WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Provider Number	Nursing Home Name	Street
525009	MANORCARE HEALTH SERVICES-EAST	600 S WEBSTER AVE
525009	MANORCARE HEALTH SERVICES-EAST	600 S WEBSTER AVE
525009	MANORCARE HEALTH SERVICES-EAST	600 S WEBSTER AVE
525009	MANORCARE HEALTH SERVICES-EAST	600 S WEBSTER AVE
525009	MANORCARE HEALTH SERVICES-EAST	600 S WEBSTER AVE
525009	MANORCARE HEALTH SERVICES-EAST	600 S WEBSTER AVE

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

City	State	Zip Code	Phone
GREEN BAY	WI	54301	(920) 432-3213
GREEN BAY	WI	54301	(920) 432-3213
GREEN BAY	WI	54301	(920) 432-3213
GREEN BAY	WI	54301	(920) 432-3213
GREEN BAY	WI	54301	(920) 432-3213
GREEN BAY	WI	54301	(920) 432-3213

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Survey Date	Date of Correction
07/29/2010	08/20/2010
07/29/2010	08/20/2010
07/29/2010	08/20/2010
07/29/2010	08/20/2010
07/29/2010	08/20/2010
07/29/2010	08/20/2010

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Deficiency Type	Deficiency Category
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Assessment Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Deficiency	Scope	Level of Harm
Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Give professional services that follow each resident's written care plan.	Pattern	Minimal harm or potential for actual harm
Make sure that residents who cannot care for themselves receive help with eating/drinking,	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525009	MANORCARE HEALTH SERVICES-EAST	600 S WEBSTER AVE
525009	MANORCARE HEALTH SERVICES-EAST	600 S WEBSTER AVE
525009	MANORCARE HEALTH SERVICES-EAST	600 S WEBSTER AVE
525009	MANORCARE HEALTH SERVICES-EAST	600 S WEBSTER AVE
525009	MANORCARE HEALTH SERVICES-EAST	600 S WEBSTER AVE
525019	DEERFIELD CARE CENTER, LLC	505 W 8TH ST
525019	DEERFIELD CARE CENTER, LLC	505 W 8TH ST

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

GREEN BAY	WI	54301	(920) 432-3213
GREEN BAY	WI	54301	(920) 432-3213
GREEN BAY	WI	54301	(920) 432-3213
GREEN BAY	WI	54301	(920) 432-3213
GREEN BAY	WI	54301	(920) 432-3213
NEW RICHMOND	WI	54017	(715) 246-6851
NEW RICHMOND	WI	54017	(715) 246-6851

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

07/29/2010	08/20/2010
07/29/2010	08/20/2010
07/29/2010	08/20/2010
07/29/2010	08/20/2010
07/29/2010	08/20/2010
11/25/2008	02/20/2009
11/25/2008	12/12/2008

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Administration Deficiencies
Health	Resident Rights Deficiencies
Health	Pharmacy Service Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

grooming and hygiene.		
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Pattern	Minimal harm or potential for actual harm
Make sure that nurse aides show they have the skills to be able to care for residents.	Pattern	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Have drugs and other similar products available, which are	Pattern	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525019	DEERFIELD CARE CENTER, LLC	505 W 8TH ST
525019	DEERFIELD CARE CENTER, LLC	505 W 8TH ST
525019	DEERFIELD CARE CENTER, LLC	505 W 8TH ST
525019	DEERFIELD CARE CENTER, LLC	505 W 8TH ST
525019	DEERFIELD CARE CENTER, LLC	505 W 8TH ST
525019	DEERFIELD CARE CENTER, LLC	505 W 8TH ST

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

NEW RICHMOND	WI	54017	(715) 246-6851
NEW RICHMOND	WI	54017	(715) 246-6851
NEW RICHMOND	WI	54017	(715) 246-6851
NEW RICHMOND	WI	54017	(715) 246-6851
NEW RICHMOND	WI	54017	(715) 246-6851
NEW RICHMOND	WI	54017	(715) 246-6851

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

11/25/2008	12/12/2008
11/25/2008	02/20/2009
01/28/2009	02/20/2009
01/28/2009	02/20/2009
03/24/2010	04/09/2010
07/01/2010	05/18/2010

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Assessment Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies
Health	Environmental Deficiencies
Health	Mistreatment Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

needed every day and in emergencies, and give them out properly.		
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Pattern	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Immediate jeopardy to resident health or safety
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Immediate jeopardy to resident health or safety
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Protect each resident from all abuse, physical punishment, and	Pattern	Immediate jeopardy to resident health or safety

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525019	DEERFIELD CARE CENTER, LLC	505 W 8TH ST
525019	DEERFIELD CARE CENTER, LLC	505 W 8TH ST
525041	SUNNY HILL HEALTH CARE CTR	4325 NAKOMA RD
525041	SUNNY HILL HEALTH CARE CTR	4325 NAKOMA RD
525041	SUNNY HILL HEALTH CARE CTR	4325 NAKOMA RD
525041	SUNNY HILL HEALTH CARE CTR	4325 NAKOMA RD
525041	SUNNY HILL HEALTH CARE CTR	4325 NAKOMA RD
525041	SUNNY HILL HEALTH CARE CTR	4325 NAKOMA RD

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

NEW RICHMOND	WI	54017	(715) 246-6851
NEW RICHMOND	WI	54017	(715) 246-6851
MADISON	WI	53711	(608) 271-7321
MADISON	WI	53711	(608) 271-7321
MADISON	WI	53711	(608) 271-7321
MADISON	WI	53711	(608) 271-7321
MADISON	WI	53711	(608) 271-7321
MADISON	WI	53711	(608) 271-7321

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

07/01/2010	05/18/2010
07/01/2010	05/18/2010
02/21/2008	03/21/2008
02/21/2008	03/21/2008
02/21/2008	03/21/2008
02/21/2008	03/21/2008
02/04/2009	02/27/2009
02/04/2009	02/27/2009

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies
Health	Pharmacy Service Deficiencies
Health	Pharmacy Service Deficiencies
Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Environmental Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

being separated from others.		
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Pattern	Immediate jeopardy to resident health or safety
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Pattern	Immediate jeopardy to resident health or safety
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Make sure that residents are safe from serious medication errors.	Pattern	Minimal harm or potential for actual harm
Properly mark drugs and other similar products.	Isolated	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Pattern	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Pattern	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Immediate jeopardy to resident health or safety

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525041	SUNNY HILL HEALTH CARE CTR	4325 NAKOMA RD
525041	SUNNY HILL HEALTH CARE CTR	4325 NAKOMA RD
525041	SUNNY HILL HEALTH CARE CTR	4325 NAKOMA RD
525041	SUNNY HILL HEALTH CARE CTR	4325 NAKOMA RD
525041	SUNNY HILL HEALTH CARE CTR	4325 NAKOMA RD
525041	SUNNY HILL HEALTH CARE CTR	4325 NAKOMA RD
525041	SUNNY HILL HEALTH CARE CTR	4325 NAKOMA RD

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

MADISON	WI	53711	(608) 271-7321
MADISON	WI	53711	(608) 271-7321
MADISON	WI	53711	(608) 271-7321
MADISON	WI	53711	(608) 271-7321
MADISON	WI	53711	(608) 271-7321
MADISON	WI	53711	(608) 271-7321
MADISON	WI	53711	(608) 271-7321

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

02/04/2009	02/27/2009
11/10/2009	12/17/2009
12/17/2009	01/08/2010
03/03/2010	04/03/2010
03/03/2010	04/03/2010
03/03/2010	04/03/2010
03/03/2010	04/03/2010

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Assessment Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Resident Assessment Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

accidents.		
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Give each resident enough fluids to keep them healthy and prevent dehydration.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Pattern	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm
Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525041	SUNNY HILL HEALTH CARE CTR	4325 NAKOMA RD
525041	SUNNY HILL HEALTH CARE CTR	4325 NAKOMA RD
525041	SUNNY HILL HEALTH CARE CTR	4325 NAKOMA RD
525041	SUNNY HILL HEALTH CARE CTR	4325 NAKOMA RD
525041	SUNNY HILL HEALTH CARE CTR	4325 NAKOMA RD
525041	SUNNY HILL HEALTH CARE CTR	4325 NAKOMA RD
525041	SUNNY HILL HEALTH CARE CTR	4325 NAKOMA RD

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

MADISON	WI	53711	(608) 271-7321
MADISON	WI	53711	(608) 271-7321
MADISON	WI	53711	(608) 271-7321
MADISON	WI	53711	(608) 271-7321
MADISON	WI	53711	(608) 271-7321
MADISON	WI	53711	(608) 271-7321
MADISON	WI	53711	(608) 271-7321

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

03/03/2010	04/03/2010
03/03/2010	04/03/2010
03/03/2010	04/03/2010
05/06/2010	05/21/2010
05/06/2010	05/21/2010
05/06/2010	05/21/2010
07/28/2010	08/15/2010

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Nutrition and Dietary Deficiencies
Health	Nutrition and Dietary Deficiencies
Health	Resident Rights Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Provide food in a way that meets a resident's needs.	Pattern	Minimal harm or potential for actual harm
Make sure that the attending doctor orders special diets.	Isolated	Minimal harm or potential for actual harm
Let the resident refuse treatment or refuse to take part in an experiment.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Pattern	Minimal harm or potential for actual harm
Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525041	SUNNY HILL HEALTH CARE CTR	4325 NAKOMA RD
525061	LINCOLN VILLAGE CONV CTR	1700 C A BECKER DR
525061	LINCOLN VILLAGE CONV CTR	1700 C A BECKER DR
525061	LINCOLN VILLAGE CONV CTR	1700 C A BECKER DR
525069	MAPLEWOOD CENTER	8615 W BELOIT RD

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

MADISON	WI	53711	(608) 271-7321
RACINE	WI	53406	(262) 637-9751
RACINE	WI	53406	(262) 637-9751
RACINE	WI	53406	(262) 637-9751
WEST ALLIS	WI	53227	(414) 607-4100

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

07/28/2010	08/15/2010
02/25/2009	03/25/2009
02/25/2009	03/25/2009
10/30/2009	11/30/2009
02/09/2009	03/15/2009

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies
Health	Mistreatment Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

abuse, neglect or mistreatment of residents.		
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Try to resolve each resident's complaints quickly.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating	Pattern	Immediate jeopardy to resident health or safety

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525069	MAPLEWOOD CENTER	8615 W BELOIT RD
525069	MAPLEWOOD CENTER	8615 W BELOIT RD
525069	MAPLEWOOD CENTER	8615 W BELOIT RD
525069	MAPLEWOOD CENTER	8615 W BELOIT RD
525069	MAPLEWOOD CENTER	8615 W BELOIT RD

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

WEST ALLIS	WI	53227	(414) 607-4100
WEST ALLIS	WI	53227	(414) 607-4100
WEST ALLIS	WI	53227	(414) 607-4100
WEST ALLIS	WI	53227	(414) 607-4100
WEST ALLIS	WI	53227	(414) 607-4100

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

06/24/2009	07/03/2009
06/24/2009	07/03/2009
07/28/2010	08/28/2010
07/28/2010	08/28/2010
07/28/2010	08/28/2010

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Assessment Deficiencies
Health	Resident Assessment Deficiencies

residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.		
Provide enough notice before discharging or transferring a resident.	Isolated	Minimal harm or potential for actual harm
Tell the resident or the resident's representative in writing how long the nursing home will hold the resident's bed when the resident temporarily leaves the facility.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated	Minimal harm or potential for actual harm
Make sure all assessments are accurate, coordinated by an RN,	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525069	MAPLEWOOD CENTER	8615 W BELOIT RD
525072	KARMENTA CENTER	4502 MILWAUKEE ST
525072	KARMENTA CENTER	4502 MILWAUKEE ST
525072	KARMENTA CENTER	4502 MILWAUKEE ST
525072	KARMENTA CENTER	4502 MILWAUKEE ST
525072	KARMENTA CENTER	4502 MILWAUKEE ST
525072	KARMENTA CENTER	4502 MILWAUKEE ST

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

WEST ALLIS	WI	53227	(414) 607-4100
MADISON	WI	53714	(608) 249-2137
MADISON	WI	53714	(608) 249-2137
MADISON	WI	53714	(608) 249-2137
MADISON	WI	53714	(608) 249-2137
MADISON	WI	53714	(608) 249-2137
MADISON	WI	53714	(608) 249-2137

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

07/28/2010	08/28/2010
05/28/2008	06/28/2008
04/06/2009	05/01/2009
04/06/2009	05/01/2009
04/06/2009	05/01/2009
07/22/2009	08/22/2009
09/30/2009	10/30/2009

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

done by the right professional, and are signed by the person completing them.		
Make sure that each resident's nutritional needs were met.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Immediate jeopardy to resident health or safety
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Give professional services that	Isolated	Minimal harm or potential for actual

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525072	KARMENTA CENTER	4502 MILWAUKEE ST
525072	KARMENTA CENTER	4502 MILWAUKEE ST
525072	KARMENTA CENTER	4502 MILWAUKEE ST
525072	KARMENTA CENTER	4502 MILWAUKEE ST
525072	KARMENTA CENTER	4502 MILWAUKEE ST

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

MADISON	WI	53714	(608) 249-2137
MADISON	WI	53714	(608) 249-2137
MADISON	WI	53714	(608) 249-2137
MADISON	WI	53714	(608) 249-2137
MADISON	WI	53714	(608) 249-2137

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

09/30/2009	10/30/2009
09/30/2009	10/30/2009
08/18/2010	09/16/2010
08/18/2010	09/16/2010
08/18/2010	09/16/2010

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Assessment Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies

follow each resident's written care plan.		harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Pattern	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Immediate jeopardy to resident health or safety
Try to resolve each resident's	Isolated	Minimal harm or potential for actual

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525072	KARMENTA CENTER	4502 MILWAUKEE ST
525072	KARMENTA CENTER	4502 MILWAUKEE ST
525072	KARMENTA CENTER	4502 MILWAUKEE ST
525072	KARMENTA CENTER	4502 MILWAUKEE ST
525072	KARMENTA CENTER	4502 MILWAUKEE ST
525072	KARMENTA CENTER	4502 MILWAUKEE ST
525072	KARMENTA CENTER	4502 MILWAUKEE ST
525072	KARMENTA CENTER	4502 MILWAUKEE ST
525072	KARMENTA CENTER	4502 MILWAUKEE ST
525072	KARMENTA CENTER	4502 MILWAUKEE ST

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

MADISON	WI	53714	(608) 249-2137
MADISON	WI	53714	(608) 249-2137
MADISON	WI	53714	(608) 249-2137
MADISON	WI	53714	(608) 249-2137
MADISON	WI	53714	(608) 249-2137
MADISON	WI	53714	(608) 249-2137
MADISON	WI	53714	(608) 249-2137
MADISON	WI	53714	(608) 249-2137
MADISON	WI	53714	(608) 249-2137
MADISON	WI	53714	(608) 249-2137

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

08/18/2010	09/16/2010
08/18/2010	09/16/2010
08/18/2010	09/16/2010
08/18/2010	09/16/2010
08/18/2010	09/16/2010
08/18/2010	09/16/2010
10/19/2010	11/19/2010
10/19/2010	11/19/2010
10/19/2010	10/19/2010
10/19/2010	11/19/2010

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Environmental Deficiencies
Health	Administration Deficiencies
Health	Administration Deficiencies
Health	Administration Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Administration Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

complaints quickly.		harm
Have a program to keep infection from spreading.	Widespread	Minimal harm or potential for actual harm
Give or get lab tests to meet the needs of residents.	Isolated	Minimal harm or potential for actual harm
Quickly tell the resident's doctor the results of lab tests.	Isolated	Minimal harm or potential for actual harm
Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Immediate jeopardy to resident health or safety
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm
Allow residents to easily see the results of the nursing home's most recent survey.	Widespread	Potential for minimal harm
Give each resident care and services to get or keep the	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525072	KARMENTA CENTER	4502 MILWAUKEE ST
525074	BELMONT NUR REHAB CTR	110 BELMONT RD
525074	BELMONT NUR REHAB CTR	110 BELMONT RD
525074	BELMONT NUR REHAB CTR	110 BELMONT RD
525074	BELMONT NUR REHAB CTR	110 BELMONT RD
525074	BELMONT NUR REHAB CTR	110 BELMONT RD

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

MADISON	WI	53714	(608) 249-2137
MADISON	WI	53714	(608) 249-7391
MADISON	WI	53714	(608) 249-7391
MADISON	WI	53714	(608) 249-7391
MADISON	WI	53714	(608) 249-7391
MADISON	WI	53714	(608) 249-7391

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

10/19/2010	11/19/2010
06/24/2008	07/21/2008
09/16/2009	10/16/2009
09/16/2009	10/16/2009
09/16/2009	10/16/2009
09/16/2009	10/16/2009

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Assessment Deficiencies
Health	Resident Assessment Deficiencies
Health	Resident Assessment Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

highest quality of life possible.		
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525074	BELMONT NUR REHAB CTR	110 BELMONT RD
525074	BELMONT NUR REHAB CTR	110 BELMONT RD
525074	BELMONT NUR REHAB CTR	110 BELMONT RD
525074	BELMONT NUR REHAB CTR	110 BELMONT RD
525074	BELMONT NUR REHAB CTR	110 BELMONT RD

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

MADISON	WI	53714	(608) 249-7391
MADISON	WI	53714	(608) 249-7391
MADISON	WI	53714	(608) 249-7391
MADISON	WI	53714	(608) 249-7391
MADISON	WI	53714	(608) 249-7391

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

07/01/2010	07/21/2010
07/01/2010	07/21/2010
01/19/2011	02/16/2011
01/19/2011	02/16/2011
01/19/2011	02/16/2011

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Mistreatment Deficiencies
Health	Pharmacy Service Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

be transferred or discharged.		
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Isolated	Minimal harm or potential for actual harm
Make sure that each resident's nutritional needs were met.	Isolated	Actual harm
Give each resident enough fluids to keep them healthy and prevent dehydration.	Isolated	Actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525088	EDGEWATER HAVEN NUR HOME	1351 WISCONSIN RIVER DR
525088	EDGEWATER HAVEN NUR HOME	1351 WISCONSIN RIVER DR
525108	ALLIS CARE CENTER	9047 W GREENFIELD AVE
525108	ALLIS CARE CENTER	9047 W GREENFIELD AVE
525108	ALLIS CARE CENTER	9047 W GREENFIELD AVE
525125	KENOSHA ESTATES LIVING AND CARE CENTER	1703 60TH ST
525125	KENOSHA ESTATES LIVING AND CARE CENTER	1703 60TH ST

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

PORT EDWARDS	WI	54469	(715) 885-8300
PORT EDWARDS	WI	54469	(715) 885-8300
WEST ALLIS	WI	53214	(414) 453-9290
WEST ALLIS	WI	53214	(414) 453-9290
WEST ALLIS	WI	53214	(414) 453-9290
KENOSHA	WI	53140	(262) 658-4125
KENOSHA	WI	53140	(262) 658-4125

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

08/07/2008	09/07/2008
11/18/2008	12/19/2008
04/10/2008	05/10/2008
04/10/2008	05/10/2008
03/16/2011	03/16/2011
05/20/2008	06/19/2008
05/20/2008	06/19/2008

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Pharmacy Service Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Keep temperature levels comfortable and safe.	Pattern	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Immediate jeopardy to resident health or safety
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Pattern	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525125	KENOSHA ESTATES LIVING AND CARE CENTER	1703 60TH ST
525125	KENOSHA ESTATES LIVING AND CARE CENTER	1703 60TH ST
525125	KENOSHA ESTATES LIVING AND CARE CENTER	1703 60TH ST
525125	KENOSHA ESTATES LIVING AND CARE CENTER	1703 60TH ST
525125	KENOSHA ESTATES LIVING AND CARE CENTER	1703 60TH ST
525125	KENOSHA ESTATES LIVING AND CARE CENTER	1703 60TH ST
525125	KENOSHA ESTATES LIVING AND CARE CENTER	1703 60TH ST
525125	KENOSHA ESTATES LIVING AND CARE CENTER	1703 60TH ST

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

KENOSHA	WI	53140	(262) 658-4125
KENOSHA	WI	53140	(262) 658-4125
KENOSHA	WI	53140	(262) 658-4125
KENOSHA	WI	53140	(262) 658-4125
KENOSHA	WI	53140	(262) 658-4125
KENOSHA	WI	53140	(262) 658-4125
KENOSHA	WI	53140	(262) 658-4125
KENOSHA	WI	53140	(262) 658-4125

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

10/16/2008	11/16/2008
10/28/2009	01/01/1900
10/28/2009	01/01/1900
10/28/2009	01/01/1900
10/28/2009	01/01/1900
10/28/2009	01/01/1900
10/28/2009	01/01/1900
07/08/2010	08/08/2010

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Administration Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

change drugs that cause unwanted effects.		
Quickly tell the resident's doctor the results of lab tests.	Isolated	Minimal harm or potential for actual harm
Develop/implement required procedures for the administration of immunizations.	Pattern	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern	Minimal harm or potential for actual harm
Provide activities to meet the needs of each resident.	Pattern	Minimal harm or potential for actual harm
Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525132	NORTH CENTRAL HLTH CARE	1100 LAKE VIEW DR
525132	NORTH CENTRAL HLTH CARE	1100 LAKE VIEW DR
525165	SAMARITAN HEALTH CENTER	531 E WASHINGTON ST
525165	SAMARITAN HEALTH CENTER	531 E WASHINGTON ST
525172	JEWISH HOME AND CARE CTR	1414 N PROSPECT AVE

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

WAUSAU	WI	54403	(715) 848-4600
WAUSAU	WI	54403	(715) 848-4600
WEST BEND	WI	53095	(262) 335-4500
WEST BEND	WI	53095	(262) 335-4500
MILWAUKEE	WI	53202	(414) 276-2627

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

04/23/2008	05/12/2008
02/04/2009	02/22/2009
01/20/2010	02/20/2010
01/20/2010	02/20/2010
01/14/2008	02/12/2008

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525172	JEWISH HOME AND CARE CTR	1414 N PROSPECT AVE
525172	JEWISH HOME AND CARE CTR	1414 N PROSPECT AVE
525172	JEWISH HOME AND CARE CTR	1414 N PROSPECT AVE
525179	MANORCARE HEALTH SERVICES-KENOSHA	3100 WASHINGTON RD
525179	MANORCARE HEALTH SERVICES-KENOSHA	3100 WASHINGTON RD

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

MILWAUKEE	WI	53202	(414) 276-2627
MILWAUKEE	WI	53202	(414) 276-2627
MILWAUKEE	WI	53202	(414) 276-2627
KENOSHA	WI	53144	(262) 658-4622
KENOSHA	WI	53144	(262) 658-4622

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

01/14/2008	02/12/2008
04/23/2008	05/23/2008
10/27/2009	11/27/2009
05/01/2008	05/30/2008
08/25/2008	09/22/2008

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies
Health	Mistreatment Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

abuse, neglect or mistreatment of residents.		
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525179	MANORCARE HEALTH SERVICES-KENOSHA	3100 WASHINGTON RD
525179	MANORCARE HEALTH SERVICES-KENOSHA	3100 WASHINGTON RD
525179	MANORCARE HEALTH SERVICES-KENOSHA	3100 WASHINGTON RD
525179	MANORCARE HEALTH SERVICES-KENOSHA	3100 WASHINGTON RD
525179	MANORCARE HEALTH SERVICES-KENOSHA	3100 WASHINGTON RD
525179	MANORCARE HEALTH SERVICES-KENOSHA	3100 WASHINGTON RD
525179	MANORCARE HEALTH SERVICES-KENOSHA	3100 WASHINGTON RD
525179	MANORCARE HEALTH SERVICES-KENOSHA	3100 WASHINGTON RD

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

KENOSHA	WI	53144	(262) 658-4622
KENOSHA	WI	53144	(262) 658-4622
KENOSHA	WI	53144	(262) 658-4622
KENOSHA	WI	53144	(262) 658-4622
KENOSHA	WI	53144	(262) 658-4622
KENOSHA	WI	53144	(262) 658-4622
KENOSHA	WI	53144	(262) 658-4622
KENOSHA	WI	53144	(262) 658-4622

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

08/25/2008	09/22/2008
08/25/2008	09/22/2008
08/25/2008	09/22/2008
08/25/2008	09/22/2008
04/02/2009	05/04/2009
06/24/2009	07/14/2009
06/24/2009	07/14/2009
10/15/2009	11/15/2009

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Administration Deficiencies
Health	Nutrition and Dietary Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Let residents give themselves their drugs if they are able.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Keep accurate and appropriate medical records.	Pattern	Potential for minimal harm
Store, cook, and give out food in a safe and clean way.	Widespread	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents'	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525179	MANORCARE HEALTH SERVICES-KENOSHA	3100 WASHINGTON RD
525179	MANORCARE HEALTH SERVICES-KENOSHA	3100 WASHINGTON RD
525179	MANORCARE HEALTH SERVICES-KENOSHA	3100 WASHINGTON RD
525179	MANORCARE HEALTH SERVICES-KENOSHA	3100 WASHINGTON RD
525179	MANORCARE HEALTH SERVICES-KENOSHA	3100 WASHINGTON RD
525179	MANORCARE HEALTH SERVICES-KENOSHA	3100 WASHINGTON RD
525179	MANORCARE HEALTH SERVICES-KENOSHA	3100 WASHINGTON RD
525179	MANORCARE HEALTH SERVICES-KENOSHA	3100 WASHINGTON RD

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

KENOSHA	WI	53144	(262) 658-4622
KENOSHA	WI	53144	(262) 658-4622
KENOSHA	WI	53144	(262) 658-4622
KENOSHA	WI	53144	(262) 658-4622
KENOSHA	WI	53144	(262) 658-4622
KENOSHA	WI	53144	(262) 658-4622
KENOSHA	WI	53144	(262) 658-4622

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

10/15/2009	11/15/2009
10/15/2009	11/15/2009
03/15/2010	03/16/2010
07/01/2010	08/03/2010
07/01/2010	08/03/2010
07/01/2010	08/03/2010
07/01/2010	08/03/2010

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies

property.		
Have a program to keep infection from spreading.	Isolated	Minimal harm or potential for actual harm
Make sure that residents receive treatment/services to continue to be able to care for themselves, unless a change is unavoidable.	Isolated	Minimal harm or potential for actual harm
Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated	Minimal harm or potential for actual harm
Give each resident enough fluids to keep them healthy and prevent dehydration.	Isolated	Immediate jeopardy to resident health or safety
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Immediate jeopardy to resident health or safety
Help and prepare each resident for a safe and easy discharge and transfer from the nursing home.	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525179	MANORCARE HEALTH SERVICES-KENOSHA	3100 WASHINGTON RD
525179	MANORCARE HEALTH SERVICES-KENOSHA	3100 WASHINGTON RD
525179	MANORCARE HEALTH SERVICES-KENOSHA	3100 WASHINGTON RD
525179	MANORCARE HEALTH SERVICES-KENOSHA	3100 WASHINGTON RD

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

KENOSHA	WI	53144	(262) 658-4622
KENOSHA	WI	53144	(262) 658-4622
KENOSHA	WI	53144	(262) 658-4622
KENOSHA	WI	53144	(262) 658-4622

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

07/01/2010	08/03/2010
07/01/2010	08/03/2010
07/01/2010	08/03/2010
01/05/2011	01/25/2011

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Mistreatment Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies
Health	Mistreatment Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Immediate jeopardy to resident health or safety
Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525179	MANORCARE HEALTH SERVICES-KENOSHA	3100 WASHINGTON RD
525179	MANORCARE HEALTH SERVICES-KENOSHA	3100 WASHINGTON RD
525179	MANORCARE HEALTH SERVICES-KENOSHA	3100 WASHINGTON RD
525209	MULDER HEALTH CARE FACILITY	713 N LEONARD ST PO BOX 850
525209	MULDER HEALTH CARE FACILITY	713 N LEONARD ST PO BOX 850
525209	MULDER HEALTH CARE FACILITY	713 N LEONARD ST PO BOX 850
525209	MULDER HEALTH CARE FACILITY	713 N LEONARD ST PO BOX 850

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

KENOSHA	WI	53144	(262) 658-4622
KENOSHA	WI	53144	(262) 658-4622
KENOSHA	WI	53144	(262) 658-4622
WEST SALEM	WI	54669	(608) 786-1600
WEST SALEM	WI	54669	(608) 786-1600
WEST SALEM	WI	54669	(608) 786-1600
WEST SALEM	WI	54669	(608) 786-1600

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

01/05/2011	01/25/2011
01/05/2011	01/25/2011
01/05/2011	01/25/2011
01/18/2008	02/15/2008
01/18/2008	02/15/2008
01/18/2008	02/15/2008
01/18/2008	02/15/2008

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Mistreatment Deficiencies
Health	Pharmacy Service Deficiencies
Health	Environmental Deficiencies
Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies

residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.		
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Make sure that residents are safe from serious medication errors.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525209	MULDER HEALTH CARE FACILITY	713 N LEONARD ST PO BOX 850
525209	MULDER HEALTH CARE FACILITY	713 N LEONARD ST PO BOX 850
525212	WISCONSIN RAPIDS NURSING AND REHABILITATION CENTER	1350 RIVER RUN DR
525212	WISCONSIN RAPIDS NURSING AND REHABILITATION CENTER	1350 RIVER RUN DR
525212	WISCONSIN RAPIDS NURSING AND REHABILITATION CENTER	1350 RIVER RUN DR

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

WEST SALEM	WI	54669	(608) 786-1600
WEST SALEM	WI	54669	(608) 786-1600
WISCONSIN RAPIDS	WI	54494	(715) 421-3140
WISCONSIN RAPIDS	WI	54494	(715) 421-3140
WISCONSIN RAPIDS	WI	54494	(715) 421-3140

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

01/18/2008	02/15/2008
07/23/2009	08/14/2009
03/25/2008	05/02/2008
03/25/2008	05/02/2008
09/30/2008	10/30/2008

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Environmental Deficiencies
Health	Resident Rights Deficiencies
Health	Pharmacy Service Deficiencies
Health	Resident Rights Deficiencies
Health	Mistreatment Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Have a program to keep infection from spreading.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Make sure that residents are safe from serious medication errors.	Isolated	Actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525212	WISCONSIN RAPIDS NURSING AND REHABILITATION CENTER	1350 RIVER RUN DR
525212	WISCONSIN RAPIDS NURSING AND REHABILITATION CENTER	1350 RIVER RUN DR
525212	WISCONSIN RAPIDS NURSING AND REHABILITATION CENTER	1350 RIVER RUN DR
525212	WISCONSIN RAPIDS NURSING AND REHABILITATION CENTER	1350 RIVER RUN DR
525212	WISCONSIN RAPIDS NURSING AND REHABILITATION CENTER	1350 RIVER RUN DR
525219	MANORCARE HEALTH SERVICES-PLATTEVILLE	1300 N WATER ST
525219	MANORCARE HEALTH SERVICES-PLATTEVILLE	1300 N WATER ST

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

WISCONSIN RAPIDS	WI	54494	(715) 421-3140
WISCONSIN RAPIDS	WI	54494	(715) 421-3140
WISCONSIN RAPIDS	WI	54494	(715) 421-3140
WISCONSIN RAPIDS	WI	54494	(715) 421-3140
WISCONSIN RAPIDS	WI	54494	(715) 421-3140
PLATTEVILLE	WI	53818	(608) 348-2453
PLATTEVILLE	WI	53818	(608) 348-2453

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

08/19/2010	09/01/2010
08/19/2010	09/01/2010
08/19/2010	01/01/1900
08/19/2010	09/01/2010
01/06/2011	01/22/2011
07/08/2008	08/07/2008
08/14/2008	09/16/2008

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies
Health	Administration Deficiencies
Health	Administration Deficiencies
Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

residents.		
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Immediate jeopardy to resident health or safety
Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm
Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Give each resident enough fluids to keep them healthy and prevent dehydration.	Isolated	Actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525219	MANORCARE HEALTH SERVICES-PLATTEVILLE	1300 N WATER ST
525219	MANORCARE HEALTH SERVICES-PLATTEVILLE	1300 N WATER ST
525219	MANORCARE HEALTH SERVICES-PLATTEVILLE	1300 N WATER ST
525219	MANORCARE HEALTH SERVICES-PLATTEVILLE	1300 N WATER ST
525219	MANORCARE HEALTH SERVICES-PLATTEVILLE	1300 N WATER ST
525219	MANORCARE HEALTH SERVICES-PLATTEVILLE	1300 N WATER ST

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

PLATTEVILLE	WI	53818	(608) 348-2453
PLATTEVILLE	WI	53818	(608) 348-2453
PLATTEVILLE	WI	53818	(608) 348-2453
PLATTEVILLE	WI	53818	(608) 348-2453
PLATTEVILLE	WI	53818	(608) 348-2453
PLATTEVILLE	WI	53818	(608) 348-2453

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

08/14/2008	09/16/2008
08/14/2008	09/16/2008
08/24/2009	09/24/2009
11/10/2010	12/10/2010
11/10/2010	12/10/2010
11/10/2010	12/10/2010

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Pharmacy Service Deficiencies
Health	Environmental Deficiencies
Health	Resident Rights Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Rights Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Isolated	Minimal harm or potential for actual harm
Try to resolve each resident's complaints quickly.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Make sure each resident has the right to choose activities, schedules and health care according to his or her interests,	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525219	MANORCARE HEALTH SERVICES-PLATTEVILLE	1300 N WATER ST
525219	MANORCARE HEALTH SERVICES-PLATTEVILLE	1300 N WATER ST
525219	MANORCARE HEALTH SERVICES-PLATTEVILLE	1300 N WATER ST
525232	MANORCARE HEALTH SERVICES-WEST	1760 SHAWANO AVE
525232	MANORCARE HEALTH SERVICES-WEST	1760 SHAWANO AVE

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

PLATTEVILLE	WI	53818	(608) 348-2453
PLATTEVILLE	WI	53818	(608) 348-2453
PLATTEVILLE	WI	53818	(608) 348-2453
GREEN BAY	WI	54303	(920) 499-5191
GREEN BAY	WI	54303	(920) 499-5191

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

11/10/2010	12/10/2010
01/13/2011	02/09/2011
01/13/2011	02/09/2011
06/02/2008	06/19/2008
01/28/2009	01/21/2009

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Environmental Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Assessment Deficiencies
Health	Resident Rights Deficiencies
Health	Mistreatment Deficiencies

assessment, and plan of care.		
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Make sure each resident has the right to choose activities, schedules and health care according to his or her interests, assessment, and plan of care.	Isolated	Minimal harm or potential for actual harm
Make sure that doctors see a resident's plan of care at every visit and make notes about progress and orders in writing.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of	Isolated	Immediate jeopardy to resident health or safety

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525232	MANORCARE HEALTH SERVICES-WEST	1760 SHAWANO AVE
525232	MANORCARE HEALTH SERVICES-WEST	1760 SHAWANO AVE
525232	MANORCARE HEALTH SERVICES-WEST	1760 SHAWANO AVE
525242	WAUKESHA SPRINGS HLTH REHAB	1810 KENSINGTON DR
525242	WAUKESHA SPRINGS HLTH REHAB	1810 KENSINGTON DR
525242	WAUKESHA SPRINGS HLTH REHAB	1810 KENSINGTON DR
525242	WAUKESHA SPRINGS HLTH REHAB	1810 KENSINGTON DR
525242	WAUKESHA SPRINGS HLTH REHAB	1810 KENSINGTON DR

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

GREEN BAY	WI	54303	(920) 499-5191
GREEN BAY	WI	54303	(920) 499-5191
GREEN BAY	WI	54303	(920) 499-5191
WAUKESHA	WI	53188	(262) 548-1400
WAUKESHA	WI	53188	(262) 548-1400
WAUKESHA	WI	53188	(262) 548-1400
WAUKESHA	WI	53188	(262) 548-1400
WAUKESHA	WI	53188	(262) 548-1400

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

11/19/2009	12/18/2009
05/13/2010	06/04/2010
08/23/2010	09/20/2010
04/01/2008	05/01/2008
04/01/2008	05/01/2008
04/21/2009	05/21/2009
04/21/2009	05/21/2009
01/06/2010	02/06/2010

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Nutrition and Dietary Deficiencies
Health	Nutrition and Dietary Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Administration Deficiencies
Health	Quality Care Deficiencies

abuse, neglect or mistreatment of residents.		
Store, cook, and give out food in a safe and clean way.	Pattern	Minimal harm or potential for actual harm
Store, cook, and give out food in a safe and clean way.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated	Minimal harm or potential for actual harm
Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525242	WAUKESHA SPRINGS HLTH REHAB	1810 KENSINGTON DR
525242	WAUKESHA SPRINGS HLTH REHAB	1810 KENSINGTON DR
525262	GOLDEN LIVINGCENTER-FORT ATKINSON	430 WILCOX ST
525262	GOLDEN LIVINGCENTER-FORT ATKINSON	430 WILCOX ST
525262	GOLDEN LIVINGCENTER-FORT ATKINSON	430 WILCOX ST
525262	GOLDEN LIVINGCENTER-FORT ATKINSON	430 WILCOX ST
525262	GOLDEN LIVINGCENTER-FORT ATKINSON	430 WILCOX ST
525262	GOLDEN LIVINGCENTER-FORT ATKINSON	430 WILCOX ST

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

WAUKESHA	WI	53188	(262) 548-1400
WAUKESHA	WI	53188	(262) 548-1400
FORT ATKINSON	WI	53538	(920) 563-5533
FORT ATKINSON	WI	53538	(920) 563-5533
FORT ATKINSON	WI	53538	(920) 563-5533
FORT ATKINSON	WI	53538	(920) 563-5533
FORT ATKINSON	WI	53538	(920) 563-5533

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

01/06/2010	02/06/2010
01/06/2010	02/06/2010
07/29/2008	08/29/2008
07/29/2008	08/28/2008
08/10/2009	09/10/2009
08/10/2009	09/10/2009
05/27/2010	06/27/2010

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Rights Deficiencies
Health	Resident Assessment Deficiencies
Health	Environmental Deficiencies
Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies
Health	Pharmacy Service Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

catheter, unless it is necessary.		
Keep each resident's personal and medical records private and confidential.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Let residents give themselves their drugs if they are able.	Isolated	Minimal harm or potential for actual harm
Have drugs and other similar products available, which are needed every day and in	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525264	MANORCARE HEALTH SERVICES	1335 S ONEIDA ST
525264	MANORCARE HEALTH SERVICES	1335 S ONEIDA ST
525264	MANORCARE HEALTH SERVICES	1335 S ONEIDA ST
525264	MANORCARE HEALTH SERVICES	1335 S ONEIDA ST
525264	MANORCARE HEALTH SERVICES	1335 S ONEIDA ST
525264	MANORCARE HEALTH SERVICES	1335 S ONEIDA ST
525264	MANORCARE HEALTH SERVICES	1335 S ONEIDA ST
525264	MANORCARE HEALTH SERVICES	1335 S ONEIDA ST
525264	MANORCARE HEALTH SERVICES	1335 S ONEIDA ST

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

APPLETON	WI	54915	(920) 731-6646
APPLETON	WI	54915	(920) 731-6646
APPLETON	WI	54915	(920) 731-6646
APPLETON	WI	54915	(920) 731-6646
APPLETON	WI	54915	(920) 731-6646
APPLETON	WI	54915	(920) 731-6646
APPLETON	WI	54915	(920) 731-6646
APPLETON	WI	54915	(920) 731-6646
APPLETON	WI	54915	(920) 731-6646

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

04/07/2008	05/02/2008
06/17/2008	09/05/2008
06/17/2008	09/05/2008
06/17/2008	09/05/2008
06/17/2008	09/05/2008
06/17/2008	09/05/2008
06/17/2008	09/05/2008
06/17/2008	07/13/2008
06/17/2008	09/05/2008

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Resident Assessment Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Nutrition and Dietary Deficiencies
Health	Quality Care Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

emergencies, and give them out properly.		
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Immediate jeopardy to resident health or safety
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Immediate jeopardy to resident health or safety
Provide food in a way that meets a resident's needs.	Isolated	Immediate jeopardy to resident health or safety
Make sure that residents who cannot care for themselves	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525264	MANORCARE HEALTH SERVICES	1335 S ONEIDA ST
525264	MANORCARE HEALTH SERVICES	1335 S ONEIDA ST
525264	MANORCARE HEALTH SERVICES	1335 S ONEIDA ST
525264	MANORCARE HEALTH SERVICES	1335 S ONEIDA ST
525264	MANORCARE HEALTH SERVICES	1335 S ONEIDA ST

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

APPLETON	WI	54915	(920) 731-6646
APPLETON	WI	54915	(920) 731-6646
APPLETON	WI	54915	(920) 731-6646
APPLETON	WI	54915	(920) 731-6646
APPLETON	WI	54915	(920) 731-6646

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

06/17/2008	09/05/2008
08/05/2008	09/05/2008
08/05/2008	09/05/2008
08/05/2008	09/05/2008
08/05/2008	09/05/2008

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Nutrition and Dietary Deficiencies
Health	Quality Care Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

cannot care for themselves receive help with eating/drinking, grooming and hygiene.		harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated	Minimal harm or potential for actual harm
Provide food in a way that meets a resident's needs.	Isolated	Immediate jeopardy to resident health or safety
Give each resident care and	Isolated	Immediate jeopardy to resident health or

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525264	MANORCARE HEALTH SERVICES	1335 S ONEIDA ST
525264	MANORCARE HEALTH SERVICES	1335 S ONEIDA ST
525264	MANORCARE HEALTH SERVICES	1335 S ONEIDA ST
525264	MANORCARE HEALTH SERVICES	1335 S ONEIDA ST
525264	MANORCARE HEALTH SERVICES	1335 S ONEIDA ST
525264	MANORCARE HEALTH SERVICES	1335 S ONEIDA ST
525264	MANORCARE HEALTH SERVICES	1335 S ONEIDA ST

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

APPLETON	WI	54915	(920) 731-6646
APPLETON	WI	54915	(920) 731-6646
APPLETON	WI	54915	(920) 731-6646
APPLETON	WI	54915	(920) 731-6646
APPLETON	WI	54915	(920) 731-6646
APPLETON	WI	54915	(920) 731-6646
APPLETON	WI	54915	(920) 731-6646

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

08/05/2008	09/05/2008
08/05/2008	09/05/2008
02/03/2009	02/27/2009
06/17/2009	08/03/2009
06/17/2009	08/03/2009
02/09/2010	02/22/2010
02/09/2010	02/22/2010

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Assessment Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Administration Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

services to get or keep the highest quality of life possible.		safety
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Have a program to keep infection from spreading.	Isolated	Minimal harm or potential for actual harm
Make sure that nurse aides show they have the skills to be able to care for residents.	Widespread	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid	Isolated	Minimal harm or potential for actual

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525264	MANORCARE HEALTH SERVICES	1335 S ONEIDA ST
525265	BETHANY ST JOSEPH CARE CTR	2501 SHELBY RD
525265	BETHANY ST JOSEPH CARE CTR	2501 SHELBY RD
525265	BETHANY ST JOSEPH CARE CTR	2501 SHELBY RD
525265	BETHANY ST JOSEPH CARE CTR	2501 SHELBY RD
525266	OAK PARK NURSING AND REHAB CTR	718 JUPITER DRIVE
525266	OAK PARK NURSING AND REHAB CTR	718 JUPITER DRIVE
525266	OAK PARK NURSING AND REHAB CTR	718 JUPITER DRIVE

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

APPLETON	WI	54915	(920) 731-6646
LA CROSSE	WI	54601	(608) 788-5700
LA CROSSE	WI	54601	(608) 788-5700
LA CROSSE	WI	54601	(608) 788-5700
LA CROSSE	WI	54601	(608) 788-5700
MADISON	WI	53718	(608) 663-8600
MADISON	WI	53718	(608) 663-8600
MADISON	WI	53718	(608) 663-8600

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

10/28/2010	01/01/1900
04/21/2009	05/21/2009
04/21/2009	05/21/2009
10/08/2009	11/08/2009
01/12/2011	01/31/2011
02/19/2009	04/07/2009
02/19/2009	04/07/2009
02/19/2009	04/07/2009

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Rights Deficiencies
Health	Mistreatment Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

mistreatment, neglect and abuse of residents and theft of residents' property.		harm
Allow residents to easily see the results of the nursing home's most recent survey.	Widespread	Potential for minimal harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Provide enough notice before discharging or transferring a resident.	Isolated	Minimal harm or potential for actual harm
Try to resolve each resident's complaints quickly.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525266	OAK PARK NURSING AND REHAB CTR	718 JUPITER DRIVE
525266	OAK PARK NURSING AND REHAB CTR	718 JUPITER DRIVE
525266	OAK PARK NURSING AND REHAB CTR	718 JUPITER DRIVE
525266	OAK PARK NURSING AND REHAB CTR	718 JUPITER DRIVE
525270	ALL ABOUT LIFE REHAB CTR	115 E ARNDT ST
525270	ALL ABOUT LIFE REHAB CTR	115 E ARNDT ST
525270	ALL ABOUT LIFE REHAB CTR	115 E ARNDT ST

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

MADISON	WI	53718	(608) 663-8600
MADISON	WI	53718	(608) 663-8600
MADISON	WI	53718	(608) 663-8600
MADISON	WI	53718	(608) 663-8600
FOND DU LAC	WI	54935	(920) 923-7040
FOND DU LAC	WI	54935	(920) 923-7040
FOND DU LAC	WI	54935	(920) 923-7040

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

02/19/2009	04/20/2009
01/06/2010	01/07/2010
12/07/2010	01/06/2011
12/07/2010	01/06/2011
05/08/2008	06/10/2008
05/08/2008	06/10/2008
08/27/2008	09/27/2008

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Resident Assessment Deficiencies
Health	Mistreatment Deficiencies
Health	Environmental Deficiencies
Health	Environmental Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

area is free of dangers that cause accidents.		harm
Give each resident enough fluids to keep them healthy and prevent dehydration.	Isolated	Immediate jeopardy to resident health or safety
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Widespread	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525270	ALL ABOUT LIFE REHAB CTR	115 E ARNDT ST
525270	ALL ABOUT LIFE REHAB CTR	115 E ARNDT ST
525270	ALL ABOUT LIFE REHAB CTR	115 E ARNDT ST
525270	ALL ABOUT LIFE REHAB CTR	115 E ARNDT ST
525270	ALL ABOUT LIFE REHAB CTR	115 E ARNDT ST
525270	ALL ABOUT LIFE REHAB CTR	115 E ARNDT ST
525270	ALL ABOUT LIFE REHAB CTR	115 E ARNDT ST
525270	ALL ABOUT LIFE REHAB CTR	115 E ARNDT ST
525273	BELOIT HEALTH AND REHAB CTR	1905 W HART RD
525273	BELOIT HEALTH AND REHAB CTR	1905 W HART RD

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

FOND DU LAC	WI	54935	(920) 923-7040
FOND DU LAC	WI	54935	(920) 923-7040
FOND DU LAC	WI	54935	(920) 923-7040
FOND DU LAC	WI	54935	(920) 923-7040
FOND DU LAC	WI	54935	(920) 923-7040
FOND DU LAC	WI	54935	(920) 923-7040
FOND DU LAC	WI	54935	(920) 923-7040
BELOIT	WI	53511	(608) 365-2554
BELOIT	WI	53511	(608) 365-2554

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

11/13/2008	12/13/2008
11/13/2008	12/13/2008
08/06/2009	09/06/2009
08/06/2009	09/06/2009
10/21/2009	11/21/2009
10/21/2009	11/21/2009
01/26/2011	02/26/2011
03/13/2008	05/15/2008
04/10/2008	05/15/2008

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Rights Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Nutrition and Dietary Deficiencies
Health	Quality Care Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

accidents.		
Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Isolated	Minimal harm or potential for actual harm
Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm
Make sure that each resident's nutritional needs were met.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Make sure that the attending doctor orders special diets.	Isolated	Minimal harm or potential for actual harm
Give each resident enough fluids to keep them healthy and prevent dehydration.	Isolated	Actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525273	BELOIT HEALTH AND REHAB CTR	1905 W HART RD
525273	BELOIT HEALTH AND REHAB CTR	1905 W HART RD
525273	BELOIT HEALTH AND REHAB CTR	1905 W HART RD
525273	BELOIT HEALTH AND REHAB CTR	1905 W HART RD
525273	BELOIT HEALTH AND REHAB CTR	1905 W HART RD
525273	BELOIT HEALTH AND REHAB CTR	1905 W HART RD
525273	BELOIT HEALTH AND REHAB CTR	1905 W HART RD

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

BELOIT	WI	53511	(608) 365-2554
BELOIT	WI	53511	(608) 365-2554
BELOIT	WI	53511	(608) 365-2554
BELOIT	WI	53511	(608) 365-2554
BELOIT	WI	53511	(608) 365-2554
BELOIT	WI	53511	(608) 365-2554
BELOIT	WI	53511	(608) 365-2554

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

04/10/2008	06/11/2008
04/10/2008	05/15/2008
04/10/2008	06/11/2008
04/10/2008	06/11/2008
04/10/2008	05/15/2008
06/18/2008	07/22/2008
06/18/2008	07/22/2008

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Administration Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm
Make sure that each resident's nutritional needs were met.	Isolated	Actual harm
Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Immediate jeopardy to resident health or safety
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a	Isolated	Actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525273	BELOIT HEALTH AND REHAB CTR	1905 W HART RD
525273	BELOIT HEALTH AND REHAB CTR	1905 W HART RD
525273	BELOIT HEALTH AND REHAB CTR	1905 W HART RD
525273	BELOIT HEALTH AND REHAB CTR	1905 W HART RD
525273	BELOIT HEALTH AND REHAB CTR	1905 W HART RD
525273	BELOIT HEALTH AND REHAB CTR	1905 W HART RD
525273	BELOIT HEALTH AND REHAB CTR	1905 W HART RD
525273	BELOIT HEALTH AND REHAB CTR	1905 W HART RD

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

BELOIT	WI	53511	(608) 365-2554
BELOIT	WI	53511	(608) 365-2554
BELOIT	WI	53511	(608) 365-2554
BELOIT	WI	53511	(608) 365-2554
BELOIT	WI	53511	(608) 365-2554
BELOIT	WI	53511	(608) 365-2554
BELOIT	WI	53511	(608) 365-2554
BELOIT	WI	53511	(608) 365-2554

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

10/13/2008	11/13/2008
10/13/2008	11/13/2008
10/13/2008	11/13/2008
12/30/2008	02/04/2009
12/30/2008	02/04/2009
12/30/2008	02/04/2009
12/30/2008	02/04/2009
12/30/2008	02/03/2009

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Pharmacy Service Deficiencies
Health	Environmental Deficiencies
Health	Administration Deficiencies
Health	Administration Deficiencies
Health	Resident Assessment Deficiencies
Health	Administration Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

need to alter treatment significantly, or the resident must be transferred or discharged.		
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Isolated	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Pattern	Minimal harm or potential for actual harm
post nurse staffing information.	Widespread	Potential for minimal harm
Give lab tests only when the attending doctor ordered them.	Isolated	Minimal harm or potential for actual harm
Make sure that doctors see a resident's plan of care at every visit and make notes about progress and orders in writing.	Pattern	Minimal harm or potential for actual harm
Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525273	BELOIT HEALTH AND REHAB CTR	1905 W HART RD
525273	BELOIT HEALTH AND REHAB CTR	1905 W HART RD
525273	BELOIT HEALTH AND REHAB CTR	1905 W HART RD
525273	BELOIT HEALTH AND REHAB CTR	1905 W HART RD
525273	BELOIT HEALTH AND REHAB CTR	1905 W HART RD
525273	BELOIT HEALTH AND REHAB CTR	1905 W HART RD
525273	BELOIT HEALTH AND REHAB CTR	1905 W HART RD
525273	BELOIT HEALTH AND REHAB CTR	1905 W HART RD
525273	BELOIT HEALTH AND REHAB CTR	1905 W HART RD

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

BELOIT	WI	53511	(608) 365-2554
BELOIT	WI	53511	(608) 365-2554
BELOIT	WI	53511	(608) 365-2554
BELOIT	WI	53511	(608) 365-2554
BELOIT	WI	53511	(608) 365-2554
BELOIT	WI	53511	(608) 365-2554
BELOIT	WI	53511	(608) 365-2554
BELOIT	WI	53511	(608) 365-2554
BELOIT	WI	53511	(608) 365-2554

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

12/30/2008	02/17/2009
12/30/2008	02/04/2009
12/30/2008	02/04/2009
12/30/2008	02/04/2009
12/30/2008	02/04/2009
12/30/2008	02/04/2009
12/30/2008	02/04/2009
12/30/2008	02/04/2009
12/30/2008	02/04/2009

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Assessment Deficiencies
Health	Resident Assessment Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Immediate jeopardy to resident health or safety
Make sure that each resident's nutritional needs were met.	Isolated	Actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Immediate jeopardy to resident health or safety
Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Make a complete assessment that covers all questions for areas that are listed in official regulations.	Pattern	Minimal harm or potential for actual harm
Develop a complete care plan	Pattern	Minimal harm or potential for actual

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525273	BELOIT HEALTH AND REHAB CTR	1905 W HART RD
525273	BELOIT HEALTH AND REHAB CTR	1905 W HART RD
525273	BELOIT HEALTH AND REHAB CTR	1905 W HART RD
525273	BELOIT HEALTH AND REHAB CTR	1905 W HART RD
525273	BELOIT HEALTH AND REHAB CTR	1905 W HART RD
525273	BELOIT HEALTH AND REHAB CTR	1905 W HART RD

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

BELOIT	WI	53511	(608) 365-2554
BELOIT	WI	53511	(608) 365-2554
BELOIT	WI	53511	(608) 365-2554
BELOIT	WI	53511	(608) 365-2554
BELOIT	WI	53511	(608) 365-2554
BELOIT	WI	53511	(608) 365-2554

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

12/30/2008	02/04/2009
12/30/2008	02/04/2009
12/30/2008	02/04/2009
07/08/2009	08/04/2009
07/08/2009	08/04/2009
03/31/2010	04/30/2010

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Administration Deficiencies
Health	Quality Care Deficiencies

that meets all of a resident's needs, with timetables and actions that can be measured.		harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Actual harm
Honor all of the resident's rights as a resident of the nursing home and as a citizen or resident of the United States.	Isolated	Minimal harm or potential for actual harm
Give each resident enough fluids to keep them healthy and prevent dehydration.	Isolated	Actual harm
Give or get lab tests to meet the needs of residents.	Isolated	Actual harm
Properly care for residents needing special services, including: injections, colostomy,	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525274	MANORCARE HEALTH SERVICES	265 S NATIONAL AVE
525274	MANORCARE HEALTH SERVICES	265 S NATIONAL AVE
525276	ST MARYS CARE CTR	3401 MAPLE GROVE DR
525276	ST MARYS CARE CTR	3401 MAPLE GROVE DR
525276	ST MARYS CARE CTR	3401 MAPLE GROVE DR
525276	ST MARYS CARE CTR	3401 MAPLE GROVE

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

FOND DU LAC	WI	54935	(920) 922-7342
FOND DU LAC	WI	54935	(920) 922-7342
MADISON	WI	53719	(608) 845-1000
MADISON	WI	53719	(608) 845-1000
MADISON	WI	53719	(608) 845-1000
MADISON	WI	53719	(608) 845-1000

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

02/08/2010	03/08/2010
02/08/2010	03/08/2010
10/21/2008	11/11/2008
10/21/2008	11/11/2008
10/21/2008	11/11/2008
03/18/2009	04/18/2009

