549-3355
CARBONDALE REHAB & NURSING CENTER	CARBONDALE	62901	(618) 549-3355
GLENWOOD HEALTHCARE & REHAB.	GLENWOOD	60425	(708) 758-6200
GLENWOOD HEALTHCARE & REHAB.	GLENWOOD	60425	(708) 758-6200

09/30/2010	10/04/2010	Health
09/30/2010	10/06/2010	Health
09/30/2010	10/05/2010	Health
09/30/2010	10/05/2010	Health
09/30/2010	10/04/2010	Health
09/30/2010	10/05/2010	Health
10/21/2010	10/21/2010	Health
10/21/2010	11/04/2010	Health

		who enters the nursing home without a catheter is not given a catheter, unless it is necessary.
Quality Care Deficiencies	IL	Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.
Resident Rights Deficiencies	IL	Have a private telephone available for use.
Mistreatment Deficiencies	IL	Keep each resident free from

	harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Pattern	Minimal harm or potential for actual

GLENWOOD HEALTHCARE & REHAB.	GLENWOOD	60425	(708) 758-6200
GLENWOOD HEALTHCARE & REHAB.	GLENWOOD	60425	(708) 758-6200
GLENWOOD HEALTHCARE & REHAB.	GLENWOOD	60425	(708) 758-6200
GLENWOOD HEALTHCARE & REHAB.	GLENWOOD	60425	(708) 758-6200
GLENWOOD HEALTHCARE & REHAB.	GLENWOOD	60425	(708) 758-6200
GLENWOOD HEALTHCARE & REHAB.	GLENWOOD	60425	(708) 758-6200
GLENWOOD HEALTHCARE & REHAB.	GLENWOOD	60425	(708) 758-6200
COTILLION RIDGE NURSING CENTER	ROBINSON	62454	(618) 544-3192
COTILLION RIDGE NURSING CENTER	ROBINSON	62454	(618) 544-3192
COTILLION RIDGE NURSING CENTER	ROBINSON	62454	(618) 544-3192

		Health
10/21/2010	10/21/2010	Health
10/21/2010	11/11/2010	Health
10/21/2010	11/11/2010	Health
10/21/2010	10/21/2010	Health
10/21/2010	10/27/2010	Health
10/21/2010	11/06/2010	Health
08/19/2010	09/02/2010	Health
08/19/2010	09/02/2010	Health
08/19/2010	09/02/2010	Health

Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Resident Rights Deficiencies	IL	Try to resolve each resident's complaints quickly.
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating

IL

Based on Nursing Home Compare - Survey Deficiency

Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

COTILLION RIDGE NURSING CENTER	ROBINSON	62454	(618) 544-3192
COTILLION RIDGE NURSING CENTER	ROBINSON	62454	(618) 544-3192
COTILLION RIDGE NURSING CENTER	ROBINSON	62454	(618) 544-3192
COTILLION RIDGE NURSING CENTER	ROBINSON	62454	(618) 544-3192
COTILLION RIDGE NURSING CENTER	ROBINSON	62454	(618) 544-3192
RENAISSANCE PARK SOUTH	CHICAGO	60628	(773) 928-2000
RENAISSANCE PARK SOUTH	CHICAGO	60628	(773) 928-2000

08/19/2010	09/02/2010	Health
08/19/2010	09/02/2010	Health
08/19/2010	09/02/2010	Health
08/19/2010	09/02/2010	Health
08/19/2010	09/02/2010	Health
06/21/2010	07/06/2010	Health
06/21/2010	07/06/2010	Health

		neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.
Resident Rights Deficiencies	IL	Provide care in a way that keeps

Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Potential for minimal harm

RENAISSANCE PARK SOUTH	CHICAGO	60628	(773) 928-2000
RENAISSANCE PARK SOUTH	CHICAGO	60628	(773) 928-2000
RENAISSANCE PARK SOUTH	CHICAGO	60628	(773) 928-2000
RENAISSANCE PARK SOUTH	CHICAGO	60628	(773) 928-2000
RENAISSANCE PARK SOUTH	CHICAGO	60628	(773) 928-2000
RENAISSANCE PARK SOUTH	CHICAGO	60628	(773) 928-2000
RENAISSANCE PARK SOUTH	CHICAGO	60628	(773) 928-2000
RENAISSANCE PARK SOUTH	CHICAGO	60628	(773) 928-2000

06/21/2010	07/06/2010	Health
06/21/2010	07/06/2010	Health
06/21/2010	07/06/2010	Health
06/21/2010	07/06/2010	Health
06/21/2010	07/06/2010	Health
06/21/2010	07/06/2010	Health
06/21/2010	07/06/2010	Health
06/21/2010	07/06/2010	Health

		or builds each resident's dignity and self respect.
Resident Rights Deficiencies	IL	Listen to the resident or family groups or act on their complaints or suggestions.
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Quality Care Deficiencies	IL	Have enough nurses to care for every resident in a way that maximizes the resident's well being.
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.

Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Potential for minimal harm
Pattern	Minimal harm or potential for actual harm

HERITAGE NURSING HOME	CHICAGO	60660	(773) 769-2626
HERITAGE NURSING HOME	CHICAGO	60660	(773) 769-2626
HERITAGE NURSING HOME	CHICAGO	60660	(773) 769-2626
HERITAGE NURSING HOME	CHICAGO	60660	(773) 769-2626
HERITAGE NURSING HOME	CHICAGO	60660	(773) 769-2626
HERITAGE NURSING HOME	CHICAGO	60660	(773) 769-2626
HERITAGE NURSING HOME	CHICAGO	60660	(773) 769-2626
PEKIN MEMORIAL HOSPITAL	PEKIN	61554	(309) 347-1151
PEKIN MEMORIAL HOSPITAL	PEKIN	61554	(309) 347-1151
PEKIN MEMORIAL HOSPITAL	PEKIN	61554	(309) 347-1151
PEKIN MEMORIAL HOSPITAL	PEKIN	61554	(309) 347-1151

IL

Based on Nursing Home Compare - Survey Deficiency

11/10/2010	12/24/2010	Health
11/10/2010	12/24/2010	Health
11/10/2010	12/24/2010	Health
11/10/2010	12/24/2010	Health
11/10/2010	12/24/2010	Health
11/10/2010	12/24/2010	Health
11/10/2010	12/24/2010	Health
11/10/2010	12/24/2010	Health
07/14/2010	07/27/2010	Health
07/14/2010	08/20/2010	Health
07/14/2010	07/14/2010	Health
07/14/2010	07/27/2010	Health

IL

Based on Nursing Home Compare - Survey Deficiency

Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.
Nutrition and Dietary Deficiencies	IL	Make sure that the attending doctor orders special diets.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.
Administration Deficiencies	IL	post nurse staffing information.
Environmental Deficiencies	IL	Have a program to keep infection

Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual

ST PAUL'S HOUSE & HLTH CR CTR	CHICAGO	60618	(773) 478-4222
ST PAUL'S HOUSE & HLTH CR CTR	CHICAGO	60618	(773) 478-4222
ST PAUL'S HOUSE & HLTH CR CTR	CHICAGO	60618	(773) 478-4222
ST PAUL'S HOUSE & HLTH CR CTR	CHICAGO	60618	(773) 478-4222
ST PAUL'S HOUSE & HLTH CR CTR	CHICAGO	60618	(773) 478-4222
ST PAUL'S HOUSE & HLTH CR CTR	CHICAGO	60618	(773) 478-4222
ST PAUL'S HOUSE & HLTH CR CTR	CHICAGO	60618	(773) 478-4222
ST PAUL'S HOUSE & HLTH CR CTR	CHICAGO	60618	(773) 478-4222
ST PAUL'S HOUSE & HLTH CR CTR	CHICAGO	60618	(773) 478-4222

06/18/2010	08/02/2010	Health
06/18/2010	08/02/2010	Health
06/18/2010	08/02/2010	Health
06/18/2010	08/02/2010	Health
06/18/2010	08/02/2010	Health
06/18/2010	08/02/2010	Health
06/18/2010	08/02/2010	Health
06/18/2010	08/02/2010	Health

		from spreading.
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Administration Deficiencies	IL	post nurse staffing information.
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Environmental Deficiencies	IL	Get rid of garbage properly.
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.

	harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Pattern	Minimal harm or potential for actual harm

ST PAUL'S HOUSE & HLTH CR CTR	CHICAGO	60618	(773) 478-4222
LUTHERAN HOME, THE	PEORIA	61614	(309) 683-1264
LUTHERAN HOME, THE	PEORIA	61614	(309) 683-1264
LUTHERAN HOME, THE	PEORIA	61614	(309) 683-1264
FRIENDSHIP HOME	CARLINVILLE	62626	(217) 854-9606
FRIENDSHIP HOME	CARLINVILLE	62626	(217) 854-9606
GOOD SAMARITAN SOCIETY - MOUNT CARROLL	MOUNT CARROLL	61053	(815) 244-7715

IL

Based on Nursing Home Compare - Survey Deficiency

06/18/2010	08/02/2010	Health
03/31/2011	04/15/2011	Health
03/31/2011	04/15/2011	Health
03/31/2011	04/15/2011	Health
04/16/2010	05/07/2010	Health
04/16/2010	05/07/2010	Health
07/02/2010	07/02/2010	Health

		similar products.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.

	harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

ODD FELLOW-REBEKAH HOME	MATTOON	61938	(217) 235-5449
ODD FELLOW-REBEKAH HOME	MATTOON	61938	(217) 235-5449
ODD FELLOW-REBEKAH HOME	MATTOON	61938	(217) 235-5449
ODD FELLOW-REBEKAH HOME	MATTOON	61938	(217) 235-5449
GOOD SAMARITAN HOME	QUINCY	62301	(217) 223-8717
GOOD SAMARITAN HOME	QUINCY	62301	(217) 223-8717

IL

Based on Nursing Home Compare - Survey Deficiency

12/17/2010	01/03/2011	Health
12/17/2010	01/03/2011	Health
12/17/2010	01/03/2011	Health
12/17/2010	01/03/2011	Health
10/28/2010	12/01/2010	Health
10/28/2010	12/01/2010	Health

IL

Based on Nursing Home Compare - Survey Deficiency

Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.

Isolated	Minimal harm or potential for actual harm
Isolated	Actual harm
Isolated	Actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm

HAVANA HEALTH CARE CENTER	HAVANA	62644	(309) 543-6121
HARMONY NURSING & REHAB CENTER	CHICAGO	60625	(773) 588-9500
HARMONY NURSING & REHAB CENTER	CHICAGO	60625	(773) 588-9500
HARMONY NURSING & REHAB CENTER	CHICAGO	60625	(773) 588-9500
HARMONY NURSING & REHAB CENTER	CHICAGO	60625	(773) 588-9500
BRIGHTVIEW CARE CENTER	CHICAGO	60640	(773) 275-7200
BRIGHTVIEW CARE CENTER	CHICAGO	60640	(773) 275-7200
BRIGHTVIEW CARE CENTER	CHICAGO	60640	(773) 275-7200
BRIGHTVIEW CARE CENTER	CHICAGO	60640	(773) 275-7200

IL

Based on Nursing Home Compare - Survey Deficiency

05/07/2010	05/18/2010	Health
10/29/2010	12/09/2010	Health
10/29/2010	12/09/2010	Health
10/29/2010	12/09/2010	Health
10/29/2010	12/09/2010	Health
11/24/2010	12/24/2010	Health
11/24/2010	12/24/2010	Health
11/24/2010	12/24/2010	Health
11/24/2010	12/24/2010	Health

IL

Based on Nursing Home Compare - Survey Deficiency

Quality Care Deficiencies	IL	Give professional services that follow each resident's written care plan.
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Administration Deficiencies	IL	Get proof that a nurse aide has the training and skills that the State requires.
Resident Rights Deficiencies	IL	Give the resident's legal representative the same rights as the resident.
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.
Resident Assessment Deficiencies	IL	Develop a complete care plan

Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual

BRIGHTVIEW CARE CENTER	CHICAGO	60640	(773) 275-7200
BRIGHTVIEW CARE CENTER	CHICAGO	60640	(773) 275-7200
BRIGHTVIEW CARE CENTER	CHICAGO	60640	(773) 275-7200
BRIGHTVIEW CARE CENTER	CHICAGO	60640	(773) 275-7200
BRIGHTVIEW CARE CENTER	CHICAGO	60640	(773) 275-7200
BRIGHTVIEW CARE CENTER	CHICAGO	60640	(773) 275-7200
BRIGHTVIEW CARE CENTER	CHICAGO	60640	(773) 275-7200
BRIGHTVIEW CARE CENTER	CHICAGO	60640	(773) 275-7200

		Health
11/24/2010	12/24/2010	Health
11/24/2010	12/24/2010	Health
11/24/2010	12/24/2010	Health
11/24/2010	12/24/2010	Health
11/24/2010	12/24/2010	Health
11/24/2010	12/24/2010	Health
11/24/2010	02/23/2011	Health

IL

Based on Nursing Home Compare - Survey Deficiency

Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Quality Care Deficiencies	IL	Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.
Administration Deficiencies	IL	post nurse staffing information.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.

Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm

MIDWAY NEUROLOGICAL / REHAB CENTER	BRIDGEVIEW	60455	(708) 598-2605
MIDWAY NEUROLOGICAL / REHAB CENTER	BRIDGEVIEW	60455	(708) 598-2605
MIDWAY NEUROLOGICAL / REHAB CENTER	BRIDGEVIEW	60455	(708) 598-2605
MIDWAY NEUROLOGICAL / REHAB CENTER	BRIDGEVIEW	60455	(708) 598-2605
MIDWAY NEUROLOGICAL / REHAB CENTER	BRIDGEVIEW	60455	(708) 598-2605
MIDWAY NEUROLOGICAL / REHAB CENTER	BRIDGEVIEW	60455	(708) 598-2605
MIDWAY NEUROLOGICAL / REHAB CENTER	BRIDGEVIEW	60455	(708) 598-2605
MIDWAY NEUROLOGICAL / REHAB CENTER	BRIDGEVIEW	60455	(708) 598-2605
APPLEWOOD REHABILITATION CENTER	MATTESON	60443	(708) 747-1300
APPLEWOOD REHABILITATION CENTER	MATTESON	60443	(708) 747-1300

IL

Based on Nursing Home Compare - Survey Deficiency

07/08/2010	07/30/2010	Health
07/08/2010	07/30/2010	Health
07/08/2010	07/30/2010	Health
07/08/2010	07/30/2010	Health
07/08/2010	07/30/2010	Health
07/08/2010	07/30/2010	Health
07/08/2010	07/30/2010	Health
07/08/2010	07/30/2010	Health
05/07/2010	06/04/2010	Health
05/07/2010	06/04/2010	Health

IL

Based on Nursing Home Compare - Survey Deficiency

Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.
Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity

Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm

APPLEWOOD REHABILITATION CENTER	MATTESON	60443	(708) 747-1300
APPLEWOOD REHABILITATION CENTER	MATTESON	60443	(708) 747-1300
APPLEWOOD REHABILITATION CENTER	MATTESON	60443	(708) 747-1300
APPLEWOOD REHABILITATION CENTER	MATTESON	60443	(708) 747-1300
APPLEWOOD REHABILITATION CENTER	MATTESON	60443	(708) 747-1300
APPLEWOOD REHABILITATION CENTER	MATTESON	60443	(708) 747-1300
APPLEWOOD REHABILITATION CENTER	MATTESON	60443	(708) 747-1300
APPLEWOOD REHABILITATION CENTER	MATTESON	60443	(708) 747-1300

05/07/2010	06/04/2010	Health
05/07/2010	06/04/2010	Health
05/07/2010	06/04/2010	Health
05/07/2010	06/04/2010	Health
05/07/2010	06/04/2010	Health
05/07/2010	06/03/2010	Health
05/07/2010	06/04/2010	Health
05/07/2010	06/04/2010	Health

		or builds each resident's dignity and self respect.
Environmental Deficiencies	IL	Keep safe, clean and homelike surroundings.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.

	harm
Widespread	Potential for minimal harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm

APPLEWOOD REHABILITATION CENTER	MATTESON	60443	(708) 747-1300
APPLEWOOD REHABILITATION CENTER	MATTESON	60443	(708) 747-1300
APPLEWOOD REHABILITATION CENTER	MATTESON	60443	(708) 747-1300
APPLEWOOD REHABILITATION CENTER	MATTESON	60443	(708) 747-1300
APPLEWOOD REHABILITATION CENTER	MATTESON	60443	(708) 747-1300
BRIAR PLACE	INDIAN HEAD PARK	60525	(708) 246-8500
BRIAR PLACE	INDIAN HEAD PARK	60525	(708) 246-8500
BRIAR PLACE	INDIAN HEAD PARK	60525	(708) 246-8500
BRIAR PLACE	INDIAN HEAD PARK	60525	(708) 246-8500

05/07/2010	06/04/2010	Health
05/07/2010	06/04/2010	Health
05/07/2010	06/04/2010	Health
05/07/2010	06/03/2010	Health
05/07/2010	06/03/2010	Health
09/23/2010	10/16/2010	Health
09/23/2010	10/20/2010	Health
09/23/2010	10/15/2010	Health
09/23/2010	10/21/2010	Health

Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.
Nutrition and Dietary Deficiencies	IL	Make sure that the attending doctor orders special diets.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.
Environmental Deficiencies	IL	Make sure that a working call system is available in each resident's room or bathroom and bathing area.
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.
Resident Rights Deficiencies	IL	Listen to the resident or family groups or act on their complaints or suggestions.
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of

Widespread	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

	PARK		
BRIAR PLACE	INDIAN HEAD PARK	60525	(708) 246-8500
BRIAR PLACE	INDIAN HEAD PARK	60525	(708) 246-8500
BRIAR PLACE	INDIAN HEAD PARK	60525	(708) 246-8500
BRIAR PLACE	INDIAN HEAD PARK	60525	(708) 246-8500
BRIAR PLACE	INDIAN HEAD PARK	60525	(708) 246-8500
BRIAR PLACE	INDIAN HEAD PARK	60525	(708) 246-8500
BRIAR PLACE	INDIAN HEAD PARK	60525	(708) 246-8500
GRANGE NURSING HOME	MASCOUTAH	62258	(618) 566-2183

IL

Based on Nursing Home Compare - Survey Deficiency

09/23/2010	10/08/2010	Health
09/23/2010	10/12/2010	Health
09/23/2010	10/21/2010	Health
09/23/2010	10/21/2010	Health
09/23/2010	10/01/2010	Health
09/23/2010	10/16/2010	Health
09/23/2010	09/24/2010	Health
01/12/2011	02/03/2011	Health

		meet a professional standard of quality.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Resident Rights Deficiencies	IL	Provide enough notice before discharging or transferring a resident.

	harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

GRANGE NURSING HOME	MASCOUTAH	62258	(618) 566-2183
GRANGE NURSING HOME	MASCOUTAH	62258	(618) 566-2183
GRANGE NURSING HOME	MASCOUTAH	62258	(618) 566-2183
GRANGE NURSING HOME	MASCOUTAH	62258	(618) 566-2183
GRANGE NURSING HOME	MASCOUTAH	62258	(618) 566-2183
LINCOLNWOOD PLACE	LINCOLNWOOD	60645	(847) 673-7166
MEMORIAL HOSPITAL	WOODSTOCK	60098	(815) 338-2500
MEMORIAL HOSPITAL	WOODSTOCK	60098	(815) 338-2500
MEMORIAL HOSPITAL	WOODSTOCK	60098	(815) 338-2500

IL

Based on Nursing Home Compare - Survey Deficiency

01/12/2011	02/03/2011	Health
01/12/2011	02/07/2011	Health
01/12/2011	02/07/2011	Health
01/12/2011	02/03/2011	Health
01/12/2011	02/03/2011	Health
10/07/2010	10/29/2010	Health
02/10/2011	03/04/2011	Health
02/10/2011	03/04/2011	Health
02/10/2011	03/04/2011	Health

		resident.
Quality Care Deficiencies	IL	Make sure that residents receive treatment/services to continue to be able to care for themselves, unless a change is unavoidable.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.

Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Actual harm
Pattern	Potential for minimal harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm

GOOD SAMARITAN SOCIETY - GENESEO VILLAGE	GENESEO	61254	(309) 944-6424
GOOD SAMARITAN SOCIETY - GENESEO VILLAGE	GENESEO	61254	(309) 944-6424
GOOD SAMARITAN SOCIETY - GENESEO VILLAGE	GENESEO	61254	(309) 944-6424
WOODBRIDGE NURSING PAVILION	CHICAGO	60647	(773) 486-7700
WOODBRIDGE NURSING PAVILION	CHICAGO	60647	(773) 486-7700
WOODBRIDGE NURSING PAVILION	CHICAGO	60647	(773) 486-7700
WOODBRIDGE NURSING PAVILION	CHICAGO	60647	(773) 486-7700
WOODBRIDGE NURSING PAVILION	CHICAGO	60647	(773) 486-7700

01/06/2011	02/20/2011	Health
01/06/2011	02/20/2011	Health
01/06/2011	02/20/2011	Health
05/19/2010	06/11/2010	Health
05/19/2010	06/11/2010	Health
05/19/2010	06/11/2010	Health
05/19/2010	06/11/2010	Health
05/19/2010	06/11/2010	Health

		and comfortable.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Resident Assessment Deficiencies	IL	Screen residents when they are first admitted to send them to an

Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Pattern	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Widespread	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm

WOODBRIDGE NURSING PAVILION	CHICAGO	60647	(773) 486-7700
WOODBRIDGE NURSING PAVILION	CHICAGO	60647	(773) 486-7700
WOODBRIDGE NURSING PAVILION	CHICAGO	60647	(773) 486-7700
WOODBRIDGE NURSING PAVILION	CHICAGO	60647	(773) 486-7700
WOODBRIDGE NURSING PAVILION	CHICAGO	60647	(773) 486-7700
WOODBRIDGE NURSING PAVILION	CHICAGO	60647	(773) 486-7700
WOODBRIDGE NURSING PAVILION	CHICAGO	60647	(773) 486-7700

IL

Based on Nursing Home Compare - Survey Deficiency

05/19/2010	06/11/2010	Health
05/19/2010	06/11/2010	Health
05/19/2010	06/11/2010	Health
05/19/2010	06/11/2010	Health
05/19/2010	06/11/2010	Health
05/19/2010	06/11/2010	Health
05/19/2010	06/11/2010	Health
05/19/2010	06/11/2010	Health

		first admitted to send them to an area with special care for people with developmental disabilities or mental illness, if needed.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Quality Care Deficiencies	IL	Make sure that residents receive treatment/services to continue to be able to care for themselves, unless a change is unavoidable.
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.
Nutrition and Dietary Deficiencies	IL	Provide food in a way that meets a resident's needs.
Nutrition and Dietary Deficiencies	IL	Offer other nutritional food to each resident who will not eat the food served.

	harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm

WOODBRIDGE NURSING PAVILION	CHICAGO	60647	(773) 486-7700
WOODBRIDGE NURSING PAVILION	CHICAGO	60647	(773) 486-7700
WOODBRIDGE NURSING PAVILION	CHICAGO	60647	(773) 486-7700
WOODBRIDGE NURSING PAVILION	CHICAGO	60647	(773) 486-7700
WOODBRIDGE NURSING PAVILION	CHICAGO	60647	(773) 486-7700
WOODBRIDGE NURSING PAVILION	CHICAGO	60647	(773) 486-7700
WOODBRIDGE NURSING PAVILION	CHICAGO	60647	(773) 486-7700
RENAISSANCE CARE CENTER	CANTON	61520	(309) 647-5631
RENAISSANCE CARE CENTER	CANTON	61520	(309) 647-5631

IL

Based on Nursing Home Compare - Survey Deficiency

05/19/2010	06/11/2010	Health
05/19/2010	06/11/2010	Health
05/19/2010	06/11/2010	Health
05/19/2010	06/11/2010	Health
05/19/2010	06/11/2010	Health
05/19/2010	06/11/2010	Health
05/19/2010	06/11/2010	Health
02/10/2011	03/11/2011	Health
02/10/2011	03/11/2011	Health

IL

Based on Nursing Home Compare - Survey Deficiency

Nutrition and Dietary Deficiencies	IL	Make sure that the attending doctor orders special diets.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.
Quality Care Deficiencies	IL	Give special rehabilitation by skilled workers, when ordered by a doctor.
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Administration Deficiencies	IL	Follow all laws and professional standards.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.
Quality Care Deficiencies	IL	Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.

IL

Based on Nursing Home Compare - Survey Deficiency

Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

IL

Based on Nursing Home Compare - Survey Deficiency

FAIRVIEW HAVEN	FAIRBURY	61739	(815) 692-2572
FAIRVIEW HAVEN	FAIRBURY	61739	(815) 692-2572
COUNTRYSIDE NURSING & REHAB CTR	DOLTON	60419	(708) 841-9550
COUNTRYSIDE NURSING & REHAB CTR	DOLTON	60419	(708) 841-9550
COUNTRYSIDE NURSING & REHAB CTR	DOLTON	60419	(708) 841-9550
COUNTRYSIDE NURSING & REHAB CTR	DOLTON	60419	(708) 841-9550
COUNTRYSIDE NURSING & REHAB CTR	DOLTON	60419	(708) 841-9550
SUNSET HOME	QUINCY	62301	(217) 223-2636
MATHER PAVILION	EVANSTON	60201	(847) 492-7700

IL

Based on Nursing Home Compare - Survey Deficiency

10/14/2010	11/01/2010	Health
10/14/2010	11/01/2010	Health
08/12/2010	09/08/2010	Health
08/12/2010	09/08/2010	Health
08/12/2010	09/08/2010	Health
08/12/2010	09/08/2010	Health
08/12/2010	09/08/2010	Health
10/15/2010	11/05/2010	Health
07/15/2010	08/05/2010	Health

		care, and prostheses.
Resident Rights Deficiencies	IL	Properly hold, secure and manage each resident's personal money which is deposited with the nursing home.
Resident Rights Deficiencies	IL	Provide proof that all residents' personal money which is deposited with the nursing home, is secure.
Resident Rights Deficiencies	IL	Try to resolve each resident's complaints quickly.
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.
Nutrition and Dietary Deficiencies	IL	Provide food in a way that meets a resident's needs.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.

Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Actual harm
Widespread	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

FAIRVIEW BAPTIST HOME	DOWNERS GROVE	60516	(630) 769-6200
FAIRVIEW BAPTIST HOME	DOWNERS GROVE	60516	(630) 769-6200
FAIRVIEW BAPTIST HOME	DOWNERS GROVE	60516	(630) 769-6200
FAIRVIEW BAPTIST HOME	DOWNERS GROVE	60516	(630) 769-6200
WARREN PARK HEALTH & LIVING CTR	CHICAGO	60645	(773) 465-5000
WARREN PARK HEALTH & LIVING CTR	CHICAGO	60645	(773) 465-5000

10/01/2010	10/25/2010	Health
10/01/2010	10/25/2010	Health
10/01/2010	10/25/2010	Health
10/01/2010	10/25/2010	Health
12/16/2010	01/15/2011	Health
12/16/2010	01/15/2011	Health

		quality.
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.
Resident Rights Deficiencies	IL	Make sure each resident has the right to choose activities, schedules and health care according to his or her interests, assessment, and plan of care.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Resident Rights Deficiencies	IL	Properly hold, secure and manage each resident's personal money which is deposited with the nursing home.
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.

Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm

WARREN PARK HEALTH & LIVING CTR	CHICAGO	60645	(773) 465-5000
WARREN PARK HEALTH & LIVING CTR	CHICAGO	60645	(773) 465-5000
WARREN PARK HEALTH & LIVING CTR	CHICAGO	60645	(773) 465-5000
WARREN PARK HEALTH & LIVING CTR	CHICAGO	60645	(773) 465-5000
NEWTON REST HAVEN	NEWTON	62448	(618) 783-2309
NEWTON REST HAVEN	NEWTON	62448	(618) 783-2309
LAKE COOK TERRACE NURSING CTR	NORTHBROOK	60062	(847) 564-0505
LAKE COOK TERRACE NURSING CTR	NORTHBROOK	60062	(847) 564-0505
LAKE COOK TERRACE NURSING CTR	NORTHBROOK	60062	(847) 564-0505

12/16/2010	01/15/2011	Health
12/16/2010	01/15/2011	Health
12/16/2010	01/15/2011	Health
12/16/2010	01/15/2011	Health
09/14/2010	10/11/2010	Health
09/14/2010	09/14/2010	Health
09/23/2010	09/27/2010	Health
09/23/2010	10/18/2010	Health
09/23/2010	09/27/2010	Health

Environmental Deficiencies	IL	Keep safe, clean and homelike surroundings.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.
Administration Deficiencies	IL	Get services outside the nursing home that meet professional standards.
Resident Rights Deficiencies	IL	Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.
Resident Rights Deficiencies	IL	Allow residents to easily see the

Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Pattern	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm

LAKE COOK TERRACE NURSING CTR	NORTHBROOK	60062	(847) 564-0505
LAKE COOK TERRACE NURSING CTR	NORTHBROOK	60062	(847) 564-0505
LAKE COOK TERRACE NURSING CTR	NORTHBROOK	60062	(847) 564-0505
LAKE COOK TERRACE NURSING CTR	NORTHBROOK	60062	(847) 564-0505
LAKE COOK TERRACE NURSING CTR	NORTHBROOK	60062	(847) 564-0505
LAKE COOK TERRACE NURSING CTR	NORTHBROOK	60062	(847) 564-0505
LAKE COOK TERRACE NURSING CTR	NORTHBROOK	60062	(847) 564-0505

		Health
09/23/2010	10/18/2010	Health
09/23/2010	10/18/2010	Health
09/23/2010	10/18/2010	Health
09/23/2010	10/18/2010	Health
09/23/2010	10/18/2010	Health
09/23/2010	10/18/2010	Health

IL

Based on Nursing Home Compare - Survey Deficiency

Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.
Resident Rights Deficiencies	IL	Provide enough notice before discharging or transferring a resident.
Mistreatment Deficiencies	IL	Protect each resident from all abuse, physical punishment, and being separated from others.
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.
Resident Rights Deficiencies	IL	Make sure each resident has the right to choose activities, schedules and health care

Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Isolated	Immediate jeopardy to resident health or safety
Widespread	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Actual harm

LAKE COOK TERRACE NURSING CTR	NORTHBROOK	60062	(847) 564-0505
LAKE COOK TERRACE NURSING CTR	NORTHBROOK	60062	(847) 564-0505
LAKE COOK TERRACE NURSING CTR	NORTHBROOK	60062	(847) 564-0505
LAKE COOK TERRACE NURSING CTR	NORTHBROOK	60062	(847) 564-0505
LAKE COOK TERRACE NURSING CTR	NORTHBROOK	60062	(847) 564-0505
LAKE COOK TERRACE NURSING CTR	NORTHBROOK	60062	(847) 564-0505
LAKE COOK TERRACE NURSING CTR	NORTHBROOK	60062	(847) 564-0505

09/23/2010	10/18/2010	Health
09/23/2010	10/18/2010	Health
09/23/2010	10/18/2010	Health
09/23/2010	10/18/2010	Health
09/23/2010	10/18/2010	Health
09/23/2010	10/18/2010	Health
09/23/2010	10/01/2010	Health

		according to his or her interests, assessment, and plan of care.
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Resident Assessment Deficiencies	IL	Screen residents when they are first admitted to send them to an area with special care for people with developmental disabilities or mental illness, if needed.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.
Quality Care Deficiencies	IL	Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.
Administration Deficiencies	IL	post nurse staffing information.

Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm

LAKE COOK TERRACE NURSING CTR	NORTHBROOK	60062	(847) 564-0505
LAKE COOK TERRACE NURSING CTR	NORTHBROOK	60062	(847) 564-0505
LAKE COOK TERRACE NURSING CTR	NORTHBROOK	60062	(847) 564-0505
LAKE COOK TERRACE NURSING CTR	NORTHBROOK	60062	(847) 564-0505
LAKE COOK TERRACE NURSING CTR	NORTHBROOK	60062	(847) 564-0505
LAKE COOK TERRACE NURSING CTR	NORTHBROOK	60062	(847) 564-0505
LAKE COOK TERRACE NURSING CTR	NORTHBROOK	60062	(847) 564-0505
LAKE COOK TERRACE NURSING CTR	NORTHBROOK	60062	(847) 564-0505
LAKE COOK TERRACE NURSING CTR	NORTHBROOK	60062	(847) 564-0505

IL

Based on Nursing Home Compare - Survey Deficiency

09/23/2010	10/18/2010	Health
09/23/2010	10/18/2010	Health
09/23/2010	10/18/2010	Health
09/23/2010	10/18/2010	Health
09/23/2010	10/18/2010	Health
09/23/2010	10/18/2010	Health
09/23/2010	10/18/2010	Health
09/23/2010	10/18/2010	Health
09/23/2010	10/18/2010	Health

Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.
Nutrition and Dietary Deficiencies	IL	Provide food in a way that meets a resident's needs.
Nutrition and Dietary Deficiencies	IL	1) Provide 3 meals daily at regular times; or 2) serve breakfast within 14 hours after dinner; or 3) offer a snack at bedtime each day.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Environmental Deficiencies	IL	Make sure that a working call system is available in each resident's room or bathroom and bathing area.
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.

Widespread	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm

LAKE COOK TERRACE NURSING CTR	NORTHBROOK	60062	(847) 564-0505
LAKE COOK TERRACE NURSING CTR	NORTHBROOK	60062	(847) 564-0505
METROPOLIS NURSING & REHAB CENTER	METROPOLIS	62960	(618) 524-2634
METROPOLIS NURSING & REHAB CENTER	METROPOLIS	62960	(618) 524-2634
METROPOLIS NURSING & REHAB CENTER	METROPOLIS	62960	(618) 524-2634
METROPOLIS NURSING & REHAB CENTER	METROPOLIS	62960	(618) 524-2634
METROPOLIS NURSING & REHAB CENTER	METROPOLIS	62960	(618) 524-2634
METROPOLIS NURSING & REHAB CENTER	METROPOLIS	62960	(618) 524-2634

09/23/2010	09/28/2010	Health
09/23/2010	10/18/2010	Health
04/30/2010	05/21/2010	Health
04/30/2010	05/21/2010	Health
04/30/2010	05/21/2010	Health
04/30/2010	05/21/2010	Health
04/30/2010	05/21/2010	Health
04/30/2010	05/21/2010	Health

		and comfortable.
Environmental Deficiencies	IL	Have enough backup water supply for important areas of the nursing home.
Administration Deficiencies	IL	Have a detailed, written plan for disasters and emergencies.
Resident Rights Deficiencies	IL	Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home

Widespread	Potential for minimal harm
Widespread	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

METROPOLIS NURSING & REHAB CENTER	METROPOLIS	62960	(618) 524-2634
METROPOLIS NURSING & REHAB CENTER	METROPOLIS	62960	(618) 524-2634
METROPOLIS NURSING & REHAB CENTER	METROPOLIS	62960	(618) 524-2634
METROPOLIS NURSING & REHAB CENTER	METROPOLIS	62960	(618) 524-2634
METROPOLIS NURSING & REHAB CENTER	METROPOLIS	62960	(618) 524-2634
LEXINGTON OF LAKE ZURICH	LAKE ZURICH	60047	(847) 726-1200
LEXINGTON OF LAKE ZURICH	LAKE ZURICH	60047	(847) 726-1200

04/30/2010	05/21/2010	Health
04/30/2010	05/21/2010	Health
04/30/2010	05/21/2010	Health
04/30/2010	05/21/2010	Health
04/30/2010	05/21/2010	Health
04/15/2010	04/30/2010	Health
04/15/2010	05/02/2010	Health

		without a catheter is not given a catheter, unless it is necessary.
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the

Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Pattern	Potential for minimal harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm

LEXINGTON OF LAKE ZURICH	LAKE ZURICH	60047	(847) 726-1200
LEXINGTON OF LAKE ZURICH	LAKE ZURICH	60047	(847) 726-1200
CLAREMONT REHAB & LIVING CTR	BUFFALO GROVE	60089	(847) 465-0200
CLAREMONT REHAB & LIVING CTR	BUFFALO GROVE	60089	(847) 465-0200
CLAREMONT REHAB & LIVING CTR	BUFFALO GROVE	60089	(847) 465-0200
CLAREMONT REHAB & LIVING CTR	BUFFALO GROVE	60089	(847) 465-0200
ROSEWOOD CARE CENTER OF ELGIN	ELGIN	60123	(847) 888-9585
ROSEWOOD CARE CENTER OF ELGIN	ELGIN	60123	(847) 888-9585
ROSEWOOD CARE CENTER OF ELGIN	ELGIN	60123	(847) 888-9585

04/15/2010	04/30/2010	Health
04/15/2010	04/30/2010	Health
01/27/2011	02/13/2011	Health
01/27/2011	02/13/2011	Health
01/27/2011	02/13/2011	Health
01/27/2011	02/13/2011	Health
08/31/2010	09/16/2010	Health
08/31/2010	09/16/2010	Health
08/31/2010	09/16/2010	Health

		highest quality of life possible.
Nutrition and Dietary Deficiencies	IL	1) Provide 3 meals daily at regular times; or 2) serve breakfast within 14 hours after dinner; or 3) offer a snack at bedtime each day.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Quality Care Deficiencies	IL	Give professional services that follow each resident's written care plan.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.
Resident Rights Deficiencies	IL	Have a private telephone available for use.
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.

Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

ROSEWOOD CARE CENTER OF ELGIN	ELGIN	60123	(847) 888-9585
ROSEWOOD CARE CENTER OF ELGIN	ELGIN	60123	(847) 888-9585
ROSEWOOD CARE CENTER OF ELGIN	ELGIN	60123	(847) 888-9585
ROSEWOOD CARE CENTER OF ELGIN	ELGIN	60123	(847) 888-9585
ROSEWOOD CARE CENTER OF ELGIN	ELGIN	60123	(847) 888-9585
ROSEWOOD CARE CENTER OF ELGIN	ELGIN	60123	(847) 888-9585
ROSEWOOD CARE CENTER OF ELGIN	ELGIN	60123	(847) 888-9585

08/31/2010	09/16/2010	Health
08/31/2010	09/16/2010	Health
08/31/2010	09/16/2010	Health
08/31/2010	09/16/2010	Health
08/31/2010	09/16/2010	Health
08/31/2010	09/16/2010	Health
08/31/2010	09/16/2010	Health

		resident.
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.
Nutrition and Dietary Deficiencies	IL	1) Provide 3 meals daily at regular times; or 2) serve breakfast within 14 hours after

Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

ROSEWOOD CARE CENTER OF ELGIN	ELGIN	60123	(847) 888-9585
ROSEWOOD CARE CENTER OF ELGIN	ELGIN	60123	(847) 888-9585
ELMHURST MEMORIAL HOSPITAL	ELMHURST	60126	(630) 833-1400
ELMHURST MEMORIAL HOSPITAL	ELMHURST	60126	(630) 833-1400
ELMHURST MEMORIAL HOSPITAL	ELMHURST	60126	(630) 833-1400
ELMHURST MEMORIAL HOSPITAL	ELMHURST	60126	(630) 833-1400
ELMHURST MEMORIAL HOSPITAL	ELMHURST	60126	(630) 833-1400
BRITISH HOME, THE	BROOKFIELD	60513	(708) 485-0135

08/31/2010	09/16/2010	Health
08/31/2010	09/16/2010	Health
11/03/2010	11/19/2010	Health
11/03/2010	11/19/2010	Health
11/03/2010	11/19/2010	Health
11/03/2010	11/19/2010	Health
11/03/2010	11/19/2010	Health
02/10/2011	03/03/2011	Health

		dinner; or 3) offer a snack at bedtime each day.
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Resident Rights Deficiencies	IL	Honor all of the resident's rights as a resident of the nursing home and as a citizen or resident of the United States.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Resident Rights Deficiencies	IL	Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.

Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Potential for minimal harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm

AVENUE CARE NURSING & REHAB CTR	CHICAGO	60653	(773) 285-0550
AVENUE CARE NURSING & REHAB CTR	CHICAGO	60653	(773) 285-0550
AVENUE CARE NURSING & REHAB CTR	CHICAGO	60653	(773) 285-0550
AVENUE CARE NURSING & REHAB CTR	CHICAGO	60653	(773) 285-0550
AVENUE CARE NURSING & REHAB CTR	CHICAGO	60653	(773) 285-0550
AVENUE CARE NURSING & REHAB CTR	CHICAGO	60653	(773) 285-0550
AVENUE CARE NURSING & REHAB CTR	CHICAGO	60653	(773) 285-0550
AVENUE CARE NURSING & REHAB CTR	CHICAGO	60653	(773) 285-0550
AVENUE CARE NURSING & REHAB CTR	CHICAGO	60653	(773) 285-0550

IL

Based on Nursing Home Compare - Survey Deficiency

02/28/2011	03/25/2011	Health
02/28/2011	03/25/2011	Health
02/28/2011	03/25/2011	Health
02/28/2011	03/25/2011	Health
02/28/2011	03/25/2011	Health
02/28/2011	03/25/2011	Health
02/28/2011	03/25/2011	Health
02/28/2011	03/25/2011	Health
02/28/2011	03/25/2011	Health
02/28/2011	03/25/2011	Health

IL

Based on Nursing Home Compare - Survey Deficiency

Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.
Environmental Deficiencies	IL	Get rid of garbage properly.
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.

Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

AVENUE CARE NURSING & REHAB CTR	CHICAGO	60653	(773) 285-0550
WOOD GLEN NURSING & REHAB CTR	WEST CHICAGO	60185	(630) 876-8100
WOOD GLEN NURSING & REHAB CTR	WEST CHICAGO	60185	(630) 876-8100
WOOD GLEN NURSING & REHAB CTR	WEST CHICAGO	60185	(630) 876-8100
WOOD GLEN NURSING & REHAB CTR	WEST CHICAGO	60185	(630) 876-8100
WOOD GLEN NURSING & REHAB CTR	WEST CHICAGO	60185	(630) 876-8100
WOOD GLEN NURSING & REHAB CTR	WEST CHICAGO	60185	(630) 876-8100
WOOD GLEN NURSING & REHAB CTR	WEST CHICAGO	60185	(630) 876-8100
RIDGEVIEW REHAB & NURSING CENTER	CHICAGO	60626	(773) 743-8700
RIDGEVIEW REHAB & NURSING CENTER	CHICAGO	60626	(773) 743-8700

02/28/2011	03/25/2011	Health
01/12/2011	02/07/2011	Health
01/12/2011	02/07/2011	Health
01/12/2011	02/07/2011	Health
01/12/2011	02/07/2011	Health
01/12/2011	02/07/2011	Health
01/12/2011	02/07/2011	Health
01/12/2011	02/07/2011	Health
09/21/2010	10/21/2010	Health
09/21/2010	10/21/2010	Health

Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Resident Rights Deficiencies	IL	Provide proof that all residents' personal money which is deposited with the nursing home, is secure.
Environmental Deficiencies	IL	Keep temperature levels comfortable and safe.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Quality Care Deficiencies	IL	Make sure that residents receive treatment/services to continue to be able to care for themselves, unless a change is unavoidable.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.
Resident Rights Deficiencies	IL	Let each resident choose whether to manage his or her own money or deposit it with the nursing home.
Environmental Deficiencies	IL	Provide needed housekeeping

Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Potential for minimal harm

RIDGEVIEW REHAB & NURSING CENTER	CHICAGO	60626	(773) 743-8700
RIDGEVIEW REHAB & NURSING CENTER	CHICAGO	60626	(773) 743-8700
RIDGEVIEW REHAB & NURSING CENTER	CHICAGO	60626	(773) 743-8700
RIDGEVIEW REHAB & NURSING CENTER	CHICAGO	60626	(773) 743-8700
RIDGEVIEW REHAB & NURSING CENTER	CHICAGO	60626	(773) 743-8700
RIDGEVIEW REHAB & NURSING CENTER	CHICAGO	60626	(773) 743-8700
RIDGEVIEW REHAB & NURSING CENTER	CHICAGO	60626	(773) 743-8700
RIDGEVIEW REHAB & NURSING CENTER	CHICAGO	60626	(773) 743-8700
RIDGEVIEW REHAB & NURSING CENTER	CHICAGO	60626	(773) 743-8700
RIDGEVIEW REHAB & NURSING CENTER	CHICAGO	60626	(773) 743-8700

		Health
09/21/2010	10/21/2010	Health
09/21/2010	10/21/2010	Health
09/21/2010	10/21/2010	Health
09/21/2010	10/21/2010	Health
09/21/2010	10/21/2010	Health
09/21/2010	10/21/2010	Health
09/21/2010	10/21/2010	Health
09/21/2010	10/21/2010	Health
09/21/2010	10/21/2010	Health

IL

Based on Nursing Home Compare - Survey Deficiency

Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Resident Assessment Deficiencies	IL	Screen residents when they are first admitted to send them to an area with special care for people with developmental disabilities or mental illness, if needed.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.
Nutrition and Dietary Deficiencies	IL	Offer other nutritional food to each resident who will not eat the food served.
Nutrition and Dietary Deficiencies	IL	Make sure that the attending doctor orders special diets.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.

