Washington State

Based on Nursing Home Compare - Complaint Deficiency

Provider Number	Nursing Home Name	Street
505004	ISSAQUAH NURSING AND REHABILITATION CENTER	805 FRONT STREET
505004	ISSAQUAH NURSING AND REHABILITATION CENTER	805 FRONT STREET
505004	ISSAQUAH NURSING AND REHABILITATION CENTER	805 FRONT STREET
505004	ISSAQUAH NURSING AND REHABILITATION CENTER	805 FRONT STREET
505004	ISSAQUAH NURSING AND REHABILITATION CENTER	805 FRONT STREET
505004	ISSAQUAH NURSING AND REHABILITATION CENTER	805 FRONT STREET
505004	ISSAQUAH NURSING AND REHABILITATION CENTER	805 FRONT STREET
505004	ISSAQUAH NURSING AND REHABILITATION	805 FRONT STREET

Washington State

Based on Nursing Home Compare - Complaint Deficiency

City	State	Zip Code	Phone
ISSAQUAH	WA	98027	(425) 392-1271
ISSAQUAH	WA	98027	(425) 392-1271
ISSAQUAH	WA	98027	(425) 392-1271
ISSAQUAH	WA	98027	(425) 392-1271
ISSAQUAH	WA	98027	(425) 392-1271
ISSAQUAH	WA	98027	(425) 392-1271
ISSAQUAH	WA	98027	(425) 392-1271
ISSAQUAH	WA	98027	(425) 392-1271

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Survey Date	Date of Correction
01/09/2008	02/23/2008
01/09/2008	02/23/2008
01/09/2008	02/23/2008
01/09/2008	02/23/2008
01/09/2008	02/23/2008
01/09/2008	02/23/2008
01/09/2008	02/23/2008
01/09/2008	02/23/2008
01/09/2008	02/23/2008

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Deficiency Type	Deficiency Category
Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Resident Assessment Deficiencies
Health	Pharmacy Service Deficiencies
Health	Pharmacy Service Deficiencies
Health	Nutrition and Dietary Deficiencies
Health	Nutrition and Dietary Deficiencies
Health	Nutrition and Dietary Deficiencies

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Deficiency	Scope	Level of Harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Provide needed housekeeping and maintenance.	Pattern	Minimal harm or potential for actual harm
Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated	Minimal harm or potential for actual harm
1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated	Minimal harm or potential for actual harm
Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Isolated	Minimal harm or potential for actual harm
Hire enough skilled workers to carry out dietary service.	Pattern	Minimal harm or potential for actual harm
Make sure that residents are well nourished.	Pattern	Minimal harm or potential for actual harm
Prepare food that is nutritional,	Pattern	Minimal harm or potential for actual

Washington State
Based on Nursing Home Compare - Complaint Deficiency

Washington State

Based on Nursing Home Compare - Complaint Deficiency

ISSAQUAH	WA	98027	(425) 392-1271
ISSAQUAH	WA	98027	(425) 392-1271
ISSAQUAH	WA	98027	(425) 392-1271
ISSAQUAH	WA	98027	(425) 392-1271
ISSAQUAH	WA	98027	(425) 392-1271
ISSAQUAH	WA	98027	(425) 392-1271
ISSAQUAH	WA	98027	(425) 392-1271

01/09/2008	02/23/2008
01/09/2008	02/23/2008
01/09/2008	02/23/2008
10/15/2008	11/24/2008
10/15/2008	11/24/2008
03/03/2009	04/06/2009
06/10/2009	07/14/2009

Health	Nutrition and Dietary Deficiencies
Health	Environmental Deficiencies
Health	Administration Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies

appetizing, tasty, attractive, well-cooked, and at the right temperature.		harm
Store, cook, and give out food in a safe and clean way.	Widespread	Minimal harm or potential for actual harm
Provide rooms that are big enough for each resident.	Pattern	Potential for minimal harm
Keep accurate and appropriate medical records.	Pattern	Potential for minimal harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm
Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm

505004	ISSAQUAH NURSING AND REHABILITATION CENTER	805 FRONT STREET
505009	PARK RIDGE CARE CENTER	1250 NORTHEAST 145TH STREET
505009	PARK RIDGE CARE CENTER	1250 NORTHEAST 145TH STREET
505009	PARK RIDGE CARE CENTER	1250 NORTHEAST 145TH STREET
505009	PARK RIDGE CARE CENTER	1250 NORTHEAST 145TH STREET
505009	PARK RIDGE CARE CENTER	1250 NORTHEAST 145TH STREET
505009	PARK RIDGE CARE CENTER	1250 NORTHEAST 145TH STREET
505009	PARK RIDGE CARE CENTER	1250 NORTHEAST 145TH STREET

Washington State

Based on Nursing Home Compare - Complaint Deficiency

ISSAQUAH	WA	98027	(425) 392-1271
SEATTLE	WA	98155	(206) 363-5856
SEATTLE	WA	98155	(206) 363-5856
SEATTLE	WA	98155	(206) 363-5856
SEATTLE	WA	98155	(206) 363-5856
SEATTLE	WA	98155	(206) 363-5856
SEATTLE	WA	98155	(206) 363-5856
SEATTLE	WA	98155	(206) 363-5856

03/08/2011	04/08/2011
08/05/2008	08/15/2008
08/05/2008	08/15/2008
04/23/2009	05/26/2009
06/25/2010	08/27/2010
06/25/2010	08/27/2010
06/25/2010	08/27/2010
02/15/2011	03/07/2011

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Environmental Deficiencies
Health	Mistreatment Deficiencies
Health	Administration Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Assessment Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies

Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Immediate jeopardy to resident health or safety
Be administered in a way that leads to the highest possible level of well being for each resident.	Isolated	Immediate jeopardy to resident health or safety
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Give residents proper treatment to prevent new bed (pressure)	Isolated	Minimal harm or potential for actual harm

505010	GARDEN VILLAGE	206 SOUTH TENTH AVENUE
505010	GARDEN VILLAGE	206 SOUTH TENTH AVENUE
505010	GARDEN VILLAGE	206 SOUTH TENTH AVENUE
505010	GARDEN VILLAGE	206 SOUTH TENTH AVENUE
505010	GARDEN VILLAGE	206 SOUTH TENTH AVENUE
505010	GARDEN VILLAGE	206 SOUTH TENTH AVENUE

YAKIMA	WA	98902	(509) 453-4854
YAKIMA	WA	98902	(509) 453-4854
YAKIMA	WA	98902	(509) 453-4854
YAKIMA	WA	98902	(509) 453-4854
YAKIMA	WA	98902	(509) 453-4854
YAKIMA	WA	98902	(509) 453-4854

02/11/2008	03/14/2008
02/11/2008	03/14/2008
02/11/2008	03/14/2008
03/27/2008	05/08/2008
07/03/2008	07/18/2008
07/03/2008	07/18/2008

Health	Resident Rights Deficiencies
Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies

sores or heal existing bed sores.		
Try to resolve each resident's complaints quickly.	Isolated	Actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing,	Isolated	Minimal harm or potential for actual harm

505010	GARDEN VILLAGE	206 SOUTH TENTH AVENUE
505010	GARDEN VILLAGE	206 SOUTH TENTH AVENUE
505010	GARDEN VILLAGE	206 SOUTH TENTH AVENUE
505010	GARDEN VILLAGE	206 SOUTH TENTH AVENUE

YAKIMA	WA	98902	(509) 453-4854
YAKIMA	WA	98902	(509) 453-4854
YAKIMA	WA	98902	(509) 453-4854
YAKIMA	WA	98902	(509) 453-4854

08/08/2008	09/11/2008
08/08/2008	09/11/2008
08/27/2008	09/20/2008
01/26/2009	02/09/2009

Health	Resident Rights Deficiencies
Health	Resident Assessment Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies

neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.		
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment	Isolated	Minimal harm or potential for actual harm

505010	GARDEN VILLAGE	206 SOUTH TENTH AVENUE
505010	GARDEN VILLAGE	206 SOUTH TENTH AVENUE
505010	GARDEN VILLAGE	206 SOUTH TENTH AVENUE
505010	GARDEN VILLAGE	206 SOUTH TENTH AVENUE
505010	GARDEN VILLAGE	206 SOUTH TENTH AVENUE
505016	GRAYS HARBOR HEALTH & REHABILITATION CENTER	920 ANDERSON DRIVE
505016	GRAYS HARBOR HEALTH & REHABILITATION	920 ANDERSON DRIVE

YAKIMA	WA	98902	(509) 453-4854
YAKIMA	WA	98902	(509) 453-4854
YAKIMA	WA	98902	(509) 453-4854
YAKIMA	WA	98902	(509) 453-4854
YAKIMA	WA	98902	(509) 453-4854
ABERDEEN	WA	98520	(360) 532-5122
ABERDEEN	WA	98520	(360) 532-5122

01/26/2009	02/09/2009
01/26/2009	02/09/2009
02/12/2009	02/17/2009
07/02/2009	07/13/2009
04/30/2010	05/23/2010
06/18/2009	07/23/2009
11/23/2009	01/20/2010

Health	Quality Care Deficiencies
Health	Administration Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies

significantly, or the resident must be transferred or discharged.		
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm
Tell the resident or the resident's representative in writing how long the nursing home will hold the resident's bed when the resident temporarily leaves the facility.	Pattern	Minimal harm or potential for actual harm
Keep each resident's personal and medical records private and confidential.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated	Minimal harm or potential for actual harm
Tell the resident completely about	Isolated	Minimal harm or potential for actual

	CENTER	
505016	GRAYS HARBOR HEALTH & REHABILITATION CENTER	920 ANDERSON DRIVE
505016	GRAYS HARBOR HEALTH & REHABILITATION CENTER	920 ANDERSON DRIVE
505016	GRAYS HARBOR HEALTH & REHABILITATION CENTER	920 ANDERSON DRIVE
505016	GRAYS HARBOR HEALTH & REHABILITATION CENTER	920 ANDERSON DRIVE
505017	WASHINGTON CENTER FOR COMPREHE	2821 SOUTH WALDEN STREET
505024	FRANKLIN HILLS HEALTH & REHAB CENTER	NORTH 6021 LIDGERWOOD

ABERDEEN	WA	98520	(360) 532-5122
ABERDEEN	WA	98520	(360) 532-5122
ABERDEEN	WA	98520	(360) 532-5122
ABERDEEN	WA	98520	(360) 532-5122
SEATTLE	WA	98144	(206) 725-2800
SPOKANE	WA	99207	(509) 489-3323

01/05/2010	01/20/2010
05/07/2010	06/01/2010
10/05/2010	10/30/2010
11/16/2010	01/05/2011
09/14/2009	09/20/2009
01/14/2008	02/06/2008

Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies
Health	Mistreatment Deficiencies
Health	Environmental Deficiencies
Health	Resident Rights Deficiencies

his or her health status.		harm
Give professional services that meet a professional standard of quality.	Pattern	Minimal harm or potential for actual harm
Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated	Minimal harm or potential for actual harm
Help and prepare each resident for a safe and easy discharge and transfer from the nursing home.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's	Isolated	Minimal harm or potential for actual harm

505024	FRANKLIN HILLS HEALTH & REHAB CENTER	NORTH 6021 LIDGERWOOD
505024	FRANKLIN HILLS HEALTH & REHAB CENTER	NORTH 6021 LIDGERWOOD
505024	FRANKLIN HILLS HEALTH & REHAB CENTER	NORTH 6021 LIDGERWOOD
505024	FRANKLIN HILLS HEALTH & REHAB CENTER	NORTH 6021 LIDGERWOOD
505024	FRANKLIN HILLS HEALTH & REHAB CENTER	NORTH 6021 LIDGERWOOD
505024	FRANKLIN HILLS HEALTH & REHAB CENTER	NORTH 6021 LIDGERWOOD
505024	FRANKLIN HILLS HEALTH & REHAB CENTER	NORTH 6021

SPOKANE	WA	99207	(509) 489-3323
SPOKANE	WA	99207	(509) 489-3323
SPOKANE	WA	99207	(509) 489-3323
SPOKANE	WA	99207	(509) 489-3323
SPOKANE	WA	99207	(509) 489-3323
SPOKANE	WA	99207	(509) 489-3323
SPOKANE	WA	99207	(509) 489-3323

01/14/2008	02/06/2008
01/14/2008	02/06/2008
04/11/2008	05/12/2008
04/11/2008	05/12/2008
04/11/2008	05/12/2008
04/29/2009	06/01/2009
04/29/2009	06/01/2009

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Pharmacy Service Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies
Health	Administration Deficiencies

physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.		
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm
Make sure that each resident's nutritional needs were met.	Isolated	Actual harm
Properly mark drugs and other similar products.	Isolated	Minimal harm or potential for actual harm
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Pattern	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Keep accurate and appropriate	Isolated	Minimal harm or potential for actual

		LIDGERWOOD
505024	FRANKLIN HILLS HEALTH & REHAB CENTER	NORTH 6021 LIDGERWOOD
505024	FRANKLIN HILLS HEALTH & REHAB CENTER	NORTH 6021 LIDGERWOOD
505024	FRANKLIN HILLS HEALTH & REHAB CENTER	NORTH 6021 LIDGERWOOD
505024	FRANKLIN HILLS HEALTH & REHAB CENTER	NORTH 6021 LIDGERWOOD
505024	FRANKLIN HILLS HEALTH & REHAB CENTER	NORTH 6021 LIDGERWOOD
505024	FRANKLIN HILLS HEALTH & REHAB CENTER	NORTH 6021 LIDGERWOOD
505024	FRANKLIN HILLS HEALTH & REHAB CENTER	NORTH 6021 LIDGERWOOD

SPOKANE	WA	99207	(509) 489-3323
SPOKANE	WA	99207	(509) 489-3323
SPOKANE	WA	99207	(509) 489-3323
SPOKANE	WA	99207	(509) 489-3323
SPOKANE	WA	99207	(509) 489-3323
SPOKANE	WA	99207	(509) 489-3323
SPOKANE	WA	99207	(509) 489-3323

03/11/2010	04/23/2010
03/11/2010	04/23/2010
07/15/2010	09/03/2010
07/15/2010	09/03/2010
07/15/2010	09/03/2010
11/15/2010	12/03/2010
02/28/2011	04/04/2011

Health	Quality Care Deficiencies
Health	Resident Assessment Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies
Health	Pharmacy Service Deficiencies
Health	Environmental Deficiencies
Health	Mistreatment Deficiencies

medical records.		harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated	Minimal harm or potential for actual harm
Tell the resident or the resident's representative in writing how long the nursing home will hold the resident's bed when the resident temporarily leaves the facility.	Pattern	Minimal harm or potential for actual harm
Write and use a policy that lets each resident return to the nursing home after a hospital stay or leave for therapy.	Isolated	Minimal harm or potential for actual harm
Properly mark drugs and other similar products.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and	Isolated	Minimal harm or potential for actual harm

505024	FRANKLIN HILLS HEALTH & REHAB CENTER	NORTH 6021 LIDGERWOOD
505024	FRANKLIN HILLS HEALTH & REHAB CENTER	NORTH 6021 LIDGERWOOD
505024	FRANKLIN HILLS HEALTH & REHAB CENTER	NORTH 6021 LIDGERWOOD
505025	PROVIDENCE CENTRALIA HOSPITAL	914 SOUTH SCHEUBER ROAD
505027	HEARTHSTONE, THE	6720 EAST GREEN LAKE WAY NORTH

SPOKANE	WA	99207	(509) 489-3323
SPOKANE	WA	99207	(509) 489-3323
SPOKANE	WA	99207	(509) 489-3323
CENTRALIA	WA	98531	(360) 330-8703
SEATTLE	WA	98103	(206) 525-9666

03/08/2011	04/04/2011
03/08/2011	04/04/2011
03/08/2011	04/04/2011
03/10/2008	04/01/2008
01/16/2008	02/25/2008

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Mistreatment Deficiencies

investigate any acts or reports of abuse, neglect or mistreatment of residents.		
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Actual harm
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of	Pattern	Minimal harm or potential for actual harm

505027	HEARTHSTONE, THE	6720 EAST GREEN LAKE WAY NORTH
505033	ROCKWOOD SOUTH HILL	EAST 2903 25TH AVENUE
505033	ROCKWOOD SOUTH HILL	EAST 2903 25TH AVENUE
505042	BALLARD CARE AND REHABILITATION CENTER	820 NORTHWEST 95TH STREET
505042	BALLARD CARE AND REHABILITATION CENTER	820 NORTHWEST 95TH STREET
505042	BALLARD CARE AND REHABILITATION CENTER	820 NORTHWEST 95TH STREET
505042	BALLARD CARE AND REHABILITATION CENTER	820 NORTHWEST 95TH STREET

SEATTLE	WA	98103	(206) 525-9666
SPOKANE	WA	99223	(509) 536-6650
SPOKANE	WA	99223	(509) 536-6650
SEATTLE	WA	98117	(206) 782-0100
SEATTLE	WA	98117	(206) 782-0100
SEATTLE	WA	98117	(206) 782-0100
SEATTLE	WA	98117	(206) 782-0100

06/07/2010	06/25/2010
09/25/2008	11/07/2008
03/12/2009	04/10/2009
02/29/2008	05/16/2008
02/29/2008	05/16/2008
02/29/2008	05/16/2008
02/29/2008	05/16/2008

Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies
Health	Mistreatment Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies

abuse, neglect or mistreatment of residents.		
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Provide needed housekeeping and maintenance.	Pattern	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Pattern	Minimal harm or potential for actual harm

505042	BALLARD CARE AND REHABILITATION CENTER	820 NORTHWEST 95TH STREET
505042	BALLARD CARE AND REHABILITATION CENTER	820 NORTHWEST 95TH STREET
505042	BALLARD CARE AND REHABILITATION CENTER	820 NORTHWEST 95TH STREET
505042	BALLARD CARE AND REHABILITATION CENTER	820 NORTHWEST 95TH STREET
505042	BALLARD CARE AND REHABILITATION CENTER	820 NORTHWEST 95TH STREET
505042	BALLARD CARE AND REHABILITATION CENTER	820 NORTHWEST 95TH STREET
505042	BALLARD CARE AND REHABILITATION CENTER	820 NORTHWEST 95TH STREET
505042	BALLARD CARE AND REHABILITATION CENTER	820 NORTHWEST 95TH STREET
505042	BALLARD CARE AND REHABILITATION CENTER	820 NORTHWEST 95TH STREET

SEATTLE	WA	98117	(206) 782-0100
SEATTLE	WA	98117	(206) 782-0100
SEATTLE	WA	98117	(206) 782-0100
SEATTLE	WA	98117	(206) 782-0100
SEATTLE	WA	98117	(206) 782-0100
SEATTLE	WA	98117	(206) 782-0100
SEATTLE	WA	98117	(206) 782-0100
SEATTLE	WA	98117	(206) 782-0100
SEATTLE	WA	98117	(206) 782-0100

02/29/2008	05/16/2008
02/29/2008	05/16/2008
02/29/2008	05/16/2008
02/29/2008	05/16/2008
02/29/2008	05/16/2008
02/29/2008	05/16/2008
04/04/2008	05/16/2008
04/04/2008	05/16/2008
04/04/2008	05/16/2008

Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Pharmacy Service Deficiencies
Health	Quality Care Deficiencies
Health	Administration Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Environmental Deficiencies

Give professional services that meet a professional standard of quality.	Pattern	Minimal harm or potential for actual harm
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Pattern	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Pattern	Minimal harm or potential for actual harm
Make sure that residents are safe from serious medication errors.	Isolated	Minimal harm or potential for actual harm
Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Pattern	Minimal harm or potential for actual harm
post nurse staffing information.	Widespread	Potential for minimal harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Provide needed housekeeping and maintenance.	Pattern	Minimal harm or potential for actual harm

	CENTER	95TH STREET
505042	BALLARD CARE AND REHABILITATION CENTER	820 NORTHWEST 95TH STREET
505042	BALLARD CARE AND REHABILITATION CENTER	820 NORTHWEST 95TH STREET
505042	BALLARD CARE AND REHABILITATION CENTER	820 NORTHWEST 95TH STREET
505042	BALLARD CARE AND REHABILITATION CENTER	820 NORTHWEST 95TH STREET
505042	BALLARD CARE AND REHABILITATION CENTER	820 NORTHWEST 95TH STREET

SEATTLE	WA	98117	(206) 782-0100
SEATTLE	WA	98117	(206) 782-0100
SEATTLE	WA	98117	(206) 782-0100
SEATTLE	WA	98117	(206) 782-0100
SEATTLE	WA	98117	(206) 782-0100

04/04/2008	05/16/2008
04/04/2008	05/16/2008
04/04/2008	05/16/2008
05/01/2008	05/16/2008
06/12/2008	07/04/2008

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies

and maintenance.		harm
Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Pattern	Minimal harm or potential for actual harm

505042	BALLARD CARE AND REHABILITATION CENTER	820 NORTHWEST 95TH STREET
505042	BALLARD CARE AND REHABILITATION CENTER	820 NORTHWEST 95TH STREET
505042	BALLARD CARE AND REHABILITATION CENTER	820 NORTHWEST 95TH STREET
505042	BALLARD CARE AND REHABILITATION CENTER	820 NORTHWEST 95TH STREET
505042	BALLARD CARE AND REHABILITATION CENTER	820 NORTHWEST 95TH STREET
505042	BALLARD CARE AND REHABILITATION CENTER	820 NORTHWEST 95TH STREET
505042	BALLARD CARE AND REHABILITATION CENTER	820 NORTHWEST 95TH STREET
505042	BALLARD CARE AND REHABILITATION	820 NORTHWEST

SEATTLE	WA	98117	(206) 782-0100
SEATTLE	WA	98117	(206) 782-0100
SEATTLE	WA	98117	(206) 782-0100
SEATTLE	WA	98117	(206) 782-0100
SEATTLE	WA	98117	(206) 782-0100
SEATTLE	WA	98117	(206) 782-0100
SEATTLE	WA	98117	(206) 782-0100
SEATTLE	WA	98117	(206) 782-0100

08/11/2008	09/08/2008
08/11/2008	09/08/2008
08/11/2008	09/08/2008
10/27/2008	11/25/2008
10/27/2008	11/25/2008
05/19/2009	06/10/2009
05/19/2009	06/10/2009
08/25/2009	09/15/2009

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Pharmacy Service Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies

Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Make sure that residents are safe from serious medication errors.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Provide services to meet the	Isolated	Minimal harm or potential for actual

	CENTER	95TH STREET
505042	BALLARD CARE AND REHABILITATION CENTER	820 NORTHWEST 95TH STREET
505042	BALLARD CARE AND REHABILITATION CENTER	820 NORTHWEST 95TH STREET
505052	MERCER ISLAND CARE & REHAB CTR	7445 SOUTHEAST 24TH STREET
505052	MERCER ISLAND CARE & REHAB CTR	7445 SOUTHEAST 24TH STREET
505052	MERCER ISLAND CARE & REHAB CTR	7445 SOUTHEAST 24TH STREET
505052	MERCER ISLAND CARE & REHAB CTR	7445 SOUTHEAST 24TH STREET
505052	MERCER ISLAND CARE & REHAB CTR	7445 SOUTHEAST 24TH STREET
505052	MERCER ISLAND CARE & REHAB CTR	7445 SOUTHEAST

SEATTLE	WA	98117	(206) 782-0100
SEATTLE	WA	98117	(206) 782-0100
MERCER ISLAND	WA	98040	(206) 232-6600
MERCER ISLAND	WA	98040	(206) 232-6600
MERCER ISLAND	WA	98040	(206) 232-6600
MERCER ISLAND	WA	98040	(206) 232-6600
MERCER ISLAND	WA	98040	(206) 232-6600
MERCER ISLAND	WA	98040	(206) 232-6600

09/23/2009	10/16/2009
01/20/2011	02/09/2011
01/07/2008	02/02/2008
02/07/2008	04/04/2008
02/07/2008	04/04/2008
02/07/2008	04/04/2008
02/07/2008	04/04/2008

Health	Mistreatment Deficiencies
Health	Resident Rights Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies

needs and preferences of each resident.		harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Protect the resident from a transfer or discharge that is not wanted or needed.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated	Minimal harm or potential for actual harm
Make sure that residents receive treatment/services to continue to be able to care for themselves, unless a change is unavoidable.	Isolated	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Isolated	Minimal harm or potential for actual harm
Use a registered nurse at least 8	Isolated	Minimal harm or potential for actual

		24TH STREET
505052	MERCER ISLAND CARE & REHAB CTR	7445 SOUTHEAST 24TH STREET
505052	MERCER ISLAND CARE & REHAB CTR	7445 SOUTHEAST 24TH STREET
505052	MERCER ISLAND CARE & REHAB CTR	7445 SOUTHEAST 24TH STREET
505052	MERCER ISLAND CARE & REHAB CTR	7445 SOUTHEAST 24TH STREET
505052	MERCER ISLAND CARE & REHAB CTR	7445 SOUTHEAST 24TH STREET
505052	MERCER ISLAND CARE & REHAB CTR	7445 SOUTHEAST 24TH STREET

MERCER ISLAND	WA	98040	(206) 232-6600
MERCER ISLAND	WA	98040	(206) 232-6600
MERCER ISLAND	WA	98040	(206) 232-6600
MERCER ISLAND	WA	98040	(206) 232-6600
MERCER ISLAND	WA	98040	(206) 232-6600
MERCER ISLAND	WA	98040	(206) 232-6600
MERCER ISLAND	WA	98040	(206) 232-6600

03/14/2008	04/04/2008
05/23/2008	07/01/2008
05/23/2008	07/24/2008
05/23/2008	07/01/2008
08/12/2008	01/01/1900
11/07/2008	12/03/2008

Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Resident Assessment Deficiencies

hours a day, 7 days a week.		harm
Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Isolated	Actual harm
Make sure that each resident's nutritional needs were met.	Isolated	Actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Make sure that residents receive treatment/services to continue to be able to care for themselves, unless a change is unavoidable.	Pattern	Minimal harm or potential for actual harm
Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated	Actual harm

505052	MERCER ISLAND CARE & REHAB CTR	7445 SOUTHEAST 24TH STREET
505052	MERCER ISLAND CARE & REHAB CTR	7445 SOUTHEAST 24TH STREET
505052	MERCER ISLAND CARE & REHAB CTR	7445 SOUTHEAST 24TH STREET
505052	MERCER ISLAND CARE & REHAB CTR	7445 SOUTHEAST 24TH STREET
505052	MERCER ISLAND CARE & REHAB CTR	7445 SOUTHEAST 24TH STREET
505052	MERCER ISLAND CARE & REHAB CTR	7445 SOUTHEAST

MERCER ISLAND	WA	98040	(206) 232-6600
MERCER ISLAND	WA	98040	(206) 232-6600
MERCER ISLAND	WA	98040	(206) 232-6600
MERCER ISLAND	WA	98040	(206) 232-6600
MERCER ISLAND	WA	98040	(206) 232-6600
MERCER ISLAND	WA	98040	(206) 232-6600

11/07/2008	12/03/2008
11/07/2008	12/03/2008
04/30/2009	05/06/2009
06/17/2009	06/29/2009
09/29/2009	10/27/2009
09/29/2009	10/27/2009

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Rights Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies

Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Actual harm
Tell the resident or the resident's representative in writing how long the nursing home will hold the resident's bed when the resident temporarily leaves the facility.	Isolated	Minimal harm or potential for actual harm
Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Isolated	Minimal harm or potential for actual harm
Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.	Isolated	Minimal harm or potential for actual harm
Help and prepare each resident	Isolated	Minimal harm or potential for actual

		24TH STREET
505052	MERCER ISLAND CARE & REHAB CTR	7445 SOUTHEAST 24TH STREET
505052	MERCER ISLAND CARE & REHAB CTR	7445 SOUTHEAST 24TH STREET
505052	MERCER ISLAND CARE & REHAB CTR	7445 SOUTHEAST 24TH STREET
505052	MERCER ISLAND CARE & REHAB CTR	7445 SOUTHEAST 24TH STREET
505052	MERCER ISLAND CARE & REHAB CTR	7445 SOUTHEAST 24TH STREET
505052	MERCER ISLAND CARE & REHAB CTR	7445 SOUTHEAST 24TH STREET
505059	PANORAMA CITY CONV & REHAB CTR	1600 SLEATER KINNEY ROAD SE
505059	PANORAMA CITY CONV & REHAB CTR	1600 SLEATER KINNEY ROAD SE

MERCER ISLAND	WA	98040	(206) 232-6600
MERCER ISLAND	WA	98040	(206) 232-6600
MERCER ISLAND	WA	98040	(206) 232-6600
MERCER ISLAND	WA	98040	(206) 232-6600
MERCER ISLAND	WA	98040	(206) 232-6600
MERCER ISLAND	WA	98040	(206) 232-6600
MERCER ISLAND	WA	98040	(206) 232-6600
LACEY	WA	98503	(360) 456-0111
LACEY	WA	98503	(360) 456-0111

09/29/2009	10/27/2009
09/29/2009	10/27/2009
11/09/2009	12/18/2009
12/21/2009	01/31/2010
09/22/2010	10/31/2010
03/10/2011	03/28/2011
01/17/2008	02/15/2008
03/03/2008	03/26/2008

Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Environmental Deficiencies

for a safe and easy discharge and transfer from the nursing home.		harm
Give professional services that meet a professional standard of quality.	Pattern	Minimal harm or potential for actual harm
Use a registered nurse at least 8 hours a day, 7 days a week.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Provide services to meet the needs and preferences of each resident.	Isolated	Minimal harm or potential for actual harm
Provide services to meet the needs and preferences of each resident.	Pattern	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause	Isolated	Actual harm

		KINNEY ROAD SE
505059	PANORAMA CITY CONV & REHAB CTR	1600 SLEATER KINNEY ROAD SE
505059	PANORAMA CITY CONV & REHAB CTR	1600 SLEATER KINNEY ROAD SE
505059	PANORAMA CITY CONV & REHAB CTR	1600 SLEATER KINNEY ROAD SE
505059	PANORAMA CITY CONV & REHAB CTR	1600 SLEATER KINNEY ROAD SE
505059	PANORAMA CITY CONV & REHAB CTR	1600 SLEATER KINNEY ROAD SE
505059	PANORAMA CITY CONV & REHAB CTR	1600 SLEATER KINNEY ROAD SE
505059	PANORAMA CITY CONV & REHAB CTR	1600 SLEATER KINNEY ROAD SE
505059	PANORAMA CITY CONV & REHAB CTR	1600 SLEATER KINNEY ROAD SE

LACEY	WA	98503	(360) 456-0111
LACEY	WA	98503	(360) 456-0111
LACEY	WA	98503	(360) 456-0111
LACEY	WA	98503	(360) 456-0111
LACEY	WA	98503	(360) 456-0111
LACEY	WA	98503	(360) 456-0111
LACEY	WA	98503	(360) 456-0111
LACEY	WA	98503	(360) 456-0111

03/03/2008	03/26/2008
03/03/2008	03/26/2008
03/03/2008	03/26/2008
03/03/2008	03/26/2008
03/03/2008	03/26/2008
03/03/2008	03/26/2008
09/11/2008	11/26/2008
09/11/2008	11/26/2008

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Pharmacy Service Deficiencies
Health	Resident Assessment Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Administration Deficiencies

area is free of dangers that cause accidents.		
Make sure that each resident's nutritional needs were met.	Isolated	Minimal harm or potential for actual harm
Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Pattern	Minimal harm or potential for actual harm
Train all employees on what to do in an emergency.	Pattern	Minimal harm or potential for actual harm

505059	PANORAMA CITY CONV & REHAB CTR	1600 SLEATER KINNEY ROAD SE
505069	CRISTWOOD NURSING AND REHABILITATION	19301 KINGS GARDEN DRIVE NORTH
505069	CRISTWOOD NURSING AND REHABILITATION	19301 KINGS GARDEN DRIVE NORTH
505070	LIFE CARE CENTER OF RICHLAND	44 GOETHALS DRIVE
505070	LIFE CARE CENTER OF RICHLAND	44 GOETHALS DRIVE
505070	LIFE CARE CENTER OF RICHLAND	44 GOETHALS DRIVE
505070	LIFE CARE CENTER OF RICHLAND	44 GOETHALS DRIVE

LACEY	WA	98503	(360) 456-0111
SEATTLE	WA	98133	(206) 546-7400
SEATTLE	WA	98133	(206) 546-7400
RICHLAND	WA	99352	(509) 943-1117
RICHLAND	WA	99352	(509) 943-1117
RICHLAND	WA	99352	(509) 943-1117
RICHLAND	WA	99352	(509) 943-1117

06/25/2010	07/20/2010
09/09/2008	10/12/2008
11/25/2009	12/16/2009
02/13/2008	03/27/2008
02/26/2008	03/31/2008
02/26/2008	03/31/2008
02/26/2008	03/31/2008

Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Resident Assessment Deficiencies
Health	Resident Assessment Deficiencies
Health	Quality Care Deficiencies

Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Provide needed housekeeping and maintenance.	Pattern	Minimal harm or potential for actual harm
Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated	Minimal harm or potential for actual harm
1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated	Minimal harm or potential for actual harm
Make sure that each resident who enters the nursing home without a catheter is not given a	Isolated	Minimal harm or potential for actual harm

505070	LIFE CARE CENTER OF RICHLAND	44 GOETHALS DRIVE
505070	LIFE CARE CENTER OF RICHLAND	44 GOETHALS DRIVE
505070	LIFE CARE CENTER OF RICHLAND	44 GOETHALS DRIVE
505070	LIFE CARE CENTER OF RICHLAND	44 GOETHALS DRIVE
505070	LIFE CARE CENTER OF RICHLAND	44 GOETHALS DRIVE
505070	LIFE CARE CENTER OF RICHLAND	44 GOETHALS DRIVE

RICHLAND	WA	99352	(509) 943-1117
RICHLAND	WA	99352	(509) 943-1117
RICHLAND	WA	99352	(509) 943-1117
RICHLAND	WA	99352	(509) 943-1117
RICHLAND	WA	99352	(509) 943-1117
RICHLAND	WA	99352	(509) 943-1117

02/26/2008	03/31/2008
02/26/2008	03/31/2008
02/26/2008	03/31/2008
02/26/2008	03/31/2008
02/26/2008	03/31/2008
02/26/2008	03/31/2008

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Pharmacy Service Deficiencies

catheter, unless it is necessary.		
Protect residents from mistreatment, neglect, and/or theft of personal property.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated	Minimal harm or potential for actual harm
Make sure that each resident's nutritional needs were met.	Pattern	Minimal harm or potential for actual harm
Give each resident enough fluids to keep them healthy and prevent dehydration.	Isolated	Minimal harm or potential for actual harm
1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated	Actual harm

505070	LIFE CARE CENTER OF RICHLAND	44 GOETHALS DRIVE
505070	LIFE CARE CENTER OF RICHLAND	44 GOETHALS DRIVE
505070	LIFE CARE CENTER OF RICHLAND	44 GOETHALS DRIVE
505070	LIFE CARE CENTER OF RICHLAND	44 GOETHALS DRIVE
505070	LIFE CARE CENTER OF RICHLAND	44 GOETHALS DRIVE
505070	LIFE CARE CENTER OF RICHLAND	44 GOETHALS DRIVE
505070	LIFE CARE CENTER OF RICHLAND	44 GOETHALS DRIVE
505070	LIFE CARE CENTER OF RICHLAND	44 GOETHALS DRIVE
505070	LIFE CARE CENTER OF RICHLAND	44 GOETHALS DRIVE

RICHLAND	WA	99352	(509) 943-1117
RICHLAND	WA	99352	(509) 943-1117
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RICHLAND	WA	99352	(509) 943-1117
RICHLAND	WA	99352	(509) 943-1117
RICHLAND	WA	99352	(509) 943-1117

02/26/2008	03/31/2008
02/26/2008	03/31/2008
02/26/2008	03/31/2008
05/19/2008	06/17/2008
06/09/2008	06/17/2008
08/15/2008	09/12/2008
08/15/2008	09/12/2008
09/10/2008	10/06/2008

Health	Administration Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies
Health	Administration Deficiencies
Health	Environmental Deficiencies

Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm
Tell the resident completely about his or her health status.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Make sure each resident has the right to choose activities, schedules and health care according to his or her interests, assessment, and plan of care.	Pattern	Minimal harm or potential for actual harm
Hire a qualified activities director.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home	Isolated	Minimal harm or potential for actual

505070	LIFE CARE CENTER OF RICHLAND	44 GOETHALS DRIVE
505070	LIFE CARE CENTER OF RICHLAND	44 GOETHALS DRIVE
505070	LIFE CARE CENTER OF RICHLAND	44 GOETHALS DRIVE
505070	LIFE CARE CENTER OF RICHLAND	44 GOETHALS DRIVE
505070	LIFE CARE CENTER OF RICHLAND	44 GOETHALS DRIVE
505070	LIFE CARE CENTER OF RICHLAND	44 GOETHALS DRIVE
505070	LIFE CARE CENTER OF RICHLAND	44 GOETHALS DRIVE
505070	LIFE CARE CENTER OF RICHLAND	44 GOETHALS DRIVE
505070	LIFE CARE CENTER OF RICHLAND	44 GOETHALS DRIVE

RICHLAND	WA	99352	(509) 943-1117
RICHLAND	WA	99352	(509) 943-1117
RICHLAND	WA	99352	(509) 943-1117
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RICHLAND	WA	99352	(509) 943-1117
RICHLAND	WA	99352	(509) 943-1117
RICHLAND	WA	99352	(509) 943-1117
RICHLAND	WA	99352	(509) 943-1117

09/10/2008	10/06/2008
11/13/2008	11/20/2008
11/13/2008	11/20/2008
05/05/2009	05/27/2009
04/21/2010	05/25/2010
04/21/2010	05/25/2010
10/21/2010	10/30/2010
10/21/2010	10/30/2010
11/10/2010	12/10/2010

Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies
Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Administration Deficiencies
Health	Resident Rights Deficiencies

area is free of dangers that cause accidents.		harm
Try to resolve each resident's complaints quickly.	Isolated	Minimal harm or potential for actual harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Pattern	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Isolated	Minimal harm or potential for actual harm
Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a	Isolated	Minimal harm or potential for actual harm

505070	LIFE CARE CENTER OF RICHLAND	44 GOETHALS DRIVE
505074	PARK MANOR REHABILITATION CTR	1710 PLAZA WAY
505074	PARK MANOR REHABILITATION CTR	1710 PLAZA WAY
505074	PARK MANOR REHABILITATION CTR	1710 PLAZA WAY
505074	PARK MANOR REHABILITATION CTR	1710 PLAZA WAY
505074	PARK MANOR REHABILITATION CTR	1710 PLAZA WAY
505074	PARK MANOR REHABILITATION CTR	1710 PLAZA WAY
505074	PARK MANOR REHABILITATION CTR	1710 PLAZA WAY

RICHLAND	WA	99352	(509) 943-1117
WALLA WALLA	WA	99362	(509) 529-4218
WALLA WALLA	WA	99362	(509) 529-4218
WALLA WALLA	WA	99362	(509) 529-4218
WALLA WALLA	WA	99362	(509) 529-4218
WALLA WALLA	WA	99362	(509) 529-4218
WALLA WALLA	WA	99362	(509) 529-4218
WALLA WALLA	WA	99362	(509) 529-4218

01/10/2011	02/14/2011
11/12/2008	12/19/2008
01/27/2009	02/27/2009
02/25/2010	03/17/2010
07/22/2010	08/13/2010
11/03/2010	11/23/2010
11/03/2010	11/23/2010
02/25/2011	03/18/2011

Health	Administration Deficiencies
Health	Environmental Deficiencies
Health	Resident Rights Deficiencies
Health	Mistreatment Deficiencies
Health	Environmental Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies

the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.		
Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern	Minimal harm or potential for actual harm
Protect residents from mistreatment, neglect, and/or theft of personal property.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Pattern	Minimal harm or potential for actual harm
Try to resolve each resident's complaints quickly.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident,	Isolated	Minimal harm or potential for actual

505074	PARK MANOR REHABILITATION CTR	1710 PLAZA WAY
505075	REGENCY AT THE PARK	420 SOUTHEAST MYRA ROAD
505075	REGENCY AT THE PARK	420 SOUTHEAST MYRA ROAD
505075	REGENCY AT THE PARK	420 SOUTHEAST MYRA ROAD
505075	REGENCY AT THE PARK	420 SOUTHEAST MYRA ROAD
505075	REGENCY AT THE PARK	420 SOUTHEAST

WALLA WALLA	WA	99362	(509) 529-4218
COLLEGE PLACE	WA	99324	(509) 529-4480
COLLEGE PLACE	WA	99324	(509) 529-4480
COLLEGE PLACE	WA	99324	(509) 529-4480
COLLEGE PLACE	WA	99324	(509) 529-4480
COLLEGE PLACE	WA	99324	(509) 529-4480

08/19/2008	09/05/2008
01/09/2009	01/26/2009
01/09/2009	01/26/2009
02/09/2009	02/15/2009
04/16/2009	05/05/2009

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Rights Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies

Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid	Isolated	Minimal harm or potential for actual

		MYRA ROAD
505075	REGENCY AT THE PARK	420 SOUTHEAST MYRA ROAD
505075	REGENCY AT THE PARK	420 SOUTHEAST MYRA ROAD
505075	REGENCY AT THE PARK	420 SOUTHEAST MYRA ROAD
505075	REGENCY AT THE PARK	420 SOUTHEAST MYRA ROAD
505075	REGENCY AT THE PARK	420 SOUTHEAST MYRA ROAD
505075	REGENCY AT THE PARK	420 SOUTHEAST MYRA ROAD
505075	REGENCY AT THE PARK	420 SOUTHEAST MYRA ROAD
505075	REGENCY AT THE PARK	420 SOUTHEAST MYRA ROAD

COLLEGE PLACE	WA	99324	(509) 529-4480
COLLEGE PLACE	WA	99324	(509) 529-4480
COLLEGE PLACE	WA	99324	(509) 529-4480
COLLEGE PLACE	WA	99324	(509) 529-4480
COLLEGE PLACE	WA	99324	(509) 529-4480
COLLEGE PLACE	WA	99324	(509) 529-4480
COLLEGE PLACE	WA	99324	(509) 529-4480

04/16/2009	05/05/2009
04/16/2009	05/05/2009
04/16/2009	05/05/2009
06/23/2009	07/09/2009
07/09/2009	07/23/2009
07/09/2009	07/23/2009
07/09/2009	07/23/2009

Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Administration Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies

mistreatment, neglect and abuse of residents and theft of residents' property.		harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
1) Review the work of each nurse aide every year; or 2) give regular training for the nurse aides.	Pattern	Minimal harm or potential for actual harm
Make sure that each resident's nutritional needs were met.	Isolated	Minimal harm or potential for actual harm
Give each resident enough fluids to keep them healthy and prevent dehydration.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if:	Isolated	Actual harm

505075	REGENCY AT THE PARK	420 SOUTHEAST MYRA ROAD
505075	REGENCY AT THE PARK	420 SOUTHEAST MYRA ROAD
505075	REGENCY AT THE PARK	420 SOUTHEAST MYRA ROAD
505075	REGENCY AT THE PARK	420 SOUTHEAST MYRA ROAD
505075	REGENCY AT THE PARK	420 SOUTHEAST MYRA ROAD
505075	REGENCY AT THE PARK	420 SOUTHEAST MYRA ROAD

COLLEGE PLACE	WA	99324	(509) 529-4480
COLLEGE PLACE	WA	99324	(509) 529-4480
COLLEGE PLACE	WA	99324	(509) 529-4480
COLLEGE PLACE	WA	99324	(509) 529-4480
COLLEGE PLACE	WA	99324	(509) 529-4480
COLLEGE PLACE	WA	99324	(509) 529-4480

09/14/2009	10/13/2009
09/14/2009	10/13/2009
09/14/2009	10/13/2009
09/14/2009	10/13/2009
09/14/2009	10/13/2009
04/08/2010	05/14/2010

Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies
Health	Administration Deficiencies
Health	Environmental Deficiencies
Health	Administration Deficiencies

the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.		
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Actual harm
Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated	Actual harm
Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated	Actual harm
Be administered in a way that leads to the highest possible level of well being for each resident.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
1) Review the work of each nurse aide every year; or 2) give regular training for the nurse aides.	Pattern	Minimal harm or potential for actual harm

505075	REGENCY AT THE PARK	420 SOUTHEAST MYRA ROAD
505075	REGENCY AT THE PARK	420 SOUTHEAST MYRA ROAD
505075	REGENCY AT THE PARK	420 SOUTHEAST MYRA ROAD
505075	REGENCY AT THE PARK	420 SOUTHEAST MYRA ROAD
505075	REGENCY AT THE PARK	420 SOUTHEAST MYRA ROAD
505075	REGENCY AT THE PARK	420 SOUTHEAST MYRA ROAD
505075	REGENCY AT THE PARK	420 SOUTHEAST MYRA ROAD

COLLEGE PLACE	WA	99324	(509) 529-4480
COLLEGE PLACE	WA	99324	(509) 529-4480
COLLEGE PLACE	WA	99324	(509) 529-4480
COLLEGE PLACE	WA	99324	(509) 529-4480
COLLEGE PLACE	WA	99324	(509) 529-4480
COLLEGE PLACE	WA	99324	(509) 529-4480
COLLEGE PLACE	WA	99324	(509) 529-4480

04/08/2010	05/14/2010
04/08/2010	05/14/2010
04/08/2010	05/14/2010
04/08/2010	05/14/2010
04/08/2010	05/14/2010
08/31/2010	09/24/2010
12/08/2010	12/21/2010

Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Rights Deficiencies
Health	Environmental Deficiencies
Health	Mistreatment Deficiencies

Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated	Minimal harm or potential for actual harm
Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Pattern	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Pattern	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Try to resolve each resident's complaints quickly.	Pattern	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated	Minimal harm or potential for actual harm

505075	REGENCY AT THE PARK	420 SOUTHEAST MYRA ROAD
505075	REGENCY AT THE PARK	420 SOUTHEAST MYRA ROAD
505075	REGENCY AT THE PARK	420 SOUTHEAST MYRA ROAD
505075	REGENCY AT THE PARK	420 SOUTHEAST MYRA ROAD
505075	REGENCY AT THE PARK	420 SOUTHEAST

COLLEGE PLACE	WA	99324	(509) 529-4480
COLLEGE PLACE	WA	99324	(509) 529-4480
COLLEGE PLACE	WA	99324	(509) 529-4480
COLLEGE PLACE	WA	99324	(509) 529-4480
COLLEGE PLACE	WA	99324	(509) 529-4480
COLLEGE PLACE	WA	99324	(509) 529-4480

12/20/2010	01/11/2011
12/20/2010	01/11/2011
12/20/2010	01/11/2011
03/15/2011	04/08/2011
03/15/2011	04/08/2011

Health	Mistreatment Deficiencies
Health	Resident Rights Deficiencies
Health	Pharmacy Service Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Actual harm
1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident,	Isolated	Minimal harm or potential for actual

		MYRA ROAD
505080	LIFE CARE CENTER OF KENNEWICK	1508 WEST SEVENTH AVENUE
505080	LIFE CARE CENTER OF KENNEWICK	1508 WEST SEVENTH AVENUE
505080	LIFE CARE CENTER OF KENNEWICK	1508 WEST SEVENTH AVENUE
505080	LIFE CARE CENTER OF KENNEWICK	1508 WEST SEVENTH AVENUE
505080	LIFE CARE CENTER OF KENNEWICK	1508 WEST SEVENTH AVENUE

KENNEWICK	WA	99336	(509) 586-9185
KENNEWICK	WA	99336	(509) 586-9185
KENNEWICK	WA	99336	(509) 586-9185
KENNEWICK	WA	99336	(509) 586-9185
KENNEWICK	WA	99336	(509) 586-9185

01/08/2008	02/25/2008
01/24/2008	02/25/2008
06/11/2008	06/30/2008
06/11/2008	06/30/2008
08/20/2008	09/19/2008

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Mistreatment Deficiencies
Health	Environmental Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies

doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.		harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Provide written records when a resident is transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Provide enough notice before discharging or transferring a resident.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm

505080	LIFE CARE CENTER OF KENNEWICK	1508 WEST SEVENTH AVENUE
505080	LIFE CARE CENTER OF KENNEWICK	1508 WEST SEVENTH AVENUE
505080	LIFE CARE CENTER OF KENNEWICK	1508 WEST SEVENTH AVENUE
505080	LIFE CARE CENTER OF KENNEWICK	1508 WEST SEVENTH AVENUE
505080	LIFE CARE CENTER OF KENNEWICK	1508 WEST SEVENTH AVENUE
505080	LIFE CARE CENTER OF KENNEWICK	1508 WEST SEVENTH AVENUE
505080	LIFE CARE CENTER OF KENNEWICK	1508 WEST SEVENTH AVENUE
505080	LIFE CARE CENTER OF KENNEWICK	1508 WEST SEVENTH AVENUE
505080	LIFE CARE CENTER OF KENNEWICK	1508 WEST SEVENTH AVENUE

KENNEWICK	WA	99336	(509) 586-9185
KENNEWICK	WA	99336	(509) 586-9185
KENNEWICK	WA	99336	(509) 586-9185
KENNEWICK	WA	99336	(509) 586-9185
KENNEWICK	WA	99336	(509) 586-9185
KENNEWICK	WA	99336	(509) 586-9185
KENNEWICK	WA	99336	(509) 586-9185
KENNEWICK	WA	99336	(509) 586-9185
KENNEWICK	WA	99336	(509) 586-9185

08/27/2008	09/19/2008
01/07/2009	01/19/2009
04/29/2009	05/20/2009
11/03/2009	12/04/2009
03/16/2010	04/19/2010
03/16/2010	04/19/2010
03/16/2010	04/19/2010
04/09/2010	04/29/2010
06/08/2010	07/16/2010

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Resident Assessment Deficiencies
Health	Quality Care Deficiencies
Health	Resident Assessment Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies

Provide needed housekeeping and maintenance.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Develop a plan with the resident and family for the resident's care after leaving the nursing home.	Isolated	Minimal harm or potential for actual harm
Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Isolated	Minimal harm or potential for actual harm
Make sure that doctors visit residents regularly, as required.	Isolated	Minimal harm or potential for actual harm
Make sure that each resident's nutritional needs were met.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm

505080	LIFE CARE CENTER OF KENNEWICK	1508 WEST SEVENTH AVENUE
505080	LIFE CARE CENTER OF KENNEWICK	1508 WEST SEVENTH AVENUE
505080	LIFE CARE CENTER OF KENNEWICK	1508 WEST SEVENTH AVENUE
505080	LIFE CARE CENTER OF KENNEWICK	1508 WEST SEVENTH AVENUE
505080	LIFE CARE CENTER OF KENNEWICK	1508 WEST SEVENTH AVENUE
505080	LIFE CARE CENTER OF KENNEWICK	1508 WEST SEVENTH AVENUE
505081	HOQUIAM HEALTHCARE, INC DBA PACIFIC CARE CENTER	3035 CHERRY STREET
505081	HOQUIAM HEALTHCARE, INC DBA PACIFIC CARE CENTER	3035 CHERRY STREET

KENNEWICK	WA	99336	(509) 586-9185
KENNEWICK	WA	99336	(509) 586-9185
KENNEWICK	WA	99336	(509) 586-9185
KENNEWICK	WA	99336	(509) 586-9185
KENNEWICK	WA	99336	(509) 586-9185
KENNEWICK	WA	99336	(509) 586-9185
HOQUIAM	WA	98550	(360) 532-7882
HOQUIAM	WA	98550	(360) 532-7882

09/17/2010	10/13/2010
09/27/2010	10/13/2010
09/27/2010	10/13/2010
09/27/2010	10/13/2010
01/20/2011	02/25/2011
02/08/2011	02/25/2011
02/25/2010	04/16/2010
01/13/2011	02/08/2011

Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Rights Deficiencies
Health	Environmental Deficiencies
Health	Resident Assessment Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies

Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated	Minimal harm or potential for actual harm
Protect residents from mistreatment, neglect, and/or theft of personal property.	Isolated	Actual harm
Keep each resident's personal and medical records private and confidential.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated	Minimal harm or potential for actual harm
Give special rehabilitation by skilled workers, when ordered by a doctor.	Pattern	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm

505085	CRESCENT HEALTH CARE, INC	505 NORTH 40TH AVENUE
505085	CRESCENT HEALTH CARE, INC	505 NORTH 40TH AVENUE
505086	LANDMARK CARE CENTER	710 NORTH 39TH AVENUE
505086	LANDMARK CARE CENTER	710 NORTH 39TH AVENUE
505086	LANDMARK CARE CENTER	710 NORTH 39TH AVENUE

YAKIMA	WA	98908	(509) 248-4446
YAKIMA	WA	98908	(509) 248-4446
YAKIMA	WA	98902	(509) 248-4102
YAKIMA	WA	98902	(509) 248-4102
YAKIMA	WA	98902	(509) 248-4102

06/15/2010	07/16/2010
06/15/2010	07/16/2010
01/10/2008	01/23/2008
02/21/2008	04/01/2008
06/04/2008	06/23/2008

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Pharmacy Service Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies

Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated	Minimal harm or potential for actual harm
1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Write and use a policy that lets each resident return to the nursing home after a hospital stay or leave for therapy.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm

505086	LANDMARK CARE CENTER	710 NORTH 39TH AVENUE
505086	LANDMARK CARE CENTER	710 NORTH 39TH AVENUE
505086	LANDMARK CARE CENTER	710 NORTH 39TH AVENUE
505086	LANDMARK CARE CENTER	710 NORTH 39TH AVENUE
505086	LANDMARK CARE CENTER	710 NORTH 39TH AVENUE
505086	LANDMARK CARE CENTER	710 NORTH 39TH AVENUE
505086	LANDMARK CARE CENTER	710 NORTH 39TH

YAKIMA	WA	98902	(509) 248-4102
YAKIMA	WA	98902	(509) 248-4102
YAKIMA	WA	98902	(509) 248-4102
YAKIMA	WA	98902	(509) 248-4102
YAKIMA	WA	98902	(509) 248-4102
YAKIMA	WA	98902	(509) 248-4102
YAKIMA	WA	98902	(509) 248-4102
YAKIMA	WA	98902	(509) 248-4102

09/08/2008	10/03/2008
09/16/2008	10/03/2008
02/10/2009	02/28/2009
12/04/2009	12/28/2009
12/04/2009	12/28/2009
04/02/2010	04/30/2010
04/02/2010	04/30/2010

Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Administration Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies

Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern	Minimal harm or potential for actual harm
Try to resolve each resident's	Pattern	Minimal harm or potential for actual

Washington State
Based on Nursing Home Compare - Complaint Deficiency

		AVENUE
505086	LANDMARK CARE CENTER	710 NORTH 39TH AVENUE
505086	LANDMARK CARE CENTER	710 NORTH 39TH AVENUE
505086	LANDMARK CARE CENTER	710 NORTH 39TH AVENUE
505086	LANDMARK CARE CENTER	710 NORTH 39TH AVENUE
505086	LANDMARK CARE CENTER	710 NORTH 39TH AVENUE
505086	LANDMARK CARE CENTER	710 NORTH 39TH AVENUE
505092	ALDERWOOD PARK CONV CTR LLC	2726 ALDERWOOD AVENUE
505092	ALDERWOOD PARK CONV CTR LLC	2726 ALDERWOOD AVENUE

Washington State

Based on Nursing Home Compare - Complaint Deficiency

YAKIMA	WA	98902	(509) 248-4102
YAKIMA	WA	98902	(509) 248-4102
YAKIMA	WA	98902	(509) 248-4102
YAKIMA	WA	98902	(509) 248-4102
YAKIMA	WA	98902	(509) 248-4102
YAKIMA	WA	98902	(509) 248-4102
BELLINGHAM	WA	98225	(360) 733-2322
BELLINGHAM	WA	98225	(360) 733-2322

06/01/2010	06/07/2010
08/18/2010	09/10/2010
08/18/2010	09/10/2010
08/18/2010	09/10/2010
09/20/2010	10/06/2010
10/29/2010	11/17/2010
04/07/2008	04/18/2008
09/15/2008	10/08/2008

Health	Pharmacy Service Deficiencies
Health	Environmental Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies

complaints quickly.		harm
Properly mark drugs and other similar products.	Isolated	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Pattern	Minimal harm or potential for actual harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated	Actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Provide social services for related medical problems to help each	Isolated	Minimal harm or potential for actual harm

		AVENUE
505092	ALDERWOOD PARK CONV CTR LLC	2726 ALDERWOOD AVENUE
505092	ALDERWOOD PARK CONV CTR LLC	2726 ALDERWOOD AVENUE
505092	ALDERWOOD PARK CONV CTR LLC	2726 ALDERWOOD AVENUE
505092	ALDERWOOD PARK CONV CTR LLC	2726 ALDERWOOD AVENUE
505092	ALDERWOOD PARK CONV CTR LLC	2726 ALDERWOOD AVENUE
505092	ALDERWOOD PARK CONV CTR LLC	2726 ALDERWOOD AVENUE

BELLINGHAM	WA	98225	(360) 733-2322
BELLINGHAM	WA	98225	(360) 733-2322
BELLINGHAM	WA	98225	(360) 733-2322
BELLINGHAM	WA	98225	(360) 733-2322
BELLINGHAM	WA	98225	(360) 733-2322
BELLINGHAM	WA	98225	(360) 733-2322

02/03/2009	02/10/2009
07/19/2010	09/01/2010
07/19/2010	09/01/2010
07/19/2010	09/01/2010
09/30/2010	11/04/2010
10/20/2010	11/15/2010

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Assessment Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies
Health	Environmental Deficiencies
Health	Administration Deficiencies

medical problems to help each resident achieve the highest possible quality of life.		harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Have licensed, certified, or registered staff to give needed	Isolated	Minimal harm or potential for actual harm

505093	ORCHARD PARK HEALTH CARE CENTER	4755 SOUTH 48TH
505093	ORCHARD PARK HEALTH CARE CENTER	4755 SOUTH 48TH
505093	ORCHARD PARK HEALTH CARE CENTER	4755 SOUTH 48TH
505096	TOPPENISH NURSING & REHAB CENTER	802 WEST THIRD STREET
505096	TOPPENISH NURSING & REHAB CENTER	802 WEST THIRD STREET
505096	TOPPENISH NURSING & REHAB CENTER	802 WEST THIRD

TACOMA	WA	98409	(253) 475-4611
TACOMA	WA	98409	(253) 475-4611
TACOMA	WA	98409	(253) 475-4611
TOPPENISH	WA	98948	(509) 865-3955
TOPPENISH	WA	98948	(509) 865-3955
TOPPENISH	WA	98948	(509) 865-3955

10/16/2008	11/05/2008
01/28/2009	02/17/2009
02/02/2010	03/05/2010
01/17/2008	02/15/2008
02/05/2008	02/29/2008
03/13/2008	04/15/2008

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Rights Deficiencies
Health	Mistreatment Deficiencies

services.		
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated	Actual harm
Protect the resident from a transfer or discharge that is not wanted or needed.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid	Pattern	Immediate jeopardy to resident health or

Washington State
Based on Nursing Home Compare - Complaint Deficiency

		STREET
505096	TOPPENISH NURSING & REHAB CENTER	802 WEST THIRD STREET
505096	TOPPENISH NURSING & REHAB CENTER	802 WEST THIRD STREET
505096	TOPPENISH NURSING & REHAB CENTER	802 WEST THIRD STREET
505096	TOPPENISH NURSING & REHAB CENTER	802 WEST THIRD STREET
505096	TOPPENISH NURSING & REHAB CENTER	802 WEST THIRD STREET
505096	TOPPENISH NURSING & REHAB CENTER	802 WEST THIRD STREET
505096	TOPPENISH NURSING & REHAB CENTER	802 WEST THIRD STREET
505096	TOPPENISH NURSING & REHAB CENTER	802 WEST THIRD STREET

TOPPENISH	WA	98948	(509) 865-3955
TOPPENISH	WA	98948	(509) 865-3955
TOPPENISH	WA	98948	(509) 865-3955
TOPPENISH	WA	98948	(509) 865-3955
TOPPENISH	WA	98948	(509) 865-3955
TOPPENISH	WA	98948	(509) 865-3955
TOPPENISH	WA	98948	(509) 865-3955

03/13/2008	04/15/2008
03/13/2008	04/15/2008
03/13/2008	04/15/2008
03/13/2008	04/15/2008
04/23/2008	05/30/2008
06/11/2008	07/10/2008
06/20/2008	07/18/2008

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Environmental Deficiencies
Health	Pharmacy Service Deficiencies
Health	Resident Assessment Deficiencies
Health	Administration Deficiencies
Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Mistreatment Deficiencies

mistreatment, neglect and abuse of residents and theft of residents' property.		safety
Make sure that the nursing home area is free of dangers that cause accidents.	Pattern	Immediate jeopardy to resident health or safety
1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated	Minimal harm or potential for actual harm
Make sure that doctors visit residents regularly, as required.	Isolated	Minimal harm or potential for actual harm
1) Review the work of each nurse aide every year; or 2) give regular training for the nurse aides.	Pattern	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Pattern	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating	Isolated	Minimal harm or potential for actual harm

505096	TOPPENISH NURSING & REHAB CENTER	802 WEST THIRD STREET
505096	TOPPENISH NURSING & REHAB CENTER	802 WEST THIRD STREET
505096	TOPPENISH NURSING & REHAB CENTER	802 WEST THIRD STREET
505096	TOPPENISH NURSING & REHAB CENTER	802 WEST THIRD STREET
505096	TOPPENISH NURSING & REHAB CENTER	802 WEST THIRD STREET
505096	TOPPENISH NURSING & REHAB CENTER	802 WEST THIRD STREET

TOPPENISH	WA	98948	(509) 865-3955
TOPPENISH	WA	98948	(509) 865-3955
TOPPENISH	WA	98948	(509) 865-3955
TOPPENISH	WA	98948	(509) 865-3955
TOPPENISH	WA	98948	(509) 865-3955
TOPPENISH	WA	98948	(509) 865-3955
TOPPENISH	WA	98948	(509) 865-3955

06/20/2008	07/18/2008
08/18/2008	08/29/2008
10/29/2008	12/01/2008
10/29/2008	12/01/2008
10/29/2008	12/01/2008
01/05/2009	01/28/2009

Health	Administration Deficiencies
Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies

residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.		
1) Review the work of each nurse aide every year; or 2) give regular training for the nurse aides.	Pattern	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Make sure each resident has the right to choose activities, schedules and health care according to his or her interests, assessment, and plan of care.	Isolated	Minimal harm or potential for actual harm
Provide needed housekeeping and maintenance.	Pattern	Minimal harm or potential for actual harm
Make sure that residents receive treatment/services to continue to	Pattern	Minimal harm or potential for actual harm

505096	TOPPENISH NURSING & REHAB CENTER	802 WEST THIRD STREET
505096	TOPPENISH NURSING & REHAB CENTER	802 WEST THIRD STREET
505096	TOPPENISH NURSING & REHAB CENTER	802 WEST THIRD STREET
505099	GOOD SAMARITAN SOCIETY - SPOKANE VALLEY	EAST 17121 EIGHTH AVENUE
505099	GOOD SAMARITAN SOCIETY - SPOKANE VALLEY	EAST 17121 EIGHTH AVENUE
505099	GOOD SAMARITAN SOCIETY - SPOKANE VALLEY	EAST 17121 EIGHTH AVENUE
505099	GOOD SAMARITAN SOCIETY - SPOKANE VALLEY	EAST 17121 EIGHTH AVENUE
505103	PRESTIGE CARE AND REHABILITATION OF EDMONDS	21008 76TH AVENUE WEST

Washington State

Based on Nursing Home Compare - Complaint Deficiency

TOPPENISH	WA	98948	(509) 865-3955
TOPPENISH	WA	98948	(509) 865-3955
TOPPENISH	WA	98948	(509) 865-3955
SPOKANE VALLEY	WA	99016	(509) 924-6161
SPOKANE VALLEY	WA	99016	(509) 924-6161
SPOKANE VALLEY	WA	99016	(509) 924-6161
SPOKANE VALLEY	WA	99016	(509) 924-6161
EDMONDS	WA	98026	(425) 778-0107

01/08/2010	02/15/2010
09/07/2010	09/30/2010
11/01/2010	12/01/2010
08/19/2008	09/30/2008
03/31/2009	04/30/2009
03/31/2009	04/30/2009
12/18/2009	01/26/2010
10/03/2008	11/21/2008

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Pharmacy Service Deficiencies
Health	Environmental Deficiencies
Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Rights Deficiencies

be able to care for themselves, unless a change is unavoidable.		
Provide needed housekeeping and maintenance.	Pattern	Minimal harm or potential for actual harm
Provide enough emergency electricity.	Pattern	Minimal harm or potential for actual harm
Make sure that residents are safe from serious medication errors.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated	Actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Honor all of the resident's rights as a resident of the nursing home	Isolated	Actual harm

	EDMONDS	WEST
505103	PRESTIGE CARE AND REHABILITATION OF EDMONDS	21008 76TH AVENUE WEST
505103	PRESTIGE CARE AND REHABILITATION OF EDMONDS	21008 76TH AVENUE WEST
505103	PRESTIGE CARE AND REHABILITATION OF EDMONDS	21008 76TH AVENUE WEST
505103	PRESTIGE CARE AND REHABILITATION OF EDMONDS	21008 76TH AVENUE WEST
505103	PRESTIGE CARE AND REHABILITATION OF EDMONDS	21008 76TH AVENUE WEST

EDMONDS	WA	98026	(425) 778-0107
EDMONDS	WA	98026	(425) 778-0107
EDMONDS	WA	98026	(425) 778-0107
EDMONDS	WA	98026	(425) 778-0107
EDMONDS	WA	98026	(425) 778-0107

10/03/2008	11/21/2008
10/03/2008	11/21/2008
10/03/2008	11/21/2008
10/03/2008	11/21/2008
10/03/2008	11/21/2008

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Mistreatment Deficiencies
Health	Pharmacy Service Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies

as a resident of the nursing home and as a citizen or resident of the United States.		
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated	Minimal harm or potential for actual harm
Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated	Actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause	Isolated	Actual harm

505103	PRESTIGE CARE AND REHABILITATION OF EDMONDS	21008 76TH AVENUE WEST
505103	PRESTIGE CARE AND REHABILITATION OF EDMONDS	21008 76TH AVENUE WEST
505103	PRESTIGE CARE AND REHABILITATION OF EDMONDS	21008 76TH AVENUE WEST
505103	PRESTIGE CARE AND REHABILITATION OF EDMONDS	21008 76TH AVENUE WEST
505103	PRESTIGE CARE AND REHABILITATION OF EDMONDS	21008 76TH AVENUE WEST
505103	PRESTIGE CARE AND REHABILITATION OF	21008 76TH AVENUE

EDMONDS	WA	98026	(425) 778-0107
EDMONDS	WA	98026	(425) 778-0107
EDMONDS	WA	98026	(425) 778-0107
EDMONDS	WA	98026	(425) 778-0107
EDMONDS	WA	98026	(425) 778-0107
EDMONDS	WA	98026	(425) 778-0107
EDMONDS	WA	98026	(425) 778-0107