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Assessment Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.		
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Immediate jeopardy to resident health or safety
Give professional services that meet a professional standard of quality.	Isolated	Actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Immediate jeopardy to resident health or safety
Make sure that the nursing home	Isolated	Minimal harm or potential for actual

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

		DR
525276	ST MARYS CARE CTR	3401 MAPLE GROVE DR
525276	ST MARYS CARE CTR	3401 MAPLE GROVE DR
525276	ST MARYS CARE CTR	3401 MAPLE GROVE DR
525276	ST MARYS CARE CTR	3401 MAPLE GROVE DR
525279	TUDOR OAKS HEALTH CENTER	S77 W12929 MCSHANE DR

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

MADISON	WI	53719	(608) 845-1000
MADISON	WI	53719	(608) 845-1000
MADISON	WI	53719	(608) 845-1000
MADISON	WI	53719	(608) 845-1000
MUSKEGO	WI	53150	(414) 529-0100

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

03/18/2009	04/18/2009
03/18/2009	04/18/2009
05/04/2009	06/03/2009
04/14/2010	05/30/2010
06/18/2009	07/10/2009

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Pharmacy Service Deficiencies
Health	Resident Rights Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

area is free of dangers that cause accidents.		harm
Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Isolated	Minimal harm or potential for actual harm
Try to resolve each resident's complaints quickly.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Pattern	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525279	TUDOR OAKS HEALTH CENTER	S77 W12929 MCSHANE DR
525281	WOODSTOCK HEALTH AND REHAB	3415 N SHERIDAN RD
525281	WOODSTOCK HEALTH AND REHAB	3415 N SHERIDAN RD
525281	WOODSTOCK HEALTH AND REHAB	3415 N SHERIDAN RD
525281	WOODSTOCK HEALTH AND REHAB	3415 N SHERIDAN RD
525281	WOODSTOCK HEALTH AND REHAB	3415 N SHERIDAN RD

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

MUSKEGO	WI	53150	(414) 529-0100
KENOSHA	WI	53140	(262) 657-6175
KENOSHA	WI	53140	(262) 657-6175
KENOSHA	WI	53140	(262) 657-6175
KENOSHA	WI	53140	(262) 657-6175
KENOSHA	WI	53140	(262) 657-6175

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

08/12/2009	09/10/2009
09/21/2009	10/21/2009
09/21/2009	10/21/2009
09/21/2009	10/21/2009
04/29/2010	06/03/2010
04/29/2010	06/03/2010

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Nutrition and Dietary Deficiencies
Health	Resident Rights Deficiencies
Health	Environmental Deficiencies
Health	Mistreatment Deficiencies

residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.		
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.	Isolated	Minimal harm or potential for actual harm
Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Isolated	Minimal harm or potential for actual harm
Provide services to meet the needs and preferences of each resident.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Immediate jeopardy to resident health or safety
1) Hire only people who have no legal history of abusing,	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525281	WOODSTOCK HEALTH AND REHAB	3415 N SHERIDAN RD
525281	WOODSTOCK HEALTH AND REHAB	3415 N SHERIDAN RD
525282	HOSPITALITY NUR REHAB CTR	8633 32ND AVE
525282	HOSPITALITY NUR REHAB CTR	8633 32ND AVE
525282	HOSPITALITY NUR REHAB CTR	8633 32ND AVE

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

KENOSHA	WI	53140	(262) 657-6175
KENOSHA	WI	53140	(262) 657-6175
KENOSHA	WI	53142	(262) 694-8300
KENOSHA	WI	53142	(262) 694-8300
KENOSHA	WI	53142	(262) 694-8300

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

04/29/2010	06/03/2010
06/03/2010	06/11/2010
11/14/2008	12/14/2008
11/14/2008	12/14/2008
02/17/2009	03/17/2009

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Mistreatment Deficiencies
Health	Pharmacy Service Deficiencies
Health	Resident Rights Deficiencies
Health	Environmental Deficiencies
Health	Administration Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.		
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Keep accurate and appropriate	Pattern	Potential for minimal harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525282	HOSPITALITY NUR REHAB CTR	8633 32ND AVE
525282	HOSPITALITY NUR REHAB CTR	8633 32ND AVE
525282	HOSPITALITY NUR REHAB CTR	8633 32ND AVE
525282	HOSPITALITY NUR REHAB CTR	8633 32ND AVE
525282	HOSPITALITY NUR REHAB CTR	8633 32ND AVE
525282	HOSPITALITY NUR REHAB CTR	8633 32ND AVE
525282	HOSPITALITY NUR REHAB CTR	8633 32ND AVE
525282	HOSPITALITY NUR REHAB CTR	8633 32ND AVE
525286	JULIETTE MANOR	169 E HURON ST

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

KENOSHA	WI	53142	(262) 694-8300
KENOSHA	WI	53142	(262) 694-8300
KENOSHA	WI	53142	(262) 694-8300
KENOSHA	WI	53142	(262) 694-8300
KENOSHA	WI	53142	(262) 694-8300
KENOSHA	WI	53142	(262) 694-8300
KENOSHA	WI	53142	(262) 694-8300
KENOSHA	WI	53142	(262) 694-8300
BERLIN	WI	54923	(920) 361-3092

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

04/29/2009	06/17/2009
06/17/2009	07/08/2009
06/17/2009	07/08/2009
06/17/2009	07/08/2009
06/17/2009	07/08/2009
09/28/2009	10/28/2009
09/27/2010	10/22/2010
08/26/2009	09/26/2009

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Resident Assessment Deficiencies
Health	Pharmacy Service Deficiencies
Health	Pharmacy Service Deficiencies
Health	Environmental Deficiencies
Health	Administration Deficiencies
Health	Mistreatment Deficiencies

medical records.		
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Make sure that residents are safe from serious medication errors.	Isolated	Minimal harm or potential for actual harm
Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Pattern	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing,	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525286	JULIETTE MANOR	169 E HURON ST
525286	JULIETTE MANOR	169 E HURON ST
525290	ORCHARD MANOR	8800 HWY 61
525290	ORCHARD MANOR	8800 HWY 61
525290	ORCHARD MANOR	8800 HWY 61

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

BERLIN	WI	54923	(920) 361-3092
BERLIN	WI	54923	(920) 361-3092
LANCASTER	WI	53813	(608) 723-2113
LANCASTER	WI	53813	(608) 723-2113
LANCASTER	WI	53813	(608) 723-2113

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

08/26/2009	09/26/2009
08/26/2009	09/26/2009
10/16/2008	11/14/2008
10/16/2008	11/14/2008
08/23/2010	09/20/2010

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.		harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525290	ORCHARD MANOR	8800 HWY 61
525292	MONROE MNR NUR REHAB	516 26TH AVE
525292	MONROE MNR NUR REHAB	516 26TH AVE
525292	MONROE MNR NUR REHAB	516 26TH AVE
525292	MONROE MNR NUR REHAB	516 26TH AVE
525292	MONROE MNR NUR REHAB	516 26TH AVE
525292	MONROE MNR NUR REHAB	516 26TH AVE
525292	MONROE MNR NUR REHAB	516 26TH AVE
525292	MONROE MNR NUR REHAB	516 26TH AVE

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

LANCASTER	WI	53813	(608) 723-2113
MONROE	WI	53566	(608) 325-9141
MONROE	WI	53566	(608) 325-9141
MONROE	WI	53566	(608) 325-9141
MONROE	WI	53566	(608) 325-9141
MONROE	WI	53566	(608) 325-9141
MONROE	WI	53566	(608) 325-9141
MONROE	WI	53566	(608) 325-9141

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

08/23/2010	09/20/2010
05/28/2008	06/27/2008
05/28/2008	06/27/2008
05/28/2008	06/27/2008
05/28/2008	06/27/2008
08/12/2009	09/16/2009
08/12/2009	09/16/2009
08/12/2009	09/16/2009

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Administration Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Develop/implement required procedures for the administration of immunizations.	Isolated	Minimal harm or potential for actual harm
post nurse staffing information.	Widespread	Potential for minimal harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Give each resident enough fluids to keep them healthy and prevent dehydration.	Isolated	Actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a	Isolated	Actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525292	MONROE MNR NUR REHAB	516 26TH AVE
525292	MONROE MNR NUR REHAB	516 26TH AVE
525292	MONROE MNR NUR REHAB	516 26TH AVE
525292	MONROE MNR NUR REHAB	516 26TH AVE
525292	MONROE MNR NUR REHAB	516 26TH AVE
525292	MONROE MNR NUR REHAB	516 26TH AVE
525292	MONROE MNR NUR REHAB	516 26TH AVE

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

MONROE	WI	53566	(608) 325-9141
MONROE	WI	53566	(608) 325-9141
MONROE	WI	53566	(608) 325-9141
MONROE	WI	53566	(608) 325-9141
MONROE	WI	53566	(608) 325-9141
MONROE	WI	53566	(608) 325-9141
MONROE	WI	53566	(608) 325-9141

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

01/14/2010	02/14/2010
01/14/2010	02/14/2010
01/14/2010	02/14/2010
09/15/2010	10/15/2010
09/15/2010	10/15/2010
09/15/2010	10/15/2010

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Administration Deficiencies

major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.		
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Isolated	Minimal harm or potential for actual harm
Quickly tell the resident's doctor the results of lab tests.	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525292	MONROE MNR NUR REHAB	516 26TH AVE
525292	MONROE MNR NUR REHAB	516 26TH AVE
525292	MONROE MNR NUR REHAB	516 26TH AVE
525292	MONROE MNR NUR REHAB	516 26TH AVE
525292	MONROE MNR NUR REHAB	516 26TH AVE
525292	MONROE MNR NUR REHAB	516 26TH AVE

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

MONROE	WI	53566	(608) 325-9141
MONROE	WI	53566	(608) 325-9141
MONROE	WI	53566	(608) 325-9141
MONROE	WI	53566	(608) 325-9141
MONROE	WI	53566	(608) 325-9141
MONROE	WI	53566	(608) 325-9141

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

09/15/2010	10/15/2010
09/15/2010	10/15/2010
09/15/2010	10/15/2010
12/07/2010	01/07/2011
12/07/2010	01/07/2011
12/07/2010	01/07/2011

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Administration Deficiencies
Health	Resident Assessment Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Assessment Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Make sure that each resident	Isolated	Minimal harm or potential for actual

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525299	NORTHPOINT MED AND REHAB CTR	1850 BOWEN ST
525299	NORTHPOINT MED AND REHAB CTR	1850 BOWEN ST
525299	NORTHPOINT MED AND REHAB CTR	1850 BOWEN ST
525299	NORTHPOINT MED AND REHAB CTR	1850 BOWEN ST
525299	NORTHPOINT MED AND REHAB CTR	1850 BOWEN ST
525299	NORTHPOINT MED AND REHAB CTR	1850 BOWEN ST
525299	NORTHPOINT MED AND REHAB CTR	1850 BOWEN ST
525299	NORTHPOINT MED AND REHAB CTR	1850 BOWEN ST

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

OSHKOSH	WI	54901	(920) 233-4011
OSHKOSH	WI	54901	(920) 233-4011
OSHKOSH	WI	54901	(920) 233-4011
OSHKOSH	WI	54901	(920) 233-4011
OSHKOSH	WI	54901	(920) 233-4011
OSHKOSH	WI	54901	(920) 233-4011
OSHKOSH	WI	54901	(920) 233-4011
OSHKOSH	WI	54901	(920) 233-4011

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

04/02/2008	04/22/2008
09/23/2009	10/23/2009
01/08/2010	02/07/2010
01/08/2010	02/07/2010
01/08/2010	02/07/2010
01/08/2010	02/07/2010
01/08/2010	02/07/2010
07/06/2010	07/23/2010

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Resident Assessment Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

who enters the nursing home without a catheter is not given a catheter, unless it is necessary.		harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm
Try to resolve each resident's complaints quickly.	Isolated	Minimal harm or potential for actual harm
Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Pattern	Potential for minimal harm
Make sure that residents receive treatment/services to continue to be able to care for themselves, unless a change is unavoidable.	Isolated	Minimal harm or potential for actual harm
Make a complete assessment	Isolated	Minimal harm or potential for actual

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525299	NORTHPOINT MED AND REHAB CTR	1850 BOWEN ST
525299	NORTHPOINT MED AND REHAB CTR	1850 BOWEN ST
525299	NORTHPOINT MED AND REHAB CTR	1850 BOWEN ST
525299	NORTHPOINT MED AND REHAB CTR	1850 BOWEN ST
525299	NORTHPOINT MED AND REHAB CTR	1850 BOWEN ST
525299	NORTHPOINT MED AND REHAB CTR	1850 BOWEN ST

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

OSHKOSH	WI	54901	(920) 233-4011
OSHKOSH	WI	54901	(920) 233-4011
OSHKOSH	WI	54901	(920) 233-4011
OSHKOSH	WI	54901	(920) 233-4011
OSHKOSH	WI	54901	(920) 233-4011
OSHKOSH	WI	54901	(920) 233-4011

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

07/06/2010	07/23/2010
07/06/2010	07/23/2010
07/06/2010	07/23/2010
02/16/2011	03/09/2011
02/16/2011	03/09/2011

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Assessment Deficiencies
Health	Resident Assessment Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Immediate jeopardy to resident health or safety
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Immediate jeopardy to resident health or safety
Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525299	NORTHPOINT MED AND REHAB CTR	1850 BOWEN ST
525304	MARSHFIELD CARE CENTER	814 W 14TH ST
525305	CAPITOL LAKES HEALTH CENTER	333 W MAIN ST
525305	CAPITOL LAKES HEALTH CENTER	333 W MAIN ST
525305	CAPITOL LAKES HEALTH CENTER	333 W MAIN ST
525305	CAPITOL LAKES HEALTH CENTER	333 W MAIN ST

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

OSHKOSH	WI	54901	(920) 233-4011
MARSHFIELD	WI	54449	(715) 387-1188
MADISON	WI	53703	(608) 283-2100
MADISON	WI	53703	(608) 283-2100
MADISON	WI	53703	(608) 283-2100
MADISON	WI	53703	(608) 283-2100

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

02/16/2011	03/09/2011
07/22/2008	08/01/2008
06/23/2009	07/23/2009
06/23/2009	07/23/2009
06/23/2009	07/23/2009
10/06/2010	11/05/2010

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Environmental Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Pharmacy Service Deficiencies
Health	Administration Deficiencies
Health	Administration Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

investigate any acts or reports of abuse, neglect or mistreatment of residents.		
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.	Pattern	Potential for minimal harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Isolated	Minimal harm or potential for actual harm
Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm
Keep accurate and appropriate medical records.	Pattern	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525305	CAPITOL LAKES HEALTH CENTER	333 W MAIN ST
525305	CAPITOL LAKES HEALTH CENTER	333 W MAIN ST
525305	CAPITOL LAKES HEALTH CENTER	333 W MAIN ST
525306	GOLDEN LIVINGCENTER-DORCHESTER	200 N SEVENTH AVE
525307	PARKVIEW MNR HLTH REHAB CTR	2961 ST ANTHONY DR
525307	PARKVIEW MNR HLTH REHAB CTR	2961 ST ANTHONY DR
525307	PARKVIEW MNR HLTH REHAB CTR	2961 ST ANTHONY DR
525307	PARKVIEW MNR HLTH REHAB CTR	2961 ST ANTHONY DR

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

MADISON	WI	53703	(608) 283-2100
MADISON	WI	53703	(608) 283-2100
MADISON	WI	53703	(608) 283-2100
STURGEON BAY	WI	54235	(920) 743-6274
GREEN BAY	WI	54311	(920) 468-0861
GREEN BAY	WI	54311	(920) 468-0861
GREEN BAY	WI	54311	(920) 468-0861
GREEN BAY	WI	54311	(920) 468-0861

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

10/06/2010	11/05/2010
10/06/2010	11/05/2010
10/06/2010	11/05/2010
09/04/2009	10/01/2009
01/11/2008	02/11/2008
01/11/2008	02/11/2008
09/03/2008	10/03/2008
10/15/2008	11/12/2008

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Resident Assessment Deficiencies
Health	Resident Assessment Deficiencies
Health	Quality Care Deficiencies
Health	Resident Assessment Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm
Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated	Minimal harm or potential for actual harm
Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Make sure that residents with reduced range of motion get	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525307	PARKVIEW MNR HLTH REHAB CTR	2961 ST ANTHONY DR
525307	PARKVIEW MNR HLTH REHAB CTR	2961 ST ANTHONY DR
525307	PARKVIEW MNR HLTH REHAB CTR	2961 ST ANTHONY DR
525307	PARKVIEW MNR HLTH REHAB CTR	2961 ST ANTHONY DR
525307	PARKVIEW MNR HLTH REHAB CTR	2961 ST ANTHONY DR
525307	PARKVIEW MNR HLTH REHAB CTR	2961 ST ANTHONY DR
525307	PARKVIEW MNR HLTH REHAB CTR	2961 ST ANTHONY DR
525307	PARKVIEW MNR HLTH REHAB CTR	2961 ST ANTHONY DR

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

GREEN BAY	WI	54311	(920) 468-0861
GREEN BAY	WI	54311	(920) 468-0861
GREEN BAY	WI	54311	(920) 468-0861
GREEN BAY	WI	54311	(920) 468-0861
GREEN BAY	WI	54311	(920) 468-0861
GREEN BAY	WI	54311	(920) 468-0861
GREEN BAY	WI	54311	(920) 468-0861
GREEN BAY	WI	54311	(920) 468-0861

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

10/15/2008	11/12/2008
10/15/2008	11/12/2008
12/11/2008	12/11/2008
12/11/2008	12/11/2008
04/22/2009	05/07/2009
04/22/2009	05/11/2009
04/29/2009	05/19/2009
04/29/2009	05/19/2009

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Nutrition and Dietary Deficiencies
Health	Quality Care Deficiencies
Health	Pharmacy Service Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Resident Assessment Deficiencies

proper treatment and services to increase range of motion.		
Make sure that the attending doctor orders special diets.	Isolated	Minimal harm or potential for actual harm
Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm
Properly mark drugs and other similar products.	Pattern	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Pattern	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated	Minimal harm or potential for actual harm
Give each resident enough fluids to keep them healthy and prevent dehydration.	Isolated	Actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525307	PARKVIEW MNR HLTH REHAB CTR	2961 ST ANTHONY DR
525307	PARKVIEW MNR HLTH REHAB CTR	2961 ST ANTHONY DR
525309	GOLDEN LIVINGCENTER-COLONIAL MNR	1616 W BENDER RD
525309	GOLDEN LIVINGCENTER-COLONIAL MNR	1616 W BENDER RD

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

GREEN BAY	WI	54311	(920) 468-0861
GREEN BAY	WI	54311	(920) 468-0861
GLENDALE	WI	53209	(414) 228-8700
GLENDALE	WI	53209	(414) 228-8700

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

04/29/2009	05/19/2009
01/11/2011	02/04/2011
03/05/2008	04/05/2008
02/19/2009	03/19/2009

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies
Health	Administration Deficiencies

actions that can be measured.		
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Keep accurate and appropriate	Pattern	Potential for minimal harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525309	GOLDEN LIVINGCENTER-COLONIAL MNR	1616 W BENDER RD
525309	GOLDEN LIVINGCENTER-COLONIAL MNR	1616 W BENDER RD
525309	GOLDEN LIVINGCENTER-COLONIAL MNR	1616 W BENDER RD
525309	GOLDEN LIVINGCENTER-COLONIAL MNR	1616 W BENDER RD
525309	GOLDEN LIVINGCENTER-COLONIAL MNR	1616 W BENDER RD
525309	GOLDEN LIVINGCENTER-COLONIAL MNR	1616 W BENDER RD
525309	GOLDEN LIVINGCENTER-COLONIAL MNR	1616 W BENDER RD

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

GLENDALE	WI	53209	(414) 228-8700
GLENDALE	WI	53209	(414) 228-8700
GLENDALE	WI	53209	(414) 228-8700
GLENDALE	WI	53209	(414) 228-8700
GLENDALE	WI	53209	(414) 228-8700
GLENDALE	WI	53209	(414) 228-8700
GLENDALE	WI	53209	(414) 228-8700
GLENDALE	WI	53209	(414) 228-8700

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

04/15/2009	05/15/2009
04/15/2009	05/15/2009
05/07/2009	06/07/2009
06/04/2009	06/30/2009
06/04/2009	06/30/2009
10/26/2009	11/15/2009
04/29/2010	06/16/2010

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Pharmacy Service Deficiencies
Health	Resident Rights Deficiencies
Health	Administration Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

medical records.		
Keep safe, clean and homelike surroundings.	Pattern	Potential for minimal harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Isolated	Minimal harm or potential for actual harm
Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.	Pattern	Minimal harm or potential for actual harm
1) Review the work of each nurse aide every year; or 2) give regular training for the nurse aides.	Pattern	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Give each resident care and	Isolated	Actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525309	GOLDEN LIVINGCENTER-COLONIAL MNR	1616 W BENDER RD
525309	GOLDEN LIVINGCENTER-COLONIAL MNR	1616 W BENDER RD
525309	GOLDEN LIVINGCENTER-COLONIAL MNR	1616 W BENDER RD
525309	GOLDEN LIVINGCENTER-COLONIAL MNR	1616 W BENDER RD
525309	GOLDEN LIVINGCENTER-COLONIAL MNR	1616 W BENDER RD
525309	GOLDEN LIVINGCENTER-COLONIAL MNR	1616 W BENDER RD

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

GLENDALE	WI	53209	(414) 228-8700
GLENDALE	WI	53209	(414) 228-8700
GLENDALE	WI	53209	(414) 228-8700
GLENDALE	WI	53209	(414) 228-8700
GLENDALE	WI	53209	(414) 228-8700
GLENDALE	WI	53209	(414) 228-8700

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

04/29/2010	06/23/2010
04/29/2010	06/16/2010
04/29/2010	06/16/2010
04/29/2010	06/16/2010
04/29/2010	06/16/2010
06/16/2010	06/23/2010

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies
Health	Pharmacy Service Deficiencies
Health	Administration Deficiencies
Health	Resident Assessment Deficiencies

services to get or keep the highest quality of life possible.		
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated	Minimal harm or potential for actual harm
Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Isolated	Minimal harm or potential for actual harm
Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm
Make a complete assessment that covers all questions for areas	Pattern	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525309	GOLDEN LIVINGCENTER-COLONIAL MNR	1616 W BENDER RD
525309	GOLDEN LIVINGCENTER-COLONIAL MNR	1616 W BENDER RD
525311	TAYLOR PARK NURSING AND REHAB CTR	903 BOYCE DR
525311	TAYLOR PARK NURSING AND REHAB CTR	903 BOYCE DR
525311	TAYLOR PARK NURSING AND REHAB CTR	903 BOYCE DR
525311	TAYLOR PARK NURSING AND REHAB CTR	903 BOYCE DR
525311	TAYLOR PARK NURSING AND REHAB CTR	903 BOYCE DR
525311	TAYLOR PARK NURSING AND REHAB CTR	903 BOYCE DR
525311	TAYLOR PARK NURSING AND REHAB CTR	903 BOYCE DR

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

GLENDALE	WI	53209	(414) 228-8700
GLENDALE	WI	53209	(414) 228-8700
RHINELANDER	WI	54501	(715) 365-6816
RHINELANDER	WI	54501	(715) 365-6816
RHINELANDER	WI	54501	(715) 365-6816
RHINELANDER	WI	54501	(715) 365-6816
RHINELANDER	WI	54501	(715) 365-6816
RHINELANDER	WI	54501	(715) 365-6816
RHINELANDER	WI	54501	(715) 365-6816
RHINELANDER	WI	54501	(715) 365-6816

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

06/16/2010	06/23/2010
06/16/2010	06/23/2010
04/09/2008	04/24/2008
07/09/2008	01/01/1900
03/24/2009	04/06/2009
06/16/2009	07/08/2009
06/16/2009	07/08/2009
06/16/2009	07/08/2009
06/16/2009	07/08/2009

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Assessment Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies
Health	Administration Deficiencies
Health	Environmental Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Pharmacy Service Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

that are listed in official regulations.		
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Pattern	Minimal harm or potential for actual harm
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Pattern	Minimal harm or potential for actual harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated	Minimal harm or potential for actual harm
Hire a qualified activities director.	Widespread	Potential for minimal harm
Provide needed housekeeping and maintenance.	Isolated	Minimal harm or potential for actual harm
Try to resolve each resident's complaints quickly.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Pattern	Minimal harm or potential for actual harm
Make sure that each resident's nutritional needs were met.	Isolated	Minimal harm or potential for actual harm
Make sure that residents are safe from serious medication errors.	Pattern	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525311	TAYLOR PARK NURSING AND REHAB CTR	903 BOYCE DR
525311	TAYLOR PARK NURSING AND REHAB CTR	903 BOYCE DR
525311	TAYLOR PARK NURSING AND REHAB CTR	903 BOYCE DR
525311	TAYLOR PARK NURSING AND REHAB CTR	903 BOYCE DR
525311	TAYLOR PARK NURSING AND REHAB CTR	903 BOYCE DR
525311	TAYLOR PARK NURSING AND REHAB CTR	903 BOYCE DR
525313	WILLOWS NURSING AND REHAB	41 RICKEL RD

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

RHINELANDER	WI	54501	(715) 365-6816
RHINELANDER	WI	54501	(715) 365-6816
RHINELANDER	WI	54501	(715) 365-6816
RHINELANDER	WI	54501	(715) 365-6816
RHINELANDER	WI	54501	(715) 365-6816
RHINELANDER	WI	54501	(715) 365-6816
SUN PRAIRIE	WI	53590	(608) 837-8529

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

06/16/2009	07/08/2009
02/24/2010	03/19/2010
04/14/2010	05/12/2010
07/19/2010	08/05/2010
07/19/2010	09/10/2010
02/24/2011	03/16/2011
01/28/2008	02/28/2008

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Pharmacy Service Deficiencies
Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Isolated	Minimal harm or potential for actual harm
Protect residents from mistreatment, neglect, and/or theft of personal property.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Pattern	Immediate jeopardy to resident health or safety
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Immediately tell the resident, doctor, and a family member if:	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525313	WILLOWS NURSING AND REHAB	41 RICKEL RD
525313	WILLOWS NURSING AND REHAB	41 RICKEL RD
525313	WILLOWS NURSING AND REHAB	41 RICKEL RD
525313	WILLOWS NURSING AND REHAB	41 RICKEL RD
525313	WILLOWS NURSING AND REHAB	41 RICKEL RD
525313	WILLOWS NURSING AND REHAB	41 RICKEL RD
525313	WILLOWS NURSING AND REHAB	41 RICKEL RD

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

SUN PRAIRIE	WI	53590	(608) 837-8529
SUN PRAIRIE	WI	53590	(608) 837-8529
SUN PRAIRIE	WI	53590	(608) 837-8529
SUN PRAIRIE	WI	53590	(608) 837-8529
SUN PRAIRIE	WI	53590	(608) 837-8529
SUN PRAIRIE	WI	53590	(608) 837-8529
SUN PRAIRIE	WI	53590	(608) 837-8529

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

01/28/2008	02/28/2008
03/25/2009	04/21/2009
01/05/2010	02/01/2010
01/05/2010	02/01/2010
02/18/2010	03/18/2010
02/18/2010	03/18/2010
01/12/2011	02/12/2011

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Pharmacy Service Deficiencies
Health	Administration Deficiencies
Health	Environmental Deficiencies
Health	Nutrition and Dietary Deficiencies
Health	Resident Assessment Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.		
Make sure each resident has the right to choose activities, schedules and health care according to his or her interests, assessment, and plan of care.	Pattern	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Isolated	Minimal harm or potential for actual harm
Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm
Provide needed housekeeping and maintenance.	Isolated	Minimal harm or potential for actual harm
Store, cook, and give out food in a safe and clean way.	Widespread	Minimal harm or potential for actual harm
Develop a complete care plan	Isolated	Minimal harm or potential for actual

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525313	WILLOWS NURSING AND REHAB	41 RICKEL RD
525313	WILLOWS NURSING AND REHAB	41 RICKEL RD
525314	WILLOWBROOK NURSING AND REHAB	901 MULBERRY ST
525314	WILLOWBROOK NURSING AND REHAB	901 MULBERRY ST
525314	WILLOWBROOK NURSING AND REHAB	901 MULBERRY ST
525314	WILLOWBROOK NURSING AND REHAB	901 MULBERRY ST
525314	WILLOWBROOK NURSING AND REHAB	901 MULBERRY ST
525316	MANAWA COM NUR CTR	400 EAST 4TH ST

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

SUN PRAIRIE	WI	53590	(608) 837-8529
SUN PRAIRIE	WI	53590	(608) 837-8529
LAKE MILLS	WI	53551	(920) 648-8344
LAKE MILLS	WI	53551	(920) 648-8344
LAKE MILLS	WI	53551	(920) 648-8344
LAKE MILLS	WI	53551	(920) 648-8344
LAKE MILLS	WI	53551	(920) 648-8344
MANAWA	WI	54949	(920) 596-2566

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

01/12/2011	02/12/2011
01/12/2011	02/12/2011
11/26/2008	12/26/2008
11/26/2008	12/26/2008
03/03/2010	04/03/2010
03/03/2010	04/03/2010
03/03/2010	04/03/2010
07/23/2008	08/04/2008

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Rights Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies

that meets all of a resident's needs, with timetables and actions that can be measured.		harm
Provide services to meet the needs and preferences of each resident.	Isolated	Minimal harm or potential for actual harm
Keep safe, clean and homelike surroundings.	Pattern	Minimal harm or potential for actual harm
Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Pattern	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Pattern	Minimal harm or potential for actual harm
1) Hire only people who have no	Isolated	Minimal harm or potential for actual

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525316	MANAWA COM NUR CTR	400 EAST 4TH ST
525316	MANAWA COM NUR CTR	400 EAST 4TH ST
525316	MANAWA COM NUR CTR	400 EAST 4TH ST
525317	ST CLARE MEADOWS CARE CTR	1414 JEFFERSON ST
525318	SHERIDAN MEDICAL COMPLEX	8400 SHERIDAN RD

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

MANAWA	WI	54949	(920) 596-2566
MANAWA	WI	54949	(920) 596-2566
MANAWA	WI	54949	(920) 596-2566
BARABOO	WI	53913	(608) 356-4838
KENOSHA	WI	53143	(262) 658-4141

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

02/09/2011	03/09/2011
02/09/2011	03/09/2011
01/13/2010	01/29/2010
04/10/2008	05/21/2008

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Pattern	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Pattern	Minimal harm or potential for actual harm
Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525318	SHERIDAN MEDICAL COMPLEX	8400 SHERIDAN RD
525319	EASTSIDE HEALTH AND REHAB CTR	2115 E WOODSTOCK PL
525319	EASTSIDE HEALTH AND REHAB CTR	2115 E WOODSTOCK PL
525319	EASTSIDE HEALTH AND REHAB CTR	2115 E WOODSTOCK PL
525319	EASTSIDE HEALTH AND REHAB CTR	2115 E WOODSTOCK PL

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

KENOSHA	WI	53143	(262) 658-4141
MILWAUKEE	WI	53202	(414) 271-1020
MILWAUKEE	WI	53202	(414) 271-1020
MILWAUKEE	WI	53202	(414) 271-1020
MILWAUKEE	WI	53202	(414) 271-1020

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

05/21/2008	06/03/2008
02/07/2008	03/10/2008
02/07/2008	03/10/2008
02/07/2008	03/10/2008
02/07/2008	03/10/2008

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Environmental Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

abuse, neglect or mistreatment of residents.		
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Immediate jeopardy to resident health or safety
Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Let the appropriate people see and talk to each resident.	Isolated	Minimal harm or potential for actual harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525319	EASTSIDE HEALTH AND REHAB CTR	2115 E WOODSTOCK PL
525319	EASTSIDE HEALTH AND REHAB CTR	2115 E WOODSTOCK PL
525319	EASTSIDE HEALTH AND REHAB CTR	2115 E WOODSTOCK PL
525319	EASTSIDE HEALTH AND REHAB CTR	2115 E WOODSTOCK PL
525319	EASTSIDE HEALTH AND REHAB CTR	2115 E WOODSTOCK PL
525319	EASTSIDE HEALTH AND REHAB CTR	2115 E WOODSTOCK PL
525319	EASTSIDE HEALTH AND REHAB CTR	2115 E WOODSTOCK

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

MILWAUKEE	WI	53202	(414) 271-1020
MILWAUKEE	WI	53202	(414) 271-1020
MILWAUKEE	WI	53202	(414) 271-1020
MILWAUKEE	WI	53202	(414) 271-1020
MILWAUKEE	WI	53202	(414) 271-1020
MILWAUKEE	WI	53202	(414) 271-1020
MILWAUKEE	WI	53202	(414) 271-1020

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

02/07/2008	03/10/2008
02/07/2008	03/10/2008
02/07/2008	03/10/2008
02/07/2008	03/10/2008
02/07/2008	03/10/2008
07/16/2008	08/16/2008
04/02/2009	04/20/2009

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Rights Deficiencies
Health	Environmental Deficiencies
Health	Pharmacy Service Deficiencies
Health	Pharmacy Service Deficiencies
Health	Administration Deficiencies
Health	Resident Rights Deficiencies
Health	Mistreatment Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Provide services to meet the needs and preferences of each resident.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated	Actual harm
Properly mark drugs and other similar products.	Isolated	Minimal harm or potential for actual harm
Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no	Isolated	Minimal harm or potential for actual

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

		PL
525319	EASTSIDE HEALTH AND REHAB CTR	2115 E WOODSTOCK PL
525319	EASTSIDE HEALTH AND REHAB CTR	2115 E WOODSTOCK PL
525319	EASTSIDE HEALTH AND REHAB CTR	2115 E WOODSTOCK PL
525319	EASTSIDE HEALTH AND REHAB CTR	2115 E WOODSTOCK PL
525319	EASTSIDE HEALTH AND REHAB CTR	2115 E WOODSTOCK PL
525319	EASTSIDE HEALTH AND REHAB CTR	2115 E WOODSTOCK PL
525319	EASTSIDE HEALTH AND REHAB CTR	2115 E WOODSTOCK PL

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

MILWAUKEE	WI	53202	(414) 271-1020
MILWAUKEE	WI	53202	(414) 271-1020
MILWAUKEE	WI	53202	(414) 271-1020
MILWAUKEE	WI	53202	(414) 271-1020
MILWAUKEE	WI	53202	(414) 271-1020
MILWAUKEE	WI	53202	(414) 271-1020
MILWAUKEE	WI	53202	(414) 271-1020

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

05/06/2009	06/06/2009
01/05/2010	02/08/2010
01/05/2010	03/01/2010
01/05/2010	03/01/2010
01/05/2010	03/01/2010
01/05/2010	03/01/2010
01/05/2010	03/01/2010

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Administration Deficiencies
Health	Quality Care Deficiencies
Health	Pharmacy Service Deficiencies
Health	Administration Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.		harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Pattern	Minimal harm or potential for actual harm
Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Pattern	Minimal harm or potential for actual harm
post nurse staffing information.	Widespread	Potential for minimal harm
Give or get special rehabilitation if in the patient's plan of care.	Isolated	Minimal harm or potential for actual harm
At least once a month, have a licensed pharmacist check the drugs that each resident takes.	Isolated	Minimal harm or potential for actual harm
1) Review the work of each nurse aide every year; or 2) give regular training for the nurse aides.	Widespread	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525319	EASTSIDE HEALTH AND REHAB CTR	2115 E WOODSTOCK PL
525319	EASTSIDE HEALTH AND REHAB CTR	2115 E WOODSTOCK PL
525319	EASTSIDE HEALTH AND REHAB CTR	2115 E WOODSTOCK PL
525319	EASTSIDE HEALTH AND REHAB CTR	2115 E WOODSTOCK PL
525319	EASTSIDE HEALTH AND REHAB CTR	2115 E WOODSTOCK PL
525319	EASTSIDE HEALTH AND REHAB CTR	2115 E WOODSTOCK PL
525319	EASTSIDE HEALTH AND REHAB CTR	2115 E WOODSTOCK PL

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

MILWAUKEE	WI	53202	(414) 271-1020
MILWAUKEE	WI	53202	(414) 271-1020
MILWAUKEE	WI	53202	(414) 271-1020
MILWAUKEE	WI	53202	(414) 271-1020
MILWAUKEE	WI	53202	(414) 271-1020
MILWAUKEE	WI	53202	(414) 271-1020
MILWAUKEE	WI	53202	(414) 271-1020

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

01/05/2010	03/01/2010
01/05/2010	03/01/2010
01/05/2010	02/08/2010
01/05/2010	03/01/2010
01/05/2010	03/01/2010
01/05/2010	03/01/2010
01/05/2010	03/01/2010

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Mistreatment Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Rights Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Widespread	Immediate jeopardy to resident health or safety
Provide care for each resident in a way that keeps or builds the resident's quality of life.	Pattern	Minimal harm or potential for actual harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern	Minimal harm or potential for actual harm
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Pattern	Immediate jeopardy to resident health or safety
Protect residents from mistreatment, neglect, and/or theft of personal property.	Pattern	Immediate jeopardy to resident health or safety
Provide services to meet the needs and preferences of each	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525319	EASTSIDE HEALTH AND REHAB CTR	2115 E WOODSTOCK PL
525319	EASTSIDE HEALTH AND REHAB CTR	2115 E WOODSTOCK PL
525319	EASTSIDE HEALTH AND REHAB CTR	2115 E WOODSTOCK PL
525319	EASTSIDE HEALTH AND REHAB CTR	2115 E WOODSTOCK PL
525319	EASTSIDE HEALTH AND REHAB CTR	2115 E WOODSTOCK PL
525319	EASTSIDE HEALTH AND REHAB CTR	2115 E WOODSTOCK PL
525319	EASTSIDE HEALTH AND REHAB CTR	2115 E WOODSTOCK PL
525319	EASTSIDE HEALTH AND REHAB CTR	2115 E WOODSTOCK PL

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

MILWAUKEE	WI	53202	(414) 271-1020
MILWAUKEE	WI	53202	(414) 271-1020
MILWAUKEE	WI	53202	(414) 271-1020
MILWAUKEE	WI	53202	(414) 271-1020
MILWAUKEE	WI	53202	(414) 271-1020
MILWAUKEE	WI	53202	(414) 271-1020
MILWAUKEE	WI	53202	(414) 271-1020
MILWAUKEE	WI	53202	(414) 271-1020

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

01/05/2010	03/01/2010
01/05/2010	03/01/2010
01/05/2010	02/08/2010
04/14/2010	04/26/2010
07/01/2010	07/22/2010
07/01/2010	07/22/2010
12/14/2010	01/13/2011

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Resident Assessment Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies
Health	Mistreatment Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

resident.		
Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Widespread	Minimal harm or potential for actual harm
Keep safe, clean and homelike surroundings.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Pattern	Minimal harm or potential for actual harm
Give each resident enough fluids to keep them healthy and prevent dehydration.	Pattern	Minimal harm or potential for actual harm
Make sure that residents receive treatment/services to continue to be able to care for themselves, unless a change is unavoidable.	Isolated	Minimal harm or potential for actual harm
Provide services to meet the needs and preferences of each resident.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525319	EASTSIDE HEALTH AND REHAB CTR	2115 E WOODSTOCK PL
525319	EASTSIDE HEALTH AND REHAB CTR	2115 E WOODSTOCK PL
525321	GOLDEN LIVINGCENTER-RIVERDALE	1000 N WISCONSIN AVE
525321	GOLDEN LIVINGCENTER-RIVERDALE	1000 N WISCONSIN AVE
525321	GOLDEN LIVINGCENTER-RIVERDALE	1000 N WISCONSIN AVE

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

MILWAUKEE	WI	53202	(414) 271-1020
MILWAUKEE	WI	53202	(414) 271-1020
MUSCODA	WI	53573	(608) 739-3186
MUSCODA	WI	53573	(608) 739-3186
MUSCODA	WI	53573	(608) 739-3186

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

12/14/2010	01/13/2011
12/14/2010	01/13/2011
06/05/2008	07/01/2008
08/31/2009	09/30/2009
08/31/2009	09/30/2009

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Mistreatment Deficiencies
Health	Pharmacy Service Deficiencies
Health	Environmental Deficiencies
Health	Administration Deficiencies
Health	Mistreatment Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525321	GOLDEN LIVINGCENTER-RIVERDALE	1000 N WISCONSIN AVE
525321	GOLDEN LIVINGCENTER-RIVERDALE	1000 N WISCONSIN AVE
525325	GOLDEN LIVINGCENTER-BRADLEY	6735 W BRADLEY RD
525325	GOLDEN LIVINGCENTER-BRADLEY	6735 W BRADLEY RD
525325	GOLDEN LIVINGCENTER-BRADLEY	6735 W BRADLEY RD
525325	GOLDEN LIVINGCENTER-BRADLEY	6735 W BRADLEY RD
525325	GOLDEN LIVINGCENTER-BRADLEY	6735 W BRADLEY RD
525325	GOLDEN LIVINGCENTER-BRADLEY	6735 W BRADLEY RD

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

MUSCODA	WI	53573	(608) 739-3186
MUSCODA	WI	53573	(608) 739-3186
MILWAUKEE	WI	53223	(414) 354-3300
MILWAUKEE	WI	53223	(414) 354-3300
MILWAUKEE	WI	53223	(414) 354-3300
MILWAUKEE	WI	53223	(414) 354-3300
MILWAUKEE	WI	53223	(414) 354-3300
MILWAUKEE	WI	53223	(414) 354-3300

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

08/31/2009	09/30/2009
08/31/2009	09/30/2009
02/04/2009	03/04/2009
02/04/2009	03/04/2009
02/04/2009	03/04/2009
02/04/2009	03/04/2009
02/04/2009	03/04/2009
02/04/2009	03/04/2009

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm
Keep each resident's personal and medical records private and confidential.	Isolated	Minimal harm or potential for actual harm
Have a private telephone available for use.	Pattern	Minimal harm or potential for actual harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern	Minimal harm or potential for actual harm
Provide services to meet the needs and preferences of each resident.	Isolated	Minimal harm or potential for actual harm
Provide activities to meet the needs of each resident.	Pattern	Minimal harm or potential for actual harm
Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea, vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525325	GOLDEN LIVINGCENTER-BRADLEY	6735 W BRADLEY RD
525325	GOLDEN LIVINGCENTER-BRADLEY	6735 W BRADLEY RD
525325	GOLDEN LIVINGCENTER-BRADLEY	6735 W BRADLEY RD
525325	GOLDEN LIVINGCENTER-BRADLEY	6735 W BRADLEY RD
525325	GOLDEN LIVINGCENTER-BRADLEY	6735 W BRADLEY RD
525325	GOLDEN LIVINGCENTER-BRADLEY	6735 W BRADLEY RD
525325	GOLDEN LIVINGCENTER-BRADLEY	6735 W BRADLEY RD

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

MILWAUKEE	WI	53223	(414) 354-3300
MILWAUKEE	WI	53223	(414) 354-3300
MILWAUKEE	WI	53223	(414) 354-3300
MILWAUKEE	WI	53223	(414) 354-3300
MILWAUKEE	WI	53223	(414) 354-3300
MILWAUKEE	WI	53223	(414) 354-3300
MILWAUKEE	WI	53223	(414) 354-3300

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

01/25/2010	01/31/2010
01/25/2010	01/31/2010
04/14/2010	04/30/2010
02/10/2011	02/11/2011
02/10/2011	02/11/2011
02/10/2011	02/21/2011
02/10/2011	02/21/2011

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies
Health	Mistreatment Deficiencies
Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies

ulcers) and help restore eating skills, if possible.		
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Keep safe, clean and homelike surroundings.	Pattern	Potential for minimal harm
Provide needed housekeeping and maintenance.	Pattern	Potential for minimal harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated	Minimal harm or potential for actual harm
Give proper treatment to residents with feeding tubes to prevent problems (such as aspiration pneumonia, diarrhea,	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525326	PINE CREST NUR HOME	2100 E SIXTH ST
525326	PINE CREST NUR HOME	2100 E SIXTH ST
525326	PINE CREST NUR HOME	2100 E SIXTH ST
525326	PINE CREST NUR HOME	2100 E SIXTH ST
525326	PINE CREST NUR HOME	2100 E SIXTH ST

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

MERRILL	WI	54452	(715) 536-0355
MERRILL	WI	54452	(715) 536-0355
MERRILL	WI	54452	(715) 536-0355
MERRILL	WI	54452	(715) 536-0355
MERRILL	WI	54452	(715) 536-0355

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

03/14/2008	04/14/2008
03/14/2008	04/14/2008
03/14/2008	04/14/2008
11/18/2009	12/17/2009
01/31/2011	02/18/2011

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Mistreatment Deficiencies
Health	Administration Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Environmental Deficiencies

vomiting, dehydration, metabolic abnormalities, nasal-pharyngeal ulcers) and help restore eating skills, if possible.		
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Keep accurate and appropriate medical records.	Pattern	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Pattern	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Immediate jeopardy to resident health or safety

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525328	GOLDEN LIVINGCENTER-COURT MANOR	911 3RD ST WEST
525329	GOLDEN LIVINGCENTER-RIB LAKE	650 PEARL ST PO BOX 308
525330	MIDDLETON VILLAGE NUR REHAB	6201 ELMWOOD AVE
525330	MIDDLETON VILLAGE NUR REHAB	6201 ELMWOOD AVE
525330	MIDDLETON VILLAGE NUR REHAB	6201 ELMWOOD AVE
525330	MIDDLETON VILLAGE NUR REHAB	6201 ELMWOOD AVE
525330	MIDDLETON VILLAGE NUR REHAB	6201 ELMWOOD AVE

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

ASHLAND	WI	54806	(715) 682-8172
RIB LAKE	WI	54470	(715) 427-5291
MIDDLETON	WI	53562	(608) 831-8300
MIDDLETON	WI	53562	(608) 831-8300
MIDDLETON	WI	53562	(608) 831-8300
MIDDLETON	WI	53562	(608) 831-8300
MIDDLETON	WI	53562	(608) 831-8300

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

03/24/2010	04/25/2010
11/09/2010	11/18/2010
03/11/2008	04/07/2008
03/11/2008	04/07/2008
03/31/2009	04/30/2009
03/31/2009	04/30/2009
03/31/2009	04/30/2009

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Pharmacy Service Deficiencies
Health	Environmental Deficiencies
Health	Resident Assessment Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Pharmacy Service Deficiencies
Health	Resident Rights Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Properly mark drugs and other similar products.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Pattern	Immediate jeopardy to resident health or safety
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525330	MIDDLETON VILLAGE NUR REHAB	6201 ELMWOOD AVE
525330	MIDDLETON VILLAGE NUR REHAB	6201 ELMWOOD AVE
525330	MIDDLETON VILLAGE NUR REHAB	6201 ELMWOOD AVE
525330	MIDDLETON VILLAGE NUR REHAB	6201 ELMWOOD AVE
525330	MIDDLETON VILLAGE NUR REHAB	6201 ELMWOOD AVE
525330	MIDDLETON VILLAGE NUR REHAB	6201 ELMWOOD AVE

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

MIDDLETON	WI	53562	(608) 831-8300
MIDDLETON	WI	53562	(608) 831-8300
MIDDLETON	WI	53562	(608) 831-8300
MIDDLETON	WI	53562	(608) 831-8300
MIDDLETON	WI	53562	(608) 831-8300
MIDDLETON	WI	53562	(608) 831-8300
MIDDLETON	WI	53562	(608) 831-8300

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

07/07/2009	08/06/2009
07/07/2009	08/06/2009
07/07/2009	08/06/2009
07/07/2009	08/06/2009
10/08/2009	11/09/2009
10/08/2009	11/09/2009

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Rights Deficiencies
Health	Pharmacy Service Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies

physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.		
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Actual harm
Make sure that residents are safe from serious medication errors.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating	Pattern	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525330	MIDDLETON VILLAGE NUR REHAB	6201 ELMWOOD AVE
525330	MIDDLETON VILLAGE NUR REHAB	6201 ELMWOOD AVE
525330	MIDDLETON VILLAGE NUR REHAB	6201 ELMWOOD AVE
525330	MIDDLETON VILLAGE NUR REHAB	6201 ELMWOOD AVE
525330	MIDDLETON VILLAGE NUR REHAB	6201 ELMWOOD AVE
525330	MIDDLETON VILLAGE NUR REHAB	6201 ELMWOOD AVE

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

MIDDLETON	WI	53562	(608) 831-8300
MIDDLETON	WI	53562	(608) 831-8300
MIDDLETON	WI	53562	(608) 831-8300
MIDDLETON	WI	53562	(608) 831-8300
MIDDLETON	WI	53562	(608) 831-8300
MIDDLETON	WI	53562	(608) 831-8300

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

10/08/2009	11/09/2009
10/08/2009	11/09/2009
09/09/2010	10/27/2010
09/09/2010	10/27/2010
09/09/2010	10/27/2010
09/09/2010	10/27/2010

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Mistreatment Deficiencies
Health	Environmental Deficiencies
Health	Administration Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Rights Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.		
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Pattern	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Keep accurate and appropriate medical records.	Pattern	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Pattern	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Pattern	Minimal harm or potential for actual harm
Try to resolve each resident's complaints quickly.	Pattern	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525330	MIDDLETON VILLAGE NUR REHAB	6201 ELMWOOD AVE
525330	MIDDLETON VILLAGE NUR REHAB	6201 ELMWOOD AVE
525330	MIDDLETON VILLAGE NUR REHAB	6201 ELMWOOD AVE
525330	MIDDLETON VILLAGE NUR REHAB	6201 ELMWOOD AVE
525330	MIDDLETON VILLAGE NUR REHAB	6201 ELMWOOD AVE
525330	MIDDLETON VILLAGE NUR REHAB	6201 ELMWOOD AVE
525330	MIDDLETON VILLAGE NUR REHAB	6201 ELMWOOD AVE
525330	MIDDLETON VILLAGE NUR REHAB	6201 ELMWOOD AVE
525330	MIDDLETON VILLAGE NUR REHAB	6201 ELMWOOD AVE

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

MIDDLETON	WI	53562	(608) 831-8300
MIDDLETON	WI	53562	(608) 831-8300
MIDDLETON	WI	53562	(608) 831-8300
MIDDLETON	WI	53562	(608) 831-8300
MIDDLETON	WI	53562	(608) 831-8300
MIDDLETON	WI	53562	(608) 831-8300
MIDDLETON	WI	53562	(608) 831-8300
MIDDLETON	WI	53562	(608) 831-8300
MIDDLETON	WI	53562	(608) 831-8300

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

09/09/2010	10/27/2010
09/09/2010	10/27/2010
09/09/2010	11/30/2010
10/27/2010	11/30/2010
10/27/2010	11/30/2010
10/27/2010	11/30/2010
10/27/2010	11/30/2010
10/27/2010	11/30/2010
10/27/2010	11/30/2010

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Nutrition and Dietary Deficiencies
Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Pharmacy Service Deficiencies
Health	Environmental Deficiencies
Health	Nutrition and Dietary Deficiencies
Health	Resident Rights Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated	Minimal harm or potential for actual harm
Store, cook, and give out food in a safe and clean way.	Widespread	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Isolated	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Isolated	Minimal harm or potential for actual harm
Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Provide food in a way that meets a resident's needs.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525330	MIDDLETON VILLAGE NUR REHAB	6201 ELMWOOD AVE
525330	MIDDLETON VILLAGE NUR REHAB	6201 ELMWOOD AVE
525330	MIDDLETON VILLAGE NUR REHAB	6201 ELMWOOD AVE
525330	MIDDLETON VILLAGE NUR REHAB	6201 ELMWOOD AVE
525330	MIDDLETON VILLAGE NUR REHAB	6201 ELMWOOD AVE
525332	GOLDEN LIVINGCENTER-RIVERVIEW	428 N 6TH ST
525332	GOLDEN LIVINGCENTER-RIVERVIEW	428 N 6TH ST
525333	GOLDEN LIVINGCENTER-WATERTOWN	121 HOSPITAL DR

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

MIDDLETON	WI	53562	(608) 831-8300
MIDDLETON	WI	53562	(608) 831-8300
MIDDLETON	WI	53562	(608) 831-8300
MIDDLETON	WI	53562	(608) 831-8300
MIDDLETON	WI	53562	(608) 831-8300
TOMAHAWK	WI	54487	(715) 453-2511
TOMAHAWK	WI	54487	(715) 453-2511
WATERTOWN	WI	53098	(920) 261-9220

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

10/27/2010	11/30/2010
10/27/2010	11/30/2010
10/27/2010	11/30/2010
10/27/2010	11/30/2010
01/20/2011	01/21/2011
01/25/2008	01/27/2008
08/25/2010	09/22/2010
02/23/2009	03/24/2009

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Assessment Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Resident Assessment Deficiencies
Health	Mistreatment Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies

significantly, or the resident must be transferred or discharged.		
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Keep safe, clean and homelike surroundings.	Isolated	Minimal harm or potential for actual harm
Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Widespread	Actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the	Isolated	Actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525333	GOLDEN LIVINGCENTER-WATERTOWN	121 HOSPITAL DR
525333	GOLDEN LIVINGCENTER-WATERTOWN	121 HOSPITAL DR
525333	GOLDEN LIVINGCENTER-WATERTOWN	121 HOSPITAL DR
525333	GOLDEN LIVINGCENTER-WATERTOWN	121 HOSPITAL DR
525333	GOLDEN LIVINGCENTER-WATERTOWN	121 HOSPITAL DR

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

WATERTOWN	WI	53098	(920) 261-9220
WATERTOWN	WI	53098	(920) 261-9220
WATERTOWN	WI	53098	(920) 261-9220
WATERTOWN	WI	53098	(920) 261-9220
WATERTOWN	WI	53098	(920) 261-9220

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

02/23/2009	02/23/2009
02/23/2009	03/24/2009
02/01/2010	03/01/2010
02/01/2010	03/01/2010
02/01/2010	03/01/2010

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Environmental Deficiencies
Health	Resident Rights Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Assessment Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

services to get or keep the highest quality of life possible.		
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Immediate jeopardy to resident health or safety
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525333	GOLDEN LIVINGCENTER-WATERTOWN	121 HOSPITAL DR
525333	GOLDEN LIVINGCENTER-WATERTOWN	121 HOSPITAL DR
525334	GOLDEN LIVINGCENTER-GOLDEN AGE	720 E KINGS RD
525335	MANORCARE HEALTH SERVICES-SHAWANO	1436 S LINCOLN ST
525335	MANORCARE HEALTH SERVICES-SHAWANO	1436 S LINCOLN ST
525335	MANORCARE HEALTH SERVICES-SHAWANO	1436 S LINCOLN ST
525335	MANORCARE HEALTH SERVICES-SHAWANO	1436 S LINCOLN ST

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

WATERTOWN	WI	53098	(920) 261-9220
WATERTOWN	WI	53098	(920) 261-9220
TOMAHAWK	WI	54487	(715) 453-2164
SHAWANO	WI	54166	(715) 526-6111
SHAWANO	WI	54166	(715) 526-6111
SHAWANO	WI	54166	(715) 526-6111
SHAWANO	WI	54166	(715) 526-6111

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

02/01/2010	03/01/2010
02/01/2010	03/01/2010
08/21/2008	09/20/2008
04/29/2008	05/20/2008
11/03/2008	11/21/2008
09/22/2009	10/22/2009
09/22/2009	10/22/2009