IL

Based on Nursing Home Compare - Survey Deficiency

Pattern	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm

RIDGEVIEW REHAB & NURSING CENTER	CHICAGO	60626	(773) 743-8700
RIDGEVIEW REHAB & NURSING CENTER	CHICAGO	60626	(773) 743-8700
RIDGEVIEW REHAB & NURSING CENTER	CHICAGO	60626	(773) 743-8700
RIDGEVIEW REHAB & NURSING CENTER	CHICAGO	60626	(773) 743-8700
LEXINGTON OF WHEELING	WHEELING	60090	(847) 537-7474
LEXINGTON OF WHEELING	WHEELING	60090	(847) 537-7474
LEXINGTON OF WHEELING	WHEELING	60090	(847) 537-7474
LEXINGTON OF WHEELING	WHEELING	60090	(847) 537-7474
LEXINGTON OF WHEELING	WHEELING	60090	(847) 537-7474

09/21/2010	10/21/2010	Health
09/21/2010	10/21/2010	Health
09/21/2010	10/21/2010	Health
09/21/2010	10/21/2010	Health
04/08/2010	04/23/2010	Health
04/08/2010	04/23/2010	Health
04/08/2010	04/23/2010	Health
04/08/2010	04/23/2010	Health
04/08/2010	04/23/2010	Health

		a safe and clean way.
Environmental Deficiencies	IL	Get rid of garbage properly.
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.
Environmental Deficiencies	IL	Make sure that a working call system is available in each resident's room or bathroom and bathing area.
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.

	harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

LEXINGTON OF WHEELING	WHEELING	60090	(847) 537-7474
LEXINGTON OF WHEELING	WHEELING	60090	(847) 537-7474
LEXINGTON OF WHEELING	WHEELING	60090	(847) 537-7474
LEXINGTON OF WHEELING	WHEELING	60090	(847) 537-7474
LEXINGTON OF WHEELING	WHEELING	60090	(847) 537-7474
LEXINGTON OF WHEELING	WHEELING	60090	(847) 537-7474
LEXINGTON OF WHEELING	WHEELING	60090	(847) 537-7474
LEXINGTON OF WHEELING	WHEELING	60090	(847) 537-7474
LEXINGTON OF WHEELING	WHEELING	60090	(847) 537-7474
LEXINGTON OF WHEELING	WHEELING	60090	(847) 537-7474
SHELBYVILLE REHAB & HCC	SHELBYVILLE	62565	(217) 774-2128

IL

Based on Nursing Home Compare - Survey Deficiency

04/08/2010	04/23/2010	Health
04/08/2010	04/23/2010	Health
02/10/2011	03/10/2011	Health
02/10/2011	03/09/2011	Health
02/10/2011	03/10/2011	Health
02/10/2011	03/09/2011	Health
02/10/2011	03/09/2011	Health
02/10/2011	03/10/2011	Health
02/10/2011	03/11/2011	Health
02/10/2011	03/04/2011	Health
10/01/2010	11/23/2010	Health

IL

Based on Nursing Home Compare - Survey Deficiency

Nutrition and Dietary Deficiencies	IL	Provide food in a way that meets a resident's needs.
Nutrition and Dietary Deficiencies	IL	Make sure that the attending doctor orders special diets.
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.
Nutrition and Dietary Deficiencies	IL	Offer other nutritional food to each resident who will not eat the food served.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.
Environmental Deficiencies	IL	Put firmly secured handrails on each side of hallways.
Mistreatment Deficiencies	IL	1) Hire only people who have no

Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual

SHELBYVILLE REHAB & HCC	SHELBYVILLE	62565	(217) 774-2128
SHELBYVILLE REHAB & HCC	SHELBYVILLE	62565	(217) 774-2128
SHELBYVILLE REHAB & HCC	SHELBYVILLE	62565	(217) 774-2128
SHELBYVILLE REHAB & HCC	SHELBYVILLE	62565	(217) 774-2128
SHELBYVILLE REHAB & HCC	SHELBYVILLE	62565	(217) 774-2128

IL

Based on Nursing Home Compare - Survey Deficiency

10/01/2010	11/23/2010	Health
10/01/2010	11/23/2010	Health
10/01/2010	11/23/2010	Health
10/01/2010	11/23/2010	Health
10/01/2010	11/23/2010	Health

		legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.
Quality Care Deficiencies	IL	Make sure that residents receive treatment/services to continue to be able to care for themselves, unless a change is unavoidable.
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking,

	harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

SHELBYVILLE REHAB & HCC	SHELBYVILLE	62565	(217) 774-2128
SHELBYVILLE REHAB & HCC	SHELBYVILLE	62565	(217) 774-2128
SHELBYVILLE REHAB & HCC	SHELBYVILLE	62565	(217) 774-2128
SHELBYVILLE REHAB & HCC	SHELBYVILLE	62565	(217) 774-2128
SHELBYVILLE REHAB & HCC	SHELBYVILLE	62565	(217) 774-2128
SHELBYVILLE REHAB & HCC	SHELBYVILLE	62565	(217) 774-2128
SHELBYVILLE REHAB & HCC	SHELBYVILLE	62565	(217) 774-2128
SHELBYVILLE REHAB & HCC	SHELBYVILLE	62565	(217) 774-2128
SHELBYVILLE REHAB & HCC	SHELBYVILLE	62565	(217) 774-2128
PITTSFIELD MANOR	PITTSFIELD	62363	(217) 285-5200

10/01/2010	11/23/2010	Health
10/01/2010	11/25/2010	Health
10/01/2010	11/23/2010	Health
10/01/2010	11/23/2010	Health
10/01/2010	11/23/2010	Health
10/01/2010	11/23/2010	Health
10/01/2010	11/23/2010	Health
10/01/2010	11/23/2010	Health
10/01/2010	01/01/1900	Health
11/19/2010	11/22/2010	Health

		grooming and hygiene.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Quality Care Deficiencies	IL	Give each resident enough fluids to keep them healthy and prevent dehydration.
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse

Isolated	Actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Potential for minimal harm
Pattern	Minimal harm or potential for actual harm

PITTSFIELD MANOR	PITTSFIELD	62363	(217) 285-5200
PETERSON PARK HEALTH CARE CTR	CHICAGO	60646	(773) 478-2000
PETERSON PARK HEALTH CARE CTR	CHICAGO	60646	(773) 478-2000
PETERSON PARK HEALTH CARE CTR	CHICAGO	60646	(773) 478-2000
PETERSON PARK HEALTH CARE CTR	CHICAGO	60646	(773) 478-2000

11/19/2010	11/22/2010	Health
10/08/2010	10/20/2010	Health
10/08/2010	10/29/2010	Health
10/08/2010	10/29/2010	Health
10/08/2010	10/29/2010	Health

		mistreatment, neglect and abuse of residents and theft of residents' property.
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.
Resident Rights Deficiencies	IL	Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.
Resident Rights Deficiencies	IL	Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.
Mistreatment Deficiencies	IL	1) Hire only people who have no

	harm
Isolated	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual

PETERSON PARK HEALTH CARE CTR	CHICAGO	60646	(773) 478-2000
PETERSON PARK HEALTH CARE CTR	CHICAGO	60646	(773) 478-2000
PETERSON PARK HEALTH CARE CTR	CHICAGO	60646	(773) 478-2000
PETERSON PARK HEALTH CARE CTR	CHICAGO	60646	(773) 478-2000
PETERSON PARK HEALTH CARE CTR	CHICAGO	60646	(773) 478-2000
PETERSON PARK HEALTH CARE CTR	CHICAGO	60646	(773) 478-2000
PARK RIDGE CARE CENTER	PARK RIDGE	60068	(847) 825-5517
PARK RIDGE CARE CENTER	PARK RIDGE	60068	(847) 825-5517

10/08/2010	10/29/2010	Health
10/08/2010	10/29/2010	Health
10/08/2010	10/29/2010	Health
10/08/2010	10/29/2010	Health
10/08/2010	10/29/2010	Health
10/08/2010	10/29/2010	Health
10/08/2010	10/29/2010	Health
01/06/2011	01/12/2011	Health
01/06/2011	01/12/2011	Health

		legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.
Resident Assessment Deficiencies	IL	Do a new assessment after any major change in a resident's physical or mental health.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Nutrition and Dietary Deficiencies	IL	1) Provide 3 meals daily at

	harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual

PARK RIDGE CARE CENTER	PARK RIDGE	60068	(847) 825-5517
PARKWAY MANOR	MARION	62959	(618) 993-8600
PARKWAY MANOR	MARION	62959	(618) 993-8600
PARKWAY MANOR	MARION	62959	(618) 993-8600
PARKWAY MANOR	MARION	62959	(618) 993-8600
PARKWAY MANOR	MARION	62959	(618) 993-8600
FLANAGAN REHABILITATION & HEALTHCARE CENTER	FLANAGAN	61740	(815) 796-2267

		Health
02/10/2011	02/27/2011	Health
02/10/2011	02/27/2011	Health
02/10/2011	02/27/2011	Health
02/10/2011	02/27/2011	Health
02/10/2011	02/27/2011	Health
06/08/2010	06/24/2010	Health

Nutrition and Dietary Deficiencies	IL	1) Provide 3 meals daily at regular times; or 2) serve breakfast within 14 hours after dinner; or 3) offer a snack at bedtime each day.
Resident Rights Deficiencies	IL	Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.
Quality Care Deficiencies	IL	Give professional services that follow each resident's written care plan.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.
Resident Assessment Deficiencies	IL	Check and update (if needed) each resident's assessment every 3 months.

Pattern	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

FLANAGAN REHABILITATION & HEALTHCARE CENTER	FLANAGAN	61740	(815) 796-2267
FLANAGAN REHABILITATION & HEALTHCARE CENTER	FLANAGAN	61740	(815) 796-2267
FLANAGAN REHABILITATION & HEALTHCARE CENTER	FLANAGAN	61740	(815) 796-2267
FLANAGAN REHABILITATION & HEALTHCARE CENTER	FLANAGAN	61740	(815) 796-2267
FLANAGAN REHABILITATION & HEALTHCARE CENTER	FLANAGAN	61740	(815) 796-2267
MILLER HEALTH CARE CENTER	KANKAKEE	60901	(815) 936-6500
MILLER HEALTH CARE CENTER	KANKAKEE	60901	(815) 936-6500
BETHESDA HOME & RETIREMENT CTR	CHICAGO	60634	(773) 622-6144
BETHESDA HOME & RETIREMENT CTR	CHICAGO	60634	(773) 622-6144

06/08/2010	06/24/2010	Health
06/08/2010	06/24/2010	Health
06/08/2010	06/16/2010	Health
06/08/2010	06/08/2010	Health
06/08/2010	06/25/2010	Health
08/13/2010	09/02/2010	Health
08/13/2010	09/02/2010	Health
08/05/2010	08/25/2010	Health
08/05/2010	08/25/2010	Health

IL

Based on Nursing Home Compare - Survey Deficiency

Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents'

Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Actual harm
Pattern	Minimal harm or potential for actual harm

BETHESDA HOME & RETIREMENT CTR	CHICAGO	60634	(773) 622-6144
BETHESDA HOME & RETIREMENT CTR	CHICAGO	60634	(773) 622-6144
BETHESDA HOME & RETIREMENT CTR	CHICAGO	60634	(773) 622-6144
STEARNS NURSING & REHAB CENTER	GRANITE CITY	62040	(618) 931-3900
STEARNS NURSING & REHAB CENTER	GRANITE CITY	62040	(618) 931-3900
STEARNS NURSING & REHAB CENTER	GRANITE CITY	62040	(618) 931-3900
MAC NEAL MEMORIAL HOSPITAL	BERWYN	60402	(708) 783-9100
MAC NEAL MEMORIAL HOSPITAL	BERWYN	60402	(708) 783-9100
MAC NEAL MEMORIAL HOSPITAL	BERWYN	60402	(708) 783-9100

IL

Based on Nursing Home Compare - Survey Deficiency

08/05/2010	08/26/2010	Health
08/05/2010	08/25/2010	Health
08/05/2010	08/26/2010	Health
07/15/2010	08/10/2010	Health
07/15/2010	08/10/2010	Health
07/15/2010	08/10/2010	Health
09/09/2010	10/24/2010	Health
09/09/2010	10/24/2010	Health
09/09/2010	10/24/2010	Health

		of residents and theft of residents' property.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Quality Care Deficiencies	IL	Use a registered nurse at least 8 hours a day, 7 days a week.
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.
Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.
Resident Rights Deficiencies	IL	Let residents give themselves their drugs if they are able.

Isolated	Actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Actual harm
Widespread	Potential for minimal harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm

MAC NEAL MEMORIAL HOSPITAL	BERWYN	60402	(708) 783-9100
MAC NEAL MEMORIAL HOSPITAL	BERWYN	60402	(708) 783-9100
MAC NEAL MEMORIAL HOSPITAL	BERWYN	60402	(708) 783-9100
MAC NEAL MEMORIAL HOSPITAL	BERWYN	60402	(708) 783-9100
MAC NEAL MEMORIAL HOSPITAL	BERWYN	60402	(708) 783-9100
MAC NEAL MEMORIAL HOSPITAL	BERWYN	60402	(708) 783-9100
MAC NEAL MEMORIAL HOSPITAL	BERWYN	60402	(708) 783-9100

09/09/2010	10/24/2010	Health
09/09/2010	10/24/2010	Health
09/09/2010	10/24/2010	Health
09/09/2010	10/24/2010	Health
09/09/2010	10/24/2010	Health
09/09/2010	10/24/2010	Health
09/09/2010	10/24/2010	Health

		their drugs if they are able.
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.
Environmental Deficiencies	IL	Keep safe, clean and homelike surroundings.
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.

Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

MAC NEAL MEMORIAL HOSPITAL	BERWYN	60402	(708) 783-9100
MAC NEAL MEMORIAL HOSPITAL	BERWYN	60402	(708) 783-9100
MAC NEAL MEMORIAL HOSPITAL	BERWYN	60402	(708) 783-9100
MAC NEAL MEMORIAL HOSPITAL	BERWYN	60402	(708) 783-9100
MAC NEAL MEMORIAL HOSPITAL	BERWYN	60402	(708) 783-9100
MAC NEAL MEMORIAL HOSPITAL	BERWYN	60402	(708) 783-9100
MAC NEAL MEMORIAL HOSPITAL	BERWYN	60402	(708) 783-9100
MAC NEAL MEMORIAL HOSPITAL	BERWYN	60402	(708) 783-9100
MAC NEAL MEMORIAL HOSPITAL	BERWYN	60402	(708) 783-9100

IL

Based on Nursing Home Compare - Survey Deficiency

09/09/2010	10/24/2010	Health
09/09/2010	10/24/2010	Health
09/09/2010	10/24/2010	Health
09/09/2010	10/24/2010	Health
09/09/2010	10/24/2010	Health
09/09/2010	10/24/2010	Health
09/09/2010	10/24/2010	Health
09/09/2010	10/24/2010	Health
09/09/2010	10/24/2010	Health
09/09/2010	10/24/2010	Health

IL

Based on Nursing Home Compare - Survey Deficiency

Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.

IL

Based on Nursing Home Compare - Survey Deficiency

Pattern	Minimal harm or potential for actual harm
Isolated	Actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm

MAC NEAL MEMORIAL HOSPITAL	BERWYN	60402	(708) 783-9100
MAC NEAL MEMORIAL HOSPITAL	BERWYN	60402	(708) 783-9100
CEDAR POINTE REHAB & NURSING	CICERO	60804	(708) 656-9120
CEDAR POINTE REHAB & NURSING	CICERO	60804	(708) 656-9120
CEDAR POINTE REHAB & NURSING	CICERO	60804	(708) 656-9120
CEDAR POINTE REHAB & NURSING	CICERO	60804	(708) 656-9120
CEDAR POINTE REHAB & NURSING	CICERO	60804	(708) 656-9120
CEDAR POINTE REHAB & NURSING	CICERO	60804	(708) 656-9120
CEDAR POINTE REHAB & NURSING	CICERO	60804	(708) 656-9120
CEDAR POINTE REHAB & NURSING	CICERO	60804	(708) 656-9120

09/09/2010	10/24/2010	Health
09/09/2010	10/24/2010	Health
08/26/2010	09/18/2010	Health
08/26/2010	09/18/2010	Health
08/26/2010	09/18/2010	Health
08/26/2010	09/18/2010	Health
08/26/2010	09/18/2010	Health
08/26/2010	09/18/2010	Health
08/26/2010	09/18/2010	Health
08/26/2010	09/18/2010	Health
08/26/2010	09/18/2010	Health

Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Environmental Deficiencies	IL	Make sure there is a program to prevent/deal with mice, insects, or other pests.
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.
Environmental Deficiencies	IL	Keep safe, clean and homelike surroundings.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.
Environmental Deficiencies	IL	Keep all essential equipment working safely.

Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm

EASTSIDE HEALTH & REHAB CENTER	PITTSFIELD	62363	(217) 285-4491
EASTSIDE HEALTH & REHAB CENTER	PITTSFIELD	62363	(217) 285-4491
CENTRAL BAPTIST VILLAGE	NORRIDGE	60656	(708) 583-8500
CENTRAL BAPTIST VILLAGE	NORRIDGE	60656	(708) 583-8500
CENTRAL BAPTIST VILLAGE	NORRIDGE	60656	(708) 583-8500
CENTRAL BAPTIST VILLAGE	NORRIDGE	60656	(708) 583-8500
CENTRAL BAPTIST VILLAGE	NORRIDGE	60656	(708) 583-8500
CENTRAL BAPTIST VILLAGE	NORRIDGE	60656	(708) 583-8500
CENTRAL BAPTIST VILLAGE	NORRIDGE	60656	(708) 583-8500

IL

Based on Nursing Home Compare - Survey Deficiency

05/14/2010	05/25/2010	Health
05/14/2010	05/25/2010	Health
07/30/2010	08/17/2010	Health
07/30/2010	08/13/2010	Health
07/30/2010	08/17/2010	Health
07/30/2010	08/17/2010	Health
07/30/2010	08/17/2010	Health
07/30/2010	08/10/2010	Health
07/30/2010	08/13/2010	Health

IL

Based on Nursing Home Compare - Survey Deficiency

Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.
Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.
Environmental Deficiencies	IL	Keep safe, clean and homelike surroundings.
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.

IL

Based on Nursing Home Compare - Survey Deficiency

Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm

CENTRAL BAPTIST VILLAGE	NORRIDGE	60656	(708) 583-8500
ALL FAITH PAVILION	CHICAGO	60653	(312) 326-2000
ALL FAITH PAVILION	CHICAGO	60653	(312) 326-2000
ALL FAITH PAVILION	CHICAGO	60653	(312) 326-2000
ALL FAITH PAVILION	CHICAGO	60653	(312) 326-2000
ALL FAITH PAVILION	CHICAGO	60653	(312) 326-2000
ALL FAITH PAVILION	CHICAGO	60653	(312) 326-2000
FRIENDSHIP MANOR OF ST. ELMO	ST ELMO	62458	(618) 829-5581

07/30/2010	08/17/2010	Health
08/26/2010	08/27/2010	Health
08/26/2010	09/27/2010	Health
08/26/2010	09/15/2010	Health
08/26/2010	08/27/2010	Health
08/26/2010	09/16/2010	Health
05/27/2010	06/14/2010	Health

Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.
Resident Rights Deficiencies	IL	Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.
Mistreatment Deficiencies	IL	Keep each resident free from

Pattern	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual

FRIENDSHIP MANOR OF ST. ELMO	ST ELMO	62458	(618) 829-5581
FRIENDSHIP MANOR OF ST. ELMO	ST ELMO	62458	(618) 829-5581
FRIENDSHIP MANOR OF ST. ELMO	ST ELMO	62458	(618) 829-5581
FRIENDSHIP MANOR OF ST. ELMO	ST ELMO	62458	(618) 829-5581
GROVE NORTH LIVING & REHAB CTR	SKOKIE	60077	(847) 679-2322
GROVE NORTH LIVING & REHAB CTR	SKOKIE	60077	(847) 679-2322
GROVE NORTH LIVING & REHAB CTR	SKOKIE	60077	(847) 679-2322
GROVE NORTH LIVING & REHAB CTR	SKOKIE	60077	(847) 679-2322
GROVE NORTH LIVING & REHAB CTR	SKOKIE	60077	(847) 679-2322

IL

Based on Nursing Home Compare - Survey Deficiency

05/27/2010	06/14/2010	Health
05/27/2010	06/14/2010	Health
05/27/2010	06/14/2010	Health
05/27/2010	06/14/2010	Health
07/15/2010	08/11/2010	Health
07/15/2010	09/16/2010	Health
07/15/2010	09/17/2010	Health
07/15/2010	09/15/2010	Health
07/15/2010	09/16/2010	Health

		physical restraints, unless needed for medical treatment.
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.
Administration Deficiencies	IL	post nurse staffing information.
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.
Environmental Deficiencies	IL	Have enough backup water supply for important areas of the nursing home.
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Nutrition and Dietary Deficiencies	IL	Make sure that the attending doctor orders special diets.

	harm
Pattern	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Pattern	Potential for minimal harm
Widespread	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

GROVE NORTH LIVING & REHAB CTR	SKOKIE	60077	(847) 679-2322
MARION REHAB & NURSING CENTER	MARION	62959	(618) 997-1365
MARION REHAB & NURSING CENTER	MARION	62959	(618) 997-1365
MARION REHAB & NURSING CENTER	MARION	62959	(618) 997-1365
MARION REHAB & NURSING CENTER	MARION	62959	(618) 997-1365
MARION REHAB & NURSING CENTER	MARION	62959	(618) 997-1365
MARION REHAB & NURSING CENTER	MARION	62959	(618) 997-1365
MARION REHAB & NURSING CENTER	MARION	62959	(618) 997-1365

07/15/2010	09/10/2010	Health
07/15/2010	08/04/2010	Health
07/15/2010	08/04/2010	Health
07/15/2010	08/04/2010	Health
07/15/2010	08/04/2010	Health
07/15/2010	08/04/2010	Health
07/15/2010	08/04/2010	Health
07/15/2010	08/04/2010	Health

		doctor orders special diets.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Resident Rights Deficiencies	IL	Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.
Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.
Quality Care Deficiencies	IL	Give professional services that follow each resident's written care plan.
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too

	harm
Widespread	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

MARION REHAB & NURSING CENTER	MARION	62959	(618) 997-1365
MARION REHAB & NURSING CENTER	MARION	62959	(618) 997-1365
MARION REHAB & NURSING CENTER	MARION	62959	(618) 997-1365
MARION REHAB & NURSING CENTER	MARION	62959	(618) 997-1365
PRESIDENTIAL PAVILION	CHICAGO	60620	(773) 436-6600
PRESIDENTIAL PAVILION	CHICAGO	60620	(773) 436-6600
PRESIDENTIAL PAVILION	CHICAGO	60620	(773) 436-6600

07/15/2010	08/04/2010	Health
07/15/2010	08/04/2010	Health
07/15/2010	08/04/2010	Health
07/15/2010	08/04/2010	Health
09/28/2010	10/26/2010	Health
09/28/2010	10/26/2010	Health
09/28/2010	10/26/2010	Health

		many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.
Environmental Deficiencies	IL	Make sure there is a program to prevent/deal with mice, insects, or other pests.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.

Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

HICKORY NURSING PAVILION	HICKORY HILLS	60457	(708) 598-4040
HICKORY NURSING PAVILION	HICKORY HILLS	60457	(708) 598-4040
HICKORY NURSING PAVILION	HICKORY HILLS	60457	(708) 598-4040
HICKORY NURSING PAVILION	HICKORY HILLS	60457	(708) 598-4040
HICKORY NURSING PAVILION	HICKORY HILLS	60457	(708) 598-4040
HICKORY NURSING PAVILION	HICKORY HILLS	60457	(708) 598-4040

IL

Based on Nursing Home Compare - Survey Deficiency

12/03/2010	01/10/2011	Health
12/03/2010	01/10/2011	Health
12/03/2010	01/10/2011	Health
12/03/2010	01/10/2011	Health
12/03/2010	01/10/2011	Health
12/03/2010	01/10/2011	Health

Resident Rights Deficiencies	IL	Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right

Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm

FAIRMONT CARE CENTRE	CHICAGO	60630	(773) 604-8112
FAIRMONT CARE CENTRE	CHICAGO	60630	(773) 604-8112
FAIRMONT CARE CENTRE	CHICAGO	60630	(773) 604-8112
FAIRMONT CARE CENTRE	CHICAGO	60630	(773) 604-8112
FAIRMONT CARE CENTRE	CHICAGO	60630	(773) 604-8112
FAIRMONT CARE CENTRE	CHICAGO	60630	(773) 604-8112
FAIRMONT CARE CENTRE	CHICAGO	60630	(773) 604-8112
FAIRMONT CARE CENTRE	CHICAGO	60630	(773) 604-8112
FAIRMONT CARE CENTRE	CHICAGO	60630	(773) 604-8112

08/13/2010	08/13/2010	Health
08/13/2010	08/13/2010	Health
08/13/2010	08/13/2010	Health
08/13/2010	08/13/2010	Health
08/13/2010	08/13/2010	Health
08/13/2010	08/13/2010	Health
08/13/2010	08/13/2010	Health
08/13/2010	08/13/2010	Health
08/13/2010	08/13/2010	Health

		temperature.
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.
Resident Assessment Deficiencies	IL	Do an assessment of the resident every year.
Resident Assessment Deficiencies	IL	Screen residents when they are first admitted to send them to an area with special care for people with developmental disabilities or mental illness, if needed.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.

Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm

FAIRMONT CARE CENTRE	CHICAGO	60630	(773) 604-8112
FAIRMONT CARE CENTRE	CHICAGO	60630	(773) 604-8112
FAIRMONT CARE CENTRE	CHICAGO	60630	(773) 604-8112
FAIRMONT CARE CENTRE	CHICAGO	60630	(773) 604-8112
ARLINGTON REHAB & LIVING CTR	LONG GROVE	60047	(847) 419-1111
ARLINGTON REHAB & LIVING CTR	LONG GROVE	60047	(847) 419-1111
ARLINGTON REHAB & LIVING CTR	LONG GROVE	60047	(847) 419-1111
ARLINGTON REHAB & LIVING CTR	LONG GROVE	60047	(847) 419-1111
ARLINGTON REHAB & LIVING CTR	LONG GROVE	60047	(847) 419-1111

IL

Based on Nursing Home Compare - Survey Deficiency

08/13/2010	08/13/2010	Health
08/13/2010	08/13/2010	Health
08/13/2010	08/13/2010	Health
08/13/2010	08/13/2010	Health
09/30/2010	10/11/2010	Health
09/30/2010	10/15/2010	Health
09/30/2010	10/21/2010	Health
09/30/2010	10/20/2010	Health
09/30/2010	10/13/2010	Health

IL

Based on Nursing Home Compare - Survey Deficiency

Environmental Deficiencies	IL	Get rid of garbage properly.
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Administration Deficiencies	IL	Follow all laws and professional standards.
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.
Nutrition and Dietary Deficiencies	IL	1) Provide 3 meals daily at regular times; or 2) serve breakfast within 14 hours after dinner; or 3) offer a snack at bedtime each day.

IL

Based on Nursing Home Compare - Survey Deficiency

Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm

ARLINGTON REHAB & LIVING CTR	LONG GROVE	60047	(847) 419-1111
ALDEN ESTATES OF SKOKIE	SKOKIE	60076	(847) 676-4800
ALDEN ESTATES OF SKOKIE	SKOKIE	60076	(847) 676-4800
ALDEN LONG GROVE REHAB &HC CTR	LONG GROVE	60047	(847) 438-8275
ALDEN LONG GROVE REHAB &HC CTR	LONG GROVE	60047	(847) 438-8275
ALDEN LONG GROVE REHAB &HC CTR	LONG GROVE	60047	(847) 438-8275
ALDEN LONG GROVE REHAB &HC CTR	LONG GROVE	60047	(847) 438-8275
ALDEN LONG GROVE REHAB &HC CTR	LONG GROVE	60047	(847) 438-8275
MEADOWBROOK MANOR - NAPERVILLE	NAPERVILLE	60563	(630) 355-0220
MEADOWBROOK MANOR - NAPERVILLE	NAPERVILLE	60563	(630) 355-0220

09/30/2010	10/21/2010	Health
09/09/2010	10/21/2010	Health
09/09/2010	10/21/2010	Health
01/12/2011	02/15/2011	Health
01/12/2011	02/15/2011	Health
01/12/2011	02/15/2011	Health
01/12/2011	02/15/2011	Health
01/12/2011	02/15/2011	Health
11/18/2010	12/22/2010	Health
11/18/2010	12/22/2010	Health

Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Quality Care Deficiencies	IL	Give professional services that follow each resident's written care plan.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Environmental Deficiencies	IL	Keep all essential equipment working safely.
Resident Rights Deficiencies	IL	Provide proof that all residents' personal money which is deposited with the nursing home, is secure.
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity

Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm

MEADOWBROOK MANOR - NAPERVILLE	NAPERVILLE	60563	(630) 355-0220
MEADOWBROOK MANOR - NAPERVILLE	NAPERVILLE	60563	(630) 355-0220
MEADOWBROOK MANOR - NAPERVILLE	NAPERVILLE	60563	(630) 355-0220
MEADOWBROOK MANOR - NAPERVILLE	NAPERVILLE	60563	(630) 355-0220
MEADOWBROOK MANOR - NAPERVILLE	NAPERVILLE	60563	(630) 355-0220
MEADOWBROOK MANOR - NAPERVILLE	NAPERVILLE	60563	(630) 355-0220
MEADOWBROOK MANOR - NAPERVILLE	NAPERVILLE	60563	(630) 355-0220
MEADOWBROOK MANOR - NAPERVILLE	NAPERVILLE	60563	(630) 355-0220

11/18/2010	03/04/2011	Health
11/18/2010	12/22/2010	Health
11/18/2010	12/22/2010	Health
11/18/2010	03/04/2011	Health
11/18/2010	12/22/2010	Health
11/18/2010	03/04/2011	Health
11/18/2010	12/22/2010	Health

		or builds each resident's dignity and self respect.
Resident Rights Deficiencies	IL	Make sure each resident has the right to choose activities, schedules and health care according to his or her interests, assessment, and plan of care.
Resident Rights Deficiencies	IL	Listen to the resident or family groups or act on their complaints or suggestions.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Quality Care Deficiencies	IL	Give proper treatment to residents with feeding tubes to prevent problems (such as

	harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Actual harm
Isolated	Minimal harm or potential for actual harm

MEADOWBROOK MANOR - NAPERVILLE	NAPERVILLE	60563	(630) 355-0220
MEADOWBROOK MANOR - NAPERVILLE	NAPERVILLE	60563	(630) 355-0220
MEADOWBROOK MANOR - NAPERVILLE	NAPERVILLE	60563	(630) 355-0220
MEADOWBROOK MANOR - NAPERVILLE	NAPERVILLE	60563	(630) 355-0220
MEADOWBROOK MANOR - NAPERVILLE	NAPERVILLE	60563	(630) 355-0220
GROVE LINCOLN PARK LIVING & REHAB	CHICAGO	60614	(773) 248-6000
GROVE LINCOLN PARK LIVING & REHAB	CHICAGO	60614	(773) 248-6000
GROVE LINCOLN PARK LIVING & REHAB	CHICAGO	60614	(773) 248-6000

11/18/2010	12/22/2010	Health
11/18/2010	12/22/2010	Health
11/18/2010	12/22/2010	Health
11/18/2010	03/04/2011	Health
11/18/2010	12/22/2010	Health
12/03/2010	12/22/2010	Health
12/03/2010	12/22/2010	Health
12/03/2010	12/22/2010	Health

		aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Administration Deficiencies	IL	Train all employees on what to do in an emergency.
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.
Resident Assessment Deficiencies	IL	Do a new assessment after any major change in a resident's physical or mental health.

Isolated	Actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm

GROVE LINCOLN PARK LIVING & REHAB	CHICAGO	60614	(773) 248-6000
GROVE LINCOLN PARK LIVING & REHAB	CHICAGO	60614	(773) 248-6000
DOLTON NURSING & REHAB	DOLTON	60419	(708) 849-5000
DOLTON NURSING & REHAB	DOLTON	60419	(708) 849-5000
DOLTON NURSING & REHAB	DOLTON	60419	(708) 849-5000
DOLTON NURSING & REHAB	DOLTON	60419	(708) 849-5000
DOLTON NURSING & REHAB	DOLTON	60419	(708) 849-5000
DOLTON NURSING & REHAB	DOLTON	60419	(708) 849-5000
DOLTON NURSING & REHAB	DOLTON	60419	(708) 849-5000

12/03/2010	12/22/2010	Health
12/03/2010	12/22/2010	Health
04/16/2010	04/19/2010	Health
04/16/2010	04/23/2010	Health
04/16/2010	04/19/2010	Health
04/16/2010	04/19/2010	Health
04/16/2010	04/19/2010	Health
04/16/2010	04/19/2010	Health

		physical or mental health.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.
Resident Rights Deficiencies	IL	Provide proof that all residents' personal money which is deposited with the nursing home, is secure.
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves

Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

IL

Based on Nursing Home Compare - Survey Deficiency

DOLTON NURSING & REHAB	DOLTON	60419	(708) 849-5000
DOLTON NURSING & REHAB	DOLTON	60419	(708) 849-5000
DOLTON NURSING & REHAB	DOLTON	60419	(708) 849-5000
DOLTON NURSING & REHAB	DOLTON	60419	(708) 849-5000
DOLTON NURSING & REHAB	DOLTON	60419	(708) 849-5000
ST PATRICK'S RESIDENCE	NAPERVILLE	60563	(630) 416-6565
ST PATRICK'S RESIDENCE	NAPERVILLE	60563	(630) 416-6565

IL

Based on Nursing Home Compare - Survey Deficiency

04/16/2010	04/19/2010	Health
04/16/2010	04/19/2010	Health
04/16/2010	04/19/2010	Health
04/16/2010	04/19/2010	Health
04/16/2010	04/19/2010	Health
05/14/2010	06/28/2010	Health
05/14/2010	06/28/2010	Health

		cannot care for themselves receive help with eating/drinking, grooming and hygiene.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Pharmacy Service Deficiencies	IL	Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of

	harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

ST PATRICK'S RESIDENCE	NAPERVILLE	60563	(630) 416-6565
ST PATRICK'S RESIDENCE	NAPERVILLE	60563	(630) 416-6565
ST PATRICK'S RESIDENCE	NAPERVILLE	60563	(630) 416-6565
ST PATRICK'S RESIDENCE	NAPERVILLE	60563	(630) 416-6565
ST PATRICK'S RESIDENCE	NAPERVILLE	60563	(630) 416-6565
TRI-STATE NURSING & REHAB CTR	LANSING	60438	(708) 474-7330
TRI-STATE NURSING & REHAB CTR	LANSING	60438	(708) 474-7330
TRI-STATE NURSING & REHAB CTR	LANSING	60438	(708) 474-7330

05/14/2010	06/28/2010	Health
05/14/2010	06/28/2010	Health
05/14/2010	06/28/2010	Health
05/14/2010	06/28/2010	Health
05/14/2010	06/28/2010	Health
07/16/2010	08/05/2010	Health
07/16/2010	08/05/2010	Health
07/16/2010	08/05/2010	Health

		residents.
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.
Environmental Deficiencies	IL	Have enough outside airflow.
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.

Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm

TRI-STATE NURSING & REHAB CTR	LANSING	60438	(708) 474-7330
TRI-STATE NURSING & REHAB CTR	LANSING	60438	(708) 474-7330
TRI-STATE NURSING & REHAB CTR	LANSING	60438	(708) 474-7330
TRI-STATE NURSING & REHAB CTR	LANSING	60438	(708) 474-7330
TRI-STATE NURSING & REHAB CTR	LANSING	60438	(708) 474-7330
HILLVIEW HEALTH CARE CENTER	VIENNA	62995	(618) 658-2951
HILLVIEW HEALTH CARE CENTER	VIENNA	62995	(618) 658-2951

07/16/2010	08/05/2010	Health
07/16/2010	08/05/2010	Health
07/16/2010	08/05/2010	Health
07/16/2010	08/05/2010	Health
07/16/2010	08/05/2010	Health
08/20/2010	08/20/2010	Health
08/20/2010	09/09/2010	Health

Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.
Pharmacy Service Deficiencies	IL	At least once a month, have a licensed pharmacist check the drugs that each resident takes.
Resident Rights Deficiencies	IL	Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.
Resident Rights Deficiencies	IL	Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a

Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm

IL

Based on Nursing Home Compare - Survey Deficiency

HILLVIEW HEALTH CARE CENTER	VIENNA	62995	(618) 658-2951
HILLVIEW HEALTH CARE CENTER	VIENNA	62995	(618) 658-2951
HILLVIEW HEALTH CARE CENTER	VIENNA	62995	(618) 658-2951
HILLVIEW HEALTH CARE CENTER	VIENNA	62995	(618) 658-2951
HILLVIEW HEALTH CARE CENTER	VIENNA	62995	(618) 658-2951

IL

Based on Nursing Home Compare - Survey Deficiency

08/20/2010	09/13/2010	Health
08/20/2010	09/15/2010	Health
08/20/2010	09/09/2010	Health
08/20/2010	09/09/2010	Health
08/20/2010	09/09/2010	Health

		major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.
Resident Rights Deficiencies	IL	Make sure each resident has the right to choose activities, schedules and health care according to his or her interests, assessment, and plan of care.
Resident Rights Deficiencies	IL	Listen to the resident or family groups or act on their complaints or suggestions.

Pattern	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm

IL

Based on Nursing Home Compare - Survey Deficiency

HILLVIEW HEALTH CARE CENTER	VIENNA	62995	(618) 658-2951
HILLVIEW HEALTH CARE CENTER	VIENNA	62995	(618) 658-2951
HILLVIEW HEALTH CARE CENTER	VIENNA	62995	(618) 658-2951
HILLVIEW HEALTH CARE CENTER	VIENNA	62995	(618) 658-2951
HILLVIEW HEALTH CARE CENTER	VIENNA	62995	(618) 658-2951
HILLVIEW HEALTH CARE CENTER	VIENNA	62995	(618) 658-2951

IL

Based on Nursing Home Compare - Survey Deficiency

08/20/2010	09/09/2010	Health
08/20/2010	09/09/2010	Health
08/20/2010	09/13/2010	Health
08/20/2010	11/04/2010	Health
08/20/2010	09/15/2010	Health
08/20/2010	09/09/2010	Health

IL

Based on Nursing Home Compare - Survey Deficiency

Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.
Resident Assessment Deficiencies	IL	Make sure all assessments are accurate, coordinated by an RN, done by the right professional, and are signed by the person completing them.
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.

IL

Based on Nursing Home Compare - Survey Deficiency

Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Potential for minimal harm
Pattern	Minimal harm or potential for actual harm

HILLVIEW HEALTH CARE CENTER	VIENNA	62995	(618) 658-2951
HILLVIEW HEALTH CARE CENTER	VIENNA	62995	(618) 658-2951
HILLVIEW HEALTH CARE CENTER	VIENNA	62995	(618) 658-2951
HILLVIEW HEALTH CARE CENTER	VIENNA	62995	(618) 658-2951
HILLVIEW HEALTH CARE CENTER	VIENNA	62995	(618) 658-2951
HILLVIEW HEALTH CARE CENTER	VIENNA	62995	(618) 658-2951
HILLVIEW HEALTH CARE CENTER	VIENNA	62995	(618) 658-2951
HILLVIEW HEALTH CARE CENTER	VIENNA	62995	(618) 658-2951

IL

Based on Nursing Home Compare - Survey Deficiency

08/20/2010	09/09/2010	Health
08/20/2010	09/09/2010	Health
08/20/2010	09/09/2010	Health
08/20/2010	09/09/2010	Health
08/20/2010	09/09/2010	Health
08/20/2010	09/09/2010	Health
08/20/2010	09/09/2010	Health
08/20/2010	09/09/2010	Health
08/20/2010	09/09/2010	Health

IL

Based on Nursing Home Compare - Survey Deficiency

Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.
Quality Care Deficiencies	IL	Give each resident enough fluids to keep them healthy and prevent dehydration.

Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

HILLVIEW HEALTH CARE CENTER	VIENNA	62995	(618) 658-2951
HILLVIEW HEALTH CARE CENTER	VIENNA	62995	(618) 658-2951
HILLVIEW HEALTH CARE CENTER	VIENNA	62995	(618) 658-2951
HILLVIEW HEALTH CARE CENTER	VIENNA	62995	(618) 658-2951
HILLVIEW HEALTH CARE CENTER	VIENNA	62995	(618) 658-2951
HILLVIEW HEALTH CARE CENTER	VIENNA	62995	(618) 658-2951
HILLVIEW HEALTH CARE CENTER	VIENNA	62995	(618) 658-2951

IL

Based on Nursing Home Compare - Survey Deficiency

08/20/2010	09/09/2010	Health
08/20/2010	09/09/2010	Health
08/20/2010	09/15/2010	Health
08/20/2010	09/09/2010	Health
08/20/2010	09/09/2010	Health
08/20/2010	11/01/2010	Health
08/20/2010	09/09/2010	Health

Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.
Quality Care Deficiencies	IL	Have enough nurses to care for every resident in a way that maximizes the resident's well being.
Nutrition and Dietary Deficiencies	IL	1) Provide 3 meals daily at regular times; or 2) serve breakfast within 14 hours after dinner; or 3) offer a snack at bedtime each day.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Pharmacy Service Deficiencies	IL	At least once a month, have a licensed pharmacist check the drugs that each resident takes.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Environmental Deficiencies	IL	Be designed, built, equipped, or well kept to protect the health and safety of residents, workers, and

Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Potential for minimal harm
Widespread	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Immediate jeopardy to resident health or safety

HILLVIEW HEALTH CARE CENTER	VIENNA	62995	(618) 658-2951
HILLVIEW HEALTH CARE CENTER	VIENNA	62995	(618) 658-2951
HILLVIEW HEALTH CARE CENTER	VIENNA	62995	(618) 658-2951
HILLVIEW HEALTH CARE CENTER	VIENNA	62995	(618) 658-2951
MID AMERICA CARE CENTER	CHICAGO	60640	(773) 769-2700
MID AMERICA CARE CENTER	CHICAGO	60640	(773) 769-2700
MID AMERICA CARE CENTER	CHICAGO	60640	(773) 769-2700
MID AMERICA CARE CENTER	CHICAGO	60640	(773) 769-2700

IL

Based on Nursing Home Compare - Survey Deficiency

08/20/2010	09/20/2010	Health
08/20/2010	01/01/1900	Health
08/20/2010	09/20/2010	Health
08/20/2010	09/09/2010	Health
01/28/2011	03/01/2011	Health
01/28/2011	03/01/2011	Health
01/28/2011	03/01/2011	Health
01/28/2011	03/01/2011	Health

		the public.
Environmental Deficiencies	IL	Keep all essential equipment working safely.
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.
Administration Deficiencies	IL	Set up or keep a group of people to review and ensure quality.
Resident Rights Deficiencies	IL	Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves

Pattern	Potential for minimal harm
Pattern	Potential for minimal harm
Pattern	Potential for minimal harm
Widespread	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

IL

Based on Nursing Home Compare - Survey Deficiency

MID AMERICA CARE CENTER	CHICAGO	60640	(773) 769-2700
MID AMERICA CARE CENTER	CHICAGO	60640	(773) 769-2700
MID AMERICA CARE CENTER	CHICAGO	60640	(773) 769-2700
MID AMERICA CARE CENTER	CHICAGO	60640	(773) 769-2700
PIATT COUNTY NURSING HOME	MONTICELLO	61856	(217) 762-2506
PIATT COUNTY NURSING HOME	MONTICELLO	61856	(217) 762-2506
PIATT COUNTY NURSING HOME	MONTICELLO	61856	(217) 762-2506
CANTERBURY MANOR NURSING CTR	WATERLOO	62298	(618) 939-8565

IL

Based on Nursing Home Compare - Survey Deficiency

01/28/2011	03/01/2011	Health
01/28/2011	03/01/2011	Health
01/28/2011	03/01/2011	Health
01/28/2011	03/01/2011	Health
06/03/2010	06/16/2010	Health
06/03/2010	06/07/2010	Health
06/03/2010	06/03/2010	Health
08/13/2010	09/07/2010	Health

		cannot care for themselves receive help with eating/drinking, grooming and hygiene.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.
Pharmacy Service Deficiencies	IL	Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing,

	harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

CANTERBURY MANOR NURSING CTR	WATERLOO	62298	(618) 939-8565
CANTERBURY MANOR NURSING CTR	WATERLOO	62298	(618) 939-8565
CANTERBURY MANOR NURSING CTR	WATERLOO	62298	(618) 939-8565
CANTERBURY MANOR NURSING CTR	WATERLOO	62298	(618) 939-8565

08/13/2010	09/07/2010	Health
08/13/2010	11/12/2010	Health
08/13/2010	09/07/2010	Health
08/13/2010	09/07/2010	Health

		legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.
Quality Care Deficiencies	IL	Use a registered nurse at least 8

	harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm

IL

Based on Nursing Home Compare - Survey Deficiency

CANTERBURY MANOR NURSING CTR	WATERLOO	62298	(618) 939-8565
CANTERBURY MANOR NURSING CTR	WATERLOO	62298	(618) 939-8565
CANTERBURY MANOR NURSING CTR	WATERLOO	62298	(618) 939-8565
CANTERBURY MANOR NURSING CTR	WATERLOO	62298	(618) 939-8565
MAYFIELD CARE CENTER	CHICAGO	60644	(773) 261-7074
MAYFIELD CARE CENTER	CHICAGO	60644	(773) 261-7074
MAYFIELD CARE CENTER	CHICAGO	60644	(773) 261-7074
MAYFIELD CARE CENTER	CHICAGO	60644	(773) 261-7074

08/13/2010	09/07/2010	Health
08/13/2010	11/12/2010	Health
08/13/2010	09/07/2010	Health
08/13/2010	09/07/2010	Health
01/14/2011	02/17/2011	Health
01/14/2011	02/17/2011	Health
01/14/2011	02/17/2011	Health
01/14/2011	02/17/2011	Health

		hours a day, 7 days a week.
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.
Administration Deficiencies	IL	1) Set up a group that is legally responsible for writing and setting up policies for leading and running the nursing home; or 2) hire a properly licensed administrator.
Resident Rights Deficiencies	IL	Let the resident refuse treatment or refuse to take part in an experiment.
Mistreatment Deficiencies	IL	Keep each resident free from drugs that restrain them, unless needed for medical treatment.
Environmental Deficiencies	IL	Keep temperature levels comfortable and safe.
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.

Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Potential for minimal harm
Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

MAYFIELD CARE CENTER	CHICAGO	60644	(773) 261-7074
MAYFIELD CARE CENTER	CHICAGO	60644	(773) 261-7074
MAYFIELD CARE CENTER	CHICAGO	60644	(773) 261-7074
MAYFIELD CARE CENTER	CHICAGO	60644	(773) 261-7074
MAYFIELD CARE CENTER	CHICAGO	60644	(773) 261-7074
ALEDO REHAB & HEALTH CARE CENTER	ALEDO	61231	(309) 582-5376
ALEDO REHAB & HEALTH CARE CENTER	ALEDO	61231	(309) 582-5376

01/14/2011	02/17/2011	Health
01/14/2011	02/17/2011	Health
01/14/2011	02/17/2011	Health
01/14/2011	02/17/2011	Health
01/14/2011	02/17/2011	Health
05/27/2010	06/14/2010	Health
05/27/2010	06/14/2010	Health

Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.
Resident Rights Deficiencies	IL	Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each

Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

ALEDO REHAB & HEALTH CARE CENTER	ALEDO	61231	(309) 582-5376
ALEDO REHAB & HEALTH CARE CENTER	ALEDO	61231	(309) 582-5376
ALEDO REHAB & HEALTH CARE CENTER	ALEDO	61231	(309) 582-5376
ALEDO REHAB & HEALTH CARE CENTER	ALEDO	61231	(309) 582-5376
WAUCONDA HEALTHCARE AND REHAB	WAUCONDA	60084	(847) 526-5551
WAUCONDA HEALTHCARE AND REHAB	WAUCONDA	60084	(847) 526-5551
ALDEN NORTHMOOR REHAB & HCC	CHICAGO	60631	(773) 775-8080
ALDEN NORTHMOOR REHAB & HCC	CHICAGO	60631	(773) 775-8080
ALDEN NORTHMOOR REHAB & HCC	CHICAGO	60631	(773) 775-8080

05/27/2010	06/14/2010	Health
05/27/2010	06/07/2010	Health
05/27/2010	06/04/2010	Health
05/27/2010	06/02/2010	Health
09/20/2010	10/06/2010	Health
09/20/2010	10/06/2010	Health
12/30/2010	01/20/2011	Health
12/30/2010	01/20/2011	Health
12/30/2010	01/20/2011	Health

		resident.
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Environmental Deficiencies	IL	Keep all essential equipment working safely.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.

Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm

ALDEN NORTHMOOR REHAB & HCC	CHICAGO	60631	(773) 775-8080
ALDEN NORTHMOOR REHAB & HCC	CHICAGO	60631	(773) 775-8080
FOUNTAINVIEW	ELDORADO	62930	(618) 273-3353
FOUNTAINVIEW	ELDORADO	62930	(618) 273-3353
FOUNTAINVIEW	ELDORADO	62930	(618) 273-3353
MANORCARE OF PALOS HEIGHTS WEST	PALOS HEIGHTS	60463	(708) 361-4555
MANORCARE OF PALOS HEIGHTS WEST	PALOS HEIGHTS	60463	(708) 361-4555

12/30/2010	01/20/2011	Health
12/30/2010	01/20/2011	Health
04/22/2010	05/20/2010	Health
04/22/2010	05/20/2010	Health
04/22/2010	05/20/2010	Health
01/07/2011	02/11/2011	Health
01/07/2011	02/11/2011	Health

		a safe and clean way.
Environmental Deficiencies	IL	Make sure that a working call system is available in each resident's room or bathroom and bathing area.
Environmental Deficiencies	IL	Make sure there is a program to prevent/deal with mice, insects, or other pests.
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.

	harm
Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm

MANORCARE OF PALOS HEIGHTS WEST	PALOS HEIGHTS	60463	(708) 361-4555
MANORCARE OF PALOS HEIGHTS WEST	PALOS HEIGHTS	60463	(708) 361-4555
LEBANON CARE CENTER	LEBANON	62254	(618) 537-4401
LEBANON CARE CENTER	LEBANON	62254	(618) 537-4401
LEBANON CARE CENTER	LEBANON	62254	(618) 537-4401
LEBANON CARE CENTER	LEBANON	62254	(618) 537-4401
LEBANON CARE CENTER	LEBANON	62254	(618) 537-4401

IL

Based on Nursing Home Compare - Survey Deficiency

01/07/2011	02/11/2011	Health
01/07/2011	02/11/2011	Health
01/14/2011	01/31/2011	Health
01/14/2011	01/25/2011	Health
01/14/2011	01/31/2011	Health
01/14/2011	01/31/2011	Health
01/14/2011	01/31/2011	Health

IL

Based on Nursing Home Compare - Survey Deficiency

Resident Assessment Deficiencies	IL	Make sure that doctors see a resident's plan of care at every visit and make notes about progress and orders in writing.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.
Resident Assessment Deficiencies	IL	Make sure all assessments are accurate, coordinated by an RN, done by the right professional, and are signed by the person completing them.
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.
Quality Care Deficiencies	IL	Give each resident care and

Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual

LEBANON CARE CENTER	LEBANON	62254	(618) 537-4401
LEBANON CARE CENTER	LEBANON	62254	(618) 537-4401
LEBANON CARE CENTER	LEBANON	62254	(618) 537-4401
LEBANON CARE CENTER	LEBANON	62254	(618) 537-4401
LEBANON CARE CENTER	LEBANON	62254	(618) 537-4401
LEBANON CARE CENTER	LEBANON	62254	(618) 537-4401
LEBANON CARE CENTER	LEBANON	62254	(618) 537-4401
WOODSIDE EXTENDED CARE	SOUTH CHICAGO HEIGHT	60411	(708) 756-5200

IL

Based on Nursing Home Compare - Survey Deficiency

01/14/2011	01/31/2011	Health
01/14/2011	01/31/2011	Health
01/14/2011	01/31/2011	Health
01/14/2011	01/31/2011	Health
01/14/2011	01/31/2011	Health
01/14/2011	01/31/2011	Health
01/14/2011	01/31/2011	Health
07/28/2010	08/15/2010	Health

		services to get or keep the highest quality of life possible.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Quality Care Deficiencies	IL	Give each resident enough fluids to keep them healthy and prevent dehydration.
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.
Nutrition and Dietary Deficiencies	IL	Offer other nutritional food to each resident who will not eat the food served.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Environmental Deficiencies	IL	Keep all essential equipment working safely.
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.

	harm
Pattern	Minimal harm or potential for actual harm
Isolated	Actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

WOODSIDE EXTENDED CARE	SOUTH CHICAGO HEIGHT	60411	(708) 756-5200
WOODSIDE EXTENDED CARE	SOUTH CHICAGO HEIGHT	60411	(708) 756-5200
WOODSIDE EXTENDED CARE	SOUTH CHICAGO HEIGHT	60411	(708) 756-5200
WOODSIDE EXTENDED CARE	SOUTH CHICAGO HEIGHT	60411	(708) 756-5200
WOODSIDE EXTENDED CARE	SOUTH CHICAGO HEIGHT	60411	(708) 756-5200
LEXINGTON OF ORLAND PARK	ORLAND PARK	60462	(708) 349-8300
PRAIRIE VIEW CR CTR-LEWISTOWN	LEWISTOWN	61542	(309) 547-2267
PRAIRIE VIEW CR CTR-LEWISTOWN	LEWISTOWN	61542	(309) 547-2267
PRAIRIE VIEW CR CTR-LEWISTOWN	LEWISTOWN	61542	(309) 547-2267

07/28/2010	08/15/2010	Health
07/28/2010	08/15/2010	Health
07/28/2010	08/15/2010	Health
07/28/2010	08/15/2010	Health
07/28/2010	08/15/2010	Health
05/28/2010	07/01/2010	Health
08/19/2010	09/03/2010	Health
08/19/2010	09/03/2010	Health
08/19/2010	09/13/2010	Health

Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.
Environmental Deficiencies	IL	Put firmly secured handrails on each side of hallways.
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.

Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

PRAIRIE VIEW CR CTR-LEWISTOWN	LEWISTOWN	61542	(309) 547-2267
PRAIRIE VIEW CR CTR-LEWISTOWN	LEWISTOWN	61542	(309) 547-2267
PRAIRIE VIEW CR CTR-LEWISTOWN	LEWISTOWN	61542	(309) 547-2267
LEMONT NURSING & REHAB CENTER	LEMONT	60439	(630) 243-0400
VANDALIA REHAB & HCC	VANDALIA	62471	(618) 283-4262
VANDALIA REHAB & HCC	VANDALIA	62471	(618) 283-4262
VANDALIA REHAB & HCC	VANDALIA	62471	(618) 283-4262
VANDALIA REHAB & HCC	VANDALIA	62471	(618) 283-4262

08/19/2010	09/03/2010	Health
08/19/2010	09/03/2010	Health
08/19/2010	10/01/2010	Health
12/17/2010	12/21/2010	Health
07/13/2010	08/05/2010	Health
07/13/2010	08/05/2010	Health
07/13/2010	08/05/2010	Health
07/13/2010	08/05/2010	Health

		accidents.
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.
Resident Assessment Deficiencies	IL	Make sure that doctors visit residents regularly, as required.
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.

Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm

VANDALIA REHAB & HCC	VANDALIA	62471	(618) 283-4262
JONESBORO REHABILITATION & HCC	JONESBORO	62952	(618) 833-7093
JONESBORO REHABILITATION & HCC	JONESBORO	62952	(618) 833-7093
JONESBORO REHABILITATION & HCC	JONESBORO	62952	(618) 833-7093
JONESBORO REHABILITATION & HCC	JONESBORO	62952	(618) 833-7093
JONESBORO REHABILITATION & HCC	JONESBORO	62952	(618) 833-7093

07/13/2010	08/01/2010	Health
12/09/2010	12/13/2010	Health
12/09/2010	12/13/2010	Health
12/09/2010	12/13/2010	Health
12/09/2010	12/10/2010	Health
12/09/2010	12/13/2010	Health

		from spreading.
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.
Quality Care Deficiencies	IL	Give professional services that follow each resident's written care plan.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.
Quality Care Deficiencies	IL	Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic

	harm
Pattern	Potential for minimal harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

JONESBORO REHABILITATION & HCC	JONESBORO	62952	(618) 833-7093
JONESBORO REHABILITATION & HCC	JONESBORO	62952	(618) 833-7093
JONESBORO REHABILITATION & HCC	JONESBORO	62952	(618) 833-7093
JONESBORO REHABILITATION & HCC	JONESBORO	62952	(618) 833-7093
JONESBORO REHABILITATION & HCC	JONESBORO	62952	(618) 833-7093
DIXON HEALTHCARE & REHAB CENTER	DIXON	61021	(815) 284-3393
DIXON HEALTHCARE & REHAB CENTER	DIXON	61021	(815) 284-3393

IL

Based on Nursing Home Compare - Survey Deficiency

12/09/2010	12/13/2010	Health
12/09/2010	12/13/2010	Health
12/09/2010	12/13/2010	Health
12/09/2010	12/13/2010	Health
12/09/2010	12/13/2010	Health
01/13/2011	01/26/2011	Health
01/13/2011	01/26/2011	Health

		abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.
Resident Rights Deficiencies	IL	Make sure each resident has the right to choose activities, schedules and health care

Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Potential for minimal harm
Widespread	Potential for minimal harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm

DIXON HEALTHCARE & REHAB CENTER	DIXON	61021	(815) 284-3393
DIXON HEALTHCARE & REHAB CENTER	DIXON	61021	(815) 284-3393
DIXON HEALTHCARE & REHAB CENTER	DIXON	61021	(815) 284-3393
DIXON HEALTHCARE & REHAB CENTER	DIXON	61021	(815) 284-3393
DIXON HEALTHCARE & REHAB CENTER	DIXON	61021	(815) 284-3393
DIXON HEALTHCARE & REHAB CENTER	DIXON	61021	(815) 284-3393
ALDEN ESTATES OF EVANSTON	EVANSTON	60201	(847) 328-6000
ALDEN ESTATES OF EVANSTON	EVANSTON	60201	(847) 328-6000

01/13/2011	01/26/2011	Health
01/13/2011	01/26/2011	Health
01/13/2011	01/26/2011	Health
01/13/2011	01/26/2011	Health
01/13/2011	01/26/2011	Health
01/13/2011	01/26/2011	Health
12/23/2010	01/19/2011	Health
12/23/2010	12/26/2010	Health

		according to his or her interests, assessment, and plan of care.
Environmental Deficiencies	IL	Keep sound levels comfortable.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.
Nutrition and Dietary Deficiencies	IL	1) Provide 3 meals daily at regular times; or 2) serve breakfast within 14 hours after dinner; or 3) offer a snack at bedtime each day.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Resident Assessment Deficiencies	IL	Make sure that doctors visit residents regularly, as required.
Resident Assessment Deficiencies	IL	Make sure that all needed doctor visits are made personally by a doctor, as required.
Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.

Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm

IL

Based on Nursing Home Compare - Survey Deficiency

ALDEN ESTATES OF EVANSTON	EVANSTON	60201	(847) 328-6000
AMBERWOOD CARE CENTER	ROCKFORD	61103	(815) 964-2200
AMBERWOOD CARE CENTER	ROCKFORD	61103	(815) 964-2200
AMBERWOOD CARE CENTER	ROCKFORD	61103	(815) 964-2200
AMBERWOOD CARE CENTER	ROCKFORD	61103	(815) 964-2200
AMBERWOOD CARE CENTER	ROCKFORD	61103	(815) 964-2200
AMBERWOOD CARE CENTER	ROCKFORD	61103	(815) 964-2200

IL

Based on Nursing Home Compare - Survey Deficiency

12/23/2010	12/27/2010	Health
01/06/2011	02/03/2011	Health
01/06/2011	02/03/2011	Health
01/06/2011	02/03/2011	Health
01/06/2011	02/03/2011	Health
01/06/2011	02/03/2011	Health
01/06/2011	02/03/2011	Health

		quality.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.
Resident Assessment Deficiencies	IL	Assess the resident when the resident enters the nursing home, in a timely manner.
Resident Assessment Deficiencies	IL	Do a new assessment after any major change in a resident's physical or mental health.
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the

Widespread	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

AMBERWOOD CARE CENTER	ROCKFORD	61103	(815) 964-2200
AMBERWOOD CARE CENTER	ROCKFORD	61103	(815) 964-2200
AMBERWOOD CARE CENTER	ROCKFORD	61103	(815) 964-2200
AMBERWOOD CARE CENTER	ROCKFORD	61103	(815) 964-2200
AMBERWOOD CARE CENTER	ROCKFORD	61103	(815) 964-2200
AMBERWOOD CARE CENTER	ROCKFORD	61103	(815) 964-2200
AMBERWOOD CARE CENTER	ROCKFORD	61103	(815) 964-2200
AMBERWOOD CARE CENTER	ROCKFORD	61103	(815) 964-2200

01/06/2011	02/03/2011	Health
01/06/2011	02/03/2011	Health
01/06/2011	02/03/2011	Health
01/06/2011	02/03/2011	Health
01/06/2011	02/03/2011	Health
01/06/2011	02/03/2011	Health
01/06/2011	02/03/2011	Health
01/06/2011	02/03/2011	Health

		primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Nutrition and Dietary Deficiencies	IL	1) Provide 3 meals daily at regular times; or 2) serve

Isolated	Minimal harm or potential for actual harm
Isolated	Actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Actual harm
Pattern	Minimal harm or potential for actual harm

AMBERWOOD CARE CENTER	ROCKFORD	61103	(815) 964-2200
AMBERWOOD CARE CENTER	ROCKFORD	61103	(815) 964-2200
AMBERWOOD CARE CENTER	ROCKFORD	61103	(815) 964-2200
AMBERWOOD CARE CENTER	ROCKFORD	61103	(815) 964-2200
AMBERWOOD CARE CENTER	ROCKFORD	61103	(815) 964-2200
CALHOUN NURSING & REHAB CENTER	HARDIN	62047	(618) 576-2278
CALHOUN NURSING & REHAB CENTER	HARDIN	62047	(618) 576-2278
HERITAGE MANOR-GIBSON CITY	GIBSON CITY	60936	(217) 784-4257
HERITAGE MANOR-GIBSON CITY	GIBSON CITY	60936	(217) 784-4257

01/06/2011	02/03/2011	Health
01/06/2011	02/03/2011	Health
01/06/2011	02/03/2011	Health
01/06/2011	02/03/2011	Health
01/06/2011	02/03/2011	Health
04/23/2010	05/28/2010	Health
04/23/2010	05/28/2010	Health
12/22/2010	03/02/2011	Health
12/22/2010	03/02/2011	Health

		breakfast within 14 hours after dinner; or 3) offer a snack at bedtime each day.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Environmental Deficiencies	IL	Keep all essential equipment working safely.
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Administration Deficiencies	IL	Give lab tests only when the attending doctor ordered them.
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and

Widespread	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Widespread	Potential for minimal harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

HERITAGE MANOR-GIBSON CITY	GIBSON CITY	60936	(217) 784-4257
HERITAGE MANOR-GIBSON CITY	GIBSON CITY	60936	(217) 784-4257
HERITAGE MANOR-GIBSON CITY	GIBSON CITY	60936	(217) 784-4257
HERITAGE MANOR-GIBSON CITY	GIBSON CITY	60936	(217) 784-4257
POPE COUNTY CARE CENTER	GOLCONDA	62938	(618) 683-7711
POPE COUNTY CARE CENTER	GOLCONDA	62938	(618) 683-7711

12/22/2010	03/02/2011	Health
12/22/2010	03/02/2011	Health
12/22/2010	03/02/2011	Health
12/22/2010	03/22/2011	Health
01/13/2011	02/10/2011	Health
01/13/2011	02/10/2011	Health

		residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.
Mistreatment Deficiencies	IL	Write and use policies that forbid

Isolated	Actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual

POPE COUNTY CARE CENTER	GOLCONDA	62938	(618) 683-7711
POPE COUNTY CARE CENTER	GOLCONDA	62938	(618) 683-7711
POPE COUNTY CARE CENTER	GOLCONDA	62938	(618) 683-7711
POPE COUNTY CARE CENTER	GOLCONDA	62938	(618) 683-7711
POPE COUNTY CARE CENTER	GOLCONDA	62938	(618) 683-7711
POPE COUNTY CARE CENTER	GOLCONDA	62938	(618) 683-7711

01/13/2011	02/10/2011	Health
01/13/2011	02/27/2011	Health
01/13/2011	02/08/2011	Health
01/13/2011	02/10/2011	Health
01/13/2011	02/08/2011	Health
01/13/2011	02/03/2011	Health

		mistreatment, neglect and abuse of residents and theft of residents' property.
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.
Quality Care Deficiencies	IL	Give professional services that follow each resident's written care plan.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration

	harm
Pattern	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm

POPE COUNTY CARE CENTER	GOLCONDA	62938	(618) 683-7711
POPE COUNTY CARE CENTER	GOLCONDA	62938	(618) 683-7711
EXCEPTIONAL CARE, LLC	BURBANK	60459	(708) 499-5400
EXCEPTIONAL CARE, LLC	BURBANK	60459	(708) 499-5400
EXCEPTIONAL CARE, LLC	BURBANK	60459	(708) 499-5400
EXCEPTIONAL CARE, LLC	BURBANK	60459	(708) 499-5400
EXCEPTIONAL CARE, LLC	BURBANK	60459	(708) 499-5400
EXCEPTIONAL CARE, LLC	BURBANK	60459	(708) 499-5400
EXCEPTIONAL CARE, LLC	BURBANK	60459	(708) 499-5400

01/13/2011	02/08/2011	Health
01/13/2011	02/10/2011	Health
06/11/2010	06/16/2010	Health
06/11/2010	06/30/2010	Health
06/11/2010	06/28/2010	Health
06/11/2010	06/15/2010	Health
06/11/2010	06/28/2010	Health
06/11/2010	06/18/2010	Health
06/11/2010	06/20/2010	Health

		of immunizations.
Nutrition and Dietary Deficiencies	IL	Make sure that the attending doctor orders special diets.
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.
Resident Rights Deficiencies	IL	Try to resolve each resident's complaints quickly.
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.

Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm

EXCEPTIONAL CARE, LLC	BURBANK	60459	(708) 499-5400
EXCEPTIONAL CARE, LLC	BURBANK	60459	(708) 499-5400
SOUTHPOINT NURSING & REHAB CENTER	CHICAGO	60643	(773) 298-1177
SOUTHPOINT NURSING & REHAB CENTER	CHICAGO	60643	(773) 298-1177
SOUTHPOINT NURSING & REHAB CENTER	CHICAGO	60643	(773) 298-1177
SOUTHPOINT NURSING & REHAB CENTER	CHICAGO	60643	(773) 298-1177
SOUTHPOINT NURSING & REHAB CENTER	CHICAGO	60643	(773) 298-1177
SOUTHPOINT NURSING & REHAB CENTER	CHICAGO	60643	(773) 298-1177
SOUTHPOINT NURSING & REHAB CENTER	CHICAGO	60643	(773) 298-1177

IL

Based on Nursing Home Compare - Survey Deficiency

06/11/2010	06/30/2010	Health
06/11/2010	06/30/2010	Health
09/30/2010	10/15/2010	Health
09/30/2010	10/15/2010	Health
09/30/2010	10/15/2010	Health
09/30/2010	10/15/2010	Health
09/30/2010	10/15/2010	Health
09/30/2010	10/15/2010	Health
09/30/2010	10/15/2010	Health
09/30/2010	10/15/2010	Health

IL

Based on Nursing Home Compare - Survey Deficiency

Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.
Administration Deficiencies	IL	Keep clinical information safe, so that it will not be lost, destroyed or used by the wrong person.
Resident Rights Deficiencies	IL	Let the resident or the resident's representative look at all records.
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves

Widespread	Potential for minimal harm
Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

SOUTHPOINT NURSING & REHAB CENTER	CHICAGO	60643	(773) 298-1177
SOUTHPOINT NURSING & REHAB CENTER	CHICAGO	60643	(773) 298-1177
SOUTHPOINT NURSING & REHAB CENTER	CHICAGO	60643	(773) 298-1177
SOUTHPOINT NURSING & REHAB CENTER	CHICAGO	60643	(773) 298-1177
SOUTHPOINT NURSING & REHAB CENTER	CHICAGO	60643	(773) 298-1177
LAWRENCE COMMUNITY HLTHCR CTR	BRIDGEPORT	62417	(618) 945-2091
LAWRENCE COMMUNITY HLTHCR CTR	BRIDGEPORT	62417	(618) 945-2091
LAWRENCE COMMUNITY HLTHCR CTR	BRIDGEPORT	62417	(618) 945-2091

IL

Based on Nursing Home Compare - Survey Deficiency

09/30/2010	10/15/2010	Health
09/30/2010	10/15/2010	Health
09/30/2010	10/15/2010	Health
09/30/2010	10/15/2010	Health
09/30/2010	10/15/2010	Health
05/27/2010	06/25/2010	Health
05/27/2010	06/25/2010	Health
05/27/2010	06/25/2010	Health

		cannot care for themselves receive help with eating/drinking, grooming and hygiene.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.
Quality Care Deficiencies	IL	Give professional services that follow each resident's written care plan.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home

	harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

LAWRENCE COMMUNITY HLTHCR CTR	BRIDGEPORT	62417	(618) 945-2091
LAWRENCE COMMUNITY HLTHCR CTR	BRIDGEPORT	62417	(618) 945-2091
LAWRENCE COMMUNITY HLTHCR CTR	BRIDGEPORT	62417	(618) 945-2091
LAWRENCE COMMUNITY HLTHCR CTR	BRIDGEPORT	62417	(618) 945-2091
LAWRENCE COMMUNITY HLTHCR CTR	BRIDGEPORT	62417	(618) 945-2091
ROCKFORD NURSING & REHAB CENTER	ROCKFORD	61103	(815) 316-1400
ROCKFORD NURSING & REHAB CENTER	ROCKFORD	61103	(815) 316-1400
ROCKFORD NURSING & REHAB CENTER	ROCKFORD	61103	(815) 316-1400

IL

Based on Nursing Home Compare - Survey Deficiency

05/27/2010	06/25/2010	Health
05/27/2010	06/25/2010	Health
05/27/2010	06/25/2010	Health
05/27/2010	06/25/2010	Health
05/27/2010	06/25/2010	Health
11/24/2010	12/15/2010	Health
11/24/2010	12/15/2010	Health
11/24/2010	12/15/2010	Health

		who enters the nursing home without a catheter is not given a catheter, unless it is necessary.
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.
Administration Deficiencies	IL	post nurse staffing information.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Administration Deficiencies	IL	Hire nurse aides who have shown that they are skilled and care for residents safely on-the-job.
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.
Mistreatment Deficiencies	IL	Protect residents from mistreatment, neglect, and/or theft of personal property.

	harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Pattern	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Immediate jeopardy to resident health or safety

ROCKFORD NURSING & REHAB CENTER	ROCKFORD	61103	(815) 316-1400
ROCKFORD NURSING & REHAB CENTER	ROCKFORD	61103	(815) 316-1400
ROCKFORD NURSING & REHAB CENTER	ROCKFORD	61103	(815) 316-1400
ROCKFORD NURSING & REHAB CENTER	ROCKFORD	61103	(815) 316-1400
ROCKFORD NURSING & REHAB CENTER	ROCKFORD	61103	(815) 316-1400
ROCKFORD NURSING & REHAB CENTER	ROCKFORD	61103	(815) 316-1400
ROCKFORD NURSING & REHAB CENTER	ROCKFORD	61103	(815) 316-1400
ROCKFORD NURSING & REHAB CENTER	ROCKFORD	61103	(815) 316-1400

11/24/2010	12/15/2010	Health
11/24/2010	02/15/2011	Health
11/24/2010	12/15/2010	Health
11/24/2010	12/15/2010	Health
11/24/2010	12/15/2010	Health
11/24/2010	12/15/2010	Health
11/24/2010	12/15/2010	Health

Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.
Resident Assessment Deficiencies	IL	Make sure all assessments are accurate, coordinated by an RN, done by the right professional,

Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

ROCKFORD NURSING & REHAB CENTER	ROCKFORD	61103	(815) 316-1400
ROCKFORD NURSING & REHAB CENTER	ROCKFORD	61103	(815) 316-1400
ROCKFORD NURSING & REHAB CENTER	ROCKFORD	61103	(815) 316-1400
ROCKFORD NURSING & REHAB CENTER	ROCKFORD	61103	(815) 316-1400
ROCKFORD NURSING & REHAB CENTER	ROCKFORD	61103	(815) 316-1400
ROCKFORD NURSING & REHAB CENTER	ROCKFORD	61103	(815) 316-1400
ROCKFORD NURSING & REHAB CENTER	ROCKFORD	61103	(815) 316-1400

11/24/2010	12/15/2010	Health
11/24/2010	12/15/2010	Health
11/24/2010	12/15/2010	Health
11/24/2010	02/15/2011	Health
11/24/2010	02/15/2011	Health
11/24/2010	02/15/2011	Health
11/24/2010	12/15/2010	Health

		and are signed by the person completing them.
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Resident Assessment Deficiencies	IL	Screen residents when they are first admitted to send them to an area with special care for people with developmental disabilities or mental illness, if needed.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home

Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Isolated	Immediate jeopardy to resident health or safety
Isolated	Minimal harm or potential for actual harm

ROCKFORD NURSING & REHAB CENTER	ROCKFORD	61103	(815) 316-1400
ROCKFORD NURSING & REHAB CENTER	ROCKFORD	61103	(815) 316-1400
ROCKFORD NURSING & REHAB CENTER	ROCKFORD	61103	(815) 316-1400
ROCKFORD NURSING & REHAB CENTER	ROCKFORD	61103	(815) 316-1400
ROCKFORD NURSING & REHAB CENTER	ROCKFORD	61103	(815) 316-1400
ROCKFORD NURSING & REHAB CENTER	ROCKFORD	61103	(815) 316-1400
ROCKFORD NURSING & REHAB CENTER	ROCKFORD	61103	(815) 316-1400
ROCKFORD NURSING & REHAB CENTER	ROCKFORD	61103	(815) 316-1400

11/24/2010	12/15/2010	Health
11/24/2010	02/15/2011	Health
11/24/2010	02/15/2011	Health
11/24/2010	02/15/2011	Health
11/24/2010	12/15/2010	Health
11/24/2010	12/15/2010	Health
11/24/2010	12/15/2010	Health

		without a catheter is not given a catheter, unless it is necessary.
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.
Quality Care Deficiencies	IL	Give each resident enough fluids to keep them healthy and prevent dehydration.
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.
Quality Care Deficiencies	IL	Have enough nurses to care for every resident in a way that maximizes the resident's well being.
Quality Care Deficiencies	IL	Use a registered nurse at least 8

Isolated	Minimal harm or potential for actual harm
Widespread	Immediate jeopardy to resident health or safety
Isolated	Minimal harm or potential for actual harm
Isolated	Actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual

ROCKFORD NURSING & REHAB CENTER	ROCKFORD	61103	(815) 316-1400
ROCKFORD NURSING & REHAB CENTER	ROCKFORD	61103	(815) 316-1400
ROCKFORD NURSING & REHAB CENTER	ROCKFORD	61103	(815) 316-1400
ROCKFORD NURSING & REHAB CENTER	ROCKFORD	61103	(815) 316-1400
ROCKFORD NURSING & REHAB CENTER	ROCKFORD	61103	(815) 316-1400
ROCKFORD NURSING & REHAB CENTER	ROCKFORD	61103	(815) 316-1400
ROCKFORD NURSING & REHAB CENTER	ROCKFORD	61103	(815) 316-1400
ROCKFORD NURSING & REHAB CENTER	ROCKFORD	61103	(815) 316-1400
ROCKFORD NURSING & REHAB CENTER	ROCKFORD	61103	(815) 316-1400
ROCKFORD NURSING & REHAB CENTER	ROCKFORD	61103	(815) 316-1400

11/24/2010	12/15/2010	Health
11/24/2010	12/15/2010	Health
11/24/2010	12/15/2010	Health
11/24/2010	02/15/2011	Health
11/24/2010	12/15/2010	Health
11/24/2010	12/15/2010	Health
11/24/2010	02/15/2011	Health
11/24/2010	02/15/2011	Health
11/24/2010	02/15/2011	Health
11/24/2010	02/15/2011	Health

		hours a day, 7 days a week.
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.
Nutrition and Dietary Deficiencies	IL	Offer other nutritional food to each resident who will not eat the food served.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Resident Assessment Deficiencies	IL	Make sure that doctors visit residents regularly, as required.
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.
Administration Deficiencies	IL	Be administered in a way that leads to the highest possible level

	harm
Widespread	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Widespread	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm

ROCKFORD NURSING & REHAB CENTER	ROCKFORD	61103	(815) 316-1400
ROCKFORD NURSING & REHAB CENTER	ROCKFORD	61103	(815) 316-1400
GOOD SAMARITAN SOCIETY - PROPHETS RIVERVIEW	PROPHETSTOWN	61277	(815) 537-5175
GOOD SAMARITAN SOCIETY - PROPHETS RIVERVIEW	PROPHETSTOWN	61277	(815) 537-5175
GOOD SAMARITAN SOCIETY - PROPHETS RIVERVIEW	PROPHETSTOWN	61277	(815) 537-5175
HITZ MEMORIAL HOME	ALHAMBRA	62001	(618) 488-2355

11/24/2010	12/15/2010	Health
11/24/2010	12/15/2010	Health
10/14/2010	10/27/2010	Health
10/14/2010	10/27/2010	Health
10/14/2010	10/27/2010	Health
10/12/2010	10/28/2010	Health

		of well being for each resident.
Administration Deficiencies	IL	Get proof that a nurse aide has the training and skills that the State requires.
Administration Deficiencies	IL	Set up or keep a group of people to review and ensure quality.
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.
Resident Rights Deficiencies	IL	Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's

Pattern	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

HITZ MEMORIAL HOME	ALHAMBRA	62001	(618) 488-2355
HITZ MEMORIAL HOME	ALHAMBRA	62001	(618) 488-2355
HITZ MEMORIAL HOME	ALHAMBRA	62001	(618) 488-2355
HITZ MEMORIAL HOME	ALHAMBRA	62001	(618) 488-2355
HITZ MEMORIAL HOME	ALHAMBRA	62001	(618) 488-2355
HITZ MEMORIAL HOME	ALHAMBRA	62001	(618) 488-2355

IL

Based on Nursing Home Compare - Survey Deficiency

10/12/2010	10/27/2010	Health
10/12/2010	10/28/2010	Health
10/12/2010	10/28/2010	Health
10/12/2010	10/28/2010	Health
10/12/2010	10/28/2010	Health
10/12/2010	10/29/2010	Health

		physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.
Quality Care Deficiencies	IL	Give each resident enough fluids to keep them healthy and prevent dehydration.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Administration Deficiencies	IL	Keep accurate and appropriate medical records.

Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

COBDEN REHAB & NURSING CENTER	COBDEN	62920	(618) 893-4214
COBDEN REHAB & NURSING CENTER	COBDEN	62920	(618) 893-4214
COBDEN REHAB & NURSING CENTER	COBDEN	62920	(618) 893-4214
COBDEN REHAB & NURSING CENTER	COBDEN	62920	(618) 893-4214
MANORCARE OF HIGHLAND PARK	HIGHLAND PARK	60035	(847) 266-9266
MANORCARE OF HIGHLAND PARK	HIGHLAND PARK	60035	(847) 266-9266

10/07/2010	10/26/2010	Health
10/07/2010	10/26/2010	Health
10/07/2010	10/26/2010	Health
10/07/2010	10/26/2010	Health
11/30/2010	12/30/2010	Health
11/30/2010	12/30/2010	Health

Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the

Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Isolated	Actual harm

MANORCARE OF HIGHLAND PARK	HIGHLAND PARK	60035	(847) 266-9266
HELIA HEALTHCARE OF CHAMPAIGN	CHAMPAIGN	61821	(217) 352-0516
HELIA HEALTHCARE OF CHAMPAIGN	CHAMPAIGN	61821	(217) 352-0516
HELIA HEALTHCARE OF CHAMPAIGN	CHAMPAIGN	61821	(217) 352-0516
HELIA HEALTHCARE OF CHAMPAIGN	CHAMPAIGN	61821	(217) 352-0516
HELIA HEALTHCARE OF CHAMPAIGN	CHAMPAIGN	61821	(217) 352-0516
HELIA HEALTHCARE OF CHAMPAIGN	CHAMPAIGN	61821	(217) 352-0516
HELIA HEALTHCARE OF CHAMPAIGN	CHAMPAIGN	61821	(217) 352-0516

11/30/2010	12/30/2010	Health
10/28/2010	12/03/2010	Health
10/28/2010	11/17/2010	Health
10/28/2010	11/15/2010	Health
10/28/2010	12/03/2010	Health
10/28/2010	12/03/2010	Health
10/28/2010	12/03/2010	Health
10/28/2010	12/03/2010	Health

		highest quality of life possible.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Resident Rights Deficiencies	IL	Properly hold, secure and manage each resident's personal money which is deposited with the nursing home.
Resident Rights Deficiencies	IL	Provide proof that all residents' personal money which is deposited with the nursing home, is secure.
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Resident Assessment Deficiencies	IL	Develop a plan with the resident and family for the resident's care after leaving the nursing home.

Widespread	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

HELIA HEALTHCARE OF CHAMPAIGN	CHAMPAIGN	61821	(217) 352-0516
HELIA HEALTHCARE OF CHAMPAIGN	CHAMPAIGN	61821	(217) 352-0516
HELIA HEALTHCARE OF CHAMPAIGN	CHAMPAIGN	61821	(217) 352-0516
HELIA HEALTHCARE OF CHAMPAIGN	CHAMPAIGN	61821	(217) 352-0516
HELIA HEALTHCARE OF CHAMPAIGN	CHAMPAIGN	61821	(217) 352-0516
HELIA HEALTHCARE OF CHAMPAIGN	CHAMPAIGN	61821	(217) 352-0516
VERMILION MANOR NURSING HOME	DANVILLE	61834	(217) 443-6430
VERMILION MANOR NURSING HOME	DANVILLE	61834	(217) 443-6430

10/28/2010	12/03/2010	Health
10/28/2010	12/03/2010	Health
10/28/2010	11/15/2010	Health
10/28/2010	12/03/2010	Health
10/28/2010	12/03/2010	Health
10/28/2010	12/03/2010	Health
04/30/2010	08/25/2010	Health
04/30/2010	08/25/2010	Health

		after leaving the nursing home.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.
Environmental Deficiencies	IL	Have enough outside airflow.
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.

Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Potential for minimal harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Actual harm

VERMILION MANOR NURSING HOME	DANVILLE	61834	(217) 443-6430
VERMILION MANOR NURSING HOME	DANVILLE	61834	(217) 443-6430
VERMILION MANOR NURSING HOME	DANVILLE	61834	(217) 443-6430
WINDMILL NURSING PAVILION	SOUTH HOLLAND	60473	(708) 339-0600
WINDMILL NURSING PAVILION	SOUTH HOLLAND	60473	(708) 339-0600
WINDMILL NURSING PAVILION	SOUTH HOLLAND	60473	(708) 339-0600
WINDMILL NURSING PAVILION	SOUTH HOLLAND	60473	(708) 339-0600

04/30/2010	08/25/2010	Health
04/30/2010	09/02/2010	Health
04/30/2010	09/02/2010	Health
12/10/2010	01/11/2011	Health
12/10/2010	01/04/2011	Health
12/10/2010	01/04/2011	Health
12/10/2010	01/04/2011	Health

		sores or heal existing bed sores.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.
Quality Care Deficiencies	IL	Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.
Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Quality Care Deficiencies	IL	Make sure that residents with

Isolated	Actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual

WINDMILL NURSING PAVILION	SOUTH HOLLAND	60473	(708) 339-0600
WINDMILL NURSING PAVILION	SOUTH HOLLAND	60473	(708) 339-0600
WINDMILL NURSING PAVILION	SOUTH HOLLAND	60473	(708) 339-0600
NORTH CHURCH NURSING & REHAB	JACKSONVILLE	62650	(217) 245-4174
NORTH CHURCH NURSING & REHAB	JACKSONVILLE	62650	(217) 245-4174
GOOD SAMARITAN - PONTIAC	PONTIAC	61764	(815) 844-5121
GOOD SAMARITAN - PONTIAC	PONTIAC	61764	(815) 844-5121

12/10/2010	12/14/2010	Health
12/10/2010	12/14/2010	Health
12/10/2010	01/19/2011	Health
12/17/2010	12/27/2010	Health
12/17/2010	12/27/2010	Health
10/06/2010	10/26/2010	Health
10/06/2010	10/26/2010	Health

		reduced range of motion get proper treatment and services to increase range of motion.
Quality Care Deficiencies	IL	Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Quality Care Deficiencies	IL	Use a registered nurse at least 8 hours a day, 7 days a week.
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.
Resident Rights Deficiencies	IL	Properly hold, secure and manage each resident's personal money which is deposited with the nursing home.
Resident Rights Deficiencies	IL	Quickly give a resident's personal

	harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Pattern	Minimal harm or potential for actual

GOOD SAMARITAN - PONTIAC	PONTIAC	61764	(815) 844-5121
GOOD SAMARITAN - PONTIAC	PONTIAC	61764	(815) 844-5121
GOOD SAMARITAN - PONTIAC	PONTIAC	61764	(815) 844-5121
GOOD SAMARITAN - PONTIAC	PONTIAC	61764	(815) 844-5121
GOOD SAMARITAN - PONTIAC	PONTIAC	61764	(815) 844-5121
LIEBERMAN CENTER FOR HEALTH & REHAB	SKOKIE	60076	(847) 929-3213
LIEBERMAN CENTER FOR HEALTH & REHAB	SKOKIE	60076	(847) 929-3213
LIEBERMAN CENTER FOR HEALTH & REHAB	SKOKIE	60076	(847) 929-3213

10/06/2010	10/26/2010	Health
10/06/2010	10/26/2010	Health
10/06/2010	10/26/2010	Health
10/06/2010	10/21/2010	Health
10/06/2010	10/26/2010	Health
06/11/2010	07/26/2010	Health
06/11/2010	07/26/2010	Health
06/11/2010	07/26/2010	Health

		money to the heads of his or her estate after the resident's death.
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.
Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's

	harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Widespread	Potential for minimal harm
Pattern	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm

LIEBERMAN CENTER FOR HEALTH & REHAB	SKOKIE	60076	(847) 929-3213
LIEBERMAN CENTER FOR HEALTH & REHAB	SKOKIE	60076	(847) 929-3213
LIEBERMAN CENTER FOR HEALTH & REHAB	SKOKIE	60076	(847) 929-3213
LIEBERMAN CENTER FOR HEALTH & REHAB	SKOKIE	60076	(847) 929-3213
LIEBERMAN CENTER FOR HEALTH & REHAB	SKOKIE	60076	(847) 929-3213
MANORCARE OF WILMETTE	WILMETTE	60091	(847) 216-5000
MANORCARE OF WILMETTE	WILMETTE	60091	(847) 216-5000
MANORCARE OF WILMETTE	WILMETTE	60091	(847) 216-5000

IL

Based on Nursing Home Compare - Survey Deficiency

06/11/2010	07/26/2010	Health
06/11/2010	07/26/2010	Health
06/11/2010	07/26/2010	Health
06/11/2010	07/26/2010	Health
06/11/2010	07/26/2010	Health
05/10/2010	06/21/2010	Health
05/10/2010	06/21/2010	Health
05/10/2010	06/21/2010	Health

		that meets all of a resident's needs, with timetables and actions that can be measured.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Resident Rights Deficiencies	IL	Try to resolve each resident's complaints quickly.
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.

	harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

MANORCARE OF WILMETTE	WILMETTE	60091	(847) 216-5000
MANORCARE OF WILMETTE	WILMETTE	60091	(847) 216-5000
MANORCARE OF WILMETTE	WILMETTE	60091	(847) 216-5000
MANORCARE OF WILMETTE	WILMETTE	60091	(847) 216-5000
MANORCARE OF WILMETTE	WILMETTE	60091	(847) 216-5000
APOSTOLIC CHRISTIAN SKYLINES	PEORIA	61614	(309) 691-8091
PROVENA ST JOSEPH CENTER	FREEPORT	61032	(815) 232-6181
PROVENA ST JOSEPH CENTER	FREEPORT	61032	(815) 232-6181
PROVENA ST JOSEPH CENTER	FREEPORT	61032	(815) 232-6181
PROVENA ST JOSEPH CENTER	FREEPORT	61032	(815) 232-6181

IL

Based on Nursing Home Compare - Survey Deficiency

05/10/2010	06/21/2010	Health
05/10/2010	06/21/2010	Health
05/10/2010	06/21/2010	Health
05/10/2010	06/21/2010	Health
05/10/2010	06/21/2010	Health
05/19/2010	05/27/2010	Health
01/07/2011	01/25/2011	Health
01/07/2011	01/25/2011	Health
01/07/2011	01/25/2011	Health
01/07/2011	01/25/2011	Health

IL

Based on Nursing Home Compare - Survey Deficiency

Environmental Deficiencies	IL	Provide clean bed and bath linens that are in good condition.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.
Environmental Deficiencies	IL	Keep safe, clean and homelike surroundings.
Environmental Deficiencies	IL	Keep sound levels comfortable.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.

Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm

PROVENA ST JOSEPH CENTER	FREEPORT	61032	(815) 232-6181
PROVENA ST JOSEPH CENTER	FREEPORT	61032	(815) 232-6181
PROVENA ST JOSEPH CENTER	FREEPORT	61032	(815) 232-6181
PROVENA ST JOSEPH CENTER	FREEPORT	61032	(815) 232-6181
PROVENA ST JOSEPH CENTER	FREEPORT	61032	(815) 232-6181
PROVENA ST JOSEPH CENTER	FREEPORT	61032	(815) 232-6181
PROVENA ST JOSEPH CENTER	FREEPORT	61032	(815) 232-6181
PROVENA ST JOSEPH CENTER	FREEPORT	61032	(815) 232-6181
PROVENA ST JOSEPH CENTER	FREEPORT	61032	(815) 232-6181

IL

Based on Nursing Home Compare - Survey Deficiency

01/07/2011	01/25/2011	Health
01/07/2011	01/25/2011	Health
01/07/2011	01/25/2011	Health
01/07/2011	01/25/2011	Health
01/07/2011	01/25/2011	Health
01/07/2011	01/25/2011	Health
01/07/2011	01/25/2011	Health
01/07/2011	01/25/2011	Health
01/07/2011	01/25/2011	Health

IL

Based on Nursing Home Compare - Survey Deficiency

Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Quality Care Deficiencies	IL	Have enough nurses to care for every resident in a way that maximizes the resident's well being.
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.
Nutrition and Dietary Deficiencies	IL	Provide food in a way that meets a resident's needs.
Nutrition and Dietary Deficiencies	IL	1) Provide 3 meals daily at regular times; or 2) serve breakfast within 14 hours after dinner; or 3) offer a snack at bedtime each day.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Pharmacy Service Deficiencies	IL	Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Environmental Deficiencies	IL	Make sure that the nursing home

Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Widespread	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm

PROVENA ST JOSEPH CENTER	FREEPORT	61032	(815) 232-6181
HIGHLAND PARK NURSING & REHAB	HIGHWOOD	60040	(847) 432-9142
HIGHLAND PARK NURSING & REHAB	HIGHWOOD	60040	(847) 432-9142
HIGHLAND PARK NURSING & REHAB	HIGHWOOD	60040	(847) 432-9142
HIGHLAND PARK NURSING & REHAB	HIGHWOOD	60040	(847) 432-9142
HIGHLAND PARK NURSING & REHAB	HIGHWOOD	60040	(847) 432-9142
HIGHLAND PARK NURSING & REHAB	HIGHWOOD	60040	(847) 432-9142

		Health
10/27/2010	11/29/2010	Health
10/27/2010	11/29/2010	Health
10/27/2010	11/29/2010	Health
10/27/2010	11/29/2010	Health
10/27/2010	01/17/2011	Health
10/27/2010	11/29/2010	Health

Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Quality Care Deficiencies	IL	Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating

IL

Based on Nursing Home Compare - Survey Deficiency

Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Actual harm
Isolated	Minimal harm or potential for actual harm

HIGHLAND PARK NURSING & REHAB	HIGHWOOD	60040	(847) 432-9142
HIGHLAND PARK NURSING & REHAB	HIGHWOOD	60040	(847) 432-9142
HIGHLAND PARK NURSING & REHAB	HIGHWOOD	60040	(847) 432-9142
HIGHLAND PARK NURSING & REHAB	HIGHWOOD	60040	(847) 432-9142
FAIRVIEW NURSING PLAZA	ROCKFORD	61108	(815) 397-5531
FAIRVIEW NURSING PLAZA	ROCKFORD	61108	(815) 397-5531
FAIRVIEW NURSING PLAZA	ROCKFORD	61108	(815) 397-5531
FAIRVIEW NURSING PLAZA	ROCKFORD	61108	(815) 397-5531

10/27/2010	11/29/2010	Health
10/27/2010	01/17/2011	Health
10/27/2010	11/29/2010	Health
10/27/2010	11/29/2010	Health
11/04/2010	11/05/2010	Health
11/04/2010	11/24/2010	Health
11/04/2010	11/24/2010	Health
11/04/2010	11/24/2010	Health

		skills, if possible.
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.
Quality Care Deficiencies	IL	Give each resident enough fluids to keep them healthy and prevent dehydration.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Mistreatment Deficiencies	IL	Protect residents from mistreatment, neglect, and/or theft of personal property.
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the

Isolated	Actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Immediate jeopardy to resident health or safety
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Actual harm

FAIRVIEW NURSING PLAZA	ROCKFORD	61108	(815) 397-5531
FAIRVIEW NURSING PLAZA	ROCKFORD	61108	(815) 397-5531
FAIRVIEW NURSING PLAZA	ROCKFORD	61108	(815) 397-5531
PARKSHORE ESTATES NURSING & REHAB	CHICAGO	60637	(773) 752-6000
PARKSHORE ESTATES NURSING & REHAB	CHICAGO	60637	(773) 752-6000
PARKSHORE ESTATES NURSING & REHAB	CHICAGO	60637	(773) 752-6000
PARKSHORE ESTATES NURSING & REHAB	CHICAGO	60637	(773) 752-6000

IL

Based on Nursing Home Compare - Survey Deficiency

11/04/2010	11/05/2010	Health
11/04/2010	11/24/2010	Health
11/04/2010	11/24/2010	Health
01/14/2011	02/18/2011	Health
01/14/2011	02/18/2011	Health
01/14/2011	02/18/2011	Health
01/14/2011	02/18/2011	Health

		services to get or keep the highest quality of life possible.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Pharmacy Service Deficiencies	IL	Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.
Resident Rights Deficiencies	IL	Properly hold, secure and manage each resident's personal money which is deposited with the nursing home.
Resident Rights Deficiencies	IL	Quickly give a resident's personal money to the heads of his or her estate after the resident's death.
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.
Mistreatment Deficiencies	IL	Protect each resident from all abuse, physical punishment, and being separated from others.