05/29/2009	06/26/2009
07/01/2009	07/31/2009
07/01/2009	07/31/2009
08/26/2009	10/01/2009
04/12/2010	05/24/2010
04/12/2010	05/24/2010

Health	Mistreatment Deficiencies
Health	Resident Rights Deficiencies
Health	Environmental Deficiencies
Health	Resident Rights Deficiencies
Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies

accidents.		
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Provide services to meet the needs and preferences of each resident.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Help and prepare each resident for a safe and easy discharge and transfer from the nursing home.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Make sure that each resident's	Isolated	Minimal harm or potential for actual

	EDMONDS	WEST
505103	PRESTIGE CARE AND REHABILITATION OF EDMONDS	21008 76TH AVENUE WEST
505103	PRESTIGE CARE AND REHABILITATION OF EDMONDS	21008 76TH AVENUE WEST
505103	PRESTIGE CARE AND REHABILITATION OF EDMONDS	21008 76TH AVENUE WEST
505103	PRESTIGE CARE AND REHABILITATION OF EDMONDS	21008 76TH AVENUE WEST
505114	GARDENS ON UNIVERSITY, THE	SOUTH 414 UNIVERSITY ROAD
505114	GARDENS ON UNIVERSITY, THE	SOUTH 414 UNIVERSITY ROAD

EDMONDS	WA	98026	(425) 778-0107
EDMONDS	WA	98026	(425) 778-0107
EDMONDS	WA	98026	(425) 778-0107
EDMONDS	WA	98026	(425) 778-0107
SPOKANE	WA	99206	(509) 924-4650
SPOKANE	WA	99206	(509) 924-4650

11/19/2010	12/17/2010
02/18/2011	03/29/2011
02/18/2011	03/29/2011
02/18/2011	03/29/2011
01/09/2008	02/14/2008
01/09/2008	02/14/2008

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies

nutritional needs were met.		harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Help and prepare each resident for a safe and easy discharge and transfer from the nursing home.	Isolated	Actual harm
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Pattern	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm

505114	GARDENS ON UNIVERSITY, THE	SOUTH 414 UNIVERSITY ROAD
505114	GARDENS ON UNIVERSITY, THE	SOUTH 414 UNIVERSITY ROAD
505114	GARDENS ON UNIVERSITY, THE	SOUTH 414 UNIVERSITY ROAD
505114	GARDENS ON UNIVERSITY, THE	SOUTH 414 UNIVERSITY ROAD
505114	GARDENS ON UNIVERSITY, THE	SOUTH 414 UNIVERSITY ROAD
505114	GARDENS ON UNIVERSITY, THE	SOUTH 414 UNIVERSITY ROAD
505114	GARDENS ON UNIVERSITY, THE	SOUTH 414 UNIVERSITY ROAD
505114	GARDENS ON UNIVERSITY, THE	SOUTH 414

SPOKANE	WA	99206	(509) 924-4650
SPOKANE	WA	99206	(509) 924-4650
SPOKANE	WA	99206	(509) 924-4650
SPOKANE	WA	99206	(509) 924-4650
SPOKANE	WA	99206	(509) 924-4650
SPOKANE	WA	99206	(509) 924-4650
SPOKANE	WA	99206	(509) 924-4650
SPOKANE	WA	99206	(509) 924-4650
SPOKANE	WA	99206	(509) 924-4650

01/09/2008	02/14/2008
01/09/2008	02/14/2008
05/19/2008	06/03/2008
05/19/2008	06/03/2008
05/19/2008	06/03/2008
07/16/2008	08/07/2008
07/16/2008	08/07/2008
08/14/2008	08/29/2008

Health	Nutrition and Dietary Deficiencies
Health	Nutrition and Dietary Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies
Health	Administration Deficiencies
Health	Quality Care Deficiencies

Make sure that residents are well nourished.	Pattern	Potential for minimal harm
Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Pattern	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated	Minimal harm or potential for actual harm
Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment	Isolated	Actual harm

		UNIVERSITY ROAD
505114	GARDENS ON UNIVERSITY, THE	SOUTH 414 UNIVERSITY ROAD
505114	GARDENS ON UNIVERSITY, THE	SOUTH 414 UNIVERSITY ROAD
505114	GARDENS ON UNIVERSITY, THE	SOUTH 414 UNIVERSITY ROAD
505114	GARDENS ON UNIVERSITY, THE	SOUTH 414 UNIVERSITY ROAD
505114	GARDENS ON UNIVERSITY, THE	SOUTH 414 UNIVERSITY ROAD
505114	GARDENS ON UNIVERSITY, THE	SOUTH 414 UNIVERSITY ROAD
505114	GARDENS ON UNIVERSITY, THE	SOUTH 414 UNIVERSITY ROAD

SPOKANE	WA	99206	(509) 924-4650
SPOKANE	WA	99206	(509) 924-4650
SPOKANE	WA	99206	(509) 924-4650
SPOKANE	WA	99206	(509) 924-4650
SPOKANE	WA	99206	(509) 924-4650
SPOKANE	WA	99206	(509) 924-4650
SPOKANE	WA	99206	(509) 924-4650

10/17/2008	11/24/2008
10/17/2008	11/24/2008
11/07/2008	11/24/2008
11/21/2008	11/24/2008
11/21/2008	11/24/2008
11/21/2008	11/24/2008
11/21/2008	11/24/2008

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies
Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies
Health	Mistreatment Deficiencies

to prevent new bed (pressure) sores or heal existing bed sores.		
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Help and prepare each resident for a safe and easy discharge and transfer from the nursing home.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm
Try to resolve each resident's complaints quickly.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of	Isolated	Actual harm

505114	GARDENS ON UNIVERSITY, THE	SOUTH 414 UNIVERSITY ROAD
505114	GARDENS ON UNIVERSITY, THE	SOUTH 414 UNIVERSITY ROAD
505114	GARDENS ON UNIVERSITY, THE	SOUTH 414 UNIVERSITY ROAD
505114	GARDENS ON UNIVERSITY, THE	SOUTH 414 UNIVERSITY ROAD
505114	GARDENS ON UNIVERSITY, THE	SOUTH 414 UNIVERSITY ROAD
505114	GARDENS ON UNIVERSITY, THE	SOUTH 414 UNIVERSITY ROAD

SPOKANE	WA	99206	(509) 924-4650
SPOKANE	WA	99206	(509) 924-4650
SPOKANE	WA	99206	(509) 924-4650
SPOKANE	WA	99206	(509) 924-4650
SPOKANE	WA	99206	(509) 924-4650
SPOKANE	WA	99206	(509) 924-4650

04/02/2009	05/01/2009
04/02/2009	05/01/2009
05/15/2009	06/09/2009
07/30/2009	08/28/2009
03/23/2010	04/07/2010
04/29/2010	05/28/2010

Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies

residents.		
Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of	Isolated	Minimal harm or potential for actual harm

505114	GARDENS ON UNIVERSITY, THE	SOUTH 414 UNIVERSITY ROAD
505114	GARDENS ON UNIVERSITY, THE	SOUTH 414 UNIVERSITY ROAD
505114	GARDENS ON UNIVERSITY, THE	SOUTH 414 UNIVERSITY ROAD
505114	GARDENS ON UNIVERSITY, THE	SOUTH 414 UNIVERSITY ROAD
505114	GARDENS ON UNIVERSITY, THE	SOUTH 414 UNIVERSITY ROAD
505123	BREMERTON HEALTH AND REHABILITATION CENTER	2701 CLARE AVENUE
505123	BREMERTON HEALTH AND REHABILITATION CENTER	2701 CLARE AVENUE

Washington State

Based on Nursing Home Compare - Complaint Deficiency

SPOKANE	WA	99206	(509) 924-4650
SPOKANE	WA	99206	(509) 924-4650
SPOKANE	WA	99206	(509) 924-4650
SPOKANE	WA	99206	(509) 924-4650
SPOKANE	WA	99206	(509) 924-4650
BREMERTON	WA	98310	(360) 377-3951
BREMERTON	WA	98310	(360) 377-3951

06/24/2010	07/13/2010
07/14/2010	08/10/2010
07/14/2010	08/10/2010
09/15/2010	10/15/2010
09/27/2010	10/29/2010
03/19/2008	05/16/2008
04/23/2008	05/16/2008

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies
Health	Administration Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies

abuse, neglect or mistreatment of residents.		
Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated	Minimal harm or potential for actual harm
Help and prepare each resident for a safe and easy discharge and transfer from the nursing home.	Isolated	Minimal harm or potential for actual harm
Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Help and prepare each resident for a safe and easy discharge and transfer from the nursing home.	Isolated	Minimal harm or potential for actual harm

505123	BREMERTON HEALTH AND REHABILITATION CENTER	2701 CLARE AVENUE
505123	BREMERTON HEALTH AND REHABILITATION CENTER	2701 CLARE AVENUE
505123	BREMERTON HEALTH AND REHABILITATION CENTER	2701 CLARE AVENUE
505123	BREMERTON HEALTH AND REHABILITATION CENTER	2701 CLARE AVENUE
505123	BREMERTON HEALTH AND REHABILITATION CENTER	2701 CLARE AVENUE
505123	BREMERTON HEALTH AND REHABILITATION CENTER	2701 CLARE AVENUE
505123	BREMERTON HEALTH AND REHABILITATION CENTER	2701 CLARE AVENUE

BREMERTON	WA	98310	(360) 377-3951
BREMERTON	WA	98310	(360) 377-3951
BREMERTON	WA	98310	(360) 377-3951
BREMERTON	WA	98310	(360) 377-3951
BREMERTON	WA	98310	(360) 377-3951
BREMERTON	WA	98310	(360) 377-3951
BREMERTON	WA	98310	(360) 377-3951

07/15/2008	07/15/2008
07/31/2008	07/31/2008
03/25/2009	04/24/2009
03/25/2009	04/24/2009
11/05/2009	12/18/2009
11/05/2009	12/18/2009
11/05/2009	12/18/2009

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Environmental Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies

Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Try to resolve each resident's complaints quickly.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Give each resident enough fluids to keep them healthy and prevent dehydration.	Isolated	Minimal harm or potential for actual harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's	Isolated	Actual harm

505123	BREMERTON HEALTH AND REHABILITATION CENTER	2701 CLARE AVENUE
505123	BREMERTON HEALTH AND REHABILITATION CENTER	2701 CLARE AVENUE
505123	BREMERTON HEALTH AND REHABILITATION CENTER	2701 CLARE AVENUE
505123	BREMERTON HEALTH AND REHABILITATION CENTER	2701 CLARE AVENUE
505123	BREMERTON HEALTH AND REHABILITATION CENTER	2701 CLARE AVENUE
505123	BREMERTON HEALTH AND REHABILITATION CENTER	2701 CLARE AVENUE

BREMERTON	WA	98310	(360) 377-3951
BREMERTON	WA	98310	(360) 377-3951
BREMERTON	WA	98310	(360) 377-3951
BREMERTON	WA	98310	(360) 377-3951
BREMERTON	WA	98310	(360) 377-3951
BREMERTON	WA	98310	(360) 377-3951

11/20/2009	12/18/2009
01/15/2010	01/22/2010
01/15/2010	01/22/2010
02/08/2010	01/01/1900
03/09/2010	03/23/2010
03/09/2010	03/23/2010

Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Environmental Deficiencies
Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies

physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.		
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Immediate jeopardy to resident health or safety
Protect residents from mistreatment, neglect, and/or theft of personal property.	Isolated	Actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm

505123	BREMERTON HEALTH AND REHABILITATION CENTER	2701 CLARE AVENUE
505123	BREMERTON HEALTH AND REHABILITATION CENTER	2701 CLARE AVENUE
505123	BREMERTON HEALTH AND REHABILITATION CENTER	2701 CLARE AVENUE
505123	BREMERTON HEALTH AND REHABILITATION CENTER	2701 CLARE AVENUE
505123	BREMERTON HEALTH AND REHABILITATION CENTER	2701 CLARE AVENUE
505123	BREMERTON HEALTH AND REHABILITATION CENTER	2701 CLARE AVENUE
505123	BREMERTON HEALTH AND REHABILITATION CENTER	2701 CLARE AVENUE
505123	BREMERTON HEALTH AND REHABILITATION CENTER	2701 CLARE AVENUE

BREMERTON	WA	98310	(360) 377-3951
BREMERTON	WA	98310	(360) 377-3951
BREMERTON	WA	98310	(360) 377-3951
BREMERTON	WA	98310	(360) 377-3951
BREMERTON	WA	98310	(360) 377-3951
BREMERTON	WA	98310	(360) 377-3951
BREMERTON	WA	98310	(360) 377-3951
BREMERTON	WA	98310	(360) 377-3951
BREMERTON	WA	98310	(360) 377-3951

03/25/2010	03/29/2010
05/27/2010	06/21/2010
07/28/2010	08/08/2010
09/27/2010	10/01/2010
09/27/2010	10/01/2010
10/08/2010	10/12/2010
11/17/2010	12/17/2010
11/17/2010	12/17/2010

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Pharmacy Service Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Resident Assessment Deficiencies

Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Make sure that residents are safe from serious medication errors.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated	Minimal harm or potential for actual harm
Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated	Minimal harm or potential for actual harm

505123	BREMERTON HEALTH AND REHABILITATION CENTER	2701 CLARE AVENUE
505126	AVALON HEALTH & REHABILITATION CENTER - PASCO	2004 N 22ND AVENUE
505126	AVALON HEALTH & REHABILITATION CENTER - PASCO	2004 N 22ND AVENUE
505126	AVALON HEALTH & REHABILITATION CENTER - PASCO	2004 N 22ND AVENUE
505126	AVALON HEALTH & REHABILITATION CENTER - PASCO	2004 N 22ND AVENUE
505126	AVALON HEALTH & REHABILITATION CENTER - PASCO	2004 N 22ND AVENUE

Washington State

Based on Nursing Home Compare - Complaint Deficiency

BREMERTON	WA	98310	(360) 377-3951
PASCO	WA	99301	(509) 547-8811
PASCO	WA	99301	(509) 547-8811
PASCO	WA	99301	(509) 547-8811
PASCO	WA	99301	(509) 547-8811
PASCO	WA	99301	(509) 547-8811

12/30/2010	01/03/2011
03/11/2008	05/10/2008
03/11/2008	05/10/2008
04/22/2008	05/10/2008
07/18/2008	08/28/2008
01/19/2010	02/19/2010

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Pharmacy Service Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies

Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm

505126	AVALON HEALTH & REHABILITATION CENTER - PASCO	2004 N 22ND AVENUE
505126	AVALON HEALTH & REHABILITATION CENTER - PASCO	2004 N 22ND AVENUE
505128	SEQUIM HEALTH & REHABILITATION	650 WEST HEMLOCK ST
505128	SEQUIM HEALTH & REHABILITATION	650 WEST HEMLOCK ST
505128	SEQUIM HEALTH & REHABILITATION	650 WEST HEMLOCK ST
505128	SEQUIM HEALTH & REHABILITATION	650 WEST HEMLOCK ST
505128	SEQUIM HEALTH & REHABILITATION	650 WEST HEMLOCK

PASCO	WA	99301	(509) 547-8811
PASCO	WA	99301	(509) 547-8811
SEQUIM	WA	98382	(360) 582-2400
SEQUIM	WA	98382	(360) 582-2400
SEQUIM	WA	98382	(360) 582-2400
SEQUIM	WA	98382	(360) 582-2400
SEQUIM	WA	98382	(360) 582-2400

06/03/2010	07/13/2010
08/02/2010	09/03/2010
03/17/2009	03/30/2009
03/17/2009	04/30/2009
03/17/2009	03/30/2009
04/21/2009	04/30/2009
07/07/2009	07/07/2009

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies

Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated	Minimal harm or potential for actual harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern	Minimal harm or potential for actual harm
Give professional services that	Isolated	Minimal harm or potential for actual

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505128	SEQUIM HEALTH & REHABILITATION	650 WEST HEMLOCK ST
505128	SEQUIM HEALTH & REHABILITATION	650 WEST HEMLOCK ST
505128	SEQUIM HEALTH & REHABILITATION	650 WEST HEMLOCK ST
505128	SEQUIM HEALTH & REHABILITATION	650 WEST HEMLOCK ST
505128	SEQUIM HEALTH & REHABILITATION	650 WEST HEMLOCK ST
505128	SEQUIM HEALTH & REHABILITATION	650 WEST HEMLOCK ST
505128	SEQUIM HEALTH & REHABILITATION	650 WEST HEMLOCK ST
505128	SEQUIM HEALTH & REHABILITATION	650 WEST HEMLOCK

SEQUIM	WA	98382	(360) 582-2400
SEQUIM	WA	98382	(360) 582-2400
SEQUIM	WA	98382	(360) 582-2400
SEQUIM	WA	98382	(360) 582-2400
SEQUIM	WA	98382	(360) 582-2400
SEQUIM	WA	98382	(360) 582-2400
SEQUIM	WA	98382	(360) 582-2400
SEQUIM	WA	98382	(360) 582-2400

11/10/2009	11/20/2009
01/29/2010	02/12/2010
01/29/2010	02/12/2010
01/29/2010	02/12/2010
03/23/2010	03/27/2010
04/21/2010	04/22/2010
04/21/2010	04/22/2010
04/21/2010	04/22/2010

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Environmental Deficiencies
Health	Nutrition and Dietary Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Assessment Deficiencies
Health	Environmental Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Rights Deficiencies

meet a professional standard of quality.		harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Hire enough skilled workers to carry out dietary service.	Pattern	Minimal harm or potential for actual harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern	Minimal harm or potential for actual harm
Provide services to meet the needs and preferences of each resident.	Pattern	Minimal harm or potential for actual harm
Make sure that doctors visit residents regularly, as required.	Pattern	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident,	Isolated	Minimal harm or potential for actual

505128	SEQUIM HEALTH & REHABILITATION	650 WEST HEMLOCK ST
505128	SEQUIM HEALTH & REHABILITATION	650 WEST HEMLOCK ST
505128	SEQUIM HEALTH & REHABILITATION	650 WEST HEMLOCK ST
505128	SEQUIM HEALTH & REHABILITATION	650 WEST HEMLOCK ST
505128	SEQUIM HEALTH & REHABILITATION	650 WEST HEMLOCK ST
505128	SEQUIM HEALTH & REHABILITATION	650 WEST HEMLOCK ST

SEQUIM	WA	98382	(360) 582-2400
SEQUIM	WA	98382	(360) 582-2400
SEQUIM	WA	98382	(360) 582-2400
SEQUIM	WA	98382	(360) 582-2400
SEQUIM	WA	98382	(360) 582-2400
SEQUIM	WA	98382	(360) 582-2400

Washington State

Based on Nursing Home Compare - Complaint Deficiency

05/27/2010	06/15/2010
07/28/2010	08/06/2010
07/28/2010	08/06/2010
07/28/2010	08/06/2010
07/28/2010	08/06/2010

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Rights Deficiencies
Health	Pharmacy Service Deficiencies
Health	Quality Care Deficiencies
Health	Pharmacy Service Deficiencies
Health	Administration Deficiencies
Health	Quality Care Deficiencies

Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Pattern	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Widespread	Minimal harm or potential for actual harm
At least once a month, have a licensed pharmacist check the drugs that each resident takes.	Isolated	Minimal harm or potential for actual harm
Choose a doctor to be the medical director.	Widespread	Minimal harm or potential for actual harm
Prevent a loss in range of motion among residents who entered the nursing home with a full range of	Isolated	Minimal harm or potential for actual harm

505128	SEQUIM HEALTH & REHABILITATION	650 WEST HEMLOCK ST
505128	SEQUIM HEALTH & REHABILITATION	650 WEST HEMLOCK ST
505140	HIGHLAND CARE CENTER LLC	2400 SAMISH WAY
505140	HIGHLAND CARE CENTER LLC	2400 SAMISH WAY
505140	HIGHLAND CARE CENTER LLC	2400 SAMISH WAY

SEQUIM	WA	98382	(360) 582-2400
SEQUIM	WA	98382	(360) 582-2400
BELLINGHAM	WA	98225	(360) 734-4800
BELLINGHAM	WA	98225	(360) 734-4800
BELLINGHAM	WA	98225	(360) 734-4800

07/28/2010	08/06/2010
07/28/2010	08/06/2010
05/13/2009	06/25/2009
05/13/2009	06/25/2009
08/25/2010	09/13/2010

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies

motion.		
Try to resolve each resident's complaints quickly.	Isolated	Minimal harm or potential for actual harm
Let the resident refuse treatment or refuse to take part in an experiment.	Isolated	Minimal harm or potential for actual harm
Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of	Widespread	Immediate jeopardy to resident health or safety

505140	HIGHLAND CARE CENTER LLC	2400 SAMISH WAY
505140	HIGHLAND CARE CENTER LLC	2400 SAMISH WAY
505140	HIGHLAND CARE CENTER LLC	2400 SAMISH WAY
505140	HIGHLAND CARE CENTER LLC	2400 SAMISH WAY
505151	CASHMERE CONVALESCENT CENTER	817 PIONEER AVENUE
505151	CASHMERE CONVALESCENT CENTER	817 PIONEER AVENUE
505151	CASHMERE CONVALESCENT CENTER	817 PIONEER AVENUE

BELLINGHAM	WA	98225	(360) 734-4800
BELLINGHAM	WA	98225	(360) 734-4800
BELLINGHAM	WA	98225	(360) 734-4800
BELLINGHAM	WA	98225	(360) 734-4800
CASHMERE	WA	98815	(509) 782-1251
CASHMERE	WA	98815	(509) 782-1251
CASHMERE	WA	98815	(509) 782-1251

08/25/2010	09/13/2010
08/25/2010	09/13/2010
08/25/2010	09/13/2010
08/25/2010	09/13/2010
08/12/2008	08/25/2008
02/02/2010	02/26/2010
02/02/2010	02/24/2010

Health	Mistreatment Deficiencies
Health	Administration Deficiencies
Health	Administration Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Nutrition and Dietary Deficiencies

abuse, neglect or mistreatment of residents.		
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Widespread	Immediate jeopardy to resident health or safety
Be administered in a way that leads to the highest possible level of well being for each resident.	Widespread	Immediate jeopardy to resident health or safety
1) Set up a group that is legally responsible for writing and setting up policies for leading and running the nursing home; or 2) hire a properly licensed administrator.	Widespread	Immediate jeopardy to resident health or safety
Keep each resident's personal and medical records private and confidential.	Widespread	Immediate jeopardy to resident health or safety
Give professional services that meet a professional standard of quality.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make sure that the attending doctor orders special diets.	Isolated	Minimal harm or potential for actual harm

505154	REGENCY AT TACOMA REHABILITATION CENTER	2102 SOUTH 96TH STREET
505154	REGENCY AT TACOMA REHABILITATION CENTER	2102 SOUTH 96TH STREET
505154	REGENCY AT TACOMA REHABILITATION CENTER	2102 SOUTH 96TH STREET
505154	REGENCY AT TACOMA REHABILITATION CENTER	2102 SOUTH 96TH STREET
505154	REGENCY AT TACOMA REHABILITATION CENTER	2102 SOUTH 96TH STREET
505154	REGENCY AT TACOMA REHABILITATION CENTER	2102 SOUTH 96TH STREET
505154	REGENCY AT TACOMA REHABILITATION CENTER	2102 SOUTH 96TH STREET
505154	REGENCY AT TACOMA REHABILITATION CENTER	2102 SOUTH 96TH STREET

TACOMA	WA	98444	(253) 581-2514
TACOMA	WA	98444	(253) 581-2514
TACOMA	WA	98444	(253) 581-2514
TACOMA	WA	98444	(253) 581-2514
TACOMA	WA	98444	(253) 581-2514
TACOMA	WA	98444	(253) 581-2514
TACOMA	WA	98444	(253) 581-2514
TACOMA	WA	98444	(253) 581-2514

03/11/2008	04/14/2008
03/11/2008	04/14/2008
03/11/2008	03/18/2008
03/11/2008	03/18/2008
03/11/2008	03/18/2008
03/11/2008	03/18/2008
03/11/2008	03/18/2008
05/07/2008	05/22/2008

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Mistreatment Deficiencies

Tell the resident or the resident's representative in writing how long the nursing home will hold the resident's bed when the resident temporarily leaves the facility.	Isolated	Minimal harm or potential for actual harm
Write and use a policy that lets each resident return to the nursing home after a hospital stay or leave for therapy.	Isolated	Actual harm
Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated	Actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Immediate jeopardy to resident health or safety
Provide needed housekeeping and maintenance.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Immediate jeopardy to resident health or safety
1) Hire only people who have no legal history of abusing,	Isolated	Minimal harm or potential for actual harm

505154	REGENCY AT TACOMA REHABILITATION CENTER	2102 SOUTH 96TH STREET
505154	REGENCY AT TACOMA REHABILITATION CENTER	2102 SOUTH 96TH STREET
505154	REGENCY AT TACOMA REHABILITATION CENTER	2102 SOUTH 96TH STREET
505154	REGENCY AT TACOMA REHABILITATION CENTER	2102 SOUTH 96TH STREET
505154	REGENCY AT TACOMA REHABILITATION CENTER	2102 SOUTH 96TH STREET
505154	REGENCY AT TACOMA REHABILITATION	2102 SOUTH 96TH

TACOMA	WA	98444	(253) 581-2514
TACOMA	WA	98444	(253) 581-2514
TACOMA	WA	98444	(253) 581-2514
TACOMA	WA	98444	(253) 581-2514
TACOMA	WA	98444	(253) 581-2514
TACOMA	WA	98444	(253) 581-2514

06/13/2008	07/04/2008
08/07/2008	09/20/2008
08/25/2008	09/20/2008
08/25/2008	09/20/2008
10/23/2008	11/30/2008
11/10/2008	12/05/2008

Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Resident Assessment Deficiencies
Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies

neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.		
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Pattern	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Properly care for residents	Isolated	Minimal harm or potential for actual

	CENTER	STREET
505154	REGENCY AT TACOMA REHABILITATION CENTER	2102 SOUTH 96TH STREET
505154	REGENCY AT TACOMA REHABILITATION CENTER	2102 SOUTH 96TH STREET
505154	REGENCY AT TACOMA REHABILITATION CENTER	2102 SOUTH 96TH STREET
505154	REGENCY AT TACOMA REHABILITATION CENTER	2102 SOUTH 96TH STREET
505154	REGENCY AT TACOMA REHABILITATION CENTER	2102 SOUTH 96TH STREET

Washington State

Based on Nursing Home Compare - Complaint Deficiency

TACOMA	WA	98444	(253) 581-2514
TACOMA	WA	98444	(253) 581-2514
TACOMA	WA	98444	(253) 581-2514
TACOMA	WA	98444	(253) 581-2514
TACOMA	WA	98444	(253) 581-2514

Washington State

Based on Nursing Home Compare - Complaint Deficiency

11/10/2008	12/05/2008
12/12/2008	03/20/2009
12/12/2008	03/20/2009
01/13/2009	03/20/2009
02/10/2009	03/20/2009

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Rights Deficiencies
Health	Pharmacy Service Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Resident Assessment Deficiencies

needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.		harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated	Minimal harm or potential for actual harm
Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated	Minimal harm or potential for actual harm

505154	REGENCY AT TACOMA REHABILITATION CENTER	2102 SOUTH 96TH STREET
505154	REGENCY AT TACOMA REHABILITATION CENTER	2102 SOUTH 96TH STREET
505154	REGENCY AT TACOMA REHABILITATION CENTER	2102 SOUTH 96TH STREET
505154	REGENCY AT TACOMA REHABILITATION CENTER	2102 SOUTH 96TH STREET
505154	REGENCY AT TACOMA REHABILITATION CENTER	2102 SOUTH 96TH STREET
505154	REGENCY AT TACOMA REHABILITATION CENTER	2102 SOUTH 96TH STREET
505154	REGENCY AT TACOMA REHABILITATION CENTER	2102 SOUTH 96TH STREET
505154	REGENCY AT TACOMA REHABILITATION CENTER	2102 SOUTH 96TH STREET
505154	REGENCY AT TACOMA REHABILITATION CENTER	2102 SOUTH 96TH STREET
505154	REGENCY AT TACOMA REHABILITATION CENTER	2102 SOUTH 96TH STREET

TACOMA	WA	98444	(253) 581-2514
TACOMA	WA	98444	(253) 581-2514
TACOMA	WA	98444	(253) 581-2514
TACOMA	WA	98444	(253) 581-2514
TACOMA	WA	98444	(253) 581-2514
TACOMA	WA	98444	(253) 581-2514
TACOMA	WA	98444	(253) 581-2514
TACOMA	WA	98444	(253) 581-2514
TACOMA	WA	98444	(253) 581-2514
TACOMA	WA	98444	(253) 581-2514

02/10/2009	03/20/2009
02/10/2009	03/20/2009
03/03/2009	03/20/2009
08/13/2009	10/02/2009
09/18/2009	10/06/2009
10/21/2009	11/10/2009
02/17/2010	03/26/2010
03/30/2010	04/16/2010
03/30/2010	04/16/2010
05/10/2010	06/23/2010

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Nutrition and Dietary Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Pharmacy Service Deficiencies
Health	Resident Assessment Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies

Make sure that the nursing home area is free of dangers that cause accidents.	Pattern	Minimal harm or potential for actual harm
Keep all essential equipment working safely.	Pattern	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Store, cook, and give out food in a safe and clean way.	Widespread	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Properly mark drugs and other similar products.	Isolated	Minimal harm or potential for actual harm
Develop a plan with the resident and family for the resident's care after leaving the nursing home.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Provide social services for related medical problems to help each	Isolated	Minimal harm or potential for actual harm

	CENTER	STREET
505154	REGENCY AT TACOMA REHABILITATION CENTER	2102 SOUTH 96TH STREET
505154	REGENCY AT TACOMA REHABILITATION CENTER	2102 SOUTH 96TH STREET
505154	REGENCY AT TACOMA REHABILITATION CENTER	2102 SOUTH 96TH STREET
505154	REGENCY AT TACOMA REHABILITATION CENTER	2102 SOUTH 96TH STREET
505154	REGENCY AT TACOMA REHABILITATION CENTER	2102 SOUTH 96TH STREET
505154	REGENCY AT TACOMA REHABILITATION CENTER	2102 SOUTH 96TH STREET
505154	REGENCY AT TACOMA REHABILITATION	2102 SOUTH 96TH

TACOMA	WA	98444	(253) 581-2514
TACOMA	WA	98444	(253) 581-2514
TACOMA	WA	98444	(253) 581-2514
TACOMA	WA	98444	(253) 581-2514
TACOMA	WA	98444	(253) 581-2514
TACOMA	WA	98444	(253) 581-2514
TACOMA	WA	98444	(253) 581-2514
TACOMA	WA	98444	(253) 581-2514

06/10/2010	06/23/2010
07/26/2010	09/09/2010
07/26/2010	09/09/2010
07/26/2010	09/09/2010
09/17/2010	10/29/2010
09/17/2010	10/29/2010
09/17/2010	10/29/2010

Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Resident Assessment Deficiencies
Health	Resident Assessment Deficiencies
Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies

medical problems to help each resident achieve the highest possible quality of life.		harm
Give professional services that follow each resident's written care plan.	Isolated	Actual harm
Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm
Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Give each resident care and	Isolated	Minimal harm or potential for actual

	CENTER	STREET
505154	REGENCY AT TACOMA REHABILITATION CENTER	2102 SOUTH 96TH STREET
505154	REGENCY AT TACOMA REHABILITATION CENTER	2102 SOUTH 96TH STREET
505154	REGENCY AT TACOMA REHABILITATION CENTER	2102 SOUTH 96TH STREET
505154	REGENCY AT TACOMA REHABILITATION CENTER	2102 SOUTH 96TH STREET

TACOMA	WA	98444	(253) 581-2514
TACOMA	WA	98444	(253) 581-2514
TACOMA	WA	98444	(253) 581-2514
TACOMA	WA	98444	(253) 581-2514

12/21/2010	01/14/2011
12/21/2010	01/14/2011
12/21/2010	01/14/2011
01/25/2011	03/07/2011

Health	Resident Assessment Deficiencies
Health	Environmental Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies

services to get or keep the highest quality of life possible.		harm
1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a	Isolated	Minimal harm or potential for actual harm

505154	REGENCY AT TACOMA REHABILITATION CENTER	2102 SOUTH 96TH STREET
505154	REGENCY AT TACOMA REHABILITATION CENTER	2102 SOUTH 96TH STREET
505156	KITSAP HEALTH & REHABILITATION CENTER	3517 ELEVENTH STREET
505156	KITSAP HEALTH & REHABILITATION CENTER	3517 ELEVENTH STREET
505156	KITSAP HEALTH & REHABILITATION CENTER	3517 ELEVENTH STREET
505156	KITSAP HEALTH & REHABILITATION CENTER	3517 ELEVENTH STREET
505156	KITSAP HEALTH & REHABILITATION CENTER	3517 ELEVENTH

TACOMA	WA	98444	(253) 581-2514
TACOMA	WA	98444	(253) 581-2514
BREMERTON	WA	98312	(360) 377-5537
BREMERTON	WA	98312	(360) 377-5537
BREMERTON	WA	98312	(360) 377-5537
BREMERTON	WA	98312	(360) 377-5537
BREMERTON	WA	98312	(360) 377-5537

01/25/2011	03/07/2011
01/25/2011	03/07/2011
03/26/2008	04/15/2008
03/26/2008	04/15/2008
06/26/2008	09/04/2008
06/26/2008	09/04/2008
06/26/2008	09/04/2008

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Administration Deficiencies
Health	Administration Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies

need to alter treatment significantly, or the resident must be transferred or discharged.		
Give professional services that meet a professional standard of quality.	Pattern	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Get proof that a nurse aide has the training and skills that the State requires.	Isolated	Minimal harm or potential for actual harm
Have licensed, certified, or registered staff to give needed services.	Isolated	Minimal harm or potential for actual harm
Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment	Isolated	Actual harm

		STREET
505156	KITSAP HEALTH & REHABILITATION CENTER	3517 ELEVENTH STREET
505156	KITSAP HEALTH & REHABILITATION CENTER	3517 ELEVENTH STREET
505156	KITSAP HEALTH & REHABILITATION CENTER	3517 ELEVENTH STREET
505156	KITSAP HEALTH & REHABILITATION CENTER	3517 ELEVENTH STREET
505156	KITSAP HEALTH & REHABILITATION CENTER	3517 ELEVENTH STREET

BREMERTON	WA	98312	(360) 377-5537
BREMERTON	WA	98312	(360) 377-5537
BREMERTON	WA	98312	(360) 377-5537
BREMERTON	WA	98312	(360) 377-5537
BREMERTON	WA	98312	(360) 377-5537

08/07/2008	09/04/2008
08/20/2008	09/04/2008
11/25/2008	12/15/2008
02/12/2010	03/04/2010
02/12/2010	03/04/2010

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Environmental Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies

to prevent new bed (pressure) sores or heal existing bed sores.		
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Immediate jeopardy to resident health or safety
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Pattern	Minimal harm or potential for actual harm
Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated	Actual harm

505156	KITSAP HEALTH & REHABILITATION CENTER	3517 ELEVENTH STREET
505156	KITSAP HEALTH & REHABILITATION CENTER	3517 ELEVENTH STREET
505181	CASCADE VISTA CONVALESCENT CEN	7900 WILLOWS ROAD NORTHEAST
505181	CASCADE VISTA CONVALESCENT CEN	7900 WILLOWS ROAD NORTHEAST
505181	CASCADE VISTA CONVALESCENT CEN	7900 WILLOWS ROAD NORTHEAST
505181	CASCADE VISTA CONVALESCENT CEN	7900 WILLOWS ROAD NORTHEAST
505181	CASCADE VISTA CONVALESCENT CEN	7900 WILLOWS ROAD NORTHEAST
505181	CASCADE VISTA CONVALESCENT CEN	7900 WILLOWS ROAD NORTHEAST

Washington State

Based on Nursing Home Compare - Complaint Deficiency

BREMERTON	WA	98312	(360) 377-5537
BREMERTON	WA	98312	(360) 377-5537
REDMOND	WA	98052	(425) 885-0808
REDMOND	WA	98052	(425) 885-0808
REDMOND	WA	98052	(425) 885-0808
REDMOND	WA	98052	(425) 885-0808
REDMOND	WA	98052	(425) 885-0808
REDMOND	WA	98052	(425) 885-0808

02/23/2010	03/04/2010
10/15/2010	11/08/2010
03/24/2008	04/11/2008
09/10/2008	10/10/2008
09/10/2008	10/10/2008
09/10/2008	10/10/2008
02/16/2010	04/09/2010
02/16/2010	04/09/2010

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Assessment Deficiencies
Health	Pharmacy Service Deficiencies
Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies
Health	Mistreatment Deficiencies

Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated	Minimal harm or potential for actual harm
Properly mark drugs and other similar products.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and	Isolated	Minimal harm or potential for actual harm

505181	CASCADE VISTA CONVALESCENT CEN	7900 WILLOWS ROAD NORTHEAST
505181	CASCADE VISTA CONVALESCENT CEN	7900 WILLOWS ROAD NORTHEAST
505181	CASCADE VISTA CONVALESCENT CEN	7900 WILLOWS ROAD NORTHEAST
505182	PROVIDENCE MOUNT ST VINCENT	4831 35TH AVENUE SOUTHWEST
505182	PROVIDENCE MOUNT ST VINCENT	4831 35TH AVENUE SOUTHWEST
505182	PROVIDENCE MOUNT ST VINCENT	4831 35TH AVENUE SOUTHWEST

REDMOND	WA	98052	(425) 885-0808
REDMOND	WA	98052	(425) 885-0808
REDMOND	WA	98052	(425) 885-0808
SEATTLE	WA	98126	(206) 937-3700
SEATTLE	WA	98126	(206) 937-3700
SEATTLE	WA	98126	(206) 937-3700

06/02/2010	07/14/2010
06/02/2010	07/14/2010
10/18/2010	11/12/2010
01/11/2008	02/25/2008
04/01/2008	04/16/2008
11/13/2008	12/26/2008

Health	Mistreatment Deficiencies
Health	Resident Assessment Deficiencies
Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Environmental Deficiencies

investigate any acts or reports of abuse, neglect or mistreatment of residents.		
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Pattern	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm

505182	PROVIDENCE MOUNT ST VINCENT	4831 35TH AVENUE SOUTHWEST
505182	PROVIDENCE MOUNT ST VINCENT	4831 35TH AVENUE SOUTHWEST
505182	PROVIDENCE MOUNT ST VINCENT	4831 35TH AVENUE SOUTHWEST
505182	PROVIDENCE MOUNT ST VINCENT	4831 35TH AVENUE SOUTHWEST
505182	PROVIDENCE MOUNT ST VINCENT	4831 35TH AVENUE SOUTHWEST
505183	AVAMERE HERITAGE REHABILITATION OF TACOMA	7411 PACIFIC AVENUE

SEATTLE	WA	98126	(206) 937-3700
SEATTLE	WA	98126	(206) 937-3700
SEATTLE	WA	98126	(206) 937-3700
SEATTLE	WA	98126	(206) 937-3700
SEATTLE	WA	98126	(206) 937-3700
TACOMA	WA	98408	(253) 474-8456

07/24/2009	09/07/2009
03/16/2010	04/12/2010
05/27/2010	07/01/2010
05/27/2010	07/01/2010
09/03/2010	10/04/2010
03/04/2009	04/17/2009

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Environmental Deficiencies
Health	Resident Rights Deficiencies

Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Give professional services that follow each resident's written care plan.	Isolated	Actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment	Isolated	Minimal harm or potential for actual harm

505183	AVAMERE HERITAGE REHABILITATION OF TACOMA	7411 PACIFIC AVENUE
505183	AVAMERE HERITAGE REHABILITATION OF TACOMA	7411 PACIFIC AVENUE
505183	AVAMERE HERITAGE REHABILITATION OF TACOMA	7411 PACIFIC AVENUE
505183	AVAMERE HERITAGE REHABILITATION OF TACOMA	7411 PACIFIC AVENUE
505183	AVAMERE HERITAGE REHABILITATION OF TACOMA	7411 PACIFIC AVENUE
505183	AVAMERE HERITAGE REHABILITATION OF TACOMA	7411 PACIFIC AVENUE

TACOMA	WA	98408	(253) 474-8456
TACOMA	WA	98408	(253) 474-8456
TACOMA	WA	98408	(253) 474-8456
TACOMA	WA	98408	(253) 474-8456
TACOMA	WA	98408	(253) 474-8456
TACOMA	WA	98408	(253) 474-8456

03/04/2009	04/17/2009
08/05/2009	09/11/2009
08/05/2009	09/11/2009
08/25/2009	09/11/2009
09/29/2009	11/10/2009
09/29/2009	11/10/2009

Health	Mistreatment Deficiencies
Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Resident Assessment Deficiencies

significantly, or the resident must be transferred or discharged.		
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make sure there is a program to prevent/deal with mice, insects, or other pests.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or	Isolated	Minimal harm or potential for actual harm

505183	AVAMERE HERITAGE REHABILITATION OF TACOMA	7411 PACIFIC AVENUE
505183	AVAMERE HERITAGE REHABILITATION OF TACOMA	7411 PACIFIC AVENUE
505183	AVAMERE HERITAGE REHABILITATION OF TACOMA	7411 PACIFIC AVENUE
505183	AVAMERE HERITAGE REHABILITATION OF TACOMA	7411 PACIFIC AVENUE
505183	AVAMERE HERITAGE REHABILITATION OF TACOMA	7411 PACIFIC AVENUE
505183	AVAMERE HERITAGE REHABILITATION OF TACOMA	7411 PACIFIC AVENUE
505183	AVAMERE HERITAGE REHABILITATION OF	7411 PACIFIC AVENUE

TACOMA	WA	98408	(253) 474-8456
TACOMA	WA	98408	(253) 474-8456
TACOMA	WA	98408	(253) 474-8456
TACOMA	WA	98408	(253) 474-8456
TACOMA	WA	98408	(253) 474-8456
TACOMA	WA	98408	(253) 474-8456
TACOMA	WA	98408	(253) 474-8456
TACOMA	WA	98408	(253) 474-8456

04/13/2010	05/15/2010
07/29/2010	08/31/2010
07/29/2010	08/31/2010
07/29/2010	08/31/2010
10/05/2010	11/02/2010
10/05/2010	11/02/2010
01/18/2011	02/28/2011

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Resident Assessment Deficiencies
Health	Quality Care Deficiencies
Health	Pharmacy Service Deficiencies
Health	Administration Deficiencies
Health	Resident Assessment Deficiencies

resident's family or representative; or 3) check and update the care plan.		
Give professional services that meet a professional standard of quality.	Isolated	Actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated	Minimal harm or potential for actual harm
Keep accurate and appropriate medical records.	Pattern	Minimal harm or potential for actual harm
Develop a complete care plan	Isolated	Minimal harm or potential for actual

	TACOMA	
505183	AVAMERE HERITAGE REHABILITATION OF TACOMA	7411 PACIFIC AVENUE
505183	AVAMERE HERITAGE REHABILITATION OF TACOMA	7411 PACIFIC AVENUE
505183	AVAMERE HERITAGE REHABILITATION OF TACOMA	7411 PACIFIC AVENUE
505183	AVAMERE HERITAGE REHABILITATION OF TACOMA	7411 PACIFIC AVENUE
505183	AVAMERE HERITAGE REHABILITATION OF TACOMA	7411 PACIFIC AVENUE
505183	AVAMERE HERITAGE REHABILITATION OF TACOMA	7411 PACIFIC AVENUE
505185	CRESTWOOD CONVALESCENT CENTER	1116 E LAURIDSEN BOULVARD

TACOMA	WA	98408	(253) 474-8456
TACOMA	WA	98408	(253) 474-8456
TACOMA	WA	98408	(253) 474-8456
TACOMA	WA	98408	(253) 474-8456
TACOMA	WA	98408	(253) 474-8456
PORT ANGELES	WA	98362	(360) 452-9206

01/18/2011	02/28/2011
02/08/2011	02/28/2011
02/08/2011	02/28/2011
03/10/2011	04/12/2011
03/10/2011	04/12/2011
01/03/2008	01/30/2008

Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies

that meets all of a resident's needs, with timetables and actions that can be measured.		harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Isolated	Minimal harm or potential for actual harm
Make sure that residents who cannot care for themselves receive help with eating/drinking,	Pattern	Minimal harm or potential for actual harm

505185	CRESTWOOD CONVALESCENT CENTER	1116 E LAURIDSEN BOULVARD
505185	CRESTWOOD CONVALESCENT CENTER	1116 E LAURIDSEN BOULVARD
505185	CRESTWOOD CONVALESCENT CENTER	1116 E LAURIDSEN BOULVARD
505188	LIFE CARE CENTER OF FEDERAL WAY	1045 SOUTH 308TH STREET
505188	LIFE CARE CENTER OF FEDERAL WAY	1045 SOUTH 308TH STREET
505188	LIFE CARE CENTER OF FEDERAL WAY	1045 SOUTH 308TH STREET
505188	LIFE CARE CENTER OF FEDERAL WAY	1045 SOUTH 308TH STREET
505188	LIFE CARE CENTER OF FEDERAL WAY	1045 SOUTH 308TH STREET

PORT ANGELES	WA	98362	(360) 452-9206
PORT ANGELES	WA	98362	(360) 452-9206
PORT ANGELES	WA	98362	(360) 452-9206
FEDERAL WAY	WA	98003	(253) 946-2273
FEDERAL WAY	WA	98003	(253) 946-2273
FEDERAL WAY	WA	98003	(253) 946-2273
FEDERAL WAY	WA	98003	(253) 946-2273
FEDERAL WAY	WA	98003	(253) 946-2273

05/13/2008	06/30/2008
09/21/2010	10/01/2010
11/03/2010	12/17/2010
01/07/2008	02/15/2008
10/30/2008	11/25/2008
12/10/2008	01/10/2009
04/19/2010	05/24/2010
06/15/2010	06/21/2010

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies

grooming and hygiene.		
Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Pattern	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Pattern	Minimal harm or potential for actual harm
Protect the resident from a transfer or discharge that is not wanted or needed.	Isolated	Minimal harm or potential for actual harm
Keep each resident's personal and medical records private and confidential.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse	Pattern	Actual harm

		STREET
505188	LIFE CARE CENTER OF FEDERAL WAY	1045 SOUTH 308TH STREET
505188	LIFE CARE CENTER OF FEDERAL WAY	1045 SOUTH 308TH STREET
505188	LIFE CARE CENTER OF FEDERAL WAY	1045 SOUTH 308TH STREET
505188	LIFE CARE CENTER OF FEDERAL WAY	1045 SOUTH 308TH STREET
505195	NORTH AUBURN REHAB & HEALTH CENTER	2830 I STREET NORTHEAST
505195	NORTH AUBURN REHAB & HEALTH CENTER	2830 I STREET NORTHEAST
505195	NORTH AUBURN REHAB & HEALTH CENTER	2830 I STREET NORTHEAST
505195	NORTH AUBURN REHAB & HEALTH CENTER	2830 I STREET NORTHEAST

FEDERAL WAY	WA	98003	(253) 946-2273
FEDERAL WAY	WA	98003	(253) 946-2273
FEDERAL WAY	WA	98003	(253) 946-2273
FEDERAL WAY	WA	98003	(253) 946-2273
AUBURN	WA	98002	(253) 561-8100
AUBURN	WA	98002	(253) 561-8100
AUBURN	WA	98002	(253) 561-8100
AUBURN	WA	98002	(253) 561-8100

06/15/2010	06/21/2010
06/15/2010	06/21/2010
06/15/2010	06/21/2010
06/15/2010	06/21/2010
03/18/2008	04/01/2008
03/18/2008	04/01/2008
07/24/2008	07/30/2008
10/03/2008	10/27/2008

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Administration Deficiencies
Health	Administration Deficiencies
Health	Mistreatment Deficiencies
Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Administration Deficiencies

mistreatment, neglect and abuse of residents and theft of residents' property.		
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Give each resident enough fluids to keep them healthy and prevent dehydration.	Isolated	Immediate jeopardy to resident health or safety
Be administered in a way that leads to the highest possible level of well being for each resident.	Isolated	Immediate jeopardy to resident health or safety
1) Review the work of each nurse aide every year; or 2) give regular training for the nurse aides.	Pattern	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Keep safe, clean and homelike surroundings.	Pattern	Potential for minimal harm
Keep accurate and appropriate medical records.	Pattern	Potential for minimal harm

		NORTHEAST
505195	NORTH AUBURN REHAB & HEALTH CENTER	2830 I STREET NORTHEAST
505195	NORTH AUBURN REHAB & HEALTH CENTER	2830 I STREET NORTHEAST
505195	NORTH AUBURN REHAB & HEALTH CENTER	2830 I STREET NORTHEAST
505195	NORTH AUBURN REHAB & HEALTH CENTER	2830 I STREET NORTHEAST
505195	NORTH AUBURN REHAB & HEALTH CENTER	2830 I STREET NORTHEAST
505195	NORTH AUBURN REHAB & HEALTH CENTER	2830 I STREET NORTHEAST
505195	NORTH AUBURN REHAB & HEALTH CENTER	2830 I STREET NORTHEAST

AUBURN	WA	98002	(253) 561-8100
AUBURN	WA	98002	(253) 561-8100
AUBURN	WA	98002	(253) 561-8100
AUBURN	WA	98002	(253) 561-8100
AUBURN	WA	98002	(253) 561-8100
AUBURN	WA	98002	(253) 561-8100
AUBURN	WA	98002	(253) 561-8100

08/24/2009	10/12/2009
08/24/2009	10/12/2009
09/16/2009	10/12/2009
09/16/2009	10/12/2009
11/05/2009	12/14/2009
11/05/2009	12/14/2009
03/11/2010	04/15/2010

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Administration Deficiencies
Health	Resident Assessment Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Rights Deficiencies

medical records.		
Train all employees on what to do in an emergency.	Isolated	Minimal harm or potential for actual harm
Develop a plan with the resident and family for the resident's care after leaving the nursing home.	Isolated	Minimal harm or potential for actual harm
Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated	Minimal harm or potential for actual harm
Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.	Pattern	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Pattern	Minimal harm or potential for actual harm
Provide care in a way that keeps or builds each resident's dignity	Pattern	Minimal harm or potential for actual harm

505195	NORTH AUBURN REHAB & HEALTH CENTER	2830 I STREET NORTHEAST
505195	NORTH AUBURN REHAB & HEALTH CENTER	2830 I STREET NORTHEAST
505195	NORTH AUBURN REHAB & HEALTH CENTER	2830 I STREET NORTHEAST
505195	NORTH AUBURN REHAB & HEALTH CENTER	2830 I STREET NORTHEAST
505195	NORTH AUBURN REHAB & HEALTH CENTER	2830 I STREET NORTHEAST
505195	NORTH AUBURN REHAB & HEALTH CENTER	2830 I STREET NORTHEAST
505195	NORTH AUBURN REHAB & HEALTH CENTER	2830 I STREET NORTHEAST
505195	NORTH AUBURN REHAB & HEALTH CENTER	2830 I STREET NORTHEAST

AUBURN	WA	98002	(253) 561-8100
AUBURN	WA	98002	(253) 561-8100
AUBURN	WA	98002	(253) 561-8100
AUBURN	WA	98002	(253) 561-8100
AUBURN	WA	98002	(253) 561-8100
AUBURN	WA	98002	(253) 561-8100
AUBURN	WA	98002	(253) 561-8100
AUBURN	WA	98002	(253) 561-8100

03/11/2010	04/15/2010
03/17/2010	04/15/2010
03/17/2010	04/15/2010
03/17/2010	04/15/2010
03/30/2010	04/15/2010
05/17/2010	06/14/2010
10/26/2010	11/22/2010
03/17/2011	04/14/2011

Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Pharmacy Service Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Administration Deficiencies

and self respect.		
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Pattern	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Pattern	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm

		NORTHEAST
505195	NORTH AUBURN REHAB & HEALTH CENTER	2830 I STREET NORTHEAST
505202	TALBOT CENTER FOR REHAB & HEAL	4430 TALBOT ROAD SOUTH
505202	TALBOT CENTER FOR REHAB & HEAL	4430 TALBOT ROAD SOUTH
505202	TALBOT CENTER FOR REHAB & HEAL	4430 TALBOT ROAD SOUTH
505202	TALBOT CENTER FOR REHAB & HEAL	4430 TALBOT ROAD

Washington State

Based on Nursing Home Compare - Complaint Deficiency

AUBURN	WA	98002	(253) 561-8100
RENTON	WA	98055	(425) 226-7500
RENTON	WA	98055	(425) 226-7500
RENTON	WA	98055	(425) 226-7500
RENTON	WA	98055	(425) 226-7500

03/17/2011	04/14/2011
01/31/2008	02/20/2008
01/31/2008	02/20/2008
01/31/2008	02/20/2008
02/20/2008	02/20/2008

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Nutrition and Dietary Deficiencies
Health	Environmental Deficiencies

medical records.		harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Pattern	Minimal harm or potential for actual harm
Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Pattern	Minimal harm or potential for actual harm
Provide clean bed and bath	Pattern	Minimal harm or potential for actual

		SOUTH
505202	TALBOT CENTER FOR REHAB & HEAL	4430 TALBOT ROAD SOUTH
505202	TALBOT CENTER FOR REHAB & HEAL	4430 TALBOT ROAD SOUTH
505202	TALBOT CENTER FOR REHAB & HEAL	4430 TALBOT ROAD SOUTH
505202	TALBOT CENTER FOR REHAB & HEAL	4430 TALBOT ROAD SOUTH
505202	TALBOT CENTER FOR REHAB & HEAL	4430 TALBOT ROAD SOUTH
505202	TALBOT CENTER FOR REHAB & HEAL	4430 TALBOT ROAD SOUTH
505202	TALBOT CENTER FOR REHAB & HEAL	4430 TALBOT ROAD SOUTH
505202	TALBOT CENTER FOR REHAB & HEAL	4430 TALBOT ROAD SOUTH

RENTON	WA	98055	(425) 226-7500
RENTON	WA	98055	(425) 226-7500
RENTON	WA	98055	(425) 226-7500
RENTON	WA	98055	(425) 226-7500
RENTON	WA	98055	(425) 226-7500
RENTON	WA	98055	(425) 226-7500
RENTON	WA	98055	(425) 226-7500
RENTON	WA	98055	(425) 226-7500

03/28/2008	05/16/2008
06/24/2008	07/25/2008
08/28/2008	10/21/2008
09/25/2008	10/21/2008
12/16/2008	02/20/2009
12/16/2008	02/20/2009
07/28/2009	08/28/2009
07/28/2009	08/28/2009

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Administration Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies

linens that are in good condition.		harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Give lab tests only when the attending doctor ordered them.	Isolated	Minimal harm or potential for actual harm
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated	Minimal harm or potential for actual harm
Provide enough notice before discharging or transferring a resident.	Isolated	Minimal harm or potential for actual harm

505202	TALBOT CENTER FOR REHAB & HEAL	4430 TALBOT ROAD SOUTH
505202	TALBOT CENTER FOR REHAB & HEAL	4430 TALBOT ROAD SOUTH
505202	TALBOT CENTER FOR REHAB & HEAL	4430 TALBOT ROAD SOUTH
505202	TALBOT CENTER FOR REHAB & HEAL	4430 TALBOT ROAD SOUTH
505202	TALBOT CENTER FOR REHAB & HEAL	4430 TALBOT ROAD SOUTH
505202	TALBOT CENTER FOR REHAB & HEAL	4430 TALBOT ROAD SOUTH
505202	TALBOT CENTER FOR REHAB & HEAL	4430 TALBOT ROAD

RENTON	WA	98055	(425) 226-7500
RENTON	WA	98055	(425) 226-7500
RENTON	WA	98055	(425) 226-7500
RENTON	WA	98055	(425) 226-7500
RENTON	WA	98055	(425) 226-7500
RENTON	WA	98055	(425) 226-7500
RENTON	WA	98055	(425) 226-7500

12/11/2009	01/08/2010
12/11/2009	01/08/2010
02/05/2010	02/28/2010
05/12/2010	06/11/2010
05/12/2010	06/11/2010
06/08/2010	07/02/2010
06/08/2010	07/02/2010

Health	Resident Assessment Deficiencies
Health	Environmental Deficiencies
Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies
Health	Pharmacy Service Deficiencies
Health	Quality Care Deficiencies
Health	Administration Deficiencies

Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Pattern	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Get proof that a nurse aide has	Isolated	Minimal harm or potential for actual

		SOUTH
505202	TALBOT CENTER FOR REHAB & HEAL	4430 TALBOT ROAD SOUTH
505202	TALBOT CENTER FOR REHAB & HEAL	4430 TALBOT ROAD SOUTH
505202	TALBOT CENTER FOR REHAB & HEAL	4430 TALBOT ROAD SOUTH
505202	TALBOT CENTER FOR REHAB & HEAL	4430 TALBOT ROAD SOUTH
505202	TALBOT CENTER FOR REHAB & HEAL	4430 TALBOT ROAD SOUTH
505202	TALBOT CENTER FOR REHAB & HEAL	4430 TALBOT ROAD SOUTH

RENTON	WA	98055	(425) 226-7500
RENTON	WA	98055	(425) 226-7500
RENTON	WA	98055	(425) 226-7500
RENTON	WA	98055	(425) 226-7500
RENTON	WA	98055	(425) 226-7500
RENTON	WA	98055	(425) 226-7500

08/06/2010	08/26/2010
08/06/2010	08/26/2010
08/06/2010	08/26/2010
08/06/2010	08/26/2010
08/06/2010	08/26/2010
08/16/2010	08/31/2010

Health	Administration Deficiencies
Health	Environmental Deficiencies
Health	Mistreatment Deficiencies
Health	Environmental Deficiencies
Health	Administration Deficiencies
Health	Resident Rights Deficiencies

the training and skills that the State requires.		harm
1) Review the work of each nurse aide every year; or 2) give regular training for the nurse aides.	Pattern	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Pattern	Immediate jeopardy to resident health or safety
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Pattern	Minimal harm or potential for actual harm
Be administered in a way that leads to the highest possible level of well being for each resident.	Pattern	Immediate jeopardy to resident health or safety
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment	Isolated	Minimal harm or potential for actual harm

505202	TALBOT CENTER FOR REHAB & HEAL	4430 TALBOT ROAD SOUTH
505206	VANCOUVER HEALTH & REHAB CENTER	400 EAST 33RD STREET
505206	VANCOUVER HEALTH & REHAB CENTER	400 EAST 33RD STREET
505206	VANCOUVER HEALTH & REHAB CENTER	400 EAST 33RD STREET
505206	VANCOUVER HEALTH & REHAB CENTER	400 EAST 33RD STREET
505206	VANCOUVER HEALTH & REHAB CENTER	400 EAST 33RD STREET
505206	VANCOUVER HEALTH & REHAB CENTER	400 EAST 33RD STREET
505206	VANCOUVER HEALTH & REHAB CENTER	400 EAST 33RD STREET
505206	VANCOUVER HEALTH & REHAB CENTER	400 EAST 33RD STREET

RENTON	WA	98055	(425) 226-7500
VANCOUVER	WA	98663	(360) 696-2561
VANCOUVER	WA	98663	(360) 696-2561
VANCOUVER	WA	98663	(360) 696-2561
VANCOUVER	WA	98663	(360) 696-2561
VANCOUVER	WA	98663	(360) 696-2561
VANCOUVER	WA	98663	(360) 696-2561
VANCOUVER	WA	98663	(360) 696-2561

09/03/2010	09/05/2010
07/03/2008	08/06/2008
04/16/2009	05/01/2009
10/28/2009	11/25/2009
10/28/2009	11/25/2009
09/15/2010	10/05/2010
10/15/2010	11/05/2010
12/17/2010	01/18/2011

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies
Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies

significantly, or the resident must be transferred or discharged.		
Give professional services that follow each resident's written care plan.	Isolated	Actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Provide services to meet the needs and preferences of each resident.	Pattern	Minimal harm or potential for actual harm
Tell the resident completely about his or her health status.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Widespread	Minimal harm or potential for actual harm
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and	Isolated	Minimal harm or potential for actual harm

505206	VANCOUVER HEALTH & REHAB CENTER	400 EAST 33RD STREET
505210	LIFE CARE CENTER OF PORT ORCHARD	2031 POTTERY AVENUE
505210	LIFE CARE CENTER OF PORT ORCHARD	2031 POTTERY AVENUE
505210	LIFE CARE CENTER OF PORT ORCHARD	2031 POTTERY AVENUE
505210	LIFE CARE CENTER OF PORT ORCHARD	2031 POTTERY AVENUE
505210	LIFE CARE CENTER OF PORT ORCHARD	2031 POTTERY AVENUE
505210	LIFE CARE CENTER OF PORT ORCHARD	2031 POTTERY AVENUE

VANCOUVER	WA	98663	(360) 696-2561
PORT ORCHARD	WA	98366	(360) 876-8035
PORT ORCHARD	WA	98366	(360) 876-8035
PORT ORCHARD	WA	98366	(360) 876-8035
PORT ORCHARD	WA	98366	(360) 876-8035
PORT ORCHARD	WA	98366	(360) 876-8035

12/17/2010	01/18/2011
02/08/2008	03/07/2008
02/08/2008	03/07/2008
10/06/2008	11/20/2008
10/06/2008	11/20/2008
12/17/2008	01/26/2009

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Pharmacy Service Deficiencies
Health	Mistreatment Deficiencies
Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies

residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.		
Make sure that residents are safe from serious medication errors.	Isolated	Actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Pattern	Minimal harm or potential for actual harm
Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated	Minimal harm or potential for actual harm

505210	LIFE CARE CENTER OF PORT ORCHARD	2031 POTTERY AVENUE
505210	LIFE CARE CENTER OF PORT ORCHARD	2031 POTTERY AVENUE
505210	LIFE CARE CENTER OF PORT ORCHARD	2031 POTTERY AVENUE
505210	LIFE CARE CENTER OF PORT ORCHARD	2031 POTTERY AVENUE
505211	REGENCY AT PUYALLUP REHABILITATION CENTER	516 23RD AVE SE
505211	REGENCY AT PUYALLUP REHABILITATION CENTER	516 23RD AVE SE
505211	REGENCY AT PUYALLUP REHABILITATION CENTER	516 23RD AVE SE
505211	REGENCY AT PUYALLUP REHABILITATION	516 23RD AVE SE

PORT ORCHARD	WA	98366	(360) 876-8035
PORT ORCHARD	WA	98366	(360) 876-8035
PORT ORCHARD	WA	98366	(360) 876-8035
PORT ORCHARD	WA	98366	(360) 876-8035
PUYALLUP	WA	98372	(253) 845-6631
PUYALLUP	WA	98372	(253) 845-6631
PUYALLUP	WA	98372	(253) 845-6631
PUYALLUP	WA	98372	(253) 845-6631

04/28/2010	06/05/2010
04/28/2010	06/05/2010
06/22/2010	07/19/2010
07/30/2010	08/18/2010
11/17/2008	12/17/2008
10/14/2009	11/09/2009
09/16/2010	10/15/2010
09/16/2010	10/15/2010

Health	Resident Assessment Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Pharmacy Service Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Resident Assessment Deficiencies

Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Make sure that residents are safe from serious medication errors.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make a complete assessment	Isolated	Minimal harm or potential for actual

Washington State
Based on Nursing Home Compare - Complaint Deficiency

	CENTER	
505211	REGENCY AT PUYALLUP REHABILITATION CENTER	516 23RD AVE SE
505214	ARDEN REHABILITATION & HEALTHCARE CENTER	16357 AURORA AVENUE NORTH
505214	ARDEN REHABILITATION & HEALTHCARE CENTER	16357 AURORA AVENUE NORTH
505214	ARDEN REHABILITATION & HEALTHCARE CENTER	16357 AURORA AVENUE NORTH
505214	ARDEN REHABILITATION & HEALTHCARE CENTER	16357 AURORA AVENUE NORTH

PUYALLUP	WA	98372	(253) 845-6631
SEATTLE	WA	98133	(206) 542-3103
SEATTLE	WA	98133	(206) 542-3103
SEATTLE	WA	98133	(206) 542-3103
SEATTLE	WA	98133	(206) 542-3103

01/10/2011	02/24/2011
08/26/2008	10/29/2008
10/01/2008	10/29/2008
10/01/2008	10/29/2008
03/25/2009	05/28/2009

Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Environmental Deficiencies
Health	Environmental Deficiencies

that covers all questions for areas that are listed in official regulations.		harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause	Isolated	Minimal harm or potential for actual harm

505214	ARDEN REHABILITATION & HEALTHCARE CENTER	16357 AURORA AVENUE NORTH
505214	ARDEN REHABILITATION & HEALTHCARE CENTER	16357 AURORA AVENUE NORTH
505214	ARDEN REHABILITATION & HEALTHCARE CENTER	16357 AURORA AVENUE NORTH
505214	ARDEN REHABILITATION & HEALTHCARE CENTER	16357 AURORA AVENUE NORTH
505216	FIDALGO CARE CENTER	1105 27TH STREET

SEATTLE	WA	98133	(206) 542-3103
SEATTLE	WA	98133	(206) 542-3103
SEATTLE	WA	98133	(206) 542-3103
SEATTLE	WA	98133	(206) 542-3103
ANACORTES	WA	98221	(360) 293-3174

04/30/2009	05/27/2009
05/14/2009	05/28/2009
06/26/2009	07/31/2009
12/31/2009	03/10/2010
10/28/2010	11/15/2010

Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Rights Deficiencies
Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies

accidents.		
Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Pattern	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of	Isolated	Minimal harm or potential for actual harm

505217	RIDGEMONT TERRACE	2051 POTTERY AVENUE
505217	RIDGEMONT TERRACE	2051 POTTERY AVENUE
505217	RIDGEMONT TERRACE	2051 POTTERY AVENUE
505223	BELLINGHAM HEALTH CARE & REHABILITATION SERVICES	1200 BIRCHWOOD AVENUE
505223	BELLINGHAM HEALTH CARE & REHABILITATION SERVICES	1200 BIRCHWOOD AVENUE
505223	BELLINGHAM HEALTH CARE &	1200 BIRCHWOOD

PORT ORCHARD	WA	98366	(360) 876-4461
PORT ORCHARD	WA	98366	(360) 876-4461
PORT ORCHARD	WA	98366	(360) 876-4461
BELLINGHAM	WA	98225	(360) 734-9295
BELLINGHAM	WA	98225	(360) 734-9295
BELLINGHAM	WA	98225	(360) 734-9295

08/19/2008	10/03/2008
07/23/2009	09/04/2009
07/23/2009	09/04/2009
11/14/2008	01/05/2009
11/14/2008	01/05/2009
11/14/2008	01/05/2009

Health	Environmental Deficiencies
Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Assessment Deficiencies
Health	Quality Care Deficiencies

quality.		
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Actual harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated	Minimal harm or potential for actual harm
1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated	Minimal harm or potential for actual harm
Give professional services that	Isolated	Minimal harm or potential for actual