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Administration Deficiencies
Health	Resident Rights Deficiencies
Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

needs, with timetables and actions that can be measured.		
Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm
Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm
Provide enough notice before discharging or transferring a resident.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Widespread	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated	Minimal harm or potential for actual harm
Make sure that residents who cannot care for themselves	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525335	MANORCARE HEALTH SERVICES-SHAWANO	1436 S LINCOLN ST
525335	MANORCARE HEALTH SERVICES-SHAWANO	1436 S LINCOLN ST
525335	MANORCARE HEALTH SERVICES-SHAWANO	1436 S LINCOLN ST
525335	MANORCARE HEALTH SERVICES-SHAWANO	1436 S LINCOLN ST
525335	MANORCARE HEALTH SERVICES-SHAWANO	1436 S LINCOLN ST
525336	CHILTON CARE CTR	810 MEMORIAL DR
525336	CHILTON CARE CTR	810 MEMORIAL DR

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

SHAWANO	WI	54166	(715) 526-6111
SHAWANO	WI	54166	(715) 526-6111
SHAWANO	WI	54166	(715) 526-6111
SHAWANO	WI	54166	(715) 526-6111
SHAWANO	WI	54166	(715) 526-6111
CHILTON	WI	53014	(920) 849-2308
CHILTON	WI	53014	(920) 849-2308

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

09/22/2009	10/22/2009
09/22/2009	10/22/2009
10/21/2010	11/21/2010
10/21/2010	11/21/2010
10/21/2010	11/21/2010
04/09/2010	05/09/2010
04/09/2010	05/09/2010

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Nutrition and Dietary Deficiencies
Health	Administration Deficiencies
Health	Resident Assessment Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

receive help with eating/drinking, grooming and hygiene.		
Store, cook, and give out food in a safe and clean way.	Widespread	Minimal harm or potential for actual harm
Make sure that nurse aides show they have the skills to be able to care for residents.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525336	CHILTON CARE CTR	810 MEMORIAL DR
525336	CHILTON CARE CTR	810 MEMORIAL DR
525336	CHILTON CARE CTR	810 MEMORIAL DR
525336	CHILTON CARE CTR	810 MEMORIAL DR
525336	CHILTON CARE CTR	810 MEMORIAL DR
525337	ROCKY KNOLL HLTH CARE	N7135 ROCKY KNOLL PARKWAY

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

CHILTON	WI	53014	(920) 849-2308
CHILTON	WI	53014	(920) 849-2308
CHILTON	WI	53014	(920) 849-2308
CHILTON	WI	53014	(920) 849-2308
CHILTON	WI	53014	(920) 849-2308
PLYMOUTH	WI	53073	(920) 893-6441

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

08/16/2010	09/20/2010
08/16/2010	09/20/2010
08/16/2010	09/20/2010
08/16/2010	09/20/2010
08/16/2010	09/20/2010
08/16/2010	09/20/2010
04/15/2010	05/14/2010

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Assessment Deficiencies
Health	Resident Assessment Deficiencies
Health	Environmental Deficiencies
Health	Resident Assessment Deficiencies
Health	Administration Deficiencies
Health	Mistreatment Deficiencies

of residents and theft of residents' property.		
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Immediate jeopardy to resident health or safety
Make sure that doctors see a resident's plan of care at every visit and make notes about progress and orders in writing.	Isolated	Minimal harm or potential for actual harm
1) Review the work of each nurse aide every year; or 2) give regular training for the nurse aides.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing,	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525337	ROCKY KNOLL HLTH CARE	N7135 ROCKY KNOLL PARKWAY
525337	ROCKY KNOLL HLTH CARE	N7135 ROCKY KNOLL PARKWAY
525337	ROCKY KNOLL HLTH CARE	N7135 ROCKY KNOLL PARKWAY
525337	ROCKY KNOLL HLTH CARE	N7135 ROCKY KNOLL PARKWAY
525337	ROCKY KNOLL HLTH CARE	N7135 ROCKY KNOLL PARKWAY
525337	ROCKY KNOLL HLTH CARE	N7135 ROCKY KNOLL PARKWAY

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

PLYMOUTH	WI	53073	(920) 893-6441
PLYMOUTH	WI	53073	(920) 893-6441
PLYMOUTH	WI	53073	(920) 893-6441
PLYMOUTH	WI	53073	(920) 893-6441
PLYMOUTH	WI	53073	(920) 893-6441
PLYMOUTH	WI	53073	(920) 893-6441

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

04/15/2010	05/14/2010
04/15/2010	05/14/2010
06/22/2010	07/09/2010
11/30/2010	12/17/2010
11/30/2010	12/17/2010
11/30/2010	12/17/2010

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Mistreatment Deficiencies
Health	Administration Deficiencies
Health	Environmental Deficiencies
Health	Mistreatment Deficiencies
Health	Pharmacy Service Deficiencies
Health	Mistreatment Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.		
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
1) Review the work of each nurse aide every year; or 2) give regular training for the nurse aides.	Isolated	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Pattern	Minimal harm or potential for actual harm
Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating	Pattern	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525338	GOLDEN LIVINGCENTER-BEAVER DAM	410 ROEDL CT
525339	CRYSTAL RIVER NUR REHAB	1401 CHURCHILL ST
525343	EVERGREEN CARE CTR	1250 EVERGREEN ST
525344	MT CARMEL HEALTH AND REHAB	5700 W LAYTON AVE
525344	MT CARMEL HEALTH AND REHAB	5700 W LAYTON AVE
525344	MT CARMEL HEALTH AND REHAB	5700 W LAYTON AVE

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

BEAVER DAM	WI	53916	(920) 887-7191
WAUPACA	WI	54981	(715) 258-8131
SHAWANO	WI	54166	(715) 526-3107
MILWAUKEE	WI	53220	(414) 281-7200
MILWAUKEE	WI	53220	(414) 281-7200
MILWAUKEE	WI	53220	(414) 281-7200

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

09/14/2010	09/25/2010
09/15/2009	10/09/2009
10/21/2010	11/12/2010
01/14/2008	02/14/2008
03/27/2008	04/16/2008
03/27/2008	04/16/2008

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Environmental Deficiencies
Health	Resident Rights Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Rights Deficiencies
Health	Pharmacy Service Deficiencies
Health	Quality Care Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.		
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Immediate jeopardy to resident health or safety
Let residents give themselves their drugs if they are able.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Provide services to meet the needs and preferences of each resident.	Isolated	Minimal harm or potential for actual harm
Make sure that residents are safe from serious medication errors.	Isolated	Actual harm
Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525344	MT CARMEL HEALTH AND REHAB	5700 W LAYTON AVE
525344	MT CARMEL HEALTH AND REHAB	5700 W LAYTON AVE
525344	MT CARMEL HEALTH AND REHAB	5700 W LAYTON AVE
525344	MT CARMEL HEALTH AND REHAB	5700 W LAYTON AVE
525344	MT CARMEL HEALTH AND REHAB	5700 W LAYTON AVE
525344	MT CARMEL HEALTH AND REHAB	5700 W LAYTON AVE
525344	MT CARMEL HEALTH AND REHAB	5700 W LAYTON AVE

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

MILWAUKEE	WI	53220	(414) 281-7200
MILWAUKEE	WI	53220	(414) 281-7200
MILWAUKEE	WI	53220	(414) 281-7200
MILWAUKEE	WI	53220	(414) 281-7200
MILWAUKEE	WI	53220	(414) 281-7200
MILWAUKEE	WI	53220	(414) 281-7200
MILWAUKEE	WI	53220	(414) 281-7200

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

04/17/2008	04/28/2008
07/24/2008	08/21/2008
07/24/2008	08/21/2008
07/24/2008	08/21/2008
07/24/2008	08/21/2008
07/24/2008	08/21/2008
07/24/2008	08/21/2008

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Resident Assessment Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Resident Assessment Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

suctioning, respiratory care, foot care, and prostheses.		
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Provide services to meet the needs and preferences of each resident.	Pattern	Minimal harm or potential for actual harm
Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated	Actual harm
Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Make sure that residents receive treatment/services to continue to be able to care for themselves,	Pattern	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525344	MT CARMEL HEALTH AND REHAB	5700 W LAYTON AVE
525344	MT CARMEL HEALTH AND REHAB	5700 W LAYTON AVE
525344	MT CARMEL HEALTH AND REHAB	5700 W LAYTON AVE
525344	MT CARMEL HEALTH AND REHAB	5700 W LAYTON AVE
525344	MT CARMEL HEALTH AND REHAB	5700 W LAYTON AVE
525344	MT CARMEL HEALTH AND REHAB	5700 W LAYTON AVE
525344	MT CARMEL HEALTH AND REHAB	5700 W LAYTON AVE
525344	MT CARMEL HEALTH AND REHAB	5700 W LAYTON AVE
525344	MT CARMEL HEALTH AND REHAB	5700 W LAYTON AVE

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

MILWAUKEE	WI	53220	(414) 281-7200
MILWAUKEE	WI	53220	(414) 281-7200
MILWAUKEE	WI	53220	(414) 281-7200
MILWAUKEE	WI	53220	(414) 281-7200
MILWAUKEE	WI	53220	(414) 281-7200
MILWAUKEE	WI	53220	(414) 281-7200
MILWAUKEE	WI	53220	(414) 281-7200
MILWAUKEE	WI	53220	(414) 281-7200
MILWAUKEE	WI	53220	(414) 281-7200

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

07/24/2008	08/21/2008
07/24/2008	08/21/2008
07/24/2008	08/21/2008
07/24/2008	08/21/2008
07/24/2008	08/21/2008
03/02/2009	04/02/2009
03/02/2009	04/02/2009
03/02/2009	04/02/2009
03/02/2009	04/02/2009
03/02/2009	04/02/2009

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Administration Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Administration Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Resident Assessment Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

unless a change is unavoidable.		
Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Pattern	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Immediate jeopardy to resident health or safety
Be administered in a way that leads to the highest possible level of well being for each resident.	Pattern	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make sure that each resident's nutritional needs were met.	Isolated	Actual harm
Keep accurate and appropriate medical records.	Pattern	Potential for minimal harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525344	MT CARMEL HEALTH AND REHAB	5700 W LAYTON AVE
525344	MT CARMEL HEALTH AND REHAB	5700 W LAYTON AVE
525344	MT CARMEL HEALTH AND REHAB	5700 W LAYTON AVE
525344	MT CARMEL HEALTH AND REHAB	5700 W LAYTON AVE
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525344	MT CARMEL HEALTH AND REHAB	5700 W LAYTON AVE
525344	MT CARMEL HEALTH AND REHAB	5700 W LAYTON AVE
525344	MT CARMEL HEALTH AND REHAB	5700 W LAYTON AVE

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

MILWAUKEE	WI	53220	(414) 281-7200
MILWAUKEE	WI	53220	(414) 281-7200
MILWAUKEE	WI	53220	(414) 281-7200
MILWAUKEE	WI	53220	(414) 281-7200
MILWAUKEE	WI	53220	(414) 281-7200
MILWAUKEE	WI	53220	(414) 281-7200
MILWAUKEE	WI	53220	(414) 281-7200

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

03/02/2009	04/02/2009
03/02/2009	04/02/2009
08/20/2009	09/28/2009
08/20/2009	09/28/2009
08/20/2009	09/28/2009
08/20/2009	09/28/2009
09/28/2009	09/28/2009

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Administration Deficiencies
Health	Quality Care Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

that meets all of a resident's needs, with timetables and actions that can be measured.		harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Try to resolve each resident's complaints quickly.	Pattern	Minimal harm or potential for actual harm
Keep safe, clean and homelike surroundings.	Isolated	Minimal harm or potential for actual harm
Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.	Isolated	Minimal harm or potential for actual harm
Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525344	MT CARMEL HEALTH AND REHAB	5700 W LAYTON AVE
525344	MT CARMEL HEALTH AND REHAB	5700 W LAYTON AVE
525344	MT CARMEL HEALTH AND REHAB	5700 W LAYTON AVE
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525344	MT CARMEL HEALTH AND REHAB	5700 W LAYTON AVE

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

MILWAUKEE	WI	53220	(414) 281-7200
MILWAUKEE	WI	53220	(414) 281-7200
MILWAUKEE	WI	53220	(414) 281-7200
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MILWAUKEE	WI	53220	(414) 281-7200
MILWAUKEE	WI	53220	(414) 281-7200

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

09/28/2009	09/28/2009
11/03/2009	01/01/1900
11/03/2009	01/01/1900
11/03/2009	01/01/1900
01/27/2010	01/01/1900
01/27/2010	01/01/1900
01/27/2010	01/01/1900

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Rights Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Administration Deficiencies
Health	Administration Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies

highest quality of life possible.		
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Provide needed housekeeping and maintenance.	Pattern	Potential for minimal harm
Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated	Minimal harm or potential for actual harm
Keep accurate and appropriate medical records.	Pattern	Potential for minimal harm
Give or get lab tests to meet the needs of residents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Pattern	Minimal harm or potential for actual harm
Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy,	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525344	MT CARMEL HEALTH AND REHAB	5700 W LAYTON AVE
525344	MT CARMEL HEALTH AND REHAB	5700 W LAYTON AVE
525344	MT CARMEL HEALTH AND REHAB	5700 W LAYTON AVE
525344	MT CARMEL HEALTH AND REHAB	5700 W LAYTON AVE
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525344	MT CARMEL HEALTH AND REHAB	5700 W LAYTON AVE
525344	MT CARMEL HEALTH AND REHAB	5700 W LAYTON AVE

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

MILWAUKEE	WI	53220	(414) 281-7200
MILWAUKEE	WI	53220	(414) 281-7200
MILWAUKEE	WI	53220	(414) 281-7200
MILWAUKEE	WI	53220	(414) 281-7200
MILWAUKEE	WI	53220	(414) 281-7200
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MILWAUKEE	WI	53220	(414) 281-7200
MILWAUKEE	WI	53220	(414) 281-7200
MILWAUKEE	WI	53220	(414) 281-7200

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

01/27/2010	01/01/1900
01/27/2010	01/01/1900
01/27/2010	01/01/1900
01/27/2010	01/01/1900
01/27/2010	01/01/1900
01/27/2010	01/01/1900
01/27/2010	01/01/1900
01/27/2010	01/01/1900
01/27/2010	01/01/1900

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Administration Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Resident Assessment Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies
Health	Mistreatment Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.		
Keep accurate and appropriate medical records.	Pattern	Minimal harm or potential for actual harm
Provide services to meet the needs and preferences of each resident.	Isolated	Minimal harm or potential for actual harm
Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Try to resolve each resident's complaints quickly.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing,	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525344	MT CARMEL HEALTH AND REHAB	5700 W LAYTON AVE
525344	MT CARMEL HEALTH AND REHAB	5700 W LAYTON AVE
525344	MT CARMEL HEALTH AND REHAB	5700 W LAYTON AVE
525344	MT CARMEL HEALTH AND REHAB	5700 W LAYTON AVE
525344	MT CARMEL HEALTH AND REHAB	5700 W LAYTON AVE
525344	MT CARMEL HEALTH AND REHAB	5700 W LAYTON AVE
525344	MT CARMEL HEALTH AND REHAB	5700 W LAYTON AVE
525344	MT CARMEL HEALTH AND REHAB	5700 W LAYTON AVE

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

MILWAUKEE	WI	53220	(414) 281-7200
MILWAUKEE	WI	53220	(414) 281-7200
MILWAUKEE	WI	53220	(414) 281-7200
MILWAUKEE	WI	53220	(414) 281-7200
MILWAUKEE	WI	53220	(414) 281-7200
MILWAUKEE	WI	53220	(414) 281-7200
MILWAUKEE	WI	53220	(414) 281-7200
MILWAUKEE	WI	53220	(414) 281-7200

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

01/27/2010	01/01/1900
03/15/2010	04/12/2010
03/15/2010	04/12/2010
03/15/2010	04/12/2010
03/15/2010	04/12/2010
03/15/2010	04/12/2010
03/15/2010	04/12/2010
03/15/2010	04/12/2010

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Mistreatment Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Nutrition and Dietary Deficiencies
Health	Pharmacy Service Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.		harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Tell the resident completely about his or her health status.	Isolated	Minimal harm or potential for actual harm
Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated	Minimal harm or potential for actual harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern	Minimal harm or potential for actual harm
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated	Actual harm
Make sure that the attending doctor orders special diets.	Pattern	Minimal harm or potential for actual harm
1) Make sure that residents who	Isolated	Minimal harm or potential for actual

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525344	MT CARMEL HEALTH AND REHAB	5700 W LAYTON AVE
525344	MT CARMEL HEALTH AND REHAB	5700 W LAYTON AVE
525344	MT CARMEL HEALTH AND REHAB	5700 W LAYTON AVE
525344	MT CARMEL HEALTH AND REHAB	5700 W LAYTON AVE
525344	MT CARMEL HEALTH AND REHAB	5700 W LAYTON AVE
525344	MT CARMEL HEALTH AND REHAB	5700 W LAYTON AVE

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

MILWAUKEE	WI	53220	(414) 281-7200
MILWAUKEE	WI	53220	(414) 281-7200
MILWAUKEE	WI	53220	(414) 281-7200
MILWAUKEE	WI	53220	(414) 281-7200
MILWAUKEE	WI	53220	(414) 281-7200
MILWAUKEE	WI	53220	(414) 281-7200

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

05/26/2010	06/21/2010
05/26/2010	06/21/2010
05/26/2010	06/23/2010
05/26/2010	06/23/2010
05/26/2010	06/21/2010
05/26/2010	06/21/2010

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Environmental Deficiencies
Health	Administration Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies

take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.		harm
Have a program to keep infection from spreading.	Isolated	Minimal harm or potential for actual harm
1) Review the work of each nurse aide every year; or 2) give regular training for the nurse aides.	Widespread	Potential for minimal harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Immediate jeopardy to resident health or safety
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525344	MT CARMEL HEALTH AND REHAB	5700 W LAYTON AVE
525344	MT CARMEL HEALTH AND REHAB	5700 W LAYTON AVE
525344	MT CARMEL HEALTH AND REHAB	5700 W LAYTON AVE
525344	MT CARMEL HEALTH AND REHAB	5700 W LAYTON AVE
525344	MT CARMEL HEALTH AND REHAB	5700 W LAYTON AVE
525344	MT CARMEL HEALTH AND REHAB	5700 W LAYTON AVE
525344	MT CARMEL HEALTH AND REHAB	5700 W LAYTON AVE

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

MILWAUKEE	WI	53220	(414) 281-7200
MILWAUKEE	WI	53220	(414) 281-7200
MILWAUKEE	WI	53220	(414) 281-7200
MILWAUKEE	WI	53220	(414) 281-7200
MILWAUKEE	WI	53220	(414) 281-7200
MILWAUKEE	WI	53220	(414) 281-7200
MILWAUKEE	WI	53220	(414) 281-7200

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

06/21/2010	06/23/2010
06/21/2010	06/23/2010
06/21/2010	06/23/2010
06/21/2010	06/23/2010
06/21/2010	06/23/2010
06/21/2010	06/23/2010
07/28/2010	08/18/2010

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Rights Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Pharmacy Service Deficiencies
Health	Pharmacy Service Deficiencies
Health	Pharmacy Service Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

abuse, neglect or mistreatment of residents.		
Try to resolve each resident's complaints quickly.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Pattern	Minimal harm or potential for actual harm
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated	Minimal harm or potential for actual harm
Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Pattern	Minimal harm or potential for actual harm
Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Pattern	Minimal harm or potential for actual harm
Have drugs and other similar products available, which are needed every day and in emergencies, and give them out	Pattern	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525344	MT CARMEL HEALTH AND REHAB	5700 W LAYTON AVE
525344	MT CARMEL HEALTH AND REHAB	5700 W LAYTON AVE
525344	MT CARMEL HEALTH AND REHAB	5700 W LAYTON AVE
525344	MT CARMEL HEALTH AND REHAB	5700 W LAYTON AVE
525344	MT CARMEL HEALTH AND REHAB	5700 W LAYTON AVE
525346	WILLIAMS BAY CARE CENTER	146 CLOVER ST
525346	WILLIAMS BAY CARE CENTER	146 CLOVER ST

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

MILWAUKEE	WI	53220	(414) 281-7200
MILWAUKEE	WI	53220	(414) 281-7200
MILWAUKEE	WI	53220	(414) 281-7200
MILWAUKEE	WI	53220	(414) 281-7200
MILWAUKEE	WI	53220	(414) 281-7200
WILLIAMS BAY	WI	53191	(262) 245-6400
WILLIAMS BAY	WI	53191	(262) 245-6400

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

07/28/2010	08/18/2010
07/28/2010	08/18/2010
07/28/2010	08/18/2010
03/03/2011	03/10/2011
03/24/2011	04/04/2011
03/11/2009	04/06/2009
03/11/2009	04/06/2009

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Rights Deficiencies

properly.		
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Pattern	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525346	WILLIAMS BAY CARE CENTER	146 CLOVER ST
525346	WILLIAMS BAY CARE CENTER	146 CLOVER ST
525348	GREENTREE HLTH REHAB CTR	70 GREENTREE RD
525348	GREENTREE HLTH REHAB CTR	70 GREENTREE RD
525348	GREENTREE HLTH REHAB CTR	70 GREENTREE RD
525348	GREENTREE HLTH REHAB CTR	70 GREENTREE RD
525348	GREENTREE HLTH REHAB CTR	70 GREENTREE RD
525348	GREENTREE HLTH REHAB CTR	70 GREENTREE RD
525348	GREENTREE HLTH REHAB CTR	70 GREENTREE RD

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

WILLIAMS BAY	WI	53191	(262) 245-6400
WILLIAMS BAY	WI	53191	(262) 245-6400
CLINTONVILLE	WI	54929	(715) 823-2194
CLINTONVILLE	WI	54929	(715) 823-2194
CLINTONVILLE	WI	54929	(715) 823-2194
CLINTONVILLE	WI	54929	(715) 823-2194
CLINTONVILLE	WI	54929	(715) 823-2194
CLINTONVILLE	WI	54929	(715) 823-2194
CLINTONVILLE	WI	54929	(715) 823-2194

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

03/11/2009	04/06/2009
03/11/2009	04/06/2009
06/30/2009	07/01/2009
03/30/2010	04/30/2010
03/30/2010	04/30/2010
03/30/2010	04/30/2010
03/30/2010	04/30/2010
03/30/2010	04/30/2010

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Resident Rights Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Have a program to keep infection from spreading.	Widespread	Minimal harm or potential for actual harm
Protect the resident from a transfer or discharge that is not wanted or needed.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home	Isolated	Minimal harm or potential for actual

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525348	GREENTREE HLTH REHAB CTR	70 GREENTREE RD
525348	GREENTREE HLTH REHAB CTR	70 GREENTREE RD
525348	GREENTREE HLTH REHAB CTR	70 GREENTREE RD
525350	COLONIAL CENTER	702 W DOLF ST
525350	COLONIAL CENTER	702 W DOLF ST
525350	COLONIAL CENTER	702 W DOLF ST

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

CLINTONVILLE	WI	54929	(715) 823-2194
CLINTONVILLE	WI	54929	(715) 823-2194
CLINTONVILLE	WI	54929	(715) 823-2194
COLBY	WI	54421	(715) 223-2352
COLBY	WI	54421	(715) 223-2352
COLBY	WI	54421	(715) 223-2352

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

03/30/2010	04/30/2010
03/30/2010	04/30/2010
12/10/2010	12/29/2010
09/05/2008	11/12/2008
09/05/2008	11/12/2008
09/05/2008	01/01/1900

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Environmental Deficiencies
Health	Administration Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

area is free of dangers that cause accidents.		harm
Have a program to keep infection from spreading.	Isolated	Minimal harm or potential for actual harm
Make sure that nurse aides show they have the skills to be able to care for residents.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Make sure that the nursing home	Pattern	Minimal harm or potential for actual

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525351	VILLA PINES LIVING CENTER	201 PARK ST, PO BOX 130
525351	VILLA PINES LIVING CENTER	201 PARK ST, PO BOX 130
525351	VILLA PINES LIVING CENTER	201 PARK ST, PO BOX 130
525352	LANCASTER CARE CTR	1350 S MADISON ST
525352	LANCASTER CARE CTR	1350 S MADISON ST
525352	LANCASTER CARE CTR	1350 S MADISON ST

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

FRIENDSHIP	WI	53934	(608) 339-3361
FRIENDSHIP	WI	53934	(608) 339-3361
FRIENDSHIP	WI	53934	(608) 339-3361
LANCASTER	WI	53813	(608) 723-4143
LANCASTER	WI	53813	(608) 723-4143
LANCASTER	WI	53813	(608) 723-4143

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

03/10/2009	04/10/2009
03/10/2009	04/10/2009
03/10/2009	04/10/2009
03/30/2010	04/24/2010
03/30/2010	04/24/2010
03/30/2010	04/24/2010

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Environmental Deficiencies
Health	Pharmacy Service Deficiencies
Health	Pharmacy Service Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

area is free of dangers that cause accidents.		harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated	Minimal harm or potential for actual harm
Make sure that residents are safe from serious medication errors.	Isolated	Minimal harm or potential for actual harm
Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated	Immediate jeopardy to resident health or safety
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Pattern	Immediate jeopardy to resident health or safety
Write and use policies that forbid mistreatment, neglect and abuse	Pattern	Immediate jeopardy to resident health or safety

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525352	LANCASTER CARE CTR	1350 S MADISON ST
525352	LANCASTER CARE CTR	1350 S MADISON ST
525352	LANCASTER CARE CTR	1350 S MADISON ST
525352	LANCASTER CARE CTR	1350 S MADISON ST
525353	STEVENS POINT CARE CENTER	1800 SHERMAN AVE
525353	STEVENS POINT CARE CENTER	1800 SHERMAN AVE
525353	STEVENS POINT CARE CENTER	1800 SHERMAN AVE

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

LANCASTER	WI	53813	(608) 723-4143
LANCASTER	WI	53813	(608) 723-4143
LANCASTER	WI	53813	(608) 723-4143
LANCASTER	WI	53813	(608) 723-4143
STEVENS POINT	WI	54481	(715) 344-1800
STEVENS POINT	WI	54481	(715) 344-1800
STEVENS POINT	WI	54481	(715) 344-1800

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

03/30/2010	04/24/2010
06/28/2010	07/28/2010
06/28/2010	07/28/2010
06/28/2010	07/28/2010
03/13/2008	04/11/2008
07/31/2008	08/31/2008
07/31/2008	08/31/2008

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Assessment Deficiencies
Health	Resident Assessment Deficiencies
Health	Quality Care Deficiencies
Health	Resident Assessment Deficiencies
Health	Quality Care Deficiencies
Health	Pharmacy Service Deficiencies
Health	Quality Care Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

of residents and theft of residents' property.		
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm
Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm
Make sure that residents are safe from serious medication errors.	Isolated	Minimal harm or potential for actual harm
Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525353	STEVENS POINT CARE CENTER	1800 SHERMAN AVE
525353	STEVENS POINT CARE CENTER	1800 SHERMAN AVE
525353	STEVENS POINT CARE CENTER	1800 SHERMAN AVE
525353	STEVENS POINT CARE CENTER	1800 SHERMAN AVE
525353	STEVENS POINT CARE CENTER	1800 SHERMAN AVE
525353	STEVENS POINT CARE CENTER	1800 SHERMAN AVE
525353	STEVENS POINT CARE CENTER	1800 SHERMAN AVE

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

STEVENS POINT	WI	54481	(715) 344-1800
STEVENS POINT	WI	54481	(715) 344-1800
STEVENS POINT	WI	54481	(715) 344-1800
STEVENS POINT	WI	54481	(715) 344-1800
STEVENS POINT	WI	54481	(715) 344-1800
STEVENS POINT	WI	54481	(715) 344-1800
STEVENS POINT	WI	54481	(715) 344-1800

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

07/31/2008	08/31/2008
07/31/2008	10/03/2008
02/24/2009	03/24/2009
02/24/2009	03/24/2009
06/16/2009	07/16/2009
06/16/2009	07/16/2009
09/03/2009	10/21/2009

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Environmental Deficiencies
Health	Pharmacy Service Deficiencies
Health	Resident Rights Deficiencies
Health	Pharmacy Service Deficiencies
Health	Environmental Deficiencies
Health	Administration Deficiencies
Health	Quality Care Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Provide needed housekeeping and maintenance.	Pattern	Minimal harm or potential for actual harm
Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Widespread	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Isolated	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Widespread	Minimal harm or potential for actual harm
Have licensed, certified, or registered staff to give needed services.	Isolated	Minimal harm or potential for actual harm
Give each resident care and	Isolated	Minimal harm or potential for actual

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525353	STEVENS POINT CARE CENTER	1800 SHERMAN AVE
525353	STEVENS POINT CARE CENTER	1800 SHERMAN AVE
525353	STEVENS POINT CARE CENTER	1800 SHERMAN AVE
525353	STEVENS POINT CARE CENTER	1800 SHERMAN AVE
525353	STEVENS POINT CARE CENTER	1800 SHERMAN AVE
525353	STEVENS POINT CARE CENTER	1800 SHERMAN AVE
525353	STEVENS POINT CARE CENTER	1800 SHERMAN AVE
525353	STEVENS POINT CARE CENTER	1800 SHERMAN AVE

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

STEVENS POINT	WI	54481	(715) 344-1800
STEVENS POINT	WI	54481	(715) 344-1800
STEVENS POINT	WI	54481	(715) 344-1800
STEVENS POINT	WI	54481	(715) 344-1800
STEVENS POINT	WI	54481	(715) 344-1800
STEVENS POINT	WI	54481	(715) 344-1800
STEVENS POINT	WI	54481	(715) 344-1800
STEVENS POINT	WI	54481	(715) 344-1800

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

09/03/2009	10/21/2009
10/21/2009	11/15/2009
10/21/2009	11/15/2009
10/21/2009	11/15/2009
03/15/2010	04/15/2010
03/15/2010	04/15/2010
12/14/2010	01/17/2011
01/31/2011	03/03/2011

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Assessment Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Pharmacy Service Deficiencies
Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Mistreatment Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

services to get or keep the highest quality of life possible.		harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Properly mark drugs and other similar products.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Pattern	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Pattern	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525353	STEVENS POINT CARE CENTER	1800 SHERMAN AVE
525354	MINERAL POINT CARE CTR	109 N IOWA ST
525354	MINERAL POINT CARE CTR	109 N IOWA ST
525357	KEWAUNEE CARE CTR	1308 LINCOLN ST
525357	KEWAUNEE CARE CTR	1308 LINCOLN ST

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

STEVENS POINT	WI	54481	(715) 344-1800
MINERAL POINT	WI	53565	(608) 987-2381
MINERAL POINT	WI	53565	(608) 987-2381
KEWAUNEE	WI	54216	(920) 388-4111
KEWAUNEE	WI	54216	(920) 388-4111

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

01/31/2011	03/03/2011
08/24/2010	09/24/2010
08/24/2010	09/24/2010
07/01/2009	07/30/2009
07/01/2009	07/30/2009

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Mistreatment Deficiencies
Health	Environmental Deficiencies
Health	Administration Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

mistreatment, neglect and abuse of residents and theft of residents' property.		harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525359	MAPLE RIDGE HEALTH AND REHABILITATION CENTER	2730 W RAMSEY AVE
525359	MAPLE RIDGE HEALTH AND REHABILITATION CENTER	2730 W RAMSEY AVE
525359	MAPLE RIDGE HEALTH AND REHABILITATION CENTER	2730 W RAMSEY AVE
525359	MAPLE RIDGE HEALTH AND REHABILITATION CENTER	2730 W RAMSEY AVE
525359	MAPLE RIDGE HEALTH AND REHABILITATION CENTER	2730 W RAMSEY AVE
525359	MAPLE RIDGE HEALTH AND REHABILITATION CENTER	2730 W RAMSEY AVE
525359	MAPLE RIDGE HEALTH AND REHABILITATION CENTER	2730 W RAMSEY AVE

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

MILWAUKEE	WI	53221	(414) 282-2600
MILWAUKEE	WI	53221	(414) 282-2600
MILWAUKEE	WI	53221	(414) 282-2600
MILWAUKEE	WI	53221	(414) 282-2600
MILWAUKEE	WI	53221	(414) 282-2600
MILWAUKEE	WI	53221	(414) 282-2600
MILWAUKEE	WI	53221	(414) 282-2600
MILWAUKEE	WI	53221	(414) 282-2600

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

01/25/2008	02/25/2008
01/25/2008	02/25/2008
04/15/2008	05/15/2008
04/15/2008	05/15/2008
04/15/2008	05/15/2008
05/08/2008	06/08/2008
05/08/2008	06/08/2008

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Pharmacy Service Deficiencies
Health	Administration Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Environmental Deficiencies
Health	Nutrition and Dietary Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated	Minimal harm or potential for actual harm
Give or get lab tests to meet the needs of residents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Give each resident enough fluids to keep them healthy and prevent dehydration.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Keep safe, clean and homelike surroundings.	Isolated	Minimal harm or potential for actual harm
Provide a tasty and well-balanced diet that meets the nutritional	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525359	MAPLE RIDGE HEALTH AND REHABILITATION CENTER	2730 W RAMSEY AVE
525359	MAPLE RIDGE HEALTH AND REHABILITATION CENTER	2730 W RAMSEY AVE
525359	MAPLE RIDGE HEALTH AND REHABILITATION CENTER	2730 W RAMSEY AVE
525359	MAPLE RIDGE HEALTH AND REHABILITATION CENTER	2730 W RAMSEY AVE
525359	MAPLE RIDGE HEALTH AND REHABILITATION CENTER	2730 W RAMSEY AVE
525359	MAPLE RIDGE HEALTH AND REHABILITATION CENTER	2730 W RAMSEY AVE
525359	MAPLE RIDGE HEALTH AND REHABILITATION CENTER	2730 W RAMSEY AVE
525359	MAPLE RIDGE HEALTH AND REHABILITATION CENTER	2730 W RAMSEY AVE
525359	MAPLE RIDGE HEALTH AND REHABILITATION CENTER	2730 W RAMSEY AVE

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

MILWAUKEE	WI	53221	(414) 282-2600
MILWAUKEE	WI	53221	(414) 282-2600
MILWAUKEE	WI	53221	(414) 282-2600
MILWAUKEE	WI	53221	(414) 282-2600
MILWAUKEE	WI	53221	(414) 282-2600
MILWAUKEE	WI	53221	(414) 282-2600
MILWAUKEE	WI	53221	(414) 282-2600
MILWAUKEE	WI	53221	(414) 282-2600
MILWAUKEE	WI	53221	(414) 282-2600

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

05/08/2008	06/08/2008
05/08/2008	06/08/2008
08/25/2008	09/18/2008
08/25/2008	09/23/2008
08/25/2008	09/23/2008
08/25/2008	09/23/2008
08/25/2008	09/23/2008
08/25/2008	09/23/2008
08/25/2008	09/23/2008
08/25/2008	09/23/2008

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Environmental Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies
Health	Environmental Deficiencies
Health	Administration Deficiencies
Health	Nutrition and Dietary Deficiencies
Health	Nutrition and Dietary Deficiencies
Health	Pharmacy Service Deficiencies
Health	Quality Care Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

needs of each resident.		
Have a program to keep infection from spreading.	Isolated	Minimal harm or potential for actual harm
Let the resident refuse treatment or refuse to take part in an experiment.	Isolated	Minimal harm or potential for actual harm
Keep each resident's personal and medical records private and confidential.	Isolated	Minimal harm or potential for actual harm
Have enough outside airflow.	Widespread	Minimal harm or potential for actual harm
Give or get lab tests to meet the needs of residents.	Isolated	Minimal harm or potential for actual harm
Make sure that residents are well nourished.	Pattern	Minimal harm or potential for actual harm
Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Isolated	Minimal harm or potential for actual harm
Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Pattern	Minimal harm or potential for actual harm
Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy,	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525359	MAPLE RIDGE HEALTH AND REHABILITATION CENTER	2730 W RAMSEY AVE
525359	MAPLE RIDGE HEALTH AND REHABILITATION CENTER	2730 W RAMSEY AVE
525359	MAPLE RIDGE HEALTH AND REHABILITATION CENTER	2730 W RAMSEY AVE
525359	MAPLE RIDGE HEALTH AND REHABILITATION CENTER	2730 W RAMSEY AVE
525359	MAPLE RIDGE HEALTH AND REHABILITATION CENTER	2730 W RAMSEY AVE
525359	MAPLE RIDGE HEALTH AND REHABILITATION CENTER	2730 W RAMSEY AVE

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

MILWAUKEE	WI	53221	(414) 282-2600
MILWAUKEE	WI	53221	(414) 282-2600
MILWAUKEE	WI	53221	(414) 282-2600
MILWAUKEE	WI	53221	(414) 282-2600
MILWAUKEE	WI	53221	(414) 282-2600
MILWAUKEE	WI	53221	(414) 282-2600

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

08/25/2008	09/23/2008
08/25/2008	09/23/2008
08/25/2008	09/23/2008
08/25/2008	09/23/2008
08/25/2008	09/23/2008
08/25/2008	09/23/2008

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Resident Assessment Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies

ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.		
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Keep safe, clean and homelike surroundings.	Pattern	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525359	MAPLE RIDGE HEALTH AND REHABILITATION CENTER	2730 W RAMSEY AVE
525359	MAPLE RIDGE HEALTH AND REHABILITATION CENTER	2730 W RAMSEY AVE
525360	BETHEL CENTER	8014 BETHEL RD
525360	BETHEL CENTER	8014 BETHEL RD
525360	BETHEL CENTER	8014 BETHEL RD
525360	BETHEL CENTER	8014 BETHEL RD

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

MILWAUKEE	WI	53221	(414) 282-2600
MILWAUKEE	WI	53221	(414) 282-2600
ARPIN	WI	54410	(715) 652-2103
ARPIN	WI	54410	(715) 652-2103
ARPIN	WI	54410	(715) 652-2103
ARPIN	WI	54410	(715) 652-2103

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

11/02/2010	12/02/2010
11/02/2010	12/02/2010
04/28/2009	05/28/2009
04/06/2010	05/05/2010
04/06/2010	05/05/2010
06/08/2010	07/08/2010

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Environmental Deficiencies
Health	Administration Deficiencies
Health	Environmental Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Immediate jeopardy to resident health or safety
Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm
Make sure there is a program to prevent/deal with mice, insects, or other pests.	Pattern	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Pattern	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525362	LAFAYETTE MANOR	719 E CATHERINE ST BOX 167
525362	LAFAYETTE MANOR	719 E CATHERINE ST BOX 167
525362	LAFAYETTE MANOR	719 E CATHERINE ST BOX 167
525362	LAFAYETTE MANOR	719 E CATHERINE ST BOX 167
525362	LAFAYETTE MANOR	719 E CATHERINE ST BOX 167
525362	LAFAYETTE MANOR	719 E CATHERINE ST BOX 167
525364	CLAIREMONT NURSING AND REHAB	2120 HEIGHTS DR
525364	CLAIREMONT NURSING AND REHAB	2120 HEIGHTS DR

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

DARLINGTON	WI	53530	(608) 776-4472
DARLINGTON	WI	53530	(608) 776-4472
DARLINGTON	WI	53530	(608) 776-4472
DARLINGTON	WI	53530	(608) 776-4472
DARLINGTON	WI	53530	(608) 776-4472
DARLINGTON	WI	53530	(608) 776-4472
EAU CLAIRE	WI	54701	(715) 832-1681
EAU CLAIRE	WI	54701	(715) 832-1681

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

03/23/2010	03/23/2010
03/23/2010	03/23/2010
03/23/2010	03/23/2010
03/23/2010	03/23/2010
03/23/2010	03/23/2010
03/23/2010	03/23/2010
03/07/2008	03/31/2008
03/28/2008	04/28/2008

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Rights Deficiencies
Health	Resident Assessment Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Administration Deficiencies
Health	Pharmacy Service Deficiencies
Health	Environmental Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Immediate jeopardy to resident health or safety
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm
Properly mark drugs and other similar products.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home	Isolated	Actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525364	CLAIREMONT NURSING AND REHAB	2120 HEIGHTS DR
525364	CLAIREMONT NURSING AND REHAB	2120 HEIGHTS DR
525364	CLAIREMONT NURSING AND REHAB	2120 HEIGHTS DR
525364	CLAIREMONT NURSING AND REHAB	2120 HEIGHTS DR
525364	CLAIREMONT NURSING AND REHAB	2120 HEIGHTS DR
525364	CLAIREMONT NURSING AND REHAB	2120 HEIGHTS DR

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

EAU CLAIRE	WI	54701	(715) 832-1681
EAU CLAIRE	WI	54701	(715) 832-1681
EAU CLAIRE	WI	54701	(715) 832-1681
EAU CLAIRE	WI	54701	(715) 832-1681
EAU CLAIRE	WI	54701	(715) 832-1681
EAU CLAIRE	WI	54701	(715) 832-1681

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

03/28/2008	04/28/2008
03/28/2008	04/28/2008
03/28/2008	04/28/2008
03/28/2008	04/28/2008
03/28/2008	04/28/2008
03/28/2008	04/28/2008

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Assessment Deficiencies

area is free of dangers that cause accidents.		
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Make sure each resident has the right to choose activities, schedules and health care according to his or her interests, assessment, and plan of care.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan	Isolated	Minimal harm or potential for actual

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525364	CLAIREMONT NURSING AND REHAB	2120 HEIGHTS DR
525364	CLAIREMONT NURSING AND REHAB	2120 HEIGHTS DR
525364	CLAIREMONT NURSING AND REHAB	2120 HEIGHTS DR
525364	CLAIREMONT NURSING AND REHAB	2120 HEIGHTS DR
525364	CLAIREMONT NURSING AND REHAB	2120 HEIGHTS DR
525364	CLAIREMONT NURSING AND REHAB	2120 HEIGHTS DR
525364	CLAIREMONT NURSING AND REHAB	2120 HEIGHTS DR

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

EAU CLAIRE	WI	54701	(715) 832-1681
EAU CLAIRE	WI	54701	(715) 832-1681
EAU CLAIRE	WI	54701	(715) 832-1681
EAU CLAIRE	WI	54701	(715) 832-1681
EAU CLAIRE	WI	54701	(715) 832-1681
EAU CLAIRE	WI	54701	(715) 832-1681
EAU CLAIRE	WI	54701	(715) 832-1681

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

03/28/2008	04/28/2008
03/28/2008	04/28/2008
02/19/2009	03/19/2009
02/19/2009	03/19/2009
02/19/2009	03/19/2009
02/19/2009	03/19/2009
02/19/2009	03/19/2009
02/19/2009	03/19/2009

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Resident Assessment Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Pharmacy Service Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

that meets all of a resident's needs, with timetables and actions that can be measured.		harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Have drugs and other similar products available, which are needed every day and in emergencies, and give them out	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525367	WELLSPRING OF MILWAUKEE	9350 W FOND DU LAC AVE
525367	WELLSPRING OF MILWAUKEE	9350 W FOND DU LAC AVE
525367	WELLSPRING OF MILWAUKEE	9350 W FOND DU LAC AVE
525367	WELLSPRING OF MILWAUKEE	9350 W FOND DU LAC AVE
525367	WELLSPRING OF MILWAUKEE	9350 W FOND DU LAC AVE
525367	WELLSPRING OF MILWAUKEE	9350 W FOND DU LAC AVE

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

MILWAUKEE	WI	53225	(414) 438-4360
MILWAUKEE	WI	53225	(414) 438-4360
MILWAUKEE	WI	53225	(414) 438-4360
MILWAUKEE	WI	53225	(414) 438-4360
MILWAUKEE	WI	53225	(414) 438-4360
MILWAUKEE	WI	53225	(414) 438-4360

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

01/31/2008	03/01/2008
01/31/2008	03/01/2008
01/31/2008	03/01/2008
01/31/2008	03/01/2008
01/31/2008	03/01/2008
07/31/2008	08/31/2008

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies
Health	Environmental Deficiencies
Health	Administration Deficiencies
Health	Environmental Deficiencies
Health	Mistreatment Deficiencies

properly.		
Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.	Pattern	Minimal harm or potential for actual harm
Provide services to meet the needs and preferences of each resident.	Isolated	Minimal harm or potential for actual harm
Provide needed housekeeping and maintenance.	Pattern	Minimal harm or potential for actual harm
post nurse staffing information.	Widespread	Potential for minimal harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525367	WELLSPRING OF MILWAUKEE	9350 W FOND DU LAC AVE
525367	WELLSPRING OF MILWAUKEE	9350 W FOND DU LAC AVE
525367	WELLSPRING OF MILWAUKEE	9350 W FOND DU LAC AVE
525367	WELLSPRING OF MILWAUKEE	9350 W FOND DU LAC AVE
525367	WELLSPRING OF MILWAUKEE	9350 W FOND DU LAC AVE
525367	WELLSPRING OF MILWAUKEE	9350 W FOND DU LAC AVE
525367	WELLSPRING OF MILWAUKEE	9350 W FOND DU LAC AVE
525367	WELLSPRING OF MILWAUKEE	9350 W FOND DU LAC

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

MILWAUKEE	WI	53225	(414) 438-4360
MILWAUKEE	WI	53225	(414) 438-4360
MILWAUKEE	WI	53225	(414) 438-4360
MILWAUKEE	WI	53225	(414) 438-4360
MILWAUKEE	WI	53225	(414) 438-4360
MILWAUKEE	WI	53225	(414) 438-4360
MILWAUKEE	WI	53225	(414) 438-4360
MILWAUKEE	WI	53225	(414) 438-4360

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

02/19/2009	03/19/2009
02/19/2009	03/19/2009
02/19/2009	03/19/2009
02/19/2009	03/19/2009
10/14/2009	11/04/2009
06/03/2010	07/03/2010
06/03/2010	07/03/2010

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies
Health	Administration Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Assessment Deficiencies
Health	Resident Rights Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Pattern	Minimal harm or potential for actual harm
Make sure that nurse aides show they have the skills to be able to care for residents.	Isolated	Minimal harm or potential for actual harm
Tell the resident or the resident's representative in writing how long the nursing home will hold the resident's bed when the resident temporarily leaves the facility.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident,	Isolated	Minimal harm or potential for actual

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

		AVE
525367	WELLSPRING OF MILWAUKEE	9350 W FOND DU LAC AVE
525367	WELLSPRING OF MILWAUKEE	9350 W FOND DU LAC AVE
525369	WAUSAU MANOR	3107 WESTHILL DR
525370	GOLDEN LIVINGCENTER-SUPERIOR	1612 N 37TH ST
525370	GOLDEN LIVINGCENTER-SUPERIOR	1612 N 37TH ST

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

MILWAUKEE	WI	53225	(414) 438-4360
MILWAUKEE	WI	53225	(414) 438-4360
WAUSAU	WI	54401	(715) 842-0575
SUPERIOR	WI	54880	(715) 392-5144
SUPERIOR	WI	54880	(715) 392-5144

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

06/03/2010	07/03/2010
06/03/2010	07/03/2010
02/09/2011	03/09/2011
07/28/2009	10/07/2009
07/28/2009	08/28/2009

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Environmental Deficiencies
Health	Pharmacy Service Deficiencies
Health	Environmental Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.		harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Protect the resident from a transfer or discharge that is not wanted or needed.	Pattern	Minimal harm or potential for actual harm
Provide enough notice before discharging or transferring a resident.	Pattern	Potential for minimal harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525370	GOLDEN LIVINGCENTER-SUPERIOR	1612 N 37TH ST
525371	GOLDEN LIVINGCENTER-SILVER SPRING	1300 WEST SILVER SPRING DR
525371	GOLDEN LIVINGCENTER-SILVER SPRING	1300 WEST SILVER SPRING DR
525371	GOLDEN LIVINGCENTER-SILVER SPRING	1300 WEST SILVER SPRING DR
525371	GOLDEN LIVINGCENTER-SILVER SPRING	1300 WEST SILVER SPRING DR
525371	GOLDEN LIVINGCENTER-SILVER SPRING	1300 WEST SILVER SPRING DR
525371	GOLDEN LIVINGCENTER-SILVER SPRING	1300 WEST SILVER SPRING DR

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

SUPERIOR	WI	54880	(715) 392-5144
GLENDALE	WI	53209	(414) 228-8120
GLENDALE	WI	53209	(414) 228-8120
GLENDALE	WI	53209	(414) 228-8120
GLENDALE	WI	53209	(414) 228-8120
GLENDALE	WI	53209	(414) 228-8120
GLENDALE	WI	53209	(414) 228-8120

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

07/28/2009	08/28/2009
06/19/2008	07/17/2008
06/19/2008	07/17/2008
06/19/2008	07/17/2008
06/19/2008	07/17/2008
01/26/2009	02/26/2009
02/10/2010	03/10/2010

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Pharmacy Service Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Tell the resident or the resident's representative in writing how long the nursing home will hold the resident's bed when the resident temporarily leaves the facility.	Pattern	Potential for minimal harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Pattern	Minimal harm or potential for actual harm
Try to resolve each resident's complaints quickly.	Pattern	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525371	GOLDEN LIVINGCENTER-SILVER SPRING	1300 WEST SILVER SPRING DR
525371	GOLDEN LIVINGCENTER-SILVER SPRING	1300 WEST SILVER SPRING DR
525371	GOLDEN LIVINGCENTER-SILVER SPRING	1300 WEST SILVER SPRING DR
525371	GOLDEN LIVINGCENTER-SILVER SPRING	1300 WEST SILVER SPRING DR
525372	COLUMBIA HLTH CARE CTR	323 W MONROE ST PO BOX 895
525375	OAKWOOD LUTHERAN HOMES ASSOC	6201 MINERAL POINT RD
525375	OAKWOOD LUTHERAN HOMES ASSOC	6201 MINERAL POINT

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

GLENDALE	WI	53209	(414) 228-8120
GLENDALE	WI	53209	(414) 228-8120
GLENDALE	WI	53209	(414) 228-8120
GLENDALE	WI	53209	(414) 228-8120
WYOCENA	WI	53969	(608) 429-2181
MADISON	WI	53705	(608) 230-4325
MADISON	WI	53705	(608) 230-4325

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

02/10/2010	03/10/2010
02/10/2010	03/10/2010
09/23/2010	10/25/2010
09/23/2010	10/25/2010
04/20/2009	05/20/2009
04/21/2010	05/15/2010
02/03/2011	02/16/2011

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Pharmacy Service Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm
Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Pattern	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Pattern	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Make sure that each resident's	Isolated	Actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

		RD
525375	OAKWOOD LUTHERAN HOMES ASSOC	6201 MINERAL POINT RD
525375	OAKWOOD LUTHERAN HOMES ASSOC	6201 MINERAL POINT RD
525383	AMERICAN LUTHERAN HOME MONDOVI	200 MEMORIAL DR
525383	AMERICAN LUTHERAN HOME MONDOVI	200 MEMORIAL DR
525385	LUTHERAN HOME RIVER FALLS	640 N MAIN ST
525386	ASHLAND HEALTH AND REHAB CTR	1319 BEASER AVE

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

MADISON	WI	53705	(608) 230-4325
MADISON	WI	53705	(608) 230-4325
MONDOVI	WI	54755	(715) 926-4962
MONDOVI	WI	54755	(715) 926-4962
RIVER FALLS	WI	54022	(715) 425-5353
ASHLAND	WI	54806	(715) 682-3468

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

02/03/2011	02/16/2011
02/03/2011	02/16/2011
01/14/2008	02/09/2008
01/14/2008	02/09/2008
01/04/2011	02/01/2011
11/23/2009	12/11/2009

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Pharmacy Service Deficiencies
Health	Pharmacy Service Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Environmental Deficiencies
Health	Mistreatment Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

nutritional needs were met.		
Make sure that residents are safe from serious medication errors.	Isolated	Actual harm
Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Isolated	Minimal harm or potential for actual harm
Protect each resident from all abuse, physical punishment, and being separated from others.	Pattern	Actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Pattern	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Immediate jeopardy to resident health or safety
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525386	ASHLAND HEALTH AND REHAB CTR	1319 BEASER AVE
525387	DOVE HEALTHCARE-WEST	1405 TRUAX BLVD
525387	DOVE HEALTHCARE-WEST	1405 TRUAX BLVD
525387	DOVE HEALTHCARE-WEST	1405 TRUAX BLVD
525387	DOVE HEALTHCARE-WEST	1405 TRUAX BLVD
525387	DOVE HEALTHCARE-WEST	1405 TRUAX BLVD

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

ASHLAND	WI	54806	(715) 682-3468
EAU CLAIRE	WI	54703	(715) 552-1030
EAU CLAIRE	WI	54703	(715) 552-1030
EAU CLAIRE	WI	54703	(715) 552-1030
EAU CLAIRE	WI	54703	(715) 552-1030
EAU CLAIRE	WI	54703	(715) 552-1030

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

11/23/2009	12/11/2009
03/26/2008	01/01/1900
03/26/2008	01/01/1900
01/15/2009	04/16/2009
01/15/2009	04/16/2009
01/15/2009	02/15/2009

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Assessment Deficiencies
Health	Resident Rights Deficiencies
Health	Environmental Deficiencies
Health	Resident Assessment Deficiencies
Health	Administration Deficiencies
Health	Resident Rights Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

abuse, neglect or mistreatment of residents.		
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated	Minimal harm or potential for actual harm
Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525387	DOVE HEALTHCARE-WEST	1405 TRUAX BLVD
525387	DOVE HEALTHCARE-WEST	1405 TRUAX BLVD
525387	DOVE HEALTHCARE-WEST	1405 TRUAX BLVD
525387	DOVE HEALTHCARE-WEST	1405 TRUAX BLVD
525387	DOVE HEALTHCARE-WEST	1405 TRUAX BLVD
525387	DOVE HEALTHCARE-WEST	1405 TRUAX BLVD

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

EAU CLAIRE	WI	54703	(715) 552-1030
EAU CLAIRE	WI	54703	(715) 552-1030
EAU CLAIRE	WI	54703	(715) 552-1030
EAU CLAIRE	WI	54703	(715) 552-1030
EAU CLAIRE	WI	54703	(715) 552-1030
EAU CLAIRE	WI	54703	(715) 552-1030

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

04/03/2009	04/16/2009
04/03/2009	04/16/2009
03/01/2010	03/25/2010
06/30/2010	07/06/2010
06/30/2010	07/06/2010
06/30/2010	07/06/2010

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.		
Make sure that each resident's nutritional needs were met.	Isolated	Actual harm
Give each resident enough fluids to keep them healthy and prevent dehydration.	Isolated	Immediate jeopardy to resident health or safety
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Immediate jeopardy to resident health or safety
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525387	DOVE HEALTHCARE-WEST	1405 TRUAX BLVD
525389	NORTH RIDGE MED REHAB CTR	1445 N 7TH ST
525389	NORTH RIDGE MED REHAB CTR	1445 N 7TH ST
525389	NORTH RIDGE MED REHAB CTR	1445 N 7TH ST
525389	NORTH RIDGE MED REHAB CTR	1445 N 7TH ST
525390	ROCK HAVEN	3418 N CTY TRK HWY F PO BOX 351

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

EAU CLAIRE	WI	54703	(715) 552-1030
MANITOWOC	WI	54220	(920) 682-0314
MANITOWOC	WI	54220	(920) 682-0314
MANITOWOC	WI	54220	(920) 682-0314
MANITOWOC	WI	54220	(920) 682-0314
JANESVILLE	WI	53547	(608) 757-5000

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

06/30/2010	07/06/2010
05/18/2009	06/18/2009
05/18/2009	06/18/2009
05/18/2009	06/18/2009
08/16/2010	09/17/2010
07/29/2009	08/10/2009

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Mistreatment Deficiencies
Health	Resident Assessment Deficiencies
Health	Resident Assessment Deficiencies
Health	Environmental Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Rights Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Make sure all assessments are accurate, coordinated by an RN, done by the right professional, and are signed by the person completing them.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Protect residents from mistreatment, neglect, and/or theft of personal property.	Isolated	Actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's	Isolated	Immediate jeopardy to resident health or safety