Isolated	Immediate jeopardy to resident health or safety
Isolated	Actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Immediate jeopardy to resident health or safety

PARKSHORE ESTATES NURSING & REHAB	CHICAGO	60637	(773) 752-6000
PARKSHORE ESTATES NURSING & REHAB	CHICAGO	60637	(773) 752-6000
PARKSHORE ESTATES NURSING & REHAB	CHICAGO	60637	(773) 752-6000
PARKSHORE ESTATES NURSING & REHAB	CHICAGO	60637	(773) 752-6000
PARKSHORE ESTATES NURSING & REHAB	CHICAGO	60637	(773) 752-6000
PARKSHORE ESTATES NURSING & REHAB	CHICAGO	60637	(773) 752-6000
PARKSHORE ESTATES NURSING & REHAB	CHICAGO	60637	(773) 752-6000

IL

Based on Nursing Home Compare - Survey Deficiency

01/14/2011	02/18/2011	Health
01/14/2011	02/18/2011	Health
01/14/2011	02/18/2011	Health
01/14/2011	02/18/2011	Health
01/14/2011	02/18/2011	Health
01/14/2011	02/18/2011	Health
01/14/2011	02/18/2011	Health

Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.
Quality Care Deficiencies	IL	Develop/implement required

Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual

PARKSHORE ESTATES NURSING & REHAB	CHICAGO	60637	(773) 752-6000
PARKSHORE ESTATES NURSING & REHAB	CHICAGO	60637	(773) 752-6000
PARKSHORE ESTATES NURSING & REHAB	CHICAGO	60637	(773) 752-6000
OAK LAWN RESPIRATORY & REHAB	OAK LAWN	60453	(708) 636-7000
OAK LAWN RESPIRATORY & REHAB	OAK LAWN	60453	(708) 636-7000
OAK LAWN RESPIRATORY & REHAB	OAK LAWN	60453	(708) 636-7000
OAK LAWN RESPIRATORY & REHAB	OAK LAWN	60453	(708) 636-7000
OAK LAWN RESPIRATORY & REHAB	OAK LAWN	60453	(708) 636-7000

IL

Based on Nursing Home Compare - Survey Deficiency

01/14/2011	02/18/2011	Health
01/14/2011	02/18/2011	Health
01/14/2011	02/18/2011	Health
01/26/2011	02/22/2011	Health
01/26/2011	02/22/2011	Health
01/26/2011	02/22/2011	Health
01/26/2011	02/22/2011	Health
01/26/2011	02/22/2011	Health

		procedures for the administration of immunizations.
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Environmental Deficiencies	IL	Have enough backup water supply for important areas of the nursing home.
Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.

	harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

OAK LAWN RESPIRATORY & REHAB	OAK LAWN	60453	(708) 636-7000
OAK LAWN RESPIRATORY & REHAB	OAK LAWN	60453	(708) 636-7000
OAK LAWN RESPIRATORY & REHAB	OAK LAWN	60453	(708) 636-7000
OAK LAWN RESPIRATORY & REHAB	OAK LAWN	60453	(708) 636-7000
OAK LAWN RESPIRATORY & REHAB	OAK LAWN	60453	(708) 636-7000
OAK LAWN RESPIRATORY & REHAB	OAK LAWN	60453	(708) 636-7000

01/26/2011	02/25/2011	Health
01/26/2011	02/22/2011	Health
01/26/2011	02/22/2011	Health
01/26/2011	02/22/2011	Health
01/26/2011	02/22/2011	Health
01/26/2011	02/22/2011	Health

		sores or heal existing bed sores.
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.
Quality Care Deficiencies	IL	Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.
Pharmacy Service Deficiencies	IL	Keep the rate of medication

Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual

OAK LAWN RESPIRATORY & REHAB	OAK LAWN	60453	(708) 636-7000
OAK LAWN RESPIRATORY & REHAB	OAK LAWN	60453	(708) 636-7000
OAK LAWN RESPIRATORY & REHAB	OAK LAWN	60453	(708) 636-7000
OAK LAWN RESPIRATORY & REHAB	OAK LAWN	60453	(708) 636-7000
OAK LAWN RESPIRATORY & REHAB	OAK LAWN	60453	(708) 636-7000
OAK LAWN RESPIRATORY & REHAB	OAK LAWN	60453	(708) 636-7000
OAK LAWN RESPIRATORY & REHAB	OAK LAWN	60453	(708) 636-7000
OAK LAWN RESPIRATORY & REHAB	OAK LAWN	60453	(708) 636-7000

IL

Based on Nursing Home Compare - Survey Deficiency

01/26/2011	02/22/2011	Health
01/26/2011	02/22/2011	Health
01/26/2011	02/22/2011	Health
01/26/2011	02/22/2011	Health
01/26/2011	02/22/2011	Health
01/26/2011	02/22/2011	Health
01/26/2011	02/22/2011	Health
01/26/2011	02/22/2011	Health

		errors (wrong drug, wrong dose, wrong time) to less than 5%.
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.
Nutrition and Dietary Deficiencies	IL	Make sure that the attending doctor orders special diets.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Pharmacy Service Deficiencies	IL	Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.
Environmental Deficiencies	IL	Make sure that a working call system is available in each resident's room or bathroom and bathing area.

	harm
Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Potential for minimal harm
Widespread	Minimal harm or potential for actual harm

OAK LAWN RESPIRATORY & REHAB	OAK LAWN	60453	(708) 636-7000
PROVENA MCAULEY MANOR	AURORA	60506	(630) 859-3700
PROVENA MCAULEY MANOR	AURORA	60506	(630) 859-3700
PROVENA MCAULEY MANOR	AURORA	60506	(630) 859-3700
PROVENA MCAULEY MANOR	AURORA	60506	(630) 859-3700
PROVENA MCAULEY MANOR	AURORA	60506	(630) 859-3700
IMBODEN CREEK LIVING CENTER	DECATUR	62521	(217) 422-6464
IMBODEN CREEK LIVING CENTER	DECATUR	62521	(217) 422-6464
IMBODEN CREEK LIVING CENTER	DECATUR	62521	(217) 422-6464

IL

Based on Nursing Home Compare - Survey Deficiency

01/26/2011	02/22/2011	Health
06/10/2010	07/01/2010	Health
06/10/2010	07/01/2010	Health
06/10/2010	07/01/2010	Health
06/10/2010	07/01/2010	Health
06/10/2010	07/01/2010	Health
07/22/2010	07/28/2010	Health
07/22/2010	07/28/2010	Health
07/22/2010	08/01/2010	Health

IL

Based on Nursing Home Compare - Survey Deficiency

Administration Deficiencies	IL	Get services outside the nursing home that meet professional standards.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.

Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm

IMBODEN CREEK LIVING CENTER	DECATUR	62521	(217) 422-6464
RENAISSANCE AT HILLSIDE	HILLSIDE	60162	(708) 544-9933
RENAISSANCE AT HILLSIDE	HILLSIDE	60162	(708) 544-9933
RENAISSANCE AT HILLSIDE	HILLSIDE	60162	(708) 544-9933
RENAISSANCE AT HILLSIDE	HILLSIDE	60162	(708) 544-9933
RENAISSANCE AT HILLSIDE	HILLSIDE	60162	(708) 544-9933
RENAISSANCE AT HILLSIDE	HILLSIDE	60162	(708) 544-9933
RENAISSANCE AT HILLSIDE	HILLSIDE	60162	(708) 544-9933
PLAZA NURSING AND REHAB CTR	MIDLOTHIAN	60445	(708) 389-3141

07/22/2010	07/28/2010	Health
04/16/2010	05/10/2010	Health
04/16/2010	05/10/2010	Health
04/16/2010	05/10/2010	Health
04/16/2010	05/10/2010	Health
04/16/2010	05/10/2010	Health
04/16/2010	05/10/2010	Health
04/16/2010	05/10/2010	Health
04/16/2010	05/10/2010	Health
09/21/2010	10/15/2010	Health

Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.

Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

PLAZA NURSING AND REHAB CTR	MIDLOTHIAN	60445	(708) 389-3141
PLAZA NURSING AND REHAB CTR	MIDLOTHIAN	60445	(708) 389-3141
PLAZA NURSING AND REHAB CTR	MIDLOTHIAN	60445	(708) 389-3141
PLAZA NURSING AND REHAB CTR	MIDLOTHIAN	60445	(708) 389-3141
PLAZA NURSING AND REHAB CTR	MIDLOTHIAN	60445	(708) 389-3141
PLAZA NURSING AND REHAB CTR	MIDLOTHIAN	60445	(708) 389-3141
PLAZA NURSING AND REHAB CTR	MIDLOTHIAN	60445	(708) 389-3141

09/21/2010	10/15/2010	Health
09/21/2010	10/15/2010	Health
09/21/2010	10/15/2010	Health
09/21/2010	10/15/2010	Health
09/21/2010	10/15/2010	Health
09/21/2010	10/15/2010	Health
09/21/2010	10/15/2010	Health
09/21/2010	10/15/2010	Health

		confidential.
Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.
Environmental Deficiencies	IL	Keep safe, clean and homelike

Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual

PLAZA NURSING AND REHAB CTR	MIDLOTHIAN	60445	(708) 389-3141
PLAZA NURSING AND REHAB CTR	MIDLOTHIAN	60445	(708) 389-3141
PLAZA NURSING AND REHAB CTR	MIDLOTHIAN	60445	(708) 389-3141
PLAZA NURSING AND REHAB CTR	MIDLOTHIAN	60445	(708) 389-3141
PLAZA NURSING AND REHAB CTR	MIDLOTHIAN	60445	(708) 389-3141
PLAZA NURSING AND REHAB CTR	MIDLOTHIAN	60445	(708) 389-3141

09/21/2010	10/15/2010	Health
09/21/2010	10/15/2010	Health
09/21/2010	10/15/2010	Health
09/21/2010	12/10/2010	Health
09/21/2010	10/15/2010	Health
09/21/2010	10/15/2010	Health

		surroundings.
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or

	harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Immediate jeopardy to resident health or safety
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

PLAZA NURSING AND REHAB CTR	MIDLOTHIAN	60445	(708) 389-3141
PLAZA NURSING AND REHAB CTR	MIDLOTHIAN	60445	(708) 389-3141
PLAZA NURSING AND REHAB CTR	MIDLOTHIAN	60445	(708) 389-3141
PLAZA NURSING AND REHAB CTR	MIDLOTHIAN	60445	(708) 389-3141
PLAZA NURSING AND REHAB CTR	MIDLOTHIAN	60445	(708) 389-3141
PLAZA NURSING AND REHAB CTR	MIDLOTHIAN	60445	(708) 389-3141
PLAZA NURSING AND REHAB CTR	MIDLOTHIAN	60445	(708) 389-3141
BEMENT HEALTH CARE CENTER	BEMENT	61813	(217) 678-2191
BEMENT HEALTH CARE CENTER	BEMENT	61813	(217) 678-2191

09/21/2010	10/15/2010	Health
09/21/2010	10/15/2010	Health
09/21/2010	10/15/2010	Health
09/21/2010	10/15/2010	Health
09/21/2010	10/15/2010	Health
09/21/2010	10/15/2010	Health
02/24/2011	03/10/2011	Health
02/24/2011	03/10/2011	Health

		change drugs that cause unwanted effects.
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.
Administration Deficiencies	IL	post nurse staffing information.
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.
Environmental Deficiencies	IL	Make sure there is a program to prevent/deal with mice, insects, or other pests.
Administration Deficiencies	IL	Set up or keep a group of people to review and ensure quality.
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to

Pattern	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Widespread	Potential for minimal harm
Pattern	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

BEMENT HEALTH CARE CENTER	BEMENT	61813	(217) 678-2191
BEMENT HEALTH CARE CENTER	BEMENT	61813	(217) 678-2191
BEMENT HEALTH CARE CENTER	BEMENT	61813	(217) 678-2191
BEMENT HEALTH CARE CENTER	BEMENT	61813	(217) 678-2191
BEMENT HEALTH CARE CENTER	BEMENT	61813	(217) 678-2191
HILLCREST HOME	GENESEO	61254	(309) 944-2147
ROCK ISLAND NURSING & REHB CENTER	ROCK ISLAND	61201	(309) 788-0458

IL

Based on Nursing Home Compare - Survey Deficiency

02/24/2011	03/10/2011	Health
02/24/2011	03/10/2011	Health
02/24/2011	03/10/2011	Health
02/24/2011	03/10/2011	Health
02/24/2011	03/10/2011	Health
05/06/2010	05/26/2010	Health
07/22/2010	08/11/2010	Health

		proper treatment and services to increase range of motion.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.
Nutrition and Dietary Deficiencies	IL	Provide food in a way that meets a resident's needs.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Environmental Deficiencies	IL	Make sure that a working call system is available in each resident's room or bathroom and bathing area.
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.
Resident Rights Deficiencies	IL	Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a

Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

ROCK ISLAND NURSING & REHB CENTER	ROCK ISLAND	61201	(309) 788-0458
ROCK ISLAND NURSING & REHB CENTER	ROCK ISLAND	61201	(309) 788-0458
ROCK ISLAND NURSING & REHB CENTER	ROCK ISLAND	61201	(309) 788-0458
ROCK ISLAND NURSING & REHB CENTER	ROCK ISLAND	61201	(309) 788-0458
PRAIRIEVIEW LUTHERAN HOME	DANFORTH	60930	(815) 269-2970

07/22/2010	08/09/2010	Health
07/22/2010	08/13/2010	Health
07/22/2010	08/12/2010	Health
07/22/2010	08/13/2010	Health
01/05/2011	01/17/2011	Health

		major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Environmental Deficiencies	IL	Keep all essential equipment working safely.
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.

Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm

PRAIRIEVIEW LUTHERAN HOME	DANFORTH	60930	(815) 269-2970
PRAIRIEVIEW LUTHERAN HOME	DANFORTH	60930	(815) 269-2970
PRAIRIEVIEW LUTHERAN HOME	DANFORTH	60930	(815) 269-2970
VILLA SCALABRINI NSG & REHAB	NORTHLAKE	60164	(708) 562-0040
VILLA SCALABRINI NSG & REHAB	NORTHLAKE	60164	(708) 562-0040
VILLA SCALABRINI NSG & REHAB	NORTHLAKE	60164	(708) 562-0040
BETHANY HEALTH CARE & REHAB CT	DEKALB	60115	(815) 756-5526
RESURRECTION LIFE CENTER	CHICAGO	60631	(773) 594-7400
MCLEANSBORO REHABILITATION & HCC	MCLEANSBORO	62859	(618) 643-3728

IL

Based on Nursing Home Compare - Survey Deficiency

01/05/2011	01/17/2011	Health
01/05/2011	01/17/2011	Health
01/05/2011	01/17/2011	Health
01/14/2011	02/08/2011	Health
01/14/2011	02/07/2011	Health
01/14/2011	02/11/2011	Health
08/05/2010	08/27/2010	Health
11/10/2010	12/10/2010	Health
07/09/2010	07/23/2010	Health

IL

Based on Nursing Home Compare - Survey Deficiency

Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Resident Rights Deficiencies	IL	Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must

IL

Based on Nursing Home Compare - Survey Deficiency

Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

MCLEANSBORO REHABILITATION & HCC	MCLEANSBORO	62859	(618) 643-3728
SCHWAB REHABILITATION CTR SNU	CHICAGO	60608	(773) 522-2010
SCHWAB REHABILITATION CTR SNU	CHICAGO	60608	(773) 522-2010
MCALLISTER NURSING & REHAB	TINLEY PARK	60477	(708) 798-2272
MCALLISTER NURSING & REHAB	TINLEY PARK	60477	(708) 798-2272
MCALLISTER NURSING & REHAB	TINLEY PARK	60477	(708) 798-2272
MCALLISTER NURSING & REHAB	TINLEY PARK	60477	(708) 798-2272
MCALLISTER NURSING & REHAB	TINLEY PARK	60477	(708) 798-2272
MCALLISTER NURSING & REHAB	TINLEY PARK	60477	(708) 798-2272

IL

Based on Nursing Home Compare - Survey Deficiency

07/09/2010	07/23/2010	Health
11/05/2010	12/09/2010	Health
11/05/2010	12/09/2010	Health
12/15/2010	01/13/2011	Health
12/15/2010	01/13/2011	Health
12/15/2010	01/13/2011	Health
12/15/2010	01/13/2011	Health
12/15/2010	01/13/2011	Health
12/15/2010	01/13/2011	Health
12/15/2010	01/13/2011	Health

		significantly, or the resident must be transferred or discharged.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.
Resident Rights Deficiencies	IL	Let the appropriate people see and talk to each resident.
Resident Rights Deficiencies	IL	Let residents give themselves their drugs if they are able.
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.

Isolated	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Pattern	Potential for minimal harm
Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm

MCALLISTER NURSING & REHAB	TINLEY PARK	60477	(708) 798-2272
MCALLISTER NURSING & REHAB	TINLEY PARK	60477	(708) 798-2272
MCALLISTER NURSING & REHAB	TINLEY PARK	60477	(708) 798-2272
MCALLISTER NURSING & REHAB	TINLEY PARK	60477	(708) 798-2272
MCALLISTER NURSING & REHAB	TINLEY PARK	60477	(708) 798-2272
MCALLISTER NURSING & REHAB	TINLEY PARK	60477	(708) 798-2272

12/15/2010	01/13/2011	Health
12/15/2010	01/13/2011	Health
12/15/2010	01/13/2011	Health
12/15/2010	01/13/2011	Health
12/15/2010	01/13/2011	Health
12/15/2010	01/13/2011	Health

		needs of each resident.
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.

	harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm

MCALLISTER NURSING & REHAB	TINLEY PARK	60477	(708) 798-2272
MCALLISTER NURSING & REHAB	TINLEY PARK	60477	(708) 798-2272
MCALLISTER NURSING & REHAB	TINLEY PARK	60477	(708) 798-2272
MCALLISTER NURSING & REHAB	TINLEY PARK	60477	(708) 798-2272
MCALLISTER NURSING & REHAB	TINLEY PARK	60477	(708) 798-2272
MCALLISTER NURSING & REHAB	TINLEY PARK	60477	(708) 798-2272
MCALLISTER NURSING & REHAB	TINLEY PARK	60477	(708) 798-2272
MCALLISTER NURSING & REHAB	TINLEY PARK	60477	(708) 798-2272
KEWANEE CARE HOME	KEWANEE	61443	(309) 853-4429
KEWANEE CARE HOME	KEWANEE	61443	(309) 853-4429
KEWANEE CARE HOME	KEWANEE	61443	(309) 853-4429

12/15/2010	01/13/2011	Health
12/15/2010	01/13/2011	Health
12/15/2010	01/13/2011	Health
12/15/2010	01/13/2011	Health
12/15/2010	01/13/2011	Health
12/15/2010	01/13/2011	Health
12/15/2010	01/13/2011	Health
05/17/2010	06/09/2010	Health
05/17/2010	06/02/2010	Health
05/17/2010	05/27/2010	Health

Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause

Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm

KEWANEE CARE HOME	KEWANEE	61443	(309) 853-4429
KEWANEE CARE HOME	KEWANEE	61443	(309) 853-4429
KEWANEE CARE HOME	KEWANEE	61443	(309) 853-4429
KEWANEE CARE HOME	KEWANEE	61443	(309) 853-4429
KEWANEE CARE HOME	KEWANEE	61443	(309) 853-4429
KEWANEE CARE HOME	KEWANEE	61443	(309) 853-4429
BERKSHIRE NURSING & REHAB CENTER	FOREST PARK	60130	(708) 488-9850
BERKSHIRE NURSING & REHAB CENTER	FOREST PARK	60130	(708) 488-9850
BERKSHIRE NURSING & REHAB CENTER	FOREST PARK	60130	(708) 488-9850
BERKSHIRE NURSING & REHAB CENTER	FOREST PARK	60130	(708) 488-9850

05/17/2010	05/31/2010	Health
05/17/2010	05/19/2010	Health
05/17/2010	06/01/2010	Health
05/17/2010	05/27/2010	Health
05/17/2010	06/09/2010	Health
05/17/2010	06/09/2010	Health
11/18/2010	11/19/2010	Health
11/18/2010	11/19/2010	Health
11/18/2010	11/19/2010	Health
11/18/2010	11/19/2010	Health

		area is free of dangers that cause accidents.
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Environmental Deficiencies	IL	Keep all essential equipment working safely.
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause

	harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Pattern	Potential for minimal harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

BERKSHIRE NURSING & REHAB CENTER	FOREST PARK	60130	(708) 488-9850
BERKSHIRE NURSING & REHAB CENTER	FOREST PARK	60130	(708) 488-9850
BERKSHIRE NURSING & REHAB CENTER	FOREST PARK	60130	(708) 488-9850
WINDSOR PARK NURSING & LIVING CENTER	CHICAGO	60649	(773) 356-9300
WINDSOR PARK NURSING & LIVING CENTER	CHICAGO	60649	(773) 356-9300
WINDSOR PARK NURSING & LIVING CENTER	CHICAGO	60649	(773) 356-9300
WINDSOR PARK NURSING & LIVING CENTER	CHICAGO	60649	(773) 356-9300

11/18/2010	11/19/2010	Health
11/18/2010	11/19/2010	Health
11/18/2010	11/19/2010	Health
08/27/2010	09/14/2010	Health
08/27/2010	09/14/2010	Health
08/27/2010	09/14/2010	Health
08/27/2010	09/14/2010	Health

		accidents.
Quality Care Deficiencies	IL	Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.
Administration Deficiencies	IL	Get services outside the nursing home that meet professional standards.
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.
Resident Rights Deficiencies	IL	Have a private telephone available for use.
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.

Isolated	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Potential for minimal harm

WINDSOR PARK NURSING & LIVING CENTER	CHICAGO	60649	(773) 356-9300
WINDSOR PARK NURSING & LIVING CENTER	CHICAGO	60649	(773) 356-9300
WINDSOR PARK NURSING & LIVING CENTER	CHICAGO	60649	(773) 356-9300
WINDSOR PARK NURSING & LIVING CENTER	CHICAGO	60649	(773) 356-9300
WINDSOR PARK NURSING & LIVING CENTER	CHICAGO	60649	(773) 356-9300
WINDSOR PARK NURSING & LIVING CENTER	CHICAGO	60649	(773) 356-9300
WINDSOR PARK NURSING & LIVING CENTER	CHICAGO	60649	(773) 356-9300
WINDSOR PARK NURSING & LIVING CENTER	CHICAGO	60649	(773) 356-9300

08/27/2010	09/14/2010	Health
08/27/2010	09/14/2010	Health
08/27/2010	09/14/2010	Health
08/27/2010	09/14/2010	Health
08/27/2010	09/14/2010	Health
08/27/2010	09/14/2010	Health
08/27/2010	09/14/2010	Health
08/27/2010	09/14/2010	Health

Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.
Quality Care Deficiencies	IL	Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.
Nutrition and Dietary Deficiencies	IL	1) Provide 3 meals daily at regular times; or 2) serve breakfast within 14 hours after dinner; or 3) offer a snack at bedtime each day.
Resident Assessment Deficiencies	IL	Make sure that doctors visit residents regularly, as required.
Environmental Deficiencies	IL	Have a program to keep infection

Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual

ROSEWOOD CARE CENTER NORTHBROOK	NORTHBROOK	60062	(847) 562-1770
ROSEWOOD CARE CENTER NORTHBROOK	NORTHBROOK	60062	(847) 562-1770
ROSEWOOD CARE CENTER NORTHBROOK	NORTHBROOK	60062	(847) 562-1770
ROSEWOOD CARE CENTER NORTHBROOK	NORTHBROOK	60062	(847) 562-1770
ROSEWOOD CARE CENTER NORTHBROOK	NORTHBROOK	60062	(847) 562-1770
NORWOOD CROSSING	CHICAGO	60631	(773) 631-4856
NORWOOD CROSSING	CHICAGO	60631	(773) 631-4856
NORWOOD CROSSING	CHICAGO	60631	(773) 631-4856

05/28/2010	07/09/2010	Health
05/28/2010	07/09/2010	Health
05/28/2010	07/09/2010	Health
05/28/2010	07/09/2010	Health
05/28/2010	07/09/2010	Health
08/27/2010	10/15/2010	Health
08/27/2010	10/15/2010	Health
08/27/2010	10/15/2010	Health

		from spreading.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Nutrition and Dietary Deficiencies	IL	Offer other nutritional food to each resident who will not eat the food served.
Nutrition and Dietary Deficiencies	IL	1) Provide 3 meals daily at regular times; or 2) serve breakfast within 14 hours after dinner; or 3) offer a snack at bedtime each day.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.

	harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

NORWOOD CROSSING	CHICAGO	60631	(773) 631-4856
NORWOOD CROSSING	CHICAGO	60631	(773) 631-4856
ROCHELLE REHAB & HEALTH CARE CENTER	ROCHELLE	61068	(815) 562-4111
ROCHELLE REHAB & HEALTH CARE CENTER	ROCHELLE	61068	(815) 562-4111
ROCHELLE REHAB & HEALTH CARE CENTER	ROCHELLE	61068	(815) 562-4111
RENAISSANCE AT SOUTH SHORE,THE	CHICAGO	60649	(773) 721-5000

IL

Based on Nursing Home Compare - Survey Deficiency

08/27/2010	10/15/2010	Health
08/27/2010	10/15/2010	Health
01/26/2011	02/10/2011	Health
01/26/2011	02/10/2011	Health
01/26/2011	02/10/2011	Health
07/14/2010	07/26/2010	Health

Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.
Resident Rights Deficiencies	IL	Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.

Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

RENAISSANCE AT SOUTH SHORE,THE	CHICAGO	60649	(773) 721-5000
RENAISSANCE AT SOUTH SHORE,THE	CHICAGO	60649	(773) 721-5000
RENAISSANCE AT SOUTH SHORE,THE	CHICAGO	60649	(773) 721-5000
RENAISSANCE AT SOUTH SHORE,THE	CHICAGO	60649	(773) 721-5000
RENAISSANCE AT SOUTH SHORE,THE	CHICAGO	60649	(773) 721-5000
GIBSON COMMUNITY HSP ANNEX	GIBSON CITY	60936	(217) 784-2530
GIBSON COMMUNITY HSP ANNEX	GIBSON CITY	60936	(217) 784-2530
ROSEWOOD CARE CENTER OF ST CHARLES	ST CHARLES	60174	(630) 443-4400
ROSEWOOD CARE CENTER OF ST CHARLES	ST CHARLES	60174	(630) 443-4400

IL

Based on Nursing Home Compare - Survey Deficiency

07/14/2010	07/26/2010	Health
07/14/2010	07/26/2010	Health
07/14/2010	07/26/2010	Health
07/14/2010	07/26/2010	Health
07/14/2010	07/26/2010	Health
05/05/2010	05/11/2010	Health
05/05/2010	05/05/2010	Health
01/21/2011	02/19/2011	Health
01/21/2011	02/19/2011	Health

IL

Based on Nursing Home Compare - Survey Deficiency

Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Resident Rights Deficiencies	IL	Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.
Resident Rights Deficiencies	IL	Send and promptly deliver unopened mail to residents.
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.
Quality Care Deficiencies	IL	Make sure that residents receive

Widespread	Potential for minimal harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Potential for minimal harm
Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual

ROSEWOOD CARE CENTER OF ST CHARLES	ST CHARLES	60174	(630) 443-4400
ROSEWOOD CARE CENTER OF ST CHARLES	ST CHARLES	60174	(630) 443-4400
ROSEWOOD CARE CENTER OF ST CHARLES	ST CHARLES	60174	(630) 443-4400
ROSEWOOD CARE CENTER OF ST CHARLES	ST CHARLES	60174	(630) 443-4400
ROSEWOOD CARE CENTER OF ST CHARLES	ST CHARLES	60174	(630) 443-4400
SWANSEA REHAB HEALTH CARE	SWANSEA	62226	(618) 233-6625
SWANSEA REHAB HEALTH CARE	SWANSEA	62226	(618) 233-6625
SWANSEA REHAB HEALTH CARE	SWANSEA	62226	(618) 233-6625
SWANSEA REHAB HEALTH CARE	SWANSEA	62226	(618) 233-6625

		Health
01/21/2011	02/19/2011	Health
01/21/2011	02/19/2011	Health
01/21/2011	02/19/2011	Health
01/21/2011	02/19/2011	Health
10/29/2010	10/29/2010	Health
10/29/2010	11/01/2010	Health
10/29/2010	11/24/2010	Health
10/29/2010	11/23/2010	Health

Quality Care Deficiencies	IL	Make sure that residents receive treatment/services to continue to be able to care for themselves, unless a change is unavoidable.
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.
Environmental Deficiencies	IL	Keep safe, clean and homelike surroundings.
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.
Resident Assessment Deficiencies	IL	1) Develop a complete care plan

Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Actual harm
Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual

SWANSEA REHAB HEALTH CARE	SWANSEA	62226	(618) 233-6625
SWANSEA REHAB HEALTH CARE	SWANSEA	62226	(618) 233-6625
SWANSEA REHAB HEALTH CARE	SWANSEA	62226	(618) 233-6625
SWANSEA REHAB HEALTH CARE	SWANSEA	62226	(618) 233-6625
SWANSEA REHAB HEALTH CARE	SWANSEA	62226	(618) 233-6625
SWANSEA REHAB HEALTH CARE	SWANSEA	62226	(618) 233-6625
SWANSEA REHAB HEALTH CARE	SWANSEA	62226	(618) 233-6625
SWANSEA REHAB HEALTH CARE	SWANSEA	62226	(618) 233-6625

		Health
10/29/2010	11/24/2010	Health
10/29/2010	10/29/2010	Health
10/29/2010	11/11/2010	Health
10/29/2010	10/29/2010	Health
10/29/2010	11/24/2010	Health
10/29/2010	10/30/2010	Health

Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Environmental Deficiencies	IL	Have a program to keep infection

IL

Based on Nursing Home Compare - Survey Deficiency

Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual

MANORCARE OF NORTHBROOK	NORTHBROOK	60062	(847) 795-9700
MANORCARE OF NORTHBROOK	NORTHBROOK	60062	(847) 795-9700
MANORCARE OF NORTHBROOK	NORTHBROOK	60062	(847) 795-9700
MANORCARE OF NORTHBROOK	NORTHBROOK	60062	(847) 795-9700
MANORCARE OF NORTHBROOK	NORTHBROOK	60062	(847) 795-9700
MANORCARE OF NORTHBROOK	NORTHBROOK	60062	(847) 795-9700
RENAISSANCE AT 87TH STREET,THE	CHICAGO	60652	(773) 434-8787
RENAISSANCE AT 87TH STREET,THE	CHICAGO	60652	(773) 434-8787
RENAISSANCE AT 87TH STREET,THE	CHICAGO	60652	(773) 434-8787

01/20/2011	03/08/2011	Health
01/20/2011	03/08/2011	Health
01/20/2011	03/08/2011	Health
01/20/2011	03/08/2011	Health
01/20/2011	03/08/2011	Health
01/20/2011	03/08/2011	Health
04/08/2010	04/29/2010	Health
04/08/2010	04/29/2010	Health
04/08/2010	04/29/2010	Health

		from spreading.
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.
Quality Care Deficiencies	IL	Give the right treatment and services to residents who have mental or social problems adjusting.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose,

	harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm

RENAISSANCE AT 87TH STREET,THE	CHICAGO	60652	(773) 434-8787
RENAISSANCE AT 87TH STREET,THE	CHICAGO	60652	(773) 434-8787
RENAISSANCE AT 87TH STREET,THE	CHICAGO	60652	(773) 434-8787
RENAISSANCE AT 87TH STREET,THE	CHICAGO	60652	(773) 434-8787
ALDEN NORTH SHORE REHAB & HCC	SKOKIE	60077	(847) 679-6100
ALDEN NORTH SHORE REHAB & HCC	SKOKIE	60077	(847) 679-6100
ALDEN NORTH SHORE REHAB & HCC	SKOKIE	60077	(847) 679-6100

04/08/2010	04/29/2010	Health
04/08/2010	04/29/2010	Health
04/08/2010	04/29/2010	Health
04/08/2010	04/29/2010	Health
07/09/2010	08/04/2010	Health
07/09/2010	08/04/2010	Health
07/09/2010	08/04/2010	Health

		errors (wrong drug, wrong dose, wrong time) to less than 5%.
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Resident Rights Deficiencies	IL	Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.
Resident Rights Deficiencies	IL	Let the appropriate people see and talk to each resident.
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.

	harm
Isolated	Actual harm
Widespread	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Widespread	Potential for minimal harm
Pattern	Minimal harm or potential for actual harm

ALDEN NORTH SHORE REHAB & HCC	SKOKIE	60077	(847) 679-6100
ALDEN NORTH SHORE REHAB & HCC	SKOKIE	60077	(847) 679-6100
ALDEN NORTH SHORE REHAB & HCC	SKOKIE	60077	(847) 679-6100
ALDEN NORTH SHORE REHAB & HCC	SKOKIE	60077	(847) 679-6100
ALDEN NORTH SHORE REHAB & HCC	SKOKIE	60077	(847) 679-6100
ALDEN NORTH SHORE REHAB & HCC	SKOKIE	60077	(847) 679-6100
ALDEN NORTH SHORE REHAB & HCC	SKOKIE	60077	(847) 679-6100
LAKE FOREST PLACE	LAKE FOREST	60045	(847) 604-6700
GALESBURG TERRACE	GALESBURG	61401	(309) 342-2103

IL

Based on Nursing Home Compare - Survey Deficiency

07/09/2010	08/04/2010	Health
07/09/2010	08/04/2010	Health
07/09/2010	08/04/2010	Health
07/09/2010	08/04/2010	Health
07/09/2010	08/04/2010	Health
07/09/2010	08/04/2010	Health
07/09/2010	08/04/2010	Health
01/20/2011	02/11/2011	Health
05/14/2010	07/01/2010	Health

IL

Based on Nursing Home Compare - Survey Deficiency

Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Resident Rights Deficiencies	IL	Immediately tell the resident, doctor, and a family member if:

Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

GALESBURG TERRACE	GALESBURG	61401	(309) 342-2103
GALESBURG TERRACE	GALESBURG	61401	(309) 342-2103
GALESBURG TERRACE	GALESBURG	61401	(309) 342-2103
GALESBURG TERRACE	GALESBURG	61401	(309) 342-2103
GALESBURG TERRACE	GALESBURG	61401	(309) 342-2103

05/14/2010	07/01/2010	Health
05/14/2010	07/01/2010	Health
05/14/2010	07/01/2010	Health
05/14/2010	07/01/2010	Health
05/14/2010	07/01/2010	Health

		doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.
Resident Assessment Deficiencies	IL	Make a complete assessment

	harm
Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual

GALESBURG TERRACE	GALESBURG	61401	(309) 342-2103
GALESBURG TERRACE	GALESBURG	61401	(309) 342-2103
GALESBURG TERRACE	GALESBURG	61401	(309) 342-2103
GALESBURG TERRACE	GALESBURG	61401	(309) 342-2103
GALESBURG TERRACE	GALESBURG	61401	(309) 342-2103
GALESBURG TERRACE	GALESBURG	61401	(309) 342-2103

05/14/2010	07/01/2010	Health
05/14/2010	07/01/2010	Health
05/14/2010	07/01/2010	Health
05/14/2010	09/22/2010	Health
05/14/2010	07/01/2010	Health
05/14/2010	07/01/2010	Health

		that covers all questions for areas that are listed in official regulations.
Resident Assessment Deficiencies	IL	Do an assessment of the resident every year.
Resident Assessment Deficiencies	IL	Make sure all assessments are accurate, coordinated by an RN, done by the right professional, and are signed by the person completing them.
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.
Quality Care Deficiencies	IL	Give professional services that follow each resident's written care plan.
Resident Assessment Deficiencies	IL	Screen residents when they are

	harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual

GALESBURG TERRACE	GALESBURG	61401	(309) 342-2103
GALESBURG TERRACE	GALESBURG	61401	(309) 342-2103
GALESBURG TERRACE	GALESBURG	61401	(309) 342-2103
GALESBURG TERRACE	GALESBURG	61401	(309) 342-2103
GALESBURG TERRACE	GALESBURG	61401	(309) 342-2103
GALESBURG TERRACE	GALESBURG	61401	(309) 342-2103
GALESBURG TERRACE	GALESBURG	61401	(309) 342-2103

05/14/2010	07/01/2010	Health
05/14/2010	07/01/2010	Health
05/14/2010	07/01/2010	Health
05/14/2010	07/01/2010	Health
05/14/2010	07/01/2010	Health
05/14/2010	07/01/2010	Health
05/14/2010	07/01/2010	Health
05/14/2010	07/01/2010	Health

		first admitted to send them to an area with special care for people with developmental disabilities or mental illness, if needed.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2)

	harm
Pattern	Minimal harm or potential for actual harm
Isolated	Actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Immediate jeopardy to resident health or safety
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm

GALESBURG TERRACE	GALESBURG	61401	(309) 342-2103
GALESBURG TERRACE	GALESBURG	61401	(309) 342-2103
GALESBURG TERRACE	GALESBURG	61401	(309) 342-2103
GALESBURG TERRACE	GALESBURG	61401	(309) 342-2103
GALESBURG TERRACE	GALESBURG	61401	(309) 342-2103
GALESBURG TERRACE	GALESBURG	61401	(309) 342-2103
GALESBURG TERRACE	GALESBURG	61401	(309) 342-2103
GALESBURG TERRACE	GALESBURG	61401	(309) 342-2103
GALESBURG TERRACE	GALESBURG	61401	(309) 342-2103
GALESBURG TERRACE	GALESBURG	61401	(309) 342-2103

05/14/2010	07/01/2010	Health
05/14/2010	07/01/2010	Health
05/14/2010	07/01/2010	Health
05/14/2010	07/01/2010	Health
05/14/2010	07/01/2010	Health
05/14/2010	08/12/2010	Health
05/14/2010	08/12/2010	Health
05/14/2010	07/01/2010	Health
05/14/2010	07/01/2010	Health
05/14/2010	07/01/2010	Health

		make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.
Administration Deficiencies	IL	post nurse staffing information.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Resident Assessment Deficiencies	IL	Make sure that doctors visit residents regularly, as required.
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.
Administration Deficiencies	IL	Be administered in a way that leads to the highest possible level

Pattern	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Immediate jeopardy to resident health or safety
Pattern	Potential for minimal harm
Pattern	Potential for minimal harm
Widespread	Minimal harm or potential for actual harm

GALESBURG TERRACE	GALESBURG	61401	(309) 342-2103
GALESBURG TERRACE	GALESBURG	61401	(309) 342-2103
GALESBURG TERRACE	GALESBURG	61401	(309) 342-2103
TRANSITIONS NURSING AND REHABILITATION CENTER	ROCK FALLS	61071	(815) 625-8510
TRANSITIONS NURSING AND REHABILITATION CENTER	ROCK FALLS	61071	(815) 625-8510
TRANSITIONS NURSING AND REHABILITATION CENTER	ROCK FALLS	61071	(815) 625-8510
TRANSITIONS NURSING AND REHABILITATION CENTER	ROCK FALLS	61071	(815) 625-8510
TRANSITIONS NURSING AND REHABILITATION CENTER	ROCK FALLS	61071	(815) 625-8510
TRANSITIONS NURSING AND REHABILITATION CENTER	ROCK FALLS	61071	(815) 625-8510

05/14/2010	07/01/2010	Health
05/14/2010	07/01/2010	Health
05/14/2010	07/01/2010	Health
06/10/2010	07/25/2010	Health
06/10/2010	07/25/2010	Health
06/10/2010	07/25/2010	Health
06/10/2010	07/25/2010	Health
06/10/2010	07/25/2010	Health
06/10/2010	07/25/2010	Health
06/10/2010	07/25/2010	Health

		of well being for each resident.
Administration Deficiencies	IL	1) Review the work of each nurse aide every year; or 2) give regular training for the nurse aides.
Administration Deficiencies	IL	Train all employees on what to do in an emergency.
Administration Deficiencies	IL	Set up or keep a group of people to review and ensure quality.
Resident Rights Deficiencies	IL	Have a private telephone available for use.
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.
Resident Assessment Deficiencies	IL	Develop a plan with the resident and family for the resident's care after leaving the nursing home.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Quality Care Deficiencies	IL	Give proper treatment to residents with feeding tubes to prevent problems (such as

Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

TRANSITIONS NURSING AND REHABILITATION CENTER	ROCK FALLS	61071	(815) 625-8510
TRANSITIONS NURSING AND REHABILITATION CENTER	ROCK FALLS	61071	(815) 625-8510
TRANSITIONS NURSING AND REHABILITATION CENTER	ROCK FALLS	61071	(815) 625-8510
PARKER NURSING & REHAB CENTER	STREATOR	61364	(815) 672-9390
PARKER NURSING & REHAB CENTER	STREATOR	61364	(815) 672-9390
MAPLE CREST CARE CENTRE	BELVIDERE	61008	(815) 547-6377
MAPLE CREST CARE CENTRE	BELVIDERE	61008	(815) 547-6377
MAPLE CREST CARE CENTRE	BELVIDERE	61008	(815) 547-6377

06/10/2010	07/25/2010	Health
06/10/2010	07/25/2010	Health
06/10/2010	07/25/2010	Health
04/29/2010	05/14/2010	Health
04/29/2010	05/16/2010	Health
10/29/2010	11/28/2010	Health
10/29/2010	11/28/2010	Health
10/29/2010	11/28/2010	Health

		prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Environmental Deficiencies	IL	Make sure that a working call system is available in each resident's room or bathroom and bathing area.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Environmental Deficiencies	IL	Keep all essential equipment working safely.
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home

Widespread	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Actual harm
Isolated	Minimal harm or potential for actual harm

IL

Based on Nursing Home Compare - Survey Deficiency

MAPLE CREST CARE CENTRE	BELVIDERE	61008	(815) 547-6377
MAPLE CREST CARE CENTRE	BELVIDERE	61008	(815) 547-6377
COMMUNITY CARE	CHICAGO	60653	(773) 538-8300
COMMUNITY CARE	CHICAGO	60653	(773) 538-8300
COMMUNITY CARE	CHICAGO	60653	(773) 538-8300
COMMUNITY CARE	CHICAGO	60653	(773) 538-8300
COMMUNITY CARE	CHICAGO	60653	(773) 538-8300
COMMUNITY CARE	CHICAGO	60653	(773) 538-8300

IL

Based on Nursing Home Compare - Survey Deficiency

10/29/2010	11/28/2010	Health
10/29/2010	11/28/2010	Health
10/21/2010	12/01/2010	Health
10/21/2010	12/01/2010	Health
10/21/2010	12/01/2010	Health
10/21/2010	12/01/2010	Health
10/21/2010	12/01/2010	Health
10/21/2010	12/01/2010	Health

		who enters the nursing home without a catheter is not given a catheter, unless it is necessary.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.
Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.
Resident Assessment Deficiencies	IL	Develop a plan with the resident and family for the resident's care after leaving the nursing home.
Resident Assessment Deficiencies	IL	Electronically record and report resident status assessments in a timely manner as required in order to monitor resident health

	harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm

COMMUNITY CARE	CHICAGO	60653	(773) 538-8300
COMMUNITY CARE	CHICAGO	60653	(773) 538-8300
COMMUNITY CARE	CHICAGO	60653	(773) 538-8300
ASTA CARE CENTER OF COLFAX	COLFAX	61728	(309) 723-2591
ASTA CARE CENTER OF COLFAX	COLFAX	61728	(309) 723-2591
COULTERVILLE CARE CENTER	COULTERVILLE	62237	(618) 758-2256
COULTERVILLE CARE CENTER	COULTERVILLE	62237	(618) 758-2256
COULTERVILLE CARE CENTER	COULTERVILLE	62237	(618) 758-2256

10/21/2010	12/01/2010	Health
10/21/2010	12/01/2010	Health
10/21/2010	12/01/2010	Health
11/17/2010	12/07/2010	Health
11/17/2010	11/23/2010	Health
08/20/2010	09/13/2010	Health
08/20/2010	09/13/2010	Health
08/20/2010	09/15/2010	Health

		and progress.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.
Resident Rights Deficiencies	IL	Allow married couples to share a room.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Resident Rights Deficiencies	IL	Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's

Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

IL

Based on Nursing Home Compare - Survey Deficiency

COULTERVILLE CARE CENTER	COULTERVILLE	62237	(618) 758-2256
OAKRIDGE NURSING & REHAB CENTER	HILLSIDE	60162	(708) 547-6595
OAKRIDGE NURSING & REHAB CENTER	HILLSIDE	60162	(708) 547-6595
OAKRIDGE NURSING & REHAB CENTER	HILLSIDE	60162	(708) 547-6595
OAKRIDGE NURSING & REHAB CENTER	HILLSIDE	60162	(708) 547-6595
OAKRIDGE NURSING & REHAB CENTER	HILLSIDE	60162	(708) 547-6595

IL

Based on Nursing Home Compare - Survey Deficiency

08/20/2010	09/01/2010	Health
12/23/2010	12/31/2010	Health
12/23/2010	12/31/2010	Health
12/23/2010	12/31/2010	Health
12/23/2010	12/31/2010	Health
12/23/2010	12/31/2010	Health

		within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.
Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Give professional services that follow each resident's written care plan.

	harm
Isolated	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

OAKRIDGE NURSING & REHAB CENTER	HILLSIDE	60162	(708) 547-6595
OAKRIDGE NURSING & REHAB CENTER	HILLSIDE	60162	(708) 547-6595
OAKRIDGE NURSING & REHAB CENTER	HILLSIDE	60162	(708) 547-6595
OAKRIDGE NURSING & REHAB CENTER	HILLSIDE	60162	(708) 547-6595
OAKRIDGE NURSING & REHAB CENTER	HILLSIDE	60162	(708) 547-6595
OAKRIDGE NURSING & REHAB CENTER	HILLSIDE	60162	(708) 547-6595
ORCHARD VIEW REHAB & HC	PRINCETON	61356	(815) 875-1196
ALDEN DES PLAINES REHAB & HC	DES PLAINES	60016	(847) 768-1300
ALDEN DES PLAINES REHAB & HC	DES PLAINES	60016	(847) 768-1300
GROSSE POINTE MANOR	NILES	60714	(847) 647-9875

12/23/2010	12/31/2010	Health
12/23/2010	12/31/2010	Health
12/23/2010	12/31/2010	Health
12/23/2010	12/31/2010	Health
12/23/2010	12/31/2010	Health
12/23/2010	12/31/2010	Health
06/24/2010	07/01/2010	Health
06/24/2010	07/14/2010	Health
06/24/2010	07/14/2010	Health
05/27/2010	06/20/2010	Health

IL

Based on Nursing Home Compare - Survey Deficiency

Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.
Environmental Deficiencies	IL	Make sure that a working call system is available in each resident's room or bathroom and bathing area.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.

Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

GROSSE POINTE MANOR	NILES	60714	(847) 647-9875
GROSSE POINTE MANOR	NILES	60714	(847) 647-9875
GROSSE POINTE MANOR	NILES	60714	(847) 647-9875
WAY-FAIR NURSING & REHAB CENTER	FAIRFIELD	62837	(618) 847-8284
WAY-FAIR NURSING & REHAB CENTER	FAIRFIELD	62837	(618) 847-8284
WAY-FAIR NURSING & REHAB CENTER	FAIRFIELD	62837	(618) 847-8284
WAY-FAIR NURSING & REHAB CENTER	FAIRFIELD	62837	(618) 847-8284
WAY-FAIR NURSING & REHAB CENTER	FAIRFIELD	62837	(618) 847-8284
WAY-FAIR NURSING & REHAB CENTER	FAIRFIELD	62837	(618) 847-8284

IL

Based on Nursing Home Compare - Survey Deficiency

05/27/2010	06/20/2010	Health
05/27/2010	06/20/2010	Health
05/27/2010	06/20/2010	Health
06/10/2010	06/10/2010	Health
06/10/2010	07/01/2010	Health
06/10/2010	06/18/2010	Health
06/10/2010	06/14/2010	Health
06/10/2010	07/01/2010	Health

IL

Based on Nursing Home Compare - Survey Deficiency

Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.
Resident Assessment Deficiencies	IL	Make sure all assessments are accurate, coordinated by an RN, done by the right professional, and are signed by the person completing them.
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking,

Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Actual harm
Isolated	Minimal harm or potential for actual harm

IL

Based on Nursing Home Compare - Survey Deficiency

WAY-FAIR NURSING & REHAB CENTER	FAIRFIELD	62837	(618) 847-8284
WAY-FAIR NURSING & REHAB CENTER	FAIRFIELD	62837	(618) 847-8284
INTERNATIONAL NURSING & REHAB CENTER	CHICAGO	60609	(773) 927-4200
INTERNATIONAL NURSING & REHAB CENTER	CHICAGO	60609	(773) 927-4200
INTERNATIONAL NURSING & REHAB CENTER	CHICAGO	60609	(773) 927-4200
INTERNATIONAL NURSING & REHAB CENTER	CHICAGO	60609	(773) 927-4200
INTERNATIONAL NURSING & REHAB CENTER	CHICAGO	60609	(773) 927-4200
INTERNATIONAL NURSING & REHAB CENTER	CHICAGO	60609	(773) 927-4200
INTERNATIONAL NURSING & REHAB CENTER	CHICAGO	60609	(773) 927-4200
INTERNATIONAL NURSING & REHAB CENTER	CHICAGO	60609	(773) 927-4200

06/10/2010	06/11/2010	Health
06/10/2010	07/01/2010	Health
04/23/2010	05/18/2010	Health
04/23/2010	05/18/2010	Health
04/23/2010	05/18/2010	Health
04/23/2010	05/18/2010	Health
04/23/2010	05/18/2010	Health
04/23/2010	05/18/2010	Health
04/23/2010	05/18/2010	Health
04/23/2010	05/18/2010	Health

		grooming and hygiene.
Administration Deficiencies	IL	post nurse staffing information.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Resident Rights Deficiencies	IL	Let residents give themselves their drugs if they are able.
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.
Environmental Deficiencies	IL	Make sure that the nursing home

Widespread	Potential for minimal harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Actual harm

IL

Based on Nursing Home Compare - Survey Deficiency

INTERNATIONAL NURSING & REHAB CENTER	CHICAGO	60609	(773) 927-4200
INTERNATIONAL NURSING & REHAB CENTER	CHICAGO	60609	(773) 927-4200
INTERNATIONAL NURSING & REHAB CENTER	CHICAGO	60609	(773) 927-4200
INTERNATIONAL NURSING & REHAB CENTER	CHICAGO	60609	(773) 927-4200
INTERNATIONAL NURSING & REHAB CENTER	CHICAGO	60609	(773) 927-4200
INTERNATIONAL NURSING & REHAB CENTER	CHICAGO	60609	(773) 927-4200
INTERNATIONAL NURSING & REHAB CENTER	CHICAGO	60609	(773) 927-4200
INTERNATIONAL NURSING & REHAB CENTER	CHICAGO	60609	(773) 927-4200

IL

Based on Nursing Home Compare - Survey Deficiency

04/23/2010	05/18/2010	Health
04/23/2010	05/18/2010	Health
04/23/2010	05/18/2010	Health
04/23/2010	05/18/2010	Health
10/28/2010	12/03/2010	Health
10/28/2010	12/03/2010	Health
10/28/2010	12/03/2010	Health
10/28/2010	12/03/2010	Health

		area is free of dangers that cause accidents.
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.
Quality Care Deficiencies	IL	Give each resident enough fluids to keep them healthy and prevent dehydration.
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in

Pattern	Minimal harm or potential for actual harm
Isolated	Actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm

INTERNATIONAL NURSING & REHAB CENTER	CHICAGO	60609	(773) 927-4200
INTERNATIONAL NURSING & REHAB CENTER	CHICAGO	60609	(773) 927-4200
DAYSTAR CARE CENTER	CAIRO	62914	(618) 734-1700
DAYSTAR CARE CENTER	CAIRO	62914	(618) 734-1700
DAYSTAR CARE CENTER	CAIRO	62914	(618) 734-1700
DAYSTAR CARE CENTER	CAIRO	62914	(618) 734-1700
DAYSTAR CARE CENTER	CAIRO	62914	(618) 734-1700

		Health
10/28/2010	12/03/2010	Health
04/16/2010	05/03/2010	Health
04/16/2010	05/07/2010	Health
04/16/2010	05/07/2010	Health
04/16/2010	05/07/2010	Health
04/16/2010	05/03/2010	Health

IL

Based on Nursing Home Compare - Survey Deficiency

Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.

IL

Based on Nursing Home Compare - Survey Deficiency

Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

DAYSTAR CARE CENTER	CAIRO	62914	(618) 734-1700
DAYSTAR CARE CENTER	CAIRO	62914	(618) 734-1700
DAYSTAR CARE CENTER	CAIRO	62914	(618) 734-1700
DAYSTAR CARE CENTER	CAIRO	62914	(618) 734-1700
DAYSTAR CARE CENTER	CAIRO	62914	(618) 734-1700
DAYSTAR CARE CENTER	CAIRO	62914	(618) 734-1700
DAYSTAR CARE CENTER	CAIRO	62914	(618) 734-1700

04/16/2010	05/03/2010	Health
04/16/2010	05/03/2010	Health
04/16/2010	05/07/2010	Health
04/16/2010	05/14/2010	Health
04/16/2010	05/01/2010	Health
04/16/2010	05/03/2010	Health

Quality Care Deficiencies	IL	Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.
Administration Deficiencies	IL	Get proof that a nurse aide has the training and skills that the State requires.

Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Widespread	Potential for minimal harm
Widespread	Potential for minimal harm

ASTA CARE CENTER - FORD COUNTY	PAXTON	60957	(217) 379-4896
ASTA CARE CENTER - FORD COUNTY	PAXTON	60957	(217) 379-4896
ASTA CARE CENTER - FORD COUNTY	PAXTON	60957	(217) 379-4896
ASTA CARE CENTER - FORD COUNTY	PAXTON	60957	(217) 379-4896
ASTA CARE CENTER - FORD COUNTY	PAXTON	60957	(217) 379-4896
ANNA REHAB & NURSING CENTER	ANNA	62906	(618) 833-6343
ANNA REHAB & NURSING CENTER	ANNA	62906	(618) 833-6343
MOORINGS HEALTH CENTER, THE	ARLINGTON HTS	60005	(847) 364-2435
MOORINGS HEALTH CENTER, THE	ARLINGTON HTS	60005	(847) 364-2435

IL

Based on Nursing Home Compare - Survey Deficiency

04/22/2010	05/04/2010	Health
04/22/2010	05/04/2010	Health
04/22/2010	05/04/2010	Health
04/22/2010	05/04/2010	Health
04/22/2010	05/04/2010	Health
09/16/2010	10/05/2010	Health
09/16/2010	10/07/2010	Health
05/27/2010	07/02/2010	Health
05/27/2010	07/01/2010	Health

Resident Rights Deficiencies	IL	Properly hold, secure and manage each resident's personal money which is deposited with the nursing home.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Nutrition and Dietary Deficiencies	IL	1) Provide 3 meals daily at regular times; or 2) serve breakfast within 14 hours after

Widespread	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm

IL

Based on Nursing Home Compare - Survey Deficiency

MOORINGS HEALTH CENTER, THE	ARLINGTON HTS	60005	(847) 364-2435
SELFHELP HOME OF CHICAGO	CHICAGO	60640	(773) 271-0300
SELFHELP HOME OF CHICAGO	CHICAGO	60640	(773) 271-0300
SELFHELP HOME OF CHICAGO	CHICAGO	60640	(773) 271-0300
SELFHELP HOME OF CHICAGO	CHICAGO	60640	(773) 271-0300
ASTA CARE CENTER OF PONTIAC	PONTIAC	61764	(815) 842-1181
ASTA CARE CENTER OF PONTIAC	PONTIAC	61764	(815) 842-1181
ASTA CARE CENTER OF PONTIAC	PONTIAC	61764	(815) 842-1181

IL

Based on Nursing Home Compare - Survey Deficiency

05/27/2010	07/02/2010	Health
06/03/2010	06/16/2010	Health
06/03/2010	06/28/2010	Health
06/03/2010	07/01/2010	Health
06/03/2010	07/02/2010	Health
06/16/2010	07/02/2010	Health
06/16/2010	07/02/2010	Health
06/16/2010	07/02/2010	Health

		breakfast within 14 hours after dinner; or 3) offer a snack at bedtime each day.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Quality Care Deficiencies	IL	Make sure that a resident who has been able to eat enough alone or with help is not fed by a feeding tube, if possible.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Resident Rights Deficiencies	IL	Properly hold, secure and manage each resident's personal money which is deposited with the nursing home.
Mistreatment Deficiencies	IL	Protect residents from mistreatment, neglect, and/or theft of personal property.
Quality Care Deficiencies	IL	Give professional services that

Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Actual harm
Widespread	Minimal harm or potential for actual harm
Isolated	Actual harm
Isolated	Minimal harm or potential for actual

IL

Based on Nursing Home Compare - Survey Deficiency

ASTA CARE CENTER OF PONTIAC	PONTIAC	61764	(815) 842-1181
ASTA CARE CENTER OF PONTIAC	PONTIAC	61764	(815) 842-1181
ASTA CARE CENTER OF PONTIAC	PONTIAC	61764	(815) 842-1181
ASTA CARE CENTER OF PONTIAC	PONTIAC	61764	(815) 842-1181
ASTA CARE CENTER OF PONTIAC	PONTIAC	61764	(815) 842-1181
ROBINGS MANOR REHAB & HEALTH CARE	BRIGHTON	62012	(618) 372-3232
ROBINGS MANOR REHAB & HEALTH CARE	BRIGHTON	62012	(618) 372-3232
BERKELEY NURSING & REHAB CENTER	OAK PARK	60302	(708) 386-1112

		Health
06/16/2010	07/02/2010	Health
06/16/2010	07/02/2010	Health
06/16/2010	07/02/2010	Health
06/16/2010	07/02/2010	Health
08/06/2010	01/01/1900	Health
08/06/2010	08/06/2010	Health
06/04/2010	06/14/2010	Health

Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.
Environmental Deficiencies	IL	Have enough backup water supply for important areas of the nursing home.
Resident Rights Deficiencies	IL	Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State

Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Potential for minimal harm
Pattern	Potential for minimal harm
Widespread	Potential for minimal harm
Widespread	Potential for minimal harm

BERKELEY NURSING & REHAB CENTER	OAK PARK	60302	(708) 386-1112
BERKELEY NURSING & REHAB CENTER	OAK PARK	60302	(708) 386-1112
BERKELEY NURSING & REHAB CENTER	OAK PARK	60302	(708) 386-1112
BERKELEY NURSING & REHAB CENTER	OAK PARK	60302	(708) 386-1112
BERKELEY NURSING & REHAB CENTER	OAK PARK	60302	(708) 386-1112
BERKELEY NURSING & REHAB CENTER	OAK PARK	60302	(708) 386-1112
BERKELEY NURSING & REHAB CENTER	OAK PARK	60302	(708) 386-1112
BERKELEY NURSING & REHAB CENTER	OAK PARK	60302	(708) 386-1112
BERKELEY NURSING & REHAB CENTER	OAK PARK	60302	(708) 386-1112
BERKELEY NURSING & REHAB CENTER	OAK PARK	60302	(708) 386-1112

06/04/2010	07/09/2010	Health
06/04/2010	06/25/2010	Health
06/04/2010	06/25/2010	Health
06/04/2010	06/04/2010	Health
06/04/2010	06/25/2010	Health
06/04/2010	06/25/2010	Health
06/04/2010	06/25/2010	Health
06/04/2010	06/25/2010	Health
06/04/2010	06/25/2010	Health
06/04/2010	06/25/2010	Health
06/04/2010	06/25/2010	Health

		groups that can help.
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.
Environmental Deficiencies	IL	Keep safe, clean and homelike surroundings.
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.
Administration Deficiencies	IL	post nurse staffing information.
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.
Nutrition and Dietary Deficiencies	IL	Provide food in a way that meets a resident's needs.
Nutrition and Dietary Deficiencies	IL	Offer other nutritional food to each resident who will not eat the food served.
Nutrition and Dietary Deficiencies	IL	Make sure that the attending doctor orders special diets.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.

Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Widespread	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm

BERKELEY NURSING & REHAB CENTER	OAK PARK	60302	(708) 386-1112
BERKELEY NURSING & REHAB CENTER	OAK PARK	60302	(708) 386-1112
HARVARD MEMORIAL HOSPITAL	HARVARD	60033	(815) 943-2967
HARVARD MEMORIAL HOSPITAL	HARVARD	60033	(815) 943-2967
HARVARD MEMORIAL HOSPITAL	HARVARD	60033	(815) 943-2967
HEARTHSTONE MANOR	WOODSTOCK	60098	(815) 338-1749
HEARTHSTONE MANOR	WOODSTOCK	60098	(815) 338-1749
SUNSET REHABILITATION & HEALTH CARE	CANTON	61520	(309) 647-4327
PARK HOUSE NURSING & REHAB CTR	CHICAGO	60623	(773) 522-0400

06/04/2010	06/25/2010	Health
06/04/2010	06/25/2010	Health
01/13/2011	01/28/2011	Health
01/13/2011	01/28/2011	Health
01/13/2011	01/28/2011	Health
09/02/2010	09/29/2010	Health
09/02/2010	10/15/2010	Health
11/24/2010	12/16/2010	Health
10/12/2010	11/05/2010	Health

Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.

IL

Based on Nursing Home Compare - Survey Deficiency

Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm

PARK HOUSE NURSING & REHAB CTR	CHICAGO	60623	(773) 522-0400
PARK HOUSE NURSING & REHAB CTR	CHICAGO	60623	(773) 522-0400
PARK HOUSE NURSING & REHAB CTR	CHICAGO	60623	(773) 522-0400
PARK HOUSE NURSING & REHAB CTR	CHICAGO	60623	(773) 522-0400
PARK HOUSE NURSING & REHAB CTR	CHICAGO	60623	(773) 522-0400
PARK HOUSE NURSING & REHAB CTR	CHICAGO	60623	(773) 522-0400
PARK HOUSE NURSING & REHAB CTR	CHICAGO	60623	(773) 522-0400

10/12/2010	11/05/2010	Health
10/12/2010	11/05/2010	Health
10/12/2010	11/05/2010	Health
10/12/2010	11/05/2010	Health
10/12/2010	11/05/2010	Health
10/12/2010	11/05/2010	Health
10/12/2010	11/05/2010	Health

		possible quality of life.
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Environmental Deficiencies	IL	Get rid of garbage properly.
Pharmacy Service Deficiencies	IL	At least once a month, have a licensed pharmacist check the drugs that each resident takes.

Pattern	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

PARK HOUSE NURSING & REHAB CTR	CHICAGO	60623	(773) 522-0400
PARK HOUSE NURSING & REHAB CTR	CHICAGO	60623	(773) 522-0400
PARK HOUSE NURSING & REHAB CTR	CHICAGO	60623	(773) 522-0400
ROSEVILLE REHAB & HEALTH CARE	ROSEVILLE	61473	(309) 426-2134
ROSEVILLE REHAB & HEALTH CARE	ROSEVILLE	61473	(309) 426-2134
ROSEVILLE REHAB & HEALTH CARE	ROSEVILLE	61473	(309) 426-2134
ROSEVILLE REHAB & HEALTH CARE	ROSEVILLE	61473	(309) 426-2134

IL

Based on Nursing Home Compare - Survey Deficiency

10/12/2010	11/05/2010	Health
10/12/2010	01/01/1900	Health
10/12/2010	11/05/2010	Health
04/08/2010	04/19/2010	Health
04/08/2010	04/19/2010	Health
04/08/2010	04/19/2010	Health
02/25/2011	03/04/2011	Health

IL

Based on Nursing Home Compare - Survey Deficiency

Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.
Environmental Deficiencies	IL	Make sure there is a program to prevent/deal with mice, insects, or other pests.
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.
Quality Care Deficiencies	IL	Give professional services that

IL

Based on Nursing Home Compare - Survey Deficiency

Pattern	Minimal harm or potential for actual harm
Pattern	Potential for minimal harm
Widespread	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual

ROSEVILLE REHAB & HEALTH CARE	ROSEVILLE	61473	(309) 426-2134
ROSEVILLE REHAB & HEALTH CARE	ROSEVILLE	61473	(309) 426-2134
ROSEVILLE REHAB & HEALTH CARE	ROSEVILLE	61473	(309) 426-2134
NATURE TRAIL HEALTH CARE CENTER	MOUNT VERNON	62864	(618) 242-5700
NATURE TRAIL HEALTH CARE CENTER	MOUNT VERNON	62864	(618) 242-5700
NATURE TRAIL HEALTH CARE CENTER	MOUNT VERNON	62864	(618) 242-5700
NATURE TRAIL HEALTH CARE CENTER	MOUNT VERNON	62864	(618) 242-5700

IL

Based on Nursing Home Compare - Survey Deficiency

02/25/2011	03/04/2011	Health
02/25/2011	03/04/2011	Health
02/25/2011	03/04/2011	Health
11/10/2010	12/17/2010	Health
11/10/2010	11/10/2010	Health
11/10/2010	12/17/2010	Health
11/10/2010	12/17/2010	Health

		follow each resident's written care plan.
Quality Care Deficiencies	IL	Use a registered nurse at least 8 hours a day, 7 days a week.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.
Resident Rights Deficiencies	IL	Honor all of the resident's rights as a resident of the nursing home and as a citizen or resident of the United States.
Resident Rights Deficiencies	IL	Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.
Quality Care Deficiencies	IL	Give professional services that follow each resident's written care plan.
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get

	harm
Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

NATURE TRAIL HEALTH CARE CENTER	MOUNT VERNON	62864	(618) 242-5700
NATURE TRAIL HEALTH CARE CENTER	MOUNT VERNON	62864	(618) 242-5700
NATURE TRAIL HEALTH CARE CENTER	MOUNT VERNON	62864	(618) 242-5700
NATURE TRAIL HEALTH CARE CENTER	MOUNT VERNON	62864	(618) 242-5700
NATURE TRAIL HEALTH CARE CENTER	MOUNT VERNON	62864	(618) 242-5700
NATURE TRAIL HEALTH CARE CENTER	MOUNT VERNON	62864	(618) 242-5700
ARTHUR HOME, THE	ARTHUR	61911	(217) 543-2103
ARTHUR HOME, THE	ARTHUR	61911	(217) 543-2103
ARTHUR HOME, THE	ARTHUR	61911	(217) 543-2103

11/10/2010	12/17/2010	Health
11/10/2010	12/17/2010	Health
11/10/2010	12/17/2010	Health
11/10/2010	12/17/2010	Health
11/10/2010	12/17/2010	Health
11/10/2010	11/10/2010	Health
11/09/2010	01/04/2011	Health
11/09/2010	01/04/2011	Health
11/09/2010	01/05/2011	Health

		proper treatment and services to increase range of motion.
Quality Care Deficiencies	IL	Give each resident enough fluids to keep them healthy and prevent dehydration.
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.
Resident Assessment Deficiencies	IL	Make sure that doctors visit residents regularly, as required.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.
Environmental Deficiencies	IL	Have enough backup water supply for important areas of the nursing home.
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.
Mistreatment Deficiencies	IL	Protect each resident from all abuse, physical punishment, and being separated from others.
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating

Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Potential for minimal harm
Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Isolated	Immediate jeopardy to resident health or safety
Pattern	Immediate jeopardy to resident health or safety

ARTHUR HOME, THE	ARTHUR	61911	(217) 543-2103
ARTHUR HOME, THE	ARTHUR	61911	(217) 543-2103
ASTORIA GARDENS & REHAB CENTER	ASTORIA	61501	(309) 329-1333
ASTORIA GARDENS & REHAB CENTER	ASTORIA	61501	(309) 329-1333
ASTORIA GARDENS & REHAB CENTER	ASTORIA	61501	(309) 329-1333
CLINTON MANOR LIVING CENTER	NEW BADEN	62265	(618) 588-4924
CLINTON MANOR LIVING CENTER	NEW BADEN	62265	(618) 588-4924
CLINTON MANOR LIVING CENTER	NEW BADEN	62265	(618) 588-4924

11/09/2010	01/04/2011	Health
11/09/2010	01/04/2011	Health
10/22/2010	10/29/2010	Health
10/22/2010	12/06/2010	Health
10/22/2010	12/06/2010	Health
09/23/2010	10/22/2010	Health
09/23/2010	10/22/2010	Health
09/23/2010	10/22/2010	Health

		neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.
Administration Deficiencies	IL	Be administered in a way that leads to the highest possible level of well being for each resident.
Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Administration Deficiencies	IL	Get proof that a nurse aide has the training and skills that the State requires.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.
Environmental Deficiencies	IL	Make sure that the nursing home

Isolated	Minimal harm or potential for actual harm
Pattern	Immediate jeopardy to resident health or safety
Widespread	Potential for minimal harm
Widespread	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual

CLINTON MANOR LIVING CENTER	NEW BADEN	62265	(618) 588-4924
CLINTON MANOR LIVING CENTER	NEW BADEN	62265	(618) 588-4924
LEWIS MEMORIAL CHRISTIAN VLG	SPRINGFIELD	62702	(217) 787-9600
LEWIS MEMORIAL CHRISTIAN VLG	SPRINGFIELD	62702	(217) 787-9600
LEWIS MEMORIAL CHRISTIAN VLG	SPRINGFIELD	62702	(217) 787-9600
LEWIS MEMORIAL CHRISTIAN VLG	SPRINGFIELD	62702	(217) 787-9600
LEWIS MEMORIAL CHRISTIAN VLG	SPRINGFIELD	62702	(217) 787-9600
LEWIS MEMORIAL CHRISTIAN VLG	SPRINGFIELD	62702	(217) 787-9600
LEWIS MEMORIAL CHRISTIAN VLG	SPRINGFIELD	62702	(217) 787-9600

		Health
09/23/2010	10/22/2010	Health
08/03/2010	08/27/2010	Health
08/03/2010	08/24/2010	Health
08/03/2010	08/27/2010	Health
08/03/2010	08/24/2010	Health
08/03/2010	08/24/2010	Health
08/03/2010	08/24/2010	Health

Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Quality Care Deficiencies	IL	Make sure that residents receive treatment/services to continue to be able to care for themselves,

IL

Based on Nursing Home Compare - Survey Deficiency

Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Isolated	Actual harm
Isolated	Minimal harm or potential for actual harm

LEWIS MEMORIAL CHRISTIAN VLG	SPRINGFIELD	62702	(217) 787-9600
LEWIS MEMORIAL CHRISTIAN VLG	SPRINGFIELD	62702	(217) 787-9600
LEWIS MEMORIAL CHRISTIAN VLG	SPRINGFIELD	62702	(217) 787-9600
LEWIS MEMORIAL CHRISTIAN VLG	SPRINGFIELD	62702	(217) 787-9600
LEWIS MEMORIAL CHRISTIAN VLG	SPRINGFIELD	62702	(217) 787-9600
LEWIS MEMORIAL CHRISTIAN VLG	SPRINGFIELD	62702	(217) 787-9600
WEALSHIRE, THE	LINCOLNSHIRE	60069	(847) 883-9000

08/03/2010	08/24/2010	Health
08/03/2010	08/24/2010	Health
08/03/2010	08/24/2010	Health
08/03/2010	08/24/2010	Health
08/03/2010	08/24/2010	Health
08/03/2010	10/14/2010	Health
05/13/2010	06/11/2010	Health

		unless a change is unavoidable.
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating

Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm

WEALSHIRE, THE	LINCOLNSHIRE	60069	(847) 883-9000
WEALSHIRE, THE	LINCOLNSHIRE	60069	(847) 883-9000
WEALSHIRE, THE	LINCOLNSHIRE	60069	(847) 883-9000
WEALSHIRE, THE	LINCOLNSHIRE	60069	(847) 883-9000
FRANCISCAN VILLAGE	LEMONT	60439	(630) 243-3406
FRANCISCAN VILLAGE	LEMONT	60439	(630) 243-3406
FRANCISCAN VILLAGE	LEMONT	60439	(630) 243-3406
FRANCISCAN VILLAGE	LEMONT	60439	(630) 243-3406

05/13/2010	06/11/2010	Health
05/13/2010	06/11/2010	Health
05/13/2010	06/11/2010	Health
05/13/2010	06/11/2010	Health
10/14/2010	11/19/2010	Health
10/14/2010	11/19/2010	Health
10/14/2010	11/19/2010	Health
10/14/2010	11/19/2010	Health

		residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.
Resident Assessment Deficiencies	IL	Keep assessments completed in the preceding 15 months in the resident's active record.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Administration Deficiencies	IL	1) Review the work of each nurse aide every year; or 2) give regular training for the nurse aides.
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure)

Pattern	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Actual harm

FRANCISCAN VILLAGE	LEMONT	60439	(630) 243-3406
FRANCISCAN VILLAGE	LEMONT	60439	(630) 243-3406
FRANCISCAN VILLAGE	LEMONT	60439	(630) 243-3406
HEARTLAND CHRISTIAN VILLAGE	NEOGA	62447	(217) 895-2665
HEARTLAND CHRISTIAN VILLAGE	NEOGA	62447	(217) 895-2665
GREEK AMERICAN REHAB CARE CTR	WHEELING	60090	(847) 459-8700
GREEK AMERICAN REHAB CARE CTR	WHEELING	60090	(847) 459-8700
GREEK AMERICAN REHAB CARE CTR	WHEELING	60090	(847) 459-8700

IL

Based on Nursing Home Compare - Survey Deficiency

10/14/2010	11/19/2010	Health
10/14/2010	11/19/2010	Health
10/14/2010	11/19/2010	Health
06/25/2010	07/19/2010	Health
06/25/2010	07/19/2010	Health
01/21/2011	02/11/2011	Health
01/21/2011	02/11/2011	Health
01/21/2011	02/11/2011	Health

		to prevent new bed (pressure) sores or heal existing bed sores.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Administration Deficiencies	IL	Keep accurate and appropriate medical records.
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.
Environmental Deficiencies	IL	Provide needed housekeeping

Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual

GREEK AMERICAN REHAB CARE CTR	WHEELING	60090	(847) 459-8700
GREEK AMERICAN REHAB CARE CTR	WHEELING	60090	(847) 459-8700
GREEK AMERICAN REHAB CARE CTR	WHEELING	60090	(847) 459-8700
GREEK AMERICAN REHAB CARE CTR	WHEELING	60090	(847) 459-8700
GREEK AMERICAN REHAB CARE CTR	WHEELING	60090	(847) 459-8700
GREEK AMERICAN REHAB CARE CTR	WHEELING	60090	(847) 459-8700
FAIRVIEW NURSING CENTER	DU QUOIN	62832	(618) 542-3441
FAIRVIEW NURSING CENTER	DU QUOIN	62832	(618) 542-3441
FAIRVIEW NURSING CENTER	DU QUOIN	62832	(618) 542-3441
FAIRVIEW NURSING CENTER	DU QUOIN	62832	(618) 542-3441
FAIRVIEW NURSING CENTER	DU QUOIN	62832	(618) 542-3441
ELMS, THE	MACOMB	61455	(309) 837-5482

		Health
01/21/2011	02/11/2011	Health
01/21/2011	02/11/2011	Health
01/21/2011	02/11/2011	Health
01/21/2011	02/11/2011	Health
01/21/2011	02/11/2011	Health
07/29/2010	07/30/2010	Health
07/29/2010	07/30/2010	Health
07/29/2010	07/30/2010	Health
07/29/2010	08/02/2010	Health
07/29/2010	07/30/2010	Health
04/30/2010	05/06/2010	Health

IL

Based on Nursing Home Compare - Survey Deficiency

Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.
Administration Deficiencies	IL	post nurse staffing information.
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Quality Care Deficiencies	IL	Give professional services that follow each resident's written care plan.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Quality Care Deficiencies	IL	Use a registered nurse at least 8 hours a day, 7 days a week.
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.
Quality Care Deficiencies	IL	Develop/implement required

IL

Based on Nursing Home Compare - Survey Deficiency

Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Pattern	Potential for minimal harm
Isolated	Minimal harm or potential for actual

ELMS, THE	MACOMB	61455	(309) 837-5482
ELMS, THE	MACOMB	61455	(309) 837-5482
ELMS, THE	MACOMB	61455	(309) 837-5482
ELMS, THE	MACOMB	61455	(309) 837-5482
ELMS, THE	MACOMB	61455	(309) 837-5482
ELMS, THE	MACOMB	61455	(309) 837-5482

03/04/2011	03/04/2011	Health
03/04/2011	03/10/2011	Health
03/04/2011	03/10/2011	Health
03/04/2011	03/10/2011	Health
03/04/2011	03/10/2011	Health
03/04/2011	03/25/2011	Health

		procedures for the administration of immunizations.
Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.

	harm
Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

ELMS, THE	MACOMB	61455	(309) 837-5482
ELMS, THE	MACOMB	61455	(309) 837-5482
TILLERS NSG AND REHAB CTR	OSWEGO	60543	(630) 554-1001
TILLERS NSG AND REHAB CTR	OSWEGO	60543	(630) 554-1001
TILLERS NSG AND REHAB CTR	OSWEGO	60543	(630) 554-1001
TILLERS NSG AND REHAB CTR	OSWEGO	60543	(630) 554-1001
TILLERS NSG AND REHAB CTR	OSWEGO	60543	(630) 554-1001
NORTH ADAMS HOME	MENDON	62351	(217) 936-2137

IL

Based on Nursing Home Compare - Survey Deficiency

03/04/2011	03/25/2011	Health
03/04/2011	03/04/2011	Health
08/06/2010	08/20/2010	Health
08/06/2010	08/30/2010	Health
08/06/2010	09/07/2010	Health
08/06/2010	08/23/2010	Health
08/06/2010	09/07/2010	Health
04/09/2010	04/19/2010	Health

Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Administration Deficiencies	IL	Get services outside the nursing home that meet professional standards.
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.

Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

NORTH ADAMS HOME	MENDON	62351	(217) 936-2137
SHAWNEE CHRISTIAN NURSING CTR	HERRIN	62948	(618) 942-7391
SHAWNEE CHRISTIAN NURSING CTR	HERRIN	62948	(618) 942-7391
SHAWNEE CHRISTIAN NURSING CTR	HERRIN	62948	(618) 942-7391
SHAWNEE CHRISTIAN NURSING CTR	HERRIN	62948	(618) 942-7391
SHAWNEE CHRISTIAN NURSING CTR	HERRIN	62948	(618) 942-7391

IL

Based on Nursing Home Compare - Survey Deficiency

04/09/2010	04/15/2010	Health
08/03/2010	09/02/2010	Health
08/03/2010	09/02/2010	Health
08/03/2010	09/02/2010	Health
08/03/2010	09/02/2010	Health
08/03/2010	09/02/2010	Health

IL

Based on Nursing Home Compare - Survey Deficiency

Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.
Resident Rights Deficiencies	IL	Listen to the resident or family groups or act on their complaints or suggestions.
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.
Resident Assessment Deficiencies	IL	Do a new assessment after any major change in a resident's physical or mental health.
Quality Care Deficiencies	IL	Give professional services that follow each resident's written care plan.

Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm

SHAWNEE CHRISTIAN NURSING CTR	HERRIN	62948	(618) 942-7391
SHAWNEE CHRISTIAN NURSING CTR	HERRIN	62948	(618) 942-7391
SHAWNEE CHRISTIAN NURSING CTR	HERRIN	62948	(618) 942-7391
SHAWNEE CHRISTIAN NURSING CTR	HERRIN	62948	(618) 942-7391
SHAWNEE CHRISTIAN NURSING CTR	HERRIN	62948	(618) 942-7391
PLEASANT MEADOWS CHR VILLAGE	CHRISMAN	61924	(217) 269-2396
PLEASANT MEADOWS CHR VILLAGE	CHRISMAN	61924	(217) 269-2396
PLEASANT MEADOWS CHR VILLAGE	CHRISMAN	61924	(217) 269-2396

IL

Based on Nursing Home Compare - Survey Deficiency

08/03/2010	10/10/2010	Health
08/03/2010	09/02/2010	Health
08/03/2010	09/02/2010	Health
08/03/2010	10/23/2010	Health
08/03/2010	09/02/2010	Health
11/12/2010	12/07/2010	Health
11/12/2010	12/07/2010	Health
11/12/2010	12/07/2010	Health

Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Environmental Deficiencies	IL	Have a program to keep infection

IL

Based on Nursing Home Compare - Survey Deficiency

Pattern	Minimal harm or potential for actual harm
Isolated	Actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Actual harm
Widespread	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Actual harm
Isolated	Minimal harm or potential for actual

PRAIRIE CITY REHAB & H C	PRAIRIE CITY	61470	(309) 775-3313
PRAIRIE CITY REHAB & H C	PRAIRIE CITY	61470	(309) 775-3313
PRAIRIE CITY REHAB & H C	PRAIRIE CITY	61470	(309) 775-3313
PRAIRIE CITY REHAB & H C	PRAIRIE CITY	61470	(309) 775-3313

06/18/2010	07/02/2010	Health
06/18/2010	07/02/2010	Health
06/18/2010	07/02/2010	Health
06/18/2010	07/02/2010	Health

		from spreading.
Resident Rights Deficiencies	IL	Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.
Resident Rights Deficiencies	IL	Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.
Mistreatment Deficiencies	IL	Protect each resident from all abuse, physical punishment, and being separated from others.
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of

	harm
Isolated	Immediate jeopardy to resident health or safety
Isolated	Minimal harm or potential for actual harm
Isolated	Actual harm
Pattern	Minimal harm or potential for actual harm

PRAIRIE CITY REHAB & H C	PRAIRIE CITY	61470	(309) 775-3313
PRAIRIE CITY REHAB & H C	PRAIRIE CITY	61470	(309) 775-3313
PRAIRIE CITY REHAB & H C	PRAIRIE CITY	61470	(309) 775-3313
PRAIRIE CITY REHAB & H C	PRAIRIE CITY	61470	(309) 775-3313
PRAIRIE CITY REHAB & H C	PRAIRIE CITY	61470	(309) 775-3313
PRAIRIE CITY REHAB & H C	PRAIRIE CITY	61470	(309) 775-3313
PRAIRIE CITY REHAB & H C	PRAIRIE CITY	61470	(309) 775-3313

IL

Based on Nursing Home Compare - Survey Deficiency

06/18/2010	07/02/2010	Health
06/18/2010	07/02/2010	Health
06/18/2010	07/02/2010	Health
06/18/2010	07/02/2010	Health
06/18/2010	07/02/2010	Health
06/18/2010	07/02/2010	Health
06/18/2010	07/02/2010	Health
06/18/2010	07/02/2010	Health

		residents.
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Give professional services that follow each resident's written care plan.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.

Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

PRAIRIE CITY REHAB & H C	PRAIRIE CITY	61470	(309) 775-3313
PRAIRIE CITY REHAB & H C	PRAIRIE CITY	61470	(309) 775-3313
PRAIRIE CITY REHAB & H C	PRAIRIE CITY	61470	(309) 775-3313
PRAIRIE CITY REHAB & H C	PRAIRIE CITY	61470	(309) 775-3313
PRAIRIE CITY REHAB & H C	PRAIRIE CITY	61470	(309) 775-3313
EASTVIEW TERRACE	SULLIVAN	61951	(217) 728-7367
EASTVIEW TERRACE	SULLIVAN	61951	(217) 728-7367
EASTVIEW TERRACE	SULLIVAN	61951	(217) 728-7367
EASTVIEW TERRACE	SULLIVAN	61951	(217) 728-7367

IL

Based on Nursing Home Compare - Survey Deficiency

06/18/2010	07/02/2010	Health
06/18/2010	07/02/2010	Health
06/18/2010	07/02/2010	Health
06/18/2010	07/02/2010	Health
06/18/2010	07/02/2010	Health
09/02/2010	09/17/2010	Health
09/02/2010	09/15/2010	Health
09/02/2010	10/11/2010	Health
09/02/2010	09/20/2010	Health

IL

Based on Nursing Home Compare - Survey Deficiency

Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.
Resident Assessment Deficiencies	IL	Make sure that doctors visit residents regularly, as required.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Administration Deficiencies	IL	Get proof that a nurse aide has the training and skills that the State requires.
Resident Rights Deficiencies	IL	Properly hold, secure and manage each resident's personal money which is deposited with the nursing home.
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.
Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents'

Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Pattern	Minimal harm or potential for actual harm

EASTVIEW TERRACE	SULLIVAN	61951	(217) 728-7367
EASTVIEW TERRACE	SULLIVAN	61951	(217) 728-7367
EASTVIEW TERRACE	SULLIVAN	61951	(217) 728-7367
EASTVIEW TERRACE	SULLIVAN	61951	(217) 728-7367
EASTVIEW TERRACE	SULLIVAN	61951	(217) 728-7367
EASTVIEW TERRACE	SULLIVAN	61951	(217) 728-7367
EASTVIEW TERRACE	SULLIVAN	61951	(217) 728-7367

IL

Based on Nursing Home Compare - Survey Deficiency

09/02/2010	09/24/2010	Health
09/02/2010	09/30/2010	Health
09/02/2010	09/30/2010	Health
09/02/2010	10/12/2010	Health
09/02/2010	09/13/2010	Health
09/02/2010	09/13/2010	Health
09/02/2010	10/15/2010	Health

		of residents and theft of residents' property.
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.
Resident Assessment Deficiencies	IL	Check and update (if needed) each resident's assessment every 3 months.
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.
Resident Assessment Deficiencies	IL	Screen residents when they are first admitted to send them to an area with special care for people with developmental disabilities or mental illness, if needed.
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2)

IL

Based on Nursing Home Compare - Survey Deficiency

Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

EASTVIEW TERRACE	SULLIVAN	61951	(217) 728-7367
EASTVIEW TERRACE	SULLIVAN	61951	(217) 728-7367
EASTVIEW TERRACE	SULLIVAN	61951	(217) 728-7367
EASTVIEW TERRACE	SULLIVAN	61951	(217) 728-7367
EASTVIEW TERRACE	SULLIVAN	61951	(217) 728-7367
EASTVIEW TERRACE	SULLIVAN	61951	(217) 728-7367
EASTVIEW TERRACE	SULLIVAN	61951	(217) 728-7367
EASTVIEW TERRACE	SULLIVAN	61951	(217) 728-7367
EAST MOLINE NURSING & REHAB	EAST MOLINE	61244	(309) 755-3466

09/02/2010	09/15/2010	Health
09/02/2010	10/11/2010	Health
09/02/2010	09/15/2010	Health
09/02/2010	09/15/2010	Health
09/02/2010	10/15/2010	Health
09/02/2010	09/14/2010	Health
09/02/2010	09/20/2010	Health
10/19/2010	01/06/2011	Health

		make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.
Administration Deficiencies	IL	post nurse staffing information.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.
Administration Deficiencies	IL	Give or get lab tests to meet the needs of residents.
Administration Deficiencies	IL	Train all employees on what to do in an emergency.
Resident Rights Deficiencies	IL	Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State

Pattern	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Widespread	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

EAST MOLINE NURSING & REHAB	EAST MOLINE	61244	(309) 755-3466
EAST MOLINE NURSING & REHAB	EAST MOLINE	61244	(309) 755-3466
EAST MOLINE NURSING & REHAB	EAST MOLINE	61244	(309) 755-3466
EAST MOLINE NURSING & REHAB	EAST MOLINE	61244	(309) 755-3466
EAST MOLINE NURSING & REHAB	EAST MOLINE	61244	(309) 755-3466
EAST MOLINE NURSING & REHAB	EAST MOLINE	61244	(309) 755-3466
EAST MOLINE NURSING & REHAB	EAST MOLINE	61244	(309) 755-3466

10/19/2010	01/06/2011	Health
10/19/2010	01/12/2011	Health
10/19/2010	01/06/2011	Health
10/19/2010	01/06/2011	Health
10/19/2010	01/06/2011	Health
10/19/2010	01/06/2011	Health
10/19/2010	01/06/2011	Health

		names and addresses of State groups that can help.
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.
Mistreatment Deficiencies	IL	Protect each resident from all abuse, physical punishment, and being separated from others.
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.
Quality Care Deficiencies	IL	Provide social services for related

Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual

EAST MOLINE NURSING & REHAB	EAST MOLINE	61244	(309) 755-3466
EAST MOLINE NURSING & REHAB	EAST MOLINE	61244	(309) 755-3466
EAST MOLINE NURSING & REHAB	EAST MOLINE	61244	(309) 755-3466
EAST MOLINE NURSING & REHAB	EAST MOLINE	61244	(309) 755-3466
EAST MOLINE NURSING & REHAB	EAST MOLINE	61244	(309) 755-3466
EAST MOLINE NURSING & REHAB	EAST MOLINE	61244	(309) 755-3466

10/19/2010	11/18/2010	Health
10/19/2010	01/06/2011	Health
10/19/2010	01/06/2011	Health
10/19/2010	01/06/2011	Health
10/19/2010	01/06/2011	Health
10/19/2010	01/12/2011	Health

		medical problems to help each resident achieve the highest possible quality of life.
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.
Resident Assessment Deficiencies	IL	Do an assessment of the resident every year.
Resident Assessment Deficiencies	IL	Check and update (if needed) each resident's assessment every 3 months.
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.

	harm
Widespread	Potential for minimal harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm

EAST MOLINE NURSING & REHAB	EAST MOLINE	61244	(309) 755-3466
EAST MOLINE NURSING & REHAB	EAST MOLINE	61244	(309) 755-3466
EAST MOLINE NURSING & REHAB	EAST MOLINE	61244	(309) 755-3466
EAST MOLINE NURSING & REHAB	EAST MOLINE	61244	(309) 755-3466
EAST MOLINE NURSING & REHAB	EAST MOLINE	61244	(309) 755-3466
EAST MOLINE NURSING & REHAB	EAST MOLINE	61244	(309) 755-3466
EAST MOLINE NURSING & REHAB	EAST MOLINE	61244	(309) 755-3466

10/19/2010	01/06/2011	Health
10/19/2010	01/06/2011	Health
10/19/2010	01/06/2011	Health
10/19/2010	01/06/2011	Health
10/19/2010	01/06/2011	Health
10/19/2010	01/06/2011	Health
10/19/2010	01/06/2011	Health

Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Quality Care Deficiencies	IL	Make sure that each residents' abilities to take care of themselves does not lessen, unless a change cannot be avoided.
Quality Care Deficiencies	IL	Make sure that residents receive treatment/services to continue to be able to care for themselves, unless a change is unavoidable.
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.

Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

EAST MOLINE NURSING & REHAB	EAST MOLINE	61244	(309) 755-3466
EAST MOLINE NURSING & REHAB	EAST MOLINE	61244	(309) 755-3466
EAST MOLINE NURSING & REHAB	EAST MOLINE	61244	(309) 755-3466
EAST MOLINE NURSING & REHAB	EAST MOLINE	61244	(309) 755-3466
EAST MOLINE NURSING & REHAB	EAST MOLINE	61244	(309) 755-3466
EAST MOLINE NURSING & REHAB	EAST MOLINE	61244	(309) 755-3466
EAST MOLINE NURSING & REHAB	EAST MOLINE	61244	(309) 755-3466
EAST MOLINE NURSING & REHAB	EAST MOLINE	61244	(309) 755-3466
EAST MOLINE NURSING & REHAB	EAST MOLINE	61244	(309) 755-3466

10/19/2010	01/06/2011	Health
10/19/2010	01/06/2011	Health
10/19/2010	01/06/2011	Health
10/19/2010	01/06/2011	Health
10/19/2010	01/06/2011	Health
10/19/2010	01/06/2011	Health
10/19/2010	01/06/2011	Health
10/19/2010	01/06/2011	Health

Quality Care Deficiencies	IL	Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.
Quality Care Deficiencies	IL	Use a registered nurse at least 8 hours a day, 7 days a week.
Nutrition and Dietary Deficiencies	IL	Hire a qualified dietician.

Isolated	Minimal harm or potential for actual harm
Isolated	Actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm

EAST MOLINE NURSING & REHAB	EAST MOLINE	61244	(309) 755-3466
EAST MOLINE NURSING & REHAB	EAST MOLINE	61244	(309) 755-3466
EAST MOLINE NURSING & REHAB	EAST MOLINE	61244	(309) 755-3466
EAST MOLINE NURSING & REHAB	EAST MOLINE	61244	(309) 755-3466
EAST MOLINE NURSING & REHAB	EAST MOLINE	61244	(309) 755-3466
EAST MOLINE NURSING & REHAB	EAST MOLINE	61244	(309) 755-3466
EAST MOLINE NURSING & REHAB	EAST MOLINE	61244	(309) 755-3466
EAST MOLINE NURSING & REHAB	EAST MOLINE	61244	(309) 755-3466
H & J VONDERLIETH LVG CTR, THE	MOUNT PULASKI	62548	(217) 792-3218
HELIA HEALTHCARE OF ENERGY	ENERGY	62933	(618) 942-7014
HELIA HEALTHCARE OF ENERGY	ENERGY	62933	(618) 942-7014

IL

Based on Nursing Home Compare - Survey Deficiency

10/19/2010	01/06/2011	Health
10/19/2010	11/18/2010	Health
10/19/2010	01/06/2011	Health
10/19/2010	01/06/2011	Health
10/19/2010	11/18/2010	Health
10/19/2010	01/06/2011	Health
10/19/2010	01/06/2011	Health
09/03/2010	10/14/2010	Health
11/18/2010	12/29/2010	Health
11/18/2010	12/29/2010	Health

IL

Based on Nursing Home Compare - Survey Deficiency

Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Environmental Deficiencies	IL	Keep all essential equipment working safely.
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.
Administration Deficiencies	IL	Be administered in a way that leads to the highest possible level of well being for each resident.
Administration Deficiencies	IL	Get proof that a nurse aide has the training and skills that the State requires.
Administration Deficiencies	IL	Get services outside the nursing home that meet professional standards.
Administration Deficiencies	IL	Set up or keep a group of people to review and ensure quality.
Resident Assessment Deficiencies	IL	Make sure that doctors visit residents regularly, as required.
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.
Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.

Pattern	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Widespread	Potential for minimal harm
Widespread	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm

HELIA HEALTHCARE OF ENERGY	ENERGY	62933	(618) 942-7014
HELIA HEALTHCARE OF ENERGY	ENERGY	62933	(618) 942-7014
HELIA HEALTHCARE OF ENERGY	ENERGY	62933	(618) 942-7014
HELIA HEALTHCARE OF ENERGY	ENERGY	62933	(618) 942-7014
HELIA HEALTHCARE OF ENERGY	ENERGY	62933	(618) 942-7014
HELIA HEALTHCARE OF ENERGY	ENERGY	62933	(618) 942-7014
HELIA HEALTHCARE OF ENERGY	ENERGY	62933	(618) 942-7014

11/18/2010	12/29/2010	Health
11/18/2010	12/29/2010	Health
11/18/2010	12/29/2010	Health
11/18/2010	12/29/2010	Health
11/18/2010	02/05/2011	Health
11/18/2010	12/29/2010	Health
11/18/2010	12/29/2010	Health

Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.
Quality Care Deficiencies	IL	Give professional services that follow each resident's written care plan.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves

Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm

HELIA HEALTHCARE OF ENERGY	ENERGY	62933	(618) 942-7014
HELIA HEALTHCARE OF ENERGY	ENERGY	62933	(618) 942-7014
HELIA HEALTHCARE OF ENERGY	ENERGY	62933	(618) 942-7014
HELIA HEALTHCARE OF ENERGY	ENERGY	62933	(618) 942-7014
HELIA HEALTHCARE OF ENERGY	ENERGY	62933	(618) 942-7014
HELIA HEALTHCARE OF ENERGY	ENERGY	62933	(618) 942-7014

11/18/2010	12/29/2010	Health
11/18/2010	12/29/2010	Health
11/18/2010	12/29/2010	Health
11/18/2010	12/29/2010	Health
11/18/2010	12/29/2010	Health
11/18/2010	12/29/2010	Health

		receive help with eating/drinking, grooming and hygiene.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.
Quality Care Deficiencies	IL	Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.