	REHABILITATION SERVICES	AVENUE
505223	BELLINGHAM HEALTH CARE & REHABILITATION SERVICES	1200 BIRCHWOOD AVENUE
505223	BELLINGHAM HEALTH CARE & REHABILITATION SERVICES	1200 BIRCHWOOD AVENUE
505223	BELLINGHAM HEALTH CARE & REHABILITATION SERVICES	1200 BIRCHWOOD AVENUE
505223	BELLINGHAM HEALTH CARE & REHABILITATION SERVICES	1200 BIRCHWOOD AVENUE
505223	BELLINGHAM HEALTH CARE & REHABILITATION SERVICES	1200 BIRCHWOOD AVENUE
505223	BELLINGHAM HEALTH CARE & REHABILITATION SERVICES	1200 BIRCHWOOD AVENUE
505223	BELLINGHAM HEALTH CARE & REHABILITATION SERVICES	1200 BIRCHWOOD AVENUE

BELLINGHAM	WA	98225	(360) 734-9295
BELLINGHAM	WA	98225	(360) 734-9295
BELLINGHAM	WA	98225	(360) 734-9295
BELLINGHAM	WA	98225	(360) 734-9295
BELLINGHAM	WA	98225	(360) 734-9295
BELLINGHAM	WA	98225	(360) 734-9295
BELLINGHAM	WA	98225	(360) 734-9295

11/14/2008	01/05/2009
11/14/2008	01/05/2009
03/19/2009	04/13/2009
03/19/2009	04/13/2009
03/19/2009	04/13/2009
03/19/2009	04/13/2009
05/28/2010	06/15/2010

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Assessment Deficiencies

meet a professional standard of quality.		harm
Use a registered nurse at least 8 hours a day, 7 days a week.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Give each resident enough fluids to keep them healthy and prevent dehydration.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated	Minimal harm or potential for actual harm
1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and	Isolated	Minimal harm or potential for actual harm

505223	BELLINGHAM HEALTH CARE & REHABILITATION SERVICES	1200 BIRCHWOOD AVENUE
505226	HILLCREST MANOR	721 OTIS AVENUE
505226	HILLCREST MANOR	721 OTIS AVENUE
505226	HILLCREST MANOR	721 OTIS AVENUE
505226	HILLCREST MANOR	721 OTIS AVENUE
505226	HILLCREST MANOR	721 OTIS AVENUE

BELLINGHAM	WA	98225	(360) 734-9295
SUNNYSIDE	WA	98944	(509) 837-2122
SUNNYSIDE	WA	98944	(509) 837-2122
SUNNYSIDE	WA	98944	(509) 837-2122
SUNNYSIDE	WA	98944	(509) 837-2122
SUNNYSIDE	WA	98944	(509) 837-2122

12/29/2010	01/21/2011
02/27/2009	03/11/2009
03/23/2009	04/08/2009
05/28/2009	05/29/2009
05/28/2009	05/29/2009
06/17/2009	06/23/2009

Health	Pharmacy Service Deficiencies
Health	Environmental Deficiencies
Health	Resident Rights Deficiencies
Health	Mistreatment Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies

update the care plan.		
Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy,	Pattern	Minimal harm or potential for actual harm

505226	HILLCREST MANOR	721 OTIS AVENUE
505226	HILLCREST MANOR	721 OTIS AVENUE
505226	HILLCREST MANOR	721 OTIS AVENUE
505226	HILLCREST MANOR	721 OTIS AVENUE
505226	HILLCREST MANOR	721 OTIS AVENUE

SUNNYSIDE	WA	98944	(509) 837-2122
SUNNYSIDE	WA	98944	(509) 837-2122
SUNNYSIDE	WA	98944	(509) 837-2122
SUNNYSIDE	WA	98944	(509) 837-2122
SUNNYSIDE	WA	98944	(509) 837-2122

06/17/2009	06/23/2009
06/17/2009	06/23/2009
01/26/2010	02/03/2010
01/26/2010	02/03/2010
03/02/2010	03/02/2010

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Assessment Deficiencies
Health	Quality Care Deficiencies

tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.		
Give professional services that meet a professional standard of quality.	Pattern	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the	Isolated	Minimal harm or potential for actual harm

505230	FIR LANE HEALTH AND REHAB CTR	2430 NORTH 13TH STREET
505230	FIR LANE HEALTH AND REHAB CTR	2430 NORTH 13TH STREET
505230	FIR LANE HEALTH AND REHAB CTR	2430 NORTH 13TH STREET
505230	FIR LANE HEALTH AND REHAB CTR	2430 NORTH 13TH STREET
505230	FIR LANE HEALTH AND REHAB CTR	2430 NORTH 13TH STREET
505230	FIR LANE HEALTH AND REHAB CTR	2430 NORTH 13TH STREET
505230	FIR LANE HEALTH AND REHAB CTR	2430 NORTH 13TH STREET
505230	FIR LANE HEALTH AND REHAB CTR	2430 NORTH 13TH STREET

SHELTON	WA	98584	(360) 426-1651
SHELTON	WA	98584	(360) 426-1651
SHELTON	WA	98584	(360) 426-1651
SHELTON	WA	98584	(360) 426-1651
SHELTON	WA	98584	(360) 426-1651
SHELTON	WA	98584	(360) 426-1651
SHELTON	WA	98584	(360) 426-1651
SHELTON	WA	98584	(360) 426-1651

02/05/2008	03/01/2008
02/05/2008	03/01/2008
03/24/2008	04/28/2008
03/24/2008	04/28/2008
06/05/2008	07/08/2008
08/07/2008	08/27/2008
09/03/2008	09/30/2008

Health	Resident Rights Deficiencies
Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies

highest quality of life possible.		
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Make sure that each resident's nutritional needs were met.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the	Isolated	Actual harm

505230	FIR LANE HEALTH AND REHAB CTR	2430 NORTH 13TH STREET
505230	FIR LANE HEALTH AND REHAB CTR	2430 NORTH 13TH STREET
505230	FIR LANE HEALTH AND REHAB CTR	2430 NORTH 13TH STREET
505230	FIR LANE HEALTH AND REHAB CTR	2430 NORTH 13TH STREET
505230	FIR LANE HEALTH AND REHAB CTR	2430 NORTH 13TH STREET
505230	FIR LANE HEALTH AND REHAB CTR	2430 NORTH 13TH STREET
505230	FIR LANE HEALTH AND REHAB CTR	2430 NORTH 13TH STREET
505230	FIR LANE HEALTH AND REHAB CTR	2430 NORTH 13TH STREET

SHELTON	WA	98584	(360) 426-1651
SHELTON	WA	98584	(360) 426-1651
SHELTON	WA	98584	(360) 426-1651
SHELTON	WA	98584	(360) 426-1651
SHELTON	WA	98584	(360) 426-1651
SHELTON	WA	98584	(360) 426-1651
SHELTON	WA	98584	(360) 426-1651
SHELTON	WA	98584	(360) 426-1651

09/12/2008	09/30/2008
02/11/2009	03/09/2009
02/11/2009	03/09/2009
02/11/2009	03/09/2009
07/20/2009	08/12/2009
01/30/2010	03/01/2010
01/30/2010	03/01/2010
01/30/2010	03/01/2010

Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Mistreatment Deficiencies
Health	Administration Deficiencies
Health	Quality Care Deficiencies
Health	Nutrition and Dietary Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Rights Deficiencies

highest quality of life possible.		
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Quickly tell the resident's doctor the results of lab tests.	Isolated	Minimal harm or potential for actual harm
Make sure that each resident's nutritional needs were met.	Isolated	Actual harm
Hire enough skilled workers to carry out dietary service.	Pattern	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Pattern	Minimal harm or potential for actual harm
Provide care in a way that keeps or builds each resident's dignity	Pattern	Minimal harm or potential for actual harm

Washington State
Based on Nursing Home Compare - Complaint Deficiency

		STREET
505230	FIR LANE HEALTH AND REHAB CTR	2430 NORTH 13TH STREET
505230	FIR LANE HEALTH AND REHAB CTR	2430 NORTH 13TH STREET
505230	FIR LANE HEALTH AND REHAB CTR	2430 NORTH 13TH STREET
505230	FIR LANE HEALTH AND REHAB CTR	2430 NORTH 13TH STREET
505230	FIR LANE HEALTH AND REHAB CTR	2430 NORTH 13TH STREET
505230	FIR LANE HEALTH AND REHAB CTR	2430 NORTH 13TH STREET
505230	FIR LANE HEALTH AND REHAB CTR	2430 NORTH 13TH STREET
505232	WOODLAND CONVALESCENT CENTER	310 FOURTH STREET

Washington State

Based on Nursing Home Compare - Complaint Deficiency

SHELTON	WA	98584	(360) 426-1651
SHELTON	WA	98584	(360) 426-1651
SHELTON	WA	98584	(360) 426-1651
SHELTON	WA	98584	(360) 426-1651
SHELTON	WA	98584	(360) 426-1651
SHELTON	WA	98584	(360) 426-1651
SHELTON	WA	98584	(360) 426-1651
WOODLAND	WA	98674	(360) 225-9443

05/10/2010	06/07/2010
05/10/2010	06/07/2010
05/10/2010	06/07/2010
05/10/2010	06/07/2010
11/01/2010	12/03/2010
11/01/2010	12/03/2010
03/08/2011	03/28/2011
03/13/2008	04/17/2008

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Resident Assessment Deficiencies
Health	Administration Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies
Health	Environmental Deficiencies
Health	Resident Rights Deficiencies

or builds each resident's dignity and self respect.		harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Make sure that doctors see a resident's plan of care at every visit and make notes about progress and orders in writing.	Isolated	Minimal harm or potential for actual harm
Quickly tell the resident's doctor the results of lab tests.	Isolated	Minimal harm or potential for actual harm
Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated	Minimal harm or potential for actual harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Immediately tell the resident, doctor, and a family member if:	Isolated	Minimal harm or potential for actual harm

505232	WOODLAND CONVALESCENT CENTER	310 FOURTH STREET
505232	WOODLAND CONVALESCENT CENTER	310 FOURTH STREET
505232	WOODLAND CONVALESCENT CENTER	310 FOURTH STREET
505232	WOODLAND CONVALESCENT CENTER	310 FOURTH STREET

WOODLAND	WA	98674	(360) 225-9443
WOODLAND	WA	98674	(360) 225-9443
WOODLAND	WA	98674	(360) 225-9443
WOODLAND	WA	98674	(360) 225-9443

03/13/2008	04/17/2008
12/29/2008	12/30/2008
04/20/2009	05/30/2009
01/26/2010	02/26/2010

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Environmental Deficiencies
Health	Mistreatment Deficiencies

doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.		harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of	Pattern	Minimal harm or potential for actual harm

505232	WOODLAND CONVALESCENT CENTER	310 FOURTH STREET
505232	WOODLAND CONVALESCENT CENTER	310 FOURTH STREET
505232	WOODLAND CONVALESCENT CENTER	310 FOURTH STREET
505236	ALDERCREST HEALTH & REHAB CENTER	21400 72ND AVENUE WEST
505236	ALDERCREST HEALTH & REHAB CENTER	21400 72ND AVENUE WEST
505236	ALDERCREST HEALTH & REHAB CENTER	21400 72ND AVENUE WEST

WOODLAND	WA	98674	(360) 225-9443
WOODLAND	WA	98674	(360) 225-9443
WOODLAND	WA	98674	(360) 225-9443
EDMONDS	WA	98026	(425) 775-1961
EDMONDS	WA	98026	(425) 775-1961
EDMONDS	WA	98026	(425) 775-1961

01/26/2010	02/26/2010
03/01/2011	04/15/2011
03/01/2011	04/15/2011
02/22/2008	04/08/2008
03/05/2008	04/08/2008
04/23/2008	05/07/2008

Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies

residents.		
Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated	Actual harm
Tell the resident or the resident's representative in writing how long the nursing home will hold the resident's bed when the resident temporarily leaves the facility.	Isolated	Minimal harm or potential for actual harm
Write and use a policy that lets each resident return to the nursing home after a hospital stay or leave for therapy.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Tell the resident completely about his or her health status.	Isolated	Minimal harm or potential for actual harm
Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy,	Isolated	Minimal harm or potential for actual harm

505236	ALDERCREST HEALTH & REHAB CENTER	21400 72ND AVENUE WEST
505236	ALDERCREST HEALTH & REHAB CENTER	21400 72ND AVENUE WEST
505236	ALDERCREST HEALTH & REHAB CENTER	21400 72ND AVENUE WEST
505236	ALDERCREST HEALTH & REHAB CENTER	21400 72ND AVENUE WEST
505236	ALDERCREST HEALTH & REHAB CENTER	21400 72ND AVENUE WEST
505236	ALDERCREST HEALTH & REHAB CENTER	21400 72ND AVENUE WEST
505236	ALDERCREST HEALTH & REHAB CENTER	21400 72ND AVENUE WEST
505236	ALDERCREST HEALTH & REHAB CENTER	21400 72ND AVENUE WEST

Washington State

Based on Nursing Home Compare - Complaint Deficiency

EDMONDS	WA	98026	(425) 775-1961
EDMONDS	WA	98026	(425) 775-1961
EDMONDS	WA	98026	(425) 775-1961
EDMONDS	WA	98026	(425) 775-1961
EDMONDS	WA	98026	(425) 775-1961
EDMONDS	WA	98026	(425) 775-1961
EDMONDS	WA	98026	(425) 775-1961
EDMONDS	WA	98026	(425) 775-1961
EDMONDS	WA	98026	(425) 775-1961

Washington State

Based on Nursing Home Compare - Complaint Deficiency

01/13/2009	02/10/2009
02/23/2009	03/05/2009
03/06/2009	03/09/2009
04/20/2009	01/01/1900
05/15/2009	06/02/2009
05/15/2009	06/02/2009
07/15/2009	08/04/2009
10/19/2009	11/24/2009

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Administration Deficiencies
Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Pharmacy Service Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies

tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.		
Prevent a loss in range of motion among residents who entered the nursing home with a full range of motion.	Isolated	Actual harm
Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Provide needed housekeeping and maintenance.	Pattern	Potential for minimal harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Isolated	Actual harm
Try to resolve each resident's complaints quickly.	Pattern	Potential for minimal harm
Make sure that each resident who enters the nursing home	Isolated	Minimal harm or potential for actual harm

		WEST
505236	ALDERCREST HEALTH & REHAB CENTER	21400 72ND AVENUE WEST
505236	ALDERCREST HEALTH & REHAB CENTER	21400 72ND AVENUE WEST
505236	ALDERCREST HEALTH & REHAB CENTER	21400 72ND AVENUE WEST
505236	ALDERCREST HEALTH & REHAB CENTER	21400 72ND AVENUE WEST
505236	ALDERCREST HEALTH & REHAB CENTER	21400 72ND AVENUE WEST
505236	ALDERCREST HEALTH & REHAB CENTER	21400 72ND AVENUE WEST
505236	ALDERCREST HEALTH & REHAB CENTER	21400 72ND AVENUE WEST
505236	ALDERCREST HEALTH & REHAB CENTER	21400 72ND AVENUE

EDMONDS	WA	98026	(425) 775-1961
EDMONDS	WA	98026	(425) 775-1961
EDMONDS	WA	98026	(425) 775-1961
EDMONDS	WA	98026	(425) 775-1961
EDMONDS	WA	98026	(425) 775-1961
EDMONDS	WA	98026	(425) 775-1961
EDMONDS	WA	98026	(425) 775-1961
EDMONDS	WA	98026	(425) 775-1961

10/19/2009	11/24/2009
10/29/2009	11/18/2009
01/14/2010	02/12/2010
02/16/2010	03/12/2010
02/16/2010	03/12/2010
05/27/2010	06/30/2010
05/27/2010	06/30/2010
05/27/2010	06/30/2010

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Administration Deficiencies
Health	Administration Deficiencies

who enters the nursing home without a catheter is not given a catheter, unless it is necessary.		harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Pattern	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Pattern	Minimal harm or potential for actual harm
Be administered in a way that leads to the highest possible level of well being for each resident.	Pattern	Immediate jeopardy to resident health or safety
Follow all laws and professional	Pattern	Immediate jeopardy to resident health or

505236	ALDERCREST HEALTH & REHAB CENTER	21400 72ND AVENUE WEST
505236	ALDERCREST HEALTH & REHAB CENTER	21400 72ND AVENUE WEST
505236	ALDERCREST HEALTH & REHAB CENTER	21400 72ND AVENUE WEST
505236	ALDERCREST HEALTH & REHAB CENTER	21400 72ND AVENUE WEST
505236	ALDERCREST HEALTH & REHAB CENTER	21400 72ND AVENUE WEST
505236	ALDERCREST HEALTH & REHAB CENTER	21400 72ND AVENUE WEST
505236	ALDERCREST HEALTH & REHAB CENTER	21400 72ND AVENUE WEST
505236	ALDERCREST HEALTH & REHAB CENTER	21400 72ND AVENUE WEST
505236	ALDERCREST HEALTH & REHAB CENTER	21400 72ND AVENUE

EDMONDS	WA	98026	(425) 775-1961
EDMONDS	WA	98026	(425) 775-1961
EDMONDS	WA	98026	(425) 775-1961
EDMONDS	WA	98026	(425) 775-1961
EDMONDS	WA	98026	(425) 775-1961
EDMONDS	WA	98026	(425) 775-1961
EDMONDS	WA	98026	(425) 775-1961
EDMONDS	WA	98026	(425) 775-1961
EDMONDS	WA	98026	(425) 775-1961

05/27/2010	06/30/2010
05/27/2010	06/30/2010
05/27/2010	06/30/2010
05/27/2010	06/30/2010
05/27/2010	06/30/2010
06/10/2010	06/30/2010
06/10/2010	06/30/2010
07/08/2010	08/05/2010

Health	Administration Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Resident Rights Deficiencies

Follow all laws and professional standards.	Pattern	Immediate jeopardy to resident health or safety
Make sure each resident has the right to choose activities, schedules and health care according to his or her interests, assessment, and plan of care.	Pattern	Minimal harm or potential for actual harm
Protect the resident from a transfer or discharge that is not wanted or needed.	Pattern	Minimal harm or potential for actual harm
Provide written records when a resident is transferred or discharged.	Pattern	Minimal harm or potential for actual harm
Provide enough notice before discharging or transferring a resident.	Isolated	Actual harm
Help and prepare each resident for a safe and easy discharge and transfer from the nursing home.	Pattern	Immediate jeopardy to resident health or safety
Give or get dental care for each resident.	Pattern	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Provide care in a way that keeps	Isolated	Minimal harm or potential for actual

505236	ALDERCREST HEALTH & REHAB CENTER	21400 72ND AVENUE WEST
505236	ALDERCREST HEALTH & REHAB CENTER	21400 72ND AVENUE WEST
505236	ALDERCREST HEALTH & REHAB CENTER	21400 72ND AVENUE WEST
505236	ALDERCREST HEALTH & REHAB CENTER	21400 72ND AVENUE WEST
505236	ALDERCREST HEALTH & REHAB CENTER	21400 72ND AVENUE WEST
505236	ALDERCREST HEALTH & REHAB CENTER	21400 72ND AVENUE WEST
505236	ALDERCREST HEALTH & REHAB CENTER	21400 72ND AVENUE WEST
505236	ALDERCREST HEALTH & REHAB CENTER	21400 72ND AVENUE WEST

EDMONDS	WA	98026	(425) 775-1961
EDMONDS	WA	98026	(425) 775-1961
EDMONDS	WA	98026	(425) 775-1961
EDMONDS	WA	98026	(425) 775-1961
EDMONDS	WA	98026	(425) 775-1961
EDMONDS	WA	98026	(425) 775-1961
EDMONDS	WA	98026	(425) 775-1961
EDMONDS	WA	98026	(425) 775-1961

07/08/2010	08/05/2010
07/08/2010	08/05/2010
10/19/2010	11/17/2010
10/19/2010	11/17/2010
12/03/2010	12/21/2010
12/03/2010	12/21/2010
02/02/2011	03/28/2011

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Administration Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies

Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Pattern	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make sure that each resident gets help to keep vision and	Isolated	Minimal harm or potential for actual harm

505236	ALDERCREST HEALTH & REHAB CENTER	21400 72ND AVENUE WEST
505236	ALDERCREST HEALTH & REHAB CENTER	21400 72ND AVENUE WEST
505239	PARK ROSE CARE CENTER	3919 SOUTH 19TH STREET
505239	PARK ROSE CARE CENTER	3919 SOUTH 19TH STREET
505239	PARK ROSE CARE CENTER	3919 SOUTH 19TH STREET
505239	PARK ROSE CARE CENTER	3919 SOUTH 19TH STREET
505239	PARK ROSE CARE CENTER	3919 SOUTH 19TH STREET

EDMONDS	WA	98026	(425) 775-1961
EDMONDS	WA	98026	(425) 775-1961
TACOMA	WA	98405	(253) 752-5677
TACOMA	WA	98405	(253) 752-5677
TACOMA	WA	98405	(253) 752-5677
TACOMA	WA	98405	(253) 752-5677
TACOMA	WA	98405	(253) 752-5677

02/28/2011	03/28/2011
02/28/2011	03/28/2011
03/17/2008	04/28/2008
03/17/2008	04/28/2008
07/02/2008	08/08/2008
09/11/2008	11/03/2008
09/11/2008	11/03/2008

Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies
Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies

hearing.		
Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated	Actual harm
Provide services to meet the needs and preferences of each resident.	Isolated	Actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Let the resident refuse treatment or refuse to take part in an experiment.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm

505239	PARK ROSE CARE CENTER	3919 SOUTH 19TH STREET
505239	PARK ROSE CARE CENTER	3919 SOUTH 19TH STREET
505239	PARK ROSE CARE CENTER	3919 SOUTH 19TH STREET
505239	PARK ROSE CARE CENTER	3919 SOUTH 19TH STREET
505239	PARK ROSE CARE CENTER	3919 SOUTH 19TH STREET
505239	PARK ROSE CARE CENTER	3919 SOUTH 19TH STREET

TACOMA	WA	98405	(253) 752-5677
TACOMA	WA	98405	(253) 752-5677
TACOMA	WA	98405	(253) 752-5677
TACOMA	WA	98405	(253) 752-5677
TACOMA	WA	98405	(253) 752-5677
TACOMA	WA	98405	(253) 752-5677

09/11/2008	11/03/2008
10/06/2008	11/03/2008
08/18/2010	09/03/2010
08/18/2010	09/03/2010
08/24/2010	09/20/2010
08/24/2010	09/20/2010

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Pharmacy Service Deficiencies
Health	Quality Care Deficiencies

Have a program to keep infection from spreading.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.	Isolated	Minimal harm or potential for actual harm
Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated	Minimal harm or potential for actual harm
1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Pattern	Potential for minimal harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm

505239	PARK ROSE CARE CENTER	3919 SOUTH 19TH STREET
505239	PARK ROSE CARE CENTER	3919 SOUTH 19TH STREET
505239	PARK ROSE CARE CENTER	3919 SOUTH 19TH STREET
505239	PARK ROSE CARE CENTER	3919 SOUTH 19TH STREET
505239	PARK ROSE CARE CENTER	3919 SOUTH 19TH STREET
505240	FOREST RIDGE HEALTH & REHAB	140 SOUTH MARION AVENUE
505240	FOREST RIDGE HEALTH & REHAB	140 SOUTH MARION AVENUE

TACOMA	WA	98405	(253) 752-5677
TACOMA	WA	98405	(253) 752-5677
TACOMA	WA	98405	(253) 752-5677
TACOMA	WA	98405	(253) 752-5677
TACOMA	WA	98405	(253) 752-5677
BREMERTON	WA	98312	(360) 479-4747
BREMERTON	WA	98312	(360) 479-4747

08/24/2010	09/20/2010
08/24/2010	09/20/2010
08/24/2010	09/20/2010
11/03/2010	11/24/2010
01/06/2011	02/02/2011
09/15/2008	10/10/2008
08/18/2009	09/08/2009

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Resident Assessment Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies

Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated	Minimal harm or potential for actual harm
Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.	Isolated	Minimal harm or potential for actual harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the	Isolated	Actual harm

505240	FOREST RIDGE HEALTH & REHAB	140 SOUTH MARION AVENUE
505240	FOREST RIDGE HEALTH & REHAB	140 SOUTH MARION AVENUE
505240	FOREST RIDGE HEALTH & REHAB	140 SOUTH MARION AVENUE
505240	FOREST RIDGE HEALTH & REHAB	140 SOUTH MARION AVENUE
505240	FOREST RIDGE HEALTH & REHAB	140 SOUTH MARION AVENUE
505240	FOREST RIDGE HEALTH & REHAB	140 SOUTH MARION AVENUE
505240	FOREST RIDGE HEALTH & REHAB	140 SOUTH MARION AVENUE

BREMERTON	WA	98312	(360) 479-4747
BREMERTON	WA	98312	(360) 479-4747
BREMERTON	WA	98312	(360) 479-4747
BREMERTON	WA	98312	(360) 479-4747
BREMERTON	WA	98312	(360) 479-4747
BREMERTON	WA	98312	(360) 479-4747
BREMERTON	WA	98312	(360) 479-4747

11/12/2009	12/15/2009
11/12/2009	12/15/2009
12/30/2009	01/13/2010
12/30/2009	01/13/2010
04/29/2010	06/10/2010
04/29/2010	06/10/2010
04/29/2010	06/10/2010

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies

highest quality of life possible.		
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Actual harm
Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Pattern	Minimal harm or potential for actual harm
Give each resident enough fluids to keep them healthy and prevent dehydration.	Isolated	Actual harm
Have a program to keep infection from spreading.	Pattern	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Make sure that each resident who enters the nursing home	Pattern	Minimal harm or potential for actual harm

505240	FOREST RIDGE HEALTH & REHAB	140 SOUTH MARION AVENUE
505240	FOREST RIDGE HEALTH & REHAB	140 SOUTH MARION AVENUE
505240	FOREST RIDGE HEALTH & REHAB	140 SOUTH MARION AVENUE
505240	FOREST RIDGE HEALTH & REHAB	140 SOUTH MARION AVENUE
505240	FOREST RIDGE HEALTH & REHAB	140 SOUTH MARION AVENUE
505240	FOREST RIDGE HEALTH & REHAB	140 SOUTH MARION AVENUE
505240	FOREST RIDGE HEALTH & REHAB	140 SOUTH MARION AVENUE
505240	FOREST RIDGE HEALTH & REHAB	140 SOUTH MARION AVENUE
505240	FOREST RIDGE HEALTH & REHAB	140 SOUTH MARION AVENUE

BREMERTON	WA	98312	(360) 479-4747
BREMERTON	WA	98312	(360) 479-4747
BREMERTON	WA	98312	(360) 479-4747
BREMERTON	WA	98312	(360) 479-4747
BREMERTON	WA	98312	(360) 479-4747
BREMERTON	WA	98312	(360) 479-4747
BREMERTON	WA	98312	(360) 479-4747
BREMERTON	WA	98312	(360) 479-4747
BREMERTON	WA	98312	(360) 479-4747

04/29/2010	06/10/2010
08/11/2010	09/08/2010
08/11/2010	09/08/2010
08/11/2010	09/08/2010
08/11/2010	09/08/2010
08/11/2010	09/08/2010
08/11/2010	09/08/2010
08/11/2010	09/08/2010
09/20/2010	10/04/2010

Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Resident Rights Deficiencies
Health	Mistreatment Deficiencies
Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Mistreatment Deficiencies

without a catheter is not given a catheter, unless it is necessary.		
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Try to resolve each resident's complaints quickly.	Isolated	Minimal harm or potential for actual harm
Protect residents from mistreatment, neglect, and/or theft of personal property.	Isolated	Actual harm
Provide needed housekeeping and maintenance.	Pattern	Potential for minimal harm
Have a program to keep infection from spreading.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents'	Isolated	Minimal harm or potential for actual harm

505240	FOREST RIDGE HEALTH & REHAB	140 SOUTH MARION AVENUE
505240	FOREST RIDGE HEALTH & REHAB	140 SOUTH MARION AVENUE
505243	EVERGREEN NURSING & REHAB CENTER	430 LILLY ROAD NORTHEAST
505243	EVERGREEN NURSING & REHAB CENTER	430 LILLY ROAD NORTHEAST
505243	EVERGREEN NURSING & REHAB CENTER	430 LILLY ROAD NORTHEAST

BREMERTON	WA	98312	(360) 479-4747
BREMERTON	WA	98312	(360) 479-4747
OLYMPIA	WA	98506	(360) 491-9700
OLYMPIA	WA	98506	(360) 491-9700
OLYMPIA	WA	98506	(360) 491-9700

10/28/2010	11/20/2010
11/15/2010	11/20/2010
02/01/2008	04/18/2008
02/01/2008	04/18/2008
03/14/2008	04/18/2008

Health	Resident Assessment Deficiencies
Health	Nutrition and Dietary Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies

of residents and theft of residents' property.		
1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated	Minimal harm or potential for actual harm
Store, cook, and give out food in a safe and clean way.	Pattern	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Pattern	Minimal harm or potential for actual harm

505243	EVERGREEN NURSING & REHAB CENTER	430 LILLY ROAD NORTHEAST
505243	EVERGREEN NURSING & REHAB CENTER	430 LILLY ROAD NORTHEAST
505243	EVERGREEN NURSING & REHAB CENTER	430 LILLY ROAD NORTHEAST
505243	EVERGREEN NURSING & REHAB CENTER	430 LILLY ROAD NORTHEAST
505243	EVERGREEN NURSING & REHAB CENTER	430 LILLY ROAD NORTHEAST
505243	EVERGREEN NURSING & REHAB CENTER	430 LILLY ROAD NORTHEAST
505243	EVERGREEN NURSING & REHAB CENTER	430 LILLY ROAD NORTHEAST

OLYMPIA	WA	98506	(360) 491-9700
OLYMPIA	WA	98506	(360) 491-9700
OLYMPIA	WA	98506	(360) 491-9700
OLYMPIA	WA	98506	(360) 491-9700
OLYMPIA	WA	98506	(360) 491-9700
OLYMPIA	WA	98506	(360) 491-9700
OLYMPIA	WA	98506	(360) 491-9700

03/14/2008	04/18/2008
03/14/2008	04/18/2008
03/14/2008	04/18/2008
03/14/2008	04/18/2008
05/15/2008	06/06/2008
06/18/2008	07/16/2008
12/16/2008	01/09/2009

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Assessment Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies

Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Pattern	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.	Isolated	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Pattern	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Pattern	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating	Pattern	Minimal harm or potential for actual harm

505243	EVERGREEN NURSING & REHAB CENTER	430 LILLY ROAD NORTHEAST
505243	EVERGREEN NURSING & REHAB CENTER	430 LILLY ROAD NORTHEAST
505243	EVERGREEN NURSING & REHAB CENTER	430 LILLY ROAD NORTHEAST
505243	EVERGREEN NURSING & REHAB CENTER	430 LILLY ROAD NORTHEAST
505243	EVERGREEN NURSING & REHAB CENTER	430 LILLY ROAD NORTHEAST
505243	EVERGREEN NURSING & REHAB CENTER	430 LILLY ROAD NORTHEAST

OLYMPIA	WA	98506	(360) 491-9700
OLYMPIA	WA	98506	(360) 491-9700
OLYMPIA	WA	98506	(360) 491-9700
OLYMPIA	WA	98506	(360) 491-9700
OLYMPIA	WA	98506	(360) 491-9700
OLYMPIA	WA	98506	(360) 491-9700

04/16/2009	05/04/2009
04/16/2009	05/04/2009
04/16/2009	05/04/2009
04/16/2009	05/04/2009
01/15/2010	01/18/2010
01/15/2010	02/09/2010

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Pharmacy Service Deficiencies
Health	Pharmacy Service Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies

residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.		
Give professional services that meet a professional standard of quality.	Pattern	Minimal harm or potential for actual harm
Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Isolated	Minimal harm or potential for actual harm
Make sure that residents are safe from serious medication errors.	Isolated	Minimal harm or potential for actual harm
Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Immediate jeopardy to resident health or safety
Give residents proper treatment to prevent new bed (pressure)	Isolated	Actual harm

505243	EVERGREEN NURSING & REHAB CENTER	430 LILLY ROAD NORTHEAST
505243	EVERGREEN NURSING & REHAB CENTER	430 LILLY ROAD NORTHEAST
505243	EVERGREEN NURSING & REHAB CENTER	430 LILLY ROAD NORTHEAST
505243	EVERGREEN NURSING & REHAB CENTER	430 LILLY ROAD NORTHEAST
505243	EVERGREEN NURSING & REHAB CENTER	430 LILLY ROAD NORTHEAST
505243	EVERGREEN NURSING & REHAB CENTER	430 LILLY ROAD NORTHEAST
505243	EVERGREEN NURSING & REHAB CENTER	430 LILLY ROAD NORTHEAST

OLYMPIA	WA	98506	(360) 491-9700
OLYMPIA	WA	98506	(360) 491-9700
OLYMPIA	WA	98506	(360) 491-9700
OLYMPIA	WA	98506	(360) 491-9700
OLYMPIA	WA	98506	(360) 491-9700
OLYMPIA	WA	98506	(360) 491-9700
OLYMPIA	WA	98506	(360) 491-9700
OLYMPIA	WA	98506	(360) 491-9700

01/15/2010	02/09/2010
03/17/2010	04/07/2010
03/17/2010	04/07/2010
06/17/2010	08/23/2010
06/17/2010	08/23/2010
07/14/2010	08/23/2010
07/14/2010	08/23/2010

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Resident Assessment Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies

sores or heal existing bed sores.		
Give professional services that meet a professional standard of quality.	Pattern	Minimal harm or potential for actual harm
Make sure all assessments are accurate, coordinated by an RN, done by the right professional, and are signed by the person completing them.	Isolated	Minimal harm or potential for actual harm
Make sure that each resident's nutritional needs were met.	Isolated	Actual harm
Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a	Isolated	Actual harm

505243	EVERGREEN NURSING & REHAB CENTER	430 LILLY ROAD NORTHEAST
505243	EVERGREEN NURSING & REHAB CENTER	430 LILLY ROAD NORTHEAST
505243	EVERGREEN NURSING & REHAB CENTER	430 LILLY ROAD NORTHEAST
505243	EVERGREEN NURSING & REHAB CENTER	430 LILLY ROAD NORTHEAST
505243	EVERGREEN NURSING & REHAB CENTER	430 LILLY ROAD NORTHEAST
505243	EVERGREEN NURSING & REHAB CENTER	430 LILLY ROAD

OLYMPIA	WA	98506	(360) 491-9700
OLYMPIA	WA	98506	(360) 491-9700
OLYMPIA	WA	98506	(360) 491-9700
OLYMPIA	WA	98506	(360) 491-9700
OLYMPIA	WA	98506	(360) 491-9700
OLYMPIA	WA	98506	(360) 491-9700

08/11/2010	08/23/2010
10/28/2010	12/17/2010
11/19/2010	12/17/2010
11/19/2010	12/17/2010
01/04/2011	03/21/2011
01/04/2011	03/21/2011

Health	Pharmacy Service Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Resident Assessment Deficiencies

need to alter treatment significantly, or the resident must be transferred or discharged.		
Make sure that residents are safe from serious medication errors.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Make a complete assessment	Isolated	Minimal harm or potential for actual

Washington State
Based on Nursing Home Compare - Complaint Deficiency

		NORTHEAST
505243	EVERGREEN NURSING & REHAB CENTER	430 LILLY ROAD NORTHEAST
505243	EVERGREEN NURSING & REHAB CENTER	430 LILLY ROAD NORTHEAST
505243	EVERGREEN NURSING & REHAB CENTER	430 LILLY ROAD NORTHEAST
505243	EVERGREEN NURSING & REHAB CENTER	430 LILLY ROAD NORTHEAST
505243	EVERGREEN NURSING & REHAB CENTER	430 LILLY ROAD NORTHEAST
505243	EVERGREEN NURSING & REHAB CENTER	430 LILLY ROAD NORTHEAST
505243	EVERGREEN NURSING & REHAB CENTER	430 LILLY ROAD NORTHEAST

OLYMPIA	WA	98506	(360) 491-9700
OLYMPIA	WA	98506	(360) 491-9700
OLYMPIA	WA	98506	(360) 491-9700
OLYMPIA	WA	98506	(360) 491-9700
OLYMPIA	WA	98506	(360) 491-9700
OLYMPIA	WA	98506	(360) 491-9700
OLYMPIA	WA	98506	(360) 491-9700

01/04/2011	03/21/2011
01/21/2011	03/21/2011
01/21/2011	03/21/2011
01/21/2011	03/21/2011
01/21/2011	03/21/2011
01/21/2011	03/21/2011
01/21/2011	03/21/2011
01/21/2011	03/21/2011

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Assessment Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Pharmacy Service Deficiencies
Health	Pharmacy Service Deficiencies
Health	Quality Care Deficiencies

that covers all questions for areas that are listed in official regulations.		harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated	Actual harm
Give professional services that meet a professional standard of quality.	Isolated	Actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Pattern	Actual harm
Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Isolated	Actual harm
Make sure that residents are safe from serious medication errors.	Isolated	Immediate jeopardy to resident health or safety
Have enough nurses to care for every resident in a way that maximizes the resident's well	Pattern	Actual harm

505243	EVERGREEN NURSING & REHAB CENTER	430 LILLY ROAD NORTHEAST
505243	EVERGREEN NURSING & REHAB CENTER	430 LILLY ROAD NORTHEAST
505243	EVERGREEN NURSING & REHAB CENTER	430 LILLY ROAD NORTHEAST
505243	EVERGREEN NURSING & REHAB CENTER	430 LILLY ROAD NORTHEAST
505243	EVERGREEN NURSING & REHAB CENTER	430 LILLY ROAD NORTHEAST

OLYMPIA	WA	98506	(360) 491-9700
OLYMPIA	WA	98506	(360) 491-9700
OLYMPIA	WA	98506	(360) 491-9700
OLYMPIA	WA	98506	(360) 491-9700
OLYMPIA	WA	98506	(360) 491-9700

01/21/2011	03/21/2011
01/21/2011	03/21/2011
01/21/2011	03/21/2011
01/21/2011	03/21/2011
01/21/2011	03/21/2011

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Pharmacy Service Deficiencies
Health	Administration Deficiencies
Health	Mistreatment Deficiencies

being.		
Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated	Minimal harm or potential for actual harm
Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.	Isolated	Minimal harm or potential for actual harm
Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Isolated	Minimal harm or potential for actual harm
1) Set up a group that is legally responsible for writing and setting up policies for leading and running the nursing home; or 2) hire a properly licensed administrator.	Widespread	Immediate jeopardy to resident health or safety
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of	Isolated	Minimal harm or potential for actual harm

505243	EVERGREEN NURSING & REHAB CENTER	430 LILLY ROAD NORTHEAST
505243	EVERGREEN NURSING & REHAB CENTER	430 LILLY ROAD NORTHEAST
505243	EVERGREEN NURSING & REHAB CENTER	430 LILLY ROAD NORTHEAST
505246	AVALON CARE CENTER - PULLMAN	NORTHWEST 1310 DEANE
505246	AVALON CARE CENTER - PULLMAN	NORTHWEST 1310 DEANE
505246	AVALON CARE CENTER - PULLMAN	NORTHWEST 1310 DEANE

OLYMPIA	WA	98506	(360) 491-9700
OLYMPIA	WA	98506	(360) 491-9700
OLYMPIA	WA	98506	(360) 491-9700
PULLMAN	WA	99163	(509) 332-1566
PULLMAN	WA	99163	(509) 332-1566
PULLMAN	WA	99163	(509) 332-1566

01/21/2011	03/21/2011
02/17/2011	03/21/2011
02/17/2011	03/21/2011
02/26/2009	03/17/2009
02/26/2009	03/17/2009
02/26/2009	03/17/2009

Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Administration Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies

abuse, neglect or mistreatment of residents.		
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated	Minimal harm or potential for actual harm
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated	Actual harm
Be administered in a way that leads to the highest possible level of well being for each resident.	Pattern	Immediate jeopardy to resident health or safety
Protect each resident from all abuse, physical punishment, and being separated from others.	Pattern	Immediate jeopardy to resident health or safety
1) Hire only people who have no legal history of abusing,	Pattern	Immediate jeopardy to resident health or safety

Washington State

Based on Nursing Home Compare - Complaint Deficiency

505246	AVALON CARE CENTER - PULLMAN	NORTHWEST 1310 DEANE
505246	AVALON CARE CENTER - PULLMAN	NORTHWEST 1310 DEANE
505246	AVALON CARE CENTER - PULLMAN	NORTHWEST 1310 DEANE
505251	WHITMAN HEALTH & REHAB CENTER	1150 WEST FAIRVIEW ROAD

Washington State

Based on Nursing Home Compare - Complaint Deficiency

PULLMAN	WA	99163	(509) 332-1566
PULLMAN	WA	99163	(509) 332-1566
PULLMAN	WA	99163	(509) 332-1566
COLFAX	WA	99111	(509) 397-4603

Washington State

Based on Nursing Home Compare - Complaint Deficiency

02/26/2009	03/17/2009
07/31/2009	09/10/2009
03/02/2010	04/02/2010
04/30/2008	06/02/2008

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Mistreatment Deficiencies
Health	Resident Rights Deficiencies
Health	Pharmacy Service Deficiencies
Health	Mistreatment Deficiencies

neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.		
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Pattern	Immediate jeopardy to resident health or safety
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Make sure that residents are safe from serious medication errors.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm

505251	WHITMAN HEALTH & REHAB CENTER	1150 WEST FAIRVIEW ROAD
505251	WHITMAN HEALTH & REHAB CENTER	1150 WEST FAIRVIEW ROAD
505251	WHITMAN HEALTH & REHAB CENTER	1150 WEST FAIRVIEW ROAD
505251	WHITMAN HEALTH & REHAB CENTER	1150 WEST FAIRVIEW ROAD
505251	WHITMAN HEALTH & REHAB CENTER	1150 WEST FAIRVIEW ROAD
505251	WHITMAN HEALTH & REHAB CENTER	1150 WEST FAIRVIEW ROAD
505251	WHITMAN HEALTH & REHAB CENTER	1150 WEST FAIRVIEW ROAD
505252	BURIEN NURSING AND REHABILITATION CENTER	1031 SOUTHWEST 130TH STREET

COLFAX	WA	99111	(509) 397-4603
COLFAX	WA	99111	(509) 397-4603
COLFAX	WA	99111	(509) 397-4603
COLFAX	WA	99111	(509) 397-4603
COLFAX	WA	99111	(509) 397-4603
COLFAX	WA	99111	(509) 397-4603
COLFAX	WA	99111	(509) 397-4603
COLFAX	WA	99111	(509) 397-4603
BURIEN	WA	98146	(206) 242-3213

04/30/2008	06/02/2008
09/18/2008	10/10/2008
09/18/2008	10/10/2008
06/30/2009	07/29/2009
10/07/2009	10/30/2009
09/30/2010	11/09/2010
09/30/2010	11/09/2010
01/14/2008	02/28/2008

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies

Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Pattern	Minimal harm or potential for actual harm
Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid	Isolated	Minimal harm or potential for actual harm

505252	BURIEN NURSING AND REHABILITATION CENTER	1031 SOUTHWEST 130TH STREET
505252	BURIEN NURSING AND REHABILITATION CENTER	1031 SOUTHWEST 130TH STREET
505252	BURIEN NURSING AND REHABILITATION CENTER	1031 SOUTHWEST 130TH STREET
505252	BURIEN NURSING AND REHABILITATION CENTER	1031 SOUTHWEST 130TH STREET
505252	BURIEN NURSING AND REHABILITATION CENTER	1031 SOUTHWEST 130TH STREET
505252	BURIEN NURSING AND REHABILITATION CENTER	1031 SOUTHWEST 130TH STREET
505252	BURIEN NURSING AND REHABILITATION CENTER	1031 SOUTHWEST 130TH STREET
505254	ROO-LAN HEALTHCARE CENTER	1505 SOUTHEAST CARPENTER ROAD

BURIEN	WA	98146	(206) 242-3213
BURIEN	WA	98146	(206) 242-3213
BURIEN	WA	98146	(206) 242-3213
BURIEN	WA	98146	(206) 242-3213
BURIEN	WA	98146	(206) 242-3213
BURIEN	WA	98146	(206) 242-3213
BURIEN	WA	98146	(206) 242-3213
LACEY	WA	98503	(360) 491-1765

08/05/2008	08/31/2008
08/05/2008	08/31/2008
01/27/2009	03/31/2009
09/17/2009	11/16/2009
10/06/2009	10/19/2009
10/30/2009	11/23/2009
10/30/2009	11/23/2009
06/12/2008	07/11/2008

Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies
Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Administration Deficiencies
Health	Administration Deficiencies

covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.		
Provide needed housekeeping and maintenance.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Help and prepare each resident for a safe and easy discharge and transfer from the nursing home.	Isolated	Minimal harm or potential for actual harm
Keep all essential equipment working safely.	Pattern	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Give professional services that meet a professional standard of quality.	Pattern	Minimal harm or potential for actual harm
Keep accurate and appropriate medical records.	Pattern	Minimal harm or potential for actual harm
Quickly tell the resident's doctor the results of x-rays and other	Isolated	Minimal harm or potential for actual harm

		CARPENTER ROAD
505254	ROO-LAN HEALTHCARE CENTER	1505 SOUTHEAST CARPENTER ROAD
505254	ROO-LAN HEALTHCARE CENTER	1505 SOUTHEAST CARPENTER ROAD
505254	ROO-LAN HEALTHCARE CENTER	1505 SOUTHEAST CARPENTER ROAD
505254	ROO-LAN HEALTHCARE CENTER	1505 SOUTHEAST CARPENTER ROAD
505254	ROO-LAN HEALTHCARE CENTER	1505 SOUTHEAST CARPENTER ROAD
505254	ROO-LAN HEALTHCARE CENTER	1505 SOUTHEAST CARPENTER ROAD
505254	ROO-LAN HEALTHCARE CENTER	1505 SOUTHEAST CARPENTER ROAD

LACEY	WA	98503	(360) 491-1765
LACEY	WA	98503	(360) 491-1765
LACEY	WA	98503	(360) 491-1765
LACEY	WA	98503	(360) 491-1765
LACEY	WA	98503	(360) 491-1765
LACEY	WA	98503	(360) 491-1765
LACEY	WA	98503	(360) 491-1765

12/14/2009	01/01/2010
12/14/2009	01/01/2010
01/20/2010	02/15/2010
03/11/2010	04/05/2010
03/11/2010	04/05/2010
10/26/2010	11/30/2010
01/14/2011	02/15/2011

Health	Resident Assessment Deficiencies
Health	Environmental Deficiencies
Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies
Health	Pharmacy Service Deficiencies
Health	Environmental Deficiencies
Health	Mistreatment Deficiencies

the results of x-rays and other tests.		harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Make sure that residents are safe from serious medication errors.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing,	Isolated	Minimal harm or potential for actual harm

505255	AVALON CARE CENTER - OTHELLO LLC	495 NORTH THIRTEENTH STREET
505257	ALDERWOOD MANOR	3600 EAST HARTSON AVENUE
505257	ALDERWOOD MANOR	3600 EAST HARTSON AVENUE
505257	ALDERWOOD MANOR	3600 EAST HARTSON AVENUE
505257	ALDERWOOD MANOR	3600 EAST HARTSON AVENUE
505257	ALDERWOOD MANOR	3600 EAST HARTSON AVENUE

OTHELLO	WA	99344	(509) 488-9609
SPOKANE	WA	99202	(509) 535-2071
SPOKANE	WA	99202	(509) 535-2071
SPOKANE	WA	99202	(509) 535-2071
SPOKANE	WA	99202	(509) 535-2071
SPOKANE	WA	99202	(509) 535-2071

12/19/2008	02/02/2009
02/19/2008	02/20/2008
03/14/2008	04/03/2008
10/29/2009	11/06/2009
05/28/2010	06/29/2010
11/12/2010	12/09/2010

Health	Pharmacy Service Deficiencies
Health	Environmental Deficiencies
Health	Resident Rights Deficiencies
Health	Pharmacy Service Deficiencies
Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies

neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.		
Make sure that residents are safe from serious medication errors.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Write and use a policy that lets each resident return to the nursing home after a hospital stay or leave for therapy.	Isolated	Minimal harm or potential for actual harm
Properly mark drugs and other similar products.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm

505257	ALDERWOOD MANOR	3600 EAST HARTSON AVENUE
505257	ALDERWOOD MANOR	3600 EAST HARTSON AVENUE
505257	ALDERWOOD MANOR	3600 EAST HARTSON AVENUE
505260	FORT VANCOUVER CONVALESCENT C	8507 NORTHEAST 8TH WAY
505260	FORT VANCOUVER CONVALESCENT C	8507 NORTHEAST 8TH WAY
505260	FORT VANCOUVER CONVALESCENT C	8507 NORTHEAST 8TH WAY
505260	FORT VANCOUVER CONVALESCENT C	8507 NORTHEAST 8TH WAY
505260	FORT VANCOUVER CONVALESCENT C	8507 NORTHEAST 8TH

SPOKANE	WA	99202	(509) 535-2071
SPOKANE	WA	99202	(509) 535-2071
SPOKANE	WA	99202	(509) 535-2071
VANCOUVER	WA	98664	(360) 254-5335
VANCOUVER	WA	98664	(360) 254-5335
VANCOUVER	WA	98664	(360) 254-5335
VANCOUVER	WA	98664	(360) 254-5335
VANCOUVER	WA	98664	(360) 254-5335

02/02/2011	03/09/2011
02/02/2011	03/09/2011
02/16/2011	03/09/2011
05/28/2008	06/07/2008
05/28/2008	06/07/2008
08/05/2008	08/22/2008
10/27/2008	10/31/2008
03/20/2009	04/03/2009

Health	Pharmacy Service Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Pharmacy Service Deficiencies

Properly mark drugs and other similar products.	Pattern	Minimal harm or potential for actual harm
Provide enough notice before discharging or transferring a resident.	Isolated	Minimal harm or potential for actual harm
Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated	Minimal harm or potential for actual harm
Protect the resident from a transfer or discharge that is not wanted or needed.	Isolated	Minimal harm or potential for actual harm
Provide written records when a resident is transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Pattern	Minimal harm or potential for actual harm
Make sure that residents are safe	Isolated	Minimal harm or potential for actual

		WAY
505260	FORT VANCOUVER CONVALESCENT C	8507 NORTHEAST 8TH WAY
505260	FORT VANCOUVER CONVALESCENT C	8507 NORTHEAST 8TH WAY
505260	FORT VANCOUVER CONVALESCENT C	8507 NORTHEAST 8TH WAY
505260	FORT VANCOUVER CONVALESCENT C	8507 NORTHEAST 8TH WAY
505260	FORT VANCOUVER CONVALESCENT C	8507 NORTHEAST 8TH WAY
505261	LAKE RIDGE SOLANA ALZHEIMER'S CARE	817 EAST PLUM

VANCOUVER	WA	98664	(360) 254-5335
VANCOUVER	WA	98664	(360) 254-5335
VANCOUVER	WA	98664	(360) 254-5335
VANCOUVER	WA	98664	(360) 254-5335
VANCOUVER	WA	98664	(360) 254-5335
MOSES LAKE	WA	98837	(509) 765-7835

04/21/2009	05/11/2009
01/13/2010	02/11/2010
02/11/2010	03/10/2010
07/20/2010	08/18/2010
09/10/2010	11/08/2010
12/07/2009	12/23/2009

Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Pharmacy Service Deficiencies
Health	Pharmacy Service Deficiencies
Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies

from serious medication errors.		harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Isolated	Minimal harm or potential for actual harm
Make sure that residents are safe from serious medication errors.	Isolated	Actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Give professional services that	Isolated	Minimal harm or potential for actual

	CENTER	STREET
505261	LAKE RIDGE SOLANA ALZHEIMER'S CARE CENTER	817 EAST PLUM STREET
505262	SHORELINE HEALTH AND REHABILITATION CENTER	2818 NORTHEAST 145TH STREET
505262	SHORELINE HEALTH AND REHABILITATION CENTER	2818 NORTHEAST 145TH STREET
505262	SHORELINE HEALTH AND REHABILITATION CENTER	2818 NORTHEAST 145TH STREET
505262	SHORELINE HEALTH AND REHABILITATION CENTER	2818 NORTHEAST 145TH STREET
505262	SHORELINE HEALTH AND REHABILITATION CENTER	2818 NORTHEAST 145TH STREET
505262	SHORELINE HEALTH AND REHABILITATION CENTER	2818 NORTHEAST 145TH STREET

Washington State

Based on Nursing Home Compare - Complaint Deficiency

MOSES LAKE	WA	98837	(509) 765-7835
SEATTLE	WA	98155	(206) 364-8810
SEATTLE	WA	98155	(206) 364-8810
SEATTLE	WA	98155	(206) 364-8810
SEATTLE	WA	98155	(206) 364-8810
SEATTLE	WA	98155	(206) 364-8810
SEATTLE	WA	98155	(206) 364-8810

01/15/2010	02/04/2010
01/15/2008	03/19/2008
01/15/2008	03/19/2008
01/15/2008	03/19/2008
02/25/2008	03/19/2008
03/06/2008	03/19/2008
03/06/2008	03/19/2008

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Environmental Deficiencies
Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Mistreatment Deficiencies

meet a professional standard of quality.		harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Immediate jeopardy to resident health or safety
Write and use policies that forbid mistreatment, neglect and abuse	Isolated	Immediate jeopardy to resident health or safety

505262	SHORELINE HEALTH AND REHABILITATION CENTER	2818 NORTHEAST 145TH STREET
505262	SHORELINE HEALTH AND REHABILITATION CENTER	2818 NORTHEAST 145TH STREET
505262	SHORELINE HEALTH AND REHABILITATION CENTER	2818 NORTHEAST 145TH STREET
505262	SHORELINE HEALTH AND REHABILITATION CENTER	2818 NORTHEAST 145TH STREET
505262	SHORELINE HEALTH AND REHABILITATION CENTER	2818 NORTHEAST 145TH STREET
505262	SHORELINE HEALTH AND REHABILITATION CENTER	2818 NORTHEAST 145TH STREET
505262	SHORELINE HEALTH AND REHABILITATION CENTER	2818 NORTHEAST 145TH STREET
505262	SHORELINE HEALTH AND REHABILITATION	2818 NORTHEAST

SEATTLE	WA	98155	(206) 364-8810
SEATTLE	WA	98155	(206) 364-8810
SEATTLE	WA	98155	(206) 364-8810
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SEATTLE	WA	98155	(206) 364-8810
SEATTLE	WA	98155	(206) 364-8810
SEATTLE	WA	98155	(206) 364-8810

03/06/2008	03/19/2008
04/18/2008	04/23/2008
06/24/2008	07/16/2008
06/24/2008	07/16/2008
06/24/2008	07/16/2008
06/24/2008	07/16/2008
08/12/2008	09/25/2008
08/12/2008	09/25/2008

Health	Resident Rights Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Assessment Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Administration Deficiencies
Health	Pharmacy Service Deficiencies
Health	Administration Deficiencies

of residents and theft of residents' property.		
Write and use a policy that lets each resident return to the nursing home after a hospital stay or leave for therapy.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Actual harm
Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
post nurse staffing information.	Isolated	Minimal harm or potential for actual harm
At least once a month, have a licensed pharmacist check the drugs that each resident takes.	Isolated	Actual harm
1) Set up a group that is legally	Pattern	Actual harm

505262	SHORELINE HEALTH AND REHABILITATION CENTER	2818 NORTHEAST 145TH STREET
505262	SHORELINE HEALTH AND REHABILITATION CENTER	2818 NORTHEAST 145TH STREET
505262	SHORELINE HEALTH AND REHABILITATION CENTER	2818 NORTHEAST 145TH STREET
505262	SHORELINE HEALTH AND REHABILITATION CENTER	2818 NORTHEAST 145TH STREET
505262	SHORELINE HEALTH AND REHABILITATION CENTER	2818 NORTHEAST 145TH STREET
505262	SHORELINE HEALTH AND REHABILITATION CENTER	2818 NORTHEAST 145TH STREET
505262	SHORELINE HEALTH AND REHABILITATION CENTER	2818 NORTHEAST 145TH STREET
505262	SHORELINE HEALTH AND REHABILITATION CENTER	2818 NORTHEAST 145TH STREET

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SEATTLE	WA	98155	(206) 364-8810
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SEATTLE	WA	98155	(206) 364-8810
SEATTLE	WA	98155	(206) 364-8810
SEATTLE	WA	98155	(206) 364-8810

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Based on Nursing Home Compare - Complaint Deficiency

08/12/2008	09/25/2008
08/25/2008	09/25/2008
08/25/2008	09/25/2008
09/10/2008	09/25/2008
10/28/2008	01/09/2009
12/17/2008	01/09/2009
04/17/2009	05/15/2009

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Administration Deficiencies
Health	Quality Care Deficiencies
Health	Resident Assessment Deficiencies
Health	Resident Rights Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies

1) Set up a group that is legally responsible for writing and setting up policies for leading and running the nursing home; or 2) hire a properly licensed administrator.	Pattern	Actual harm
Give professional services that meet a professional standard of quality.	Isolated	Actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Pattern	Minimal harm or potential for actual harm
Let each resident choose a personal doctor.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated	Actual harm
Keep temperature levels comfortable and safe.	Pattern	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of	Isolated	Minimal harm or potential for actual harm

505262	SHORELINE HEALTH AND REHABILITATION CENTER	2818 NORTHEAST 145TH STREET
505262	SHORELINE HEALTH AND REHABILITATION CENTER	2818 NORTHEAST 145TH STREET
505262	SHORELINE HEALTH AND REHABILITATION CENTER	2818 NORTHEAST 145TH STREET
505262	SHORELINE HEALTH AND REHABILITATION CENTER	2818 NORTHEAST 145TH STREET
505262	SHORELINE HEALTH AND REHABILITATION CENTER	2818 NORTHEAST 145TH STREET
505262	SHORELINE HEALTH AND REHABILITATION CENTER	2818 NORTHEAST 145TH STREET
505262	SHORELINE HEALTH AND REHABILITATION CENTER	2818 NORTHEAST 145TH STREET

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SEATTLE	WA	98155	(206) 364-8810
SEATTLE	WA	98155	(206) 364-8810
SEATTLE	WA	98155	(206) 364-8810

04/17/2009	05/15/2009
04/17/2009	05/15/2009
04/17/2009	05/15/2009
05/28/2009	06/19/2009
07/24/2009	09/09/2009
08/17/2009	09/09/2009
08/21/2009	09/09/2009

Health	Resident Rights Deficiencies
Health	Mistreatment Deficiencies
Health	Pharmacy Service Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Administration Deficiencies
Health	Environmental Deficiencies

quality.		
Make sure each resident has the right to choose activities, schedules and health care according to his or her interests, assessment, and plan of care.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Pattern	Minimal harm or potential for actual harm
Properly mark drugs and other similar products.	Pattern	Minimal harm or potential for actual harm
Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
post nurse staffing information.	Pattern	Potential for minimal harm
Make sure each resident has 1) at least one window to the	Isolated	Minimal harm or potential for actual harm

505262	SHORELINE HEALTH AND REHABILITATION CENTER	2818 NORTHEAST 145TH STREET
505262	SHORELINE HEALTH AND REHABILITATION CENTER	2818 NORTHEAST 145TH STREET
505262	SHORELINE HEALTH AND REHABILITATION CENTER	2818 NORTHEAST 145TH STREET
505262	SHORELINE HEALTH AND REHABILITATION CENTER	2818 NORTHEAST 145TH STREET
505262	SHORELINE HEALTH AND REHABILITATION CENTER	2818 NORTHEAST 145TH STREET

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SEATTLE	WA	98155	(206) 364-8810
SEATTLE	WA	98155	(206) 364-8810
SEATTLE	WA	98155	(206) 364-8810

08/21/2009	09/09/2009
08/21/2009	09/09/2009
08/21/2009	09/09/2009
10/02/2009	12/10/2009
01/13/2010	02/01/2010

Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies

outside in a room; 2) a room at or above ground level; 3) an adequate bed; 4) furniture that meets the resident's needs; or 5) enough closet space.		
Give enough notice to the resident before changing the resident's room or roommate.	Isolated	Actual harm
Provide enough notice before discharging or transferring a resident.	Isolated	Actual harm
Help and prepare each resident for a safe and easy discharge and transfer from the nursing home.	Isolated	Actual harm
Make sure that residents receive treatment/services to continue to be able to care for themselves, unless a change is unavoidable.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must	Isolated	Minimal harm or potential for actual harm

505262	SHORELINE HEALTH AND REHABILITATION CENTER	2818 NORTHEAST 145TH STREET
505262	SHORELINE HEALTH AND REHABILITATION CENTER	2818 NORTHEAST 145TH STREET
505262	SHORELINE HEALTH AND REHABILITATION CENTER	2818 NORTHEAST 145TH STREET
505262	SHORELINE HEALTH AND REHABILITATION CENTER	2818 NORTHEAST 145TH STREET
505262	SHORELINE HEALTH AND REHABILITATION CENTER	2818 NORTHEAST 145TH STREET

SEATTLE	WA	98155	(206) 364-8810
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SEATTLE	WA	98155	(206) 364-8810
SEATTLE	WA	98155	(206) 364-8810
SEATTLE	WA	98155	(206) 364-8810

02/24/2010	02/25/2010
02/24/2010	02/25/2010
05/18/2010	06/27/2010
08/30/2010	09/09/2010
02/02/2011	02/25/2011

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Rights Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Rights Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies

be transferred or discharged.		
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Actual harm
Honor all of the resident's rights as a resident of the nursing home and as a citizen or resident of the United States.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm

505262	SHORELINE HEALTH AND REHABILITATION CENTER	2818 NORTHEAST 145TH STREET
505262	SHORELINE HEALTH AND REHABILITATION CENTER	2818 NORTHEAST 145TH STREET
505263	KITTITAS VALLEY HEALTH & REHAB CENTER	1050 E MOUNTAIN VIEW
505263	KITTITAS VALLEY HEALTH & REHAB CENTER	1050 E MOUNTAIN VIEW
505263	KITTITAS VALLEY HEALTH & REHAB CENTER	1050 E MOUNTAIN VIEW
505263	KITTITAS VALLEY HEALTH & REHAB CENTER	1050 E MOUNTAIN VIEW
505263	KITTITAS VALLEY HEALTH & REHAB CENTER	1050 E MOUNTAIN VIEW
505263	KITTITAS VALLEY HEALTH & REHAB CENTER	1050 E MOUNTAIN VIEW
505263	KITTITAS VALLEY HEALTH & REHAB CENTER	1050 E MOUNTAIN VIEW

SEATTLE	WA	98155	(206) 364-8810
SEATTLE	WA	98155	(206) 364-8810
ELLENSBURG	WA	98926	(509) 925-4171
ELLENSBURG	WA	98926	(509) 925-4171
ELLENSBURG	WA	98926	(509) 925-4171
ELLENSBURG	WA	98926	(509) 925-4171
ELLENSBURG	WA	98926	(509) 925-4171
ELLENSBURG	WA	98926	(509) 925-4171
ELLENSBURG	WA	98926	(509) 925-4171

02/02/2011	02/25/2011
02/02/2011	02/25/2011
01/25/2008	03/10/2008
03/25/2008	04/12/2008
03/25/2008	04/12/2008
04/28/2008	04/30/2008
04/28/2008	04/30/2008
04/28/2008	04/30/2008
06/17/2008	07/02/2008

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Administration Deficiencies
Health	Quality Care Deficiencies
Health	Resident Assessment Deficiencies
Health	Environmental Deficiencies
Health	Nutrition and Dietary Deficiencies
Health	Quality Care Deficiencies
Health	Administration Deficiencies
Health	Quality Care Deficiencies
Health	Administration Deficiencies

Give or get lab tests to meet the needs of residents.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Develop a plan with the resident and family for the resident's care after leaving the nursing home.	Pattern	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Pattern	Minimal harm or potential for actual harm
Store, cook, and give out food in a safe and clean way.	Pattern	Minimal harm or potential for actual harm
Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Isolated	Minimal harm or potential for actual harm
Hire nurse aides who have completed required training and shown that they are skilled.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Hire nurse aides who have completed required training and shown that they are skilled.	Isolated	Minimal harm or potential for actual harm

Washington State
Based on Nursing Home Compare - Complaint Deficiency

505263	KITTITAS VALLEY HEALTH & REHAB CENTER	1050 E MOUNTAIN VIEW
505263	KITTITAS VALLEY HEALTH & REHAB CENTER	1050 E MOUNTAIN VIEW
505263	KITTITAS VALLEY HEALTH & REHAB CENTER	1050 E MOUNTAIN VIEW
505263	KITTITAS VALLEY HEALTH & REHAB CENTER	1050 E MOUNTAIN VIEW
505263	KITTITAS VALLEY HEALTH & REHAB CENTER	1050 E MOUNTAIN VIEW
505263	KITTITAS VALLEY HEALTH & REHAB CENTER	1050 E MOUNTAIN VIEW

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ELLENSBURG	WA	98926	(509) 925-4171
ELLENSBURG	WA	98926	(509) 925-4171

10/23/2008	11/07/2008
10/23/2008	11/07/2008
06/26/2009	07/24/2009
06/26/2009	07/24/2009
06/26/2009	07/24/2009
10/16/2009	11/09/2009

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Pharmacy Service Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies
Health	Resident Assessment Deficiencies

shown that they are skilled.		
Make sure that residents are safe from serious medication errors.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Screen residents when they are first admitted to send them to an	Pattern	Potential for minimal harm

505263	KITTITAS VALLEY HEALTH & REHAB CENTER	1050 E MOUNTAIN VIEW
505263	KITTITAS VALLEY HEALTH & REHAB CENTER	1050 E MOUNTAIN VIEW
505263	KITTITAS VALLEY HEALTH & REHAB CENTER	1050 E MOUNTAIN VIEW
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505263	KITTITAS VALLEY HEALTH & REHAB CENTER	1050 E MOUNTAIN VIEW

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ELLENSBURG	WA	98926	(509) 925-4171
ELLENSBURG	WA	98926	(509) 925-4171

12/21/2009	01/11/2010
04/19/2010	05/14/2010
04/19/2010	05/14/2010
05/11/2010	05/27/2010
05/26/2010	06/18/2010
05/26/2010	06/18/2010
05/26/2010	06/18/2010
05/26/2010	06/18/2010

Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Resident Rights Deficiencies
Health	Mistreatment Deficiencies

area with special care for people with developmental disabilities or mental illness, if needed.		
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Pattern	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Pattern	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Pattern	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Pattern	Minimal harm or potential for actual harm
Provide needed housekeeping and maintenance.	Pattern	Minimal harm or potential for actual harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern	Minimal harm or potential for actual harm
Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated	Minimal harm or potential for actual harm

505263	KITTITAS VALLEY HEALTH & REHAB CENTER	1050 E MOUNTAIN VIEW
505263	KITTITAS VALLEY HEALTH & REHAB CENTER	1050 E MOUNTAIN VIEW
505263	KITTITAS VALLEY HEALTH & REHAB CENTER	1050 E MOUNTAIN VIEW
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505263	KITTITAS VALLEY HEALTH & REHAB CENTER	1050 E MOUNTAIN VIEW

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ELLENSBURG	WA	98926	(509) 925-4171
ELLENSBURG	WA	98926	(509) 925-4171
ELLENSBURG	WA	98926	(509) 925-4171
ELLENSBURG	WA	98926	(509) 925-4171
ELLENSBURG	WA	98926	(509) 925-4171
ELLENSBURG	WA	98926	(509) 925-4171
ELLENSBURG	WA	98926	(509) 925-4171
ELLENSBURG	WA	98926	(509) 925-4171