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525390	ROCK HAVEN	3418 N CTY TRK HWY F PO BOX 351
525390	ROCK HAVEN	3418 N CTY TRK HWY F PO BOX 351
525391	GOLDEN LIVINGCENTER-WISCONSIN DELLS	300 RACE ST
525391	GOLDEN LIVINGCENTER-WISCONSIN DELLS	300 RACE ST
525391	GOLDEN LIVINGCENTER-WISCONSIN DELLS	300 RACE ST

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

JANESVILLE	WI	53547	(608) 757-5000
JANESVILLE	WI	53547	(608) 757-5000
WISCONSIN DELLS	WI	53965	(608) 254-2574
WISCONSIN DELLS	WI	53965	(608) 254-2574
WISCONSIN DELLS	WI	53965	(608) 254-2574

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

03/30/2010	04/20/2010
03/30/2010	04/20/2010
10/16/2008	11/15/2008
02/09/2011	03/07/2011
02/09/2011	03/07/2011

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies
Health	Mistreatment Deficiencies
Health	Administration Deficiencies
Health	Resident Rights Deficiencies

physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.		
Provide activities to meet the needs of each resident.	Pattern	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Keep clinical information safe, so that it will not be lost, destroyed or used by the wrong person.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if:	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525396	GREENWAY MANOR	501 S WINSTED PO BOX 759
525396	GREENWAY MANOR	501 S WINSTED PO BOX 759
525397	ST FRANCIS IN THE PARK HLTH REHAB	1800 NEW YORK AVE
525397	ST FRANCIS IN THE PARK HLTH REHAB	1800 NEW YORK AVE
525397	ST FRANCIS IN THE PARK HLTH REHAB	1800 NEW YORK AVE
525397	ST FRANCIS IN THE PARK HLTH REHAB	1800 NEW YORK AVE

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

SPRING GREEN	WI	53588	(608) 588-2586
SPRING GREEN	WI	53588	(608) 588-2586
SUPERIOR	WI	54880	(715) 394-5591
SUPERIOR	WI	54880	(715) 394-5591
SUPERIOR	WI	54880	(715) 394-5591
SUPERIOR	WI	54880	(715) 394-5591

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

04/15/2009	05/11/2009
04/15/2009	05/11/2009
04/16/2008	05/16/2008
06/16/2008	08/13/2008
06/16/2008	10/28/2008
06/16/2008	08/13/2008

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Pharmacy Service Deficiencies
Health	Environmental Deficiencies

the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.		
Try to resolve each resident's complaints quickly.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Isolated	Minimal harm or potential for actual harm
Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Widespread	Minimal harm or potential for actual harm
Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Pattern	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525397	ST FRANCIS IN THE PARK HLTH REHAB	1800 NEW YORK AVE
525397	ST FRANCIS IN THE PARK HLTH REHAB	1800 NEW YORK AVE
525397	ST FRANCIS IN THE PARK HLTH REHAB	1800 NEW YORK AVE
525397	ST FRANCIS IN THE PARK HLTH REHAB	1800 NEW YORK AVE
525397	ST FRANCIS IN THE PARK HLTH REHAB	1800 NEW YORK AVE
525397	ST FRANCIS IN THE PARK HLTH REHAB	1800 NEW YORK AVE
525397	ST FRANCIS IN THE PARK HLTH REHAB	1800 NEW YORK AVE

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

SUPERIOR	WI	54880	(715) 394-5591
SUPERIOR	WI	54880	(715) 394-5591
SUPERIOR	WI	54880	(715) 394-5591
SUPERIOR	WI	54880	(715) 394-5591
SUPERIOR	WI	54880	(715) 394-5591
SUPERIOR	WI	54880	(715) 394-5591
SUPERIOR	WI	54880	(715) 394-5591

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

06/16/2008	08/13/2008
06/16/2008	08/13/2008
06/16/2008	08/13/2008
06/16/2008	08/13/2008
06/16/2008	08/13/2008
06/16/2008	08/13/2008
06/16/2008	08/13/2008

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Administration Deficiencies
Health	Administration Deficiencies
Health	Administration Deficiencies
Health	Administration Deficiencies
Health	Resident Rights Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Be administered in a way that leads to the highest possible level of well being for each resident.	Pattern	Immediate jeopardy to resident health or safety
1) Review the work of each nurse aide every year; or 2) give regular training for the nurse aides.	Pattern	Minimal harm or potential for actual harm
Quickly tell the resident's doctor the results of lab tests.	Isolated	Actual harm
Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Pattern	Actual harm
Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525397	ST FRANCIS IN THE PARK HLTH REHAB	1800 NEW YORK AVE
525397	ST FRANCIS IN THE PARK HLTH REHAB	1800 NEW YORK AVE
525397	ST FRANCIS IN THE PARK HLTH REHAB	1800 NEW YORK AVE
525397	ST FRANCIS IN THE PARK HLTH REHAB	1800 NEW YORK AVE
525397	ST FRANCIS IN THE PARK HLTH REHAB	1800 NEW YORK AVE
525397	ST FRANCIS IN THE PARK HLTH REHAB	1800 NEW YORK AVE
525397	ST FRANCIS IN THE PARK HLTH REHAB	1800 NEW YORK AVE
525397	ST FRANCIS IN THE PARK HLTH REHAB	1800 NEW YORK AVE

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

SUPERIOR	WI	54880	(715) 394-5591
SUPERIOR	WI	54880	(715) 394-5591
SUPERIOR	WI	54880	(715) 394-5591
SUPERIOR	WI	54880	(715) 394-5591
SUPERIOR	WI	54880	(715) 394-5591
SUPERIOR	WI	54880	(715) 394-5591
SUPERIOR	WI	54880	(715) 394-5591
SUPERIOR	WI	54880	(715) 394-5591

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

06/16/2008	08/13/2008
06/16/2008	08/13/2008
06/16/2008	09/29/2008
06/16/2008	08/13/2008
06/16/2008	08/13/2008
06/16/2008	08/13/2008
06/16/2008	09/29/2008

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Rights Deficiencies
Health	Environmental Deficiencies
Health	Resident Assessment Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Assessment Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

abuse, neglect or mistreatment of residents.		
Provide services to meet the needs and preferences of each resident.	Isolated	Minimal harm or potential for actual harm
Provide needed housekeeping and maintenance.	Pattern	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern	Minimal harm or potential for actual harm
1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Pattern	Immediate jeopardy to resident health or safety
Give professional services that	Isolated	Minimal harm or potential for actual

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525397	ST FRANCIS IN THE PARK HLTH REHAB	1800 NEW YORK AVE
525397	ST FRANCIS IN THE PARK HLTH REHAB	1800 NEW YORK AVE
525397	ST FRANCIS IN THE PARK HLTH REHAB	1800 NEW YORK AVE
525397	ST FRANCIS IN THE PARK HLTH REHAB	1800 NEW YORK AVE
525397	ST FRANCIS IN THE PARK HLTH REHAB	1800 NEW YORK AVE
525397	ST FRANCIS IN THE PARK HLTH REHAB	1800 NEW YORK AVE

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

SUPERIOR	WI	54880	(715) 394-5591
SUPERIOR	WI	54880	(715) 394-5591
SUPERIOR	WI	54880	(715) 394-5591
SUPERIOR	WI	54880	(715) 394-5591
SUPERIOR	WI	54880	(715) 394-5591
SUPERIOR	WI	54880	(715) 394-5591

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

06/16/2008	09/29/2008
06/16/2008	09/29/2008
06/16/2008	08/13/2008
06/16/2008	10/28/2008
06/16/2008	09/29/2008
10/07/2008	10/28/2008

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Pharmacy Service Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

follow each resident's written care plan.		harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Immediate jeopardy to resident health or safety
Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Pattern	Immediate jeopardy to resident health or safety
Make sure that the nursing home area is free of dangers that cause accidents.	Pattern	Minimal harm or potential for actual harm
Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.	Isolated	Minimal harm or potential for actual harm
Have drugs and other similar products available, which are needed every day and in emergencies, and give them out	Pattern	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525397	ST FRANCIS IN THE PARK HLTH REHAB	1800 NEW YORK AVE
525397	ST FRANCIS IN THE PARK HLTH REHAB	1800 NEW YORK AVE
525397	ST FRANCIS IN THE PARK HLTH REHAB	1800 NEW YORK AVE
525397	ST FRANCIS IN THE PARK HLTH REHAB	1800 NEW YORK AVE
525397	ST FRANCIS IN THE PARK HLTH REHAB	1800 NEW YORK AVE
525397	ST FRANCIS IN THE PARK HLTH REHAB	1800 NEW YORK AVE
525397	ST FRANCIS IN THE PARK HLTH REHAB	1800 NEW YORK AVE

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

SUPERIOR	WI	54880	(715) 394-5591
SUPERIOR	WI	54880	(715) 394-5591
SUPERIOR	WI	54880	(715) 394-5591
SUPERIOR	WI	54880	(715) 394-5591
SUPERIOR	WI	54880	(715) 394-5591
SUPERIOR	WI	54880	(715) 394-5591
SUPERIOR	WI	54880	(715) 394-5591
SUPERIOR	WI	54880	(715) 394-5591

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

10/07/2008	10/28/2008
02/05/2009	04/10/2009
02/05/2009	04/10/2009
04/10/2009	05/08/2009
04/10/2009	05/08/2009
04/10/2009	05/08/2009
08/11/2009	12/18/2009

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Environmental Deficiencies
Health	Resident Rights Deficiencies
Health	Environmental Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

properly.		
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Pattern	Minimal harm or potential for actual harm
Protect residents from mistreatment, neglect, and/or theft of personal property.	Isolated	Actual harm
Let the resident refuse treatment or refuse to take part in an experiment.	Isolated	Minimal harm or potential for actual harm
Give professional services that	Isolated	Minimal harm or potential for actual

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525397	ST FRANCIS IN THE PARK HLTH REHAB	1800 NEW YORK AVE
525397	ST FRANCIS IN THE PARK HLTH REHAB	1800 NEW YORK AVE
525397	ST FRANCIS IN THE PARK HLTH REHAB	1800 NEW YORK AVE
525397	ST FRANCIS IN THE PARK HLTH REHAB	1800 NEW YORK AVE
525397	ST FRANCIS IN THE PARK HLTH REHAB	1800 NEW YORK AVE
525397	ST FRANCIS IN THE PARK HLTH REHAB	1800 NEW YORK AVE
525397	ST FRANCIS IN THE PARK HLTH REHAB	1800 NEW YORK AVE
525397	ST FRANCIS IN THE PARK HLTH REHAB	1800 NEW YORK AVE

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

SUPERIOR	WI	54880	(715) 394-5591
SUPERIOR	WI	54880	(715) 394-5591
SUPERIOR	WI	54880	(715) 394-5591
SUPERIOR	WI	54880	(715) 394-5591
SUPERIOR	WI	54880	(715) 394-5591
SUPERIOR	WI	54880	(715) 394-5591
SUPERIOR	WI	54880	(715) 394-5591
SUPERIOR	WI	54880	(715) 394-5591

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

08/11/2009	12/18/2009
08/11/2009	12/18/2009
08/11/2009	11/17/2009
08/11/2009	11/17/2009
08/11/2009	12/18/2009
08/11/2009	11/17/2009
08/11/2009	12/18/2009
08/11/2009	12/18/2009

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Nutrition and Dietary Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

follow each resident's written care plan.		harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make sure that each resident's nutritional needs were met.	Isolated	Actual harm
Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm
Have a program to keep infection from spreading.	Isolated	Minimal harm or potential for actual harm
Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Pattern	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525397	ST FRANCIS IN THE PARK HLTH REHAB	1800 NEW YORK AVE
525397	ST FRANCIS IN THE PARK HLTH REHAB	1800 NEW YORK AVE
525397	ST FRANCIS IN THE PARK HLTH REHAB	1800 NEW YORK AVE
525397	ST FRANCIS IN THE PARK HLTH REHAB	1800 NEW YORK AVE
525397	ST FRANCIS IN THE PARK HLTH REHAB	1800 NEW YORK AVE
525397	ST FRANCIS IN THE PARK HLTH REHAB	1800 NEW YORK AVE
525397	ST FRANCIS IN THE PARK HLTH REHAB	1800 NEW YORK AVE
525397	ST FRANCIS IN THE PARK HLTH REHAB	1800 NEW YORK AVE

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

SUPERIOR	WI	54880	(715) 394-5591
SUPERIOR	WI	54880	(715) 394-5591
SUPERIOR	WI	54880	(715) 394-5591
SUPERIOR	WI	54880	(715) 394-5591
SUPERIOR	WI	54880	(715) 394-5591
SUPERIOR	WI	54880	(715) 394-5591
SUPERIOR	WI	54880	(715) 394-5591
SUPERIOR	WI	54880	(715) 394-5591
SUPERIOR	WI	54880	(715) 394-5591

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

08/11/2009	12/18/2009
09/03/2009	11/17/2009
09/03/2009	12/18/2009
09/03/2009	11/17/2009
11/17/2009	12/18/2009
05/04/2010	05/14/2010
05/04/2010	05/14/2010
07/08/2010	08/12/2010

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Pharmacy Service Deficiencies
Health	Administration Deficiencies
Health	Quality Care Deficiencies
Health	Resident Assessment Deficiencies
Health	Mistreatment Deficiencies
Health	Environmental Deficiencies
Health	Resident Rights Deficiencies
Health	Environmental Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

temperature.		
Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Isolated	Minimal harm or potential for actual harm
Give or get lab tests to meet the needs of residents.	Isolated	Immediate jeopardy to resident health or safety
Give each resident care and services to get or keep the highest quality of life possible.	Pattern	Immediate jeopardy to resident health or safety
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Pattern	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Pattern	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Pattern	Minimal harm or potential for actual harm
Let residents give themselves their drugs if they are able.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause	Isolated	Actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525397	ST FRANCIS IN THE PARK HLTH REHAB	1800 NEW YORK AVE
525397	ST FRANCIS IN THE PARK HLTH REHAB	1800 NEW YORK AVE
525397	ST FRANCIS IN THE PARK HLTH REHAB	1800 NEW YORK AVE
525397	ST FRANCIS IN THE PARK HLTH REHAB	1800 NEW YORK AVE
525397	ST FRANCIS IN THE PARK HLTH REHAB	1800 NEW YORK AVE
525397	ST FRANCIS IN THE PARK HLTH REHAB	1800 NEW YORK AVE
525397	ST FRANCIS IN THE PARK HLTH REHAB	1800 NEW YORK AVE

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

SUPERIOR	WI	54880	(715) 394-5591
SUPERIOR	WI	54880	(715) 394-5591
SUPERIOR	WI	54880	(715) 394-5591
SUPERIOR	WI	54880	(715) 394-5591
SUPERIOR	WI	54880	(715) 394-5591
SUPERIOR	WI	54880	(715) 394-5591
SUPERIOR	WI	54880	(715) 394-5591

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

07/08/2010	08/12/2010
08/12/2010	08/25/2010
09/21/2010	12/17/2010
12/03/2010	12/17/2010
12/03/2010	12/17/2010
12/03/2010	12/17/2010
12/03/2010	12/17/2010

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Administration Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

area is free of dangers that cause accidents.		
Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Pattern	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Pattern	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Isolated	Minimal harm or potential for actual harm
Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525398	PRESCOTT NURSING AND REHAB COMMUNITY	1505 ORRIN RD
525398	PRESCOTT NURSING AND REHAB COMMUNITY	1505 ORRIN RD
525398	PRESCOTT NURSING AND REHAB COMMUNITY	1505 ORRIN RD
525398	PRESCOTT NURSING AND REHAB COMMUNITY	1505 ORRIN RD
525402	WILLOW RIDGE HEALTHCARE	400 DERONDA ST

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

PRESCOTT	WI	54021	(715) 262-5661
PRESCOTT	WI	54021	(715) 262-5661
PRESCOTT	WI	54021	(715) 262-5661
PRESCOTT	WI	54021	(715) 262-5661
AMERY	WI	54001	(715) 268-8171

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

05/28/2009	06/15/2009
05/28/2009	06/15/2009
05/28/2009	06/15/2009
12/22/2010	12/31/2010
04/07/2008	05/03/2008

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies
Health	Administration Deficiencies
Health	Environmental Deficiencies
Health	Mistreatment Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.	Pattern	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
1) Review the work of each nurse aide every year; or 2) give regular training for the nurse aides.	Pattern	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Pattern	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525402	WILLOW RIDGE HEALTHCARE	400 DERONDA ST
525402	WILLOW RIDGE HEALTHCARE	400 DERONDA ST
525402	WILLOW RIDGE HEALTHCARE	400 DERONDA ST
525402	WILLOW RIDGE HEALTHCARE	400 DERONDA ST
525402	WILLOW RIDGE HEALTHCARE	400 DERONDA ST
525402	WILLOW RIDGE HEALTHCARE	400 DERONDA ST
525402	WILLOW RIDGE HEALTHCARE	400 DERONDA ST

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

AMERY	WI	54001	(715) 268-8171
AMERY	WI	54001	(715) 268-8171
AMERY	WI	54001	(715) 268-8171
AMERY	WI	54001	(715) 268-8171
AMERY	WI	54001	(715) 268-8171
AMERY	WI	54001	(715) 268-8171
AMERY	WI	54001	(715) 268-8171

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

04/07/2008	05/03/2008
08/20/2010	09/17/2010
08/20/2010	09/17/2010
08/20/2010	09/17/2010
08/20/2010	09/17/2010
09/09/2010	10/08/2010
09/09/2010	10/08/2010

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Environmental Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Assessment Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Resident Assessment Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Have a program to keep infection from spreading.	Pattern	Minimal harm or potential for actual harm
Provide services to meet the needs and preferences of each resident.	Isolated	Minimal harm or potential for actual harm
1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated	Minimal harm or potential for actual harm
Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525402	WILLOW RIDGE HEALTHCARE	400 DERONDA ST
525402	WILLOW RIDGE HEALTHCARE	400 DERONDA ST
525403	CLARK CTY HCC	W4266 STATE HWY 29
525403	CLARK CTY HCC	W4266 STATE HWY 29

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

AMERY	WI	54001	(715) 268-8171
AMERY	WI	54001	(715) 268-8171
OWEN	WI	54460	(715) 229-2172
OWEN	WI	54460	(715) 229-2172

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

09/09/2010	10/08/2010
09/09/2010	10/08/2010
08/15/2008	09/19/2008
08/15/2008	09/19/2008

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Rights Deficiencies
Health	Administration Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Assessment Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525403	CLARK CTY HCC	W4266 STATE HWY 29
525403	CLARK CTY HCC	W4266 STATE HWY 29
525403	CLARK CTY HCC	W4266 STATE HWY 29
525403	CLARK CTY HCC	W4266 STATE HWY 29
525403	CLARK CTY HCC	W4266 STATE HWY 29
525403	CLARK CTY HCC	W4266 STATE HWY 29
525403	CLARK CTY HCC	W4266 STATE HWY 29
525405	COLONIAL MNR MED REHAB CTR	1010 E WAUSAU AVE

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

OWEN	WI	54460	(715) 229-2172
OWEN	WI	54460	(715) 229-2172
OWEN	WI	54460	(715) 229-2172
OWEN	WI	54460	(715) 229-2172
OWEN	WI	54460	(715) 229-2172
OWEN	WI	54460	(715) 229-2172
OWEN	WI	54460	(715) 229-2172
OWEN	WI	54460	(715) 229-2172
WAUSAU	WI	54403	(715) 842-2028

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

03/30/2010	04/30/2010
03/30/2010	04/30/2010
03/30/2010	04/30/2010
03/30/2010	04/30/2010
03/30/2010	04/30/2010
07/27/2010	09/02/2010
07/27/2010	09/02/2010
01/10/2008	02/08/2008

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Administration Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Administration Deficiencies
Health	Environmental Deficiencies
Health	Mistreatment Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm
Protect residents from mistreatment, neglect, and/or theft of personal property.	Pattern	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Pattern	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Widespread	Minimal harm or potential for actual harm
Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
1) Hire only people who have no legal history of abusing,	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525405	COLONIAL MNR MED REHAB CTR	1010 E WAUSAU AVE
525405	COLONIAL MNR MED REHAB CTR	1010 E WAUSAU AVE
525405	COLONIAL MNR MED REHAB CTR	1010 E WAUSAU AVE
525405	COLONIAL MNR MED REHAB CTR	1010 E WAUSAU AVE
525405	COLONIAL MNR MED REHAB CTR	1010 E WAUSAU AVE
525405	COLONIAL MNR MED REHAB CTR	1010 E WAUSAU AVE
525405	COLONIAL MNR MED REHAB CTR	1010 E WAUSAU AVE

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

WAUSAU	WI	54403	(715) 842-2028
WAUSAU	WI	54403	(715) 842-2028
WAUSAU	WI	54403	(715) 842-2028
WAUSAU	WI	54403	(715) 842-2028
WAUSAU	WI	54403	(715) 842-2028
WAUSAU	WI	54403	(715) 842-2028
WAUSAU	WI	54403	(715) 842-2028

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

01/10/2008	02/08/2008
03/27/2008	04/18/2008
03/27/2008	04/18/2008
03/27/2008	04/18/2008
05/06/2008	05/19/2008
05/06/2008	05/19/2008
07/24/2008	08/22/2008

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Resident Assessment Deficiencies
Health	Resident Rights Deficiencies
Health	Environmental Deficiencies
Health	Resident Assessment Deficiencies

neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.		
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm
Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm
Screen residents when they are first admitted to send them to an area with special care for people with developmental disabilities or mental illness, if needed.	Pattern	Potential for minimal harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated	Minimal harm or potential for actual harm
Provide needed housekeeping and maintenance.	Isolated	Minimal harm or potential for actual harm
Make a complete assessment that covers all questions for areas	Pattern	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525405	COLONIAL MNR MED REHAB CTR	1010 E WAUSAU AVE
525405	COLONIAL MNR MED REHAB CTR	1010 E WAUSAU AVE
525405	COLONIAL MNR MED REHAB CTR	1010 E WAUSAU AVE
525405	COLONIAL MNR MED REHAB CTR	1010 E WAUSAU AVE
525405	COLONIAL MNR MED REHAB CTR	1010 E WAUSAU AVE
525405	COLONIAL MNR MED REHAB CTR	1010 E WAUSAU AVE
525406	OMRO CARE CTR	500 GRANT AVE
525406	OMRO CARE CTR	500 GRANT AVE
525406	OMRO CARE CTR	500 GRANT AVE

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

WAUSAU	WI	54403	(715) 842-2028
WAUSAU	WI	54403	(715) 842-2028
WAUSAU	WI	54403	(715) 842-2028
WAUSAU	WI	54403	(715) 842-2028
WAUSAU	WI	54403	(715) 842-2028
WAUSAU	WI	54403	(715) 842-2028
OMRO	WI	54963	(920) 685-2755
OMRO	WI	54963	(920) 685-2755
OMRO	WI	54963	(920) 685-2755

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

07/24/2008	08/22/2008
07/24/2008	08/22/2008
07/24/2008	08/22/2008
07/24/2008	08/22/2008
07/24/2008	08/22/2008
10/28/2008	11/04/2008
01/11/2008	02/11/2008
06/23/2008	09/22/2008
06/23/2008	08/18/2008

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Assessment Deficiencies
Health	Quality Care Deficiencies
Health	Resident Assessment Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Pharmacy Service Deficiencies
Health	Pharmacy Service Deficiencies
Health	Nutrition and Dietary Deficiencies
Health	Quality Care Deficiencies

that are listed in official regulations.		
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Make sure that doctors visit residents regularly, as required.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Make sure that each resident's nutritional needs were met.	Isolated	Minimal harm or potential for actual harm
Make sure that residents are safe from serious medication errors.	Pattern	Minimal harm or potential for actual harm
Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Isolated	Minimal harm or potential for actual harm
Make sure that the attending doctor orders special diets.	Isolated	Minimal harm or potential for actual harm
Give each resident enough fluids to keep them healthy and prevent dehydration.	Isolated	Actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525406	OMRO CARE CTR	500 GRANT AVE
525406	OMRO CARE CTR	500 GRANT AVE
525406	OMRO CARE CTR	500 GRANT AVE
525406	OMRO CARE CTR	500 GRANT AVE
525406	OMRO CARE CTR	500 GRANT AVE
525406	OMRO CARE CTR	500 GRANT AVE
525406	OMRO CARE CTR	500 GRANT AVE
525406	OMRO CARE CTR	500 GRANT AVE
525406	OMRO CARE CTR	500 GRANT AVE

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

OMRO	WI	54963	(920) 685-2755
OMRO	WI	54963	(920) 685-2755
OMRO	WI	54963	(920) 685-2755
OMRO	WI	54963	(920) 685-2755
OMRO	WI	54963	(920) 685-2755
OMRO	WI	54963	(920) 685-2755
OMRO	WI	54963	(920) 685-2755
OMRO	WI	54963	(920) 685-2755
OMRO	WI	54963	(920) 685-2755

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

06/23/2008	07/21/2008
06/23/2008	07/21/2008
06/23/2008	08/22/2008
08/18/2008	01/01/1900
08/18/2008	09/22/2008
09/30/2008	10/20/2008
09/30/2008	10/20/2008
06/03/2009	07/03/2009

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Assessment Deficiencies
Health	Resident Assessment Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies
Health	Nutrition and Dietary Deficiencies
Health	Pharmacy Service Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies

dehydration.		
Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Provide enough notice before discharging or transferring a resident.	Isolated	Minimal harm or potential for actual harm
Provide enough notice before discharging or transferring a resident.	Isolated	Minimal harm or potential for actual harm
Make sure that the attending doctor orders special diets.	Isolated	Minimal harm or potential for actual harm
Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Isolated	Minimal harm or potential for actual harm
Make sure that each resident's nutritional needs were met.	Isolated	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525406	OMRO CARE CTR	500 GRANT AVE
525406	OMRO CARE CTR	500 GRANT AVE
525406	OMRO CARE CTR	500 GRANT AVE
525406	OMRO CARE CTR	500 GRANT AVE
525406	OMRO CARE CTR	500 GRANT AVE
525406	OMRO CARE CTR	500 GRANT AVE

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

OMRO	WI	54963	(920) 685-2755
OMRO	WI	54963	(920) 685-2755
OMRO	WI	54963	(920) 685-2755
OMRO	WI	54963	(920) 685-2755
OMRO	WI	54963	(920) 685-2755
OMRO	WI	54963	(920) 685-2755

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

06/03/2009	07/03/2009
06/03/2009	07/03/2009
06/03/2009	07/03/2009
06/03/2009	07/03/2009
06/03/2009	07/03/2009
06/03/2009	07/03/2009

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Assessment Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

from spreading.		harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Immediate jeopardy to resident health or safety
Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Pattern	Minimal harm or potential for actual harm
Protect residents from mistreatment, neglect, and/or theft of personal property.	Pattern	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Pattern	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525406	OMRO CARE CTR	500 GRANT AVE
525406	OMRO CARE CTR	500 GRANT AVE
525406	OMRO CARE CTR	500 GRANT AVE
525406	OMRO CARE CTR	500 GRANT AVE
525406	OMRO CARE CTR	500 GRANT AVE
525406	OMRO CARE CTR	500 GRANT AVE
525406	OMRO CARE CTR	500 GRANT AVE
525406	OMRO CARE CTR	500 GRANT AVE
525406	OMRO CARE CTR	500 GRANT AVE
525406	OMRO CARE CTR	500 GRANT AVE

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

OMRO	WI	54963	(920) 685-2755
OMRO	WI	54963	(920) 685-2755
OMRO	WI	54963	(920) 685-2755
OMRO	WI	54963	(920) 685-2755
OMRO	WI	54963	(920) 685-2755
OMRO	WI	54963	(920) 685-2755
OMRO	WI	54963	(920) 685-2755
OMRO	WI	54963	(920) 685-2755
OMRO	WI	54963	(920) 685-2755

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

06/03/2009	07/03/2009
06/03/2009	07/03/2009
06/03/2009	07/03/2009
06/03/2009	07/03/2009
09/17/2009	10/17/2009
09/17/2009	10/17/2009
09/17/2009	10/17/2009
11/02/2010	12/01/2010
11/02/2010	12/01/2010

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Administration Deficiencies
Health	Administration Deficiencies
Health	Administration Deficiencies
Health	Administration Deficiencies
Health	Administration Deficiencies
Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Pharmacy Service Deficiencies
Health	Quality Care Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Be administered in a way that leads to the highest possible level of well being for each resident.	Widespread	Minimal harm or potential for actual harm
1) Review the work of each nurse aide every year; or 2) give regular training for the nurse aides.	Widespread	Potential for minimal harm
Make sure that nurse aides show they have the skills to be able to care for residents.	Isolated	Minimal harm or potential for actual harm
Set up or keep a group of people to review and ensure quality.	Widespread	Potential for minimal harm
Give or get lab tests to meet the needs of residents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Isolated	Minimal harm or potential for actual harm
Make sure there is a program to prevent/deal with mice, insects, or other pests.	Widespread	Potential for minimal harm
Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Isolated	Minimal harm or potential for actual harm
Give professional services that follow each resident's written care	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525406	OMRO CARE CTR	500 GRANT AVE
525406	OMRO CARE CTR	500 GRANT AVE
525406	OMRO CARE CTR	500 GRANT AVE
525406	OMRO CARE CTR	500 GRANT AVE
525406	OMRO CARE CTR	500 GRANT AVE
525406	OMRO CARE CTR	500 GRANT AVE

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

OMRO	WI	54963	(920) 685-2755
OMRO	WI	54963	(920) 685-2755
OMRO	WI	54963	(920) 685-2755
OMRO	WI	54963	(920) 685-2755
OMRO	WI	54963	(920) 685-2755
OMRO	WI	54963	(920) 685-2755

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

11/02/2010	12/01/2010
11/02/2010	12/01/2010
11/02/2010	12/01/2010
11/02/2010	12/01/2010
11/02/2010	12/01/2010
11/02/2010	12/01/2010

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Resident Assessment Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Rights Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

follow each resident's written care plan.		harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Pattern	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Pattern	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525406	OMRO CARE CTR	500 GRANT AVE
525406	OMRO CARE CTR	500 GRANT AVE
525406	OMRO CARE CTR	500 GRANT AVE
525407	COLONY OAKS CARE CTR	601 N BRIARCLIFF DR
525407	COLONY OAKS CARE CTR	601 N BRIARCLIFF DR
525407	COLONY OAKS CARE CTR	601 N BRIARCLIFF DR

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

OMRO	WI	54963	(920) 685-2755
OMRO	WI	54963	(920) 685-2755
OMRO	WI	54963	(920) 685-2755
APPLETON	WI	54915	(920) 739-4466
APPLETON	WI	54915	(920) 739-4466
APPLETON	WI	54915	(920) 739-4466

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

03/30/2011	04/26/2011
03/30/2011	04/26/2011
03/30/2011	04/26/2011
04/24/2008	05/23/2008
04/24/2008	05/23/2008
05/05/2008	06/16/2008

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Assessment Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.		
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Pattern	Minimal harm or potential for actual harm
Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525407	COLONY OAKS CARE CTR	601 N BRIARCLIFF DR
525407	COLONY OAKS CARE CTR	601 N BRIARCLIFF DR
525407	COLONY OAKS CARE CTR	601 N BRIARCLIFF DR
525407	COLONY OAKS CARE CTR	601 N BRIARCLIFF DR
525407	COLONY OAKS CARE CTR	601 N BRIARCLIFF DR
525407	COLONY OAKS CARE CTR	601 N BRIARCLIFF DR

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

APPLETON	WI	54915	(920) 739-4466
APPLETON	WI	54915	(920) 739-4466
APPLETON	WI	54915	(920) 739-4466
APPLETON	WI	54915	(920) 739-4466
APPLETON	WI	54915	(920) 739-4466
APPLETON	WI	54915	(920) 739-4466

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

05/05/2008	05/23/2008
05/05/2008	05/23/2008
01/21/2009	02/03/2009
04/01/2009	04/01/2009
04/01/2009	04/01/2009
05/05/2009	05/08/2009

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Rights Deficiencies
Health	Environmental Deficiencies
Health	Pharmacy Service Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

abuse, neglect or mistreatment of residents.		
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Widespread	Potential for minimal harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Immediate jeopardy to resident health or safety
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525407	COLONY OAKS CARE CTR	601 N BRIARCLIFF DR
525407	COLONY OAKS CARE CTR	601 N BRIARCLIFF DR
525407	COLONY OAKS CARE CTR	601 N BRIARCLIFF DR
525407	COLONY OAKS CARE CTR	601 N BRIARCLIFF DR
525407	COLONY OAKS CARE CTR	601 N BRIARCLIFF DR
525407	COLONY OAKS CARE CTR	601 N BRIARCLIFF DR

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

APPLETON	WI	54915	(920) 739-4466
APPLETON	WI	54915	(920) 739-4466
APPLETON	WI	54915	(920) 739-4466
APPLETON	WI	54915	(920) 739-4466
APPLETON	WI	54915	(920) 739-4466
APPLETON	WI	54915	(920) 739-4466

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

08/17/2009	01/01/1900
08/17/2009	01/01/1900
08/17/2009	01/01/1900
08/17/2009	01/01/1900
08/17/2009	01/01/1900
10/27/2009	11/25/2009

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Administration Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Assessment Deficiencies
Health	Quality Care Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

accidents.		
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Immediate jeopardy to resident health or safety
Give each resident enough fluids to keep them healthy and prevent dehydration.	Isolated	Immediate jeopardy to resident health or safety
Be administered in a way that leads to the highest possible level of well being for each resident.	Widespread	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Actual harm
Make sure all assessments are accurate, coordinated by an RN, done by the right professional, and are signed by the person completing them.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525407	COLONY OAKS CARE CTR	601 N BRIARCLIFF DR
525407	COLONY OAKS CARE CTR	601 N BRIARCLIFF DR
525407	COLONY OAKS CARE CTR	601 N BRIARCLIFF DR
525407	COLONY OAKS CARE CTR	601 N BRIARCLIFF DR
525407	COLONY OAKS CARE CTR	601 N BRIARCLIFF DR
525407	COLONY OAKS CARE CTR	601 N BRIARCLIFF DR
525407	COLONY OAKS CARE CTR	601 N BRIARCLIFF DR
525407	COLONY OAKS CARE CTR	601 N BRIARCLIFF DR
525407	COLONY OAKS CARE CTR	601 N BRIARCLIFF DR
525407	COLONY OAKS CARE CTR	601 N BRIARCLIFF DR

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

APPLETON	WI	54915	(920) 739-4466
APPLETON	WI	54915	(920) 739-4466
APPLETON	WI	54915	(920) 739-4466
APPLETON	WI	54915	(920) 739-4466
APPLETON	WI	54915	(920) 739-4466
APPLETON	WI	54915	(920) 739-4466
APPLETON	WI	54915	(920) 739-4466
APPLETON	WI	54915	(920) 739-4466
APPLETON	WI	54915	(920) 739-4466

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

02/24/2010	03/18/2010
02/24/2010	03/18/2010
02/24/2010	03/18/2010
05/05/2010	05/21/2010
05/05/2010	05/21/2010
07/28/2010	08/25/2010
07/28/2010	08/25/2010
07/28/2010	08/25/2010
07/28/2010	08/25/2010

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Administration Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Pharmacy Service Deficiencies
Health	Pharmacy Service Deficiencies
Health	Pharmacy Service Deficiencies
Health	Administration Deficiencies
Health	Quality Care Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated	Minimal harm or potential for actual harm
Make sure that nurse aides show they have the skills to be able to care for residents.	Isolated	Minimal harm or potential for actual harm
Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm
Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm
Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Isolated	Minimal harm or potential for actual harm
Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Isolated	Minimal harm or potential for actual harm
Make sure that residents are safe from serious medication errors.	Isolated	Minimal harm or potential for actual harm
Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525407	COLONY OAKS CARE CTR	601 N BRIARCLIFF DR
525407	COLONY OAKS CARE CTR	601 N BRIARCLIFF DR
525407	COLONY OAKS CARE CTR	601 N BRIARCLIFF DR
525407	COLONY OAKS CARE CTR	601 N BRIARCLIFF DR
525407	COLONY OAKS CARE CTR	601 N BRIARCLIFF DR
525407	COLONY OAKS CARE CTR	601 N BRIARCLIFF DR
525408	MIDDLE RIVER HCC	8274 E SAN RD

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

APPLETON	WI	54915	(920) 739-4466
APPLETON	WI	54915	(920) 739-4466
APPLETON	WI	54915	(920) 739-4466
APPLETON	WI	54915	(920) 739-4466
APPLETON	WI	54915	(920) 739-4466
APPLETON	WI	54915	(920) 739-4466
SOUTH RANGE	WI	54874	(715) 398-3523

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

07/28/2010	08/25/2010
07/28/2010	08/25/2010
07/28/2010	08/25/2010
10/13/2010	11/22/2010
10/13/2010	11/22/2010
11/22/2010	12/07/2010
08/19/2009	08/20/2009

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies
Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Mistreatment Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

highest quality of life possible.		
Give professional services that meet a professional standard of quality.	Pattern	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Pattern	Minimal harm or potential for actual harm
Let residents give themselves their drugs if they are able.	Isolated	Minimal harm or potential for actual harm
Tell the resident or the resident's representative in writing how long the nursing home will hold the resident's bed when the resident temporarily leaves the facility.	Isolated	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Widespread	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525409	PINE VIEW CARE CTR	400 COUNTY RD R
525409	PINE VIEW CARE CTR	400 COUNTY RD R
525409	PINE VIEW CARE CTR	400 COUNTY RD R
525409	PINE VIEW CARE CTR	400 COUNTY RD R
525409	PINE VIEW CARE CTR	400 COUNTY RD R
525409	PINE VIEW CARE CTR	400 COUNTY RD R
525409	PINE VIEW CARE CTR	400 COUNTY RD R
525409	PINE VIEW CARE CTR	400 COUNTY RD R

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

BLACK RIVER FALLS	WI	54615	(715) 284-5396
BLACK RIVER FALLS	WI	54615	(715) 284-5396
BLACK RIVER FALLS	WI	54615	(715) 284-5396
BLACK RIVER FALLS	WI	54615	(715) 284-5396
BLACK RIVER FALLS	WI	54615	(715) 284-5396
BLACK RIVER FALLS	WI	54615	(715) 284-5396
BLACK RIVER FALLS	WI	54615	(715) 284-5396
BLACK RIVER	WI	54615	(715) 284-5396

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

08/19/2009	09/18/2009
08/19/2009	09/18/2009
08/19/2009	09/18/2009
04/16/2010	05/12/2010
04/16/2010	05/12/2010
04/16/2010	05/12/2010
04/16/2010	05/12/2010

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Assessment Deficiencies
Health	Mistreatment Deficiencies
Health	Environmental Deficiencies
Health	Nutrition and Dietary Deficiencies
Health	Pharmacy Service Deficiencies
Health	Environmental Deficiencies
Health	Mistreatment Deficiencies

residents.		
1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Make sure that the attending doctor orders special diets.	Isolated	Minimal harm or potential for actual harm
Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Isolated	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Pattern	Minimal harm or potential for actual harm
Write and use policies that forbid	Pattern	Minimal harm or potential for actual

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525409	PINE VIEW CARE CTR	400 COUNTY RD R
525409	PINE VIEW CARE CTR	400 COUNTY RD R
525409	PINE VIEW CARE CTR	400 COUNTY RD R
525409	PINE VIEW CARE CTR	400 COUNTY RD R
525409	PINE VIEW CARE CTR	400 COUNTY RD R
525409	PINE VIEW CARE CTR	400 COUNTY RD R

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

FALLS			
BLACK RIVER FALLS	WI	54615	(715) 284-5396
BLACK RIVER FALLS	WI	54615	(715) 284-5396
BLACK RIVER FALLS	WI	54615	(715) 284-5396
BLACK RIVER FALLS	WI	54615	(715) 284-5396
BLACK RIVER FALLS	WI	54615	(715) 284-5396
BLACK RIVER FALLS	WI	54615	(715) 284-5396

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

04/16/2010	05/12/2010
04/16/2010	05/12/2010
04/16/2010	05/12/2010
04/16/2010	05/12/2010
04/16/2010	05/12/2010
09/02/2010	12/01/2010

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Resident Assessment Deficiencies
Health	Resident Assessment Deficiencies
Health	Resident Rights Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Rights Deficiencies

mistreatment, neglect and abuse of residents and theft of residents' property.		harm
Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated	Minimal harm or potential for actual harm
Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Try to resolve each resident's complaints quickly.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if:	Isolated	Actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525409	PINE VIEW CARE CTR	400 COUNTY RD R
525410	EASTVIEW MED REHAB CTR	729 PARK ST
525410	EASTVIEW MED REHAB CTR	729 PARK ST
525410	EASTVIEW MED REHAB CTR	729 PARK ST
525410	EASTVIEW MED REHAB CTR	729 PARK ST
525410	EASTVIEW MED REHAB CTR	729 PARK ST

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

BLACK RIVER FALLS	WI	54615	(715) 284-5396
ANTIGO	WI	54409	(715) 623-2356
ANTIGO	WI	54409	(715) 623-2356
ANTIGO	WI	54409	(715) 623-2356
ANTIGO	WI	54409	(715) 623-2356
ANTIGO	WI	54409	(715) 623-2356
ANTIGO	WI	54409	(715) 623-2356

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

09/02/2010	11/10/2010
03/31/2008	04/15/2008
03/31/2008	04/15/2008
02/12/2009	02/23/2009
09/22/2009	01/01/1900
09/22/2009	01/01/1900

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.		
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Isolated	Minimal harm or potential for actual harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Widespread	Potential for minimal harm
Provide services to meet the	Widespread	Potential for minimal harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525411	WILLOWDALE NURSING AND REHAB	1610 HOOVER ST
525411	WILLOWDALE NURSING AND REHAB	1610 HOOVER ST
525411	WILLOWDALE NURSING AND REHAB	1610 HOOVER ST
525411	WILLOWDALE NURSING AND REHAB	1610 HOOVER ST
525413	WILLOWCREST CARE CENTER	3821 S CHICAGO AVE
525413	WILLOWCREST CARE CENTER	3821 S CHICAGO AVE

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

NEW HOLSTEIN	WI	53061	(920) 898-5706
NEW HOLSTEIN	WI	53061	(920) 898-5706
NEW HOLSTEIN	WI	53061	(920) 898-5706
NEW HOLSTEIN	WI	53061	(920) 898-5706
SOUTH MILWAUKEE	WI	53172	(414) 762-7336
SOUTH	WI	53172	(414) 762-7336

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

09/01/2009	09/28/2009
09/01/2009	09/28/2009
09/01/2009	09/28/2009
09/01/2009	09/28/2009
09/01/2009	09/28/2009
02/11/2008	03/12/2008
02/11/2008	03/12/2008

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Administration Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Rights Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

needs and preferences of each resident.		
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Immediate jeopardy to resident health or safety
Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Provide services to meet the	Isolated	Minimal harm or potential for actual

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525413	WILLOWCREST CARE CENTER	3821 S CHICAGO AVE
525413	WILLOWCREST CARE CENTER	3821 S CHICAGO AVE
525413	WILLOWCREST CARE CENTER	3821 S CHICAGO AVE
525413	WILLOWCREST CARE CENTER	3821 S CHICAGO AVE
525413	WILLOWCREST CARE CENTER	3821 S CHICAGO AVE
525413	WILLOWCREST CARE CENTER	3821 S CHICAGO AVE

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

MILWAUKEE			
SOUTH MILWAUKEE	WI	53172	(414) 762-7336
SOUTH MILWAUKEE	WI	53172	(414) 762-7336
SOUTH MILWAUKEE	WI	53172	(414) 762-7336
SOUTH MILWAUKEE	WI	53172	(414) 762-7336
SOUTH MILWAUKEE	WI	53172	(414) 762-7336
SOUTH MILWAUKEE	WI	53172	(414) 762-7336

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

02/11/2008	03/12/2008
01/29/2009	03/01/2009
01/29/2009	03/01/2009
04/02/2009	05/02/2009
04/02/2009	05/02/2009
04/02/2009	05/02/2009

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Pharmacy Service Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies
Health	Environmental Deficiencies
Health	Resident Rights Deficiencies
Health	Mistreatment Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

needs and preferences of each resident.		harm
Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Pattern	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Provide needed housekeeping and maintenance.	Pattern	Minimal harm or potential for actual harm
Provide services to meet the needs and preferences of each resident.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525413	WILLOWCREST CARE CENTER	3821 S CHICAGO AVE
525413	WILLOWCREST CARE CENTER	3821 S CHICAGO AVE
525413	WILLOWCREST CARE CENTER	3821 S CHICAGO AVE
525413	WILLOWCREST CARE CENTER	3821 S CHICAGO AVE
525415	MENOMONEE FALLS HCC	N84 W17049 MENOMONEE AVE

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

SOUTH MILWAUKEE	WI	53172	(414) 762-7336
SOUTH MILWAUKEE	WI	53172	(414) 762-7336
SOUTH MILWAUKEE	WI	53172	(414) 762-7336
SOUTH MILWAUKEE	WI	53172	(414) 762-7336
MENOMONEE FALLS	WI	53051	(262) 255-1180

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

04/02/2009	05/02/2009
09/10/2009	10/10/2009
09/10/2009	10/10/2009
01/06/2010	02/06/2010
02/14/2008	03/14/2008

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.		
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Tell the resident or the resident's representative in writing how long the nursing home will hold the resident's bed when the resident temporarily leaves the facility.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525415	MENOMONEE FALLS HCC	N84 W17049 MENOMONEE AVE
525415	MENOMONEE FALLS HCC	N84 W17049 MENOMONEE AVE
525415	MENOMONEE FALLS HCC	N84 W17049 MENOMONEE AVE
525415	MENOMONEE FALLS HCC	N84 W17049 MENOMONEE AVE
525415	MENOMONEE FALLS HCC	N84 W17049 MENOMONEE AVE

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

MENOMONEE FALLS	WI	53051	(262) 255-1180
MENOMONEE FALLS	WI	53051	(262) 255-1180
MENOMONEE FALLS	WI	53051	(262) 255-1180
MENOMONEE FALLS	WI	53051	(262) 255-1180
MENOMONEE FALLS	WI	53051	(262) 255-1180

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

02/14/2008	03/14/2008
02/14/2008	03/14/2008
02/14/2008	03/14/2008
02/14/2008	01/01/1900
03/20/2008	12/20/2007

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Pharmacy Service Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Widespread	Potential for minimal harm
1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs	Isolated	Immediate jeopardy to resident health or safety

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525415	MENOMONEE FALLS HCC	N84 W17049 MENOMONEE AVE
525415	MENOMONEE FALLS HCC	N84 W17049 MENOMONEE AVE
525415	MENOMONEE FALLS HCC	N84 W17049 MENOMONEE AVE
525415	MENOMONEE FALLS HCC	N84 W17049 MENOMONEE AVE
525416	RUSK CTY MEM HSPTL NH	900 COLLEGE AVE W
525416	RUSK CTY MEM HSPTL NH	900 COLLEGE AVE W
525416	RUSK CTY MEM HSPTL NH	900 COLLEGE AVE W

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

MENOMONEE FALLS	WI	53051	(262) 255-1180
MENOMONEE FALLS	WI	53051	(262) 255-1180
MENOMONEE FALLS	WI	53051	(262) 255-1180
MENOMONEE FALLS	WI	53051	(262) 255-1180
LADYSMITH	WI	54848	(715) 532-5561
LADYSMITH	WI	54848	(715) 532-5561
LADYSMITH	WI	54848	(715) 532-5561

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

09/16/2010	10/08/2010
09/16/2010	10/08/2010
02/03/2011	02/22/2011
02/03/2011	02/03/2011
09/15/2008	10/08/2008
09/15/2008	10/08/2008
09/15/2008	10/09/2008

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Administration Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

is carefully watched; or 3) stop or change drugs that cause unwanted effects.		
Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm
Make sure that each resident's nutritional needs were met.	Isolated	Actual harm
Keep safe, clean and homelike surroundings.	Pattern	Potential for minimal harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525416	RUSK CTY MEM HSPTL NH	900 COLLEGE AVE W
525416	RUSK CTY MEM HSPTL NH	900 COLLEGE AVE W
525416	RUSK CTY MEM HSPTL NH	900 COLLEGE AVE W
525416	RUSK CTY MEM HSPTL NH	900 COLLEGE AVE W
525416	RUSK CTY MEM HSPTL NH	900 COLLEGE AVE W
525416	RUSK CTY MEM HSPTL NH	900 COLLEGE AVE W

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

LADYSMITH	WI	54848	(715) 532-5561
LADYSMITH	WI	54848	(715) 532-5561
LADYSMITH	WI	54848	(715) 532-5561
LADYSMITH	WI	54848	(715) 532-5561
LADYSMITH	WI	54848	(715) 532-5561
LADYSMITH	WI	54848	(715) 532-5561

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

08/17/2009	09/09/2009
08/17/2009	09/22/2009
08/17/2009	09/22/2009
08/17/2009	09/09/2009
08/17/2009	09/09/2009
01/05/2010	01/20/2010

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Rights Deficiencies
Health	Administration Deficiencies
Health	Resident Rights Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Immediate jeopardy to resident health or safety
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Widespread	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm
Provide care in a way that keeps	Isolated	Minimal harm or potential for actual

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525416	RUSK CTY MEM HSPTL NH	900 COLLEGE AVE W
525417	HIGHLAND HEIGHTS HEALTHCARE CTR	3216 W HIGHLAND BLVD
525417	HIGHLAND HEIGHTS HEALTHCARE CTR	3216 W HIGHLAND BLVD
525417	HIGHLAND HEIGHTS HEALTHCARE CTR	3216 W HIGHLAND BLVD
525417	HIGHLAND HEIGHTS HEALTHCARE CTR	3216 W HIGHLAND BLVD
525417	HIGHLAND HEIGHTS HEALTHCARE CTR	3216 W HIGHLAND BLVD
525417	HIGHLAND HEIGHTS HEALTHCARE CTR	3216 W HIGHLAND BLVD

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

LADYSMITH	WI	54848	(715) 532-5561
MILWAUKEE	WI	53208	(414) 344-6515
MILWAUKEE	WI	53208	(414) 344-6515
MILWAUKEE	WI	53208	(414) 344-6515
MILWAUKEE	WI	53208	(414) 344-6515
MILWAUKEE	WI	53208	(414) 344-6515
MILWAUKEE	WI	53208	(414) 344-6515

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

01/05/2010	01/20/2010
08/05/2008	10/18/2008
08/05/2008	10/18/2008
08/05/2008	10/18/2008
08/05/2008	09/23/2008
08/05/2008	09/23/2008
08/05/2008	10/18/2008

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Administration Deficiencies
Health	Resident Rights Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

or builds each resident's dignity and self respect.		harm
Give each resident enough fluids to keep them healthy and prevent dehydration.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Isolated	Minimal harm or potential for actual harm
Give or get lab tests to meet the needs of residents.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525417	HIGHLAND HEIGHTS HEALTHCARE CTR	3216 W HIGHLAND BLVD
525417	HIGHLAND HEIGHTS HEALTHCARE CTR	3216 W HIGHLAND BLVD
525417	HIGHLAND HEIGHTS HEALTHCARE CTR	3216 W HIGHLAND BLVD
525417	HIGHLAND HEIGHTS HEALTHCARE CTR	3216 W HIGHLAND BLVD
525417	HIGHLAND HEIGHTS HEALTHCARE CTR	3216 W HIGHLAND BLVD
525417	HIGHLAND HEIGHTS HEALTHCARE CTR	3216 W HIGHLAND BLVD

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

MILWAUKEE	WI	53208	(414) 344-6515
MILWAUKEE	WI	53208	(414) 344-6515
MILWAUKEE	WI	53208	(414) 344-6515
MILWAUKEE	WI	53208	(414) 344-6515
MILWAUKEE	WI	53208	(414) 344-6515
MILWAUKEE	WI	53208	(414) 344-6515

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

08/05/2008	10/18/2008
08/05/2008	10/18/2008
09/23/2008	10/18/2008
04/30/2009	05/05/2009
08/04/2009	01/01/1900
10/21/2010	10/21/2010

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Assessment Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Administration Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies

be transferred or discharged.		
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Properly care for residents needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.	Isolated	Actual harm
Make sure that each resident's nutritional needs were met.	Isolated	Actual harm
Keep accurate and appropriate medical records.	Pattern	Potential for minimal harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525417	HIGHLAND HEIGHTS HEALTHCARE CTR	3216 W HIGHLAND BLVD
525417	HIGHLAND HEIGHTS HEALTHCARE CTR	3216 W HIGHLAND BLVD
525417	HIGHLAND HEIGHTS HEALTHCARE CTR	3216 W HIGHLAND BLVD
525417	HIGHLAND HEIGHTS HEALTHCARE CTR	3216 W HIGHLAND BLVD
525417	HIGHLAND HEIGHTS HEALTHCARE CTR	3216 W HIGHLAND BLVD
525417	HIGHLAND HEIGHTS HEALTHCARE CTR	3216 W HIGHLAND BLVD

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

MILWAUKEE	WI	53208	(414) 344-6515
MILWAUKEE	WI	53208	(414) 344-6515
MILWAUKEE	WI	53208	(414) 344-6515
MILWAUKEE	WI	53208	(414) 344-6515
MILWAUKEE	WI	53208	(414) 344-6515
MILWAUKEE	WI	53208	(414) 344-6515

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

10/21/2010	10/21/2010
12/13/2010	12/15/2010
03/09/2011	03/25/2011
03/09/2011	03/25/2011
03/09/2011	03/25/2011
03/09/2011	03/25/2011

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Mistreatment Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Resident Assessment Deficiencies
Health	Resident Assessment Deficiencies
Health	Quality Care Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.		
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated	Minimal harm or potential for actual harm
Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525417	HIGHLAND HEIGHTS HEALTHCARE CTR	3216 W HIGHLAND BLVD
525417	HIGHLAND HEIGHTS HEALTHCARE CTR	3216 W HIGHLAND BLVD
525419	CHIPPEWA MNR NUR HOME	222 CHAPMAN RD
525420	KENNEDY PARK MED REHAB	6001 ALDERSON ST
525420	KENNEDY PARK MED REHAB	6001 ALDERSON ST
525420	KENNEDY PARK MED REHAB	6001 ALDERSON ST
525420	KENNEDY PARK MED REHAB	6001 ALDERSON ST
525420	KENNEDY PARK MED REHAB	6001 ALDERSON ST
525420	KENNEDY PARK MED REHAB	6001 ALDERSON ST

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

MILWAUKEE	WI	53208	(414) 344-6515
MILWAUKEE	WI	53208	(414) 344-6515
CHIPPEWA FALLS	WI	54729	(715) 723-4437
SCHOFIELD	WI	54476	(715) 359-4257
SCHOFIELD	WI	54476	(715) 359-4257
SCHOFIELD	WI	54476	(715) 359-4257
SCHOFIELD	WI	54476	(715) 359-4257
SCHOFIELD	WI	54476	(715) 359-4257
SCHOFIELD	WI	54476	(715) 359-4257

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

03/09/2011	03/25/2011
03/09/2011	03/25/2011
02/03/2010	03/01/2010
05/14/2008	06/09/2008
05/14/2008	06/09/2008
12/17/2008	12/31/2008
08/17/2009	08/23/2009
07/07/2010	01/01/1900
07/07/2010	08/06/2010