Isolated	Actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Actual harm

HELIA HEALTHCARE OF ENERGY	ENERGY	62933	(618) 942-7014
HELIA HEALTHCARE OF ENERGY	ENERGY	62933	(618) 942-7014
HELIA HEALTHCARE OF ENERGY	ENERGY	62933	(618) 942-7014
HELIA HEALTHCARE OF ENERGY	ENERGY	62933	(618) 942-7014
HELIA HEALTHCARE OF ENERGY	ENERGY	62933	(618) 942-7014
HELIA HEALTHCARE OF ENERGY	ENERGY	62933	(618) 942-7014
HELIA HEALTHCARE OF ENERGY	ENERGY	62933	(618) 942-7014
HELIA HEALTHCARE OF ENERGY	ENERGY	62933	(618) 942-7014
HELIA HEALTHCARE OF ENERGY	ENERGY	62933	(618) 942-7014
HELIA HEALTHCARE OF ENERGY	ENERGY	62933	(618) 942-7014

11/18/2010	12/29/2010	Health
11/18/2010	02/05/2011	Health
11/18/2010	12/29/2010	Health
11/18/2010	12/29/2010	Health
11/18/2010	12/29/2010	Health
11/18/2010	12/29/2010	Health
11/18/2010	12/29/2010	Health
11/18/2010	12/29/2010	Health
11/18/2010	12/29/2010	Health
11/18/2010	12/29/2010	Health

Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.
Administration Deficiencies	IL	post nurse staffing information.
Resident Assessment Deficiencies	IL	Make sure that doctors visit residents regularly, as required.
Pharmacy Service Deficiencies	IL	Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Environmental Deficiencies	IL	Keep all essential equipment working safely.
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean

Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Potential for minimal harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm

HELIA HEALTHCARE OF ENERGY	ENERGY	62933	(618) 942-7014
HELIA HEALTHCARE OF ENERGY	ENERGY	62933	(618) 942-7014
BURNSIDES COMMUNITY HEALTH CTR	MARSHALL	62441	(217) 826-2358
BURNSIDES COMMUNITY HEALTH CTR	MARSHALL	62441	(217) 826-2358
BURNSIDES COMMUNITY HEALTH CTR	MARSHALL	62441	(217) 826-2358
BURNSIDES COMMUNITY HEALTH CTR	MARSHALL	62441	(217) 826-2358

11/18/2010	12/29/2010	Health
11/18/2010	12/29/2010	Health
09/23/2010	10/07/2010	Health
09/23/2010	09/23/2010	Health
09/23/2010	10/07/2010	Health
09/23/2010	10/07/2010	Health

		area is safe, easy to use, clean and comfortable.
Environmental Deficiencies	IL	Have enough backup water supply for important areas of the nursing home.
Environmental Deficiencies	IL	Make sure there is a program to prevent/deal with mice, insects, or other pests.
Resident Rights Deficiencies	IL	Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.
Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and

	harm
Widespread	Potential for minimal harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm

BURNSIDES COMMUNITY HEALTH CTR	MARSHALL	62441	(217) 826-2358
BURNSIDES COMMUNITY HEALTH CTR	MARSHALL	62441	(217) 826-2358
BURNSIDES COMMUNITY HEALTH CTR	MARSHALL	62441	(217) 826-2358
BURNSIDES COMMUNITY HEALTH CTR	MARSHALL	62441	(217) 826-2358
BURNSIDES COMMUNITY HEALTH CTR	MARSHALL	62441	(217) 826-2358
BURNSIDES COMMUNITY HEALTH CTR	MARSHALL	62441	(217) 826-2358
BURNSIDES COMMUNITY HEALTH CTR	MARSHALL	62441	(217) 826-2358
BURNSIDES COMMUNITY HEALTH CTR	MARSHALL	62441	(217) 826-2358

09/23/2010	10/07/2010	Health
09/23/2010	09/23/2010	Health
09/23/2010	10/07/2010	Health
09/23/2010	10/07/2010	Health
09/23/2010	10/07/2010	Health
09/23/2010	10/07/2010	Health
09/23/2010	10/07/2010	Health
09/23/2010	10/07/2010	Health

		investigate any acts or reports of abuse, neglect or mistreatment of residents.
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.
Resident Assessment Deficiencies	IL	Do a new assessment after any major change in a resident's physical or mental health.
Resident Assessment Deficiencies	IL	Make sure all assessments are accurate, coordinated by an RN, done by the right professional, and are signed by the person completing them.
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.
Quality Care Deficiencies	IL	Give professional services that

Isolated	Minimal harm or potential for actual harm
Pattern	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual

BURNSIDES COMMUNITY HEALTH CTR	MARSHALL	62441	(217) 826-2358
BURNSIDES COMMUNITY HEALTH CTR	MARSHALL	62441	(217) 826-2358
BURNSIDES COMMUNITY HEALTH CTR	MARSHALL	62441	(217) 826-2358
BURNSIDES COMMUNITY HEALTH CTR	MARSHALL	62441	(217) 826-2358
BURNSIDES COMMUNITY HEALTH CTR	MARSHALL	62441	(217) 826-2358
BURNSIDES COMMUNITY HEALTH CTR	MARSHALL	62441	(217) 826-2358
BURNSIDES COMMUNITY HEALTH CTR	MARSHALL	62441	(217) 826-2358
BURNSIDES COMMUNITY HEALTH CTR	MARSHALL	62441	(217) 826-2358

09/23/2010	10/07/2010	Health
09/23/2010	10/07/2010	Health
09/23/2010	10/07/2010	Health
09/23/2010	10/07/2010	Health
09/23/2010	10/07/2010	Health
09/23/2010	10/07/2010	Health
09/23/2010	10/07/2010	Health
09/23/2010	09/23/2010	Health

		meet a professional standard of quality.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well

	harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual

BURNSIDES COMMUNITY HEALTH CTR	MARSHALL	62441	(217) 826-2358
BURNSIDES COMMUNITY HEALTH CTR	MARSHALL	62441	(217) 826-2358
BURNSIDES COMMUNITY HEALTH CTR	MARSHALL	62441	(217) 826-2358
BURNSIDES COMMUNITY HEALTH CTR	MARSHALL	62441	(217) 826-2358
BURNSIDES COMMUNITY HEALTH CTR	MARSHALL	62441	(217) 826-2358
WESLEY VILLAGE	MACOMB	61455	(309) 833-2123
WESLEY VILLAGE	MACOMB	61455	(309) 833-2123
WESLEY VILLAGE	MACOMB	61455	(309) 833-2123
WESLEY VILLAGE	MACOMB	61455	(309) 833-2123

09/23/2010	09/23/2010	Health
09/23/2010	09/23/2010	Health
09/23/2010	09/23/2010	Health
09/23/2010	10/07/2010	Health
09/23/2010	10/07/2010	Health
01/25/2011	02/11/2011	Health
01/25/2011	02/17/2011	Health
01/25/2011	02/11/2011	Health
01/25/2011	02/11/2011	Health

		nourished.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Pharmacy Service Deficiencies	IL	Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Administration Deficiencies	IL	Set up or keep a group of people to review and ensure quality.
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.
Quality Care Deficiencies	IL	Give professional services that follow each resident's written care plan.
Quality Care Deficiencies	IL	Make sure that a resident does not become withdrawn, angry or depressed if these problems did not exist before.

	harm
Widespread	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Widespread	Minimal harm or potential for actual harm
Pattern	Immediate jeopardy to resident health or safety
Widespread	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

WESLEY VILLAGE	MACOMB	61455	(309) 833-2123
WESLEY VILLAGE	MACOMB	61455	(309) 833-2123
WESLEY VILLAGE	MACOMB	61455	(309) 833-2123
IROQUOIS RESIDENT HOME, THE	WATSEKA	60970	(815) 432-7768
IROQUOIS RESIDENT HOME, THE	WATSEKA	60970	(815) 432-7768
IROQUOIS RESIDENT HOME, THE	WATSEKA	60970	(815) 432-7768
IROQUOIS RESIDENT HOME, THE	WATSEKA	60970	(815) 432-7768
ARCOLA HEALTH CARE CENTER	ARCOLA	61910	(217) 268-3022

01/25/2011	02/10/2011	Health
01/25/2011	02/11/2011	Health
01/25/2011	02/11/2011	Health
06/30/2010	07/19/2010	Health
06/30/2010	07/16/2010	Health
06/30/2010	07/21/2010	Health
06/30/2010	07/16/2010	Health
12/10/2010	12/21/2010	Health

		not exist before.
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.
Quality Care Deficiencies	IL	Use a registered nurse at least 8 hours a day, 7 days a week.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Resident Rights Deficiencies	IL	Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.

Isolated	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

IL

Based on Nursing Home Compare - Survey Deficiency

ARCOLA HEALTH CARE CENTER	ARCOLA	61910	(217) 268-3022
BARRY COMMUNITY CARE CENTER	BARRY	62312	(217) 335-2326
ALHAMBRA CARE CENTER	ALHAMBRA	62001	(618) 488-3565
ALHAMBRA CARE CENTER	ALHAMBRA	62001	(618) 488-3565
RIDGWAY REHAB AND NURSING CENTER	RIDGWAY	62979	(618) 272-8831
RIDGWAY REHAB AND NURSING CENTER	RIDGWAY	62979	(618) 272-8831
RIDGWAY REHAB AND NURSING CENTER	RIDGWAY	62979	(618) 272-8831
FINNIE GOOD SHEPHERD N H	GALATIA	62935	(618) 268-4631

12/10/2010	12/21/2010	Health
11/24/2010	12/14/2010	Health
12/03/2010	12/23/2010	Health
12/03/2010	12/23/2010	Health
06/17/2010	07/16/2010	Health
06/17/2010	07/16/2010	Health
06/17/2010	07/16/2010	Health
12/17/2010	01/18/2011	Health

Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each

Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm

FINNIE GOOD SHEPHERD N H	GALATIA	62935	(618) 268-4631
FINNIE GOOD SHEPHERD N H	GALATIA	62935	(618) 268-4631
FINNIE GOOD SHEPHERD N H	GALATIA	62935	(618) 268-4631
FINNIE GOOD SHEPHERD N H	GALATIA	62935	(618) 268-4631

12/17/2010	01/18/2011	Health
12/17/2010	01/18/2011	Health
12/17/2010	01/18/2011	Health
12/17/2010	01/18/2011	Health

		resident achieve the highest possible quality of life.
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.
Quality Care Deficiencies	IL	Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or

Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

PROVENA HERITAGE VILLAGE	KANKAKEE	60901	(815) 939-4506
PROVENA HERITAGE VILLAGE	KANKAKEE	60901	(815) 939-4506
PROVENA HERITAGE VILLAGE	KANKAKEE	60901	(815) 939-4506
PROVENA HERITAGE VILLAGE	KANKAKEE	60901	(815) 939-4506
PROVENA HERITAGE VILLAGE	KANKAKEE	60901	(815) 939-4506
PROVENA HERITAGE VILLAGE	KANKAKEE	60901	(815) 939-4506
MONMOUTH NURSING HOME	MONMOUTH	61462	(309) 734-3811

05/06/2010	05/25/2010	Health
05/06/2010	05/06/2010	Health
05/06/2010	05/27/2010	Health
05/06/2010	05/27/2010	Health
05/06/2010	05/27/2010	Health
05/06/2010	05/27/2010	Health
05/06/2010	05/27/2010	Health
11/24/2010	12/07/2010	Health

		change drugs that cause unwanted effects.
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.
Resident Rights Deficiencies	IL	Make sure each resident has the right to choose activities, schedules and health care according to his or her interests, assessment, and plan of care.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.
Quality Care Deficiencies	IL	Give residents proper treatment

Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual

MONMOUTH NURSING HOME	MONMOUTH	61462	(309) 734-3811
EVANSTON NURSING & REHAB CTR	EVANSTON	60201	(847) 869-1300
EVANSTON NURSING & REHAB CTR	EVANSTON	60201	(847) 869-1300
EVANSTON NURSING & REHAB CTR	EVANSTON	60201	(847) 869-1300
BARTON W STONE - JACKSONVILLE	JACKSONVILLE	62650	(217) 479-3400
BARTON W STONE - JACKSONVILLE	JACKSONVILLE	62650	(217) 479-3400
BARTON W STONE - JACKSONVILLE	JACKSONVILLE	62650	(217) 479-3400
BARTON W STONE - JACKSONVILLE	JACKSONVILLE	62650	(217) 479-3400

11/24/2010	12/13/2010	Health
11/04/2010	11/12/2010	Health
11/04/2010	11/12/2010	Health
11/04/2010	11/07/2010	Health
08/17/2010	09/15/2010	Health
08/17/2010	09/08/2010	Health
08/17/2010	09/08/2010	Health
08/17/2010	09/08/2010	Health

		to prevent new bed (pressure) sores or heal existing bed sores.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Resident Rights Deficiencies	IL	Properly hold, secure and manage each resident's personal money which is deposited with the nursing home.
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.
Nutrition and Dietary Deficiencies	IL	Provide special eating equipment and utensils for each resident who needs them.
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.

	harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

IL

Based on Nursing Home Compare - Survey Deficiency

BARTON W STONE - JACKSONVILLE	JACKSONVILLE	62650	(217) 479-3400
BARTON W STONE - JACKSONVILLE	JACKSONVILLE	62650	(217) 479-3400
BARTON W STONE - JACKSONVILLE	JACKSONVILLE	62650	(217) 479-3400
BARTON W STONE - JACKSONVILLE	JACKSONVILLE	62650	(217) 479-3400
BARTON W STONE - JACKSONVILLE	JACKSONVILLE	62650	(217) 479-3400
BARTON W STONE - JACKSONVILLE	JACKSONVILLE	62650	(217) 479-3400
BARTON W STONE - JACKSONVILLE	JACKSONVILLE	62650	(217) 479-3400

08/17/2010	09/08/2010	Health
08/17/2010	09/08/2010	Health
08/17/2010	09/08/2010	Health
08/17/2010	09/08/2010	Health
08/17/2010	09/08/2010	Health
08/17/2010	09/30/2010	Health
08/17/2010	09/08/2010	Health

		highest quality of life possible.
Quality Care Deficiencies	IL	Make sure that residents receive treatment/services to continue to be able to care for themselves, unless a change is unavoidable.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.
Quality Care Deficiencies	IL	Give each resident enough fluids to keep them healthy and prevent dehydration.
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause

Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Actual harm

IL

Based on Nursing Home Compare - Survey Deficiency

BARTON W STONE - JACKSONVILLE	JACKSONVILLE	62650	(217) 479-3400
FAITH CARE CENTER	HIGHLAND	62249	(618) 654-4600
FAITH CARE CENTER	HIGHLAND	62249	(618) 654-4600
CENTER HOME HISPANIC ELDERLY	CHICAGO	60622	(773) 782-8700
CENTER HOME HISPANIC ELDERLY	CHICAGO	60622	(773) 782-8700
CENTER HOME HISPANIC ELDERLY	CHICAGO	60622	(773) 782-8700
CENTER HOME HISPANIC ELDERLY	CHICAGO	60622	(773) 782-8700
CENTER HOME HISPANIC ELDERLY	CHICAGO	60622	(773) 782-8700

08/17/2010	09/08/2010	Health
12/08/2010	01/08/2011	Health
12/08/2010	01/08/2011	Health
10/14/2010	11/05/2010	Health
10/14/2010	11/05/2010	Health
10/14/2010	11/05/2010	Health
10/14/2010	11/07/2010	Health
10/14/2010	11/05/2010	Health

		unwanted effects.
Resident Assessment Deficiencies	IL	Make sure that doctors visit residents regularly, as required.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.
Quality Care Deficiencies	IL	Make sure that residents receive treatment/services to continue to be able to care for themselves, unless a change is unavoidable.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure)

Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

CENTER HOME HISPANIC ELDERLY	CHICAGO	60622	(773) 782-8700
CENTER HOME HISPANIC ELDERLY	CHICAGO	60622	(773) 782-8700
CENTER HOME HISPANIC ELDERLY	CHICAGO	60622	(773) 782-8700
CENTER HOME HISPANIC ELDERLY	CHICAGO	60622	(773) 782-8700
CENTER HOME HISPANIC ELDERLY	CHICAGO	60622	(773) 782-8700
CENTER HOME HISPANIC ELDERLY	CHICAGO	60622	(773) 782-8700
WALNUT MANOR	WALNUT	61376	(815) 379-2131
WALNUT MANOR	WALNUT	61376	(815) 379-2131

10/14/2010	11/05/2010	Health
10/14/2010	11/05/2010	Health
10/14/2010	11/05/2010	Health
10/14/2010	11/05/2010	Health
10/14/2010	11/04/2010	Health
10/14/2010	11/05/2010	Health
06/17/2010	07/08/2010	Health
06/17/2010	07/02/2010	Health

		to prevent new bed (pressure) sores or heal existing bed sores.
Quality Care Deficiencies	IL	Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Environmental Deficiencies	IL	Provide bedrooms that don't allow residents to see each other when privacy is needed.
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in

	harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual

WALNUT MANOR	WALNUT	61376	(815) 379-2131
ABBINGTON REHAB & NURSING CTR	ROSELLE	60172	(630) 894-5058
ABBINGTON REHAB & NURSING CTR	ROSELLE	60172	(630) 894-5058
ABBINGTON REHAB & NURSING CTR	ROSELLE	60172	(630) 894-5058
ABBINGTON REHAB & NURSING CTR	ROSELLE	60172	(630) 894-5058
ABBINGTON REHAB & NURSING CTR	ROSELLE	60172	(630) 894-5058
ABBINGTON REHAB & NURSING CTR	ROSELLE	60172	(630) 894-5058
ABBINGTON REHAB & NURSING CTR	ROSELLE	60172	(630) 894-5058
ABBINGTON REHAB & NURSING CTR	ROSELLE	60172	(630) 894-5058

		Health
11/10/2010	12/10/2010	Health
11/10/2010	12/10/2010	Health
11/10/2010	12/10/2010	Health
11/10/2010	12/10/2010	Health
11/10/2010	12/10/2010	Health
11/10/2010	12/10/2010	Health
11/10/2010	12/10/2010	Health
11/10/2010	12/10/2010	Health
11/10/2010	12/10/2010	Health

IL

Based on Nursing Home Compare - Survey Deficiency

Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Resident Rights Deficiencies	IL	Provide proof that all residents' personal money which is deposited with the nursing home, is secure.
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.

Pattern	Minimal harm or potential for actual harm
Pattern	Potential for minimal harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Actual harm
Widespread	Minimal harm or potential for actual harm

IL

Based on Nursing Home Compare - Survey Deficiency

ABBINGTON REHAB & NURSING CTR	ROSELLE	60172	(630) 894-5058
ALPINE FIRESIDE HEALTH CENTER	LOVES PARK	61111	(815) 877-7408
ALPINE FIRESIDE HEALTH CENTER	LOVES PARK	61111	(815) 877-7408
ALPINE FIRESIDE HEALTH CENTER	LOVES PARK	61111	(815) 877-7408
ALPINE FIRESIDE HEALTH CENTER	LOVES PARK	61111	(815) 877-7408
ALPINE FIRESIDE HEALTH CENTER	LOVES PARK	61111	(815) 877-7408
ALPINE FIRESIDE HEALTH CENTER	LOVES PARK	61111	(815) 877-7408
ALPINE FIRESIDE HEALTH CENTER	LOVES PARK	61111	(815) 877-7408

IL

Based on Nursing Home Compare - Survey Deficiency

11/10/2010	12/10/2010	Health
09/07/2010	09/07/2010	Health
09/07/2010	09/07/2010	Health
09/07/2010	09/07/2010	Health
09/07/2010	09/07/2010	Health
09/07/2010	09/07/2010	Health
09/07/2010	09/07/2010	Health
09/07/2010	09/07/2010	Health
09/07/2010	09/07/2010	Health

		a safe and clean way.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Resident Rights Deficiencies	IL	Give the resident's legal representative the same rights as the resident.
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.
Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.

	harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Actual harm

ALPINE FIRESIDE HEALTH CENTER	LOVES PARK	61111	(815) 877-7408
ALPINE FIRESIDE HEALTH CENTER	LOVES PARK	61111	(815) 877-7408
ALPINE FIRESIDE HEALTH CENTER	LOVES PARK	61111	(815) 877-7408
PROVENA GENEVA CARE CENTER	GENEVA	60134	(630) 232-7544
PROVENA GENEVA CARE CENTER	GENEVA	60134	(630) 232-7544
PROVENA GENEVA CARE CENTER	GENEVA	60134	(630) 232-7544
PROVENA GENEVA CARE CENTER	GENEVA	60134	(630) 232-7544

09/07/2010	09/07/2010	Health
09/07/2010	09/07/2010	Health
09/07/2010	09/07/2010	Health
07/09/2010	07/28/2010	Health
07/09/2010	07/28/2010	Health
07/09/2010	07/28/2010	Health
07/09/2010	07/28/2010	Health

Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.
Administration Deficiencies	IL	Get proof that a nurse aide has the training and skills that the State requires.
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a

Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

PROVENA GENEVA CARE CENTER	GENEVA	60134	(630) 232-7544
PROVENA GENEVA CARE CENTER	GENEVA	60134	(630) 232-7544
PROVENA GENEVA CARE CENTER	GENEVA	60134	(630) 232-7544
PROVENA GENEVA CARE CENTER	GENEVA	60134	(630) 232-7544
SUNNY ACRES NURSING HOME	PETERSBURG	62675	(217) 632-2334
EAST BANK CENTER, LLC	LOVES PARK	61111	(815) 633-6810
EAST BANK CENTER, LLC	LOVES PARK	61111	(815) 633-6810
EAST BANK CENTER, LLC	LOVES PARK	61111	(815) 633-6810

IL

Based on Nursing Home Compare - Survey Deficiency

07/09/2010	07/28/2010	Health
07/09/2010	07/28/2010	Health
07/09/2010	07/28/2010	Health
07/09/2010	07/28/2010	Health
11/18/2010	12/16/2010	Health
07/01/2010	07/01/2010	Health
07/01/2010	07/01/2010	Health
07/01/2010	07/01/2010	Health

		catheter, unless it is necessary.
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.
Nutrition and Dietary Deficiencies	IL	Use properly trained paid feeding assistants, provide licensed nursing supervision of the feeding assistants, or properly monitor the feeding of its residents.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause

Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

EAST BANK CENTER, LLC	LOVES PARK	61111	(815) 633-6810
TWIN WILLOWS NURSING CENTER	SALEM	62881	(618) 548-0542
TWIN WILLOWS NURSING CENTER	SALEM	62881	(618) 548-0542
TWIN WILLOWS NURSING CENTER	SALEM	62881	(618) 548-0542
TWIN WILLOWS NURSING CENTER	SALEM	62881	(618) 548-0542
TWIN WILLOWS NURSING CENTER	SALEM	62881	(618) 548-0542
TWIN WILLOWS NURSING CENTER	SALEM	62881	(618) 548-0542

IL

Based on Nursing Home Compare - Survey Deficiency

07/01/2010	07/01/2010	Health
01/27/2011	01/30/2011	Health
01/27/2011	02/10/2011	Health
01/27/2011	02/10/2011	Health
01/27/2011	02/11/2011	Health
01/27/2011	02/02/2011	Health
01/27/2011	02/02/2011	Health

		area is free of dangers that cause accidents.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Quality Care Deficiencies	IL	Give residents proper treatment

	harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual

TWIN WILLOWS NURSING CENTER	SALEM	62881	(618) 548-0542
TWIN WILLOWS NURSING CENTER	SALEM	62881	(618) 548-0542
TWIN WILLOWS NURSING CENTER	SALEM	62881	(618) 548-0542
TWIN WILLOWS NURSING CENTER	SALEM	62881	(618) 548-0542
HOME BRIDGE CENTER	BELVIDERE	61008	(815) 547-5451

01/27/2011	02/02/2011	Health
01/27/2011	02/02/2011	Health
01/27/2011	02/14/2011	Health
01/27/2011	02/02/2011	Health
05/27/2010	06/25/2010	Health

		to prevent new bed (pressure) sores or heal existing bed sores.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.

	harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm

IL

Based on Nursing Home Compare - Survey Deficiency

HOME BRIDGE CENTER	BELVIDERE	61008	(815) 547-5451
HOME BRIDGE CENTER	BELVIDERE	61008	(815) 547-5451
HOME BRIDGE CENTER	BELVIDERE	61008	(815) 547-5451
MENDOTA LUTHERAN HOME	MENDOTA	61342	(815) 539-7439
MASON POINT	SULLIVAN	61951	(217) 728-4394
MASON POINT	SULLIVAN	61951	(217) 728-4394
GRANITE NURSING & REHABILITATION	GRANITE CITY	62040	(618) 877-2700
GRANITE NURSING & REHABILITATION	GRANITE CITY	62040	(618) 877-2700

IL

Based on Nursing Home Compare - Survey Deficiency

05/27/2010	06/25/2010	Health
05/27/2010	06/25/2010	Health
05/27/2010	06/25/2010	Health
02/24/2011	03/17/2011	Health
05/20/2010	06/25/2010	Health
05/20/2010	07/30/2010	Health
10/19/2010	11/18/2010	Health
10/19/2010	11/18/2010	Health

IL

Based on Nursing Home Compare - Survey Deficiency

Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or

IL

Based on Nursing Home Compare - Survey Deficiency

Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

GRANITE NURSING & REHABILITATION	GRANITE CITY	62040	(618) 877-2700
GRANITE NURSING & REHABILITATION	GRANITE CITY	62040	(618) 877-2700
GRANITE NURSING & REHABILITATION	GRANITE CITY	62040	(618) 877-2700
GRANITE NURSING & REHABILITATION	GRANITE CITY	62040	(618) 877-2700
GRANITE NURSING & REHABILITATION	GRANITE CITY	62040	(618) 877-2700
GRANITE NURSING & REHABILITATION	GRANITE CITY	62040	(618) 877-2700

10/19/2010	11/18/2010	Health
10/19/2010	11/18/2010	Health
10/19/2010	11/18/2010	Health
10/19/2010	11/18/2010	Health
10/19/2010	11/18/2010	Health
10/19/2010	11/18/2010	Health

		resident's family or representative; or 3) check and update the care plan.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Quality Care Deficiencies	IL	Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Quality Care Deficiencies	IL	Give each resident enough fluids to keep them healthy and prevent

Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

GRANITE NURSING & REHABILITATION	GRANITE CITY	62040	(618) 877-2700
GRANITE NURSING & REHABILITATION	GRANITE CITY	62040	(618) 877-2700
GRANITE NURSING & REHABILITATION	GRANITE CITY	62040	(618) 877-2700
GRANITE NURSING & REHABILITATION	GRANITE CITY	62040	(618) 877-2700
MANOR COURT OF CLINTON	CLINTON	61727	(217) 935-8500
MANOR COURT OF CLINTON	CLINTON	61727	(217) 935-8500
MANOR COURT OF CLINTON	CLINTON	61727	(217) 935-8500
MANOR COURT OF CLINTON	CLINTON	61727	(217) 935-8500

10/19/2010	11/18/2010	Health
10/19/2010	11/18/2010	Health
10/19/2010	11/18/2010	Health
10/19/2010	11/18/2010	Health
01/28/2011	02/25/2011	Health
01/28/2011	02/25/2011	Health
01/28/2011	04/21/2011	Health
01/28/2011	04/21/2011	Health

		dehydration.
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Environmental Deficiencies	IL	Make sure there is a program to prevent/deal with mice, insects, or other pests.
Administration Deficiencies	IL	Hire nurse aides who have completed required training and shown that they are skilled.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a

Pattern	Potential for minimal harm
Widespread	Minimal harm or potential for actual harm
Pattern	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm

MANOR COURT OF CLINTON	CLINTON	61727	(217) 935-8500
MANOR COURT OF CLINTON	CLINTON	61727	(217) 935-8500
MANOR COURT OF CLINTON	CLINTON	61727	(217) 935-8500
MANOR COURT OF CLINTON	CLINTON	61727	(217) 935-8500
MANOR COURT OF CLINTON	CLINTON	61727	(217) 935-8500
MANOR COURT OF CLINTON	CLINTON	61727	(217) 935-8500
MANOR COURT OF CLINTON	CLINTON	61727	(217) 935-8500
MANOR COURT OF CLINTON	CLINTON	61727	(217) 935-8500
MANOR COURT OF CLINTON	CLINTON	61727	(217) 935-8500

IL

Based on Nursing Home Compare - Survey Deficiency

01/28/2011	02/22/2011	Health
01/28/2011	02/25/2011	Health
01/28/2011	02/22/2011	Health
01/28/2011	02/22/2011	Health
01/28/2011	02/25/2011	Health
01/28/2011	02/25/2011	Health
01/28/2011	02/22/2011	Health
01/28/2011	02/25/2011	Health
01/28/2011	02/25/2011	Health

		without a catheter is not given a catheter, unless it is necessary.
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.
Quality Care Deficiencies	IL	Give each resident enough fluids to keep them healthy and prevent dehydration.
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Environmental Deficiencies	IL	Keep all essential equipment working safely.

Isolated	Actual harm
Isolated	Actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm

PERSHING CONVALESCENT HOME	STICKNEY	60402	(708) 484-7543
PERSHING CONVALESCENT HOME	STICKNEY	60402	(708) 484-7543
PERSHING CONVALESCENT HOME	STICKNEY	60402	(708) 484-7543
PERSHING CONVALESCENT HOME	STICKNEY	60402	(708) 484-7543
PERSHING CONVALESCENT HOME	STICKNEY	60402	(708) 484-7543
PERSHING CONVALESCENT HOME	STICKNEY	60402	(708) 484-7543
PERSHING CONVALESCENT HOME	STICKNEY	60402	(708) 484-7543
PERSHING CONVALESCENT HOME	STICKNEY	60402	(708) 484-7543

12/20/2010	04/15/2011	Health
12/20/2010	12/31/2010	Health
12/20/2010	12/31/2010	Health
12/20/2010	12/31/2010	Health
12/20/2010	12/31/2010	Health
12/20/2010	12/31/2010	Health
12/20/2010	12/31/2010	Health
12/20/2010	12/31/2010	Health
12/20/2010	12/31/2010	Health

		working safely.
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Give the right treatment and services to residents who have mental or social problems adjusting.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.

	harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm

PERSHING CONVALESCENT HOME	STICKNEY	60402	(708) 484-7543
PERSHING CONVALESCENT HOME	STICKNEY	60402	(708) 484-7543
HELIA HEALTHCARE OF CARBONDALE	CARBONDALE	62901	(618) 529-5355
HELIA HEALTHCARE OF CARBONDALE	CARBONDALE	62901	(618) 529-5355
HELIA HEALTHCARE OF CARBONDALE	CARBONDALE	62901	(618) 529-5355
HELIA HEALTHCARE OF CARBONDALE	CARBONDALE	62901	(618) 529-5355
HELIA HEALTHCARE OF CARBONDALE	CARBONDALE	62901	(618) 529-5355
HELIA HEALTHCARE OF CARBONDALE	CARBONDALE	62901	(618) 529-5355

12/20/2010	12/31/2010	Health
12/20/2010	12/31/2010	Health
03/15/2011	04/14/2011	Health
03/15/2011	04/14/2011	Health
03/15/2011	04/14/2011	Health
03/15/2011	04/14/2011	Health
03/15/2011	04/14/2011	Health
03/15/2011	04/14/2011	Health

		a safe and clean way.
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.
Administration Deficiencies	IL	Be administered in a way that leads to the highest possible level of well being for each resident.
Resident Rights Deficiencies	IL	Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.
Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.
Resident Rights Deficiencies	IL	Make sure each resident has the right to choose activities, schedules and health care according to his or her interests, assessment, and plan of care.
Resident Rights Deficiencies	IL	Listen to the resident or family groups or act on their complaints or suggestions.
Resident Rights Deficiencies	IL	Provide services to meet the

	harm
Pattern	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual

HELIA HEALTHCARE OF CARBONDALE	CARBONDALE	62901	(618) 529-5355
HELIA HEALTHCARE OF CARBONDALE	CARBONDALE	62901	(618) 529-5355
HELIA HEALTHCARE OF CARBONDALE	CARBONDALE	62901	(618) 529-5355
HELIA HEALTHCARE OF CARBONDALE	CARBONDALE	62901	(618) 529-5355
HELIA HEALTHCARE OF CARBONDALE	CARBONDALE	62901	(618) 529-5355
HELIA HEALTHCARE OF CARBONDALE	CARBONDALE	62901	(618) 529-5355
HELIA HEALTHCARE OF CARBONDALE	CARBONDALE	62901	(618) 529-5355

03/15/2011	04/14/2011	Health
03/15/2011	04/14/2011	Health
03/15/2011	04/14/2011	Health
03/15/2011	04/14/2011	Health
03/15/2011	04/14/2011	Health
03/15/2011	04/14/2011	Health
03/15/2011	04/14/2011	Health
03/15/2011	04/14/2011	Health

		needs and preferences of each resident.
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.
Resident Assessment Deficiencies	IL	Get doctor orders for the resident's immediate care when admitted.
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.
Quality Care Deficiencies	IL	Give professional services that follow each resident's written care plan.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Quality Care Deficiencies	IL	Give residents proper treatment

	harm
Pattern	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual

HELIA HEALTHCARE OF CARBONDALE	CARBONDALE	62901	(618) 529-5355
HELIA HEALTHCARE OF CARBONDALE	CARBONDALE	62901	(618) 529-5355
HELIA HEALTHCARE OF CARBONDALE	CARBONDALE	62901	(618) 529-5355
HELIA HEALTHCARE OF CARBONDALE	CARBONDALE	62901	(618) 529-5355
HELIA HEALTHCARE OF CARBONDALE	CARBONDALE	62901	(618) 529-5355
HELIA HEALTHCARE OF CARBONDALE	CARBONDALE	62901	(618) 529-5355
HELIA HEALTHCARE OF CARBONDALE	CARBONDALE	62901	(618) 529-5355
HELIA HEALTHCARE OF CARBONDALE	CARBONDALE	62901	(618) 529-5355

03/15/2011	04/14/2011	Health
03/15/2011	04/14/2011	Health
03/15/2011	04/14/2011	Health
03/15/2011	04/14/2011	Health
03/15/2011	04/14/2011	Health
03/15/2011	04/14/2011	Health
03/15/2011	04/14/2011	Health
03/15/2011	04/14/2011	Health

		to prevent new bed (pressure) sores or heal existing bed sores.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.
Quality Care Deficiencies	IL	Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.
Nutrition and Dietary Deficiencies	IL	Offer other nutritional food to each resident who will not eat the food served.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean

	harm
Isolated	Minimal harm or potential for actual harm
Isolated	Actual harm
Isolated	Actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Pattern	Potential for minimal harm

IL

Based on Nursing Home Compare - Survey Deficiency

HELIA HEALTHCARE OF CARBONDALE	CARBONDALE	62901	(618) 529-5355
COUNTRYVIEW CC OF MACOMB	MACOMB	61455	(309) 837-2386
FRANKFORT HEALTHCARE & REHAB CENTER	WEST FRANKFORT	62896	(618) 932-3236
FRANKFORT HEALTHCARE & REHAB CENTER	WEST FRANKFORT	62896	(618) 932-3236
FRANKFORT HEALTHCARE & REHAB CENTER	WEST FRANKFORT	62896	(618) 932-3236
MANOR COURT OF PRINCETON	PRINCETON	61356	(815) 875-6600
PLEASANT VIEW REHAB & HCC	MORRISON	61270	(815) 772-7288

IL

Based on Nursing Home Compare - Survey Deficiency

03/15/2011	04/14/2011	Health
09/30/2010	10/08/2010	Health
12/03/2010	12/23/2010	Health
12/03/2010	12/23/2010	Health
12/03/2010	12/23/2010	Health
05/07/2010	06/01/2010	Health
03/23/2011	04/08/2011	Health

		and comfortable.
Administration Deficiencies	IL	Keep accurate and appropriate medical records.
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.
Resident Assessment Deficiencies	IL	Screen residents when they are first admitted to send them to an area with special care for people with developmental disabilities or mental illness, if needed.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.
Resident Assessment Deficiencies	IL	Make sure that doctors visit residents regularly, as required.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.

Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Potential for minimal harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

PLEASANT VIEW REHAB & HCC	MORRISON	61270	(815) 772-7288
PLEASANT VIEW REHAB & HCC	MORRISON	61270	(815) 772-7288
PLEASANT VIEW REHAB & HCC	MORRISON	61270	(815) 772-7288
A MERKLE-C KNIPPRATH N H	CLIFTON	60927	(815) 694-2306
SOUTHVIEW MANOR	CHICAGO	60616	(312) 326-9101
SOUTHVIEW MANOR	CHICAGO	60616	(312) 326-9101
SOUTHVIEW MANOR	CHICAGO	60616	(312) 326-9101

IL

Based on Nursing Home Compare - Survey Deficiency

03/23/2011	04/08/2011	Health
03/23/2011	04/08/2011	Health
03/23/2011	04/08/2011	Health
05/19/2010	06/09/2010	Health
07/16/2010	07/30/2010	Health
07/16/2010	07/30/2010	Health
07/16/2010	08/08/2010	Health

Quality Care Deficiencies	IL	Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Resident Rights Deficiencies	IL	Properly hold, secure and manage each resident's personal money which is deposited with the nursing home.
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration

Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm

SOUTHVIEW MANOR	CHICAGO	60616	(312) 326-9101
SOUTHVIEW MANOR	CHICAGO	60616	(312) 326-9101
HELIA HEALTHCARE OF BENTON	BENTON	62812	(618) 439-3500
HELIA HEALTHCARE OF BENTON	BENTON	62812	(618) 439-3500
HELIA HEALTHCARE OF BENTON	BENTON	62812	(618) 439-3500
HELIA HEALTHCARE OF BENTON	BENTON	62812	(618) 439-3500
HELIA HEALTHCARE OF BENTON	BENTON	62812	(618) 439-3500
GOOD SAMARITAN - FLANAGAN	FLANAGAN	61740	(815) 796-2288

IL

Based on Nursing Home Compare - Survey Deficiency

07/16/2010	08/08/2010	Health
07/16/2010	08/06/2010	Health
06/24/2010	07/01/2010	Health
06/24/2010	07/02/2010	Health
06/24/2010	07/06/2010	Health
06/24/2010	07/03/2010	Health
06/24/2010	07/09/2010	Health
07/22/2010	08/03/2010	Health

		of immunizations.
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.
Quality Care Deficiencies	IL	Give professional services that follow each resident's written care plan.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.
Resident Rights Deficiencies	IL	Properly hold, secure and manage each resident's personal money which is deposited with the nursing home.

Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Potential for minimal harm
Pattern	Potential for minimal harm

GOOD SAMARITAN - FLANAGAN	FLANAGAN	61740	(815) 796-2288
GOOD SAMARITAN - FLANAGAN	FLANAGAN	61740	(815) 796-2288
GOOD SAMARITAN - FLANAGAN	FLANAGAN	61740	(815) 796-2288
GOOD SAMARITAN - FLANAGAN	FLANAGAN	61740	(815) 796-2288
MANOR COURT OF PERU	PERU	61354	(815) 220-1400
MANOR COURT OF PERU	PERU	61354	(815) 220-1400
HERRIN REHAB & NURSING CENTER	HERRIN	62948	(618) 942-2525
HERRIN REHAB & NURSING CENTER	HERRIN	62948	(618) 942-2525
HERRIN REHAB & NURSING CENTER	HERRIN	62948	(618) 942-2525

07/22/2010	08/06/2010	Health
07/22/2010	08/06/2010	Health
07/22/2010	08/06/2010	Health
07/22/2010	08/06/2010	Health
10/01/2010	10/01/2010	Health
10/01/2010	10/01/2010	Health
09/23/2010	10/08/2010	Health
09/23/2010	10/08/2010	Health
09/23/2010	10/08/2010	Health

Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Resident Assessment Deficiencies	IL	Make sure that doctors visit residents regularly, as required.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.
Quality Care Deficiencies	IL	Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic

IL

Based on Nursing Home Compare - Survey Deficiency

Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

HERRIN REHAB & NURSING CENTER	HERRIN	62948	(618) 942-2525
HERRIN REHAB & NURSING CENTER	HERRIN	62948	(618) 942-2525
HERRIN REHAB & NURSING CENTER	HERRIN	62948	(618) 942-2525
HERRIN REHAB & NURSING CENTER	HERRIN	62948	(618) 942-2525
HERRIN REHAB & NURSING CENTER	HERRIN	62948	(618) 942-2525
HERRIN REHAB & NURSING CENTER	HERRIN	62948	(618) 942-2525
HERRIN REHAB & NURSING CENTER	HERRIN	62948	(618) 942-2525
MEADOWBROOK MANOR - LAGRANGE	LA GRANGE	60525	(708) 354-4660
MEADOWBROOK MANOR - LAGRANGE	LA GRANGE	60525	(708) 354-4660

09/23/2010	10/08/2010	Health
09/23/2010	10/08/2010	Health
09/23/2010	10/08/2010	Health
09/23/2010	10/08/2010	Health
09/23/2010	10/08/2010	Health
09/23/2010	10/08/2010	Health
09/23/2010	10/08/2010	Health
08/13/2010	09/09/2010	Health
08/13/2010	09/01/2010	Health

		vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.
Administration Deficiencies	IL	post nurse staffing information.
Pharmacy Service Deficiencies	IL	At least once a month, have a licensed pharmacist check the drugs that each resident takes.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.
Resident Assessment Deficiencies	IL	Check and update (if needed) each resident's assessment

Isolated	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm

MEADOWBROOK MANOR - LAGRANGE	LA GRANGE	60525	(708) 354-4660
MEADOWBROOK MANOR - LAGRANGE	LA GRANGE	60525	(708) 354-4660
MEADOWBROOK MANOR - LAGRANGE	LA GRANGE	60525	(708) 354-4660
MEADOWBROOK MANOR - LAGRANGE	LA GRANGE	60525	(708) 354-4660
MEADOWBROOK MANOR - LAGRANGE	LA GRANGE	60525	(708) 354-4660
MEADOWBROOK MANOR - LAGRANGE	LA GRANGE	60525	(708) 354-4660
MEADOWBROOK MANOR - LAGRANGE	LA GRANGE	60525	(708) 354-4660
MEADOWBROOK MANOR - LAGRANGE	LA GRANGE	60525	(708) 354-4660

IL

Based on Nursing Home Compare - Survey Deficiency

08/13/2010	09/03/2010	Health
08/13/2010	09/09/2010	Health
08/13/2010	09/27/2010	Health
08/13/2010	09/10/2010	Health
08/13/2010	09/10/2010	Health
08/13/2010	09/07/2010	Health
08/13/2010	09/09/2010	Health
08/13/2010	09/27/2010	Health

		each resident's assessment every 3 months.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.
Nutrition and Dietary Deficiencies	IL	Provide food in a way that meets a resident's needs.
Nutrition and Dietary Deficiencies	IL	Offer other nutritional food to each resident who will not eat the food served.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Environmental Deficiencies	IL	Get rid of garbage properly.
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.

	harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Widespread	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm

MEADOWBROOK MANOR - LAGRANGE	LA GRANGE	60525	(708) 354-4660
EMERITUS AT BURR RIDGE	BURR RIDGE	60521	(630) 920-2900
EMERITUS AT BURR RIDGE	BURR RIDGE	60521	(630) 920-2900
EMERITUS AT BURR RIDGE	BURR RIDGE	60521	(630) 920-2900
EMERITUS AT BURR RIDGE	BURR RIDGE	60521	(630) 920-2900
EMERITUS AT BURR RIDGE	BURR RIDGE	60521	(630) 920-2900
EMERITUS AT BURR RIDGE	BURR RIDGE	60521	(630) 920-2900
RIDGEVIEW CARE CENTER	OBLONG	62449	(618) 592-4228
RIDGEVIEW CARE CENTER	OBLONG	62449	(618) 592-4228
RIDGEVIEW CARE CENTER	OBLONG	62449	(618) 592-4228

08/13/2010	09/08/2010	Health
04/14/2010	04/28/2010	Health
04/14/2010	04/28/2010	Health
04/14/2010	04/15/2010	Health
03/17/2011	04/01/2011	Health
03/17/2011	04/01/2011	Health
10/07/2010	10/28/2010	Health
10/07/2010	10/28/2010	Health
10/07/2010	10/28/2010	Health

Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.

Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

RIDGEVIEW CARE CENTER	OBLONG	62449	(618) 592-4228
WALKER NURSING HOME	VIRGINIA	62691	(217) 452-3218
WILLOWS HEALTH CENTER	ROCKFORD	61103	(815) 316-1500
MANOR COURT OF FREEPORT	FREEPORT	61032	(815) 233-2400
MANOR COURT OF FREEPORT	FREEPORT	61032	(815) 233-2400
MANOR COURT OF FREEPORT	FREEPORT	61032	(815) 233-2400
MANOR COURT OF FREEPORT	FREEPORT	61032	(815) 233-2400

IL

Based on Nursing Home Compare - Survey Deficiency

10/07/2010	10/20/2010	Health
02/10/2011	02/10/2011	Health
09/24/2010	10/23/2010	Health
08/19/2010	09/10/2010	Health
08/19/2010	09/10/2010	Health
08/19/2010	09/10/2010	Health
08/19/2010	09/10/2010	Health

		regulations.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.