07/28/2010	09/23/2010
07/28/2010	09/23/2010
07/28/2010	09/23/2010
07/28/2010	09/23/2010
07/28/2010	09/23/2010
07/28/2010	09/23/2010
07/28/2010	09/23/2010
09/09/2010	09/23/2010
09/09/2010	09/23/2010

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Rights Deficiencies
Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Nutrition and Dietary Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies

needed for medical treatment.		
Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern	Minimal harm or potential for actual harm
Provide needed housekeeping and maintenance.	Pattern	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Pattern	Minimal harm or potential for actual harm
Provide bedrooms that open into an exit hallway.	Pattern	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Store, cook, and give out food in a safe and clean way.	Widespread	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of	Isolated	Minimal harm or potential for actual harm

505263	KITTITAS VALLEY HEALTH & REHAB CENTER	1050 E MOUNTAIN VIEW
505263	KITTITAS VALLEY HEALTH & REHAB CENTER	1050 E MOUNTAIN VIEW
505263	KITTITAS VALLEY HEALTH & REHAB CENTER	1050 E MOUNTAIN VIEW
505263	KITTITAS VALLEY HEALTH & REHAB CENTER	1050 E MOUNTAIN VIEW
505263	KITTITAS VALLEY HEALTH & REHAB CENTER	1050 E MOUNTAIN VIEW
505263	KITTITAS VALLEY HEALTH & REHAB CENTER	1050 E MOUNTAIN VIEW
505263	KITTITAS VALLEY HEALTH & REHAB CENTER	1050 E MOUNTAIN VIEW

ELLENSBURG	WA	98926	(509) 925-4171
ELLENSBURG	WA	98926	(509) 925-4171
ELLENSBURG	WA	98926	(509) 925-4171
ELLENSBURG	WA	98926	(509) 925-4171
ELLENSBURG	WA	98926	(509) 925-4171
ELLENSBURG	WA	98926	(509) 925-4171
ELLENSBURG	WA	98926	(509) 925-4171

12/07/2010	01/06/2011
12/07/2010	01/06/2011
12/07/2010	01/06/2011
12/07/2010	01/06/2011
12/28/2010	01/21/2011
01/10/2011	01/26/2011
03/01/2011	03/15/2011

Health	Environmental Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Resident Assessment Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies

investigate any acts or reports of abuse, neglect or mistreatment of residents.		
Provide needed housekeeping and maintenance.	Pattern	Minimal harm or potential for actual harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Screen residents when they are first admitted to send them to an area with special care for people with developmental disabilities or mental illness, if needed.	Pattern	Minimal harm or potential for actual harm
Honor all of the resident's rights as a resident of the nursing home and as a citizen or resident of the United States.	Isolated	Minimal harm or potential for actual harm
Protect the resident from a transfer or discharge that is not wanted or needed.	Isolated	Minimal harm or potential for actual harm

505264	AVAMERE SKILLED NURSING OF TACOMA	3625 EAST B STREET
505264	AVAMERE SKILLED NURSING OF TACOMA	3625 EAST B STREET
505264	AVAMERE SKILLED NURSING OF TACOMA	3625 EAST B STREET
505264	AVAMERE SKILLED NURSING OF TACOMA	3625 EAST B STREET
505264	AVAMERE SKILLED NURSING OF TACOMA	3625 EAST B STREET
505264	AVAMERE SKILLED NURSING OF TACOMA	3625 EAST B STREET
505264	AVAMERE SKILLED NURSING OF TACOMA	3625 EAST B STREET

TACOMA	WA	98404	(253) 475-2507
TACOMA	WA	98404	(253) 475-2507
TACOMA	WA	98404	(253) 475-2507
TACOMA	WA	98404	(253) 475-2507
TACOMA	WA	98404	(253) 475-2507
TACOMA	WA	98404	(253) 475-2507
TACOMA	WA	98404	(253) 475-2507
TACOMA	WA	98404	(253) 475-2507

04/02/2008	05/15/2008
04/02/2008	05/15/2008
04/02/2008	05/15/2008
09/10/2008	01/01/1900
09/10/2008	10/24/2008
09/10/2008	10/24/2008
10/30/2008	11/18/2008

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Environmental Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies
Health	Mistreatment Deficiencies
Health	Environmental Deficiencies

Protect residents from mistreatment, neglect, and/or theft of personal property.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Provide enough notice before discharging or transferring a resident.	Isolated	Minimal harm or potential for actual harm
Help and prepare each resident for a safe and easy discharge and transfer from the nursing home.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause	Isolated	Actual harm

505264	AVAMERE SKILLED NURSING OF TACOMA	3625 EAST B STREET
505264	AVAMERE SKILLED NURSING OF TACOMA	3625 EAST B STREET
505264	AVAMERE SKILLED NURSING OF TACOMA	3625 EAST B STREET
505264	AVAMERE SKILLED NURSING OF TACOMA	3625 EAST B STREET
505264	AVAMERE SKILLED NURSING OF TACOMA	3625 EAST B STREET
505264	AVAMERE SKILLED NURSING OF TACOMA	3625 EAST B STREET

TACOMA	WA	98404	(253) 475-2507
TACOMA	WA	98404	(253) 475-2507
TACOMA	WA	98404	(253) 475-2507
TACOMA	WA	98404	(253) 475-2507
TACOMA	WA	98404	(253) 475-2507
TACOMA	WA	98404	(253) 475-2507

05/19/2009	06/30/2009
05/19/2009	06/30/2009
06/24/2009	07/08/2009
08/24/2009	10/07/2009
08/24/2009	10/07/2009
10/26/2009	12/01/2009

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Administration Deficiencies
Health	Resident Assessment Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Environmental Deficiencies

accidents.		
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm
1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated	Minimal harm or potential for actual harm
Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Be designed, built, equipped, or	Pattern	Minimal harm or potential for actual

505264	AVAMERE SKILLED NURSING OF TACOMA	3625 EAST B STREET
505264	AVAMERE SKILLED NURSING OF TACOMA	3625 EAST B STREET
505264	AVAMERE SKILLED NURSING OF TACOMA	3625 EAST B STREET
505264	AVAMERE SKILLED NURSING OF TACOMA	3625 EAST B STREET
505264	AVAMERE SKILLED NURSING OF TACOMA	3625 EAST B STREET
505264	AVAMERE SKILLED NURSING OF TACOMA	3625 EAST B STREET
505264	AVAMERE SKILLED NURSING OF TACOMA	3625 EAST B STREET
505264	AVAMERE SKILLED NURSING OF TACOMA	3625 EAST B STREET

TACOMA	WA	98404	(253) 475-2507
TACOMA	WA	98404	(253) 475-2507
TACOMA	WA	98404	(253) 475-2507
TACOMA	WA	98404	(253) 475-2507
TACOMA	WA	98404	(253) 475-2507
TACOMA	WA	98404	(253) 475-2507
TACOMA	WA	98404	(253) 475-2507
TACOMA	WA	98404	(253) 475-2507

10/26/2009	12/01/2009
11/04/2009	12/01/2009
01/11/2010	02/23/2010
05/11/2010	06/14/2010
05/11/2010	06/14/2010
05/11/2010	06/14/2010
05/11/2010	06/14/2010
06/08/2010	07/06/2010

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Resident Rights Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Assessment Deficiencies

well kept to protect the health and safety of residents, workers, and the public.		harm
Make sure there is a program to prevent/deal with mice, insects, or other pests.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Pattern	Minimal harm or potential for actual harm
Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Provide needed housekeeping and maintenance.	Isolated	Minimal harm or potential for actual harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's	Isolated	Minimal harm or potential for actual harm

505264	AVAMERE SKILLED NURSING OF TACOMA	3625 EAST B STREET
505264	AVAMERE SKILLED NURSING OF TACOMA	3625 EAST B STREET
505264	AVAMERE SKILLED NURSING OF TACOMA	3625 EAST B STREET
505264	AVAMERE SKILLED NURSING OF TACOMA	3625 EAST B STREET
505264	AVAMERE SKILLED NURSING OF TACOMA	3625 EAST B STREET
505264	AVAMERE SKILLED NURSING OF TACOMA	3625 EAST B STREET
505264	AVAMERE SKILLED NURSING OF TACOMA	3625 EAST B STREET
505264	AVAMERE SKILLED NURSING OF TACOMA	3625 EAST B STREET

TACOMA	WA	98404	(253) 475-2507
TACOMA	WA	98404	(253) 475-2507
TACOMA	WA	98404	(253) 475-2507
TACOMA	WA	98404	(253) 475-2507
TACOMA	WA	98404	(253) 475-2507
TACOMA	WA	98404	(253) 475-2507
TACOMA	WA	98404	(253) 475-2507
TACOMA	WA	98404	(253) 475-2507

06/08/2010	07/06/2010
06/08/2010	07/06/2010
07/22/2010	08/24/2010
07/22/2010	08/24/2010
07/22/2010	08/24/2010
07/22/2010	08/24/2010
07/22/2010	08/24/2010
07/22/2010	08/24/2010
07/22/2010	08/24/2010

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Nutrition and Dietary Deficiencies
Health	Environmental Deficiencies
Health	Administration Deficiencies
Health	Administration Deficiencies

that meets all of a resident's needs, with timetables and actions that can be measured.		harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Be designed, built, equipped, or well kept to protect the health and safety of residents, workers, and the public.	Pattern	Minimal harm or potential for actual harm
Store, cook, and give out food in a safe and clean way.	Widespread	Minimal harm or potential for actual harm
Make sure there is a program to prevent/deal with mice, insects, or other pests.	Pattern	Minimal harm or potential for actual harm
Be administered in a way that leads to the highest possible level of well being for each resident.	Widespread	Minimal harm or potential for actual harm
Give lab tests only when the attending doctor ordered them.	Pattern	Potential for minimal harm

505264	AVAMERE SKILLED NURSING OF TACOMA	3625 EAST B STREET
505264	AVAMERE SKILLED NURSING OF TACOMA	3625 EAST B STREET
505264	AVAMERE SKILLED NURSING OF TACOMA	3625 EAST B STREET
505264	AVAMERE SKILLED NURSING OF TACOMA	3625 EAST B STREET
505264	AVAMERE SKILLED NURSING OF TACOMA	3625 EAST B STREET
505264	AVAMERE SKILLED NURSING OF TACOMA	3625 EAST B STREET

TACOMA	WA	98404	(253) 475-2507
TACOMA	WA	98404	(253) 475-2507
TACOMA	WA	98404	(253) 475-2507
TACOMA	WA	98404	(253) 475-2507
TACOMA	WA	98404	(253) 475-2507
TACOMA	WA	98404	(253) 475-2507

07/22/2010	08/24/2010
07/22/2010	08/24/2010
09/27/2010	10/26/2010
09/27/2010	10/26/2010
09/27/2010	10/26/2010
10/04/2010	10/26/2010

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Administration Deficiencies
Health	Administration Deficiencies
Health	Nutrition and Dietary Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies

attending doctor ordered them.		
Have a detailed, written plan for disasters and emergencies.	Widespread	Potential for minimal harm
Train all employees on what to do in an emergency.	Widespread	Potential for minimal harm
1) Provide 3 meals daily at regular times; or 2) serve breakfast within 14 hours after dinner; or 3) offer a snack at bedtime each day.	Pattern	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Pattern	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a	Isolated	Minimal harm or potential for actual harm

505264	AVAMERE SKILLED NURSING OF TACOMA	3625 EAST B STREET
505264	AVAMERE SKILLED NURSING OF TACOMA	3625 EAST B STREET
505264	AVAMERE SKILLED NURSING OF TACOMA	3625 EAST B STREET
505264	AVAMERE SKILLED NURSING OF TACOMA	3625 EAST B STREET
505264	AVAMERE SKILLED NURSING OF TACOMA	3625 EAST B STREET
505264	AVAMERE SKILLED NURSING OF TACOMA	3625 EAST B STREET

TACOMA	WA	98404	(253) 475-2507
TACOMA	WA	98404	(253) 475-2507
TACOMA	WA	98404	(253) 475-2507
TACOMA	WA	98404	(253) 475-2507
TACOMA	WA	98404	(253) 475-2507
TACOMA	WA	98404	(253) 475-2507

10/04/2010	10/26/2010
10/04/2010	10/26/2010
10/04/2010	10/26/2010
10/18/2010	11/02/2010
10/18/2010	11/02/2010
12/09/2010	12/29/2010

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Administration Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies

need to alter treatment significantly, or the resident must be transferred or discharged.		
Provide services to meet the needs and preferences of each resident.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm
Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid	Pattern	Minimal harm or potential for actual

505264	AVAMERE SKILLED NURSING OF TACOMA	3625 EAST B STREET
505264	AVAMERE SKILLED NURSING OF TACOMA	3625 EAST B STREET
505264	AVAMERE SKILLED NURSING OF TACOMA	3625 EAST B STREET
505264	AVAMERE SKILLED NURSING OF TACOMA	3625 EAST B STREET
505265	EMERALD CARE	209 NORTH AHTANUM AVENUE
505265	EMERALD CARE	209 NORTH AHTANUM AVENUE
505265	EMERALD CARE	209 NORTH AHTANUM AVENUE
505265	EMERALD CARE	209 NORTH AHTANUM AVENUE

TACOMA	WA	98404	(253) 475-2507
TACOMA	WA	98404	(253) 475-2507
TACOMA	WA	98404	(253) 475-2507
TACOMA	WA	98404	(253) 475-2507
WAPATO	WA	98951	(509) 877-3175
WAPATO	WA	98951	(509) 877-3175
WAPATO	WA	98951	(509) 877-3175
WAPATO	WA	98951	(509) 877-3175

12/09/2010	12/29/2010
12/09/2010	12/29/2010
12/09/2010	12/29/2010
02/28/2011	03/14/2011
09/09/2008	09/30/2008
06/08/2009	07/01/2009
06/08/2009	07/01/2009
10/28/2009	12/01/2009

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Assessment Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies

mistreatment, neglect and abuse of residents and theft of residents' property.		harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated	Minimal harm or potential for actual harm
Try to resolve each resident's complaints quickly.	Pattern	Minimal harm or potential for actual harm
Develop a plan with the resident and family for the resident's care after leaving the nursing home.	Isolated	Minimal harm or potential for actual harm
Help and prepare each resident for a safe and easy discharge and transfer from the nursing home.	Isolated	Minimal harm or potential for actual harm
Provide activities to meet the needs of each resident.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm

505265	EMERALD CARE	209 NORTH AHTANUM AVENUE
505265	EMERALD CARE	209 NORTH AHTANUM AVENUE
505265	EMERALD CARE	209 NORTH AHTANUM AVENUE
505265	EMERALD CARE	209 NORTH AHTANUM AVENUE
505269	PACIFIC SPECIALTY & REHAB CARE	1015 NORTH GARRISON ROAD
505269	PACIFIC SPECIALTY & REHAB CARE	1015 NORTH GARRISON ROAD
505269	PACIFIC SPECIALTY & REHAB CARE	1015 NORTH GARRISON ROAD

WAPATO	WA	98951	(509) 877-3175
WAPATO	WA	98951	(509) 877-3175
WAPATO	WA	98951	(509) 877-3175
WAPATO	WA	98951	(509) 877-3175
VANCOUVER	WA	98664	(360) 694-7501
VANCOUVER	WA	98664	(360) 694-7501
VANCOUVER	WA	98664	(360) 694-7501

07/30/2010	08/25/2010
09/14/2010	10/09/2010
10/18/2010	11/15/2010
03/07/2011	03/25/2011
01/15/2008	04/01/2008
01/15/2008	04/01/2008
01/15/2008	04/01/2008

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Assessment Deficiencies
Health	Pharmacy Service Deficiencies
Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies

quality.		
Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated	Minimal harm or potential for actual harm
1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated	Actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Pattern	Minimal harm or potential for actual harm
Make sure that each resident's nutritional needs were met.	Isolated	Actual harm

505269	PACIFIC SPECIALTY & REHAB CARE	1015 NORTH GARRISON ROAD
505269	PACIFIC SPECIALTY & REHAB CARE	1015 NORTH GARRISON ROAD
505269	PACIFIC SPECIALTY & REHAB CARE	1015 NORTH GARRISON ROAD
505269	PACIFIC SPECIALTY & REHAB CARE	1015 NORTH GARRISON ROAD
505269	PACIFIC SPECIALTY & REHAB CARE	1015 NORTH GARRISON ROAD
505269	PACIFIC SPECIALTY & REHAB CARE	1015 NORTH GARRISON ROAD

VANCOUVER	WA	98664	(360) 694-7501
VANCOUVER	WA	98664	(360) 694-7501
VANCOUVER	WA	98664	(360) 694-7501
VANCOUVER	WA	98664	(360) 694-7501
VANCOUVER	WA	98664	(360) 694-7501
VANCOUVER	WA	98664	(360) 694-7501

02/06/2008	04/01/2008
02/06/2008	04/01/2008
09/22/2008	10/21/2008
09/22/2008	10/21/2008
09/22/2008	10/21/2008
09/22/2008	10/21/2008

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Administration Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Resident Assessment Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies

1) Set up a group that is legally responsible for writing and setting up policies for leading and running the nursing home; or 2) hire a properly licensed administrator.	Pattern	Actual harm
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Tell the resident completely about his or her health status.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must	Isolated	Minimal harm or potential for actual harm

505269	PACIFIC SPECIALTY & REHAB CARE	1015 NORTH GARRISON ROAD
505269	PACIFIC SPECIALTY & REHAB CARE	1015 NORTH GARRISON ROAD
505269	PACIFIC SPECIALTY & REHAB CARE	1015 NORTH GARRISON ROAD
505269	PACIFIC SPECIALTY & REHAB CARE	1015 NORTH GARRISON ROAD
505270	PARK WEST CARE CENTER	1703 CALIFORNIA AVENUE SOUTHWEST
505270	PARK WEST CARE CENTER	1703 CALIFORNIA AVENUE SOUTHWEST
505270	PARK WEST CARE CENTER	1703 CALIFORNIA AVENUE SOUTHWEST
505271	AVAMERE GEORGIAN HOUSE OF LAKEWOOD	8407 STEILACOOM BLVD SOUTHWEST

VANCOUVER	WA	98664	(360) 694-7501
VANCOUVER	WA	98664	(360) 694-7501
VANCOUVER	WA	98664	(360) 694-7501
VANCOUVER	WA	98664	(360) 694-7501
SEATTLE	WA	98116	(206) 937-9750
SEATTLE	WA	98116	(206) 937-9750
SEATTLE	WA	98116	(206) 937-9750
TACOMA	WA	98498	(253) 588-2146

11/06/2008	12/01/2008
07/23/2009	08/10/2009
03/19/2010	05/04/2010
08/26/2010	09/23/2010
02/27/2008	05/05/2008
03/28/2008	05/05/2008
12/21/2010	01/11/2011
10/06/2009	11/06/2009

Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies

be transferred or discharged.		
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated	Minimal harm or potential for actual harm
Let residents give themselves their drugs if they are able.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated	Minimal harm or potential for actual harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm

Washington State
Based on Nursing Home Compare - Complaint Deficiency

505271	AVAMERE GEORGIAN HOUSE OF LAKEWOOD	8407 STEILACOOM BLVD SOUTHWEST
505271	AVAMERE GEORGIAN HOUSE OF LAKEWOOD	8407 STEILACOOM BLVD SOUTHWEST
505271	AVAMERE GEORGIAN HOUSE OF LAKEWOOD	8407 STEILACOOM BLVD SOUTHWEST
505271	AVAMERE GEORGIAN HOUSE OF LAKEWOOD	8407 STEILACOOM BLVD SOUTHWEST
505271	AVAMERE GEORGIAN HOUSE OF LAKEWOOD	8407 STEILACOOM BLVD SOUTHWEST
505271	AVAMERE GEORGIAN HOUSE OF LAKEWOOD	8407 STEILACOOM BLVD SOUTHWEST
505271	AVAMERE GEORGIAN HOUSE OF LAKEWOOD	8407 STEILACOOM

TACOMA	WA	98498	(253) 588-2146
TACOMA	WA	98498	(253) 588-2146
TACOMA	WA	98498	(253) 588-2146
TACOMA	WA	98498	(253) 588-2146
TACOMA	WA	98498	(253) 588-2146
TACOMA	WA	98498	(253) 588-2146
TACOMA	WA	98498	(253) 588-2146

10/29/2009	11/24/2009
01/27/2010	02/11/2010
02/09/2010	02/15/2010
02/23/2010	02/27/2010
05/04/2010	05/18/2010
05/04/2010	05/18/2010
05/04/2010	05/18/2010

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Environmental Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Resident Rights Deficiencies
Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies

sores or heal existing bed sores.		
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Make sure that residents who	Isolated	Minimal harm or potential for actual

		BLVD SOUTHWEST
505271	AVAMERE GEORGIAN HOUSE OF LAKEWOOD	8407 STEILACOOM BLVD SOUTHWEST
505271	AVAMERE GEORGIAN HOUSE OF LAKEWOOD	8407 STEILACOOM BLVD SOUTHWEST
505271	AVAMERE GEORGIAN HOUSE OF LAKEWOOD	8407 STEILACOOM BLVD SOUTHWEST
505271	AVAMERE GEORGIAN HOUSE OF LAKEWOOD	8407 STEILACOOM BLVD SOUTHWEST
505271	AVAMERE GEORGIAN HOUSE OF LAKEWOOD	8407 STEILACOOM BLVD SOUTHWEST

TACOMA	WA	98498	(253) 588-2146
TACOMA	WA	98498	(253) 588-2146
TACOMA	WA	98498	(253) 588-2146
TACOMA	WA	98498	(253) 588-2146
TACOMA	WA	98498	(253) 588-2146

08/11/2010	08/31/2010
09/15/2010	10/12/2010
02/04/2011	03/02/2011
02/04/2011	03/02/2011
03/09/2011	03/31/2011

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Mistreatment Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies
Health	Mistreatment Deficiencies

cannot care for themselves receive help with eating/drinking, grooming and hygiene.		harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of	Isolated	Minimal harm or potential for actual harm

505272	LIFE CARE CENTER OF MOUNT VERNON	2120 EAST DIVISION STREET
505272	LIFE CARE CENTER OF MOUNT VERNON	2120 EAST DIVISION STREET
505272	LIFE CARE CENTER OF MOUNT VERNON	2120 EAST DIVISION STREET
505272	LIFE CARE CENTER OF MOUNT VERNON	2120 EAST DIVISION STREET
505272	LIFE CARE CENTER OF MOUNT VERNON	2120 EAST DIVISION STREET
505272	LIFE CARE CENTER OF MOUNT VERNON	2120 EAST DIVISION STREET

MOUNT VERNON	WA	98273	(360) 424-4258
MOUNT VERNON	WA	98273	(360) 424-4258
MOUNT VERNON	WA	98273	(360) 424-4258
MOUNT VERNON	WA	98273	(360) 424-4258
MOUNT VERNON	WA	98273	(360) 424-4258
MOUNT VERNON	WA	98273	(360) 424-4258

05/26/2009	06/26/2009
08/04/2009	09/09/2009
03/11/2010	04/02/2010
03/11/2010	04/02/2010
03/11/2010	04/02/2010
03/11/2010	04/02/2010

Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Pharmacy Service Deficiencies
Health	Mistreatment Deficiencies

abuse, neglect or mistreatment of residents.		
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Make sure that residents are safe from serious medication errors.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of	Isolated	Minimal harm or potential for actual harm

505272	LIFE CARE CENTER OF MOUNT VERNON	2120 EAST DIVISION STREET
505272	LIFE CARE CENTER OF MOUNT VERNON	2120 EAST DIVISION STREET
505272	LIFE CARE CENTER OF MOUNT VERNON	2120 EAST DIVISION STREET
505273	HIGHLAND TERRACE NURSING CTR	640 NORTHEAST EVERETT STREET
505273	HIGHLAND TERRACE NURSING CTR	640 NORTHEAST EVERETT STREET
505273	HIGHLAND TERRACE NURSING CTR	640 NORTHEAST EVERETT STREET
505273	HIGHLAND TERRACE NURSING CTR	640 NORTHEAST EVERETT STREET

Washington State

Based on Nursing Home Compare - Complaint Deficiency

MOUNT VERNON	WA	98273	(360) 424-4258
MOUNT VERNON	WA	98273	(360) 424-4258
MOUNT VERNON	WA	98273	(360) 424-4258
CAMAS	WA	98607	(360) 834-5055
CAMAS	WA	98607	(360) 834-5055
CAMAS	WA	98607	(360) 834-5055
CAMAS	WA	98607	(360) 834-5055

06/22/2010	07/15/2010
09/15/2010	01/01/1900
10/08/2010	11/05/2010
09/26/2008	11/16/2008
09/26/2008	11/16/2008
05/05/2010	06/16/2010
05/05/2010	06/16/2010

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies

residents.		
Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated	Minimal harm or potential for actual harm
Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Protect the resident from a transfer or discharge that is not wanted or needed.	Isolated	Minimal harm or potential for actual harm
Provide enough notice before discharging or transferring a resident.	Isolated	Minimal harm or potential for actual harm
Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Pattern	Minimal harm or potential for actual harm
Listen to the resident or family groups or act on their complaints or suggestions.	Pattern	Minimal harm or potential for actual harm

505273	HIGHLAND TERRACE NURSING CTR	640 NORTHEAST EVERETT STREET
505273	HIGHLAND TERRACE NURSING CTR	640 NORTHEAST EVERETT STREET
505273	HIGHLAND TERRACE NURSING CTR	640 NORTHEAST EVERETT STREET
505273	HIGHLAND TERRACE NURSING CTR	640 NORTHEAST EVERETT STREET
505275	PINEWOOD TERRACE NURSING CTR	1000 EAST ELEP STREET
505275	PINEWOOD TERRACE NURSING CTR	1000 EAST ELEP STREET

Washington State

Based on Nursing Home Compare - Complaint Deficiency

CAMAS	WA	98607	(360) 834-5055
CAMAS	WA	98607	(360) 834-5055
CAMAS	WA	98607	(360) 834-5055
CAMAS	WA	98607	(360) 834-5055
COLVILLE	WA	99114	(509) 684-2573
COLVILLE	WA	99114	(509) 684-2573

05/27/2010	06/16/2010
05/27/2010	06/16/2010
01/18/2011	02/28/2011
01/18/2011	02/28/2011
06/05/2008	07/01/2008
01/07/2010	01/28/2010

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Environmental Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies

Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Immediately tell the resident, doctor, and a family member if:	Isolated	Minimal harm or potential for actual harm

505275	PINEWOOD TERRACE NURSING CTR	1000 EAST ELEP STREET
505276	FRONTIER REHAB & EXTENDED CARE	1500 3RD AVENUE
505276	FRONTIER REHAB & EXTENDED CARE	1500 3RD AVENUE
505276	FRONTIER REHAB & EXTENDED CARE	1500 3RD AVENUE
505276	FRONTIER REHAB & EXTENDED CARE	1500 3RD AVENUE
505278	HEALTH AND REHABILITATION OF NORTH SEATTLE	13333 GREENWOOD AVENUE NORTH

COLVILLE	WA	99114	(509) 684-2573
LONGVIEW	WA	98632	(360) 423-8800
LONGVIEW	WA	98632	(360) 423-8800
LONGVIEW	WA	98632	(360) 423-8800
LONGVIEW	WA	98632	(360) 423-8800
SEATTLE	WA	98133	(206) 362-0303

01/07/2010	01/28/2010
01/16/2008	03/11/2008
01/16/2008	03/11/2008
07/22/2009	09/05/2009
02/01/2010	03/05/2010
03/06/2008	04/04/2008

Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Nutrition and Dietary Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies

the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.		
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Provide activities to meet the needs of each resident.	Pattern	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm
Make sure that the attending doctor orders special diets.	Isolated	Minimal harm or potential for actual harm
Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated	Minimal harm or potential for actual harm
Tell the resident completely about his or her health status.	Isolated	Minimal harm or potential for actual harm

505278	HEALTH AND REHABILITATION OF NORTH SEATTLE	13333 GREENWOOD AVENUE NORTH
505278	HEALTH AND REHABILITATION OF NORTH SEATTLE	13333 GREENWOOD AVENUE NORTH
505278	HEALTH AND REHABILITATION OF NORTH SEATTLE	13333 GREENWOOD AVENUE NORTH
505278	HEALTH AND REHABILITATION OF NORTH SEATTLE	13333 GREENWOOD AVENUE NORTH
505278	HEALTH AND REHABILITATION OF NORTH SEATTLE	13333 GREENWOOD AVENUE NORTH
505278	HEALTH AND REHABILITATION OF NORTH SEATTLE	13333 GREENWOOD AVENUE NORTH
505278	HEALTH AND REHABILITATION OF NORTH SEATTLE	13333 GREENWOOD AVENUE NORTH
505278	HEALTH AND REHABILITATION OF NORTH SEATTLE	13333 GREENWOOD AVENUE NORTH

SEATTLE	WA	98133	(206) 362-0303
SEATTLE	WA	98133	(206) 362-0303
SEATTLE	WA	98133	(206) 362-0303
SEATTLE	WA	98133	(206) 362-0303
SEATTLE	WA	98133	(206) 362-0303
SEATTLE	WA	98133	(206) 362-0303
SEATTLE	WA	98133	(206) 362-0303
SEATTLE	WA	98133	(206) 362-0303

03/06/2008	04/04/2008
04/09/2008	05/06/2008
05/15/2008	06/06/2008
08/18/2008	09/17/2008
08/18/2008	09/17/2008
08/18/2008	11/07/2008
08/18/2008	09/17/2008
08/18/2008	09/17/2008

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Administration Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Administration Deficiencies
Health	Pharmacy Service Deficiencies

Keep accurate and appropriate medical records.	Pattern	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Use a registered nurse at least 8 hours a day, 7 days a week.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Give professional services that meet a professional standard of quality.	Pattern	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Actual harm
Keep accurate and appropriate medical records.	Widespread	Minimal harm or potential for actual harm
1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Pattern	Minimal harm or potential for actual harm

505278	HEALTH AND REHABILITATION OF NORTH SEATTLE	13333 GREENWOOD AVENUE NORTH
505278	HEALTH AND REHABILITATION OF NORTH SEATTLE	13333 GREENWOOD AVENUE NORTH
505278	HEALTH AND REHABILITATION OF NORTH SEATTLE	13333 GREENWOOD AVENUE NORTH
505278	HEALTH AND REHABILITATION OF NORTH SEATTLE	13333 GREENWOOD AVENUE NORTH
505278	HEALTH AND REHABILITATION OF NORTH SEATTLE	13333 GREENWOOD AVENUE NORTH
505278	HEALTH AND REHABILITATION OF NORTH SEATTLE	13333 GREENWOOD AVENUE NORTH
505278	HEALTH AND REHABILITATION OF NORTH	13333 GREENWOOD

SEATTLE	WA	98133	(206) 362-0303
SEATTLE	WA	98133	(206) 362-0303
SEATTLE	WA	98133	(206) 362-0303
SEATTLE	WA	98133	(206) 362-0303
SEATTLE	WA	98133	(206) 362-0303
SEATTLE	WA	98133	(206) 362-0303
SEATTLE	WA	98133	(206) 362-0303

09/15/2008	09/17/2008
09/15/2008	09/17/2008
05/04/2009	05/28/2009
05/04/2009	05/28/2009
05/04/2009	05/28/2009
05/04/2009	05/28/2009
05/04/2009	05/28/2009

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Pharmacy Service Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Pharmacy Service Deficiencies
Health	Quality Care Deficiencies

Make sure that residents are safe from serious medication errors.	Isolated	Actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.	Isolated	Minimal harm or potential for actual harm
1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated	Minimal harm or potential for actual harm
Provide social services for related	Isolated	Minimal harm or potential for actual

	SEATTLE	AVENUE NORTH
505278	HEALTH AND REHABILITATION OF NORTH SEATTLE	13333 GREENWOOD AVENUE NORTH
505278	HEALTH AND REHABILITATION OF NORTH SEATTLE	13333 GREENWOOD AVENUE NORTH
505278	HEALTH AND REHABILITATION OF NORTH SEATTLE	13333 GREENWOOD AVENUE NORTH
505278	HEALTH AND REHABILITATION OF NORTH SEATTLE	13333 GREENWOOD AVENUE NORTH
505278	HEALTH AND REHABILITATION OF NORTH SEATTLE	13333 GREENWOOD AVENUE NORTH
505278	HEALTH AND REHABILITATION OF NORTH SEATTLE	13333 GREENWOOD AVENUE NORTH
505278	HEALTH AND REHABILITATION OF NORTH SEATTLE	13333 GREENWOOD AVENUE NORTH

SEATTLE	WA	98133	(206) 362-0303
SEATTLE	WA	98133	(206) 362-0303
SEATTLE	WA	98133	(206) 362-0303
SEATTLE	WA	98133	(206) 362-0303
SEATTLE	WA	98133	(206) 362-0303
SEATTLE	WA	98133	(206) 362-0303
SEATTLE	WA	98133	(206) 362-0303

10/09/2009	11/09/2009
10/09/2009	11/09/2009
10/09/2009	11/09/2009
10/09/2009	11/09/2009
10/09/2009	11/09/2009
10/09/2009	11/09/2009
10/09/2009	11/09/2009

Health	Environmental Deficiencies
Health	Resident Assessment Deficiencies
Health	Pharmacy Service Deficiencies
Health	Nutrition and Dietary Deficiencies
Health	Nutrition and Dietary Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies

medical problems to help each resident achieve the highest possible quality of life.		harm
Provide needed housekeeping and maintenance.	Isolated	Minimal harm or potential for actual harm
Do a new assessment after any major change in a resident's physical or mental health.	Isolated	Minimal harm or potential for actual harm
1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated	Minimal harm or potential for actual harm
Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Pattern	Minimal harm or potential for actual harm
Store, cook, and give out food in a safe and clean way.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause	Isolated	Minimal harm or potential for actual harm

505278	HEALTH AND REHABILITATION OF NORTH SEATTLE	13333 GREENWOOD AVENUE NORTH
505278	HEALTH AND REHABILITATION OF NORTH SEATTLE	13333 GREENWOOD AVENUE NORTH
505278	HEALTH AND REHABILITATION OF NORTH SEATTLE	13333 GREENWOOD AVENUE NORTH
505278	HEALTH AND REHABILITATION OF NORTH SEATTLE	13333 GREENWOOD AVENUE NORTH
505278	HEALTH AND REHABILITATION OF NORTH SEATTLE	13333 GREENWOOD AVENUE NORTH
505278	HEALTH AND REHABILITATION OF NORTH SEATTLE	13333 GREENWOOD AVENUE NORTH
505280	REGENCY AT RENTON REHABILITATION CENTER	80 SOUTHWEST SECOND STREET
505280	REGENCY AT RENTON REHABILITATION CENTER	80 SOUTHWEST SECOND STREET

SEATTLE	WA	98133	(206) 362-0303
SEATTLE	WA	98133	(206) 362-0303
SEATTLE	WA	98133	(206) 362-0303
SEATTLE	WA	98133	(206) 362-0303
SEATTLE	WA	98133	(206) 362-0303
SEATTLE	WA	98133	(206) 362-0303
RENTON	WA	98057	(425) 226-4610
RENTON	WA	98057	(425) 226-4610

10/09/2009	11/09/2009
10/09/2009	11/09/2009
06/11/2010	07/15/2010
07/22/2010	09/03/2010
08/06/2010	09/03/2010
08/06/2010	09/03/2010
01/16/2008	02/15/2008
05/27/2008	06/30/2008

Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies
Health	Administration Deficiencies
Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Environmental Deficiencies

accidents.		
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated	Minimal harm or potential for actual harm
Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm

Washington State
Based on Nursing Home Compare - Complaint Deficiency

505280	REGENCY AT RENTON REHABILITATION CENTER	80 SOUTHWEST SECOND STREET
505280	REGENCY AT RENTON REHABILITATION CENTER	80 SOUTHWEST SECOND STREET
505280	REGENCY AT RENTON REHABILITATION CENTER	80 SOUTHWEST SECOND STREET
505280	REGENCY AT RENTON REHABILITATION CENTER	80 SOUTHWEST SECOND STREET
505280	REGENCY AT RENTON REHABILITATION CENTER	80 SOUTHWEST SECOND STREET
505282	LIFE CARE CENTER OF RITZVILLE	506 SOUTH JACKSON
505282	LIFE CARE CENTER OF RITZVILLE	506 SOUTH JACKSON

RENTON	WA	98057	(425) 226-4610
RENTON	WA	98057	(425) 226-4610
RENTON	WA	98057	(425) 226-4610
RENTON	WA	98057	(425) 226-4610
RENTON	WA	98057	(425) 226-4610
RITZVILLE	WA	99169	(509) 659-1600
RITZVILLE	WA	99169	(509) 659-1600

07/16/2008	08/06/2008
09/09/2008	09/30/2008
01/14/2009	01/30/2009
12/14/2009	01/06/2010
05/10/2010	07/02/2010
02/04/2008	03/04/2008
06/25/2008	07/22/2008

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies

accidents.		
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Give professional services that	Isolated	Minimal harm or potential for actual

505282	LIFE CARE CENTER OF RITZVILLE	506 SOUTH JACKSON
505282	LIFE CARE CENTER OF RITZVILLE	506 SOUTH JACKSON
505282	LIFE CARE CENTER OF RITZVILLE	506 SOUTH JACKSON
505282	LIFE CARE CENTER OF RITZVILLE	506 SOUTH JACKSON
505282	LIFE CARE CENTER OF RITZVILLE	506 SOUTH JACKSON
505283	CLARKSTON CARE CENTER	1242 ELEVENTH STREET
505283	CLARKSTON CARE CENTER	1242 ELEVENTH

RITZVILLE	WA	99169	(509) 659-1600
RITZVILLE	WA	99169	(509) 659-1600
RITZVILLE	WA	99169	(509) 659-1600
RITZVILLE	WA	99169	(509) 659-1600
RITZVILLE	WA	99169	(509) 659-1600
CLARKSTON	WA	99403	(509) 758-2523
CLARKSTON	WA	99403	(509) 758-2523

08/11/2009	01/01/1900
07/07/2010	08/03/2010
07/07/2010	08/03/2010
10/26/2010	01/01/1900
10/26/2010	11/22/2010
06/03/2008	06/25/2008
06/03/2008	06/25/2008

Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies

meet a professional standard of quality.		harm
Make sure that residents receive treatment/services to continue to be able to care for themselves, unless a change is unavoidable.	Pattern	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Give or get dental care for each resident.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Help and prepare each resident for a safe and easy discharge and transfer from the nursing home.	Isolated	Minimal harm or potential for actual harm
Provide social services for related	Isolated	Minimal harm or potential for actual

Washington State
Based on Nursing Home Compare - Complaint Deficiency

		STREET
505283	CLARKSTON CARE CENTER	1242 ELEVENTH STREET
505283	CLARKSTON CARE CENTER	1242 ELEVENTH STREET
505283	CLARKSTON CARE CENTER	1242 ELEVENTH STREET
505283	CLARKSTON CARE CENTER	1242 ELEVENTH STREET
505283	CLARKSTON CARE CENTER	1242 ELEVENTH STREET

CLARKSTON	WA	99403	(509) 758-2523
CLARKSTON	WA	99403	(509) 758-2523
CLARKSTON	WA	99403	(509) 758-2523
CLARKSTON	WA	99403	(509) 758-2523
CLARKSTON	WA	99403	(509) 758-2523

07/23/2008	08/14/2008
07/23/2008	08/14/2008
10/20/2008	11/10/2008
05/26/2009	06/04/2009
08/21/2009	08/25/2009

Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Environmental Deficiencies
Health	Mistreatment Deficiencies
Health	Pharmacy Service Deficiencies

medical problems to help each resident achieve the highest possible quality of life.		harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Properly mark drugs and other similar products.	Isolated	Minimal harm or potential for actual harm

505283	CLARKSTON CARE CENTER	1242 ELEVENTH STREET
505283	CLARKSTON CARE CENTER	1242 ELEVENTH STREET
505283	CLARKSTON CARE CENTER	1242 ELEVENTH STREET
505283	CLARKSTON CARE CENTER	1242 ELEVENTH STREET
505283	CLARKSTON CARE CENTER	1242 ELEVENTH STREET
505283	CLARKSTON CARE CENTER	1242 ELEVENTH STREET
505283	CLARKSTON CARE CENTER	1242 ELEVENTH STREET
505283	CLARKSTON CARE CENTER	1242 ELEVENTH STREET

CLARKSTON	WA	99403	(509) 758-2523
CLARKSTON	WA	99403	(509) 758-2523
CLARKSTON	WA	99403	(509) 758-2523
CLARKSTON	WA	99403	(509) 758-2523
CLARKSTON	WA	99403	(509) 758-2523
CLARKSTON	WA	99403	(509) 758-2523
CLARKSTON	WA	99403	(509) 758-2523
CLARKSTON	WA	99403	(509) 758-2523

02/10/2010	03/02/2010
02/10/2010	03/02/2010
09/23/2010	10/15/2010
09/23/2010	10/15/2010
09/23/2010	10/15/2010
10/19/2010	12/03/2010
10/19/2010	12/03/2010
10/19/2010	12/03/2010

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Rights Deficiencies
Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies
Health	Administration Deficiencies
Health	Administration Deficiencies
Health	Administration Deficiencies
Health	Resident Rights Deficiencies

Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Let the resident or the resident's representative look at all records.	Isolated	Minimal harm or potential for actual harm
Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm
Be administered in a way that leads to the highest possible level of well being for each resident.	Widespread	Actual harm
1) Review the work of each nurse aide every year; or 2) give regular training for the nurse aides.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a	Isolated	Minimal harm or potential for actual harm

505283	CLARKSTON CARE CENTER	1242 ELEVENTH STREET
505283	CLARKSTON CARE CENTER	1242 ELEVENTH STREET
505283	CLARKSTON CARE CENTER	1242 ELEVENTH STREET
505283	CLARKSTON CARE CENTER	1242 ELEVENTH STREET
505283	CLARKSTON CARE CENTER	1242 ELEVENTH STREET

CLARKSTON	WA	99403	(509) 758-2523
CLARKSTON	WA	99403	(509) 758-2523
CLARKSTON	WA	99403	(509) 758-2523
CLARKSTON	WA	99403	(509) 758-2523
CLARKSTON	WA	99403	(509) 758-2523
CLARKSTON	WA	99403	(509) 758-2523

10/19/2010	12/03/2010
10/19/2010	12/03/2010
10/19/2010	12/03/2010
10/19/2010	12/03/2010
11/04/2010	11/22/2010

Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Assessment Deficiencies

major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.		
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Widespread	Immediate jeopardy to resident health or safety
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Pattern	Immediate jeopardy to resident health or safety
Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated	Actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm

505283	CLARKSTON CARE CENTER	1242 ELEVENTH STREET
505283	CLARKSTON CARE CENTER	1242 ELEVENTH STREET
505283	CLARKSTON CARE CENTER	1242 ELEVENTH STREET
505286	ROYAL VISTA NURSING & REHAB	1506 RADIO ROAD
505286	ROYAL VISTA NURSING & REHAB	1506 RADIO ROAD
505286	ROYAL VISTA NURSING & REHAB	1506 RADIO ROAD
505286	ROYAL VISTA NURSING & REHAB	1506 RADIO ROAD

CLARKSTON	WA	99403	(509) 758-2523
CLARKSTON	WA	99403	(509) 758-2523
CLARKSTON	WA	99403	(509) 758-2523
ELLENSBURG	WA	98926	(509) 925-1404
ELLENSBURG	WA	98926	(509) 925-1404
ELLENSBURG	WA	98926	(509) 925-1404
ELLENSBURG	WA	98926	(509) 925-1404

11/19/2010	12/03/2010
02/10/2011	03/01/2011
02/10/2011	03/01/2011
02/19/2008	03/04/2008
02/19/2008	03/04/2008
03/17/2008	04/26/2008
09/17/2008	09/25/2008

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Rights Deficiencies
Health	Mistreatment Deficiencies
Health	Environmental Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies

Protect the resident from a transfer or discharge that is not wanted or needed.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Provide enough notice before discharging or transferring a resident.	Isolated	Minimal harm or potential for actual harm
Tell the resident or the resident's representative in writing how long the nursing home will hold the resident's bed when the resident temporarily leaves the facility.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing,	Isolated	Minimal harm or potential for actual harm

505286	ROYAL VISTA NURSING & REHAB	1506 RADIO ROAD
505286	ROYAL VISTA NURSING & REHAB	1506 RADIO ROAD
505286	ROYAL VISTA NURSING & REHAB	1506 RADIO ROAD
505286	ROYAL VISTA NURSING & REHAB	1506 RADIO ROAD
505286	ROYAL VISTA NURSING & REHAB	1506 RADIO ROAD

ELLENSBURG	WA	98926	(509) 925-1404
ELLENSBURG	WA	98926	(509) 925-1404
ELLENSBURG	WA	98926	(509) 925-1404
ELLENSBURG	WA	98926	(509) 925-1404
ELLENSBURG	WA	98926	(509) 925-1404

12/05/2008	01/17/2009
02/03/2009	03/10/2009
02/03/2009	03/10/2009
02/03/2009	03/10/2009
02/03/2009	03/10/2009

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Pharmacy Service Deficiencies
Health	Administration Deficiencies
Health	Administration Deficiencies
Health	Mistreatment Deficiencies
Health	Administration Deficiencies

Washington State
Based on Nursing Home Compare - Complaint Deficiency

neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.		
1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated	Minimal harm or potential for actual harm
Get proof that a nurse aide has the training and skills that the State requires.	Isolated	Minimal harm or potential for actual harm
1) Review the work of each nurse aide every year; or 2) give regular training for the nurse aides.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Have licensed, certified, or	Isolated	Minimal harm or potential for actual

505286	ROYAL VISTA NURSING & REHAB	1506 RADIO ROAD
505286	ROYAL VISTA NURSING & REHAB	1506 RADIO ROAD
505286	ROYAL VISTA NURSING & REHAB	1506 RADIO ROAD
505286	ROYAL VISTA NURSING & REHAB	1506 RADIO ROAD
505286	ROYAL VISTA NURSING & REHAB	1506 RADIO ROAD
505286	ROYAL VISTA NURSING & REHAB	1506 RADIO ROAD
505286	ROYAL VISTA NURSING & REHAB	1506 RADIO ROAD
505286	ROYAL VISTA NURSING & REHAB	1506 RADIO ROAD

ELLENSBURG	WA	98926	(509) 925-1404
ELLENSBURG	WA	98926	(509) 925-1404
ELLENSBURG	WA	98926	(509) 925-1404
ELLENSBURG	WA	98926	(509) 925-1404
ELLENSBURG	WA	98926	(509) 925-1404
ELLENSBURG	WA	98926	(509) 925-1404
ELLENSBURG	WA	98926	(509) 925-1404

03/13/2009	04/15/2009
03/26/2009	04/18/2009
03/26/2009	04/18/2009
03/26/2009	04/18/2009
04/13/2009	04/30/2009
04/29/2009	05/07/2009
04/29/2009	05/07/2009

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Mistreatment Deficiencies

registered staff to give needed services.		harm
Give each resident care and services to get or keep the highest quality of life possible.	Pattern	Minimal harm or potential for actual harm
Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Pattern	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Pattern	Minimal harm or potential for actual harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Pattern	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Pattern	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and	Pattern	Minimal harm or potential for actual harm

505286	ROYAL VISTA NURSING & REHAB	1506 RADIO ROAD
505286	ROYAL VISTA NURSING & REHAB	1506 RADIO ROAD
505286	ROYAL VISTA NURSING & REHAB	1506 RADIO ROAD
505286	ROYAL VISTA NURSING & REHAB	1506 RADIO ROAD
505286	ROYAL VISTA NURSING & REHAB	1506 RADIO ROAD

ELLENSBURG	WA	98926	(509) 925-1404
ELLENSBURG	WA	98926	(509) 925-1404
ELLENSBURG	WA	98926	(509) 925-1404
ELLENSBURG	WA	98926	(509) 925-1404
ELLENSBURG	WA	98926	(509) 925-1404

10/21/2009	11/15/2009
05/06/2010	06/16/2010
06/02/2010	06/16/2010
07/20/2010	08/11/2010
07/26/2010	08/11/2010

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Administration Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies

investigate any acts or reports of abuse, neglect or mistreatment of residents.		
Get proof that a nurse aide has the training and skills that the State requires.	Pattern	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.	Pattern	Minimal harm or potential for actual harm

505286	ROYAL VISTA NURSING & REHAB	1506 RADIO ROAD
505286	ROYAL VISTA NURSING & REHAB	1506 RADIO ROAD
505286	ROYAL VISTA NURSING & REHAB	1506 RADIO ROAD
505286	ROYAL VISTA NURSING & REHAB	1506 RADIO ROAD
505286	ROYAL VISTA NURSING & REHAB	1506 RADIO ROAD
505286	ROYAL VISTA NURSING & REHAB	1506 RADIO ROAD

ELLENSBURG	WA	98926	(509) 925-1404
ELLENSBURG	WA	98926	(509) 925-1404
ELLENSBURG	WA	98926	(509) 925-1404
ELLENSBURG	WA	98926	(509) 925-1404
ELLENSBURG	WA	98926	(509) 925-1404
ELLENSBURG	WA	98926	(509) 925-1404

08/23/2010	09/09/2010
09/23/2010	10/06/2010
10/12/2010	11/15/2010
10/12/2010	11/15/2010
10/12/2010	11/15/2010
12/23/2010	01/31/2011

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Assessment Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Administration Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Assessment Deficiencies

Make a complete assessment that covers all questions for areas that are listed in official regulations.	Pattern	Minimal harm or potential for actual harm
Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.	Isolated	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Pattern	Minimal harm or potential for actual harm
1) Review the work of each nurse aide every year; or 2) give regular training for the nurse aides.	Pattern	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and	Pattern	Minimal harm or potential for actual harm

505286	ROYAL VISTA NURSING & REHAB	1506 RADIO ROAD
505286	ROYAL VISTA NURSING & REHAB	1506 RADIO ROAD
505286	ROYAL VISTA NURSING & REHAB	1506 RADIO ROAD
505286	ROYAL VISTA NURSING & REHAB	1506 RADIO ROAD
505288	PARK ROYAL HEALTH & REHAB CENTER	910 16TH AVENUE
505288	PARK ROYAL HEALTH & REHAB CENTER	910 16TH AVENUE

ELLENSBURG	WA	98926	(509) 925-1404
ELLENSBURG	WA	98926	(509) 925-1404
ELLENSBURG	WA	98926	(509) 925-1404
ELLENSBURG	WA	98926	(509) 925-1404
LONGVIEW	WA	98632	(360) 423-2890
LONGVIEW	WA	98632	(360) 423-2890

12/23/2010	01/31/2011
12/23/2010	01/31/2011
03/09/2011	04/06/2011
03/09/2011	04/06/2011
03/14/2008	04/10/2008
11/03/2008	11/17/2008

Health	Mistreatment Deficiencies
Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies

actions that can be measured.		
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Pattern	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Pattern	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Pattern	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of	Pattern	Minimal harm or potential for actual harm

505288	PARK ROYAL HEALTH & REHAB CENTER	910 16TH AVENUE
505288	PARK ROYAL HEALTH & REHAB CENTER	910 16TH AVENUE
505288	PARK ROYAL HEALTH & REHAB CENTER	910 16TH AVENUE
505288	PARK ROYAL HEALTH & REHAB CENTER	910 16TH AVENUE
505288	PARK ROYAL HEALTH & REHAB CENTER	910 16TH AVENUE

LONGVIEW	WA	98632	(360) 423-2890
LONGVIEW	WA	98632	(360) 423-2890
LONGVIEW	WA	98632	(360) 423-2890
LONGVIEW	WA	98632	(360) 423-2890
LONGVIEW	WA	98632	(360) 423-2890

Washington State

Based on Nursing Home Compare - Complaint Deficiency

09/24/2009	10/13/2009
12/17/2009	12/20/2009
03/23/2010	04/16/2010
03/23/2010	04/16/2010
03/03/2011	03/22/2011

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Mistreatment Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies

abuse, neglect or mistreatment of residents.		
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Be designed, built, equipped, or well kept to protect the health and safety of residents, workers, and the public.	Widespread	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Pattern	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of	Isolated	Minimal harm or potential for actual harm

505288	PARK ROYAL HEALTH & REHAB CENTER	910 16TH AVENUE
505288	PARK ROYAL HEALTH & REHAB CENTER	910 16TH AVENUE
505289	MANOR CARE OF TACOMA WA, LLC	5601 S ORCHARD STREET
505289	MANOR CARE OF TACOMA WA, LLC	5601 S ORCHARD STREET
505289	MANOR CARE OF TACOMA WA, LLC	5601 S ORCHARD STREET
505289	MANOR CARE OF TACOMA WA, LLC	5601 S ORCHARD STREET
505289	MANOR CARE OF TACOMA WA, LLC	5601 S ORCHARD STREET
505289	MANOR CARE OF TACOMA WA, LLC	5601 S ORCHARD STREET

LONGVIEW	WA	98632	(360) 423-2890
LONGVIEW	WA	98632	(360) 423-2890
TACOMA	WA	98409	(253) 474-8421
TACOMA	WA	98409	(253) 474-8421
TACOMA	WA	98409	(253) 474-8421
TACOMA	WA	98409	(253) 474-8421
TACOMA	WA	98409	(253) 474-8421

03/03/2011	03/22/2011
03/03/2011	03/22/2011
07/25/2008	08/08/2008
07/25/2008	08/08/2008
03/26/2009	04/24/2009
03/26/2009	04/24/2009
05/20/2009	06/26/2009

Health	Pharmacy Service Deficiencies
Health	Administration Deficiencies
Health	Mistreatment Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies
Health	Mistreatment Deficiencies

quality.		
Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Isolated	Minimal harm or potential for actual harm
Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Immediate jeopardy to resident health or safety
Give each resident enough fluids to keep them healthy and prevent dehydration.	Isolated	Minimal harm or potential for actual harm
Protect the resident from a transfer or discharge that is not wanted or needed.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing,	Isolated	Minimal harm or potential for actual harm

505289	MANOR CARE OF TACOMA WA, LLC	5601 S ORCHARD STREET
505290	BELMONT TERRACE INC.	560 LEBO BOULEVARD
505290	BELMONT TERRACE INC.	560 LEBO BOULEVARD
505290	BELMONT TERRACE INC.	560 LEBO BOULEVARD
505290	BELMONT TERRACE INC.	560 LEBO BOULEVARD
505291	RIVERVIEW LUTHERAN CARE CENTER	1841 EAST UPRIVER DRIVE

TACOMA	WA	98409	(253) 474-8421
BREMERTON	WA	98310	(360) 479-1515
BREMERTON	WA	98310	(360) 479-1515
BREMERTON	WA	98310	(360) 479-1515
BREMERTON	WA	98310	(360) 479-1515
SPOKANE	WA	99207	(509) 489-4466

07/13/2009	08/21/2009
01/14/2008	01/01/1900
10/28/2009	01/08/2010
09/10/2010	10/11/2010
12/06/2010	01/14/2011
03/29/2010	04/16/2010

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies

neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.		
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Tell the resident or the resident's representative in writing how long the nursing home will hold the resident's bed when the resident temporarily leaves the facility.	Pattern	Potential for minimal harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Make sure that each resident who enters the nursing home without a catheter is not given a	Isolated	Minimal harm or potential for actual harm

505294	NORTHWEST CONTINUUM CARE CTR	128 BEACON HILL DRIVE
505294	NORTHWEST CONTINUUM CARE CTR	128 BEACON HILL DRIVE
505294	NORTHWEST CONTINUUM CARE CTR	128 BEACON HILL DRIVE
505296	ST FRANCIS OF BELLINGHAM	3121 SQUALICUM PARKWAY
505296	ST FRANCIS OF BELLINGHAM	3121 SQUALICUM PARKWAY

LONGVIEW	WA	98632	(360) 423-4060
LONGVIEW	WA	98632	(360) 423-4060
LONGVIEW	WA	98632	(360) 423-4060
BELLINGHAM	WA	98225	(360) 734-6760
BELLINGHAM	WA	98225	(360) 734-6760

03/25/2009	05/12/2009
03/25/2009	05/12/2009
04/20/2009	05/12/2009
02/08/2008	03/10/2008
02/08/2008	03/10/2008

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies

catheter, unless it is necessary.		
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated	Minimal harm or potential for actual harm

505296	ST FRANCIS OF BELLINGHAM	3121 SQUALICUM PARKWAY
505296	ST FRANCIS OF BELLINGHAM	3121 SQUALICUM PARKWAY
505296	ST FRANCIS OF BELLINGHAM	3121 SQUALICUM PARKWAY
505296	ST FRANCIS OF BELLINGHAM	3121 SQUALICUM PARKWAY
505299	PUGET SOUND HEALTHCARE CENTER	4001 CAPITOL MALL DR SOUTHWEST
505299	PUGET SOUND HEALTHCARE CENTER	4001 CAPITOL MALL DR SOUTHWEST
505299	PUGET SOUND HEALTHCARE CENTER	4001 CAPITOL MALL

BELLINGHAM	WA	98225	(360) 734-6760
BELLINGHAM	WA	98225	(360) 734-6760
BELLINGHAM	WA	98225	(360) 734-6760
BELLINGHAM	WA	98225	(360) 734-6760
OLYMPIA	WA	98502	(360) 754-9792
OLYMPIA	WA	98502	(360) 754-9792
OLYMPIA	WA	98502	(360) 754-9792

08/06/2008	08/15/2008
09/27/2010	10/15/2010
09/27/2010	10/15/2010
01/03/2011	01/18/2011
01/23/2008	02/20/2008
08/14/2008	09/05/2008
10/21/2008	11/21/2008

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Resident Rights Deficiencies
Health	Environmental Deficiencies
Health	Administration Deficiencies
Health	Mistreatment Deficiencies

Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Tell the resident or the resident's representative in writing how long the nursing home will hold the resident's bed when the resident temporarily leaves the facility.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Pattern	Minimal harm or potential for actual harm
Hire nurse aides who have completed required training and shown that they are skilled.	Pattern	Potential for minimal harm
1) Hire only people who have no	Isolated	Minimal harm or potential for actual

		DR SOUTHWEST
505299	PUGET SOUND HEALTHCARE CENTER	4001 CAPITOL MALL DR SOUTHWEST
505299	PUGET SOUND HEALTHCARE CENTER	4001 CAPITOL MALL DR SOUTHWEST
505299	PUGET SOUND HEALTHCARE CENTER	4001 CAPITOL MALL DR SOUTHWEST
505299	PUGET SOUND HEALTHCARE CENTER	4001 CAPITOL MALL DR SOUTHWEST
505299	PUGET SOUND HEALTHCARE CENTER	4001 CAPITOL MALL DR SOUTHWEST
505299	PUGET SOUND HEALTHCARE CENTER	4001 CAPITOL MALL DR SOUTHWEST

OLYMPIA	WA	98502	(360) 754-9792
OLYMPIA	WA	98502	(360) 754-9792
OLYMPIA	WA	98502	(360) 754-9792
OLYMPIA	WA	98502	(360) 754-9792
OLYMPIA	WA	98502	(360) 754-9792
OLYMPIA	WA	98502	(360) 754-9792

12/04/2008	01/01/1900
12/04/2008	01/01/1900
12/16/2008	01/01/1900
12/16/2008	01/01/1900
12/16/2008	01/01/1900
12/16/2008	01/01/1900

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Nutrition and Dietary Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies

legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.		harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Widespread	Minimal harm or potential for actual harm
Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Pattern	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Pattern	Minimal harm or potential for actual harm
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of	Isolated	Minimal harm or potential for actual harm

505299	PUGET SOUND HEALTHCARE CENTER	4001 CAPITOL MALL DR SOUTHWEST
505299	PUGET SOUND HEALTHCARE CENTER	4001 CAPITOL MALL DR SOUTHWEST
505299	PUGET SOUND HEALTHCARE CENTER	4001 CAPITOL MALL DR SOUTHWEST
505299	PUGET SOUND HEALTHCARE CENTER	4001 CAPITOL MALL DR SOUTHWEST
505299	PUGET SOUND HEALTHCARE CENTER	4001 CAPITOL MALL

OLYMPIA	WA	98502	(360) 754-9792
OLYMPIA	WA	98502	(360) 754-9792
OLYMPIA	WA	98502	(360) 754-9792
OLYMPIA	WA	98502	(360) 754-9792
OLYMPIA	WA	98502	(360) 754-9792

04/08/2009	06/15/2009
01/27/2010	03/15/2010
05/07/2010	06/04/2010
08/23/2010	10/08/2010
08/23/2010	10/08/2010

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Environmental Deficiencies

quality.		
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home	Isolated	Minimal harm or potential for actual

		DR SOUTHWEST
505303	VALLEY CARE CENTER	PO BOX 977 (520 2ND AVENUE SOUTH
505303	VALLEY CARE CENTER	PO BOX 977 (520 2ND AVENUE SOUTH
505303	VALLEY CARE CENTER	PO BOX 977 (520 2ND AVENUE SOUTH
505303	VALLEY CARE CENTER	PO BOX 977 (520 2ND AVENUE SOUTH
505303	VALLEY CARE CENTER	PO BOX 977 (520 2ND AVENUE SOUTH
505304	RAINIER VISTA CARE CENTER	920 12TH AVENUE SOUTHEAST
505304	RAINIER VISTA CARE CENTER	920 12TH AVENUE SOUTHEAST

OKANOGAN	WA	98840	(509) 422-3180
OKANOGAN	WA	98840	(509) 422-3180
OKANOGAN	WA	98840	(509) 422-3180
OKANOGAN	WA	98840	(509) 422-3180
OKANOGAN	WA	98840	(509) 422-3180
PUYALLUP	WA	98372	(253) 841-3422
PUYALLUP	WA	98372	(253) 841-3422

09/27/2010	10/16/2010
10/12/2010	11/03/2010
11/02/2010	11/19/2010
01/21/2011	02/25/2011
01/21/2011	02/25/2011
01/18/2008	02/14/2008
01/18/2008	02/14/2008

Health	Environmental Deficiencies
Health	Resident Assessment Deficiencies
Health	Environmental Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies
Health	Environmental Deficiencies

area is free of dangers that cause accidents.		harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make sure all assessments are accurate, coordinated by an RN, done by the right professional, and are signed by the person completing them.	Pattern	Potential for minimal harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated	Actual harm
Write and use a policy that lets each resident return to the nursing home after a hospital stay or leave for therapy.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause	Isolated	Minimal harm or potential for actual harm

505304	RAINIER VISTA CARE CENTER	920 12TH AVENUE SOUTHEAST
505304	RAINIER VISTA CARE CENTER	920 12TH AVENUE SOUTHEAST
505304	RAINIER VISTA CARE CENTER	920 12TH AVENUE SOUTHEAST
505304	RAINIER VISTA CARE CENTER	920 12TH AVENUE SOUTHEAST
505304	RAINIER VISTA CARE CENTER	920 12TH AVENUE SOUTHEAST
505304	RAINIER VISTA CARE CENTER	920 12TH AVENUE

PUYALLUP	WA	98372	(253) 841-3422
PUYALLUP	WA	98372	(253) 841-3422
PUYALLUP	WA	98372	(253) 841-3422
PUYALLUP	WA	98372	(253) 841-3422
PUYALLUP	WA	98372	(253) 841-3422
PUYALLUP	WA	98372	(253) 841-3422

01/18/2008	02/14/2008
08/04/2008	01/01/1900
08/04/2008	08/25/2008
12/31/2008	02/09/2009
01/31/2009	02/24/2009
01/31/2009	02/24/2009

Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies

accidents.		
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Immediate jeopardy to resident health or safety
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Immediate jeopardy to resident health or safety
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Pattern	Minimal harm or potential for actual harm
Provide needed housekeeping and maintenance.	Pattern	Minimal harm or potential for actual harm
Give professional services that	Isolated	Minimal harm or potential for actual

		SOUTHEAST
505304	RAINIER VISTA CARE CENTER	920 12TH AVENUE SOUTHEAST
505304	RAINIER VISTA CARE CENTER	920 12TH AVENUE SOUTHEAST
505304	RAINIER VISTA CARE CENTER	920 12TH AVENUE SOUTHEAST
505304	RAINIER VISTA CARE CENTER	920 12TH AVENUE SOUTHEAST
505304	RAINIER VISTA CARE CENTER	920 12TH AVENUE SOUTHEAST
505304	RAINIER VISTA CARE CENTER	920 12TH AVENUE SOUTHEAST

PUYALLUP	WA	98372	(253) 841-3422
PUYALLUP	WA	98372	(253) 841-3422
PUYALLUP	WA	98372	(253) 841-3422
PUYALLUP	WA	98372	(253) 841-3422
PUYALLUP	WA	98372	(253) 841-3422
PUYALLUP	WA	98372	(253) 841-3422

05/27/2009	07/15/2009
05/27/2009	07/06/2009
05/27/2009	07/04/2009
06/26/2009	07/15/2009
07/24/2009	09/16/2009
07/24/2009	09/16/2009

Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Resident Assessment Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies

follow each resident's written care plan.		harm
Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated	Minimal harm or potential for actual harm
Give professional services that follow each resident's written care plan.	Isolated	Actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Properly care for residents needing special services, including: injections, colostomy,	Pattern	Minimal harm or potential for actual harm

505304	RAINIER VISTA CARE CENTER	920 12TH AVENUE SOUTHEAST
505304	RAINIER VISTA CARE CENTER	920 12TH AVENUE SOUTHEAST
505304	RAINIER VISTA CARE CENTER	920 12TH AVENUE SOUTHEAST
505304	RAINIER VISTA CARE CENTER	920 12TH AVENUE SOUTHEAST
505304	RAINIER VISTA CARE CENTER	920 12TH AVENUE SOUTHEAST

PUYALLUP	WA	98372	(253) 841-3422
PUYALLUP	WA	98372	(253) 841-3422
PUYALLUP	WA	98372	(253) 841-3422
PUYALLUP	WA	98372	(253) 841-3422
PUYALLUP	WA	98372	(253) 841-3422

08/20/2009	09/16/2009
09/30/2009	11/11/2009
09/30/2009	11/11/2009
11/18/2009	12/09/2009
12/17/2009	01/19/2010

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Administration Deficiencies
Health	Mistreatment Deficiencies
Health	Environmental Deficiencies
Health	Resident Rights Deficiencies

ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.		
Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.	Isolated	Minimal harm or potential for actual harm
Be administered in a way that leads to the highest possible level of well being for each resident.	Pattern	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if:	Isolated	Minimal harm or potential for actual harm

505304	RAINIER VISTA CARE CENTER	920 12TH AVENUE SOUTHEAST
505304	RAINIER VISTA CARE CENTER	920 12TH AVENUE SOUTHEAST
505304	RAINIER VISTA CARE CENTER	920 12TH AVENUE SOUTHEAST
505304	RAINIER VISTA CARE CENTER	920 12TH AVENUE SOUTHEAST
505304	RAINIER VISTA CARE CENTER	920 12TH AVENUE SOUTHEAST
505304	RAINIER VISTA CARE CENTER	920 12TH AVENUE SOUTHEAST