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Pharmacy Service Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Administration Deficiencies
Health	Environmental Deficiencies
Health	Administration Deficiencies
Health	Environmental Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make sure that each resident's nutritional needs were met.	Isolated	Actual harm
1) Review the work of each nurse aide every year; or 2) give regular training for the nurse aides.	Pattern	Potential for minimal harm
Have a program to keep infection from spreading.	Widespread	Minimal harm or potential for actual harm
post nurse staffing information.	Widespread	Potential for minimal harm
Have a program to keep infection from spreading.	Pattern	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525420	KENNEDY PARK MED REHAB	6001 ALDERSON ST
525420	KENNEDY PARK MED REHAB	6001 ALDERSON ST
525420	KENNEDY PARK MED REHAB	6001 ALDERSON ST
525420	KENNEDY PARK MED REHAB	6001 ALDERSON ST
525421	LINDENGROVE MENOMONEE FALLS	W180 N8071 TOWN HALL RD
525424	BROOKFIELD REHAB AND SPECIALTY CARE CTR	18740 W BLUEMOUND RD
525424	BROOKFIELD REHAB AND SPECIALTY CARE CTR	18740 W BLUEMOUND RD

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

SCHOFIELD	WI	54476	(715) 359-4257
SCHOFIELD	WI	54476	(715) 359-4257
SCHOFIELD	WI	54476	(715) 359-4257
SCHOFIELD	WI	54476	(715) 359-4257
MENOMONEE FALLS	WI	53051	(262) 253-2700
BROOKFIELD	WI	53045	(262) 782-0230
BROOKFIELD	WI	53045	(262) 782-0230

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

12/28/2010	01/07/2011
12/28/2010	01/07/2011
12/28/2010	01/07/2011
12/28/2010	01/07/2011
12/28/2010	01/07/2011
08/19/2008	09/19/2008
04/10/2008	05/10/2008
07/07/2008	07/07/2008

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Environmental Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies
Health	Administration Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

from spreading.		harm
Have a program to keep infection from spreading.	Pattern	Minimal harm or potential for actual harm
Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.	Isolated	Minimal harm or potential for actual harm
Protect the resident from a transfer or discharge that is not wanted or needed.	Isolated	Minimal harm or potential for actual harm
Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm
Tell the resident or the resident's representative in writing how long the nursing home will hold the resident's bed when the resident temporarily leaves the facility.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the	Isolated	Immediate jeopardy to resident health or safety

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525424	BROOKFIELD REHAB AND SPECIALTY CARE CTR	18740 W BLUEMOUND RD
525424	BROOKFIELD REHAB AND SPECIALTY CARE CTR	18740 W BLUEMOUND RD
525424	BROOKFIELD REHAB AND SPECIALTY CARE CTR	18740 W BLUEMOUND RD
525424	BROOKFIELD REHAB AND SPECIALTY CARE CTR	18740 W BLUEMOUND RD
525424	BROOKFIELD REHAB AND SPECIALTY CARE CTR	18740 W BLUEMOUND RD
525424	BROOKFIELD REHAB AND SPECIALTY CARE CTR	18740 W BLUEMOUND RD
525424	BROOKFIELD REHAB AND SPECIALTY CARE CTR	18740 W BLUEMOUND RD
525424	BROOKFIELD REHAB AND SPECIALTY CARE CTR	18740 W BLUEMOUND RD
525424	BROOKFIELD REHAB AND SPECIALTY CARE CTR	18740 W BLUEMOUND RD

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

BROOKFIELD	WI	53045	(262) 782-0230
BROOKFIELD	WI	53045	(262) 782-0230
BROOKFIELD	WI	53045	(262) 782-0230
BROOKFIELD	WI	53045	(262) 782-0230
BROOKFIELD	WI	53045	(262) 782-0230
BROOKFIELD	WI	53045	(262) 782-0230
BROOKFIELD	WI	53045	(262) 782-0230
BROOKFIELD	WI	53045	(262) 782-0230
BROOKFIELD	WI	53045	(262) 782-0230
BROOKFIELD	WI	53045	(262) 782-0230

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

07/07/2008	08/04/2008
07/07/2008	08/04/2008
07/07/2008	08/04/2008
07/07/2008	07/07/2008
09/30/2008	10/30/2008
08/31/2009	10/01/2009
08/31/2009	10/01/2009
08/31/2009	10/01/2009
12/02/2009	12/24/2009

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Administration Deficiencies
Health	Environmental Deficiencies
Health	Administration Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

highest quality of life possible.		
post nurse staffing information.	Widespread	Potential for minimal harm
Have a program to keep infection from spreading.	Isolated	Minimal harm or potential for actual harm
1) Review the work of each nurse aide every year; or 2) give regular training for the nurse aides.	Pattern	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Immediate jeopardy to resident health or safety
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated	Minimal harm or potential for actual harm
Try to resolve each resident's complaints quickly.	Isolated	Minimal harm or potential for actual harm
Provide social services for related medical problems to help each resident achieve the highest	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525424	BROOKFIELD REHAB AND SPECIALTY CARE CTR	18740 W BLUEMOUND RD
525424	BROOKFIELD REHAB AND SPECIALTY CARE CTR	18740 W BLUEMOUND RD
525424	BROOKFIELD REHAB AND SPECIALTY CARE CTR	18740 W BLUEMOUND RD
525424	BROOKFIELD REHAB AND SPECIALTY CARE CTR	18740 W BLUEMOUND RD
525424	BROOKFIELD REHAB AND SPECIALTY CARE CTR	18740 W BLUEMOUND RD
525424	BROOKFIELD REHAB AND SPECIALTY CARE	18740 W BLUEMOUND

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

BROOKFIELD	WI	53045	(262) 782-0230
BROOKFIELD	WI	53045	(262) 782-0230
BROOKFIELD	WI	53045	(262) 782-0230
BROOKFIELD	WI	53045	(262) 782-0230
BROOKFIELD	WI	53045	(262) 782-0230
BROOKFIELD	WI	53045	(262) 782-0230
BROOKFIELD	WI	53045	(262) 782-0230

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

12/02/2009	12/24/2009
12/02/2009	12/24/2009
12/02/2009	12/24/2009
12/02/2009	12/24/2009
12/02/2009	12/24/2009
07/12/2010	08/12/2010

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Assessment Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Assessment Deficiencies
Health	Environmental Deficiencies
Health	Resident Rights Deficiencies

resident achieve the highest possible quality of life.		
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Screen residents when they are first admitted to send them to an area with special care for people with developmental disabilities or mental illness, if needed.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Let residents give themselves	Isolated	Minimal harm or potential for actual

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

	CTR	RD
525424	BROOKFIELD REHAB AND SPECIALTY CARE CTR	18740 W BLUEMOUND RD
525424	BROOKFIELD REHAB AND SPECIALTY CARE CTR	18740 W BLUEMOUND RD
525424	BROOKFIELD REHAB AND SPECIALTY CARE CTR	18740 W BLUEMOUND RD
525424	BROOKFIELD REHAB AND SPECIALTY CARE CTR	18740 W BLUEMOUND RD
525424	BROOKFIELD REHAB AND SPECIALTY CARE CTR	18740 W BLUEMOUND RD
525424	BROOKFIELD REHAB AND SPECIALTY CARE	18740 W BLUEMOUND

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

BROOKFIELD	WI	53045	(262) 782-0230
BROOKFIELD	WI	53045	(262) 782-0230
BROOKFIELD	WI	53045	(262) 782-0230
BROOKFIELD	WI	53045	(262) 782-0230
BROOKFIELD	WI	53045	(262) 782-0230
BROOKFIELD	WI	53045	(262) 782-0230

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

10/13/2010	11/12/2010
10/13/2010	11/12/2010
10/13/2010	11/12/2010
10/13/2010	11/12/2010
10/13/2010	11/12/2010
10/13/2010	11/12/2010

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Mistreatment Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Pharmacy Service Deficiencies
Health	Pharmacy Service Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

their drugs if they are able.		harm
Keep each resident free from physical restraints, unless needed for medical treatment.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Keep each resident's personal and medical records private and confidential.	Pattern	Potential for minimal harm
Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm
1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated	Minimal harm or potential for actual harm
Have drugs and other similar	Pattern	Minimal harm or potential for actual

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

	CTR	RD
525424	BROOKFIELD REHAB AND SPECIALTY CARE CTR	18740 W BLUEMOUND RD
525424	BROOKFIELD REHAB AND SPECIALTY CARE CTR	18740 W BLUEMOUND RD
525425	GOOD SAMARITAN SOCIETY-FENNIMORE	1850 11TH ST
525425	GOOD SAMARITAN SOCIETY-FENNIMORE	1850 11TH ST
525425	GOOD SAMARITAN SOCIETY-FENNIMORE	1850 11TH ST
525426	HILLVIEW HLTH CARE CTR	3501 PARK LANE DR

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

BROOKFIELD	WI	53045	(262) 782-0230
BROOKFIELD	WI	53045	(262) 782-0230
FENNIMORE	WI	53809	(608) 822-6100
FENNIMORE	WI	53809	(608) 822-6100
FENNIMORE	WI	53809	(608) 822-6100
LA CROSSE	WI	54601	(608) 789-4800

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

10/13/2010	11/12/2010
10/13/2010	11/12/2010
05/06/2009	06/18/2009
05/06/2009	07/17/2009
05/06/2009	07/17/2009
10/09/2008	11/09/2008

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Administration Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Assessment Deficiencies
Health	Resident Assessment Deficiencies
Health	Quality Care Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

products available, which are needed every day and in emergencies, and give them out properly.		harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Actual harm
Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Give professional services that	Pattern	Minimal harm or potential for actual

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525426	HILLVIEW HLTH CARE CTR	3501 PARK LANE DR
525426	HILLVIEW HLTH CARE CTR	3501 PARK LANE DR
525426	HILLVIEW HLTH CARE CTR	3501 PARK LANE DR
525426	HILLVIEW HLTH CARE CTR	3501 PARK LANE DR
525426	HILLVIEW HLTH CARE CTR	3501 PARK LANE DR

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

LA CROSSE	WI	54601	(608) 789-4800
LA CROSSE	WI	54601	(608) 789-4800
LA CROSSE	WI	54601	(608) 789-4800
LA CROSSE	WI	54601	(608) 789-4800
LA CROSSE	WI	54601	(608) 789-4800

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

10/09/2008	11/09/2008
06/17/2009	07/17/2009
06/17/2009	07/17/2009
09/02/2009	10/02/2009
09/02/2009	10/02/2009

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Pharmacy Service Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies
Health	Mistreatment Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

meet a professional standard of quality.		harm
Make sure that residents are safe from serious medication errors.	Isolated	Actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525426	HILLVIEW HLTH CARE CTR	3501 PARK LANE DR
525426	HILLVIEW HLTH CARE CTR	3501 PARK LANE DR
525426	HILLVIEW HLTH CARE CTR	3501 PARK LANE DR
525426	HILLVIEW HLTH CARE CTR	3501 PARK LANE DR
525426	HILLVIEW HLTH CARE CTR	3501 PARK LANE DR
525426	HILLVIEW HLTH CARE CTR	3501 PARK LANE DR
525426	HILLVIEW HLTH CARE CTR	3501 PARK LANE DR
525426	HILLVIEW HLTH CARE CTR	3501 PARK LANE DR
525426	HILLVIEW HLTH CARE CTR	3501 PARK LANE DR
525426	HILLVIEW HLTH CARE CTR	3501 PARK LANE DR

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

LA CROSSE	WI	54601	(608) 789-4800
LA CROSSE	WI	54601	(608) 789-4800
LA CROSSE	WI	54601	(608) 789-4800
LA CROSSE	WI	54601	(608) 789-4800
LA CROSSE	WI	54601	(608) 789-4800
LA CROSSE	WI	54601	(608) 789-4800
LA CROSSE	WI	54601	(608) 789-4800
LA CROSSE	WI	54601	(608) 789-4800
LA CROSSE	WI	54601	(608) 789-4800

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

09/02/2009	10/02/2009
09/02/2009	10/02/2009
09/02/2009	10/02/2009
09/02/2009	10/02/2009
09/02/2009	10/02/2009
11/18/2009	01/18/2010
11/18/2009	01/18/2010
11/18/2009	01/18/2010
11/18/2009	01/18/2010

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Assessment Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Administration Deficiencies
Health	Environmental Deficiencies
Health	Resident Assessment Deficiencies

of residents and theft of residents' property.		
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Isolated	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Isolated	Minimal harm or potential for actual harm
Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525427	SAN LUIS MED AND REHAB	2305 SAN LUIS PL
525427	SAN LUIS MED AND REHAB	2305 SAN LUIS PL
525427	SAN LUIS MED AND REHAB	2305 SAN LUIS PL
525427	SAN LUIS MED AND REHAB	2305 SAN LUIS PL
525427	SAN LUIS MED AND REHAB	2305 SAN LUIS PL
525427	SAN LUIS MED AND REHAB	2305 SAN LUIS PL
525427	SAN LUIS MED AND REHAB	2305 SAN LUIS PL
525427	SAN LUIS MED AND REHAB	2305 SAN LUIS PL

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

GREEN BAY	WI	54304	(920) 494-5231
GREEN BAY	WI	54304	(920) 494-5231
GREEN BAY	WI	54304	(920) 494-5231
GREEN BAY	WI	54304	(920) 494-5231
GREEN BAY	WI	54304	(920) 494-5231
GREEN BAY	WI	54304	(920) 494-5231
GREEN BAY	WI	54304	(920) 494-5231
GREEN BAY	WI	54304	(920) 494-5231

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

04/09/2008	05/09/2008
04/09/2008	05/09/2008
04/18/2008	05/14/2008
07/21/2008	08/13/2008
07/21/2008	08/13/2008
07/21/2008	08/13/2008
07/21/2008	08/13/2008

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Administration Deficiencies
Health	Administration Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Assessment Deficiencies

that meets all of a resident's needs, with timetables and actions that can be measured.		harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Widespread	Potential for minimal harm
1) Review the work of each nurse aide every year; or 2) give regular training for the nurse aides.	Widespread	Minimal harm or potential for actual harm
Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm
Protect residents from mistreatment, neglect, and/or theft of personal property.	Pattern	Immediate jeopardy to resident health or safety
Make a complete assessment that covers all questions for areas	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525427	SAN LUIS MED AND REHAB	2305 SAN LUIS PL
525427	SAN LUIS MED AND REHAB	2305 SAN LUIS PL
525427	SAN LUIS MED AND REHAB	2305 SAN LUIS PL
525427	SAN LUIS MED AND REHAB	2305 SAN LUIS PL
525427	SAN LUIS MED AND REHAB	2305 SAN LUIS PL
525427	SAN LUIS MED AND REHAB	2305 SAN LUIS PL

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

GREEN BAY	WI	54304	(920) 494-5231
GREEN BAY	WI	54304	(920) 494-5231
GREEN BAY	WI	54304	(920) 494-5231
GREEN BAY	WI	54304	(920) 494-5231
GREEN BAY	WI	54304	(920) 494-5231
GREEN BAY	WI	54304	(920) 494-5231

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

07/21/2008	08/13/2008
10/14/2008	10/14/2008
03/09/2009	03/31/2009
03/09/2009	03/31/2009
03/09/2009	03/31/2009
03/09/2009	03/31/2009

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Assessment Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Resident Assessment Deficiencies
Health	Resident Rights Deficiencies
Health	Mistreatment Deficiencies

that are listed in official regulations.		
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Immediate jeopardy to resident health or safety
Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated	Immediate jeopardy to resident health or safety
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Pattern	Minimal harm or potential for actual harm
Make sure each resident has the right to choose activities, schedules and health care according to his or her interests, assessment, and plan of care.	Pattern	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525427	SAN LUIS MED AND REHAB	2305 SAN LUIS PL
525427	SAN LUIS MED AND REHAB	2305 SAN LUIS PL
525427	SAN LUIS MED AND REHAB	2305 SAN LUIS PL
525427	SAN LUIS MED AND REHAB	2305 SAN LUIS PL
525427	SAN LUIS MED AND REHAB	2305 SAN LUIS PL
525427	SAN LUIS MED AND REHAB	2305 SAN LUIS PL
525427	SAN LUIS MED AND REHAB	2305 SAN LUIS PL
525427	SAN LUIS MED AND REHAB	2305 SAN LUIS PL

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

GREEN BAY	WI	54304	(920) 494-5231
GREEN BAY	WI	54304	(920) 494-5231
GREEN BAY	WI	54304	(920) 494-5231
GREEN BAY	WI	54304	(920) 494-5231
GREEN BAY	WI	54304	(920) 494-5231
GREEN BAY	WI	54304	(920) 494-5231
GREEN BAY	WI	54304	(920) 494-5231
GREEN BAY	WI	54304	(920) 494-5231
GREEN BAY	WI	54304	(920) 494-5231

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

03/09/2009	03/31/2009
03/09/2009	03/31/2009
03/09/2009	03/31/2009
03/09/2009	03/31/2009
05/27/2009	06/24/2009
05/27/2009	01/01/1900
05/27/2009	06/24/2009

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Rights Deficiencies
Health	Administration Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Administration Deficiencies
Health	Quality Care Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

investigate any acts or reports of abuse, neglect or mistreatment of residents.		
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Keep accurate and appropriate medical records.	Pattern	Minimal harm or potential for actual harm
Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Pattern	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Pattern	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Isolated	Minimal harm or potential for actual harm
Keep accurate and appropriate medical records.	Pattern	Potential for minimal harm
Give professional services that meet a professional standard of	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525427	SAN LUIS MED AND REHAB	2305 SAN LUIS PL
525427	SAN LUIS MED AND REHAB	2305 SAN LUIS PL
525427	SAN LUIS MED AND REHAB	2305 SAN LUIS PL
525427	SAN LUIS MED AND REHAB	2305 SAN LUIS PL
525427	SAN LUIS MED AND REHAB	2305 SAN LUIS PL
525427	SAN LUIS MED AND REHAB	2305 SAN LUIS PL
525427	SAN LUIS MED AND REHAB	2305 SAN LUIS PL
525427	SAN LUIS MED AND REHAB	2305 SAN LUIS PL
525427	SAN LUIS MED AND REHAB	2305 SAN LUIS PL

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

GREEN BAY	WI	54304	(920) 494-5231
GREEN BAY	WI	54304	(920) 494-5231
GREEN BAY	WI	54304	(920) 494-5231
GREEN BAY	WI	54304	(920) 494-5231
GREEN BAY	WI	54304	(920) 494-5231
GREEN BAY	WI	54304	(920) 494-5231
GREEN BAY	WI	54304	(920) 494-5231
GREEN BAY	WI	54304	(920) 494-5231

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

09/14/2009	10/18/2009
01/07/2010	01/29/2010
01/07/2010	01/25/2010
01/07/2010	01/25/2010
01/22/2010	02/04/2010
01/22/2010	02/04/2010
02/17/2010	02/18/2010
03/15/2010	04/14/2010

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Administration Deficiencies
Health	Quality Care Deficiencies
Health	Resident Assessment Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

quality.		
Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated	Actual harm
Keep accurate and appropriate medical records.	Pattern	Potential for minimal harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Give each resident enough fluids to keep them healthy and prevent dehydration.	Isolated	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Widespread	Immediate jeopardy to resident health or safety
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525427	SAN LUIS MED AND REHAB	2305 SAN LUIS PL
525427	SAN LUIS MED AND REHAB	2305 SAN LUIS PL
525427	SAN LUIS MED AND REHAB	2305 SAN LUIS PL
525427	SAN LUIS MED AND REHAB	2305 SAN LUIS PL
525427	SAN LUIS MED AND REHAB	2305 SAN LUIS PL
525427	SAN LUIS MED AND REHAB	2305 SAN LUIS PL
525427	SAN LUIS MED AND REHAB	2305 SAN LUIS PL

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

GREEN BAY	WI	54304	(920) 494-5231
GREEN BAY	WI	54304	(920) 494-5231
GREEN BAY	WI	54304	(920) 494-5231
GREEN BAY	WI	54304	(920) 494-5231
GREEN BAY	WI	54304	(920) 494-5231
GREEN BAY	WI	54304	(920) 494-5231
GREEN BAY	WI	54304	(920) 494-5231

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

03/15/2010	04/14/2010
03/15/2010	04/14/2010
03/29/2010	04/29/2010
03/29/2010	04/29/2010
03/29/2010	04/29/2010
03/29/2010	04/29/2010

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Rights Deficiencies
Health	Administration Deficiencies
Health	Mistreatment Deficiencies
Health	Environmental Deficiencies
Health	Resident Assessment Deficiencies
Health	Resident Rights Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Provide needed housekeeping and maintenance.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Make sure that each resident has the right to join in social, religious, and community	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525427	SAN LUIS MED AND REHAB	2305 SAN LUIS PL
525427	SAN LUIS MED AND REHAB	2305 SAN LUIS PL
525427	SAN LUIS MED AND REHAB	2305 SAN LUIS PL
525427	SAN LUIS MED AND REHAB	2305 SAN LUIS PL
525429	STRAWBERRY LANE MEDICAL AND REHAB	130 STRAWBERRY LN
525429	STRAWBERRY LANE MEDICAL AND REHAB	130 STRAWBERRY LN

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

GREEN BAY	WI	54304	(920) 494-5231
GREEN BAY	WI	54304	(920) 494-5231
GREEN BAY	WI	54304	(920) 494-5231
GREEN BAY	WI	54304	(920) 494-5231
WISCONSIN RAPIDS	WI	54494	(715) 424-1600
WISCONSIN RAPIDS	WI	54494	(715) 424-1600

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

03/29/2010	04/29/2010
09/20/2010	10/04/2010
09/20/2010	10/05/2010
11/24/2010	12/15/2010
03/19/2009	04/10/2009
03/19/2009	04/10/2009

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Mistreatment Deficiencies
Health	Administration Deficiencies
Health	Environmental Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies

activities.		
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Give or get lab tests to meet the needs of residents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Immediate jeopardy to resident health or safety
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525429	STRAWBERRY LANE MEDICAL AND REHAB	130 STRAWBERRY LN
525429	STRAWBERRY LANE MEDICAL AND REHAB	130 STRAWBERRY LN
525429	STRAWBERRY LANE MEDICAL AND REHAB	130 STRAWBERRY LN
525429	STRAWBERRY LANE MEDICAL AND REHAB	130 STRAWBERRY LN
525429	STRAWBERRY LANE MEDICAL AND REHAB	130 STRAWBERRY LN
525429	STRAWBERRY LANE MEDICAL AND REHAB	130 STRAWBERRY LN
525429	STRAWBERRY LANE MEDICAL AND REHAB	130 STRAWBERRY LN
525429	STRAWBERRY LANE MEDICAL AND REHAB	130 STRAWBERRY LN
525429	STRAWBERRY LANE MEDICAL AND REHAB	130 STRAWBERRY LN

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

WISCONSIN RAPIDS	WI	54494	(715) 424-1600
WISCONSIN RAPIDS	WI	54494	(715) 424-1600
WISCONSIN RAPIDS	WI	54494	(715) 424-1600
WISCONSIN RAPIDS	WI	54494	(715) 424-1600
WISCONSIN RAPIDS	WI	54494	(715) 424-1600
WISCONSIN RAPIDS	WI	54494	(715) 424-1600
WISCONSIN RAPIDS	WI	54494	(715) 424-1600
WISCONSIN	WI	54494	(715) 424-1600

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

03/19/2009	04/10/2009
07/08/2009	07/20/2009
07/08/2009	07/20/2009
07/08/2009	07/20/2009
07/08/2009	07/20/2009
07/08/2009	07/20/2009
11/30/2009	12/16/2009
11/30/2009	12/16/2009

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Rights Deficiencies
Health	Environmental Deficiencies
Health	Resident Assessment Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

of residents and theft of residents' property.		
Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated	Minimal harm or potential for actual harm
Provide needed housekeeping and maintenance.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm
Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no	Isolated	Minimal harm or potential for actual

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525429	STRAWBERRY LANE MEDICAL AND REHAB	130 STRAWBERRY LN
525429	STRAWBERRY LANE MEDICAL AND REHAB	130 STRAWBERRY LN
525429	STRAWBERRY LANE MEDICAL AND REHAB	130 STRAWBERRY LN
525429	STRAWBERRY LANE MEDICAL AND REHAB	130 STRAWBERRY LN
525429	STRAWBERRY LANE MEDICAL AND REHAB	130 STRAWBERRY LN
525429	STRAWBERRY LANE MEDICAL AND REHAB	130 STRAWBERRY LN
525429	STRAWBERRY LANE MEDICAL AND REHAB	130 STRAWBERRY LN

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

WISCONSIN RAPIDS	WI	54494	(715) 424-1600
WISCONSIN RAPIDS	WI	54494	(715) 424-1600
WISCONSIN RAPIDS	WI	54494	(715) 424-1600
WISCONSIN RAPIDS	WI	54494	(715) 424-1600
WISCONSIN RAPIDS	WI	54494	(715) 424-1600
WISCONSIN RAPIDS	WI	54494	(715) 424-1600

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

03/09/2010	03/27/2010
03/09/2010	03/27/2010
05/20/2010	06/11/2010
05/20/2010	06/11/2010
05/20/2010	06/11/2010

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Rights Deficiencies
Health	Environmental Deficiencies
Health	Resident Assessment Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Make sure all assessments are accurate, coordinated by an RN,	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525429	STRAWBERRY LANE MEDICAL AND REHAB	130 STRAWBERRY LN
525429	STRAWBERRY LANE MEDICAL AND REHAB	130 STRAWBERRY LN
525429	STRAWBERRY LANE MEDICAL AND REHAB	130 STRAWBERRY LN
525429	STRAWBERRY LANE MEDICAL AND REHAB	130 STRAWBERRY LN
525430	ROLLING HILLS REHAB CTR	14345 CTY HWY B
525430	ROLLING HILLS REHAB CTR	14345 CTY HWY B
525432	MARY JUDE NURSING HOME	9806 W LINCOLN AVE

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

WISCONSIN RAPIDS	WI	54494	(715) 424-1600
WISCONSIN RAPIDS	WI	54494	(715) 424-1600
WISCONSIN RAPIDS	WI	54494	(715) 424-1600
WISCONSIN RAPIDS	WI	54494	(715) 424-1600
SPARTA	WI	54656	(608) 269-8800
SPARTA	WI	54656	(608) 269-8800
WEST ALLIS	WI	53227	(414) 543-5330

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

06/21/2010	07/16/2010
09/10/2010	09/24/2010
03/30/2011	04/15/2011
03/30/2011	04/15/2011
09/30/2008	10/30/2008
01/21/2010	02/21/2010
03/03/2008	04/03/2008

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies

done by the right professional, and are signed by the person completing them.		
Provide needed housekeeping and maintenance.	Pattern	Minimal harm or potential for actual harm
Give or get special rehabilitation if in the patient's plan of care.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Pattern	Minimal harm or potential for actual harm
1) Hire only people who have no	Isolated	Minimal harm or potential for actual

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525432	MARY JUDE NURSING HOME	9806 W LINCOLN AVE
525432	MARY JUDE NURSING HOME	9806 W LINCOLN AVE
525432	MARY JUDE NURSING HOME	9806 W LINCOLN AVE
525432	MARY JUDE NURSING HOME	9806 W LINCOLN AVE
525432	MARY JUDE NURSING HOME	9806 W LINCOLN AVE
525432	MARY JUDE NURSING HOME	9806 W LINCOLN AVE
525432	MARY JUDE NURSING HOME	9806 W LINCOLN AVE
525432	MARY JUDE NURSING HOME	9806 W LINCOLN AVE

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

WEST ALLIS	WI	53227	(414) 543-5330
WEST ALLIS	WI	53227	(414) 543-5330
WEST ALLIS	WI	53227	(414) 543-5330
WEST ALLIS	WI	53227	(414) 543-5330
WEST ALLIS	WI	53227	(414) 543-5330
WEST ALLIS	WI	53227	(414) 543-5330
WEST ALLIS	WI	53227	(414) 543-5330
WEST ALLIS	WI	53227	(414) 543-5330

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

03/03/2008	04/03/2008
03/03/2008	04/03/2008
09/29/2009	10/29/2009
08/02/2010	09/02/2010
08/02/2010	09/02/2010
03/15/2011	04/15/2011
03/15/2011	04/15/2011

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Pharmacy Service Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Administration Deficiencies
Health	Resident Rights Deficiencies

legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.		harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Pattern	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Isolated	Minimal harm or potential for actual harm
Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated	Minimal harm or potential for actual harm
Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated	Actual harm
Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident,	Isolated	Minimal harm or potential for actual

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525433	DUNN CTY HLTH CARE CTR	3001 US HWY 12 EAST
525433	DUNN CTY HLTH CARE CTR	3001 US HWY 12 EAST
525433	DUNN CTY HLTH CARE CTR	3001 US HWY 12 EAST
525433	DUNN CTY HLTH CARE CTR	3001 US HWY 12 EAST
525433	DUNN CTY HLTH CARE CTR	3001 US HWY 12 EAST

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

MENOMONIE	WI	54751	(715) 232-2661
MENOMONIE	WI	54751	(715) 232-2661
MENOMONIE	WI	54751	(715) 232-2661
MENOMONIE	WI	54751	(715) 232-2661
MENOMONIE	WI	54751	(715) 232-2661
MENOMONIE	WI	54751	(715) 232-2661

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

08/18/2009	11/06/2009
08/18/2009	10/07/2009
08/18/2009	10/07/2009
08/18/2009	11/06/2009
08/18/2009	10/07/2009

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Rights Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies

doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.		harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Protect residents from mistreatment, neglect, and/or theft of personal property.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home	Isolated	Minimal harm or potential for actual

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525433	DUNN CTY HLTH CARE CTR	3001 US HWY 12 EAST
525433	DUNN CTY HLTH CARE CTR	3001 US HWY 12 EAST
525433	DUNN CTY HLTH CARE CTR	3001 US HWY 12 EAST
525433	DUNN CTY HLTH CARE CTR	3001 US HWY 12 EAST
525433	DUNN CTY HLTH CARE CTR	3001 US HWY 12 EAST
525433	DUNN CTY HLTH CARE CTR	3001 US HWY 12 EAST
525433	DUNN CTY HLTH CARE CTR	3001 US HWY 12 EAST

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

MENOMONIE	WI	54751	(715) 232-2661
MENOMONIE	WI	54751	(715) 232-2661
MENOMONIE	WI	54751	(715) 232-2661
MENOMONIE	WI	54751	(715) 232-2661
MENOMONIE	WI	54751	(715) 232-2661
MENOMONIE	WI	54751	(715) 232-2661
MENOMONIE	WI	54751	(715) 232-2661
MENOMONIE	WI	54751	(715) 232-2661

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

08/18/2009	10/07/2009
01/19/2010	02/19/2010
01/19/2010	02/19/2010
01/19/2010	02/19/2010
01/04/2011	02/04/2011
01/04/2011	02/04/2011
01/04/2011	02/04/2011

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Pharmacy Service Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Assessment Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

area is free of dangers that cause accidents.		harm
Make sure that residents are safe from serious medication errors.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated	Minimal harm or potential for actual harm
1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525437	FAIR VIEW NURSING HOME	1050 DIVISION ST
525437	FAIR VIEW NURSING HOME	1050 DIVISION ST
525437	FAIR VIEW NURSING HOME	1050 DIVISION ST
525437	FAIR VIEW NURSING HOME	1050 DIVISION ST
525438	ST JOSEPHS REHAB CTR	2902 E AVENUE SOUTH
525438	ST JOSEPHS REHAB CTR	2902 E AVENUE SOUTH
525438	ST JOSEPHS REHAB CTR	2902 E AVENUE SOUTH
525438	ST JOSEPHS REHAB CTR	2902 E AVENUE SOUTH

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

MAUSTON	WI	53948	(608) 847-6161
MAUSTON	WI	53948	(608) 847-6161
MAUSTON	WI	53948	(608) 847-6161
MAUSTON	WI	53948	(608) 847-6161
LA CROSSE	WI	54601	(608) 788-9870
LA CROSSE	WI	54601	(608) 788-9870
LA CROSSE	WI	54601	(608) 788-9870
LA CROSSE	WI	54601	(608) 788-9870

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

09/23/2009	10/27/2009
09/23/2009	10/27/2009
09/23/2009	10/27/2009
06/09/2010	07/01/2010
02/17/2010	05/05/2010
02/17/2010	05/05/2010
02/17/2010	05/05/2010
02/17/2010	05/05/2010

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Administration Deficiencies
Health	Resident Assessment Deficiencies
Health	Resident Assessment Deficiencies

update the care plan.		
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Let the resident refuse treatment or refuse to take part in an experiment.	Isolated	Minimal harm or potential for actual harm
Give each resident enough fluids to keep them healthy and prevent dehydration.	Isolated	Minimal harm or potential for actual harm
Keep accurate and appropriate medical records.	Pattern	Minimal harm or potential for actual harm
Make a complete assessment that covers all questions for areas that are listed in official regulations.	Pattern	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and	Pattern	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525438	ST JOSEPHS REHAB CTR	2902 E AVENUE SOUTH
525438	ST JOSEPHS REHAB CTR	2902 E AVENUE SOUTH
525438	ST JOSEPHS REHAB CTR	2902 E AVENUE SOUTH
525438	ST JOSEPHS REHAB CTR	2902 E AVENUE SOUTH
525438	ST JOSEPHS REHAB CTR	2902 E AVENUE SOUTH

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

LA CROSSE	WI	54601	(608) 788-9870
LA CROSSE	WI	54601	(608) 788-9870
LA CROSSE	WI	54601	(608) 788-9870
LA CROSSE	WI	54601	(608) 788-9870
LA CROSSE	WI	54601	(608) 788-9870

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

02/17/2010	05/26/2010
02/17/2010	05/26/2010
02/17/2010	05/05/2010
05/05/2010	05/26/2010
05/05/2010	05/26/2010

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

needs, with timetables and actions that can be measured.		
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Immediate jeopardy to resident health or safety
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Immediate jeopardy to resident health or safety
Try to resolve each resident's complaints quickly.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525438	ST JOSEPHS REHAB CTR	2902 E AVENUE SOUTH
525438	ST JOSEPHS REHAB CTR	2902 E AVENUE SOUTH
525441	MANITOWOC HEALTH CARE CENTER	2021 S ALVERNO RD
525441	MANITOWOC HEALTH CARE CENTER	2021 S ALVERNO RD
525441	MANITOWOC HEALTH CARE CENTER	2021 S ALVERNO RD
525441	MANITOWOC HEALTH CARE CENTER	2021 S ALVERNO RD
525441	MANITOWOC HEALTH CARE CENTER	2021 S ALVERNO RD

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

LA CROSSE	WI	54601	(608) 788-9870
LA CROSSE	WI	54601	(608) 788-9870
MANITOWOC	WI	54220	(920) 683-4100
MANITOWOC	WI	54220	(920) 683-4100
MANITOWOC	WI	54220	(920) 683-4100
MANITOWOC	WI	54220	(920) 683-4100
MANITOWOC	WI	54220	(920) 683-4100

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

05/05/2010	05/26/2010
05/05/2010	05/26/2010
03/04/2009	03/31/2009
03/04/2009	03/31/2009
03/04/2009	03/31/2009
03/04/2009	03/31/2009
09/01/2010	09/25/2010

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Rights Deficiencies
Health	Environmental Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Administration Deficiencies
Health	Administration Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Make sure each resident has the right to choose activities, schedules and health care according to his or her interests, assessment, and plan of care.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Immediate jeopardy to resident health or safety
Give professional services that meet a professional standard of quality.	Isolated	Immediate jeopardy to resident health or safety
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Immediate jeopardy to resident health or safety
1) Review the work of each nurse aide every year; or 2) give regular training for the nurse aides.	Widespread	Potential for minimal harm
Follow all laws and professional	Isolated	Minimal harm or potential for actual

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525441	MANITOWOC HEALTH CARE CENTER	2021 S ALVERNO RD
525442	TOMAH NURSING AND REHAB	1505 BUTTS AVE
525442	TOMAH NURSING AND REHAB	1505 BUTTS AVE
525442	TOMAH NURSING AND REHAB	1505 BUTTS AVE
525442	TOMAH NURSING AND REHAB	1505 BUTTS AVE

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

MANITOWOC	WI	54220	(920) 683-4100
TOMAH	WI	54660	(608) 372-3241
TOMAH	WI	54660	(608) 372-3241
TOMAH	WI	54660	(608) 372-3241
TOMAH	WI	54660	(608) 372-3241

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

09/13/2010	01/01/1900
11/03/2008	11/14/2008
11/03/2008	11/14/2008
11/03/2008	11/14/2008
11/03/2008	11/14/2008

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Rights Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Rights Deficiencies
Health	Environmental Deficiencies
Health	Pharmacy Service Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

standards.		harm
Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.	Widespread	Potential for minimal harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Pattern	Minimal harm or potential for actual harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Pattern	Minimal harm or potential for actual harm
Have drugs and other similar products available, which are needed every day and in emergencies, and give them out	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525442	TOMAH NURSING AND REHAB	1505 BUTTS AVE
525442	TOMAH NURSING AND REHAB	1505 BUTTS AVE
525442	TOMAH NURSING AND REHAB	1505 BUTTS AVE
525442	TOMAH NURSING AND REHAB	1505 BUTTS AVE
525442	TOMAH NURSING AND REHAB	1505 BUTTS AVE
525442	TOMAH NURSING AND REHAB	1505 BUTTS AVE
525442	TOMAH NURSING AND REHAB	1505 BUTTS AVE
525442	TOMAH NURSING AND REHAB	1505 BUTTS AVE

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

TOMAH	WI	54660	(608) 372-3241
TOMAH	WI	54660	(608) 372-3241
TOMAH	WI	54660	(608) 372-3241
TOMAH	WI	54660	(608) 372-3241
TOMAH	WI	54660	(608) 372-3241
TOMAH	WI	54660	(608) 372-3241
TOMAH	WI	54660	(608) 372-3241
TOMAH	WI	54660	(608) 372-3241

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

02/25/2009	03/23/2009
02/25/2009	03/23/2009
07/01/2009	08/06/2009
07/01/2009	08/06/2009
07/01/2009	08/07/2009
07/01/2009	08/06/2009
07/01/2009	08/06/2009

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies

properly.		
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Immediate jeopardy to resident health or safety
Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Pattern	Minimal harm or potential for actual harm
Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525442	TOMAH NURSING AND REHAB	1505 BUTTS AVE
525442	TOMAH NURSING AND REHAB	1505 BUTTS AVE
525442	TOMAH NURSING AND REHAB	1505 BUTTS AVE
525442	TOMAH NURSING AND REHAB	1505 BUTTS AVE
525442	TOMAH NURSING AND REHAB	1505 BUTTS AVE
525442	TOMAH NURSING AND REHAB	1505 BUTTS AVE
525443	ONALASKA CARE CTR	1600 MAIN ST

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

TOMAH	WI	54660	(608) 372-3241
TOMAH	WI	54660	(608) 372-3241
TOMAH	WI	54660	(608) 372-3241
TOMAH	WI	54660	(608) 372-3241
TOMAH	WI	54660	(608) 372-3241
TOMAH	WI	54660	(608) 372-3241
ONALASKA	WI	54650	(608) 783-4681

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

07/01/2009	08/07/2009
07/01/2009	08/06/2009
10/07/2010	11/01/2010
10/07/2010	11/01/2010
10/07/2010	11/01/2010
10/07/2010	11/01/2010
10/22/2008	11/22/2008

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Administration Deficiencies
Health	Mistreatment Deficiencies
Health	Administration Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm
Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated	Minimal harm or potential for actual harm
Keep accurate and appropriate medical records.	Pattern	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525443	ONALASKA CARE CTR	1600 MAIN ST
525443	ONALASKA CARE CTR	1600 MAIN ST
525443	ONALASKA CARE CTR	1600 MAIN ST
525443	ONALASKA CARE CTR	1600 MAIN ST
525443	ONALASKA CARE CTR	1600 MAIN ST

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

ONALASKA	WI	54650	(608) 783-4681
ONALASKA	WI	54650	(608) 783-4681
ONALASKA	WI	54650	(608) 783-4681
ONALASKA	WI	54650	(608) 783-4681
ONALASKA	WI	54650	(608) 783-4681

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

10/22/2008	11/22/2008
10/22/2008	11/22/2008
10/22/2008	11/22/2008
10/22/2008	11/22/2008
09/14/2010	10/14/2010

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Mistreatment Deficiencies
Health	Resident Assessment Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Pharmacy Service Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

need to alter treatment significantly, or the resident must be transferred or discharged.		
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Have drugs and other similar products available, which are	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525443	ONALASKA CARE CTR	1600 MAIN ST
525443	ONALASKA CARE CTR	1600 MAIN ST
525443	ONALASKA CARE CTR	1600 MAIN ST
525445	COLUMBUS NURSING & REHAB CTR	825 WESTERN AVE
525445	COLUMBUS NURSING & REHAB CTR	825 WESTERN AVE
525445	COLUMBUS NURSING & REHAB CTR	825 WESTERN AVE

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

ONALASKA	WI	54650	(608) 783-4681
ONALASKA	WI	54650	(608) 783-4681
ONALASKA	WI	54650	(608) 783-4681
COLUMBUS	WI	53925	(920) 623-2520
COLUMBUS	WI	53925	(920) 623-2520
COLUMBUS	WI	53925	(920) 623-2520

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

09/14/2010	10/14/2010
09/14/2010	10/14/2010
09/14/2010	10/14/2010
02/27/2008	03/27/2008
02/27/2008	03/27/2008
02/27/2008	03/27/2008

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Resident Assessment Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies

needed every day and in emergencies, and give them out properly.		
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated	Minimal harm or potential for actual harm
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated	Minimal harm or potential for actual harm
Give each resident enough fluids	Isolated	Minimal harm or potential for actual

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525445	COLUMBUS NURSING & REHAB CTR	825 WESTERN AVE
525445	COLUMBUS NURSING & REHAB CTR	825 WESTERN AVE
525445	COLUMBUS NURSING & REHAB CTR	825 WESTERN AVE
525445	COLUMBUS NURSING & REHAB CTR	825 WESTERN AVE
525445	COLUMBUS NURSING & REHAB CTR	825 WESTERN AVE

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

COLUMBUS	WI	53925	(920) 623-2520
COLUMBUS	WI	53925	(920) 623-2520
COLUMBUS	WI	53925	(920) 623-2520
COLUMBUS	WI	53925	(920) 623-2520
COLUMBUS	WI	53925	(920) 623-2520

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

02/27/2008	03/27/2008
03/20/2009	04/20/2009
03/20/2009	04/20/2009
03/20/2009	04/20/2009
06/23/2009	07/23/2009

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Nutrition and Dietary Deficiencies
Health	Administration Deficiencies
Health	Environmental Deficiencies
Health	Resident Rights Deficiencies
Health	Mistreatment Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

to keep them healthy and prevent dehydration.		harm
1) Provide 3 meals daily at regular times; or 2) serve breakfast within 14 hours after dinner; or 3) offer a snack at bedtime each day.	Pattern	Minimal harm or potential for actual harm
Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Pattern	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Pattern	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525445	COLUMBUS NURSING & REHAB CTR	825 WESTERN AVE
525445	COLUMBUS NURSING & REHAB CTR	825 WESTERN AVE
525445	COLUMBUS NURSING & REHAB CTR	825 WESTERN AVE
525445	COLUMBUS NURSING & REHAB CTR	825 WESTERN AVE
525445	COLUMBUS NURSING & REHAB CTR	825 WESTERN AVE
525445	COLUMBUS NURSING & REHAB CTR	825 WESTERN AVE
525445	COLUMBUS NURSING & REHAB CTR	825 WESTERN AVE
525445	COLUMBUS NURSING & REHAB CTR	825 WESTERN AVE

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

COLUMBUS	WI	53925	(920) 623-2520
COLUMBUS	WI	53925	(920) 623-2520
COLUMBUS	WI	53925	(920) 623-2520
COLUMBUS	WI	53925	(920) 623-2520
COLUMBUS	WI	53925	(920) 623-2520
COLUMBUS	WI	53925	(920) 623-2520
COLUMBUS	WI	53925	(920) 623-2520
COLUMBUS	WI	53925	(920) 623-2520

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

06/23/2009	07/23/2009
06/23/2009	07/23/2009
06/23/2009	07/23/2009
05/24/2010	06/24/2010
05/24/2010	06/24/2010
05/24/2010	06/24/2010
05/24/2010	06/24/2010

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Administration Deficiencies
Health	Pharmacy Service Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies

residents.		
Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm
Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525445	COLUMBUS NURSING & REHAB CTR	825 WESTERN AVE
525445	COLUMBUS NURSING & REHAB CTR	825 WESTERN AVE
525445	COLUMBUS NURSING & REHAB CTR	825 WESTERN AVE
525445	COLUMBUS NURSING & REHAB CTR	825 WESTERN AVE
525445	COLUMBUS NURSING & REHAB CTR	825 WESTERN AVE

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

COLUMBUS	WI	53925	(920) 623-2520
COLUMBUS	WI	53925	(920) 623-2520
COLUMBUS	WI	53925	(920) 623-2520
COLUMBUS	WI	53925	(920) 623-2520
COLUMBUS	WI	53925	(920) 623-2520

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

08/31/2010	10/01/2010
08/31/2010	10/01/2010
08/31/2010	10/01/2010
08/31/2010	10/01/2010
08/31/2010	10/01/2010
08/31/2010	10/01/2010

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies

abuse, neglect or mistreatment of residents.		
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Pattern	Minimal harm or potential for actual harm
Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is safe, easy to use, clean	Pattern	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525449	SHARPE CARE NURSING & REHABILITATION CENTER, LLC	100 E HIGHLAND DR
525449	SHARPE CARE NURSING & REHABILITATION CENTER, LLC	100 E HIGHLAND DR
525452	HERITAGE MANOR	307 ROYALL AVE PO BOX 167
525452	HERITAGE MANOR	307 ROYALL AVE PO BOX 167
525452	HERITAGE MANOR	307 ROYALL AVE PO BOX 167

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

OCONTO FALLS	WI	54154	(920) 848-3272
OCONTO FALLS	WI	54154	(920) 848-3272
ELROY	WI	53929	(608) 462-8491
ELROY	WI	53929	(608) 462-8491
ELROY	WI	53929	(608) 462-8491

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

06/07/2010	07/07/2010
06/07/2010	07/07/2010
11/24/2009	11/24/2009
11/24/2009	12/11/2009
11/24/2009	12/11/2009

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies
Health	Mistreatment Deficiencies

and comfortable.		
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Immediate jeopardy to resident health or safety
Try to resolve each resident's complaints quickly.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525452	HERITAGE MANOR	307 ROYALL AVE PO BOX 167
525452	HERITAGE MANOR	307 ROYALL AVE PO BOX 167
525452	HERITAGE MANOR	307 ROYALL AVE PO BOX 167
525454	OAKWOOD VILLA	2512 NEW PINE DR
525454	OAKWOOD VILLA	2512 NEW PINE DR
525454	OAKWOOD VILLA	2512 NEW PINE DR
525454	OAKWOOD VILLA	2512 NEW PINE DR

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

ELROY	WI	53929	(608) 462-8491
ELROY	WI	53929	(608) 462-8491
ELROY	WI	53929	(608) 462-8491
ALTOONA	WI	54720	(715) 833-0400
ALTOONA	WI	54720	(715) 833-0400
ALTOONA	WI	54720	(715) 833-0400
ALTOONA	WI	54720	(715) 833-0400

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

11/24/2009	11/24/2009
02/16/2010	02/25/2010
02/16/2010	02/25/2010
10/24/2008	01/05/2009
10/24/2008	12/11/2008
10/24/2008	12/11/2008
10/24/2008	01/05/2009

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

investigate any acts or reports of abuse, neglect or mistreatment of residents.		
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Immediate jeopardy to resident health or safety
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Pattern	Minimal harm or potential for actual harm
Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated	Actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Pattern	Minimal harm or potential for actual harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated	Minimal harm or potential for actual harm
Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause	Pattern	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525454	OAKWOOD VILLA	2512 NEW PINE DR
525454	OAKWOOD VILLA	2512 NEW PINE DR
525454	OAKWOOD VILLA	2512 NEW PINE DR
525454	OAKWOOD VILLA	2512 NEW PINE DR
525454	OAKWOOD VILLA	2512 NEW PINE DR

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

ALTOONA	WI	54720	(715) 833-0400
ALTOONA	WI	54720	(715) 833-0400
ALTOONA	WI	54720	(715) 833-0400
ALTOONA	WI	54720	(715) 833-0400
ALTOONA	WI	54720	(715) 833-0400

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

10/24/2008	12/11/2008
10/24/2008	12/11/2008
10/24/2008	12/11/2008
04/23/2009	05/21/2009
04/23/2009	05/21/2009

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Assessment Deficiencies
Health	Resident Assessment Deficiencies
Health	Mistreatment Deficiencies

accidents.		
Provide enough notice before discharging or transferring a resident.	Isolated	Minimal harm or potential for actual harm
Write and use a policy that lets each resident return to the nursing home after a hospital stay or leave for therapy.	Isolated	Actual harm
1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated	Minimal harm or potential for actual harm
1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Pattern	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525454	OAKWOOD VILLA	2512 NEW PINE DR
525454	OAKWOOD VILLA	2512 NEW PINE DR
525454	OAKWOOD VILLA	2512 NEW PINE DR
525454	OAKWOOD VILLA	2512 NEW PINE DR
525454	OAKWOOD VILLA	2512 NEW PINE DR
525454	OAKWOOD VILLA	2512 NEW PINE DR
525455	BETHANY RIVERSIDE	2575 S 7TH ST

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

ALTOONA	WI	54720	(715) 833-0400
ALTOONA	WI	54720	(715) 833-0400
ALTOONA	WI	54720	(715) 833-0400
ALTOONA	WI	54720	(715) 833-0400
ALTOONA	WI	54720	(715) 833-0400
ALTOONA	WI	54720	(715) 833-0400
LA CROSSE	WI	54601	(608) 775-8200

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

04/23/2009	05/21/2009
04/23/2009	05/21/2009
04/23/2009	05/21/2009
04/23/2009	05/21/2009
04/23/2009	05/21/2009
04/23/2009	05/21/2009
10/02/2008	10/26/2008

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Resident Assessment Deficiencies
Health	Resident Assessment Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

of residents and theft of residents' property.		
Make sure that the nursing home area is free of dangers that cause accidents.	Pattern	Minimal harm or potential for actual harm
Develop/implement required procedures for the administration of immunizations.	Pattern	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Widespread	Minimal harm or potential for actual harm
Make sure all assessments are accurate, coordinated by an RN, done by the right professional, and are signed by the person completing them.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Try to resolve each resident's complaints quickly.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525455	BETHANY RIVERSIDE	2575 S 7TH ST
525455	BETHANY RIVERSIDE	2575 S 7TH ST
525455	BETHANY RIVERSIDE	2575 S 7TH ST
525455	BETHANY RIVERSIDE	2575 S 7TH ST
525456	GOLDEN LIVINGCENTER-SHEBOYGAN	3129 MICHIGAN AVE
525458	PARK VIEW HOME	220 LOCKWOOD ST
525459	FRIENDLY VILLAGE NURSING AND REHAB CENTER	900 BOYCE DR

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

LA CROSSE	WI	54601	(608) 775-8200
LA CROSSE	WI	54601	(608) 775-8200
LA CROSSE	WI	54601	(608) 775-8200
LA CROSSE	WI	54601	(608) 775-8200
SHEBOYGAN	WI	53082	(920) 458-1155
WOODVILLE	WI	54028	(715) 698-2451
RHINELANDER	WI	54501	(715) 365-6832

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

10/02/2008	10/26/2008
10/02/2008	10/26/2008
10/02/2008	10/26/2008
10/02/2008	10/26/2008
04/27/2009	05/27/2009
10/20/2009	01/20/2010
09/01/2009	10/01/2009

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Assessment Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Resident Rights Deficiencies

need to alter treatment significantly, or the resident must be transferred or discharged.		
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Pattern	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Immediate jeopardy to resident health or safety
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Immediate jeopardy to resident health or safety
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525459	FRIENDLY VILLAGE NURSING AND REHAB CENTER	900 BOYCE DR
525459	FRIENDLY VILLAGE NURSING AND REHAB CENTER	900 BOYCE DR
525459	FRIENDLY VILLAGE NURSING AND REHAB CENTER	900 BOYCE DR
525459	FRIENDLY VILLAGE NURSING AND REHAB CENTER	900 BOYCE DR
525459	FRIENDLY VILLAGE NURSING AND REHAB CENTER	900 BOYCE DR
525460	FALL CREEK VALLEY CARE CTR	344 LINCOLN AVE

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

RHINELANDER	WI	54501	(715) 365-6832
RHINELANDER	WI	54501	(715) 365-6832
RHINELANDER	WI	54501	(715) 365-6832
RHINELANDER	WI	54501	(715) 365-6832
RHINELANDER	WI	54501	(715) 365-6832
FALL CREEK	WI	54742	(715) 877-2411

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

09/01/2009	10/01/2009
09/01/2009	10/01/2009
09/01/2009	10/01/2009
11/30/2010	12/13/2010
11/30/2010	12/13/2010
11/17/2008	11/17/2008

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies
Health	Administration Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies

physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.		
Tell the resident or the resident's representative in writing how long the nursing home will hold the resident's bed when the resident temporarily leaves the facility.	Pattern	Minimal harm or potential for actual harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern	Minimal harm or potential for actual harm
Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm
Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Pattern	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Protect each resident from all	Isolated	Actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525463	OAKRIDGE GARDENS NUR CTR, INC	1700 MIDWAY RD
525465	CEDAR LAKE HEALTH AND REHAB CENTER	5595 CTY RD Z
525465	CEDAR LAKE HEALTH AND REHAB CENTER	5595 CTY RD Z
525465	CEDAR LAKE HEALTH AND REHAB CENTER	5595 CTY RD Z
525465	CEDAR LAKE HEALTH AND REHAB CENTER	5595 CTY RD Z
525466	SPRING VALLEY HCC	W500 STATE ROAD 29

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

MENASHA	WI	54952	(920) 739-0111
WEST BEND	WI	53095	(262) 306-2100
WEST BEND	WI	53095	(262) 306-2100
WEST BEND	WI	53095	(262) 306-2100
WEST BEND	WI	53095	(262) 306-2100
SPRING VALLEY	WI	54767	(715) 778-5545

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

06/22/2010	07/22/2010
06/29/2009	06/29/2009
06/29/2009	06/29/2009
06/29/2009	06/29/2009
06/29/2009	07/15/2009
03/06/2008	04/09/2008

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Administration Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Resident Rights Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

abuse, physical punishment, and being separated from others.		
1) Review the work of each nurse aide every year; or 2) give regular training for the nurse aides.	Widespread	Potential for minimal harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Immediate jeopardy to resident health or safety
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Immediate jeopardy to resident health or safety
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525466	SPRING VALLEY HCC	W500 STATE ROAD 29
525467	MARYHILL MANOR	501 MADISON AVE
525467	MARYHILL MANOR	501 MADISON AVE
525467	MARYHILL MANOR	501 MADISON AVE
525468	ST CROIX HEALTH CENTER	1445 N FOURTH ST
525468	ST CROIX HEALTH CENTER	1445 N FOURTH ST
525471	WHISPERING OAKS CARE CTR	620 HARPER AVE

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

SPRING VALLEY	WI	54767	(715) 778-5545
NIAGARA	WI	54151	(715) 251-3172
NIAGARA	WI	54151	(715) 251-3172
NIAGARA	WI	54151	(715) 251-3172
NEW RICHMOND	WI	54017	(715) 246-6991
NEW RICHMOND	WI	54017	(715) 246-6991
PESHTIGO	WI	54157	(715) 582-4148