Isolated	Actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm

JACKSON HEIGHTS NURSING HOME	FARMER CITY	61842	(309) 928-2118
JACKSON HEIGHTS NURSING HOME	FARMER CITY	61842	(309) 928-2118
JACKSON HEIGHTS NURSING HOME	FARMER CITY	61842	(309) 928-2118
VI AT THE GLEN	GLENVIEW	60026	(847) 904-4700
VI AT THE GLEN	GLENVIEW	60026	(847) 904-4700
VI AT THE GLEN	GLENVIEW	60026	(847) 904-4700
VI AT THE GLEN	GLENVIEW	60026	(847) 904-4700
MANOR COURT OF PEORIA	PEORIA	61615	(309) 693-1400

IL

Based on Nursing Home Compare - Survey Deficiency

02/24/2011	03/18/2011	Health
02/24/2011	03/18/2011	Health
02/24/2011	03/28/2011	Health
07/23/2010	07/23/2010	Health
07/23/2010	08/16/2010	Health
07/23/2010	07/23/2010	Health
07/23/2010	07/23/2010	Health
05/21/2010	06/13/2010	Health

Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.
Resident Rights Deficiencies	IL	Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Administration Deficiencies	IL	Get services outside the nursing home that meet professional standards.
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and

Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm

Widespread	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

MANOR COURT OF PEORIA	PEORIA	61615	(309) 693-1400
MANOR COURT OF PEORIA	PEORIA	61615	(309) 693-1400
MANOR COURT OF PEORIA	PEORIA	61615	(309) 693-1400
MANOR COURT OF PEORIA	PEORIA	61615	(309) 693-1400
MANOR COURT OF PEORIA	PEORIA	61615	(309) 693-1400
MANOR COURT OF PEORIA	PEORIA	61615	(309) 693-1400
MANOR COURT OF PEORIA	PEORIA	61615	(309) 693-1400
MANOR COURT OF PEORIA	PEORIA	61615	(309) 693-1400
MEADOWS MENNONITE HOME	CHENOA	61726	(309) 747-2702

05/21/2010	06/13/2010	Health
05/21/2010	06/13/2010	Health
05/21/2010	06/15/2010	Health
05/21/2010	06/17/2010	Health
05/21/2010	06/15/2010	Health
05/21/2010	06/17/2010	Health
05/21/2010	06/15/2010	Health
09/30/2010	12/02/2010	Health

		investigate any acts or reports of abuse, neglect or mistreatment of residents.
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.
Resident Rights Deficiencies	IL	Listen to the resident or family groups or act on their complaints or suggestions.
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.
Resident Assessment Deficiencies	IL	Make sure that doctors visit residents regularly, as required.
Quality Care Deficiencies	IL	Give each resident care and

Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Actual harm

MEADOWS MENNONITE HOME	CHENOA	61726	(309) 747-2702
SMITH CROSSING	ORLAND PARK	60467	(708) 326-2300
SMITH CROSSING	ORLAND PARK	60467	(708) 326-2300
GOLDEN GOOD SHEPHERD HOME	GOLDEN	62339	(217) 696-4421
CUMBERLAND REHAB & HEALTH CC	GREENUP	62428	(217) 923-3186
CUMBERLAND REHAB & HEALTH CC	GREENUP	62428	(217) 923-3186
CUMBERLAND REHAB & HEALTH CC	GREENUP	62428	(217) 923-3186
LENA LIVING CENTER	LENA	61048	(815) 369-4561

		Health
07/01/2010	08/01/2010	Health
07/01/2010	08/01/2010	Health
11/05/2010	11/05/2010	Health
10/29/2010	11/10/2010	Health
10/29/2010	11/10/2010	Health
10/29/2010	11/10/2010	Health
04/29/2010	05/10/2010	Health

IL

Based on Nursing Home Compare - Survey Deficiency

Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Administration Deficiencies	IL	post nurse staffing information.
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.
Environmental Deficiencies	IL	Keep safe, clean and homelike surroundings.

IL

Based on Nursing Home Compare - Survey Deficiency

Isolated	Actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Potential for minimal harm

LENA LIVING CENTER	LENA	61048	(815) 369-4561
LENA LIVING CENTER	LENA	61048	(815) 369-4561
LENA LIVING CENTER	LENA	61048	(815) 369-4561
LENA LIVING CENTER	LENA	61048	(815) 369-4561
NEW ATHENS HOME FOR THE AGED	NEW ATHENS	62264	(618) 475-2550
NEW ATHENS HOME FOR THE AGED	NEW ATHENS	62264	(618) 475-2550
CASEY HEALTHCARE CENTER	CASEY	62420	(217) 932-5217
PRAIRIEVIEW NURSING UNIT	BARRINGTON	60010	(847) 852-3500
PRAIRIEVIEW NURSING UNIT	BARRINGTON	60010	(847) 852-3500

IL

Based on Nursing Home Compare - Survey Deficiency

04/29/2010	05/10/2010	Health
04/29/2010	05/10/2010	Health
04/29/2010	05/10/2010	Health
04/29/2010	05/10/2010	Health
05/13/2010	06/09/2010	Health
05/13/2010	06/09/2010	Health
01/27/2011	02/11/2011	Health
05/12/2010	05/25/2010	Health
05/12/2010	05/21/2010	Health

IL

Based on Nursing Home Compare - Survey Deficiency

Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.

Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

PRAIRIEVIEW NURSING UNIT	BARRINGTON	60010	(847) 852-3500
PRAIRIEVIEW NURSING UNIT	BARRINGTON	60010	(847) 852-3500
MEADOWOOD	GRAYVILLE	62844	(618) 375-2171
MEADOWOOD	GRAYVILLE	62844	(618) 375-2171
MEADOWOOD	GRAYVILLE	62844	(618) 375-2171
MEADOWOOD	GRAYVILLE	62844	(618) 375-2171
MEADOWOOD	GRAYVILLE	62844	(618) 375-2171

05/12/2010	06/02/2010	Health
05/12/2010	05/12/2010	Health
05/11/2010	06/10/2010	Health
05/11/2010	06/10/2010	Health
05/11/2010	06/10/2010	Health
05/11/2010	06/10/2010	Health
05/11/2010	06/10/2010	Health
05/11/2010	06/10/2010	Health

		quality.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas

Pattern	Minimal harm or potential for actual harm
Widespread	Immediate jeopardy to resident health or safety
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

MEADOWOOD	GRAYVILLE	62844	(618) 375-2171
MEADOWOOD	GRAYVILLE	62844	(618) 375-2171
MEADOWOOD	GRAYVILLE	62844	(618) 375-2171
MEADOWOOD	GRAYVILLE	62844	(618) 375-2171
MEADOWOOD	GRAYVILLE	62844	(618) 375-2171
MEADOWOOD	GRAYVILLE	62844	(618) 375-2171
MEADOWOOD	GRAYVILLE	62844	(618) 375-2171

05/11/2010	06/10/2010	Health
05/11/2010	06/10/2010	Health
05/11/2010	06/10/2010	Health
05/11/2010	06/10/2010	Health
05/11/2010	05/14/2010	Health
05/11/2010	06/10/2010	Health
05/11/2010	06/10/2010	Health

		that are listed in official regulations.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean

Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Potential for minimal harm

MEADOWOOD	GRAYVILLE	62844	(618) 375-2171
LA HARPE DAVIER HLTH CARE CENTER	LA HARPE	61450	(217) 659-3222
ST PAUL'S HOME	BELLEVILLE	62220	(618) 233-2095
ST PAUL'S HOME	BELLEVILLE	62220	(618) 233-2095
ST PAUL'S HOME	BELLEVILLE	62220	(618) 233-2095

05/11/2010	06/10/2010	Health
12/03/2010	12/10/2010	Health
01/27/2011	03/09/2011	Health
01/27/2011	03/09/2011	Health
01/27/2011	03/09/2011	Health

		and comfortable.
Environmental Deficiencies	IL	Make sure there is a program to prevent/deal with mice, insects, or other pests.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Resident Rights Deficiencies	IL	Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.

Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm

ST PAUL'S HOME	BELLEVILLE	62220	(618) 233-2095
ST PAUL'S HOME	BELLEVILLE	62220	(618) 233-2095
ST PAUL'S HOME	BELLEVILLE	62220	(618) 233-2095
ST PAUL'S HOME	BELLEVILLE	62220	(618) 233-2095
ST PAUL'S HOME	BELLEVILLE	62220	(618) 233-2095
ST PAUL'S HOME	BELLEVILLE	62220	(618) 233-2095
ST PAUL'S HOME	BELLEVILLE	62220	(618) 233-2095
ST PAUL'S HOME	BELLEVILLE	62220	(618) 233-2095

IL

Based on Nursing Home Compare - Survey Deficiency

01/27/2011	03/09/2011	Health
01/27/2011	03/09/2011	Health
01/27/2011	03/09/2011	Health
01/27/2011	03/09/2011	Health
01/27/2011	03/10/2011	Health
01/27/2011	03/09/2011	Health
01/27/2011	03/09/2011	Health
01/27/2011	03/09/2011	Health

Quality Care Deficiencies	IL	Give professional services that follow each resident's written care plan.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs

Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Actual harm
Isolated	Minimal harm or potential for actual harm

ST PAUL'S HOME	BELLEVILLE	62220	(618) 233-2095
ST PAUL'S HOME	BELLEVILLE	62220	(618) 233-2095
ST PAUL'S HOME	BELLEVILLE	62220	(618) 233-2095
ST JOSEPH NURSING HOME	LACON	61540	(309) 246-2175
ST JOSEPH NURSING HOME	LACON	61540	(309) 246-2175
OUR LADY OF ANGELS RET HOME	JOLIET	60435	(815) 725-6631
OUR LADY OF ANGELS RET HOME	JOLIET	60435	(815) 725-6631
OUR LADY OF ANGELS RET HOME	JOLIET	60435	(815) 725-6631

01/27/2011	03/09/2011	Health
01/27/2011	02/25/2011	Health
01/27/2011	03/10/2011	Health
06/04/2010	06/22/2010	Health
06/04/2010	06/30/2010	Health
05/07/2010	05/27/2010	Health
05/07/2010	06/02/2010	Health
05/07/2010	05/28/2010	Health

		is carefully watched; or 3) stop or change drugs that cause unwanted effects.
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.
Pharmacy Service Deficiencies	IL	Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.
Environmental Deficiencies	IL	Keep all essential equipment working safely.
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Make sure that each resident

Pattern	Minimal harm or potential for actual harm
Pattern	Potential for minimal harm
Widespread	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual

OUR LADY OF ANGELS RET HOME	JOLIET	60435	(815) 725-6631
OUR LADY OF ANGELS RET HOME	JOLIET	60435	(815) 725-6631
OUR LADY OF ANGELS RET HOME	JOLIET	60435	(815) 725-6631
OUR LADY OF ANGELS RET HOME	JOLIET	60435	(815) 725-6631
OUR LADY OF ANGELS RET HOME	JOLIET	60435	(815) 725-6631
OUR LADY OF ANGELS RET HOME	JOLIET	60435	(815) 725-6631
OUR LADY OF ANGELS RET HOME	JOLIET	60435	(815) 725-6631
FLORENCE NURSING HOME	MARENGO	60152	(815) 568-8322
FLORENCE NURSING HOME	MARENGO	60152	(815) 568-8322

		Health
05/07/2010	05/27/2010	Health
05/07/2010	05/27/2010	Health
03/04/2011	03/16/2011	Health
03/04/2011	03/16/2011	Health
03/04/2011	03/23/2011	Health
03/04/2011	03/16/2011	Health
04/14/2010	05/14/2010	Health
04/14/2010	05/14/2010	Health

Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.
Administration Deficiencies	IL	1) Review the work of each nurse aide every year; or 2) give regular training for the nurse aides.
Quality Care Deficiencies	IL	Give professional services that follow each resident's written care plan.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.
Environmental Deficiencies	IL	Provide needed housekeeping

Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual

FLORENCE NURSING HOME	MARENGO	60152	(815) 568-8322
FLORENCE NURSING HOME	MARENGO	60152	(815) 568-8322
FLORENCE NURSING HOME	MARENGO	60152	(815) 568-8322
FLORENCE NURSING HOME	MARENGO	60152	(815) 568-8322
FLORENCE NURSING HOME	MARENGO	60152	(815) 568-8322
FLORENCE NURSING HOME	MARENGO	60152	(815) 568-8322
FLORENCE NURSING HOME	MARENGO	60152	(815) 568-8322
FLORENCE NURSING HOME	MARENGO	60152	(815) 568-8322
FLORENCE NURSING HOME	MARENGO	60152	(815) 568-8322

		Health
04/14/2010	05/14/2010	Health
04/14/2010	05/14/2010	Health
04/14/2010	05/14/2010	Health
04/14/2010	05/14/2010	Health
04/14/2010	05/14/2010	Health
04/14/2010	05/14/2010	Health
04/14/2010	05/14/2010	Health
04/14/2010	05/14/2010	Health

IL

Based on Nursing Home Compare - Survey Deficiency

Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.
Resident Assessment Deficiencies	IL	Get doctor orders for the resident's immediate care when admitted.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.

IL

Based on Nursing Home Compare - Survey Deficiency

Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Actual harm
Isolated	Actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm

FLORENCE NURSING HOME	MARENGO	60152	(815) 568-8322
FLORENCE NURSING HOME	MARENGO	60152	(815) 568-8322
FLORENCE NURSING HOME	MARENGO	60152	(815) 568-8322
FLORENCE NURSING HOME	MARENGO	60152	(815) 568-8322
FLORENCE NURSING HOME	MARENGO	60152	(815) 568-8322
FLORENCE NURSING HOME	MARENGO	60152	(815) 568-8322
FLORENCE NURSING HOME	MARENGO	60152	(815) 568-8322
FLORENCE NURSING HOME	MARENGO	60152	(815) 568-8322
FLORENCE NURSING HOME	MARENGO	60152	(815) 568-8322

IL

Based on Nursing Home Compare - Survey Deficiency

04/14/2010	05/14/2010	Health
04/14/2010	05/14/2010	Health
04/14/2010	05/14/2010	Health
04/14/2010	05/14/2010	Health
04/14/2010	05/14/2010	Health
04/14/2010	05/14/2010	Health
04/14/2010	05/14/2010	Health
03/31/2011	04/15/2011	Health
03/31/2011	04/05/2011	Health

		of immunizations.
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.
Nutrition and Dietary Deficiencies	IL	Provide food in a way that meets a resident's needs.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Environmental Deficiencies	IL	Keep all essential equipment working safely.
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.
Administration Deficiencies	IL	Train all employees on what to do in an emergency.
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.

Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Pattern	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

FLORENCE NURSING HOME	MARENGO	60152	(815) 568-8322
FLORENCE NURSING HOME	MARENGO	60152	(815) 568-8322
FLORENCE NURSING HOME	MARENGO	60152	(815) 568-8322
FLORENCE NURSING HOME	MARENGO	60152	(815) 568-8322
FLORENCE NURSING HOME	MARENGO	60152	(815) 568-8322
FLORENCE NURSING HOME	MARENGO	60152	(815) 568-8322

03/31/2011	04/05/2011	Health
03/31/2011	04/05/2011	Health
03/31/2011	04/05/2011	Health
03/31/2011	04/05/2011	Health
03/31/2011	04/05/2011	Health
03/31/2011	04/05/2011	Health

		and self respect.
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.
Quality Care Deficiencies	IL	Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating

Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

FLORENCE NURSING HOME	MARENGO	60152	(815) 568-8322
FLORENCE NURSING HOME	MARENGO	60152	(815) 568-8322
FLORENCE NURSING HOME	MARENGO	60152	(815) 568-8322
FLORENCE NURSING HOME	MARENGO	60152	(815) 568-8322
FLORENCE NURSING HOME	MARENGO	60152	(815) 568-8322
FLORENCE NURSING HOME	MARENGO	60152	(815) 568-8322
PLYMOUTH PLACE	LA GRANGE PARK	60526	(708) 354-0340

IL

Based on Nursing Home Compare - Survey Deficiency

03/31/2011	04/05/2011	Health
03/31/2011	04/05/2011	Health
03/31/2011	04/15/2011	Health
03/31/2011	04/15/2011	Health
03/31/2011	04/15/2011	Health
03/31/2011	04/15/2011	Health
12/03/2010	01/02/2011	Health

		skills, if possible.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Quality Care Deficiencies	IL	Give each resident enough fluids to keep them healthy and prevent dehydration.
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Resident Rights Deficiencies	IL	Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.

IL

Based on Nursing Home Compare - Survey Deficiency

Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm

PLYMOUTH PLACE	LA GRANGE PARK	60526	(708) 354-0340
PLYMOUTH PLACE	LA GRANGE PARK	60526	(708) 354-0340
PLYMOUTH PLACE	LA GRANGE PARK	60526	(708) 354-0340
PLYMOUTH PLACE	LA GRANGE PARK	60526	(708) 354-0340
PLYMOUTH PLACE	LA GRANGE PARK	60526	(708) 354-0340
PLYMOUTH PLACE	LA GRANGE PARK	60526	(708) 354-0340
MARIANJOY REHABILITATION HOSPITAL-SNF	WHEATON	60187	(630) 909-8030
MARIANJOY REHABILITATION HOSPITAL-SNF	WHEATON	60187	(630) 909-8030

IL

Based on Nursing Home Compare - Survey Deficiency

12/03/2010	01/02/2011	Health
12/03/2010	01/02/2011	Health
12/03/2010	01/02/2011	Health
12/03/2010	01/02/2011	Health
12/03/2010	01/02/2011	Health
12/03/2010	01/02/2011	Health
11/05/2010	11/24/2010	Health
11/05/2010	11/24/2010	Health

IL

Based on Nursing Home Compare - Survey Deficiency

Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.
Mistreatment Deficiencies	IL	Keep each resident free from drugs that restrain them, unless needed for medical treatment.
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Administration Deficiencies	IL	post nurse staffing information.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Resident Rights Deficiencies	IL	Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing,

Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Actual harm
Widespread	Potential for minimal harm
Pattern	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Pattern	Minimal harm or potential for actual harm

MARIANJOY REHABILITATION HOSPITAL-SNF	WHEATON	60187	(630) 909-8030
MARIANJOY REHABILITATION HOSPITAL-SNF	WHEATON	60187	(630) 909-8030
MARIANJOY REHABILITATION HOSPITAL-SNF	WHEATON	60187	(630) 909-8030
MARIANJOY REHABILITATION HOSPITAL-SNF	WHEATON	60187	(630) 909-8030
MARIANJOY REHABILITATION HOSPITAL-SNF	WHEATON	60187	(630) 909-8030
MARIANJOY REHABILITATION HOSPITAL-SNF	WHEATON	60187	(630) 909-8030
MARIANJOY REHABILITATION HOSPITAL-SNF	WHEATON	60187	(630) 909-8030
MARIANJOY REHABILITATION HOSPITAL-SNF	WHEATON	60187	(630) 909-8030

11/05/2010	11/24/2010	Health
11/05/2010	11/23/2010	Health
11/05/2010	11/24/2010	Health
11/05/2010	11/24/2010	Health
11/05/2010	11/24/2010	Health
11/05/2010	11/23/2010	Health
11/05/2010	11/24/2010	Health

		neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.
Resident Rights Deficiencies	IL	Listen to the resident or family groups or act on their complaints or suggestions.
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Quality Care Deficiencies	IL	Develop/implement required

Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Actual harm
Isolated	Minimal harm or potential for actual

MARIANJOY REHABILITATION HOSPITAL-SNF	WHEATON	60187	(630) 909-8030
MARIANJOY REHABILITATION HOSPITAL-SNF	WHEATON	60187	(630) 909-8030
MARIANJOY REHABILITATION HOSPITAL-SNF	WHEATON	60187	(630) 909-8030
HILLCREST RETIREMENT VILLAGE	ROUND LAKE BEACH	60073	(847) 546-5300
HILLCREST RETIREMENT VILLAGE	ROUND LAKE BEACH	60073	(847) 546-5300
HILLCREST RETIREMENT VILLAGE	ROUND LAKE BEACH	60073	(847) 546-5300
HILLCREST RETIREMENT VILLAGE	ROUND LAKE BEACH	60073	(847) 546-5300
HILLCREST RETIREMENT VILLAGE	ROUND LAKE BEACH	60073	(847) 546-5300
HILLCREST RETIREMENT VILLAGE	ROUND LAKE BEACH	60073	(847) 546-5300
CISNE REHABILITATION & HEALTH CENTER	CISNE	62823	(618) 673-2177

11/05/2010	11/24/2010	Health
11/05/2010	11/24/2010	Health
11/05/2010	11/24/2010	Health
09/13/2010	09/21/2010	Health
09/13/2010	10/05/2010	Health
09/13/2010	09/24/2010	Health
09/13/2010	09/30/2010	Health
09/13/2010	10/01/2010	Health
09/13/2010	10/01/2010	Health
05/13/2010	05/26/2010	Health

		procedures for the administration of immunizations.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Administration Deficiencies	IL	Set up or keep a group of people to review and ensure quality.
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and

	harm
Widespread	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Immediate jeopardy to resident health or safety
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Immediate jeopardy to resident health or safety
Widespread	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

CISNE REHABILITATION & HEALTH CENTER	CISNE	62823	(618) 673-2177
CISNE REHABILITATION & HEALTH CENTER	CISNE	62823	(618) 673-2177
CISNE REHABILITATION & HEALTH CENTER	CISNE	62823	(618) 673-2177
CISNE REHABILITATION & HEALTH CENTER	CISNE	62823	(618) 673-2177
CISNE REHABILITATION & HEALTH CENTER	CISNE	62823	(618) 673-2177
CISNE REHABILITATION & HEALTH CENTER	CISNE	62823	(618) 673-2177
SOUTH SUBURBAN REHAB CENTER	HOMEWOOD	60430	(708) 957-9200

05/13/2010	05/26/2010	Health
05/13/2010	05/26/2010	Health
05/13/2010	05/26/2010	Health
05/13/2010	05/26/2010	Health
05/13/2010	05/26/2010	Health
05/13/2010	05/26/2010	Health
12/13/2010	01/14/2011	Health

		confidential.
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.

Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

SOUTH SUBURBAN REHAB CENTER	HOMEWOOD	60430	(708) 957-9200
SOUTH SUBURBAN REHAB CENTER	HOMEWOOD	60430	(708) 957-9200
SOUTH SUBURBAN REHAB CENTER	HOMEWOOD	60430	(708) 957-9200
SOUTH SUBURBAN REHAB CENTER	HOMEWOOD	60430	(708) 957-9200
SOUTH SUBURBAN REHAB CENTER	HOMEWOOD	60430	(708) 957-9200
SOUTH SUBURBAN REHAB CENTER	HOMEWOOD	60430	(708) 957-9200
SOUTH SUBURBAN REHAB CENTER	HOMEWOOD	60430	(708) 957-9200
SOUTH SUBURBAN REHAB CENTER	HOMEWOOD	60430	(708) 957-9200
SOUTH SUBURBAN REHAB CENTER	HOMEWOOD	60430	(708) 957-9200
PLEASANT HILL HEALTHCARE	GIRARD	62640	(217) 627-2181

IL

Based on Nursing Home Compare - Survey Deficiency

12/13/2010	01/14/2011	Health
12/13/2010	01/14/2011	Health
12/13/2010	01/14/2011	Health
12/13/2010	01/14/2011	Health
12/13/2010	01/14/2011	Health
12/13/2010	01/14/2011	Health
12/13/2010	01/14/2011	Health
12/13/2010	01/14/2011	Health
12/13/2010	01/14/2011	Health
10/15/2010	11/22/2010	Health

IL

Based on Nursing Home Compare - Survey Deficiency

Environmental Deficiencies	IL	Keep safe, clean and homelike surroundings.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.

IL

Based on Nursing Home Compare - Survey Deficiency

Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

PLEASANT HILL HEALTHCARE	GIRARD	62640	(217) 627-2181
PLEASANT HILL HEALTHCARE	GIRARD	62640	(217) 627-2181
PLEASANT HILL HEALTHCARE	GIRARD	62640	(217) 627-2181
PLEASANT HILL HEALTHCARE	GIRARD	62640	(217) 627-2181
PLEASANT HILL HEALTHCARE	GIRARD	62640	(217) 627-2181
PLEASANT HILL HEALTHCARE	GIRARD	62640	(217) 627-2181
PLEASANT HILL HEALTHCARE	GIRARD	62640	(217) 627-2181
PLEASANT HILL HEALTHCARE	GIRARD	62640	(217) 627-2181

10/15/2010	11/22/2010	Health
10/15/2010	10/22/2010	Health
10/15/2010	11/22/2010	Health
10/15/2010	11/22/2010	Health
10/15/2010	11/22/2010	Health
10/15/2010	11/22/2010	Health
10/15/2010	11/22/2010	Health
10/15/2010	11/22/2010	Health

		needed for medical treatment.
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.
Resident Assessment Deficiencies	IL	Do a new assessment after any major change in a resident's physical or mental health.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.
Quality Care Deficiencies	IL	Give each resident enough fluids to keep them healthy and prevent dehydration.

Isolated	Minimal harm or potential for actual harm
Pattern	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

IL

Based on Nursing Home Compare - Survey Deficiency

PLEASANT HILL HEALTHCARE	GIRARD	62640	(217) 627-2181
SEDGEBROOK HEALTH CENTER	LINCOLNSHIRE	60069	(847) 876-2401
SEDGEBROOK HEALTH CENTER	LINCOLNSHIRE	60069	(847) 876-2401
SEDGEBROOK HEALTH CENTER	LINCOLNSHIRE	60069	(847) 876-2401
MERCER COUNTY NURSING HOME	ALEDO	61231	(309) 582-5361
MERCER COUNTY NURSING HOME	ALEDO	61231	(309) 582-5361
MERCER COUNTY NURSING HOME	ALEDO	61231	(309) 582-5361

IL

Based on Nursing Home Compare - Survey Deficiency

10/15/2010	11/22/2010	Health
05/20/2010	06/18/2010	Health
05/20/2010	06/18/2010	Health
05/20/2010	06/18/2010	Health
01/13/2011	02/10/2011	Health
01/13/2011	02/07/2011	Health
01/13/2011	02/07/2011	Health

IL

Based on Nursing Home Compare - Survey Deficiency

Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.
Administration Deficiencies	IL	Get proof that a nurse aide has the training and skills that the State requires.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or

IL

Based on Nursing Home Compare - Survey Deficiency

Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

MERCER COUNTY NURSING HOME	ALEDO	61231	(309) 582-5361
CLARE AT WATER TOWER	CHICAGO	60611	(312) 951-5690
MERIDIAN VILLAGE CARE CENTER	GLEN CARBON	62034	(618) 288-3700
MERIDIAN VILLAGE CARE CENTER	GLEN CARBON	62034	(618) 288-3700
MERIDIAN VILLAGE CARE CENTER	GLEN CARBON	62034	(618) 288-3700

IL

Based on Nursing Home Compare - Survey Deficiency

01/13/2011	02/27/2011	Health
08/04/2010	08/27/2010	Health
09/03/2010	10/18/2010	Health
09/03/2010	10/18/2010	Health
09/03/2010	10/18/2010	Health

		change drugs that cause unwanted effects.
Pharmacy Service Deficiencies	IL	At least once a month, have a licensed pharmacist check the drugs that each resident takes.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Resident Rights Deficiencies	IL	Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home

Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

MERIDIAN VILLAGE CARE CENTER	GLEN CARBON	62034	(618) 288-3700
MERIDIAN VILLAGE CARE CENTER	GLEN CARBON	62034	(618) 288-3700
MERIDIAN VILLAGE CARE CENTER	GLEN CARBON	62034	(618) 288-3700
STONEBRIDGE SENIOR LIVING CENTER	BENTON	62812	(618) 439-4501
STONEBRIDGE SENIOR LIVING CENTER	BENTON	62812	(618) 439-4501
STONEBRIDGE SENIOR LIVING CENTER	BENTON	62812	(618) 439-4501
STONEBRIDGE SENIOR LIVING CENTER	BENTON	62812	(618) 439-4501
STONEBRIDGE SENIOR LIVING CENTER	BENTON	62812	(618) 439-4501

09/03/2010	10/18/2010	Health
09/03/2010	10/18/2010	Health
09/03/2010	10/18/2010	Health
09/02/2010	09/28/2010	Health
09/02/2010	09/28/2010	Health
09/02/2010	09/28/2010	Health
09/02/2010	09/28/2010	Health
09/02/2010	10/24/2010	Health

		without a catheter is not given a catheter, unless it is necessary.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.
Quality Care Deficiencies	IL	Give professional services that follow each resident's written care plan.
Environmental Deficiencies	IL	Provide rooms that are big

Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm

IL

Based on Nursing Home Compare - Survey Deficiency

STONEBRIDGE SENIOR LIVING CENTER	BENTON	62812	(618) 439-4501
WESTWOOD MANOR, THE	CHICAGO	60645	(773) 274-7705
WESTWOOD MANOR, THE	CHICAGO	60645	(773) 274-7705
WESTWOOD MANOR, THE	CHICAGO	60645	(773) 274-7705
WESTWOOD MANOR, THE	CHICAGO	60645	(773) 274-7705
WESTWOOD MANOR, THE	CHICAGO	60645	(773) 274-7705
ARBOUR HEALTH CARE CENTER	CHICAGO	60626	(773) 465-7751
ARBOUR HEALTH CARE CENTER	CHICAGO	60626	(773) 465-7751
ARBOUR HEALTH CARE CENTER	CHICAGO	60626	(773) 465-7751

		Health
08/19/2010	09/01/2010	Health
08/19/2010	08/30/2010	Health
08/19/2010	08/30/2010	Health
08/19/2010	08/30/2010	Health
08/19/2010	09/02/2010	Health
04/19/2010	05/24/2010	Health
04/19/2010	05/24/2010	Health
04/19/2010	05/24/2010	Health

IL

Based on Nursing Home Compare - Survey Deficiency

Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Quality Care Deficiencies	IL	Give residents proper treatment

IL

Based on Nursing Home Compare - Survey Deficiency

Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual

IL

Based on Nursing Home Compare - Survey Deficiency

ARBOUR HEALTH CARE CENTER	CHICAGO	60626	(773) 465-7751
ARBOUR HEALTH CARE CENTER	CHICAGO	60626	(773) 465-7751
ARBOUR HEALTH CARE CENTER	CHICAGO	60626	(773) 465-7751
ARBOUR HEALTH CARE CENTER	CHICAGO	60626	(773) 465-7751
HANCOCK COUNTY NURSING HOME	CARTHAGE	62321	(217) 357-6566
HANCOCK COUNTY NURSING HOME	CARTHAGE	62321	(217) 357-6566

IL

Based on Nursing Home Compare - Survey Deficiency

		Health
04/19/2010	05/24/2010	Health
04/19/2010	05/24/2010	Health
04/19/2010	05/24/2010	Health
05/21/2010	05/24/2010	Health
05/21/2010	05/24/2010	Health

IL

Based on Nursing Home Compare - Survey Deficiency

Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Resident Rights Deficiencies	IL	Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.

IL

Based on Nursing Home Compare - Survey Deficiency

Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm

HANCOCK COUNTY NURSING HOME	CARTHAGE	62321	(217) 357-6566
HANCOCK COUNTY NURSING HOME	CARTHAGE	62321	(217) 357-6566
HANCOCK COUNTY NURSING HOME	CARTHAGE	62321	(217) 357-6566
HANCOCK COUNTY NURSING HOME	CARTHAGE	62321	(217) 357-6566
HANCOCK COUNTY NURSING HOME	CARTHAGE	62321	(217) 357-6566
HANCOCK COUNTY NURSING HOME	CARTHAGE	62321	(217) 357-6566
HANCOCK COUNTY NURSING HOME	CARTHAGE	62321	(217) 357-6566

IL

Based on Nursing Home Compare - Survey Deficiency

05/21/2010	05/25/2010	Health
05/21/2010	05/25/2010	Health
05/21/2010	05/26/2010	Health
05/21/2010	06/14/2010	Health
05/21/2010	07/05/2010	Health
05/21/2010	06/15/2010	Health
05/21/2010	07/05/2010	Health

IL

Based on Nursing Home Compare - Survey Deficiency

Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.
Resident Assessment Deficiencies	IL	Do a new assessment after any major change in a resident's physical or mental health.
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.

IL

Based on Nursing Home Compare - Survey Deficiency

Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm

HANCOCK COUNTY NURSING HOME	CARTHAGE	62321	(217) 357-6566
HANCOCK COUNTY NURSING HOME	CARTHAGE	62321	(217) 357-6566
HANCOCK COUNTY NURSING HOME	CARTHAGE	62321	(217) 357-6566
HANCOCK COUNTY NURSING HOME	CARTHAGE	62321	(217) 357-6566
HANCOCK COUNTY NURSING HOME	CARTHAGE	62321	(217) 357-6566
BOURBONNAIS TERRACE	BOURBONNAIS	60914	(815) 937-4790
BOURBONNAIS TERRACE	BOURBONNAIS	60914	(815) 937-4790
BOURBONNAIS TERRACE	BOURBONNAIS	60914	(815) 937-4790
BOURBONNAIS TERRACE	BOURBONNAIS	60914	(815) 937-4790
BOURBONNAIS TERRACE	BOURBONNAIS	60914	(815) 937-4790
ST MARTHA MANOR	CHICAGO	60640	(773) 784-2300

IL

Based on Nursing Home Compare - Survey Deficiency

05/21/2010	07/05/2010	Health
05/21/2010	05/25/2010	Health
05/21/2010	05/25/2010	Health
05/21/2010	05/31/2010	Health
05/21/2010	05/21/2010	Health
02/22/2011	03/22/2011	Health
02/22/2011	03/22/2011	Health
02/22/2011	03/22/2011	Health
02/22/2011	03/22/2011	Health
02/22/2011	03/22/2011	Health
02/22/2011	03/22/2011	Health
11/24/2010	12/20/2010	Health

IL

Based on Nursing Home Compare - Survey Deficiency

Resident Assessment Deficiencies	IL	Make sure that doctors visit residents regularly, as required.
Pharmacy Service Deficiencies	IL	At least once a month, have a licensed pharmacist check the drugs that each resident takes.
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Environmental Deficiencies	IL	Keep all essential equipment working safely.
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.
Environmental Deficiencies	IL	Have enough outside airflow.
Environmental Deficiencies	IL	Have a program to keep infection

Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual

ST JOSEPH'S HOME F/T ELDERLY	PALATINE	60067	(847) 358-5700
HERITAGE SQUARE	DIXON	61021	(815) 288-2251
HERITAGE SQUARE	DIXON	61021	(815) 288-2251
HERITAGE SQUARE	DIXON	61021	(815) 288-2251
APOSTOLIC CHRISTIAN RESTHAVEN	ELGIN	60123	(847) 741-4543
APOSTOLIC CHRISTIAN RESTHAVEN	ELGIN	60123	(847) 741-4543
APOSTOLIC CHRISTIAN RESTHAVEN	ELGIN	60123	(847) 741-4543

IL

Based on Nursing Home Compare - Survey Deficiency

11/24/2010	12/15/2010	Health
08/12/2010	09/03/2010	Health
08/12/2010	09/02/2010	Health
08/12/2010	08/30/2010	Health
08/06/2010	09/05/2010	Health
08/06/2010	09/05/2010	Health
08/06/2010	09/02/2010	Health

		from spreading.
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.

	harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Actual harm
Isolated	Minimal harm or potential for actual harm

UNION COUNTY HOSPITAL L T C	ANNA	62906	(618) 833-4511
UNION COUNTY HOSPITAL L T C	ANNA	62906	(618) 833-4511
MOWEAQUA NRSG & RETIREMENT CTR	MOWEAQUA	62550	(217) 768-3951
MOWEAQUA NRSG & RETIREMENT CTR	MOWEAQUA	62550	(217) 768-3951
MOWEAQUA NRSG & RETIREMENT CTR	MOWEAQUA	62550	(217) 768-3951
MOWEAQUA NRSG & RETIREMENT CTR	MOWEAQUA	62550	(217) 768-3951
MOWEAQUA NRSG & RETIREMENT CTR	MOWEAQUA	62550	(217) 768-3951
BATAVIA REHABILITATION & HEALTH CARE CENTER	BATAVIA	60510	(630) 879-5266
BATAVIA REHABILITATION & HEALTH CARE CENTER	BATAVIA	60510	(630) 879-5266
BATAVIA REHABILITATION & HEALTH CARE CENTER	BATAVIA	60510	(630) 879-5266
BATAVIA REHABILITATION & HEALTH CARE	BATAVIA	60510	(630) 879-5266

IL

Based on Nursing Home Compare - Survey Deficiency

05/18/2010	05/28/2010	Health
05/18/2010	07/01/2010	Health
10/22/2010	11/01/2010	Health
10/22/2010	11/12/2010	Health
10/22/2010	11/12/2010	Health
10/22/2010	10/22/2010	Health
10/22/2010	10/22/2010	Health
08/05/2010	09/01/2010	Health
08/05/2010	08/25/2010	Health
08/05/2010	08/05/2010	Health
08/05/2010	08/05/2010	Health

IL

Based on Nursing Home Compare - Survey Deficiency

Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Nutrition and Dietary Deficiencies	IL	Make sure that the attending doctor orders special diets.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Nutrition and Dietary Deficiencies	IL	Hire enough skilled workers to carry out dietary service.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in

Pattern	Minimal harm or potential for actual harm
Pattern	Potential for minimal harm
Pattern	Minimal harm or potential for actual harm
Isolated	Actual harm
Isolated	Actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual

IL

Based on Nursing Home Compare - Survey Deficiency

CENTER			
KANKAKEE TERRACE	BOURBONNAIS	60914	(815) 939-0910
KANKAKEE TERRACE	BOURBONNAIS	60914	(815) 939-0910
KANKAKEE TERRACE	BOURBONNAIS	60914	(815) 939-0910
ALSHORE HOUSE	CHICAGO	60625	(773) 561-2040
ALSHORE HOUSE	CHICAGO	60625	(773) 561-2040
ALSHORE HOUSE	CHICAGO	60625	(773) 561-2040
ALSHORE HOUSE	CHICAGO	60625	(773) 561-2040

08/20/2010	08/20/2010	Health
08/20/2010	08/28/2010	Health
08/20/2010	09/01/2010	Health
12/03/2010	12/21/2010	Health
12/03/2010	12/21/2010	Health
12/03/2010	12/21/2010	Health
12/03/2010	12/21/2010	Health

		a safe and clean way.
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Resident Rights Deficiencies	IL	Honor all of the resident's rights as a resident of the nursing home and as a citizen or resident of the United States.
Resident Rights Deficiencies	IL	Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.
Resident Rights Deficiencies	IL	Let the appropriate people see and talk to each resident.
Quality Care Deficiencies	IL	Make sure that each resident gets help to keep vision and

	harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm

IL

Based on Nursing Home Compare - Survey Deficiency

ALSHORE HOUSE	CHICAGO	60625	(773) 561-2040
ALSHORE HOUSE	CHICAGO	60625	(773) 561-2040
COLUMBUS MANOR RES CARE HOME	CHICAGO	60644	(773) 378-5490
COLUMBUS MANOR RES CARE HOME	CHICAGO	60644	(773) 378-5490
COLUMBUS MANOR RES CARE HOME	CHICAGO	60644	(773) 378-5490
COLUMBUS MANOR RES CARE HOME	CHICAGO	60644	(773) 378-5490

12/03/2010	12/21/2010	Health
12/03/2010	12/21/2010	Health
07/06/2010	08/20/2010	Health
07/06/2010	08/20/2010	Health
07/06/2010	08/20/2010	Health
07/06/2010	08/20/2010	Health

		hearing.
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Resident Rights Deficiencies	IL	Tell the resident completely about his or her health status.
Resident Rights Deficiencies	IL	Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.
Resident Rights Deficiencies	IL	Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.
Resident Rights Deficiencies	IL	Have a private telephone available for use.

Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm

COLUMBUS MANOR RES CARE HOME	CHICAGO	60644	(773) 378-5490
COLUMBUS MANOR RES CARE HOME	CHICAGO	60644	(773) 378-5490
COLUMBUS MANOR RES CARE HOME	CHICAGO	60644	(773) 378-5490
COLUMBUS MANOR RES CARE HOME	CHICAGO	60644	(773) 378-5490
COLUMBUS MANOR RES CARE HOME	CHICAGO	60644	(773) 378-5490
COLUMBUS MANOR RES CARE HOME	CHICAGO	60644	(773) 378-5490
COLUMBUS MANOR RES CARE HOME	CHICAGO	60644	(773) 378-5490
COLUMBUS MANOR RES CARE HOME	CHICAGO	60644	(773) 378-5490
COLUMBUS MANOR RES CARE HOME	CHICAGO	60644	(773) 378-5490

07/06/2010	08/20/2010	Health
07/06/2010	08/20/2010	Health
07/06/2010	08/20/2010	Health
07/06/2010	08/20/2010	Health
07/06/2010	08/20/2010	Health
07/06/2010	08/20/2010	Health
07/06/2010	08/20/2010	Health
07/06/2010	10/20/2010	Health

Mistreatment Deficiencies	IL	Protect each resident from all abuse, physical punishment, and being separated from others.
Mistreatment Deficiencies	IL	Protect residents from mistreatment, neglect, and/or theft of personal property.
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.
Resident Rights Deficiencies	IL	Listen to the resident or family groups or act on their complaints or suggestions.
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.
Quality Care Deficiencies	IL	Provide social services for related

Pattern	Immediate jeopardy to resident health or safety
Pattern	Actual harm
Pattern	Immediate jeopardy to resident health or safety
Pattern	Immediate jeopardy to resident health or safety
Pattern	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual

COLUMBUS MANOR RES CARE HOME	CHICAGO	60644	(773) 378-5490
COLUMBUS MANOR RES CARE HOME	CHICAGO	60644	(773) 378-5490
COLUMBUS MANOR RES CARE HOME	CHICAGO	60644	(773) 378-5490
COLUMBUS MANOR RES CARE HOME	CHICAGO	60644	(773) 378-5490
COLUMBUS MANOR RES CARE HOME	CHICAGO	60644	(773) 378-5490
COLUMBUS MANOR RES CARE HOME	CHICAGO	60644	(773) 378-5490

07/06/2010	10/20/2010	Health
07/06/2010	10/20/2010	Health
07/06/2010	08/20/2010	Health
07/06/2010	08/20/2010	Health
07/06/2010	08/20/2010	Health
07/06/2010	08/20/2010	Health

		medical problems to help each resident achieve the highest possible quality of life.
Environmental Deficiencies	IL	Keep safe, clean and homelike surroundings.
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Resident Assessment Deficiencies	IL	Screen residents when they are first admitted to send them to an area with special care for people with developmental disabilities or

	harm
Pattern	Potential for minimal harm
Widespread	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

COLUMBUS MANOR RES CARE HOME	CHICAGO	60644	(773) 378-5490
COLUMBUS MANOR RES CARE HOME	CHICAGO	60644	(773) 378-5490
COLUMBUS MANOR RES CARE HOME	CHICAGO	60644	(773) 378-5490
COLUMBUS MANOR RES CARE HOME	CHICAGO	60644	(773) 378-5490
COLUMBUS MANOR RES CARE HOME	CHICAGO	60644	(773) 378-5490
COLUMBUS MANOR RES CARE HOME	CHICAGO	60644	(773) 378-5490
COLUMBUS MANOR RES CARE HOME	CHICAGO	60644	(773) 378-5490

IL

Based on Nursing Home Compare - Survey Deficiency

07/06/2010	08/20/2010	Health
07/06/2010	08/20/2010	Health
07/06/2010	10/20/2010	Health
07/06/2010	08/20/2010	Health
07/06/2010	08/20/2010	Health
07/06/2010	08/20/2010	Health
07/06/2010	08/20/2010	Health

		mental illness, if needed.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.
Quality Care Deficiencies	IL	Give each resident enough fluids to keep them healthy and prevent dehydration.
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.

Isolated	Actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Immediate jeopardy to resident health or safety
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm

COLUMBUS MANOR RES CARE HOME	CHICAGO	60644	(773) 378-5490
COLUMBUS MANOR RES CARE HOME	CHICAGO	60644	(773) 378-5490
COLUMBUS MANOR RES CARE HOME	CHICAGO	60644	(773) 378-5490
COLUMBUS MANOR RES CARE HOME	CHICAGO	60644	(773) 378-5490
COLUMBUS MANOR RES CARE HOME	CHICAGO	60644	(773) 378-5490
COLUMBUS MANOR RES CARE HOME	CHICAGO	60644	(773) 378-5490
COLUMBUS MANOR RES CARE HOME	CHICAGO	60644	(773) 378-5490
COLUMBUS MANOR RES CARE HOME	CHICAGO	60644	(773) 378-5490
COLUMBUS MANOR RES CARE HOME	CHICAGO	60644	(773) 378-5490
COLUMBUS MANOR RES CARE HOME	CHICAGO	60644	(773) 378-5490
COLUMBUS MANOR RES CARE HOME	CHICAGO	60644	(773) 378-5490

IL

Based on Nursing Home Compare - Survey Deficiency

07/06/2010	10/20/2010	Health
07/06/2010	08/20/2010	Health
07/06/2010	08/20/2010	Health
07/06/2010	08/20/2010	Health
07/06/2010	08/20/2010	Health
07/06/2010	08/20/2010	Health
07/06/2010	08/20/2010	Health
07/06/2010	08/20/2010	Health
07/06/2010	08/20/2010	Health
07/06/2010	08/20/2010	Health
07/06/2010	08/20/2010	Health

IL

Based on Nursing Home Compare - Survey Deficiency

Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.
Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.
Quality Care Deficiencies	IL	Use a registered nurse at least 8 hours a day, 7 days a week.
Administration Deficiencies	IL	post nurse staffing information.
Nutrition and Dietary Deficiencies	IL	Hire a qualified dietician.
Nutrition and Dietary Deficiencies	IL	Hire enough skilled workers to carry out dietary service.
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.
Nutrition and Dietary Deficiencies	IL	Provide food in a way that meets a resident's needs.
Nutrition and Dietary Deficiencies	IL	Offer other nutritional food to each resident who will not eat the food served.
Nutrition and Dietary Deficiencies	IL	Make sure that the attending doctor orders special diets.

Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Widespread	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm

COLUMBUS MANOR RES CARE HOME	CHICAGO	60644	(773) 378-5490
COLUMBUS MANOR RES CARE HOME	CHICAGO	60644	(773) 378-5490
COLUMBUS MANOR RES CARE HOME	CHICAGO	60644	(773) 378-5490
COLUMBUS MANOR RES CARE HOME	CHICAGO	60644	(773) 378-5490
COLUMBUS MANOR RES CARE HOME	CHICAGO	60644	(773) 378-5490
COLUMBUS MANOR RES CARE HOME	CHICAGO	60644	(773) 378-5490
COLUMBUS MANOR RES CARE HOME	CHICAGO	60644	(773) 378-5490
COLUMBUS MANOR RES CARE HOME	CHICAGO	60644	(773) 378-5490

07/06/2010	08/20/2010	Health
07/06/2010	08/20/2010	Health
07/06/2010	10/20/2010	Health
07/06/2010	08/20/2010	Health
07/06/2010	10/20/2010	Health
07/06/2010	08/20/2010	Health
07/06/2010	10/20/2010	Health
07/06/2010	08/20/2010	Health

Nutrition and Dietary Deficiencies	IL	1) Provide 3 meals daily at regular times; or 2) serve breakfast within 14 hours after dinner; or 3) offer a snack at bedtime each day.
Nutrition and Dietary Deficiencies	IL	Provide special eating equipment and utensils for each resident who needs them.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Environmental Deficiencies	IL	Make sure each resident has 1) at least one window to the outside in a room; 2) a room at or above ground level; 3) an adequate bed; 4) furniture that meets the resident's needs; or 5) enough closet space.
Environmental Deficiencies	IL	Make sure there is a program to prevent/deal with mice, insects, or other pests.
Administration Deficiencies	IL	Be administered in a way that leads to the highest possible level

Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Widespread	Immediate jeopardy to resident health or safety

COLUMBUS MANOR RES CARE HOME	CHICAGO	60644	(773) 378-5490
COLUMBUS MANOR RES CARE HOME	CHICAGO	60644	(773) 378-5490
BRYN MAWR CARE	CHICAGO	60640	(773) 561-7040
BRYN MAWR CARE	CHICAGO	60640	(773) 561-7040
BRYN MAWR CARE	CHICAGO	60640	(773) 561-7040
BRYN MAWR CARE	CHICAGO	60640	(773) 561-7040
BRYN MAWR CARE	CHICAGO	60640	(773) 561-7040
BRYN MAWR CARE	CHICAGO	60640	(773) 561-7040
BRYN MAWR CARE	CHICAGO	60640	(773) 561-7040
MONROE PAV HLTH/TREATMENT CTR	CHICAGO	60607	(312) 666-4090

07/06/2010	08/20/2010	Health
07/06/2010	08/20/2010	Health
07/29/2010	08/16/2010	Health
07/29/2010	08/06/2010	Health
07/29/2010	08/10/2010	Health
07/29/2010	08/09/2010	Health
07/29/2010	08/10/2010	Health
07/29/2010	08/13/2010	Health
07/29/2010	08/20/2010	Health
07/29/2010	08/19/2010	Health

		of well being for each resident.
Administration Deficiencies	IL	Get proof that a nurse aide has the training and skills that the State requires.
Administration Deficiencies	IL	Set up or keep a group of people to review and ensure quality.
Resident Rights Deficiencies	IL	Let residents give themselves their drugs if they are able.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.
Mistreatment Deficiencies	IL	Protect each resident from all abuse, physical punishment, and

Isolated	Minimal harm or potential for actual harm
Widespread	Immediate jeopardy to resident health or safety
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Potential for minimal harm
Isolated	Immediate jeopardy to resident health or safety

MONROE PAV HLTH/TREATMENT CTR	CHICAGO	60607	(312) 666-4090
MONROE PAV HLTH/TREATMENT CTR	CHICAGO	60607	(312) 666-4090
MONROE PAV HLTH/TREATMENT CTR	CHICAGO	60607	(312) 666-4090
MONROE PAV HLTH/TREATMENT CTR	CHICAGO	60607	(312) 666-4090
MONROE PAV HLTH/TREATMENT CTR	CHICAGO	60607	(312) 666-4090
MONROE PAV HLTH/TREATMENT CTR	CHICAGO	60607	(312) 666-4090
MONROE PAV HLTH/TREATMENT CTR	CHICAGO	60607	(312) 666-4090
MARGARET MANOR - NORTH BRANCH	CHICAGO	60613	(773) 525-9000

07/29/2010	08/19/2010	Health
07/29/2010	08/19/2010	Health
07/29/2010	08/19/2010	Health
07/29/2010	08/19/2010	Health
07/29/2010	08/19/2010	Health
07/29/2010	08/19/2010	Health
07/29/2010	08/19/2010	Health
08/19/2010	09/08/2010	Health

		being separated from others.
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.
Pharmacy Service Deficiencies	IL	Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.
Environmental Deficiencies	IL	Keep safe, clean and homelike surroundings.

Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Immediate jeopardy to resident health or safety
Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm

MARGARET MANOR - NORTH BRANCH	CHICAGO	60613	(773) 525-9000
MARGARET MANOR - NORTH BRANCH	CHICAGO	60613	(773) 525-9000
MARGARET MANOR - NORTH BRANCH	CHICAGO	60613	(773) 525-9000
MARGARET MANOR - NORTH BRANCH	CHICAGO	60613	(773) 525-9000
MARGARET MANOR - NORTH BRANCH	CHICAGO	60613	(773) 525-9000
MARGARET MANOR - NORTH BRANCH	CHICAGO	60613	(773) 525-9000
MARGARET MANOR - NORTH BRANCH	CHICAGO	60613	(773) 525-9000
MARGARET MANOR - NORTH BRANCH	CHICAGO	60613	(773) 525-9000
MARGARET MANOR - NORTH BRANCH	CHICAGO	60613	(773) 525-9000

08/19/2010	09/08/2010	Health
08/19/2010	09/08/2010	Health
08/19/2010	09/08/2010	Health
08/19/2010	09/10/2010	Health
08/19/2010	09/10/2010	Health
08/19/2010	09/13/2010	Health
08/19/2010	09/13/2010	Health
08/19/2010	08/20/2010	Health
08/19/2010	09/13/2010	Health

IL

Based on Nursing Home Compare - Survey Deficiency

Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.
Nutrition and Dietary Deficiencies	IL	Offer other nutritional food to each resident who will not eat the food served.
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.
Environmental Deficiencies	IL	Make sure there is a program to prevent/deal with mice, insects, or other pests.

Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Potential for minimal harm
Widespread	Minimal harm or potential for actual harm

WINCREST NURSING CENTER CORP	CHICAGO	60660	(773) 338-7800
WINCREST NURSING CENTER CORP	CHICAGO	60660	(773) 338-7800
WINCREST NURSING CENTER CORP	CHICAGO	60660	(773) 338-7800
WINCREST NURSING CENTER CORP	CHICAGO	60660	(773) 338-7800
WINCREST NURSING CENTER CORP	CHICAGO	60660	(773) 338-7800
WINCREST NURSING CENTER CORP	CHICAGO	60660	(773) 338-7800
WINSTON MANOR CNV & NURSING	CHICAGO	60622	(773) 252-2066
WINSTON MANOR CNV & NURSING	CHICAGO	60622	(773) 252-2066
CRESTWOOD TERRACE	CRESTWOOD	60445	(708) 597-5251

IL

Based on Nursing Home Compare - Survey Deficiency

12/23/2010	01/21/2011	Health
12/23/2010	01/21/2011	Health
12/23/2010	01/21/2011	Health
12/23/2010	01/21/2011	Health
12/23/2010	01/21/2011	Health
12/23/2010	01/21/2011	Health
06/16/2010	07/09/2010	Health
06/16/2010	07/09/2010	Health
08/26/2010	08/27/2010	Health

		or other pests.
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.
Quality Care Deficiencies	IL	Give special rehabilitation by skilled workers, when ordered by a doctor.
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.
Administration Deficiencies	IL	Be administered in a way that leads to the highest possible level of well being for each resident.
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.

Pattern	Immediate jeopardy to resident health or safety
Widespread	Immediate jeopardy to resident health or safety
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Potential for minimal harm
Widespread	Immediate jeopardy to resident health or safety
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

IL

Based on Nursing Home Compare - Survey Deficiency

CRESTWOOD TERRACE	CRESTWOOD	60445	(708) 597-5251
CRESTWOOD TERRACE	CRESTWOOD	60445	(708) 597-5251
CRESTWOOD TERRACE	CRESTWOOD	60445	(708) 597-5251
CRESTWOOD TERRACE	CRESTWOOD	60445	(708) 597-5251
CLAYBERG, THE	CUBA	61427	(309) 785-5012
CLAYBERG, THE	CUBA	61427	(309) 785-5012
ELIZABETH NURSING HOME	ELIZABETH	61028	(815) 858-2275
ELIZABETH NURSING HOME	ELIZABETH	61028	(815) 858-2275
ELIZABETH NURSING HOME	ELIZABETH	61028	(815) 858-2275

IL

Based on Nursing Home Compare - Survey Deficiency

08/26/2010	08/27/2010	Health
08/26/2010	08/27/2010	Health
08/26/2010	08/27/2010	Health
08/26/2010	08/27/2010	Health
04/15/2010	05/14/2010	Health
04/15/2010	05/14/2010	Health
04/23/2010	06/07/2010	Health
04/23/2010	06/07/2010	Health
04/23/2010	06/07/2010	Health

IL

Based on Nursing Home Compare - Survey Deficiency

Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.

Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm

ELIZABETH NURSING HOME	ELIZABETH	61028	(815) 858-2275
GREENWOOD CARE	EVANSTON	60202	(847) 328-6503
GREENWOOD CARE	EVANSTON	60202	(847) 328-6503
GREENWOOD CARE	EVANSTON	60202	(847) 328-6503
GREENWOOD CARE	EVANSTON	60202	(847) 328-6503
GREENWOOD CARE	EVANSTON	60202	(847) 328-6503
GREENWOOD CARE	EVANSTON	60202	(847) 328-6503

04/23/2010	06/07/2010	Health
12/01/2010	12/17/2010	Health
12/01/2010	12/17/2010	Health
12/01/2010	12/21/2010	Health
12/01/2010	12/22/2010	Health
12/01/2010	12/17/2010	Health
12/01/2010	12/17/2010	Health

		temperature.
Nutrition and Dietary Deficiencies	IL	Provide food in a way that meets a resident's needs.
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Make sure that residents receive

Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual

GREENWOOD CARE	EVANSTON	60202	(847) 328-6503
GREENWOOD CARE	EVANSTON	60202	(847) 328-6503
GREENWOOD CARE	EVANSTON	60202	(847) 328-6503
GREENWOOD CARE	EVANSTON	60202	(847) 328-6503
GREENWOOD CARE	EVANSTON	60202	(847) 328-6503
ALBANY CARE	EVANSTON	60202	(847) 475-4000
ALBANY CARE	EVANSTON	60202	(847) 475-4000
ALBANY CARE	EVANSTON	60202	(847) 475-4000

12/01/2010	12/23/2010	Health
12/01/2010	12/17/2010	Health
12/01/2010	12/21/2010	Health
12/01/2010	12/17/2010	Health
12/01/2010	12/17/2010	Health
11/29/2010	12/01/2010	Health
11/29/2010	12/01/2010	Health
11/29/2010	12/01/2010	Health

		treatment/services to continue to be able to care for themselves, unless a change is unavoidable.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.
Pharmacy Service Deficiencies	IL	At least once a month, have a licensed pharmacist check the drugs that each resident takes.
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.
Mistreatment Deficiencies	IL	Protect each resident from all abuse, physical punishment, and being separated from others.
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.

	harm
Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Potential for minimal harm
Isolated	Immediate jeopardy to resident health or safety
Isolated	Immediate jeopardy to resident health or safety
Isolated	Immediate jeopardy to resident health or safety

ALBANY CARE	EVANSTON	60202	(847) 475-4000
ALBANY CARE	EVANSTON	60202	(847) 475-4000
ALBANY CARE	EVANSTON	60202	(847) 475-4000
ALBANY CARE	EVANSTON	60202	(847) 475-4000
FRANKFORT TERRACE	FRANKFORT	60423	(815) 469-3156
FRANKFORT TERRACE	FRANKFORT	60423	(815) 469-3156
FRANKFORT TERRACE	FRANKFORT	60423	(815) 469-3156
FRANKFORT TERRACE	FRANKFORT	60423	(815) 469-3156
HARBOR CREST HOME	FULTON	61252	(815) 589-3411
HARBOR CREST HOME	FULTON	61252	(815) 589-3411

11/29/2010	12/01/2010	Health
11/29/2010	12/01/2010	Health
11/29/2010	12/01/2010	Health
11/29/2010	12/01/2010	Health
07/30/2010	08/19/2010	Health
07/30/2010	08/19/2010	Health
07/30/2010	08/19/2010	Health
07/30/2010	08/19/2010	Health
07/30/2010	08/19/2010	Health
04/22/2010	05/10/2010	Health
04/22/2010	05/10/2010	Health

		possible quality of life.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Environmental Deficiencies	IL	Get rid of garbage properly.
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.
Administration Deficiencies	IL	Be administered in a way that leads to the highest possible level of well being for each resident.
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Quality Care Deficiencies	IL	Make sure that each resident

IL

Based on Nursing Home Compare - Survey Deficiency

Isolated	Immediate jeopardy to resident health or safety
Widespread	Potential for minimal harm
Pattern	Minimal harm or potential for actual harm
Isolated	Immediate jeopardy to resident health or safety
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual

HARBOR CREST HOME	FULTON	61252	(815) 589-3411
HARBOR CREST HOME	FULTON	61252	(815) 589-3411
HARBOR CREST HOME	FULTON	61252	(815) 589-3411
HARBOR CREST HOME	FULTON	61252	(815) 589-3411
ABBOTT HOUSE	HIGHLAND PARK	60035	(847) 432-6080
SHELTERING OAK	ISLAND LAKE	60042	(847) 526-3636
SHELTERING OAK	ISLAND LAKE	60042	(847) 526-3636
SHELTERING OAK	ISLAND LAKE	60042	(847) 526-3636

IL

Based on Nursing Home Compare - Survey Deficiency

04/22/2010	05/10/2010	Health
04/22/2010	05/10/2010	Health
04/22/2010	05/10/2010	Health
04/22/2010	05/10/2010	Health
11/10/2010	12/07/2010	Health
11/01/2010	11/01/2010	Health
11/01/2010	11/19/2010	Health
11/01/2010	11/19/2010	Health

		who enters the nursing home without a catheter is not given a catheter, unless it is necessary.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Environmental Deficiencies	IL	Keep all essential equipment working safely.
Environmental Deficiencies	IL	Make sure that a working call system is available in each resident's room or bathroom and bathing area.
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.
Resident Rights Deficiencies	IL	Have a private telephone available for use.
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.
Quality Care Deficiencies	IL	Give each resident care and

	harm
Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Widespread	Potential for minimal harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual

SHELTERING OAK	ISLAND LAKE	60042	(847) 526-3636
SHELTERING OAK	ISLAND LAKE	60042	(847) 526-3636
SHELTERING OAK	ISLAND LAKE	60042	(847) 526-3636
SHELTERING OAK	ISLAND LAKE	60042	(847) 526-3636
SHELTERING OAK	ISLAND LAKE	60042	(847) 526-3636
SHELTERING OAK	ISLAND LAKE	60042	(847) 526-3636
CARE CENTER OF JACKSONVILLE	JACKSONVILLE	62650	(217) 243-6405
CARE CENTER OF JACKSONVILLE	JACKSONVILLE	62650	(217) 243-6405
CARE CENTER OF JACKSONVILLE	JACKSONVILLE	62650	(217) 243-6405
CARE CENTER OF JACKSONVILLE	JACKSONVILLE	62650	(217) 243-6405
CARE CENTER OF JACKSONVILLE	JACKSONVILLE	62650	(217) 243-6405

		Health
11/01/2010	11/19/2010	Health
11/01/2010	11/19/2010	Health
11/01/2010	11/19/2010	Health
11/01/2010	11/19/2010	Health
11/01/2010	11/19/2010	Health
08/27/2010	09/10/2010	Health
08/27/2010	10/10/2010	Health
08/27/2010	10/10/2010	Health
08/27/2010	10/10/2010	Health
08/27/2010	10/10/2010	Health

IL

Based on Nursing Home Compare - Survey Deficiency

Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Environmental Deficiencies	IL	Get rid of garbage properly.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.
Environmental Deficiencies	IL	Keep safe, clean and homelike surroundings.
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.
Quality Care Deficiencies	IL	Use a registered nurse at least 8 hours a day, 7 days a week.
Resident Assessment Deficiencies	IL	Make sure that doctors visit residents regularly, as required.
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.

IL

Based on Nursing Home Compare - Survey Deficiency

Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Pattern	Potential for minimal harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

CARE CENTER OF JACKSONVILLE	JACKSONVILLE	62650	(217) 243-6405
CARE CENTER OF JACKSONVILLE	JACKSONVILLE	62650	(217) 243-6405
JOLIET TERRACE	JOLIET	60436	(815) 729-3801
JOLIET TERRACE	JOLIET	60436	(815) 729-3801
JOLIET TERRACE	JOLIET	60436	(815) 729-3801
JOLIET TERRACE	JOLIET	60436	(815) 729-3801
JOLIET TERRACE	JOLIET	60436	(815) 729-3801
JOLIET TERRACE	JOLIET	60436	(815) 729-3801
JOLIET TERRACE	JOLIET	60436	(815) 729-3801

08/27/2010	01/01/1900	Health
08/27/2010	09/10/2010	Health
06/25/2010	07/16/2010	Health
06/25/2010	07/16/2010	Health
06/25/2010	07/16/2010	Health
06/25/2010	07/16/2010	Health
06/25/2010	07/16/2010	Health
06/25/2010	07/16/2010	Health
06/25/2010	07/16/2010	Health
06/25/2010	07/16/2010	Health

Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.
Environmental Deficiencies	IL	Put firmly secured handrails on each side of hallways.
Resident Rights Deficiencies	IL	Have a private telephone available for use.
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.
Resident Rights Deficiencies	IL	Make sure that private space is available in the nursing home for resident groups or residents' families to meet.
Resident Assessment Deficiencies	IL	Get doctor orders for the resident's immediate care when admitted.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Make sure that each resident who enters the nursing home without a catheter is not given a

Widespread	Potential for minimal harm
Pattern	Potential for minimal harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm

JOLIET TERRACE	JOLIET	60436	(815) 729-3801
JOLIET TERRACE	JOLIET	60436	(815) 729-3801
JOLIET TERRACE	JOLIET	60436	(815) 729-3801
GOOD SAMARITAN N H-KNOXVILLE	KNOXVILLE	61448	(309) 289-2614
GOOD SAMARITAN N H-KNOXVILLE	KNOXVILLE	61448	(309) 289-2614
GOOD SAMARITAN N H-KNOXVILLE	KNOXVILLE	61448	(309) 289-2614
PARK HAVEN CARE CENTER	SMITHTON	62285	(618) 235-4600

IL

Based on Nursing Home Compare - Survey Deficiency

06/25/2010	07/16/2010	Health
06/25/2010	07/16/2010	Health
06/25/2010	07/16/2010	Health
12/09/2010	12/27/2010	Health
12/09/2010	12/30/2010	Health
12/09/2010	12/30/2010	Health
10/01/2010	11/15/2010	Health

		without a catheter is not given a catheter, unless it is necessary.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Administration Deficiencies	IL	Make sure that nurse aides show they have the skills to be able to care for residents.
Administration Deficiencies	IL	Keep accurate and appropriate medical records.
Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Resident Rights Deficiencies	IL	Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a

Widespread	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

PARK HAVEN CARE CENTER	SMITHTON	62285	(618) 235-4600
PARK HAVEN CARE CENTER	SMITHTON	62285	(618) 235-4600
PARK HAVEN CARE CENTER	SMITHTON	62285	(618) 235-4600
PARK HAVEN CARE CENTER	SMITHTON	62285	(618) 235-4600
PARK HAVEN CARE CENTER	SMITHTON	62285	(618) 235-4600
PARK HAVEN CARE CENTER	SMITHTON	62285	(618) 235-4600
PARK HAVEN CARE CENTER	SMITHTON	62285	(618) 235-4600
PARK HAVEN CARE CENTER	SMITHTON	62285	(618) 235-4600

10/01/2010	11/15/2010	Health
10/01/2010	11/15/2010	Health
10/01/2010	11/15/2010	Health
10/01/2010	11/15/2010	Health
10/01/2010	11/15/2010	Health
10/01/2010	11/15/2010	Health
10/01/2010	11/15/2010	Health
10/01/2010	10/22/2010	Health

		major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.
Environmental Deficiencies	IL	Keep safe, clean and homelike surroundings.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Resident Assessment Deficiencies	IL	Screen residents when they are first admitted to send them to an area with special care for people with developmental disabilities or mental illness, if needed.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Pharmacy Service Deficiencies	IL	Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Environmental Deficiencies	IL	Provide rooms that are big

Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Potential for minimal harm

LITCHFIELD CARE CENTER	LITCHFIELD	62056	(217) 324-3842
LITCHFIELD CARE CENTER	LITCHFIELD	62056	(217) 324-3842
LITCHFIELD CARE CENTER	LITCHFIELD	62056	(217) 324-3842
HAMILTON MEMORIAL NURSING CTR	MCLEANSBORO	62859	(618) 643-2325
HAMILTON MEMORIAL NURSING CTR	MCLEANSBORO	62859	(618) 643-2325
ST ANDREW LIFE CENTER	NILES	60714	(847) 647-8332
NORTH AURORA CARE CENTER	NORTH AURORA	60542	(630) 892-7627

08/12/2010	09/17/2010	Health
08/12/2010	09/17/2010	Health
08/12/2010	09/24/2010	Health
10/07/2010	10/22/2010	Health
10/07/2010	10/22/2010	Health
11/08/2010	11/19/2010	Health
10/08/2010	11/05/2010	Health

		enough for each resident.
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Resident Rights Deficiencies	IL	Have a private telephone available for use.

Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm

NORTH AURORA CARE CENTER	NORTH AURORA	60542	(630) 892-7627
NORTH AURORA CARE CENTER	NORTH AURORA	60542	(630) 892-7627
NORTH AURORA CARE CENTER	NORTH AURORA	60542	(630) 892-7627
NORTH AURORA CARE CENTER	NORTH AURORA	60542	(630) 892-7627
NORTH AURORA CARE CENTER	NORTH AURORA	60542	(630) 892-7627
PINCKNEYVILLE HEALTH CARE CTR	PINCKNEYVILLE	62274	(618) 357-2493
PINCKNEYVILLE HEALTH CARE CTR	PINCKNEYVILLE	62274	(618) 357-2493

IL

Based on Nursing Home Compare - Survey Deficiency

10/08/2010	11/05/2010	Health
10/08/2010	11/05/2010	Health
10/08/2010	11/05/2010	Health
10/08/2010	11/05/2010	Health
10/08/2010	11/05/2010	Health
01/21/2011	03/07/2011	Health
01/21/2011	03/07/2011	Health

IL

Based on Nursing Home Compare - Survey Deficiency

Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Environmental Deficiencies	IL	Make sure each resident has 1) at least one window to the outside in a room; 2) a room at or above ground level; 3) an adequate bed; 4) furniture that meets the resident's needs; or 5) enough closet space.
Resident Rights Deficiencies	IL	Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.
Resident Assessment Deficiencies	IL	Make a complete assessment

IL

Based on Nursing Home Compare - Survey Deficiency

Pattern	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Isolated	Actual harm
Widespread	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual

PINCKNEYVILLE HEALTH CARE CTR	PINCKNEYVILLE	62274	(618) 357-2493
PINCKNEYVILLE HEALTH CARE CTR	PINCKNEYVILLE	62274	(618) 357-2493
PINCKNEYVILLE HEALTH CARE CTR	PINCKNEYVILLE	62274	(618) 357-2493
PINCKNEYVILLE HEALTH CARE CTR	PINCKNEYVILLE	62274	(618) 357-2493
PINCKNEYVILLE HEALTH CARE CTR	PINCKNEYVILLE	62274	(618) 357-2493
PINCKNEYVILLE HEALTH CARE CTR	PINCKNEYVILLE	62274	(618) 357-2493

01/21/2011	02/22/2011	Health
01/21/2011	03/07/2011	Health
01/21/2011	03/07/2011	Health
01/21/2011	03/02/2011	Health
01/21/2011	03/07/2011	Health
01/21/2011	02/07/2011	Health

		that covers all questions for areas that are listed in official regulations.
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.
Resident Assessment Deficiencies	IL	Develop a plan with the resident and family for the resident's care after leaving the nursing home.
Quality Care Deficiencies	IL	Make sure that residents receive treatment/services to continue to be able to care for themselves, unless a change is unavoidable.
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Pharmacy Service Deficiencies	IL	1) Make sure that residents who

	harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual

PINCKNEYVILLE HEALTH CARE CTR	PINCKNEYVILLE	62274	(618) 357-2493
PINCKNEYVILLE HEALTH CARE CTR	PINCKNEYVILLE	62274	(618) 357-2493
PINCKNEYVILLE HEALTH CARE CTR	PINCKNEYVILLE	62274	(618) 357-2493
PINCKNEYVILLE HEALTH CARE CTR	PINCKNEYVILLE	62274	(618) 357-2493
PINCKNEYVILLE HEALTH CARE CTR	PINCKNEYVILLE	62274	(618) 357-2493
PINCKNEYVILLE HEALTH CARE CTR	PINCKNEYVILLE	62274	(618) 357-2493
PINCKNEYVILLE HEALTH CARE CTR	PINCKNEYVILLE	62274	(618) 357-2493
CRAWFORD COUNTY CONVALESCENT	ROBINSON	62454	(618) 546-5638

IL

Based on Nursing Home Compare - Survey Deficiency

01/21/2011	02/10/2011	Health
01/21/2011	03/07/2011	Health
01/21/2011	02/10/2011	Health
01/21/2011	03/07/2011	Health
01/21/2011	02/17/2011	Health
01/21/2011	03/07/2011	Health
01/21/2011	03/07/2011	Health
04/08/2010	05/05/2010	Health

		take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.

	harm
Isolated	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Pattern	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Pattern	Minimal harm or potential for actual harm
Pattern	Potential for minimal harm
Pattern	Potential for minimal harm
Pattern	Minimal harm or potential for actual harm

CRAWFORD COUNTY CONVALESCENT	ROBINSON	62454	(618) 546-5638
CRAWFORD COUNTY CONVALESCENT	ROBINSON	62454	(618) 546-5638
ROCHELLE GARDENS CARE CENTER	ROCHELLE	61068	(815) 562-4047
ROCHELLE GARDENS CARE CENTER	ROCHELLE	61068	(815) 562-4047
ROCHELLE GARDENS CARE CENTER	ROCHELLE	61068	(815) 562-4047
ROCHELLE GARDENS CARE CENTER	ROCHELLE	61068	(815) 562-4047
ROCHELLE GARDENS CARE CENTER	ROCHELLE	61068	(815) 562-4047
ROCK FALLS REHAB & HCC	ROCK FALLS	61071	(815) 626-4575
ROCK FALLS REHAB & HCC	ROCK FALLS	61071	(815) 626-4575

IL

Based on Nursing Home Compare - Survey Deficiency

04/08/2010	04/26/2010	Health
04/08/2010	04/26/2010	Health
05/13/2010	05/28/2010	Health
05/13/2010	05/27/2010	Health
05/13/2010	06/04/2010	Health
05/13/2010	05/27/2010	Health
05/13/2010	05/31/2010	Health
09/17/2010	10/05/2010	Health
09/17/2010	10/05/2010	Health

		needed for medical treatment.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Resident Assessment Deficiencies	IL	Make sure that doctors visit residents regularly, as required.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Administration Deficiencies	IL	Keep accurate and appropriate medical records.
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.

Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm

ROCK FALLS REHAB & HCC	ROCK FALLS	61071	(815) 626-4575
ROCK FALLS REHAB & HCC	ROCK FALLS	61071	(815) 626-4575
ROCK FALLS REHAB & HCC	ROCK FALLS	61071	(815) 626-4575
ROCK FALLS REHAB & HCC	ROCK FALLS	61071	(815) 626-4575
ROCK FALLS REHAB & HCC	ROCK FALLS	61071	(815) 626-4575
ROCK FALLS REHAB & HCC	ROCK FALLS	61071	(815) 626-4575
ROCK FALLS REHAB & HCC	ROCK FALLS	61071	(815) 626-4575
ROCK FALLS REHAB & HCC	ROCK FALLS	61071	(815) 626-4575
ROCK FALLS REHAB & HCC	ROCK FALLS	61071	(815) 626-4575
ROCK FALLS REHAB & HCC	ROCK FALLS	61071	(815) 626-4575
SHELDON HEALTH CARE CENTER	SHELDON	60966	(815) 429-3522

IL

Based on Nursing Home Compare - Survey Deficiency

09/17/2010	10/05/2010	Health
09/17/2010	10/05/2010	Health
09/17/2010	10/05/2010	Health
09/17/2010	10/05/2010	Health
09/17/2010	10/27/2010	Health
09/17/2010	10/05/2010	Health
09/17/2010	10/05/2010	Health
09/17/2010	10/05/2010	Health
09/17/2010	10/05/2010	Health
07/08/2010	07/27/2010	Health

IL

Based on Nursing Home Compare - Survey Deficiency

Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.
Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Quality Care Deficiencies	IL	Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.
Resident Assessment Deficiencies	IL	Make sure that doctors visit residents regularly, as required.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Environmental Deficiencies	IL	Put firmly secured handrails on each side of hallways.
Resident Rights Deficiencies	IL	Send and promptly deliver unopened mail to residents.

Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm

ASPEN REHAB & HEALTH CARE	SILVIS	61282	(309) 796-2600
ASPEN REHAB & HEALTH CARE	SILVIS	61282	(309) 796-2600
ASPEN REHAB & HEALTH CARE	SILVIS	61282	(309) 796-2600
ASPEN REHAB & HEALTH CARE	SILVIS	61282	(309) 796-2600
ASPEN REHAB & HEALTH CARE	SILVIS	61282	(309) 796-2600
BAYSIDE TERRACE	WAUKEGAN	60085	(847) 244-9099
BAYSIDE TERRACE	WAUKEGAN	60085	(847) 244-9099

06/03/2010	06/22/2010	Health
06/03/2010	06/22/2010	Health
06/03/2010	06/22/2010	Health
06/03/2010	06/22/2010	Health
06/03/2010	06/22/2010	Health
09/16/2010	09/16/2010	Health
09/16/2010	09/16/2010	Health

		unopened mail to residents.
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.
Environmental Deficiencies	IL	Make sure that the nursing home

Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual

BAYSIDE TERRACE	WAUKEGAN	60085	(847) 244-9099
BAYSIDE TERRACE	WAUKEGAN	60085	(847) 244-9099
WEST CHICAGO TERRACE	WEST CHICAGO	60185	(630) 231-9292
WEST CHICAGO TERRACE	WEST CHICAGO	60185	(630) 231-9292
WEST CHICAGO TERRACE	WEST CHICAGO	60185	(630) 231-9292
RAINBOW BEACH CARE CENTER	CHICAGO	60649	(773) 731-7300
RAINBOW BEACH CARE CENTER	CHICAGO	60649	(773) 731-7300
RAINBOW BEACH CARE CENTER	CHICAGO	60649	(773) 731-7300
RAINBOW BEACH CARE CENTER	CHICAGO	60649	(773) 731-7300

09/16/2010	10/05/2010	Health
09/16/2010	09/17/2010	Health
08/03/2010	10/27/2010	Health
08/03/2010	10/27/2010	Health
08/03/2010	10/27/2010	Health
06/24/2010	08/11/2010	Health
06/24/2010	08/11/2010	Health
06/24/2010	08/11/2010	Health
06/24/2010	08/11/2010	Health
06/24/2010	08/11/2010	Health

		area is free of dangers that cause accidents.
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.
Resident Rights Deficiencies	IL	Honor all of the resident's rights as a resident of the nursing home and as a citizen or resident of the United States.
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.
Resident Assessment Deficiencies	IL	Check and update (if needed) each resident's assessment every 3 months.
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's

	harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

RAINBOW BEACH CARE CENTER	CHICAGO	60649	(773) 731-7300
RAINBOW BEACH CARE CENTER	CHICAGO	60649	(773) 731-7300
RAINBOW BEACH CARE CENTER	CHICAGO	60649	(773) 731-7300
RAINBOW BEACH CARE CENTER	CHICAGO	60649	(773) 731-7300
RAINBOW BEACH CARE CENTER	CHICAGO	60649	(773) 731-7300
SKOKIE MEADOWS NURSING CENTER I I	SKOKIE	60076	(847) 679-1157
SKOKIE MEADOWS NURSING CENTER I I	SKOKIE	60076	(847) 679-1157
TAMMERLANE HEALTH CARE CENTRE	STERLING	61081	(815) 626-0233
TAMMERLANE HEALTH CARE CENTRE	STERLING	61081	(815) 626-0233

06/24/2010	08/11/2010	Health
06/24/2010	08/11/2010	Health
06/24/2010	08/11/2010	Health
06/24/2010	08/11/2010	Health
01/20/2011	02/23/2011	Health
01/20/2011	02/23/2011	Health
06/24/2010	08/04/2010	Health
06/24/2010	08/04/2010	Health

		that meets all of a resident's needs, with timetables and actions that can be measured.
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.
Nutrition and Dietary Deficiencies	IL	Provide food in a way that meets a resident's needs.
Environmental Deficiencies	IL	Have a program to keep infection

	harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual

TAMMERLANE HEALTH CARE CENTRE	STERLING	61081	(815) 626-0233
REST HAVEN MANOR	ALBION	62806	(618) 445-2815
REST HAVEN MANOR	ALBION	62806	(618) 445-2815
REST HAVEN MANOR	ALBION	62806	(618) 445-2815
REST HAVEN MANOR	ALBION	62806	(618) 445-2815
NAZARETHVILLE	DES PLAINES	60016	(847) 297-5900
NAZARETHVILLE	DES PLAINES	60016	(847) 297-5900
NAZARETHVILLE	DES PLAINES	60016	(847) 297-5900

		Health
01/06/2011	01/12/2011	Health
01/06/2011	02/14/2011	Health
01/06/2011	01/12/2011	Health
01/06/2011	01/20/2011	Health
10/08/2010	10/09/2010	Health
10/08/2010	10/08/2010	Health
10/08/2010	10/27/2010	Health

IL

Based on Nursing Home Compare - Survey Deficiency

Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Resident Rights Deficiencies	IL	Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.
Resident Rights Deficiencies	IL	Allow residents to easily see the results of the nursing home's most recent survey.
Resident Rights Deficiencies	IL	Provide care in a way that keeps

IL

Based on Nursing Home Compare - Survey Deficiency

Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual

NAZARETHVILLE	DES PLAINES	60016	(847) 297-5900
NAZARETHVILLE	DES PLAINES	60016	(847) 297-5900
NAZARETHVILLE	DES PLAINES	60016	(847) 297-5900
NAZARETHVILLE	DES PLAINES	60016	(847) 297-5900
NAZARETHVILLE	DES PLAINES	60016	(847) 297-5900
NAZARETHVILLE	DES PLAINES	60016	(847) 297-5900
NAZARETHVILLE	DES PLAINES	60016	(847) 297-5900
NAZARETHVILLE	DES PLAINES	60016	(847) 297-5900
NAZARETHVILLE	DES PLAINES	60016	(847) 297-5900

10/08/2010	10/27/2010	Health
10/08/2010	10/27/2010	Health
10/08/2010	10/27/2010	Health
10/08/2010	10/27/2010	Health
10/08/2010	10/27/2010	Health
10/08/2010	10/27/2010	Health
10/08/2010	10/27/2010	Health
10/08/2010	10/08/2010	Health
10/08/2010	10/27/2010	Health

		or builds each resident's dignity and self respect.
Resident Rights Deficiencies	IL	Make sure each resident has the right to choose activities, schedules and health care according to his or her interests, assessment, and plan of care.
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Resident Assessment Deficiencies	IL	Screen residents when they are first admitted to send them to an area with special care for people with developmental disabilities or mental illness, if needed.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.
Administration Deficiencies	IL	post nurse staffing information.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.

	harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Widespread	Minimal harm or potential for actual harm

NAZARETHVILLE	DES PLAINES	60016	(847) 297-5900
NAZARETHVILLE	DES PLAINES	60016	(847) 297-5900
NAZARETHVILLE	DES PLAINES	60016	(847) 297-5900
NAZARETHVILLE	DES PLAINES	60016	(847) 297-5900
ENFIELD REHAB & HCC	ENFIELD	62835	(618) 963-2331
ENFIELD REHAB & HCC	ENFIELD	62835	(618) 963-2331
ENFIELD REHAB & HCC	ENFIELD	62835	(618) 963-2331
ENFIELD REHAB & HCC	ENFIELD	62835	(618) 963-2331
ENFIELD REHAB & HCC	ENFIELD	62835	(618) 963-2331

10/08/2010	10/27/2010	Health
10/08/2010	10/27/2010	Health
10/08/2010	10/27/2010	Health
10/08/2010	10/27/2010	Health
07/28/2010	08/10/2010	Health
07/28/2010	08/10/2010	Health
07/28/2010	08/10/2010	Health
07/28/2010	08/10/2010	Health
07/28/2010	08/04/2010	Health

		a safe and clean way.
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Environmental Deficiencies	IL	Keep all essential equipment working safely.
Environmental Deficiencies	IL	Make sure that a working call system is available in each resident's room or bathroom and bathing area.
Resident Rights Deficiencies	IL	Have a private telephone available for use.
Mistreatment Deficiencies	IL	Keep each resident free from physical restraints, unless needed for medical treatment.
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.
Resident Rights Deficiencies	IL	Provide services to meet the needs and preferences of each resident.
Quality Care Deficiencies	IL	Provide activities to meet the needs of each resident.

	harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Pattern	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Widespread	Potential for minimal harm
Pattern	Minimal harm or potential for actual harm

ENFIELD REHAB & HCC	ENFIELD	62835	(618) 963-2331
ENFIELD REHAB & HCC	ENFIELD	62835	(618) 963-2331
ENFIELD REHAB & HCC	ENFIELD	62835	(618) 963-2331
ENFIELD REHAB & HCC	ENFIELD	62835	(618) 963-2331
ENFIELD REHAB & HCC	ENFIELD	62835	(618) 963-2331
ENFIELD REHAB & HCC	ENFIELD	62835	(618) 963-2331
ENFIELD REHAB & HCC	ENFIELD	62835	(618) 963-2331
ENFIELD REHAB & HCC	ENFIELD	62835	(618) 963-2331

IL

Based on Nursing Home Compare - Survey Deficiency

07/28/2010	08/05/2010	Health
07/28/2010	08/10/2010	Health
07/28/2010	08/10/2010	Health
07/28/2010	08/10/2010	Health
07/28/2010	08/10/2010	Health
07/28/2010	08/10/2010	Health
07/28/2010	08/10/2010	Health

IL

Based on Nursing Home Compare - Survey Deficiency

Quality Care Deficiencies	IL	Provide social services for related medical problems to help each resident achieve the highest possible quality of life.
Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.
Resident Assessment Deficiencies	IL	Do a new assessment after any major change in a resident's physical or mental health.
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.
Quality Care Deficiencies	IL	Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs

Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm

ENFIELD REHAB & HCC	ENFIELD	62835	(618) 963-2331
ENFIELD REHAB & HCC	ENFIELD	62835	(618) 963-2331
ENFIELD REHAB & HCC	ENFIELD	62835	(618) 963-2331
ENFIELD REHAB & HCC	ENFIELD	62835	(618) 963-2331
ENFIELD REHAB & HCC	ENFIELD	62835	(618) 963-2331
ENFIELD REHAB & HCC	ENFIELD	62835	(618) 963-2331
STOCKTON HEALTHCARE & REHAB	STOCKTON	61085	(815) 947-2215
STOCKTON HEALTHCARE & REHAB	STOCKTON	61085	(815) 947-2215

IL

Based on Nursing Home Compare - Survey Deficiency

07/28/2010	08/10/2010	Health
07/28/2010	08/10/2010	Health
07/28/2010	08/10/2010	Health
07/28/2010	08/04/2010	Health
07/28/2010	08/10/2010	Health
07/28/2010	08/02/2010	Health
06/10/2010	06/21/2010	Health
06/10/2010	06/21/2010	Health

		is carefully watched; or 3) stop or change drugs that cause unwanted effects.
Administration Deficiencies	IL	post nurse staffing information.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.
Environmental Deficiencies	IL	Make sure that the nursing home area is safe, easy to use, clean and comfortable.
Environmental Deficiencies	IL	Make sure there is a program to prevent/deal with mice, insects, or other pests.
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.

Widespread	Potential for minimal harm
Pattern	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Widespread	Potential for minimal harm
Widespread	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Actual harm

STOCKTON HEALTHCARE & REHAB	STOCKTON	61085	(815) 947-2215
MARGARET MANOR	CHICAGO	60610	(312) 943-4300
MARGARET MANOR	CHICAGO	60610	(312) 943-4300
MARGARET MANOR	CHICAGO	60610	(312) 943-4300
MARGARET MANOR	CHICAGO	60610	(312) 943-4300
MARGARET MANOR	CHICAGO	60610	(312) 943-4300
MARGARET MANOR	CHICAGO	60610	(312) 943-4300
MARGARET MANOR	CHICAGO	60610	(312) 943-4300

06/10/2010	06/21/2010	Health
07/26/2010	08/18/2010	Health
07/26/2010	08/16/2010	Health
07/26/2010	08/18/2010	Health
07/26/2010	08/01/2010	Health
07/26/2010	08/16/2010	Health
07/26/2010	08/19/2010	Health
07/26/2010	08/11/2010	Health

		sores or heal existing bed sores.
Environmental Deficiencies	IL	Have a program to keep infection from spreading.
Mistreatment Deficiencies	IL	1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Quality Care Deficiencies	IL	Make sure that each resident's nutritional needs were met.
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.
Pharmacy Service Deficiencies	IL	Make sure that residents are safe from serious medication errors.
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.

Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

MARGARET MANOR	CHICAGO	60610	(312) 943-4300
MARGARET MANOR	CHICAGO	60610	(312) 943-4300
BELMONT NURSING HOME	CHICAGO	60657	(773) 525-7176
BELMONT NURSING HOME	CHICAGO	60657	(773) 525-7176
DECATUR MANOR HEALTHCARE	DECATUR	62526	(217) 875-0833
DECATUR MANOR HEALTHCARE	DECATUR	62526	(217) 875-0833
WILSON CARE	CHICAGO	60640	(773) 561-7241
WILSON CARE	CHICAGO	60640	(773) 561-7241
WILSON CARE	CHICAGO	60640	(773) 561-7241

07/26/2010	08/13/2010	Health
07/26/2010	09/07/2010	Health
06/25/2010	07/13/2010	Health
06/25/2010	08/09/2010	Health
08/25/2010	09/03/2010	Health
08/25/2010	08/28/2010	Health
10/15/2010	11/09/2010	Health
10/15/2010	11/09/2010	Health
10/15/2010	11/09/2010	Health

IL

Based on Nursing Home Compare - Survey Deficiency

Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.
Environmental Deficiencies	IL	Make sure that a working call system is available in each resident's room or bathroom and bathing area.
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.
Administration Deficiencies	IL	Keep clinical information safe, so that it will not be lost, destroyed or used by the wrong person.
Resident Rights Deficiencies	IL	Have a private telephone available for use.
Pharmacy Service Deficiencies	IL	Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.
Resident Rights Deficiencies	IL	Keep each resident's personal and medical records private and confidential.
Mistreatment Deficiencies	IL	Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.
Environmental Deficiencies	IL	Provide needed housekeeping and maintenance.

Pattern	Potential for minimal harm
Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Widespread	Potential for minimal harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Pattern	Minimal harm or potential for actual harm

WILSON CARE	CHICAGO	60640	(773) 561-7241
WILSON CARE	CHICAGO	60640	(773) 561-7241
WILSON CARE	CHICAGO	60640	(773) 561-7241
WILSON CARE	CHICAGO	60640	(773) 561-7241
WILSON CARE	CHICAGO	60640	(773) 561-7241
WILSON CARE	CHICAGO	60640	(773) 561-7241
WILSON CARE	CHICAGO	60640	(773) 561-7241
WILSON CARE	CHICAGO	60640	(773) 561-7241

10/15/2010	11/09/2010	Health
10/15/2010	11/09/2010	Health
10/15/2010	11/09/2010	Health
10/15/2010	11/09/2010	Health
10/15/2010	11/03/2010	Health
10/15/2010	10/20/2010	Health
10/15/2010	11/09/2010	Health
10/15/2010	11/09/2010	Health

Resident Assessment Deficiencies	IL	Make a complete assessment that covers all questions for areas that are listed in official regulations.
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Administration Deficiencies	IL	post nurse staffing information.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Quality Care Deficiencies	IL	Give or get special rehabilitation if in the patient's plan of care.
Pharmacy Service Deficiencies	IL	Properly mark drugs and other similar products.

Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

WILSON CARE	CHICAGO	60640	(773) 561-7241
WILSON CARE	CHICAGO	60640	(773) 561-7241
SPRINGFIELD CARE CENTER	SPRINGFIELD	62703	(217) 789-1680
SPRINGFIELD CARE CENTER	SPRINGFIELD	62703	(217) 789-1680
SPRINGFIELD CARE CENTER	SPRINGFIELD	62703	(217) 789-1680
SPRINGFIELD CARE CENTER	SPRINGFIELD	62703	(217) 789-1680
SPRINGFIELD CARE CENTER	SPRINGFIELD	62703	(217) 789-1680

IL

Based on Nursing Home Compare - Survey Deficiency

10/15/2010	11/09/2010	Health
10/15/2010	10/22/2010	Health
05/27/2010	06/13/2010	Health
05/27/2010	06/13/2010	Health
05/27/2010	06/13/2010	Health
05/27/2010	06/13/2010	Health
05/27/2010	06/13/2010	Health
05/27/2010	06/13/2010	Health

IL

Based on Nursing Home Compare - Survey Deficiency

Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.
Administration Deficiencies	IL	Get proof that a nurse aide has the training and skills that the State requires.
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.
Quality Care Deficiencies	IL	Give each resident care and services to get or keep the highest quality of life possible.
Quality Care Deficiencies	IL	Make sure that residents receive treatment/services to continue to be able to care for themselves, unless a change is unavoidable.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.
Pharmacy Service Deficiencies	IL	1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.

IL

Based on Nursing Home Compare - Survey Deficiency

Pattern	Potential for minimal harm
Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm

SPRINGFIELD CARE CENTER	SPRINGFIELD	62703	(217) 789-1680
SPRINGFIELD CARE CENTER	SPRINGFIELD	62703	(217) 789-1680
SPRINGFIELD CARE CENTER	SPRINGFIELD	62703	(217) 789-1680
SPRINGFIELD CARE CENTER	SPRINGFIELD	62703	(217) 789-1680
SPRINGFIELD CARE CENTER	SPRINGFIELD	62703	(217) 789-1680
DECATUR REHAB & HEALTH CARE CENTER	DECATUR	62522	(217) 428-7767
DECATUR REHAB & HEALTH CARE CENTER	DECATUR	62522	(217) 428-7767
DECATUR REHAB & HEALTH CARE CENTER	DECATUR	62522	(217) 428-7767
SHARON HEALTH CARE WILLOWS	PEORIA	61604	(309) 688-0451

05/27/2010	06/13/2010	Health
05/27/2010	06/13/2010	Health
05/27/2010	06/13/2010	Health
05/27/2010	06/13/2010	Health
05/27/2010	06/13/2010	Health
11/12/2010	11/12/2010	Health
11/12/2010	11/12/2010	Health
11/12/2010	12/07/2010	Health
09/17/2010	09/29/2010	Health

IL

Based on Nursing Home Compare - Survey Deficiency

Quality Care Deficiencies	IL	Develop/implement required procedures for the administration of immunizations.
Nutrition and Dietary Deficiencies	IL	Make sure that residents are well nourished.
Nutrition and Dietary Deficiencies	IL	Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.
Nutrition and Dietary Deficiencies	IL	Store, cook, and give out food in a safe and clean way.
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.
Resident Assessment Deficiencies	IL	Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Environmental Deficiencies	IL	Provide rooms that are big enough for each resident.
Resident Assessment Deficiencies	IL	1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the

Pattern	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Widespread	Minimal harm or potential for actual harm
Pattern	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Widespread	Potential for minimal harm
Isolated	Minimal harm or potential for actual harm

IL

Based on Nursing Home Compare - Survey Deficiency

WINFIELD WOODS	WINFIELD	60190	(630) 668-9696
WINFIELD WOODS	WINFIELD	60190	(630) 668-9696
WINFIELD WOODS	WINFIELD	60190	(630) 668-9696
WINFIELD WOODS	WINFIELD	60190	(630) 668-9696

IL

Based on Nursing Home Compare - Survey Deficiency

05/07/2010	06/04/2010	Health
05/07/2010	06/07/2010	Health
05/07/2010	05/24/2010	Health
05/07/2010	05/07/2010	Health

		with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.
Resident Rights Deficiencies	IL	Provide care in a way that keeps or builds each resident's dignity and self respect.
Quality Care Deficiencies	IL	Give professional services that meet a professional standard of quality.
Quality Care Deficiencies	IL	Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.
Environmental Deficiencies	IL	Make sure that the nursing home area is free of dangers that cause accidents.

IL

Based on Nursing Home Compare - Survey Deficiency

Pattern	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Isolated	Minimal harm or potential for actual harm
Pattern	Minimal harm or potential for actual harm