PUYALLUP	WA	98372	(253) 841-3422
PUYALLUP	WA	98372	(253) 841-3422
PUYALLUP	WA	98372	(253) 841-3422
PUYALLUP	WA	98372	(253) 841-3422
PUYALLUP	WA	98372	(253) 841-3422
PUYALLUP	WA	98372	(253) 841-3422

12/17/2009	01/19/2010
02/03/2010	03/11/2010
02/03/2010	03/11/2010
03/24/2010	04/21/2010
07/21/2010	08/25/2010
02/10/2011	03/15/2011

Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Pharmacy Service Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies

the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.		
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Make sure that residents are safe from serious medication errors.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm
Give professional services that meet a professional standard of quality.	Pattern	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of	Isolated	Minimal harm or potential for actual harm

505304	RAINIER VISTA CARE CENTER	920 12TH AVENUE SOUTHEAST
505306	LIFE CARE CENTER OF PORT TOWNSEND	751 KEARNEY STREET
505306	LIFE CARE CENTER OF PORT TOWNSEND	751 KEARNEY STREET
505306	LIFE CARE CENTER OF PORT TOWNSEND	751 KEARNEY STREET
505306	LIFE CARE CENTER OF PORT TOWNSEND	751 KEARNEY STREET
505306	LIFE CARE CENTER OF PORT TOWNSEND	751 KEARNEY STREET
505306	LIFE CARE CENTER OF PORT TOWNSEND	751 KEARNEY STREET

PUYALLUP	WA	98372	(253) 841-3422
PORT TOWNSEND	WA	98368	(360) 385-3555
PORT TOWNSEND	WA	98368	(360) 385-3555
PORT TOWNSEND	WA	98368	(360) 385-3555
PORT TOWNSEND	WA	98368	(360) 385-3555
PORT TOWNSEND	WA	98368	(360) 385-3555

02/10/2011	03/15/2011
02/24/2010	03/09/2010
08/11/2010	09/07/2010
08/11/2010	09/07/2010
08/11/2010	09/07/2010
08/11/2010	09/07/2010

Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies

residents.		
Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm
Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.	Pattern	Minimal harm or potential for actual harm
Provide services to meet the needs and preferences of each resident.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot	Isolated	Minimal harm or potential for actual harm

505306	LIFE CARE CENTER OF PORT TOWNSEND	751 KEARNEY STREET
505309	CAREAGE OF WHIDBEY	311 NORTHEAST 3RD STREET
505309	CAREAGE OF WHIDBEY	311 NORTHEAST 3RD STREET
505309	CAREAGE OF WHIDBEY	311 NORTHEAST 3RD STREET
505309	CAREAGE OF WHIDBEY	311 NORTHEAST 3RD STREET
505309	CAREAGE OF WHIDBEY	311 NORTHEAST 3RD STREET

PORT TOWNSEND	WA	98368	(360) 385-3555
COUPEVILLE	WA	98239	(360) 678-2273
COUPEVILLE	WA	98239	(360) 678-2273
COUPEVILLE	WA	98239	(360) 678-2273
COUPEVILLE	WA	98239	(360) 678-2273
COUPEVILLE	WA	98239	(360) 678-2273

01/05/2011	01/24/2011
01/09/2009	01/16/2009
04/23/2009	01/01/1900
04/23/2009	01/01/1900
07/29/2009	08/26/2009
12/22/2009	01/05/2010

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Administration Deficiencies
Health	Administration Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies

care, and prostheses.		
Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Hire nurse aides who have completed required training and shown that they are skilled.	Pattern	Potential for minimal harm
Get proof that a nurse aide has the training and skills that the State requires.	Pattern	Potential for minimal harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing,	Isolated	Minimal harm or potential for actual harm

505309	CAREAGE OF WHIDBEY	311 NORTHEAST 3RD STREET
505309	CAREAGE OF WHIDBEY	311 NORTHEAST 3RD STREET
505309	CAREAGE OF WHIDBEY	311 NORTHEAST 3RD STREET
505311	SEATTLE MEDICAL & REHAB CENTER	555 16TH AVENUE
505311	SEATTLE MEDICAL & REHAB CENTER	555 16TH AVENUE
505311	SEATTLE MEDICAL & REHAB CENTER	555 16TH AVENUE
505311	SEATTLE MEDICAL & REHAB CENTER	555 16TH AVENUE
505311	SEATTLE MEDICAL & REHAB CENTER	555 16TH AVENUE

Washington State

Based on Nursing Home Compare - Complaint Deficiency

COUPEVILLE	WA	98239	(360) 678-2273
COUPEVILLE	WA	98239	(360) 678-2273
COUPEVILLE	WA	98239	(360) 678-2273
SEATTLE	WA	98122	(206) 324-8200
SEATTLE	WA	98122	(206) 324-8200
SEATTLE	WA	98122	(206) 324-8200
SEATTLE	WA	98122	(206) 324-8200
SEATTLE	WA	98122	(206) 324-8200

02/11/2010	03/24/2010
04/27/2010	05/21/2010
09/30/2010	10/25/2010
01/16/2008	02/29/2008
01/16/2008	02/29/2008
01/16/2008	02/29/2008
02/07/2008	02/29/2008
05/15/2008	06/20/2008

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Pharmacy Service Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies

neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.		
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Keep each resident's personal and medical records private and confidential.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Properly mark drugs and other similar products.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Pattern	Minimal harm or potential for actual harm
Have a program to keep infection	Isolated	Minimal harm or potential for actual

505311	SEATTLE MEDICAL & REHAB CENTER	555 16TH AVENUE
505311	SEATTLE MEDICAL & REHAB CENTER	555 16TH AVENUE
505311	SEATTLE MEDICAL & REHAB CENTER	555 16TH AVENUE
505311	SEATTLE MEDICAL & REHAB CENTER	555 16TH AVENUE
505311	SEATTLE MEDICAL & REHAB CENTER	555 16TH AVENUE
505313	HALLMARK MANOR	32300 FIRST AVENUE SOUTH
505313	HALLMARK MANOR	32300 FIRST AVENUE SOUTH
505313	HALLMARK MANOR	32300 FIRST AVENUE SOUTH

SEATTLE	WA	98122	(206) 324-8200
SEATTLE	WA	98122	(206) 324-8200
SEATTLE	WA	98122	(206) 324-8200
SEATTLE	WA	98122	(206) 324-8200
SEATTLE	WA	98122	(206) 324-8200
FEDERAL WAY	WA	98003	(253) 874-3580
FEDERAL WAY	WA	98003	(253) 874-3580
FEDERAL WAY	WA	98003	(253) 874-3580

09/23/2009	11/13/2009
09/23/2009	11/13/2009
03/30/2010	05/03/2010
08/04/2010	09/10/2010
05/12/2010	06/03/2010
05/12/2010	06/03/2010
02/09/2011	03/15/2011

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Environmental Deficiencies
Health	Pharmacy Service Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies
Health	Nutrition and Dietary Deficiencies
Health	Pharmacy Service Deficiencies
Health	Environmental Deficiencies
Health	Mistreatment Deficiencies

Have a program to keep infection from spreading.	Isolated	Minimal harm or potential for actual harm
Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Help and prepare each resident for a safe and easy discharge and transfer from the nursing home.	Isolated	Minimal harm or potential for actual harm
Store, cook, and give out food in a safe and clean way.	Isolated	Minimal harm or potential for actual harm
Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Isolated	Minimal harm or potential for actual harm
Make sure that a working call system is available in each resident's room or bathroom and bathing area.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating	Isolated	Minimal harm or potential for actual harm

505317	HIGHLINE MEDICAL CENTER SPECIALTY CARE	12844 MILITARY ROAD SOUTH
505318	LIFE CARE CENTER OF SKAGIT VAL	1462 WEST STATE ROUTE 20
505318	LIFE CARE CENTER OF SKAGIT VAL	1462 WEST STATE ROUTE 20
505318	LIFE CARE CENTER OF SKAGIT VAL	1462 WEST STATE ROUTE 20

SEATTLE	WA	98168	(206) 248-4520
SEDRO WOOLLEY	WA	98284	(360) 856-6867
SEDRO WOOLLEY	WA	98284	(360) 856-6867
SEDRO WOOLLEY	WA	98284	(360) 856-6867

04/01/2009	05/01/2009
01/10/2008	01/31/2008
01/10/2008	01/31/2008
07/01/2008	07/21/2008

Health	Mistreatment Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Assessment Deficiencies
Health	Resident Rights Deficiencies

residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.		
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated	Minimal harm or potential for actual harm
Provide written records when a resident is transferred or discharged.	Isolated	Minimal harm or potential for actual harm

505318	LIFE CARE CENTER OF SKAGIT VAL	1462 WEST STATE ROUTE 20
505318	LIFE CARE CENTER OF SKAGIT VAL	1462 WEST STATE ROUTE 20
505318	LIFE CARE CENTER OF SKAGIT VAL	1462 WEST STATE ROUTE 20
505319	MANOR CARE HEALTH SERVICES	3701 188TH STREET SOUTHWEST
505319	MANOR CARE HEALTH SERVICES	3701 188TH STREET SOUTHWEST
505319	MANOR CARE HEALTH SERVICES	3701 188TH STREET SOUTHWEST
505319	MANOR CARE HEALTH SERVICES	3701 188TH STREET SOUTHWEST
505319	MANOR CARE HEALTH SERVICES	3701 188TH STREET SOUTHWEST

SEDRO WOOLLEY	WA	98284	(360) 856-6867
SEDRO WOOLLEY	WA	98284	(360) 856-6867
SEDRO WOOLLEY	WA	98284	(360) 856-6867
LYNNWOOD	WA	98037	(425) 775-9222
LYNNWOOD	WA	98037	(425) 775-9222
LYNNWOOD	WA	98037	(425) 775-9222
LYNNWOOD	WA	98037	(425) 775-9222
LYNNWOOD	WA	98037	(425) 775-9222

07/01/2008	07/21/2008
07/01/2008	07/21/2008
01/11/2011	01/25/2011
02/05/2008	03/17/2008
10/16/2008	11/15/2008
03/11/2009	04/03/2009
03/11/2009	04/03/2009
03/11/2009	04/03/2009

Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies
Health	Environmental Deficiencies
Health	Administration Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies

Provide enough notice before discharging or transferring a resident.	Isolated	Minimal harm or potential for actual harm
Help and prepare each resident for a safe and easy discharge and transfer from the nursing home.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated	Minimal harm or potential for actual harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated	Minimal harm or potential for actual harm
Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and	Isolated	Minimal harm or potential for actual harm

505319	MANOR CARE HEALTH SERVICES	3701 188TH STREET SOUTHWEST
505319	MANOR CARE HEALTH SERVICES	3701 188TH STREET SOUTHWEST
505319	MANOR CARE HEALTH SERVICES	3701 188TH STREET SOUTHWEST
505319	MANOR CARE HEALTH SERVICES	3701 188TH STREET SOUTHWEST
505319	MANOR CARE HEALTH SERVICES	3701 188TH STREET SOUTHWEST
505319	MANOR CARE HEALTH SERVICES	3701 188TH STREET SOUTHWEST

LYNNWOOD	WA	98037	(425) 775-9222
LYNNWOOD	WA	98037	(425) 775-9222
LYNNWOOD	WA	98037	(425) 775-9222
LYNNWOOD	WA	98037	(425) 775-9222
LYNNWOOD	WA	98037	(425) 775-9222
LYNNWOOD	WA	98037	(425) 775-9222

03/11/2009	04/03/2009
03/11/2009	04/03/2009
03/11/2009	04/03/2009
05/29/2009	06/13/2009
05/29/2009	06/13/2009
10/13/2009	10/30/2009

Health	Resident Assessment Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies

investigate any acts or reports of abuse, neglect or mistreatment of residents.		
Develop a plan with the resident and family for the resident's care after leaving the nursing home.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and	Isolated	Minimal harm or potential for actual harm

505319	MANOR CARE HEALTH SERVICES	3701 188TH STREET SOUTHWEST
505319	MANOR CARE HEALTH SERVICES	3701 188TH STREET SOUTHWEST
505319	MANOR CARE HEALTH SERVICES	3701 188TH STREET SOUTHWEST
505319	MANOR CARE HEALTH SERVICES	3701 188TH STREET SOUTHWEST
505319	MANOR CARE HEALTH SERVICES	3701 188TH STREET SOUTHWEST
505319	MANOR CARE HEALTH SERVICES	3701 188TH STREET SOUTHWEST

LYNNWOOD	WA	98037	(425) 775-9222
LYNNWOOD	WA	98037	(425) 775-9222
LYNNWOOD	WA	98037	(425) 775-9222
LYNNWOOD	WA	98037	(425) 775-9222
LYNNWOOD	WA	98037	(425) 775-9222
LYNNWOOD	WA	98037	(425) 775-9222

10/13/2009	10/30/2009
10/13/2009	10/30/2009
01/29/2010	01/01/1900
03/26/2010	05/10/2010
03/26/2010	05/10/2010
03/26/2010	05/10/2010

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Environmental Deficiencies
Health	Resident Assessment Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies

investigate any acts or reports of abuse, neglect or mistreatment of residents.		
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Pattern	Potential for minimal harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating	Isolated	Minimal harm or potential for actual harm

505319	MANOR CARE HEALTH SERVICES	3701 188TH STREET SOUTHWEST
505319	MANOR CARE HEALTH SERVICES	3701 188TH STREET SOUTHWEST
505319	MANOR CARE HEALTH SERVICES	3701 188TH STREET SOUTHWEST
505319	MANOR CARE HEALTH SERVICES	3701 188TH STREET SOUTHWEST
505319	MANOR CARE HEALTH SERVICES	3701 188TH STREET SOUTHWEST
505319	MANOR CARE HEALTH SERVICES	3701 188TH STREET SOUTHWEST

LYNNWOOD	WA	98037	(425) 775-9222
LYNNWOOD	WA	98037	(425) 775-9222
LYNNWOOD	WA	98037	(425) 775-9222
LYNNWOOD	WA	98037	(425) 775-9222
LYNNWOOD	WA	98037	(425) 775-9222
LYNNWOOD	WA	98037	(425) 775-9222

03/26/2010	05/10/2010
04/28/2010	05/10/2010
10/05/2010	10/24/2010
11/05/2010	12/07/2010
11/05/2010	12/07/2010
11/05/2010	12/07/2010

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Assessment Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies

residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.		
Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Pattern	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Give each resident enough fluids to keep them healthy and prevent dehydration.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must	Isolated	Minimal harm or potential for actual harm

505319	MANOR CARE HEALTH SERVICES	3701 188TH STREET SOUTHWEST
505319	MANOR CARE HEALTH SERVICES	3701 188TH STREET SOUTHWEST
505319	MANOR CARE HEALTH SERVICES	3701 188TH STREET SOUTHWEST
505319	MANOR CARE HEALTH SERVICES	3701 188TH STREET SOUTHWEST
505319	MANOR CARE HEALTH SERVICES	3701 188TH STREET SOUTHWEST
505319	MANOR CARE HEALTH SERVICES	3701 188TH STREET SOUTHWEST

LYNNWOOD	WA	98037	(425) 775-9222
LYNNWOOD	WA	98037	(425) 775-9222
LYNNWOOD	WA	98037	(425) 775-9222
LYNNWOOD	WA	98037	(425) 775-9222
LYNNWOOD	WA	98037	(425) 775-9222
LYNNWOOD	WA	98037	(425) 775-9222

12/23/2010	02/17/2011
12/23/2010	02/17/2011
02/01/2011	02/17/2011
02/01/2011	02/17/2011
03/18/2011	04/12/2011
03/18/2011	04/12/2011

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies
Health	Pharmacy Service Deficiencies

be transferred or discharged.		
Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern	Minimal harm or potential for actual harm
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Isolated	Minimal harm or potential for actual harm

505320	COLUMBIA CREST CARE & REHABILITATION CENTER	1100 EAST NELSON ROAD
505320	COLUMBIA CREST CARE & REHABILITATION CENTER	1100 EAST NELSON ROAD
505320	COLUMBIA CREST CARE & REHABILITATION CENTER	1100 EAST NELSON ROAD
505322	MANOR CARE HEALTH SERVICES-SPO	NORTH 6025 ASSEMBLY
505322	MANOR CARE HEALTH SERVICES-SPO	NORTH 6025 ASSEMBLY
505322	MANOR CARE HEALTH SERVICES-SPO	NORTH 6025 ASSEMBLY
505322	MANOR CARE HEALTH SERVICES-SPO	NORTH 6025 ASSEMBLY
505322	MANOR CARE HEALTH SERVICES-SPO	NORTH 6025

MOSES LAKE	WA	98837	(509) 765-6788
MOSES LAKE	WA	98837	(509) 765-6788
MOSES LAKE	WA	98837	(509) 765-6788
SPOKANE	WA	99205	(509) 326-8282
SPOKANE	WA	99205	(509) 326-8282
SPOKANE	WA	99205	(509) 326-8282
SPOKANE	WA	99205	(509) 326-8282
SPOKANE	WA	99205	(509) 326-8282

03/19/2009	04/30/2009
02/16/2010	04/01/2010
01/11/2011	02/15/2011
01/29/2008	02/28/2008
04/22/2008	05/28/2008
06/17/2008	07/21/2008
09/30/2008	10/27/2008
01/08/2009	02/08/2009

Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Try to resolve each resident's complaints quickly.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated	Minimal harm or potential for actual harm
Help and prepare each resident	Isolated	Minimal harm or potential for actual

505322	MANOR CARE HEALTH SERVICES-SPO	NORTH 6025 ASSEMBLY
505322	MANOR CARE HEALTH SERVICES-SPO	NORTH 6025 ASSEMBLY
505322	MANOR CARE HEALTH SERVICES-SPO	NORTH 6025 ASSEMBLY
505322	MANOR CARE HEALTH SERVICES-SPO	NORTH 6025 ASSEMBLY
505322	MANOR CARE HEALTH SERVICES-SPO	NORTH 6025 ASSEMBLY
505322	MANOR CARE HEALTH SERVICES-SPO	NORTH 6025 ASSEMBLY

SPOKANE	WA	99205	(509) 326-8282
SPOKANE	WA	99205	(509) 326-8282
SPOKANE	WA	99205	(509) 326-8282
SPOKANE	WA	99205	(509) 326-8282
SPOKANE	WA	99205	(509) 326-8282
SPOKANE	WA	99205	(509) 326-8282

01/08/2009	02/08/2009
03/19/2009	01/01/1900
05/29/2009	06/30/2009
03/11/2010	04/08/2010
03/11/2010	04/08/2010
03/11/2010	04/08/2010

Health	Resident Rights Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies

for a safe and easy discharge and transfer from the nursing home.		harm
Tell the resident or the resident's representative in writing how long the nursing home will hold the resident's bed when the resident temporarily leaves the facility.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Give enough notice to the resident before changing the resident's room or roommate.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm
Immediately tell the resident, doctor, and a family member if:	Isolated	Minimal harm or potential for actual harm

505323	GRANDVIEW HEALTH CARE CENTER	912 HILLCREST AVENUE
505323	GRANDVIEW HEALTH CARE CENTER	912 HILLCREST AVENUE
505323	GRANDVIEW HEALTH CARE CENTER	912 HILLCREST AVENUE
505323	GRANDVIEW HEALTH CARE CENTER	912 HILLCREST AVENUE
505323	GRANDVIEW HEALTH CARE CENTER	912 HILLCREST AVENUE
505323	GRANDVIEW HEALTH CARE CENTER	912 HILLCREST AVENUE

GRANDVIEW	WA	98930	(509) 882-1200
GRANDVIEW	WA	98930	(509) 882-1200
GRANDVIEW	WA	98930	(509) 882-1200
GRANDVIEW	WA	98930	(509) 882-1200
GRANDVIEW	WA	98930	(509) 882-1200
GRANDVIEW	WA	98930	(509) 882-1200

05/13/2008	06/01/2008
05/13/2008	06/01/2008
06/27/2008	07/30/2008
06/27/2008	07/30/2008
10/21/2008	11/30/2008
10/21/2008	11/30/2008

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Pharmacy Service Deficiencies
Health	Resident Rights Deficiencies
Health	Environmental Deficiencies
Health	Mistreatment Deficiencies

the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.		
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated	Minimal harm or potential for actual harm
Tell the resident completely about his or her health status.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing,	Pattern	Minimal harm or potential for actual harm

505323	GRANDVIEW HEALTH CARE CENTER	912 HILLCREST AVENUE
505323	GRANDVIEW HEALTH CARE CENTER	912 HILLCREST AVENUE
505323	GRANDVIEW HEALTH CARE CENTER	912 HILLCREST AVENUE
505323	GRANDVIEW HEALTH CARE CENTER	912 HILLCREST AVENUE
505323	GRANDVIEW HEALTH CARE CENTER	912 HILLCREST AVENUE
505323	GRANDVIEW HEALTH CARE CENTER	912 HILLCREST AVENUE

GRANDVIEW	WA	98930	(509) 882-1200
GRANDVIEW	WA	98930	(509) 882-1200
GRANDVIEW	WA	98930	(509) 882-1200
GRANDVIEW	WA	98930	(509) 882-1200
GRANDVIEW	WA	98930	(509) 882-1200
GRANDVIEW	WA	98930	(509) 882-1200

03/31/2009	04/22/2009
03/31/2009	04/22/2009
06/08/2009	06/26/2009
09/18/2009	10/07/2009
09/18/2009	10/07/2009
10/06/2009	10/07/2009

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Mistreatment Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies

neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.		
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause	Isolated	Minimal harm or potential for actual harm

505323	GRANDVIEW HEALTH CARE CENTER	912 HILLCREST AVENUE
505323	GRANDVIEW HEALTH CARE CENTER	912 HILLCREST AVENUE
505323	GRANDVIEW HEALTH CARE CENTER	912 HILLCREST AVENUE
505323	GRANDVIEW HEALTH CARE CENTER	912 HILLCREST AVENUE
505323	GRANDVIEW HEALTH CARE CENTER	912 HILLCREST AVENUE
505324	LIFE CARE CENTER OF PUYALLUP	511 10TH AVENUE SOUTHEAST

GRANDVIEW	WA	98930	(509) 882-1200
GRANDVIEW	WA	98930	(509) 882-1200
GRANDVIEW	WA	98930	(509) 882-1200
GRANDVIEW	WA	98930	(509) 882-1200
GRANDVIEW	WA	98930	(509) 882-1200
PUYALLUP	WA	98372	(253) 845-7566

10/06/2009	10/07/2009
12/03/2009	12/22/2009
03/11/2010	03/25/2010
07/13/2010	08/02/2010
02/01/2011	02/15/2011
05/22/2008	07/01/2008

Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Mistreatment Deficiencies

accidents.		
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of	Isolated	Minimal harm or potential for actual harm

505324	LIFE CARE CENTER OF PUYALLUP	511 10TH AVENUE SOUTHEAST
505324	LIFE CARE CENTER OF PUYALLUP	511 10TH AVENUE SOUTHEAST
505324	LIFE CARE CENTER OF PUYALLUP	511 10TH AVENUE SOUTHEAST
505324	LIFE CARE CENTER OF PUYALLUP	511 10TH AVENUE SOUTHEAST
505324	LIFE CARE CENTER OF PUYALLUP	511 10TH AVENUE SOUTHEAST
505324	LIFE CARE CENTER OF PUYALLUP	511 10TH AVENUE SOUTHEAST
505324	LIFE CARE CENTER OF PUYALLUP	511 10TH AVENUE

PUYALLUP	WA	98372	(253) 845-7566
PUYALLUP	WA	98372	(253) 845-7566
PUYALLUP	WA	98372	(253) 845-7566
PUYALLUP	WA	98372	(253) 845-7566
PUYALLUP	WA	98372	(253) 845-7566
PUYALLUP	WA	98372	(253) 845-7566
PUYALLUP	WA	98372	(253) 845-7566
PUYALLUP	WA	98372	(253) 845-7566

05/27/2008	07/01/2008
06/18/2008	07/01/2008
06/18/2008	07/01/2008
08/20/2008	01/01/1900
03/06/2009	03/30/2009
08/21/2009	09/09/2009
01/22/2010	02/17/2010

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies

residents.		
Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.	Isolated	Actual harm
Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated	Minimal harm or potential for actual harm
Give the resident's legal representative the same rights as the resident.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Give each resident enough fluids to keep them healthy and prevent dehydration.	Isolated	Minimal harm or potential for actual harm
Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated	Minimal harm or potential for actual harm
Provide social services for related	Isolated	Minimal harm or potential for actual

		SOUTHEAST
505324	LIFE CARE CENTER OF PUYALLUP	511 10TH AVENUE SOUTHEAST
505324	LIFE CARE CENTER OF PUYALLUP	511 10TH AVENUE SOUTHEAST
505324	LIFE CARE CENTER OF PUYALLUP	511 10TH AVENUE SOUTHEAST
505324	LIFE CARE CENTER OF PUYALLUP	511 10TH AVENUE SOUTHEAST
505324	LIFE CARE CENTER OF PUYALLUP	511 10TH AVENUE SOUTHEAST

PUYALLUP	WA	98372	(253) 845-7566
PUYALLUP	WA	98372	(253) 845-7566
PUYALLUP	WA	98372	(253) 845-7566
PUYALLUP	WA	98372	(253) 845-7566
PUYALLUP	WA	98372	(253) 845-7566

01/22/2010	02/17/2010
02/12/2010	03/08/2010
02/12/2010	03/08/2010
05/25/2010	06/07/2010
06/17/2010	07/02/2010

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Assessment Deficiencies
Health	Resident Assessment Deficiencies

medical problems to help each resident achieve the highest possible quality of life.		harm
Honor all of the resident's rights as a resident of the nursing home and as a citizen or resident of the United States.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and	Pattern	Minimal harm or potential for actual harm

505324	LIFE CARE CENTER OF PUYALLUP	511 10TH AVENUE SOUTHEAST
505325	ISLAND HEALTH & REHAB CENTER	835 MADISON AVENUE NORTH
505325	ISLAND HEALTH & REHAB CENTER	835 MADISON AVENUE NORTH
505325	ISLAND HEALTH & REHAB CENTER	835 MADISON AVENUE NORTH
505325	ISLAND HEALTH & REHAB CENTER	835 MADISON AVENUE NORTH
505325	ISLAND HEALTH & REHAB CENTER	835 MADISON AVENUE NORTH
505325	ISLAND HEALTH & REHAB CENTER	835 MADISON AVENUE NORTH
505325	ISLAND HEALTH & REHAB CENTER	835 MADISON AVENUE NORTH

PUYALLUP	WA	98372	(253) 845-7566
BAINBRIDGE ISLAND	WA	98110	(206) 842-4765
BAINBRIDGE ISLAND	WA	98110	(206) 842-4765
BAINBRIDGE ISLAND	WA	98110	(206) 842-4765
BAINBRIDGE ISLAND	WA	98110	(206) 842-4765
BAINBRIDGE ISLAND	WA	98110	(206) 842-4765
BAINBRIDGE ISLAND	WA	98110	(206) 842-4765
BAINBRIDGE ISLAND	WA	98110	(206) 842-4765

06/17/2010	07/02/2010
03/26/2009	04/14/2009
04/10/2009	04/27/2009
04/10/2009	05/21/2009
04/21/2009	04/28/2009
07/21/2009	08/03/2009
07/21/2009	08/03/2009
02/03/2010	02/15/2010

Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Pharmacy Service Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Environmental Deficiencies

actions that can be measured.		
Have a program to keep infection from spreading.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make sure that each resident gets help to keep vision and hearing.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Make sure that residents are safe from serious medication errors.	Isolated	Actual harm
Give professional services that meet a professional standard of quality.	Pattern	Immediate jeopardy to resident health or safety
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause	Isolated	Actual harm

Washington State
Based on Nursing Home Compare - Complaint Deficiency

		AVENUE NORTH
505325	ISLAND HEALTH & REHAB CENTER	835 MADISON AVENUE NORTH
505326	HEARTWOOD EXTENDED HEALTHCARE	1649 EAST 72ND
505326	HEARTWOOD EXTENDED HEALTHCARE	1649 EAST 72ND
505326	HEARTWOOD EXTENDED HEALTHCARE	1649 EAST 72ND

ISLAND			
BAINBRIDGE ISLAND	WA	98110	(206) 842-4765
TACOMA	WA	98404	(253) 472-9027
TACOMA	WA	98404	(253) 472-9027
TACOMA	WA	98404	(253) 472-9027

12/14/2010	12/22/2010
01/15/2009	02/16/2009
01/15/2009	02/16/2009
01/12/2010	02/05/2010

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Assessment Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Assessment Deficiencies
Health	Quality Care Deficiencies

area is free of dangers that cause accidents.		
1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Pattern	Minimal harm or potential for actual harm
1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated	Minimal harm or potential for actual harm
Provide social services for related	Isolated	Minimal harm or potential for actual

505326	HEARTWOOD EXTENDED HEALTHCARE	1649 EAST 72ND
505326	HEARTWOOD EXTENDED HEALTHCARE	1649 EAST 72ND
505326	HEARTWOOD EXTENDED HEALTHCARE	1649 EAST 72ND
505326	HEARTWOOD EXTENDED HEALTHCARE	1649 EAST 72ND
505327	AVAMERE OLYMPIC REHABILITATION OF SEQUIM	1000 5TH AVENUE SOUTH

Washington State

Based on Nursing Home Compare - Complaint Deficiency

TACOMA	WA	98404	(253) 472-9027
TACOMA	WA	98404	(253) 472-9027
TACOMA	WA	98404	(253) 472-9027
TACOMA	WA	98404	(253) 472-9027
SEQUIM	WA	98382	(360) 582-3900

Washington State

Based on Nursing Home Compare - Complaint Deficiency

03/26/2010	04/30/2010
08/17/2010	09/29/2010
11/10/2010	12/10/2010
11/30/2010	12/27/2010
04/21/2009	06/01/2009

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies

medical problems to help each resident achieve the highest possible quality of life.		harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Give or get dental care for each resident.	Isolated	Minimal harm or potential for actual harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern	Minimal harm or potential for actual harm

505327	AVAMERE OLYMPIC REHABILITATION OF SEQUIM	1000 5TH AVENUE SOUTH
505327	AVAMERE OLYMPIC REHABILITATION OF SEQUIM	1000 5TH AVENUE SOUTH
505327	AVAMERE OLYMPIC REHABILITATION OF SEQUIM	1000 5TH AVENUE SOUTH
505327	AVAMERE OLYMPIC REHABILITATION OF SEQUIM	1000 5TH AVENUE SOUTH
505327	AVAMERE OLYMPIC REHABILITATION OF SEQUIM	1000 5TH AVENUE SOUTH
505327	AVAMERE OLYMPIC REHABILITATION OF SEQUIM	1000 5TH AVENUE SOUTH
505327	AVAMERE OLYMPIC REHABILITATION OF SEQUIM	1000 5TH AVENUE SOUTH

SEQUIM	WA	98382	(360) 582-3900
SEQUIM	WA	98382	(360) 582-3900
SEQUIM	WA	98382	(360) 582-3900
SEQUIM	WA	98382	(360) 582-3900
SEQUIM	WA	98382	(360) 582-3900
SEQUIM	WA	98382	(360) 582-3900
SEQUIM	WA	98382	(360) 582-3900

04/21/2009	06/01/2009
09/29/2009	11/16/2009
09/29/2009	11/16/2009
09/29/2009	11/16/2009
09/29/2009	11/16/2009
06/16/2010	06/29/2010
06/16/2010	06/29/2010

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies
Health	Pharmacy Service Deficiencies
Health	Environmental Deficiencies
Health	Resident Rights Deficiencies

Provide needed housekeeping and maintenance.	Pattern	Potential for minimal harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Make sure that residents are safe from serious medication errors.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a	Isolated	Minimal harm or potential for actual harm

505327	AVAMERE OLYMPIC REHABILITATION OF SEQUIM	1000 5TH AVENUE SOUTH
505327	AVAMERE OLYMPIC REHABILITATION OF SEQUIM	1000 5TH AVENUE SOUTH
505327	AVAMERE OLYMPIC REHABILITATION OF SEQUIM	1000 5TH AVENUE SOUTH
505327	AVAMERE OLYMPIC REHABILITATION OF SEQUIM	1000 5TH AVENUE SOUTH
505327	AVAMERE OLYMPIC REHABILITATION OF SEQUIM	1000 5TH AVENUE SOUTH

SEQUIM	WA	98382	(360) 582-3900
SEQUIM	WA	98382	(360) 582-3900
SEQUIM	WA	98382	(360) 582-3900
SEQUIM	WA	98382	(360) 582-3900
SEQUIM	WA	98382	(360) 582-3900

06/16/2010	06/29/2010
06/16/2010	06/29/2010
08/17/2010	08/27/2010
12/14/2010	01/14/2011
02/14/2011	03/01/2011

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies

need to alter treatment significantly, or the resident must be transferred or discharged.		
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Give professional services that follow each resident's written care	Isolated	Minimal harm or potential for actual harm

505327	AVAMERE OLYMPIC REHABILITATION OF SEQUIM	1000 5TH AVENUE SOUTH
505329	BUENA VISTA	151 BUENA VISTA DRIVE
505329	BUENA VISTA	151 BUENA VISTA DRIVE
505329	BUENA VISTA	151 BUENA VISTA DRIVE
505331	VICTORY HEALTH & REHAB OF BATTLE GROUND LLC	510 NORTH PARKWAY
505331	VICTORY HEALTH & REHAB OF BATTLE	510 NORTH PARKWAY

SEQUIM	WA	98382	(360) 582-3900
COLVILLE	WA	99114	(509) 684-4539
COLVILLE	WA	99114	(509) 684-4539
COLVILLE	WA	99114	(509) 684-4539
BATTLE GROUND	WA	98604	(360) 687-5141
BATTLE GROUND	WA	98604	(360) 687-5141

03/11/2011	03/31/2011
03/25/2008	04/15/2008
08/13/2008	01/01/1900
03/10/2011	03/24/2011
04/29/2008	05/30/2008
04/29/2008	05/30/2008

Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Environmental Deficiencies

plan.		
Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Pattern	Minimal harm or potential for actual harm
Make sure that the nursing home	Pattern	Minimal harm or potential for actual

	GROUND LLC	
505331	VICTORY HEALTH & REHAB OF BATTLE GROUND LLC	510 NORTH PARKWAY
505331	VICTORY HEALTH & REHAB OF BATTLE GROUND LLC	510 NORTH PARKWAY
505331	VICTORY HEALTH & REHAB OF BATTLE GROUND LLC	510 NORTH PARKWAY
505331	VICTORY HEALTH & REHAB OF BATTLE GROUND LLC	510 NORTH PARKWAY
505331	VICTORY HEALTH & REHAB OF BATTLE GROUND LLC	510 NORTH PARKWAY
505331	VICTORY HEALTH & REHAB OF BATTLE GROUND LLC	510 NORTH PARKWAY
505331	VICTORY HEALTH & REHAB OF BATTLE GROUND LLC	510 NORTH PARKWAY

Washington State

Based on Nursing Home Compare - Complaint Deficiency

BATTLE GROUND	WA	98604	(360) 687-5141
BATTLE GROUND	WA	98604	(360) 687-5141
BATTLE GROUND	WA	98604	(360) 687-5141
BATTLE GROUND	WA	98604	(360) 687-5141
BATTLE GROUND	WA	98604	(360) 687-5141
BATTLE GROUND	WA	98604	(360) 687-5141
BATTLE GROUND	WA	98604	(360) 687-5141

04/29/2008	05/30/2008
09/10/2008	10/01/2008
11/17/2009	12/18/2009
11/17/2009	12/18/2009
05/06/2010	05/06/2010
01/05/2011	02/04/2011
01/05/2011	02/04/2011

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies
Health	Mistreatment Deficiencies
Health	Pharmacy Service Deficiencies
Health	Quality Care Deficiencies

area is free of dangers that cause accidents.		harm
Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Pattern	Minimal harm or potential for actual harm
Provide services to meet the needs and preferences of each resident.	Isolated	Minimal harm or potential for actual harm
Provide activities to meet the needs of each resident.	Isolated	Minimal harm or potential for actual harm
Honor all of the resident's rights as a resident of the nursing home and as a citizen or resident of the United States.	Isolated	Actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Make sure that residents are safe from serious medication errors.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of	Isolated	Minimal harm or potential for actual harm

505332	LIFE CARE CENTER OF SAN JUAN ISLANDS	660 SPRING STREET
505332	LIFE CARE CENTER OF SAN JUAN ISLANDS	660 SPRING STREET
505332	LIFE CARE CENTER OF SAN JUAN ISLANDS	660 SPRING STREET
505332	LIFE CARE CENTER OF SAN JUAN ISLANDS	660 SPRING STREET
505332	LIFE CARE CENTER OF SAN JUAN ISLANDS	660 SPRING STREET
505334	LIFE CARE CENTER OF KIRKLAND	10101 NORTHEAST 120TH STREET

FRIDAY HARBOR	WA	98250	(360) 378-2117
FRIDAY HARBOR	WA	98250	(360) 378-2117
FRIDAY HARBOR	WA	98250	(360) 378-2117
FRIDAY HARBOR	WA	98250	(360) 378-2117
FRIDAY HARBOR	WA	98250	(360) 378-2117
KIRKLAND	WA	98034	(425) 823-2323

05/21/2009	06/30/2009
06/24/2009	06/30/2009
03/01/2010	04/01/2010
05/11/2010	06/10/2010
05/11/2010	06/10/2010
04/16/2008	05/05/2008

Health	Mistreatment Deficiencies
Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies

quality.		
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Pattern	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated	Minimal harm or potential for actual harm
Help and prepare each resident for a safe and easy discharge	Isolated	Minimal harm or potential for actual harm

505334	LIFE CARE CENTER OF KIRKLAND	10101 NORTHEAST 120TH STREET
505338	MERRY HAVEN CARE CENTER LLC	800 10TH STREET
505338	MERRY HAVEN CARE CENTER LLC	800 10TH STREET
505338	MERRY HAVEN CARE CENTER LLC	800 10TH STREET
505339	MOUNT SI TRANSITIONAL HEALTH CENTER	219 CEDAR AVENUE SOUTH
505339	MOUNT SI TRANSITIONAL HEALTH CENTER	219 CEDAR AVENUE SOUTH
505339	MOUNT SI TRANSITIONAL HEALTH CENTER	219 CEDAR AVENUE

Washington State

Based on Nursing Home Compare - Complaint Deficiency

KIRKLAND	WA	98034	(425) 823-2323
SNOHOMISH	WA	98290	(360) 568-3161
SNOHOMISH	WA	98290	(360) 568-3161
SNOHOMISH	WA	98290	(360) 568-3161
NORTH BEND	WA	98045	(425) 888-2129
NORTH BEND	WA	98045	(425) 888-2129
NORTH BEND	WA	98045	(425) 888-2129

01/22/2010	02/26/2010
03/24/2008	05/08/2008
09/24/2010	10/26/2010
12/16/2010	01/31/2011
04/16/2008	06/19/2008
04/16/2008	06/19/2008
04/16/2008	06/19/2008

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Assessment Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Nutrition and Dietary Deficiencies

and transfer from the nursing home.		
Make sure that all needed doctor visits are made personally by a doctor, as required.	Isolated	Minimal harm or potential for actual harm
Give each resident enough fluids to keep them healthy and prevent dehydration.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Actual harm
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Prepare food that is nutritional,	Pattern	Minimal harm or potential for actual

		SOUTH
505339	MOUNT SI TRANSITIONAL HEALTH CENTER	219 CEDAR AVENUE SOUTH
505339	MOUNT SI TRANSITIONAL HEALTH CENTER	219 CEDAR AVENUE SOUTH
505339	MOUNT SI TRANSITIONAL HEALTH CENTER	219 CEDAR AVENUE SOUTH
505339	MOUNT SI TRANSITIONAL HEALTH CENTER	219 CEDAR AVENUE SOUTH
505339	MOUNT SI TRANSITIONAL HEALTH CENTER	219 CEDAR AVENUE SOUTH
505339	MOUNT SI TRANSITIONAL HEALTH CENTER	219 CEDAR AVENUE SOUTH
505339	MOUNT SI TRANSITIONAL HEALTH CENTER	219 CEDAR AVENUE SOUTH
505339	MOUNT SI TRANSITIONAL HEALTH CENTER	219 CEDAR AVENUE SOUTH

NORTH BEND	WA	98045	(425) 888-2129
NORTH BEND	WA	98045	(425) 888-2129
NORTH BEND	WA	98045	(425) 888-2129
NORTH BEND	WA	98045	(425) 888-2129
NORTH BEND	WA	98045	(425) 888-2129
NORTH BEND	WA	98045	(425) 888-2129
NORTH BEND	WA	98045	(425) 888-2129
NORTH BEND	WA	98045	(425) 888-2129

05/29/2008	06/19/2008
06/13/2008	06/19/2008
11/25/2008	01/23/2009
01/02/2009	01/23/2009
02/26/2009	05/12/2009
02/26/2009	05/12/2009
05/22/2009	07/06/2009
05/22/2009	07/06/2009

Health	Nutrition and Dietary Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies

appetizing, tasty, attractive, well-cooked, and at the right temperature.		harm
Store, cook, and give out food in a safe and clean way.	Pattern	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.	Isolated	Actual harm
Provide needed housekeeping and maintenance.	Pattern	Minimal harm or potential for actual harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated	Minimal harm or potential for actual harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated	Minimal harm or potential for actual harm
Make sure each resident has the right to choose activities, schedules and health care	Pattern	Minimal harm or potential for actual harm

505339	MOUNT SI TRANSITIONAL HEALTH CENTER	219 CEDAR AVENUE SOUTH
505341	DISCOVERY NURSING & REHAB OF VANCOUVER	5220 NORTHEAST HAZEL DELL AVENUE
505341	DISCOVERY NURSING & REHAB OF VANCOUVER	5220 NORTHEAST HAZEL DELL AVENUE
505341	DISCOVERY NURSING & REHAB OF VANCOUVER	5220 NORTHEAST HAZEL DELL AVENUE
505341	DISCOVERY NURSING & REHAB OF VANCOUVER	5220 NORTHEAST HAZEL DELL AVENUE

Washington State

Based on Nursing Home Compare - Complaint Deficiency

NORTH BEND	WA	98045	(425) 888-2129
VANCOUVER	WA	98663	(360) 693-1474
VANCOUVER	WA	98663	(360) 693-1474
VANCOUVER	WA	98663	(360) 693-1474
VANCOUVER	WA	98663	(360) 693-1474

04/01/2010	05/11/2010
06/26/2008	09/02/2008
10/22/2008	12/01/2008
09/17/2009	10/09/2009
09/17/2009	10/09/2009

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies

schedules and health care according to his or her interests, assessment, and plan of care.		
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must	Isolated	Minimal harm or potential for actual harm

505341	DISCOVERY NURSING & REHAB OF VANCOUVER	5220 NORTHEAST HAZEL DELL AVENUE
505341	DISCOVERY NURSING & REHAB OF VANCOUVER	5220 NORTHEAST HAZEL DELL AVENUE
505341	DISCOVERY NURSING & REHAB OF VANCOUVER	5220 NORTHEAST HAZEL DELL AVENUE
505341	DISCOVERY NURSING & REHAB OF VANCOUVER	5220 NORTHEAST HAZEL DELL AVENUE
505341	DISCOVERY NURSING & REHAB OF	5220 NORTHEAST

VANCOUVER	WA	98663	(360) 693-1474
VANCOUVER	WA	98663	(360) 693-1474
VANCOUVER	WA	98663	(360) 693-1474
VANCOUVER	WA	98663	(360) 693-1474
VANCOUVER	WA	98663	(360) 693-1474

01/29/2010	01/30/2010
06/03/2010	07/16/2010
07/19/2010	07/20/2010
07/23/2010	08/20/2010
08/06/2010	08/31/2010

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies

be transferred or discharged.		
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Make sure that each resident's nutritional needs were met.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Provide services to meet the	Isolated	Actual harm

	VANCOUVER	HAZEL DELL AVENUE
505341	DISCOVERY NURSING & REHAB OF VANCOUVER	5220 NORTHEAST HAZEL DELL AVENUE
505341	DISCOVERY NURSING & REHAB OF VANCOUVER	5220 NORTHEAST HAZEL DELL AVENUE
505341	DISCOVERY NURSING & REHAB OF VANCOUVER	5220 NORTHEAST HAZEL DELL AVENUE
505341	DISCOVERY NURSING & REHAB OF VANCOUVER	5220 NORTHEAST HAZEL DELL AVENUE
505341	DISCOVERY NURSING & REHAB OF VANCOUVER	5220 NORTHEAST HAZEL DELL AVENUE

VANCOUVER	WA	98663	(360) 693-1474
VANCOUVER	WA	98663	(360) 693-1474
VANCOUVER	WA	98663	(360) 693-1474
VANCOUVER	WA	98663	(360) 693-1474
VANCOUVER	WA	98663	(360) 693-1474

08/06/2010	08/31/2010
08/06/2010	08/31/2010
09/17/2010	11/03/2010
09/30/2010	11/03/2010
09/30/2010	11/03/2010

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Rights Deficiencies

needs and preferences of each resident.		
Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated	Actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a	Isolated	Minimal harm or potential for actual harm

505341	DISCOVERY NURSING & REHAB OF VANCOUVER	5220 NORTHEAST HAZEL DELL AVENUE
505341	DISCOVERY NURSING & REHAB OF VANCOUVER	5220 NORTHEAST HAZEL DELL AVENUE
505341	DISCOVERY NURSING & REHAB OF VANCOUVER	5220 NORTHEAST HAZEL DELL AVENUE
505341	DISCOVERY NURSING & REHAB OF VANCOUVER	5220 NORTHEAST HAZEL DELL AVENUE
505341	DISCOVERY NURSING & REHAB OF VANCOUVER	5220 NORTHEAST HAZEL DELL AVENUE
505344	CANTERBURY HOUSE	502 29TH STREET

VANCOUVER	WA	98663	(360) 693-1474
VANCOUVER	WA	98663	(360) 693-1474
VANCOUVER	WA	98663	(360) 693-1474
VANCOUVER	WA	98663	(360) 693-1474
VANCOUVER	WA	98663	(360) 693-1474
AUBURN	WA	98002	(253) 939-0090

09/30/2010	11/03/2010
10/25/2010	11/03/2010
02/11/2011	03/14/2011
02/11/2011	03/14/2011
02/11/2011	03/14/2011
08/21/2008	10/03/2008

Health	Pharmacy Service Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies

major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.		
Make sure that residents are safe from serious medication errors.	Isolated	Actual harm
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated	Minimal harm or potential for actual harm
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Give each resident care and	Isolated	Minimal harm or potential for actual

Washington State
Based on Nursing Home Compare - Complaint Deficiency

		SOUTHEAST
505344	CANTERBURY HOUSE	502 29TH STREET SOUTHEAST
505344	CANTERBURY HOUSE	502 29TH STREET SOUTHEAST
505344	CANTERBURY HOUSE	502 29TH STREET SOUTHEAST
505344	CANTERBURY HOUSE	502 29TH STREET SOUTHEAST
505344	CANTERBURY HOUSE	502 29TH STREET SOUTHEAST
505344	CANTERBURY HOUSE	502 29TH STREET SOUTHEAST
505344	CANTERBURY HOUSE	502 29TH STREET SOUTHEAST

AUBURN	WA	98002	(253) 939-0090
AUBURN	WA	98002	(253) 939-0090
AUBURN	WA	98002	(253) 939-0090
AUBURN	WA	98002	(253) 939-0090
AUBURN	WA	98002	(253) 939-0090
AUBURN	WA	98002	(253) 939-0090
AUBURN	WA	98002	(253) 939-0090

Washington State

Based on Nursing Home Compare - Complaint Deficiency

12/02/2008	12/16/2008
03/22/2010	04/09/2010
05/04/2010	06/07/2010
05/18/2010	06/07/2010
06/24/2010	07/21/2010
08/31/2010	10/11/2010
09/08/2010	10/11/2010

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Assessment Deficiencies

services to get or keep the highest quality of life possible.		harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Make a complete assessment that covers all questions for areas	Isolated	Minimal harm or potential for actual harm

505344	CANTERBURY HOUSE	502 29TH STREET SOUTHEAST
505346	CHENEY CARE CENTER	2219 NORTH 6TH STREET
505346	CHENEY CARE CENTER	2219 NORTH 6TH STREET
505346	CHENEY CARE CENTER	2219 NORTH 6TH STREET
505347	LAKEWOOD HEALTHCARE CENTER	11411 BRIDGEPORT WAY
505347	LAKEWOOD HEALTHCARE CENTER	11411 BRIDGEPORT WAY

AUBURN	WA	98002	(253) 939-0090
CHENEY	WA	99004	(509) 235-6196
CHENEY	WA	99004	(509) 235-6196
CHENEY	WA	99004	(509) 235-6196
TACOMA	WA	98499	(253) 581-9002
TACOMA	WA	98499	(253) 581-9002

09/08/2010	10/11/2010
11/20/2009	01/04/2010
06/09/2010	07/16/2010
06/09/2010	07/16/2010
11/17/2008	02/23/2009
11/17/2008	02/23/2009

Health	Pharmacy Service Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Resident Assessment Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies

that are listed in official regulations.		
Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Pattern	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the	Pattern	Minimal harm or potential for actual harm

Washington State
Based on Nursing Home Compare - Complaint Deficiency

505347	LAKEWOOD HEALTHCARE CENTER	11411 BRIDGEPORT WAY
505347	LAKEWOOD HEALTHCARE CENTER	11411 BRIDGEPORT WAY
505347	LAKEWOOD HEALTHCARE CENTER	11411 BRIDGEPORT WAY
505347	LAKEWOOD HEALTHCARE CENTER	11411 BRIDGEPORT WAY
505347	LAKEWOOD HEALTHCARE CENTER	11411 BRIDGEPORT WAY
505347	LAKEWOOD HEALTHCARE CENTER	11411 BRIDGEPORT WAY
505347	LAKEWOOD HEALTHCARE CENTER	11411 BRIDGEPORT WAY
505347	LAKEWOOD HEALTHCARE CENTER	11411 BRIDGEPORT WAY

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TACOMA	WA	98499	(253) 581-9002
TACOMA	WA	98499	(253) 581-9002
TACOMA	WA	98499	(253) 581-9002
TACOMA	WA	98499	(253) 581-9002
TACOMA	WA	98499	(253) 581-9002
TACOMA	WA	98499	(253) 581-9002
TACOMA	WA	98499	(253) 581-9002
TACOMA	WA	98499	(253) 581-9002

11/17/2008	02/23/2009
01/02/2009	02/23/2009
01/02/2009	02/23/2009
01/02/2009	02/23/2009
01/22/2009	02/23/2009
05/12/2009	05/29/2009
07/14/2009	08/07/2009
02/02/2010	02/19/2010

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies
Health	Administration Deficiencies
Health	Resident Assessment Deficiencies
Health	Mistreatment Deficiencies

highest quality of life possible.		
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Protect the resident from a transfer or discharge that is not wanted or needed.	Isolated	Minimal harm or potential for actual harm
Hire nurse aides who have completed required training and shown that they are skilled.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing,	Isolated	Minimal harm or potential for actual harm

Washington State
Based on Nursing Home Compare - Complaint Deficiency

		WAY
505347	LAKEWOOD HEALTHCARE CENTER	11411 BRIDGEPORT WAY
505347	LAKEWOOD HEALTHCARE CENTER	11411 BRIDGEPORT WAY
505347	LAKEWOOD HEALTHCARE CENTER	11411 BRIDGEPORT WAY
505347	LAKEWOOD HEALTHCARE CENTER	11411 BRIDGEPORT WAY
505347	LAKEWOOD HEALTHCARE CENTER	11411 BRIDGEPORT WAY
505347	LAKEWOOD HEALTHCARE CENTER	11411 BRIDGEPORT WAY

TACOMA	WA	98499	(253) 581-9002
TACOMA	WA	98499	(253) 581-9002
TACOMA	WA	98499	(253) 581-9002
TACOMA	WA	98499	(253) 581-9002
TACOMA	WA	98499	(253) 581-9002
TACOMA	WA	98499	(253) 581-9002

02/19/2010	04/01/2010
02/19/2010	04/01/2010
03/10/2010	04/01/2010
07/27/2010	08/27/2010
07/27/2010	08/27/2010
07/27/2010	08/27/2010

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Pharmacy Service Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Rights Deficiencies

legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.		harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Make sure that residents are safe from serious medication errors.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Pattern	Minimal harm or potential for actual harm
Provide services to meet the needs and preferences of each	Isolated	Minimal harm or potential for actual harm

505348	GOOD SAMARITAN HEALTH CARE CTR	702 NORTH 16TH AVENUE
505348	GOOD SAMARITAN HEALTH CARE CTR	702 NORTH 16TH AVENUE
505348	GOOD SAMARITAN HEALTH CARE CTR	702 NORTH 16TH AVENUE
505348	GOOD SAMARITAN HEALTH CARE CTR	702 NORTH 16TH AVENUE
505348	GOOD SAMARITAN HEALTH CARE CTR	702 NORTH 16TH AVENUE
505348	GOOD SAMARITAN HEALTH CARE CTR	702 NORTH 16TH AVENUE
505348	GOOD SAMARITAN HEALTH CARE CTR	702 NORTH 16TH AVENUE

YAKIMA	WA	98902	(509) 248-5320
YAKIMA	WA	98902	(509) 248-5320
YAKIMA	WA	98902	(509) 248-5320
YAKIMA	WA	98902	(509) 248-5320
YAKIMA	WA	98902	(509) 248-5320
YAKIMA	WA	98902	(509) 248-5320
YAKIMA	WA	98902	(509) 248-5320

05/15/2008	06/12/2008
05/15/2008	06/12/2008
07/18/2008	07/19/2008
10/06/2008	11/16/2008
10/06/2008	11/16/2008
10/06/2008	11/16/2008
10/06/2008	11/16/2008

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies

resident.		
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse	Isolated	Minimal harm or potential for actual harm

505348	GOOD SAMARITAN HEALTH CARE CTR	702 NORTH 16TH AVENUE
505348	GOOD SAMARITAN HEALTH CARE CTR	702 NORTH 16TH AVENUE
505348	GOOD SAMARITAN HEALTH CARE CTR	702 NORTH 16TH AVENUE
505348	GOOD SAMARITAN HEALTH CARE CTR	702 NORTH 16TH AVENUE
505348	GOOD SAMARITAN HEALTH CARE CTR	702 NORTH 16TH AVENUE

YAKIMA	WA	98902	(509) 248-5320
YAKIMA	WA	98902	(509) 248-5320
YAKIMA	WA	98902	(509) 248-5320
YAKIMA	WA	98902	(509) 248-5320
YAKIMA	WA	98902	(509) 248-5320

10/06/2008	11/16/2008
01/02/2009	02/13/2009
01/02/2009	02/13/2009
01/26/2009	02/23/2009
03/17/2009	04/10/2009

Health	Mistreatment Deficiencies
Health	Resident Rights Deficiencies
Health	Environmental Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies

of residents and theft of residents' property.		
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Honor all of the resident's rights as a resident of the nursing home and as a citizen or resident of the United States.	Pattern	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating	Isolated	Minimal harm or potential for actual harm

505348	GOOD SAMARITAN HEALTH CARE CTR	702 NORTH 16TH AVENUE
505348	GOOD SAMARITAN HEALTH CARE CTR	702 NORTH 16TH AVENUE
505348	GOOD SAMARITAN HEALTH CARE CTR	702 NORTH 16TH AVENUE
505348	GOOD SAMARITAN HEALTH CARE CTR	702 NORTH 16TH AVENUE
505348	GOOD SAMARITAN HEALTH CARE CTR	702 NORTH 16TH AVENUE
505348	GOOD SAMARITAN HEALTH CARE CTR	702 NORTH 16TH AVENUE
505348	GOOD SAMARITAN HEALTH CARE CTR	702 NORTH 16TH

YAKIMA	WA	98902	(509) 248-5320
YAKIMA	WA	98902	(509) 248-5320
YAKIMA	WA	98902	(509) 248-5320
YAKIMA	WA	98902	(509) 248-5320
YAKIMA	WA	98902	(509) 248-5320
YAKIMA	WA	98902	(509) 248-5320
YAKIMA	WA	98902	(509) 248-5320

03/17/2009	04/10/2009
05/18/2009	06/24/2009
05/18/2009	06/24/2009
08/13/2009	09/07/2009
10/01/2009	11/13/2009
10/01/2009	11/13/2009
10/01/2009	11/13/2009

Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Administration Deficiencies
Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies
Health	Resident Assessment Deficiencies
Health	Environmental Deficiencies

residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.		
Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern	Minimal harm or potential for actual harm
Provide activities to meet the needs of each resident.	Pattern	Minimal harm or potential for actual harm
Keep accurate and appropriate medical records.	Pattern	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Pattern	Minimal harm or potential for actual harm
Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home	Isolated	Minimal harm or potential for actual

		AVENUE
505348	GOOD SAMARITAN HEALTH CARE CTR	702 NORTH 16TH AVENUE
505348	GOOD SAMARITAN HEALTH CARE CTR	702 NORTH 16TH AVENUE
505348	GOOD SAMARITAN HEALTH CARE CTR	702 NORTH 16TH AVENUE
505348	GOOD SAMARITAN HEALTH CARE CTR	702 NORTH 16TH AVENUE
505348	GOOD SAMARITAN HEALTH CARE CTR	702 NORTH 16TH AVENUE
505348	GOOD SAMARITAN HEALTH CARE CTR	702 NORTH 16TH AVENUE
505348	GOOD SAMARITAN HEALTH CARE CTR	702 NORTH 16TH AVENUE
505348	GOOD SAMARITAN HEALTH CARE CTR	702 NORTH 16TH AVENUE

YAKIMA	WA	98902	(509) 248-5320
YAKIMA	WA	98902	(509) 248-5320
YAKIMA	WA	98902	(509) 248-5320
YAKIMA	WA	98902	(509) 248-5320
YAKIMA	WA	98902	(509) 248-5320
YAKIMA	WA	98902	(509) 248-5320
YAKIMA	WA	98902	(509) 248-5320
YAKIMA	WA	98902	(509) 248-5320

07/01/2010	07/23/2010
07/01/2010	07/23/2010
07/23/2010	08/20/2010
09/01/2010	10/01/2010
09/07/2010	10/08/2010
09/07/2010	10/08/2010
01/19/2011	01/26/2011

Health	Resident Assessment Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies

area is free of dangers that cause accidents.		harm
1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated	Minimal harm or potential for actual harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated	Minimal harm or potential for actual harm
Provide services to meet the needs and preferences of each resident.	Isolated	Minimal harm or potential for actual harm
Give or get dental care for each resident.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Give special rehabilitation by skilled workers, when ordered by	Isolated	Minimal harm or potential for actual harm

505349	WILLAPA HARBOR CARE CENTER	1100 JACKSON STREET
505349	WILLAPA HARBOR CARE CENTER	1100 JACKSON STREET
505349	WILLAPA HARBOR CARE CENTER	1100 JACKSON STREET
505349	WILLAPA HARBOR CARE CENTER	1100 JACKSON STREET
505349	WILLAPA HARBOR CARE CENTER	1100 JACKSON STREET
505349	WILLAPA HARBOR CARE CENTER	1100 JACKSON STREET
505349	WILLAPA HARBOR CARE CENTER	1100 JACKSON STREET

RAYMOND	WA	98577	(360) 942-2424
RAYMOND	WA	98577	(360) 942-2424
RAYMOND	WA	98577	(360) 942-2424
RAYMOND	WA	98577	(360) 942-2424
RAYMOND	WA	98577	(360) 942-2424
RAYMOND	WA	98577	(360) 942-2424
RAYMOND	WA	98577	(360) 942-2424

01/24/2008	02/29/2008
06/27/2008	07/31/2008
09/25/2008	10/21/2008
10/29/2008	12/11/2008
10/29/2008	12/11/2008
10/29/2008	12/11/2008
10/29/2008	12/11/2008

Health	Environmental Deficiencies
Health	Administration Deficiencies
Health	Environmental Deficiencies
Health	Pharmacy Service Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Environmental Deficiencies

a doctor.		
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Get proof that a nurse aide has the training and skills that the State requires.	Pattern	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Pattern	Minimal harm or potential for actual harm
1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated	Minimal harm or potential for actual harm
Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Widespread	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Widespread	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm

505349	WILLAPA HARBOR CARE CENTER	1100 JACKSON STREET
505351	REGENCY CARE CENTER AT ARLINGTON	620 SOUTH HAZEL STREET
505355	REGENCY AUBURN LLC	414 - 17TH SOUTHEAST
505355	REGENCY AUBURN LLC	414 - 17TH SOUTHEAST
505355	REGENCY AUBURN LLC	414 - 17TH SOUTHEAST
505355	REGENCY AUBURN LLC	414 - 17TH SOUTHEAST
505355	REGENCY AUBURN LLC	414 - 17TH SOUTHEAST

Washington State

Based on Nursing Home Compare - Complaint Deficiency

RAYMOND	WA	98577	(360) 942-2424
ARLINGTON	WA	98223	(360) 403-8247
AUBURN	WA	98002	(253) 833-1740
AUBURN	WA	98002	(253) 833-1740
AUBURN	WA	98002	(253) 833-1740
AUBURN	WA	98002	(253) 833-1740
AUBURN	WA	98002	(253) 833-1740

07/10/2009	07/24/2009
03/28/2008	01/01/1900
07/07/2008	08/01/2008
09/18/2008	10/10/2008
09/18/2008	10/10/2008
09/18/2008	10/10/2008
09/18/2008	10/10/2008

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Resident Assessment Deficiencies
Health	Environmental Deficiencies
Health	Resident Rights Deficiencies

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Pattern	Minimal harm or potential for actual harm
Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Pattern	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Tell the resident completely about his or her health status.	Isolated	Minimal harm or potential for actual harm

505355	REGENCY AUBURN LLC	414 - 17TH SOUTHEAST
505355	REGENCY AUBURN LLC	414 - 17TH SOUTHEAST
505355	REGENCY AUBURN LLC	414 - 17TH SOUTHEAST
505355	REGENCY AUBURN LLC	414 - 17TH SOUTHEAST
505355	REGENCY AUBURN LLC	414 - 17TH SOUTHEAST
505355	REGENCY AUBURN LLC	414 - 17TH SOUTHEAST
505355	REGENCY AUBURN LLC	414 - 17TH SOUTHEAST

AUBURN	WA	98002	(253) 833-1740
AUBURN	WA	98002	(253) 833-1740
AUBURN	WA	98002	(253) 833-1740
AUBURN	WA	98002	(253) 833-1740
AUBURN	WA	98002	(253) 833-1740
AUBURN	WA	98002	(253) 833-1740
AUBURN	WA	98002	(253) 833-1740

11/07/2008	12/19/2008
11/18/2008	12/19/2008
12/09/2008	12/19/2008
02/25/2009	03/04/2009
12/17/2009	01/15/2010
03/08/2010	04/12/2010
03/08/2010	04/12/2010

Health	Quality Care Deficiencies
Health	Nutrition and Dietary Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies

Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated	Minimal harm or potential for actual harm
Make sure that residents are well nourished.	Pattern	Minimal harm or potential for actual harm
Make sure each resident has the right to choose activities, schedules and health care according to his or her interests, assessment, and plan of care.	Isolated	Minimal harm or potential for actual harm
Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated	Actual harm
Give each resident care and services to get or keep the	Isolated	Actual harm

505355	REGENCY AUBURN LLC	414 - 17TH SOUTHEAST
505355	REGENCY AUBURN LLC	414 - 17TH SOUTHEAST
505355	REGENCY AUBURN LLC	414 - 17TH SOUTHEAST
505355	REGENCY AUBURN LLC	414 - 17TH SOUTHEAST
505355	REGENCY AUBURN LLC	414 - 17TH SOUTHEAST
505355	REGENCY AUBURN LLC	414 - 17TH

AUBURN	WA	98002	(253) 833-1740
AUBURN	WA	98002	(253) 833-1740
AUBURN	WA	98002	(253) 833-1740
AUBURN	WA	98002	(253) 833-1740
AUBURN	WA	98002	(253) 833-1740
AUBURN	WA	98002	(253) 833-1740

03/08/2010	04/12/2010
08/19/2010	09/02/2010
11/02/2010	11/19/2010
11/02/2010	11/19/2010
11/02/2010	11/19/2010
11/02/2010	11/19/2010

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Mistreatment Deficiencies
Health	Resident Rights Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Assessment Deficiencies
Health	Administration Deficiencies

highest quality of life possible.		
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Pattern	Minimal harm or potential for actual harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern	Actual harm
Make sure that doctors visit residents regularly, as required.	Isolated	Minimal harm or potential for actual harm
Be administered in a way that	Pattern	Actual harm

		SOUTHEAST
505355	REGENCY AUBURN LLC	414 - 17TH SOUTHEAST
505355	REGENCY AUBURN LLC	414 - 17TH SOUTHEAST
505355	REGENCY AUBURN LLC	414 - 17TH SOUTHEAST
505355	REGENCY AUBURN LLC	414 - 17TH SOUTHEAST
505356	GARFIELD COUNTY HOSPITAL, LTCU	66 NORTH 6TH STREET
505356	GARFIELD COUNTY HOSPITAL, LTCU	66 NORTH 6TH STREET

Washington State

Based on Nursing Home Compare - Complaint Deficiency

AUBURN	WA	98002	(253) 833-1740
AUBURN	WA	98002	(253) 833-1740
AUBURN	WA	98002	(253) 833-1740
AUBURN	WA	98002	(253) 833-1740
POMEROY	WA	99347	(509) 843-1794
POMEROY	WA	99347	(509) 843-1794

11/02/2010	11/19/2010
11/02/2010	11/19/2010
11/02/2010	11/19/2010
12/08/2010	12/17/2010
06/05/2008	07/18/2008
07/23/2008	08/31/2008

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Administration Deficiencies
Health	Administration Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Assessment Deficiencies

leads to the highest possible level of well being for each resident.		
1) Review the work of each nurse aide every year; or 2) give regular training for the nurse aides.	Widespread	Minimal harm or potential for actual harm
Make sure that nurse aides show they have the skills to be able to care for residents.	Pattern	Minimal harm or potential for actual harm
Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Pattern	Actual harm
Properly hold, secure and manage each resident's personal money which is deposited with the nursing home.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Make sure that all needed doctor visits are made personally by a doctor, as required.	Widespread	Minimal harm or potential for actual harm

505356	GARFIELD COUNTY HOSPITAL, LTCU	66 NORTH 6TH STREET
505356	GARFIELD COUNTY HOSPITAL, LTCU	66 NORTH 6TH STREET
505356	GARFIELD COUNTY HOSPITAL, LTCU	66 NORTH 6TH STREET
505358	RIVERSIDE NURSING & REHAB CTR	1305 ALEXANDER
505358	RIVERSIDE NURSING & REHAB CTR	1305 ALEXANDER
505358	RIVERSIDE NURSING & REHAB CTR	1305 ALEXANDER