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

03/06/2008	04/09/2008
06/29/2010	07/29/2010
06/29/2010	07/29/2010
06/29/2010	07/29/2010
02/12/2008	03/14/2008
02/12/2008	03/14/2008
07/25/2008	08/27/2008

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Mistreatment Deficiencies
Health	Environmental Deficiencies
Health	Resident Rights Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.		
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Let the resident refuse treatment or refuse to take part in an	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525471	WHISPERING OAKS CARE CTR	620 HARPER AVE
525471	WHISPERING OAKS CARE CTR	620 HARPER AVE
525471	WHISPERING OAKS CARE CTR	620 HARPER AVE
525471	WHISPERING OAKS CARE CTR	620 HARPER AVE
525471	WHISPERING OAKS CARE CTR	620 HARPER AVE
525471	WHISPERING OAKS CARE CTR	620 HARPER AVE
525471	WHISPERING OAKS CARE CTR	620 HARPER AVE
525471	WHISPERING OAKS CARE CTR	620 HARPER AVE

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

PESHTIGO	WI	54157	(715) 582-4148
PESHTIGO	WI	54157	(715) 582-4148
PESHTIGO	WI	54157	(715) 582-4148
PESHTIGO	WI	54157	(715) 582-4148
PESHTIGO	WI	54157	(715) 582-4148
PESHTIGO	WI	54157	(715) 582-4148
PESHTIGO	WI	54157	(715) 582-4148
PESHTIGO	WI	54157	(715) 582-4148

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

07/25/2008	08/27/2008
01/21/2009	02/16/2009
01/21/2009	02/16/2009
10/14/2009	11/23/2009
10/14/2009	11/23/2009
10/14/2009	11/23/2009
10/14/2009	11/23/2009
10/14/2009	11/23/2009
10/14/2009	11/23/2009

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Resident Assessment Deficiencies
Health	Administration Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies
Health	Mistreatment Deficiencies

experiment.		
Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated	Minimal harm or potential for actual harm
Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated	Minimal harm or potential for actual harm
Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Isolated	Minimal harm or potential for actual harm
Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm
Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated	Minimal harm or potential for actual harm
Keep each resident's personal and medical records private and confidential.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating	Pattern	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525471	WHISPERING OAKS CARE CTR	620 HARPER AVE
525471	WHISPERING OAKS CARE CTR	620 HARPER AVE
525474	BLOOMFIELD HEALTHCARE AND REHAB CENTER	3151 CTY RD CH
525474	BLOOMFIELD HEALTHCARE AND REHAB CENTER	3151 CTY RD CH
525475	RIVERS BEND HLTH REHAB	960 S RAPIDS RD
525475	RIVERS BEND HLTH REHAB	960 S RAPIDS RD

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

PESHTIGO	WI	54157	(715) 582-4148
PESHTIGO	WI	54157	(715) 582-4148
DODGEVILLE	WI	53533	(608) 935-3321
DODGEVILLE	WI	53533	(608) 935-3321
MANITOWOC	WI	54220	(920) 684-1144
MANITOWOC	WI	54220	(920) 684-1144

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

10/14/2009	11/23/2009
06/03/2010	06/17/2010
02/27/2008	03/21/2008
02/27/2008	03/21/2008
01/28/2008	02/28/2008
02/13/2008	03/13/2008

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Mistreatment Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Pharmacy Service Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.		
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Pattern	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Give professional services that	Isolated	Minimal harm or potential for actual

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525475	RIVERS BEND HLTH REHAB	960 S RAPIDS RD
525475	RIVERS BEND HLTH REHAB	960 S RAPIDS RD
525475	RIVERS BEND HLTH REHAB	960 S RAPIDS RD
525475	RIVERS BEND HLTH REHAB	960 S RAPIDS RD
525476	LUTHER HOME	831 PINE BEACH RD
525476	LUTHER HOME	831 PINE BEACH RD

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

MANITOWOC	WI	54220	(920) 684-1144
MANITOWOC	WI	54220	(920) 684-1144
MANITOWOC	WI	54220	(920) 684-1144
MANITOWOC	WI	54220	(920) 684-1144
MARINETTE	WI	54143	(715) 732-0155
MARINETTE	WI	54143	(715) 732-0155

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

02/13/2008	03/13/2008
02/13/2008	03/13/2008
02/13/2008	03/13/2008
09/30/2009	10/30/2009
10/02/2008	11/02/2008
10/02/2008	11/02/2008

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

meet a professional standard of quality.		harm
Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern	Minimal harm or potential for actual harm
Give professional services that	Isolated	Minimal harm or potential for actual

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525476	LUTHER HOME	831 PINE BEACH RD
525476	LUTHER HOME	831 PINE BEACH RD
525476	LUTHER HOME	831 PINE BEACH RD
525477	GOLDEN LIVINGCENTER-SOUTH SHORE	1915 E TRIPOLI AVE
525477	GOLDEN LIVINGCENTER-SOUTH SHORE	1915 E TRIPOLI AVE
525481	VALLHAVEN CARE CENTER	125 BYRD AVE

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

MARINETTE	WI	54143	(715) 732-0155
MARINETTE	WI	54143	(715) 732-0155
MARINETTE	WI	54143	(715) 732-0155
SAINT FRANCIS	WI	53235	(414) 483-3611
SAINT FRANCIS	WI	53235	(414) 483-3611
NEENAH	WI	54956	(920) 725-2714

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

10/02/2008	11/02/2008
04/28/2010	05/21/2010
02/03/2011	03/11/2011
06/25/2009	07/25/2009
06/25/2009	07/25/2009
02/19/2008	03/19/2008

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Environmental Deficiencies
Health	Pharmacy Service Deficiencies
Health	Resident Rights Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

follow each resident's written care plan.		harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Keep the rate of medication errors (wrong drug, wrong dose, wrong time) to less than 5%.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Protect residents from mistreatment, neglect, and/or theft of personal property.	Isolated	Actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Pattern	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525481	VALLHAVEN CARE CENTER	125 BYRD AVE
525481	VALLHAVEN CARE CENTER	125 BYRD AVE
525481	VALLHAVEN CARE CENTER	125 BYRD AVE
525481	VALLHAVEN CARE CENTER	125 BYRD AVE
525481	VALLHAVEN CARE CENTER	125 BYRD AVE
525481	VALLHAVEN CARE CENTER	125 BYRD AVE
525481	VALLHAVEN CARE CENTER	125 BYRD AVE

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

NEENAH	WI	54956	(920) 725-2714
NEENAH	WI	54956	(920) 725-2714
NEENAH	WI	54956	(920) 725-2714
NEENAH	WI	54956	(920) 725-2714
NEENAH	WI	54956	(920) 725-2714
NEENAH	WI	54956	(920) 725-2714
NEENAH	WI	54956	(920) 725-2714

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

06/10/2008	07/10/2008
06/10/2008	07/10/2008
05/12/2009	06/06/2009
06/01/2009	01/01/1900
02/18/2010	03/18/2010
02/18/2010	03/18/2010
02/18/2010	03/18/2010

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Assessment Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies
Health	Environmental Deficiencies
Health	Administration Deficiencies
Health	Environmental Deficiencies
Health	Resident Rights Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Widespread	Potential for minimal harm
Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525481	VALLHAVEN CARE CENTER	125 BYRD AVE
525481	VALLHAVEN CARE CENTER	125 BYRD AVE
525481	VALLHAVEN CARE CENTER	125 BYRD AVE
525481	VALLHAVEN CARE CENTER	125 BYRD AVE
525481	VALLHAVEN CARE CENTER	125 BYRD AVE

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

NEENAH	WI	54956	(920) 725-2714
NEENAH	WI	54956	(920) 725-2714
NEENAH	WI	54956	(920) 725-2714
NEENAH	WI	54956	(920) 725-2714
NEENAH	WI	54956	(920) 725-2714

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

02/18/2010	03/18/2010
02/18/2010	03/18/2010
02/18/2010	03/18/2010
03/09/2010	03/18/2010
05/18/2010	06/18/2010

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Assessment Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.		
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Pattern	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Widespread	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Make sure that each resident who enters the nursing home without a catheter is not given a	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525481	VALLHAVEN CARE CENTER	125 BYRD AVE
525481	VALLHAVEN CARE CENTER	125 BYRD AVE
525481	VALLHAVEN CARE CENTER	125 BYRD AVE
525482	MOUNT CARMEL MED AND REHAB	677 E STATE ST
525482	MOUNT CARMEL MED AND REHAB	677 E STATE ST
525482	MOUNT CARMEL MED AND REHAB	677 E STATE ST
525482	MOUNT CARMEL MED AND REHAB	677 E STATE ST
525482	MOUNT CARMEL MED AND REHAB	677 E STATE ST

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

NEENAH	WI	54956	(920) 725-2714
NEENAH	WI	54956	(920) 725-2714
NEENAH	WI	54956	(920) 725-2714
BURLINGTON	WI	53105	(262) 763-9531
BURLINGTON	WI	53105	(262) 763-9531
BURLINGTON	WI	53105	(262) 763-9531
BURLINGTON	WI	53105	(262) 763-9531
BURLINGTON	WI	53105	(262) 763-9531

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

05/18/2010	06/18/2010
05/18/2010	06/18/2010
05/18/2010	06/18/2010
01/15/2009	02/17/2009
01/15/2009	02/17/2009
05/27/2010	06/26/2010
02/28/2011	03/28/2011
02/28/2011	03/28/2011

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Environmental Deficiencies
Health	Administration Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Pharmacy Service Deficiencies
Health	Environmental Deficiencies
Health	Mistreatment Deficiencies

catheter, unless it is necessary.		
Have a program to keep infection from spreading.	Isolated	Minimal harm or potential for actual harm
Make sure that nurse aides show they have the skills to be able to care for residents.	Isolated	Minimal harm or potential for actual harm
Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm
Give professional services that follow each resident's written care plan.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Pattern	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525482	MOUNT CARMEL MED AND REHAB	677 E STATE ST
525482	MOUNT CARMEL MED AND REHAB	677 E STATE ST
525483	ELLSWORTH CARE CTR	403 N MAPLE ST
525483	ELLSWORTH CARE CTR	403 N MAPLE ST
525483	ELLSWORTH CARE CTR	403 N MAPLE ST

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

BURLINGTON	WI	53105	(262) 763-9531
BURLINGTON	WI	53105	(262) 763-9531
ELLSWORTH	WI	54011	(715) 273-5821
ELLSWORTH	WI	54011	(715) 273-5821
ELLSWORTH	WI	54011	(715) 273-5821

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

02/28/2011	03/28/2011
02/28/2011	03/28/2011
06/28/2010	07/28/2010
06/28/2010	07/28/2010
06/28/2010	07/28/2010

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Mistreatment Deficiencies
Health	Pharmacy Service Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Administration Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.		
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525484	APPLETON HEALTH CARE CENTER	2915 N MEADE ST
525484	APPLETON HEALTH CARE CENTER	2915 N MEADE ST
525484	APPLETON HEALTH CARE CENTER	2915 N MEADE ST
525484	APPLETON HEALTH CARE CENTER	2915 N MEADE ST
525484	APPLETON HEALTH CARE CENTER	2915 N MEADE ST
525484	APPLETON HEALTH CARE CENTER	2915 N MEADE ST
525484	APPLETON HEALTH CARE CENTER	2915 N MEADE ST

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

APPLETON	WI	54911	(920) 993-6800
APPLETON	WI	54911	(920) 993-6800
APPLETON	WI	54911	(920) 993-6800
APPLETON	WI	54911	(920) 993-6800
APPLETON	WI	54911	(920) 993-6800
APPLETON	WI	54911	(920) 993-6800
APPLETON	WI	54911	(920) 993-6800

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

06/24/2008	01/01/1900
08/11/2008	09/08/2008
09/09/2009	10/09/2009
03/03/2010	04/03/2010
03/03/2010	04/03/2010
03/03/2010	04/03/2010
03/03/2010	04/03/2010

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Administration Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Assessment Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Have licensed, certified, or registered staff to give needed services.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Give professional services that follow each resident's written care plan.	Pattern	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525484	APPLETON HEALTH CARE CENTER	2915 N MEADE ST
525484	APPLETON HEALTH CARE CENTER	2915 N MEADE ST
525484	APPLETON HEALTH CARE CENTER	2915 N MEADE ST
525484	APPLETON HEALTH CARE CENTER	2915 N MEADE ST
525486	GRANCARE NURSING CENTER	1555 DOUSMAN ST
525486	GRANCARE NURSING CENTER	1555 DOUSMAN ST

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

APPLETON	WI	54911	(920) 993-6800
APPLETON	WI	54911	(920) 993-6800
APPLETON	WI	54911	(920) 993-6800
APPLETON	WI	54911	(920) 993-6800
GREEN BAY	WI	54303	(920) 494-4525
GREEN BAY	WI	54303	(920) 494-4525

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

03/03/2010	04/03/2010
03/03/2010	04/03/2010
03/03/2010	04/03/2010
03/03/2010	04/03/2010
04/30/2008	05/22/2008
11/10/2010	12/10/2010

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Resident Assessment Deficiencies
Health	Environmental Deficiencies
Health	Resident Rights Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.		
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Develop/implement required procedures for the administration of immunizations.	Pattern	Potential for minimal harm
Make sure that doctors visit residents regularly, as required.	Isolated	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Pattern	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525488	FAMILY HERITAGE NURSING & REHABILITATION CENTER	1311 TYLER ST
525490	VIRGINIA HEALTH AND REHAB CTR	1451 CLEVELAND AVE
525490	VIRGINIA HEALTH AND REHAB CTR	1451 CLEVELAND AVE
525490	VIRGINIA HEALTH AND REHAB CTR	1451 CLEVELAND AVE
525490	VIRGINIA HEALTH AND REHAB CTR	1451 CLEVELAND AVE
525493	SUNRISE CARE CENTER	3540 S 43RD ST
525493	SUNRISE CARE CENTER	3540 S 43RD ST

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

BLACK RIVER FALLS	WI	54615	(715) 284-4396
WAUKESHA	WI	53186	(262) 547-2123
WAUKESHA	WI	53186	(262) 547-2123
WAUKESHA	WI	53186	(262) 547-2123
WAUKESHA	WI	53186	(262) 547-2123
MILWAUKEE	WI	53220	(414) 541-1000
MILWAUKEE	WI	53220	(414) 541-1000

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

01/21/2009	02/21/2009
01/07/2009	01/16/2009
02/25/2009	03/11/2009
05/13/2009	06/13/2009
05/13/2009	06/13/2009
02/20/2008	03/20/2008
02/20/2008	03/20/2008

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Administration Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated	Minimal harm or potential for actual harm
Give or get lab tests to meet the needs of residents.	Isolated	Minimal harm or potential for actual harm
Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply for Medicaid, along with the names and addresses of State groups that can help.	Widespread	Potential for minimal harm
Give each resident care and services to get or keep the	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525493	SUNRISE CARE CENTER	3540 S 43RD ST
525493	SUNRISE CARE CENTER	3540 S 43RD ST
525493	SUNRISE CARE CENTER	3540 S 43RD ST
525493	SUNRISE CARE CENTER	3540 S 43RD ST
525493	SUNRISE CARE CENTER	3540 S 43RD ST
525493	SUNRISE CARE CENTER	3540 S 43RD ST
525493	SUNRISE CARE CENTER	3540 S 43RD ST
525493	SUNRISE CARE CENTER	3540 S 43RD ST
525493	SUNRISE CARE CENTER	3540 S 43RD ST

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

MILWAUKEE	WI	53220	(414) 541-1000
MILWAUKEE	WI	53220	(414) 541-1000
MILWAUKEE	WI	53220	(414) 541-1000
MILWAUKEE	WI	53220	(414) 541-1000
MILWAUKEE	WI	53220	(414) 541-1000
MILWAUKEE	WI	53220	(414) 541-1000
MILWAUKEE	WI	53220	(414) 541-1000
MILWAUKEE	WI	53220	(414) 541-1000
MILWAUKEE	WI	53220	(414) 541-1000

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

02/20/2008	03/20/2008
02/20/2008	03/20/2008
09/23/2008	11/24/2008
09/23/2008	11/24/2008
09/23/2008	11/24/2008
09/23/2008	11/24/2008
09/23/2008	11/24/2008
11/24/2008	12/23/2008
11/24/2008	12/23/2008

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Administration Deficiencies
Health	Nutrition and Dietary Deficiencies
Health	Administration Deficiencies
Health	Administration Deficiencies
Health	Environmental Deficiencies
Health	Pharmacy Service Deficiencies
Health	Pharmacy Service Deficiencies
Health	Quality Care Deficiencies
Health	Resident Assessment Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

highest quality of life possible.		
Keep accurate and appropriate medical records.	Pattern	Minimal harm or potential for actual harm
Make sure that the attending doctor orders special diets.	Isolated	Minimal harm or potential for actual harm
Give or get lab tests to meet the needs of residents.	Isolated	Actual harm
Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated	Immediate jeopardy to resident health or safety
Make sure that residents are safe from serious medication errors.	Isolated	Actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Develop a complete care plan that meets all of a resident's	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525493	SUNRISE CARE CENTER	3540 S 43RD ST
525493	SUNRISE CARE CENTER	3540 S 43RD ST
525493	SUNRISE CARE CENTER	3540 S 43RD ST
525493	SUNRISE CARE CENTER	3540 S 43RD ST
525493	SUNRISE CARE CENTER	3540 S 43RD ST
525493	SUNRISE CARE CENTER	3540 S 43RD ST

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

MILWAUKEE	WI	53220	(414) 541-1000
MILWAUKEE	WI	53220	(414) 541-1000
MILWAUKEE	WI	53220	(414) 541-1000
MILWAUKEE	WI	53220	(414) 541-1000
MILWAUKEE	WI	53220	(414) 541-1000
MILWAUKEE	WI	53220	(414) 541-1000
MILWAUKEE	WI	53220	(414) 541-1000

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

11/24/2008	12/23/2008
04/09/2009	05/04/2009
04/09/2009	05/04/2009
11/23/2009	12/23/2009
11/23/2009	12/23/2009
11/23/2009	12/23/2009

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Resident Assessment Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies

that meets all of a resident's needs, with timetables and actions that can be measured.		harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated	Actual harm
Try to resolve each resident's	Pattern	Minimal harm or potential for actual

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525493	SUNRISE CARE CENTER	3540 S 43RD ST
525494	GOOD SAMARITAN SOCIETY-SCANDIA VILLAGE	10560 APPLEWOOD RD
525494	GOOD SAMARITAN SOCIETY-SCANDIA VILLAGE	10560 APPLEWOOD RD
525495	WHEATON FRANCISCAN HC - LAKESHORE MANOR	1320 WISCONSIN AVE
525496	WILD ROSE MANOR	425 SUMMIT ST
525496	WILD ROSE MANOR	425 SUMMIT ST

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

MILWAUKEE	WI	53220	(414) 541-1000
SISTER BAY	WI	54234	(920) 854-2317
SISTER BAY	WI	54234	(920) 854-2317
RACINE	WI	53403	(262) 687-2241
WILD ROSE	WI	54984	(920) 622-4342
WILD ROSE	WI	54984	(920) 622-4342

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

11/23/2009	12/23/2009
11/20/2008	12/20/2008
03/03/2011	04/01/2011
07/29/2008	08/28/2008
01/18/2008	02/01/2008
04/18/2008	06/15/2008

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Assessment Deficiencies
Health	Mistreatment Deficiencies
Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

complaints quickly.		harm
Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Properly care for residents	Isolated	Minimal harm or potential for actual

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525496	WILD ROSE MANOR	425 SUMMIT ST
525496	WILD ROSE MANOR	425 SUMMIT ST
525496	WILD ROSE MANOR	425 SUMMIT ST
525496	WILD ROSE MANOR	425 SUMMIT ST

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

WILD ROSE	WI	54984	(920) 622-4342
WILD ROSE	WI	54984	(920) 622-4342
WILD ROSE	WI	54984	(920) 622-4342
WILD ROSE	WI	54984	(920) 622-4342

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

02/17/2009	03/23/2009
03/16/2009	04/15/2009
04/20/2009	05/19/2009
04/20/2009	05/19/2009

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

needing special services, including: injections, colostomy, ureostomy, ileostomy, tracheostomy care, tracheal suctioning, respiratory care, foot care, and prostheses.		harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Immediate jeopardy to resident health or safety
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of	Isolated	Immediate jeopardy to resident health or safety

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525496	WILD ROSE MANOR	425 SUMMIT ST
525496	WILD ROSE MANOR	425 SUMMIT ST
525496	WILD ROSE MANOR	425 SUMMIT ST
525496	WILD ROSE MANOR	425 SUMMIT ST
525496	WILD ROSE MANOR	425 SUMMIT ST
525496	WILD ROSE MANOR	425 SUMMIT ST
525496	WILD ROSE MANOR	425 SUMMIT ST

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

WILD ROSE	WI	54984	(920) 622-4342
WILD ROSE	WI	54984	(920) 622-4342
WILD ROSE	WI	54984	(920) 622-4342
WILD ROSE	WI	54984	(920) 622-4342
WILD ROSE	WI	54984	(920) 622-4342
WILD ROSE	WI	54984	(920) 622-4342
WILD ROSE	WI	54984	(920) 622-4342

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

04/20/2009	05/19/2009
07/28/2009	08/13/2009
07/28/2009	08/13/2009
05/03/2010	05/31/2010
10/14/2010	11/16/2010
10/14/2010	11/16/2010
10/14/2010	11/16/2010

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies
Health	Pharmacy Service Deficiencies
Health	Environmental Deficiencies
Health	Administration Deficiencies
Health	Resident Assessment Deficiencies
Health	Mistreatment Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

abuse, neglect or mistreatment of residents.		
Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated	Immediate jeopardy to resident health or safety
Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm
Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Isolated	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Widespread	Minimal harm or potential for actual harm
Give lab tests only when the attending doctor ordered them.	Isolated	Minimal harm or potential for actual harm
Make sure that doctors visit residents regularly, as required.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Pattern	Immediate jeopardy to resident health or safety

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525496	WILD ROSE MANOR	425 SUMMIT ST
525496	WILD ROSE MANOR	425 SUMMIT ST
525496	WILD ROSE MANOR	425 SUMMIT ST
525496	WILD ROSE MANOR	425 SUMMIT ST
525496	WILD ROSE MANOR	425 SUMMIT ST
525496	WILD ROSE MANOR	425 SUMMIT ST
525496	WILD ROSE MANOR	425 SUMMIT ST
525497	PINE MNR HCC	1625 E MAIN ST

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

WILD ROSE	WI	54984	(920) 622-4342
WILD ROSE	WI	54984	(920) 622-4342
WILD ROSE	WI	54984	(920) 622-4342
WILD ROSE	WI	54984	(920) 622-4342
WILD ROSE	WI	54984	(920) 622-4342
WILD ROSE	WI	54984	(920) 622-4342
WILD ROSE	WI	54984	(920) 622-4342
CLINTONVILLE	WI	54929	(715) 823-3135

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

10/14/2010	11/16/2010
10/14/2010	11/16/2010
12/08/2010	01/08/2011
12/08/2010	01/08/2011
12/08/2010	01/08/2011
12/08/2010	01/08/2011
12/08/2010	01/08/2011
12/08/2010	01/08/2011
02/10/2010	03/10/2010

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Assessment Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Environmental Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Pattern	Immediate jeopardy to resident health or safety
Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated	Immediate jeopardy to resident health or safety
Properly hold, secure and manage each resident's personal money which is deposited with the nursing home.	Isolated	Minimal harm or potential for actual harm
Send and promptly deliver unopened mail to residents.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525497	PINE MNR HCC	1625 E MAIN ST
525497	PINE MNR HCC	1625 E MAIN ST
525497	PINE MNR HCC	1625 E MAIN ST
525497	PINE MNR HCC	1625 E MAIN ST
525497	PINE MNR HCC	1625 E MAIN ST
525498	TRINITY VILLAGE	7500 W DEAN RD

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

CLINTONVILLE	WI	54929	(715) 823-3135
CLINTONVILLE	WI	54929	(715) 823-3135
CLINTONVILLE	WI	54929	(715) 823-3135
CLINTONVILLE	WI	54929	(715) 823-3135
CLINTONVILLE	WI	54929	(715) 823-3135
MILWAUKEE	WI	53223	(414) 371-7300

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

02/10/2010	03/10/2010
08/17/2010	09/03/2010
08/17/2010	09/03/2010
08/17/2010	09/03/2010
08/17/2010	09/03/2010
05/18/2010	06/11/2010

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Assessment Deficiencies
Health	Resident Assessment Deficiencies
Health	Environmental Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Pattern	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Pattern	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525498	TRINITY VILLAGE	7500 W DEAN RD
525498	TRINITY VILLAGE	7500 W DEAN RD
525499	AMERICAN HERITAGE CARE CTR	425 DAVIS ST
525499	AMERICAN HERITAGE CARE CTR	425 DAVIS ST
525502	BALDWIN CARE CENTER	640 ELM ST
525502	BALDWIN CARE CENTER	640 ELM ST

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

MILWAUKEE	WI	53223	(414) 371-7300
MILWAUKEE	WI	53223	(414) 371-7300
HAMMOND	WI	54015	(715) 796-2218
HAMMOND	WI	54015	(715) 796-2218
BALDWIN	WI	54002	(715) 684-3231
BALDWIN	WI	54002	(715) 684-3231

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

05/18/2010	06/11/2010
02/16/2011	03/16/2011
12/10/2009	01/08/2010
12/10/2009	01/08/2010
06/24/2008	08/13/2008
06/24/2008	08/13/2008

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Mistreatment Deficiencies
Health	Environmental Deficiencies
Health	Mistreatment Deficiencies
Health	Environmental Deficiencies
Health	Resident Rights Deficiencies
Health	Mistreatment Deficiencies

investigate any acts or reports of abuse, neglect or mistreatment of residents.		
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid	Isolated	Minimal harm or potential for actual

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525502	BALDWIN CARE CENTER	640 ELM ST
525502	BALDWIN CARE CENTER	640 ELM ST
525503	MARYWOOD CONV CTR	1821 N 4TH AVE
525503	MARYWOOD CONV CTR	1821 N 4TH AVE
525503	MARYWOOD CONV CTR	1821 N 4TH AVE
525503	MARYWOOD CONV CTR	1821 N 4TH AVE

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

BALDWIN	WI	54002	(715) 684-3231
BALDWIN	WI	54002	(715) 684-3231
WAUSAU	WI	54401	(715) 675-9451
WAUSAU	WI	54401	(715) 675-9451
WAUSAU	WI	54401	(715) 675-9451
WAUSAU	WI	54401	(715) 675-9451

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

06/24/2008	08/13/2008
06/24/2008	08/13/2008
04/23/2008	05/23/2008
04/23/2008	05/23/2008
04/23/2008	05/23/2008
01/14/2009	02/14/2009

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Resident Assessment Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Pharmacy Service Deficiencies
Health	Environmental Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

mistreatment, neglect and abuse of residents and theft of residents' property.		harm
Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated	Actual harm
1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated	Minimal harm or potential for actual harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated	Minimal harm or potential for actual harm
Make sure that each resident's nutritional needs were met.	Isolated	Minimal harm or potential for actual harm
Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Isolated	Minimal harm or potential for actual harm
Have a program to keep infection	Pattern	Minimal harm or potential for actual

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525503	MARYWOOD CONV CTR	1821 N 4TH AVE
525504	CAMEO CARE CTR	5790 S 27TH ST
525504	CAMEO CARE CTR	5790 S 27TH ST
525504	CAMEO CARE CTR	5790 S 27TH ST
525504	CAMEO CARE CTR	5790 S 27TH ST
525504	CAMEO CARE CTR	5790 S 27TH ST

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

WAUSAU	WI	54401	(715) 675-9451
MILWAUKEE	WI	53221	(414) 282-1300
MILWAUKEE	WI	53221	(414) 282-1300
MILWAUKEE	WI	53221	(414) 282-1300
MILWAUKEE	WI	53221	(414) 282-1300
MILWAUKEE	WI	53221	(414) 282-1300

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

08/24/2009	09/24/2009
01/16/2008	03/06/2008
01/16/2008	02/25/2008
04/21/2009	05/05/2009
04/21/2009	05/05/2009
02/23/2010	04/15/2010

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

from spreading.		harm
Quickly give a resident's personal money to the heads of his or her estate after the resident's death.	Isolated	Minimal harm or potential for actual harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated	Minimal harm or potential for actual harm
Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Pattern	Minimal harm or potential for actual harm
Try to resolve each resident's complaints quickly.	Pattern	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment	Isolated	Immediate jeopardy to resident health or safety

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525504	CAMEO CARE CTR	5790 S 27TH ST
525504	CAMEO CARE CTR	5790 S 27TH ST
525504	CAMEO CARE CTR	5790 S 27TH ST
525504	CAMEO CARE CTR	5790 S 27TH ST
525504	CAMEO CARE CTR	5790 S 27TH ST
525504	CAMEO CARE CTR	5790 S 27TH ST
525504	CAMEO CARE CTR	5790 S 27TH ST
525504	CAMEO CARE CTR	5790 S 27TH ST

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

MILWAUKEE	WI	53221	(414) 282-1300
MILWAUKEE	WI	53221	(414) 282-1300
MILWAUKEE	WI	53221	(414) 282-1300
MILWAUKEE	WI	53221	(414) 282-1300
MILWAUKEE	WI	53221	(414) 282-1300
MILWAUKEE	WI	53221	(414) 282-1300
MILWAUKEE	WI	53221	(414) 282-1300
MILWAUKEE	WI	53221	(414) 282-1300

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

02/23/2010	04/15/2010
02/23/2010	04/29/2010
02/23/2010	04/15/2010
02/23/2010	04/29/2010
04/15/2010	04/29/2010
04/15/2010	04/29/2010
04/15/2010	04/29/2010
04/15/2010	04/29/2010

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Administration Deficiencies
Health	Administration Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

significantly, or the resident must be transferred or discharged.		
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Immediate jeopardy to resident health or safety
Have a program to keep infection from spreading.	Pattern	Minimal harm or potential for actual harm
1) Review the work of each nurse aide every year; or 2) give regular training for the nurse aides.	Pattern	Minimal harm or potential for actual harm
Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Pattern	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525504	CAMEO CARE CTR	5790 S 27TH ST
525504	CAMEO CARE CTR	5790 S 27TH ST
525504	CAMEO CARE CTR	5790 S 27TH ST
525504	CAMEO CARE CTR	5790 S 27TH ST
525504	CAMEO CARE CTR	5790 S 27TH ST
525504	CAMEO CARE CTR	5790 S 27TH ST
525504	CAMEO CARE CTR	5790 S 27TH ST

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

MILWAUKEE	WI	53221	(414) 282-1300
MILWAUKEE	WI	53221	(414) 282-1300
MILWAUKEE	WI	53221	(414) 282-1300
MILWAUKEE	WI	53221	(414) 282-1300
MILWAUKEE	WI	53221	(414) 282-1300
MILWAUKEE	WI	53221	(414) 282-1300

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

04/15/2010	04/29/2010
04/15/2010	04/29/2010
04/15/2010	04/29/2010
04/15/2010	04/29/2010
04/15/2010	04/29/2010
04/15/2010	04/29/2010
11/15/2010	01/06/2011

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Assessment Deficiencies
Health	Pharmacy Service Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Assessment Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Make sure all assessments are accurate, coordinated by an RN, done by the right professional, and are signed by the person completing them.	Isolated	Minimal harm or potential for actual harm
Make sure that residents are safe from serious medication errors.	Isolated	Minimal harm or potential for actual harm
Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Pattern	Minimal harm or potential for actual harm
Keep each resident's personal and medical records private and confidential.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or	Pattern	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525504	CAMEO CARE CTR	5790 S 27TH ST
525504	CAMEO CARE CTR	5790 S 27TH ST
525504	CAMEO CARE CTR	5790 S 27TH ST
525505	SYVERSON LUTHERAN HOME	816 PORTER AVE
525505	SYVERSON LUTHERAN HOME	816 PORTER AVE
525505	SYVERSON LUTHERAN HOME	816 PORTER AVE
525505	SYVERSON LUTHERAN HOME	816 PORTER AVE

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

MILWAUKEE	WI	53221	(414) 282-1300
MILWAUKEE	WI	53221	(414) 282-1300
MILWAUKEE	WI	53221	(414) 282-1300
EAU CLAIRE	WI	54701	(715) 832-1644
EAU CLAIRE	WI	54701	(715) 832-1644
EAU CLAIRE	WI	54701	(715) 832-1644
EAU CLAIRE	WI	54701	(715) 832-1644

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

11/15/2010	01/13/2011
11/15/2010	01/13/2011
11/15/2010	01/06/2011
02/13/2008	03/14/2008
02/13/2008	03/14/2008
09/23/2008	10/23/2008
11/24/2010	01/08/2011

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Pharmacy Service Deficiencies
Health	Environmental Deficiencies
Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

resident's family or representative; or 3) check and update the care plan.		
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm
Properly mark drugs and other similar products.	Isolated	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525505	SYVERSON LUTHERAN HOME	816 PORTER AVE
525505	SYVERSON LUTHERAN HOME	816 PORTER AVE
525507	GOLDEN AGE MANOR	220 SCHOLL CT
525508	ALDEN MEADOW PARK HCC	709 MEADOW PARK DR, PO BOX 309
525508	ALDEN MEADOW PARK HCC	709 MEADOW PARK DR, PO BOX 309
525509	GOOD SHEPHERD SERVICES LTD	607 BRONSON RD
525512	SKAALEN NURSING AND REHABILITATION	400 N MORRIS ST

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

EAU CLAIRE	WI	54701	(715) 832-1644
EAU CLAIRE	WI	54701	(715) 832-1644
AMERY	WI	54001	(715) 268-7107
CLINTON	WI	53525	(608) 676-2202
CLINTON	WI	53525	(608) 676-2202
SEYMOUR	WI	54165	(920) 833-6856
STOUGHTON	WI	53589	(608) 873-5651

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

11/24/2010	01/08/2011
11/24/2010	01/08/2011
01/12/2010	01/27/2010
09/30/2008	10/30/2008
09/30/2008	10/30/2008
02/01/2011	02/24/2011
05/05/2009	06/04/2009

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Environmental Deficiencies
Health	Administration Deficiencies
Health	Environmental Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies
Health	Environmental Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Have a program to keep infection from spreading.	Isolated	Minimal harm or potential for actual harm
Keep accurate and appropriate medical records.	Pattern	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home	Isolated	Minimal harm or potential for actual

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

	CENTER	
525512	SKAALEN NURSING AND REHABILITATION CENTER	400 N MORRIS ST
525512	SKAALEN NURSING AND REHABILITATION CENTER	400 N MORRIS ST
525512	SKAALEN NURSING AND REHABILITATION CENTER	400 N MORRIS ST
525512	SKAALEN NURSING AND REHABILITATION CENTER	400 N MORRIS ST
525512	SKAALEN NURSING AND REHABILITATION CENTER	400 N MORRIS ST
525513	RIVER FALLS HEALTHCARE, LLC	1663 E DIVISION ST

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

STOUGHTON	WI	53589	(608) 873-5651
STOUGHTON	WI	53589	(608) 873-5651
STOUGHTON	WI	53589	(608) 873-5651
STOUGHTON	WI	53589	(608) 873-5651
STOUGHTON	WI	53589	(608) 873-5651
RIVER FALLS	WI	54022	(715) 426-6000

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

05/05/2009	06/04/2009
10/20/2010	11/02/2010
12/14/2010	01/14/2011
12/14/2010	01/14/2011
12/14/2010	01/14/2011
02/25/2008	03/25/2008

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Environmental Deficiencies
Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

area is free of dangers that cause accidents.		harm
Have a program to keep infection from spreading.	Pattern	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Try to resolve each resident's complaints quickly.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525513	RIVER FALLS HEALTHCARE, LLC	1663 E DIVISION ST
525513	RIVER FALLS HEALTHCARE, LLC	1663 E DIVISION ST
525513	RIVER FALLS HEALTHCARE, LLC	1663 E DIVISION ST
525515	LEDGE VIEW NUR CTR	3737 DICKINSON RD
525515	LEDGE VIEW NUR CTR	3737 DICKINSON RD
525515	LEDGE VIEW NUR CTR	3737 DICKINSON RD
525515	LEDGE VIEW NUR CTR	3737 DICKINSON RD
525515	LEDGE VIEW NUR CTR	3737 DICKINSON RD

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

RIVER FALLS	WI	54022	(715) 426-6000
RIVER FALLS	WI	54022	(715) 426-6000
RIVER FALLS	WI	54022	(715) 426-6000
DE PERE	WI	54115	(920) 336-7733
DE PERE	WI	54115	(920) 336-7733
DE PERE	WI	54115	(920) 336-7733
DE PERE	WI	54115	(920) 336-7733
DE PERE	WI	54115	(920) 336-7733

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

02/25/2008	03/25/2008
09/02/2008	09/02/2008
01/11/2011	02/11/2011
06/30/2008	07/29/2008
06/30/2008	07/29/2008
06/30/2008	07/29/2008
02/09/2009	02/24/2009
02/09/2009	02/24/2009

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Administration Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Rights Deficiencies
Health	Administration Deficiencies
Health	Resident Assessment Deficiencies
Health	Quality Care Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

highest quality of life possible.		
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Follow all laws and professional standards.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Pattern	Immediate jeopardy to resident health or safety
Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated	Minimal harm or potential for actual harm
1) Review the work of each nurse aide every year; or 2) give regular training for the nurse aides.	Widespread	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525515	LEDGE VIEW NUR CTR	3737 DICKINSON RD
525516	BADGER PRAIRIE HCC	1100 E VERONA AVE
525516	BADGER PRAIRIE HCC	1100 E VERONA AVE
525516	BADGER PRAIRIE HCC	1100 E VERONA AVE
525516	BADGER PRAIRIE HCC	1100 E VERONA AVE

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

DE PERE	WI	54115	(920) 336-7733
VERONA	WI	53593	(608) 845-6601
VERONA	WI	53593	(608) 845-6601
VERONA	WI	53593	(608) 845-6601
VERONA	WI	53593	(608) 845-6601

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

02/09/2009	02/24/2009
05/20/2009	06/12/2009
05/20/2009	06/12/2009
05/20/2009	06/12/2009
05/20/2009	06/15/2009

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Assessment Deficiencies
Health	Resident Assessment Deficiencies
Health	Environmental Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

sores or heal existing bed sores.		
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525516	BADGER PRAIRIE HCC	1100 E VERONA AVE
525516	BADGER PRAIRIE HCC	1100 E VERONA AVE
525518	TIVOLI AT DIVINE SAVIOR HEALTHCARE	2805 HUNTERS TRAIL
525518	TIVOLI AT DIVINE SAVIOR HEALTHCARE	2805 HUNTERS TRAIL
525518	TIVOLI AT DIVINE SAVIOR HEALTHCARE	2805 HUNTERS TRAIL
525518	TIVOLI AT DIVINE SAVIOR HEALTHCARE	2805 HUNTERS TRAIL
525518	TIVOLI AT DIVINE SAVIOR HEALTHCARE	2805 HUNTERS TRAIL

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

VERONA	WI	53593	(608) 845-6601
VERONA	WI	53593	(608) 845-6601
PORTAGE	WI	53901	(608) 745-5900
PORTAGE	WI	53901	(608) 745-5900
PORTAGE	WI	53901	(608) 745-5900
PORTAGE	WI	53901	(608) 745-5900
PORTAGE	WI	53901	(608) 745-5900
PORTAGE	WI	53901	(608) 745-5900

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

07/15/2009	08/08/2009
10/21/2010	11/19/2010
02/08/2010	03/08/2010
02/08/2010	03/08/2010
02/08/2010	03/08/2010
02/08/2010	03/08/2010
02/08/2010	03/08/2010
02/08/2010	03/08/2010

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Assessment Deficiencies
Health	Environmental Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Assessment Deficiencies
Health	Environmental Deficiencies
Health	Administration Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Quickly tell the resident's doctor	Isolated	Minimal harm or potential for actual

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525518	TIVOLI AT DIVINE SAVIOR HEALTHCARE	2805 HUNTERS TRAIL
525518	TIVOLI AT DIVINE SAVIOR HEALTHCARE	2805 HUNTERS TRAIL
525518	TIVOLI AT DIVINE SAVIOR HEALTHCARE	2805 HUNTERS TRAIL
525518	TIVOLI AT DIVINE SAVIOR HEALTHCARE	2805 HUNTERS TRAIL
525520	GOOD SAMARITAN SOCIETY-LODI	700 CLARK ST
525523	ALEXIAN VILLAGE OF MILWAUKEE	9255 N 76TH ST
525523	ALEXIAN VILLAGE OF MILWAUKEE	9255 N 76TH ST

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

PORTAGE	WI	53901	(608) 745-5900
PORTAGE	WI	53901	(608) 745-5900
PORTAGE	WI	53901	(608) 745-5900
PORTAGE	WI	53901	(608) 745-5900
LODI	WI	53555	(608) 592-3241
MILWAUKEE	WI	53223	(414) 355-9300
MILWAUKEE	WI	53223	(414) 355-9300

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

02/08/2010	03/08/2010
02/08/2010	03/08/2010
09/15/2010	10/15/2010
09/15/2010	10/15/2010
07/22/2009	07/29/2009
04/29/2009	05/29/2009
06/07/2010	07/07/2010

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Administration Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Resident Assessment Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies
Health	Mistreatment Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

the results of lab tests.		harm
Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Pattern	Minimal harm or potential for actual harm
Make a complete assessment that covers all questions for areas that are listed in official regulations.	Pattern	Minimal harm or potential for actual harm
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no	Isolated	Minimal harm or potential for actual

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525523	ALEXIAN VILLAGE OF MILWAUKEE	9255 N 76TH ST
525524	ST ANNES HOME FOR THE ELDERLY	3800 N 92ND ST
525524	ST ANNES HOME FOR THE ELDERLY	3800 N 92ND ST
525524	ST ANNES HOME FOR THE ELDERLY	3800 N 92ND ST
525524	ST ANNES HOME FOR THE ELDERLY	3800 N 92ND ST

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

MILWAUKEE	WI	53223	(414) 355-9300
MILWAUKEE	WI	53222	(414) 463-7570
MILWAUKEE	WI	53222	(414) 463-7570
MILWAUKEE	WI	53222	(414) 463-7570
MILWAUKEE	WI	53222	(414) 463-7570

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

06/07/2010	07/07/2010
01/08/2008	02/08/2008
03/24/2010	04/24/2010
03/24/2010	04/24/2010
10/14/2010	11/14/2010

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Environmental Deficiencies
Health	Mistreatment Deficiencies

legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.		harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525524	ST ANNES HOME FOR THE ELDERLY	3800 N 92ND ST
525525	PRAIRIE MAISON	700 SOUTH FREMONT
525525	PRAIRIE MAISON	700 SOUTH FREMONT
525525	PRAIRIE MAISON	700 SOUTH FREMONT
525526	FRANCISCAN VILLA	3601 S CHICAGO AVE
525526	FRANCISCAN VILLA	3601 S CHICAGO AVE

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

MILWAUKEE	WI	53222	(414) 463-7570
PRAIRIE DU CHIEN	WI	53821	(608) 326-8471
PRAIRIE DU CHIEN	WI	53821	(608) 326-8471
PRAIRIE DU CHIEN	WI	53821	(608) 326-8471
SOUTH MILWAUKEE	WI	53172	(414) 764-4100
SOUTH MILWAUKEE	WI	53172	(414) 764-4100

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

10/14/2010	11/14/2010
05/12/2009	06/02/2009
05/12/2009	06/02/2009
11/09/2009	12/09/2009
02/03/2009	01/01/1900
02/03/2009	01/01/1900

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies
Health	Administration Deficiencies
Health	Resident Rights Deficiencies
Health	Mistreatment Deficiencies

residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.		
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm
Provide enough notice before discharging or transferring a resident.	Isolated	Minimal harm or potential for actual harm
Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated	Immediate jeopardy to resident health or safety

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525526	FRANCISCAN VILLA	3601 S CHICAGO AVE
525526	FRANCISCAN VILLA	3601 S CHICAGO AVE
525526	FRANCISCAN VILLA	3601 S CHICAGO AVE
525526	FRANCISCAN VILLA	3601 S CHICAGO AVE
525530	GRAYS NURSING HOME	555 N CHESTNUT ST
525530	GRAYS NURSING HOME	555 N CHESTNUT ST
525530	GRAYS NURSING HOME	555 N CHESTNUT ST

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

SOUTH MILWAUKEE	WI	53172	(414) 764-4100
SOUTH MILWAUKEE	WI	53172	(414) 764-4100
SOUTH MILWAUKEE	WI	53172	(414) 764-4100
SOUTH MILWAUKEE	WI	53172	(414) 764-4100
PLATTEVILLE	WI	53818	(608) 349-6741
PLATTEVILLE	WI	53818	(608) 349-6741
PLATTEVILLE	WI	53818	(608) 349-6741

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

02/03/2009	01/01/1900
02/03/2009	01/01/1900
06/07/2010	07/07/2010
06/07/2010	07/07/2010
01/13/2010	02/05/2010
01/13/2010	02/05/2010
01/13/2010	02/05/2010

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Administration Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525532	GOOD SAMARITAN SOCIETY-ST CROIX VALLEY	750 E LOUISIANA ST
525532	GOOD SAMARITAN SOCIETY-ST CROIX VALLEY	750 E LOUISIANA ST
525532	GOOD SAMARITAN SOCIETY-ST CROIX VALLEY	750 E LOUISIANA ST
525532	GOOD SAMARITAN SOCIETY-ST CROIX VALLEY	750 E LOUISIANA ST
525534	HARBOR HAVEN HEALTH & REHABILITATION	459 E FIRST STREET
525534	HARBOR HAVEN HEALTH & REHABILITATION	459 E FIRST STREET
525534	HARBOR HAVEN HEALTH & REHABILITATION	459 E FIRST STREET
525534	HARBOR HAVEN HEALTH & REHABILITATION	459 E FIRST STREET

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

ST CROIX FALLS	WI	54024	(715) 483-9815
ST CROIX FALLS	WI	54024	(715) 483-9815
ST CROIX FALLS	WI	54024	(715) 483-9815
ST CROIX FALLS	WI	54024	(715) 483-9815
FOND DU LAC	WI	54935	(920) 929-3500
FOND DU LAC	WI	54935	(920) 929-3500
FOND DU LAC	WI	54935	(920) 929-3500
FOND DU LAC	WI	54935	(920) 929-3500

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

11/25/2008	12/30/2008
11/25/2008	12/30/2008
11/25/2008	12/30/2008
11/25/2008	12/30/2008
05/19/2010	06/19/2010
05/19/2010	06/19/2010
09/22/2010	10/22/2010
09/30/2010	10/29/2010

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Administration Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Pattern	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Pattern	Minimal harm or potential for actual harm
Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Provide social services for related medical problems to help each resident achieve the highest	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525534	HARBOR HAVEN HEALTH & REHABILITATION	459 E FIRST STREET
525534	HARBOR HAVEN HEALTH & REHABILITATION	459 E FIRST STREET
525534	HARBOR HAVEN HEALTH & REHABILITATION	459 E FIRST STREET
525534	HARBOR HAVEN HEALTH & REHABILITATION	459 E FIRST STREET
525536	OREGON MANOR	354 N MAIN ST
525536	OREGON MANOR	354 N MAIN ST
525536	OREGON MANOR	354 N MAIN ST

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

FOND DU LAC	WI	54935	(920) 929-3500
FOND DU LAC	WI	54935	(920) 929-3500
FOND DU LAC	WI	54935	(920) 929-3500
FOND DU LAC	WI	54935	(920) 929-3500
OREGON	WI	53575	(608) 835-3535
OREGON	WI	53575	(608) 835-3535
OREGON	WI	53575	(608) 835-3535

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

09/30/2010	10/29/2010
09/30/2010	10/29/2010
09/30/2010	10/29/2010
09/30/2010	10/29/2010
04/15/2008	05/15/2008
04/15/2008	05/15/2008
04/15/2008	05/15/2008

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Administration Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Assessment Deficiencies
Health	Resident Assessment Deficiencies
Health	Environmental Deficiencies

possible quality of life.		
Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm
Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Assess the resident when the resident enters the nursing home, in a timely manner.	Widespread	Potential for minimal harm
Check and update (if needed) each resident's assessment every 3 months.	Widespread	Potential for minimal harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525536	OREGON MANOR	354 N MAIN ST
525536	OREGON MANOR	354 N MAIN ST
525536	OREGON MANOR	354 N MAIN ST
525536	OREGON MANOR	354 N MAIN ST
525536	OREGON MANOR	354 N MAIN ST
525536	OREGON MANOR	354 N MAIN ST
525536	OREGON MANOR	354 N MAIN ST
525536	OREGON MANOR	354 N MAIN ST
525536	OREGON MANOR	354 N MAIN ST

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

OREGON	WI	53575	(608) 835-3535
OREGON	WI	53575	(608) 835-3535
OREGON	WI	53575	(608) 835-3535
OREGON	WI	53575	(608) 835-3535
OREGON	WI	53575	(608) 835-3535
OREGON	WI	53575	(608) 835-3535
OREGON	WI	53575	(608) 835-3535
OREGON	WI	53575	(608) 835-3535
OREGON	WI	53575	(608) 835-3535

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

04/15/2008	05/15/2008
04/15/2008	05/15/2008
08/07/2008	09/08/2008
08/07/2008	09/08/2008
04/22/2010	06/14/2010
04/22/2010	06/14/2010
04/22/2010	06/14/2010
04/22/2010	07/22/2010
04/22/2010	06/14/2010

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Assessment Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Pharmacy Service Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Resident Assessment Deficiencies
Health	Resident Rights Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Electronically record and report resident status assessments in a timely manner as required in order to monitor resident health and progress.	Widespread	Potential for minimal harm
Have a program to keep infection from spreading.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Make sure that residents are safe from serious medication errors.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Make sure that each resident's nutritional needs were met.	Isolated	Actual harm
Give each resident enough fluids to keep them healthy and prevent dehydration.	Isolated	Actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if:	Isolated	Actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525536	OREGON MANOR	354 N MAIN ST
525536	OREGON MANOR	354 N MAIN ST
525536	OREGON MANOR	354 N MAIN ST
525537	LASATA CARE CTR	W76 N677 WAUWATOSA RD
525537	LASATA CARE CTR	W76 N677 WAUWATOSA RD

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

OREGON	WI	53575	(608) 835-3535
OREGON	WI	53575	(608) 835-3535
OREGON	WI	53575	(608) 835-3535
CEDARBURG	WI	53012	(262) 377-5060
CEDARBURG	WI	53012	(262) 377-5060

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

04/22/2010	07/22/2010
04/22/2010	06/14/2010
04/22/2010	07/22/2010
05/20/2009	06/20/2009
07/07/2010	08/07/2010

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Rights Deficiencies
Health	Mistreatment Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.		
Let residents give themselves their drugs if they are able.	Isolated	Minimal harm or potential for actual harm
Help and prepare each resident for a safe and easy discharge and transfer from the nursing home.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Tell the resident completely about his or her health status.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525537	LASATA CARE CTR	W76 N677 WAUWATOSA RD
525537	LASATA CARE CTR	W76 N677 WAUWATOSA RD
525538	BETHANY HOME	1226 BERLIN ST
525539	ST JOHNS ON THE LAKE	1840 N PROSPECT AVE
525542	OAK RIDGE CARE CTR	1400 8TH AVE
525544	HERITAGE OF ELMWOOD NH	232 E SPRINGER AVE

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

CEDARBURG	WI	53012	(262) 377-5060
CEDARBURG	WI	53012	(262) 377-5060
WAUPACA	WI	54981	(715) 258-5521
MILWAUKEE	WI	53202	(414) 272-2022
UNION GROVE	WI	53182	(262) 878-2788
ELMWOOD	WI	54740	(715) 639-2911

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

07/07/2010	08/07/2010
02/25/2011	03/25/2011
02/08/2011	03/08/2011
07/06/2010	07/23/2010
03/13/2008	04/13/2008
05/08/2008	05/29/2008

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Mistreatment Deficiencies
Health	Environmental Deficiencies
Health	Mistreatment Deficiencies
Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Resident Assessment Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

investigate any acts or reports of abuse, neglect or mistreatment of residents.		
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Widespread	Immediate jeopardy to resident health or safety
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Pattern	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525544	HERITAGE OF ELMWOOD NH	232 E SPRINGER AVE
525544	HERITAGE OF ELMWOOD NH	232 E SPRINGER AVE
525544	HERITAGE OF ELMWOOD NH	232 E SPRINGER AVE
525544	HERITAGE OF ELMWOOD NH	232 E SPRINGER AVE
525544	HERITAGE OF ELMWOOD NH	232 E SPRINGER AVE

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

ELMWOOD	WI	54740	(715) 639-2911
ELMWOOD	WI	54740	(715) 639-2911
ELMWOOD	WI	54740	(715) 639-2911
ELMWOOD	WI	54740	(715) 639-2911
ELMWOOD	WI	54740	(715) 639-2911

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

11/23/2010	01/15/2011
11/23/2010	01/15/2011
11/23/2010	01/15/2011
11/23/2010	01/15/2011
11/23/2010	01/15/2011

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Assessment Deficiencies
Health	Resident Rights Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Protect residents from mistreatment, neglect, and/or theft of personal property.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525545	LUTHERAN HOME	7500 W NORTH AVE
525545	LUTHERAN HOME	7500 W NORTH AVE
525548	PEABODY MANOR	2600 S HERITAGE WOODS DR
525548	PEABODY MANOR	2600 S HERITAGE WOODS DR
525548	PEABODY MANOR	2600 S HERITAGE WOODS DR
525548	PEABODY MANOR	2600 S HERITAGE WOODS DR
525548	PEABODY MANOR	2600 S HERITAGE WOODS DR

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

WAUWATOSA	WI	53213	(414) 258-6170
WAUWATOSA	WI	53213	(414) 258-6170
APPLETON	WI	54915	(920) 738-3000
APPLETON	WI	54915	(920) 738-3000
APPLETON	WI	54915	(920) 738-3000
APPLETON	WI	54915	(920) 738-3000
APPLETON	WI	54915	(920) 738-3000

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

02/13/2008	03/03/2008
03/09/2011	04/09/2011
12/03/2008	12/26/2008
06/09/2009	06/30/2009
06/09/2009	06/30/2009
06/09/2009	06/30/2009
07/29/2009	08/14/2009

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Assessment Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Environmental Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Keep each resident's personal and medical records private and confidential.	Pattern	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Try to resolve each resident's complaints quickly.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525548	PEABODY MANOR	2600 S HERITAGE WOODS DR
525548	PEABODY MANOR	2600 S HERITAGE WOODS DR
525548	PEABODY MANOR	2600 S HERITAGE WOODS DR
525550	MARKESAN RESIDENT HOME	1130 N MARGARET
525550	MARKESAN RESIDENT HOME	1130 N MARGARET
525550	MARKESAN RESIDENT HOME	1130 N MARGARET

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

APPLETON	WI	54915	(920) 738-3000
APPLETON	WI	54915	(920) 738-3000
APPLETON	WI	54915	(920) 738-3000
MARKESAN	WI	53946	(920) 398-2751
MARKESAN	WI	53946	(920) 398-2751
MARKESAN	WI	53946	(920) 398-2751

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

07/29/2009	08/14/2009
09/02/2010	09/22/2010
09/02/2010	09/22/2010
03/04/2010	04/04/2010
03/04/2010	04/04/2010
03/04/2010	04/04/2010

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Rights Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Pattern	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Pattern	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Pattern	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Pattern	Minimal harm or potential for actual harm
Provide care in a way that keeps	Isolated	Minimal harm or potential for actual

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525550	MARKESAN RESIDENT HOME	1130 N MARGARET
525550	MARKESAN RESIDENT HOME	1130 N MARGARET
525550	MARKESAN RESIDENT HOME	1130 N MARGARET
525551	FOUNTAIN VIEW CARE CTR	50 WOLVERTON AVE
525551	FOUNTAIN VIEW CARE CTR	50 WOLVERTON AVE
525551	FOUNTAIN VIEW CARE CTR	50 WOLVERTON AVE
525551	FOUNTAIN VIEW CARE CTR	50 WOLVERTON AVE
525551	FOUNTAIN VIEW CARE CTR	50 WOLVERTON AVE

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

MARKESAN	WI	53946	(920) 398-2751
MARKESAN	WI	53946	(920) 398-2751
MARKESAN	WI	53946	(920) 398-2751
RIPON	WI	54971	(920) 748-5638
RIPON	WI	54971	(920) 748-5638
RIPON	WI	54971	(920) 748-5638
RIPON	WI	54971	(920) 748-5638
RIPON	WI	54971	(920) 748-5638

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

03/04/2010	04/04/2010
03/04/2010	04/04/2010
03/04/2010	04/04/2010
11/04/2008	11/24/2008
11/04/2008	11/24/2008
11/04/2008	11/24/2008
08/05/2010	08/26/2010
08/05/2010	08/26/2010

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Assessment Deficiencies
Health	Resident Assessment Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

or builds each resident's dignity and self respect.		harm
Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Pattern	Potential for minimal harm
Have a program to keep infection from spreading.	Isolated	Minimal harm or potential for actual harm
Give professional services that follow each resident's written care	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525551	FOUNTAIN VIEW CARE CTR	50 WOLVERTON AVE
525551	FOUNTAIN VIEW CARE CTR	50 WOLVERTON AVE
525551	FOUNTAIN VIEW CARE CTR	50 WOLVERTON AVE
525551	FOUNTAIN VIEW CARE CTR	50 WOLVERTON AVE
525551	FOUNTAIN VIEW CARE CTR	50 WOLVERTON AVE

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

RIPON	WI	54971	(920) 748-5638
RIPON	WI	54971	(920) 748-5638
RIPON	WI	54971	(920) 748-5638
RIPON	WI	54971	(920) 748-5638
RIPON	WI	54971	(920) 748-5638

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

08/05/2010	08/26/2010
08/05/2010	08/26/2010
08/05/2010	08/26/2010
11/04/2010	11/24/2010
11/04/2010	11/24/2010

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Assessment Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

follow each resident's written care plan.		harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525551	FOUNTAIN VIEW CARE CTR	50 WOLVERTON AVE
525552	WHEATON FRANCISCAN HC - TERRACE AT ST FRANCIS	3200 S 20TH ST
525552	WHEATON FRANCISCAN HC - TERRACE AT ST FRANCIS	3200 S 20TH ST
525552	WHEATON FRANCISCAN HC - TERRACE AT ST FRANCIS	3200 S 20TH ST
525552	WHEATON FRANCISCAN HC - TERRACE AT ST FRANCIS	3200 S 20TH ST
525552	WHEATON FRANCISCAN HC - TERRACE AT ST FRANCIS	3200 S 20TH ST
525552	WHEATON FRANCISCAN HC - TERRACE AT ST FRANCIS	3200 S 20TH ST
525556	BROOKSIDE CARE CTR	3506 WASHINGTON

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

RIPON	WI	54971	(920) 748-5638
MILWAUKEE	WI	53215	(414) 389-3200
MILWAUKEE	WI	53215	(414) 389-3200
MILWAUKEE	WI	53215	(414) 389-3200
MILWAUKEE	WI	53215	(414) 389-3200
MILWAUKEE	WI	53215	(414) 389-3200
MILWAUKEE	WI	53215	(414) 389-3200
KENOSHA	WI	53144	(262) 653-3800

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

11/04/2010	11/24/2010
08/13/2009	09/13/2009
08/13/2009	09/13/2009
08/13/2009	09/13/2009
02/08/2010	03/08/2010
02/08/2010	03/08/2010
02/08/2010	03/08/2010
09/03/2008	09/30/2008

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Nutrition and Dietary Deficiencies
Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Rights Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Pattern	Minimal harm or potential for actual harm
Store, cook, and give out food in a safe and clean way.	Isolated	Minimal harm or potential for actual harm
Provide needed housekeeping and maintenance.	Pattern	Potential for minimal harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Provide enough notice before	Isolated	Minimal harm or potential for actual

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

		RD
525556	BROOKSIDE CARE CTR	3506 WASHINGTON RD
525557	WOODSIDE LUTHERAN HOME	1040 PILGRIM WAY
525557	WOODSIDE LUTHERAN HOME	1040 PILGRIM WAY
525557	WOODSIDE LUTHERAN HOME	1040 PILGRIM WAY
525557	WOODSIDE LUTHERAN HOME	1040 PILGRIM WAY
525557	WOODSIDE LUTHERAN HOME	1040 PILGRIM WAY

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

KENOSHA	WI	53144	(262) 653-3800
GREEN BAY	WI	54304	(920) 499-1481
GREEN BAY	WI	54304	(920) 499-1481
GREEN BAY	WI	54304	(920) 499-1481
GREEN BAY	WI	54304	(920) 499-1481
GREEN BAY	WI	54304	(920) 499-1481

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

09/03/2008	09/30/2008
12/02/2008	01/02/2009
12/02/2008	01/02/2009
12/22/2008	01/06/2009
02/11/2009	04/23/2009
02/11/2009	04/23/2009

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Assessment Deficiencies
Health	Quality Care Deficiencies

discharging or transferring a resident.		harm
Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated	Minimal harm or potential for actual harm
Protect residents from mistreatment, neglect, and/or theft of personal property.	Pattern	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Protect the resident from a transfer or discharge that is not wanted or needed.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525557	WOODSIDE LUTHERAN HOME	1040 PILGRIM WAY
525557	WOODSIDE LUTHERAN HOME	1040 PILGRIM WAY
525557	WOODSIDE LUTHERAN HOME	1040 PILGRIM WAY
525557	WOODSIDE LUTHERAN HOME	1040 PILGRIM WAY
525557	WOODSIDE LUTHERAN HOME	1040 PILGRIM WAY
525557	WOODSIDE LUTHERAN HOME	1040 PILGRIM WAY
525557	WOODSIDE LUTHERAN HOME	1040 PILGRIM WAY
525557	WOODSIDE LUTHERAN HOME	1040 PILGRIM WAY

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

GREEN BAY	WI	54304	(920) 499-1481
GREEN BAY	WI	54304	(920) 499-1481
GREEN BAY	WI	54304	(920) 499-1481
GREEN BAY	WI	54304	(920) 499-1481
GREEN BAY	WI	54304	(920) 499-1481
GREEN BAY	WI	54304	(920) 499-1481
GREEN BAY	WI	54304	(920) 499-1481
GREEN BAY	WI	54304	(920) 499-1481

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

02/11/2009	04/23/2009
09/29/2010	10/13/2010
11/01/2010	11/30/2010
11/01/2010	11/30/2010
11/01/2010	11/30/2010
11/01/2010	11/30/2010
02/18/2011	03/18/2011

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Rights Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Resident Assessment Deficiencies
Health	Administration Deficiencies
Health	Mistreatment Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Keep each resident's personal and medical records private and confidential.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Give each resident enough fluids to keep them healthy and prevent dehydration.	Isolated	Immediate jeopardy to resident health or safety
Make sure that doctors visit residents regularly, as required.	Isolated	Minimal harm or potential for actual harm
Give or get lab tests to meet the needs of residents.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no	Isolated	Minimal harm or potential for actual

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525558	BURNETT MEDICAL CENTER	257 W ST GEORGE AVE
525558	BURNETT MEDICAL CENTER	257 W ST GEORGE AVE
525558	BURNETT MEDICAL CENTER	257 W ST GEORGE AVE
525558	BURNETT MEDICAL CENTER	257 W ST GEORGE AVE
525558	BURNETT MEDICAL CENTER	257 W ST GEORGE AVE
525558	BURNETT MEDICAL CENTER	257 W ST GEORGE AVE

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

GRANTSBURG	WI	54840	(715) 463-5355
GRANTSBURG	WI	54840	(715) 463-5355
GRANTSBURG	WI	54840	(715) 463-5355
GRANTSBURG	WI	54840	(715) 463-5355
GRANTSBURG	WI	54840	(715) 463-5355
GRANTSBURG	WI	54840	(715) 463-5355

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

03/20/2008	04/16/2008
10/13/2008	12/10/2008
03/06/2009	06/04/2009
03/06/2009	05/14/2009
03/06/2009	05/14/2009
03/06/2009	05/14/2009

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Assessment Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.		harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Immediate jeopardy to resident health or safety
Make sure that the nursing home area is free of dangers that cause accidents.	Pattern	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Widespread	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525558	BURNETT MEDICAL CENTER	257 W ST GEORGE AVE
525558	BURNETT MEDICAL CENTER	257 W ST GEORGE AVE
525558	BURNETT MEDICAL CENTER	257 W ST GEORGE AVE
525558	BURNETT MEDICAL CENTER	257 W ST GEORGE AVE
525558	BURNETT MEDICAL CENTER	257 W ST GEORGE AVE
525558	BURNETT MEDICAL CENTER	257 W ST GEORGE AVE

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

GRANTSBURG	WI	54840	(715) 463-5355
GRANTSBURG	WI	54840	(715) 463-5355
GRANTSBURG	WI	54840	(715) 463-5355
GRANTSBURG	WI	54840	(715) 463-5355
GRANTSBURG	WI	54840	(715) 463-5355
GRANTSBURG	WI	54840	(715) 463-5355

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

03/06/2009	05/14/2009
03/06/2009	05/14/2009
03/06/2009	05/14/2009
03/06/2009	05/14/2009
03/06/2009	05/14/2009
05/14/2009	06/04/2009

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Assessment Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies
Health	Administration Deficiencies
Health	Resident Rights Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Actual harm
Keep each resident's personal and medical records private and confidential.	Widespread	Minimal harm or potential for actual harm
Keep accurate and appropriate medical records.	Pattern	Minimal harm or potential for actual harm
Let residents give themselves their drugs if they are able.	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525558	BURNETT MEDICAL CENTER	257 W ST GEORGE AVE
525558	BURNETT MEDICAL CENTER	257 W ST GEORGE AVE
525558	BURNETT MEDICAL CENTER	257 W ST GEORGE AVE
525558	BURNETT MEDICAL CENTER	257 W ST GEORGE AVE
525559	ODD FELLOW HOME	1229 S JACKSON ST
525559	ODD FELLOW HOME	1229 S JACKSON ST
525559	ODD FELLOW HOME	1229 S JACKSON ST
525561	EAST TROY MANOR	3271 NORTH ST

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

GRANTSBURG	WI	54840	(715) 463-5355
GRANTSBURG	WI	54840	(715) 463-5355
GRANTSBURG	WI	54840	(715) 463-5355
GRANTSBURG	WI	54840	(715) 463-5355
GREEN BAY	WI	54301	(920) 437-6523
GREEN BAY	WI	54301	(920) 437-6523
GREEN BAY	WI	54301	(920) 437-6523
EAST TROY	WI	53120	(262) 642-3995

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

05/14/2009	06/04/2009
05/14/2009	06/04/2009
05/14/2009	06/04/2009
11/19/2009	12/19/2009
02/23/2010	03/24/2010
02/23/2010	03/24/2010
02/23/2010	03/24/2010
08/13/2009	09/13/2009

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Mistreatment Deficiencies
Health	Resident Assessment Deficiencies
Health	Environmental Deficiencies
Health	Pharmacy Service Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Administration Deficiencies
Health	Administration Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Keep each resident free from physical restraints, unless needed for medical treatment.	Pattern	Minimal harm or potential for actual harm
Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Pattern	Minimal harm or potential for actual harm
Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Isolated	Minimal harm or potential for actual harm
Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Isolated	Minimal harm or potential for actual harm
Make sure that nurse aides show they have the skills to be able to care for residents.	Isolated	Minimal harm or potential for actual harm
Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525561	EAST TROY MANOR	3271 NORTH ST
525561	EAST TROY MANOR	3271 NORTH ST
525561	EAST TROY MANOR	3271 NORTH ST
525562	VERNON MANOR	E7404A CTY BB
525562	VERNON MANOR	E7404A CTY BB
525562	VERNON MANOR	E7404A CTY BB

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

EAST TROY	WI	53120	(262) 642-3995
EAST TROY	WI	53120	(262) 642-3995
EAST TROY	WI	53120	(262) 642-3995
VIROQUA	WI	54665	(608) 637-5400
VIROQUA	WI	54665	(608) 637-5400
VIROQUA	WI	54665	(608) 637-5400

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

11/06/2009	12/06/2009
11/06/2009	12/06/2009
11/06/2009	12/06/2009
04/28/2010	06/22/2010
04/28/2010	06/22/2010
04/28/2010	05/01/2010

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Pharmacy Service Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Properly mark drugs and other similar products.	Isolated	Minimal harm or potential for actual harm
Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated	Immediate jeopardy to resident health or safety
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Immediate jeopardy to resident health or safety
Make sure that residents with reduced range of motion get proper treatment and services to	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525564	PEPIN MANOR	1110 SECOND ST
525564	PEPIN MANOR	1110 SECOND ST
525564	PEPIN MANOR	1110 SECOND ST
525564	PEPIN MANOR	1110 SECOND ST
525564	PEPIN MANOR	1110 SECOND ST
525564	PEPIN MANOR	1110 SECOND ST
525564	PEPIN MANOR	1110 SECOND ST
525564	PEPIN MANOR	1110 SECOND ST

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

PEPIN	WI	54759	(715) 442-4811
PEPIN	WI	54759	(715) 442-4811
PEPIN	WI	54759	(715) 442-4811
PEPIN	WI	54759	(715) 442-4811
PEPIN	WI	54759	(715) 442-4811
PEPIN	WI	54759	(715) 442-4811
PEPIN	WI	54759	(715) 442-4811
PEPIN	WI	54759	(715) 442-4811

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

11/18/2008	12/17/2008
11/18/2008	12/17/2008
11/18/2008	12/17/2008
11/18/2008	12/17/2008
12/17/2008	12/26/2008
01/22/2009	02/25/2009
01/22/2009	02/25/2009

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Rights Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies

increase range of motion.		
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated	Actual harm
Provide services to meet the needs and preferences of each resident.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Give each resident care and	Isolated	Actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525564	PEPIN MANOR	1110 SECOND ST
525564	PEPIN MANOR	1110 SECOND ST
525564	PEPIN MANOR	1110 SECOND ST
525564	PEPIN MANOR	1110 SECOND ST
525564	PEPIN MANOR	1110 SECOND ST
525565	GENEVA LAKE MANOR	211 S CURTIS ST
525565	GENEVA LAKE MANOR	211 S CURTIS ST

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

PEPIN	WI	54759	(715) 442-4811
PEPIN	WI	54759	(715) 442-4811
PEPIN	WI	54759	(715) 442-4811
PEPIN	WI	54759	(715) 442-4811
PEPIN	WI	54759	(715) 442-4811
LAKE GENEVA	WI	53147	(262) 248-3145
LAKE GENEVA	WI	53147	(262) 248-3145

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

12/16/2009	01/15/2010
12/16/2009	01/15/2010
12/16/2009	01/15/2010
12/16/2009	01/15/2010
12/15/2010	01/14/2011
08/18/2008	09/18/2008
10/07/2009	11/07/2009

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Environmental Deficiencies
Health	Mistreatment Deficiencies
Health	Pharmacy Service Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

services to get or keep the highest quality of life possible.		
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
1) Make sure that residents who	Isolated	Minimal harm or potential for actual

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525565	GENEVA LAKE MANOR	211 S CURTIS ST
525565	GENEVA LAKE MANOR	211 S CURTIS ST
525567	NORTHERN LIGHTS HCC	706 BRATLEY DR
525567	NORTHERN LIGHTS HCC	706 BRATLEY DR

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

LAKE GENEVA	WI	53147	(262) 248-3145
LAKE GENEVA	WI	53147	(262) 248-3145
WASHBURN	WI	54891	(715) 373-5621
WASHBURN	WI	54891	(715) 373-5621

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

02/16/2010	03/16/2010
02/16/2010	03/16/2010
04/27/2009	06/02/2009
04/27/2009	06/11/2009

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Assessment Deficiencies

take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.		harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Assess the resident when the	Isolated	Minimal harm or potential for actual

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525567	NORTHERN LIGHTS HCC	706 BRATLEY DR
525567	NORTHERN LIGHTS HCC	706 BRATLEY DR
525567	NORTHERN LIGHTS HCC	706 BRATLEY DR
525568	SUNNY RIDGE HEALTH AND REHAB CENTER	3014 ERIE AVE
525568	SUNNY RIDGE HEALTH AND REHAB CENTER	3014 ERIE AVE
525568	SUNNY RIDGE HEALTH AND REHAB CENTER	3014 ERIE AVE
525568	SUNNY RIDGE HEALTH AND REHAB CENTER	3014 ERIE AVE
525568	SUNNY RIDGE HEALTH AND REHAB CENTER	3014 ERIE AVE

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

WASHBURN	WI	54891	(715) 373-5621
WASHBURN	WI	54891	(715) 373-5621
WASHBURN	WI	54891	(715) 373-5621
SHEBOYGAN	WI	53081	(920) 459-3028
SHEBOYGAN	WI	53081	(920) 459-3028
SHEBOYGAN	WI	53081	(920) 459-3028
SHEBOYGAN	WI	53081	(920) 459-3028
SHEBOYGAN	WI	53081	(920) 459-3028

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

04/27/2009	06/11/2009
04/27/2009	06/11/2009
04/27/2009	06/02/2009
02/08/2008	03/19/2008
02/08/2008	03/19/2008
02/08/2008	03/19/2008
02/08/2008	01/01/1900
08/20/2009	09/20/2009

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Assessment Deficiencies
Health	Resident Assessment Deficiencies
Health	Environmental Deficiencies
Health	Resident Assessment Deficiencies
Health	Environmental Deficiencies
Health	Resident Assessment Deficiencies
Health	Administration Deficiencies
Health	Environmental Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

resident enters the nursing home, in a timely manner.		harm
Do a new assessment after any major change in a resident's physical or mental health.	Isolated	Minimal harm or potential for actual harm
Make sure all assessments are accurate, coordinated by an RN, done by the right professional, and are signed by the person completing them.	Pattern	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Widespread	Immediate jeopardy to resident health or safety
Make sure all assessments are accurate, coordinated by an RN, done by the right professional, and are signed by the person completing them.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Immediate jeopardy to resident health or safety
Make sure that doctors visit residents regularly, as required.	Isolated	Minimal harm or potential for actual harm
1) Review the work of each nurse aide every year; or 2) give regular training for the nurse aides.	Widespread	Potential for minimal harm
Make sure that the nursing home	Isolated	Minimal harm or potential for actual

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525568	SUNNY RIDGE HEALTH AND REHAB CENTER	3014 ERIE AVE
525568	SUNNY RIDGE HEALTH AND REHAB CENTER	3014 ERIE AVE
525568	SUNNY RIDGE HEALTH AND REHAB CENTER	3014 ERIE AVE
525568	SUNNY RIDGE HEALTH AND REHAB CENTER	3014 ERIE AVE
525568	SUNNY RIDGE HEALTH AND REHAB CENTER	3014 ERIE AVE
525568	SUNNY RIDGE HEALTH AND REHAB CENTER	3014 ERIE AVE

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

SHEBOYGAN	WI	53081	(920) 459-3028
SHEBOYGAN	WI	53081	(920) 459-3028
SHEBOYGAN	WI	53081	(920) 459-3028
SHEBOYGAN	WI	53081	(920) 459-3028
SHEBOYGAN	WI	53081	(920) 459-3028
SHEBOYGAN	WI	53081	(920) 459-3028

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

01/20/2010	02/20/2010
01/20/2010	02/20/2010
01/20/2010	02/20/2010
01/20/2010	02/20/2010
02/24/2010	03/03/2010

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies
Health	Mistreatment Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Give each resident enough fluids to keep them healthy and prevent dehydration.	Isolated	Actual harm
Develop/implement required procedures for the administration of immunizations.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of	Pattern	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525568	SUNNY RIDGE HEALTH AND REHAB CENTER	3014 ERIE AVE
525568	SUNNY RIDGE HEALTH AND REHAB CENTER	3014 ERIE AVE
525568	SUNNY RIDGE HEALTH AND REHAB CENTER	3014 ERIE AVE
525568	SUNNY RIDGE HEALTH AND REHAB CENTER	3014 ERIE AVE
525568	SUNNY RIDGE HEALTH AND REHAB CENTER	3014 ERIE AVE

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

SHEBOYGAN	WI	53081	(920) 459-3028
SHEBOYGAN	WI	53081	(920) 459-3028
SHEBOYGAN	WI	53081	(920) 459-3028
SHEBOYGAN	WI	53081	(920) 459-3028
SHEBOYGAN	WI	53081	(920) 459-3028

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

02/24/2010	03/03/2010
06/21/2010	07/21/2010
06/21/2010	07/21/2010
11/07/2010	11/24/2010
01/07/2011	02/07/2011

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies

residents.		
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Pattern	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525568	SUNNY RIDGE HEALTH AND REHAB CENTER	3014 ERIE AVE
525573	RENNES HEALTH AND REHAB CENTER-DEPERE	200 S NINTH ST
525573	RENNES HEALTH AND REHAB CENTER-DEPERE	200 S NINTH ST
525573	RENNES HEALTH AND REHAB CENTER-DEPERE	200 S NINTH ST
525574	BREWSTER VILLAGE	3300 W BREWSTER ST
525574	BREWSTER VILLAGE	3300 W BREWSTER ST

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

SHEBOYGAN	WI	53081	(920) 459-3028
DE PERE	WI	54115	(920) 336-5680
DE PERE	WI	54115	(920) 336-5680
DE PERE	WI	54115	(920) 336-5680
APPLETON	WI	54914	(920) 832-5400
APPLETON	WI	54914	(920) 832-5400

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

01/07/2011	02/07/2011
06/24/2009	07/17/2009
06/24/2009	07/17/2009
06/24/2009	07/17/2009
01/27/2010	02/19/2010
01/27/2010	02/19/2010

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Mistreatment Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Assessment Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Protect residents from mistreatment, neglect, and/or theft of personal property.	Isolated	Actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Immediate jeopardy to resident health or safety
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid	Isolated	Minimal harm or potential for actual

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525575	SHADY LANE NURSING CARE CENTER	1235 S 24TH ST
525575	SHADY LANE NURSING CARE CENTER	1235 S 24TH ST
525575	SHADY LANE NURSING CARE CENTER	1235 S 24TH ST
525578	CEDAR SPRINGS HLTH REHAB CTR	N27 W5707 LINCOLN BLVD
525578	CEDAR SPRINGS HLTH REHAB CTR	N27 W5707 LINCOLN BLVD

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

MANITOWOC	WI	54220	(920) 682-8254
MANITOWOC	WI	54220	(920) 682-8254
MANITOWOC	WI	54220	(920) 682-8254
CEDARBURG	WI	53012	(262) 376-7676
CEDARBURG	WI	53012	(262) 376-7676

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

06/16/2009	07/14/2009
06/16/2009	07/14/2009
10/27/2010	10/28/2010
06/17/2008	07/17/2008
02/23/2010	03/23/2010

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Rights Deficiencies

mistreatment, neglect and abuse of residents and theft of residents' property.		harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Actual harm
Give each resident enough fluids to keep them healthy and prevent dehydration.	Isolated	Immediate jeopardy to resident health or safety
Give professional services that meet a professional standard of quality.	Pattern	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Let each resident choose a personal doctor.	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525579	PARKSIDE CARE CENTER, LLC	1201 GARFIELD AVE
525579	PARKSIDE CARE CENTER, LLC	1201 GARFIELD AVE
525579	PARKSIDE CARE CENTER, LLC	1201 GARFIELD AVE
525579	PARKSIDE CARE CENTER, LLC	1201 GARFIELD AVE
525579	PARKSIDE CARE CENTER, LLC	1201 GARFIELD AVE
525580	HETZEL CARE NURSING & REHABILITATION CENTER LLC	1840 PRIDDY ST
525581	CREST VIEW NURSING HOME	612 VIEW ST

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

LITTLE CHUTE	WI	54140	(920) 788-5806
LITTLE CHUTE	WI	54140	(920) 788-5806
LITTLE CHUTE	WI	54140	(920) 788-5806
LITTLE CHUTE	WI	54140	(920) 788-5806
LITTLE CHUTE	WI	54140	(920) 788-5806
BLOOMER	WI	54724	(715) 568-2503
NEW LISBON	WI	53950	(608) 562-3667

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

11/20/2008	12/20/2008
11/20/2008	12/20/2008
11/20/2008	12/20/2008
11/20/2008	12/20/2008
09/09/2010	10/09/2010
05/21/2009	06/20/2009
08/25/2008	09/24/2008

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Administration Deficiencies
Health	Resident Assessment Deficiencies
Health	Quality Care Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
1) Review the work of each nurse aide every year; or 2) give regular training for the nurse aides.	Isolated	Minimal harm or potential for actual harm
Electronically record and report resident status assessments in a timely manner as required in order to monitor resident health and progress.	Widespread	Potential for minimal harm
Make sure that residents with reduced range of motion get	Isolated	Actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525581	CREST VIEW NURSING HOME	612 VIEW ST
525581	CREST VIEW NURSING HOME	612 VIEW ST
525581	CREST VIEW NURSING HOME	612 VIEW ST
525583	RENNES HEALTH AND REHAB CENTER-APPLETON	325 E FLORIDA AVE
525583	RENNES HEALTH AND REHAB CENTER-APPLETON	325 E FLORIDA AVE
525586	HERITAGE NUR REHAB CTR	1119 N WISCONSIN ST
525586	HERITAGE NUR REHAB CTR	1119 N WISCONSIN ST

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

NEW LISBON	WI	53950	(608) 562-3667
NEW LISBON	WI	53950	(608) 562-3667
NEW LISBON	WI	53950	(608) 562-3667
APPLETON	WI	54911	(920) 731-7310
APPLETON	WI	54911	(920) 731-7310
PORT WASHINGTON	WI	53074	(262) 284-5892
PORT WASHINGTON	WI	53074	(262) 284-5892

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

09/30/2009	10/30/2009
09/30/2009	10/30/2009
07/14/2010	08/06/2010
01/18/2011	01/24/2011
01/18/2011	01/24/2011
04/02/2008	05/02/2008
04/22/2009	05/19/2009

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Resident Rights Deficiencies
Health	Nutrition and Dietary Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

proper treatment and services to increase range of motion.		
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Tell the resident completely about his or her health status.	Isolated	Minimal harm or potential for actual harm
Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right	Pattern	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525589	LILLIAN KERR HEALTHCARE CENTER	2383 STATE HWY 17
525589	LILLIAN KERR HEALTHCARE CENTER	2383 STATE HWY 17
525589	LILLIAN KERR HEALTHCARE CENTER	2383 STATE HWY 17
525589	LILLIAN KERR HEALTHCARE CENTER	2383 STATE HWY 17
525589	LILLIAN KERR HEALTHCARE CENTER	2383 STATE HWY 17
525589	LILLIAN KERR HEALTHCARE CENTER	2383 STATE HWY 17
525589	LILLIAN KERR HEALTHCARE CENTER	2383 STATE HWY 17
525589	LILLIAN KERR HEALTHCARE CENTER	2383 STATE HWY 17

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

PHELPS	WI	54554	(715) 545-2589
PHELPS	WI	54554	(715) 545-2589
PHELPS	WI	54554	(715) 545-2589
PHELPS	WI	54554	(715) 545-2589
PHELPS	WI	54554	(715) 545-2589
PHELPS	WI	54554	(715) 545-2589
PHELPS	WI	54554	(715) 545-2589
PHELPS	WI	54554	(715) 545-2589

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

01/23/2008	02/23/2008
01/23/2008	02/23/2008
01/23/2008	02/23/2008
01/23/2008	02/23/2008
01/23/2008	02/23/2008
04/02/2008	06/16/2008
04/02/2008	06/16/2008
04/02/2008	05/02/2008

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Pharmacy Service Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies

temperature.		
Provide services to meet the needs and preferences of each resident.	Pattern	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Pattern	Minimal harm or potential for actual harm
Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Isolated	Minimal harm or potential for actual harm
Properly mark drugs and other similar products.	Isolated	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated	Minimal harm or potential for actual harm
Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525589	LILLIAN KERR HEALTHCARE CENTER	2383 STATE HWY 17
525589	LILLIAN KERR HEALTHCARE CENTER	2383 STATE HWY 17
525589	LILLIAN KERR HEALTHCARE CENTER	2383 STATE HWY 17
525589	LILLIAN KERR HEALTHCARE CENTER	2383 STATE HWY 17
525589	LILLIAN KERR HEALTHCARE CENTER	2383 STATE HWY 17
525590	SANTA MARIA NURSING HOME	430 S CLAY ST

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

PHELPS	WI	54554	(715) 545-2589
PHELPS	WI	54554	(715) 545-2589
PHELPS	WI	54554	(715) 545-2589
PHELPS	WI	54554	(715) 545-2589
PHELPS	WI	54554	(715) 545-2589
GREEN BAY	WI	54301	(920) 432-5231

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

04/02/2008	05/02/2008
04/02/2008	05/02/2008
04/02/2008	05/02/2008
04/02/2008	05/02/2008
10/01/2008	11/04/2008
03/04/2010	04/01/2010

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies
Health	Environmental Deficiencies
Health	Resident Rights Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

increase range of motion.		
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Actual harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525592	LADYSMITH NURSING HOME	1001 E 11TH ST N
525593	ARCADIA NURSING HOME	464 SOUTH ST JOSEPH AVE
525593	ARCADIA NURSING HOME	464 SOUTH ST JOSEPH AVE
525593	ARCADIA NURSING HOME	464 SOUTH ST JOSEPH AVE
525593	ARCADIA NURSING HOME	464 SOUTH ST JOSEPH AVE
525593	ARCADIA NURSING HOME	464 SOUTH ST JOSEPH AVE

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

LADYSMITH	WI	54848	(715) 532-5546
ARCADIA	WI	54612	(608) 323-3341
ARCADIA	WI	54612	(608) 323-3341
ARCADIA	WI	54612	(608) 323-3341
ARCADIA	WI	54612	(608) 323-3341
ARCADIA	WI	54612	(608) 323-3341

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

10/04/2010	11/09/2010
01/04/2008	01/04/2008
10/28/2008	11/19/2008
09/23/2009	10/23/2009
05/06/2010	05/28/2010
05/06/2010	05/28/2010

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Rights Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.		
Bill properly: Charged resident for items that Medicare or Medicaid pays for.	Isolated	Minimal harm or potential for actual harm
Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated	Actual harm
Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated	Actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Immediate jeopardy to resident health or safety
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525598	SHEBOYGAN SENIOR COMMUNITY INC	930 N 6TH ST
525598	SHEBOYGAN SENIOR COMMUNITY INC	930 N 6TH ST
525598	SHEBOYGAN SENIOR COMMUNITY INC	930 N 6TH ST
525598	SHEBOYGAN SENIOR COMMUNITY INC	930 N 6TH ST
525598	SHEBOYGAN SENIOR COMMUNITY INC	930 N 6TH ST
525598	SHEBOYGAN SENIOR COMMUNITY INC	930 N 6TH ST
525599	ST JOSEPH RESIDENCE	107 E BECKERT RD
525599	ST JOSEPH RESIDENCE	107 E BECKERT RD

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

SHEBOYGAN	WI	53081	(920) 458-2137
SHEBOYGAN	WI	53081	(920) 458-2137
SHEBOYGAN	WI	53081	(920) 458-2137
SHEBOYGAN	WI	53081	(920) 458-2137
SHEBOYGAN	WI	53081	(920) 458-2137
NEW LONDON	WI	54961	(920) 982-5354
NEW LONDON	WI	54961	(920) 982-5354

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

12/23/2009	01/22/2010
12/23/2009	01/22/2010
12/23/2009	01/22/2010
07/19/2010	08/18/2010
07/19/2010	08/18/2010
01/31/2011	03/01/2011
01/31/2011	03/01/2011

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Assessment Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Make sure that each resident's nutritional needs were met.	Isolated	Actual harm
Give each resident enough fluids to keep them healthy and prevent dehydration.	Isolated	Minimal harm or potential for actual harm
Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Pattern	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Pattern	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525599	ST JOSEPH RESIDENCE	107 E BECKERT RD
525599	ST JOSEPH RESIDENCE	107 E BECKERT RD
525600	MITCHELL MANOR	5301 W LINCOLN AVE
525600	MITCHELL MANOR	5301 W LINCOLN AVE
525600	MITCHELL MANOR	5301 W LINCOLN AVE
525600	MITCHELL MANOR	5301 W LINCOLN AVE
525601	MILLWAY CARE AND REHABILITATION CENTER	8534 W MILL RD
525602	GLENHAVEN	612 E OAK ST

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

NEW LONDON	WI	54961	(920) 982-5354
NEW LONDON	WI	54961	(920) 982-5354
WEST ALLIS	WI	53219	(414) 615-7200
WEST ALLIS	WI	53219	(414) 615-7200
WEST ALLIS	WI	53219	(414) 615-7200
WEST ALLIS	WI	53219	(414) 615-7200
MILWAUKEE	WI	53226	(414) 358-2090
GLENWOOD CITY	WI	54013	(715) 265-4555

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

01/31/2011	03/01/2011
01/31/2011	03/01/2011
03/25/2008	04/25/2008
03/25/2008	04/25/2008
03/25/2008	04/25/2008
03/25/2008	04/25/2008
04/01/2008	05/01/2008
02/03/2011	03/18/2011

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Assessment Deficiencies
Health	Environmental Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies
Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Mistreatment Deficiencies
Health	Environmental Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Make a complete assessment that covers all questions for areas that are listed in official regulations.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Keep each resident's personal and medical records private and confidential.	Widespread	Minimal harm or potential for actual harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Have a program to keep infection from spreading.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Have a program to keep infection	Widespread	Immediate jeopardy to resident health or

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525604	SOUTHPOINTE HLTHCARE CTR	4500 W LOOMIS RD
525604	SOUTHPOINTE HLTHCARE CTR	4500 W LOOMIS RD
525604	SOUTHPOINTE HLTHCARE CTR	4500 W LOOMIS RD
525604	SOUTHPOINTE HLTHCARE CTR	4500 W LOOMIS RD
525604	SOUTHPOINTE HLTHCARE CTR	4500 W LOOMIS RD
525604	SOUTHPOINTE HLTHCARE CTR	4500 W LOOMIS RD
525604	SOUTHPOINTE HLTHCARE CTR	4500 W LOOMIS RD
525604	SOUTHPOINTE HLTHCARE CTR	4500 W LOOMIS RD

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

GREENFIELD	WI	53220	(414) 325-5300
GREENFIELD	WI	53220	(414) 325-5300
GREENFIELD	WI	53220	(414) 325-5300
GREENFIELD	WI	53220	(414) 325-5300
GREENFIELD	WI	53220	(414) 325-5300
GREENFIELD	WI	53220	(414) 325-5300
GREENFIELD	WI	53220	(414) 325-5300
GREENFIELD	WI	53220	(414) 325-5300
GREENFIELD	WI	53220	(414) 325-5300

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

05/13/2008	06/13/2008
03/19/2009	04/22/2009
03/19/2009	04/22/2009
03/19/2009	04/22/2009
03/19/2009	04/22/2009
04/29/2010	05/29/2010
04/29/2010	05/29/2010
01/10/2011	02/09/2011

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Pharmacy Service Deficiencies
Health	Pharmacy Service Deficiencies
Health	Administration Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies
Health	Environmental Deficiencies
Health	Mistreatment Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

from spreading.		safety
Make sure that residents who cannot care for themselves receive help with eating/drinking, grooming and hygiene.	Pattern	Minimal harm or potential for actual harm
1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated	Minimal harm or potential for actual harm
Make sure that residents are safe from serious medication errors.	Isolated	Immediate jeopardy to resident health or safety
Give or get lab tests to meet the needs of residents.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Immediate jeopardy to resident health or safety
Provide services to meet the needs and preferences of each resident.	Isolated	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing,	Pattern	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525604	SOUTHPOINTE HLTHCARE CTR	4500 W LOOMIS RD
525607	MORNINGSIDE HEALTH CTR	3431 N 13TH ST
525607	MORNINGSIDE HEALTH CTR	3431 N 13TH ST
525607	MORNINGSIDE HEALTH CTR	3431 N 13TH ST
525607	MORNINGSIDE HEALTH CTR	3431 N 13TH ST

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

GREENFIELD	WI	53220	(414) 325-5300
SHEBOYGAN	WI	53083	(920) 457-5046
SHEBOYGAN	WI	53083	(920) 457-5046
SHEBOYGAN	WI	53083	(920) 457-5046
SHEBOYGAN	WI	53083	(920) 457-5046

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

01/10/2011	02/09/2011
08/24/2009	09/24/2009
08/24/2009	09/24/2009
08/24/2009	09/24/2009
08/24/2009	09/24/2009

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Mistreatment Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies
Health	Environmental Deficiencies
Health	Administration Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.		harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Pattern	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Keep each resident's personal and medical records private and confidential.	Isolated	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Isolated	Minimal harm or potential for actual harm
Make sure that nurse aides show they have the skills to be able to care for residents.	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525608	RIDGEWOOD CARE CTR	3205 WOOD RD
525608	RIDGEWOOD CARE CTR	3205 WOOD RD
525608	RIDGEWOOD CARE CTR	3205 WOOD RD
525608	RIDGEWOOD CARE CTR	3205 WOOD RD
525608	RIDGEWOOD CARE CTR	3205 WOOD RD
525608	RIDGEWOOD CARE CTR	3205 WOOD RD
525608	RIDGEWOOD CARE CTR	3205 WOOD RD
525608	RIDGEWOOD CARE CTR	3205 WOOD RD

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

RACINE	WI	53406	(262) 554-6440
RACINE	WI	53406	(262) 554-6440
RACINE	WI	53406	(262) 554-6440
RACINE	WI	53406	(262) 554-6440
RACINE	WI	53406	(262) 554-6440
RACINE	WI	53406	(262) 554-6440
RACINE	WI	53406	(262) 554-6440
RACINE	WI	53406	(262) 554-6440

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

01/09/2008	02/09/2008
08/21/2008	09/21/2008
08/21/2008	09/21/2008
08/13/2009	09/13/2009
10/13/2009	11/13/2009
04/06/2010	04/16/2010
04/06/2010	04/16/2010
08/12/2010	09/03/2010

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies
Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Resident Rights Deficiencies
Health	Mistreatment Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Pattern	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Protect residents from mistreatment, neglect, and/or theft of personal property.	Isolated	Minimal harm or potential for actual harm
Provide activities to meet the needs of each resident.	Pattern	Minimal harm or potential for actual harm
Provide needed housekeeping and maintenance.	Isolated	Minimal harm or potential for actual harm
Try to resolve each resident's complaints quickly.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating	Pattern	Immediate jeopardy to resident health or safety

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525608	RIDGEWOOD CARE CTR	3205 WOOD RD
525608	RIDGEWOOD CARE CTR	3205 WOOD RD
525609	ST MARYS HOME FOR THE AGED	1635 S 21ST STREET
525609	ST MARYS HOME FOR THE AGED	1635 S 21ST STREET
525609	ST MARYS HOME FOR THE AGED	1635 S 21ST STREET

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

RACINE	WI	53406	(262) 554-6440
RACINE	WI	53406	(262) 554-6440
MANITOWOC	WI	54220	(920) 684-7171
MANITOWOC	WI	54220	(920) 684-7171
MANITOWOC	WI	54220	(920) 684-7171

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

08/12/2010	09/03/2010
08/12/2010	09/03/2010
04/21/2008	04/26/2008
11/10/2008	11/12/2008
11/10/2008	11/12/2008

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Mistreatment Deficiencies
Health	Administration Deficiencies
Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies
Health	Nutrition and Dietary Deficiencies

residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.		
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Pattern	Immediate jeopardy to resident health or safety
1) Review the work of each nurse aide every year; or 2) give regular training for the nurse aides.	Widespread	Potential for minimal harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Isolated	Minimal harm or potential for actual harm
Use properly trained paid feeding assistants, provide licensed nursing supervision of the feeding assistants, or properly monitor	Pattern	Immediate jeopardy to resident health or safety

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525609	ST MARYS HOME FOR THE AGED	1635 S 21ST STREET
525609	ST MARYS HOME FOR THE AGED	1635 S 21ST STREET
525609	ST MARYS HOME FOR THE AGED	1635 S 21ST STREET
525609	ST MARYS HOME FOR THE AGED	1635 S 21ST STREET
525609	ST MARYS HOME FOR THE AGED	1635 S 21ST STREET
525609	ST MARYS HOME FOR THE AGED	1635 S 21ST STREET

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

MANITOWOC	WI	54220	(920) 684-7171
MANITOWOC	WI	54220	(920) 684-7171
MANITOWOC	WI	54220	(920) 684-7171
MANITOWOC	WI	54220	(920) 684-7171
MANITOWOC	WI	54220	(920) 684-7171
MANITOWOC	WI	54220	(920) 684-7171
MANITOWOC	WI	54220	(920) 684-7171

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

07/07/2009	07/24/2009
07/07/2009	07/24/2009
07/07/2009	07/24/2009
07/07/2009	07/24/2009
07/07/2009	07/24/2009
08/04/2009	08/17/2009

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Nutrition and Dietary Deficiencies
Health	Environmental Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Rights Deficiencies
Health	Nutrition and Dietary Deficiencies

the feeding of its residents.		
Store, cook, and give out food in a safe and clean way.	Pattern	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Pattern	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Store, cook, and give out food in	Pattern	Minimal harm or potential for actual

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525609	ST MARYS HOME FOR THE AGED	1635 S 21ST STREET
525609	ST MARYS HOME FOR THE AGED	1635 S 21ST STREET
525609	ST MARYS HOME FOR THE AGED	1635 S 21ST STREET
525609	ST MARYS HOME FOR THE AGED	1635 S 21ST STREET
525609	ST MARYS HOME FOR THE AGED	1635 S 21ST STREET

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

MANITOWOC	WI	54220	(920) 684-7171
MANITOWOC	WI	54220	(920) 684-7171
MANITOWOC	WI	54220	(920) 684-7171
MANITOWOC	WI	54220	(920) 684-7171
MANITOWOC	WI	54220	(920) 684-7171

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

10/20/2009	11/02/2009
10/20/2009	11/02/2009
10/20/2009	11/02/2009
10/20/2009	11/02/2009
01/15/2010	02/02/2010

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Assessment Deficiencies
Health	Quality Care Deficiencies
Health	Resident Assessment Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

a safe and clean way.		harm
Make sure that doctors see a resident's plan of care at every visit and make notes about progress and orders in writing.	Pattern	Potential for minimal harm
Give each resident enough fluids to keep them healthy and prevent dehydration.	Isolated	Immediate jeopardy to resident health or safety
Make sure all assessments are accurate, coordinated by an RN, done by the right professional, and are signed by the person completing them.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525609	ST MARYS HOME FOR THE AGED	1635 S 21ST STREET
525609	ST MARYS HOME FOR THE AGED	1635 S 21ST STREET
525609	ST MARYS HOME FOR THE AGED	1635 S 21ST STREET
525610	ST MICHAELS EV LUTHERAN HOME	270 NORTH ST, PO BOX 7
525610	ST MICHAELS EV LUTHERAN HOME	270 NORTH ST, PO BOX 7

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

MANITOWOC	WI	54220	(920) 684-7171
MANITOWOC	WI	54220	(920) 684-7171
MANITOWOC	WI	54220	(920) 684-7171
FOUNTAIN CITY	WI	54629	(608) 687-7721
FOUNTAIN CITY	WI	54629	(608) 687-7721

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

01/15/2010	02/02/2010
05/03/2010	05/07/2010
05/03/2010	05/07/2010
01/07/2010	02/05/2010
01/07/2010	02/05/2010

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Pharmacy Service Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies

need to alter treatment significantly, or the resident must be transferred or discharged.		
1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525610	ST MICHAELS EV LUTHERAN HOME	270 NORTH ST, PO BOX 7
525611	PORTAGE CTY HLTH CARE CTR	825 WHITING AVE
525611	PORTAGE CTY HLTH CARE CTR	825 WHITING AVE
525616	MAYVILLE NUR REHAB CTR	305 S CLARK ST
525616	MAYVILLE NUR REHAB CTR	305 S CLARK ST
525616	MAYVILLE NUR REHAB CTR	305 S CLARK ST
525616	MAYVILLE NUR REHAB CTR	305 S CLARK ST
525616	MAYVILLE NUR REHAB CTR	305 S CLARK ST
525616	MAYVILLE NUR REHAB CTR	305 S CLARK ST
525616	MAYVILLE NUR REHAB CTR	305 S CLARK ST

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

FOUNTAIN CITY	WI	54629	(608) 687-7721
STEVENS POINT	WI	54481	(715) 346-1374
STEVENS POINT	WI	54481	(715) 346-1374
MAYVILLE	WI	53050	(920) 387-0354
MAYVILLE	WI	53050	(920) 387-0354
MAYVILLE	WI	53050	(920) 387-0354
MAYVILLE	WI	53050	(920) 387-0354
MAYVILLE	WI	53050	(920) 387-0354
MAYVILLE	WI	53050	(920) 387-0354

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

08/11/2010	08/20/2010
07/23/2009	08/23/2009
11/22/2010	12/22/2010
09/09/2008	10/22/2008
10/22/2008	11/07/2008
10/22/2008	11/07/2008
08/13/2009	09/12/2009
10/27/2009	12/22/2009
12/22/2009	01/19/2010

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Mistreatment Deficiencies
Health	Resident Assessment Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Pharmacy Service Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated	Actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated	Actual harm
Try to resolve each resident's complaints quickly.	Isolated	Minimal harm or potential for actual harm
Let residents give themselves their drugs if they are able.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Make sure that each resident's nutritional needs were met.	Isolated	Actual harm
Make sure that residents are safe from serious medication errors.	Isolated	Immediate jeopardy to resident health or safety

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525616	MAYVILLE NUR REHAB CTR	305 S CLARK ST
525616	MAYVILLE NUR REHAB CTR	305 S CLARK ST
525616	MAYVILLE NUR REHAB CTR	305 S CLARK ST
525616	MAYVILLE NUR REHAB CTR	305 S CLARK ST
525616	MAYVILLE NUR REHAB CTR	305 S CLARK ST
525616	MAYVILLE NUR REHAB CTR	305 S CLARK ST
525616	MAYVILLE NUR REHAB CTR	305 S CLARK ST

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

MAYVILLE	WI	53050	(920) 387-0354
MAYVILLE	WI	53050	(920) 387-0354
MAYVILLE	WI	53050	(920) 387-0354
MAYVILLE	WI	53050	(920) 387-0354
MAYVILLE	WI	53050	(920) 387-0354
MAYVILLE	WI	53050	(920) 387-0354
MAYVILLE	WI	53050	(920) 387-0354

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

12/22/2009	01/19/2010
12/22/2009	01/19/2010
06/09/2010	08/12/2010
06/09/2010	07/14/2010
06/09/2010	08/12/2010
12/07/2010	01/10/2011
12/07/2010	01/10/2011

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Assessment Deficiencies
Health	Pharmacy Service Deficiencies
Health	Pharmacy Service Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Resident Assessment Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Make sure that doctors see a resident's plan of care at every visit and make notes about progress and orders in writing.	Isolated	Minimal harm or potential for actual harm
Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Isolated	Minimal harm or potential for actual harm
Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Isolated	Minimal harm or potential for actual harm
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Make a complete assessment that covers all questions for areas	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525616	MAYVILLE NUR REHAB CTR	305 S CLARK ST
525616	MAYVILLE NUR REHAB CTR	305 S CLARK ST
525616	MAYVILLE NUR REHAB CTR	305 S CLARK ST
525616	MAYVILLE NUR REHAB CTR	305 S CLARK ST
525616	MAYVILLE NUR REHAB CTR	305 S CLARK ST
525616	MAYVILLE NUR REHAB CTR	305 S CLARK ST
525616	MAYVILLE NUR REHAB CTR	305 S CLARK ST
525616	MAYVILLE NUR REHAB CTR	305 S CLARK ST

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

MAYVILLE	WI	53050	(920) 387-0354
MAYVILLE	WI	53050	(920) 387-0354
MAYVILLE	WI	53050	(920) 387-0354
MAYVILLE	WI	53050	(920) 387-0354
MAYVILLE	WI	53050	(920) 387-0354
MAYVILLE	WI	53050	(920) 387-0354
MAYVILLE	WI	53050	(920) 387-0354
MAYVILLE	WI	53050	(920) 387-0354

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

12/07/2010	01/10/2011
12/07/2010	01/10/2011
12/07/2010	01/10/2011
12/07/2010	01/10/2011
12/07/2010	01/10/2011
12/07/2010	01/10/2011
12/07/2010	01/10/2011
12/07/2010	01/10/2011
12/07/2010	01/10/2011

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Assessment Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Administration Deficiencies
Health	Administration Deficiencies
Health	Administration Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Rights Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

that are listed in official regulations.		
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Immediate jeopardy to resident health or safety
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Immediate jeopardy to resident health or safety
1) Review the work of each nurse aide every year; or 2) give regular training for the nurse aides.	Isolated	Minimal harm or potential for actual harm
Have licensed, certified, or registered staff to give needed services.	Pattern	Minimal harm or potential for actual harm
Keep accurate and appropriate medical records.	Pattern	Minimal harm or potential for actual harm
Protect residents from mistreatment, neglect, and/or theft of personal property.	Isolated	Immediate jeopardy to resident health or safety
Make sure each resident has the right to choose activities, schedules and health care	Isolated	Immediate jeopardy to resident health or safety

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525616	MAYVILLE NUR REHAB CTR	305 S CLARK ST
525616	MAYVILLE NUR REHAB CTR	305 S CLARK ST
525616	MAYVILLE NUR REHAB CTR	305 S CLARK ST
525616	MAYVILLE NUR REHAB CTR	305 S CLARK ST
525617	ST PAUL ELDER SERVICES, INC	316 EAST 14TH STREET
525617	ST PAUL ELDER SERVICES, INC	316 EAST 14TH STREET

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

MAYVILLE	WI	53050	(920) 387-0354
MAYVILLE	WI	53050	(920) 387-0354
MAYVILLE	WI	53050	(920) 387-0354
MAYVILLE	WI	53050	(920) 387-0354
KAUKAUNA	WI	54130	(920) 766-6020
KAUKAUNA	WI	54130	(920) 766-6020

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

12/07/2010	01/10/2011
02/24/2011	03/24/2011
02/24/2011	03/24/2011
02/24/2011	03/24/2011
11/09/2009	11/24/2009
11/09/2009	11/24/2009

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Administration Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

schedules and health care according to his or her interests, assessment, and plan of care.		
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Immediate jeopardy to resident health or safety
Make sure that residents with reduced range of motion get proper treatment and services to increase range of motion.	Isolated	Minimal harm or potential for actual harm
Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Pattern	Minimal harm or potential for actual harm
post nurse staffing information.	Widespread	Potential for minimal harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing,	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525617	ST PAUL ELDER SERVICES, INC	316 EAST 14TH STREET
525617	ST PAUL ELDER SERVICES, INC	316 EAST 14TH STREET
525623	NU ROC COMM HLTHCARE	3576A NU ROC LN
525623	NU ROC COMM HLTHCARE	3576A NU ROC LN
525624	GRAND VIEW CARE CTR	620 GRAND VIEW AVE PO BOX 27

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

KAUKAUNA	WI	54130	(920) 766-6020
KAUKAUNA	WI	54130	(920) 766-6020
LAONA	WI	54541	(715) 674-4477
LAONA	WI	54541	(715) 674-4477
BLAIR	WI	54616	(608) 989-2511

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

12/16/2010	01/16/2011
12/16/2010	01/16/2011
07/27/2010	08/25/2010
01/31/2011	02/08/2011
02/13/2008	03/13/2008

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Mistreatment Deficiencies
Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Mistreatment Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.		
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Pattern	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Pattern	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525624	GRAND VIEW CARE CTR	620 GRAND VIEW AVE PO BOX 27
525624	GRAND VIEW CARE CTR	620 GRAND VIEW AVE PO BOX 27
525624	GRAND VIEW CARE CTR	620 GRAND VIEW AVE PO BOX 27
525624	GRAND VIEW CARE CTR	620 GRAND VIEW AVE PO BOX 27
525624	GRAND VIEW CARE CTR	620 GRAND VIEW AVE PO BOX 27
525624	GRAND VIEW CARE CTR	620 GRAND VIEW AVE PO BOX 27
525626	CHRISTIAN COMM HOME	1320 WISCONSIN ST
525627	ASPIRUS PLEASANT VIEW	595 PETERSON DR
525627	ASPIRUS PLEASANT VIEW	595 PETERSON DR

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

BLAIR	WI	54616	(608) 989-2511
BLAIR	WI	54616	(608) 989-2511
BLAIR	WI	54616	(608) 989-2511
BLAIR	WI	54616	(608) 989-2511
BLAIR	WI	54616	(608) 989-2511
BLAIR	WI	54616	(608) 989-2511
HUDSON	WI	54016	(715) 386-9303
PHILLIPS	WI	54555	(715) 339-3113
PHILLIPS	WI	54555	(715) 339-3113

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

02/13/2008	03/13/2008
02/13/2008	03/13/2008
02/13/2008	03/13/2008
09/17/2008	10/17/2008
09/17/2008	10/17/2008
09/17/2008	10/17/2008
08/24/2009	09/14/2009
08/18/2009	09/17/2009
02/01/2011	03/02/2011

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Rights Deficiencies
Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Resident Assessment Deficiencies
Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Mistreatment Deficiencies

residents.		
Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Pattern	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Pattern	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Pattern	Minimal harm or potential for actual harm
Provide needed housekeeping and maintenance.	Pattern	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is safe, easy to use, clean and comfortable.	Pattern	Immediate jeopardy to resident health or safety
Have a program to keep infection from spreading.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525627	ASPIRUS PLEASANT VIEW	595 PETERSON DR
525627	ASPIRUS PLEASANT VIEW	595 PETERSON DR
525629	NEILLSVILLE CARE AND REHAB	216 SUNSET PL
525629	NEILLSVILLE CARE AND REHAB	216 SUNSET PL
525629	NEILLSVILLE CARE AND REHAB	216 SUNSET PL

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

PHILLIPS	WI	54555	(715) 339-3113
PHILLIPS	WI	54555	(715) 339-3113
NEILLSVILLE	WI	54456	(715) 743-5444
NEILLSVILLE	WI	54456	(715) 743-5444
NEILLSVILLE	WI	54456	(715) 743-5444

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

02/01/2011	03/02/2011
02/01/2011	03/02/2011
04/22/2010	05/22/2010
04/22/2010	05/22/2010
04/22/2010	05/22/2010

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Mistreatment Deficiencies
Health	Environmental Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies

neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.		
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Provide enough notice before discharging or transferring a resident.	Pattern	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525629	NEILLSVILLE CARE AND REHAB	216 SUNSET PL
525630	NEW GLARUS HOME	600 2ND AVE
525630	NEW GLARUS HOME	600 2ND AVE
525632	WATER'S EDGE	11040 NORTH STATE RD 77
525632	WATER'S EDGE	11040 NORTH STATE RD 77
525632	WATER'S EDGE	11040 NORTH STATE RD 77