POMEROY	WA	99347	(509) 843-1794
POMEROY	WA	99347	(509) 843-1794
POMEROY	WA	99347	(509) 843-1794
CENTRALIA	WA	98531	(360) 736-2823
CENTRALIA	WA	98531	(360) 736-2823
CENTRALIA	WA	98531	(360) 736-2823

10/02/2008	11/14/2008
02/22/2010	03/31/2010
02/22/2010	03/31/2010
02/08/2008	02/25/2008
03/27/2008	04/17/2008
09/11/2008	10/09/2008

Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Environmental Deficiencies
Health	Administration Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Hire nurse aides who have completed required training and shown that they are skilled.	Pattern	Minimal harm or potential for actual harm
Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Pattern	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing,	Isolated	Minimal harm or potential for actual harm

505358	RIVERSIDE NURSING & REHAB CTR	1305 ALEXANDER
505358	RIVERSIDE NURSING & REHAB CTR	1305 ALEXANDER
505358	RIVERSIDE NURSING & REHAB CTR	1305 ALEXANDER
505358	RIVERSIDE NURSING & REHAB CTR	1305 ALEXANDER
505358	RIVERSIDE NURSING & REHAB CTR	1305 ALEXANDER

CENTRALIA	WA	98531	(360) 736-2823
CENTRALIA	WA	98531	(360) 736-2823
CENTRALIA	WA	98531	(360) 736-2823
CENTRALIA	WA	98531	(360) 736-2823
CENTRALIA	WA	98531	(360) 736-2823

09/11/2008	10/09/2008
08/03/2009	09/15/2009
08/03/2009	09/15/2009
08/03/2009	09/15/2009
08/26/2009	09/21/2009

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Environmental Deficiencies
Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies

neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.		
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Pattern	Minimal harm or potential for actual harm
Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated	Actual harm
Tell the resident or the resident's representative in writing how long the nursing home will hold the	Pattern	Potential for minimal harm

505358	RIVERSIDE NURSING & REHAB CTR	1305 ALEXANDER
505358	RIVERSIDE NURSING & REHAB CTR	1305 ALEXANDER
505358	RIVERSIDE NURSING & REHAB CTR	1305 ALEXANDER
505358	RIVERSIDE NURSING & REHAB CTR	1305 ALEXANDER
505358	RIVERSIDE NURSING & REHAB CTR	1305 ALEXANDER
505358	RIVERSIDE NURSING & REHAB CTR	1305 ALEXANDER

CENTRALIA	WA	98531	(360) 736-2823
CENTRALIA	WA	98531	(360) 736-2823
CENTRALIA	WA	98531	(360) 736-2823
CENTRALIA	WA	98531	(360) 736-2823
CENTRALIA	WA	98531	(360) 736-2823
CENTRALIA	WA	98531	(360) 736-2823

08/26/2009	09/21/2009
02/22/2010	03/31/2010
03/11/2010	03/31/2010
08/11/2010	09/09/2010
08/11/2010	09/09/2010
08/11/2010	09/09/2010

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies

resident's bed when the resident temporarily leaves the facility.		
Write and use a policy that lets each resident return to the nursing home after a hospital stay or leave for therapy.	Isolated	Minimal harm or potential for actual harm
Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Pattern	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of	Pattern	Minimal harm or potential for actual harm

505358	RIVERSIDE NURSING & REHAB CTR	1305 ALEXANDER
505358	RIVERSIDE NURSING & REHAB CTR	1305 ALEXANDER
505358	RIVERSIDE NURSING & REHAB CTR	1305 ALEXANDER
505358	RIVERSIDE NURSING & REHAB CTR	1305 ALEXANDER
505358	RIVERSIDE NURSING & REHAB CTR	1305 ALEXANDER

CENTRALIA	WA	98531	(360) 736-2823
CENTRALIA	WA	98531	(360) 736-2823
CENTRALIA	WA	98531	(360) 736-2823
CENTRALIA	WA	98531	(360) 736-2823
CENTRALIA	WA	98531	(360) 736-2823

11/15/2010	12/08/2010
11/15/2010	12/08/2010
12/20/2010	01/20/2011
12/20/2010	01/20/2011
12/20/2010	01/20/2011

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies

residents.		
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Pattern	Minimal harm or potential for actual harm

505358	RIVERSIDE NURSING & REHAB CTR	1305 ALEXANDER
505358	RIVERSIDE NURSING & REHAB CTR	1305 ALEXANDER
505361	AMERICANA HEALTH & REHAB CTR	917 7TH AVENUE
505361	AMERICANA HEALTH & REHAB CTR	917 7TH AVENUE
505361	AMERICANA HEALTH & REHAB CTR	917 7TH AVENUE
505361	AMERICANA HEALTH & REHAB CTR	917 7TH AVENUE
505361	AMERICANA HEALTH & REHAB CTR	917 7TH AVENUE
505361	AMERICANA HEALTH & REHAB CTR	917 7TH AVENUE
505361	AMERICANA HEALTH & REHAB CTR	917 7TH AVENUE

CENTRALIA	WA	98531	(360) 736-2823
CENTRALIA	WA	98531	(360) 736-2823
LONGVIEW	WA	98632	(360) 425-5910
LONGVIEW	WA	98632	(360) 425-5910
LONGVIEW	WA	98632	(360) 425-5910
LONGVIEW	WA	98632	(360) 425-5910
LONGVIEW	WA	98632	(360) 425-5910
LONGVIEW	WA	98632	(360) 425-5910
LONGVIEW	WA	98632	(360) 425-5910

12/20/2010	01/20/2011
12/20/2010	01/20/2011
02/20/2008	03/17/2008
04/25/2008	05/28/2008
04/25/2008	05/28/2008
04/25/2008	05/28/2008
06/10/2008	08/06/2008
06/10/2008	08/06/2008
10/29/2009	10/30/2009

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Administration Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Resident Rights Deficiencies

Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Quickly tell the resident's doctor the results of lab tests.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Pattern	Minimal harm or potential for actual harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated	Minimal harm or potential for actual harm
Tell the resident completely about his or her health status.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Let the appropriate people see and talk to each resident.	Isolated	Minimal harm or potential for actual harm

505361	AMERICANA HEALTH & REHAB CTR	917 7TH AVENUE
505361	AMERICANA HEALTH & REHAB CTR	917 7TH AVENUE
505361	AMERICANA HEALTH & REHAB CTR	917 7TH AVENUE
505361	AMERICANA HEALTH & REHAB CTR	917 7TH AVENUE
505361	AMERICANA HEALTH & REHAB CTR	917 7TH AVENUE
505361	AMERICANA HEALTH & REHAB CTR	917 7TH AVENUE

LONGVIEW	WA	98632	(360) 425-5910
LONGVIEW	WA	98632	(360) 425-5910
LONGVIEW	WA	98632	(360) 425-5910
LONGVIEW	WA	98632	(360) 425-5910
LONGVIEW	WA	98632	(360) 425-5910
LONGVIEW	WA	98632	(360) 425-5910

12/21/2009	01/04/2010
05/06/2010	06/14/2010
07/01/2010	07/23/2010
09/01/2010	09/30/2010
11/10/2010	01/09/2011
11/10/2010	01/09/2011

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Administration Deficiencies
Health	Quality Care Deficiencies
Health	Resident Assessment Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Rights Deficiencies

Train all employees on what to do in an emergency.	Pattern	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Protect the resident from a transfer or discharge that is not wanted or needed.	Isolated	Minimal harm or potential for actual harm

505361	AMERICANA HEALTH & REHAB CTR	917 7TH AVENUE
505361	AMERICANA HEALTH & REHAB CTR	917 7TH AVENUE
505361	AMERICANA HEALTH & REHAB CTR	917 7TH AVENUE
505362	FOREST VIEW TRANSITIONAL HEALTH CENTER	5129 HILLTOP ROAD
505362	FOREST VIEW TRANSITIONAL HEALTH CENTER	5129 HILLTOP ROAD
505362	FOREST VIEW TRANSITIONAL HEALTH CENTER	5129 HILLTOP ROAD
505362	FOREST VIEW TRANSITIONAL HEALTH CENTER	5129 HILLTOP ROAD

LONGVIEW	WA	98632	(360) 425-5910
LONGVIEW	WA	98632	(360) 425-5910
LONGVIEW	WA	98632	(360) 425-5910
EVERETT	WA	98203	(425) 258-4474
EVERETT	WA	98203	(425) 258-4474
EVERETT	WA	98203	(425) 258-4474
EVERETT	WA	98203	(425) 258-4474

11/10/2010	01/09/2011
11/10/2010	01/09/2011
11/10/2010	01/09/2011
09/22/2008	11/05/2008
09/22/2008	11/05/2008
01/15/2009	03/01/2009
01/15/2009	03/01/2009

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Resident Assessment Deficiencies

Tell the resident or the resident's representative in writing how long the nursing home will hold the resident's bed when the resident temporarily leaves the facility.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm

505362	FOREST VIEW TRANSITIONAL HEALTH CENTER	5129 HILLTOP ROAD
505362	FOREST VIEW TRANSITIONAL HEALTH CENTER	5129 HILLTOP ROAD
505362	FOREST VIEW TRANSITIONAL HEALTH CENTER	5129 HILLTOP ROAD
505362	FOREST VIEW TRANSITIONAL HEALTH CENTER	5129 HILLTOP ROAD
505362	FOREST VIEW TRANSITIONAL HEALTH CENTER	5129 HILLTOP ROAD
505362	FOREST VIEW TRANSITIONAL HEALTH	5129 HILLTOP ROAD

EVERETT	WA	98203	(425) 258-4474
EVERETT	WA	98203	(425) 258-4474
EVERETT	WA	98203	(425) 258-4474
EVERETT	WA	98203	(425) 258-4474
EVERETT	WA	98203	(425) 258-4474
EVERETT	WA	98203	(425) 258-4474

01/15/2009	03/01/2009
01/30/2009	03/01/2009
06/03/2009	07/22/2009
07/14/2009	07/22/2009
12/03/2009	01/04/2010
02/09/2010	03/26/2010

Health	Mistreatment Deficiencies
Health	Pharmacy Service Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Pattern	Minimal harm or potential for actual harm
1) Hire only people who have no	Isolated	Minimal harm or potential for actual

	CENTER	
505362	FOREST VIEW TRANSITIONAL HEALTH CENTER	5129 HILLTOP ROAD
505367	WILLOW SPRINGS CARE, INC	4007 TIETON DRIVE
505367	WILLOW SPRINGS CARE, INC	4007 TIETON DRIVE
505367	WILLOW SPRINGS CARE, INC	4007 TIETON DRIVE
505367	WILLOW SPRINGS CARE, INC	4007 TIETON DRIVE
505367	WILLOW SPRINGS CARE, INC	4007 TIETON DRIVE

EVERETT	WA	98203	(425) 258-4474
YAKIMA	WA	98908	(509) 966-4500
YAKIMA	WA	98908	(509) 966-4500
YAKIMA	WA	98908	(509) 966-4500
YAKIMA	WA	98908	(509) 966-4500
YAKIMA	WA	98908	(509) 966-4500

12/07/2010	01/25/2011
01/15/2008	02/11/2008
07/16/2008	07/30/2008
07/16/2008	07/30/2008
08/06/2008	09/25/2008
08/06/2008	09/25/2008

Health	Mistreatment Deficiencies
Health	Environmental Deficiencies
Health	Resident Assessment Deficiencies
Health	Environmental Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies

legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.		harm
Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Make sure each resident has the right to choose activities, schedules and health care according to his or her interests, assessment, and plan of care.	Isolated	Actual harm
Provide social services for related medical problems to help each	Isolated	Actual harm

505367	WILLOW SPRINGS CARE, INC	4007 TIETON DRIVE
505367	WILLOW SPRINGS CARE, INC	4007 TIETON DRIVE
505367	WILLOW SPRINGS CARE, INC	4007 TIETON DRIVE
505367	WILLOW SPRINGS CARE, INC	4007 TIETON DRIVE
505367	WILLOW SPRINGS CARE, INC	4007 TIETON DRIVE
505367	WILLOW SPRINGS CARE, INC	4007 TIETON DRIVE

YAKIMA	WA	98908	(509) 966-4500
YAKIMA	WA	98908	(509) 966-4500
YAKIMA	WA	98908	(509) 966-4500
YAKIMA	WA	98908	(509) 966-4500
YAKIMA	WA	98908	(509) 966-4500
YAKIMA	WA	98908	(509) 966-4500

08/06/2008	09/25/2008
08/06/2008	09/25/2008
09/09/2008	09/23/2008
02/10/2009	03/16/2009
02/10/2009	03/16/2009
02/10/2009	03/16/2009

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Assessment Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies
Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies

resident achieve the highest possible quality of life.		
Screen residents when they are first admitted to send them to an area with special care for people with developmental disabilities or mental illness, if needed.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Provide enough notice before discharging or transferring a resident.	Isolated	Minimal harm or potential for actual harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the	Isolated	Minimal harm or potential for actual harm

505367	WILLOW SPRINGS CARE, INC	4007 TIETON DRIVE
505367	WILLOW SPRINGS CARE, INC	4007 TIETON DRIVE
505367	WILLOW SPRINGS CARE, INC	4007 TIETON DRIVE
505367	WILLOW SPRINGS CARE, INC	4007 TIETON DRIVE
505367	WILLOW SPRINGS CARE, INC	4007 TIETON DRIVE
505367	WILLOW SPRINGS CARE, INC	4007 TIETON DRIVE
505367	WILLOW SPRINGS CARE, INC	4007 TIETON DRIVE
505367	WILLOW SPRINGS CARE, INC	4007 TIETON DRIVE

YAKIMA	WA	98908	(509) 966-4500
YAKIMA	WA	98908	(509) 966-4500
YAKIMA	WA	98908	(509) 966-4500
YAKIMA	WA	98908	(509) 966-4500
YAKIMA	WA	98908	(509) 966-4500
YAKIMA	WA	98908	(509) 966-4500
YAKIMA	WA	98908	(509) 966-4500
YAKIMA	WA	98908	(509) 966-4500

02/10/2009	03/16/2009
04/15/2009	05/05/2009
07/06/2009	08/13/2009
07/06/2009	08/13/2009
07/06/2009	08/13/2009
07/06/2009	08/13/2009
07/06/2009	08/13/2009
07/06/2009	08/13/2009
07/06/2009	08/13/2009

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Administration Deficiencies
Health	Administration Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies

highest quality of life possible.		
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Pattern	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Pattern	Minimal harm or potential for actual harm
1) Review the work of each nurse aide every year; or 2) give regular training for the nurse aides.	Pattern	Minimal harm or potential for actual harm
Have licensed, certified, or registered staff to give needed services.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Pattern	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing,	Isolated	Minimal harm or potential for actual harm

505367	WILLOW SPRINGS CARE, INC	4007 TIETON DRIVE
505367	WILLOW SPRINGS CARE, INC	4007 TIETON DRIVE
505367	WILLOW SPRINGS CARE, INC	4007 TIETON DRIVE
505367	WILLOW SPRINGS CARE, INC	4007 TIETON DRIVE
505367	WILLOW SPRINGS CARE, INC	4007 TIETON DRIVE
505367	WILLOW SPRINGS CARE, INC	4007 TIETON DRIVE
505367	WILLOW SPRINGS CARE, INC	4007 TIETON DRIVE

Washington State

Based on Nursing Home Compare - Complaint Deficiency

YAKIMA	WA	98908	(509) 966-4500
YAKIMA	WA	98908	(509) 966-4500
YAKIMA	WA	98908	(509) 966-4500
YAKIMA	WA	98908	(509) 966-4500
YAKIMA	WA	98908	(509) 966-4500
YAKIMA	WA	98908	(509) 966-4500
YAKIMA	WA	98908	(509) 966-4500

07/06/2009	08/13/2009
12/08/2009	01/01/2010
12/08/2009	01/01/2010
03/18/2010	05/21/2010
03/18/2010	05/21/2010
04/27/2010	05/21/2010
04/27/2010	05/21/2010

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Nutrition and Dietary Deficiencies
Health	Quality Care Deficiencies
Health	Administration Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies

legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.		harm
Try to resolve each resident's complaints quickly.	Pattern	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Pattern	Minimal harm or potential for actual harm
Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated	Minimal harm or potential for actual harm
Hire nurse aides who have completed required training and shown that they are skilled.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Give each resident care and	Isolated	Minimal harm or potential for actual

505367	WILLOW SPRINGS CARE, INC	4007 TIETON DRIVE
505367	WILLOW SPRINGS CARE, INC	4007 TIETON DRIVE
505367	WILLOW SPRINGS CARE, INC	4007 TIETON DRIVE
505367	WILLOW SPRINGS CARE, INC	4007 TIETON DRIVE
505367	WILLOW SPRINGS CARE, INC	4007 TIETON DRIVE
505367	WILLOW SPRINGS CARE, INC	4007 TIETON DRIVE
505367	WILLOW SPRINGS CARE, INC	4007 TIETON DRIVE
505369	REGENCY AT NORTHPOINTE	1224 EAST WESTVIEW COURT

YAKIMA	WA	98908	(509) 966-4500
YAKIMA	WA	98908	(509) 966-4500
YAKIMA	WA	98908	(509) 966-4500
YAKIMA	WA	98908	(509) 966-4500
YAKIMA	WA	98908	(509) 966-4500
YAKIMA	WA	98908	(509) 966-4500
YAKIMA	WA	98908	(509) 966-4500
SPOKANE	WA	99218	(509) 465-8800

04/27/2010	05/21/2010
07/26/2010	09/06/2010
08/24/2010	09/10/2010
09/21/2010	10/01/2010
11/18/2010	12/07/2010
11/18/2010	12/07/2010
11/18/2010	12/07/2010
02/28/2008	03/24/2008

Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies
Health	Administration Deficiencies
Health	Pharmacy Service Deficiencies
Health	Pharmacy Service Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Resident Assessment Deficiencies

services to get or keep the highest quality of life possible.		harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Pattern	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Keep accurate and appropriate medical records.	Pattern	Minimal harm or potential for actual harm
Properly mark drugs and other similar products.	Isolated	Minimal harm or potential for actual harm
Properly mark drugs and other similar products.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Pattern	Minimal harm or potential for actual harm
1) Develop a complete care plan within 7 days of each resident's	Isolated	Minimal harm or potential for actual harm

		COURT
505369	REGENCY AT NORTHPOINTE	1224 EAST WESTVIEW COURT
505369	REGENCY AT NORTHPOINTE	1224 EAST WESTVIEW COURT
505369	REGENCY AT NORTHPOINTE	1224 EAST WESTVIEW COURT
505369	REGENCY AT NORTHPOINTE	1224 EAST WESTVIEW COURT
505369	REGENCY AT NORTHPOINTE	1224 EAST WESTVIEW COURT
505369	REGENCY AT NORTHPOINTE	1224 EAST WESTVIEW COURT
505369	REGENCY AT NORTHPOINTE	1224 EAST WESTVIEW COURT

Washington State

Based on Nursing Home Compare - Complaint Deficiency

SPOKANE	WA	99218	(509) 465-8800
SPOKANE	WA	99218	(509) 465-8800
SPOKANE	WA	99218	(509) 465-8800
SPOKANE	WA	99218	(509) 465-8800
SPOKANE	WA	99218	(509) 465-8800
SPOKANE	WA	99218	(509) 465-8800
SPOKANE	WA	99218	(509) 465-8800

Washington State

Based on Nursing Home Compare - Complaint Deficiency

02/28/2008	03/24/2008
02/10/2009	01/01/1900
04/15/2009	05/15/2009
10/27/2009	11/27/2009
06/09/2010	07/12/2010
02/18/2011	03/18/2011
03/10/2011	04/15/2011

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Administration Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies

within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.		harm
Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Let the resident refuse treatment or refuse to take part in an experiment.	Isolated	Minimal harm or potential for actual harm
Provide care in a way that keeps or builds each resident's dignity	Isolated	Minimal harm or potential for actual harm

505371	SPRINGS AT PACIFIC REGENT, THE	919-109TH AVENUE NORTHEAST
505371	SPRINGS AT PACIFIC REGENT, THE	919-109TH AVENUE NORTHEAST
505372	CANYON LAKES RESTORATIVE AND REHABILITATION CENTER	2702 SOUTH ELY
505372	CANYON LAKES RESTORATIVE AND REHABILITATION CENTER	2702 SOUTH ELY
505372	CANYON LAKES RESTORATIVE AND REHABILITATION CENTER	2702 SOUTH ELY
505372	CANYON LAKES RESTORATIVE AND REHABILITATION CENTER	2702 SOUTH ELY
505372	CANYON LAKES RESTORATIVE AND REHABILITATION CENTER	2702 SOUTH ELY

BELLEVUE	WA	98004	(425) 646-3993
BELLEVUE	WA	98004	(425) 646-3993
KENNEWICK	WA	99337	(509) 582-5900
KENNEWICK	WA	99337	(509) 582-5900
KENNEWICK	WA	99337	(509) 582-5900
KENNEWICK	WA	99337	(509) 582-5900
KENNEWICK	WA	99337	(509) 582-5900
KENNEWICK	WA	99337	(509) 582-5900

03/28/2008	04/11/2008
01/07/2010	03/01/2010
10/08/2008	11/20/2008
10/08/2008	11/20/2008
07/02/2009	08/10/2009
07/02/2009	08/10/2009
07/02/2009	08/10/2009

Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies

and self respect.		
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Pattern	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Provide written records when a resident is transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Provide enough notice before discharging or transferring a resident.	Isolated	Minimal harm or potential for actual harm
Tell the resident or the resident's representative in writing how long the nursing home will hold the	Isolated	Minimal harm or potential for actual harm

505373	LIBERTY COUNTRY PLACE	917 SOUTH SCHEUBER ROAD
505373	LIBERTY COUNTRY PLACE	917 SOUTH SCHEUBER ROAD
505373	LIBERTY COUNTRY PLACE	917 SOUTH SCHEUBER ROAD
505373	LIBERTY COUNTRY PLACE	917 SOUTH SCHEUBER ROAD
505373	LIBERTY COUNTRY PLACE	917 SOUTH SCHEUBER ROAD
505373	LIBERTY COUNTRY PLACE	917 SOUTH SCHEUBER ROAD

CENTRALIA	WA	98531	(360) 736-9384
CENTRALIA	WA	98531	(360) 736-9384
CENTRALIA	WA	98531	(360) 736-9384
CENTRALIA	WA	98531	(360) 736-9384
CENTRALIA	WA	98531	(360) 736-9384
CENTRALIA	WA	98531	(360) 736-9384

02/06/2008	04/08/2008
02/26/2008	04/08/2008
02/26/2008	04/08/2008
01/20/2009	02/20/2009
02/26/2009	03/31/2009
02/26/2009	03/31/2009

Health	Pharmacy Service Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies
Health	Mistreatment Deficiencies

resident's bed when the resident temporarily leaves the facility.		
1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm
Provide services to meet the needs and preferences of each resident.	Pattern	Potential for minimal harm
Provide written records when a resident is transferred or discharged.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of	Isolated	Minimal harm or potential for actual harm

505373	LIBERTY COUNTRY PLACE	917 SOUTH SCHEUBER ROAD
505373	LIBERTY COUNTRY PLACE	917 SOUTH SCHEUBER ROAD
505373	LIBERTY COUNTRY PLACE	917 SOUTH SCHEUBER ROAD
505373	LIBERTY COUNTRY PLACE	917 SOUTH SCHEUBER ROAD
505373	LIBERTY COUNTRY PLACE	917 SOUTH SCHEUBER ROAD
505373	LIBERTY COUNTRY PLACE	917 SOUTH SCHEUBER ROAD
505373	LIBERTY COUNTRY PLACE	917 SOUTH SCHEUBER ROAD

CENTRALIA	WA	98531	(360) 736-9384
CENTRALIA	WA	98531	(360) 736-9384
CENTRALIA	WA	98531	(360) 736-9384
CENTRALIA	WA	98531	(360) 736-9384
CENTRALIA	WA	98531	(360) 736-9384
CENTRALIA	WA	98531	(360) 736-9384
CENTRALIA	WA	98531	(360) 736-9384
CENTRALIA	WA	98531	(360) 736-9384

Washington State

Based on Nursing Home Compare - Complaint Deficiency

12/07/2009	12/21/2009
02/02/2010	03/02/2010
02/02/2010	03/02/2010
07/16/2010	08/16/2010
07/16/2010	08/16/2010
09/21/2010	10/11/2010
09/21/2010	10/11/2010

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Resident Assessment Deficiencies

abuse, neglect or mistreatment of residents.		
Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern	Minimal harm or potential for actual harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Make sure that each resident's nutritional needs were met.	Isolated	Actual harm
Make a complete assessment that covers all questions for areas that are listed in official	Isolated	Actual harm

505373	LIBERTY COUNTRY PLACE	917 SOUTH SCHEUBER ROAD
505373	LIBERTY COUNTRY PLACE	917 SOUTH SCHEUBER ROAD
505373	LIBERTY COUNTRY PLACE	917 SOUTH SCHEUBER ROAD
505376	MT BAKER CARE CENTER	2905 CONNELLY AVENUE
505376	MT BAKER CARE CENTER	2905 CONNELLY AVENUE
505376	MT BAKER CARE CENTER	2905 CONNELLY AVENUE

CENTRALIA	WA	98531	(360) 736-9384
CENTRALIA	WA	98531	(360) 736-9384
CENTRALIA	WA	98531	(360) 736-9384
BELLINGHAM	WA	98225	(360) 734-4181
BELLINGHAM	WA	98225	(360) 734-4181
BELLINGHAM	WA	98225	(360) 734-4181

09/21/2010	10/11/2010
09/21/2010	10/11/2010
01/31/2011	02/22/2011
02/06/2008	03/21/2008
12/01/2009	12/18/2009
03/08/2010	03/19/2010

Health	Pharmacy Service Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Resident Assessment Deficiencies

regulations.		
Make sure that residents are safe from serious medication errors.	Pattern	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Actual harm
Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Make a complete assessment that covers all questions for areas	Isolated	Minimal harm or potential for actual harm

505376	MT BAKER CARE CENTER	2905 CONNELLY AVENUE
505376	MT BAKER CARE CENTER	2905 CONNELLY AVENUE
505376	MT BAKER CARE CENTER	2905 CONNELLY AVENUE
505376	MT BAKER CARE CENTER	2905 CONNELLY AVENUE
505376	MT BAKER CARE CENTER	2905 CONNELLY AVENUE
505376	MT BAKER CARE CENTER	2905 CONNELLY

BELLINGHAM	WA	98225	(360) 734-4181
BELLINGHAM	WA	98225	(360) 734-4181
BELLINGHAM	WA	98225	(360) 734-4181
BELLINGHAM	WA	98225	(360) 734-4181
BELLINGHAM	WA	98225	(360) 734-4181
BELLINGHAM	WA	98225	(360) 734-4181

03/08/2010	03/19/2010
10/06/2010	11/01/2010
10/06/2010	11/01/2010
11/16/2010	12/15/2010
03/30/2011	04/13/2011
03/30/2011	04/13/2011

Health	Resident Rights Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Rights Deficiencies
Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Mistreatment Deficiencies

that are listed in official regulations.		
Tell the resident or the resident's representative in writing how long the nursing home will hold the resident's bed when the resident temporarily leaves the facility.	Pattern	Potential for minimal harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Write and use policies that forbid	Pattern	Minimal harm or potential for actual

		AVENUE
505376	MT BAKER CARE CENTER	2905 CONNELLY AVENUE
505376	MT BAKER CARE CENTER	2905 CONNELLY AVENUE
505377	IDA CULVER HOUSE BROADVIEW NCC	12509 GREENWOOD AVENUE NORTH
505377	IDA CULVER HOUSE BROADVIEW NCC	12509 GREENWOOD AVENUE NORTH
505377	IDA CULVER HOUSE BROADVIEW NCC	12509 GREENWOOD AVENUE NORTH
505377	IDA CULVER HOUSE BROADVIEW NCC	12509 GREENWOOD AVENUE NORTH

Washington State

Based on Nursing Home Compare - Complaint Deficiency

BELLINGHAM	WA	98225	(360) 734-4181
BELLINGHAM	WA	98225	(360) 734-4181
SEATTLE	WA	98133	(206) 361-1989
SEATTLE	WA	98133	(206) 361-1989
SEATTLE	WA	98133	(206) 361-1989
SEATTLE	WA	98133	(206) 361-1989

03/30/2011	04/13/2011
03/30/2011	04/13/2011
03/21/2008	04/15/2008
03/21/2008	04/15/2008
09/09/2009	09/10/2009
03/01/2011	03/28/2011

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Resident Assessment Deficiencies
Health	Environmental Deficiencies
Health	Resident Rights Deficiencies

mistreatment, neglect and abuse of residents and theft of residents' property.		harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Pattern	Minimal harm or potential for actual harm
Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Pattern	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Pattern	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if:	Isolated	Minimal harm or potential for actual harm

505377	IDA CULVER HOUSE BROADVIEW NCC	12509 GREENWOOD AVENUE NORTH
505378	BURTON CARE CENTER	1036 EAST VICTORIA AVENUE
505378	BURTON CARE CENTER	1036 EAST VICTORIA AVENUE
505378	BURTON CARE CENTER	1036 EAST VICTORIA AVENUE
505378	BURTON CARE CENTER	1036 EAST VICTORIA AVENUE

Washington State

Based on Nursing Home Compare - Complaint Deficiency

SEATTLE	WA	98133	(206) 361-1989
BURLINGTON	WA	98233	(360) 755-0711
BURLINGTON	WA	98233	(360) 755-0711
BURLINGTON	WA	98233	(360) 755-0711
BURLINGTON	WA	98233	(360) 755-0711

03/01/2011	03/28/2011
09/09/2010	10/08/2010
09/09/2010	10/08/2010
09/09/2010	10/08/2010
09/09/2010	10/08/2010

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Pharmacy Service Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Resident Assessment Deficiencies

the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.		
Make sure that residents are safe from serious medication errors.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Provide services to meet the needs and preferences of each resident.	Isolated	Actual harm
Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated	Actual harm
1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the	Isolated	Minimal harm or potential for actual harm

505379	ROYAL PARK CARE CENTER	7411 NORTH NEVADA
505379	ROYAL PARK CARE CENTER	7411 NORTH NEVADA
505379	ROYAL PARK CARE CENTER	7411 NORTH NEVADA
505379	ROYAL PARK CARE CENTER	7411 NORTH NEVADA
505379	ROYAL PARK CARE CENTER	7411 NORTH NEVADA
505379	ROYAL PARK CARE CENTER	7411 NORTH NEVADA

SPOKANE	WA	99208	(509) 489-2273
SPOKANE	WA	99208	(509) 489-2273
SPOKANE	WA	99208	(509) 489-2273
SPOKANE	WA	99208	(509) 489-2273
SPOKANE	WA	99208	(509) 489-2273
SPOKANE	WA	99208	(509) 489-2273

01/30/2008	03/14/2008
06/03/2008	06/20/2008
09/22/2010	10/18/2010
12/10/2010	12/31/2010
01/27/2011	02/16/2011
01/27/2011	02/16/2011

Health	Environmental Deficiencies
Health	Resident Rights Deficiencies
Health	Environmental Deficiencies
Health	Pharmacy Service Deficiencies
Health	Resident Assessment Deficiencies
Health	Environmental Deficiencies

primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.		
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Provide enough notice before discharging or transferring a resident.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make sure that residents are safe from serious medication errors.	Isolated	Actual harm
1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm

505381	SAN JUAN REHAB AND CARE CENTER	911 21ST STREET
505381	SAN JUAN REHAB AND CARE CENTER	911 21ST STREET
505382	REGENCY MANOR	726 NORTH MARKESON
505382	REGENCY MANOR	726 NORTH MARKESON
505382	REGENCY MANOR	726 NORTH MARKESON
505382	REGENCY MANOR	726 NORTH MARKESON
505382	REGENCY MANOR	726 NORTH MARKESON
505382	REGENCY MANOR	726 NORTH MARKESON
505382	REGENCY MANOR	726 NORTH MARKESON

ANACORTES	WA	98221	(360) 293-7222
ANACORTES	WA	98221	(360) 293-7222
CHELAN	WA	98816	(509) 682-2551
CHELAN	WA	98816	(509) 682-2551
CHELAN	WA	98816	(509) 682-2551
CHELAN	WA	98816	(509) 682-2551
CHELAN	WA	98816	(509) 682-2551
CHELAN	WA	98816	(509) 682-2551
CHELAN	WA	98816	(509) 682-2551

06/16/2009	06/23/2009
10/25/2010	12/01/2010
09/09/2008	10/15/2008
10/08/2008	12/05/2008
10/08/2008	12/05/2008
10/08/2008	12/05/2008
10/08/2008	12/05/2008
02/03/2009	03/31/2009

Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies
Health	Nutrition and Dietary Deficiencies
Health	Nutrition and Dietary Deficiencies
Health	Nutrition and Dietary Deficiencies
Health	Quality Care Deficiencies

Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Make sure that each resident's nutritional needs were met.	Isolated	Minimal harm or potential for actual harm
Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Widespread	Minimal harm or potential for actual harm
Offer other nutritional food to each resident who will not eat the food served.	Pattern	Minimal harm or potential for actual harm
Store, cook, and give out food in a safe and clean way.	Widespread	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm

505382	REGENCY MANOR	726 NORTH MARKESON
505382	REGENCY MANOR	726 NORTH MARKESON
505382	REGENCY MANOR	726 NORTH MARKESON
505382	REGENCY MANOR	726 NORTH MARKESON
505382	REGENCY MANOR	726 NORTH MARKESON
505383	SULLIVAN PARK CARE CENTER	14820 EAST FOURTH
505383	SULLIVAN PARK CARE CENTER	14820 EAST FOURTH

CHELAN	WA	98816	(509) 682-2551
CHELAN	WA	98816	(509) 682-2551
CHELAN	WA	98816	(509) 682-2551
CHELAN	WA	98816	(509) 682-2551
CHELAN	WA	98816	(509) 682-2551
SPOKANE	WA	99216	(509) 922-1644
SPOKANE	WA	99216	(509) 922-1644

02/03/2009	01/01/1900
04/09/2009	04/20/2009
04/09/2009	04/20/2009
07/27/2009	08/20/2009
07/27/2009	08/20/2009
01/03/2008	01/18/2008
01/03/2008	01/18/2008

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Environmental Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Rights Deficiencies
Health	Environmental Deficiencies
Health	Administration Deficiencies
Health	Resident Rights Deficiencies

Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Pattern	Actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Pattern	Actual harm
Tell the resident completely about his or her health status.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a	Isolated	Minimal harm or potential for actual harm

505383	SULLIVAN PARK CARE CENTER	14820 EAST FOURTH
505383	SULLIVAN PARK CARE CENTER	14820 EAST FOURTH
505385	LIFE CARE CENTER OF WEST SEATTLE	4700 SOUTHWEST ADMIRAL WAY
505385	LIFE CARE CENTER OF WEST SEATTLE	4700 SOUTHWEST ADMIRAL WAY
505385	LIFE CARE CENTER OF WEST SEATTLE	4700 SOUTHWEST ADMIRAL WAY
505385	LIFE CARE CENTER OF WEST SEATTLE	4700 SOUTHWEST ADMIRAL WAY
505385	LIFE CARE CENTER OF WEST SEATTLE	4700 SOUTHWEST ADMIRAL WAY
505385	LIFE CARE CENTER OF WEST SEATTLE	4700 SOUTHWEST ADMIRAL WAY
505385	LIFE CARE CENTER OF WEST SEATTLE	4700 SOUTHWEST ADMIRAL WAY

Washington State

Based on Nursing Home Compare - Complaint Deficiency

SPOKANE	WA	99216	(509) 922-1644
SPOKANE	WA	99216	(509) 922-1644
SEATTLE	WA	98116	(206) 935-2480
SEATTLE	WA	98116	(206) 935-2480
SEATTLE	WA	98116	(206) 935-2480
SEATTLE	WA	98116	(206) 935-2480
SEATTLE	WA	98116	(206) 935-2480
SEATTLE	WA	98116	(206) 935-2480
SEATTLE	WA	98116	(206) 935-2480

Washington State

Based on Nursing Home Compare - Complaint Deficiency

10/30/2009	11/30/2009
06/21/2010	07/30/2010
03/26/2008	06/06/2008
03/26/2008	06/06/2008
09/08/2008	11/10/2008
10/21/2008	11/10/2008
12/19/2008	01/26/2009
12/19/2008	01/26/2009
03/06/2009	03/27/2009

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Pharmacy Service Deficiencies
Health	Resident Rights Deficiencies
Health	Pharmacy Service Deficiencies
Health	Administration Deficiencies
Health	Environmental Deficiencies
Health	Pharmacy Service Deficiencies

need to alter treatment significantly, or the resident must be transferred or discharged.		
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Make sure that residents are safe from serious medication errors.	Isolated	Minimal harm or potential for actual harm
Help and prepare each resident for a safe and easy discharge and transfer from the nursing home.	Isolated	Minimal harm or potential for actual harm
Make sure that residents are safe from serious medication errors.	Isolated	Minimal harm or potential for actual harm
Have a detailed, written plan for disasters and emergencies.	Pattern	Minimal harm or potential for actual harm
Keep temperature levels comfortable and safe.	Pattern	Minimal harm or potential for actual harm
Make sure that residents are safe from serious medication errors.	Isolated	Minimal harm or potential for actual harm

505385	LIFE CARE CENTER OF WEST SEATTLE	4700 SOUTHWEST ADMIRAL WAY
505385	LIFE CARE CENTER OF WEST SEATTLE	4700 SOUTHWEST ADMIRAL WAY
505385	LIFE CARE CENTER OF WEST SEATTLE	4700 SOUTHWEST ADMIRAL WAY
505385	LIFE CARE CENTER OF WEST SEATTLE	4700 SOUTHWEST ADMIRAL WAY
505386	MARYSVILLE CARE CENTER	1821 GROVE STREET
505386	MARYSVILLE CARE CENTER	1821 GROVE STREET
505386	MARYSVILLE CARE CENTER	1821 GROVE STREET
505386	MARYSVILLE CARE CENTER	1821 GROVE STREET

SEATTLE	WA	98116	(206) 935-2480
SEATTLE	WA	98116	(206) 935-2480
SEATTLE	WA	98116	(206) 935-2480
SEATTLE	WA	98116	(206) 935-2480
MARYSVILLE	WA	98270	(360) 659-3926
MARYSVILLE	WA	98270	(360) 659-3926
MARYSVILLE	WA	98270	(360) 659-3926
MARYSVILLE	WA	98270	(360) 659-3926

11/17/2009	12/04/2009
02/26/2010	03/19/2010
06/11/2010	07/16/2010
06/11/2010	07/16/2010
09/30/2008	01/01/1900
01/28/2009	01/01/1900
10/16/2009	11/01/2009
01/04/2010	01/27/2010

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies
Health	Administration Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies

from serious medication errors.		harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Keep accurate and appropriate medical records.	Pattern	Potential for minimal harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated	Minimal harm or potential for actual harm

505386	MARYSVILLE CARE CENTER	1821 GROVE STREET
505386	MARYSVILLE CARE CENTER	1821 GROVE STREET
505386	MARYSVILLE CARE CENTER	1821 GROVE STREET
505386	MARYSVILLE CARE CENTER	1821 GROVE STREET
505386	MARYSVILLE CARE CENTER	1821 GROVE STREET
505386	MARYSVILLE CARE CENTER	1821 GROVE STREET
505386	MARYSVILLE CARE CENTER	1821 GROVE STREET
505386	MARYSVILLE CARE CENTER	1821 GROVE STREET
505386	MARYSVILLE CARE CENTER	1821 GROVE STREET
505386	MARYSVILLE CARE CENTER	1821 GROVE STREET

MARYSVILLE	WA	98270	(360) 659-3926
MARYSVILLE	WA	98270	(360) 659-3926
MARYSVILLE	WA	98270	(360) 659-3926
MARYSVILLE	WA	98270	(360) 659-3926
MARYSVILLE	WA	98270	(360) 659-3926
MARYSVILLE	WA	98270	(360) 659-3926
MARYSVILLE	WA	98270	(360) 659-3926
MARYSVILLE	WA	98270	(360) 659-3926
MARYSVILLE	WA	98270	(360) 659-3926

03/09/2010	03/31/2010
06/07/2010	07/22/2010
06/07/2010	07/22/2010
08/16/2010	09/10/2010
08/16/2010	09/10/2010
09/28/2010	11/02/2010
09/28/2010	11/02/2010
10/22/2010	11/22/2010
10/22/2010	11/22/2010

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Resident Rights Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies

Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Let residents give themselves their drugs if they are able.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Protect residents from mistreatment, neglect, and/or theft of personal property.	Isolated	Minimal harm or potential for actual harm
Provide services to meet the needs and preferences of each resident.	Isolated	Minimal harm or potential for actual harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated	Actual harm
Make sure that each resident who enters the nursing home without a catheter is not given a	Isolated	Actual harm

505386	MARYSVILLE CARE CENTER	1821 GROVE STREET
505386	MARYSVILLE CARE CENTER	1821 GROVE STREET
505387	PROVIDENCE MOTHER JOSEPH CARE	3333 ENSIGN ROAD NORTHEAST
505387	PROVIDENCE MOTHER JOSEPH CARE	3333 ENSIGN ROAD NORTHEAST
505387	PROVIDENCE MOTHER JOSEPH CARE	3333 ENSIGN ROAD NORTHEAST

Washington State

Based on Nursing Home Compare - Complaint Deficiency

MARYSVILLE	WA	98270	(360) 659-3926
MARYSVILLE	WA	98270	(360) 659-3926
OLYMPIA	WA	98506	(360) 493-4900
OLYMPIA	WA	98506	(360) 493-4900
OLYMPIA	WA	98506	(360) 493-4900

Washington State

Based on Nursing Home Compare - Complaint Deficiency

11/01/2010	11/22/2010
03/22/2011	04/22/2011
03/02/2009	03/11/2009
06/24/2010	07/23/2010
06/24/2010	07/23/2010

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies
Health	Environmental Deficiencies
Health	Resident Rights Deficiencies
Health	Mistreatment Deficiencies

without a catheter is not given a catheter, unless it is necessary.		
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm

505387	PROVIDENCE MOTHER JOSEPH CARE	3333 ENSIGN ROAD NORTHEAST
505387	PROVIDENCE MOTHER JOSEPH CARE	3333 ENSIGN ROAD NORTHEAST
505387	PROVIDENCE MOTHER JOSEPH CARE	3333 ENSIGN ROAD NORTHEAST
505387	PROVIDENCE MOTHER JOSEPH CARE	3333 ENSIGN ROAD NORTHEAST
505387	PROVIDENCE MOTHER JOSEPH CARE	3333 ENSIGN ROAD NORTHEAST
505387	PROVIDENCE MOTHER JOSEPH CARE	3333 ENSIGN ROAD NORTHEAST
505387	PROVIDENCE MOTHER JOSEPH CARE	3333 ENSIGN ROAD NORTHEAST

OLYMPIA	WA	98506	(360) 493-4900
OLYMPIA	WA	98506	(360) 493-4900
OLYMPIA	WA	98506	(360) 493-4900
OLYMPIA	WA	98506	(360) 493-4900
OLYMPIA	WA	98506	(360) 493-4900
OLYMPIA	WA	98506	(360) 493-4900
OLYMPIA	WA	98506	(360) 493-4900

06/24/2010	07/23/2010
06/24/2010	07/23/2010
10/01/2010	10/20/2010
01/11/2011	02/25/2011
01/11/2011	02/25/2011
01/11/2011	02/25/2011
01/11/2011	02/25/2011

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies

Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Provide at least one room to use as a dining room and for activities, that is a good size, with good lighting, airflow and furniture.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Provide services to meet the needs and preferences of each resident.	Isolated	Minimal harm or potential for actual harm
Provide social services for related medical problems to help each	Isolated	Minimal harm or potential for actual harm

505389	CASCADE PARK CARE CENTER	801 SOUTHEAST PARK CREST AVENUE
505390	MCKAY HEALTHCARE & REHAB CTR	127 SECOND AVENUE SOUTHWEST
505392	NORTH CREEK HEALTH AND REHABILITATION CENTER	10909 NORTHEAST 185TH STREET
505392	NORTH CREEK HEALTH AND REHABILITATION CENTER	10909 NORTHEAST 185TH STREET
505392	NORTH CREEK HEALTH AND REHABILITATION CENTER	10909 NORTHEAST 185TH STREET

Washington State

Based on Nursing Home Compare - Complaint Deficiency

VANCOUVER	WA	98683	(360) 253-2879
SOAP LAKE	WA	98851	(509) 246-1111
BOTHELL	WA	98011	(425) 486-7174
BOTHELL	WA	98011	(425) 486-7174
BOTHELL	WA	98011	(425) 486-7174

01/22/2008	02/22/2008
12/29/2010	01/27/2011
06/18/2008	07/01/2008
08/28/2008	09/17/2008
01/06/2009	01/26/2009

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies
Health	Mistreatment Deficiencies
Health	Environmental Deficiencies
Health	Environmental Deficiencies

resident achieve the highest possible quality of life.		
Provide enough notice before discharging or transferring a resident.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm

505392	NORTH CREEK HEALTH AND REHABILITATION CENTER	10909 NORTHEAST 185TH STREET
505392	NORTH CREEK HEALTH AND REHABILITATION CENTER	10909 NORTHEAST 185TH STREET
505392	NORTH CREEK HEALTH AND REHABILITATION CENTER	10909 NORTHEAST 185TH STREET
505392	NORTH CREEK HEALTH AND REHABILITATION CENTER	10909 NORTHEAST 185TH STREET
505392	NORTH CREEK HEALTH AND REHABILITATION CENTER	10909 NORTHEAST 185TH STREET
505392	NORTH CREEK HEALTH AND REHABILITATION CENTER	10909 NORTHEAST 185TH STREET
505392	NORTH CREEK HEALTH AND REHABILITATION CENTER	10909 NORTHEAST 185TH STREET
505392	NORTH CREEK HEALTH AND REHABILITATION CENTER	10909 NORTHEAST 185TH STREET

BOTHELL	WA	98011	(425) 486-7174
BOTHELL	WA	98011	(425) 486-7174
BOTHELL	WA	98011	(425) 486-7174
BOTHELL	WA	98011	(425) 486-7174
BOTHELL	WA	98011	(425) 486-7174
BOTHELL	WA	98011	(425) 486-7174
BOTHELL	WA	98011	(425) 486-7174
BOTHELL	WA	98011	(425) 486-7174

01/06/2009	01/26/2009
01/06/2009	01/26/2009
04/08/2009	04/24/2009
04/08/2009	04/24/2009
05/29/2009	06/22/2009
08/20/2009	09/14/2009
03/18/2010	04/06/2010
04/29/2010	05/25/2010

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies

Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Use a registered nurse at least 8 hours a day, 7 days a week.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Pattern	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Actual harm
Give professional services that meet a professional standard of	Isolated	Minimal harm or potential for actual harm

505392	NORTH CREEK HEALTH AND REHABILITATION CENTER	10909 NORTHEAST 185TH STREET
505393	NORTH CASCADES HEALTH AND REHABILITATION CENTER	4680 CORDATA PARKWAY
505393	NORTH CASCADES HEALTH AND REHABILITATION CENTER	4680 CORDATA PARKWAY
505393	NORTH CASCADES HEALTH AND REHABILITATION CENTER	4680 CORDATA PARKWAY
505393	NORTH CASCADES HEALTH AND REHABILITATION CENTER	4680 CORDATA PARKWAY
505393	NORTH CASCADES HEALTH AND REHABILITATION CENTER	4680 CORDATA PARKWAY

BOTHELL	WA	98011	(425) 486-7174
BELLINGHAM	WA	98226	(360) 398-1966
BELLINGHAM	WA	98226	(360) 398-1966
BELLINGHAM	WA	98226	(360) 398-1966
BELLINGHAM	WA	98226	(360) 398-1966
BELLINGHAM	WA	98226	(360) 398-1966

08/10/2010	08/16/2010
07/28/2008	09/10/2008
01/26/2009	03/05/2009
01/26/2009	03/05/2009
01/26/2009	03/05/2009
01/26/2009	03/05/2009

Health	Resident Assessment Deficiencies
Health	Resident Assessment Deficiencies
Health	Pharmacy Service Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Rights Deficiencies

quality.		
Make sure all assessments are accurate, coordinated by an RN, done by the right professional, and are signed by the person completing them.	Pattern	Potential for minimal harm
Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated	Minimal harm or potential for actual harm
Make sure that residents are safe from serious medication errors.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Make sure each resident has the right to choose activities, schedules and health care according to his or her interests,	Pattern	Potential for minimal harm

505393	NORTH CASCADES HEALTH AND REHABILITATION CENTER	4680 CORDATA PARKWAY
505393	NORTH CASCADES HEALTH AND REHABILITATION CENTER	4680 CORDATA PARKWAY
505393	NORTH CASCADES HEALTH AND REHABILITATION CENTER	4680 CORDATA PARKWAY
505393	NORTH CASCADES HEALTH AND REHABILITATION CENTER	4680 CORDATA PARKWAY
505393	NORTH CASCADES HEALTH AND REHABILITATION CENTER	4680 CORDATA PARKWAY
505393	NORTH CASCADES HEALTH AND REHABILITATION CENTER	4680 CORDATA PARKWAY
505393	NORTH CASCADES HEALTH AND REHABILITATION CENTER	4680 CORDATA PARKWAY

BELLINGHAM	WA	98226	(360) 398-1966
BELLINGHAM	WA	98226	(360) 398-1966
BELLINGHAM	WA	98226	(360) 398-1966
BELLINGHAM	WA	98226	(360) 398-1966
BELLINGHAM	WA	98226	(360) 398-1966
BELLINGHAM	WA	98226	(360) 398-1966
BELLINGHAM	WA	98226	(360) 398-1966

02/03/2009	03/05/2009
05/26/2009	07/21/2009
07/27/2009	08/31/2009
07/27/2009	08/31/2009
10/16/2009	11/24/2009
02/26/2010	03/26/2010
08/03/2010	09/10/2010

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Assessment Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies

assessment, and plan of care.		
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Make sure that each resident's nutritional needs were met.	Isolated	Minimal harm or potential for actual harm
Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause	Isolated	Actual harm

505393	NORTH CASCADES HEALTH AND REHABILITATION CENTER	4680 CORDATA PARKWAY
505395	STAFHOLT GOOD SAMARITAN CENTER	456 C STREET
505395	STAFHOLT GOOD SAMARITAN CENTER	456 C STREET
505395	STAFHOLT GOOD SAMARITAN CENTER	456 C STREET
505399	VASHON COMMUNITY CARE CENTER	15333 VASHON HIGHWAY SOUTHWEST
505399	VASHON COMMUNITY CARE CENTER	15333 VASHON HIGHWAY SOUTHWEST

BELLINGHAM	WA	98226	(360) 398-1966
BLAINE	WA	98230	(360) 332-8733
BLAINE	WA	98230	(360) 332-8733
BLAINE	WA	98230	(360) 332-8733
VASHON	WA	98070	(206) 567-4421
VASHON	WA	98070	(206) 567-4421

11/09/2010	12/03/2010
04/30/2009	05/05/2009
12/17/2009	01/22/2010
02/16/2010	01/01/1900
02/21/2008	04/01/2008
04/02/2010	04/10/2010

Health	Environmental Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Assessment Deficiencies
Health	Resident Rights Deficiencies
Health	Environmental Deficiencies
Health	Mistreatment Deficiencies

accidents.		
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Provide enough notice before discharging or transferring a resident.	Isolated	Minimal harm or potential for actual harm
1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated	Minimal harm or potential for actual harm
Tell the resident or the resident's representative in writing how long the nursing home will hold the resident's bed when the resident temporarily leaves the facility.	Pattern	Potential for minimal harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents'	Isolated	Immediate jeopardy to resident health or safety

505399	VASHON COMMUNITY CARE CENTER	15333 VASHON HIGHWAY SOUTHWEST
505400	ENUMCLAW HEALTH & REHAB CENTER	2323 JENSEN STREET
505400	ENUMCLAW HEALTH & REHAB CENTER	2323 JENSEN STREET
505400	ENUMCLAW HEALTH & REHAB CENTER	2323 JENSEN STREET
505400	ENUMCLAW HEALTH & REHAB CENTER	2323 JENSEN STREET
505400	ENUMCLAW HEALTH & REHAB CENTER	2323 JENSEN STREET

VASHON	WA	98070	(206) 567-4421
ENUMCLAW	WA	98022	(360) 825-2541
ENUMCLAW	WA	98022	(360) 825-2541
ENUMCLAW	WA	98022	(360) 825-2541
ENUMCLAW	WA	98022	(360) 825-2541
ENUMCLAW	WA	98022	(360) 825-2541

01/31/2011	03/16/2011
04/10/2008	06/17/2008
04/10/2008	06/17/2008
05/21/2008	06/17/2008
05/21/2008	06/10/2008
08/04/2008	08/18/2008

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Mistreatment Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Pharmacy Service Deficiencies
Health	Quality Care Deficiencies

property.		
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern	Minimal harm or potential for actual harm
Make sure that residents receive treatment/services to continue to be able to care for themselves, unless a change is unavoidable.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Pattern	Potential for minimal harm

505400	ENUMCLAW HEALTH & REHAB CENTER	2323 JENSEN STREET
505400	ENUMCLAW HEALTH & REHAB CENTER	2323 JENSEN STREET
505400	ENUMCLAW HEALTH & REHAB CENTER	2323 JENSEN STREET
505400	ENUMCLAW HEALTH & REHAB CENTER	2323 JENSEN STREET
505400	ENUMCLAW HEALTH & REHAB CENTER	2323 JENSEN STREET
505400	ENUMCLAW HEALTH & REHAB CENTER	2323 JENSEN STREET
505400	ENUMCLAW HEALTH & REHAB CENTER	2323 JENSEN STREET
505400	ENUMCLAW HEALTH & REHAB CENTER	2323 JENSEN STREET

ENUMCLAW	WA	98022	(360) 825-2541
ENUMCLAW	WA	98022	(360) 825-2541
ENUMCLAW	WA	98022	(360) 825-2541
ENUMCLAW	WA	98022	(360) 825-2541
ENUMCLAW	WA	98022	(360) 825-2541
ENUMCLAW	WA	98022	(360) 825-2541
ENUMCLAW	WA	98022	(360) 825-2541
ENUMCLAW	WA	98022	(360) 825-2541
ENUMCLAW	WA	98022	(360) 825-2541

10/28/2008	11/14/2008
02/05/2009	02/28/2009
03/31/2009	05/05/2009
06/03/2009	06/24/2009
08/19/2009	10/03/2009
08/19/2009	10/03/2009
12/30/2009	01/29/2010
03/14/2010	04/01/2010

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Mistreatment Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Resident Assessment Deficiencies
Health	Quality Care Deficiencies

Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Use a registered nurse at least 8 hours a day, 7 days a week.	Widespread	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Pattern	Minimal harm or potential for actual harm
Make a complete assessment that covers all questions for areas that are listed in official regulations.	Pattern	Minimal harm or potential for actual harm
Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated	Minimal harm or potential for actual harm

505400	ENUMCLAW HEALTH & REHAB CENTER	2323 JENSEN STREET
505400	ENUMCLAW HEALTH & REHAB CENTER	2323 JENSEN STREET
505400	ENUMCLAW HEALTH & REHAB CENTER	2323 JENSEN STREET
505400	ENUMCLAW HEALTH & REHAB CENTER	2323 JENSEN STREET
505400	ENUMCLAW HEALTH & REHAB CENTER	2323 JENSEN STREET
505400	ENUMCLAW HEALTH & REHAB CENTER	2323 JENSEN STREET
505400	ENUMCLAW HEALTH & REHAB CENTER	2323 JENSEN STREET
505401	PARKSIDE NURSING CARE CENTER	308 WEST EMMA
505401	PARKSIDE NURSING CARE CENTER	308 WEST EMMA

ENUMCLAW	WA	98022	(360) 825-2541
ENUMCLAW	WA	98022	(360) 825-2541
ENUMCLAW	WA	98022	(360) 825-2541
ENUMCLAW	WA	98022	(360) 825-2541
ENUMCLAW	WA	98022	(360) 825-2541
ENUMCLAW	WA	98022	(360) 825-2541
ENUMCLAW	WA	98022	(360) 825-2541
UNION GAP	WA	98903	(509) 248-1985
UNION GAP	WA	98903	(509) 248-1985

04/20/2010	05/12/2010
06/18/2010	07/21/2010
07/01/2010	07/21/2010
07/29/2010	08/16/2010
07/29/2010	08/16/2010
07/29/2010	08/16/2010
09/01/2010	09/15/2010
01/08/2008	01/10/2008
03/05/2008	03/17/2008

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Mistreatment Deficiencies
Health	Administration Deficiencies
Health	Mistreatment Deficiencies
Health	Administration Deficiencies
Health	Administration Deficiencies
Health	Administration Deficiencies
Health	Administration Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Rights Deficiencies

Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Give or get lab tests to meet the needs of residents.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Be administered in a way that leads to the highest possible level of well being for each resident.	Widespread	Immediate jeopardy to resident health or safety
Follow all laws and professional standards.	Widespread	Immediate jeopardy to resident health or safety
Train all employees on what to do in an emergency.	Widespread	Immediate jeopardy to resident health or safety
Have a detailed, written plan for disasters and emergencies.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Widespread	Immediate jeopardy to resident health or safety
Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern	Minimal harm or potential for actual harm

505401	PARKSIDE NURSING CARE CENTER	308 WEST EMMA
505401	PARKSIDE NURSING CARE CENTER	308 WEST EMMA
505401	PARKSIDE NURSING CARE CENTER	308 WEST EMMA
505401	PARKSIDE NURSING CARE CENTER	308 WEST EMMA
505401	PARKSIDE NURSING CARE CENTER	308 WEST EMMA
505401	PARKSIDE NURSING CARE CENTER	308 WEST EMMA
505401	PARKSIDE NURSING CARE CENTER	308 WEST EMMA

UNION GAP	WA	98903	(509) 248-1985
UNION GAP	WA	98903	(509) 248-1985
UNION GAP	WA	98903	(509) 248-1985
UNION GAP	WA	98903	(509) 248-1985
UNION GAP	WA	98903	(509) 248-1985
UNION GAP	WA	98903	(509) 248-1985

03/05/2008	03/17/2008
03/05/2008	03/17/2008
04/14/2008	04/30/2008
04/14/2008	04/30/2008
04/14/2008	04/30/2008
04/14/2008	04/30/2008

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Resident Assessment Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Rights Deficiencies

and self respect.		
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Pattern	Minimal harm or potential for actual harm
Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated	Minimal harm or potential for actual harm
Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated	Minimal harm or potential for actual harm
Provide a final summary of the resident's health status and a summary of the resident's stay, when the resident is ready to leave the nursing home.	Pattern	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Pattern	Minimal harm or potential for actual harm
Quickly give a resident's personal	Isolated	Minimal harm or potential for actual

505401	PARKSIDE NURSING CARE CENTER	308 WEST EMMA
505401	PARKSIDE NURSING CARE CENTER	308 WEST EMMA
505401	PARKSIDE NURSING CARE CENTER	308 WEST EMMA
505401	PARKSIDE NURSING CARE CENTER	308 WEST EMMA
505401	PARKSIDE NURSING CARE CENTER	308 WEST EMMA
505401	PARKSIDE NURSING CARE CENTER	308 WEST EMMA
505401	PARKSIDE NURSING CARE CENTER	308 WEST EMMA

UNION GAP	WA	98903	(509) 248-1985
UNION GAP	WA	98903	(509) 248-1985
UNION GAP	WA	98903	(509) 248-1985
UNION GAP	WA	98903	(509) 248-1985
UNION GAP	WA	98903	(509) 248-1985
UNION GAP	WA	98903	(509) 248-1985
UNION GAP	WA	98903	(509) 248-1985

04/14/2008	04/30/2008
05/14/2008	06/16/2008
05/14/2008	06/16/2008
06/10/2008	06/20/2008
06/10/2008	06/20/2008
06/30/2008	07/24/2008
06/30/2008	07/24/2008

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Rights Deficiencies
Health	Pharmacy Service Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Resident Assessment Deficiencies

money to the heads of his or her estate after the resident's death.		harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated	Actual harm
Make sure that residents are safe from serious medication errors.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Make a complete assessment that covers all questions for areas	Pattern	Minimal harm or potential for actual harm

505401	PARKSIDE NURSING CARE CENTER	308 WEST EMMA
505401	PARKSIDE NURSING CARE CENTER	308 WEST EMMA
505401	PARKSIDE NURSING CARE CENTER	308 WEST EMMA
505401	PARKSIDE NURSING CARE CENTER	308 WEST EMMA
505401	PARKSIDE NURSING CARE CENTER	308 WEST EMMA
505401	PARKSIDE NURSING CARE CENTER	308 WEST EMMA

UNION GAP	WA	98903	(509) 248-1985
UNION GAP	WA	98903	(509) 248-1985
UNION GAP	WA	98903	(509) 248-1985
UNION GAP	WA	98903	(509) 248-1985
UNION GAP	WA	98903	(509) 248-1985
UNION GAP	WA	98903	(509) 248-1985

06/30/2008	07/10/2008
06/30/2008	07/24/2008
06/30/2008	07/24/2008
08/22/2008	09/19/2008
08/22/2008	09/19/2008
08/22/2008	09/19/2008

Health	Mistreatment Deficiencies
Health	Nutrition and Dietary Deficiencies
Health	Environmental Deficiencies
Health	Administration Deficiencies
Health	Resident Assessment Deficiencies
Health	Quality Care Deficiencies

that are listed in official regulations.		
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
1) Provide 3 meals daily at regular times; or 2) serve breakfast within 14 hours after dinner; or 3) offer a snack at bedtime each day.	Pattern	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Pattern	Minimal harm or potential for actual harm
Get services outside the nursing home that meet professional standards.	Pattern	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Pattern	Minimal harm or potential for actual harm

505401	PARKSIDE NURSING CARE CENTER	308 WEST EMMA
505401	PARKSIDE NURSING CARE CENTER	308 WEST EMMA
505401	PARKSIDE NURSING CARE CENTER	308 WEST EMMA
505401	PARKSIDE NURSING CARE CENTER	308 WEST EMMA
505401	PARKSIDE NURSING CARE CENTER	308 WEST EMMA
505401	PARKSIDE NURSING CARE CENTER	308 WEST EMMA
505401	PARKSIDE NURSING CARE CENTER	308 WEST EMMA

UNION GAP	WA	98903	(509) 248-1985
UNION GAP	WA	98903	(509) 248-1985
UNION GAP	WA	98903	(509) 248-1985
UNION GAP	WA	98903	(509) 248-1985
UNION GAP	WA	98903	(509) 248-1985
UNION GAP	WA	98903	(509) 248-1985
UNION GAP	WA	98903	(509) 248-1985

08/22/2008	09/19/2008
11/17/2008	12/12/2008
02/02/2009	03/02/2009
02/02/2009	03/02/2009
02/02/2009	03/02/2009
02/02/2009	03/02/2009
02/02/2009	03/02/2009
02/02/2009	03/02/2009

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies
Health	Mistreatment Deficiencies
Health	Environmental Deficiencies
Health	Pharmacy Service Deficiencies
Health	Administration Deficiencies

Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Pattern	Minimal harm or potential for actual harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern	Minimal harm or potential for actual harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated	Minimal harm or potential for actual harm
1) Review the work of each nurse aide every year; or 2) give regular	Pattern	Minimal harm or potential for actual harm

505401	PARKSIDE NURSING CARE CENTER	308 WEST EMMA
505401	PARKSIDE NURSING CARE CENTER	308 WEST EMMA
505401	PARKSIDE NURSING CARE CENTER	308 WEST EMMA
505401	PARKSIDE NURSING CARE CENTER	308 WEST EMMA
505401	PARKSIDE NURSING CARE CENTER	308 WEST EMMA
505401	PARKSIDE NURSING CARE CENTER	308 WEST EMMA
505401	PARKSIDE NURSING CARE CENTER	308 WEST EMMA

UNION GAP	WA	98903	(509) 248-1985
UNION GAP	WA	98903	(509) 248-1985
UNION GAP	WA	98903	(509) 248-1985
UNION GAP	WA	98903	(509) 248-1985
UNION GAP	WA	98903	(509) 248-1985
UNION GAP	WA	98903	(509) 248-1985
UNION GAP	WA	98903	(509) 248-1985

Washington State

Based on Nursing Home Compare - Complaint Deficiency

02/02/2009	03/02/2009
04/28/2009	05/15/2009
08/07/2009	08/28/2009
09/23/2009	10/30/2009
10/29/2009	11/15/2009
11/05/2009	11/23/2009
01/19/2010	01/23/2010

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Administration Deficiencies
Health	Nutrition and Dietary Deficiencies
Health	Mistreatment Deficiencies
Health	Environmental Deficiencies
Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies

training for the nurse aides.		
Have licensed, certified, or registered staff to give needed services.	Isolated	Minimal harm or potential for actual harm
Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Pattern	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Provide needed housekeeping and maintenance.	Pattern	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Tell each resident who can get Medicaid benefits about 1) which	Isolated	Minimal harm or potential for actual harm

505401	PARKSIDE NURSING CARE CENTER	308 WEST EMMA
505401	PARKSIDE NURSING CARE CENTER	308 WEST EMMA
505401	PARKSIDE NURSING CARE CENTER	308 WEST EMMA
505401	PARKSIDE NURSING CARE CENTER	308 WEST EMMA
505401	PARKSIDE NURSING CARE CENTER	308 WEST EMMA
505401	PARKSIDE NURSING CARE CENTER	308 WEST EMMA

UNION GAP	WA	98903	(509) 248-1985
UNION GAP	WA	98903	(509) 248-1985
UNION GAP	WA	98903	(509) 248-1985
UNION GAP	WA	98903	(509) 248-1985
UNION GAP	WA	98903	(509) 248-1985
UNION GAP	WA	98903	(509) 248-1985

01/28/2010	02/23/2010
01/28/2010	02/23/2010
01/28/2010	02/23/2010
02/16/2010	02/23/2010
02/16/2010	02/23/2010
02/16/2010	02/23/2010

Health	Resident Rights Deficiencies
Health	Pharmacy Service Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies

items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.		
Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated	Actual harm
Make sure that residents are safe from serious medication errors.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of	Isolated	Minimal harm or potential for actual harm

Washington State
Based on Nursing Home Compare - Complaint Deficiency

505401	PARKSIDE NURSING CARE CENTER	308 WEST EMMA
505401	PARKSIDE NURSING CARE CENTER	308 WEST EMMA
505401	PARKSIDE NURSING CARE CENTER	308 WEST EMMA
505401	PARKSIDE NURSING CARE CENTER	308 WEST EMMA
505401	PARKSIDE NURSING CARE CENTER	308 WEST EMMA
505401	PARKSIDE NURSING CARE CENTER	308 WEST EMMA
505403	BETHANY AT SILVER LAKE	2235 LAKE HEIGHTS DRIVE

Washington State

Based on Nursing Home Compare - Complaint Deficiency

UNION GAP	WA	98903	(509) 248-1985
UNION GAP	WA	98903	(509) 248-1985
UNION GAP	WA	98903	(509) 248-1985
UNION GAP	WA	98903	(509) 248-1985
UNION GAP	WA	98903	(509) 248-1985
UNION GAP	WA	98903	(509) 248-1985
EVERETT	WA	98208	(425) 338-3000