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

NEILLSVILLE	WI	54456	(715) 743-5444
NEW GLARUS	WI	53574	(608) 527-2126
NEW GLARUS	WI	53574	(608) 527-2126
HAYWARD	WI	54843	(715) 934-4321
HAYWARD	WI	54843	(715) 934-4321
HAYWARD	WI	54843	(715) 934-4321

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

04/22/2010	05/22/2010
03/16/2009	04/02/2009
03/16/2009	04/02/2009
04/10/2008	05/02/2008
02/10/2010	03/09/2010
02/10/2010	03/09/2010

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Environmental Deficiencies
Health	Resident Rights Deficiencies
Health	Pharmacy Service Deficiencies
Health	Administration Deficiencies
Health	Resident Assessment Deficiencies
Health	Environmental Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Make sure that the nursing home area is free of dangers that cause accidents.	Pattern	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Immediate jeopardy to resident health or safety
1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated	Immediate jeopardy to resident health or safety
Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525632	WATER'S EDGE	11040 NORTH STATE RD 77
525637	CORNELL AREA CARE CTR	320 N 7TH ST
525637	CORNELL AREA CARE CTR	320 N 7TH ST
525637	CORNELL AREA CARE CTR	320 N 7TH ST
525637	CORNELL AREA CARE CTR	320 N 7TH ST

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

HAYWARD	WI	54843	(715) 934-4321
CORNELL	WI	54732	(715) 239-6288
CORNELL	WI	54732	(715) 239-6288
CORNELL	WI	54732	(715) 239-6288
CORNELL	WI	54732	(715) 239-6288

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

02/10/2010	03/09/2010
01/07/2009	02/06/2009
01/07/2009	02/06/2009
01/07/2009	02/06/2009
04/14/2010	05/14/2010

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies
Health	Pharmacy Service Deficiencies
Health	Pharmacy Service Deficiencies
Health	Resident Rights Deficiencies

accidents.		
Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.	Isolated	Minimal harm or potential for actual harm
Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident,	Isolated	Minimal harm or potential for actual

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525638	PARK VIEW HEALTH CENTER	725 BUTLER AVE
525638	PARK VIEW HEALTH CENTER	725 BUTLER AVE
525638	PARK VIEW HEALTH CENTER	725 BUTLER AVE
525638	PARK VIEW HEALTH CENTER	725 BUTLER AVE

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

OSHKOSH	WI	54901	(920) 237-6300
OSHKOSH	WI	54901	(920) 237-6300
OSHKOSH	WI	54901	(920) 237-6300
OSHKOSH	WI	54901	(920) 237-6300

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

01/16/2009	02/16/2009
09/10/2009	10/10/2009
09/10/2009	10/10/2009
11/10/2009	12/10/2009

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Mistreatment Deficiencies

doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.		harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525638	PARK VIEW HEALTH CENTER	725 BUTLER AVE
525639	ST ELIZABETH NURSING HOME	109 S ATWOOD AVENUE
525639	ST ELIZABETH NURSING HOME	109 S ATWOOD AVENUE
525641	MEMORIAL NURSING AND REHAB CENTER	135 S GIBSON ST
525641	MEMORIAL NURSING AND REHAB CENTER	135 S GIBSON ST

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

OSHKOSH	WI	54901	(920) 237-6300
JANESVILLE	WI	53545	(608) 752-6709
JANESVILLE	WI	53545	(608) 752-6709
MEDFORD	WI	54451	(715) 748-8100
MEDFORD	WI	54451	(715) 748-8100

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

11/10/2009	12/10/2009
02/18/2008	03/14/2008
06/10/2008	06/26/2008
12/22/2010	01/22/2011
12/22/2010	01/22/2011

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Mistreatment Deficiencies
Health	Environmental Deficiencies
Health	Resident Rights Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies

residents.		
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents'	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525643	PLEASANT VIEW NUR HOME	N3150 HWY 81 PO BOX 768
525643	PLEASANT VIEW NUR HOME	N3150 HWY 81 PO BOX 768
525643	PLEASANT VIEW NUR HOME	N3150 HWY 81 PO BOX 768
525646	MANORCARE HEALTH SERVICES-PEWAUKEE	N26 W23977 WATERTOWN RD
525646	MANORCARE HEALTH SERVICES-PEWAUKEE	N26 W23977 WATERTOWN RD
525646	MANORCARE HEALTH SERVICES-PEWAUKEE	N26 W23977 WATERTOWN RD
525646	MANORCARE HEALTH SERVICES-PEWAUKEE	N26 W23977 WATERTOWN RD

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

MONROE	WI	53566	(608) 325-2171
MONROE	WI	53566	(608) 325-2171
MONROE	WI	53566	(608) 325-2171
WAUKESHA	WI	53188	(262) 523-0933
WAUKESHA	WI	53188	(262) 523-0933
WAUKESHA	WI	53188	(262) 523-0933
WAUKESHA	WI	53188	(262) 523-0933

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

04/13/2010	05/04/2010
04/13/2010	05/04/2010
09/22/2010	10/22/2010
02/18/2008	03/18/2008
10/08/2008	11/06/2008
01/23/2009	02/16/2009
01/23/2009	02/16/2009

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Rights Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies

property.		
Keep each resident's personal and medical records private and confidential.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Isolated	Minimal harm or potential for actual harm
Provide services to meet the needs and preferences of each resident.	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525646	MANORCARE HEALTH SERVICES-PEWAUKEE	N26 W23977 WATERTOWN RD
525646	MANORCARE HEALTH SERVICES-PEWAUKEE	N26 W23977 WATERTOWN RD
525646	MANORCARE HEALTH SERVICES-PEWAUKEE	N26 W23977 WATERTOWN RD
525646	MANORCARE HEALTH SERVICES-PEWAUKEE	N26 W23977 WATERTOWN RD
525646	MANORCARE HEALTH SERVICES-PEWAUKEE	N26 W23977 WATERTOWN RD
525646	MANORCARE HEALTH SERVICES-PEWAUKEE	N26 W23977 WATERTOWN RD
525646	MANORCARE HEALTH SERVICES-PEWAUKEE	N26 W23977

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

WAUKESHA	WI	53188	(262) 523-0933
WAUKESHA	WI	53188	(262) 523-0933
WAUKESHA	WI	53188	(262) 523-0933
WAUKESHA	WI	53188	(262) 523-0933
WAUKESHA	WI	53188	(262) 523-0933
WAUKESHA	WI	53188	(262) 523-0933
WAUKESHA	WI	53188	(262) 523-0933

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

01/23/2009	02/16/2009
03/24/2009	04/24/2009
03/24/2009	04/24/2009
03/24/2009	04/24/2009
03/24/2009	04/24/2009
03/24/2009	04/24/2009
03/24/2009	04/24/2009

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Resident Assessment Deficiencies
Health	Pharmacy Service Deficiencies
Health	Mistreatment Deficiencies
Health	Nutrition and Dietary Deficiencies
Health	Quality Care Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Provide social services for related medical problems to help each resident achieve the highest possible quality of life.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Pattern	Minimal harm or potential for actual harm
Make sure that the attending doctor orders special diets.	Isolated	Minimal harm or potential for actual harm
Give or get dental care for each	Isolated	Minimal harm or potential for actual

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

		WATERTOWN RD
525646	MANORCARE HEALTH SERVICES-PEWAUKEE	N26 W23977 WATERTOWN RD
525646	MANORCARE HEALTH SERVICES-PEWAUKEE	N26 W23977 WATERTOWN RD
525646	MANORCARE HEALTH SERVICES-PEWAUKEE	N26 W23977 WATERTOWN RD
525646	MANORCARE HEALTH SERVICES-PEWAUKEE	N26 W23977 WATERTOWN RD
525646	MANORCARE HEALTH SERVICES-PEWAUKEE	N26 W23977 WATERTOWN RD
525646	MANORCARE HEALTH SERVICES-PEWAUKEE	N26 W23977 WATERTOWN RD

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

WAUKESHA	WI	53188	(262) 523-0933
WAUKESHA	WI	53188	(262) 523-0933
WAUKESHA	WI	53188	(262) 523-0933
WAUKESHA	WI	53188	(262) 523-0933
WAUKESHA	WI	53188	(262) 523-0933
WAUKESHA	WI	53188	(262) 523-0933

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

03/24/2009	04/24/2009
11/11/2009	01/01/1900
03/23/2010	04/23/2010
03/23/2010	04/23/2010
03/23/2010	04/23/2010
03/23/2010	04/23/2010

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Resident Assessment Deficiencies
Health	Environmental Deficiencies
Health	Pharmacy Service Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

resident.		harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
1) Make sure that residents who take drugs are not given too many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525646	MANORCARE HEALTH SERVICES-PEWAUKEE	N26 W23977 WATERTOWN RD
525646	MANORCARE HEALTH SERVICES-PEWAUKEE	N26 W23977 WATERTOWN RD
525646	MANORCARE HEALTH SERVICES-PEWAUKEE	N26 W23977 WATERTOWN RD
525646	MANORCARE HEALTH SERVICES-PEWAUKEE	N26 W23977 WATERTOWN RD
525646	MANORCARE HEALTH SERVICES-PEWAUKEE	N26 W23977 WATERTOWN RD
525646	MANORCARE HEALTH SERVICES-PEWAUKEE	N26 W23977 WATERTOWN RD
525646	MANORCARE HEALTH SERVICES-PEWAUKEE	N26 W23977 WATERTOWN RD

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

WAUKESHA	WI	53188	(262) 523-0933
WAUKESHA	WI	53188	(262) 523-0933
WAUKESHA	WI	53188	(262) 523-0933
WAUKESHA	WI	53188	(262) 523-0933
WAUKESHA	WI	53188	(262) 523-0933
WAUKESHA	WI	53188	(262) 523-0933
WAUKESHA	WI	53188	(262) 523-0933

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

03/23/2010	04/23/2010
03/23/2010	04/23/2010
03/23/2010	04/23/2010
03/23/2010	04/23/2010
03/23/2010	04/23/2010
03/23/2010	04/23/2010
03/23/2010	04/23/2010

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Environmental Deficiencies
Health	Administration Deficiencies
Health	Administration Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Pharmacy Service Deficiencies
Health	Quality Care Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

change drugs that cause unwanted effects.		
Have a program to keep infection from spreading.	Widespread	Minimal harm or potential for actual harm
Give or get lab tests to meet the needs of residents.	Isolated	Minimal harm or potential for actual harm
Keep clinical information safe, so that it will not be lost, destroyed or used by the wrong person.	Pattern	Potential for minimal harm
Provide activities to meet the needs of each resident.	Pattern	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Pattern	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525646	MANORCARE HEALTH SERVICES-PEWAUKEE	N26 W23977 WATERTOWN RD
525646	MANORCARE HEALTH SERVICES-PEWAUKEE	N26 W23977 WATERTOWN RD
525646	MANORCARE HEALTH SERVICES-PEWAUKEE	N26 W23977 WATERTOWN RD
525648	BARRON CARE AND REHAB	660 E BIRCH AVE
525653	VIRGINIA HIGHLANDS HLTH AND REHAB	W173 N10915 BERNIES WAY

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

WAUKESHA	WI	53188	(262) 523-0933
WAUKESHA	WI	53188	(262) 523-0933
WAUKESHA	WI	53188	(262) 523-0933
BARRON	WI	54812	(715) 537-5643
GERMANTOWN	WI	53022	(262) 509-3300

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

05/06/2010	05/21/2010
05/06/2010	05/21/2010
05/06/2010	05/21/2010
07/29/2009	08/29/2009
07/15/2009	08/18/2009

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Administration Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
post nurse staffing information.	Pattern	Potential for minimal harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Actual harm
Tell each resident who can get Medicaid benefits about 1) which items and services Medicaid covers and which the resident must pay for; or 2) how to apply	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525653	VIRGINIA HIGHLANDS HLTH AND REHAB	W173 N10915 BERNIES WAY
525653	VIRGINIA HIGHLANDS HLTH AND REHAB	W173 N10915 BERNIES WAY
525653	VIRGINIA HIGHLANDS HLTH AND REHAB	W173 N10915 BERNIES WAY
525653	VIRGINIA HIGHLANDS HLTH AND REHAB	W173 N10915 BERNIES WAY
525653	VIRGINIA HIGHLANDS HLTH AND REHAB	W173 N10915 BERNIES WAY
525653	VIRGINIA HIGHLANDS HLTH AND REHAB	W173 N10915 BERNIES WAY

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

GERMANTOWN	WI	53022	(262) 509-3300
GERMANTOWN	WI	53022	(262) 509-3300
GERMANTOWN	WI	53022	(262) 509-3300
GERMANTOWN	WI	53022	(262) 509-3300
GERMANTOWN	WI	53022	(262) 509-3300
GERMANTOWN	WI	53022	(262) 509-3300

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

07/15/2009	08/18/2009
07/15/2009	08/18/2009
07/15/2009	08/18/2009
07/15/2009	08/18/2009
07/15/2009	08/18/2009
07/20/2010	08/05/2010

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Mistreatment Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

for Medicaid, along with the names and addresses of State groups that can help.		
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525653	VIRGINIA HIGHLANDS HLTH AND REHAB	W173 N10915 BERNIES WAY
525653	VIRGINIA HIGHLANDS HLTH AND REHAB	W173 N10915 BERNIES WAY
525653	VIRGINIA HIGHLANDS HLTH AND REHAB	W173 N10915 BERNIES WAY
525655	FOND DU LAC LUTH HOME	244 N MACY ST
525656	FOUR WINDS MANOR	303 S JEFFERSON ST
525656	FOUR WINDS MANOR	303 S JEFFERSON ST
525659	GRANDE PRAIRIE HLTH REHAB CTR	10330 PRAIRIE RIDGE BLVD

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

GERMANTOWN	WI	53022	(262) 509-3300
GERMANTOWN	WI	53022	(262) 509-3300
GERMANTOWN	WI	53022	(262) 509-3300
FOND DU LAC	WI	54935	(920) 921-9520
VERONA	WI	53593	(608) 845-6465
VERONA	WI	53593	(608) 845-6465
PLEASANT PRAIRIE	WI	53158	(262) 612-2800

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

07/20/2010	08/05/2010
11/23/2010	12/17/2010
11/23/2010	12/17/2010
08/30/2010	09/15/2010
12/07/2009	01/06/2010
12/07/2009	01/06/2010
06/04/2009	06/24/2009

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Mistreatment Deficiencies
Health	Resident Rights Deficiencies
Health	Environmental Deficiencies
Health	Pharmacy Service Deficiencies
Health	Resident Rights Deficiencies
Health	Nutrition and Dietary Deficiencies
Health	Resident Rights Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

of residents and theft of residents' property.		
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Make sure each resident has the right to choose activities, schedules and health care according to his or her interests, assessment, and plan of care.	Pattern	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Properly mark drugs and other similar products.	Isolated	Minimal harm or potential for actual harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern	Minimal harm or potential for actual harm
Store, cook, and give out food in a safe and clean way.	Widespread	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if:	Isolated	Immediate jeopardy to resident health or safety

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525659	GRANDE PRAIRIE HLTH REHAB CTR	10330 PRAIRIE RIDGE BLVD
525659	GRANDE PRAIRIE HLTH REHAB CTR	10330 PRAIRIE RIDGE BLVD
525659	GRANDE PRAIRIE HLTH REHAB CTR	10330 PRAIRIE RIDGE BLVD
525659	GRANDE PRAIRIE HLTH REHAB CTR	10330 PRAIRIE RIDGE BLVD
525659	GRANDE PRAIRIE HLTH REHAB CTR	10330 PRAIRIE RIDGE BLVD
525659	GRANDE PRAIRIE HLTH REHAB CTR	10330 PRAIRIE RIDGE

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

PLEASANT PRAIRIE	WI	53158	(262) 612-2800
PLEASANT PRAIRIE	WI	53158	(262) 612-2800
PLEASANT PRAIRIE	WI	53158	(262) 612-2800
PLEASANT PRAIRIE	WI	53158	(262) 612-2800
PLEASANT PRAIRIE	WI	53158	(262) 612-2800
PLEASANT	WI	53158	(262) 612-2800

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

06/04/2009	06/24/2009
06/04/2009	06/04/2009
09/02/2009	09/08/2009
01/25/2010	01/26/2010
03/25/2010	04/25/2010
06/29/2010	07/02/2010

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Pharmacy Service Deficiencies
Health	Mistreatment Deficiencies
Health	Nutrition and Dietary Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies

the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.		
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Make sure that residents are safe from serious medication errors.	Isolated	Immediate jeopardy to resident health or safety
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Prepare food that is nutritional, appetizing, tasty, attractive, well-cooked, and at the right temperature.	Isolated	Minimal harm or potential for actual harm
Give each resident enough fluids to keep them healthy and prevent dehydration.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no	Isolated	Minimal harm or potential for actual

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

		BLVD
525659	GRANDE PRAIRIE HLTH REHAB CTR	10330 PRAIRIE RIDGE BLVD
525659	GRANDE PRAIRIE HLTH REHAB CTR	10330 PRAIRIE RIDGE BLVD
525659	GRANDE PRAIRIE HLTH REHAB CTR	10330 PRAIRIE RIDGE BLVD
525661	WOODLANDS OF GILLETT	330 ROBIN HOOD LN
525661	WOODLANDS OF GILLETT	330 ROBIN HOOD LN

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

PRAIRIE			
PLEASANT PRAIRIE	WI	53158	(262) 612-2800
PLEASANT PRAIRIE	WI	53158	(262) 612-2800
PLEASANT PRAIRIE	WI	53158	(262) 612-2800
GILLETT	WI	54124	(920) 855-2136
GILLETT	WI	54124	(920) 855-2136

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

06/29/2010	07/02/2010
06/29/2010	07/02/2010
06/29/2010	07/02/2010
10/29/2008	11/14/2008
12/08/2009	12/18/2009

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.		harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525661	WOODLANDS OF GILLETT	330 ROBIN HOOD LN
525662	MORROW MEMORIAL HOME	331 S WATER ST
525662	MORROW MEMORIAL HOME	331 S WATER ST
525662	MORROW MEMORIAL HOME	331 S WATER ST
525662	MORROW MEMORIAL HOME	331 S WATER ST

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

GILLETT	WI	54124	(920) 855-2136
SPARTA	WI	54656	(608) 269-3168
SPARTA	WI	54656	(608) 269-3168
SPARTA	WI	54656	(608) 269-3168
SPARTA	WI	54656	(608) 269-3168

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

12/08/2009	12/18/2009
03/05/2008	04/05/2008
03/05/2008	04/05/2008
03/05/2008	04/05/2008
03/05/2008	04/05/2008

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Mistreatment Deficiencies
Health	Resident Rights Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Assessment Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525662	MORROW MEMORIAL HOME	331 S WATER ST
525662	MORROW MEMORIAL HOME	331 S WATER ST
525662	MORROW MEMORIAL HOME	331 S WATER ST
525662	MORROW MEMORIAL HOME	331 S WATER ST
525662	MORROW MEMORIAL HOME	331 S WATER ST
525662	MORROW MEMORIAL HOME	331 S WATER ST
525662	MORROW MEMORIAL HOME	331 S WATER ST

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

SPARTA	WI	54656	(608) 269-3168
SPARTA	WI	54656	(608) 269-3168
SPARTA	WI	54656	(608) 269-3168
SPARTA	WI	54656	(608) 269-3168
SPARTA	WI	54656	(608) 269-3168
SPARTA	WI	54656	(608) 269-3168
SPARTA	WI	54656	(608) 269-3168

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

03/05/2008	04/05/2008
07/23/2008	08/23/2008
07/23/2008	08/23/2008
05/27/2009	06/24/2009
05/27/2009	08/07/2009
05/27/2009	06/24/2009
05/27/2009	08/07/2009

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Environmental Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Assessment Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Have a program to keep infection from spreading.	Isolated	Minimal harm or potential for actual harm
Protect residents from mistreatment, neglect, and/or theft of personal property.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Listen to the resident or family groups or act on their complaints or suggestions.	Pattern	Potential for minimal harm
1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Immediate jeopardy to resident health or safety
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525662	MORROW MEMORIAL HOME	331 S WATER ST
525662	MORROW MEMORIAL HOME	331 S WATER ST
525662	MORROW MEMORIAL HOME	331 S WATER ST
525662	MORROW MEMORIAL HOME	331 S WATER ST
525662	MORROW MEMORIAL HOME	331 S WATER ST
525662	MORROW MEMORIAL HOME	331 S WATER ST
525663	PREMIER REHAB AND SKILLED NURSING	2121 PIONEER DR

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

SPARTA	WI	54656	(608) 269-3168
SPARTA	WI	54656	(608) 269-3168
SPARTA	WI	54656	(608) 269-3168
SPARTA	WI	54656	(608) 269-3168
SPARTA	WI	54656	(608) 269-3168
SPARTA	WI	54656	(608) 269-3168
BELOIT	WI	53511	(608) 365-9526

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

05/27/2009	08/07/2009
05/27/2009	06/24/2009
05/27/2009	06/24/2009
08/07/2009	08/31/2009
08/07/2009	08/31/2009
08/07/2009	08/31/2009
01/07/2008	02/07/2008

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Pharmacy Service Deficiencies
Health	Environmental Deficiencies
Health	Administration Deficiencies
Health	Administration Deficiencies
Health	Environmental Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Rights Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.		
Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Isolated	Minimal harm or potential for actual harm
Keep all essential equipment working safely.	Pattern	Minimal harm or potential for actual harm
Make sure that nurse aides show they have the skills to be able to care for residents.	Pattern	Minimal harm or potential for actual harm
Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if:	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525663	PREMIER REHAB AND SKILLED NURSING	2121 PIONEER DR
525663	PREMIER REHAB AND SKILLED NURSING	2121 PIONEER DR
525663	PREMIER REHAB AND SKILLED NURSING	2121 PIONEER DR
525663	PREMIER REHAB AND SKILLED NURSING	2121 PIONEER DR
525663	PREMIER REHAB AND SKILLED NURSING	2121 PIONEER DR

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

BELOIT	WI	53511	(608) 365-9526
BELOIT	WI	53511	(608) 365-9526
BELOIT	WI	53511	(608) 365-9526
BELOIT	WI	53511	(608) 365-9526
BELOIT	WI	53511	(608) 365-9526

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

01/07/2008	02/07/2008
01/07/2008	02/07/2008
03/11/2008	04/11/2008
03/11/2008	04/11/2008
03/26/2009	04/26/2009

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Pharmacy Service Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies

the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.		
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Actual harm
Give each resident enough fluids to keep them healthy and prevent dehydration.	Isolated	Immediate jeopardy to resident health or safety
Help and prepare each resident	Isolated	Minimal harm or potential for actual

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525663	PREMIER REHAB AND SKILLED NURSING	2121 PIONEER DR
525664	HAMILTON MEMORIAL HOME	1 HAMILTON DR
525664	HAMILTON MEMORIAL HOME	1 HAMILTON DR
525664	HAMILTON MEMORIAL HOME	1 HAMILTON DR
525664	HAMILTON MEMORIAL HOME	1 HAMILTON DR
525664	HAMILTON MEMORIAL HOME	1 HAMILTON DR
525668	HIGHLANDS AT NEWCASTLE PL	12600 N PORT WASHINGTON RD #300

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

BELOIT	WI	53511	(608) 365-9526
TWO RIVERS	WI	54241	(920) 793-2261
TWO RIVERS	WI	54241	(920) 793-2261
TWO RIVERS	WI	54241	(920) 793-2261
TWO RIVERS	WI	54241	(920) 793-2261
TWO RIVERS	WI	54241	(920) 793-2261
MEQUON	WI	53092	(262) 387-8850

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

09/01/2009	09/30/2009
09/23/2008	10/24/2008
09/23/2008	10/24/2008
07/16/2009	08/27/2009
07/16/2009	08/16/2009
07/16/2009	08/16/2009
10/05/2009	11/05/2009

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Assessment Deficiencies
Health	Resident Rights Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

for a safe and easy discharge and transfer from the nursing home.		harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Actual harm
Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated	Actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525668	HIGHLANDS AT NEWCASTLE PL	12600 N PORT WASHINGTON RD #300
525668	HIGHLANDS AT NEWCASTLE PL	12600 N PORT WASHINGTON RD #300
525668	HIGHLANDS AT NEWCASTLE PL	12600 N PORT WASHINGTON RD #300
525668	HIGHLANDS AT NEWCASTLE PL	12600 N PORT WASHINGTON RD #300
525668	HIGHLANDS AT NEWCASTLE PL	12600 N PORT WASHINGTON RD #300

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

MEQUON	WI	53092	(262) 387-8850
MEQUON	WI	53092	(262) 387-8850
MEQUON	WI	53092	(262) 387-8850
MEQUON	WI	53092	(262) 387-8850
MEQUON	WI	53092	(262) 387-8850

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

10/05/2009	11/05/2009
10/05/2009	11/05/2009
10/05/2009	11/05/2009
10/05/2009	11/05/2009
07/14/2010	07/26/2010

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Assessment Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies

major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.		
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525668	HIGHLANDS AT NEWCASTLE PL	12600 N PORT WASHINGTON RD #300
525668	HIGHLANDS AT NEWCASTLE PL	12600 N PORT WASHINGTON RD #300
525669	BECKER SHOOP CENTER	6101 16TH ST
525669	BECKER SHOOP CENTER	6101 16TH ST
525669	BECKER SHOOP CENTER	6101 16TH ST
525669	BECKER SHOOP CENTER	6101 16TH ST

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

MEQUON	WI	53092	(262) 387-8850
MEQUON	WI	53092	(262) 387-8850
RACINE	WI	53406	(262) 637-7486
RACINE	WI	53406	(262) 637-7486
RACINE	WI	53406	(262) 637-7486
RACINE	WI	53406	(262) 637-7486

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

10/20/2010	11/20/2010
10/20/2010	11/20/2010
07/15/2009	08/15/2009
09/15/2010	10/23/2010
09/15/2010	10/23/2010
09/15/2010	10/23/2010

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Environmental Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Assessment Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Widespread	Potential for minimal harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Develop a complete care plan	Isolated	Minimal harm or potential for actual

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525669	BECKER SHOOP CENTER	6101 16TH ST
525670	WOODLANDS OF OCONTO	101 FIRST ST
525670	WOODLANDS OF OCONTO	101 FIRST ST
525670	WOODLANDS OF OCONTO	101 FIRST ST
525670	WOODLANDS OF OCONTO	101 FIRST ST
525670	WOODLANDS OF OCONTO	101 FIRST ST

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

RACINE	WI	53406	(262) 637-7486
OCONTO	WI	54153	(920) 834-4575
OCONTO	WI	54153	(920) 834-4575
OCONTO	WI	54153	(920) 834-4575
OCONTO	WI	54153	(920) 834-4575
OCONTO	WI	54153	(920) 834-4575

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

09/15/2010	10/23/2010
05/19/2008	06/05/2008
05/19/2008	06/05/2008
08/19/2009	08/19/2009
09/21/2009	09/25/2009
09/21/2009	09/25/2009

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies

that meets all of a resident's needs, with timetables and actions that can be measured.		harm
Make sure that residents receive treatment/services to continue to be able to care for themselves, unless a change is unavoidable.	Isolated	Minimal harm or potential for actual harm
Make sure that each resident's nutritional needs were met.	Isolated	Actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Pattern	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525670	WOODLANDS OF OCONTO	101 FIRST ST
525670	WOODLANDS OF OCONTO	101 FIRST ST
525670	WOODLANDS OF OCONTO	101 FIRST ST
525670	WOODLANDS OF OCONTO	101 FIRST ST
525672	KNAPP HAVEN NURSING HOME	725 KNAPP ST
525672	KNAPP HAVEN NURSING HOME	725 KNAPP ST
525673	SPOONER HEALTH SYSTEM	819 ASH ST
525673	SPOONER HEALTH SYSTEM	819 ASH ST
525673	SPOONER HEALTH SYSTEM	819 ASH ST

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

OCONTO	WI	54153	(920) 834-4575
OCONTO	WI	54153	(920) 834-4575
OCONTO	WI	54153	(920) 834-4575
OCONTO	WI	54153	(920) 834-4575
CHETEK	WI	54728	(715) 924-4891
CHETEK	WI	54728	(715) 924-4891
SPOONER	WI	54801	(715) 635-2111
SPOONER	WI	54801	(715) 635-2111
SPOONER	WI	54801	(715) 635-2111

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

09/21/2009	09/25/2009
09/21/2009	09/25/2009
09/21/2009	09/25/2009
09/21/2009	09/25/2009
02/05/2009	02/19/2009
02/05/2009	02/19/2009
06/01/2010	06/24/2010
06/01/2010	06/24/2010
06/01/2010	06/24/2010

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Administration Deficiencies
Health	Administration Deficiencies
Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies
Health	Resident Assessment Deficiencies
Health	Quality Care Deficiencies
Health	Administration Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Pattern	Minimal harm or potential for actual harm
Make sure that nurse aides show they have the skills to be able to care for residents.	Isolated	Minimal harm or potential for actual harm
Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Pattern	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Minimal harm or potential for actual harm
Keep accurate and appropriate medical records.	Pattern	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525673	SPOONER HEALTH SYSTEM	819 ASH ST
525673	SPOONER HEALTH SYSTEM	819 ASH ST
525674	GILMAN CARE CENTER, LLC	600 W HICKORY ST
525674	GILMAN CARE CENTER, LLC	600 W HICKORY ST
525674	GILMAN CARE CENTER, LLC	600 W HICKORY ST
525674	GILMAN CARE CENTER, LLC	600 W HICKORY ST
525674	GILMAN CARE CENTER, LLC	600 W HICKORY ST
525674	GILMAN CARE CENTER, LLC	600 W HICKORY ST

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

SPOONER	WI	54801	(715) 635-2111
SPOONER	WI	54801	(715) 635-2111
GILMAN	WI	54433	(715) 447-8217
GILMAN	WI	54433	(715) 447-8217
GILMAN	WI	54433	(715) 447-8217
GILMAN	WI	54433	(715) 447-8217
GILMAN	WI	54433	(715) 447-8217

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

06/01/2010	06/24/2010
07/28/2010	08/10/2010
11/25/2008	11/26/2008
11/25/2008	12/11/2008
11/25/2008	12/25/2008
04/28/2009	05/29/2009
04/28/2009	05/29/2009

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Administration Deficiencies
Health	Environmental Deficiencies
Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

medical records.		harm
Keep medical records for the length of time that is required.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Pattern	Immediate jeopardy to resident health or safety
Have enough nurses to care for every resident in a way that maximizes the resident's well	Widespread	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525674	GILMAN CARE CENTER, LLC	600 W HICKORY ST
525674	GILMAN CARE CENTER, LLC	600 W HICKORY ST
525674	GILMAN CARE CENTER, LLC	600 W HICKORY ST
525674	GILMAN CARE CENTER, LLC	600 W HICKORY ST
525674	GILMAN CARE CENTER, LLC	600 W HICKORY ST
525674	GILMAN CARE CENTER, LLC	600 W HICKORY ST
525678	AVANTI HEALTH AND REHABILITATION CENTER, LLC	9969 OLD HWY 70 RD

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

GILMAN	WI	54433	(715) 447-8217
GILMAN	WI	54433	(715) 447-8217
GILMAN	WI	54433	(715) 447-8217
GILMAN	WI	54433	(715) 447-8217
GILMAN	WI	54433	(715) 447-8217
GILMAN	WI	54433	(715) 447-8217
MINOCQUA	WI	54548	(715) 356-8888

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

04/28/2009	05/16/2009
04/28/2009	04/30/2009
04/28/2009	05/13/2009
04/28/2009	05/28/2009
06/03/2010	06/11/2010
10/26/2010	11/11/2010
02/03/2009	03/01/2009

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Administration Deficiencies
Health	Administration Deficiencies
Health	Resident Assessment Deficiencies
Health	Resident Rights Deficiencies
Health	Environmental Deficiencies
Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies

being.		
post nurse staffing information.	Pattern	Potential for minimal harm
1) Review the work of each nurse aide every year; or 2) give regular training for the nurse aides.	Pattern	Potential for minimal harm
Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Pattern	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Immediate jeopardy to resident health or safety
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if:	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

	CENTER, LLC	
525678	AVANTI HEALTH AND REHABILITATION CENTER, LLC	9969 OLD HWY 70 RD
525678	AVANTI HEALTH AND REHABILITATION CENTER, LLC	9969 OLD HWY 70 RD
525678	AVANTI HEALTH AND REHABILITATION CENTER, LLC	9969 OLD HWY 70 RD
525678	AVANTI HEALTH AND REHABILITATION CENTER, LLC	9969 OLD HWY 70 RD
525678	AVANTI HEALTH AND REHABILITATION CENTER, LLC	9969 OLD HWY 70 RD
525678	AVANTI HEALTH AND REHABILITATION	9969 OLD HWY 70 RD

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

MINOCQUA	WI	54548	(715) 356-8888
MINOCQUA	WI	54548	(715) 356-8888
MINOCQUA	WI	54548	(715) 356-8888
MINOCQUA	WI	54548	(715) 356-8888
MINOCQUA	WI	54548	(715) 356-8888
MINOCQUA	WI	54548	(715) 356-8888

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

02/03/2009	03/01/2009
06/09/2010	06/17/2010
06/09/2010	06/17/2010
09/29/2010	10/25/2010
09/29/2010	10/13/2010
09/29/2010	10/13/2010

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Resident Rights Deficiencies
Health	Nutrition and Dietary Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies

doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.		harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Provide services to meet the needs and preferences of each resident.	Isolated	Minimal harm or potential for actual harm
Store, cook, and give out food in a safe and clean way.	Pattern	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Pattern	Minimal harm or potential for actual harm
Write and use policies that forbid	Pattern	Minimal harm or potential for actual

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

	CENTER, LLC	
525678	AVANTI HEALTH AND REHABILITATION CENTER, LLC	9969 OLD HWY 70 RD
525678	AVANTI HEALTH AND REHABILITATION CENTER, LLC	9969 OLD HWY 70 RD
525678	AVANTI HEALTH AND REHABILITATION CENTER, LLC	9969 OLD HWY 70 RD
525678	AVANTI HEALTH AND REHABILITATION CENTER, LLC	9969 OLD HWY 70 RD
525678	AVANTI HEALTH AND REHABILITATION CENTER, LLC	9969 OLD HWY 70 RD
525681	NAZARETH HEALTH AND REHAB CENTER	814 JACKSON ST

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

MINOCQUA	WI	54548	(715) 356-8888
MINOCQUA	WI	54548	(715) 356-8888
MINOCQUA	WI	54548	(715) 356-8888
MINOCQUA	WI	54548	(715) 356-8888
MINOCQUA	WI	54548	(715) 356-8888
STOUGHTON	WI	53589	(608) 873-6448

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

09/29/2010	10/28/2010
12/29/2010	01/17/2011
12/29/2010	01/17/2011
12/29/2010	01/17/2011
12/29/2010	01/17/2011
06/25/2008	07/25/2008

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Rights Deficiencies
Health	Mistreatment Deficiencies
Health	Environmental Deficiencies
Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies
Health	Environmental Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

mistreatment, neglect and abuse of residents and theft of residents' property.		harm
Provide care in a way that keeps or builds each resident's dignity and self respect.	Pattern	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Have a program to keep infection from spreading.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Pattern	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525681	NAZARETH HEALTH AND REHAB CENTER	814 JACKSON ST
525681	NAZARETH HEALTH AND REHAB CENTER	814 JACKSON ST
525681	NAZARETH HEALTH AND REHAB CENTER	814 JACKSON ST
525681	NAZARETH HEALTH AND REHAB CENTER	814 JACKSON ST
525681	NAZARETH HEALTH AND REHAB CENTER	814 JACKSON ST
525681	NAZARETH HEALTH AND REHAB CENTER	814 JACKSON ST
525681	NAZARETH HEALTH AND REHAB CENTER	814 JACKSON ST

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

STOUGHTON	WI	53589	(608) 873-6448
STOUGHTON	WI	53589	(608) 873-6448
STOUGHTON	WI	53589	(608) 873-6448
STOUGHTON	WI	53589	(608) 873-6448
STOUGHTON	WI	53589	(608) 873-6448
STOUGHTON	WI	53589	(608) 873-6448
STOUGHTON	WI	53589	(608) 873-6448

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

03/04/2010	03/31/2010
03/04/2010	03/31/2010
06/21/2010	07/08/2010
06/21/2010	07/08/2010
12/09/2010	01/07/2011
12/09/2010	01/07/2011
12/09/2010	01/07/2011

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Environmental Deficiencies
Health	Administration Deficiencies
Health	Quality Care Deficiencies
Health	Pharmacy Service Deficiencies
Health	Quality Care Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm
Have enough nurses to care for every resident in a way that maximizes the resident's well being.	Pattern	Minimal harm or potential for actual harm
Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Pattern	Minimal harm or potential for actual harm
Give residents proper treatment	Isolated	Minimal harm or potential for actual

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525682	SARAH CHUDNOW CAMPUS	10995 N MARKET ST
525682	SARAH CHUDNOW CAMPUS	10995 N MARKET ST
525684	GOLDEN LIVINGCENTER-THREE OAKS	209 WILDERNESS VIEW DRIVE
525684	GOLDEN LIVINGCENTER-THREE OAKS	209 WILDERNESS VIEW DRIVE
525684	GOLDEN LIVINGCENTER-THREE OAKS	209 WILDERNESS VIEW DRIVE
525684	GOLDEN LIVINGCENTER-THREE OAKS	209 WILDERNESS VIEW DRIVE

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

MEQUON	WI	53092	(262) 478-1501
MEQUON	WI	53092	(262) 478-1501
MARSHFIELD	WI	54449	(715) 389-6000
MARSHFIELD	WI	54449	(715) 389-6000
MARSHFIELD	WI	54449	(715) 389-6000
MARSHFIELD	WI	54449	(715) 389-6000

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

05/21/2008	07/02/2008
03/05/2009	04/05/2009
01/02/2008	02/02/2008
07/08/2008	08/08/2008
11/11/2009	12/11/2009
05/05/2010	06/05/2010

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Pharmacy Service Deficiencies
Health	Quality Care Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

to prevent new bed (pressure) sores or heal existing bed sores.		harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Give professional services that meet a professional standard of quality.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Properly mark drugs and other similar products.	Isolated	Minimal harm or potential for actual harm
Give professional services that follow each resident's written care	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525684	GOLDEN LIVINGCENTER-THREE OAKS	209 WILDERNESS VIEW DRIVE
525684	GOLDEN LIVINGCENTER-THREE OAKS	209 WILDERNESS VIEW DRIVE
525685	PLYMOUTH CARE CENTER, LLC	916 E CLIFFORD ST
525685	PLYMOUTH CARE CENTER, LLC	916 E CLIFFORD ST
525685	PLYMOUTH CARE CENTER, LLC	916 E CLIFFORD ST

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

MARSHFIELD	WI	54449	(715) 389-6000
MARSHFIELD	WI	54449	(715) 389-6000
PLYMOUTH	WI	53073	(920) 893-4777
PLYMOUTH	WI	53073	(920) 893-4777
PLYMOUTH	WI	53073	(920) 893-4777

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

02/03/2011	03/03/2011
02/03/2011	03/03/2011
03/18/2009	04/18/2009
09/23/2009	10/22/2009
09/23/2009	10/22/2009

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Resident Rights Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

plan.		
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Help and prepare each resident for a safe and easy discharge and transfer from the nursing home.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Pattern	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Pattern	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525685	PLYMOUTH CARE CENTER, LLC	916 E CLIFFORD ST
525685	PLYMOUTH CARE CENTER, LLC	916 E CLIFFORD ST
525685	PLYMOUTH CARE CENTER, LLC	916 E CLIFFORD ST
525685	PLYMOUTH CARE CENTER, LLC	916 E CLIFFORD ST
525686	MUSKEGO HEALTH CARE CENTER	S77 W18690 JANESVILLE RD
525692	OAKWOOD VILLAGE EAST HEALTH AND REHAB CENTER	5833 AMERICAN PARKWAY
525692	OAKWOOD VILLAGE EAST HEALTH AND REHAB CENTER	5833 AMERICAN PARKWAY
525692	OAKWOOD VILLAGE EAST HEALTH AND REHAB CENTER	5833 AMERICAN PARKWAY

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

PLYMOUTH	WI	53073	(920) 893-4777
PLYMOUTH	WI	53073	(920) 893-4777
PLYMOUTH	WI	53073	(920) 893-4777
PLYMOUTH	WI	53073	(920) 893-4777
MUSKEGO	WI	53150	(262) 679-0246
MADISON	WI	53718	(608) 230-4000
MADISON	WI	53718	(608) 230-4000
MADISON	WI	53718	(608) 230-4000

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

11/11/2010	12/10/2010
11/11/2010	12/10/2010
11/11/2010	12/10/2010
11/11/2010	12/10/2010
05/11/2009	05/21/2009
08/25/2008	10/09/2008
08/25/2008	10/09/2008
08/25/2008	10/09/2008

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Pharmacy Service Deficiencies
Health	Administration Deficiencies
Health	Administration Deficiencies
Health	Mistreatment Deficiencies
Health	Nutrition and Dietary Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Pharmacy Service Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Have drugs and other similar products available, which are needed every day and in emergencies, and give them out properly.	Pattern	Minimal harm or potential for actual harm
Quickly tell the resident's doctor the results of lab tests.	Isolated	Minimal harm or potential for actual harm
Keep accurate and appropriate medical records.	Pattern	Potential for minimal harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Store, cook, and give out food in a safe and clean way.	Widespread	Minimal harm or potential for actual harm
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Minimal harm or potential for actual harm
Give each resident enough fluids to keep them healthy and prevent dehydration.	Isolated	Actual harm
1) Make sure that residents who take drugs are not given too	Isolated	Actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525692	OAKWOOD VILLAGE EAST HEALTH AND REHAB CENTER	5833 AMERICAN PARKWAY
525692	OAKWOOD VILLAGE EAST HEALTH AND REHAB CENTER	5833 AMERICAN PARKWAY
525692	OAKWOOD VILLAGE EAST HEALTH AND REHAB CENTER	5833 AMERICAN PARKWAY
525693	BROWN CTY COMM TREATMENT CTR-BAYSHORE VILLAGE	3150 GERSHWIN DRIVE
525693	BROWN CTY COMM TREATMENT CTR-BAYSHORE VILLAGE	3150 GERSHWIN DRIVE
525693	BROWN CTY COMM TREATMENT CTR-BAYSHORE VILLAGE	3150 GERSHWIN DRIVE
525693	BROWN CTY COMM TREATMENT CTR-	3150 GERSHWIN

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

MADISON	WI	53718	(608) 230-4000
MADISON	WI	53718	(608) 230-4000
MADISON	WI	53718	(608) 230-4000
GREEN BAY	WI	54311	(920) 391-4700
GREEN BAY	WI	54311	(920) 391-4700
GREEN BAY	WI	54311	(920) 391-4700
GREEN BAY	WI	54311	(920) 391-4700

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

08/25/2008	10/09/2008
08/25/2008	10/09/2008
02/15/2011	03/15/2011
07/15/2009	08/15/2009
07/15/2009	08/15/2009
06/08/2010	07/08/2010
06/08/2010	07/08/2010

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Nutrition and Dietary Deficiencies
Health	Administration Deficiencies
Health	Administration Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies

many doses or for too long; 2) make sure that the use of drugs is carefully watched; or 3) stop or change drugs that cause unwanted effects.		
Store, cook, and give out food in a safe and clean way.	Pattern	Minimal harm or potential for actual harm
Give or get lab tests to meet the needs of residents.	Isolated	Minimal harm or potential for actual harm
Keep accurate and appropriate medical records.	Pattern	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm
Make sure that residents who	Isolated	Minimal harm or potential for actual

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

	BAYSHORE VILLAGE	DRIVE
525693	BROWN CTY COMM TREATMENT CTR-BAYSHORE VILLAGE	3150 GERSHWIN DRIVE
525693	BROWN CTY COMM TREATMENT CTR-BAYSHORE VILLAGE	3150 GERSHWIN DRIVE
525694	DALLAS CARE AND REHAB	104 E DALLAS ST BOX 220
525694	DALLAS CARE AND REHAB	104 E DALLAS ST BOX 220

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

GREEN BAY	WI	54311	(920) 391-4700
GREEN BAY	WI	54311	(920) 391-4700
DALLAS	WI	54733	(715) 837-1222
DALLAS	WI	54733	(715) 837-1222

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

06/08/2010	07/08/2010
09/15/2010	10/15/2010
05/27/2009	07/12/2009
05/27/2009	07/09/2009

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Assessment Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

cannot care for themselves receive help with eating/drinking, grooming and hygiene.		harm
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Pattern	Minimal harm or potential for actual harm
Immediately tell the resident, doctor, and a family member if: the resident is injured, there is a major change in resident's physical/mental health, there is a need to alter treatment significantly, or the resident must be transferred or discharged.	Isolated	Minimal harm or potential for actual harm
1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Pattern	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525694	DALLAS CARE AND REHAB	104 E DALLAS ST BOX 220
525694	DALLAS CARE AND REHAB	104 E DALLAS ST BOX 220
525694	DALLAS CARE AND REHAB	104 E DALLAS ST BOX 220
525694	DALLAS CARE AND REHAB	104 E DALLAS ST BOX 220
525694	DALLAS CARE AND REHAB	104 E DALLAS ST BOX 220
525694	DALLAS CARE AND REHAB	104 E DALLAS ST BOX 220
525694	DALLAS CARE AND REHAB	104 E DALLAS ST BOX 220
525694	DALLAS CARE AND REHAB	104 E DALLAS ST BOX 220
525694	DALLAS CARE AND REHAB	104 E DALLAS ST BOX 220

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

DALLAS	WI	54733	(715) 837-1222
DALLAS	WI	54733	(715) 837-1222
DALLAS	WI	54733	(715) 837-1222
DALLAS	WI	54733	(715) 837-1222
DALLAS	WI	54733	(715) 837-1222
DALLAS	WI	54733	(715) 837-1222
DALLAS	WI	54733	(715) 837-1222
DALLAS	WI	54733	(715) 837-1222
DALLAS	WI	54733	(715) 837-1222

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

05/27/2009	07/09/2009
05/27/2009	07/09/2009
05/27/2009	07/09/2009
04/07/2010	06/03/2010
04/07/2010	06/03/2010
04/07/2010	06/03/2010
04/07/2010	06/03/2010
04/07/2010	06/03/2010
04/07/2010	06/03/2010

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Administration Deficiencies
Health	Administration Deficiencies
Health	Environmental Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm
Give each resident care and services to get or keep the highest quality of life possible.	Isolated	Actual harm
Give each resident enough fluids to keep them healthy and prevent dehydration.	Isolated	Actual harm
Keep accurate and appropriate medical records.	Pattern	Minimal harm or potential for actual harm
Train all employees on what to do in an emergency.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Actual harm
Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated	Actual harm
Protect residents from mistreatment, neglect, and/or theft of personal property.	Pattern	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and	Widespread	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525694	DALLAS CARE AND REHAB	104 E DALLAS ST BOX 220
525694	DALLAS CARE AND REHAB	104 E DALLAS ST BOX 220
525694	DALLAS CARE AND REHAB	104 E DALLAS ST BOX 220
525694	DALLAS CARE AND REHAB	104 E DALLAS ST BOX 220
525696	CUMBERLAND MEM HSPTL ECU	1110 7TH AVE

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

DALLAS	WI	54733	(715) 837-1222
DALLAS	WI	54733	(715) 837-1222
DALLAS	WI	54733	(715) 837-1222
DALLAS	WI	54733	(715) 837-1222
CUMBERLAND	WI	54829	(715) 822-6113

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

04/07/2010	06/03/2010
04/07/2010	06/03/2010
06/03/2010	07/02/2010
06/03/2010	07/02/2010
06/29/2009	07/29/2009

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Mistreatment Deficiencies
Health	Resident Assessment Deficiencies
Health	Resident Rights Deficiencies
Health	Resident Rights Deficiencies
Health	Quality Care Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.		
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Widespread	Minimal harm or potential for actual harm
1) Develop a complete care plan within 7 days of each resident's admission; 2) prepare a care plan with the care team, including the primary nurse, doctor, resident or resident's family or representative; or 3) check and update the care plan.	Isolated	Minimal harm or potential for actual harm
Provide enough notice before discharging or transferring a resident.	Pattern	Minimal harm or potential for actual harm
Tell the resident or the resident's representative in writing how long the nursing home will hold the resident's bed when the resident temporarily leaves the facility.	Pattern	Minimal harm or potential for actual harm
Give professional services that follow each resident's written care	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

525696	CUMBERLAND MEM HSPTL ECU	1110 7TH AVE
525697	MELLEN MANOR	450 LAKE DR
52A010	LUTHER MIDELFORT-NORTHLAND MAYO HEALTH SYSTEM	1222 E WOODLAND AVE
52A010	LUTHER MIDELFORT-NORTHLAND MAYO HEALTH SYSTEM	1222 E WOODLAND AVE
52A142	LUTHER MIDELFORT-OAKRIDGE MAYO HEALTH SYSTEM	13025 EIGHTH ST PO BOX 70
52A142	LUTHER MIDELFORT-OAKRIDGE MAYO HEALTH SYSTEM	13025 EIGHTH ST PO BOX 70
52A220	WI VETERANS HM MACARTHUR 422	N2665 CTY RD QQ

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

CUMBERLAND	WI	54829	(715) 822-6113
MELLEN	WI	54546	(715) 274-5706
BARRON	WI	54812	(715) 537-5322
BARRON	WI	54812	(715) 537-5322
OSSEO	WI	54758	(715) 597-3121
OSSEO	WI	54758	(715) 597-3121
KING	WI	54946	(715) 258-5586

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

06/29/2009	07/29/2009
09/14/2010	10/13/2010
03/28/2008	04/23/2008
03/28/2008	04/23/2008
06/19/2008	07/10/2008
06/19/2008	07/10/2008
03/04/2008	05/01/2008

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Environmental Deficiencies
Health	Mistreatment Deficiencies
Health	Resident Rights Deficiencies
Health	Administration Deficiencies
Health	Quality Care Deficiencies
Health	Quality Care Deficiencies
Health	Mistreatment Deficiencies

plan.		
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Tell the resident completely about his or her health status.	Isolated	Minimal harm or potential for actual harm
Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm
Give professional services that follow each resident's written care plan.	Isolated	Minimal harm or potential for actual harm
Make sure that each resident who enters the nursing home without a catheter is not given a catheter, unless it is necessary.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

52A220	WI VETERANS HM MACARTHUR 422	N2665 CTY RD QQ
52A221	WI VETERANS HM AINSWORTH 800	N2665 CTY RD QQ
52A221	WI VETERANS HM AINSWORTH 800	N2665 CTY RD QQ
52A221	WI VETERANS HM AINSWORTH 800	N2665 CTY RD QQ
52A221	WI VETERANS HM AINSWORTH 800	N2665 CTY RD QQ
52A221	WI VETERANS HM AINSWORTH 800	N2665 CTY RD QQ

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

KING	WI	54946	(715) 258-5586
KING	WI	54946	(715) 258-5586
KING	WI	54946	(715) 258-5586
KING	WI	54946	(715) 258-5586
KING	WI	54946	(715) 258-5586
KING	WI	54946	(715) 258-5586

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

03/04/2008	05/01/2008
07/09/2008	08/09/2008
01/12/2011	02/12/2011
01/12/2011	02/12/2011
01/12/2011	02/12/2011
01/12/2011	02/12/2011

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Quality Care Deficiencies
Health	Environmental Deficiencies
Health	Environmental Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

investigate any acts or reports of abuse, neglect or mistreatment of residents.		
Give residents proper treatment to prevent new bed (pressure) sores or heal existing bed sores.	Isolated	Immediate jeopardy to resident health or safety
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Protect each resident from all abuse, physical punishment, and being separated from others.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

52A222	WI VETERANS HM OLSON 600	N2665 CTY RD QQ
52A222	WI VETERANS HM OLSON 600	N2665 CTY RD QQ
52A222	WI VETERANS HM OLSON 600	N2665 CTY RD QQ
52A222	WI VETERANS HM OLSON 600	N2665 CTY RD QQ
52A251	NORWOOD HEALTH CTR-CENTRAL	1600 N CHESTNUT

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

KING	WI	54946	(715) 258-5586
KING	WI	54946	(715) 258-5586
KING	WI	54946	(715) 258-5586
KING	WI	54946	(715) 258-5586
MARSHFIELD	WI	54449	(715) 384-2188

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

01/07/2009	02/07/2009
11/12/2009	12/03/2009
11/12/2009	12/03/2009
01/27/2011	02/18/2011
05/14/2008	06/14/2008

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Quality Care Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Have enough nurses to care for	Isolated	Minimal harm or potential for actual

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

		AVE
52A271	MILWAUKEE COUNTY MHC REHAB CEN	9455 WATERTOWN PLANK RD
52A271	MILWAUKEE COUNTY MHC REHAB CEN	9455 WATERTOWN PLANK RD
52A287	LAKEVIEW HEALTH CENTER	902 E GARLAND ST
52A287	LAKEVIEW HEALTH CENTER	902 E GARLAND ST
52A287	LAKEVIEW HEALTH CENTER	902 E GARLAND ST

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

MILWAUKEE	WI	53226	(414) 257-6995
MILWAUKEE	WI	53226	(414) 257-6995
WEST SALEM	WI	54669	(608) 786-1400
WEST SALEM	WI	54669	(608) 786-1400
WEST SALEM	WI	54669	(608) 786-1400

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

01/29/2008	02/27/2008
01/12/2009	02/06/2009
12/10/2008	01/10/2009
04/29/2009	06/19/2009
04/29/2009	06/19/2009

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Mistreatment Deficiencies
Health	Mistreatment Deficiencies
Health	Environmental Deficiencies
Health	Administration Deficiencies
Health	Mistreatment Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

every resident in a way that maximizes the resident's well being.		harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
1) Hire only people who have no legal history of abusing, neglecting or mistreating residents; or 2) report and investigate any acts or reports of abuse, neglect or mistreatment of residents.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Isolated	Minimal harm or potential for actual harm
Keep accurate and appropriate medical records.	Isolated	Minimal harm or potential for actual harm
Write and use policies that forbid mistreatment, neglect and abuse of residents and theft of residents' property.	Isolated	Minimal harm or potential for actual harm

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

52A287	LAKEVIEW HEALTH CENTER	902 E GARLAND ST
52A429	SKY VIEW NURSING CENTER	309 IRON ST
52A429	SKY VIEW NURSING CENTER	309 IRON ST

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

WEST SALEM	WI	54669	(608) 786-1400
HURLEY	WI	54534	(715) 561-5646
HURLEY	WI	54534	(715) 561-5646

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

04/29/2009	06/19/2009
09/09/2010	10/07/2010
09/09/2010	09/09/2010

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Health	Resident Assessment Deficiencies
Health	Environmental Deficiencies
Health	Administration Deficiencies

WI Health Deficiencies

Based on Nursing Home Compare - Complaint Deficiency

Develop a complete care plan that meets all of a resident's needs, with timetables and actions that can be measured.	Isolated	Minimal harm or potential for actual harm
Make sure that the nursing home area is free of dangers that cause accidents.	Pattern	Immediate jeopardy to resident health or safety
1) Review the work of each nurse aide every year; or 2) give regular training for the nurse aides.	Widespread	Potential for minimal harm