04/22/2010	05/28/2010
06/01/2010	06/04/2010
07/07/2010	07/31/2010
09/22/2010	10/15/2010
10/22/2010	11/20/2010
01/04/2011	02/15/2011
02/27/2008	03/24/2008

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Pharmacy Service Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies

abuse, neglect or mistreatment of residents.		
Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Pattern	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm
Make sure that each resident gets help to keep vision and hearing.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated	Minimal harm or potential for actual harm
Provide needed housekeeping and maintenance.	Isolated	Minimal harm or potential for actual harm
Provide social services for related medical problems to help each	Isolated	Minimal harm or potential for actual harm

505403	BETHANY AT SILVER LAKE	2235 LAKE HEIGHTS DRIVE
505403	BETHANY AT SILVER LAKE	2235 LAKE HEIGHTS DRIVE
505403	BETHANY AT SILVER LAKE	2235 LAKE HEIGHTS DRIVE
505403	BETHANY AT SILVER LAKE	2235 LAKE HEIGHTS DRIVE
505403	BETHANY AT SILVER LAKE	2235 LAKE HEIGHTS DRIVE

EVERETT	WA	98208	(425) 338-3000
EVERETT	WA	98208	(425) 338-3000
EVERETT	WA	98208	(425) 338-3000
EVERETT	WA	98208	(425) 338-3000
EVERETT	WA	98208	(425) 338-3000

10/08/2008	11/01/2008
02/19/2009	03/12/2009
06/01/2009	07/03/2009
09/14/2009	11/25/2009
10/30/2009	11/25/2009

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies

resident achieve the highest possible quality of life.		
Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated	Minimal harm or potential for actual harm
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment	Isolated	Minimal harm or potential for actual harm

505403	BETHANY AT SILVER LAKE	2235 LAKE HEIGHTS DRIVE
505403	BETHANY AT SILVER LAKE	2235 LAKE HEIGHTS DRIVE
505403	BETHANY AT SILVER LAKE	2235 LAKE HEIGHTS DRIVE
505403	BETHANY AT SILVER LAKE	2235 LAKE HEIGHTS DRIVE
505404	BETHANY AT PACIFIC	916 PACIFIC AVENUE 3RD-5TH FLOORS
505404	BETHANY AT PACIFIC	916 PACIFIC AVENUE 3RD-5TH FLOORS
505404	BETHANY AT PACIFIC	916 PACIFIC AVENUE 3RD-5TH FLOORS
505404	BETHANY AT PACIFIC	916 PACIFIC AVENUE

EVERETT	WA	98208	(425) 338-3000
EVERETT	WA	98208	(425) 338-3000
EVERETT	WA	98208	(425) 338-3000
EVERETT	WA	98208	(425) 338-3000
EVERETT	WA	98201	(425) 259-5508
EVERETT	WA	98201	(425) 259-5508
EVERETT	WA	98201	(425) 259-5508
EVERETT	WA	98201	(425) 259-5508

10/30/2009	11/25/2009
02/10/2010	03/08/2010
04/22/2010	05/21/2010
10/22/2010	11/11/2010
07/15/2008	01/01/1900
11/12/2008	11/21/2008
02/27/2009	04/06/2009
04/28/2009	05/29/2009

Health	Resident Rights Deficiencies
Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Pharmacy Service Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies

significantly, or the resident must be transferred or discharged.		
Tell the resident or the resident's representative in writing how long the nursing home will hold the resident's bed when the resident temporarily leaves the facility.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated	Minimal harm or potential for actual harm
Make sure that residents are safe from serious medication errors.	Isolated	Actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Give professional services that	Isolated	Minimal harm or potential for actual

505404	BETHANY AT PACIFIC	916 PACIFIC AVENUE 3RD-5TH FLOORS
505404	BETHANY AT PACIFIC	916 PACIFIC AVENUE 3RD-5TH FLOORS
505405	WARM BEACH HEALTH CARE CENTER	20420 MARINE DRIVE NORTHWEST
505405	WARM BEACH HEALTH CARE CENTER	20420 MARINE DRIVE NORTHWEST
505406	CHRISTIAN HEALTH CARE CENTER	855 AARON DRIVE
505406	CHRISTIAN HEALTH CARE CENTER	855 AARON DRIVE
505406	CHRISTIAN HEALTH CARE CENTER	855 AARON DRIVE
505407	MADELEINE VILLA HEALTH CARE C	5925 47TH AVENUE NE
505407	MADELEINE VILLA HEALTH CARE C	5925 47TH AVENUE NE

EVERETT	WA	98201	(425) 259-5508
EVERETT	WA	98201	(425) 259-5508
STANWOOD	WA	98292	(360) 652-7585
STANWOOD	WA	98292	(360) 652-7585
LYNDEN	WA	98264	(360) 354-4434
LYNDEN	WA	98264	(360) 354-4434
LYNDEN	WA	98264	(360) 354-4434
MARYSVILLE	WA	98270	(360) 659-1259
MARYSVILLE	WA	98270	(360) 659-1259

10/22/2010	11/19/2010
07/10/2008	01/01/1900
11/25/2009	12/15/2009
01/20/2010	03/01/2010
01/20/2010	03/01/2010
05/19/2010	06/18/2010
11/13/2008	11/30/2008
05/19/2009	06/20/2009

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Nutrition and Dietary Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies

Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Provide enough notice before discharging or transferring a resident.	Pattern	Potential for minimal harm
Let the resident refuse treatment or refuse to take part in an experiment.	Isolated	Minimal harm or potential for actual harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Make sure that the attending doctor orders special diets.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm

505407	MADELEINE VILLA HEALTH CARE C	5925 47TH AVENUE NE
505407	MADELEINE VILLA HEALTH CARE C	5925 47TH AVENUE NE
505407	MADELEINE VILLA HEALTH CARE C	5925 47TH AVENUE NE
505407	MADELEINE VILLA HEALTH CARE C	5925 47TH AVENUE NE
505407	MADELEINE VILLA HEALTH CARE C	5925 47TH AVENUE NE
505407	MADELEINE VILLA HEALTH CARE C	5925 47TH AVENUE NE
505407	MADELEINE VILLA HEALTH CARE C	5925 47TH AVENUE NE

MARYSVILLE	WA	98270	(360) 659-1259
MARYSVILLE	WA	98270	(360) 659-1259
MARYSVILLE	WA	98270	(360) 659-1259
MARYSVILLE	WA	98270	(360) 659-1259
MARYSVILLE	WA	98270	(360) 659-1259
MARYSVILLE	WA	98270	(360) 659-1259
MARYSVILLE	WA	98270	(360) 659-1259

05/19/2009	06/20/2009
05/19/2009	06/20/2009
06/11/2009	07/22/2009
04/22/2010	05/14/2010
09/23/2010	10/25/2010
09/23/2010	10/25/2010
09/23/2010	10/25/2010

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Pharmacy Service Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies

quality.		
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated	Minimal harm or potential for actual harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Make sure that each resident's nutritional needs were met.	Isolated	Minimal harm or potential for actual harm
1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Provide social services for related medical problems to help each resident achieve the highest	Isolated	Minimal harm or potential for actual harm

505407	MADELEINE VILLA HEALTH CARE C	5925 47TH AVENUE NE
505407	MADELEINE VILLA HEALTH CARE C	5925 47TH AVENUE NE
505407	MADELEINE VILLA HEALTH CARE C	5925 47TH AVENUE NE
505409	SUMMITVIEW HEALTHCARE CENTER	3801 SUMMITVIEW AVENUE
505409	SUMMITVIEW HEALTHCARE CENTER	3801 SUMMITVIEW AVENUE

MARYSVILLE	WA	98270	(360) 659-1259
MARYSVILLE	WA	98270	(360) 659-1259
MARYSVILLE	WA	98270	(360) 659-1259
YAKIMA	WA	98902	(509) 966-6240
YAKIMA	WA	98902	(509) 966-6240

09/23/2010	10/25/2010
09/23/2010	10/25/2010
02/14/2011	03/10/2011
01/22/2008	02/11/2008
09/02/2008	09/05/2008

Health	Resident Assessment Deficiencies
Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Assessment Deficiencies

possible quality of life.		
1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated	Minimal harm or potential for actual harm
Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated	Minimal harm or potential for actual harm

505409	SUMMITVIEW HEALTHCARE CENTER	3801 SUMMITVIEW AVENUE
505409	SUMMITVIEW HEALTHCARE CENTER	3801 SUMMITVIEW AVENUE
505410	SELAH CONVALESCENT	203 WEST NACHES AVENUE
505410	SELAH CONVALESCENT	203 WEST NACHES AVENUE
505410	SELAH CONVALESCENT	203 WEST NACHES AVENUE
505410	SELAH CONVALESCENT	203 WEST NACHES AVENUE
505410	SELAH CONVALESCENT	203 WEST NACHES

YAKIMA	WA	98902	(509) 966-6240
YAKIMA	WA	98902	(509) 966-6240
SELAH	WA	98942	(509) 697-8503
SELAH	WA	98942	(509) 697-8503
SELAH	WA	98942	(509) 697-8503
SELAH	WA	98942	(509) 697-8503
SELAH	WA	98942	(509) 697-8503

09/10/2009	10/01/2009
03/18/2010	04/23/2010
03/24/2008	04/30/2008
04/18/2008	05/19/2008
04/18/2008	05/19/2008
02/04/2010	02/28/2010
02/04/2010	02/28/2010

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Administration Deficiencies
Health	Pharmacy Service Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Administration Deficiencies

Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm
Make sure that residents are safe from serious medication errors.	Isolated	Actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm
Hire nurse aides who have	Isolated	Minimal harm or potential for actual

Washington State
Based on Nursing Home Compare - Complaint Deficiency

		AVENUE
505410	SELAH CONVALESCENT	203 WEST NACHES AVENUE
505410	SELAH CONVALESCENT	203 WEST NACHES AVENUE
505410	SELAH CONVALESCENT	203 WEST NACHES AVENUE
505410	SELAH CONVALESCENT	203 WEST NACHES AVENUE
505410	SELAH CONVALESCENT	203 WEST NACHES AVENUE
505411	SUNSHINE GARDENS	EAST 10410 NINTH

Washington State

Based on Nursing Home Compare - Complaint Deficiency

SELAH	WA	98942	(509) 697-8503
SELAH	WA	98942	(509) 697-8503
SELAH	WA	98942	(509) 697-8503
SELAH	WA	98942	(509) 697-8503
SELAH	WA	98942	(509) 697-8503
SPOKANE	WA	99206	(509) 926-3547

02/04/2010	02/28/2010
10/25/2010	11/08/2010
10/25/2010	11/08/2010
12/29/2010	01/10/2011
02/11/2011	02/25/2011
01/11/2008	02/15/2008

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies

completed required training and shown that they are skilled.		harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Provide social services for related	Isolated	Minimal harm or potential for actual

Washington State
Based on Nursing Home Compare - Complaint Deficiency

		AVENUE
505411	SUNSHINE GARDENS	EAST 10410 NINTH AVENUE
505411	SUNSHINE GARDENS	EAST 10410 NINTH AVENUE
505411	SUNSHINE GARDENS	EAST 10410 NINTH AVENUE
505411	SUNSHINE GARDENS	EAST 10410 NINTH AVENUE
505411	SUNSHINE GARDENS	EAST 10410 NINTH AVENUE
505411	SUNSHINE GARDENS	EAST 10410 NINTH AVENUE
505411	SUNSHINE GARDENS	EAST 10410 NINTH

SPOKANE	WA	99206	(509) 926-3547
SPOKANE	WA	99206	(509) 926-3547
SPOKANE	WA	99206	(509) 926-3547
SPOKANE	WA	99206	(509) 926-3547
SPOKANE	WA	99206	(509) 926-3547
SPOKANE	WA	99206	(509) 926-3547
SPOKANE	WA	99206	(509) 926-3547

04/21/2008	06/16/2008
07/02/2008	08/11/2008
10/01/2008	10/24/2008
08/17/2009	09/30/2009
09/30/2009	10/31/2009
02/24/2010	03/15/2010
10/25/2010	11/15/2010

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Mistreatment Deficiencies
Health	Environmental Deficiencies
Health	Administration Deficiencies
Health	Environmental Deficiencies

medical problems to help each resident achieve the highest possible quality of life.		harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Keep clinical information safe, so that it will not be lost, destroyed or used by the wrong person.	Pattern	Minimal harm or potential for actual harm
Make sure that the nursing home	Isolated	Actual harm

		AVENUE
505411	SUNSHINE GARDENS	EAST 10410 NINTH AVENUE
505412	COLVILLE TRIBAL CONVALESCENT C	PO BOX 150
505412	COLVILLE TRIBAL CONVALESCENT C	PO BOX 150
505412	COLVILLE TRIBAL CONVALESCENT C	PO BOX 150
505412	COLVILLE TRIBAL CONVALESCENT C	PO BOX 150
505412	COLVILLE TRIBAL CONVALESCENT C	PO BOX 150

SPOKANE	WA	99206	(509) 926-3547
NESPELEM	WA	99155	(509) 634-2878
NESPELEM	WA	99155	(509) 634-2878
NESPELEM	WA	99155	(509) 634-2878
NESPELEM	WA	99155	(509) 634-2878
NESPELEM	WA	99155	(509) 634-2878

01/13/2011	02/11/2011
11/12/2009	12/24/2009
11/12/2009	12/24/2009
02/23/2010	03/26/2010
02/23/2010	03/26/2010
06/02/2010	08/06/2010

Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies
Health	Administration Deficiencies
Health	Mistreatment Deficiencies
Health	Environmental Deficiencies
Health	Environmental Deficiencies

area is free of dangers that cause accidents.		
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Provide activities to meet the needs of each resident.	Isolated	Minimal harm or potential for actual harm
Have licensed, certified, or registered staff to give needed services.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause	Isolated	Actual harm

505412	COLVILLE TRIBAL CONVALESCENT C	PO BOX 150
505412	COLVILLE TRIBAL CONVALESCENT C	PO BOX 150
505412	COLVILLE TRIBAL CONVALESCENT C	PO BOX 150
505412	COLVILLE TRIBAL CONVALESCENT C	PO BOX 150
505413	COLONIAL VISTA CARE CENTERS	625 OKANOGAN
505413	COLONIAL VISTA CARE CENTERS	625 OKANOGAN
505413	COLONIAL VISTA CARE CENTERS	625 OKANOGAN

NESPELEM	WA	99155	(509) 634-2878
NESPELEM	WA	99155	(509) 634-2878
NESPELEM	WA	99155	(509) 634-2878
NESPELEM	WA	99155	(509) 634-2878
WENATCHEE	WA	98801	(509) 663-1171
WENATCHEE	WA	98801	(509) 663-1171
WENATCHEE	WA	98801	(509) 663-1171

06/02/2010	08/06/2010
06/02/2010	08/06/2010
01/11/2011	02/04/2011
01/11/2011	02/04/2011
04/22/2008	05/30/2008
04/22/2008	01/01/1900
07/23/2008	10/03/2008

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Resident Assessment Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies

accidents.		
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Make sure that residents receive treatment/services to continue to	Pattern	Minimal harm or potential for actual harm

505413	COLONIAL VISTA CARE CENTERS	625 OKANOGAN
505413	COLONIAL VISTA CARE CENTERS	625 OKANOGAN
505413	COLONIAL VISTA CARE CENTERS	625 OKANOGAN
505414	PROVIDENCE ST JOSEPH CARE CENTER	17 EAST 8TH AVENUE
505414	PROVIDENCE ST JOSEPH CARE CENTER	17 EAST 8TH AVENUE
505414	PROVIDENCE ST JOSEPH CARE CENTER	17 EAST 8TH AVENUE
505414	PROVIDENCE ST JOSEPH CARE CENTER	17 EAST 8TH AVENUE

WENATCHEE	WA	98801	(509) 663-1171
WENATCHEE	WA	98801	(509) 663-1171
WENATCHEE	WA	98801	(509) 663-1171
SPOKANE	WA	99202	(509) 474-5678
SPOKANE	WA	99202	(509) 474-5678
SPOKANE	WA	99202	(509) 474-5678
SPOKANE	WA	99202	(509) 474-5678

02/18/2009	03/27/2009
07/22/2009	09/05/2009
11/18/2010	12/07/2010
08/10/2009	09/18/2009
01/27/2010	02/28/2010
07/23/2010	08/25/2010
10/08/2010	11/12/2010

Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies

be able to care for themselves, unless a change is unavoidable.		
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Actual harm
Provide enough notice before discharging or transferring a resident.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Give each resident care and	Isolated	Actual harm

505414	PROVIDENCE ST JOSEPH CARE CENTER	17 EAST 8TH AVENUE
505414	PROVIDENCE ST JOSEPH CARE CENTER	17 EAST 8TH AVENUE
505414	PROVIDENCE ST JOSEPH CARE CENTER	17 EAST 8TH AVENUE
505414	PROVIDENCE ST JOSEPH CARE CENTER	17 EAST 8TH AVENUE
505414	PROVIDENCE ST JOSEPH CARE CENTER	17 EAST 8TH AVENUE
505414	PROVIDENCE ST JOSEPH CARE CENTER	17 EAST 8TH AVENUE
505414	PROVIDENCE ST JOSEPH CARE CENTER	17 EAST 8TH AVENUE

SPOKANE	WA	99202	(509) 474-5678
SPOKANE	WA	99202	(509) 474-5678
SPOKANE	WA	99202	(509) 474-5678
SPOKANE	WA	99202	(509) 474-5678
SPOKANE	WA	99202	(509) 474-5678
SPOKANE	WA	99202	(509) 474-5678
SPOKANE	WA	99202	(509) 474-5678
SPOKANE	WA	99202	(509) 474-5678

10/08/2010	11/12/2010
12/03/2010	12/22/2010
12/03/2010	12/22/2010
02/16/2011	01/01/1900
02/16/2011	01/01/1900
02/16/2011	01/01/1900
02/16/2011	01/01/1900

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies

services to get or keep the highest quality of life possible.		
Give professional services that meet a professional standard of quality.	Isolated	Actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Pattern	Actual harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated	Actual harm
Give professional services that follow each resident's written care plan.	Isolated	Actual harm
Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Isolated	Actual harm
Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated	Actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Actual harm

505416	FOSS HOME & VILLAGE	13023 GREENWOOD AVENUE NORTH
505416	FOSS HOME & VILLAGE	13023 GREENWOOD AVENUE NORTH
505417	SAINT ANNE NURSING AND REHABILITATION CENTER	3540 NORTHEAST 110TH STREET
505417	SAINT ANNE NURSING AND REHABILITATION CENTER	3540 NORTHEAST 110TH STREET
505417	SAINT ANNE NURSING AND REHABILITATION CENTER	3540 NORTHEAST 110TH STREET
505417	SAINT ANNE NURSING AND REHABILITATION CENTER	3540 NORTHEAST 110TH STREET
505417	SAINT ANNE NURSING AND REHABILITATION CENTER	3540 NORTHEAST 110TH STREET
505417	SAINT ANNE NURSING AND REHABILITATION CENTER	3540 NORTHEAST 110TH STREET
505418	PROVIDENCE MARIANWOOD	3725 PROVIDENCE

SEATTLE	WA	98133	(206) 364-1300
SEATTLE	WA	98133	(206) 364-1300
SEATTLE	WA	98125	(206) 363-7733
SEATTLE	WA	98125	(206) 363-7733
SEATTLE	WA	98125	(206) 363-7733
SEATTLE	WA	98125	(206) 363-7733
SEATTLE	WA	98125	(206) 363-7733
SEATTLE	WA	98125	(206) 363-7733
ISSAQUAH	WA	98029	(425) 391-2800

03/02/2010	03/04/2010
03/11/2011	03/31/2011
08/25/2009	09/21/2009
12/23/2009	01/23/2010
05/06/2010	05/31/2010
05/12/2010	05/31/2010
08/12/2010	09/15/2010
02/25/2011	03/18/2011
03/06/2008	04/25/2008

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Environmental Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies

Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Let residents give themselves their drugs if they are able.	Isolated	Minimal harm or potential for actual harm
Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Pattern	Minimal harm or potential for actual harm
Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home	Isolated	Actual harm

505418	PROVIDENCE MARIANWOOD	3725 PROVIDENCE POINT DRIVE SOUTHEAST
505418	PROVIDENCE MARIANWOOD	3725 PROVIDENCE POINT DRIVE SOUTHEAST
505418	PROVIDENCE MARIANWOOD	3725 PROVIDENCE POINT DRIVE SOUTHEAST
505418	PROVIDENCE MARIANWOOD	3725 PROVIDENCE POINT DRIVE SOUTHEAST
505418	PROVIDENCE MARIANWOOD	3725 PROVIDENCE POINT DRIVE SOUTHEAST
505418	PROVIDENCE MARIANWOOD	3725 PROVIDENCE POINT DRIVE SOUTHEAST
505418	PROVIDENCE MARIANWOOD	3725 PROVIDENCE POINT DRIVE SOUTHEAST
505418	PROVIDENCE MARIANWOOD	3725 PROVIDENCE

ISSAQUAH	WA	98029	(425) 391-2800
ISSAQUAH	WA	98029	(425) 391-2800
ISSAQUAH	WA	98029	(425) 391-2800
ISSAQUAH	WA	98029	(425) 391-2800
ISSAQUAH	WA	98029	(425) 391-2800
ISSAQUAH	WA	98029	(425) 391-2800
ISSAQUAH	WA	98029	(425) 391-2800
ISSAQUAH	WA	98029	(425) 391-2800

03/11/2008	06/06/2008
03/11/2008	06/06/2008
03/11/2008	06/06/2008
03/11/2008	06/06/2008
11/05/2008	11/21/2008
02/05/2009	03/20/2009
04/09/2009	04/27/2009

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Pharmacy Service Deficiencies
Health	Administration Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies

Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Pattern	Minimal harm or potential for actual harm
1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated	Minimal harm or potential for actual harm
Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no	Isolated	Minimal harm or potential for actual

		POINT DRIVE SOUTHEAST
505418	PROVIDENCE MARIANWOOD	3725 PROVIDENCE POINT DRIVE SOUTHEAST
505418	PROVIDENCE MARIANWOOD	3725 PROVIDENCE POINT DRIVE SOUTHEAST
505418	PROVIDENCE MARIANWOOD	3725 PROVIDENCE POINT DRIVE SOUTHEAST
505418	PROVIDENCE MARIANWOOD	3725 PROVIDENCE POINT DRIVE SOUTHEAST
505421	WASHINGTON ODD FELLOWS HOME	534 BOYER AVENUE

ISSAQUAH	WA	98029	(425) 391-2800
ISSAQUAH	WA	98029	(425) 391-2800
ISSAQUAH	WA	98029	(425) 391-2800
ISSAQUAH	WA	98029	(425) 391-2800
WALLA WALLA	WA	99362	(509) 535-6463

04/09/2009	04/27/2009
03/03/2010	05/03/2010
03/03/2010	05/03/2010
05/27/2010	05/27/2010
06/22/2010	07/16/2010

Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies
Health	Resident Assessment Deficiencies

legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.		harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Give professional services that follow each resident's written care plan.	Isolated	Actual harm
1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan	Isolated	Minimal harm or potential for actual harm

505422	NEWPORT COMMUNITY HOSPITAL LTC	714 WEST PINE STREET
505422	NEWPORT COMMUNITY HOSPITAL LTC	714 WEST PINE STREET
505422	NEWPORT COMMUNITY HOSPITAL LTC	714 WEST PINE STREET
505422	NEWPORT COMMUNITY HOSPITAL LTC	714 WEST PINE STREET
505422	NEWPORT COMMUNITY HOSPITAL LTC	714 WEST PINE STREET
505422	NEWPORT COMMUNITY HOSPITAL LTC	714 WEST PINE STREET
505429	SHARON CARE CENTER	1509 HARRISON AVENUE
505431	BOTHELL HEALTH CARE	707 - 228TH

NEWPORT	WA	99156	(509) 477-2464
NEWPORT	WA	99156	(509) 477-2464
NEWPORT	WA	99156	(509) 477-2464
NEWPORT	WA	99156	(509) 477-2464
NEWPORT	WA	99156	(509) 477-2464
NEWPORT	WA	99156	(509) 477-2464
CENTRALIA	WA	98531	(360) 736-0112
BOTHELL	WA	98021	(425) 481-8500

06/05/2008	07/16/2008
09/19/2008	10/31/2008
09/19/2008	10/31/2008
03/02/2009	04/27/2009
03/24/2009	04/27/2009
03/24/2009	04/27/2009
12/30/2009	02/01/2010
03/13/2008	04/15/2008

Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Administration Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies

with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.		
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make sure that nurse aides show they have the skills to be able to care for residents.	Isolated	Actual harm
Have a program to keep infection from spreading.	Widespread	Minimal harm or potential for actual harm
Give each resident care and	Isolated	Minimal harm or potential for actual

505431	BOTHELL HEALTH CARE	707 - 228TH SOUTHWEST
505431	BOTHELL HEALTH CARE	707 - 228TH SOUTHWEST
505431	BOTHELL HEALTH CARE	707 - 228TH SOUTHWEST
505431	BOTHELL HEALTH CARE	707 - 228TH SOUTHWEST
505431	BOTHELL HEALTH CARE	707 - 228TH SOUTHWEST
505431	BOTHELL HEALTH CARE	707 - 228TH SOUTHWEST
505431	BOTHELL HEALTH CARE	707 - 228TH SOUTHWEST

BOTHELL	WA	98021	(425) 481-8500
BOTHELL	WA	98021	(425) 481-8500
BOTHELL	WA	98021	(425) 481-8500
BOTHELL	WA	98021	(425) 481-8500
BOTHELL	WA	98021	(425) 481-8500
BOTHELL	WA	98021	(425) 481-8500
BOTHELL	WA	98021	(425) 481-8500

08/25/2008	09/10/2008
10/13/2008	10/25/2008
04/15/2009	05/08/2009
07/10/2009	08/12/2009
07/10/2009	08/12/2009
10/13/2009	10/30/2009

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies

Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.	Isolated	Actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and	Isolated	Minimal harm or potential for actual harm

505431	BOTHELL HEALTH CARE	707 - 228TH SOUTHWEST
505431	BOTHELL HEALTH CARE	707 - 228TH SOUTHWEST
505431	BOTHELL HEALTH CARE	707 - 228TH SOUTHWEST
505431	BOTHELL HEALTH CARE	707 - 228TH SOUTHWEST
505431	BOTHELL HEALTH CARE	707 - 228TH SOUTHWEST
505431	BOTHELL HEALTH CARE	707 - 228TH SOUTHWEST

Washington State

Based on Nursing Home Compare - Complaint Deficiency

BOTHELL	WA	98021	(425) 481-8500
BOTHELL	WA	98021	(425) 481-8500
BOTHELL	WA	98021	(425) 481-8500
BOTHELL	WA	98021	(425) 481-8500
BOTHELL	WA	98021	(425) 481-8500
BOTHELL	WA	98021	(425) 481-8500

11/09/2009	01/08/2010
11/09/2009	01/08/2010
01/27/2010	02/17/2010
03/09/2010	04/23/2010
04/09/2010	04/23/2010
04/09/2010	04/23/2010

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies

investigate any acts or reports of abuse, neglect or mistreatment of residents.		
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Give professional services that follow each resident's written care plan.	Isolated	Actual harm

505431	BOTHELL HEALTH CARE	707 - 228TH SOUTHWEST
505431	BOTHELL HEALTH CARE	707 - 228TH SOUTHWEST
505431	BOTHELL HEALTH CARE	707 - 228TH SOUTHWEST
505431	BOTHELL HEALTH CARE	707 - 228TH SOUTHWEST
505431	BOTHELL HEALTH CARE	707 - 228TH SOUTHWEST
505433	COLUMBIA VIEW CARE CENTER	155 ALDER

BOTHELL	WA	98021	(425) 481-8500
BOTHELL	WA	98021	(425) 481-8500
BOTHELL	WA	98021	(425) 481-8500
BOTHELL	WA	98021	(425) 481-8500
BOTHELL	WA	98021	(425) 481-8500
CATHLAMET	WA	98612	(360) 795-3140

11/03/2010	12/01/2010
11/03/2010	12/01/2010
01/19/2011	02/21/2011
01/19/2011	02/21/2011
03/03/2011	04/08/2011
03/19/2009	04/15/2009

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies
Health	Mistreatment Deficiencies

Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated	Minimal harm or potential for actual harm
Give each resident enough fluids to keep them healthy and prevent dehydration.	Isolated	Actual harm
Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.	Isolated	Actual harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of	Isolated	Minimal harm or potential for actual harm

505433	COLUMBIA VIEW CARE CENTER	155 ALDER
505433	COLUMBIA VIEW CARE CENTER	155 ALDER
505433	COLUMBIA VIEW CARE CENTER	155 ALDER
505433	COLUMBIA VIEW CARE CENTER	155 ALDER
505433	COLUMBIA VIEW CARE CENTER	155 ALDER
505433	COLUMBIA VIEW CARE CENTER	155 ALDER
505433	COLUMBIA VIEW CARE CENTER	155 ALDER
505434	EMERALD HILLS REHABILITATION AND	5821 188TH

CATHLAMET	WA	98612	(360) 795-3140
CATHLAMET	WA	98612	(360) 795-3140
CATHLAMET	WA	98612	(360) 795-3140
CATHLAMET	WA	98612	(360) 795-3140
CATHLAMET	WA	98612	(360) 795-3140
CATHLAMET	WA	98612	(360) 795-3140
CATHLAMET	WA	98612	(360) 795-3140
LYNNWOOD	WA	98037	(425) 776-5512

03/19/2009	04/15/2009
04/16/2009	05/30/2009
07/23/2009	08/15/2009
12/30/2010	01/19/2011
03/02/2011	03/31/2011
03/02/2011	03/31/2011
07/15/2008	08/15/2008

Health	Quality Care Deficiencies
Health	Pharmacy Service Deficiencies
Health	Environmental Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies

residents.		
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Pattern	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated	Actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Provide social services for related	Isolated	Minimal harm or potential for actual

	SKILLED NURSING	SOUTHWEST
505434	EMERALD HILLS REHABILITATION AND SKILLED NURSING	5821 188TH SOUTHWEST
505434	EMERALD HILLS REHABILITATION AND SKILLED NURSING	5821 188TH SOUTHWEST
505434	EMERALD HILLS REHABILITATION AND SKILLED NURSING	5821 188TH SOUTHWEST
505434	EMERALD HILLS REHABILITATION AND SKILLED NURSING	5821 188TH SOUTHWEST
505434	EMERALD HILLS REHABILITATION AND SKILLED NURSING	5821 188TH SOUTHWEST
505434	EMERALD HILLS REHABILITATION AND SKILLED NURSING	5821 188TH SOUTHWEST
505434	EMERALD HILLS REHABILITATION AND SKILLED NURSING	5821 188TH SOUTHWEST

LYNNWOOD	WA	98037	(425) 776-5512
LYNNWOOD	WA	98037	(425) 776-5512
LYNNWOOD	WA	98037	(425) 776-5512
LYNNWOOD	WA	98037	(425) 776-5512
LYNNWOOD	WA	98037	(425) 776-5512
LYNNWOOD	WA	98037	(425) 776-5512
LYNNWOOD	WA	98037	(425) 776-5512

04/09/2009	05/15/2009
08/04/2009	09/04/2009
09/10/2009	10/09/2009
09/10/2009	10/09/2009
02/18/2010	01/01/1900
05/12/2010	06/18/2010
12/03/2010	01/26/2011

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Administration Deficiencies
Health	Quality Care Deficiencies
Health	Administration Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies

medical problems to help each resident achieve the highest possible quality of life.		harm
Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Follow all laws and professional standards.	Isolated	Minimal harm or potential for actual harm
Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated	Minimal harm or potential for actual harm
Keep accurate and appropriate medical records.	Pattern	Potential for minimal harm
Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and	Isolated	Minimal harm or potential for actual harm

505435	TACOMA LUTHERAN HOME	1301 N HIGHLANDS PARKWAY
505435	TACOMA LUTHERAN HOME	1301 N HIGHLANDS PARKWAY
505435	TACOMA LUTHERAN HOME	1301 N HIGHLANDS PARKWAY
505435	TACOMA LUTHERAN HOME	1301 N HIGHLANDS PARKWAY
505435	TACOMA LUTHERAN HOME	1301 N HIGHLANDS PARKWAY
505436	MANOR CARE OF GIG HARBOR WA, LLC	3309 45TH STREET COURT NORTHWEST
505436	MANOR CARE OF GIG HARBOR WA, LLC	3309 45TH STREET

TACOMA	WA	98406	(253) 752-7112
TACOMA	WA	98406	(253) 752-7112
TACOMA	WA	98406	(253) 752-7112
TACOMA	WA	98406	(253) 752-7112
TACOMA	WA	98406	(253) 752-7112
GIG HARBOR	WA	98335	(253) 858-8688
GIG HARBOR	WA	98335	(253) 858-8688

01/03/2008	01/04/2008
10/29/2008	12/12/2008
07/29/2009	09/12/2009
07/29/2009	09/12/2009
03/18/2010	05/01/2010
05/07/2008	05/30/2008
08/21/2009	09/21/2009

Health	Nutrition and Dietary Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Assessment Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies

investigate any acts or reports of abuse, neglect or mistreatment of residents.		
Store, cook, and give out food in a safe and clean way.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Try to resolve each resident's	Isolated	Minimal harm or potential for actual

Washington State
Based on Nursing Home Compare - Complaint Deficiency

		COURT NORTHWEST
505436	MANOR CARE OF GIG HARBOR WA, LLC	3309 45TH STREET COURT NORTHWEST
505436	MANOR CARE OF GIG HARBOR WA, LLC	3309 45TH STREET COURT NORTHWEST
505436	MANOR CARE OF GIG HARBOR WA, LLC	3309 45TH STREET COURT NORTHWEST
505436	MANOR CARE OF GIG HARBOR WA, LLC	3309 45TH STREET COURT NORTHWEST
505437	BOOKER REST HOME ANNEX	1012 SOUTH 3RD STREET
505437	BOOKER REST HOME ANNEX	1012 SOUTH 3RD STREET

GIG HARBOR	WA	98335	(253) 858-8688
GIG HARBOR	WA	98335	(253) 858-8688
GIG HARBOR	WA	98335	(253) 858-8688
GIG HARBOR	WA	98335	(253) 858-8688
DAYTON	WA	99328	(509) 382-3212
DAYTON	WA	99328	(509) 382-3212

02/17/2010	03/26/2010
02/17/2010	03/26/2010
05/19/2010	07/08/2010
12/22/2010	01/30/2011
07/22/2008	08/08/2008
07/22/2008	08/08/2008

Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Environmental Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies

complaints quickly.		harm
Protect residents from mistreatment, neglect, and/or theft of personal property.	Isolated	Minimal harm or potential for actual harm
Give professional services that follow each resident's written care plan.	Isolated	Actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of	Isolated	Minimal harm or potential for actual harm

505437	BOOKER REST HOME ANNEX	1012 SOUTH 3RD STREET
505437	BOOKER REST HOME ANNEX	1012 SOUTH 3RD STREET
505437	BOOKER REST HOME ANNEX	1012 SOUTH 3RD STREET
505437	BOOKER REST HOME ANNEX	1012 SOUTH 3RD STREET
505437	BOOKER REST HOME ANNEX	1012 SOUTH 3RD STREET

DAYTON	WA	99328	(509) 382-3212
DAYTON	WA	99328	(509) 382-3212
DAYTON	WA	99328	(509) 382-3212
DAYTON	WA	99328	(509) 382-3212
DAYTON	WA	99328	(509) 382-3212

04/15/2009	05/15/2009
04/15/2009	05/15/2009
04/15/2009	05/15/2009
09/28/2009	10/01/2009
04/01/2010	06/04/2010

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Mistreatment Deficiencies
Health	Resident Assessment Deficiencies
Health	Environmental Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies

abuse, neglect or mistreatment of residents.		
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Pattern	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating	Pattern	Minimal harm or potential for actual harm

505437	BOOKER REST HOME ANNEX	1012 SOUTH 3RD STREET
505437	BOOKER REST HOME ANNEX	1012 SOUTH 3RD STREET
505437	BOOKER REST HOME ANNEX	1012 SOUTH 3RD STREET
505438	SEATTLE KEIRO	1601 EAST YESLER WAY
505438	SEATTLE KEIRO	1601 EAST YESLER

DAYTON	WA	99328	(509) 382-3212
DAYTON	WA	99328	(509) 382-3212
DAYTON	WA	99328	(509) 382-3212
SEATTLE	WA	98122	(206) 323-7100
SEATTLE	WA	98122	(206) 323-7100

07/12/2010	07/30/2010
07/12/2010	07/30/2010
08/23/2010	09/03/2010
01/08/2008	02/06/2008
02/12/2009	03/13/2009

Health	Resident Rights Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies

residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.		
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no	Isolated	Minimal harm or potential for actual

		WAY
505438	SEATTLE KEIRO	1601 EAST YESLER WAY
505438	SEATTLE KEIRO	1601 EAST YESLER WAY
505438	SEATTLE KEIRO	1601 EAST YESLER WAY
505438	SEATTLE KEIRO	1601 EAST YESLER WAY
505438	SEATTLE KEIRO	1601 EAST YESLER WAY

SEATTLE	WA	98122	(206) 323-7100
SEATTLE	WA	98122	(206) 323-7100
SEATTLE	WA	98122	(206) 323-7100
SEATTLE	WA	98122	(206) 323-7100
SEATTLE	WA	98122	(206) 323-7100

03/17/2009	04/10/2009
05/28/2009	07/27/2009
05/28/2009	07/27/2009
07/14/2009	07/27/2009
05/14/2010	06/16/2010

Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies

legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.		harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Widespread	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm

505438	SEATTLE KEIRO	1601 EAST YESLER WAY
505439	BAYVIEW MANOR	11 WEST ALOHA STREET
505439	BAYVIEW MANOR	11 WEST ALOHA STREET
505439	BAYVIEW MANOR	11 WEST ALOHA STREET
505439	BAYVIEW MANOR	11 WEST ALOHA STREET
505443	LINCOLN HOSPITAL	10 NICHOLS STREET
505443	LINCOLN HOSPITAL	10 NICHOLS STREET
505443	LINCOLN HOSPITAL	10 NICHOLS STREET
505443	LINCOLN HOSPITAL	10 NICHOLS STREET

SEATTLE	WA	98122	(206) 323-7100
SEATTLE	WA	98119	(206) 284-7330
SEATTLE	WA	98119	(206) 284-7330
SEATTLE	WA	98119	(206) 284-7330
SEATTLE	WA	98119	(206) 284-7330
DAVENPORT	WA	99122	(509) 725-7101
DAVENPORT	WA	99122	(509) 725-7101
DAVENPORT	WA	99122	(509) 725-7101
DAVENPORT	WA	99122	(509) 725-7101

12/08/2010	12/21/2010
02/29/2008	03/17/2008
08/11/2009	08/21/2009
01/19/2010	03/04/2010
05/25/2010	07/09/2010
02/05/2009	03/15/2009
02/02/2010	02/19/2010
03/04/2010	04/10/2010
07/27/2010	09/09/2010

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies

Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Let the appropriate people see and talk to each resident.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Pattern	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Give each resident care and services to get or keep the	Isolated	Minimal harm or potential for actual harm

505443	LINCOLN HOSPITAL	10 NICHOLS STREET
505452	MESSENGER HOUSE CARE CENTER	10861 MANITOU PARK BLVD NORTH
505452	MESSENGER HOUSE CARE CENTER	10861 MANITOU PARK BLVD NORTH
505452	MESSENGER HOUSE CARE CENTER	10861 MANITOU PARK BLVD NORTH
505452	MESSENGER HOUSE CARE CENTER	10861 MANITOU PARK BLVD NORTH
505452	MESSENGER HOUSE CARE CENTER	10861 MANITOU PARK BLVD NORTH
505452	MESSENGER HOUSE CARE CENTER	10861 MANITOU PARK BLVD NORTH
505452	MESSENGER HOUSE CARE CENTER	10861 MANITOU PARK BLVD NORTH

Washington State

Based on Nursing Home Compare - Complaint Deficiency

DAVENPORT	WA	99122	(509) 725-7101
BAINBRIDGE ISLAND	WA	98110	(206) 842-2654
BAINBRIDGE ISLAND	WA	98110	(206) 842-2654
BAINBRIDGE ISLAND	WA	98110	(206) 842-2654
BAINBRIDGE ISLAND	WA	98110	(206) 842-2654
BAINBRIDGE ISLAND	WA	98110	(206) 842-2654
BAINBRIDGE ISLAND	WA	98110	(206) 842-2654
BAINBRIDGE ISLAND	WA	98110	(206) 842-2654

07/27/2010	09/09/2010
01/23/2008	02/08/2008
07/23/2008	01/01/1900
09/02/2008	09/22/2008
09/02/2008	09/22/2008
09/11/2008	09/24/2008
12/16/2008	12/23/2008
01/26/2009	02/13/2009

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Pharmacy Service Deficiencies
Health	Pharmacy Service Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies

services to get or keep the highest quality of life possible.		harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Pattern	Minimal harm or potential for actual harm
Make sure that residents are safe from serious medication errors.	Pattern	Minimal harm or potential for actual harm
Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Pattern	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure)	Isolated	Actual harm

		BLVD NORTH
505452	MESSENGER HOUSE CARE CENTER	10861 MANITOU PARK BLVD NORTH
505452	MESSENGER HOUSE CARE CENTER	10861 MANITOU PARK BLVD NORTH
505452	MESSENGER HOUSE CARE CENTER	10861 MANITOU PARK BLVD NORTH
505452	MESSENGER HOUSE CARE CENTER	10861 MANITOU PARK BLVD NORTH
505452	MESSENGER HOUSE CARE CENTER	10861 MANITOU PARK BLVD NORTH

ISLAND			
BAINBRIDGE ISLAND	WA	98110	(206) 842-2654
BAINBRIDGE ISLAND	WA	98110	(206) 842-2654
BAINBRIDGE ISLAND	WA	98110	(206) 842-2654
BAINBRIDGE ISLAND	WA	98110	(206) 842-2654
BAINBRIDGE ISLAND	WA	98110	(206) 842-2654

02/25/2009	03/27/2009
10/21/2009	11/12/2009
10/21/2009	11/12/2009
10/21/2009	11/12/2009
10/21/2009	11/12/2009

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Assessment Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Administration Deficiencies
Health	Administration Deficiencies

to prevent new bed (pressure) sores or heal existing bed sores.		
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Pattern	Immediate jeopardy to resident health or safety
Be administered in a way that leads to the highest possible level of well being for each resident.	Pattern	Immediate jeopardy to resident health or safety
1) Set up a group that is legally responsible for writing and setting up policies for leading and running the nursing home; or 2) hire a properly licensed administrator.	Isolated	Actual harm

505452	MESSENGER HOUSE CARE CENTER	10861 MANITOU PARK BLVD NORTH
505452	MESSENGER HOUSE CARE CENTER	10861 MANITOU PARK BLVD NORTH
505452	MESSENGER HOUSE CARE CENTER	10861 MANITOU PARK BLVD NORTH
505452	MESSENGER HOUSE CARE CENTER	10861 MANITOU PARK BLVD NORTH
505454	NORTH VALLEY HOSPITAL	203 SOUTH WESTERN AVENUE
505454	NORTH VALLEY HOSPITAL	203 SOUTH WESTERN AVENUE

BAINBRIDGE ISLAND	WA	98110	(206) 842-2654
BAINBRIDGE ISLAND	WA	98110	(206) 842-2654
BAINBRIDGE ISLAND	WA	98110	(206) 842-2654
BAINBRIDGE ISLAND	WA	98110	(206) 842-2654
TONASKET	WA	98855	(509) 486-2151
TONASKET	WA	98855	(509) 486-2151

03/31/2010	04/30/2010
03/31/2010	04/30/2010
05/12/2010	05/30/2010
10/14/2010	11/12/2010
01/15/2008	03/11/2008
10/06/2010	11/16/2010

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Resident Assessment Deficiencies
Health	Environmental Deficiencies
Health	Mistreatment Deficiencies

Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Give each resident enough fluids to keep them healthy and prevent dehydration.	Isolated	Actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of	Isolated	Minimal harm or potential for actual harm

505455	JUDSON PARK HEALTH CENTER	23620 MARINE VIEW DRIVE SOUTH
505455	JUDSON PARK HEALTH CENTER	23620 MARINE VIEW DRIVE SOUTH
505455	JUDSON PARK HEALTH CENTER	23620 MARINE VIEW DRIVE SOUTH
505455	JUDSON PARK HEALTH CENTER	23620 MARINE VIEW DRIVE SOUTH
505455	JUDSON PARK HEALTH CENTER	23620 MARINE VIEW DRIVE SOUTH
505459	NISQUALLY VALLEY CARE CENTER	9414 357TH STREET SOUTH

DES MOINES	WA	98198	(206) 824-4000
DES MOINES	WA	98198	(206) 824-4000
DES MOINES	WA	98198	(206) 824-4000
DES MOINES	WA	98198	(206) 824-4000
DES MOINES	WA	98198	(206) 824-4000
MCKENNA	WA	98558	(360) 458-3801

05/06/2008	05/31/2008
11/10/2008	12/05/2008
12/12/2008	01/23/2009
11/12/2009	12/02/2009
05/18/2010	06/04/2010
03/25/2008	04/25/2008

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Rights Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies
Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies

residents.		
Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern	Potential for minimal harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Pattern	Minimal harm or potential for actual harm
Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.	Pattern	Potential for minimal harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm

505459	NISQUALLY VALLEY CARE CENTER	9414 357TH STREET SOUTH
505459	NISQUALLY VALLEY CARE CENTER	9414 357TH STREET SOUTH
505459	NISQUALLY VALLEY CARE CENTER	9414 357TH STREET SOUTH
505459	NISQUALLY VALLEY CARE CENTER	9414 357TH STREET SOUTH
505459	NISQUALLY VALLEY CARE CENTER	9414 357TH STREET SOUTH
505459	NISQUALLY VALLEY CARE CENTER	9414 357TH STREET SOUTH
505459	NISQUALLY VALLEY CARE CENTER	9414 357TH STREET SOUTH
505459	NISQUALLY VALLEY CARE CENTER	9414 357TH STREET SOUTH

MCKENNA	WA	98558	(360) 458-3801
MCKENNA	WA	98558	(360) 458-3801
MCKENNA	WA	98558	(360) 458-3801
MCKENNA	WA	98558	(360) 458-3801
MCKENNA	WA	98558	(360) 458-3801
MCKENNA	WA	98558	(360) 458-3801
MCKENNA	WA	98558	(360) 458-3801
MCKENNA	WA	98558	(360) 458-3801

06/18/2008	08/28/2008
06/18/2008	08/28/2008
07/15/2008	08/28/2008
07/15/2008	08/28/2008
07/15/2008	08/28/2008
09/24/2009	10/12/2009
09/24/2009	10/12/2009
10/26/2009	11/16/2009

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Environmental Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Administration Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies

Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Provide enough notice before discharging or transferring a resident.	Isolated	Minimal harm or potential for actual harm
Use a registered nurse at least 8 hours a day, 7 days a week.	Isolated	Minimal harm or potential for actual harm
Set up or keep a group of people to review and ensure quality.	Widespread	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Immediate jeopardy to resident health or safety
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Give each resident enough fluids to keep them healthy and prevent	Isolated	Actual harm

505459	NISQUALLY VALLEY CARE CENTER	9414 357TH STREET SOUTH
505459	NISQUALLY VALLEY CARE CENTER	9414 357TH STREET SOUTH
505461	WHIDBEY ISLAND MANOR	235 SOUTHWEST 6TH AVENUE
505461	WHIDBEY ISLAND MANOR	235 SOUTHWEST 6TH AVENUE
505461	WHIDBEY ISLAND MANOR	235 SOUTHWEST 6TH AVENUE
505461	WHIDBEY ISLAND MANOR	235 SOUTHWEST 6TH

MCKENNA	WA	98558	(360) 458-3801
MCKENNA	WA	98558	(360) 458-3801
OAK HARBOR	WA	98277	(360) 675-5913
OAK HARBOR	WA	98277	(360) 675-5913
OAK HARBOR	WA	98277	(360) 675-5913
OAK HARBOR	WA	98277	(360) 675-5913

02/24/2010	03/19/2010
03/01/2011	03/25/2011
01/24/2008	03/14/2008
11/14/2008	12/31/2008
11/14/2008	12/31/2008
11/14/2008	12/31/2008

Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Resident Assessment Deficiencies
Health	Mistreatment Deficiencies
Health	Pharmacy Service Deficiencies
Health	Pharmacy Service Deficiencies

dehydration.		
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Pattern	Minimal harm or potential for actual harm
1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
At least once a month, have a licensed pharmacist check the drugs that each resident takes.	Isolated	Minimal harm or potential for actual harm
Properly mark drugs and other	Isolated	Minimal harm or potential for actual

		AVENUE
505461	WHIDBEY ISLAND MANOR	235 SOUTHWEST 6TH AVENUE
505461	WHIDBEY ISLAND MANOR	235 SOUTHWEST 6TH AVENUE
505461	WHIDBEY ISLAND MANOR	235 SOUTHWEST 6TH AVENUE
505461	WHIDBEY ISLAND MANOR	235 SOUTHWEST 6TH AVENUE
505461	WHIDBEY ISLAND MANOR	235 SOUTHWEST 6TH AVENUE
505461	WHIDBEY ISLAND MANOR	235 SOUTHWEST 6TH AVENUE
505461	WHIDBEY ISLAND MANOR	235 SOUTHWEST 6TH AVENUE
505461	WHIDBEY ISLAND MANOR	235 SOUTHWEST 6TH AVENUE

OAK HARBOR	WA	98277	(360) 675-5913
OAK HARBOR	WA	98277	(360) 675-5913
OAK HARBOR	WA	98277	(360) 675-5913
OAK HARBOR	WA	98277	(360) 675-5913
OAK HARBOR	WA	98277	(360) 675-5913
OAK HARBOR	WA	98277	(360) 675-5913
OAK HARBOR	WA	98277	(360) 675-5913

01/08/2009	02/15/2009
01/08/2009	02/15/2009
01/08/2009	02/15/2009
04/01/2009	05/15/2009
04/13/2009	05/15/2009
04/13/2009	05/15/2009
04/13/2009	05/15/2009

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Pharmacy Service Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Administration Deficiencies

similar products.		harm
Properly mark drugs and other similar products.	Pattern	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Immediate jeopardy to resident health or safety
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Be administered in a way that leads to the highest possible level of well being for each resident.	Pattern	Actual harm

505461	WHIDBEY ISLAND MANOR	235 SOUTHWEST 6TH AVENUE
505461	WHIDBEY ISLAND MANOR	235 SOUTHWEST 6TH AVENUE
505461	WHIDBEY ISLAND MANOR	235 SOUTHWEST 6TH AVENUE
505461	WHIDBEY ISLAND MANOR	235 SOUTHWEST 6TH AVENUE
505461	WHIDBEY ISLAND MANOR	235 SOUTHWEST 6TH AVENUE
505461	WHIDBEY ISLAND MANOR	235 SOUTHWEST 6TH AVENUE

OAK HARBOR	WA	98277	(360) 675-5913
OAK HARBOR	WA	98277	(360) 675-5913
OAK HARBOR	WA	98277	(360) 675-5913
OAK HARBOR	WA	98277	(360) 675-5913
OAK HARBOR	WA	98277	(360) 675-5913
OAK HARBOR	WA	98277	(360) 675-5913

04/13/2009	05/15/2009
04/13/2009	05/15/2009
04/13/2009	05/15/2009
04/13/2009	05/15/2009
04/13/2009	05/15/2009
06/04/2009	07/15/2009

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies
Health	Administration Deficiencies
Health	Administration Deficiencies
Health	Pharmacy Service Deficiencies

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Pattern	Immediate jeopardy to resident health or safety
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Widespread	Immediate jeopardy to resident health or safety
Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated	Minimal harm or potential for actual harm
Choose a doctor to be the medical director.	Widespread	Minimal harm or potential for actual harm
Set up or keep a group of people to review and ensure quality.	Widespread	Minimal harm or potential for actual harm
1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Pattern	Minimal harm or potential for actual harm

505461	WHIDBEY ISLAND MANOR	235 SOUTHWEST 6TH AVENUE
505461	WHIDBEY ISLAND MANOR	235 SOUTHWEST 6TH AVENUE
505461	WHIDBEY ISLAND MANOR	235 SOUTHWEST 6TH AVENUE
505461	WHIDBEY ISLAND MANOR	235 SOUTHWEST 6TH AVENUE
505461	WHIDBEY ISLAND MANOR	235 SOUTHWEST 6TH AVENUE
505461	WHIDBEY ISLAND MANOR	235 SOUTHWEST 6TH AVENUE
505461	WHIDBEY ISLAND MANOR	235 SOUTHWEST 6TH AVENUE

OAK HARBOR	WA	98277	(360) 675-5913
OAK HARBOR	WA	98277	(360) 675-5913
OAK HARBOR	WA	98277	(360) 675-5913
OAK HARBOR	WA	98277	(360) 675-5913
OAK HARBOR	WA	98277	(360) 675-5913
OAK HARBOR	WA	98277	(360) 675-5913
OAK HARBOR	WA	98277	(360) 675-5913

06/04/2009	07/15/2009
06/04/2009	07/15/2009
08/24/2009	09/25/2009
08/24/2009	09/25/2009
08/24/2009	09/25/2009
06/25/2010	07/31/2010
06/25/2010	07/31/2010

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Assessment Deficiencies
Health	Resident Assessment Deficiencies
Health	Administration Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Resident Assessment Deficiencies

Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated	Minimal harm or potential for actual harm
Do an assessment of the resident every year.	Isolated	Minimal harm or potential for actual harm
1) Set up a group that is legally responsible for writing and setting up policies for leading and running the nursing home; or 2) hire a properly licensed administrator.	Pattern	Immediate jeopardy to resident health or safety
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Immediate jeopardy to resident health or safety
Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Isolated	Actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Pattern	Minimal harm or potential for actual harm
1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the	Isolated	Minimal harm or potential for actual harm

505461	WHIDBEY ISLAND MANOR	235 SOUTHWEST 6TH AVENUE
505462	ANDERSON HOUSE	17127 15TH AVENUE NORTHEAST
505462	ANDERSON HOUSE	17127 15TH AVENUE NORTHEAST
505462	ANDERSON HOUSE	17127 15TH AVENUE NORTHEAST

Washington State

Based on Nursing Home Compare - Complaint Deficiency

OAK HARBOR	WA	98277	(360) 675-5913
SEATTLE	WA	98155	(206) 364-7131
SEATTLE	WA	98155	(206) 364-7131
SEATTLE	WA	98155	(206) 364-7131

06/25/2010	07/31/2010
04/22/2008	06/01/2008
04/22/2008	06/01/2008
12/02/2008	01/31/2009

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Assessment Deficiencies
Health	Resident Rights Deficiencies
Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies

primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.		
Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm

505462	ANDERSON HOUSE	17127 15TH AVENUE NORTHEAST
505462	ANDERSON HOUSE	17127 15TH AVENUE NORTHEAST
505462	ANDERSON HOUSE	17127 15TH AVENUE NORTHEAST
505462	ANDERSON HOUSE	17127 15TH AVENUE NORTHEAST
505463	SUNRISE VIEW CONVALESCENT CTR	2520 MADISON
505463	SUNRISE VIEW CONVALESCENT CTR	2520 MADISON
505465	JOSEPHINE SUNSET HOME	9901 272ND PLACE NORTHWEST

SEATTLE	WA	98155	(206) 364-7131
SEATTLE	WA	98155	(206) 364-7131
SEATTLE	WA	98155	(206) 364-7131
SEATTLE	WA	98155	(206) 364-7131
EVERETT	WA	98203	(425) 353-4040
EVERETT	WA	98203	(425) 353-4040
STANWOOD	WA	98292	(360) 629-2126

12/02/2008	01/31/2009
12/04/2008	01/31/2009
12/04/2008	01/31/2009
08/02/2010	08/05/2010
10/22/2009	11/16/2009
09/02/2010	10/26/2010
03/19/2008	04/20/2008

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Resident Assessment Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Environmental Deficiencies
Health	Resident Rights Deficiencies

Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment	Pattern	Minimal harm or potential for actual harm

505465	JOSEPHINE SUNSET HOME	9901 272ND PLACE NORTHWEST
505465	JOSEPHINE SUNSET HOME	9901 272ND PLACE NORTHWEST
505465	JOSEPHINE SUNSET HOME	9901 272ND PLACE NORTHWEST
505465	JOSEPHINE SUNSET HOME	9901 272ND PLACE NORTHWEST
505465	JOSEPHINE SUNSET HOME	9901 272ND PLACE NORTHWEST
505465	JOSEPHINE SUNSET HOME	9901 272ND PLACE NORTHWEST
505466	KENNEY, THE	7125 FAUNTLEROY WAY SOUTHWEST
505467	DELTA REHABILITATION CENTER	1705 TERRACE

Washington State

Based on Nursing Home Compare - Complaint Deficiency

STANWOOD	WA	98292	(360) 629-2126
STANWOOD	WA	98292	(360) 629-2126
STANWOOD	WA	98292	(360) 629-2126
STANWOOD	WA	98292	(360) 629-2126
STANWOOD	WA	98292	(360) 629-2126
STANWOOD	WA	98292	(360) 629-2126
SEATTLE	WA	98136	(206) 937-2800
SNOHOMISH	WA	98290	(360) 568-2168

03/19/2008	04/20/2008
03/19/2008	04/20/2008
03/19/2008	04/20/2008
03/19/2008	04/20/2008
01/26/2011	03/01/2011
01/26/2011	03/01/2011
08/31/2010	09/27/2010
01/06/2010	01/21/2010

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Administration Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Mistreatment Deficiencies

significantly, or the resident must be transferred or discharged.		
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Give each resident enough fluids to keep them healthy and prevent dehydration.	Isolated	Actual harm
Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm

Washington State
Based on Nursing Home Compare - Complaint Deficiency

505467	DELTA REHABILITATION CENTER	1705 TERRACE
505467	DELTA REHABILITATION CENTER	1705 TERRACE
505467	DELTA REHABILITATION CENTER	1705 TERRACE
505467	DELTA REHABILITATION CENTER	1705 TERRACE
505467	DELTA REHABILITATION CENTER	1705 TERRACE
505467	DELTA REHABILITATION CENTER	1705 TERRACE
505467	DELTA REHABILITATION CENTER	1705 TERRACE

Washington State

Based on Nursing Home Compare - Complaint Deficiency

SNOHOMISH	WA	98290	(360) 568-2168
SNOHOMISH	WA	98290	(360) 568-2168
SNOHOMISH	WA	98290	(360) 568-2168
SNOHOMISH	WA	98290	(360) 568-2168
SNOHOMISH	WA	98290	(360) 568-2168
SNOHOMISH	WA	98290	(360) 568-2168
SNOHOMISH	WA	98290	(360) 568-2168

Washington State

Based on Nursing Home Compare - Complaint Deficiency

01/06/2010	01/21/2010
03/02/2010	06/07/2010
03/02/2010	06/07/2010
03/02/2010	06/07/2010
03/23/2010	06/07/2010
03/23/2010	06/07/2010
05/13/2010	06/07/2010

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Environmental Deficiencies
Health	Administration Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Administration Deficiencies
Health	Mistreatment Deficiencies

property.		
Have a program to keep infection from spreading.	Pattern	Minimal harm or potential for actual harm
Be administered in a way that leads to the highest possible level of well being for each resident.	Pattern	Immediate jeopardy to resident health or safety
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Pattern	Immediate jeopardy to resident health or safety
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Actual harm
Protect residents from mistreatment, neglect, and/or theft of personal property.	Isolated	Immediate jeopardy to resident health or safety
Be administered in a way that leads to the highest possible level of well being for each resident.	Isolated	Immediate jeopardy to resident health or safety
1) Hire only people who have no legal history of abusing, neglecting or mistreating	Isolated	Minimal harm or potential for actual harm

505467	DELTA REHABILITATION CENTER	1705 TERRACE
505467	DELTA REHABILITATION CENTER	1705 TERRACE
505467	DELTA REHABILITATION CENTER	1705 TERRACE
505467	DELTA REHABILITATION CENTER	1705 TERRACE
505469	THE TERRACES AT SKYLINE	715 9TH AVENUE

SNOHOMISH	WA	98290	(360) 568-2168
SNOHOMISH	WA	98290	(360) 568-2168
SNOHOMISH	WA	98290	(360) 568-2168
SNOHOMISH	WA	98290	(360) 568-2168
SEATTLE	WA	98104	(206) 622-1300

05/13/2010	06/07/2010
09/24/2010	09/24/2010
01/19/2011	01/26/2011
01/19/2011	01/26/2011
12/31/2008	02/23/2009

Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Assessment Deficiencies

residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.		
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm

505469	THE TERRACES AT SKYLINE	715 9TH AVENUE
505469	THE TERRACES AT SKYLINE	715 9TH AVENUE
505470	COLUMBIA LUTHERAN HOME	4700 PHINNEY AVENUE NORTH
505470	COLUMBIA LUTHERAN HOME	4700 PHINNEY AVENUE NORTH
505473	UNIVERSITY PLACE CARE CENTER	5520 BRIDGEPORT WAY WEST
505473	UNIVERSITY PLACE CARE CENTER	5520 BRIDGEPORT WAY WEST
505473	UNIVERSITY PLACE CARE CENTER	5520 BRIDGEPORT WAY WEST
505473	UNIVERSITY PLACE CARE CENTER	5520 BRIDGEPORT WAY WEST
505473	UNIVERSITY PLACE CARE CENTER	5520 BRIDGEPORT WAY WEST

SEATTLE	WA	98104	(206) 622-1300
SEATTLE	WA	98104	(206) 622-1300
SEATTLE	WA	98103	(206) 632-7400
SEATTLE	WA	98103	(206) 632-7400
TACOMA	WA	98467	(253) 566-7166
TACOMA	WA	98467	(253) 566-7166
TACOMA	WA	98467	(253) 566-7166
TACOMA	WA	98467	(253) 566-7166
TACOMA	WA	98467	(253) 566-7166

12/31/2008	02/23/2009
04/23/2010	06/01/2010
07/16/2009	08/17/2009
02/16/2011	03/25/2011
06/10/2008	07/15/2008
08/28/2009	09/17/2009
08/28/2009	09/17/2009
02/17/2010	03/24/2010
02/17/2010	03/24/2010

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Pharmacy Service Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies

Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Provide needed housekeeping and maintenance.	Isolated	Minimal harm or potential for actual harm
Make sure that each resident's nutritional needs were met.	Isolated	Minimal harm or potential for actual harm
Make sure that residents are safe from serious medication errors.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Give professional services that meet a professional standard of quality.	Pattern	Minimal harm or potential for actual harm
Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and	Isolated	Minimal harm or potential for actual harm

505473	UNIVERSITY PLACE CARE CENTER	5520 BRIDGEPORT WAY WEST
505473	UNIVERSITY PLACE CARE CENTER	5520 BRIDGEPORT WAY WEST
505473	UNIVERSITY PLACE CARE CENTER	5520 BRIDGEPORT WAY WEST
505473	UNIVERSITY PLACE CARE CENTER	5520 BRIDGEPORT WAY WEST
505473	UNIVERSITY PLACE CARE CENTER	5520 BRIDGEPORT WAY WEST
505473	UNIVERSITY PLACE CARE CENTER	5520 BRIDGEPORT WAY WEST
505473	UNIVERSITY PLACE CARE CENTER	5520 BRIDGEPORT WAY WEST

TACOMA	WA	98467	(253) 566-7166
TACOMA	WA	98467	(253) 566-7166
TACOMA	WA	98467	(253) 566-7166
TACOMA	WA	98467	(253) 566-7166
TACOMA	WA	98467	(253) 566-7166
TACOMA	WA	98467	(253) 566-7166
TACOMA	WA	98467	(253) 566-7166

Washington State

Based on Nursing Home Compare - Complaint Deficiency

02/17/2010	03/24/2010
03/26/2010	05/10/2010
04/07/2010	05/21/2010
04/21/2010	05/21/2010
07/26/2010	08/20/2010
08/18/2010	09/08/2010
08/31/2010	09/14/2010

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Pharmacy Service Deficiencies

residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.		
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated	Minimal harm or potential for actual harm
Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Pattern	Minimal harm or potential for actual harm
Protect residents from mistreatment, neglect, and/or theft of personal property.	Isolated	Actual harm
Make sure that residents are safe from serious medication errors.	Isolated	Minimal harm or potential for actual harm

505473	UNIVERSITY PLACE CARE CENTER	5520 BRIDGEPORT WAY WEST
505473	UNIVERSITY PLACE CARE CENTER	5520 BRIDGEPORT WAY WEST
505473	UNIVERSITY PLACE CARE CENTER	5520 BRIDGEPORT WAY WEST
505474	MARTHA AND MARY HEALTH SERVICE	19160 FRONT STREET NORTHEAST
505474	MARTHA AND MARY HEALTH SERVICE	19160 FRONT STREET NORTHEAST
505474	MARTHA AND MARY HEALTH SERVICE	19160 FRONT STREET NORTHEAST

Washington State

Based on Nursing Home Compare - Complaint Deficiency

TACOMA	WA	98467	(253) 566-7166
TACOMA	WA	98467	(253) 566-7166
TACOMA	WA	98467	(253) 566-7166
POULSBO	WA	98370	(360) 779-7500
POULSBO	WA	98370	(360) 779-7500
POULSBO	WA	98370	(360) 779-7500

Washington State

Based on Nursing Home Compare - Complaint Deficiency

08/31/2010	09/14/2010
12/02/2010	12/20/2010
12/02/2010	12/20/2010
06/04/2008	07/09/2008
06/04/2008	07/09/2008
07/31/2008	08/20/2008

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies

Give or get special rehabilitation if in the patient's plan of care.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm
Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.	Isolated	Minimal harm or potential for actual harm
Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating	Isolated	Actual harm

505474	MARTHA AND MARY HEALTH SERVICE	19160 FRONT STREET NORTHEAST
505474	MARTHA AND MARY HEALTH SERVICE	19160 FRONT STREET NORTHEAST
505474	MARTHA AND MARY HEALTH SERVICE	19160 FRONT STREET NORTHEAST
505474	MARTHA AND MARY HEALTH SERVICE	19160 FRONT STREET NORTHEAST
505474	MARTHA AND MARY HEALTH SERVICE	19160 FRONT STREET NORTHEAST

POULSBO	WA	98370	(360) 779-7500
POULSBO	WA	98370	(360) 779-7500
POULSBO	WA	98370	(360) 779-7500
POULSBO	WA	98370	(360) 779-7500
POULSBO	WA	98370	(360) 779-7500

07/31/2008	08/20/2008
02/25/2009	04/24/2009
02/25/2009	04/24/2009
04/07/2010	05/22/2010
09/01/2010	10/15/2010

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Resident Assessment Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Assessment Deficiencies

skills, if possible.		
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and	Isolated	Minimal harm or potential for actual harm

505474	MARTHA AND MARY HEALTH SERVICE	19160 FRONT STREET NORTHEAST
505475	WESLEY HOMES HEALTH CENTER	1122 SOUTH 216TH STREET
505475	WESLEY HOMES HEALTH CENTER	1122 SOUTH 216TH STREET
505475	WESLEY HOMES HEALTH CENTER	1122 SOUTH 216TH STREET
505475	WESLEY HOMES HEALTH CENTER	1122 SOUTH 216TH STREET
505475	WESLEY HOMES HEALTH CENTER	1122 SOUTH 216TH STREET
505475	WESLEY HOMES HEALTH CENTER	1122 SOUTH 216TH STREET

POULSBO	WA	98370	(360) 779-7500
DES MOINES	WA	98198	(206) 824-3663
DES MOINES	WA	98198	(206) 824-3663
DES MOINES	WA	98198	(206) 824-3663
DES MOINES	WA	98198	(206) 824-3663
DES MOINES	WA	98198	(206) 824-3663

09/30/2010	10/26/2010
02/11/2008	03/20/2008
02/11/2008	03/20/2008
06/12/2008	06/16/2008
08/29/2008	09/22/2008
12/10/2009	01/04/2010

Health	Environmental Deficiencies
Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Resident Rights Deficiencies
Health	Environmental Deficiencies

update the care plan.		
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause	Isolated	Immediate jeopardy to resident health or safety

505476	BAILEY-BOUSHAY HOUSE	2720 EAST MADISON
505476	BAILEY-BOUSHAY HOUSE	2720 EAST MADISON
505478	CORWIN CENTER AT EMERALD HEIGHTS	10901 - 176TH CIRCLE NORTHEAST
505483	ALASKA GARDENS HEALTH AND REHABILITATION	6220 SOUTH ALASKA STREET
505483	ALASKA GARDENS HEALTH AND REHABILITATION	6220 SOUTH ALASKA STREET
505483	ALASKA GARDENS HEALTH AND REHABILITATION	6220 SOUTH ALASKA STREET
505483	ALASKA GARDENS HEALTH AND REHABILITATION	6220 SOUTH ALASKA STREET

Washington State

Based on Nursing Home Compare - Complaint Deficiency

SEATTLE	WA	98112	(206) 322-5300
SEATTLE	WA	98112	(206) 322-5300
REDMOND	WA	98052	(425) 556-8192
TACOMA	WA	98408	(253) 476-5300
TACOMA	WA	98408	(253) 476-5300
TACOMA	WA	98408	(253) 476-5300
TACOMA	WA	98408	(253) 476-5300

07/14/2009	08/21/2009
11/17/2009	12/14/2009
06/21/2010	07/31/2010
06/12/2008	08/25/2008
07/15/2008	08/25/2008
10/23/2008	12/04/2008
10/23/2008	12/04/2008

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Mistreatment Deficiencies

accidents.		
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Use a registered nurse at least 8 hours a day, 7 days a week.	Pattern	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
1) Hire only people who have no legal history of abusing,	Isolated	Actual harm

505483	ALASKA GARDENS HEALTH AND REHABILITATION	6220 SOUTH ALASKA STREET
505483	ALASKA GARDENS HEALTH AND REHABILITATION	6220 SOUTH ALASKA STREET
505483	ALASKA GARDENS HEALTH AND REHABILITATION	6220 SOUTH ALASKA STREET
505483	ALASKA GARDENS HEALTH AND REHABILITATION	6220 SOUTH ALASKA STREET
505483	ALASKA GARDENS HEALTH AND REHABILITATION	6220 SOUTH ALASKA STREET

TACOMA	WA	98408	(253) 476-5300
TACOMA	WA	98408	(253) 476-5300
TACOMA	WA	98408	(253) 476-5300
TACOMA	WA	98408	(253) 476-5300
TACOMA	WA	98408	(253) 476-5300

03/19/2009	04/10/2009
06/30/2009	07/20/2009
06/30/2009	07/20/2009
09/22/2009	10/30/2009
12/29/2009	02/12/2010

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies

neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.		
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm

505483	ALASKA GARDENS HEALTH AND REHABILITATION	6220 SOUTH ALASKA STREET
505483	ALASKA GARDENS HEALTH AND REHABILITATION	6220 SOUTH ALASKA STREET
505483	ALASKA GARDENS HEALTH AND REHABILITATION	6220 SOUTH ALASKA STREET
505483	ALASKA GARDENS HEALTH AND REHABILITATION	6220 SOUTH ALASKA STREET
505483	ALASKA GARDENS HEALTH AND REHABILITATION	6220 SOUTH ALASKA STREET
505483	ALASKA GARDENS HEALTH AND REHABILITATION	6220 SOUTH ALASKA STREET
505483	ALASKA GARDENS HEALTH AND REHABILITATION	6220 SOUTH ALASKA STREET
505483	ALASKA GARDENS HEALTH AND REHABILITATION	6220 SOUTH ALASKA STREET

TACOMA	WA	98408	(253) 476-5300
TACOMA	WA	98408	(253) 476-5300
TACOMA	WA	98408	(253) 476-5300
TACOMA	WA	98408	(253) 476-5300
TACOMA	WA	98408	(253) 476-5300
TACOMA	WA	98408	(253) 476-5300
TACOMA	WA	98408	(253) 476-5300
TACOMA	WA	98408	(253) 476-5300

Washington State

Based on Nursing Home Compare - Complaint Deficiency

03/02/2010	04/02/2010
06/21/2010	07/26/2010
09/03/2010	09/29/2010
09/28/2010	10/29/2010
09/28/2010	10/29/2010
09/28/2010	10/29/2010
09/28/2010	10/29/2010
10/21/2010	10/29/2010

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Administration Deficiencies
Health	Pharmacy Service Deficiencies

Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm
Prevent a loss in range of motion among residents who entered the nursing home with a full range of motion.	Isolated	Actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm
Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Isolated	Minimal harm or potential for actual harm

505483	ALASKA GARDENS HEALTH AND REHABILITATION	6220 SOUTH ALASKA STREET
505483	ALASKA GARDENS HEALTH AND REHABILITATION	6220 SOUTH ALASKA STREET
505483	ALASKA GARDENS HEALTH AND REHABILITATION	6220 SOUTH ALASKA STREET
505483	ALASKA GARDENS HEALTH AND REHABILITATION	6220 SOUTH ALASKA STREET
505483	ALASKA GARDENS HEALTH AND REHABILITATION	6220 SOUTH ALASKA STREET
505483	ALASKA GARDENS HEALTH AND REHABILITATION	6220 SOUTH ALASKA STREET
505483	ALASKA GARDENS HEALTH AND REHABILITATION	6220 SOUTH ALASKA STREET
505483	ALASKA GARDENS HEALTH AND REHABILITATION	6220 SOUTH ALASKA STREET
505483	ALASKA GARDENS HEALTH AND REHABILITATION	6220 SOUTH ALASKA STREET

TACOMA	WA	98408	(253) 476-5300
TACOMA	WA	98408	(253) 476-5300
TACOMA	WA	98408	(253) 476-5300
TACOMA	WA	98408	(253) 476-5300
TACOMA	WA	98408	(253) 476-5300
TACOMA	WA	98408	(253) 476-5300
TACOMA	WA	98408	(253) 476-5300
TACOMA	WA	98408	(253) 476-5300
TACOMA	WA	98408	(253) 476-5300

11/04/2010	12/06/2010
11/04/2010	12/06/2010
11/04/2010	12/06/2010
11/30/2010	12/15/2010
11/30/2010	12/15/2010
11/30/2010	12/15/2010
11/30/2010	12/15/2010
01/07/2011	02/01/2011
01/07/2011	02/01/2011

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Administration Deficiencies
Health	Resident Assessment Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Resident Assessment Deficiencies
Health	Resident Rights Deficiencies
Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Environmental Deficiencies

Get proof that a nurse aide has the training and skills that the State requires.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated	Minimal harm or potential for actual harm
Keep each resident's personal and medical records private and confidential.	Isolated	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Isolated	Minimal harm or potential for actual harm
Keep safe, clean and homelike surroundings.	Isolated	Minimal harm or potential for actual harm
Provide clean bed and bath linens that are in good condition.	Isolated	Minimal harm or potential for actual harm

Washington State

Based on Nursing Home Compare - Complaint Deficiency

	REHABILITATION	STREET
505485	LINDEN GROVE HEALTH CARE CTR	400 - 29TH STREET NORTHEAST
505485	LINDEN GROVE HEALTH CARE CTR	400 - 29TH STREET NORTHEAST
505485	LINDEN GROVE HEALTH CARE CTR	400 - 29TH STREET NORTHEAST
505485	LINDEN GROVE HEALTH CARE CTR	400 - 29TH STREET NORTHEAST
505485	LINDEN GROVE HEALTH CARE CTR	400 - 29TH STREET NORTHEAST

PUYALLUP	WA	98373	(253) 840-4400
PUYALLUP	WA	98373	(253) 840-4400
PUYALLUP	WA	98373	(253) 840-4400
PUYALLUP	WA	98373	(253) 840-4400
PUYALLUP	WA	98373	(253) 840-4400

09/03/2008	10/13/2008
04/20/2009	05/11/2009
09/23/2009	10/14/2009
09/23/2009	10/14/2009
04/28/2010	05/21/2010

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Mistreatment Deficiencies
Health	Administration Deficiencies
Health	Resident Rights Deficiencies
Health	Environmental Deficiencies
Health	Resident Assessment Deficiencies

linens that are in good condition.		harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Hire nurse aides who have completed required training and shown that they are skilled.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and	Isolated	Actual harm

505485	LINDEN GROVE HEALTH CARE CTR	400 - 29TH STREET NORTHEAST
505485	LINDEN GROVE HEALTH CARE CTR	400 - 29TH STREET NORTHEAST
505485	LINDEN GROVE HEALTH CARE CTR	400 - 29TH STREET NORTHEAST
505485	LINDEN GROVE HEALTH CARE CTR	400 - 29TH STREET NORTHEAST
505485	LINDEN GROVE HEALTH CARE CTR	400 - 29TH STREET NORTHEAST
505488	RICHMOND BEACH REHAB	19235 - 15TH AVENUE

PUYALLUP	WA	98373	(253) 840-4400
PUYALLUP	WA	98373	(253) 840-4400
PUYALLUP	WA	98373	(253) 840-4400
PUYALLUP	WA	98373	(253) 840-4400
PUYALLUP	WA	98373	(253) 840-4400
SEATTLE	WA	98177	(206) 546-2666

04/28/2010	05/21/2010
06/24/2010	08/01/2010
06/24/2010	08/01/2010
07/20/2010	08/01/2010
08/19/2010	08/30/2010
08/21/2008	09/04/2008

Health	Mistreatment Deficiencies
Health	Resident Assessment Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies

update the care plan.		
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Actual harm
Give professional services that	Isolated	Actual harm

		NORTHWEST
505488	RICHMOND BEACH REHAB	19235 - 15TH AVENUE NORTHWEST
505488	RICHMOND BEACH REHAB	19235 - 15TH AVENUE NORTHWEST
505489	SEA MAR COMMUNITY CARE CENTER	1040 SOUTH HENDERSON STREET
505489	SEA MAR COMMUNITY CARE CENTER	1040 SOUTH HENDERSON STREET
505489	SEA MAR COMMUNITY CARE CENTER	1040 SOUTH HENDERSON STREET
505489	SEA MAR COMMUNITY CARE CENTER	1040 SOUTH HENDERSON STREET
505489	SEA MAR COMMUNITY CARE CENTER	1040 SOUTH HENDERSON STREET

Washington State

Based on Nursing Home Compare - Complaint Deficiency

SEATTLE	WA	98177	(206) 546-2666
SEATTLE	WA	98177	(206) 546-2666
SEATTLE	WA	98108	(206) 763-5210
SEATTLE	WA	98108	(206) 763-5210
SEATTLE	WA	98108	(206) 763-5210
SEATTLE	WA	98108	(206) 763-5210
SEATTLE	WA	98108	(206) 763-5210

09/15/2009	10/20/2009
12/18/2009	01/11/2010
02/14/2008	06/18/2008
02/14/2008	06/18/2008
03/07/2008	06/18/2008
03/07/2008	06/18/2008
03/07/2008	06/18/2008

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Environmental Deficiencies
Health	Nutrition and Dietary Deficiencies
Health	Nutrition and Dietary Deficiencies
Health	Resident Assessment Deficiencies

meet a professional standard of quality.		
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make sure that residents are well nourished.	Pattern	Minimal harm or potential for actual harm
Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Pattern	Minimal harm or potential for actual harm
Make a complete assessment that covers all questions for areas	Isolated	Minimal harm or potential for actual harm

505489	SEA MAR COMMUNITY CARE CENTER	1040 SOUTH HENDERSON STREET
505489	SEA MAR COMMUNITY CARE CENTER	1040 SOUTH HENDERSON STREET
505489	SEA MAR COMMUNITY CARE CENTER	1040 SOUTH HENDERSON STREET
505489	SEA MAR COMMUNITY CARE CENTER	1040 SOUTH HENDERSON STREET
505489	SEA MAR COMMUNITY CARE CENTER	1040 SOUTH HENDERSON STREET
505489	SEA MAR COMMUNITY CARE CENTER	1040 SOUTH HENDERSON STREET
505489	SEA MAR COMMUNITY CARE CENTER	1040 SOUTH HENDERSON STREET
505489	SEA MAR COMMUNITY CARE CENTER	1040 SOUTH HENDERSON STREET

SEATTLE	WA	98108	(206) 763-5210
SEATTLE	WA	98108	(206) 763-5210
SEATTLE	WA	98108	(206) 763-5210
SEATTLE	WA	98108	(206) 763-5210
SEATTLE	WA	98108	(206) 763-5210
SEATTLE	WA	98108	(206) 763-5210
SEATTLE	WA	98108	(206) 763-5210
SEATTLE	WA	98108	(206) 763-5210

03/07/2008	06/18/2008
03/07/2008	06/18/2008
03/07/2008	06/18/2008
03/07/2008	06/18/2008
03/07/2008	06/18/2008
03/28/2008	06/18/2008
03/28/2008	06/18/2008
08/08/2008	01/01/1900

Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies
Health	Nutrition and Dietary Deficiencies
Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Resident Rights Deficiencies
Health	Environmental Deficiencies
Health	Mistreatment Deficiencies

that are listed in official regulations.		
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated	Minimal harm or potential for actual harm
Tell the resident completely about his or her health status.	Isolated	Minimal harm or potential for actual harm
Store, cook, and give out food in a safe and clean way.	Widespread	Minimal harm or potential for actual harm
Get rid of garbage properly.	Pattern	Potential for minimal harm
Have a program to keep infection from spreading.	Pattern	Minimal harm or potential for actual harm
Help and prepare each resident for a safe and easy discharge and transfer from the nursing home.	Isolated	Minimal harm or potential for actual harm
Keep safe, clean and homelike surroundings.	Pattern	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of	Isolated	Minimal harm or potential for actual harm

505489	SEA MAR COMMUNITY CARE CENTER	1040 SOUTH HENDERSON STREET
505489	SEA MAR COMMUNITY CARE CENTER	1040 SOUTH HENDERSON STREET
505489	SEA MAR COMMUNITY CARE CENTER	1040 SOUTH HENDERSON STREET
505489	SEA MAR COMMUNITY CARE CENTER	1040 SOUTH HENDERSON STREET
505489	SEA MAR COMMUNITY CARE CENTER	1040 SOUTH HENDERSON STREET
505489	SEA MAR COMMUNITY CARE CENTER	1040 SOUTH HENDERSON STREET
505489	SEA MAR COMMUNITY CARE CENTER	1040 SOUTH HENDERSON STREET
505489	SEA MAR COMMUNITY CARE CENTER	1040 SOUTH HENDERSON STREET

Washington State

Based on Nursing Home Compare - Complaint Deficiency

SEATTLE	WA	98108	(206) 763-5210
SEATTLE	WA	98108	(206) 763-5210
SEATTLE	WA	98108	(206) 763-5210
SEATTLE	WA	98108	(206) 763-5210
SEATTLE	WA	98108	(206) 763-5210
SEATTLE	WA	98108	(206) 763-5210
SEATTLE	WA	98108	(206) 763-5210
SEATTLE	WA	98108	(206) 763-5210

03/04/2009	03/31/2009
06/15/2009	07/10/2009
12/18/2009	02/05/2010
01/08/2010	02/05/2010
04/26/2010	05/21/2010
07/12/2010	10/10/2010
07/12/2010	10/10/2010
07/12/2010	10/10/2010

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Rights Deficiencies
Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Nutrition and Dietary Deficiencies

abuse, neglect or mistreatment of residents.		
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated	Minimal harm or potential for actual harm
Provide needed housekeeping and maintenance.	Pattern	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Pattern	Minimal harm or potential for actual harm
Store, cook, and give out food in a safe and clean way.	Isolated	Minimal harm or potential for actual harm

505489	SEA MAR COMMUNITY CARE CENTER	1040 SOUTH HENDERSON STREET
505489	SEA MAR COMMUNITY CARE CENTER	1040 SOUTH HENDERSON STREET
505489	SEA MAR COMMUNITY CARE CENTER	1040 SOUTH HENDERSON STREET
505491	EVERETT CARE & REHABILITATION CENTER	1919 112TH STREET SOUTHWEST
505491	EVERETT CARE & REHABILITATION CENTER	1919 112TH STREET SOUTHWEST
505491	EVERETT CARE & REHABILITATION CENTER	1919 112TH STREET

SEATTLE	WA	98108	(206) 763-5210
SEATTLE	WA	98108	(206) 763-5210
SEATTLE	WA	98108	(206) 763-5210
EVERETT	WA	98204	(425) 513-1600
EVERETT	WA	98204	(425) 513-1600
EVERETT	WA	98204	(425) 513-1600

08/25/2010	10/10/2010
11/09/2010	01/20/2011
11/09/2010	01/20/2011
02/01/2008	04/03/2008
02/01/2008	04/03/2008
02/01/2008	04/03/2008

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies
Health	Mistreatment Deficiencies

Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.	Isolated	Minimal harm or potential for actual harm
Tell the resident completely about his or her health status.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no	Isolated	Minimal harm or potential for actual

Washington State
Based on Nursing Home Compare - Complaint Deficiency

		SOUTHWEST
505491	EVERETT CARE & REHABILITATION CENTER	1919 112TH STREET SOUTHWEST
505491	EVERETT CARE & REHABILITATION CENTER	1919 112TH STREET SOUTHWEST
505491	EVERETT CARE & REHABILITATION CENTER	1919 112TH STREET SOUTHWEST
505491	EVERETT CARE & REHABILITATION CENTER	1919 112TH STREET SOUTHWEST
505491	EVERETT CARE & REHABILITATION CENTER	1919 112TH STREET SOUTHWEST
505491	EVERETT CARE & REHABILITATION CENTER	1919 112TH STREET SOUTHWEST
505491	EVERETT CARE & REHABILITATION CENTER	1919 112TH STREET

EVERETT	WA	98204	(425) 513-1600
EVERETT	WA	98204	(425) 513-1600
EVERETT	WA	98204	(425) 513-1600
EVERETT	WA	98204	(425) 513-1600
EVERETT	WA	98204	(425) 513-1600
EVERETT	WA	98204	(425) 513-1600
EVERETT	WA	98204	(425) 513-1600
EVERETT	WA	98204	(425) 513-1600

02/01/2008	04/03/2008
02/08/2008	04/03/2008
03/06/2008	04/01/2008
03/24/2008	04/03/2008
01/30/2009	03/13/2009
02/27/2009	03/13/2009
03/16/2009	04/08/2009

Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Administration Deficiencies

legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.		harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Pattern	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated	Actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Make sure that nurse aides show	Isolated	Minimal harm or potential for actual

		SOUTHWEST
505491	EVERETT CARE & REHABILITATION CENTER	1919 112TH STREET SOUTHWEST
505491	EVERETT CARE & REHABILITATION CENTER	1919 112TH STREET SOUTHWEST
505491	EVERETT CARE & REHABILITATION CENTER	1919 112TH STREET SOUTHWEST
505491	EVERETT CARE & REHABILITATION CENTER	1919 112TH STREET SOUTHWEST
505491	EVERETT CARE & REHABILITATION CENTER	1919 112TH STREET SOUTHWEST
505491	EVERETT CARE & REHABILITATION CENTER	1919 112TH STREET SOUTHWEST

EVERETT	WA	98204	(425) 513-1600
EVERETT	WA	98204	(425) 513-1600
EVERETT	WA	98204	(425) 513-1600
EVERETT	WA	98204	(425) 513-1600
EVERETT	WA	98204	(425) 513-1600
EVERETT	WA	98204	(425) 513-1600
EVERETT	WA	98204	(425) 513-1600

05/06/2009	06/12/2009
05/06/2009	06/12/2009
06/26/2009	07/14/2009
06/26/2009	07/14/2009
06/26/2009	07/14/2009
10/09/2009	10/09/2009

Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies
Health	Environmental Deficiencies

they have the skills to be able to care for residents.		harm
Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.	Isolated	Minimal harm or potential for actual harm
Give or get dental care for each resident.	Isolated	Minimal harm or potential for actual harm
Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.	Isolated	Actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause	Pattern	Minimal harm or potential for actual harm

505491	EVERETT CARE & REHABILITATION CENTER	1919 112TH STREET SOUTHWEST
505491	EVERETT CARE & REHABILITATION CENTER	1919 112TH STREET SOUTHWEST
505491	EVERETT CARE & REHABILITATION CENTER	1919 112TH STREET SOUTHWEST
505491	EVERETT CARE & REHABILITATION CENTER	1919 112TH STREET SOUTHWEST
505491	EVERETT CARE & REHABILITATION CENTER	1919 112TH STREET SOUTHWEST
505491	EVERETT CARE & REHABILITATION CENTER	1919 112TH STREET

EVERETT	WA	98204	(425) 513-1600
EVERETT	WA	98204	(425) 513-1600
EVERETT	WA	98204	(425) 513-1600
EVERETT	WA	98204	(425) 513-1600
EVERETT	WA	98204	(425) 513-1600
EVERETT	WA	98204	(425) 513-1600

01/07/2010	01/29/2010
01/07/2010	01/29/2010
01/07/2010	01/29/2010
03/05/2010	03/11/2010
04/07/2010	05/03/2010
04/07/2010	05/03/2010

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies
Health	Mistreatment Deficiencies
Health	Environmental Deficiencies
Health	Resident Assessment Deficiencies
Health	Resident Rights Deficiencies

accidents.		
Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated	Minimal harm or potential for actual harm
Give enough notice to the resident before changing the resident's room or roommate.	Pattern	Potential for minimal harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated	Minimal harm or potential for actual harm
Tell the resident or the resident's	Pattern	Potential for minimal harm

		SOUTHWEST
505491	EVERETT CARE & REHABILITATION CENTER	1919 112TH STREET SOUTHWEST
505491	EVERETT CARE & REHABILITATION CENTER	1919 112TH STREET SOUTHWEST
505491	EVERETT CARE & REHABILITATION CENTER	1919 112TH STREET SOUTHWEST
505491	EVERETT CARE & REHABILITATION CENTER	1919 112TH STREET SOUTHWEST
505491	EVERETT CARE & REHABILITATION CENTER	1919 112TH STREET SOUTHWEST
505491	EVERETT CARE & REHABILITATION CENTER	1919 112TH STREET SOUTHWEST

EVERETT	WA	98204	(425) 513-1600
EVERETT	WA	98204	(425) 513-1600
EVERETT	WA	98204	(425) 513-1600
EVERETT	WA	98204	(425) 513-1600
EVERETT	WA	98204	(425) 513-1600
EVERETT	WA	98204	(425) 513-1600

10/08/2010	11/15/2010
10/08/2010	11/15/2010
10/18/2010	11/15/2010
01/13/2011	02/07/2011
01/13/2011	02/07/2011
01/13/2011	02/07/2011

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Mistreatment Deficiencies
Health	Environmental Deficiencies
Health	Mistreatment Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies

representative in writing how long the nursing home will hold the resident's bed when the resident temporarily leaves the facility.		
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing,	Isolated	Minimal harm or potential for actual harm

505491	EVERETT CARE & REHABILITATION CENTER	1919 112TH STREET SOUTHWEST
505491	EVERETT CARE & REHABILITATION CENTER	1919 112TH STREET SOUTHWEST
505491	EVERETT CARE & REHABILITATION CENTER	1919 112TH STREET SOUTHWEST
505491	EVERETT CARE & REHABILITATION CENTER	1919 112TH STREET SOUTHWEST
505491	EVERETT CARE & REHABILITATION CENTER	1919 112TH STREET SOUTHWEST
505491	EVERETT CARE & REHABILITATION CENTER	1919 112TH STREET SOUTHWEST

EVERETT	WA	98204	(425) 513-1600
EVERETT	WA	98204	(425) 513-1600
EVERETT	WA	98204	(425) 513-1600
EVERETT	WA	98204	(425) 513-1600
EVERETT	WA	98204	(425) 513-1600
EVERETT	WA	98204	(425) 513-1600

02/09/2011	01/01/1900
02/09/2011	01/01/1900
03/04/2011	01/01/1900
03/04/2011	01/01/1900
03/04/2011	01/01/1900
03/04/2011	01/01/1900

Health	Mistreatment Deficiencies
Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies

neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.		
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated	Actual harm
Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing,	Isolated	Minimal harm or potential for actual harm

Washington State

Based on Nursing Home Compare - Complaint Deficiency

505491	EVERETT CARE & REHABILITATION CENTER	1919 112TH STREET SOUTHWEST
505496	AVALON CARE CENTER AT NORTHPOINTE	9827 NORTH NEVADA
505496	AVALON CARE CENTER AT NORTHPOINTE	9827 NORTH NEVADA
505496	AVALON CARE CENTER AT NORTHPOINTE	9827 NORTH NEVADA
505496	AVALON CARE CENTER AT NORTHPOINTE	9827 NORTH NEVADA

Washington State

Based on Nursing Home Compare - Complaint Deficiency

EVERETT	WA	98204	(425) 513-1600
SPOKANE	WA	99218	(509) 468-7000
SPOKANE	WA	99218	(509) 468-7000
SPOKANE	WA	99218	(509) 468-7000
SPOKANE	WA	99218	(509) 468-7000

Washington State

Based on Nursing Home Compare - Complaint Deficiency

03/04/2011	01/01/1900
06/12/2008	06/25/2008
06/25/2009	08/09/2009
06/25/2009	08/09/2009
06/25/2009	08/09/2009

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Nutrition and Dietary Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Rights Deficiencies

neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.		
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Store, cook, and give out food in a safe and clean way.	Pattern	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment	Isolated	Minimal harm or potential for actual harm

505496	AVALON CARE CENTER AT NORTHPOINTE	9827 NORTH NEVADA
505496	AVALON CARE CENTER AT NORTHPOINTE	9827 NORTH NEVADA
505496	AVALON CARE CENTER AT NORTHPOINTE	9827 NORTH NEVADA
505498	WATERFORD ON SOUTH HILL REHAB	2929 SOUTH WATERFORD DRIVE
505498	WATERFORD ON SOUTH HILL REHAB	2929 SOUTH WATERFORD DRIVE
505499	COTTESMORE OF LIFE CARE	2909 14TH AVENUE NORTHWEST
505499	COTTESMORE OF LIFE CARE	2909 14TH AVENUE NORTHWEST

SPOKANE	WA	99218	(509) 468-7000
SPOKANE	WA	99218	(509) 468-7000
SPOKANE	WA	99218	(509) 468-7000
SPOKANE	WA	99203	(509) 536-2929
SPOKANE	WA	99203	(509) 536-2929
GIG HARBOR	WA	98335	(253) 851-5433
GIG HARBOR	WA	98335	(253) 851-5433

08/05/2010	09/22/2010
08/05/2010	09/22/2010
08/05/2010	09/22/2010
09/22/2008	10/31/2008
09/22/2008	10/24/2008
01/29/2008	02/29/2008
05/01/2008	06/17/2008

Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Administration Deficiencies
Health	Environmental Deficiencies
Health	Pharmacy Service Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies

significantly, or the resident must be transferred or discharged.		
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm
Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make sure that residents are safe from serious medication errors.	Isolated	Actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Give each resident enough fluids to keep them healthy and prevent dehydration.	Isolated	Actual harm

505499	COTTESMORE OF LIFE CARE	2909 14TH AVENUE NORTHWEST
505499	COTTESMORE OF LIFE CARE	2909 14TH AVENUE NORTHWEST
505499	COTTESMORE OF LIFE CARE	2909 14TH AVENUE NORTHWEST
505499	COTTESMORE OF LIFE CARE	2909 14TH AVENUE NORTHWEST
505499	COTTESMORE OF LIFE CARE	2909 14TH AVENUE NORTHWEST

GIG HARBOR	WA	98335	(253) 851-5433
GIG HARBOR	WA	98335	(253) 851-5433
GIG HARBOR	WA	98335	(253) 851-5433
GIG HARBOR	WA	98335	(253) 851-5433
GIG HARBOR	WA	98335	(253) 851-5433

01/13/2010	02/15/2010
01/13/2010	02/15/2010
10/19/2010	11/03/2010
10/19/2010	11/03/2010
10/19/2010	11/03/2010

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Environmental Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Assessment Deficiencies
Health	Quality Care Deficiencies

Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated	Minimal harm or potential for actual harm
Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal	Isolated	Minimal harm or potential for actual harm

505499	COTTESMORE OF LIFE CARE	2909 14TH AVENUE NORTHWEST
505500	MISSION HEALTHCARE AT BELLEVUE	2424 156TH AVENUE NORTHEAST
505500	MISSION HEALTHCARE AT BELLEVUE	2424 156TH AVENUE NORTHEAST
505500	MISSION HEALTHCARE AT BELLEVUE	2424 156TH AVENUE NORTHEAST
505500	MISSION HEALTHCARE AT BELLEVUE	2424 156TH AVENUE NORTHEAST
505500	MISSION HEALTHCARE AT BELLEVUE	2424 156TH AVENUE NORTHEAST
505500	MISSION HEALTHCARE AT BELLEVUE	2424 156TH AVENUE NORTHEAST

Washington State

Based on Nursing Home Compare - Complaint Deficiency

GIG HARBOR	WA	98335	(253) 851-5433
BELLEVUE	WA	98007	(425) 641-1166
BELLEVUE	WA	98007	(425) 641-1166
BELLEVUE	WA	98007	(425) 641-1166
BELLEVUE	WA	98007	(425) 641-1166
BELLEVUE	WA	98007	(425) 641-1166
BELLEVUE	WA	98007	(425) 641-1166

10/19/2010	11/03/2010
06/05/2008	07/02/2008
04/08/2009	05/05/2009
04/08/2009	05/05/2009
12/30/2009	02/10/2010
06/13/2010	07/25/2010
10/08/2010	10/28/2010

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Pharmacy Service Deficiencies
Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Pharmacy Service Deficiencies
Health	Quality Care Deficiencies

suctioning, respiratory care, foot care, and prostheses.		
Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.	Pattern	Potential for minimal harm
Give professional services that follow each resident's written care plan.	Isolated	Actual harm
Make sure that residents are safe from serious medication errors.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Make sure that residents are safe from serious medication errors.	Isolated	Actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm

505500	MISSION HEALTHCARE AT BELLEVUE	2424 156TH AVENUE NORTHEAST
505503	MONTESANO HEALTH & REHAB CENTER	800 NORTH MEDCALF
505503	MONTESANO HEALTH & REHAB CENTER	800 NORTH MEDCALF
505503	MONTESANO HEALTH & REHAB CENTER	800 NORTH MEDCALF
505503	MONTESANO HEALTH & REHAB CENTER	800 NORTH MEDCALF

Washington State

Based on Nursing Home Compare - Complaint Deficiency

BELLEVUE	WA	98007	(425) 641-1166
MONTESANO	WA	98563	(360) 249-2273
MONTESANO	WA	98563	(360) 249-2273
MONTESANO	WA	98563	(360) 249-2273
MONTESANO	WA	98563	(360) 249-2273

10/08/2010	10/28/2010
01/24/2008	02/25/2008
02/26/2008	05/13/2008
02/26/2008	05/13/2008
02/26/2008	05/13/2008

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Rights Deficiencies
Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies

Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Pattern	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Give each resident care and	Isolated	Actual harm

505503	MONTESANO HEALTH & REHAB CENTER	800 NORTH MEDCALF
505503	MONTESANO HEALTH & REHAB CENTER	800 NORTH MEDCALF
505503	MONTESANO HEALTH & REHAB CENTER	800 NORTH MEDCALF
505503	MONTESANO HEALTH & REHAB CENTER	800 NORTH MEDCALF
505503	MONTESANO HEALTH & REHAB CENTER	800 NORTH MEDCALF
505503	MONTESANO HEALTH & REHAB CENTER	800 NORTH MEDCALF
505504	COVENANT SHORES HEALTH CENTER	9107 FORTUNA DRIVE

MONTESANO	WA	98563	(360) 249-2273
MONTESANO	WA	98563	(360) 249-2273
MONTESANO	WA	98563	(360) 249-2273
MONTESANO	WA	98563	(360) 249-2273
MONTESANO	WA	98563	(360) 249-2273
MONTESANO	WA	98563	(360) 249-2273
MONTESANO	WA	98563	(360) 249-2273
MERCER ISLAND	WA	98040	(206) 268-3039

03/05/2008	05/13/2008
03/17/2009	04/07/2009
09/14/2009	11/29/2009
12/03/2009	02/03/2010
12/29/2009	02/03/2010
04/09/2010	05/18/2010
11/04/2008	12/15/2008

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Administration Deficiencies
Health	Mistreatment Deficiencies
Health	Environmental Deficiencies
Health	Pharmacy Service Deficiencies
Health	Environmental Deficiencies

services to get or keep the highest quality of life possible.		
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Pattern	Minimal harm or potential for actual harm
Follow all laws and professional standards.	Pattern	Potential for minimal harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Isolated	Minimal harm or potential for actual harm
Make sure that residents are safe from serious medication errors.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home	Isolated	Actual harm

505505	EVERETT TRANSITIONAL CARE SERV	916 PACIFIC AVENUE - 6TH FLOOR
505507	SHELTON HEALTH & REHAB CENTER	153 JOHNS COURT
505507	SHELTON HEALTH & REHAB CENTER	153 JOHNS COURT
505507	SHELTON HEALTH & REHAB CENTER	153 JOHNS COURT
505507	SHELTON HEALTH & REHAB CENTER	153 JOHNS COURT
505507	SHELTON HEALTH & REHAB CENTER	153 JOHNS COURT
505507	SHELTON HEALTH & REHAB CENTER	153 JOHNS COURT

EVERETT	WA	98201	(425) 258-7552
SHELTON	WA	98584	(360) 427-2575
SHELTON	WA	98584	(360) 427-2575
SHELTON	WA	98584	(360) 427-2575
SHELTON	WA	98584	(360) 427-2575
SHELTON	WA	98584	(360) 427-2575
SHELTON	WA	98584	(360) 427-2575

06/24/2008	07/31/2008
06/26/2008	08/06/2008
06/26/2008	08/06/2008
06/26/2008	08/06/2008
07/30/2008	08/06/2008
11/05/2008	11/25/2008
11/05/2008	11/25/2008

Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies
Health	Pharmacy Service Deficiencies
Health	Administration Deficiencies
Health	Administration Deficiencies
Health	Resident Rights Deficiencies
Health	Mistreatment Deficiencies

area is free of dangers that cause accidents.		
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Widespread	Minimal harm or potential for actual harm
Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Pattern	Minimal harm or potential for actual harm
Keep accurate and appropriate medical records.	Widespread	Minimal harm or potential for actual harm
1) Set up a group that is legally responsible for writing and setting up policies for leading and running the nursing home; or 2) hire a properly licensed administrator.	Widespread	Minimal harm or potential for actual harm
Try to resolve each resident's complaints quickly.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing,	Pattern	Minimal harm or potential for actual harm

505508	ROCKWOOD AT HAWTHORNE	101 EAST HAWTHORNE ROAD
505508	ROCKWOOD AT HAWTHORNE	101 EAST HAWTHORNE ROAD
505509	SPOKANE VETERANS HOME	222 EAST FIFTH
505509	SPOKANE VETERANS HOME	222 EAST FIFTH
505509	SPOKANE VETERANS HOME	222 EAST FIFTH
505510	AVALON CARE CENTER - FEDERAL WAY	135 SOUTH 336TH STREET
505510	AVALON CARE CENTER - FEDERAL WAY	135 SOUTH 336TH

SPOKANE	WA	99218	(509) 466-0411
SPOKANE	WA	99218	(509) 466-0411
SPOKANE	WA	99202	(509) 344-5770
SPOKANE	WA	99202	(509) 344-5770
SPOKANE	WA	99202	(509) 344-5770
FEDERAL WAY	WA	98003	(253) 835-7453
FEDERAL WAY	WA	98003	(253) 835-7453

03/02/2011	03/31/2011
03/02/2011	04/04/2011
01/22/2010	02/12/2010
04/28/2010	06/23/2010
10/22/2010	11/17/2010
01/08/2008	02/05/2008
01/08/2008	02/05/2008

Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Nutrition and Dietary Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies

neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.		
Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated	Actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Give or get special rehabilitation if in the patient's plan of care.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Provide food in a way that meets a resident's needs.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Pattern	Minimal harm or potential for actual harm
Make sure that the nursing home	Pattern	Minimal harm or potential for actual

Washington State
Based on Nursing Home Compare - Complaint Deficiency | | | |
|---|---|---|
| | | STREET |
| 505510 | AVALON CARE CENTER - FEDERAL WAY | 135 SOUTH 336TH STREET |
| 505510 | AVALON CARE CENTER - FEDERAL WAY | 135 SOUTH 336TH STREET |
| 505510 | AVALON CARE CENTER - FEDERAL WAY | 135 SOUTH 336TH STREET |
| 505510 | AVALON CARE CENTER - FEDERAL WAY | 135 SOUTH 336TH STREET |
| 505510 | AVALON CARE CENTER - FEDERAL WAY | 135 SOUTH 336TH STREET |
| 505510 | AVALON CARE CENTER - FEDERAL WAY | 135 SOUTH 336TH STREET |
| 505510 | AVALON CARE CENTER - FEDERAL WAY | 135 SOUTH 336TH STREET |
| 505510 | AVALON CARE CENTER - FEDERAL WAY | 135 SOUTH 336TH |

FEDERAL WAY	WA	98003	(253) 835-7453
FEDERAL WAY	WA	98003	(253) 835-7453
FEDERAL WAY	WA	98003	(253) 835-7453
FEDERAL WAY	WA	98003	(253) 835-7453
FEDERAL WAY	WA	98003	(253) 835-7453
FEDERAL WAY	WA	98003	(253) 835-7453
FEDERAL WAY	WA	98003	(253) 835-7453
FEDERAL WAY	WA	98003	(253) 835-7453

03/06/2008	03/25/2008
03/20/2008	04/05/2008
03/20/2008	04/05/2008
10/17/2008	11/20/2008
03/04/2009	04/15/2009
04/23/2009	05/15/2009
11/23/2009	12/14/2009
11/23/2009	12/14/2009

Health	Nutrition and Dietary Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Assessment Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies

area is free of dangers that cause accidents.		harm
Make sure that residents are well nourished.	Pattern	Minimal harm or potential for actual harm
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Pattern	Minimal harm or potential for actual harm
Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Keep each resident's personal and medical records private and confidential.	Isolated	Minimal harm or potential for actual harm
Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Give residents proper treatment	Isolated	Actual harm

505510	AVALON CARE CENTER - FEDERAL WAY	135 SOUTH 336TH STREET
505511	LEON SULLIVAN HEALTH CARE CENTER	2611 SOUTH DEARBORN
505511	LEON SULLIVAN HEALTH CARE CENTER	2611 SOUTH DEARBORN
505511	LEON SULLIVAN HEALTH CARE CENTER	2611 SOUTH DEARBORN
505511	LEON SULLIVAN HEALTH CARE CENTER	2611 SOUTH DEARBORN
505511	LEON SULLIVAN HEALTH CARE CENTER	2611 SOUTH DEARBORN
505511	LEON SULLIVAN HEALTH CARE CENTER	2611 SOUTH DEARBORN
505511	LEON SULLIVAN HEALTH CARE CENTER	2611 SOUTH DEARBORN
505511	LEON SULLIVAN HEALTH CARE CENTER	2611 SOUTH DEARBORN

FEDERAL WAY	WA	98003	(253) 835-7453
SEATTLE	WA	98144	(206) 325-6700
SEATTLE	WA	98144	(206) 325-6700
SEATTLE	WA	98144	(206) 325-6700
SEATTLE	WA	98144	(206) 325-6700
SEATTLE	WA	98144	(206) 325-6700
SEATTLE	WA	98144	(206) 325-6700
SEATTLE	WA	98144	(206) 325-6700
SEATTLE	WA	98144	(206) 325-6700

02/15/2008	03/28/2008
02/15/2008	03/28/2008
12/26/2008	01/23/2009
05/28/2009	06/30/2009
10/12/2009	10/30/2009
03/30/2010	05/15/2010
04/09/2010	04/30/2010
04/09/2010	04/30/2010

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Resident Rights Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies
Health	Nutrition and Dietary Deficiencies
Health	Quality Care Deficiencies

Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm
Have a program to keep infection from spreading.	Isolated	Minimal harm or potential for actual harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated	Minimal harm or potential for actual harm
Keep temperature levels comfortable and safe.	Pattern	Minimal harm or potential for actual harm
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated	Actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm
Make sure that the attending doctor orders special diets.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm

505511	LEON SULLIVAN HEALTH CARE CENTER	2611 SOUTH DEARBORN
505511	LEON SULLIVAN HEALTH CARE CENTER	2611 SOUTH DEARBORN
505511	LEON SULLIVAN HEALTH CARE CENTER	2611 SOUTH DEARBORN
505511	LEON SULLIVAN HEALTH CARE CENTER	2611 SOUTH DEARBORN
505511	LEON SULLIVAN HEALTH CARE CENTER	2611 SOUTH DEARBORN
505511	LEON SULLIVAN HEALTH CARE CENTER	2611 SOUTH DEARBORN
505511	LEON SULLIVAN HEALTH CARE CENTER	2611 SOUTH DEARBORN

SEATTLE	WA	98144	(206) 325-6700
SEATTLE	WA	98144	(206) 325-6700
SEATTLE	WA	98144	(206) 325-6700
SEATTLE	WA	98144	(206) 325-6700
SEATTLE	WA	98144	(206) 325-6700
SEATTLE	WA	98144	(206) 325-6700
SEATTLE	WA	98144	(206) 325-6700

04/09/2010	04/30/2010
06/14/2010	08/24/2010
06/25/2010	08/24/2010
06/25/2010	08/24/2010
06/25/2010	08/24/2010
06/25/2010	08/24/2010
06/25/2010	08/24/2010
06/25/2010	08/24/2010

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Rights Deficiencies
Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies
Health	Resident Assessment Deficiencies
Health	Resident Assessment Deficiencies
Health	Quality Care Deficiencies
Health	Resident Assessment Deficiencies

highest quality of life possible.		
Properly hold, secure and manage each resident's personal money which is deposited with the nursing home.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Pattern	Minimal harm or potential for actual harm
Make sure that doctors visit residents regularly, as required.	Isolated	Minimal harm or potential for actual harm

505511	LEON SULLIVAN HEALTH CARE CENTER	2611 SOUTH DEARBORN
505511	LEON SULLIVAN HEALTH CARE CENTER	2611 SOUTH DEARBORN
505511	LEON SULLIVAN HEALTH CARE CENTER	2611 SOUTH DEARBORN
505511	LEON SULLIVAN HEALTH CARE CENTER	2611 SOUTH DEARBORN
505512	GARDEN TERRACE ALZHEIMER'S CENTER OF EXCELLENCE	491 SOUTH 338TH STREET
505512	GARDEN TERRACE ALZHEIMER'S CENTER OF EXCELLENCE	491 SOUTH 338TH STREET
505512	GARDEN TERRACE ALZHEIMER'S CENTER OF EXCELLENCE	491 SOUTH 338TH STREET
505512	GARDEN TERRACE ALZHEIMER'S CENTER OF EXCELLENCE	491 SOUTH 338TH STREET
505512	GARDEN TERRACE ALZHEIMER'S CENTER OF	491 SOUTH 338TH

SEATTLE	WA	98144	(206) 325-6700
SEATTLE	WA	98144	(206) 325-6700
SEATTLE	WA	98144	(206) 325-6700
SEATTLE	WA	98144	(206) 325-6700
FEDERAL WAY	WA	98003	(253) 661-2226
FEDERAL WAY	WA	98003	(253) 661-2226
FEDERAL WAY	WA	98003	(253) 661-2226
FEDERAL WAY	WA	98003	(253) 661-2226
FEDERAL WAY	WA	98003	(253) 661-2226

06/25/2010	08/24/2010
06/25/2010	08/24/2010
06/25/2010	08/24/2010
12/02/2010	01/10/2011
04/25/2008	05/09/2008
08/21/2008	09/19/2008
03/07/2011	04/04/2011
03/07/2011	04/04/2011
03/07/2011	04/04/2011

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Pharmacy Service Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies
Health	Pharmacy Service Deficiencies
Health	Pharmacy Service Deficiencies
Health	Resident Assessment Deficiencies

Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Isolated	Minimal harm or potential for actual harm
Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Pattern	Minimal harm or potential for actual harm
Let residents give themselves their drugs if they are able.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated	Actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Make sure that residents are safe from serious medication errors.	Isolated	Actual harm
Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Isolated	Actual harm
Develop a complete care plan	Isolated	Minimal harm or potential for actual

505512	GARDEN TERRACE ALZHEIMER'S CENTER OF EXCELLENCE	491 SOUTH 338TH STREET
505513	STAFFORD HEALTHCARE	2800 SOUTH 224TH STREET,
505513	STAFFORD HEALTHCARE	2800 SOUTH 224TH STREET,
505513	STAFFORD HEALTHCARE	2800 SOUTH 224TH STREET,
505513	STAFFORD HEALTHCARE	2800 SOUTH 224TH STREET,
505513	STAFFORD HEALTHCARE	2800 SOUTH 224TH STREET,
505514	RICHLAND REHABILITATION CENTER	1745 PIKE AVENUE
505514	RICHLAND REHABILITATION CENTER	1745 PIKE AVENUE

FEDERAL WAY	WA	98003	(253) 661-2226
DES MOINES	WA	98198	(206) 824-0600
DES MOINES	WA	98198	(206) 824-0600
DES MOINES	WA	98198	(206) 824-0600
DES MOINES	WA	98198	(206) 824-0600
DES MOINES	WA	98198	(206) 824-0600
RICHLAND	WA	99352	(509) 946-8095
RICHLAND	WA	99352	(509) 946-8095

01/25/2008	02/12/2008
03/04/2008	03/20/2008
01/06/2010	02/05/2010
07/07/2010	08/04/2010
07/15/2010	08/04/2010
01/30/2008	02/13/2008
03/07/2008	03/17/2008

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Assessment Deficiencies
Health	Resident Rights Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies

Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Write and use a policy that lets each resident return to the nursing home after a hospital stay or leave for therapy.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Give professional services that meet a professional standard of quality.	Pattern	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of	Isolated	Minimal harm or potential for actual harm

505514	RICHLAND REHABILITATION CENTER	1745 PIKE AVENUE
505514	RICHLAND REHABILITATION CENTER	1745 PIKE AVENUE
505514	RICHLAND REHABILITATION CENTER	1745 PIKE AVENUE
505514	RICHLAND REHABILITATION CENTER	1745 PIKE AVENUE
505514	RICHLAND REHABILITATION CENTER	1745 PIKE AVENUE
505514	RICHLAND REHABILITATION CENTER	1745 PIKE AVENUE

RICHLAND	WA	99352	(509) 946-8095
RICHLAND	WA	99352	(509) 946-8095
RICHLAND	WA	99352	(509) 946-8095
RICHLAND	WA	99352	(509) 946-8095
RICHLAND	WA	99352	(509) 946-8095
RICHLAND	WA	99352	(509) 946-8095

06/13/2008	07/10/2008
07/28/2008	08/30/2008
07/28/2008	08/30/2008
08/06/2008	08/29/2008
10/02/2008	11/07/2008
10/02/2008	11/07/2008

Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies
Health	Environmental Deficiencies
Health	Pharmacy Service Deficiencies
Health	Quality Care Deficiencies

quality.		
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Pattern	Minimal harm or potential for actual harm
Provide social services for related	Pattern	Minimal harm or potential for actual

505514	RICHLAND REHABILITATION CENTER	1745 PIKE AVENUE
505514	RICHLAND REHABILITATION CENTER	1745 PIKE AVENUE
505514	RICHLAND REHABILITATION CENTER	1745 PIKE AVENUE
505514	RICHLAND REHABILITATION CENTER	1745 PIKE AVENUE
505514	RICHLAND REHABILITATION CENTER	1745 PIKE AVENUE
505514	RICHLAND REHABILITATION CENTER	1745 PIKE AVENUE

RICHLAND	WA	99352	(509) 946-8095
RICHLAND	WA	99352	(509) 946-8095
RICHLAND	WA	99352	(509) 946-8095
RICHLAND	WA	99352	(509) 946-8095
RICHLAND	WA	99352	(509) 946-8095
RICHLAND	WA	99352	(509) 946-8095

07/17/2009	08/19/2009
07/17/2009	08/19/2009
07/17/2009	08/19/2009
08/19/2009	09/10/2009
08/19/2009	09/10/2009
08/19/2009	09/10/2009

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Resident Assessment Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies

medical problems to help each resident achieve the highest possible quality of life.		harm
Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated	Actual harm
Make sure that doctors visit residents regularly, as required.	Pattern	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Try to resolve each resident's complaints quickly.	Isolated	Minimal harm or potential for actual harm
Provide care in a way that keeps	Pattern	Minimal harm or potential for actual

505514	RICHLAND REHABILITATION CENTER	1745 PIKE AVENUE
505514	RICHLAND REHABILITATION CENTER	1745 PIKE AVENUE
505514	RICHLAND REHABILITATION CENTER	1745 PIKE AVENUE
505514	RICHLAND REHABILITATION CENTER	1745 PIKE AVENUE
505514	RICHLAND REHABILITATION CENTER	1745 PIKE AVENUE

RICHLAND	WA	99352	(509) 946-8095
RICHLAND	WA	99352	(509) 946-8095
RICHLAND	WA	99352	(509) 946-8095
RICHLAND	WA	99352	(509) 946-8095
RICHLAND	WA	99352	(509) 946-8095

Washington State

Based on Nursing Home Compare - Complaint Deficiency

08/19/2009	09/10/2009
11/25/2009	12/15/2009
12/14/2009	01/08/2010
04/07/2010	04/30/2010
04/07/2010	04/30/2010

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Pharmacy Service Deficiencies
Health	Environmental Deficiencies
Health	Mistreatment Deficiencies

or builds each resident's dignity and self respect.		harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Pattern	Minimal harm or potential for actual harm
1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm

505514	RICHLAND REHABILITATION CENTER	1745 PIKE AVENUE
505514	RICHLAND REHABILITATION CENTER	1745 PIKE AVENUE
505514	RICHLAND REHABILITATION CENTER	1745 PIKE AVENUE
505514	RICHLAND REHABILITATION CENTER	1745 PIKE AVENUE
505514	RICHLAND REHABILITATION CENTER	1745 PIKE AVENUE
505514	RICHLAND REHABILITATION CENTER	1745 PIKE AVENUE
505514	RICHLAND REHABILITATION CENTER	1745 PIKE AVENUE

RICHLAND	WA	99352	(509) 946-8095
RICHLAND	WA	99352	(509) 946-8095
RICHLAND	WA	99352	(509) 946-8095
RICHLAND	WA	99352	(509) 946-8095
RICHLAND	WA	99352	(509) 946-8095
RICHLAND	WA	99352	(509) 946-8095
RICHLAND	WA	99352	(509) 946-8095

04/07/2010	04/30/2010
04/26/2010	05/13/2010
04/26/2010	05/13/2010
04/26/2010	05/13/2010
07/07/2010	07/22/2010
09/10/2010	09/30/2010
09/10/2010	09/30/2010

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Rights Deficiencies
Health	Environmental Deficiencies
Health	Resident Assessment Deficiencies
Health	Administration Deficiencies
Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Administration Deficiencies

Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated	Minimal harm or potential for actual harm
Have a detailed, written plan for disasters and emergencies.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
1) Review the work of each nurse aide every year; or 2) give regular training for the nurse aides.	Isolated	Minimal harm or potential for actual harm

505514	RICHLAND REHABILITATION CENTER	1745 PIKE AVENUE
505514	RICHLAND REHABILITATION CENTER	1745 PIKE AVENUE
505514	RICHLAND REHABILITATION CENTER	1745 PIKE AVENUE
505514	RICHLAND REHABILITATION CENTER	1745 PIKE AVENUE
505514	RICHLAND REHABILITATION CENTER	1745 PIKE AVENUE
505515	OLYMPIA MANOR	1811 EAST 22ND AVENUE
505515	OLYMPIA MANOR	1811 EAST 22ND AVENUE

RICHLAND	WA	99352	(509) 946-8095
RICHLAND	WA	99352	(509) 946-8095
RICHLAND	WA	99352	(509) 946-8095
RICHLAND	WA	99352	(509) 946-8095
RICHLAND	WA	99352	(509) 946-8095
OLYMPIA	WA	98501	(360) 943-0910
OLYMPIA	WA	98501	(360) 943-0910

09/10/2010	09/30/2010
02/01/2011	03/11/2011
02/01/2011	03/11/2011
02/01/2011	03/11/2011
02/01/2011	03/11/2011
02/15/2008	03/14/2008
02/15/2008	03/14/2008

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Resident Assessment Deficiencies
Health	Environmental Deficiencies

Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated	Minimal harm or potential for actual harm
Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Pattern	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause	Isolated	Actual harm

505515	OLYMPIA MANOR	1811 EAST 22ND AVENUE
505515	OLYMPIA MANOR	1811 EAST 22ND AVENUE
505515	OLYMPIA MANOR	1811 EAST 22ND AVENUE
505515	OLYMPIA MANOR	1811 EAST 22ND AVENUE
505515	OLYMPIA MANOR	1811 EAST 22ND AVENUE
505515	OLYMPIA MANOR	1811 EAST 22ND AVENUE
505515	OLYMPIA MANOR	1811 EAST 22ND AVENUE

OLYMPIA	WA	98501	(360) 943-0910
OLYMPIA	WA	98501	(360) 943-0910
OLYMPIA	WA	98501	(360) 943-0910
OLYMPIA	WA	98501	(360) 943-0910
OLYMPIA	WA	98501	(360) 943-0910
OLYMPIA	WA	98501	(360) 943-0910
OLYMPIA	WA	98501	(360) 943-0910

05/20/2008	06/19/2008
08/29/2008	10/01/2008
08/29/2008	10/01/2008
08/29/2008	10/01/2008
02/25/2009	04/13/2009
02/25/2009	04/13/2009
05/26/2009	06/17/2009

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Mistreatment Deficiencies
Health	Resident Rights Deficiencies
Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Pharmacy Service Deficiencies
Health	Mistreatment Deficiencies

accidents.		
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Let the appropriate people see and talk to each resident.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Provide needed housekeeping and maintenance.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Pattern	Potential for minimal harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating	Isolated	Minimal harm or potential for actual harm

505515	OLYMPIA MANOR	1811 EAST 22ND AVENUE
505515	OLYMPIA MANOR	1811 EAST 22ND AVENUE
505515	OLYMPIA MANOR	1811 EAST 22ND AVENUE
505515	OLYMPIA MANOR	1811 EAST 22ND AVENUE
505515	OLYMPIA MANOR	1811 EAST 22ND AVENUE

OLYMPIA	WA	98501	(360) 943-0910
OLYMPIA	WA	98501	(360) 943-0910
OLYMPIA	WA	98501	(360) 943-0910
OLYMPIA	WA	98501	(360) 943-0910
OLYMPIA	WA	98501	(360) 943-0910

07/13/2010	07/30/2010
07/13/2010	07/30/2010
11/08/2010	12/07/2010
11/08/2010	12/07/2010
11/08/2010	12/07/2010

Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Rights Deficiencies

residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.		
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if:	Isolated	Minimal harm or potential for actual harm

505516	WASHINGTON SOLDIERS HOME	1305 ORTING - KAPOWSIN HIGHWAY
505516	WASHINGTON SOLDIERS HOME	1305 ORTING - KAPOWSIN HIGHWAY
505516	WASHINGTON SOLDIERS HOME	1305 ORTING - KAPOWSIN HIGHWAY
505516	WASHINGTON SOLDIERS HOME	1305 ORTING - KAPOWSIN HIGHWAY
505516	WASHINGTON SOLDIERS HOME	1305 ORTING - KAPOWSIN HIGHWAY
505516	WASHINGTON SOLDIERS HOME	1305 ORTING - KAPOWSIN HIGHWAY

ORTING	WA	98360	(360) 893-4515
ORTING	WA	98360	(360) 893-4515
ORTING	WA	98360	(360) 893-4515
ORTING	WA	98360	(360) 893-4515
ORTING	WA	98360	(360) 893-4515
ORTING	WA	98360	(360) 893-4515

03/30/2009	04/22/2009
04/15/2009	05/22/2009
06/18/2009	07/15/2009
01/11/2010	03/01/2010
01/11/2010	03/01/2010
02/24/2010	03/26/2010

Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Pharmacy Service Deficiencies
Health	Environmental Deficiencies
Health	Resident Assessment Deficiencies
Health	Mistreatment Deficiencies

the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.		
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse	Isolated	Minimal harm or potential for actual harm

505516	WASHINGTON SOLDIERS HOME	1305 ORTING - KAPOWSIN HIGHWAY
505516	WASHINGTON SOLDIERS HOME	1305 ORTING - KAPOWSIN HIGHWAY
505516	WASHINGTON SOLDIERS HOME	1305 ORTING - KAPOWSIN HIGHWAY
505516	WASHINGTON SOLDIERS HOME	1305 ORTING - KAPOWSIN HIGHWAY
505516	WASHINGTON SOLDIERS HOME	1305 ORTING - KAPOWSIN HIGHWAY
505516	WASHINGTON SOLDIERS HOME	1305 ORTING - KAPOWSIN HIGHWAY
505516	WASHINGTON SOLDIERS HOME	1305 ORTING - KAPOWSIN HIGHWAY
505517	WASHINGTON VETERAN HOME-RETSIL	1141 BEACH DRIVE

ORTING	WA	98360	(360) 893-4515
ORTING	WA	98360	(360) 893-4515
ORTING	WA	98360	(360) 893-4515
ORTING	WA	98360	(360) 893-4515
ORTING	WA	98360	(360) 893-4515
ORTING	WA	98360	(360) 893-4515
ORTING	WA	98360	(360) 893-4515
RETSIL	WA	98378	(360) 895-4700

Washington State

Based on Nursing Home Compare - Complaint Deficiency

02/24/2010	03/26/2010
06/11/2010	06/25/2010
10/21/2010	11/29/2010
10/21/2010	11/29/2010
10/21/2010	11/29/2010
11/15/2010	12/15/2010
12/13/2010	12/22/2010
07/17/2008	08/08/2008

Health	Pharmacy Service Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies
Health	Mistreatment Deficiencies
Health	Environmental Deficiencies
Health	Mistreatment Deficiencies
Health	Environmental Deficiencies
Health	Environmental Deficiencies

of residents and theft of residents' property.		
Properly mark drugs and other similar products.	Isolated	Minimal harm or potential for actual harm
Try to resolve each resident's complaints quickly.	Isolated	Minimal harm or potential for actual harm
Try to resolve each resident's complaints quickly.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home	Isolated	Actual harm

505517	WASHINGTON VETERAN HOME-RETSIL	1141 BEACH DRIVE
505517	WASHINGTON VETERAN HOME-RETSIL	1141 BEACH DRIVE
505517	WASHINGTON VETERAN HOME-RETSIL	1141 BEACH DRIVE
505517	WASHINGTON VETERAN HOME-RETSIL	1141 BEACH DRIVE
505517	WASHINGTON VETERAN HOME-RETSIL	1141 BEACH DRIVE
505517	WASHINGTON VETERAN HOME-RETSIL	1141 BEACH DRIVE
505518	BRIARWOOD AT TIMBER RIDGE	100 TIMBER RIDGE WAY NW

RETSIL	WA	98378	(360) 895-4700
RETSIL	WA	98378	(360) 895-4700
RETSIL	WA	98378	(360) 895-4700
RETSIL	WA	98378	(360) 895-4700
RETSIL	WA	98378	(360) 895-4700
RETSIL	WA	98378	(360) 895-4700
ISSAQUAH	WA	98027	(425) 427-5200

07/17/2008	08/08/2008
11/26/2008	01/09/2009
02/04/2009	02/27/2009
12/15/2009	01/29/2010
08/26/2010	10/09/2010
12/10/2008	01/05/2009

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies

Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Pattern	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm

Washington State
Based on Nursing Home Compare - Complaint Deficiency

505519	BENSON HEIGHTS REHABILITATION CENTER	22410 BENSON ROAD SE
505519	BENSON HEIGHTS REHABILITATION CENTER	22410 BENSON ROAD SE
505519	BENSON HEIGHTS REHABILITATION CENTER	22410 BENSON ROAD SE
505520	MIRABELLA SEATTLE	116 FAIRVIEW AVENUE N
50A181	COLUMBIA BASIN HOSPITAL	200 NAT WASHINGTON WAY
50A260	FIRCREST SCHOOL, PAT N	15230-15TH NORTHEAST

KENT	WA	98031	(253) 852-7755
KENT	WA	98031	(253) 852-7755
KENT	WA	98031	(253) 852-7755
SEATTLE	WA	98109	(206) 254-1400
EPHRATA	WA	98823	(509) 754-4631
SEATTLE	WA	98155	(206) 361-3511

02/08/2010	03/01/2010
07/14/2010	08/04/2010
11/18/2010	12/27/2010
09/08/2010	09/30/2010
08/20/2008	01/01/1900
03/25/2008	05/01/2008

Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Rights Deficiencies
Health	Pharmacy Service Deficiencies
Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies

Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern	Minimal harm or potential for actual harm
Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Actual harm

50A260	FIRCREST SCHOOL, PAT N	15230-15TH NORTHEAST
50A260	FIRCREST SCHOOL, PAT N	15230-15TH NORTHEAST
50A260	FIRCREST SCHOOL, PAT N	15230-15TH NORTHEAST
50A260	FIRCREST SCHOOL, PAT N	15230-15TH NORTHEAST
50A260	FIRCREST SCHOOL, PAT N	15230-15TH NORTHEAST
50A260	FIRCREST SCHOOL, PAT N	15230-15TH NORTHEAST
50A261	YAKIMA VALLEY SCHOOL	609 SPEYERS ROAD

SEATTLE	WA	98155	(206) 361-3511
SEATTLE	WA	98155	(206) 361-3511
SEATTLE	WA	98155	(206) 361-3511
SEATTLE	WA	98155	(206) 361-3511
SEATTLE	WA	98155	(206) 361-3511
SEATTLE	WA	98155	(206) 361-3511
SELAH	WA	98942	(509) 698-1300

07/22/2008	08/22/2008
12/22/2008	01/23/2009
03/30/2009	05/14/2009
04/17/2009	05/14/2009
05/25/2010	06/18/2010
01/11/2011	02/04/2011
07/10/2008	08/04/2008

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Environmental Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Resident Assessment Deficiencies

Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Give professional services that follow each resident's written care plan.	Isolated	Actual harm
Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm
Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm
Screen residents when they are first admitted to send them to an	Isolated	Minimal harm or potential for actual harm

50A261	YAKIMA VALLEY SCHOOL	609 SPEYERS ROAD
50A261	YAKIMA VALLEY SCHOOL	609 SPEYERS ROAD
50A261	YAKIMA VALLEY SCHOOL	609 SPEYERS ROAD
50A261	YAKIMA VALLEY SCHOOL	609 SPEYERS ROAD
50A261	YAKIMA VALLEY SCHOOL	609 SPEYERS ROAD

Washington State

Based on Nursing Home Compare - Complaint Deficiency

SELAH	WA	98942	(509) 698-1300
SELAH	WA	98942	(509) 698-1300
SELAH	WA	98942	(509) 698-1300
SELAH	WA	98942	(509) 698-1300
SELAH	WA	98942	(509) 698-1300

07/10/2008	08/04/2008
07/18/2008	08/07/2008
09/11/2008	10/24/2008
09/11/2008	10/24/2008
09/11/2008	10/24/2008

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Assessment Deficiencies
Health	Resident Rights Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies

area with special care for people with developmental disabilities or mental illness, if needed.		
Make sure that a doctor approves a resident's admission in writing and that each resident has a doctor.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Pattern	Minimal harm or potential for actual harm
Give each resident care and	Isolated	Minimal harm or potential for actual

50A261	YAKIMA VALLEY SCHOOL	609 SPEYERS ROAD
50A261	YAKIMA VALLEY SCHOOL	609 SPEYERS ROAD
50A261	YAKIMA VALLEY SCHOOL	609 SPEYERS ROAD
50A261	YAKIMA VALLEY SCHOOL	609 SPEYERS ROAD
50A261	YAKIMA VALLEY SCHOOL	609 SPEYERS ROAD
50A261	YAKIMA VALLEY SCHOOL	609 SPEYERS ROAD

SELAH	WA	98942	(509) 698-1300
SELAH	WA	98942	(509) 698-1300
SELAH	WA	98942	(509) 698-1300
SELAH	WA	98942	(509) 698-1300
SELAH	WA	98942	(509) 698-1300
SELAH	WA	98942	(509) 698-1300

03/09/2009	04/22/2009
07/16/2009	07/29/2009
07/16/2009	07/29/2009
03/17/2010	04/16/2010
12/21/2010	01/28/2011
12/21/2010	01/28/2011

Health	Environmental Deficiencies
Health	Mistreatment Deficiencies
Health	Environmental Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Environmental Deficiencies

services to get or keep the highest quality of life possible.		harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Pattern	Immediate jeopardy to resident health or safety
Make sure that the nursing home area is free of dangers that cause accidents.	Pattern	Immediate jeopardy to resident health or safety
Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home	Isolated	Actual harm

Washington State

Based on Nursing Home Compare - Complaint Deficiency

50A263	LAKELAND VILLAGE NURSING FACILITY	STATE HIGHWAY 902 & SALNAVE ROAD
50A263	LAKELAND VILLAGE NURSING FACILITY	STATE HIGHWAY 902 & SALNAVE ROAD
50A263	LAKELAND VILLAGE NURSING FACILITY	STATE HIGHWAY 902 & SALNAVE ROAD

Washington State

Based on Nursing Home Compare - Complaint Deficiency

MEDICAL LAKE	WA	99022	(509) 299-1800
MEDICAL LAKE	WA	99022	(509) 299-1800
MEDICAL LAKE	WA	99022	(509) 299-1800

Washington State

Based on Nursing Home Compare - Complaint Deficiency

01/15/2008	02/25/2008
02/28/2008	04/09/2008
07/13/2009	08/06/2009

Washington State

Based on Nursing Home Compare - Complaint Deficiency

Health	Environmental Deficiencies
Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies

area is free of dangers that cause accidents.		
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated	Actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm